Betariq | بيت طارق

JoMedica Patient App Walkthrough

A screen-by-screen tour of the approved interactive prototypes

Version 1.0 English edition

18 prototypes · 558 screens and states · All people and data in this walkthrough are synthetic.

9/11/2026

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P0

Launcher and navigation

Home in JoMedica is the launcher: the wallet cards, what needs the patient's attention, her shortcuts, then every app by group, with a fixed bottom bar and an app drawer that opens from the four-squares icon on every page. The screens follow the patient, Salwa Ibrahim Hasan Al-Attar (56, Zarqa), on the morning of Monday 16/11/2026; Home is the first screen after sign-in. The tour ends with a short frame for each app showing its tabs and stable address. All people and data shown are synthetic.

30 screens and states · Interactive prototype: betariq.com/prototype/P0-launcher/



P0 Launcher and navigation · Screen 1 of 30

Home: the launcher

#/home

What you see

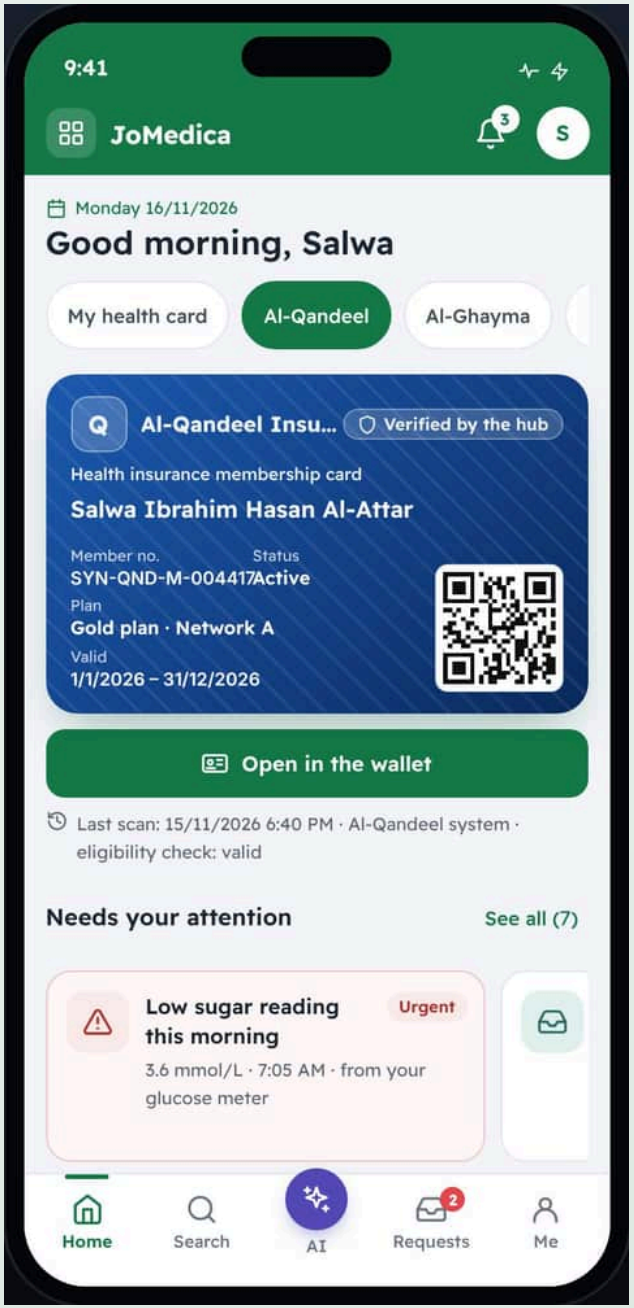
Under “Monday 16/11/2026” and “Good morning, Salwa” sit the wallet tabs, with “My health card” open: Salwa Ibrahim Hasan Al-Attar, national no. SYN•••••0001, JoMedica no. JO-SYN1000000001, born 12/3/1970, state “Active · #1”, and a QR code counting down from 1:00. Below the buttons, a red “Security alert on your card” reports two scans 23 minutes apart: Zarqa 7:28 AM, then Aqaba 7:51 AM (320 km).

What to tap

Inside the alert, tap “Not me: freeze the card” or “It was me”. Above it are “Flip the card” and “What a scan shows · scan log”; the fixed bar at the bottom holds “Home”, “Search”, “AI”, “Requests” (2) and “Me”.

What happens

The first choice freezes the card: a lock marked “Frozen” replaces the QR and a toast reads “Card frozen and your insurer alerted”. The second closes the alert with “Thanks · recorded as you”. Flipping shows the back: insurer, member number, emergency contact, blood group A+ and the penicillin allergy.



P0 Launcher and navigation · Screen 2 of 30

Home: the Al-Qandeel card

#/home?t=qnd

What you see

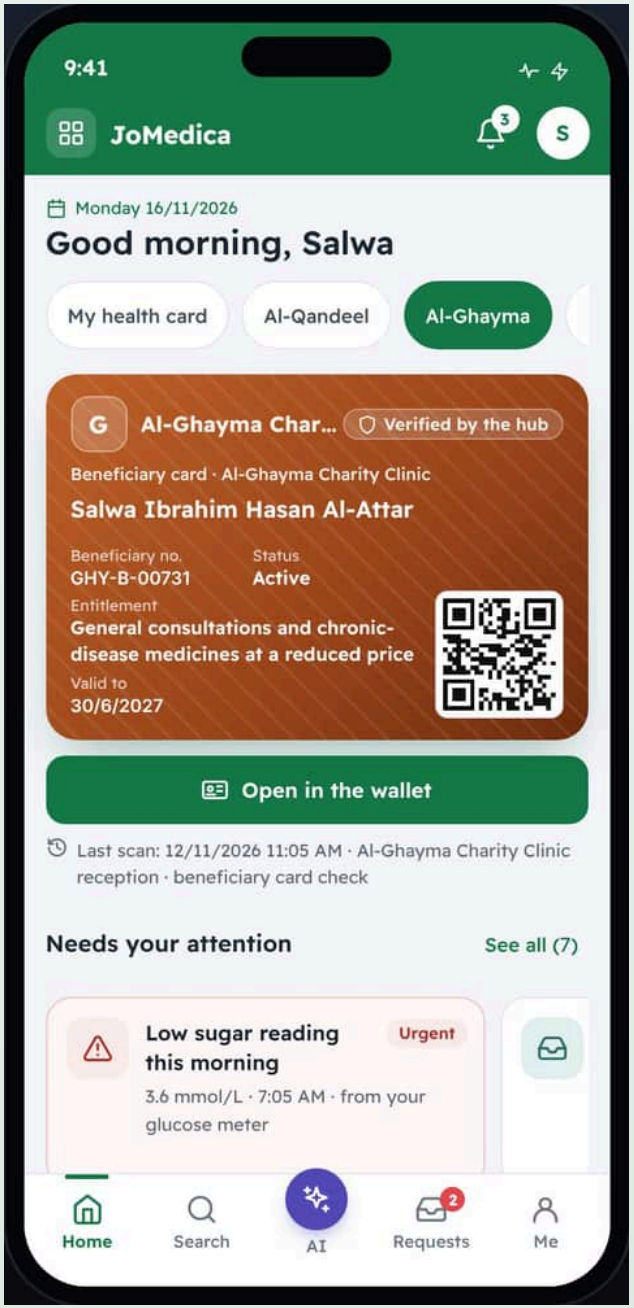
The “Al-Qandeel” tab shows a blue “Health insurance membership card” from Al-Qandeel Insurance, badged “Verified by the hub”: Salwa Ibrahim Hasan Al-Attar, member no. SYN-QND-M-004417, status Active, “Gold plan · Network A”, valid 1/1/2026 – 31/12/2026, with its own QR code. The last-scan line reads 15/11/2026 6:40 PM, Al-Qandeel system eligibility check: valid.

What to tap

Tap the green “Open in the wallet” button under the card, or another tab above it to switch cards.

What happens

The My health card app opens on its “Wallet” tab with the Al-Qandeel card selected, where its full details live. On Home, “Needs your attention” and “My shortcuts” stay below the card unchanged.



P0 Launcher and navigation · Screen 3 of 30

Home: the Al-Ghayma card

#/home?t=ghy

What you see

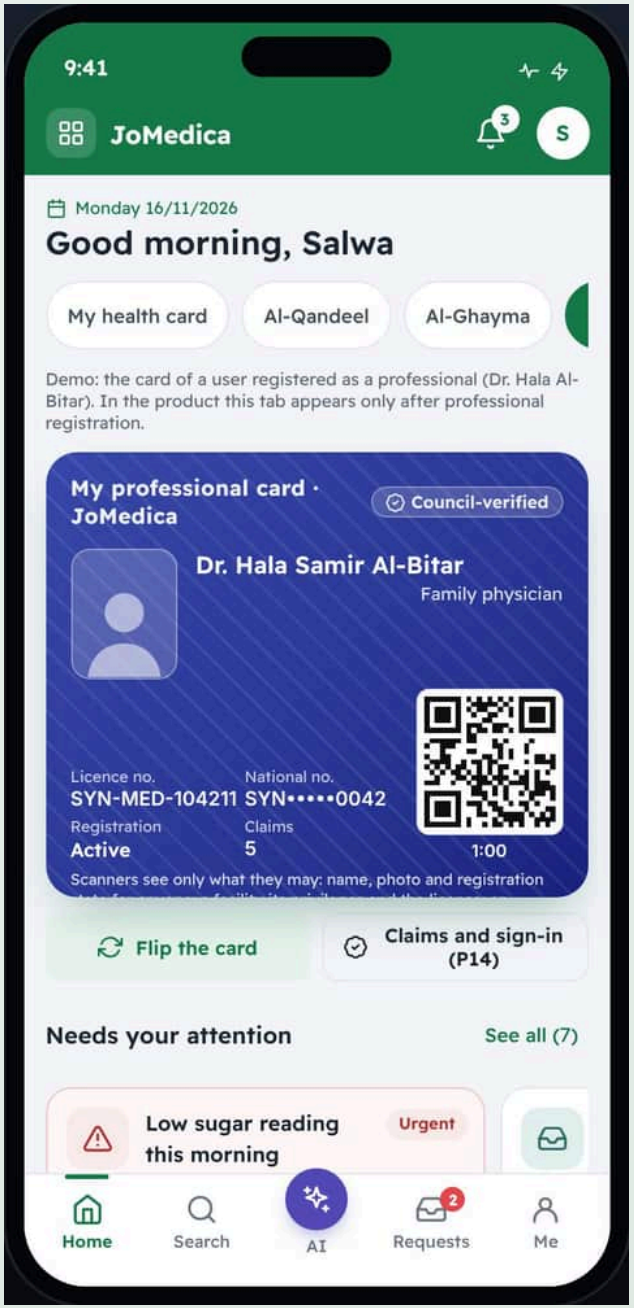
The “Al-Ghayma” tab shows an orange card from Al-Ghayma Charity titled “Beneficiary card · Al-Ghayma Charity Clinic”: beneficiary no. GHY-B-00731, status Active, entitlement “General consultations and chronic-disease medicines at a reduced price”, valid to 30/6/2027. The last scan was on 12/11/2026 11:05 AM at the clinic's reception, a beneficiary card check.

What to tap

Tap “Open in the wallet” under the card.

What happens

The My health card app opens on the wallet with the Al-Ghayma card selected. Each issuing organisation has its own Home tab, and a new issuer's card is added as one more tab in the same form.



P0 Launcher and navigation · Screen 4 of 30

Home: professional card (demo)

#/home?t=pro

What you see

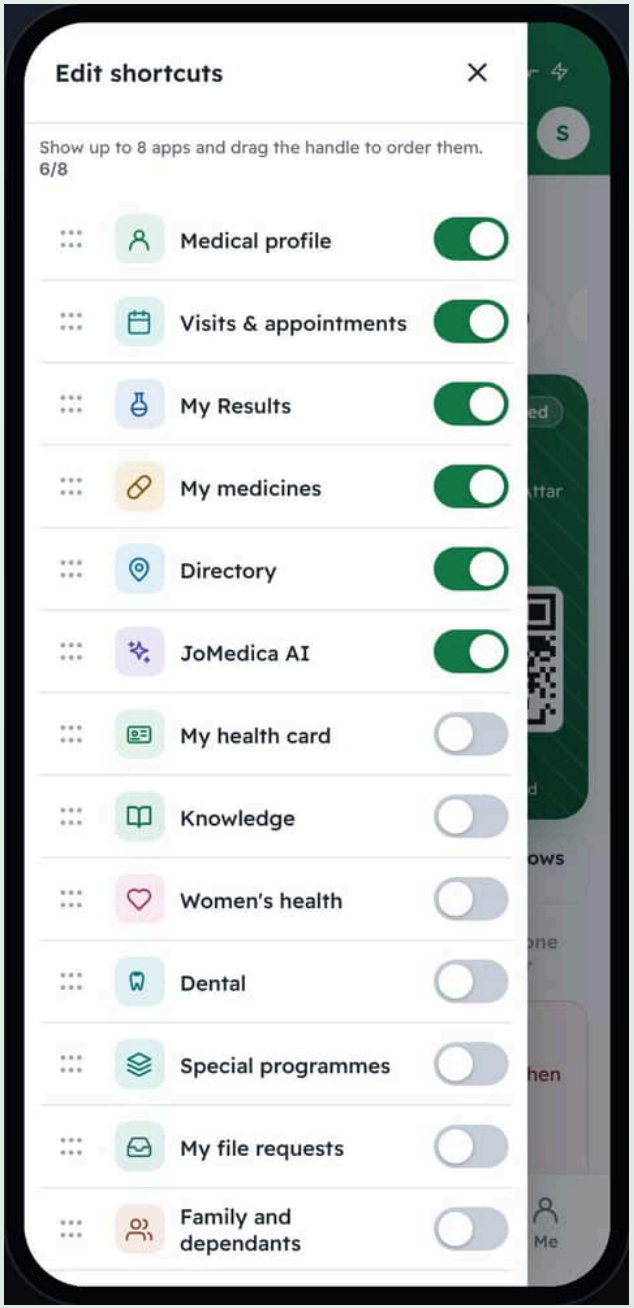
A note above the card says this is a demo of a user registered as a professional, and that in the product the tab appears only after professional registration. The blue “My professional card” is council-verified: Dr. Hala Samir Al-Bitar, family physician, licence no. SYN-MED-104211, national no. SYN•••••0042, registration Active, 5 claims, with a renewing QR code.

What to tap

Tap “Flip the card” or “Claims and sign-in (P14)” under the card.

What happens

The back lists “Claims by issuer”: practice licence and council registration (to 31/12/2027), board certification in family medicine, union membership (to 31/3/2027) and privileges at Wadi Al-Sindyan HC (to 30/9/2027). The other button opens the professional card prototype.



Edit shortcuts

#/home#sheet=shortcuts

What you see

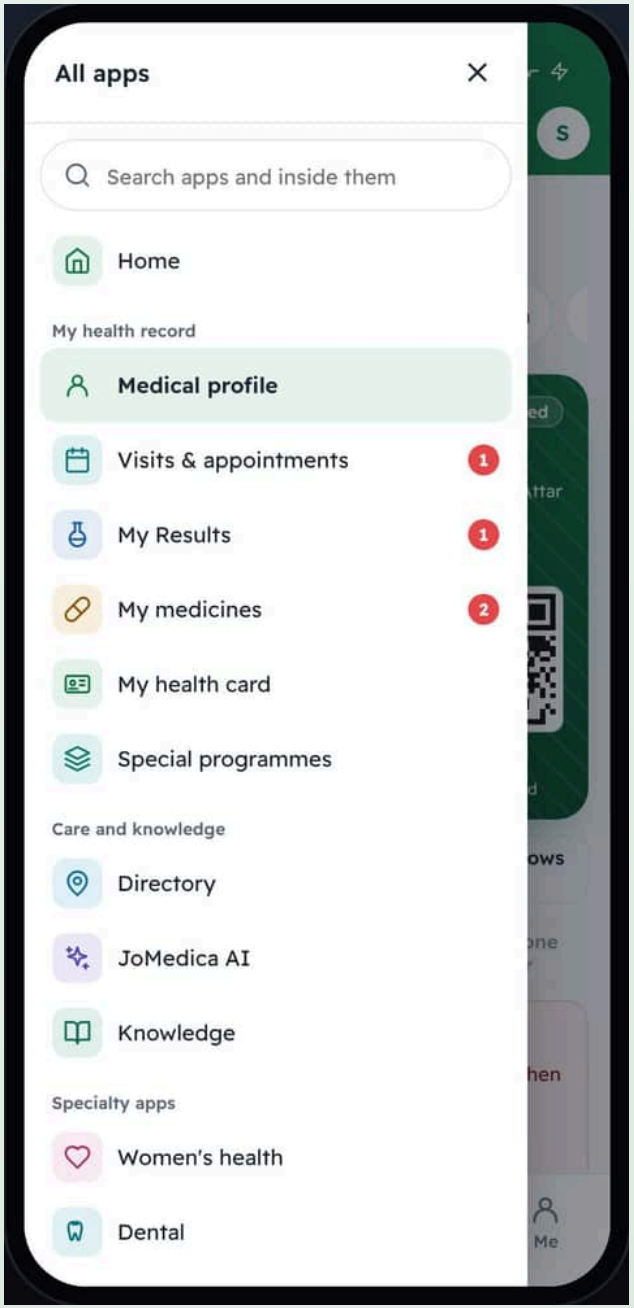
The “Edit shortcuts” sheet slides in from the side: “Show up to 8 apps and drag the handle to order them.” with the counter 6/8. Switches are on for six apps: Medical profile, Visits & appointments, My Results, My medicines, Directory and JoMedica AI; the rest, such as My health card, Knowledge, Women's health and Dental, are off.

What to tap

Tap the switch beside an app to show or hide it, and drag the dotted handle at the start of the row to change the order. “Restore defaults” is at the end of the list; × closes the sheet.

What happens

The “My shortcuts” row on Home updates at once, and the order is saved when the handle is released. Switching on a ninth app is refused with “Maximum 8 shortcuts”; “Restore defaults” brings back the original six.



The app drawer

#/home#sheet=_drawer

What you see

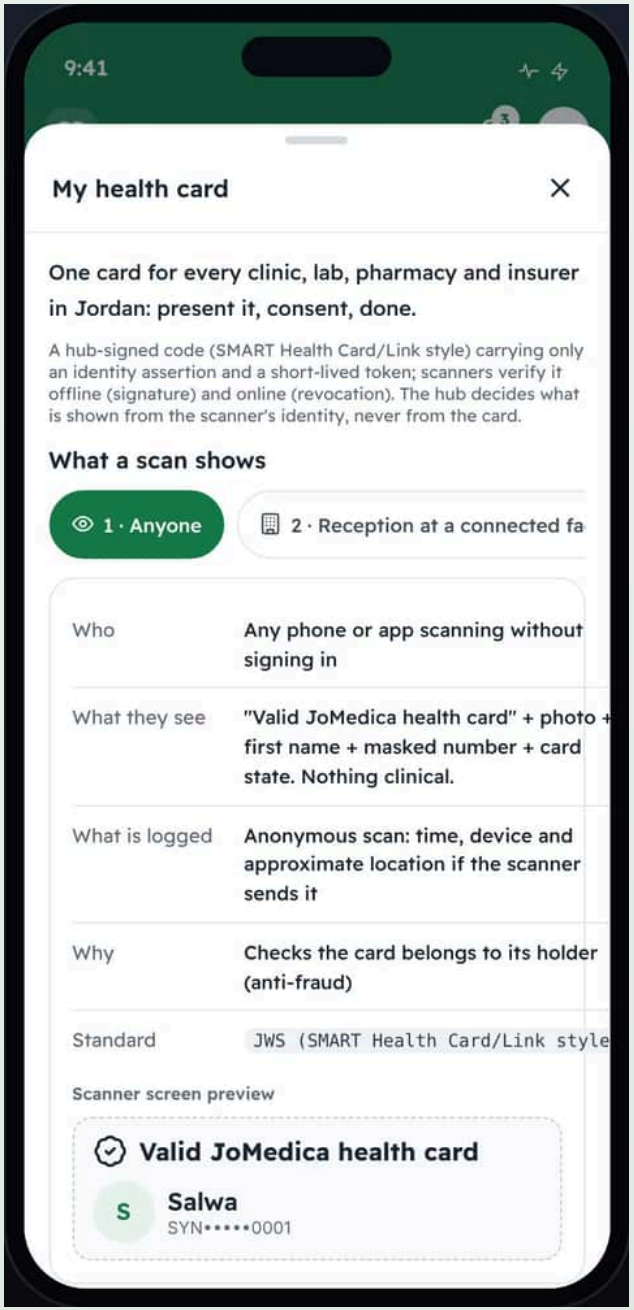
The “All apps” drawer slides in over Home: a “Search apps and inside them” field, then “Home”, then the groups: “My health record” (Medical profile, Visits & appointments 1, My Results 1, My medicines 2, My health card, Special programmes), “Care and knowledge” and “Specialty apps”. “Privacy and personal” and “Account” follow below.

What to tap

Tap any app row, or type in the search field at the top of the drawer. × closes it.

What happens

A row opens its app on its first tab; “Home” returns to the launcher. Typing filters the apps and adds an “Inside apps” list of links to specific pages. Apps for professionals do not show for a patient who is not registered as one.



P0 Launcher and navigation · Screen 7 of 30

My health card: what a scan shows and the scan log

#/home#sheet=card

What you see

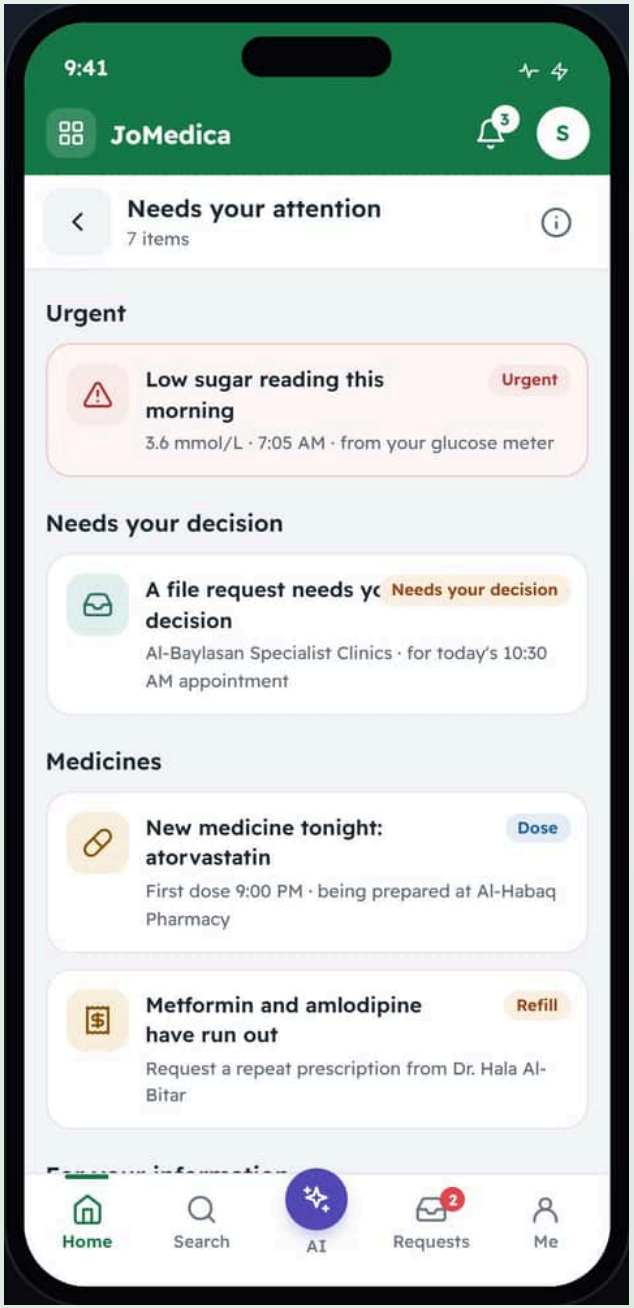
The “My health card” sheet opens with “One card for every clinic, lab, pharmacy and insurer in Jordan: present it, consent, done.” Under “What a scan shows”, the chip “1 · Anyone” is selected: the scanner sees “Valid JoMedica health card”, photo, first name, masked number and card state, nothing clinical; the scanner preview shows “Salwa” and SYN•••••0001.

What to tap

Tap the other chips: “2 · Reception at a connected facility”, “3 · Verified professional”, “4 · Insurer system” and “5 · Devices”. Further down are the “Scan log” and the buttons “Freeze the card” and “Revoke and re-issue (lost phone)”.

What happens

Each chip swaps the table and the preview; reception, for example, sees registration data, Al-Qandeel · SYN-QND-M-004417 and a “Check in / start visit” button. The scan log lists five scans, including an anonymous scan in Aqaba flagged as fraud; re-issue shows “Card re-issued · earlier codes revoked” and the card becomes #2.



P0 Launcher and navigation · Screen 8 of 30

Needs your attention: all

#/attention

What you see

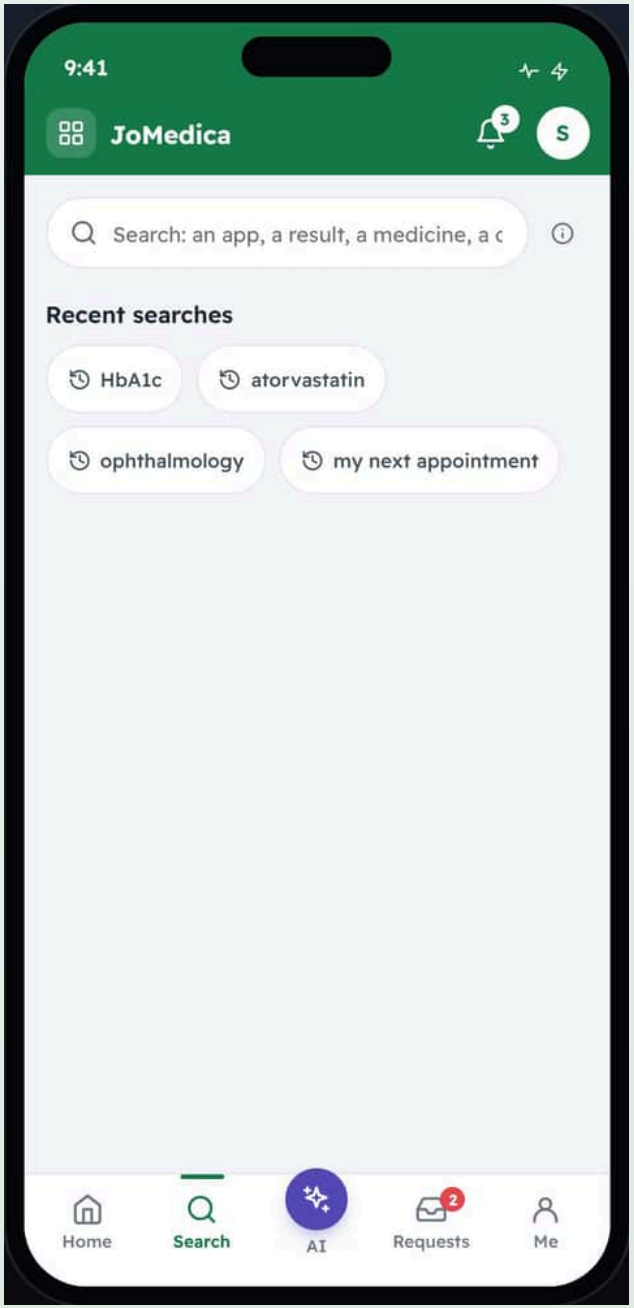
“Needs your attention” lists seven items ordered by safety. “Urgent”: “Low sugar reading this morning” (3.6 mmol/L · 7:05 AM from the glucose meter). “Needs your decision”: a file request from Al-Baylasan Specialist Clinics for today's 10:30 AM appointment. “Medicines”: “New medicine tonight: atorvastatin” and “Metformin and amlodipine have run out”.

What to tap

Tap any card to open what it points to, the back arrow at the top to return, or the info icon for how the list is ordered.

What happens

Each card opens the app that owns it: the reading in My Results, the request in My file requests at step 1, the doses in My medicines. Below, “For your information” holds the lipid panel result, the insurer's approval of the referral (SYN-APR-2026-004417) and the appointment on Monday 23/11/2026 9:30 AM. Home shows only the top three.



P0 Launcher and navigation · Screen 9 of 30

Search

#/search

What you see

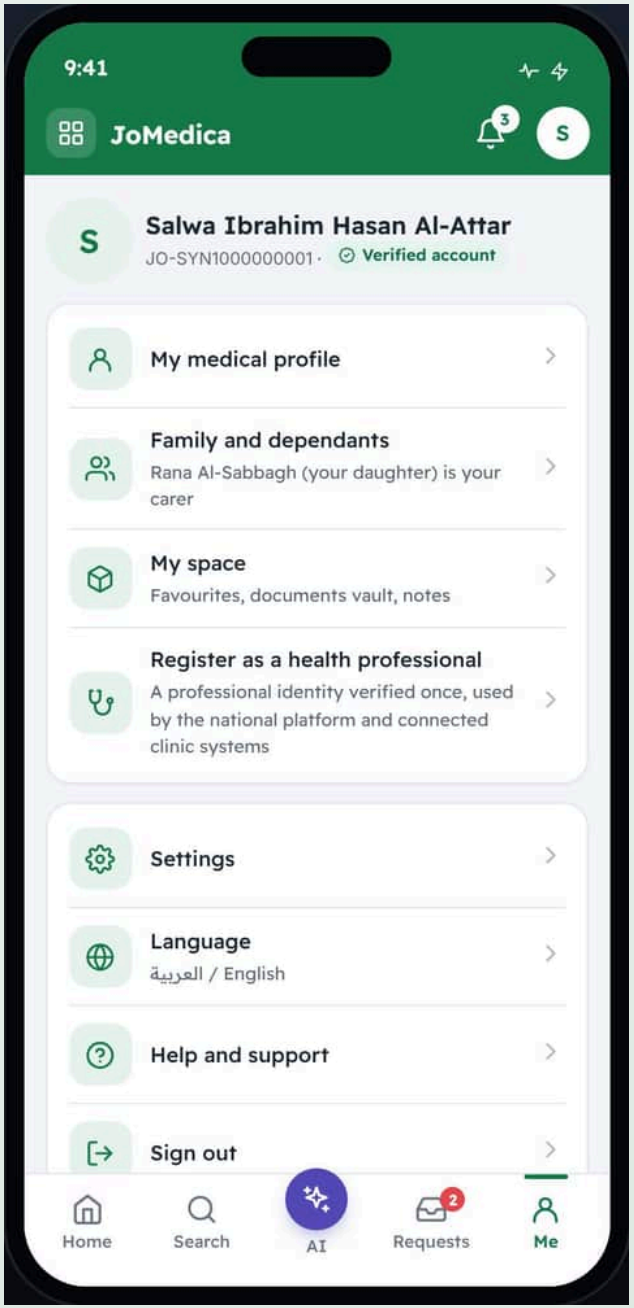
One search field, “Search: an app, a result, a medicine, a doctor, a facility…”, and under it “Recent searches”: “HbA1c”, “atorvastatin”, “ophthalmology” and “my next appointment”. “Search” is highlighted in the bottom bar.

What to tap

Tap the “HbA1c” chip or type in the field. The info icon beside the field explains what the search covers.

What happens

Results appear in groups: “Apps” (My Results › Labs › Track), “From your record” (HbA1c 7.4% on 19/5/2026, and a test in progress today at Al-Sanawbar Labs, result expected 2:00 PM), “Knowledge” and “Directory” (Al-Sanawbar Medical Laboratories, JOD 8, 2.0 km). Record results are computed for the account holder only.



Me

#/me

What you see

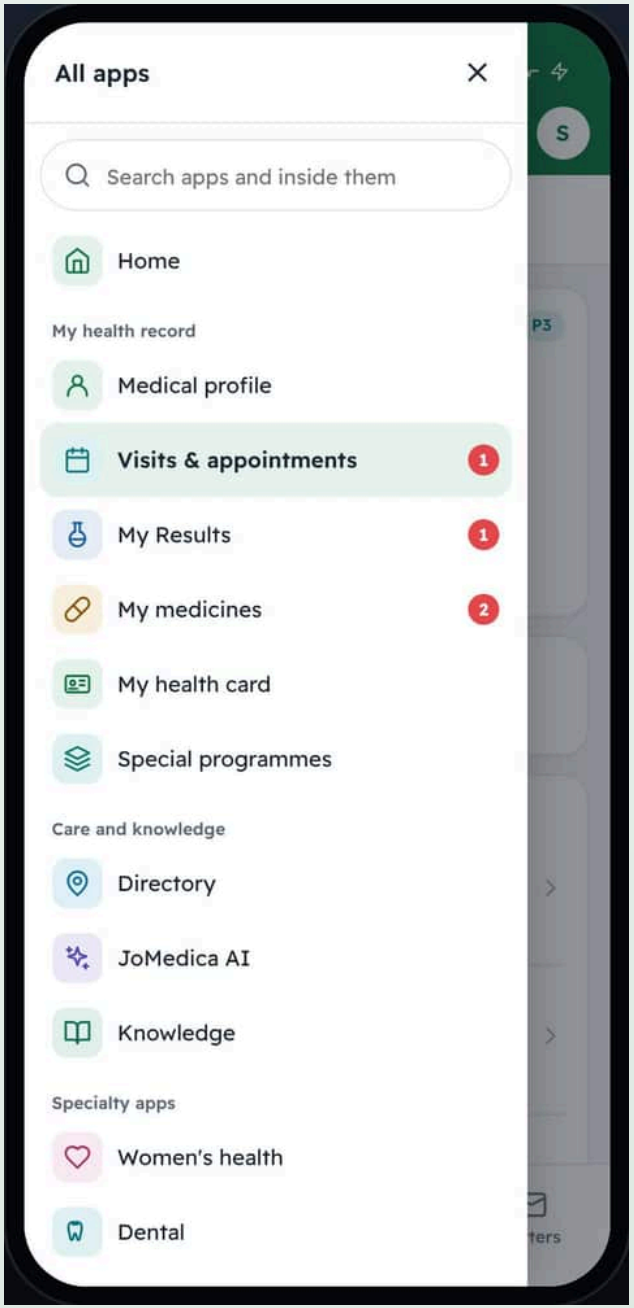
At the top: Salwa Ibrahim Hasan Al-Attar, JO-SYN1000000001 and a “Verified account” badge. Then two lists: “My medical profile”, “Family and dependants” (“Rana Al-Sabbagh (your daughter) is your carer”), “My space” and “Register as a health professional”; then “Settings”, “Language”, “Help and support” and “Sign out”.

What to tap

Tap any row in either list.

What happens

The rows open their apps (medical profile, family, My space, Settings), and “Register as a health professional” starts professional registration in the Professional profile app. “Language” switches the whole app between Arabic and English; “Sign out” returns to the welcome screen.



The app drawer from inside an app

#/app/visits/list#sheet=_drawer

What you see

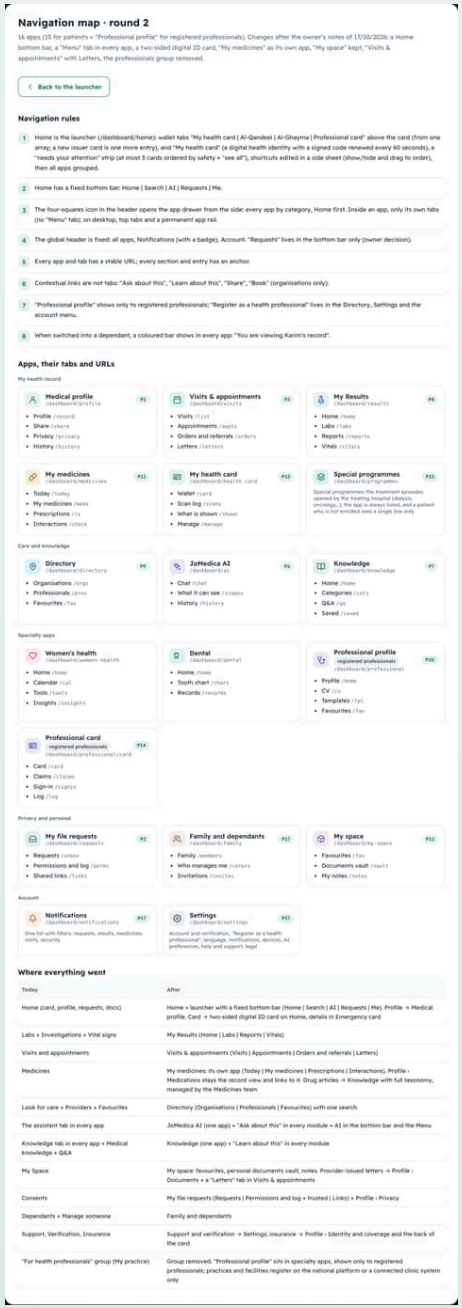
The same drawer is open over the Visits & appointments app, whose row is highlighted as the current app, with counts Visits 1, My Results 1 and My medicines 2. Inside an app there is no “Menu” tab: the app keeps only its own tabs, and the drawer opens from the four-squares icon in the header.

What to tap

Tap another app's row to go straight to it, “Home”, or × to close.

What happens

The chosen app opens without going through Home; “Home” returns to the launcher; × closes the drawer and the Visits page is back as it was.



Navigation map · round 2

16 apps (15 for patients + "Professional profile" for registered professionals). Changes after the owner's notes of 17/10/2026: a Home bottom bar, a "Menu" tab in every app, a two-sided digital ID card, "My medicines" as its own app, "My space" kept, "Visits & appointments" with Letters, the professionals group removed.

Back to the launcher

Navigation rules

1. Home is the launcher (/dashboard/home): wallet tabs "My health card | Al-Qandeel | Al-Ghayma | Professional card" above the card (from one array; a new issuer card is one more entry), and "My health card" (a digital health identity with a signed code renewed every 60 seconds), a "needs your attention" strip (at most 3 cards ordered by safety + "see all"), shortcuts edited in a side sheet (show/hide and drag to order), then all apps grouped.
2. Home has a fixed bottom bar: Home | Search | AI | Requests | Me.
3. The four-squares icon in the header opens the app drawer from the side: every app by category, Home first. Inside an app, only its own tabs (no "Menu" tab); on desktop, top tabs and a permanent app rail.
4. The global header is fixed: all apps, Notifications (with a badge), Account. "Requests" lives in the bottom bar only (owner decision).
5. Every app and tab has a stable URL; every section and entry has an anchor.
6. Contextual links are not tabs: "Ask about this", "Learn about this", "Share", "Book" (organisations only).
7. "Professional profile" shows only to registered professionals; "Register as a health professional" lives in the Directory, Settings and the account menu.
8. When switched into a dependant, a coloured bar shows in every app: "You are viewing Karim's record".

Apps, their tabs and URLs

My health record

- Medical profile /dashboard/profile P1
  - Profile /record
  - Share /share
  - Privacy /privacy
  - History /history
- Visits & appointments /dashboard/visits P5
  - Visits /list
  - Appointments /next
  - Orders and referrals /orders
  - Letters /letters
- My Results /dashboard/results P6
  - Home /home
  - Labs /labs
  - Reports /reports
  - Vitals /vitals
- My medicines /dashboard/medicines P11
  - Today /today
  - My medicines /meds
  - Prescriptions /rx
  - Interactions /check
- My health card /dashboard/health-card P13
  - Wallet /card
  - Scan log /scans
  - What is shown /shown
  - Manage /manage
- Special programmes /dashboard/programmes P15

Special programmes: the treatment episodes opened by the treating hospital (dialysis, oncology,…); the app is always tuned, and a patient who is not enrolled sees a single line only

Care and knowledge

- Directory /dashboard/directory P9
  - Organisations /orgs
  - Professionals /pros
  - Favourites /fav
- JoMedica AI /dashboard/ai P4
  - Chat /chat
  - What it can see /scopes
  - History /history
- Knowledge /dashboard/knowledge P7
  - Home /home
  - Categories /cats
  - Q&A /qa
  - Saved /saved

Specialty apps

- Women's health /dashboard/womens-health
  - Home /home
  - Calendar /cal
  - Tools /tools
  - Insights /insights
- Dental /dashboard/dental
  - Home /home
  - Tooth chart /chart
  - Records /records
- Professional profile registered professionals /dashboard/professional P10
  - Profile /home
  - CV /cv
  - Templates /tpl
  - Favourites /fav
- Professional card registered professionals /dashboard/profpassional/card P14
  - Card /card
  - Claims /claims
  - Sign-in /signin
  - Log /log

Privacy and personal

- My file requests /dashboard/requests P3
  - Requests /inbox
  - Permissions and log /perms
  - Shared links /links
- Family and dependants /dashboard/family P17
  - Family /members
  - Who manages me /carers
  - Invitations /invites
- My space /dashboard/my-space P12
  - Favourites /fav
  - Documents vault /vault
  - My notes /notes

Account

- Notifications /dashboard/notifications P17

One list with filters: requests, results, medicines, visits, security

- Settings /dashboard/settings P17

Account and verification, "Register as a health professional", language, notifications, devices, AI preferences, help and support, legal

Where everything went

Today	After
Home (card, profile, requests, docs)	Home = launcher with a fixed bottom bar (Home | Search | AI | Requests | Me). Profile → Medical profile. Card → two-sided digital ID card on Home, details in Emergency card
Labs + Investigations + Vital signs	My Results (Home | Labs | Reports | Vitals)
Visits and appointments	Visits & appointments (Visits | Appointments | Orders and referrals | Letters)
Medicines	My medicines: its own app (Today | My medicines | Prescriptions | Interactions). Profile › Medications stays the record view and links to it. Drug articles → Knowledge with full taxonomy, managed by the Medicines team
Look for care + Providers + Favourites	Directory (Organisations | Professionals | Favourites) with one search
The assistant tab in every app	JoMedica AI (one app) + "Ask about this" in every module + AI in the bottom bar and the Menu
Knowledge tab in every app + Medical knowledge + Q&A	Knowledge (one app) + "Learn about this" in every module
My Space	My space: favourites, personal documents vault, notes. Provider-issued letters → Profile › Documents + a "Letters" tab in Visits & appointments
Consents	My file requests (Requests | Permissions and log + trusted | Links) + Profile › Privacy
Dependants + Manage someone	Family and dependants
Support, Verification, Insurance	Support and verification → Settings; insurance → Profile · Identity and coverage and the back of the card
"For health professionals" group (My practice)	Group removed. "Professional profile" sits in specialty apps, shown only to registered professionals; practices and facilities register on the national platform or a connected clinic system only

Full navigation map

#/map

What you see

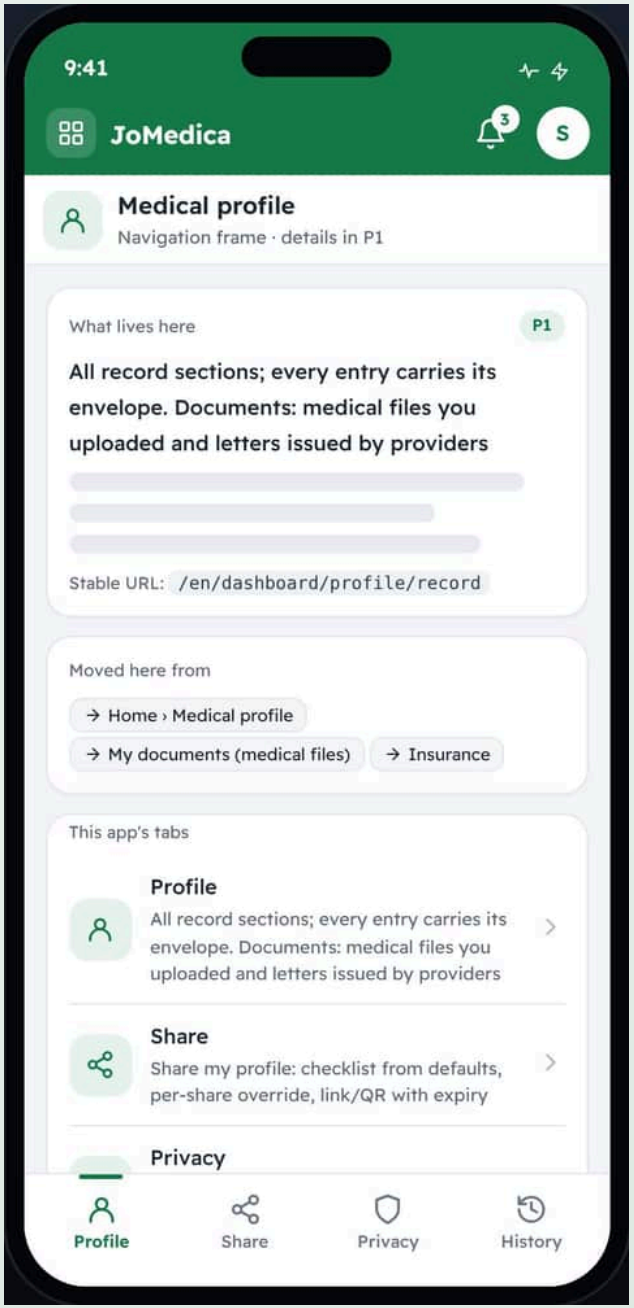
A wide reference page opens with eight “Navigation rules”, among them the bottom bar “Home | Search | AI | Requests | Me”, the drawer opening from the four-squares icon, and “Requests” living only in the bottom bar. Then “Apps, their tabs and URLs” for every app in its group, then a “Where everything went” table from today's apps to their new places.

What to tap

Tap “Back to the launcher” at the top; nothing else on the page is tappable. The page is reached from “Show the full navigation map” at the bottom of Home.

What happens

The button returns to Home.



P0 Launcher and navigation · Screen 13 of 30

Frame: Medical profile

#/app/profile

What you see

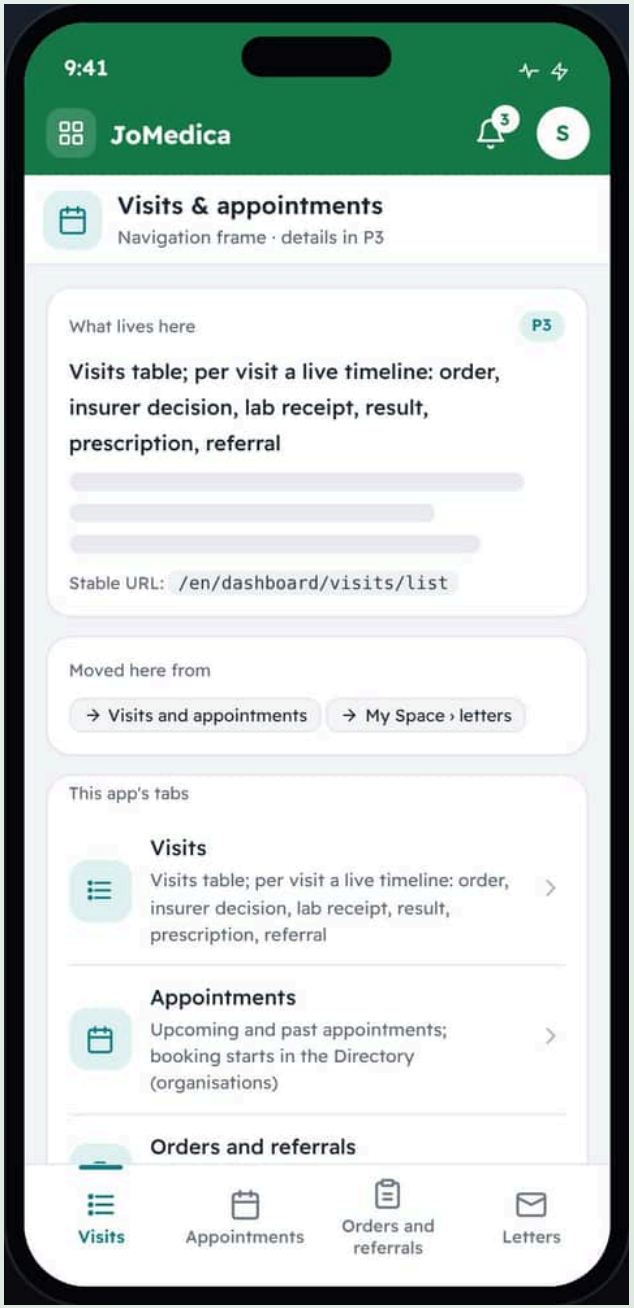
A navigation frame for “Medical profile”: “What lives here” is every record section, each entry with its envelope, plus uploaded documents and letters issued by providers; stable URL /en/dashboard/profile/record. Then “Moved here from”: Home › Medical profile, My documents (medical files) and Insurance; then “This app's tabs”: Profile, Share, Privacy and History.

What to tap

Tap a tab row such as “Share”, or the same tab in the bottom bar; at the end of the page is “Open prototype P1”.

What happens

The frame shows the chosen tab's description and stable URL (for example /en/dashboard/profile/share); the button opens the full Medical profile prototype.



Frame: Visits & appointments

#/app/visits

What you see

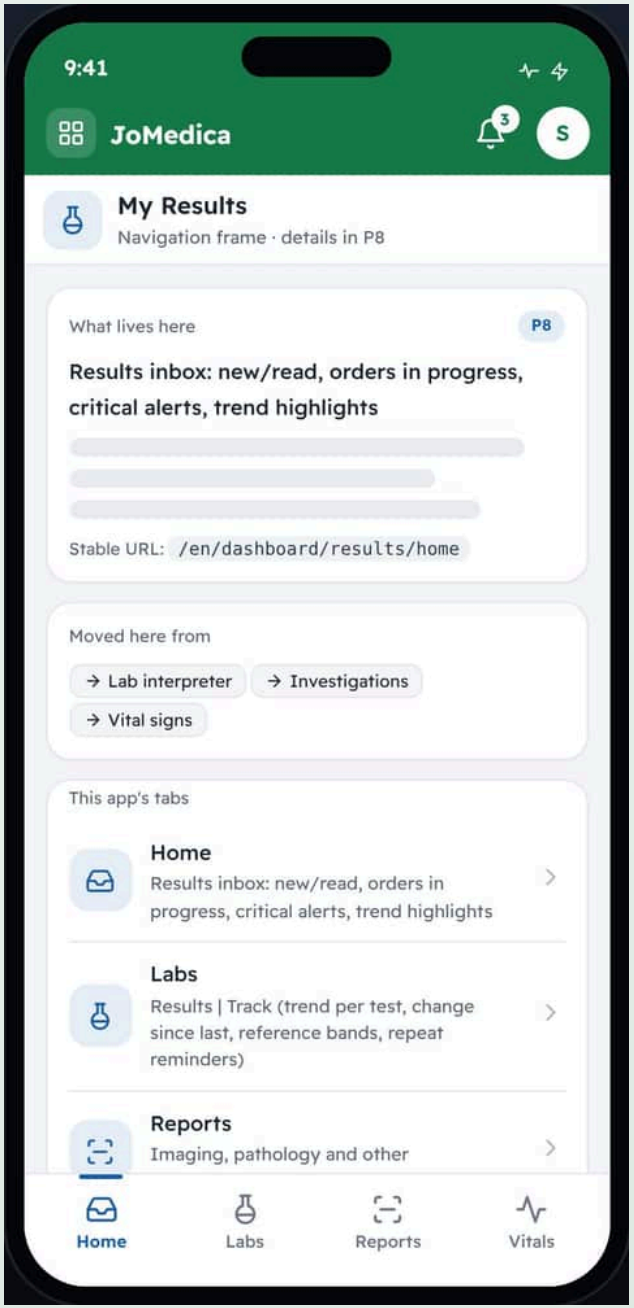
“What lives here”: the visits table, with a live timeline per visit: order, insurer decision, lab receipt, result, prescription, referral; URL /en/dashboard/visits/list. It moved here from “Visits and appointments” and “My Space › letters”; its tabs are Visits, Appointments, Orders and referrals, and Letters.

What to tap

Tap a tab row or its tab in the bottom bar, or “Open prototype P3” at the bottom.

What happens

The frame's description and URL follow the tab; Appointments, for example, reads “Upcoming and past appointments; booking starts in the Directory”. The button opens the full Visits prototype.



Frame: My Results

#/app/results

What you see

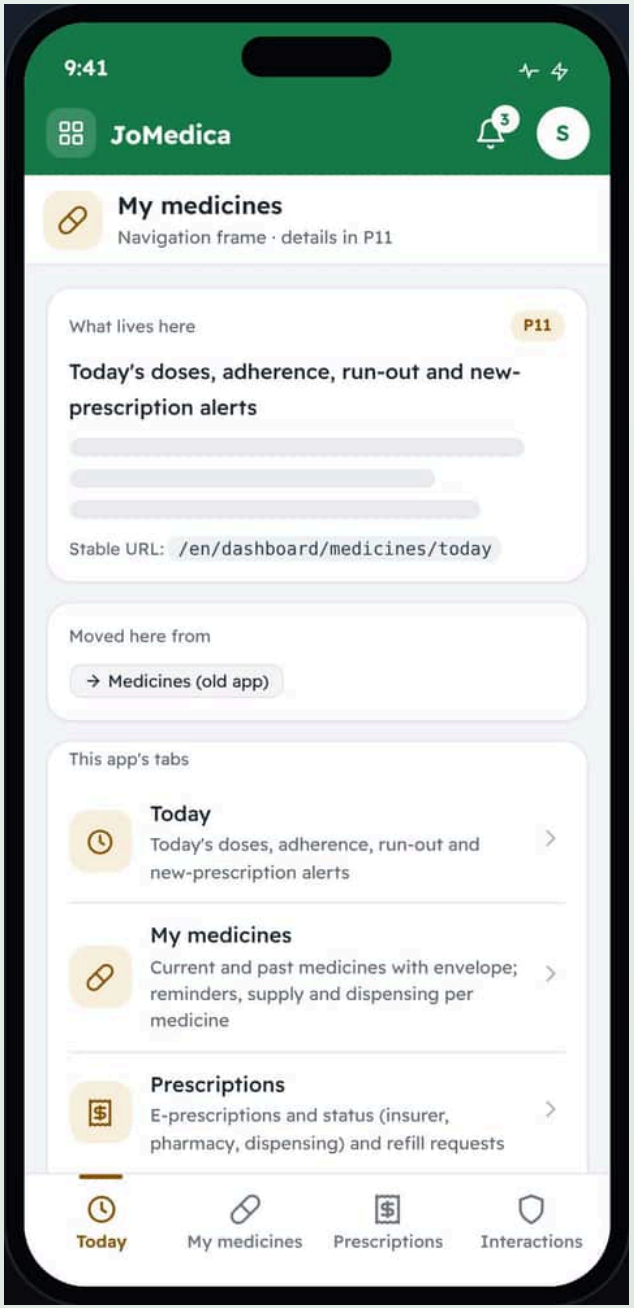
"What lives here": the results inbox (new/read, orders in progress, critical alerts, trend highlights); URL /en/dashboard/results/home. It moved here from "Lab interpreter", "Investigations" and "Vital signs"; its tabs are Home, Labs, Reports and Vitals.

What to tap

Tap a tab row such as "Labs", or "Open prototype P8" at the bottom.

What happens

"Labs" shows its description: Results and Track (trend per test, change since last, reference bands, repeat reminders). The button opens the full My Results prototype.



P0 Launcher and navigation · Screen 16 of 30

Frame: My medicines

#/app/medicines

What you see

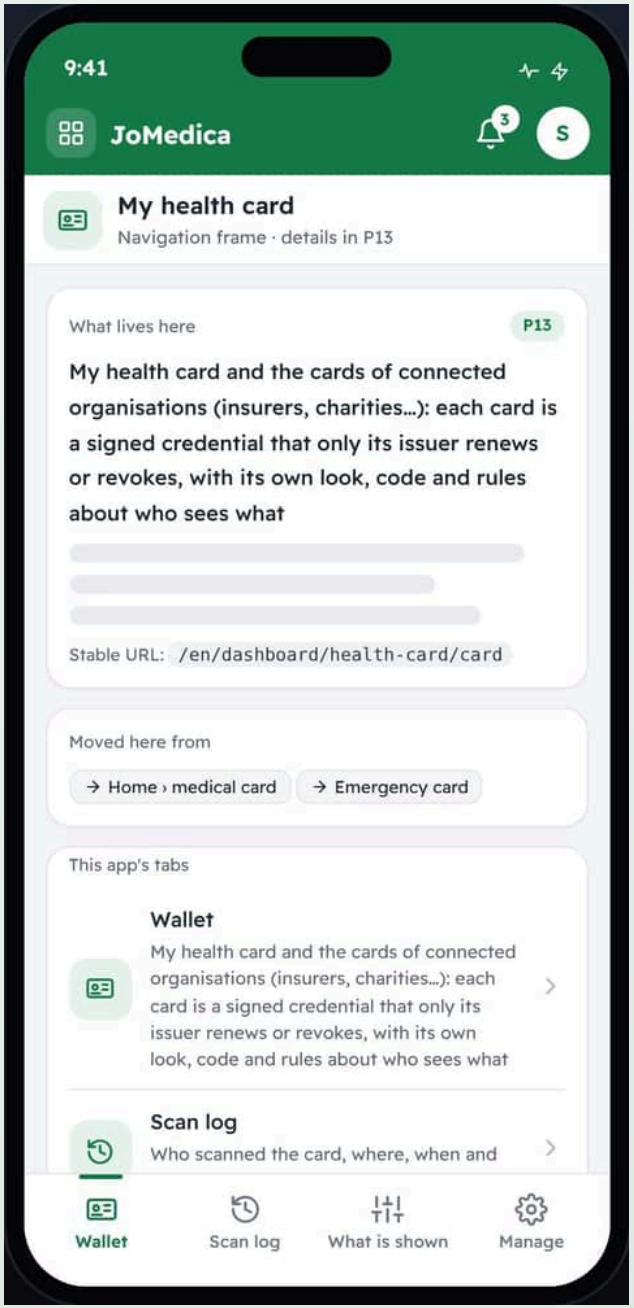
“What lives here”: today's doses, adherence, and run-out and new-prescription alerts; URL /en/dashboard/medicines/today. It moved here from the old Medicines app; its tabs are Today, My medicines, Prescriptions and Interactions.

What to tap

Tap a tab row such as “Interactions”, or “Open prototype P11” at the bottom.

What happens

“Interactions” shows its description: interactions in the current list and checking a new medicine against the medicines and allergies. The button opens the full My medicines prototype.



P0 Launcher and navigation · Screen 17 of 30

Frame: My health card

#/app/emergency

What you see

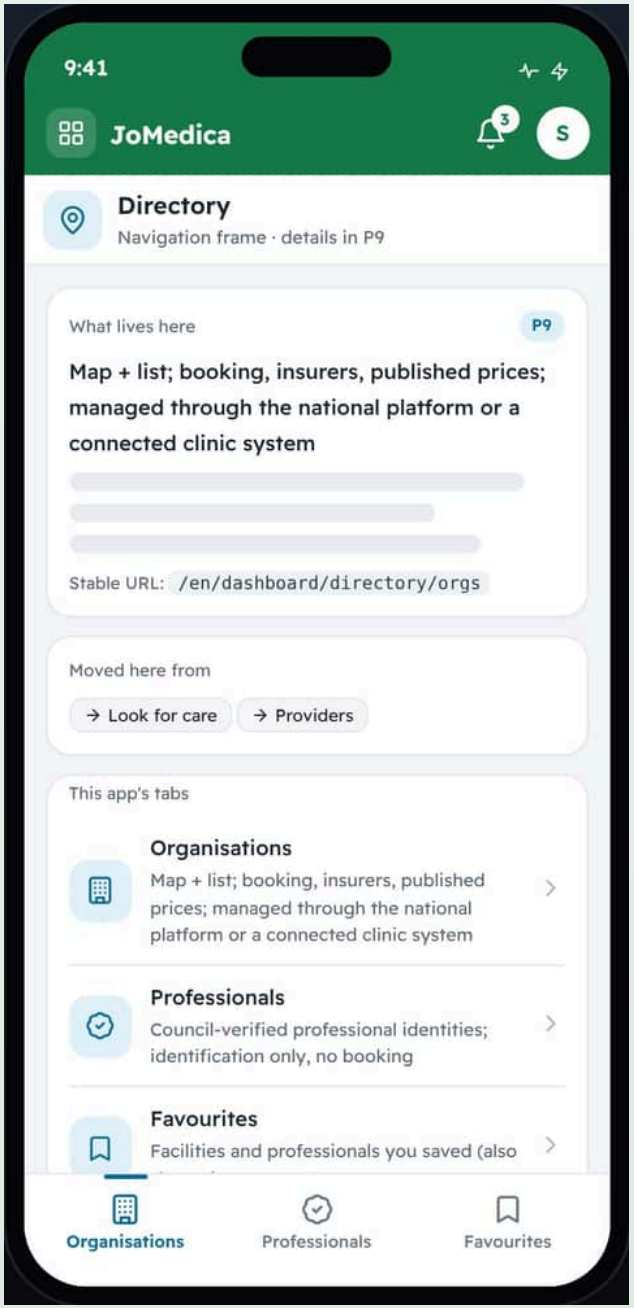
"What lives here": My health card and the cards of connected organisations (insurers, charities…), each a signed credential that only its issuer renews or revokes; URL /en/dashboard/health-card/card. It moved here from "Home › medical card" and "Emergency card"; its tabs are Wallet, Scan log, What is shown and Manage.

What to tap

Tap a tab row such as "Manage", or "Open prototype P13" at the bottom.

What happens

"Manage" shows its description: freeze, re-issue, assurance level, paper card and cards of dependants. The button opens the full My health card prototype.



Frame: Directory

#/app/directory

What you see

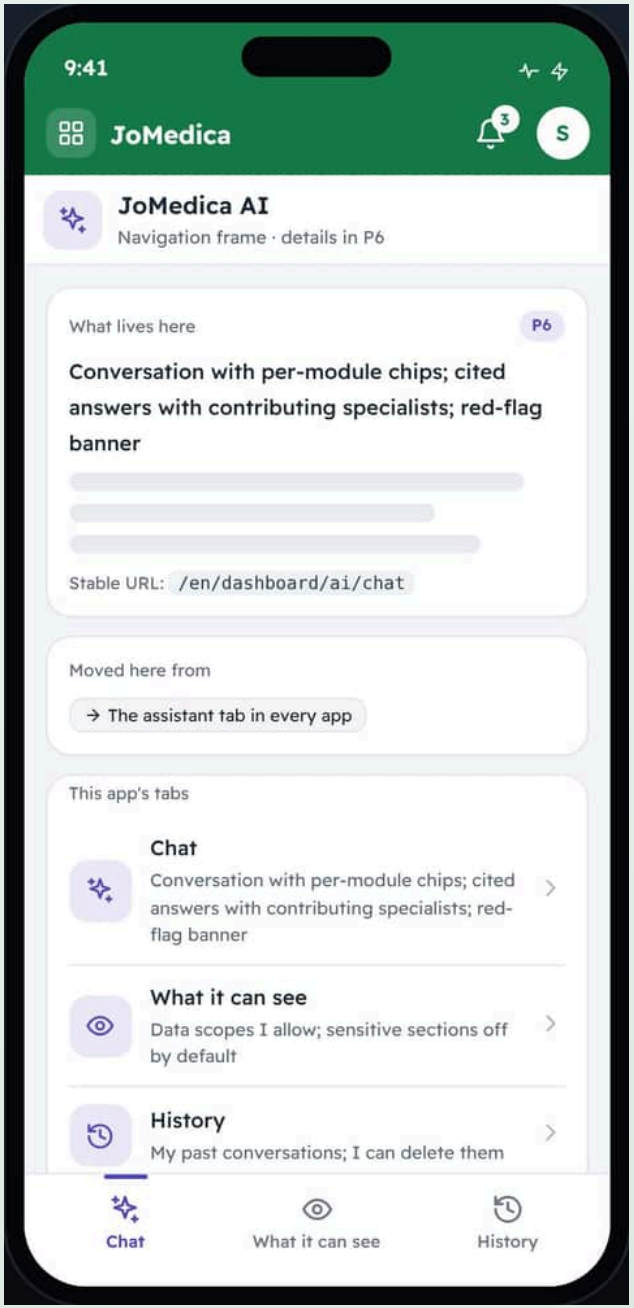
"What lives here": a map and list of organisations with booking, insurers and published prices, managed through the national platform or a connected clinic system; URL /en/dashboard/directory/orgs. It moved here from "Look for care" and "Providers"; its tabs are Organisations, Professionals and Favourites.

What to tap

Tap a tab row such as "Professionals", or "Open prototype P9" at the bottom.

What happens

"Professionals" shows its description: council-verified professional identities, for identification only, with no booking. The button opens the full Directory prototype.



Frame: JoMedica AI

#/app/ai

What you see

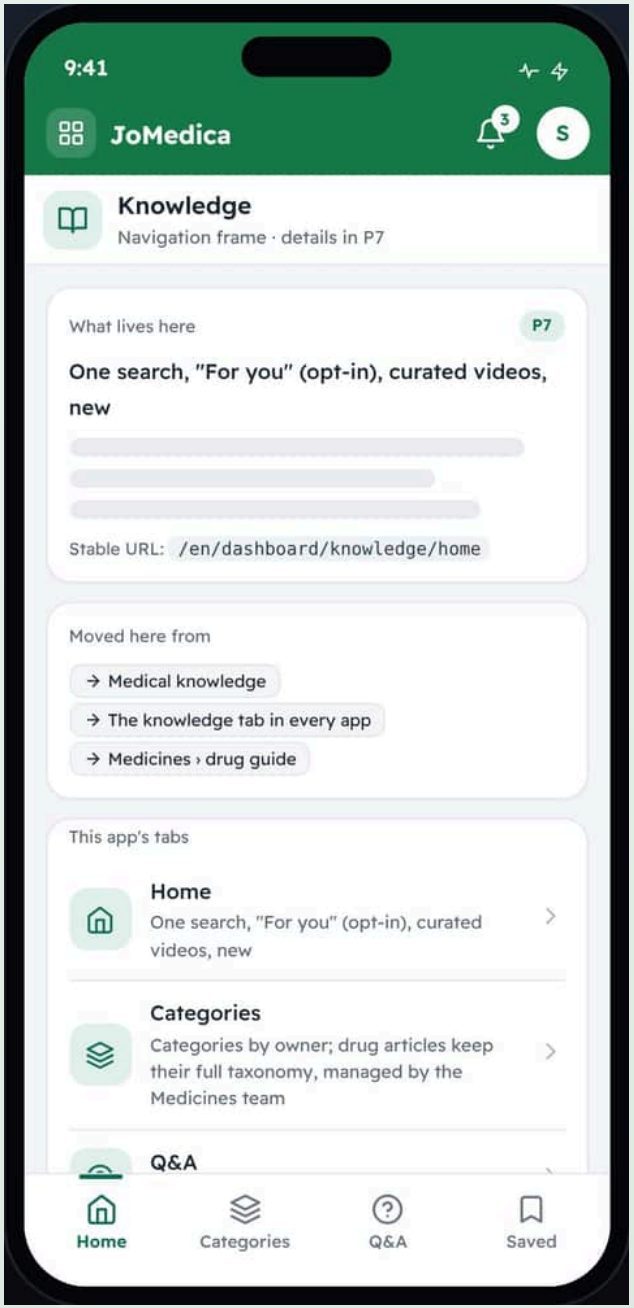
“What lives here”: a conversation with suggestion chips per module, cited answers with contributing specialists, and a red-flag banner; URL /en/dashboard/ai/chat. It moved here from “The assistant tab in every app”; its tabs are Chat, What it can see and History.

What to tap

Tap a tab row such as “What it can see”, or “Open prototype P6” at the bottom.

What happens

“What it can see” shows its description: the data scopes allowed, with sensitive sections off by default. The button opens the full JoMedica AI prototype.



Frame: Knowledge

#/app/knowledge

What you see

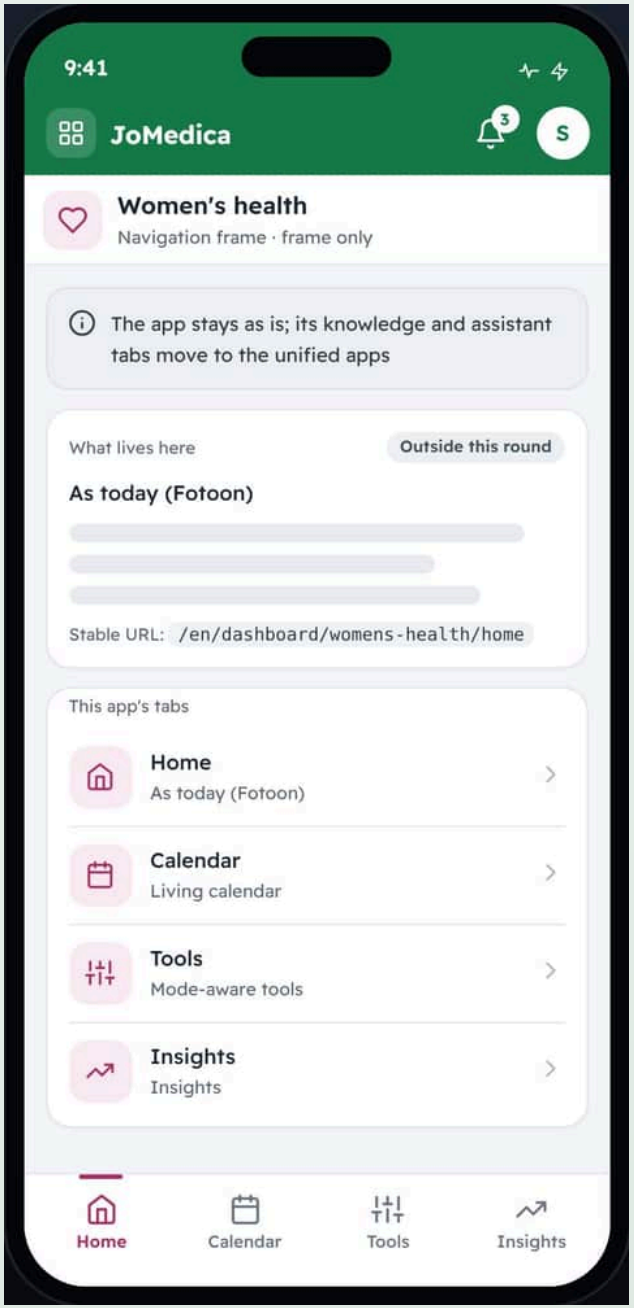
"What lives here": one search, an opt-in "For you" section, curated videos and what is new; URL /en/dashboard/knowledge/home. It moved here from "Medical knowledge", "The knowledge tab in every app" and "Medicines › drug guide"; its tabs are Home, Categories, Q&A and Saved.

What to tap

Tap a tab row such as "Categories", or "Open prototype P7" at the bottom.

What happens

"Categories" shows its description: categories by owner, with drug articles keeping their full taxonomy under the Medicines team. The button opens the full Knowledge prototype.



Frame: Women's health

#/app/womens

What you see

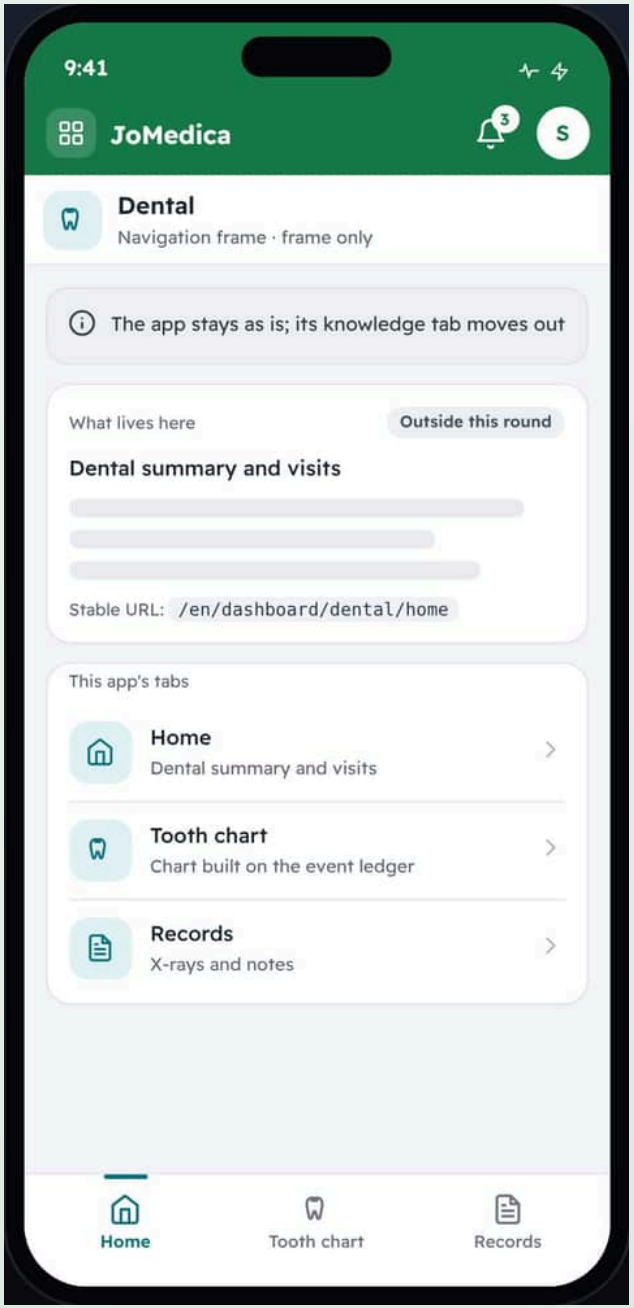
A neutral banner at the top: “The app stays as is; its knowledge and assistant tabs move to the unified apps”. Then “What lives here”: Home as it is today; URL /en/dashboard/womens-health/home; tabs Home, Calendar, Tools and Insights. This app has no separate prototype.

What to tap

Tap a tab row or its tab in the bottom bar; there is no button to open a prototype.

What happens

The frame shows the chosen tab's description (living calendar, mode-aware tools or insights) and its stable URL. In the launcher the app sits under “Specialty apps” marked “Women only”.



Frame: Dental

#/app/dental

What you see

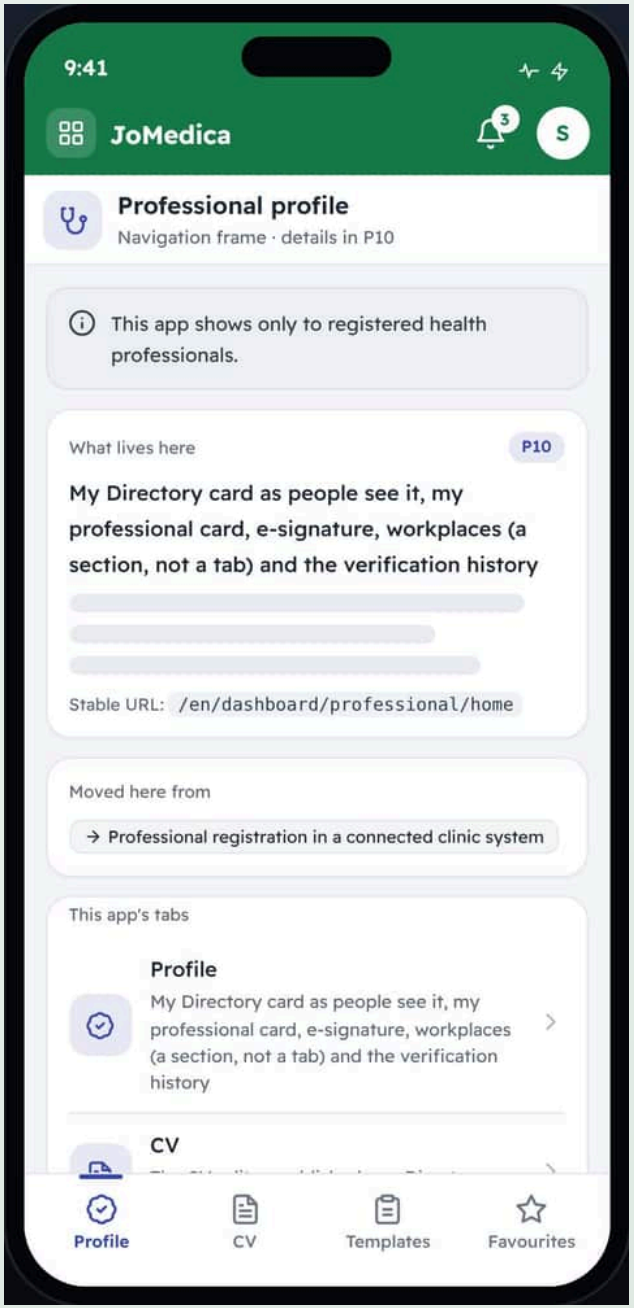
A neutral banner: “The app stays as is; its knowledge tab moves out”. Then “What lives here”: dental summary and visits; URL /en/dashboard/dental/home; tabs Home, Tooth chart (built on the event ledger) and Records (X-rays and notes).

What to tap

Tap a tab row such as “Tooth chart” or its tab in the bottom bar; there is no prototype button.

What happens

The description and stable URL follow the tab, for example /en/dashboard/dental/chart. The app is also reached from “Open Dental” in the Dental section of the medical profile.



Frame: Professional profile

#/app/practice

What you see

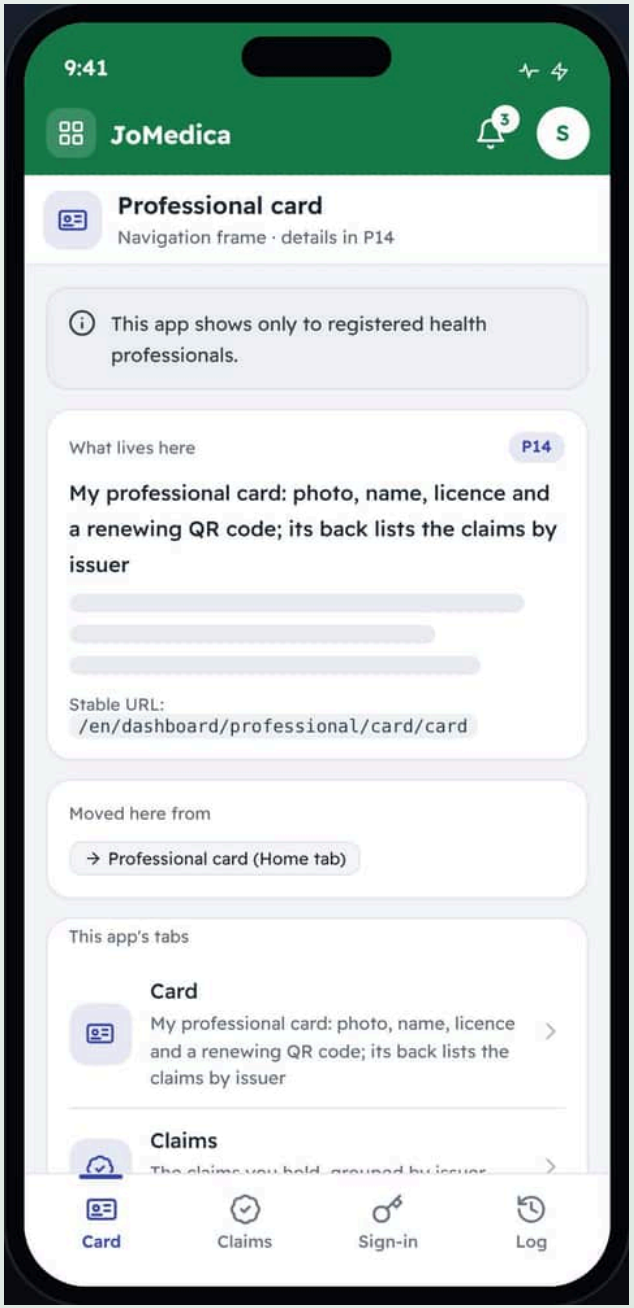
A neutral banner: “This app shows only to registered health professionals.” Then “What lives here”: the Directory card as people see it, the professional card, e-signature, workplaces (a section, not a tab) and the verification history; URL /en/dashboard/professional/home. It moved here from “Professional registration in a connected clinic system”.

What to tap

Tap one of the four tabs: Profile, CV, Templates and Favourites; or “Open prototype P10” at the bottom.

What happens

“Templates”, for example, shows a personal library of standards-based packages and lists used with one click in any connected system. The button opens the full Professional profile prototype.



Frame: Professional card

#/app/procard

What you see

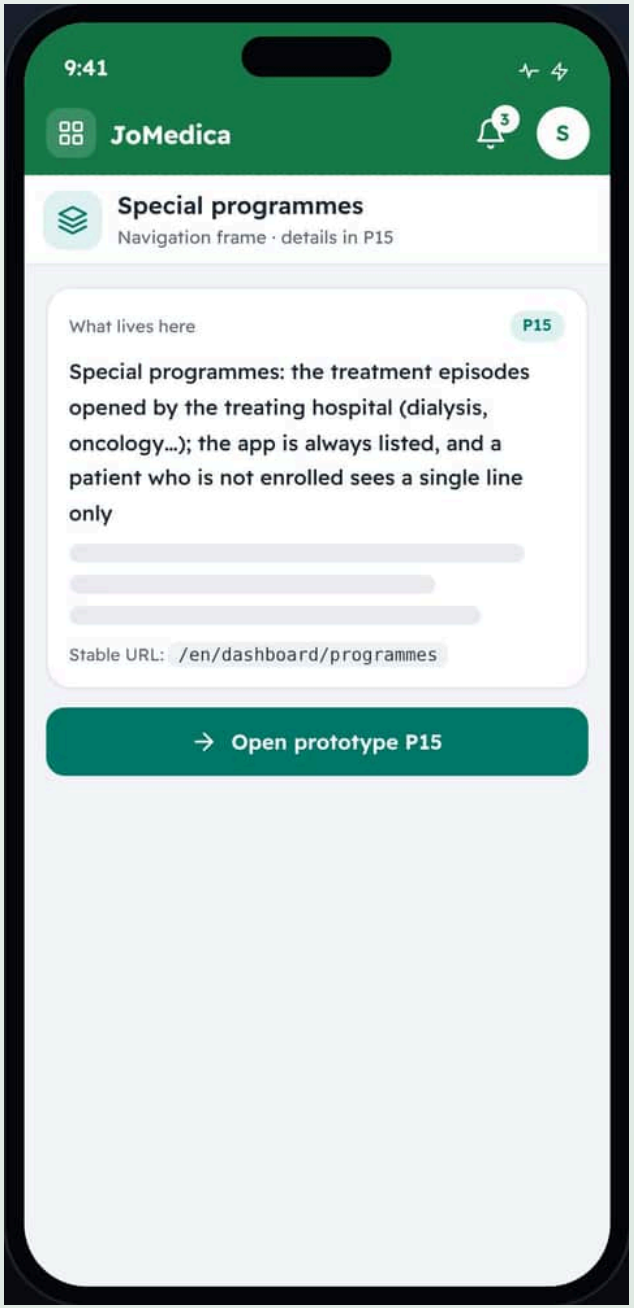
The banner “This app shows only to registered health professionals.” Then “What lives here”: the professional card with photo, name, licence and a renewing QR code, its back listing the claims by issuer; URL /en/dashboard/professional/card/card. It moved here from “Professional card (Home tab)”.

What to tap

Tap one of the tabs Card, Claims, Sign-in and Log; or “Open prototype P14” at the bottom.

What happens

“Sign-in”, for example, shows signing in to connected clinic systems and the national platform with the professional identity. The button opens the full professional card prototype.



Frame: Special programmes

#/app/programmes

What you see

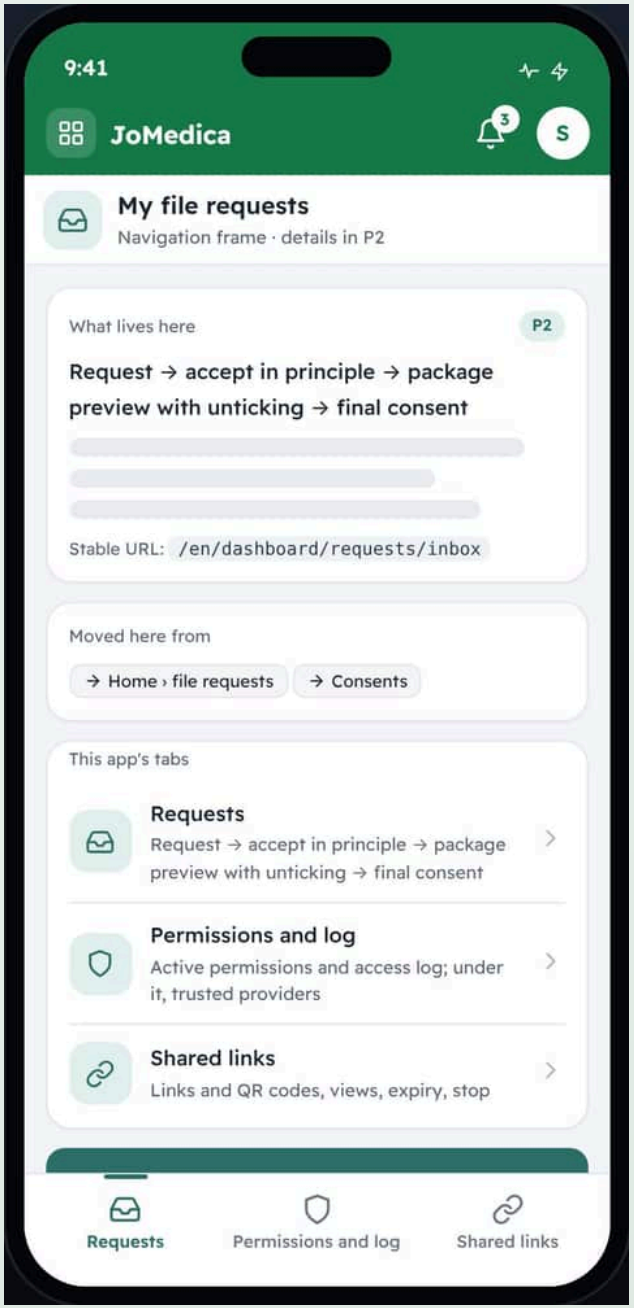
“What lives here”: the treatment episodes opened by the treating hospital (dialysis, oncology…); the app is always listed, and a patient who is not enrolled sees a single line only. URL /en/dashboard/programmes; the app has no tabs.

What to tap

Tap “Open prototype P15” under the card; nothing else is tappable apart from the header.

What happens

The button opens the full Special programmes prototype.



Frame: My file requests

#/app/requests

What you see

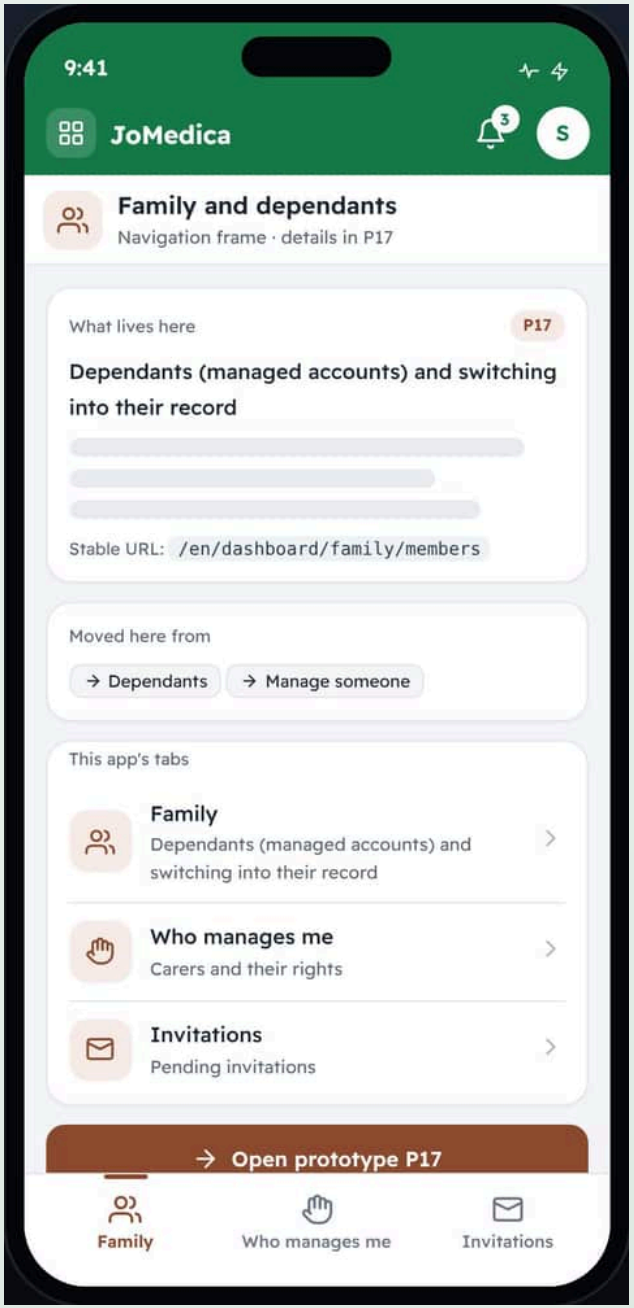
"What lives here": request → accept in principle → package preview with unticking → final consent; URL /en/dashboard/requests/inbox. It moved here from "Home › file requests" and "Consents"; its tabs are Requests, Permissions and log, and Shared links.

What to tap

Tap a tab row such as "Permissions and log", or "Open prototype P2" at the bottom.

What happens

"Permissions and log" shows active permissions and the access log, with trusted providers under it. The button opens the full My file requests prototype, which the "Requests" button in the Home bottom bar also opens.



Frame: Family and dependants

#/app/family

What you see

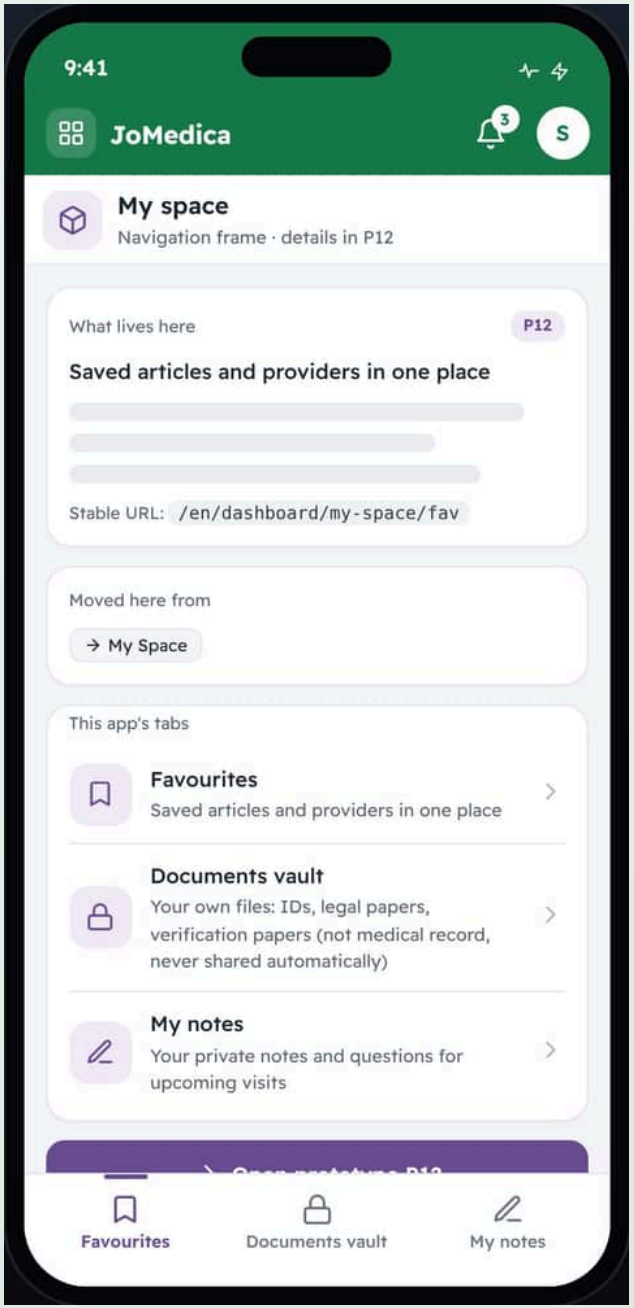
“What lives here”: dependants (managed accounts) and switching into their record; URL /en/dashboard/family/members. It moved here from “Dependants” and “Manage someone”; its tabs are Family, Who manages me and Invitations.

What to tap

Tap a tab row such as “Who manages me”, or “Open prototype P17” at the bottom.

What happens

“Who manages me” shows its description: carers and their rights. The button opens the full account prototype, where Family lives.



Frame: My space

#/app/myspace

What you see

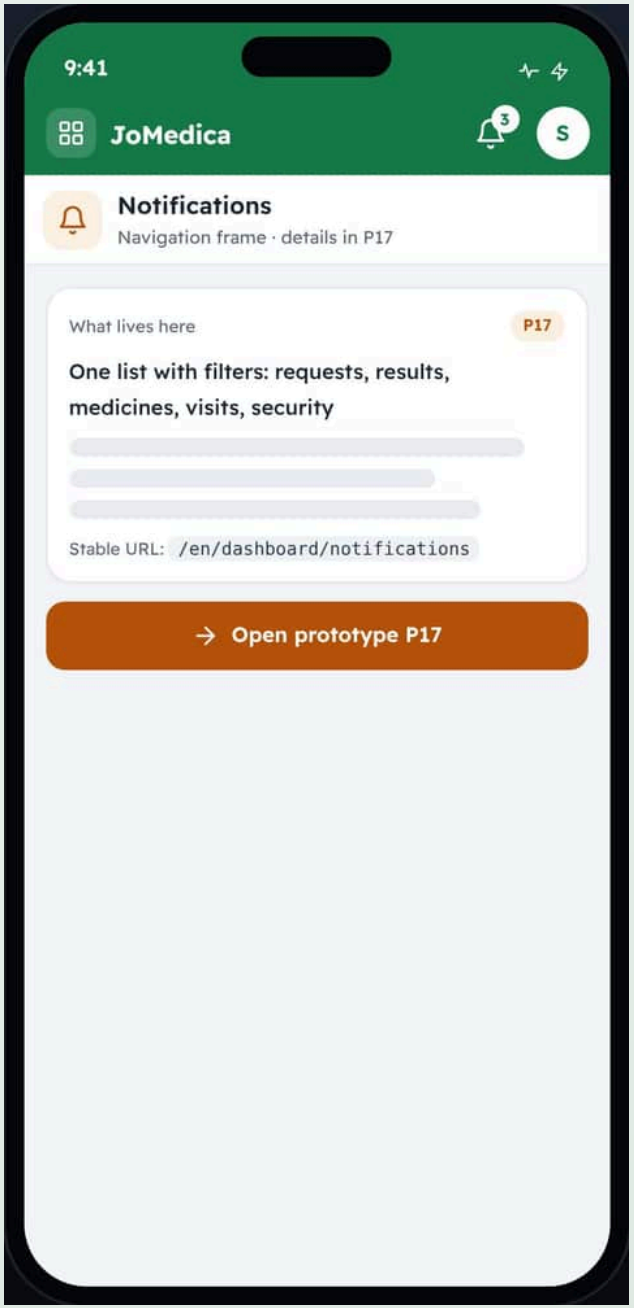
"What lives here": saved articles and providers in one place; URL /en/dashboard/my-space/fav. It moved here from "My Space"; its tabs are Favourites, Documents vault (IDs and legal papers; not medical record, never shared automatically) and My notes.

What to tap

Tap a tab row such as "My notes", or "Open prototype P12" at the bottom.

What happens

"My notes" shows its description: private notes and questions for upcoming visits. The button opens the full My space prototype.



Frame: Notifications

#/app/notifications

What you see

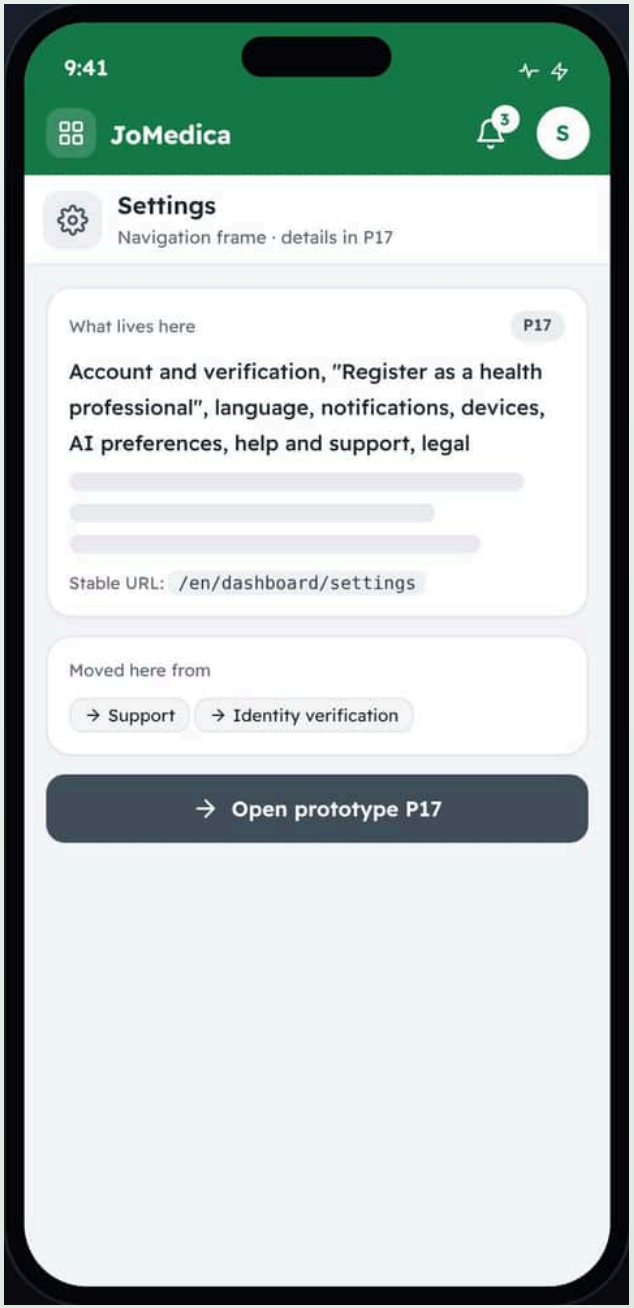
“What lives here”: one list with filters for requests, results, medicines, visits and security; URL /en/dashboard/notifications. The app has no tabs; the bell in the header, showing 3, also opens it.

What to tap

Tap “Open prototype P17” under the card.

What happens

The button opens the full account prototype, where the notifications list lives.



Frame: Settings

#/app/settings

What you see

“What lives here”: account and verification, “Register as a health professional”, language, notifications, devices, AI preferences, help and support, and legal; URL /en/dashboard/settings. It moved here from “Support” and “Identity verification”.

What to tap

Tap “Open prototype P17” at the bottom.

What happens

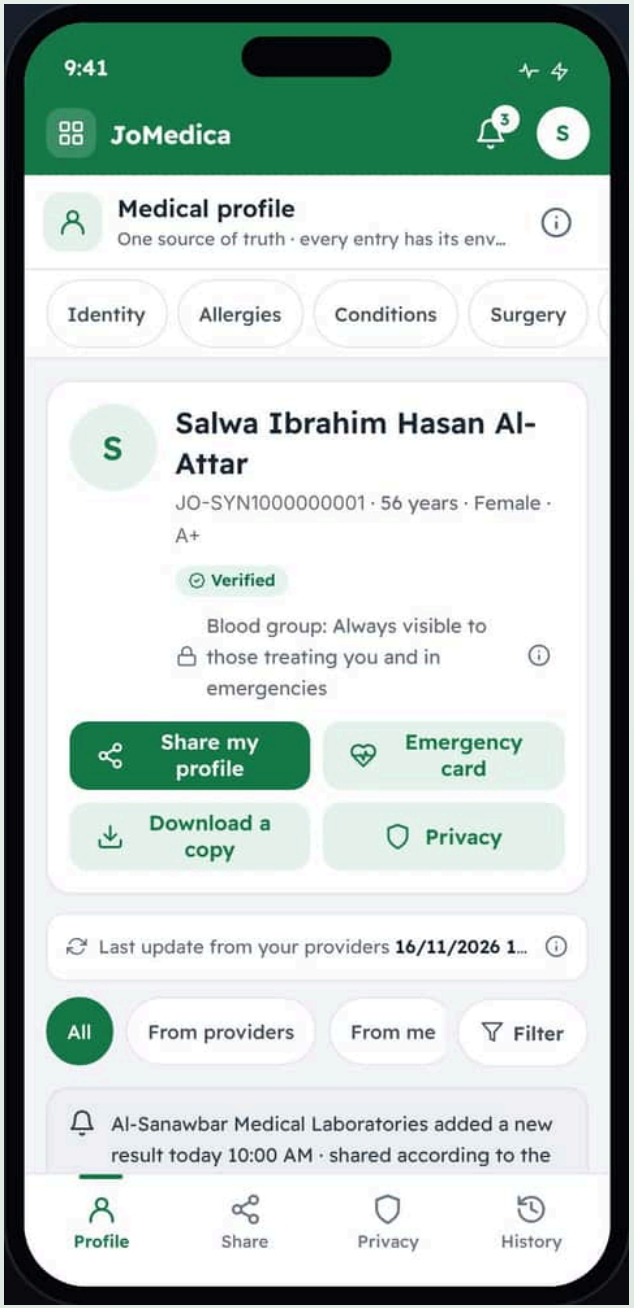
The button opens the full account prototype at Settings, which the “Settings” and “Help and support” rows on the Me page also open.

P1

Medical profile

Medical profile is the patient's single record in JoMedica: sections from identity and allergies to mental health, where every entry carries an envelope showing its source, author, time, versions, who has seen it and its sharing state. The screens follow the patient, Salwa Ibrahim Hasan Al-Attar, on 16/11/2026; the app opens from the “Medical profile” shortcut on Home or from the app drawer, and has four tabs at the bottom: Profile, Share, Privacy and History. All people and data shown are synthetic.

27 screens and states · Interactive prototype: betariq.com/prototype/P1-medical-profile/



Profile: the record

#/profile

What you see

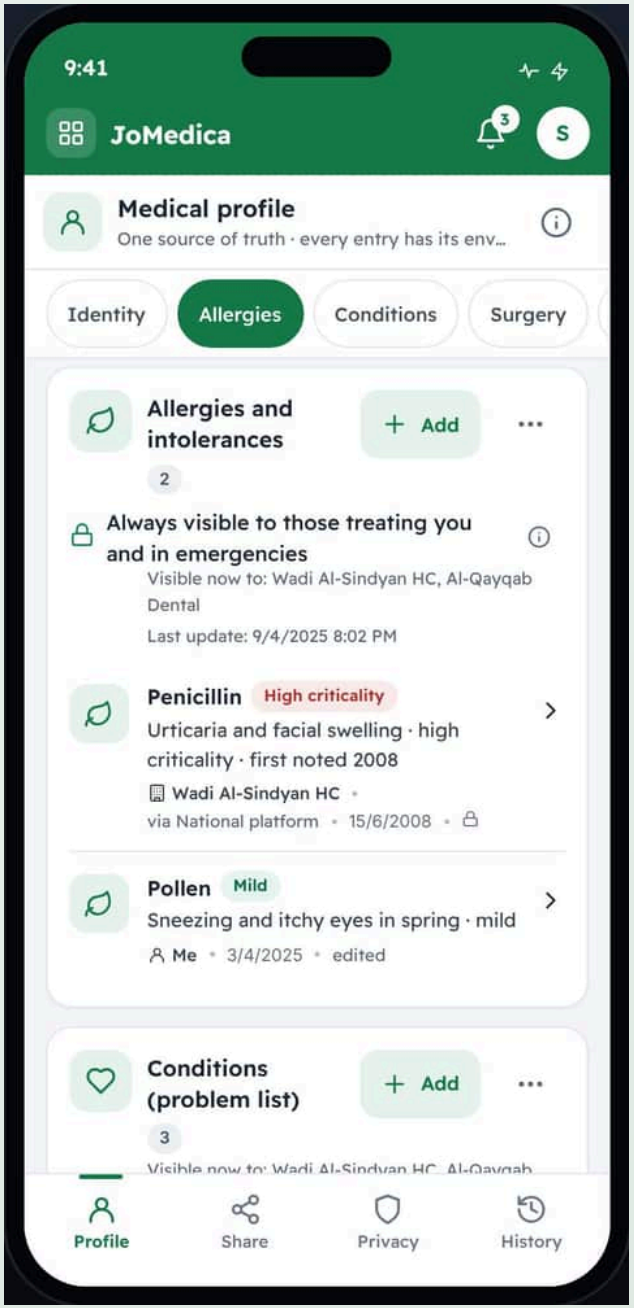
Under the header “One source of truth · every entry has its envelope” are the section chips (Identity, Allergies, Conditions, Surgery…), then the identity card: Salwa Ibrahim Hasan Al-Attar, JO-SYN1000000001 · 56 years · Female · A+, badged “Verified”. Then “Last update from your providers 16/11/2026 10:00 AM · 46 entries”, the chips “All”, “From providers”, “From me” and “Filter”, and a banner that Al-Sanawbar Medical Laboratories added a new result today at 10:00 AM.

What to tap

Tap one of the four buttons on the identity card: “Share my profile”, “Emergency card”, “Download a copy” or “Privacy”; or “View” in the new-result banner; or a section chip at the top.

What happens

“Share my profile” opens the Share tab, “Emergency card” the My health card app, “Download a copy” the download sheet and “Privacy” its tab. “View” opens the lipid panel envelope, “Dismiss” hides the banner, and a section chip scrolls the page to that section.



P1 Medical profile · Screen 2 of 27

Allergies section

#/profile?s=allergies

What you see

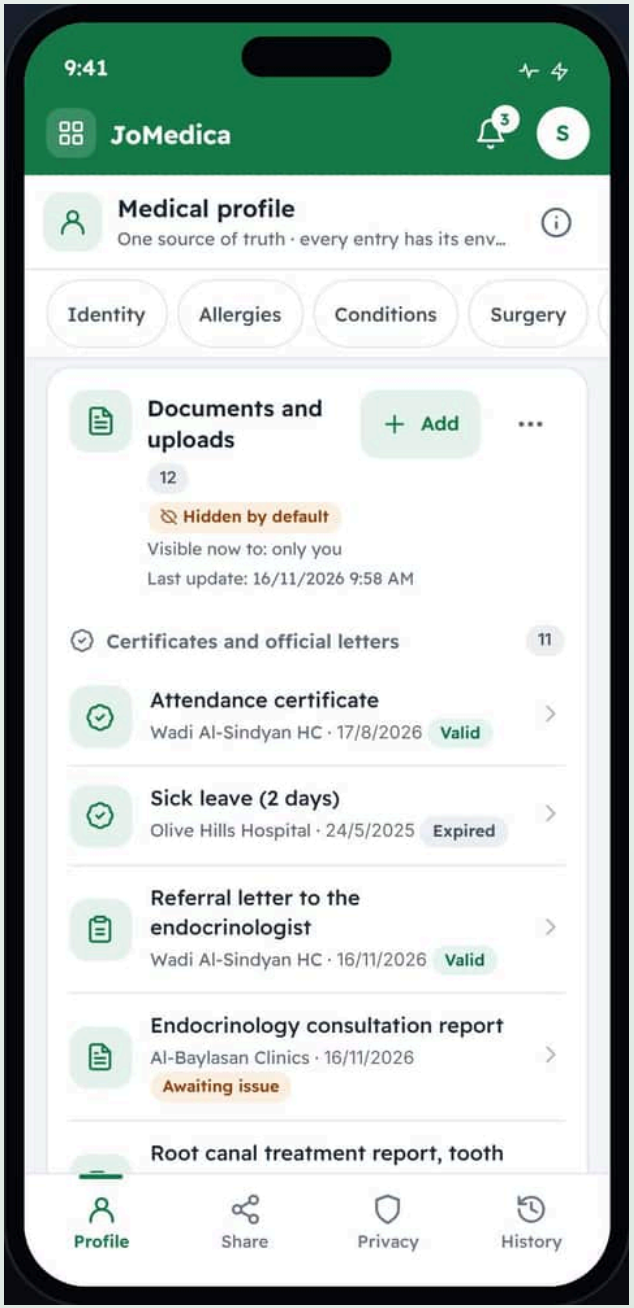
The “Allergies” chip is lit, and “Allergies and intolerances” (2) carries a lock with “Always visible to those treating you and in emergencies”, “Visible now to: Wadi Al-Sindyan HC, Al-Qayqab Dental” and a last update of 9/4/2025 8:02 PM. Its entries: “Penicillin”, “High criticality” (urticaria and facial swelling, Wadi Al-Sindyan HC via National platform, 15/6/2008), and “Pollen”, “Mild” (Me, 3/4/2025, edited).

What to tap

Tap an entry row to open its envelope, “Add” in the section header, or the three-dot button for the section menu.

What happens

A row opens the entry's envelope; “Add” opens “Add to: Allergies and intolerances” with suggestions Aspirin, Sulfa drugs, Tree nuts and Latex. This section has no sharing switch: allergies are always shared.



Documents section

#/profile?s=documents

What you see

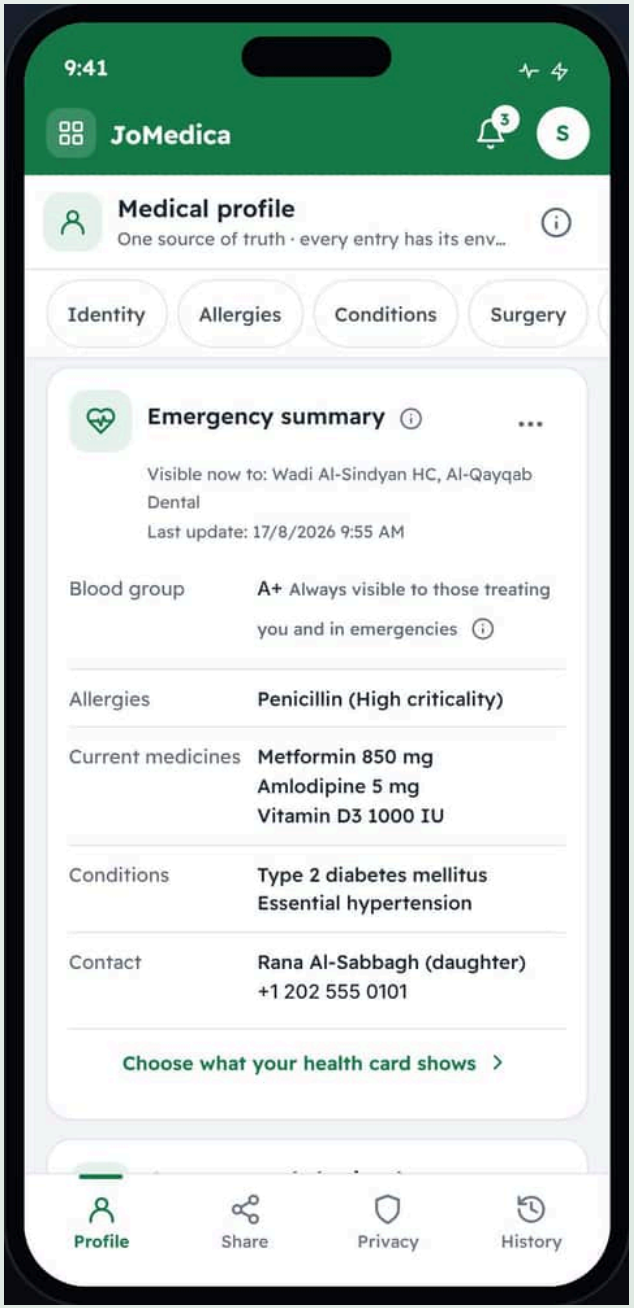
The “Documents” chip brings “Documents and uploads” to the top of the screen; the section is hidden by default. It holds “Certificates and official letters” (11), such as an attendance certificate, “Sick leave (2 days)” marked Expired, the referral letter, vaccination certificates and a driving fitness certificate that “Expires in 106 days”; then “Your uploaded files” (1): an old discharge summary (2019), hidden from sharing.

What to tap

Tap a certificate row, “All certificates”, or the last link, “Your private notes and personal documents (IDs, legal papers) are in My space”.

What happens

A certificate row opens its page in Visits & appointments, “All certificates” opens the full list there, and the last link opens the documents vault in My space, where IDs and personal papers stay outside the medical record.



P1 Medical profile · Screen 4 of 27

Emergency summary section

#/profile?s=emergency

What you see

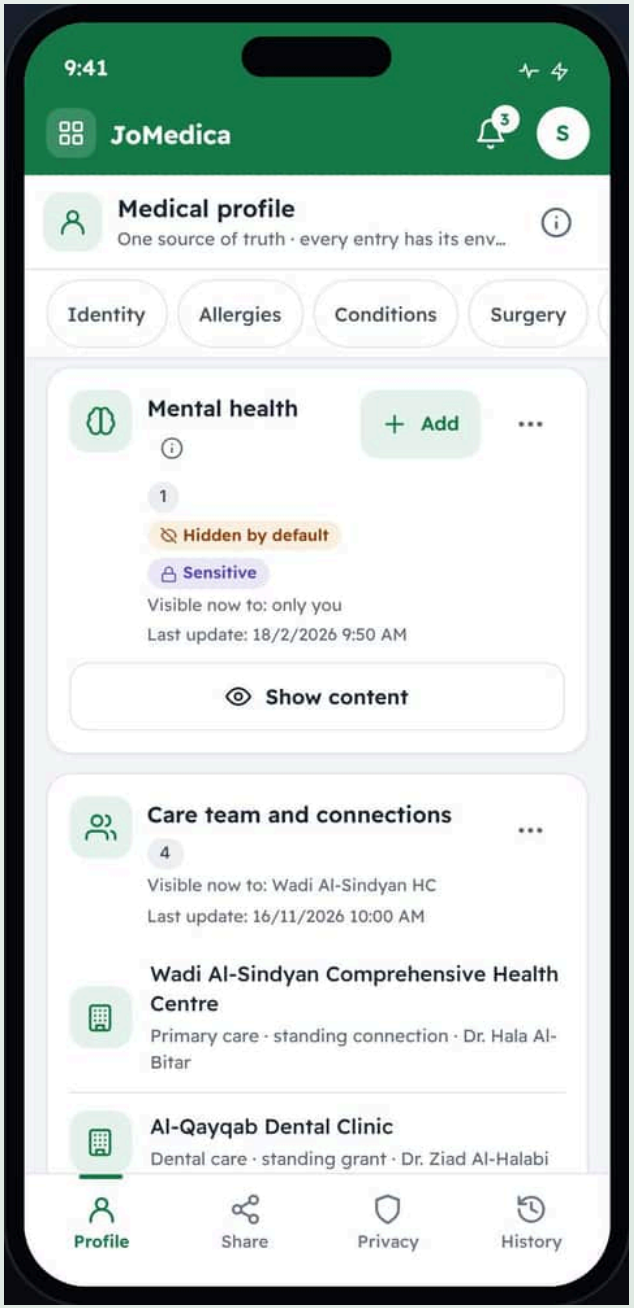
The “Emergency” chip brings “Emergency summary”, near the end of the record, to the top of the screen. It is derived from the entries: blood group A+; allergies: Penicillin (High criticality); current medicines: Metformin 850 mg, Amlodipine 5 mg and Vitamin D3 1000 IU; conditions: type 2 diabetes mellitus and essential hypertension; contact: Rana Al-Sabbagh (daughter) +1 202 555 0101.

What to tap

Tap “Choose what your health card shows” at the end of the section, or the info icon beside its title.

What happens

The link opens the My health card app on its “What is shown” tab. The info icon explains that the summary is derived from the entries and that sensitive sections are not included.



Mental health section (sensitive)

#/profile?s=mental

What you see

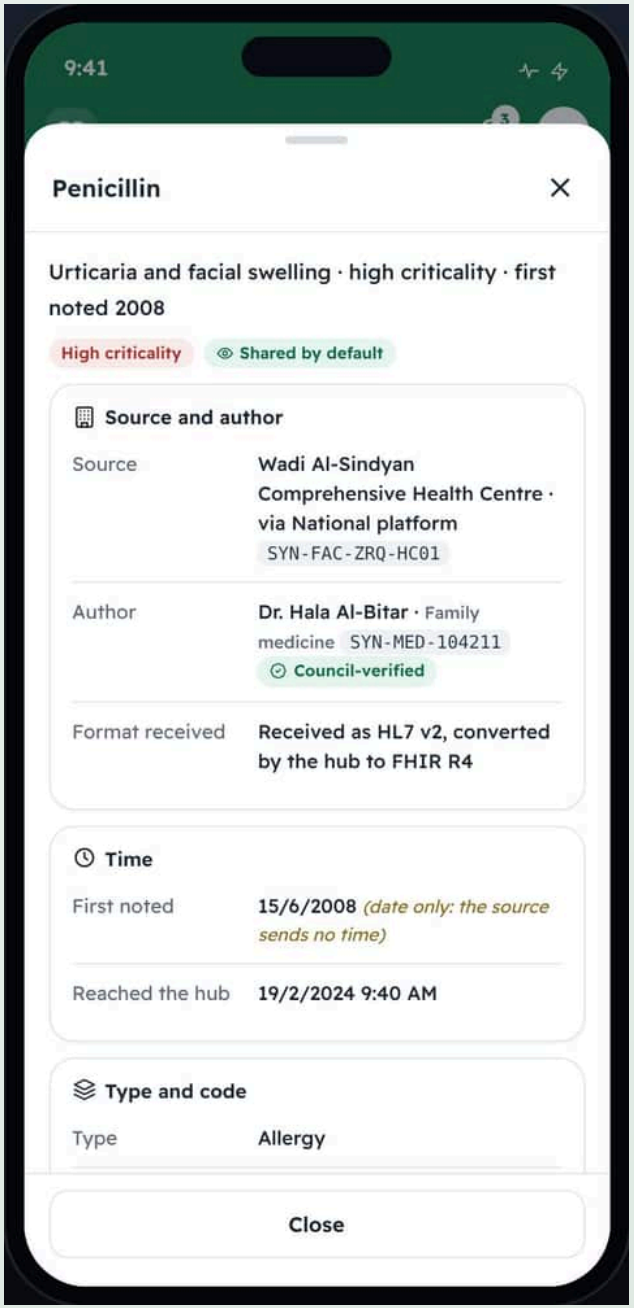
The “Mental” chip brings “Mental health” to the top of the screen: one entry, badged “Hidden by default” and “Sensitive”, “Visible now to: only you”, with its content collapsed behind a “Show content” button. “Care team and connections” (4) follows below.

What to tap

Tap “Show content”.

What happens

The row “Depression screening (PHQ-9)” (Total 6 · mild symptoms) appears and the button becomes “Hide content”; the row opens its envelope. This section never enters a default share or the emergency card.



Entry: penicillin allergy

#/profile@AL-01

What you see

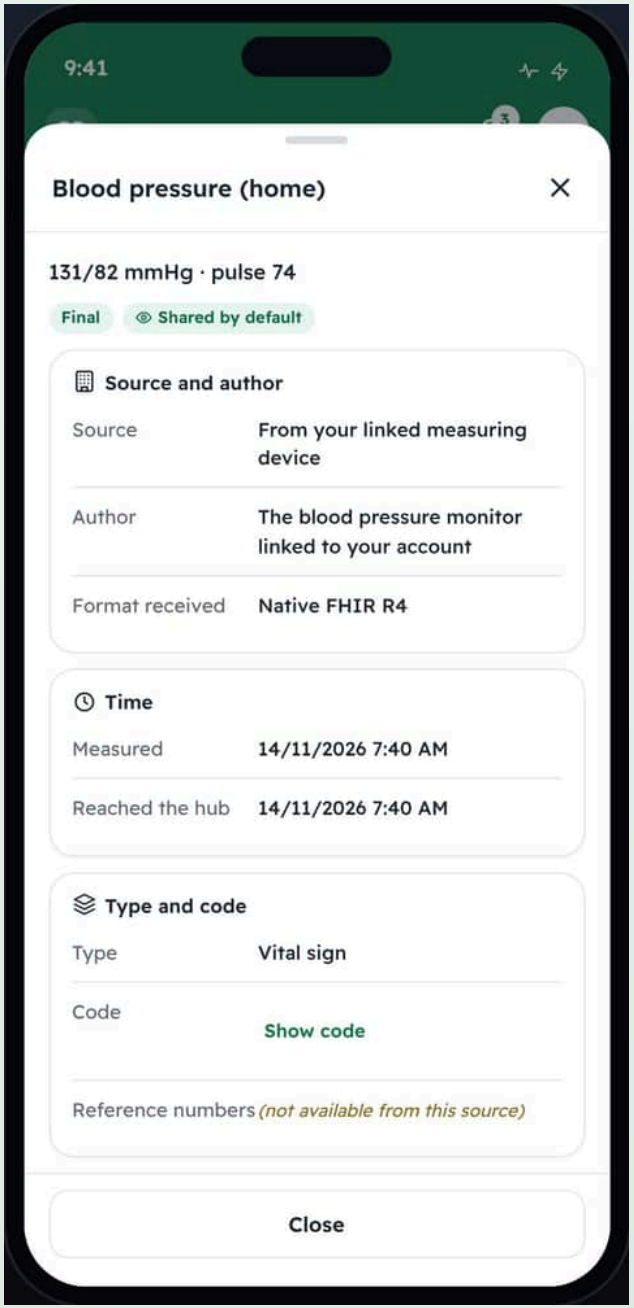
The “Penicillin” envelope: “Urticaria and facial swelling · high criticality · first noted 2008”, badged “High criticality” and “Shared by default”. Source: Wadi Al-Sindyan Comprehensive Health Centre via National platform (SYN-FAC-ZRQ-HC01); author: Dr. Hala Al-Bitar, Family medicine, SYN-MED-104211, “Council-verified”; received as HL7 v2 and converted by the hub to FHIR R4. First noted 15/6/2008; reached the hub 19/2/2024 9:40 AM.

What to tap

Further down, an “Always visible” lock replaces the sharing switch, and under “Actions” are “Share it”, “Ask about this”, “Learn about this”, “Export PDF with QR”, “Request a correction” and “Report a problem”, then “Close”.

What happens

“Request a correction” sends the request to Wadi Al-Sindyan HC, and the provider answers with a superseding version or marks it “entered in error”. “Who has seen it” lists three reads: Dr. Rasha Al-Shami's link (2/3/2026), Al-Qayqab Dental (19/4/2026) and Wadi Al-Sindyan HC (17/8/2026).



Entry: home blood pressure from my device

#/profile@VS-01

What you see

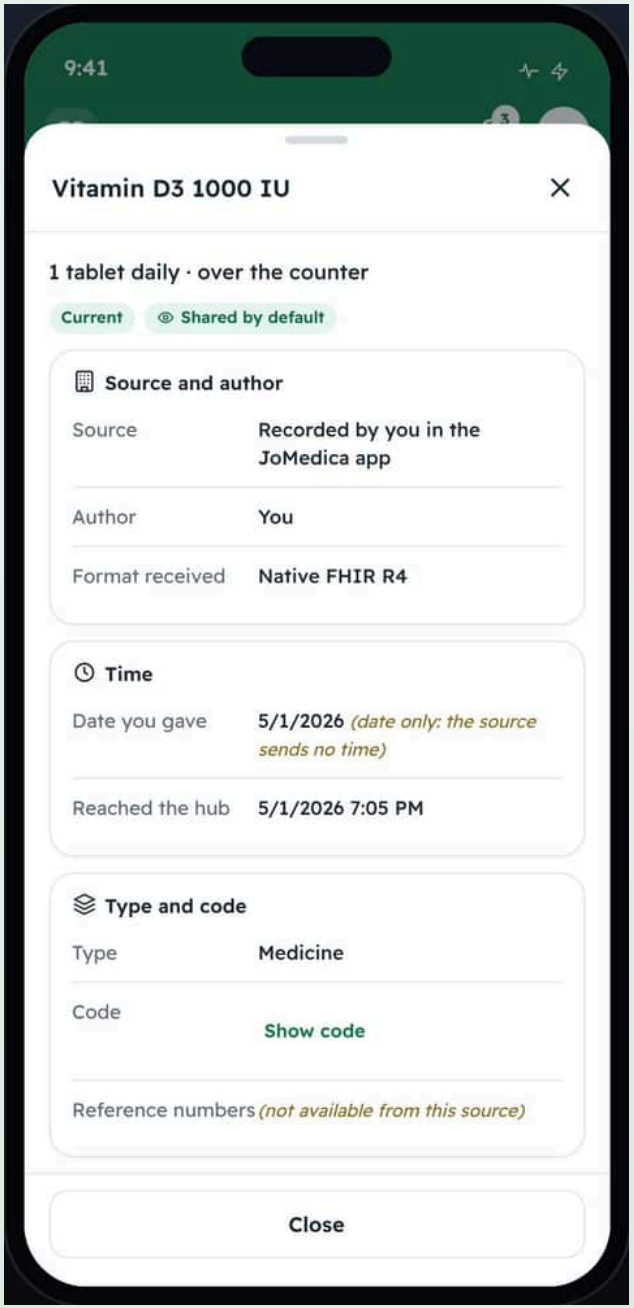
The “Blood pressure (home)” envelope: 131/82 mmHg · pulse 74, badged “Final” and “Shared by default”. Source: “From your linked measuring device”; author: “The blood pressure monitor linked to your account”; format: “Native FHIR R4”. Measured and reached the hub 14/11/2026 7:40 AM; type “Vital sign”; reference numbers “(not available from this source)”.

What to tap

Tap “Show code”; further down are the switch “Shared when you share your profile or accept a request” and the chips “Edit” and “Delete”, since a device reading counts as the patient's own entry.

What happens

“Show code” reveals LOINC 85354-9 (8480-6 / 8462-4). Turning the switch off hides the reading with “Hidden from sharing”; there is no correction chip here because no provider wrote it.



P1 Medical profile · Screen 8 of 27

Entry: vitamin D3 (my entry)

#/profile@MD-03

What you see

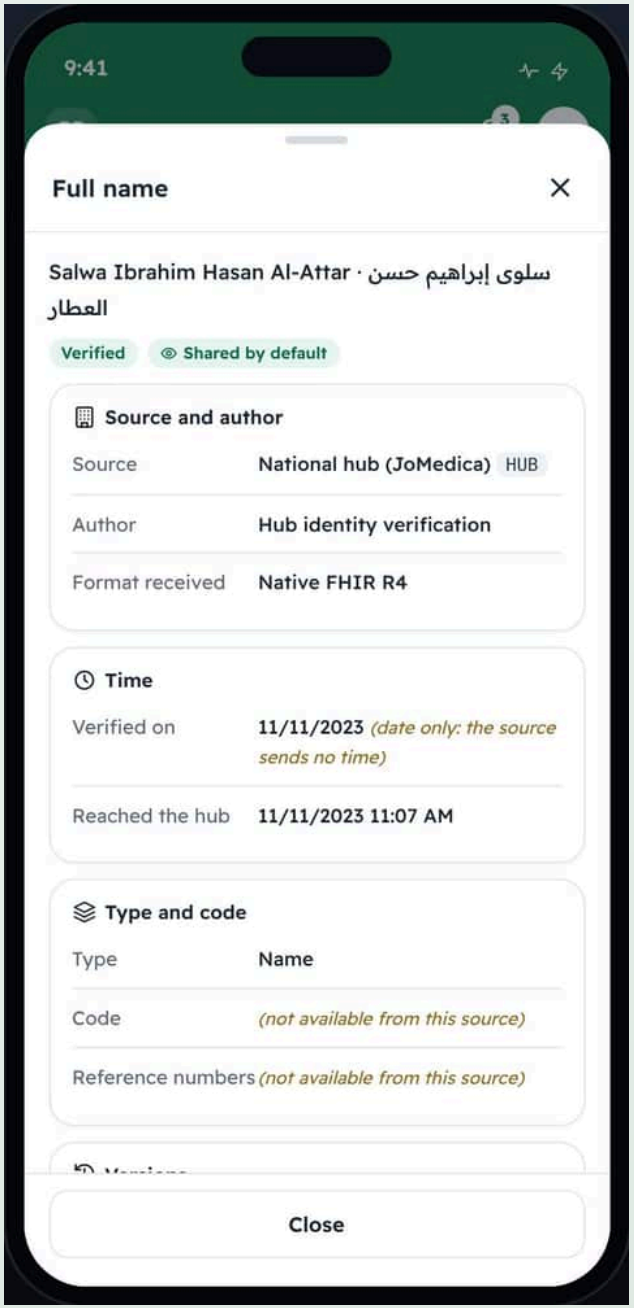
The “Vitamin D3 1000 IU” envelope: “1 tablet daily · over the counter”, badged “Current” and “Shared by default”. Source: “Recorded by you in the JoMedica app”; author: “You”; format: “Native FHIR R4”. “Date you gave” 5/1/2026 (date only); reached the hub 5/1/2026 7:05 PM; type “Medicine”.

What to tap

Further down are the “Edit” and “Delete” chips under “Actions”, and the sharing switch under “Ownership and sharing”.

What happens

“Edit” opens the “Edit entry” sheet and “Delete” the “Delete entry” sheet. Turning the switch off does not hide the medicine straight away; it first opens the warning “Hiding a current medicine can put you at risk”.



P1 Medical profile · Screen 9 of 27

Entry: full name (verified identity)

#/profile@ID-01

What you see

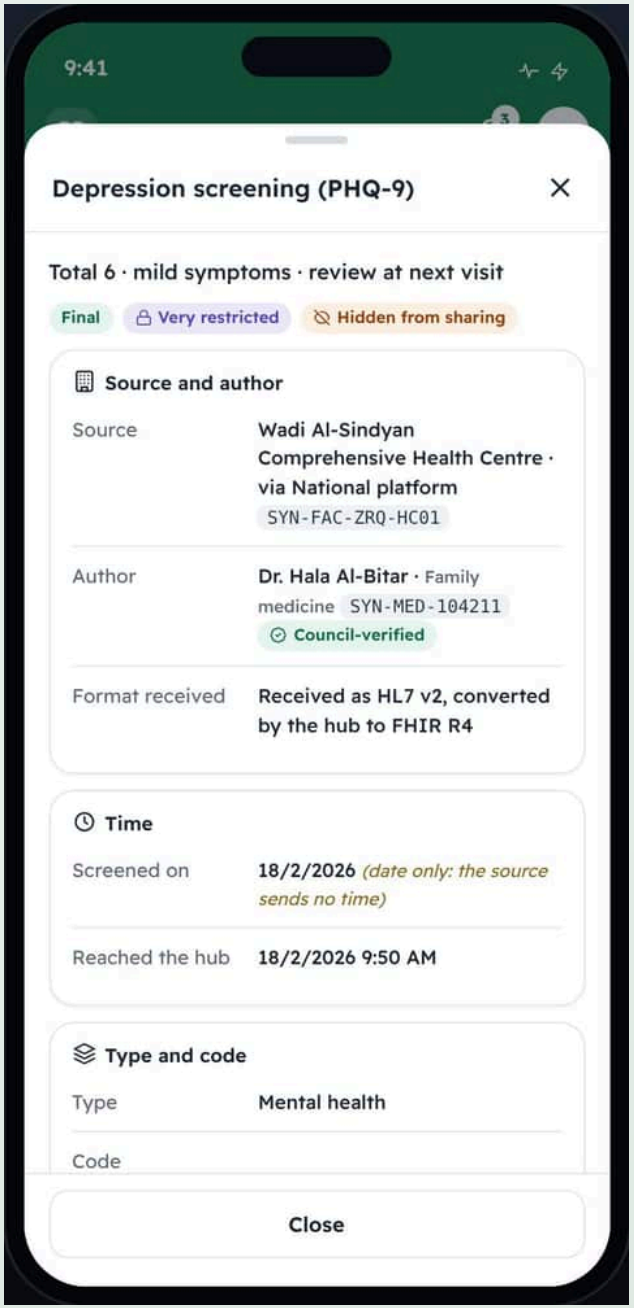
The “Full name” envelope: “Salwa Ibrahim Hasan Al-Attar · سلوى إبراهيم حسن العطار”, badged “Verified” and “Shared by default”. Source: “National hub (JoMedica)”, HUB; author: “Hub identity verification”; format: “Native FHIR R4”. Verified on 11/11/2023; reached the hub 11/11/2023 11:07 AM; type “Name”; code not available from this source.

What to tap

Further down, an “Always visible” lock replaces the sharing switch; the first action is “Edit in Settings”, and there is no correction chip.

What happens

“Edit in Settings” opens the Settings app (account and verification): the verified name is not edited from the profile, nor corrected from here. It cannot be hidden from sharing.



Entry: PHQ-9 (very restricted)

#/profile@MH-01

What you see

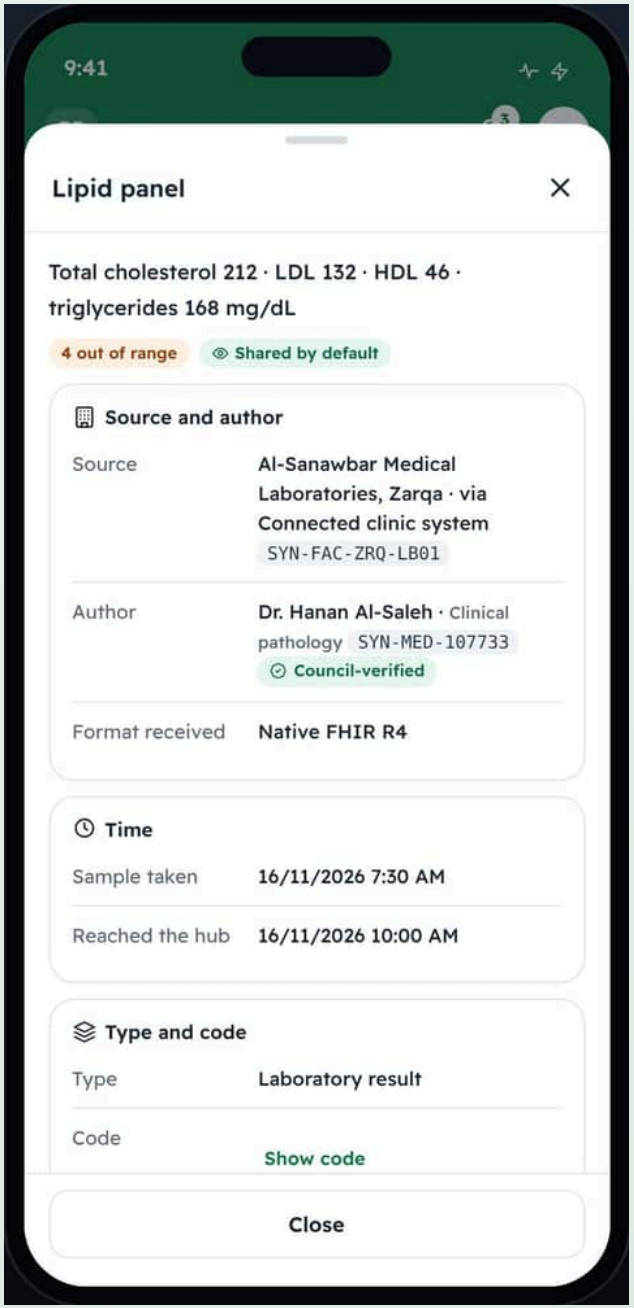
The “Depression screening (PHQ-9)” envelope: “Total 6 · mild symptoms · review at next visit”, badged “Final”, “Very restricted” and “Hidden from sharing”. Source: Wadi Al-Sindyan Comprehensive Health Centre via National platform; author: Dr. Hala Al-Bitar, “Council-verified”. Screened on 18/2/2026; reached the hub 18/2/2026 9:50 AM; type “Mental health”.

What to tap

Further down is the row “Included only when you choose it explicitly” with a greyed-out switch, then the action chips and “Close”.

What happens

Nothing changes from here: the entry never enters a default share or the emergency card, and is included only in one specific share from “Share my profile” after an explicit confirmation. The audit trail shows it was hidden automatically when recorded.



Entry: lipid panel (new)

#/profile@LB-01

What you see

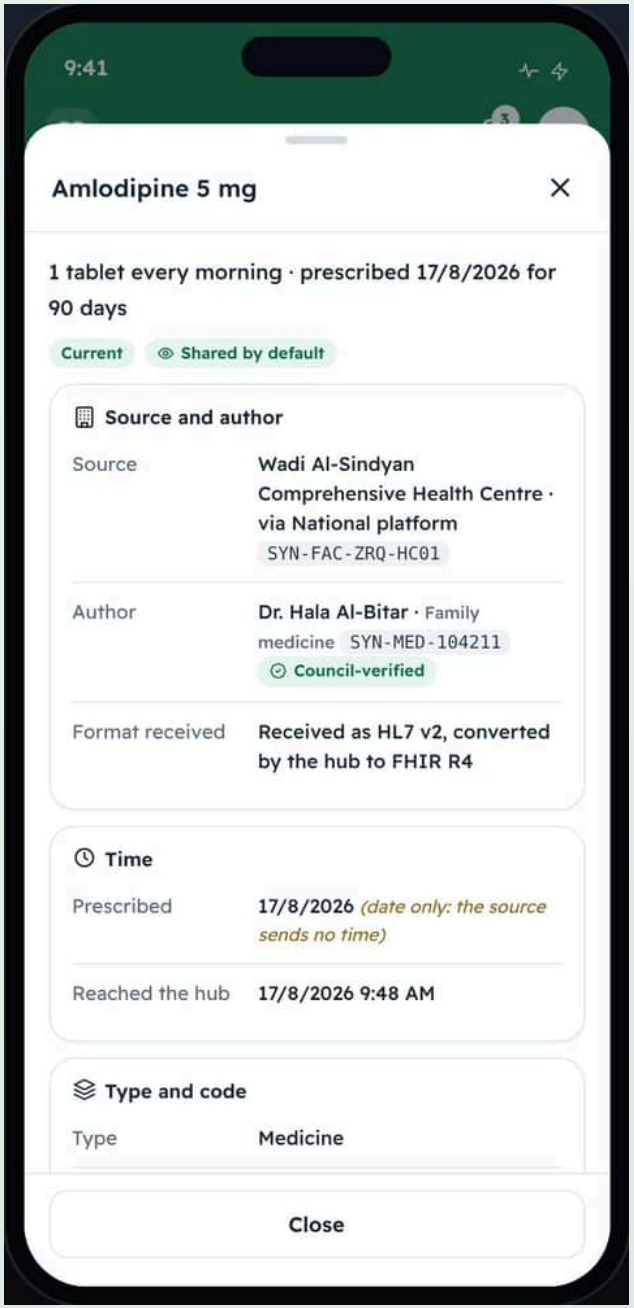
The “Lipid panel” envelope: total cholesterol 212 · LDL 132 · HDL 46 · triglycerides 168 mg/dL, badged “4 out of range” and “Shared by default”. Source: Al-Sanawbar Medical Laboratories, Zarqa via Connected clinic system (SYN-FAC-ZRQ-LB01); author: Dr. Hanan Al-Saleh, Clinical pathology. Sample taken 16/11/2026 7:30 AM; reached the hub 10:00 AM.

What to tap

Scroll to “Reference numbers” and “Attachments”, or tap “Ask about this” or “Learn about this” under “Actions”.

What happens

The references show accession SNWL-ACC-2026-118190, order SYN-ORD-BYLC-0716 and insurer approval SYN-APR-2026-004409, and the attachment “Laboratory report (PDF)” carries a QR the hub verifies. “Ask about this” opens JoMedica AI on this result; “Learn about this” opens the LDL article in Knowledge.



Entry: amlodipine (provider correction)

#/profile@MD-02

What you see

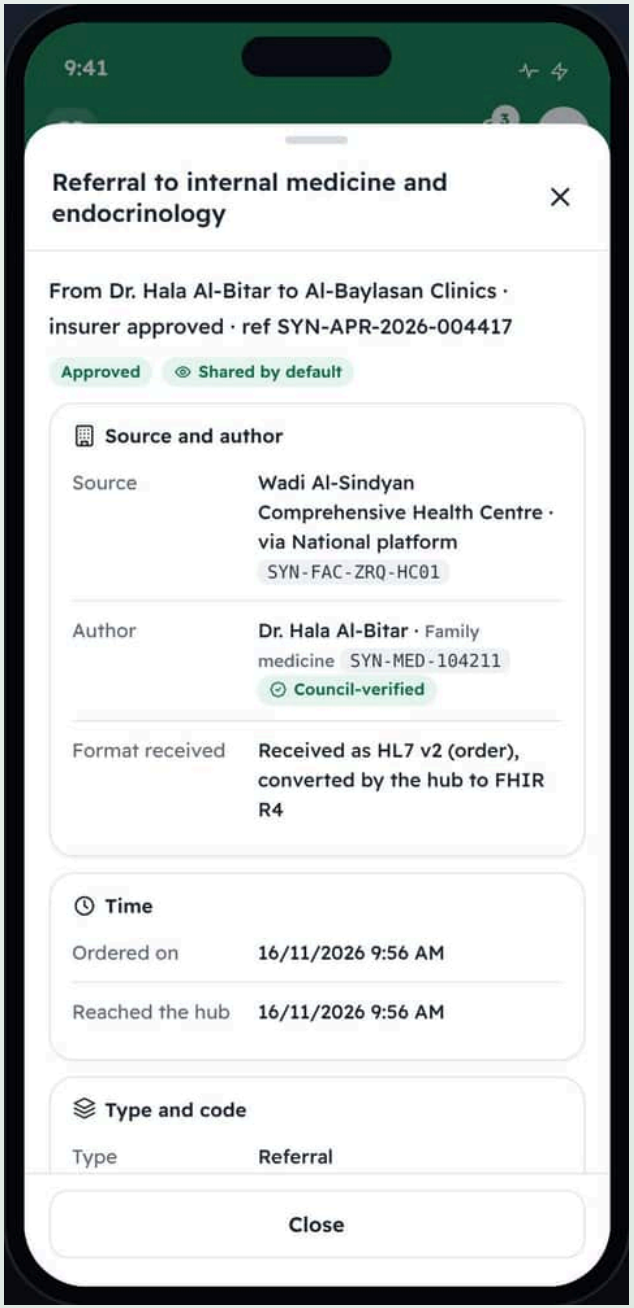
The “Amlodipine 5 mg” envelope: “1 tablet every morning · prescribed 17/8/2026 for 90 days”, badged “Current” and “Shared by default”. Source: Wadi Al-Sindyan Comprehensive Health Centre via National platform; author: Dr. Hala Al-Bitar, “Council-verified”; received as HL7 v2. Prescribed 17/8/2026; reached the hub 17/8/2026 9:48 AM; type “Medicine”.

What to tap

Scroll to “Versions”, then to the sharing switch under “Ownership and sharing”.

What happens

“Versions” shows current version 2, “updated once”: “The doctor corrected 10 mg to 5 mg (version 2; the first was marked ‘entered in error’)” on 17/8/2026 9:55 AM, with prescription number RX-WSHC-2026-0817. Turning the switch off opens the current-medicine warning.



Entry: the referral (version 3)

#/profile@OR-01

What you see

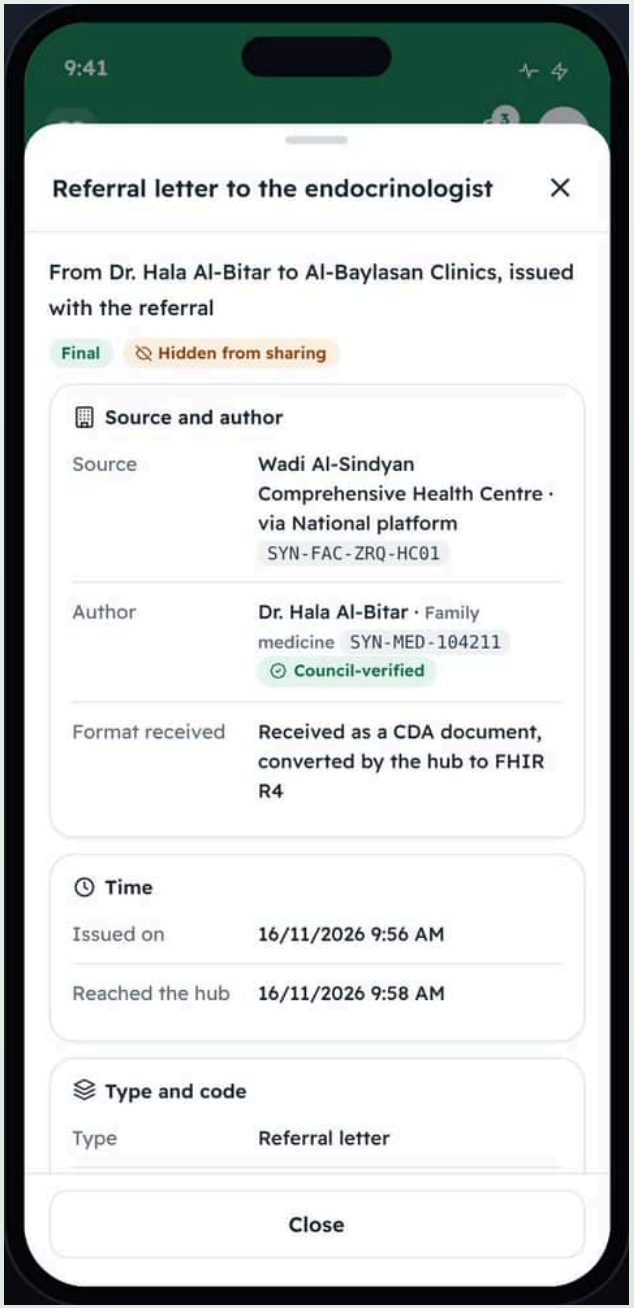
The “Referral to internal medicine and endocrinology” envelope: “From Dr. Hala Al-Bitar to Al-Baylasan Clinics · insurer approved · ref SYN-APR-2026-004417”, badged “Approved” and “Shared by default”. Source: Wadi Al-Sindyan Comprehensive Health Centre via National platform; received as HL7 v2 (order). Ordered on and reached the hub 16/11/2026 9:56 AM; type “Referral”.

What to tap

Scroll to “Reference numbers” and “Versions” in the envelope.

What happens

The references are request number SYHC-WSHC-REF-SCENE-0013 and insurer approval SYN-APR-2026-004417. “Versions” shows the referral is now at version 3: “Awaiting Al-Qandeel approval” at 9:57 AM, then “Approved by Al-Qandeel” at 10:00 AM.



Entry: referral letter

#/profile@L-01

What you see

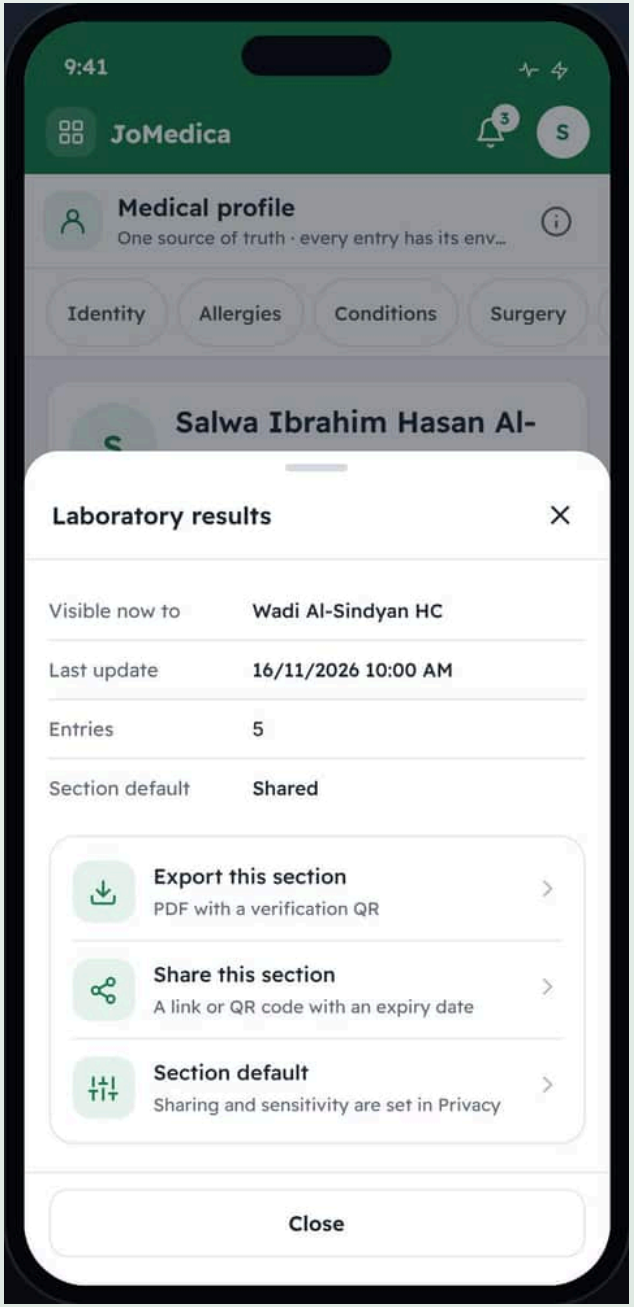
The “Referral letter to the endocrinologist” envelope: “From Dr. Hala Al-Bitar to Al-Baylasan Clinics, issued with the referral”, badged “Final” and “Hidden from sharing”. Source: Wadi Al-Sindyan Comprehensive Health Centre via National platform; “Received as a CDA document, converted by the hub to FHIR R4”. Issued on 16/11/2026 9:56 AM; reached the hub 9:58 AM; type “Referral letter”.

What to tap

Scroll to “Attachments”, then to the sharing switch, currently off, under “Ownership and sharing”.

What happens

The attachment “Referral letter (PDF)” has a verification QR (SYN-DOC-WSHC-55102). The letter is hidden because the Documents section is hidden by default; switching it on makes it shareable with the toast “Now shared”.



Laboratory results section menu

#/profile@labs@secMenu

What you see

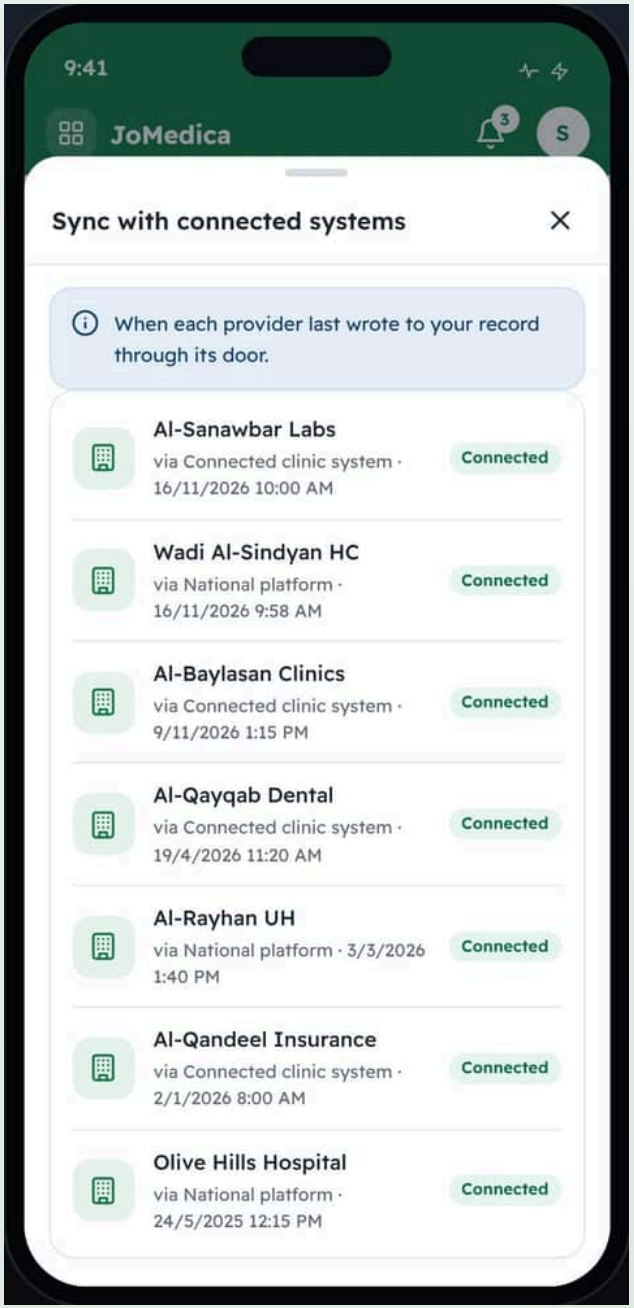
The “Laboratory results” sheet, opened from the three-dot button in the section header: “Visible now to” Wadi Al-Sindyan HC, last update 16/11/2026 10:00 AM, 5 entries, section default “Shared”. Below are three rows: “Export this section” (PDF with a verification QR), “Share this section” (a link or QR code with an expiry date) and “Section default”.

What to tap

Tap one of the three rows, or “Close”.

What happens

Export opens “Download a copy of my profile” with only Laboratory results ticked; Share goes to the Share tab with a toast that step 1 lets this section be picked alone; Section default opens the Privacy tab.



Sync details

#/profile#sheet=_fresh

What you see

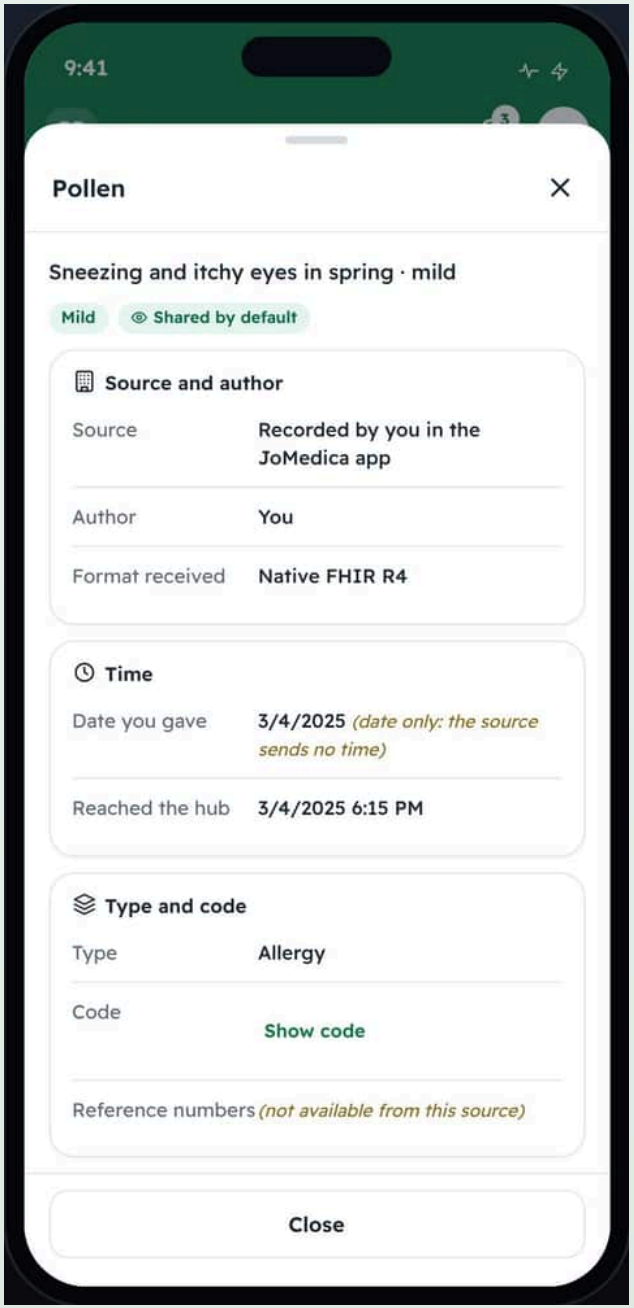
The “Sync with connected systems” sheet: “When each provider last wrote to your record through its door.” Seven rows, all “Connected”: Al-Sanawbar Labs via connected clinic system 16/11/2026 10:00 AM, Wadi Al-Sindyan HC via national platform 16/11/2026 9:58 AM, Al-Baylasan Clinics 9/11/2026 1:15 PM, Al-Qayqab Dental 19/4/2026 11:20 AM, Al-Rayhan UH 3/3/2026 1:40 PM, Al-Qandeel Insurance 2/1/2026 8:00 AM and Olive Hills Hospital 24/5/2025 12:15 PM.

What to tap

Nothing is tappable except × to close. The sheet is reached from the “Last update from your providers” line, then “Sync details”.

What happens

The sheet closes and the record is back as it was.



Entry: pollen allergy (no sharing switch)

#/profile@AL-02

What you see

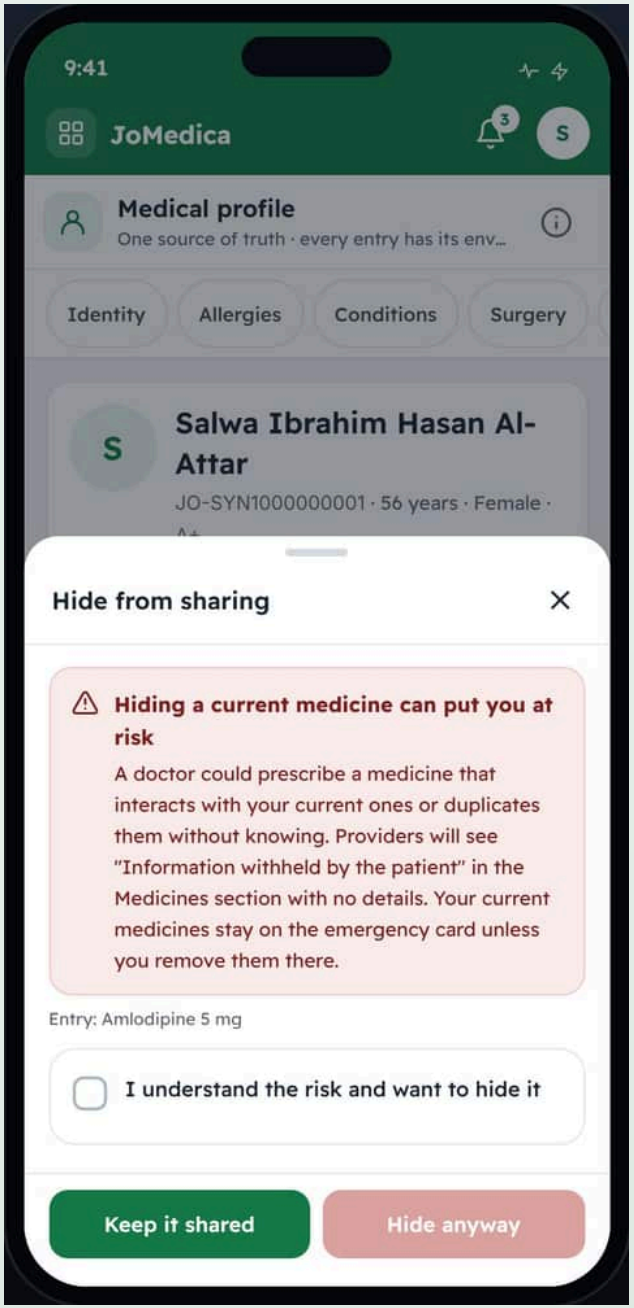
The “Pollen” envelope: “Sneezing and itchy eyes in spring · mild”, badged “Mild” and “Shared by default”. Source: “Recorded by you in the JoMedica app”; author: “You”. “Date you gave” 3/4/2025; reached the hub 3/4/2025 6:15 PM; type “Allergy”.

What to tap

Further down, the lock “Always visible to those treating you and in emergencies” replaces the switch, with the chips “Edit” and “Delete”.

What happens

An allergy cannot be hidden even when the patient entered it herself, but it can be edited or deleted. The current version is 2, after the description was edited on 9/4/2025 8:02 PM; a new edit makes version 3.



P1 Medical profile · Screen 18 of 27

Warning: hiding amlodipine

#/profile@MD-02@hide

What you see

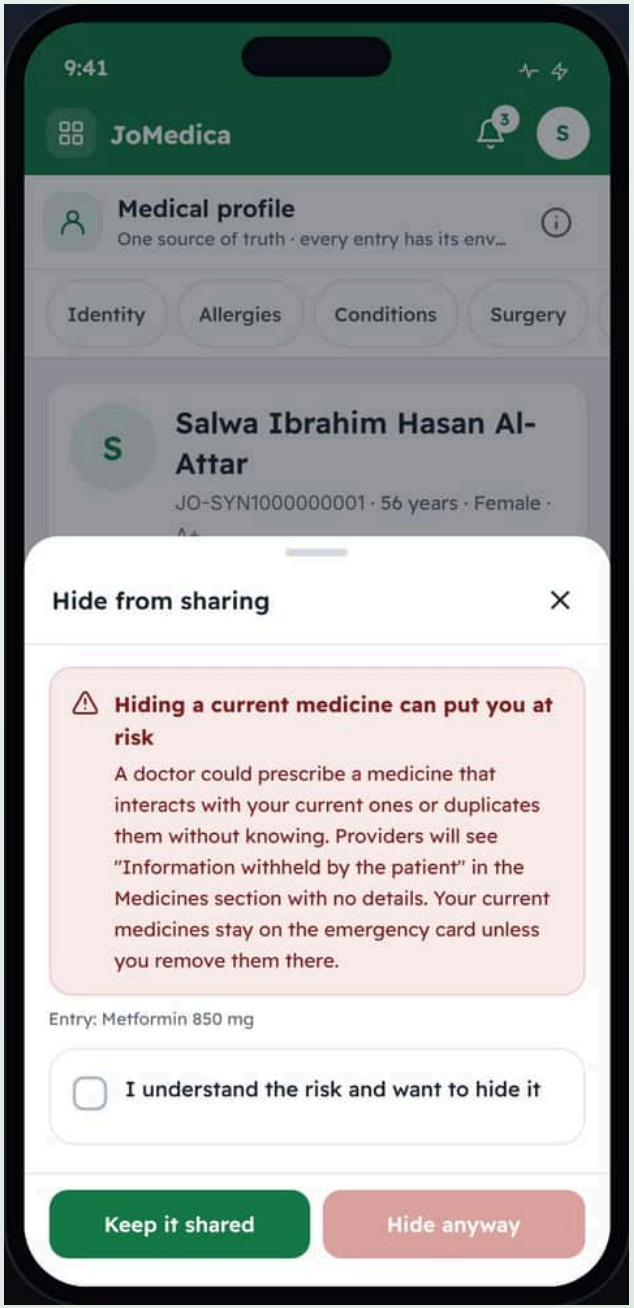
The “Hide from sharing” sheet with a red warning, “Hiding a current medicine can put you at risk”: a doctor could prescribe something that interacts with or duplicates current medicines without knowing; providers will see “Information withheld by the patient” in Medicines with no details; current medicines stay on the emergency card. Then “Entry: Amlodipine 5 mg” and the box “I understand the risk and want to hide it”.

What to tap

Tap “Keep it shared”, or tick the box and then tap “Hide anyway”, which stays disabled until the box is ticked. The sheet appears when the sharing switch is turned off in the amlodipine envelope.

What happens

“Keep it shared” returns to the envelope unchanged. “Hide anyway” hides the medicine with the toast “Hidden from sharing · providers see it as withheld information”, and “You hid ‘Amlodipine 5 mg’ from sharing” is added to History.



Warning: hiding metformin

#/profile@MD-01@hide

What you see

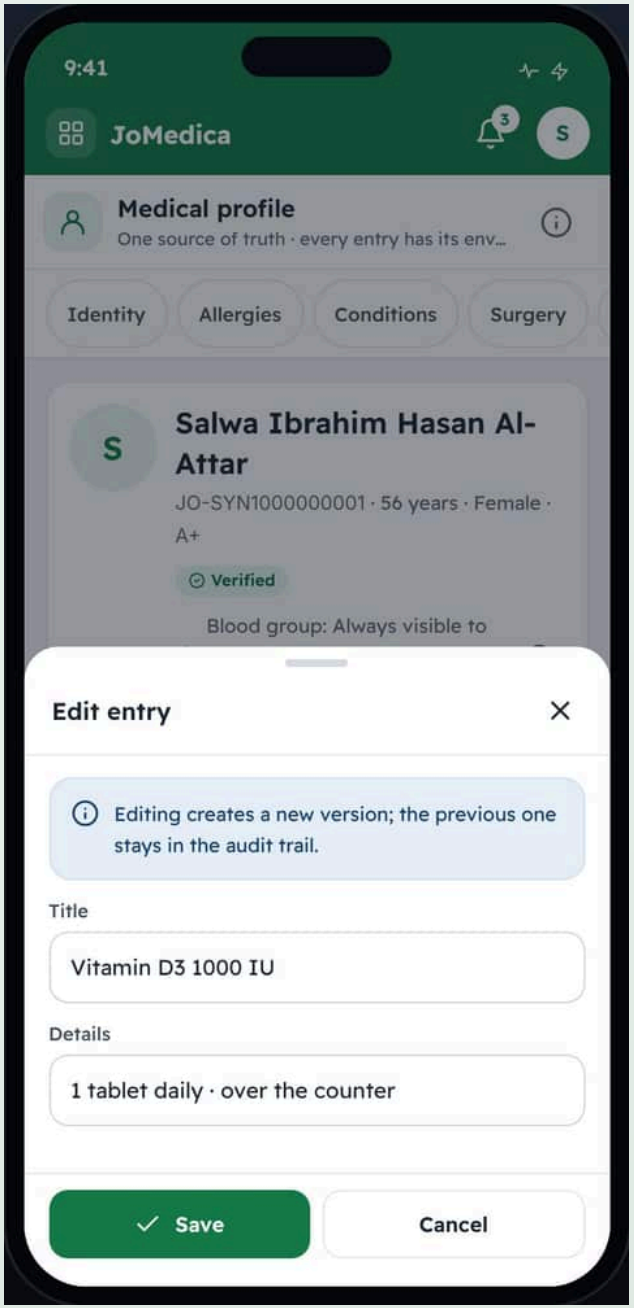
The same warning for another current medicine: “Hiding a current medicine can put you at risk”, explaining interactions, duplicates and “Information withheld by the patient”, then “Entry: Metformin 850 mg” (1 tablet twice daily with food, prescribed 17/8/2026) and the box “I understand the risk and want to hide it”.

What to tap

Tap “Keep it shared”, or tick the box and then “Hide anyway”.

What happens

The result is the same as for amlodipine. When the warning comes from the whole Medications switch on the Privacy tab, it states how many entries will be hidden and the button reads “Keep the section shared”.



Edit my own entry

#/profile@MD-03@edit

What you see

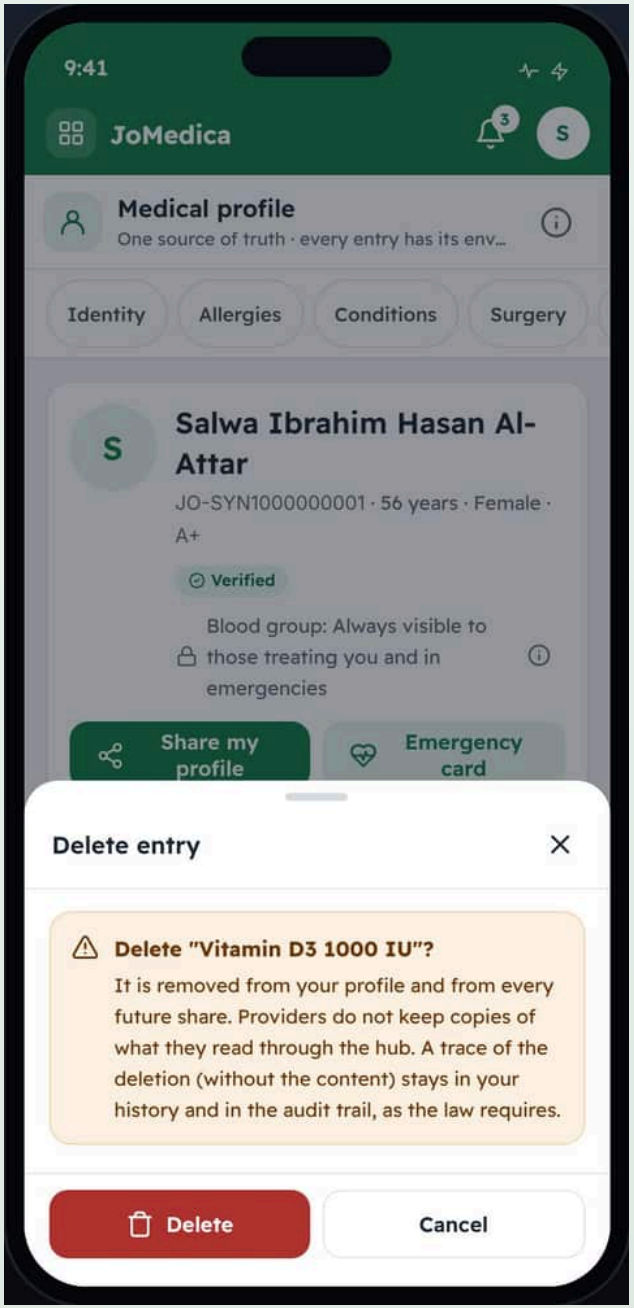
The “Edit entry” sheet with a blue note: “Editing creates a new version; the previous one stays in the audit trail.” Then a “Title” field holding “Vitamin D3 1000 IU” and a “Details” field holding “1 tablet daily · over the counter”.

What to tap

Change the fields, then tap “Save” (disabled if the title is empty), or “Cancel”.

What happens

“Save” stores version 2 and reopens the envelope with “Saved · version 2”, and the edit is added to the History tab. “Cancel” returns to the envelope unchanged.



Delete my own entry

#/profile@MD-03@delete

What you see

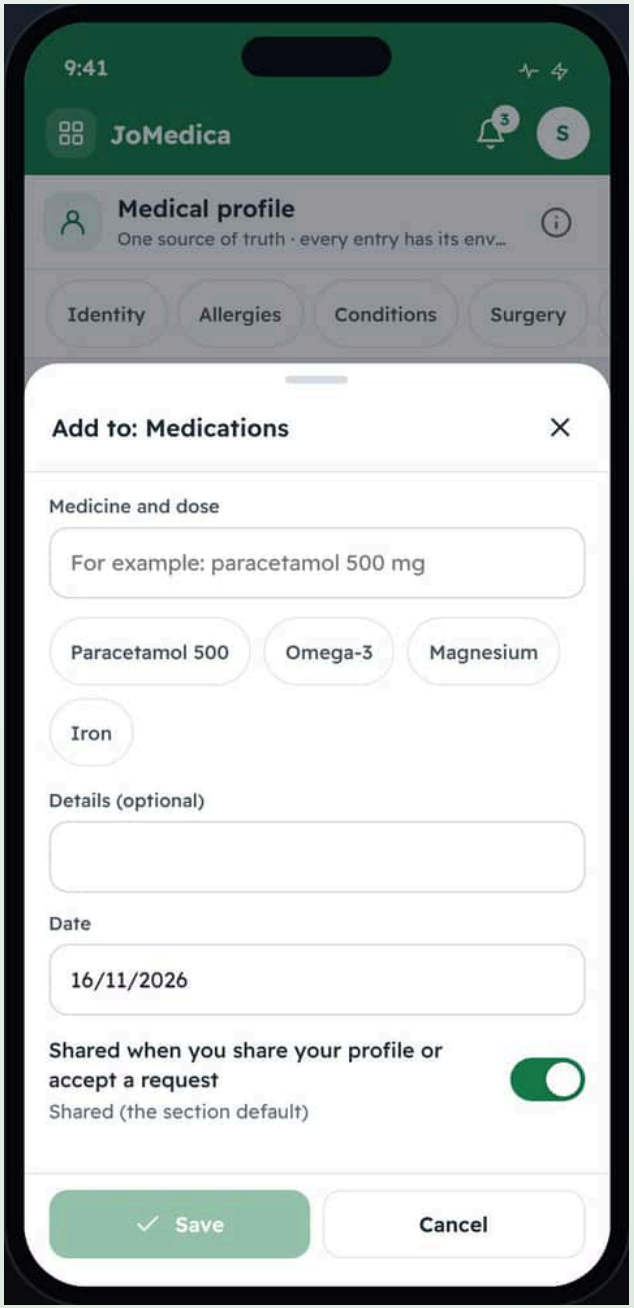
The “Delete entry” sheet asks “Delete ‘Vitamin D3 1000 IU’?”: it is removed from the profile and every future share, providers keep no copies of what they read through the hub, and a trace of the deletion, without the content, stays in History and the audit trail, as the law requires.

What to tap

Tap the red “Delete” button or “Cancel”.

What happens

The entry disappears from Medications with the toast “Deleted · the trace shows in History”, and History shows a “You deleted…” line badged “Deleted trace”. “Cancel” returns to the envelope.



Add an entry

#/profile#sheet=add

What you see

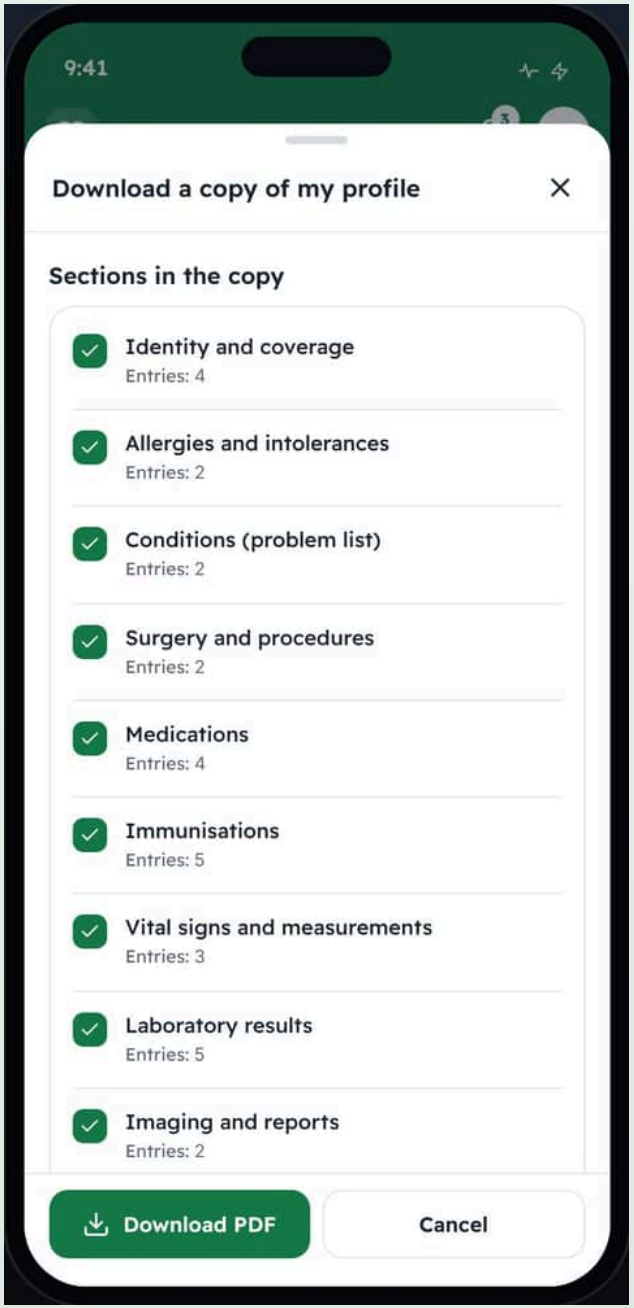
The “Add to: Medications” sheet: a “Medicine and dose” field with “For example: paracetamol 500 mg”, suggestions “Paracetamol 500”, “Omega-3”, “Magnesium” and “Iron”, a “Details (optional)” field, “Date” 16/11/2026, and the switch “Shared when you share your profile or accept a request”, on, “Shared (the section default)”. “Save” is disabled.

What to tap

Tap a suggestion or type the medicine, then “Save”; or “Cancel”. The sheet opens from “Add” in the Medications header.

What happens

The medicine is added to the section as “Current”, as the patient's own entry, with the toast “Added to your profile”, and is logged in History. Turning the switch off before saving shows the hiding-risk warning.



Download a copy

#/profile#sheet=export

What you see

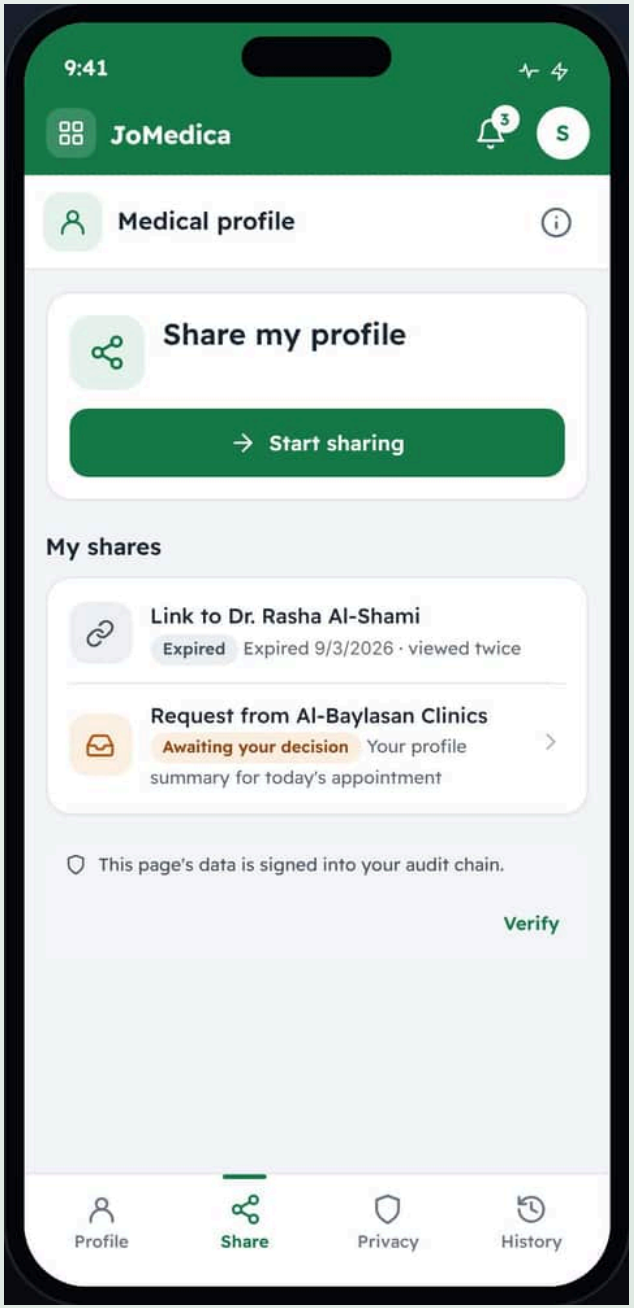
The “Download a copy of my profile” sheet lists, under “Sections in the copy”, ticked sections with their entry counts: Identity and coverage 4, Allergies 2, Conditions 2, Surgery 2, Medications 4, Immunisations 5, Vital signs 3, Laboratory results 5, Imaging 2. Hidden entries are not counted unless included.

What to tap

Untick any section; further down are the switch “Include hidden entries in this copy only” and a preview of page 1 watermarked “Patient copy” with a QR code, then “Download PDF” or “Cancel”.

What happens

The preview updates with each change, and the hidden-entries switch does not change the defaults. “Download PDF” closes the sheet with a toast that the file is prepared; no real file is downloaded in this prototype.



Share tab

#/share

What you see

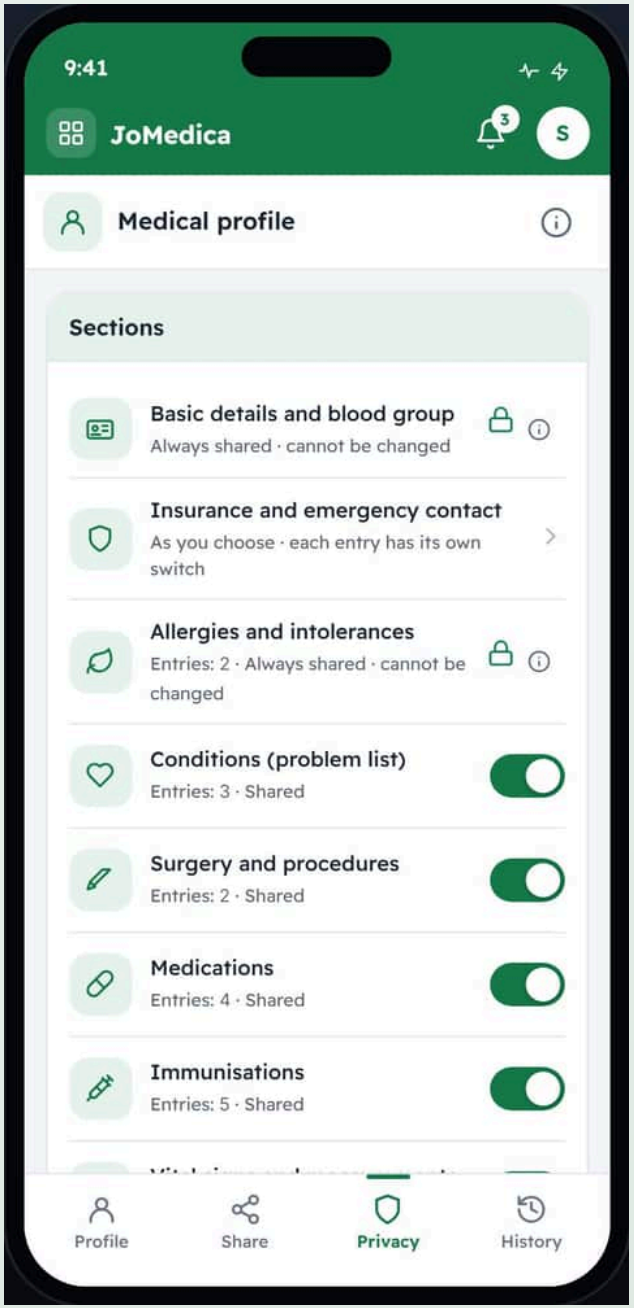
A “Share my profile” card with “Start sharing”, then “My shares”: “Link to Dr. Rasha Al-Shami”, “Expired” (expired 9/3/2026 · viewed twice), and “Request from Al-Baylasan Clinics”, “Awaiting your decision”, “Your profile summary for today's appointment”. At the bottom: “This page's data is signed into your audit chain.” with “Verify”.

What to tap

Tap “Start sharing”, the Al-Baylasan request row, or “Verify”.

What happens

“Start sharing” opens the “Share my profile” wizard at step 1 of 3; the request row opens My file requests; “Verify” opens “Verify the audit chain”: the chain is intact, 1284 links, last link #ff13.



Privacy tab

#/privacy

What you see

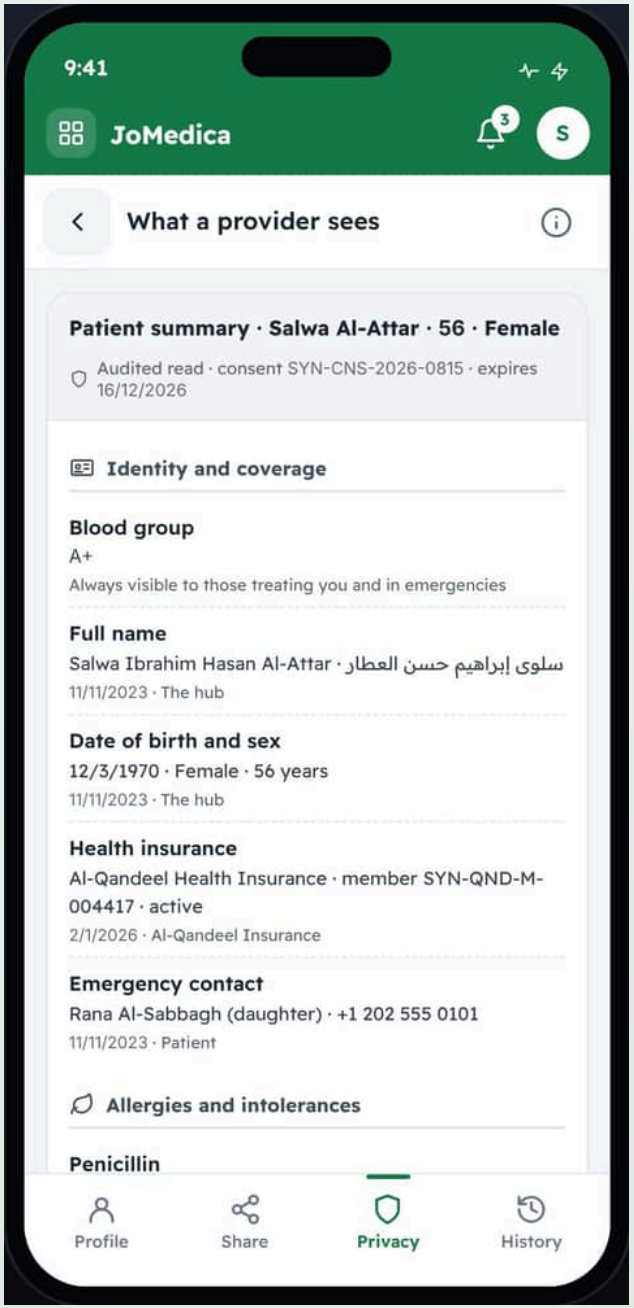
A “Sections” card: “Basic details and blood group” (Always shared · cannot be changed) with a lock, “Insurance and emergency contact” (As you choose · each entry has its own switch), “Allergies and intolerances” (Entries: 2 · Always shared); then switches, all on: Conditions 3, Surgery and procedures 2, Medications 4 and Immunisations 5, each “Shared”.

What to tap

Tap a section switch. Further down are “Sensitive sections”, “Hidden entries (5)” with “Show” buttons, the switch “Tell me about every new entry” and “Preview what a provider sees”.

What happens

Turning a switch off hides that section from default sharing with “Section hidden from default sharing”; the Medications switch opens the hiding warning first. “Preview what a provider sees” opens the preview screen.



P1 Medical profile · Screen 26 of 27

What a provider sees

#/preview

What you see

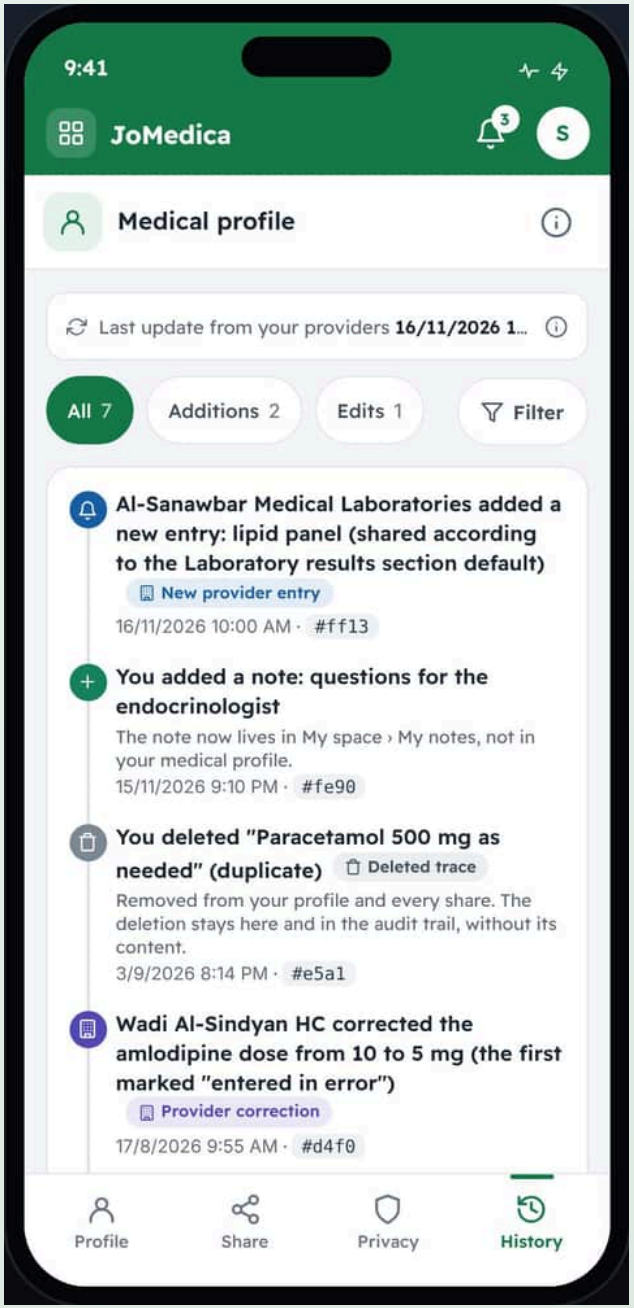
A watermarked “What a provider sees” screen: “Patient summary · Salwa Al-Attar · 56 · Female” and “Audited read · consent SYN-CNS-2026-0815 · expires 16/12/2026”. Then “Identity and coverage”: blood group A+, full name, date of birth and sex 12/3/1970, health insurance (Al-Qandeel, member SYN-QND-M-004417, active) and the emergency contact Rana Al-Sabbagh.

What to tap

The screen is read-only; tap the back arrow at the top, or the info icon.

What happens

The arrow returns to Privacy. Further down, sections holding hidden entries show “Information withheld by the patient” with no details; the info icon explains the example is a provider whose request was accepted: Al-Baylasan Clinics, Dr. Samer Awad.



History tab

#/history

What you see

Chips “All 7”, “Additions 2”, “Edits 1” and “Filter”, then a timeline, newest first: Al-Sanawbar added the lipid panel (New provider entry, 16/11/2026 10:00 AM); the patient added a note of questions for the endocrinologist, now in My space; she deleted “Paracetamol 500 mg as needed” (Deleted trace, 3/9/2026); Wadi Al-Sindyan HC corrected amlodipine from 10 to 5 mg (Provider correction).

What to tap

Tap a filter chip, or “Filter” for the other kinds (Hiding, Deletions, New provider entries, Provider corrections), or the info icon in the header.

What happens

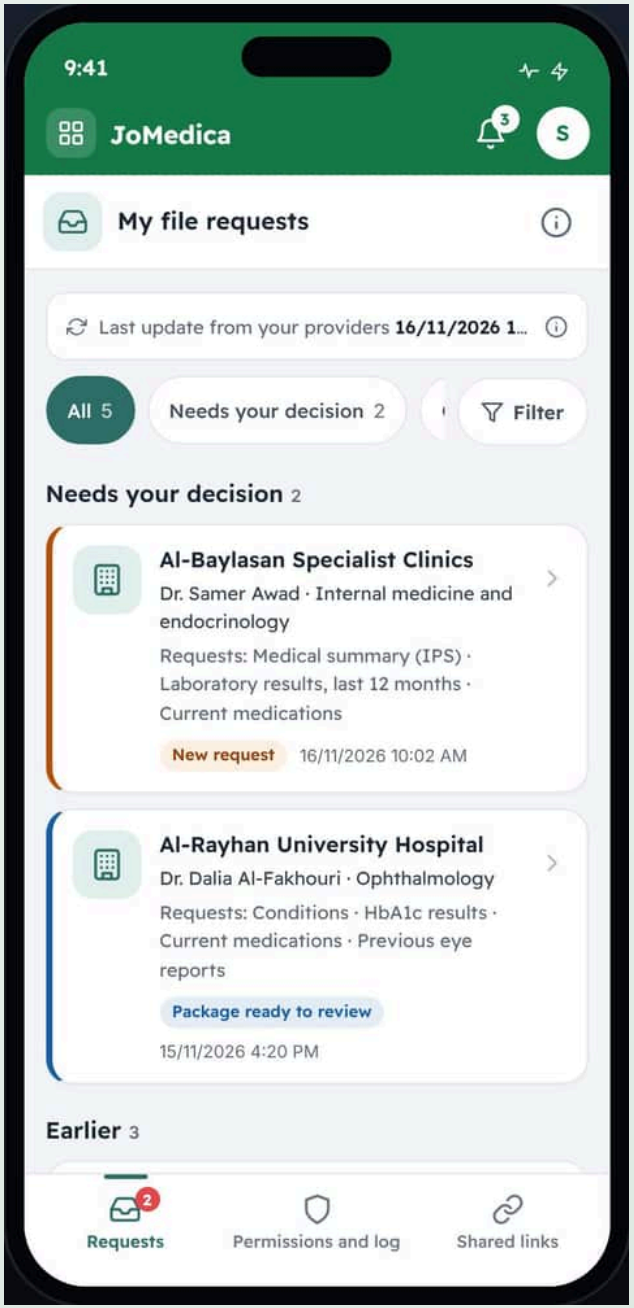
A chip filters the timeline. The info icon explains this is the log of what changed in the profile, and that the access log (who read what) is in My file requests, with an “Open My file requests” button.

P2

Share and file requests

This is where the patient decides who sees her file in JoMedica: provider requests in two steps (accept in principle, then package preview and final consent), permissions with the access log and trusted providers, shared links, and the “Share my profile” wizard for sharing on her own initiative. The screens follow the patient, Salwa Ibrahim Hasan Al-Attar, on 16/11/2026; the app opens from “Requests” in the Home bottom bar or from the app drawer, and the wizard from the Share tab of Medical profile. All people and data shown are synthetic.

31 screens and states · Interactive prototype: betariq.com/prototype/P2-share-requests/



Requests: inbox

#/inbox

What you see

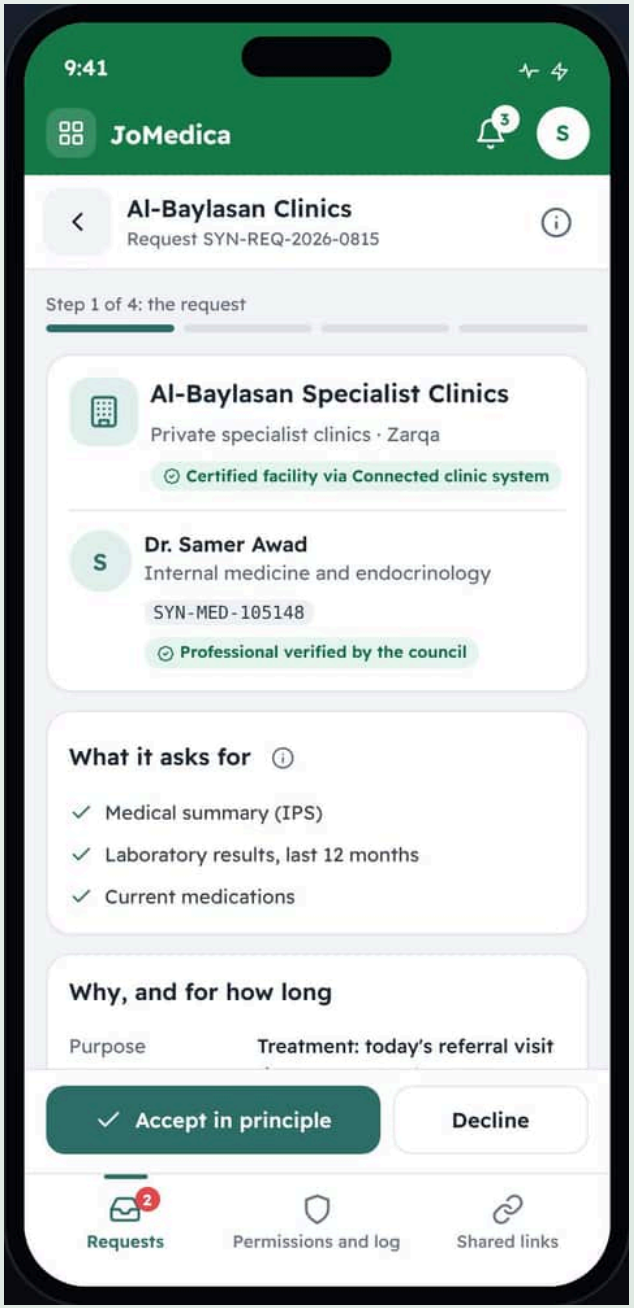
Under “Last update from your providers 16/11/2026 10:02 AM” are the chips “All 5”, “Needs your decision 2” and “Filter”. In “Needs your decision 2”: Al-Baylasan Specialist Clinics, Dr. Samer Awad, Internal medicine and endocrinology, requesting a medical summary (IPS), laboratory results for the last 12 months and current medications, “New request” 16/11/2026 10:02 AM; and Al-Rayhan University Hospital, Dr. Dalia Al-Fakhouri, Ophthalmology, “Package ready to review” 15/11/2026 4:20 PM.

What to tap

Tap a request card, a filter chip, or the tabs at the bottom: “Requests”, “Permissions and log” and “Shared links”.

What happens

The Al-Baylasan request opens its detail (step 1); the Al-Rayhan request opens straight into its package preview, since it was accepted in principle. “Earlier 3” holds an automatic grant to Wadi Al-Sindyan HC, a declined request from Al-Ghayma Charity Clinic and an expired one from Olive Hills Hospital.



Request detail · step 1

#/req/REQ-0815

What you see

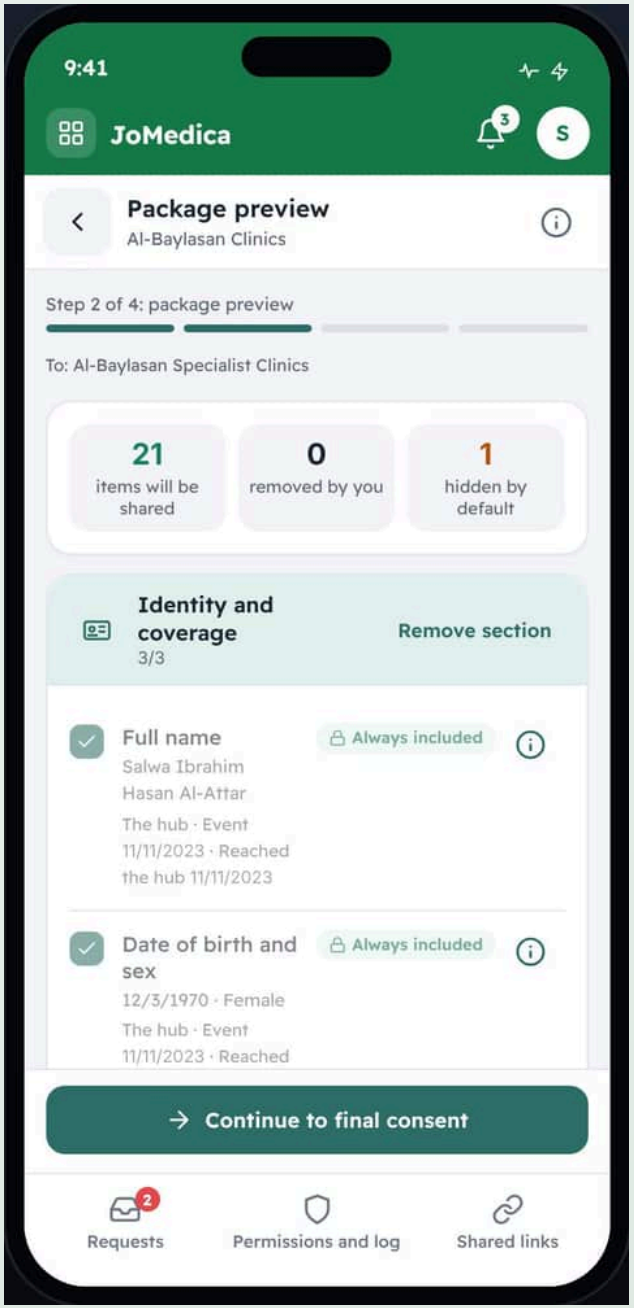
Header “Al-Baylasan Clinics · Request SYN-REQ-2026-0815” and the bar “Step 1 of 4: the request”. Then Al-Baylasan Specialist Clinics (Private specialist clinics · Zarqa), badged “Certified facility via Connected clinic system”, and Dr. Samer Awad, SYN-MED-105148, “Professional verified by the council”; then “What it asks for” with three items, and “Why, and for how long”: purpose “Treatment: today's referral visit (insurer approval SYN-APR-2026-004417)”.

What to tap

Tap “Accept in principle” or “Decline” in the fixed bar at the bottom.

What happens

“Accept in principle” shows “The hub is preparing the package…” and moves to the package preview; the provider still sees nothing. “Decline” opens the decline sheet. Further down: duration 30 days (until 16/12/2026), access as an on-screen view that is never stored, and the step-by-step “Request path”.



Package preview · step 2

#/req/REQ-0815/package

What you see

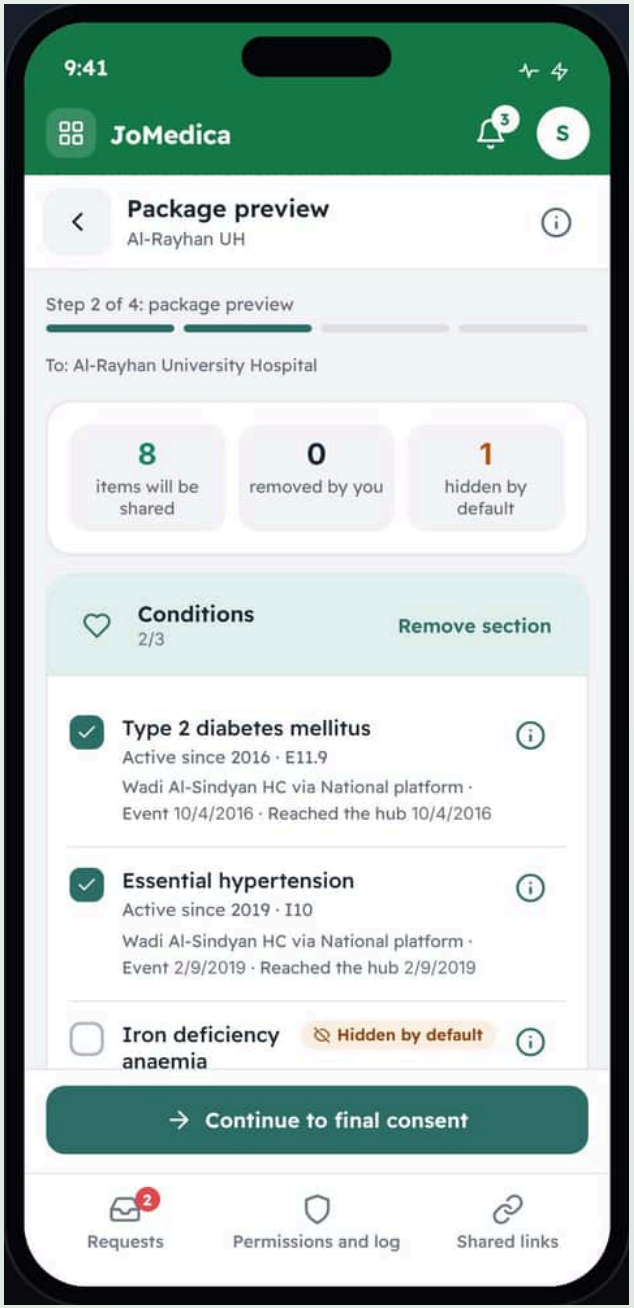
“Package preview · Al-Baylasan Clinics”, the bar “Step 2 of 4: package preview” and “To: Al-Baylasan Specialist Clinics”. Then the counters: 21 “items will be shared”, 0 “removed by you”, 1 “hidden by default”. Then “Identity and coverage” 3/3 with “Remove section”, where “Full name” and “Date of birth and sex” are ticked and badged “Always included”.

What to tap

Untick any item, tap “Remove section”, or the info icon beside an item, then “Continue to final consent” at the bottom.

What happens

The counters change with each removal, and the section shows “The provider will see: ‘Information withheld by the patient’ in this section”. Ticking the hidden “Iron deficiency anaemia” first asks whether to include it for this share only; the info icon opens the item's envelope; the last button opens final consent.



Package preview: Al-Rayhan UH

#/req/REQ-0807/package

What you see

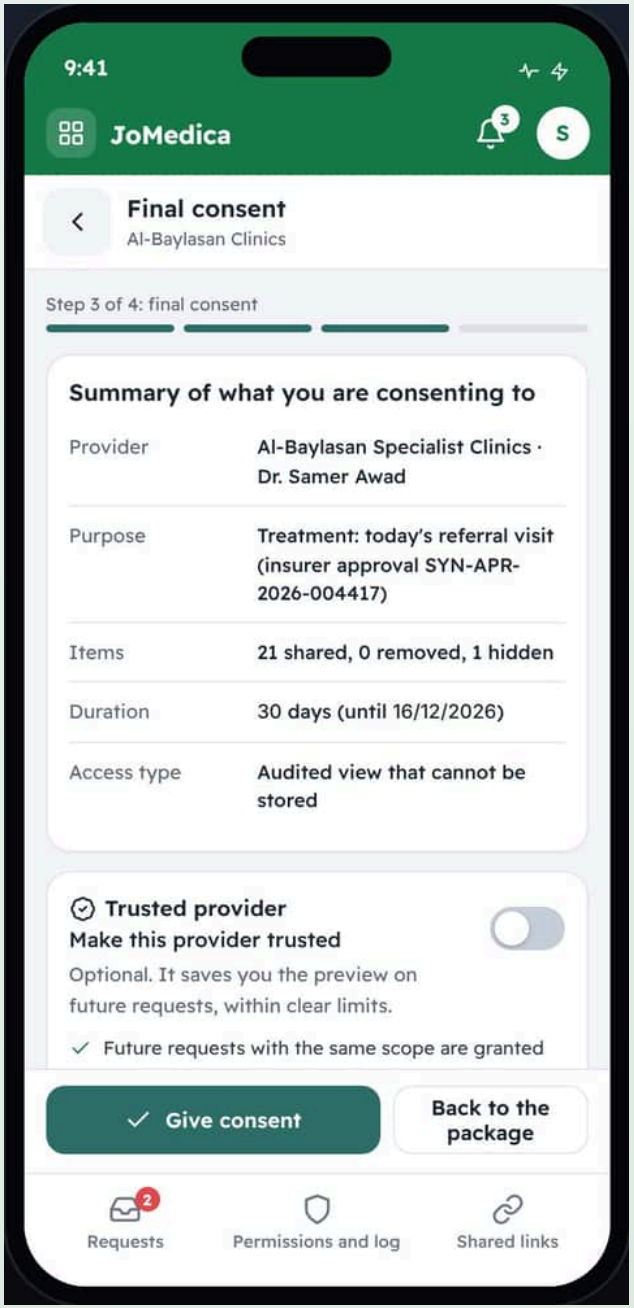
The Al-Rayhan request's package: “To: Al-Rayhan University Hospital”, counters 8 shared, 0 removed, 1 hidden by default. “Conditions” 2/3: Type 2 diabetes mellitus (Active since 2016 · E11.9) and Essential hypertension (Active since 2019 · I10) are ticked, and “Iron deficiency anaemia” is unticked, badged “Hidden by default”.

What to tap

Tick or untick items, then tap “Continue to final consent”; the back arrow returns to the request page.

What happens

This package is narrower than Al-Baylasan's: further down are only the two HbA1c laboratory results, current medications, and imaging and reports. Continuing opens final consent for the annual diabetic eye screening, 7 days until 23/11/2026; the request page shows “Accepted in principle” with “Preview the package”.



Final consent · step 3

#/req/REQ-0815/consent

What you see

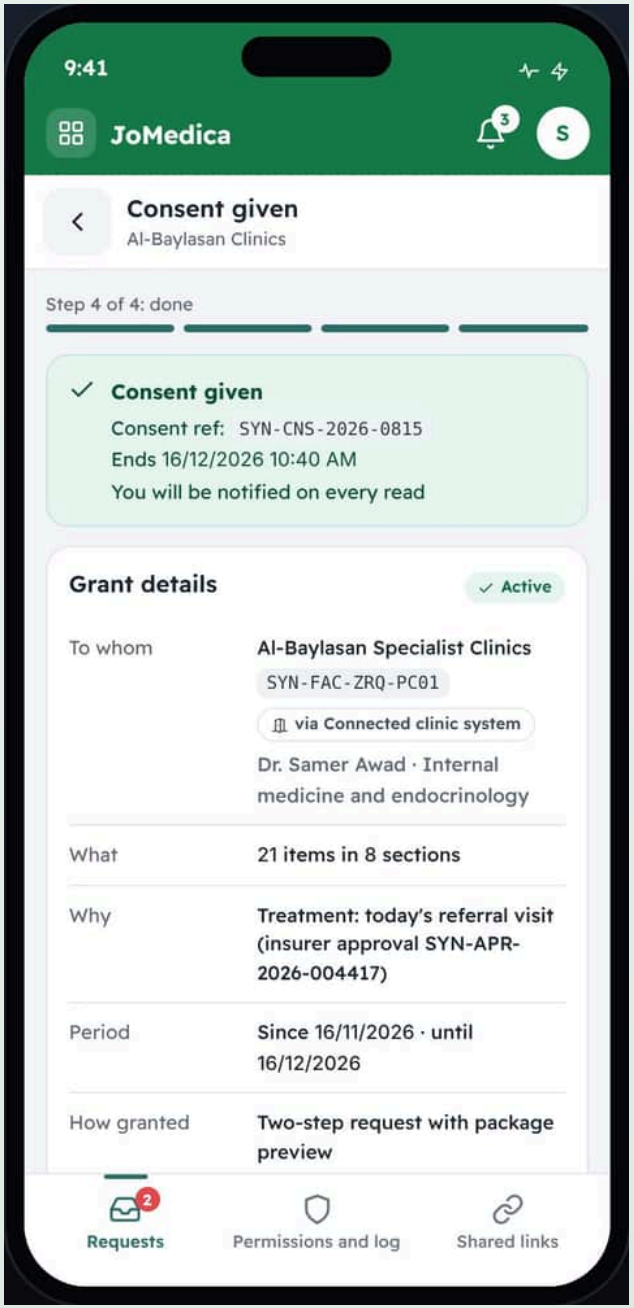
"Step 3 of 4: final consent" and "Summary of what you are consenting to": provider Al-Baylasan Specialist Clinics · Dr. Samer Awad, the purpose, items "21 shared, 0 removed, 1 hidden", duration 30 days (until 16/12/2026), access type "Audited view that cannot be stored". Then a "Trusted provider" card with the switch "Make this provider trusted", off.

What to tap

Optionally turn on the trust switch, then tap "Give consent", or "Back to the package".

What happens

"Give consent" moves to "Consent given" with reference SYN-CNS-2026-0815, and the decision is written to the access log. With the switch on, the provider also becomes trusted until 16/11/2027, within the limits listed under the switch, including that sensitive sections are never included.



Consent given · step 4

#/req/REQ-0815/done

What you see

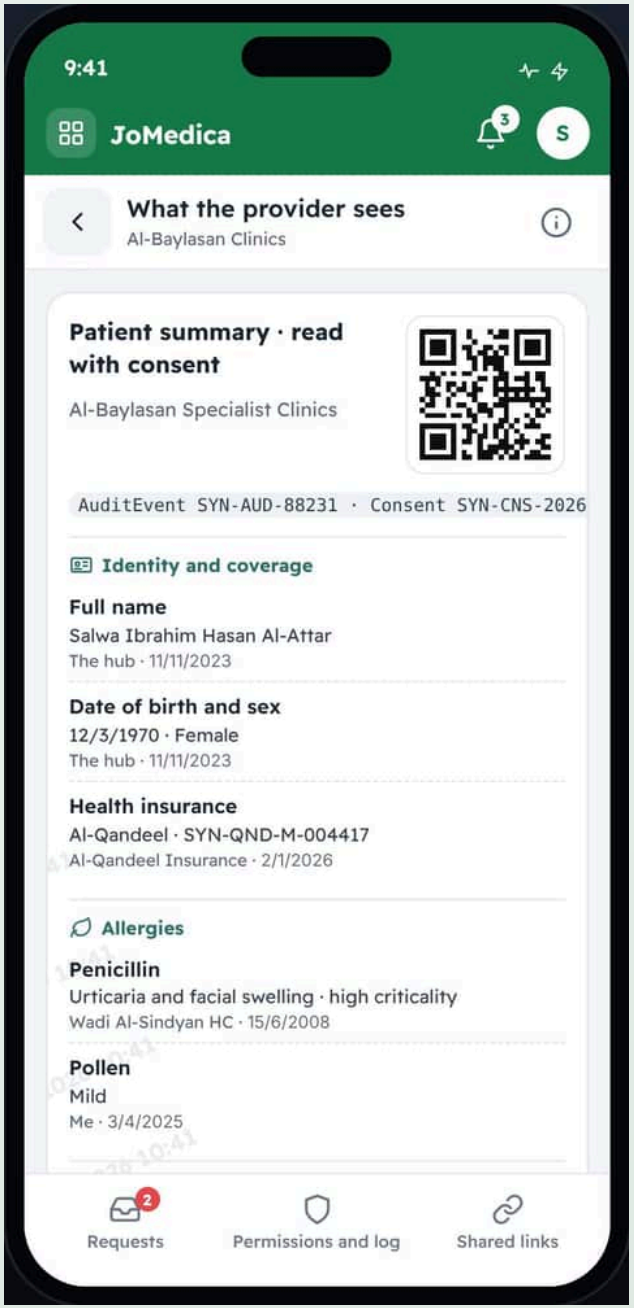
“Step 4 of 4: done” and a green “Consent given”: consent ref SYN-CNS-2026-0815, ends 16/12/2026 10:40 AM, a notification on every read. Then “Grant details”, “Active”: to Al-Baylasan Specialist Clinics, SYN-FAC-ZRQ-PC01, via Connected clinic system, Dr. Samer Awad; what “21 items in 8 sections”; period since 16/11/2026 until 16/12/2026; how granted “Two-step request with package preview”.

What to tap

Further down are “Reads under this grant”, “What the provider will see”, “Withdraw consent now” and “Back to requests”.

What happens

The first opens the grant sheet with its reads, the second the provider-screen preview, the third the withdrawal confirmation; the last returns to the inbox, where the request now reads “Approved until 16/12/2026”.



What the provider sees (preview)

#/req/REQ-0815/view

What you see

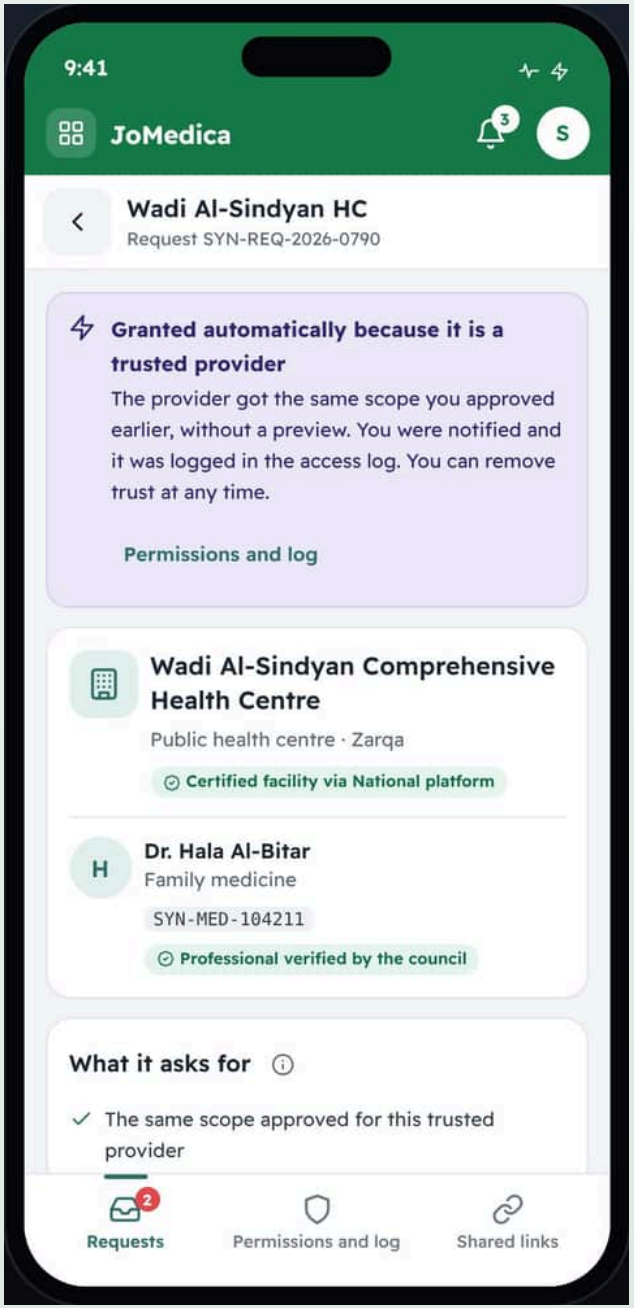
A card watermarked “Salwa Al-Attar · Al-Baylasan Clinics · 16/11/2026 10:41”, titled “Patient summary · read with consent”, with a QR code and the line “AuditEvent SYN-AUD-88231 · Consent SYN-CNS-2026-0815”. Then the sections as the provider's screen shows them: Identity and coverage (name, born 12/3/1970, female, insurer Al-Qandeel · SYN-QND-M-004417) and Allergies (Penicillin and Pollen).

What to tap

The screen is read-only; tap the back arrow at the top, or the info icon.

What happens

The arrow returns to the package preview, or to “Consent given” once consent is granted. Further down, Conditions shows “Information withheld by the patient” in place of the hidden item; the info icon explains that the provider reads the package and cannot save it.



Earlier request · automatic grant

#/req/REQ-0790

What you see

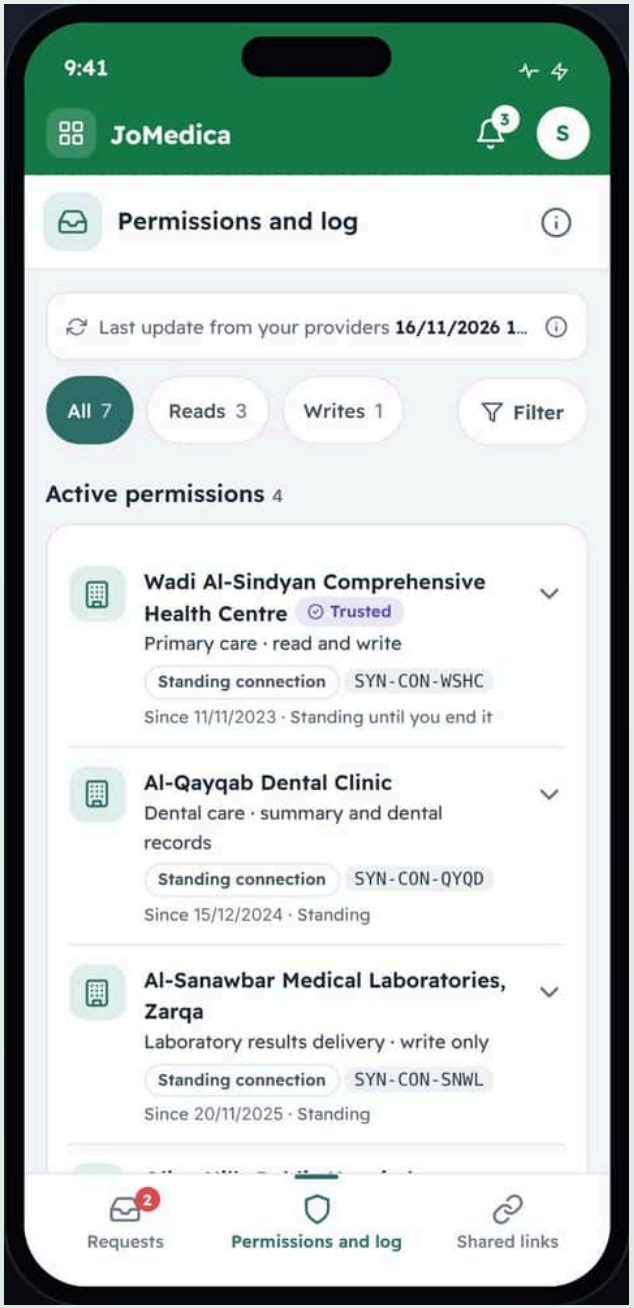
“Wadi Al-Sindyan HC · Request SYN-REQ-2026-0790” and a purple banner, “Granted automatically because it is a trusted provider”: the provider got the same scope approved earlier, without a preview; the patient was notified and it was logged, and trust can be removed at any time. Then Wadi Al-Sindyan Comprehensive Health Centre (Public health centre · Zarqa) via National platform, Dr. Hala Al-Bitar, and “What it asks for”: the same scope approved for this trusted provider.

What to tap

Tap the “Permissions and log” link inside the banner, or the back arrow to the inbox.

What happens

The link opens Permissions and log, where trust can be narrowed or removed. Further down, the “Request path”: received 17/8/2026 9:30 AM, grant issued under the trusted-provider rule, the provider read the file at 9:31 AM, and the grant ended 18/8/2026.



Permissions, log and trusted providers

#/perms

What you see

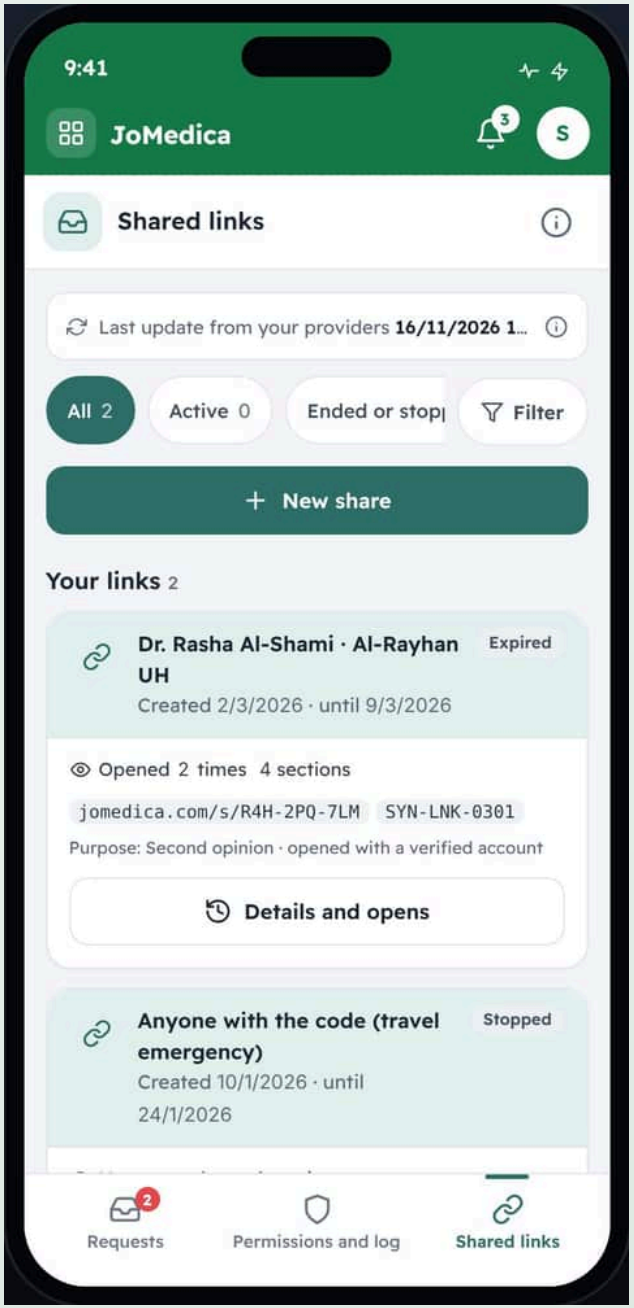
The “Permissions and log” tab: chips “All 7”, “Reads 3”, “Writes 1” and “Filter”, then “Active permissions 4”: Wadi Al-Sindyan Comprehensive Health Centre, “Trusted” (Primary care · read and write, standing connection SYN-CON-WSHC since 11/11/2023), Al-Qayqab Dental Clinic (summary and dental records, SYN-CON-QYQD) and Al-Sanawbar Medical Laboratories (Laboratory results delivery · write only, SYN-CON-SNWL).

What to tap

Tap a permission row to expand it, or a chip to filter the access log further down.

What happens

The row expands into the grant's facts with “Details and reads” and “End”. Further down: Olive Hills Hospital's permission (write only), an access log of 7 events, the trusted-provider card (Wadi Al-Sindyan, until 17/8/2027) with “Narrow”, “Extend” and “Remove trust”, then “Ended or withdrawn”.



Shared links

#/links

What you see

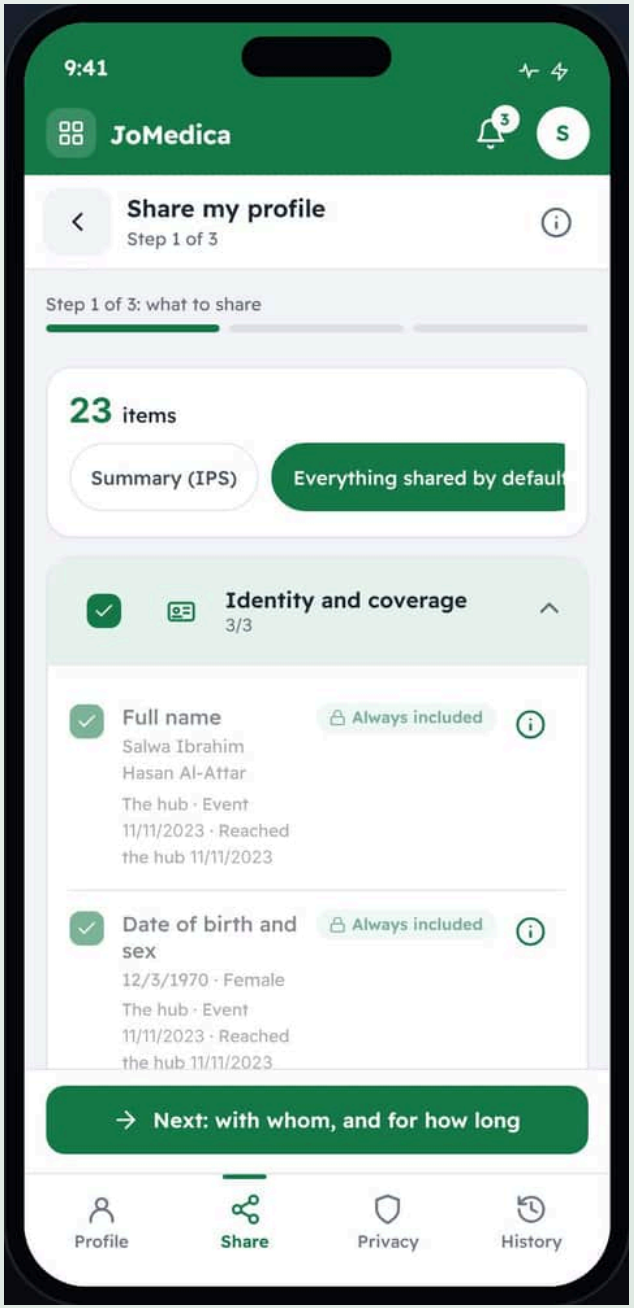
The “Shared links” tab: chips “All 2”, “Active 0” and “Ended or stopped”, a “New share” button, then “Your links 2”: Dr. Rasha Al-Shami · Al-Rayhan UH, “Expired” (created 2/3/2026 until 9/3/2026, opened 2 times, 4 sections, jomedica.com/s/R4H-2PQ-7LM, SYN-LNK-0301, purpose second opinion, opened with a verified account); then “Anyone with the code (travel emergency)”, “Stopped”.

What to tap

Tap “New share”, or “Details and opens” on a link card.

What happens

“New share” starts the share wizard at step 1; “Details and opens” opens the link's grant sheet with its reference and reads. Only active links also carry “Stop now” and “Show the code”.



Share my profile · step 1

#/share

What you see

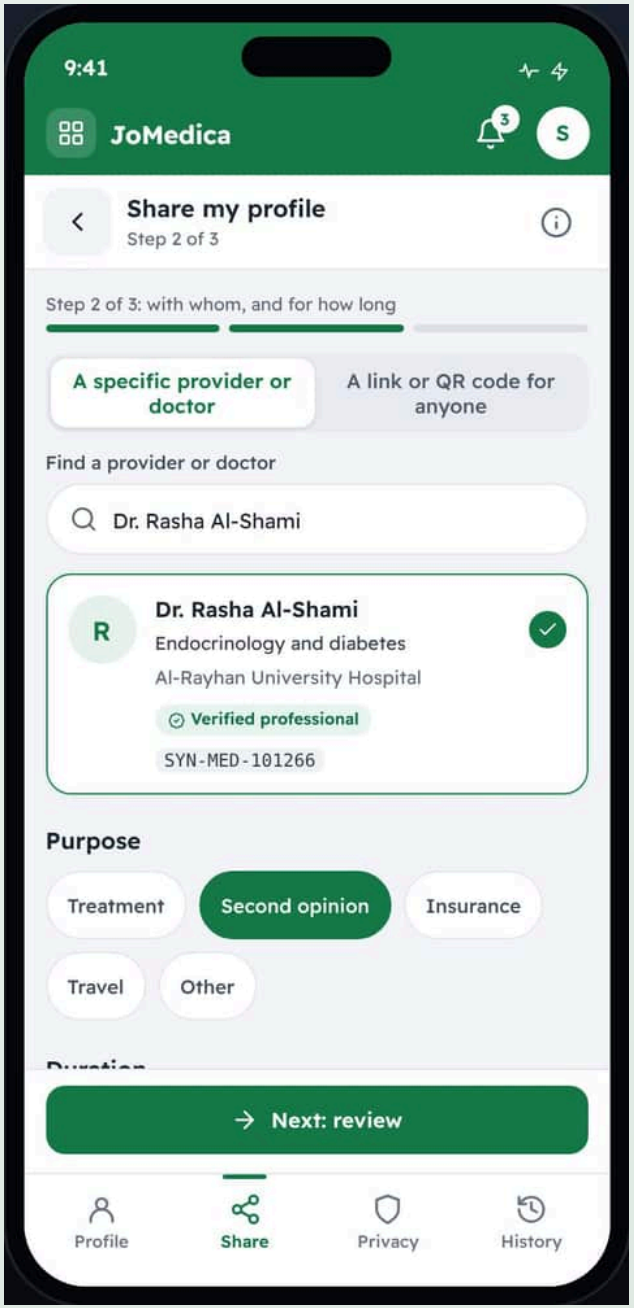
"Share my profile · Step 1 of 3" and the bar "Step 1 of 3: what to share". Then the counter "23 items" with the chips "Summary (IPS)", "Everything shared by default" (selected) and "Custom". Then "Identity and coverage" 3/3, expanded, where "Full name" and "Date of birth and sex" are badged "Always included".

What to tap

Tap a preset chip, a section's box or header, or single items, then "Next: with whom, and for how long" at the bottom.

What happens

"Summary (IPS)" limits the choice to the summary sections and the counter drops. Ticking a hidden item asks about including it for this share only; ticking the PHQ-9 opens the sensitive-item sheet. "Next" opens step 2; the back arrow returns to the Share tab of Medical profile.



Share my profile · with whom

#/share/to

What you see

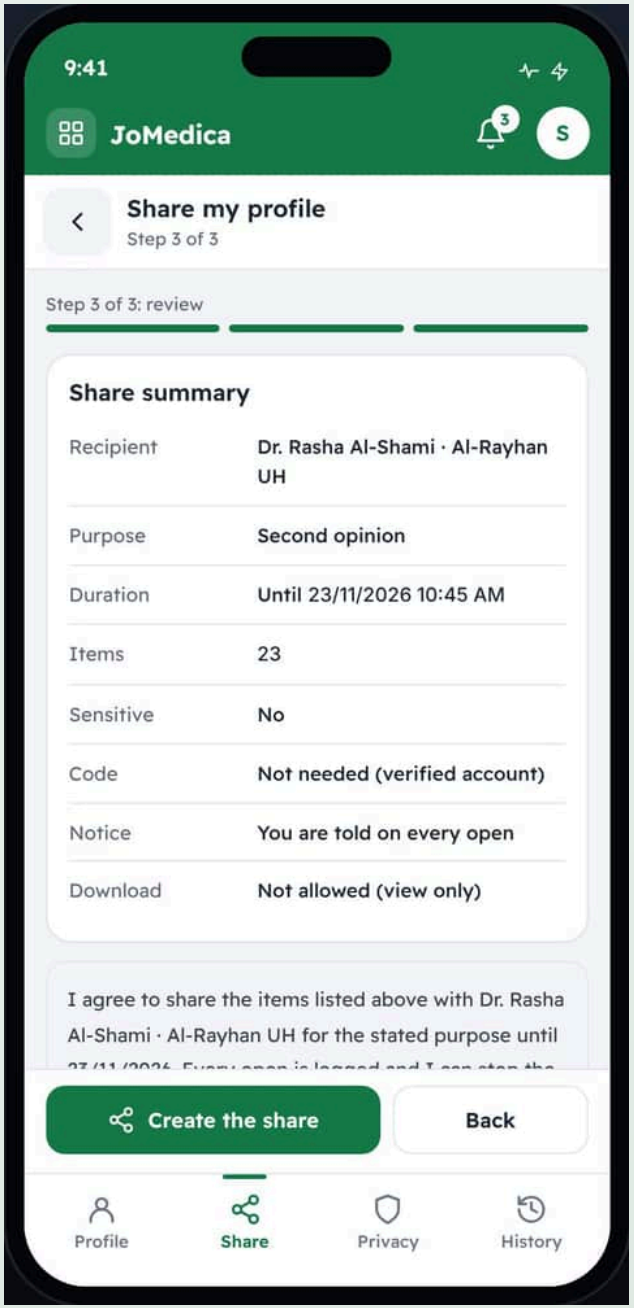
“Step 2 of 3: with whom, and for how long” with two options: “A specific provider or doctor” (selected) and “A link or QR code for anyone”. Then “Find a provider or doctor” holding “Dr. Rasha Al-Shami”, with the result selected: Dr. Rasha Al-Shami, Endocrinology and diabetes, Al-Rayhan University Hospital, “Verified professional”, SYN-MED-101266. Then “Purpose”: Treatment, Second opinion (selected), Insurance, Travel, Other.

What to tap

Tap the result card or a purpose chip; further down are “Duration” (24 hours, 7 days selected, 30 days) and the switches, then “Next: review”.

What happens

“Next” opens the review and is disabled if no recipient is selected. Choosing the link for anyone hides the search and switches on “Separate 4-digit code”. The other switches: “Tell me every time it is opened” on, “Allow download” off (view only).



Share my profile · review

#/share/review

What you see

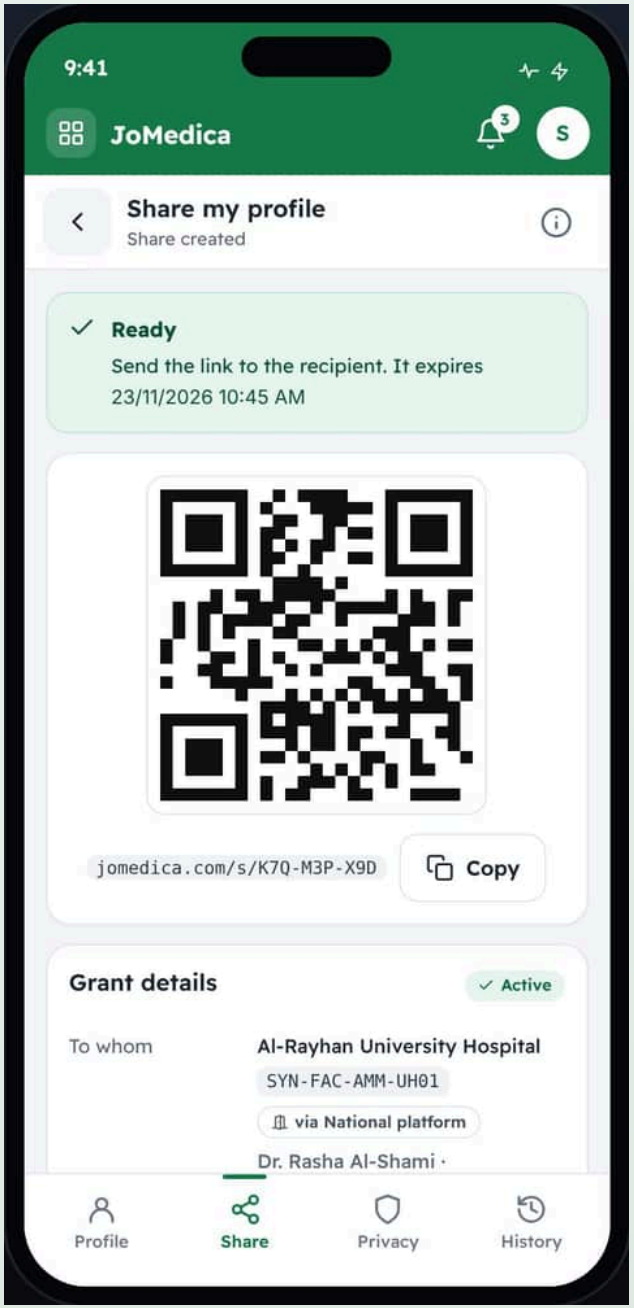
“Step 3 of 3: review” and “Share summary”: recipient Dr. Rasha Al-Shami · Al-Rayhan UH, purpose Second opinion, duration until 23/11/2026 10:45 AM, items 23, sensitive No, code “Not needed (verified account)”, notice “You are told on every open”, download “Not allowed (view only)”. Then the statement “I agree to share the items listed above with Dr. Rasha Al-Shami…”.

What to tap

Tap “Create the share” or “Back” in the fixed bar.

What happens

The first button creates the share and opens “Share created”, and the access log gains “You created a share with Dr. Rasha Al-Shami · Al-Rayhan UH (23 items, until 23/11/2026)”. “Back” returns to step 2.



Share my profile · ready

#/share/done

What you see

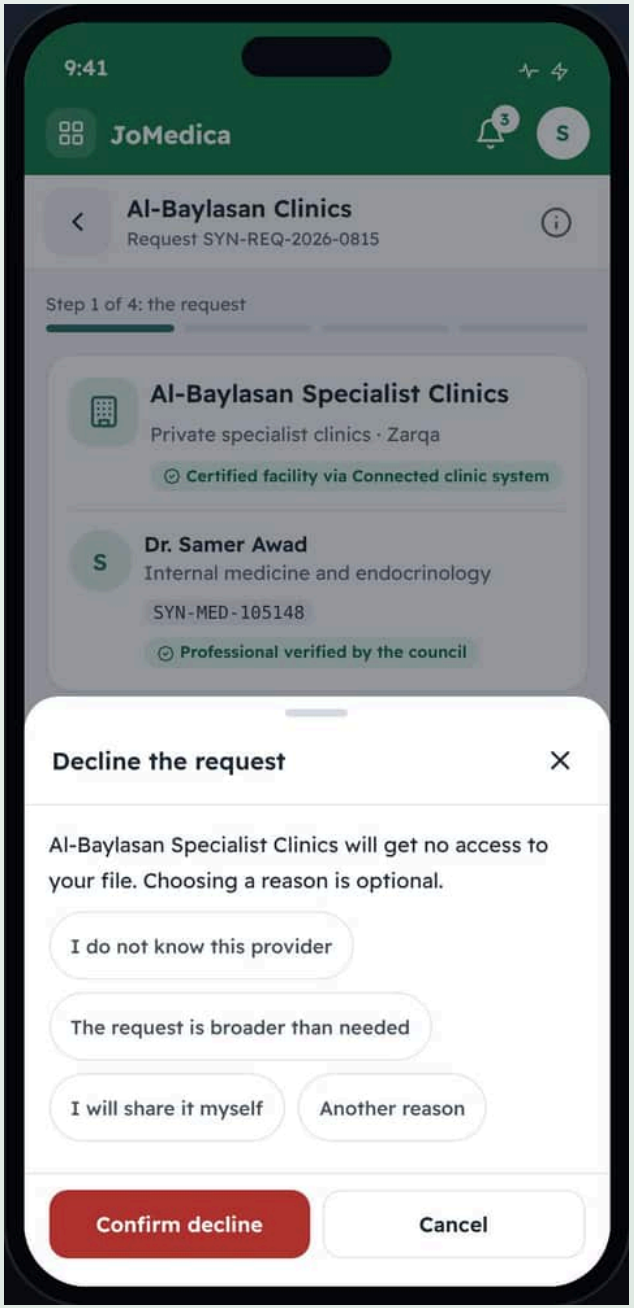
“Share my profile · Share created” and a green “Ready”: “Send the link to the recipient. It expires 23/11/2026 10:45 AM”. Then a large QR code and the link jomedica.com/s/K7Q-M3P-X9D with “Copy”, then “Grant details”, “Active”: to Al-Rayhan University Hospital, SYN-FAC-AMM-UH01, via National platform, Dr. Rasha Al-Shami.

What to tap

Tap “Copy”; further down are “Share via…”, “Stop sharing” and “View in shared links”.

What happens

“Copy” shows “Link copied”, “Share via…” opens the phone's share sheet, and “Stop sharing” opens a confirmation after which the link stops at once. The last button opens Shared links with the new active link at the top.



Sheet: decline the request

#/req/REQ-0815#sheet=decline

What you see

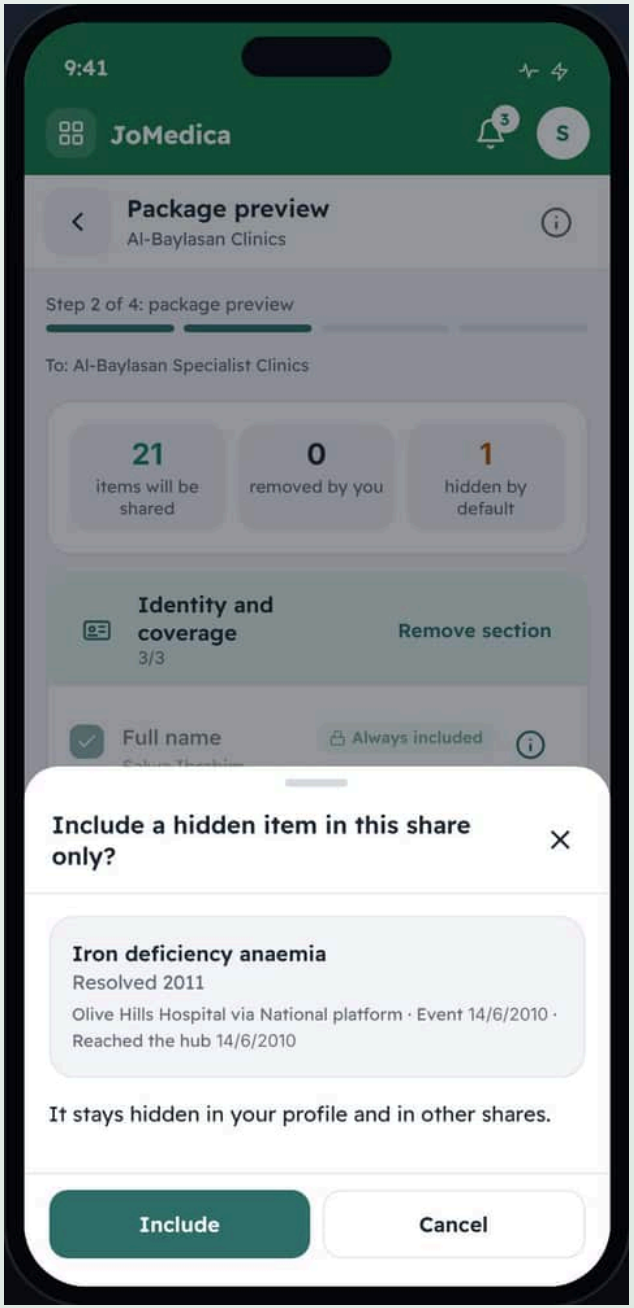
The “Decline the request” sheet over the Al-Baylasan request: “Al-Baylasan Specialist Clinics will get no access to your file. Choosing a reason is optional.” and four reasons: “I do not know this provider”, “The request is broader than needed”, “I will share it myself” and “Another reason”.

What to tap

Optionally pick a reason, then tap “Confirm decline” or “Cancel”.

What happens

“Confirm decline” returns to the inbox with “Request declined · the provider got no access”, and the request moves to “Earlier”, marked “You declined it”. “Cancel” closes the sheet without change.



Sheet: include a hidden item

#/req/REQ-0815/package#sheet=includeHidden

What you see

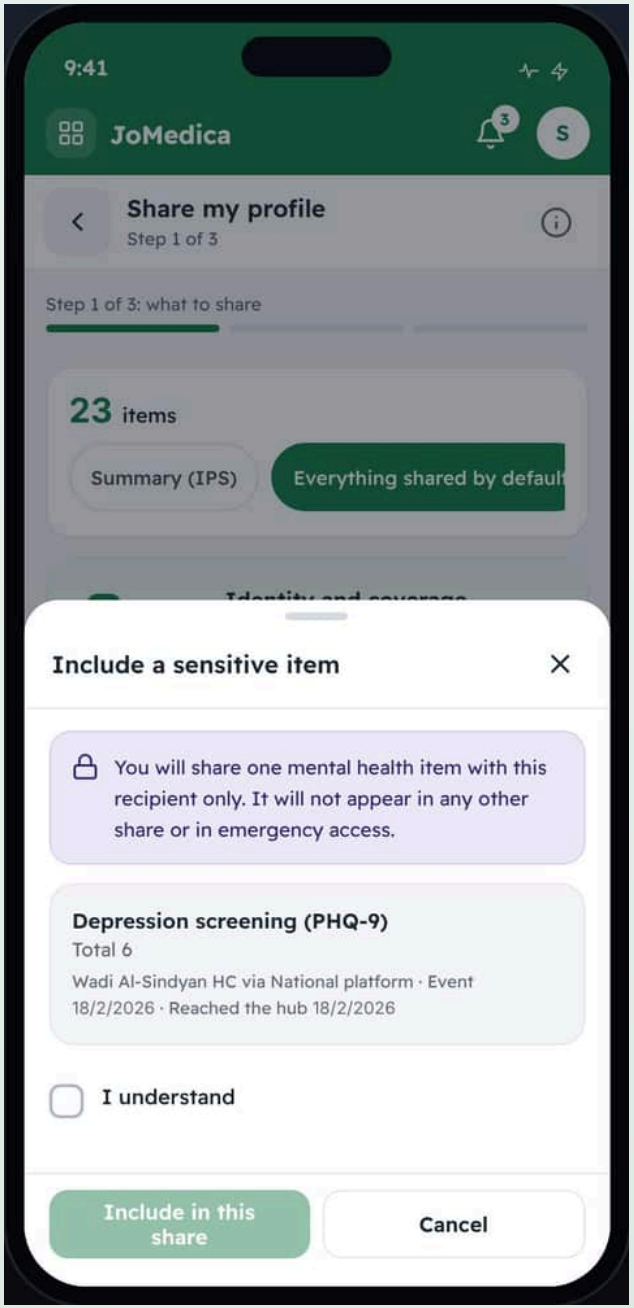
The sheet “Include a hidden item in this share only?” with the item card: “Iron deficiency anaemia”, Resolved 2011, Olive Hills Hospital via National platform · Event 14/6/2010 · Reached the hub 14/6/2010; then “It stays hidden in your profile and in other shares.”

What to tap

Tap “Include” or “Cancel”. The sheet appears when an item hidden by default is ticked in a package or share.

What happens

“Include” ticks the item with the toast “Included in this share only”, while it stays hidden in the profile. “Cancel” leaves it out.



Sheet: include a sensitive item

#/share#sheet=includeSensitive

What you see

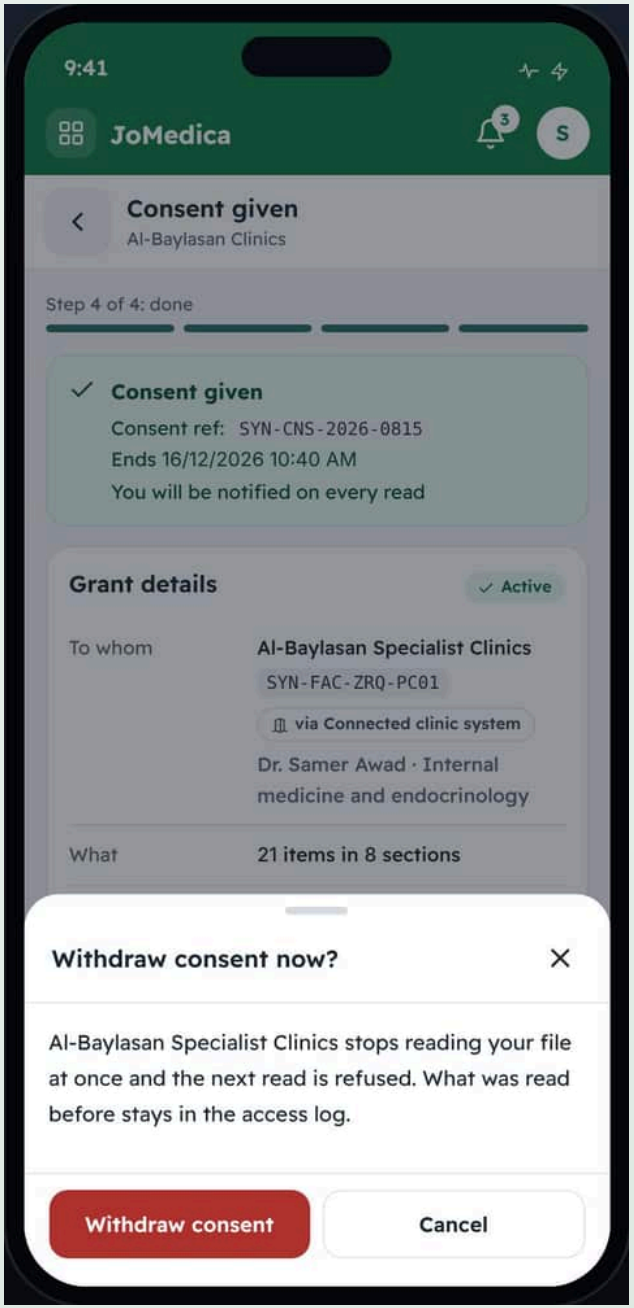
The “Include a sensitive item” sheet with a purple note: “You will share one mental health item with this recipient only. It will not appear in any other share or in emergency access.” Then the card “Depression screening (PHQ-9)”, Total 6, Wadi Al-Sindyan HC via National platform · Event 18/2/2026, and an “I understand” box.

What to tap

Tick “I understand”, then tap “Include in this share”, which stays disabled until then, or “Cancel”.

What happens

The screening is included with the toast “A sensitive item is included in this share only” and the badge “Included here only”, and the review shows “Sensitive: Yes (mental health)”. “Cancel” keeps it out.



Sheet: withdraw consent

#/req/REQ-0815/done#sheet=revoke

What you see

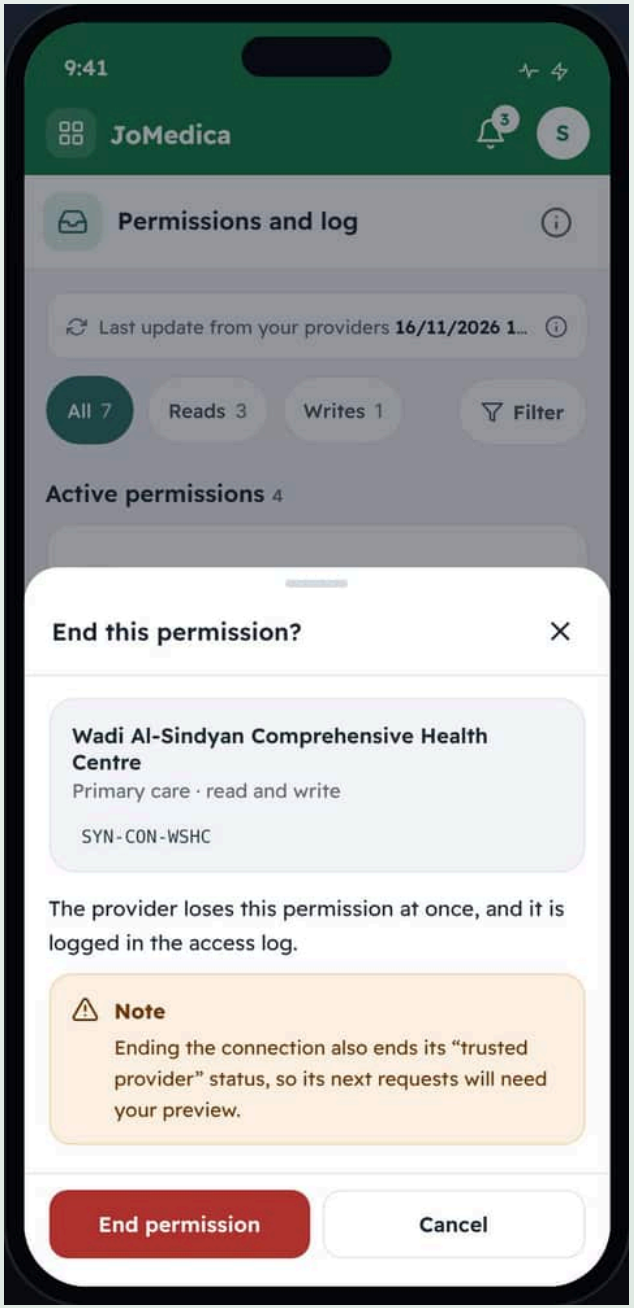
The “Withdraw consent now?” sheet over “Consent given”: “Al-Baylasan Specialist Clinics stops reading your file at once and the next read is refused. What was read before stays in the access log.”

What to tap

Tap the red “Withdraw consent” or “Cancel”.

What happens

A toast reads “Consent withdrawn · the next read is refused”, the page turns into “You withdrew consent” with “Back to requests”, the grant leaves the active permissions and the withdrawal is written to the access log.



Sheet: end a permission

#/perms#sheet=endPerm

What you see

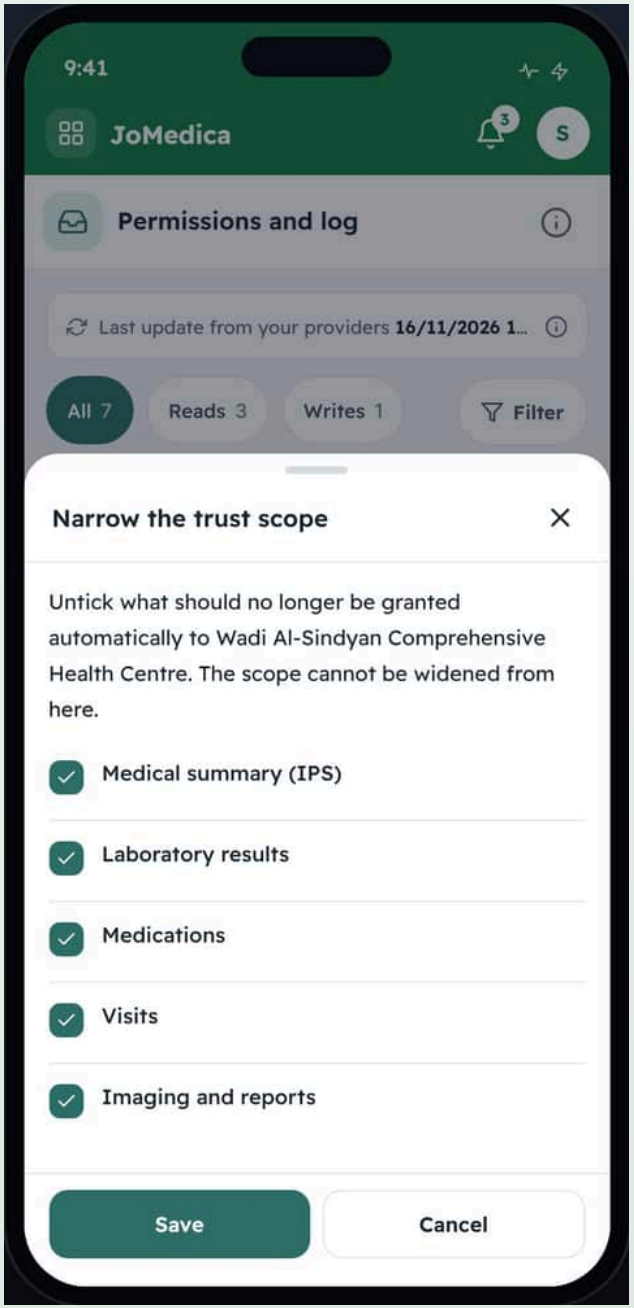
The "End this permission?" sheet with the card Wadi Al-Sindyan Comprehensive Health Centre, Primary care · read and write, SYN-CON-WSHC; then "The provider loses this permission at once, and it is logged in the access log." and an orange note: ending the connection also ends its "trusted provider" status, so its next requests will need a preview.

What to tap

Tap "End permission" or "Cancel". The sheet opens from "End" in an expanded permission row.

What happens

A toast reads "Permission ended", the grant moves to "Ended or withdrawn", the trusted-provider card disappears, and the log adds "You ended the connection with Wadi Al-Sindyan HC and its trusted status".



Sheet: narrow the trust scope

#/perms#sheet=narrow

What you see

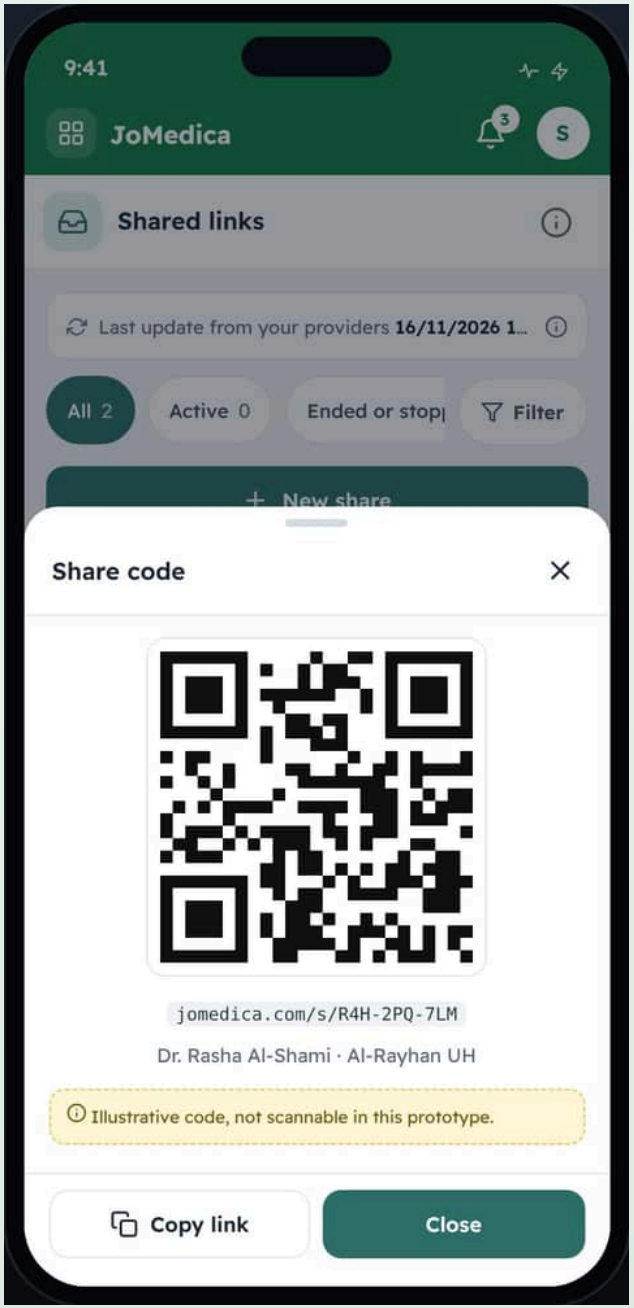
The “Narrow the trust scope” sheet: “Untick what should no longer be granted automatically to Wadi Al-Sindyan Comprehensive Health Centre. The scope cannot be widened from here.” and five ticked items: Medical summary (IPS), Laboratory results, Medications, Visits, and Imaging and reports.

What to tap

Untick one or more items, then tap “Save” or “Cancel”. The sheet opens from “Narrow” on the trusted-provider card.

What happens

“Save” keeps the narrower scope with “Scope narrowed; broader requests will need your preview”. If every item is unticked, “Save” is disabled and a note points to “Remove trust” instead.



Sheet: large QR

#/links#sheet=qr

What you see

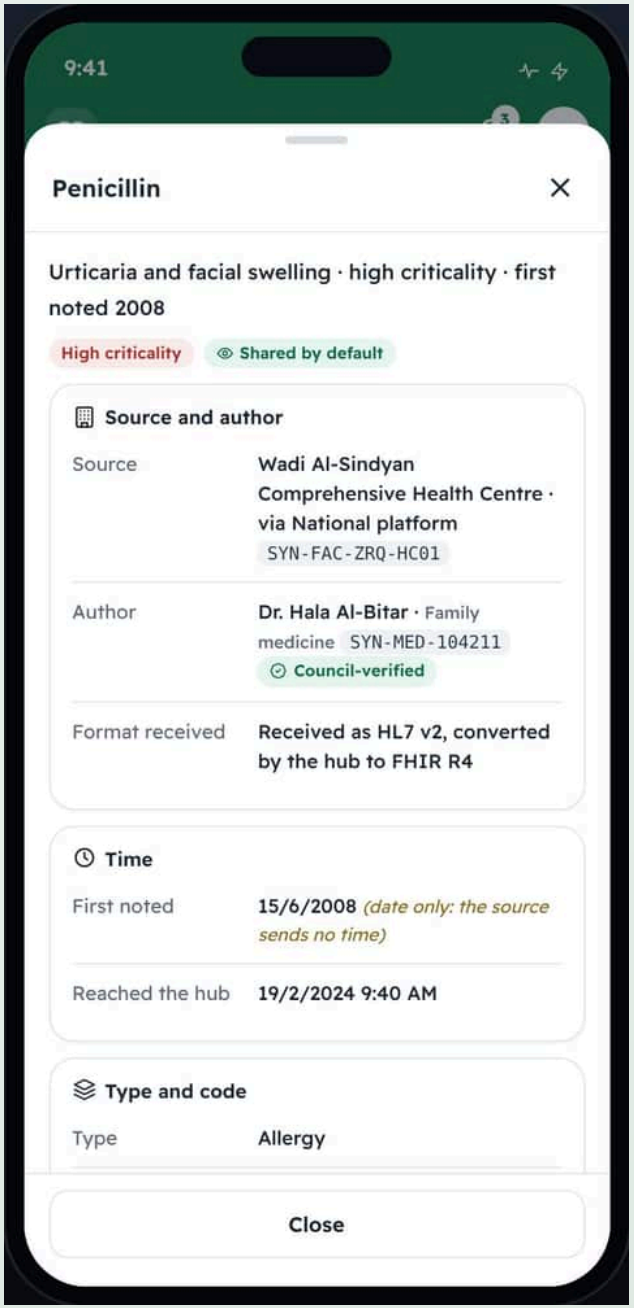
The “Share code” sheet with a large QR code, the link jomedica.com/s/R4H-2PQ-7LM under it, the recipient Dr. Rasha Al-Shami · Al-Rayhan UH, and a yellow note that the code is illustrative and cannot be scanned in this demo.

What to tap

Tap “Copy link” or “Close”. The sheet is normally opened from “Show the code” on an active link card.

What happens

“Copy link” shows “Link copied”; “Close” returns to Shared links.



Item envelope: penicillin (via the national platform)

#/req/REQ-0815/package#sheet=item:AL-01

What you see

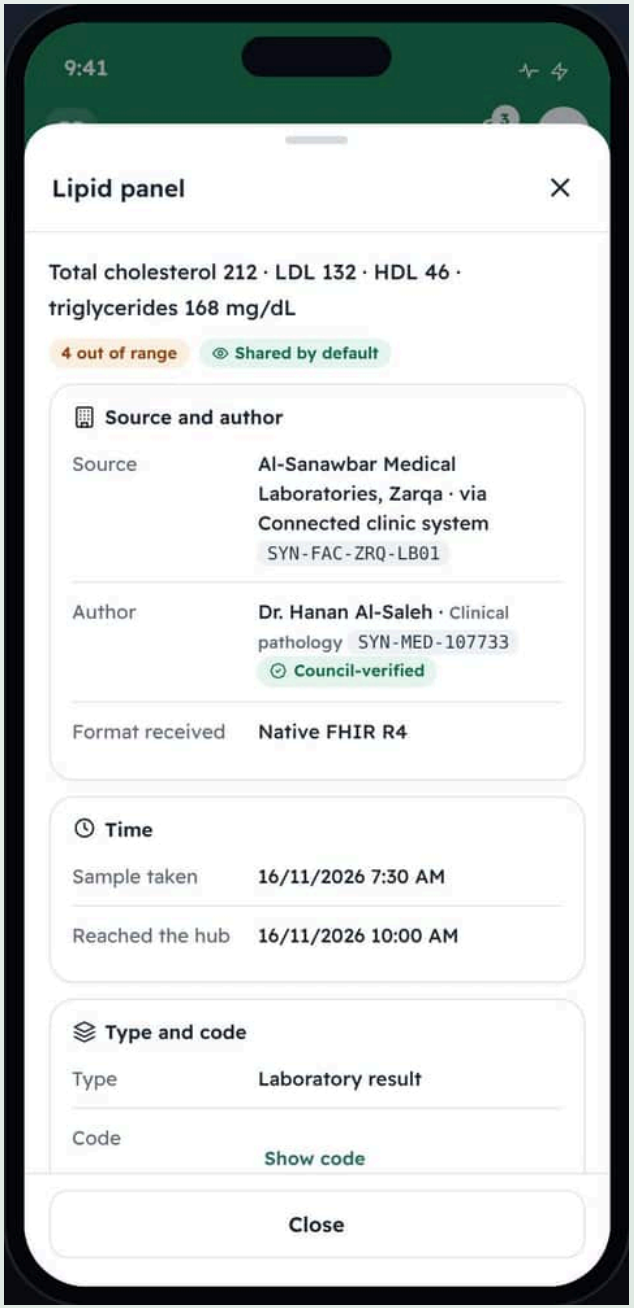
The “Penicillin” envelope inside the package: “Urticaria and facial swelling · high criticality · first noted 2008”, badged “High criticality” and “Shared by default”. Source: Wadi Al-Sindyan Comprehensive Health Centre via National platform (SYN-FAC-ZRQ-HC01); author: Dr. Hala Al-Bitar, “Council-verified”; received as HL7 v2, converted by the hub to FHIR R4. First noted 15/6/2008; reached the hub 19/2/2024 9:40 AM.

What to tap

Further down are the row “In this package”, reading “Will be shared”, the chip “Open in my medical profile”, then “Close”.

What happens

Allergies are always included, so the switch does not remove it from the package. The chip opens Medical profile at the Allergies section; “Close” returns to the package preview.



Item envelope: lipid panel (connected clinic system)

#/req/REQ-0815/package#sheet=item:LB-01

What you see

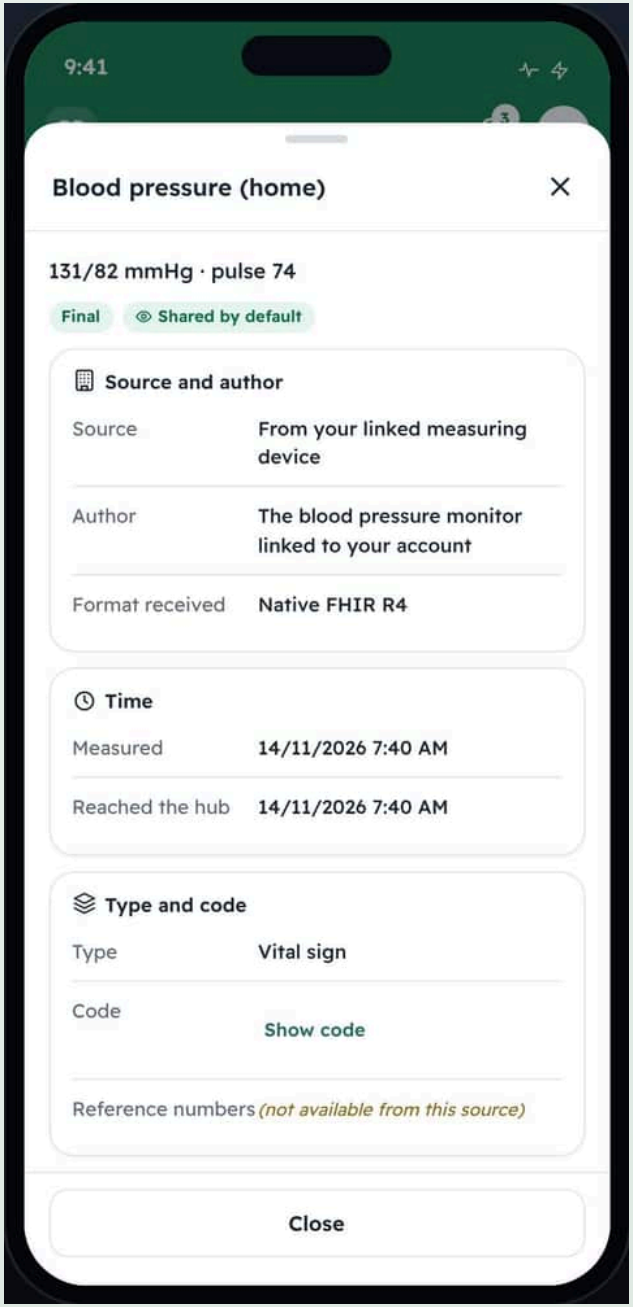
The “Lipid panel” envelope: total cholesterol 212 · LDL 132 · HDL 46 · triglycerides 168 mg/dL, badged “4 out of range” and “Shared by default”. Source: Al-Sanawbar Medical Laboratories, Zarqa via Connected clinic system (SYN-FAC-ZRQ-LB01); author: Dr. Hanan Al-Saleh, SYN-MED-107733. Sample taken 16/11/2026 7:30 AM; reached the hub 10:00 AM.

What to tap

Scroll to “Reference numbers” and “Attachments”, then to the “In this package” switch.

What happens

The references are accession SNWL-ACC-2026-118190, order SYN-ORD-BYLC-0716 and insurer approval SYN-APR-2026-004409, with the attachment “Laboratory report (PDF)” and its QR. Turning the switch off removes the result: “You removed it: the provider sees ‘Information withheld by the patient’”, and the package counters change.



Item envelope: home blood pressure (my device)

#/req/REQ-0815/package#sheet=item:VS-01

What you see

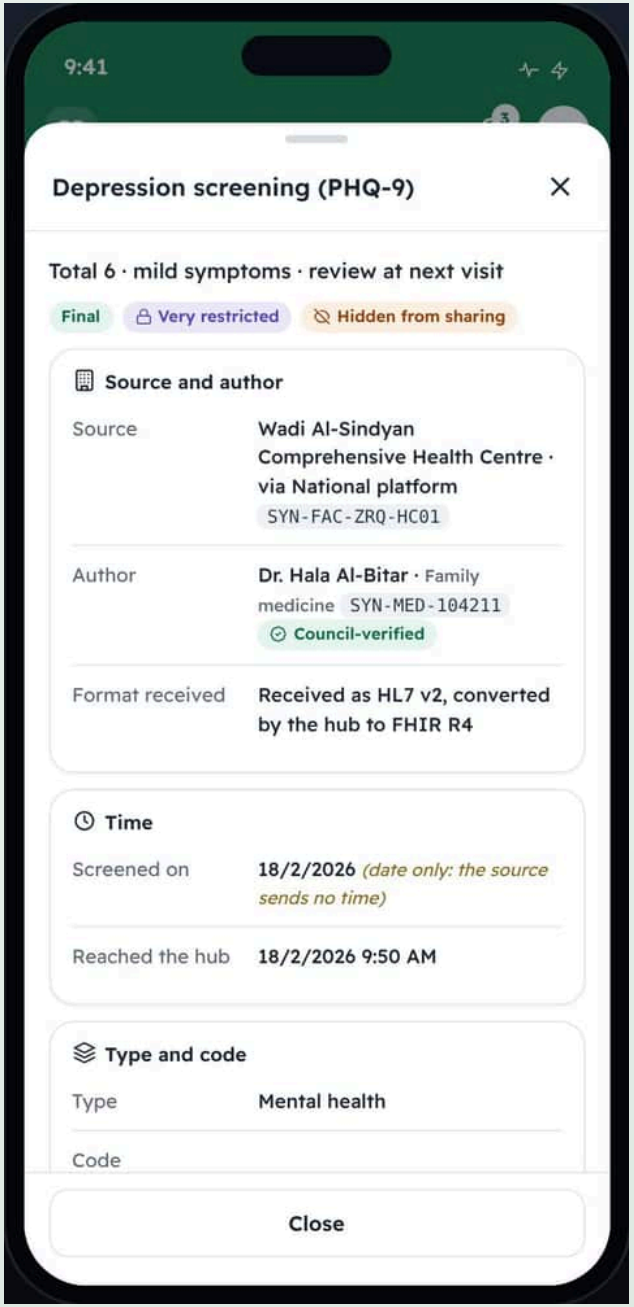
The “Blood pressure (home)” envelope: 131/82 mmHg · pulse 74, badged “Final” and “Shared by default”. Source: “From your linked measuring device”; author: “The blood pressure monitor linked to your account”; “Native FHIR R4”. Measured and reached the hub 14/11/2026 7:40 AM; type “Vital sign”.

What to tap

Tap “Show code”; further down are the “In this package” switch and the chip “Open in my medical profile”.

What happens

“Show code” reveals the LOINC code, and turning the switch off removes the reading from this package only. The chip opens Medical profile at Vital signs, where the device reading can be edited or deleted.



Sensitive item envelope in the share

#/share#sheet=item:MH-01

What you see

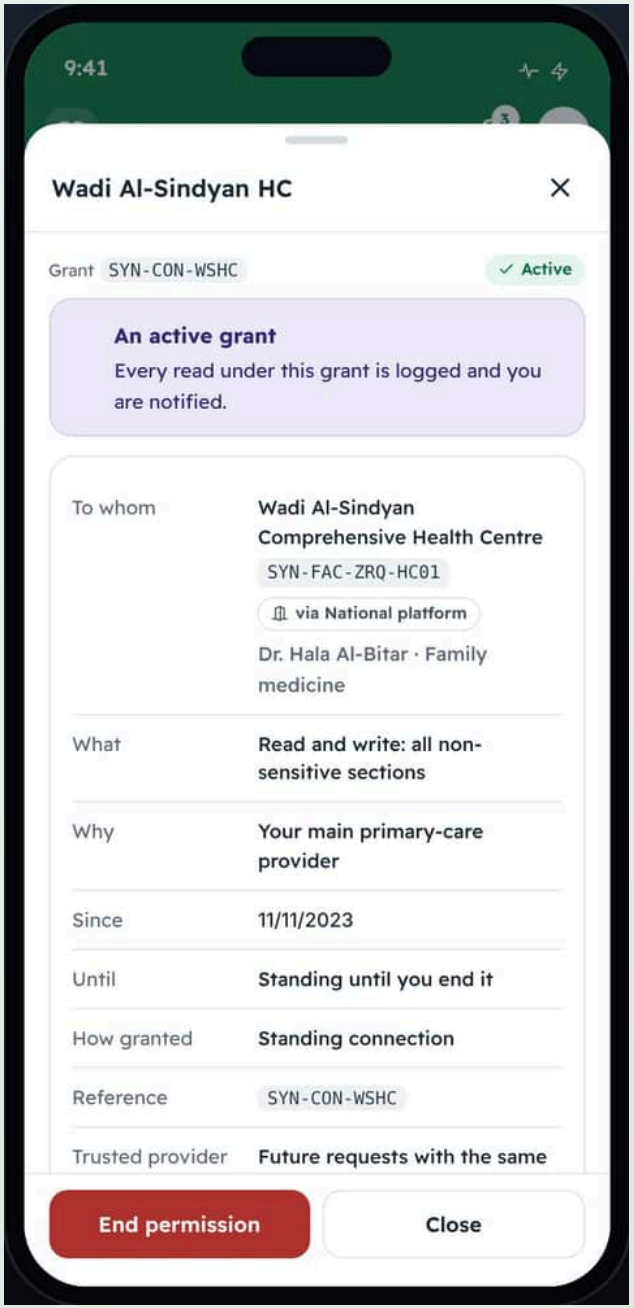
The “Depression screening (PHQ-9)” envelope inside the share wizard: “Total 6 · mild symptoms · review at next visit”, badged “Final”, “Very restricted” and “Hidden from sharing”. Source: Wadi Al-Sindyan Comprehensive Health Centre via National platform; author: Dr. Hala Al-Bitar. Screened on 18/2/2026; reached the hub at 9:50 AM; type “Mental health”.

What to tap

Further down is the row “In this share”, reading “Sensitive: included only by an explicit choice”, with its switch off.

What happens

Switching it on does not add the screening straight away; it opens the “Include a sensitive item” sheet, which asks for “I understand” first. “Close” returns to step 1.



Grant sheet: standing connection, trusted provider

#/perms#sheet=grant:SYN-CON-WSHC

What you see

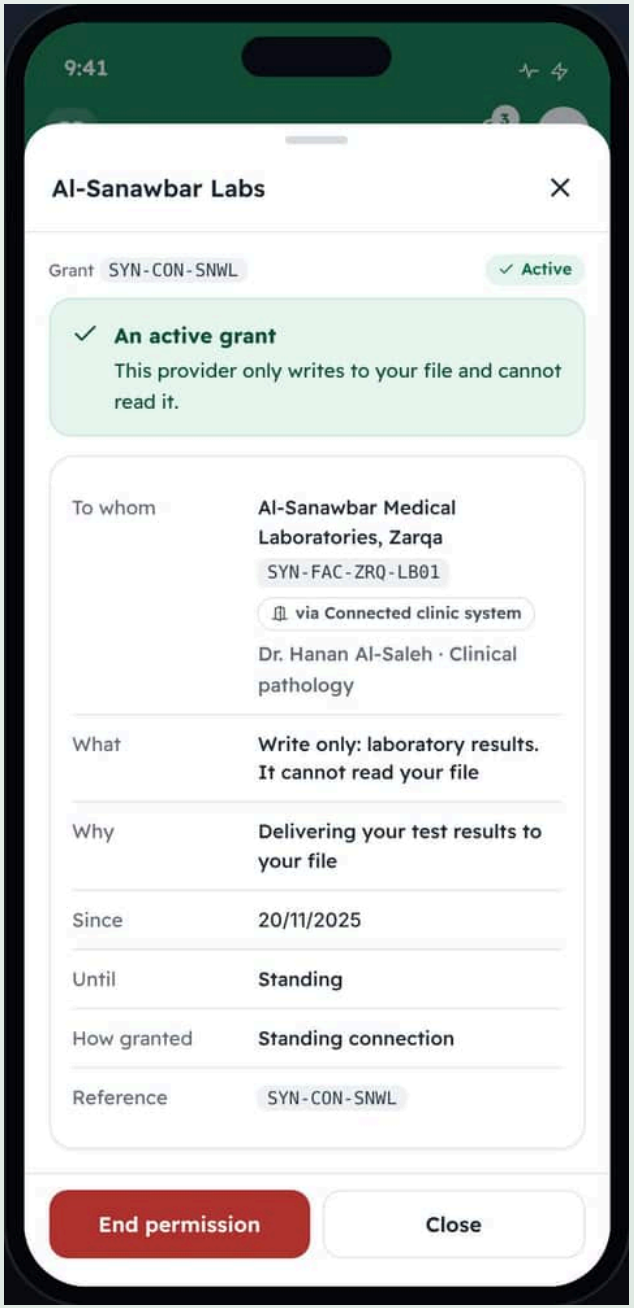
The “Wadi Al-Sindyan HC” sheet: grant SYN-CON-WSHC, “Active”, and a purple “An active grant: Every read under this grant is logged and you are notified.” Then: to Wadi Al-Sindyan Comprehensive Health Centre, SYN-FAC-ZRQ-HC01, via National platform, Dr. Hala Al-Bitar; what “Read and write: all non-sensitive sections”; why “Your main primary-care provider”; since 11/11/2023; until “Standing until you end it”; how granted “Standing connection”.

What to tap

Further down are a “Trusted provider” row and “Reads under this grant” (one read), then “End permission” or “Close”.

What happens

The read row opens the disclosure of 17/8/2026 9:31 AM, “End permission” opens the confirmation sheet, and “Close” returns to Permissions and log.



Grant sheet: write only

#/perms#sheet=grant:SYN-CON-SNWL

What you see

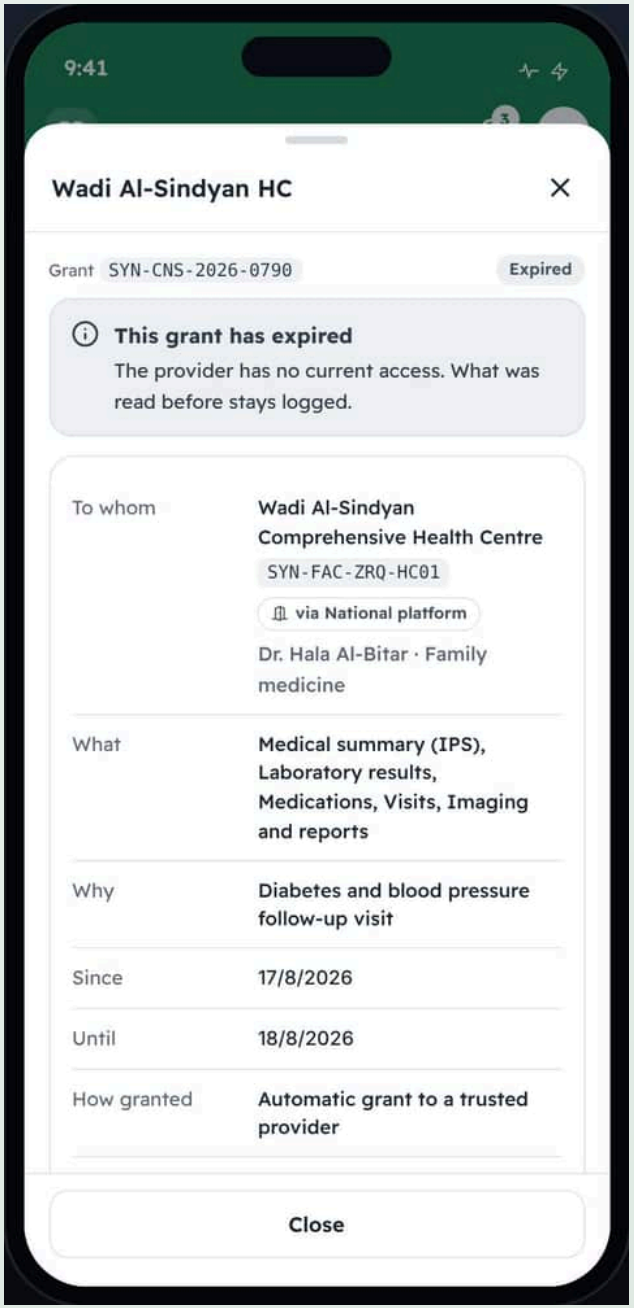
The “Al-Sanawbar Labs” sheet: grant SYN-CON-SNWL, “Active”, and a green “An active grant: This provider only writes to your file and cannot read it.” Then: to Al-Sanawbar Medical Laboratories, Zarqa via Connected clinic system, Dr. Hanan Al-Saleh; what “Write only: laboratory results. It cannot read your file”; why “Delivering your test results to your file”; since 20/11/2025; until “Standing”.

What to tap

Further down, “Reads” has none and “Writes under this grant” lists the lipid panel (16/11/2026 10:00 AM); then “End permission” or “Close”.

What happens

The write row opens its log entry, “End permission” opens the confirmation and the grant then moves to the ended list, and “Close” returns to Permissions and log.



Grant sheet: expired automatic grant

#/perms#sheet=grant:SYN-CNS-2026-0790

What you see

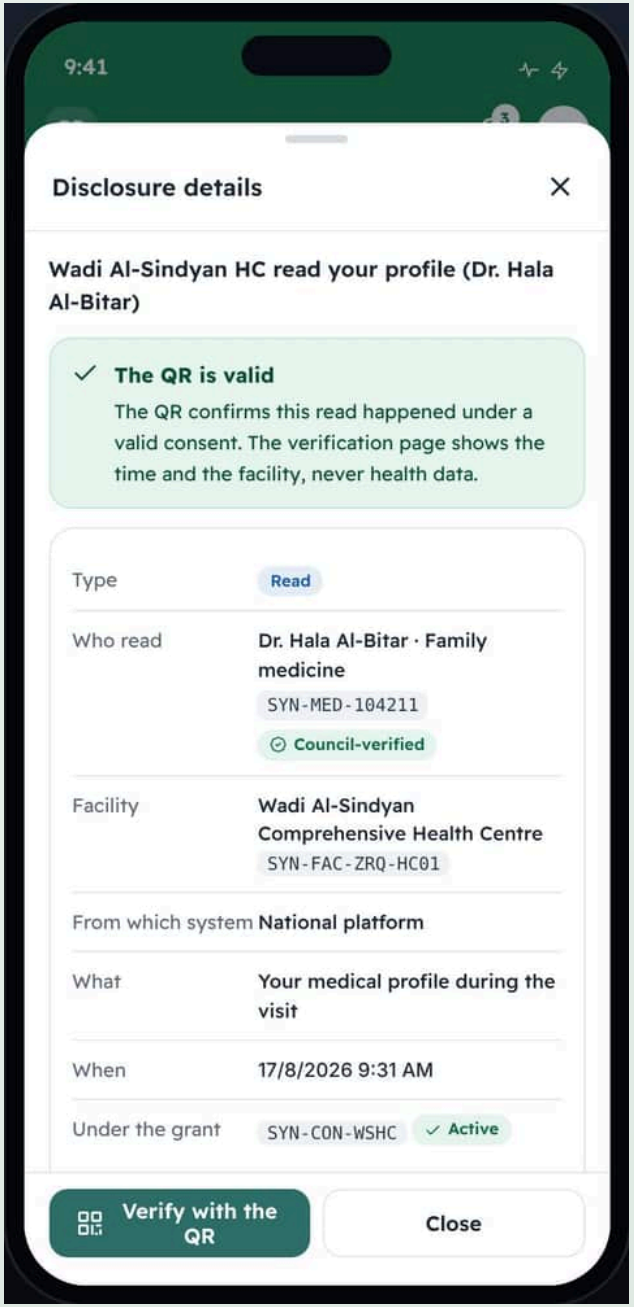
The “Wadi Al-Sindyan HC” sheet: grant SYN-CNS-2026-0790, “Expired”, and “This grant has expired: The provider has no current access. What was read before stays logged.” Then: what Medical summary (IPS), Laboratory results, Medications, Visits, Imaging and reports; why “Diabetes and blood pressure follow-up visit”; since 17/8/2026 until 18/8/2026; how granted “Automatic grant to a trusted provider”.

What to tap

An expired grant has no end button; only “Close”.

What happens

Further down, a note says the visit read went through the standing connection SYN-CON-WSHC with the same scope, so no reads are recorded under this grant. “Close” returns to Permissions and log, where it is listed under “Ended or withdrawn”.



Disclosure sheet: valid QR

#/perms#sheet=disclosure:AC-4

What you see

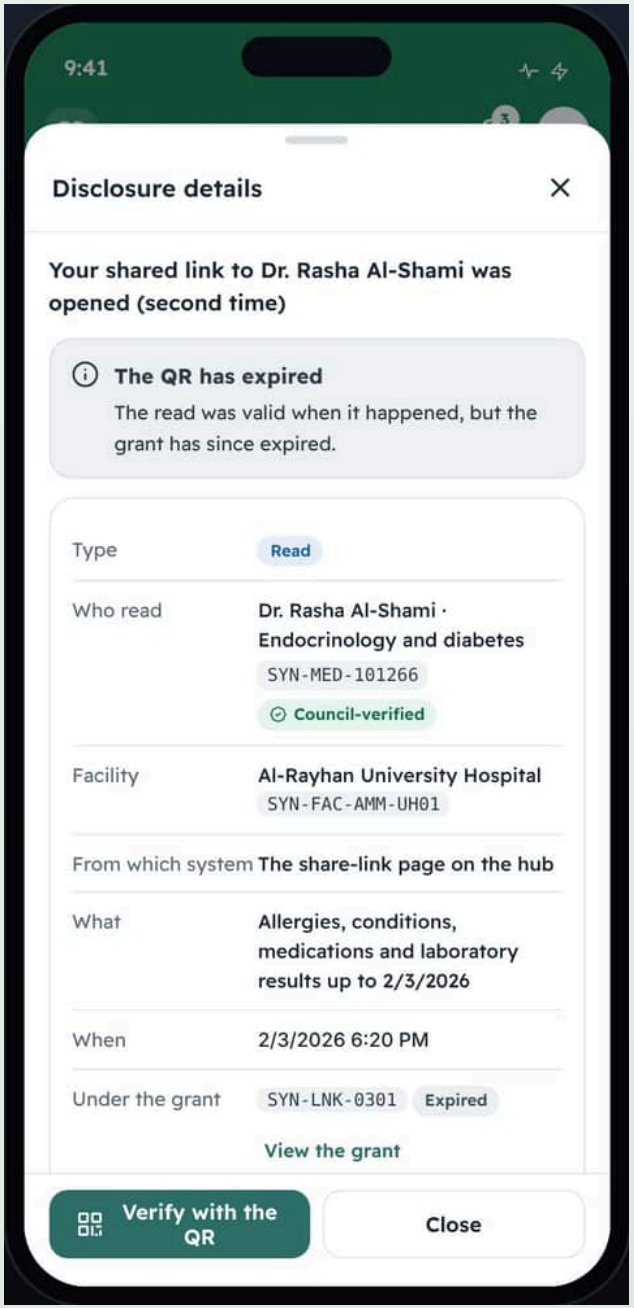
The “Disclosure details” sheet: “Wadi Al-Sindyan HC read your profile (Dr. Hala Al-Bitar)”, with a green “The QR is valid”: the read happened under a valid consent, and the verification page shows the time and facility, never health data. Then: type “Read”; who read Dr. Hala Al-Bitar, SYN-MED-104211, “Council-verified”; from which system “National platform”; what “Your medical profile during the visit”; when 17/8/2026 9:31 AM; under the grant SYN-CON-WSHC, “Active”.

What to tap

Tap “Verify with the QR” or “Close”, or “View the grant” under the reference.

What happens

“Verify with the QR” opens the hub's verification page for this read; “View the grant” opens the SYN-CON-WSHC grant sheet. Further down are AuditEvent SYN-AUD-85302 and the QR printed with the read.



Disclosure via link: expired QR

#/perms#sheet=disclosure:AC-1

What you see

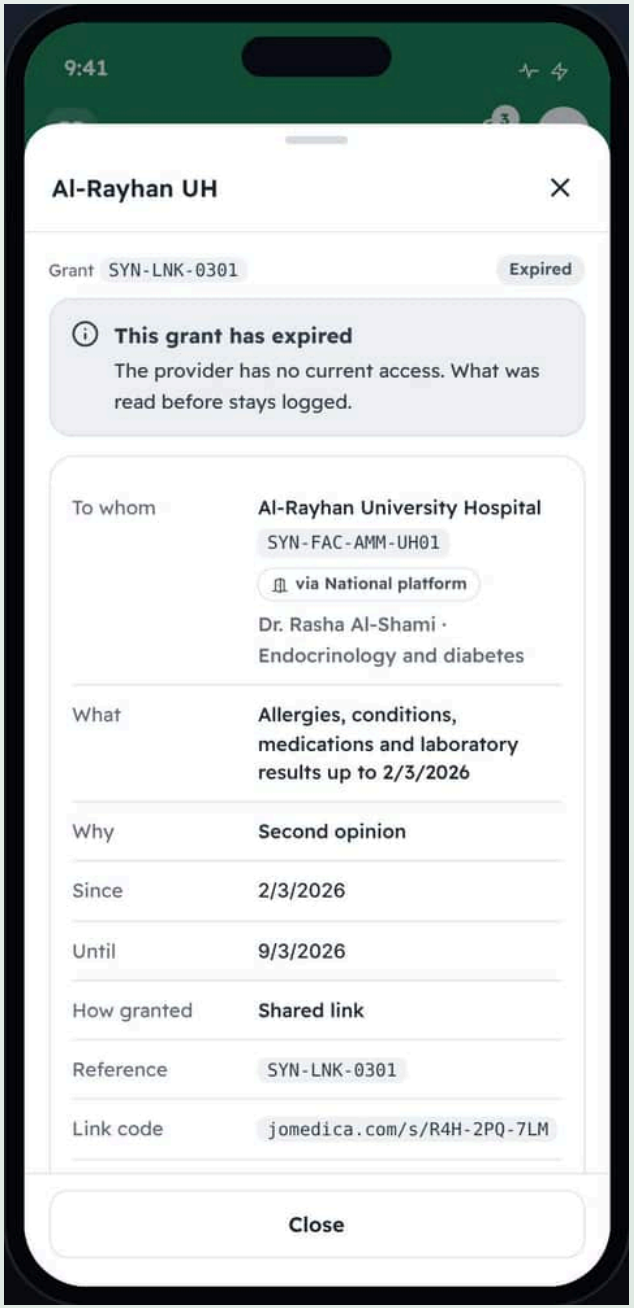
The “Disclosure details” sheet: “Your shared link to Dr. Rasha Al-Shami was opened (second time)”, with a grey “The QR has expired”: the read was valid when it happened, but the grant has since expired. Then: who read Dr. Rasha Al-Shami, Endocrinology and diabetes, SYN-MED-101266; facility Al-Rayhan University Hospital; from which system “The share-link page on the hub”; what allergies, conditions, medications and laboratory results up to 2/3/2026; when 2/3/2026 6:20 PM; under the grant SYN-LNK-0301, “Expired”.

What to tap

Tap “View the grant”, “Verify with the QR” or “Close”.

What happens

“View the grant” opens the SYN-LNK-0301 link sheet, “Verify with the QR” opens the hub's verification page for this read, and “Close” returns to Permissions and log.



Sheet: a shared link as a grant

#/links#sheet=grant:SYN-LNK-0301

What you see

The “Al-Rayhan UH” sheet: grant SYN-LNK-0301, “Expired”, with “This grant has expired”. Then: to Al-Rayhan University Hospital, SYN-FAC-AMM-UH01, via National platform, Dr. Rasha Al-Shami; what allergies, conditions, medications and laboratory results up to 2/3/2026; why Second opinion; since 2/3/2026 until 9/3/2026; how granted “Shared link”; link code jomedica.com/s/R4H-2PQ-7LM.

What to tap

An expired link has no stop button; only “Close”. The sheet opens from “Details and opens” on the link card.

What happens

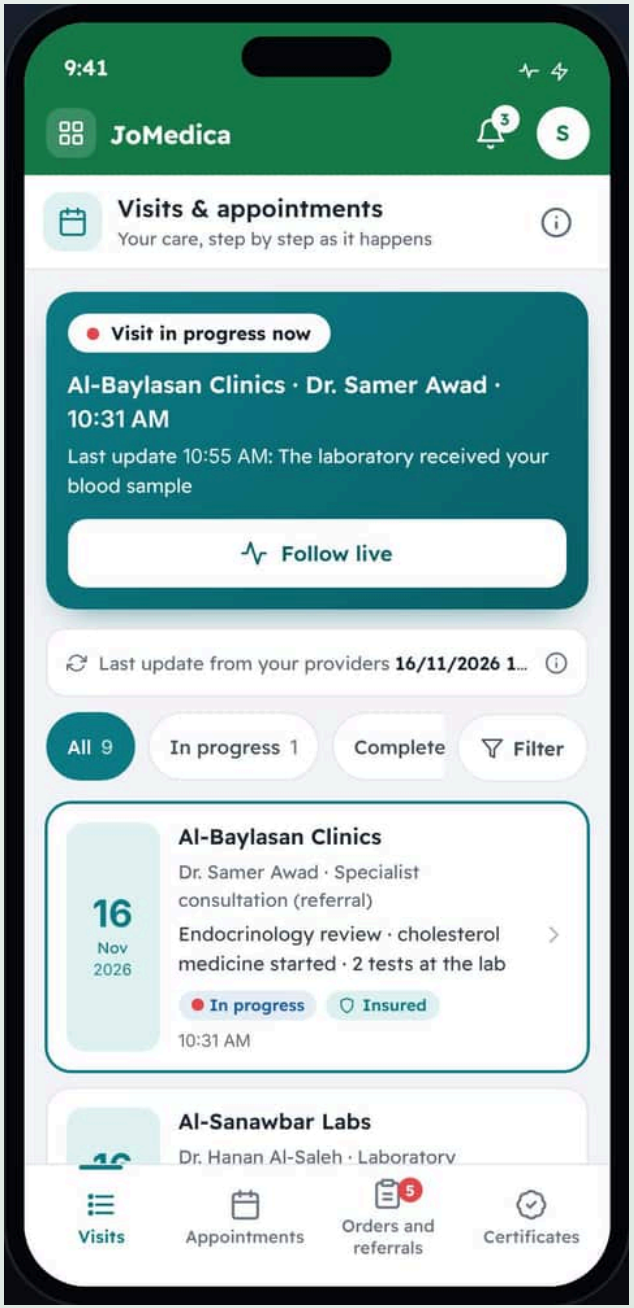
Further down: separate code “No”, times opened “Opened 2 times”, and the logged read of 2/3/2026 6:20 PM. “Close” returns to Shared links; new access needs a new share.

P3

Visits & appointments

Here the patient, Salwa Al-Attar, follows her care step by step as it happens: visits with their timeline and full signed record, appointments, orders and referrals with the insurer's decisions, and certificates and official letters. The screens are set on the morning of 16/11/2026, during her live visit to the endocrinologist at Al-Baylasan Clinics; the app opens from the JoMedica launcher and its four tabs sit at the bottom. All people, organisations and data shown are synthetic.

44 screens and states · Interactive prototype: betariq.com/prototype/P3-visits/



Visits list

#/list

What you see

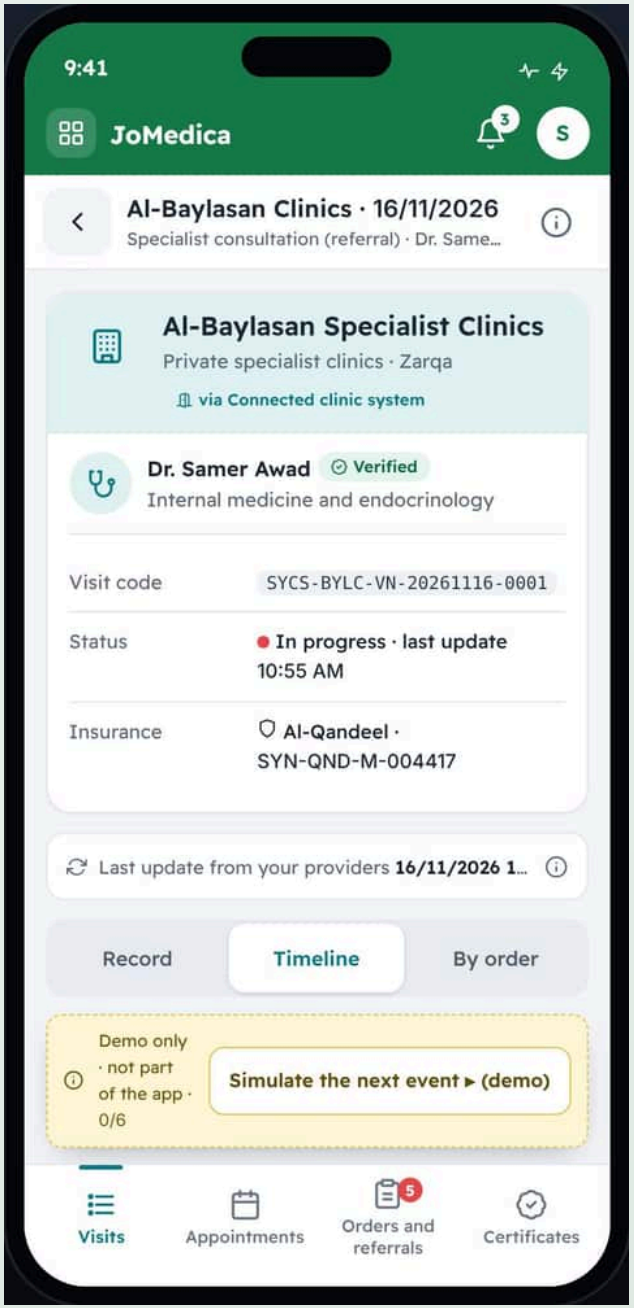
At the top, a “Visit in progress now” card: Al-Baylasan Clinics · Dr. Samer Awad · 10:31 AM, with “Last update 10:55 AM: The laboratory received your blood sample”. Then the “Last update from your providers” strip, the chips “All 9”, “In progress 1” and “Completed 8”, and the 16 Nov 2026 visit card marked “In progress” and “Insured”.

What to tap

Tap “Follow live” on the live-visit card, any visit card in the list, or “Filter”. The bottom tabs are “Visits”, “Appointments”, “Orders and referrals” and “Certificates”.

What happens

The live visit opens on its timeline; a completed visit opens on its full record. Below the first card the list runs back to 24 May 2025 at Olive Hills Hospital, marked “From documents”.



The live visit: timeline

#/visit/V-1116B

What you see

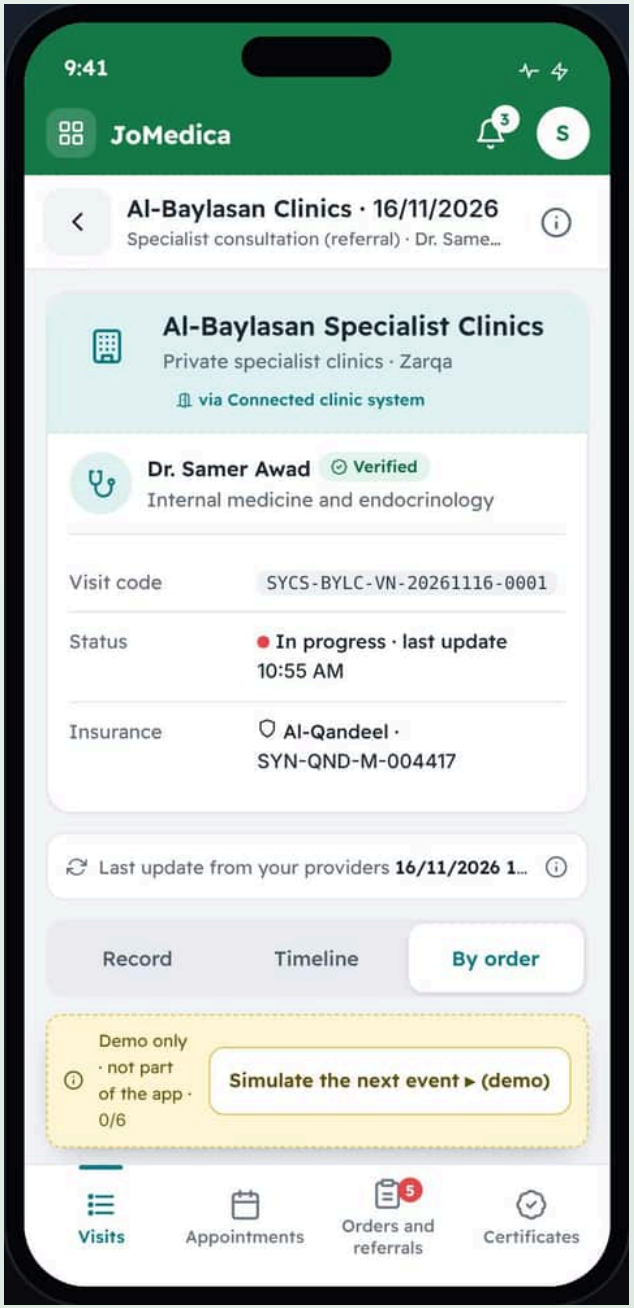
The visit header shows “Al-Baylasan Specialist Clinics · Private specialist clinics · Zarqa” via Connected clinic system, Dr. Samer Awad (Verified), visit code SYCS-BYLC-VN-20261116-0001, status “In progress · last update 10:55 AM” and insurer Al-Qandeel. Below are the tabs “Record”, “Timeline” and “By order”, and the demo control “Simulate the next event”.

What to tap

Scroll down to the timeline of 13 steps, from “Your family doctor referred you to a diabetes and hormone specialist” (9:56 AM) to “The laboratory received your blood sample” (10:55 AM), and tap any step. Or tap “Simulate the next event ▸ (demo)”.

What happens

Each step opens its envelope with source, time and reference. The demo control adds the next six events one by one: first “The insurer approved the urine albumin test” at 10:58 AM, the visit closing at 11:20 AM third, and the urine albumin result at 2:15 PM last.



The live visit: by order

#/visit/V-1116B#view=orders

What you see

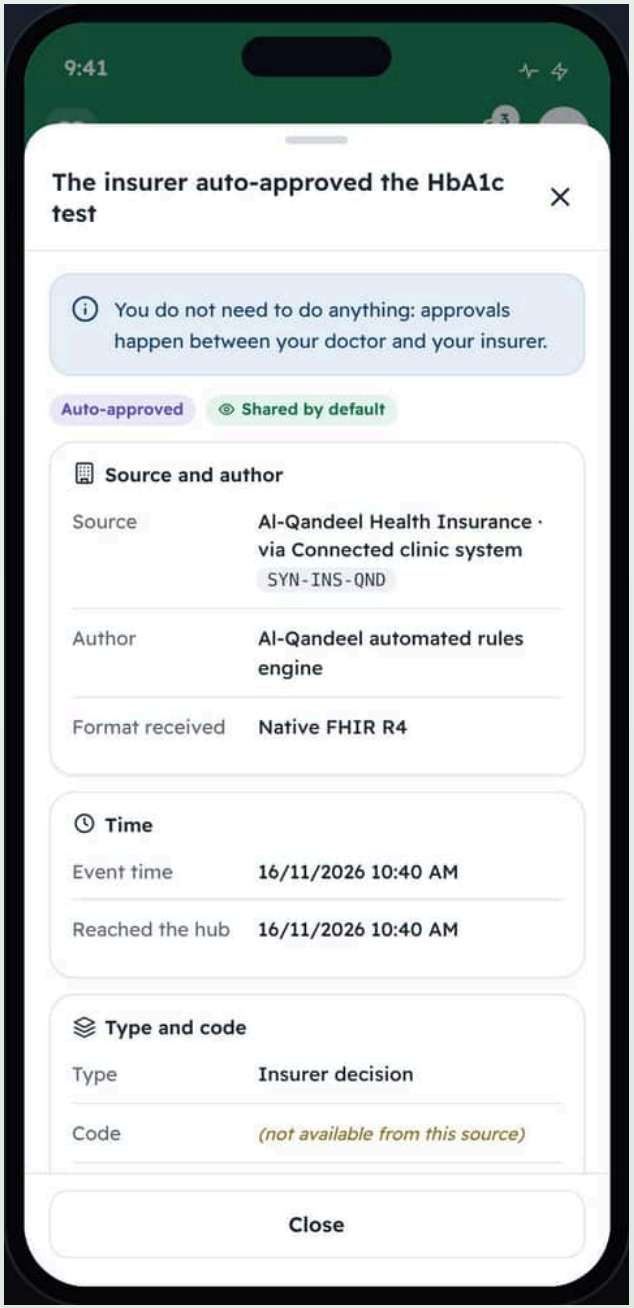
The same visit header, with the “By order” tab selected. Below, one card per order with its stages: the referral “Consultation in progress”, HbA1c “At the lab”, urine albumin “Waiting for the insurer”, the atorvastatin prescription “Awaiting dispensing”, and the dietitian referral “Insurer declined”.

What to tap

Tap “Order details and envelope” under any card, or “Pay directly” or “Ask the insurer” on the declined dietitian referral card.

What happens

The order's stages and envelope open in a sheet. Each card ends with the expected next step, such as “The result is usually ready within 4 hours at this lab” for HbA1c and “Dispensing is usually within an hour at Al-Habaq Pharmacy” for the prescription.



Step: automatic insurer approval

#/visit/V-1116B#sheet=V-1116B:7

What you see

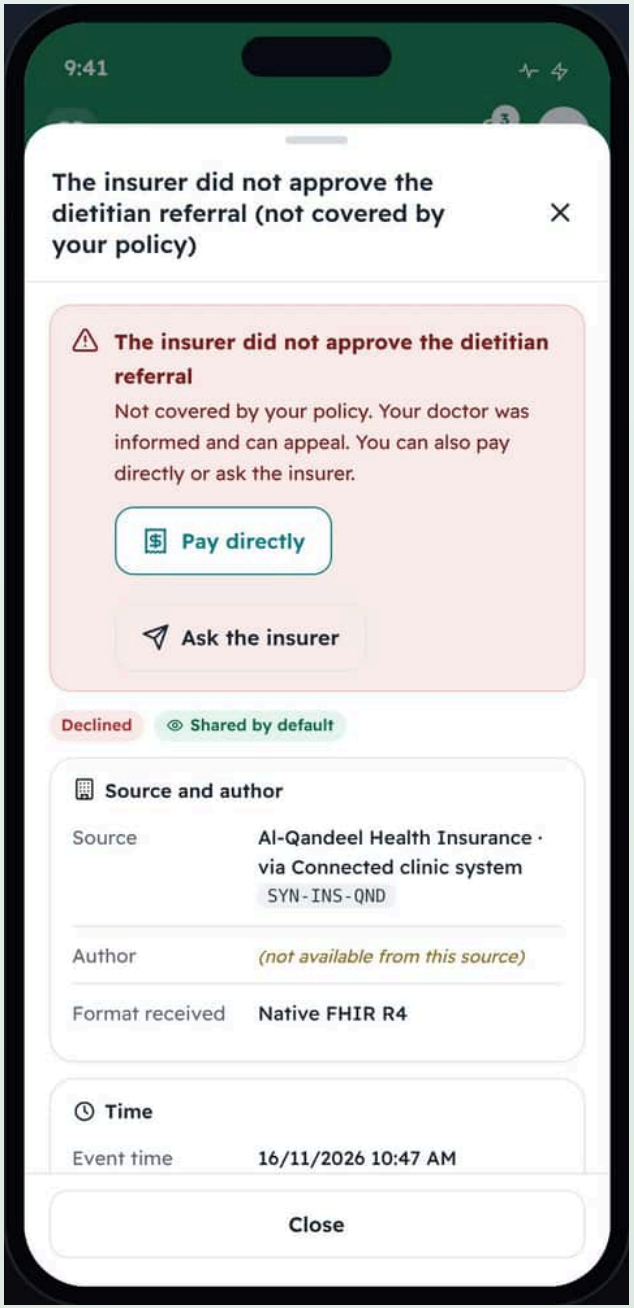
The sheet “The insurer auto-approved the HbA1c test” opens with “You do not need to do anything: approvals happen between your doctor and your insurer.”, badged “Auto-approved” and “Shared by default”. Source: Al-Qandeel Health Insurance via Connected clinic system; author “Al-Qandeel automated rules engine”; event time 16/11/2026 10:40 AM.

What to tap

Scroll to reference SYN-APR-2026-004431 and “Who has seen it: No one has viewed it through the hub yet”, then tap “Ask about this”, “Medical profile” or “Close”.

What happens

“Ask about this” opens JoMedica AI, “Medical profile” opens the profile where the visit can be hidden from sharing, and “Close” returns to the timeline. The audit trail ends with “Hash chain intact”.



Step: the declined dietitian referral

#/visit/V-1116B#sheet=V-1116B:11

What you see

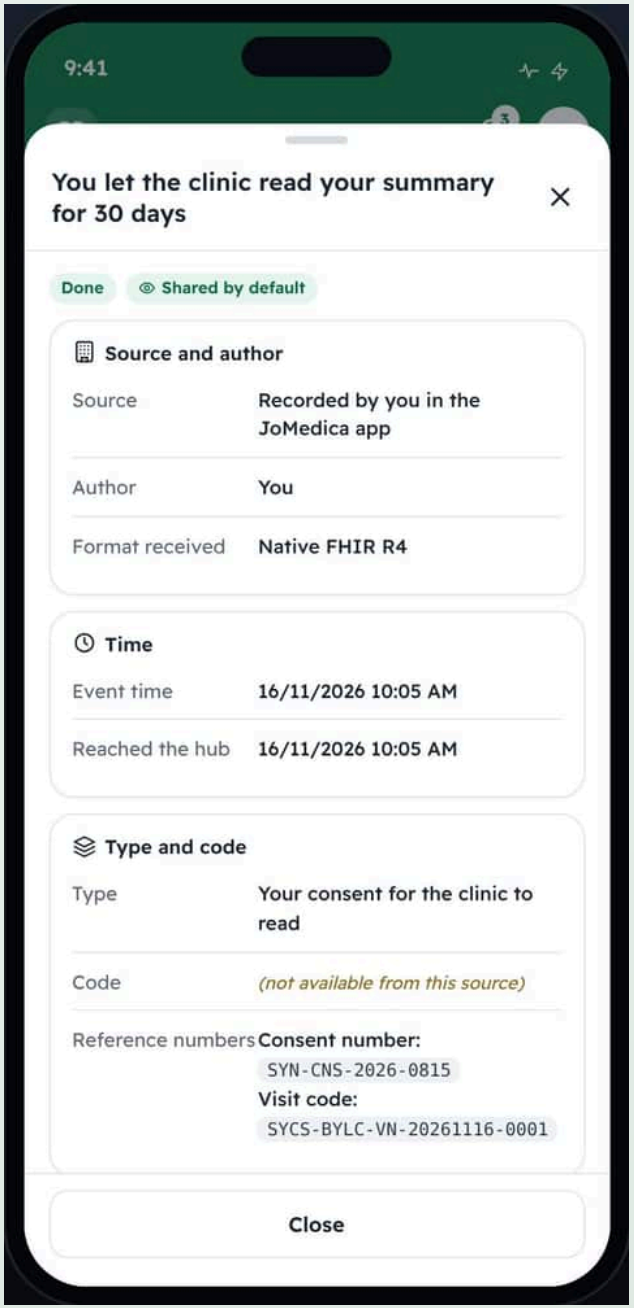
The sheet “The insurer did not approve the dietitian referral (not covered by your policy)” shows a red banner: “Not covered by your policy. Your doctor was informed and can appeal. You can also pay directly or ask the insurer.” Below are the “Declined” badge and event time 16/11/2026 10:47 AM.

What to tap

Tap “Pay directly” or “Ask the insurer” inside the red banner, or “Close” at the foot of the sheet.

What happens

“Pay directly” opens the service's published price, and “Ask the insurer” opens a prefilled message to Al-Qandeel. This is the only insurer step that asks anything of the patient.



Step: consent for the clinic

#/visit/V-1116B#sheet=V-1116B:4

What you see

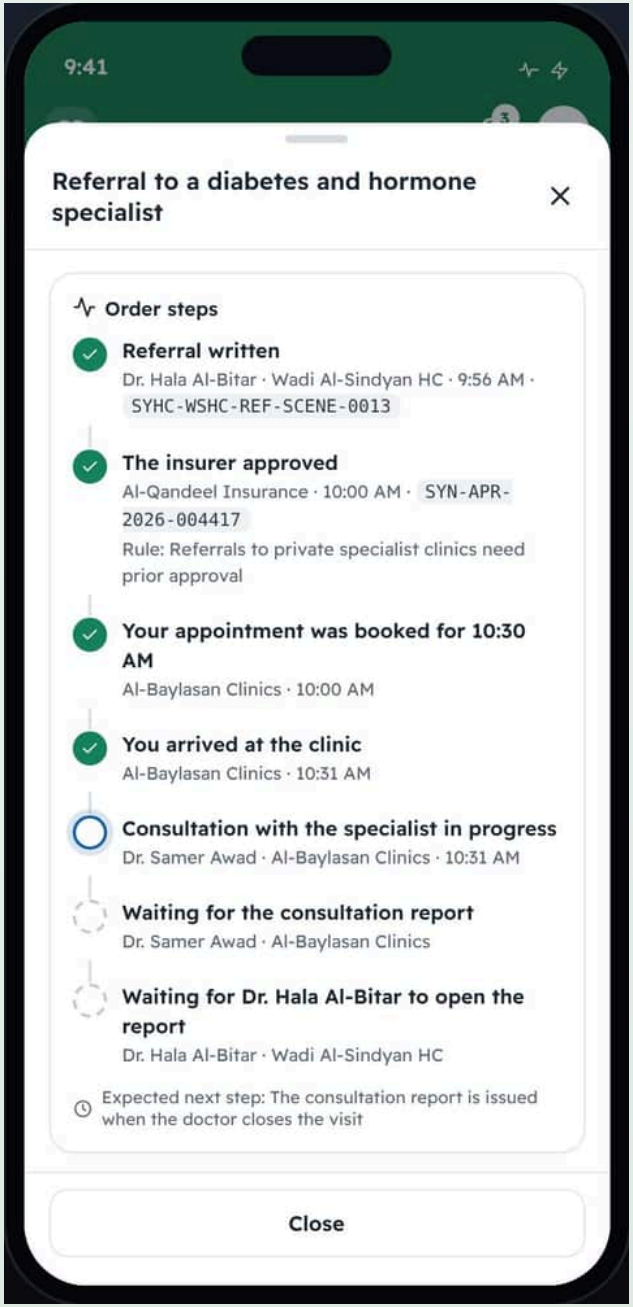
The sheet “You let the clinic read your summary for 30 days”, status “Done”. Source: “Recorded by you in the JoMedica app” at 16/11/2026 10:05 AM; type “Your consent for the clinic to read”; consent number SYN-CNS-2026-0815.

What to tap

Scroll to “Ownership and sharing”, which explains that a consent is not edited or deleted but withdrawn, then tap “My file requests”.

What happens

The permissions view of “My file requests” opens, where the consent can be withdrawn while its trace stays in the log. After withdrawal the clinic's next read is refused.



Order: the referral from Wadi Al-Sindyan

#/visit/V-1116B#sheet=order:O-REF

What you see

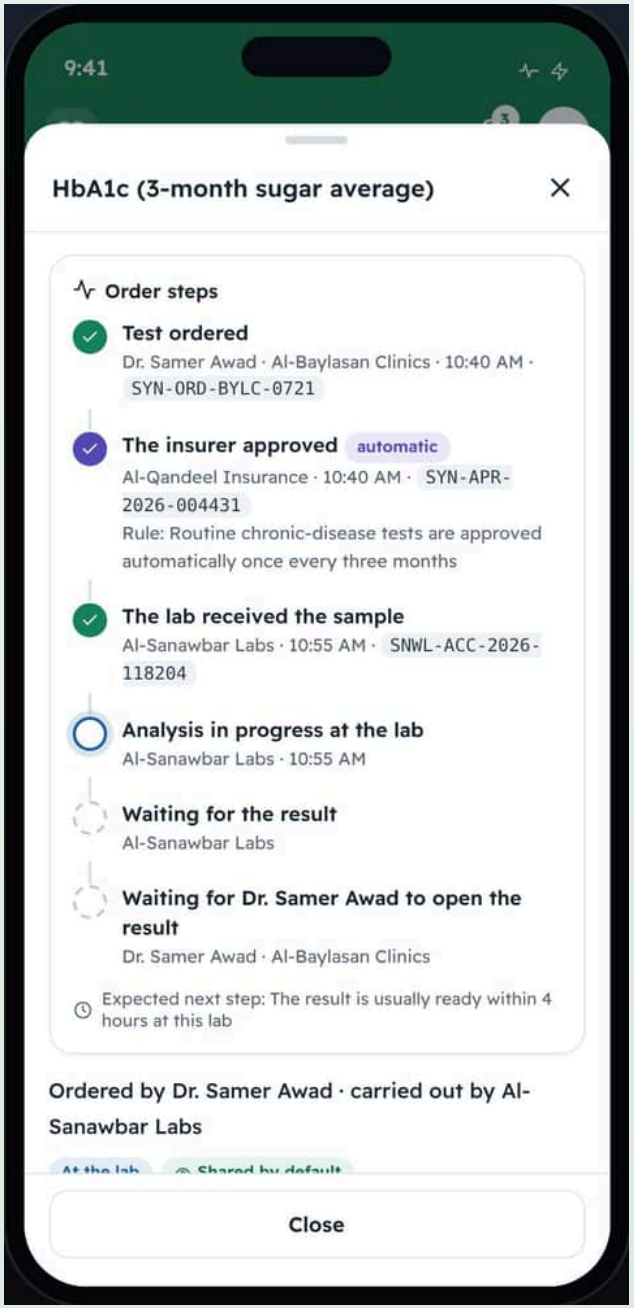
The sheet “Referral to a diabetes and hormone specialist” lists “Order steps”: referral written (Dr. Hala Al-Bitar · 9:56 AM), insurer approval SYN-APR-2026-004417, appointment booked for 10:30 AM, arrival 10:31 AM, then “Consultation with the specialist in progress”, followed by waiting for the report and for Dr. Hala to open it.

What to tap

Scroll to the envelope: format “Received as HL7 v2 (order), converted by the hub to FHIR R4”, version “3 · updated twice”; then tap “Open the visit” or “Show code”.

What happens

“Open the visit” returns to the live visit, and “Show code” reveals the referral's coded line. The sheet notes that the consultation report is issued when the doctor closes the visit.



Order: the HbA1c test

#/visit/V-1116B#sheet=order:O-A1C

What you see

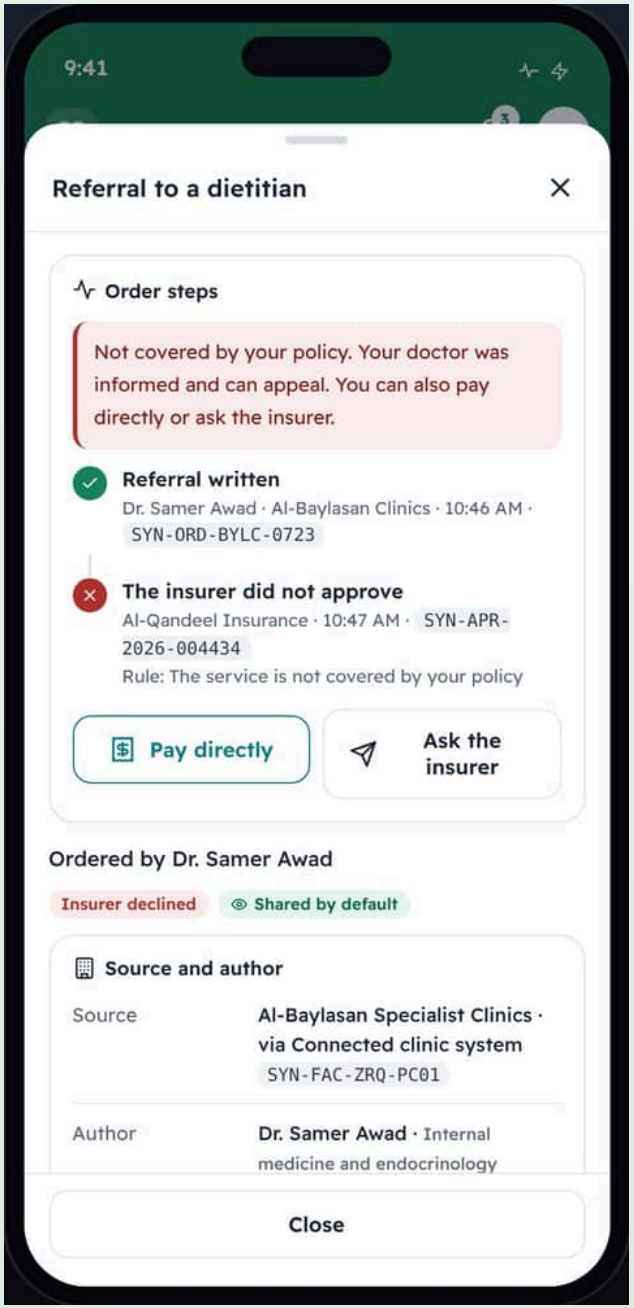
The sheet “HbA1c (3-month sugar average)” shows its stages: test ordered 10:40 AM (SYN-ORD-BYLC-0721), “The insurer approved” marked automatic, sample received 10:55 AM (SNWL-ACC-2026-118204), “Analysis in progress at the lab”, then waiting for the result and for Dr. Samer to open it.

What to tap

Scroll to the envelope and its three-link audit trail (order, automatic approval, receipt), then tap “Ask about this” or “Close”.

What happens

“Ask about this” opens JoMedica AI with a conversation tied to this order. When the fifth demo event is simulated, the 7.2% result arrives at 1:40 PM and Dr. Samer opens it at 1:52 PM.



Order: the declined dietitian referral

#/visit/V-1116B#sheet=order:O-DIET

What you see

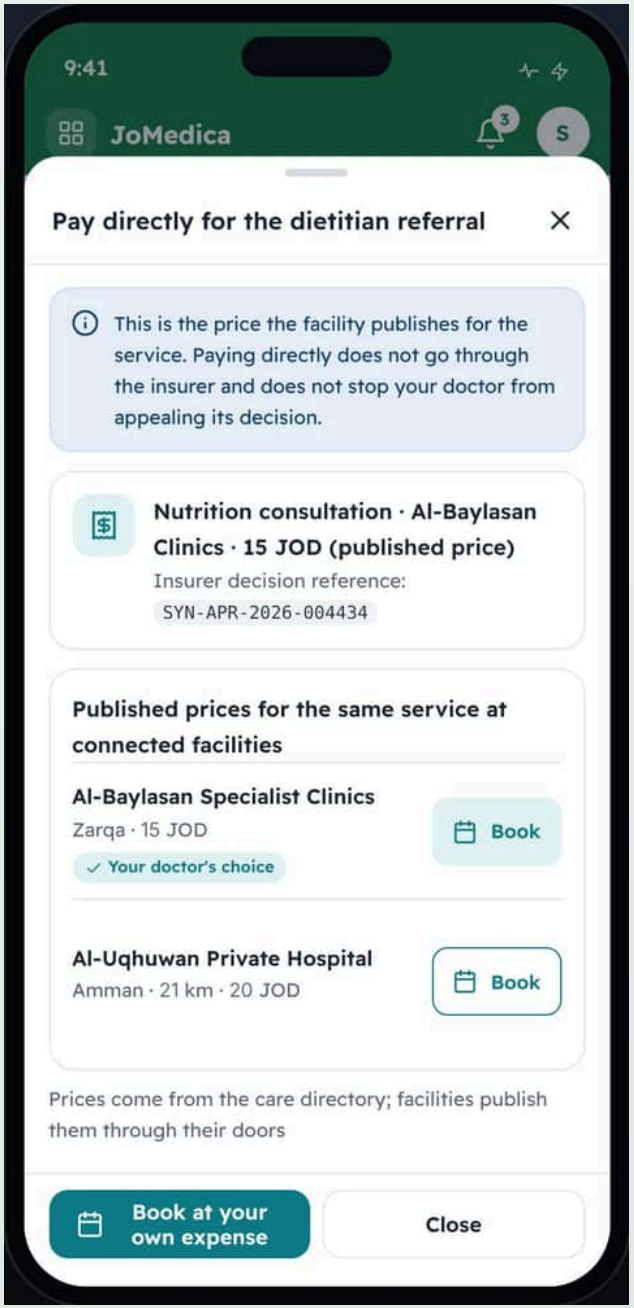
The sheet “Referral to a dietitian” has two stages: referral written (Dr. Samer Awad · 10:46 AM · SYN-ORD-BYLC-0723) and “The insurer did not approve” at 10:47 AM (SYN-APR-2026-004434), with the rule “The service is not covered by your policy” and the buttons “Pay directly” and “Ask the insurer”.

What to tap

Tap “Pay directly” or “Ask the insurer”, or scroll to the envelope, version “2 · updated once”.

What happens

Each button opens its own sheet (the next two pages). After the question is sent, a stage “Your question was sent; waiting for the insurer's reply” is added and the ask button disappears.



Pay directly: the published price

#/visit/V-1116B#sheet=selfpay

What you see

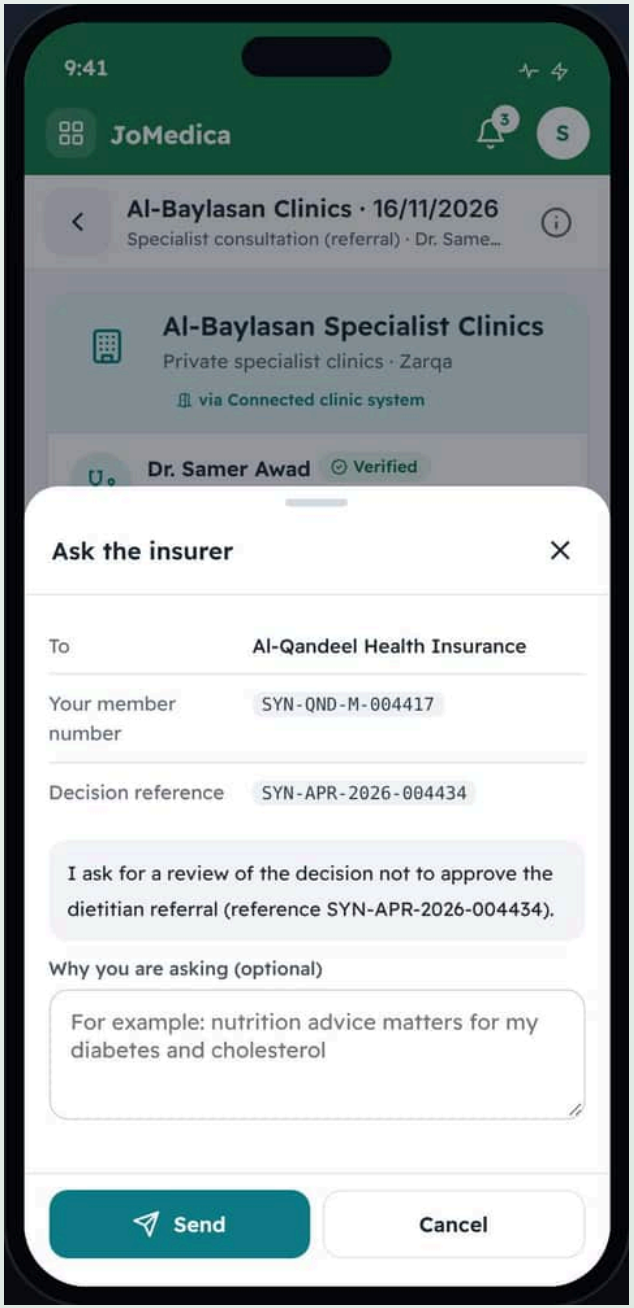
The sheet “Pay directly for the dietitian referral”: “Nutrition consultation · Al-Baylasan Clinics · 15 JOD (published price)” with the insurer decision reference; paying directly bypasses the insurer and does not stop the doctor's appeal. Then prices at connected facilities: Al-Baylasan (Zarqa · 15 JOD · “Your doctor's choice”) and Al-Uqhuwan Private Hospital (Amman · 21 km · 20 JOD).

What to tap

Tap “Book at your own expense” at the foot of the sheet, or “Book” beside either facility.

What happens

The Directory opens for booking, with “Opens the facility to book” or “Opens the Directory to book at” the chosen facility. The prices come from the care directory, published by the facilities through their doors.



Ask the insurer: message to Al-Qandeel

#/visit/V-1116B#sheet=askIns

What you see

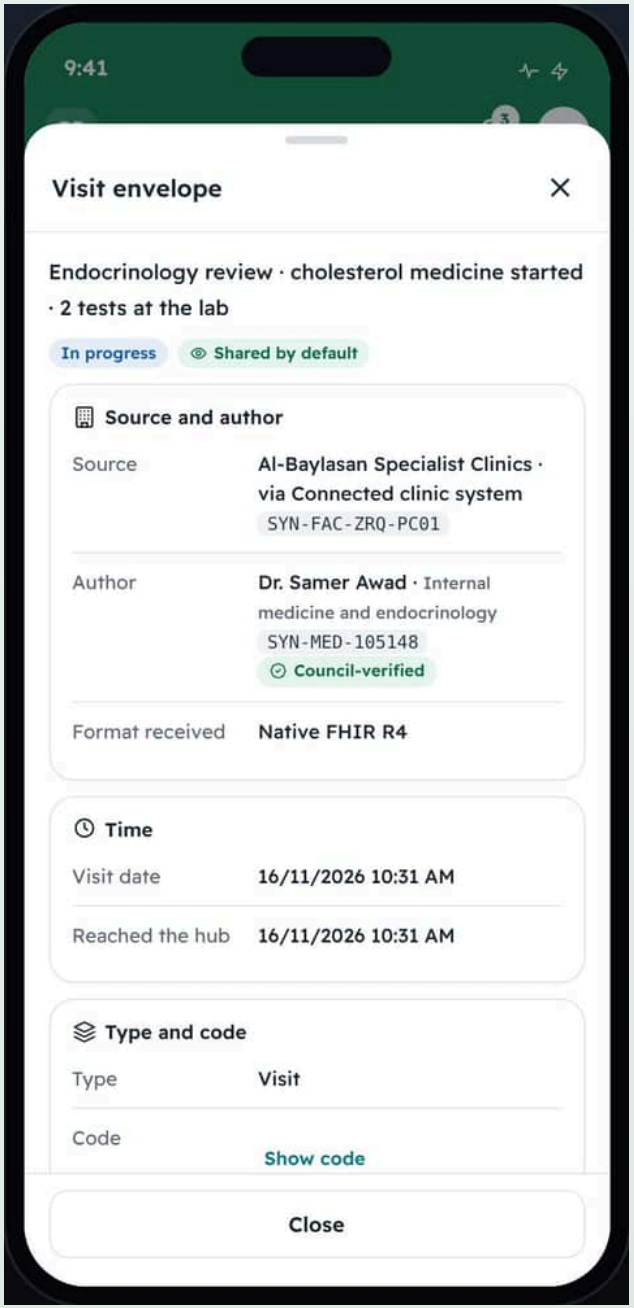
The sheet “Ask the insurer” comes prefilled: to “Al-Qandeel Health Insurance”, member number SYN-QND-M-004417, the decision reference, and the text “I ask for a review of the decision not to approve the dietitian referral (reference SYN-APR-2026-004434).” Then the field “Why you are asking (optional)”.

What to tap

Optionally type a reason in the field, then tap “Send” at the foot of the sheet, or “Cancel”.

What happens

The sheet closes with “Sent to Al-Qandeel · the reply arrives here and in Notifications”, and a stage waiting for the insurer's reply is added to the dietitian referral.



Envelope of the live visit

#/visit/V-1116B#sheet=venv:V-1116B

What you see

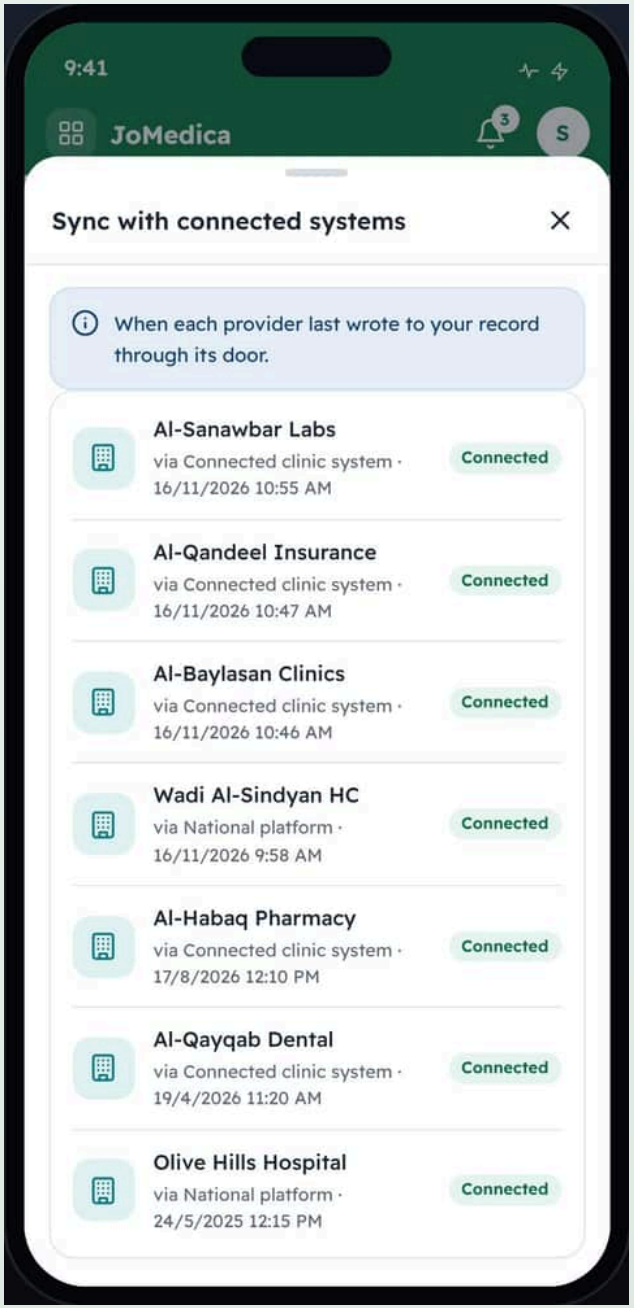
The “Visit envelope” sheet: “Endocrinology review · cholesterol medicine started · 2 tests at the lab”, status “In progress”, “Shared by default”. Source Al-Baylasan Specialist Clinics via Connected clinic system; author Dr. Samer Awad (council-verified); native FHIR R4; visit date 16/11/2026 10:31 AM.

What to tap

Scroll to “Ownership and sharing” and tap “Medical profile”, or to “Actions”: “Share it”, “Ask about this”, “Export PDF with QR” and “Request a correction”; then “Close”.

What happens

“Medical profile” opens where the visit can be hidden from sharing, “Export PDF with QR” opens the visit export page, and “Request a correction” shows “Correction request sent to the author through their door”.



Sync details

#/visit/V-1116B#sheet=_fresh

What you see

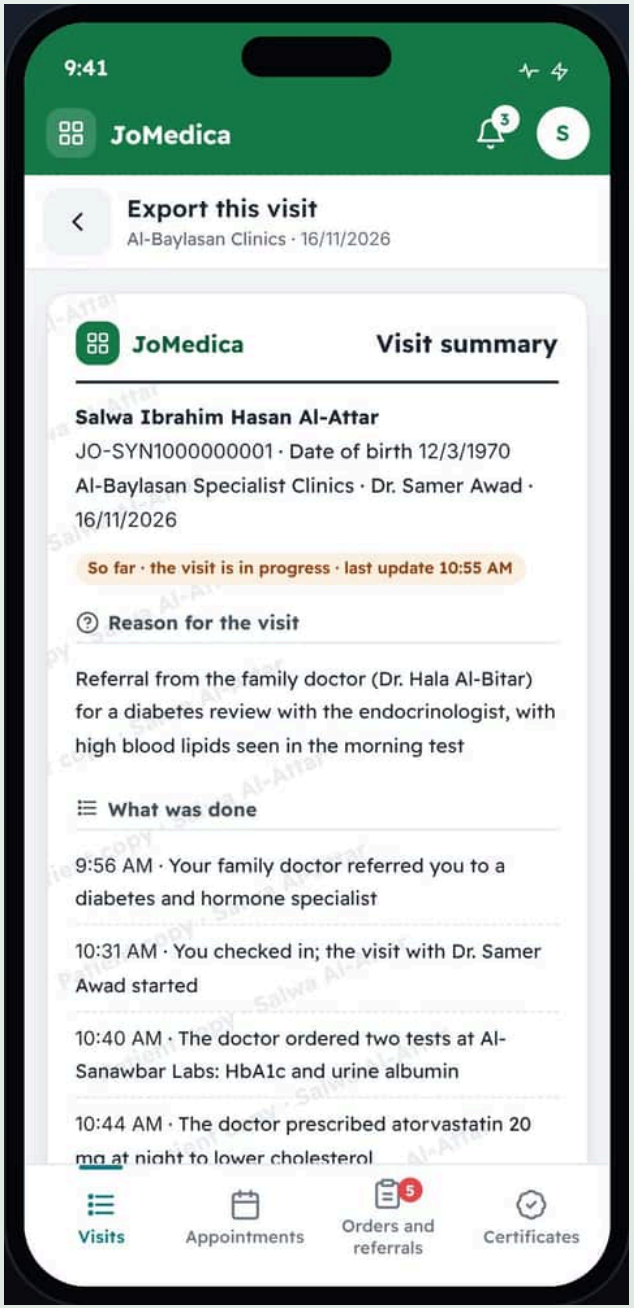
The sheet “Sync with connected systems”: “When each provider last wrote to your record through its door.” Seven providers, all “Connected”: Al-Sanawbar Labs 10:55 AM, Al-Qandeel Insurance 10:47 AM, Al-Baylasan Clinics 10:46 AM, Wadi Al-Sindyan HC via National platform 9:58 AM, then Al-Habaq Pharmacy, Al-Qayqab Dental and Olive Hills Hospital with older dates.

What to tap

Nothing is tappable except the close control (×) at the top. The sheet is reached from “Sync details” in the page-details sheet, which the “Last update from your providers” strip opens.

What happens

The sheet closes and the visit is back as it was. The oldest write listed is Olive Hills Hospital's on 24/5/2025 12:15 PM, the last time it sent a document.



Export the visit

#/visit/V-1116B/export

What you see

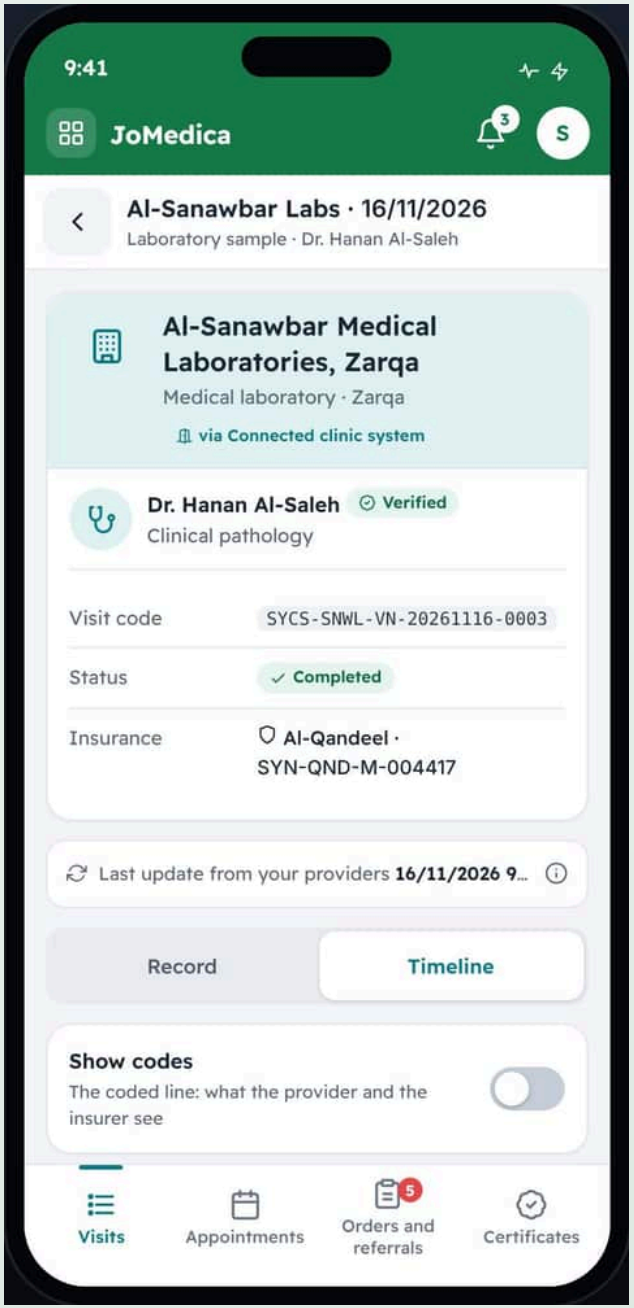
The “Export this visit” page shows a “Visit summary” watermarked as a patient copy: Salwa Ibrahim Hasan Al-Attar, JO-SYN1000000001, date of birth 12/3/1970, Al-Baylasan Specialist Clinics · Dr. Samer Awad · 16/11/2026, the badge “So far · the visit is in progress · last update 10:55 AM”, then “Reason for the visit” and timed “What was done”.

What to tap

Scroll past orders, prescriptions, referrals, diagnoses and the QR code to “Download PDF”, “Download the FHIR bundle” or “Share this visit”, or tap the back arrow.

What happens

It shows “PDF download started: visit-summary-V-1116B” or “For systems: a Bundle of type document”. The format is “FHIR (Composition) document · 14 resources · PDF for printing”, and the QR verifies this copy on the hub's verification page.



Completed visit: lab sample (timeline)

#/visit/V-1116A/timeline

What you see

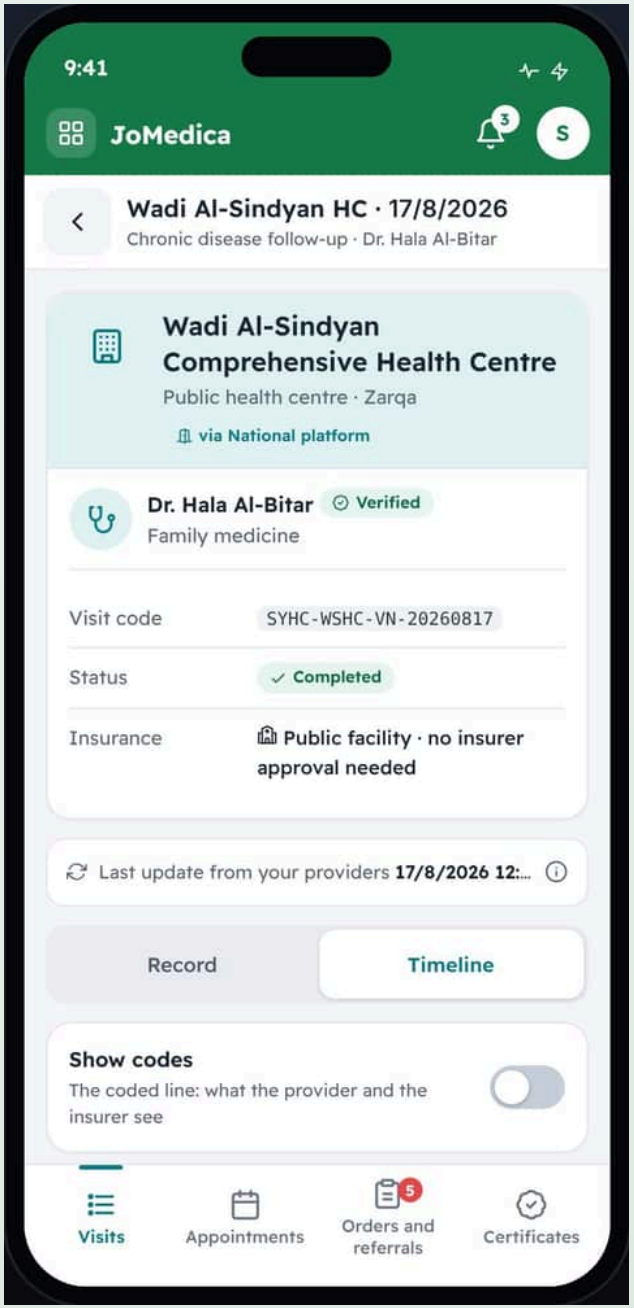
The header “Al-Sanawbar Labs · 16/11/2026 · Laboratory sample · Dr. Hanan Al-Saleh”, then four steps: Al-Baylasan Clinics ordered a lipid panel before the appointment (7:10 AM), automatic insurer approval (7:11 AM · SYN-APR-2026-004409), sample taken fasting (7:30 AM), and “Result ready: 4 values out of range” (9:55 AM).

What to tap

Tap any step, or scroll to “Key findings”, “Export this visit” and “Visit envelope and details”, or tap the back arrow.

What happens

A step opens its envelope, and the back arrow returns to this visit's full record. This is the sample whose lipid result the clinic read in its summary later that morning.



Completed visit: public centre (timeline)

#/visit/V-0817/timeline

What you see

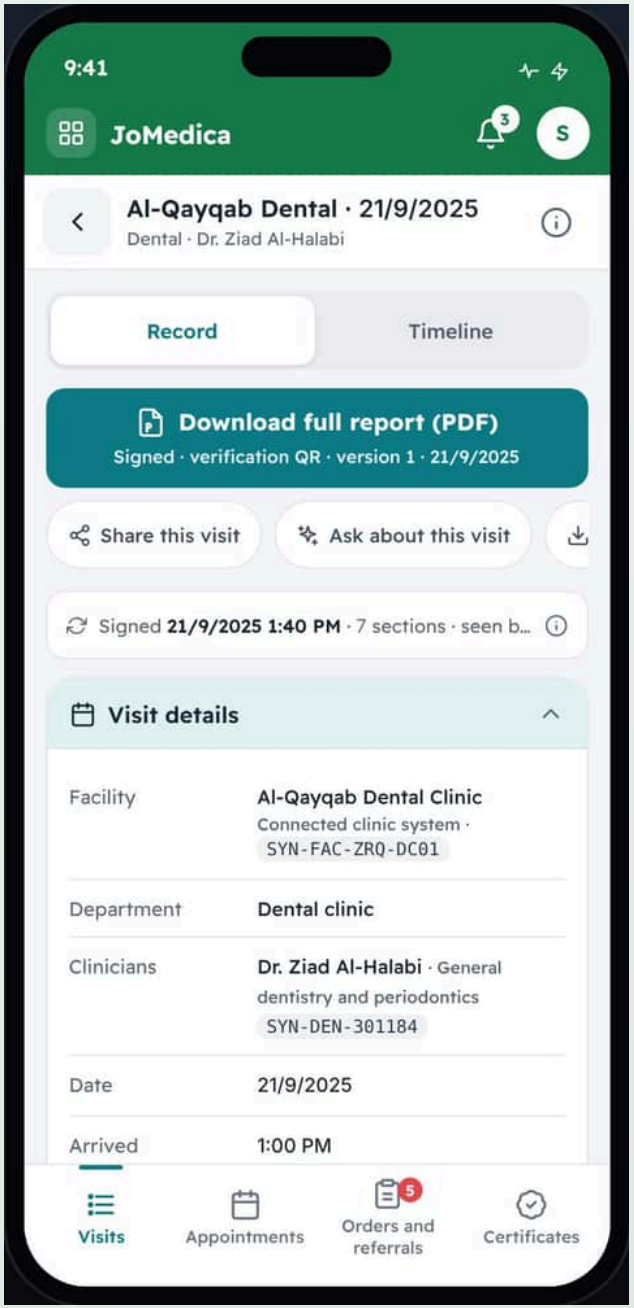
The header “Wadi Al-Sindyan Comprehensive Health Centre · Public health centre · Zarqa” with Dr. Hala Al-Bitar and “Public facility · no insurer approval needed”. Then four steps on 17/8/2026: visit started 9:30 AM, vital signs (BP 136/84, weight 82 kg) 9:35 AM, 90-day prescription 9:48 AM, and Al-Habaq Pharmacy dispensing 12:10 PM.

What to tap

Scroll to the certificates section and tap “Attendance certificate” (Valid), or any step, or the back arrow.

What happens

The attendance certificate opens, which “Confirms your attendance at Wadi Al-Sindyan HC for the 17/8/2026 visit”. No insurer step appears in this timeline because the facility is public.



Completed visit: dental (with the root canal report)

#/visit/V-0921

What you see

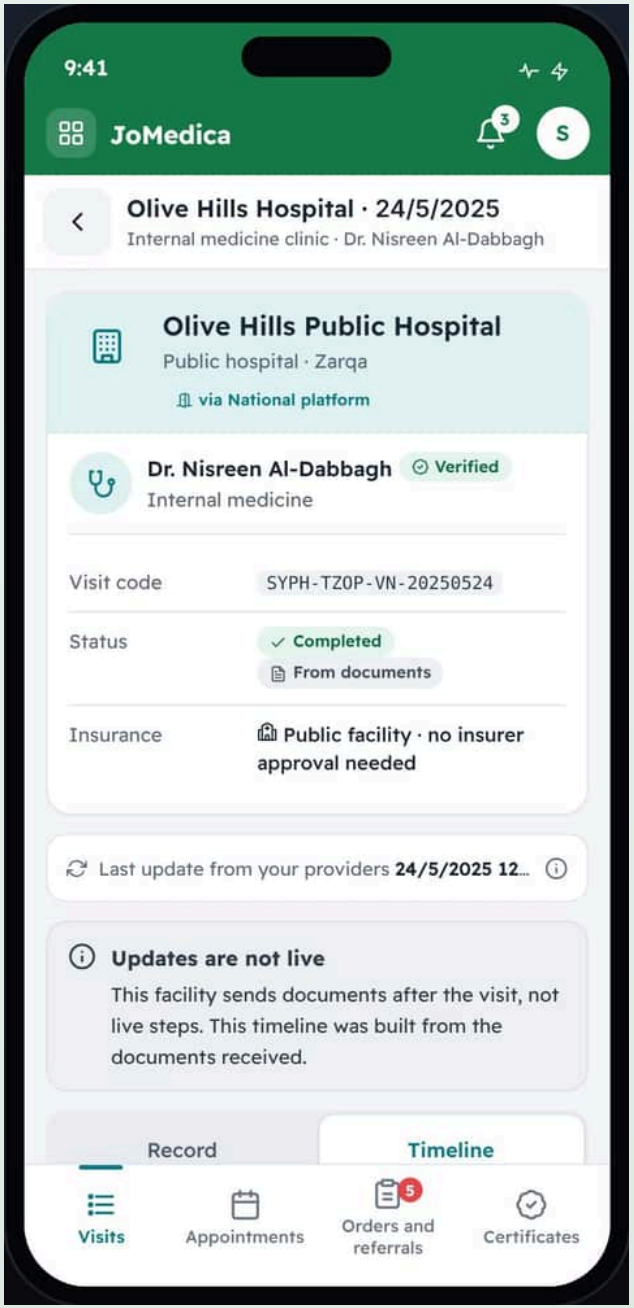
The visit “Al-Qayqab Dental · 21/9/2025 · Dental · Dr. Ziad Al-Halabi” opens on “Record”: a “Download full report (PDF)” button reading “Signed · verification QR · version 1 · 21/9/2025”, and “Signed 21/9/2025 1:40 PM · 7 sections”. “Visit details” gives Al-Qayqab Dental Clinic and the reason “Pain in tooth 17”.

What to tap

Tap “Download full report (PDF)”, or scroll to “Assessment and diagnoses” (Pulpitis, tooth 17), “Procedures” and “Certificates issued” to expand them.

What happens

The button opens the report preview with its QR, and “Certificates issued” holds the root canal report. At the bottom, “No content in this visit” lists the eight sections the provider did not send.



Visit with non-live updates (timeline)

#/visit/V-0524/timeline

What you see

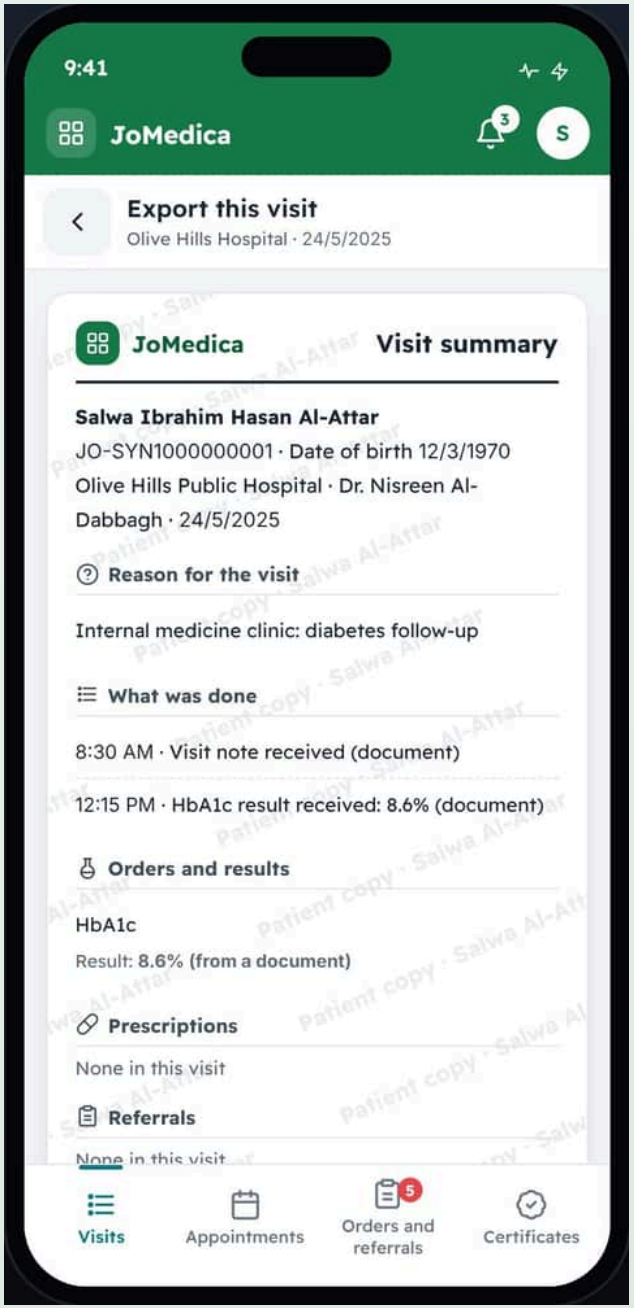
The header “Olive Hills Public Hospital · Public hospital · Zarqa” with Dr. Nisreen Al-Dabbagh and status “Completed”. Then the banner “Updates are not live”: “This facility sends documents after the visit, not live steps. This timeline was built from the documents received.”

What to tap

Scroll to the two steps “Visit note received (document)” at 8:30 AM and “HbA1c result received: 8.6% (document)” at 12:15 PM, then tap “Sick leave (2 days)” or “Export this visit”.

What happens

The sick-leave page opens, status “Expired”, “sent to your employer on 25/5/2025”. “Export this visit” opens a summary built from the two documents.



P3 Visits & appointments · Screen 19 of 44

Export: visit from documents

#/visit/V-0524/export

What you see

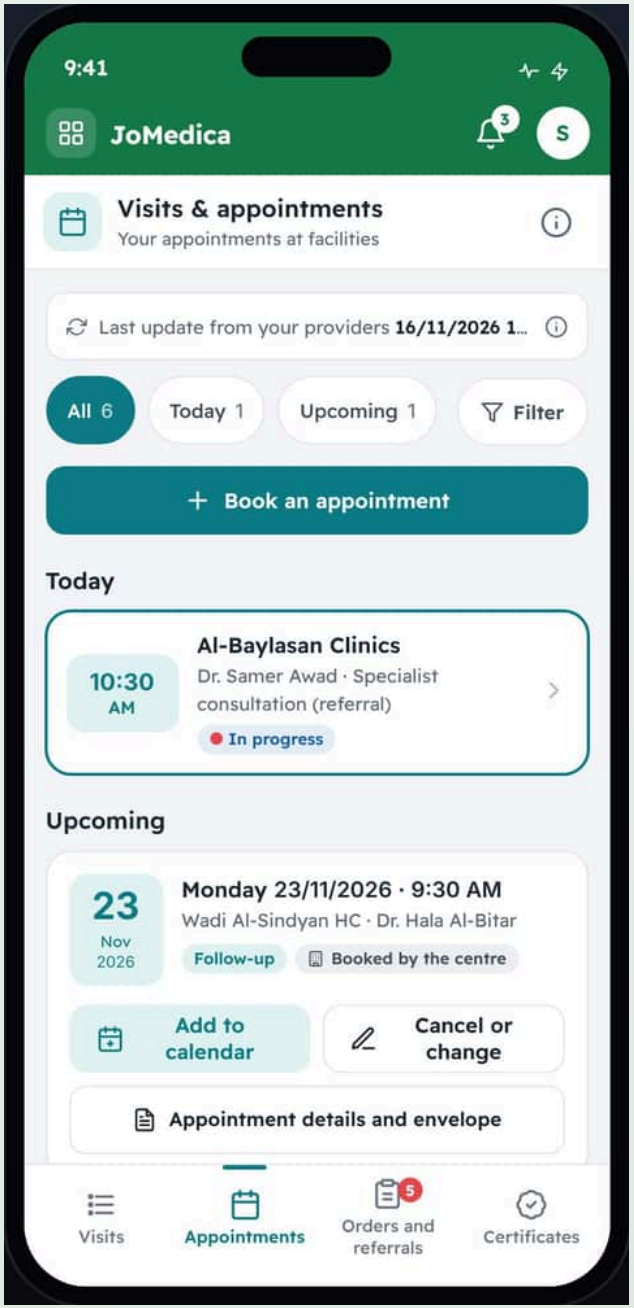
The summary “Olive Hills Public Hospital · Dr. Nisreen Al-Dabbagh · 24/5/2025” with the reason “Internal medicine clinic: diabetes follow-up”, two document lines under “What was done”, the result “HbA1c: 8.6% (from a document)”, prescriptions “None in this visit”, and the diagnosis “Type 2 diabetes mellitus (E11.9)”.

What to tap

Scroll past the diagnoses to the QR code (Provenance SYN-PRV-20250524-289DEE), then tap “Download PDF”, or the back arrow to return to the visit.

What happens

It shows “PDF download started: visit-summary-V-0524”. The format is “FHIR (Composition) document · 3 resources”, fewer than a live visit because the facility sent documents only.



Appointments

#/appts

What you see

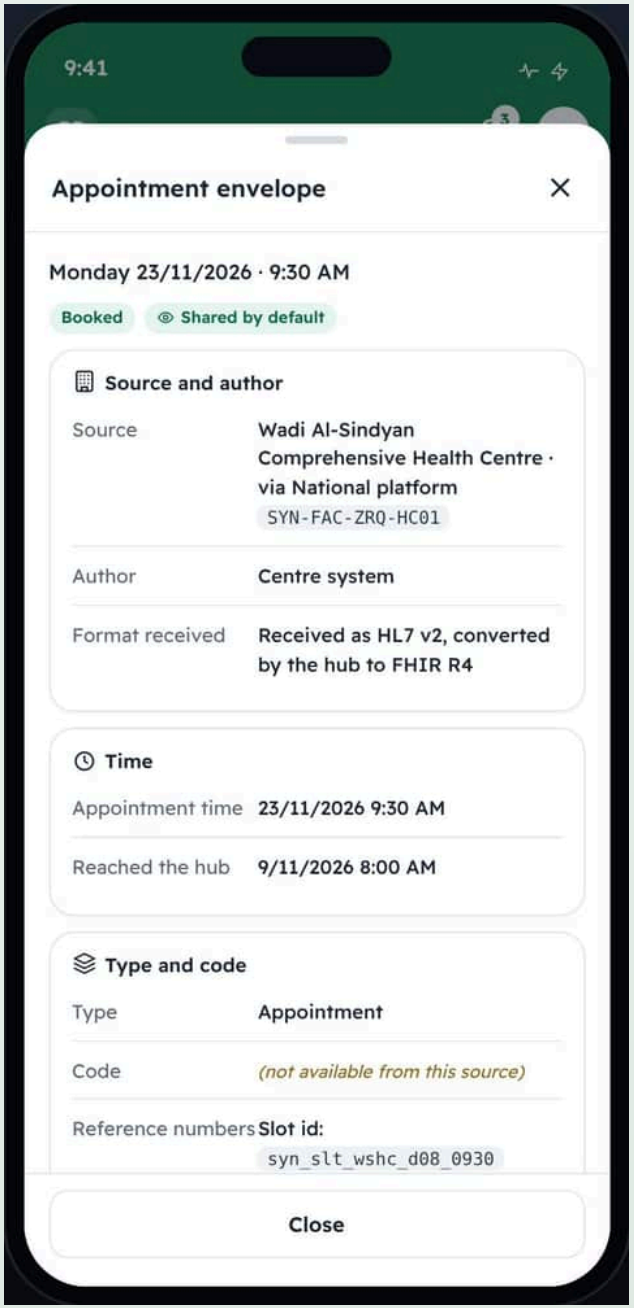
“Your appointments at facilities” shows the chips “All 6”, “Today 1” and “Upcoming 1”, and a “Book an appointment” button. Under “Today”: 10:30 AM Al-Baylasan Clinics, Dr. Samer Awad, “In progress”. Under “Upcoming”: Monday 23/11/2026 · 9:30 AM, Wadi Al-Sindyan HC · Dr. Hala Al-Bitar, tagged “Follow-up” and “Booked by the centre”.

What to tap

Tap “Add to calendar”, “Cancel or change” or “Appointment details and envelope” under the 23/11 appointment, or “Book an appointment”, or today's appointment.

What happens

It shows “Added to your calendar: Monday 23/11/2026 9:30 AM” or “Managed by the facility; opens its booking channel”; booking opens the Directory, and today's appointment opens the live visit. Below, “Past” lists four appointments.



Envelope of the 23/11/2026 appointment

#/appts#sheet=appt:AP-02

What you see

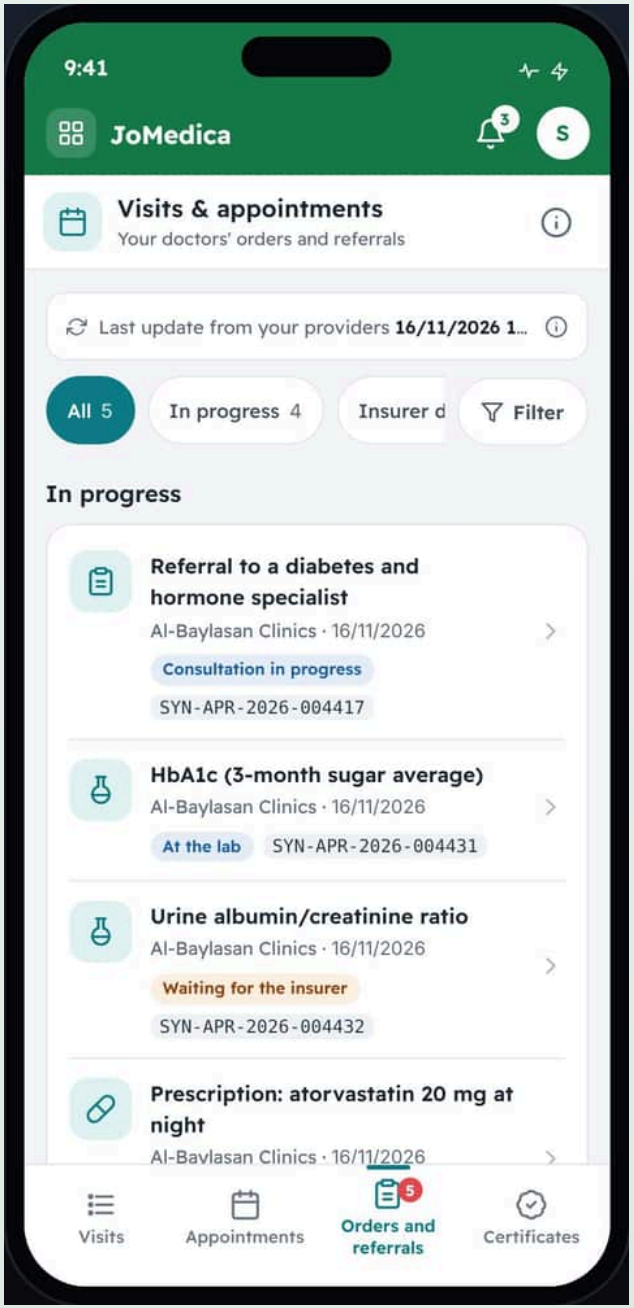
The “Appointment envelope” for Monday 23/11/2026 · 9:30 AM, status “Booked”, “Shared by default”. Source Wadi Al-Sindyan Comprehensive Health Centre via National platform; author “Centre system”; format “Received as HL7 v2, converted by the hub to FHIR R4”; reached the hub 9/11/2026 8:00 AM.

What to tap

Scroll to the reference “Slot id: syn_slt_wshc_d08_0930” and “Ownership and sharing”, then tap “Medical profile”, “Ask about this” or “Close”.

What happens

“Medical profile” opens where the appointment can be hidden from sharing, “Ask about this” opens JoMedica AI, and “Close” returns to the appointments list.



Orders and referrals

#/orders

What you see

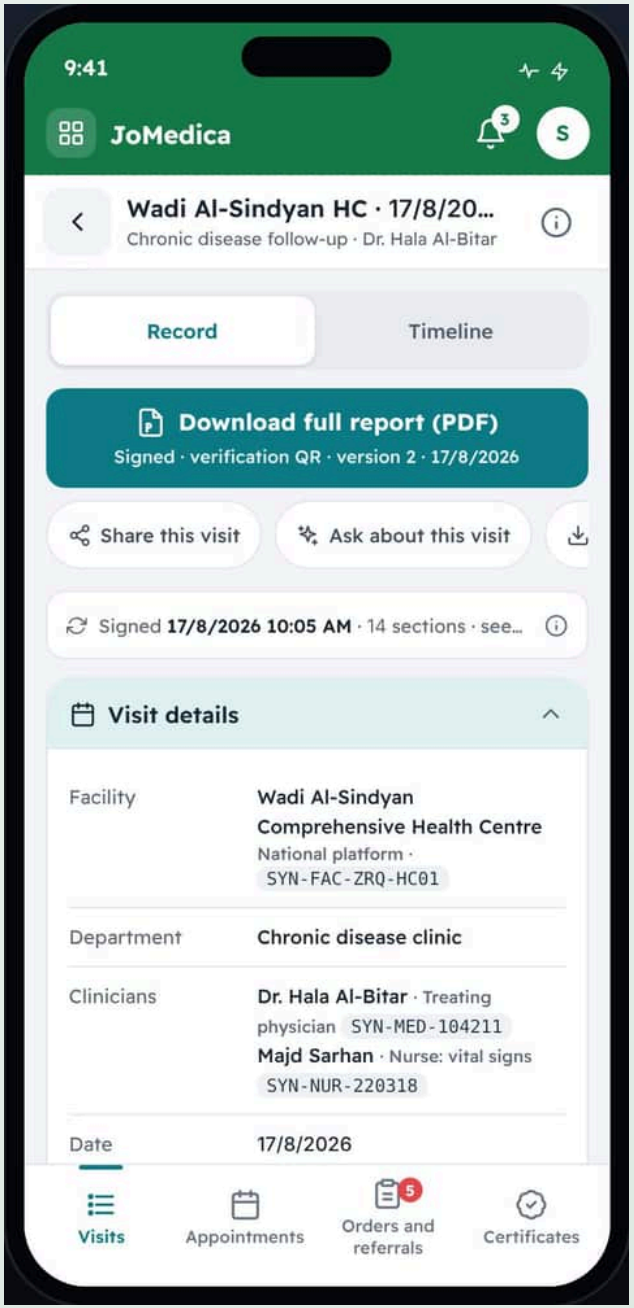
"Your doctors' orders and referrals" shows the chips "All 5", "In progress 4" and "Insurer declined 1". The five orders, all Al-Baylasan Clinics · 16/11/2026, carry their status and insurer reference: referral "Consultation in progress", HbA1c "At the lab", urine albumin "Waiting for the insurer", prescription "Awaiting dispensing", dietitian referral "Insurer declined".

What to tap

Tap any order, or the "Insurer declined" chip to narrow the list to the dietitian referral.

What happens

The order's stages and envelope open in a sheet, as in the visit. Below, "Recently completed" reads "Nothing completed yet"; the tab badge counts 5 orders.



Full record: a completed visit

#/visit/V-0817

What you see

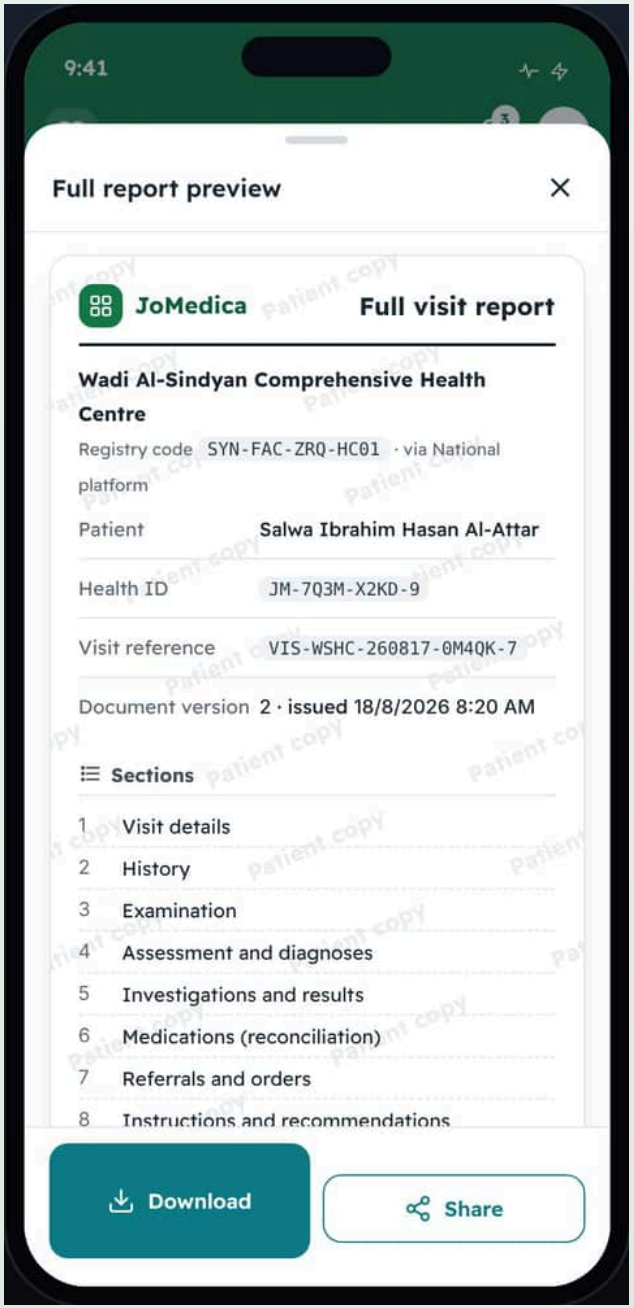
The visit “Wadi Al-Sindyan HC · 17/8/2026” opens on “Record”: a “Download full report (PDF)” button reading “Signed · verification QR · version 2 · 17/8/2026”, the buttons “Share this visit” and “Ask about this visit”, the line “Signed 17/8/2026 10:05 AM · 14 sections”, then “Visit details” with Dr. Hala Al-Bitar and nurse Majd Sarhan.

What to tap

Tap the full-report button, or the “Signed…” line, or scroll to the collapsible sections (History, Examination, Assessment and diagnoses, Investigations and results, Attachments, Amendment history) and tap “Source details” in any section.

What happens

Each opens its own sheet (the following pages). The assessment reads “Type 2 diabetes mellitus: Under follow-up and improving (HbA1c 7.4%)” and “Essential hypertension: Under follow-up and closer to target (136/84)”.



Full report preview (PDF)

#/visit/V-0817#sheet=pdf

What you see

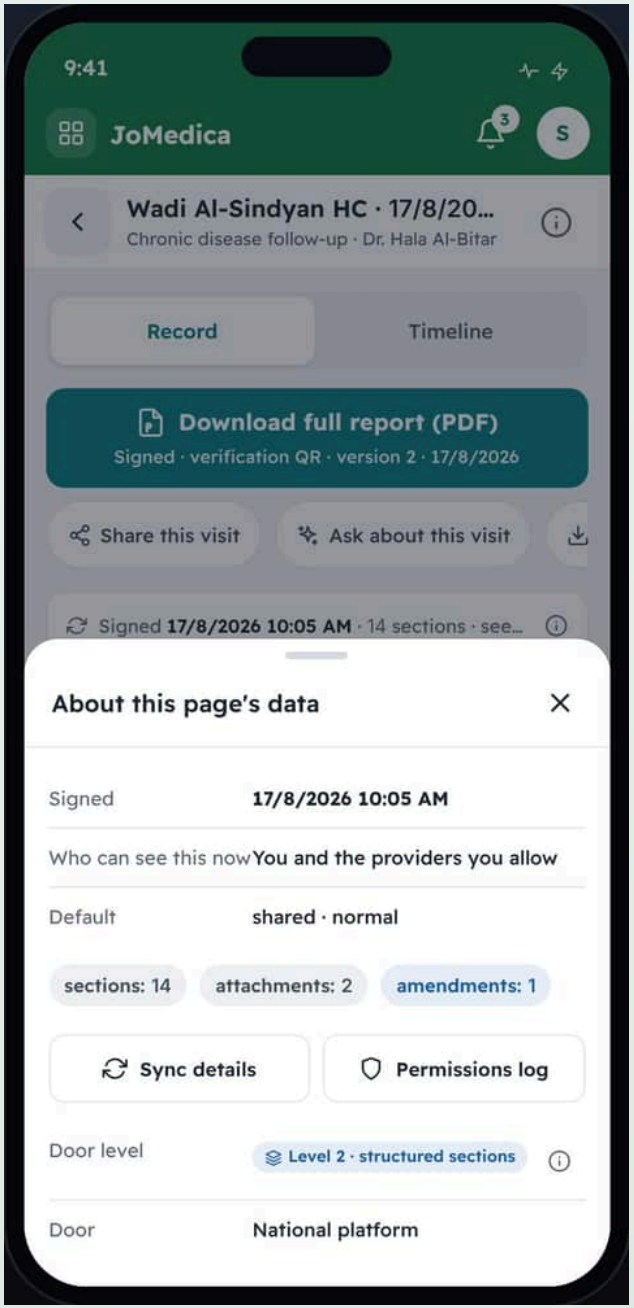
The “Full report preview” sheet, watermarked “Patient copy”: “Full visit report” from registry code SYN-FAC-ZRQ-HC01 via National platform, health ID JM-7Q3M-X2KD-9, visit reference VIS-WSHC-260817-0M4QK-7, “Document version: 2 · issued 18/8/2026 8:20 AM”, then the numbered sections.

What to tap

Scroll to the QR “Scan to verify the document and its version on the hub” and the two version lines, then tap “Download” or “Share” at the foot of the sheet.

What happens

It shows “Downloaded: VIS-WSHC-260817-0M4QK-7.pdf (simulated)”, or a message that sharing opens with this visit selected. The version lines show version 1 issued 17/8/2026 10:05 AM (#a71c) and version 2 on 18/8/2026 8:20 AM (#c3d5).



Page details and door level

#/visit/V-0817#sheet=_facts

What you see

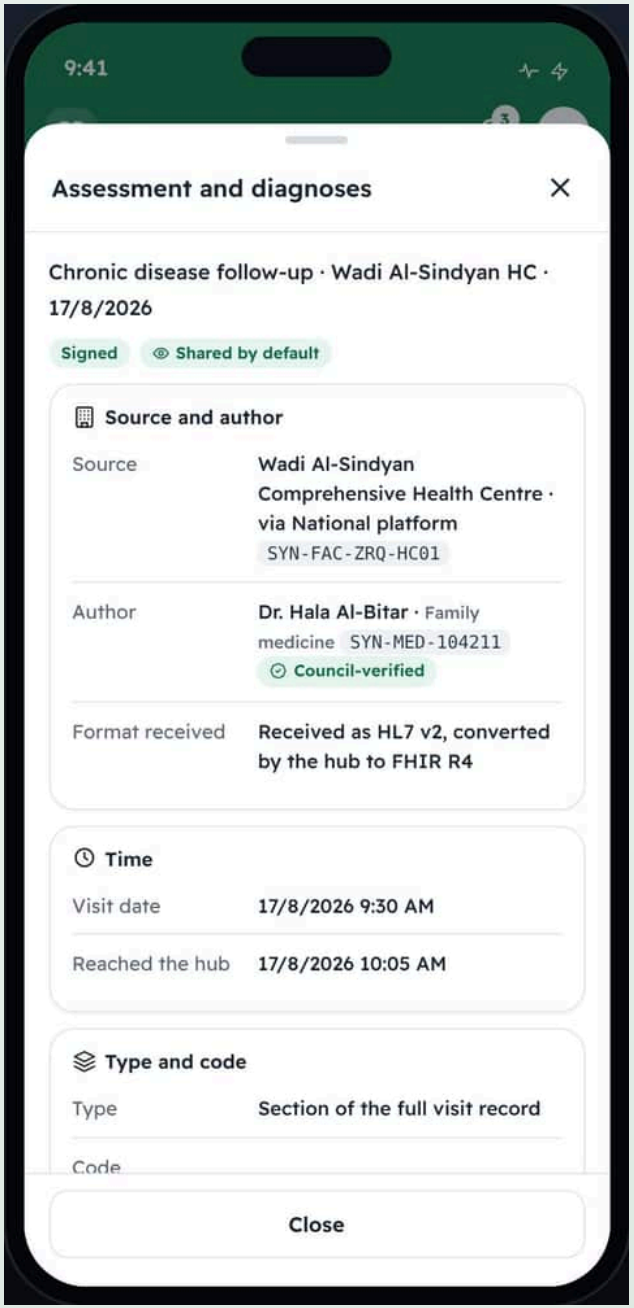
The sheet “About this page's data”: signed 17/8/2026 10:05 AM; “Who can see this now: You and the providers you allow”; default “shared · normal”; counts of 14 sections, 2 attachments and 1 amendment. “Door level: Level 2 · structured sections”, door “National platform”.

What to tap

Tap “Sync details” or “Permissions log” in the middle of the sheet, or the info icon beside “Door level” to learn what the level means.

What happens

“Sync details” opens each provider's last write, “Permissions log” opens the permissions view of “My file requests”, and the icon explains “Door levels”: level 2 means the visit arrived as structured sections, level 1 as a document the hub stores as it is.



Source details of the Assessment section

#/visit/V-0817#sheet=rsec:assess

What you see

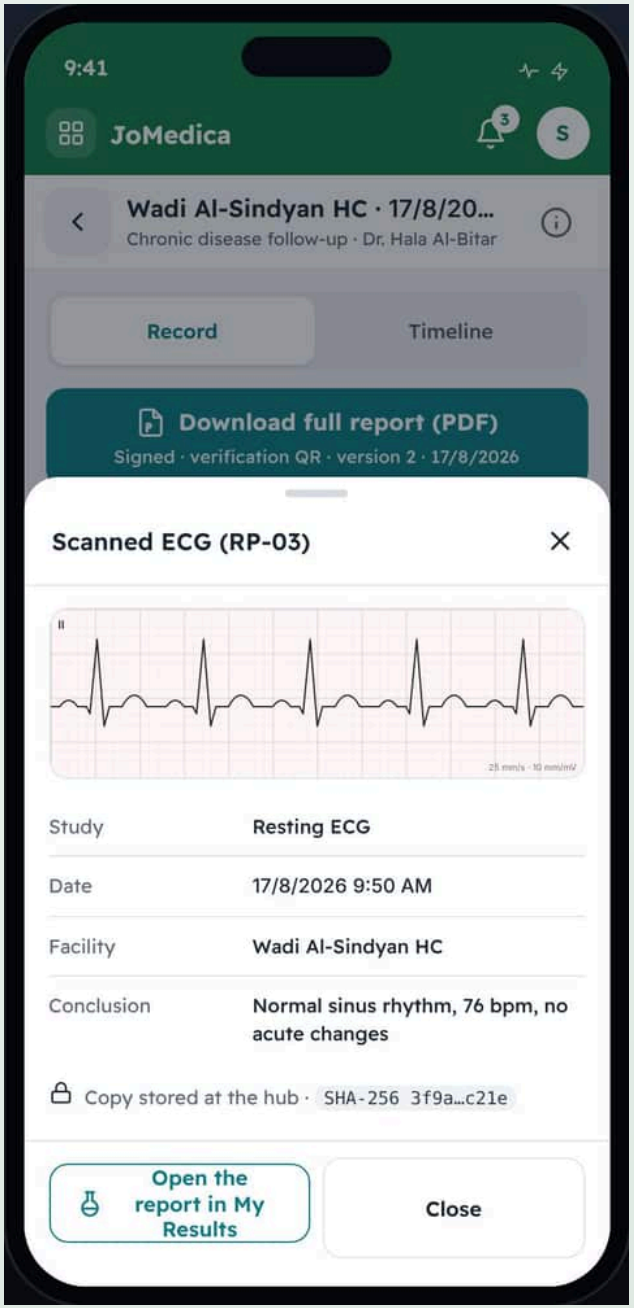
The sheet “Assessment and diagnoses” for “Chronic disease follow-up · Wadi Al-Sindyan HC · 17/8/2026”, marked “Signed”: type “Section of the full visit record”, references VIS-WSHC-260817-0M4QK-7 and syn-cmp-V-0817, and version 2 after “HbA1c result added after it was issued” on 18/8/2026 8:20 AM.

What to tap

Scroll to the two-link audit trail, then tap “Ask about this”, “Learn about this” or “Close”.

What happens

The first opens JoMedica AI and the second the Knowledge module; “Close” returns to the record. The sheet notes that the section follows the visit's sharing (shared by default).



The scanned ECG

#/visit/V-0817#sheet=ecg

What you see

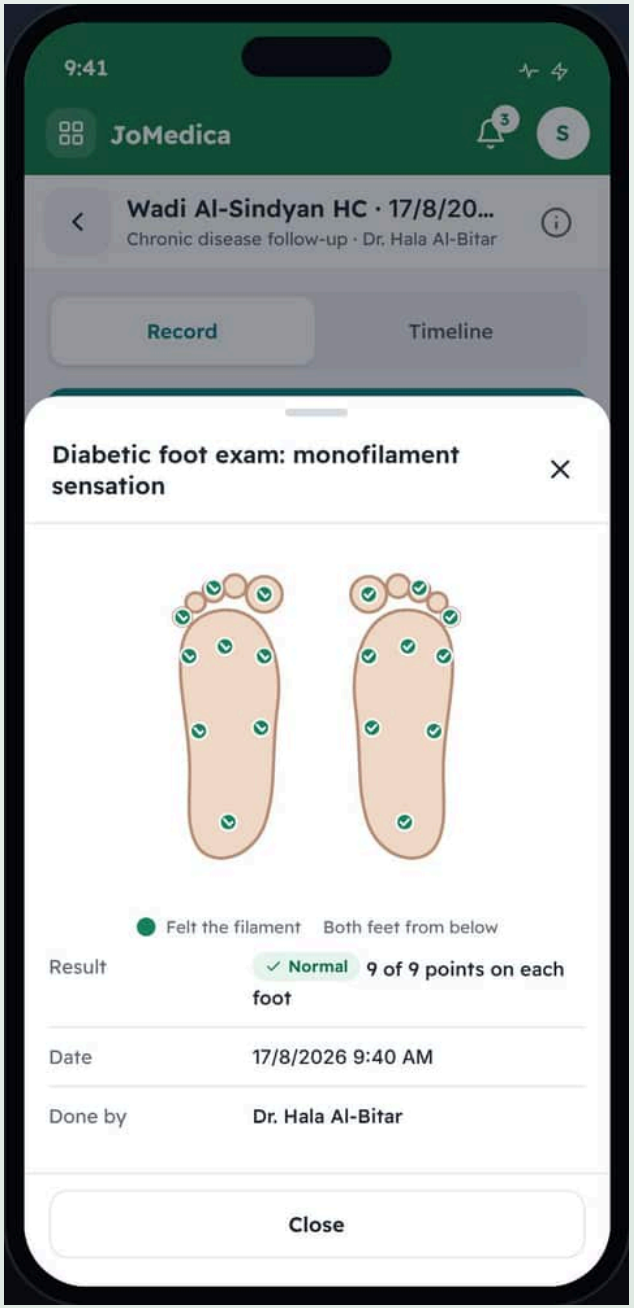
The sheet “Scanned ECG (RP-03)” shows the lead II trace at 25 mm/s · 10 mm/mV, study “Resting ECG” on 17/8/2026 9:50 AM, the conclusion “Normal sinus rhythm, 76 bpm, no acute changes”, and “Copy stored at the hub · SHA-256 3f9a…c21e”.

What to tap

Tap “Open the report in My Results” at the foot of the sheet. The sheet is opened from “Open the scanned ECG” in the Investigations and results section.

What happens

It moves to ECG report RP-03 in My Results, the same entry the full record links to this visit.



The annotated foot-exam image

#/visit/V-0817#sheet=foot

What you see

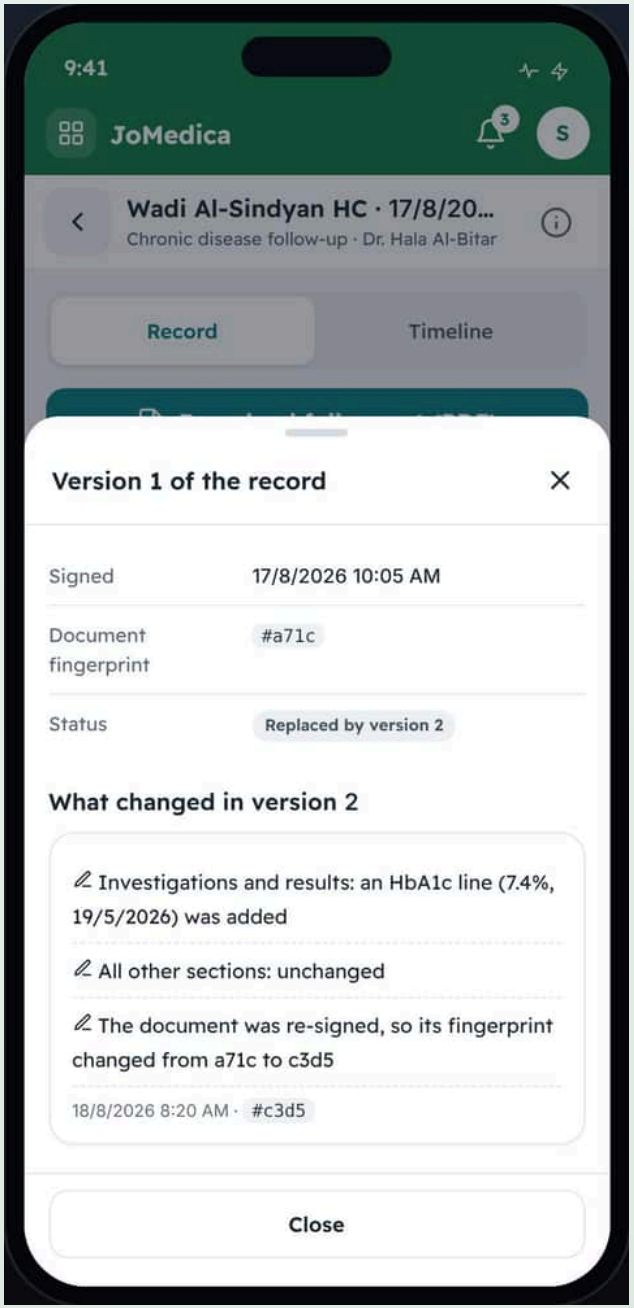
The sheet “Diabetic foot exam: monofilament sensation” shows both feet from below with the tested points marked “Felt the filament”, the result “Normal 9 of 9 points on each foot”, on 17/8/2026 9:40 AM, done by Dr. Hala Al-Bitar.

What to tap

Nothing is tappable except “Close”. The image opens from “Diabetic foot exam (monofilament sensation): normal” in the Examination section.

What happens

The sheet closes and the full record is back at the Examination section. Nothing in the record changes, and the image stays one tap away in that section of the signed version 2.



Version 1 and what changed

#/visit/V-0817#sheet=vers

What you see

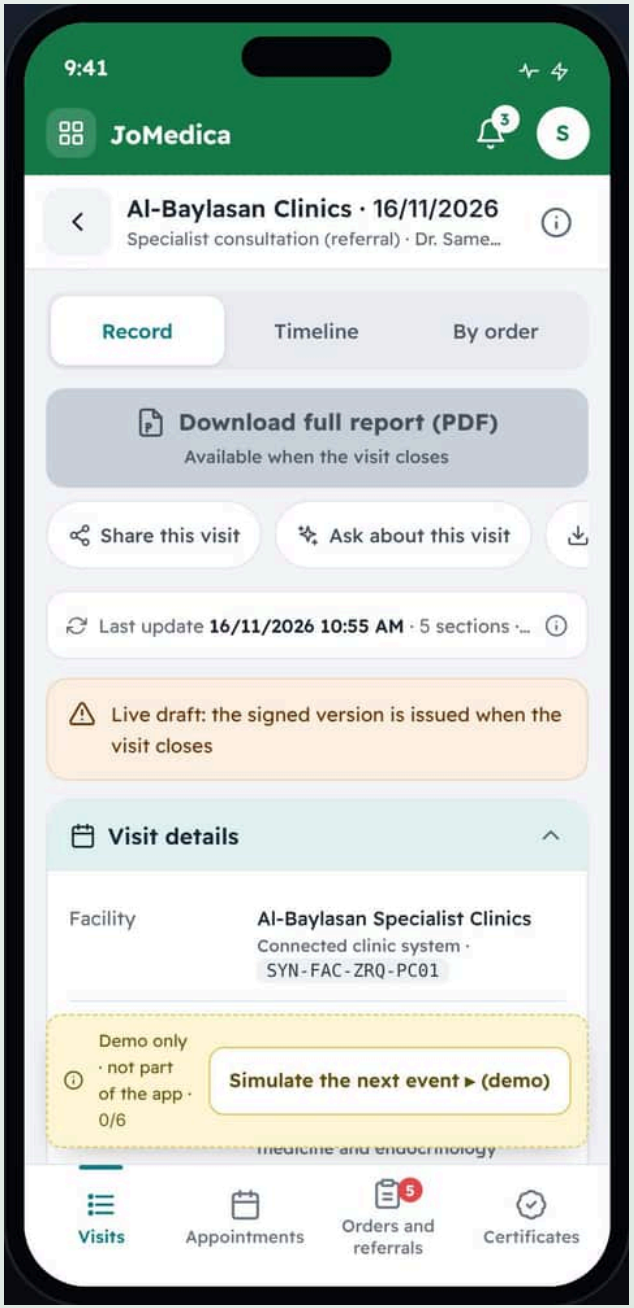
The sheet “Version 1 of the record”: signed 17/8/2026 10:05 AM, document fingerprint #a71c, status “Replaced by version 2”. “What changed in version 2”: an HbA1c line (7.4%, 19/5/2026) was added to Investigations and results, all other sections unchanged, and the fingerprint changed from a71c to c3d5.

What to tap

Nothing is tappable except “Close”. The sheet opens from “View version 1” in the “Amendment history” section.

What happens

The sheet closes and the record stays on version 2, the one carried by the full-report button and its QR.



Record: visit in progress (live draft)

#/visit/V-1116B/record

What you see

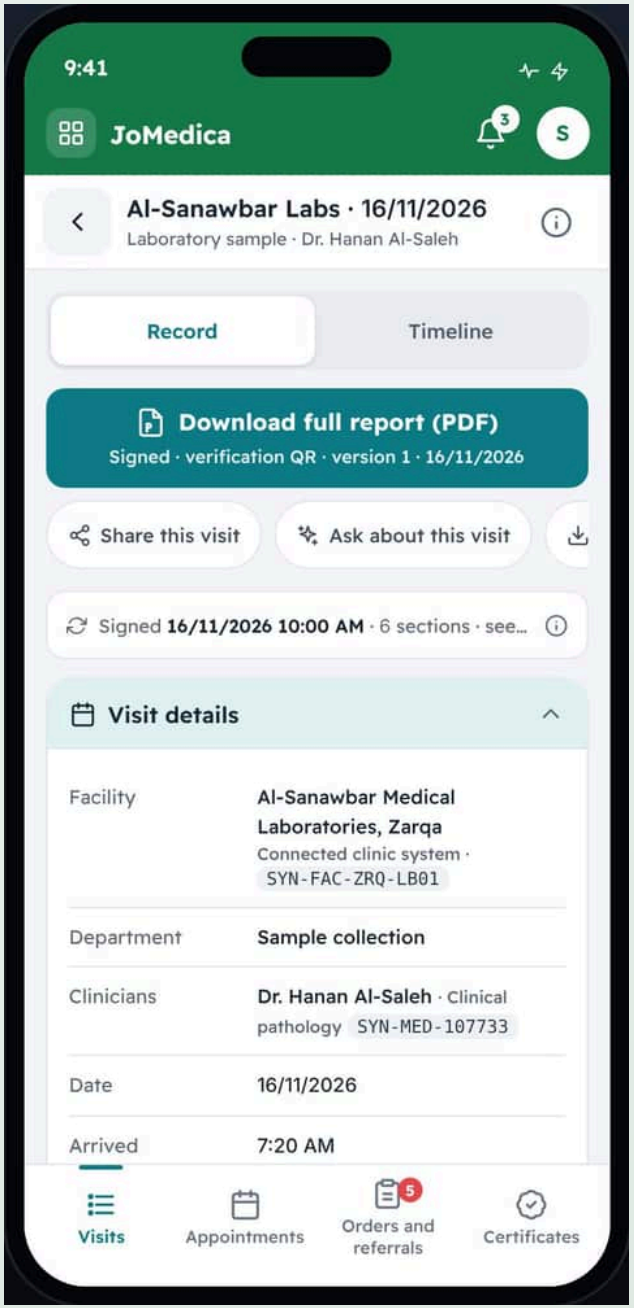
The live visit's “Record” tab: a grey report button “Download full report (PDF) · Available when the visit closes”, the line “Last update 16/11/2026 10:55 AM · 5 sections”, the banner “Live draft: the signed version is issued when the visit closes”, then “Visit details”: Al-Baylasan Specialist Clinics.

What to tap

Tap the locked report button, or the demo control “Simulate the next event ▸ (demo)” three times, up to the visit-closing event.

What happens

The locked button shows “The signed report is available when the visit closes”. After the 11:20 AM closing event the record becomes version 1 and the button works. Below, “Not received yet (arrives when the visit closes)” lists ten sections.



Record: laboratory visit (lipid results)

#/visit/V-1116A

What you see

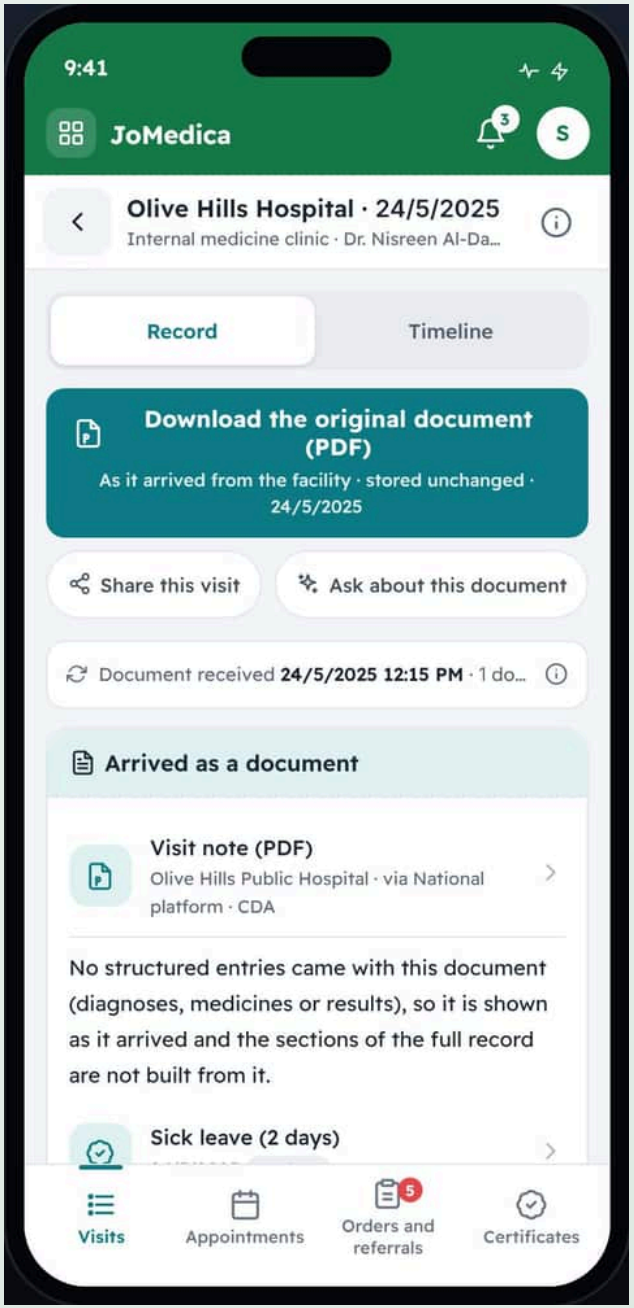
The visit “Al-Sanawbar Labs · 16/11/2026” opens on “Record”: report button “Signed · verification QR · version 1 · 16/11/2026”, the line “Signed 16/11/2026 10:00 AM · 6 sections”, and “Visit details”: Sample collection, Dr. Hanan Al-Saleh, arrived 7:20 AM, ended 7:40 AM, reason “Lipid panel ahead of the specialist appointment”.

What to tap

Scroll to Investigations and results for the lipid values, or tap “Download full report (PDF)”, “Ask about this visit” or the “Timeline” tab.

What happens

The button opens the report preview, “Ask about this visit” opens JoMedica AI, and “Timeline” shows the sample's four steps. “No content in this visit” lists nine sections that do not apply to a lab visit.



Record: a visit that arrived as a document

#/visit/V-0524

What you see

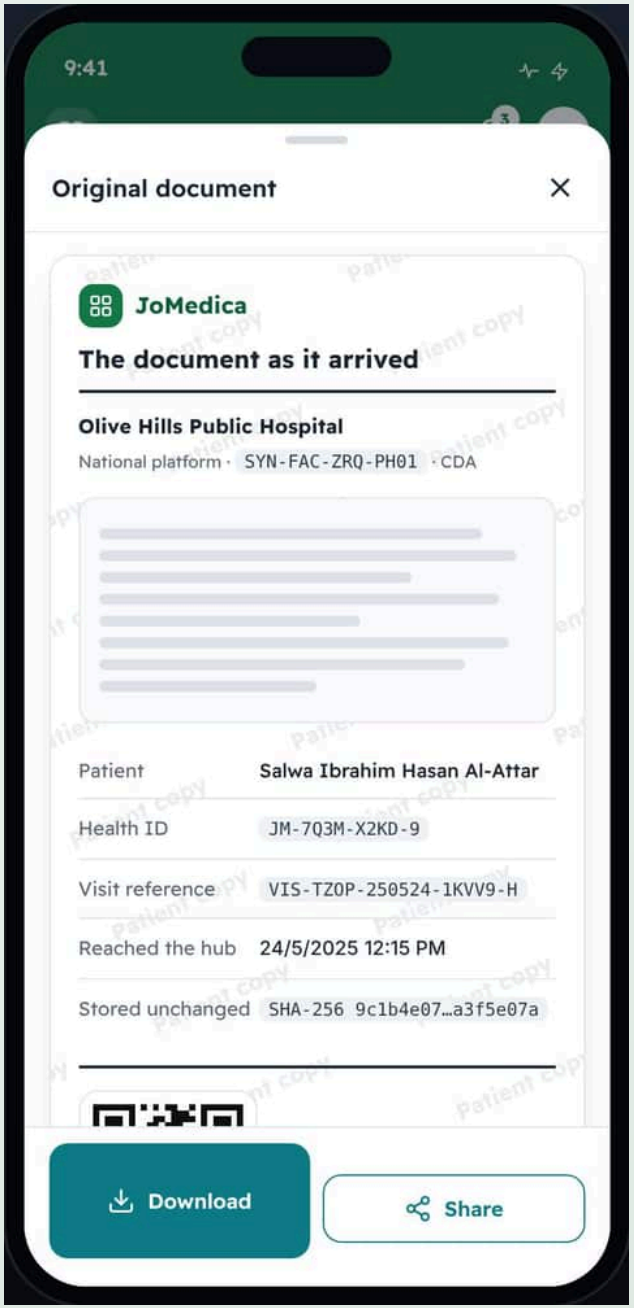
The visit “Olive Hills Hospital · 24/5/2025” opens on “Record” with “Download the original document (PDF)”, and “Document received 24/5/2025 12:15 PM · 1 document”. The “Arrived as a document” card lists “Visit note (PDF) · via National platform · CDA” and explains that no structured entries came, so it is shown as it arrived.

What to tap

Tap the original-document button or the “Visit note (PDF)” row, “Ask about this document”, or scroll to “Sick leave (2 days)”, marked “Expired”.

What happens

The button or row opens the original-document sheet, and the sick-leave row opens the certificate page. The sections of the full record are not built from this document.



The stored original document (PDF)

#/visit/V-0524#sheet=pdf

What you see

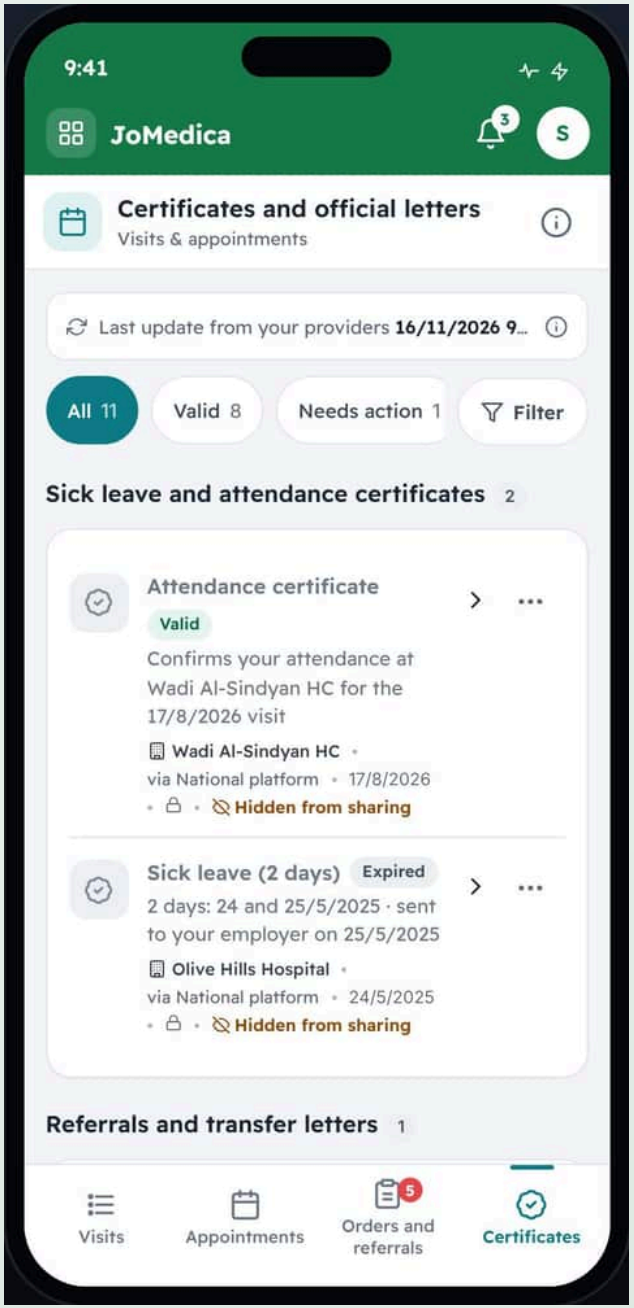
The “Original document” sheet, watermarked “Patient copy”: “The document as it arrived” from National platform · SYN-FAC-ZRQ-PH01 · CDA, reference VIS-TZOP-250524-1KVV9-H, received 24/5/2025 12:15 PM, “Stored unchanged” with fingerprint SHA-256 9c1b4e07…a3f5e07a.

What to tap

Scroll to the QR code (jomedica.com/v/VIS-TZOP-250524-1KVV9-H), then tap “Download” at the foot of the sheet, or close it.

What happens

It shows “Downloaded: VIS-TZOP-250524-1KVV9-H.pdf (simulated)”. Under the QR, a single version line reads “Issued from the hub · 24/5/2025 12:15 PM · #f59d”.



Certificates and official letters

#/certs

What you see

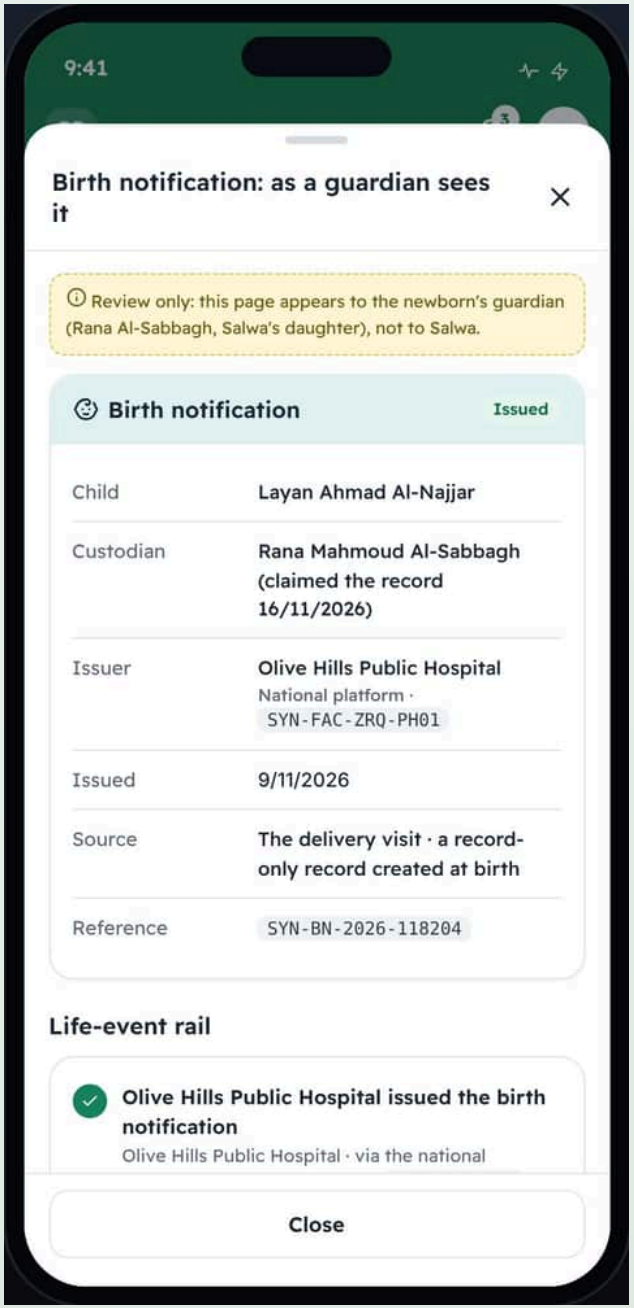
“Certificates and official letters” shows the chips “All 11”, “Valid 8”, “Needs action 1” and “Filter”, then groups. First, “Sick leave and attendance certificates” (2): an “Attendance certificate”, Valid, for the 17/8/2026 visit, and “Sick leave (2 days)”, Expired, both “Hidden from sharing”.

What to tap

Tap any certificate, or “...” (Certificate options) beside it, or scroll through the other groups to “Preview: as a guardian sees it” at the bottom.

What happens

The certificate page opens. Further down are the referral letter, the root canal report, five vaccination certificates (one “Superseded”) and the driving fitness certificate that “Expires in 106 days”.



Preview: a birth notification as a guardian sees it

#/certs#sheet=lifeEvent

What you see

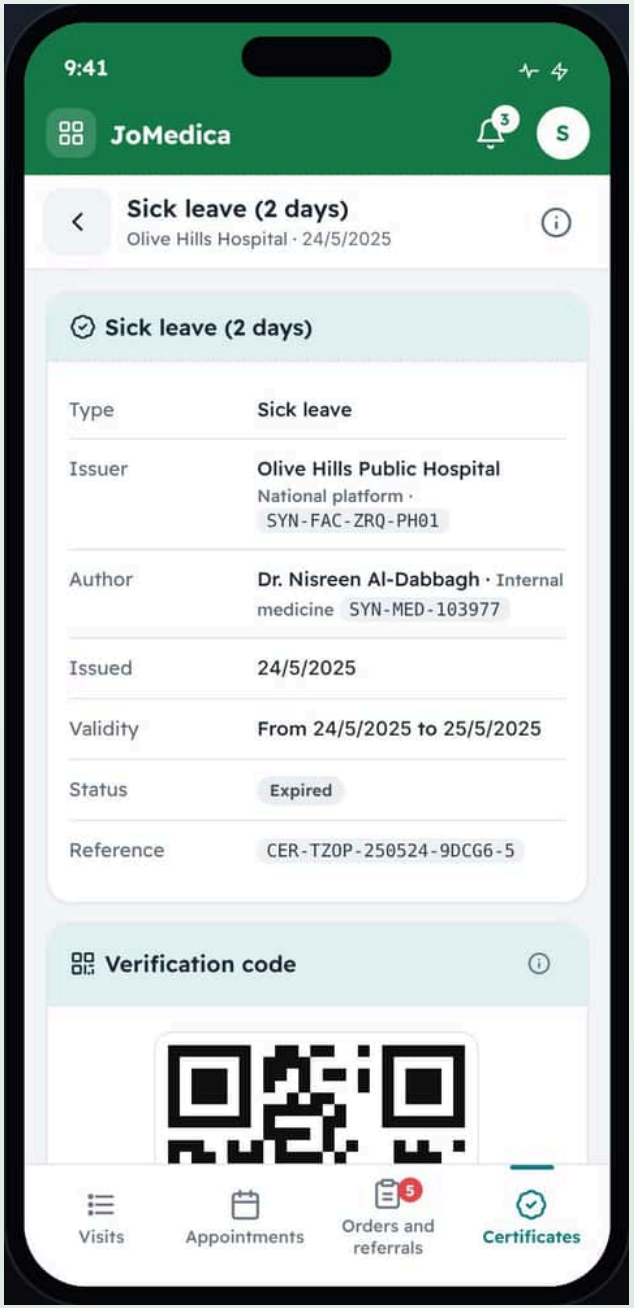
The sheet “Birth notification: as a guardian sees it” opens with a note that this page appears to the newborn's guardian (Rana Al-Sabbagh, Salwa's daughter), not to Salwa. Then “Birth notification”, Issued: child Layan Ahmad Al-Najjar, custodian Rana Mahmoud Al-Sabbagh (claimed the record 16/11/2026), issuer Olive Hills Public Hospital, issued 9/11/2026.

What to tap

Scroll to the “Life-event rail” and its five steps, from the notification issued 9/11/2026 3:50 PM to “The vaccination schedule started” 16/11/2026 11:16 AM, then tap “Close”. This preview is a demo control.

What happens

The sheet closes and the certificate list is back. The sheet ends with “Death notification: No death notification”; the reference is SYN-BN-2026-118204.



Certificate: expired sick leave

#/cert/L-05

What you see

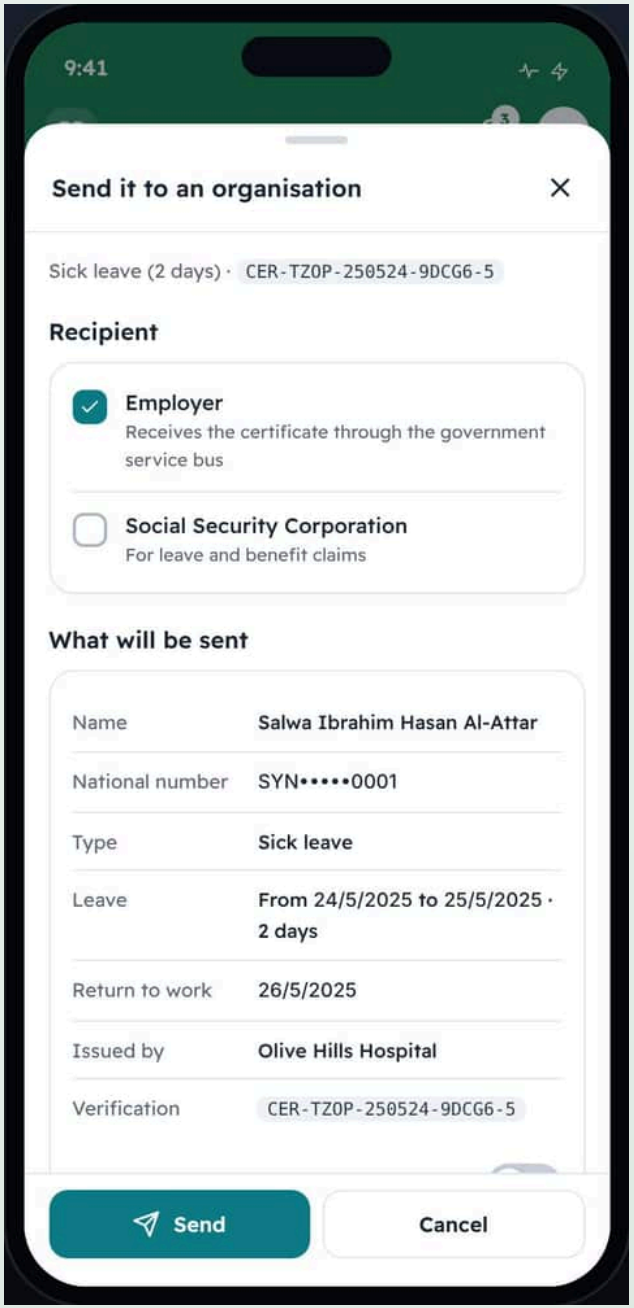
The page “Sick leave (2 days)”: type Sick leave, issuer Olive Hills Public Hospital via National platform, author Dr. Nisreen Al-Dabbagh, issued 24/5/2025, validity “From 24/5/2025 to 25/5/2025”, status “Expired”, reference CER-TZOP-250524-9DCG6-5. Below is the “Verification code” card with its QR.

What to tap

Scroll to “Proof”, “What the receiving party sees” and the “Attach the diagnosis” switch (off by default), then tap “Send it to an organisation”, “Share this certificate” or “Download PDF with QR”.

What happens

“Send it to an organisation” opens the sending sheet (next page). The “Delivery log” shows it went to the employer on 25/5/2025 8:40 AM through the government service bus, receipt DLV-TZOP-250525-08KQ2-M.



Send it to an organisation

#/cert/L-05#sheet=deliver

What you see

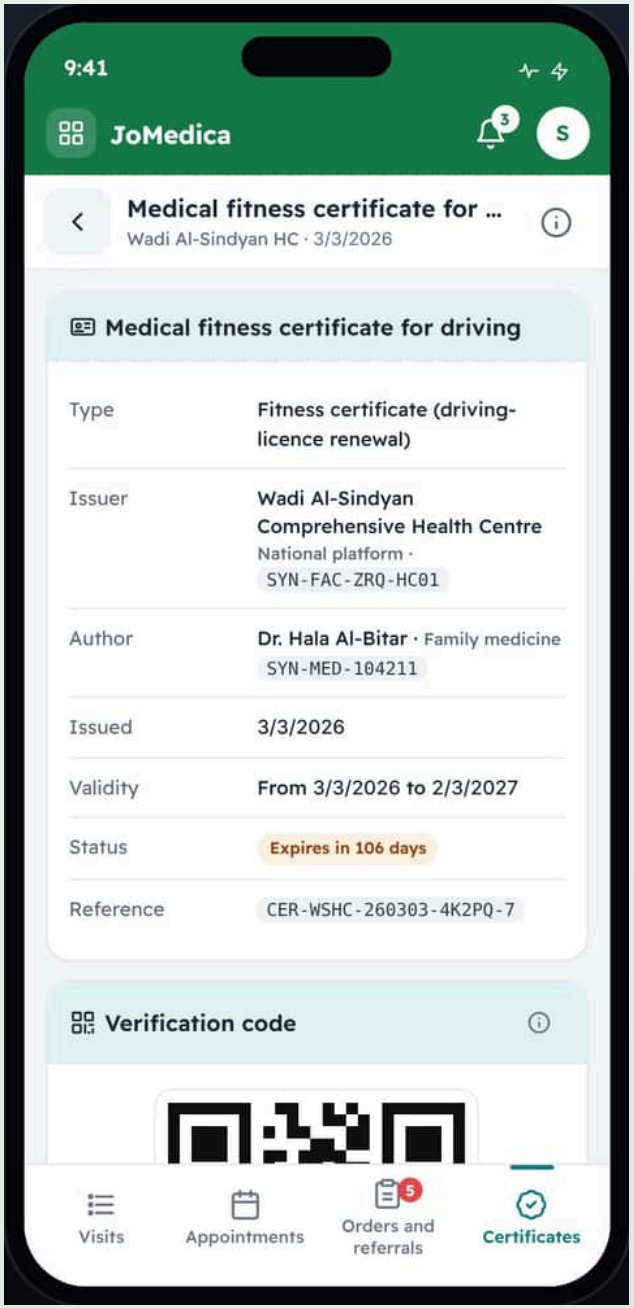
The sheet “Send it to an organisation” for sick leave CER-TZOP-250524-9DCG6-5. Recipient: “Employer” (selected) or “Social Security Corporation”. “What will be sent”: name, masked national number SYN•••••0001, leave of 2 days, return to work 26/5/2025, issuer and verification code.

What to tap

Pick the recipient, scroll to “Your consent” and the attach-diagnosis switch, then tap “Send” at the foot of the sheet, or “Cancel”.

What happens

The sheet turns into “The certificate was sent” with “The certificate reached Employer”, a new delivery receipt and time, and the delivery is added to the certificate's log. No clinical content is sent unless the diagnosis is attached.



Certificate: fitness to drive (expires soon)

#/cert/L-06

What you see

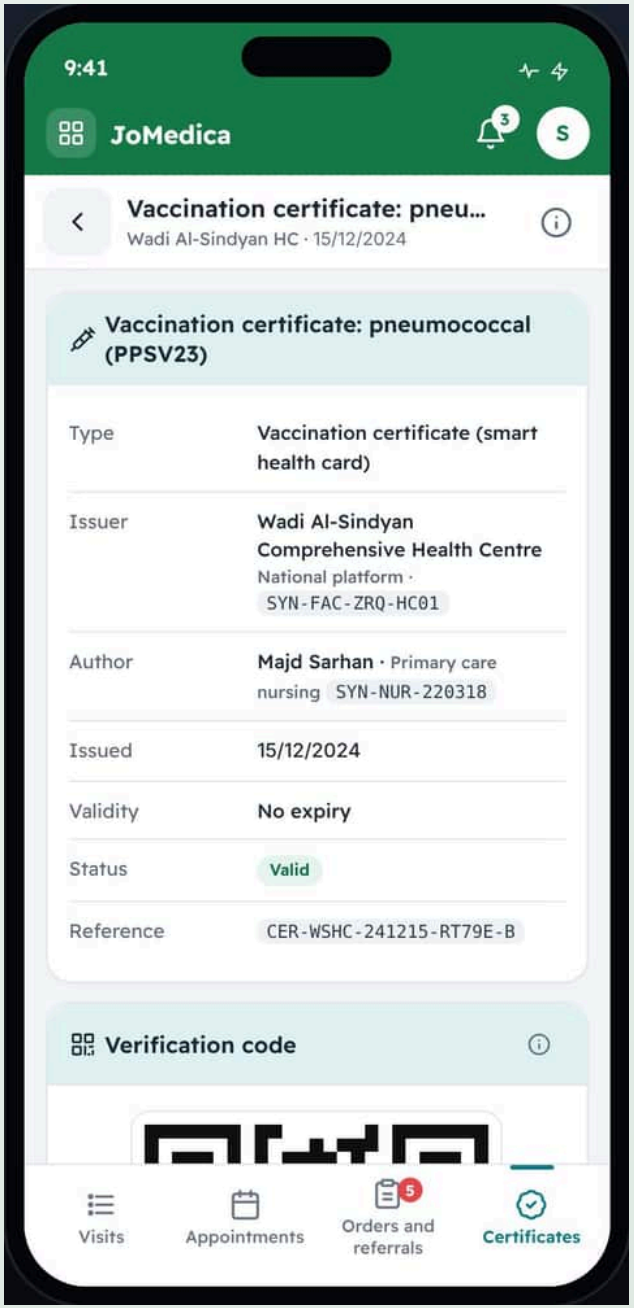
The page “Medical fitness certificate for driving” from Wadi Al-Sindyan HC: type “Fitness certificate (driving-licence renewal)”, author Dr. Hala Al-Bitar, issued 3/3/2026, validity “From 3/3/2026 to 2/3/2027”, status “Expires in 106 days”, reference CER-WSHC-260303-4K2PQ-7.

What to tap

Scroll to “What the receiving party sees” (“Medically fit to drive private vehicles”, valid until 2/3/2027), then tap “Send it to an organisation”, “Share this certificate” or “Download PDF with QR”.

What happens

Sending opens the recipient and consent sheet; downloading shows “PDF of the letter with a verification QR prepared (simulated)”. The delivery log shows the “Driver and Vehicle Licensing Department (simulated)” on 3/3/2026 11:05 AM.



Certificate: vaccination (smart health card)

#/cert/VC-03

What you see

The page “Vaccination certificate: pneumococcal (PPSV23)” from Wadi Al-Sindyan HC: type “Vaccination certificate (smart health card)”, author Majd Sarhan (primary care nursing), issued 15/12/2024, validity “No expiry”, status “Valid”, reference CER-WSHC-241215-RT79E-B.

What to tap

Scroll to what the receiving party sees (vaccine PPSV23 · CVX 33, dose date) and the open “The smart health card” section, then tap “Send it to an organisation” or “Download PDF with QR”.

What happens

Sending opens the recipient and consent sheet. The smart card shows the vaccine, its CVX 33 code and the giving centre, and the delivery log reads “Not sent to any organisation yet”.



Certificate: vaccination, superseded

#/cert/VC-02

What you see

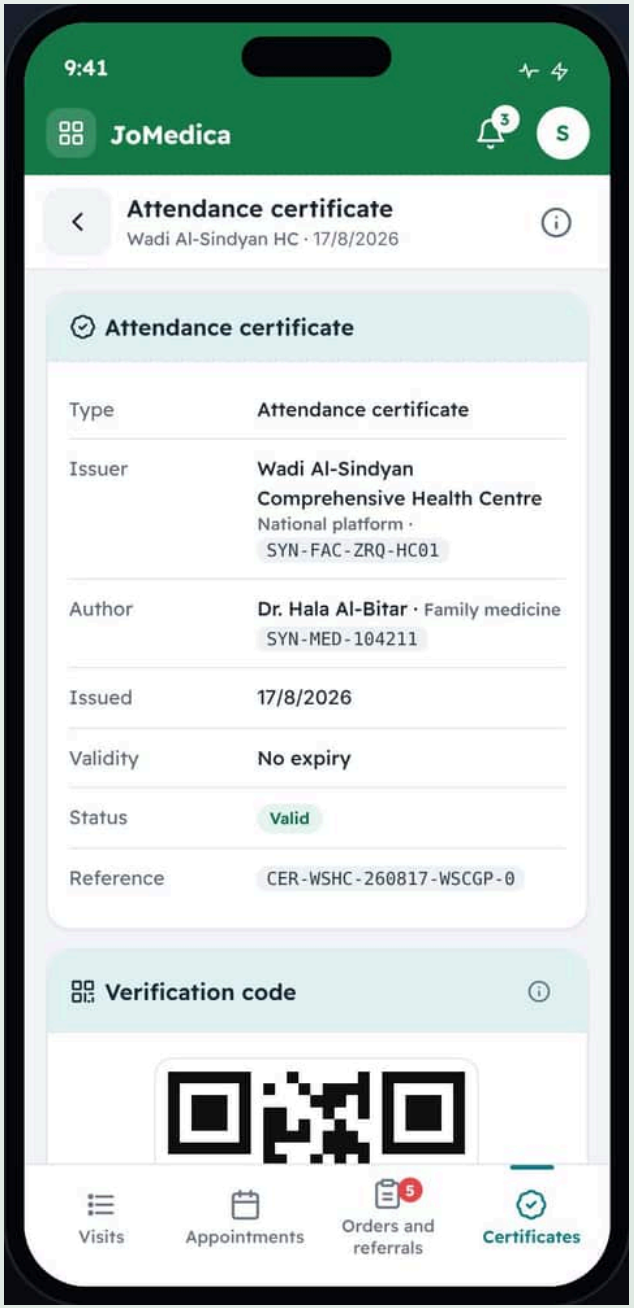
The page “Vaccination certificate: seasonal influenza (2025/2026)”: issued 11/10/2025, validity “From 11/10/2025 to 30/9/2026”, status “Superseded”, reference CER-WSHC-251011-B789Y-B. Under “Proof”: “Status list check: a newer certificate replaces it”, pointing to VC-01.

What to tap

Scroll to “The smart health card” (CVX 88), then tap “Share this certificate” or “Download PDF with QR”; there is no “Send it to an organisation” button here.

What happens

The old certificate stays viewable and verifiable, but its code shows it was replaced; the valid one is the 2026/2027 dose from 6/10/2026.



Certificate: attendance

#/cert/L-02

What you see

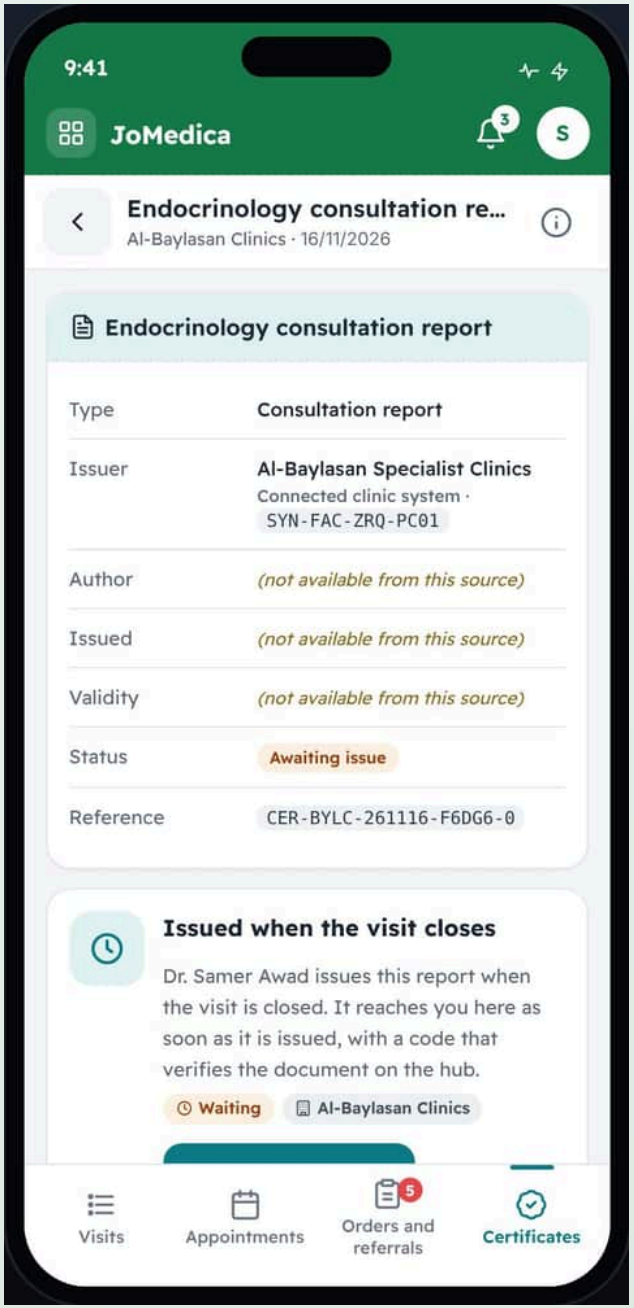
The page “Attendance certificate” from Wadi Al-Sindyan Comprehensive Health Centre via National platform: author Dr. Hala Al-Bitar, issued 17/8/2026, validity “No expiry”, status “Valid”, reference CER-WSHC-260817-WSCGP-0, then the “Verification code” card.

What to tap

Scroll to “What the receiving party sees” (the attendance date) and the “Attach the diagnosis” switch, then tap “Send it to an organisation” or “Share this certificate”.

What happens

Sending opens the recipient and consent sheet. Sharing shows “The letter is now shared; the verification QR is visible either way”, because the certificate is hidden from sharing by default.



Letter: consultation report (issued when the visit closes)

#/cert/L-03

What you see

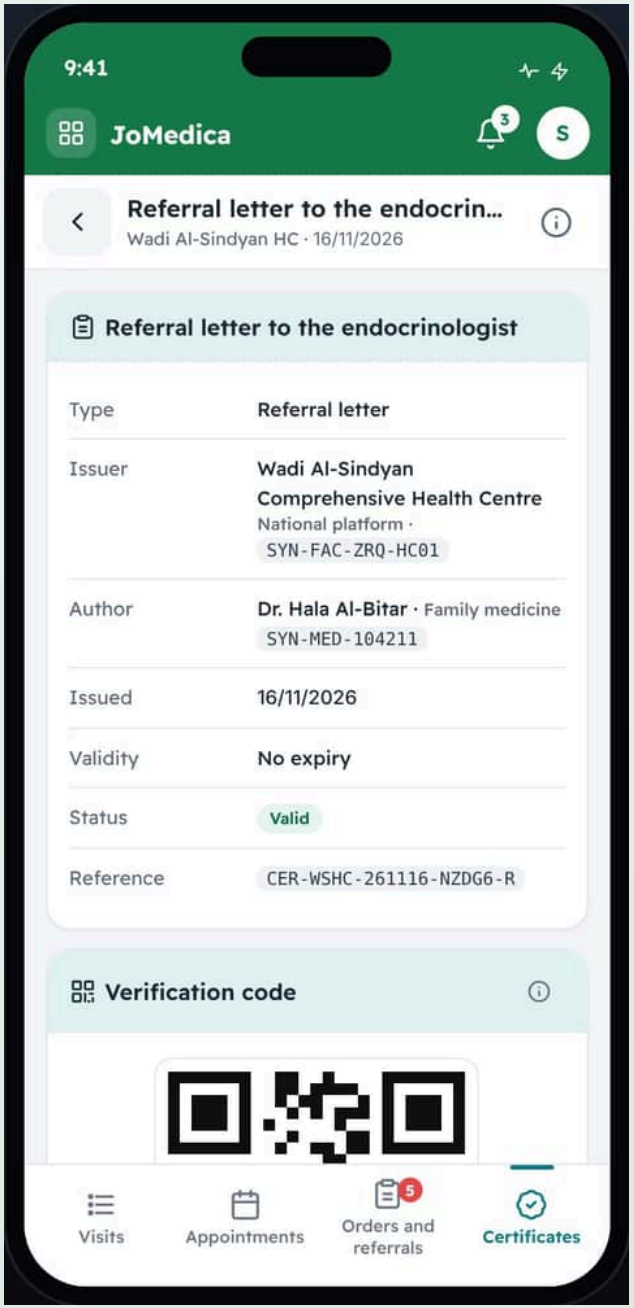
The page “Endocrinology consultation report” from Al-Baylasan Specialist Clinics: author, issue date and validity “(not available from this source)”, status “Awaiting issue”, reference CER-BYLC-261116-F6DG6-0. Below: “Dr. Samer Awad issues this report when the visit is closed. It reaches you here as soon as it is issued, with a code that verifies the document on the hub.”

What to tap

Tap “Follow the visit” under the message, or “Source details” at the bottom to see the issuer and its system, or the back arrow.

What happens

The live visit opens, where the demo control can be run to the 11:20 AM closing event to issue the report. Until then no send or share buttons are shown.



Letter: referral from Wadi Al-Sindyan

#/cert/L-01

What you see

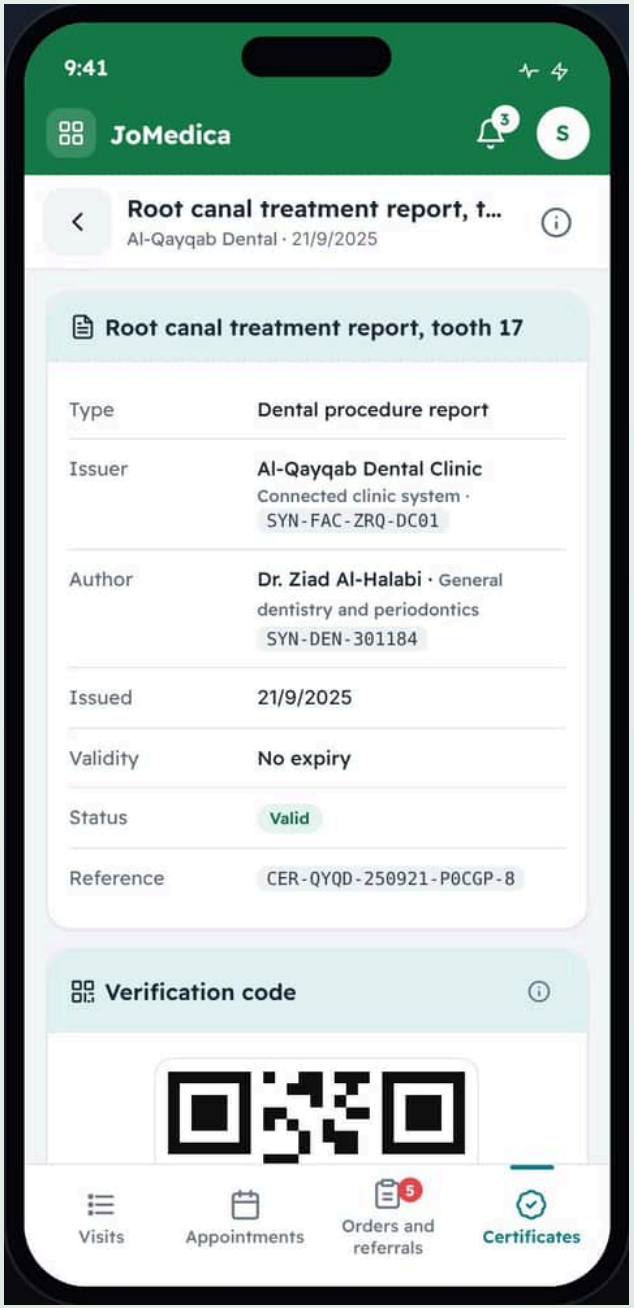
The page “Referral letter to the endocrinologist”: type “Referral letter”, author Dr. Hala Al-Bitar, issued 16/11/2026, validity “No expiry”, status “Valid”, reference CER-WSHC-261116-NZDG6-R. Further down, “Text of the letter” refers Salwa (56 years) for diabetes control and blood lipids, with the latest HbA1c 7.4%, medicines and allergy.

What to tap

Tap “Send it to another doctor”, “Share this letter” or “Download PDF with QR”, or scroll to the letter's signature and QR (SYN-DOC-WSHC-55102).

What happens

It shows “Opens sharing with the letter selected”, “The letter is now shared; the verification QR is visible either way”, or “PDF of the letter with a verification QR prepared (simulated)”. The letter is “Electronically signed · the signing key is bound to the verified professional identity”.



Letter: root canal report

#/cert/L-04

What you see

The page “Root canal treatment report, tooth 17” from Al-Qayqab Dental Clinic via Connected clinic system: type “Dental procedure report”, author Dr. Ziad Al-Halabi, issued 21/9/2025, status “Valid”, reference CER-QYQD-250921-P0CGP-8. The letter text records root canal treatment of tooth 17 for pulpitis (K04.0) and ibuprofen 400 mg as needed.

What to tap

Tap “Send it to another doctor”, “Share this letter” or “Download PDF with QR”, or “Source details” at the bottom.

What happens

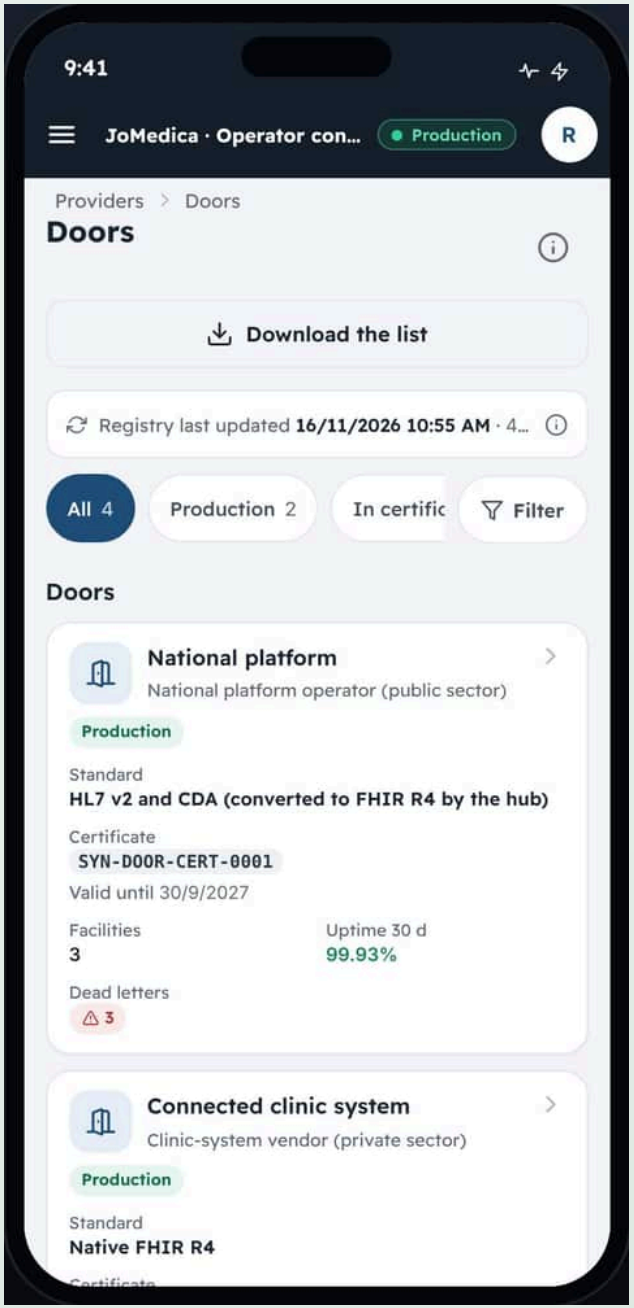
Sending opens sharing with the letter selected, and downloading prepares a PDF with a verification QR. The same letter sits in “Certificates issued” of the 21/9/2025 dental visit.

P4

Providers in the operator console

This part is not the patient app: it is the hub operator’s console, where a JoMedica registry curator works. It separates “doors”, the certified systems that connect to the hub, from “facilities”, the registry entries each door registered. The console opens on Providers › Doors, and the menu (☰) leads to Facilities. All people, organisations and data shown are synthetic.

25 screens and states · Interactive prototype: betariq.com/prototype/P4-admin-providers/



The list of doors

#/doors

What you see

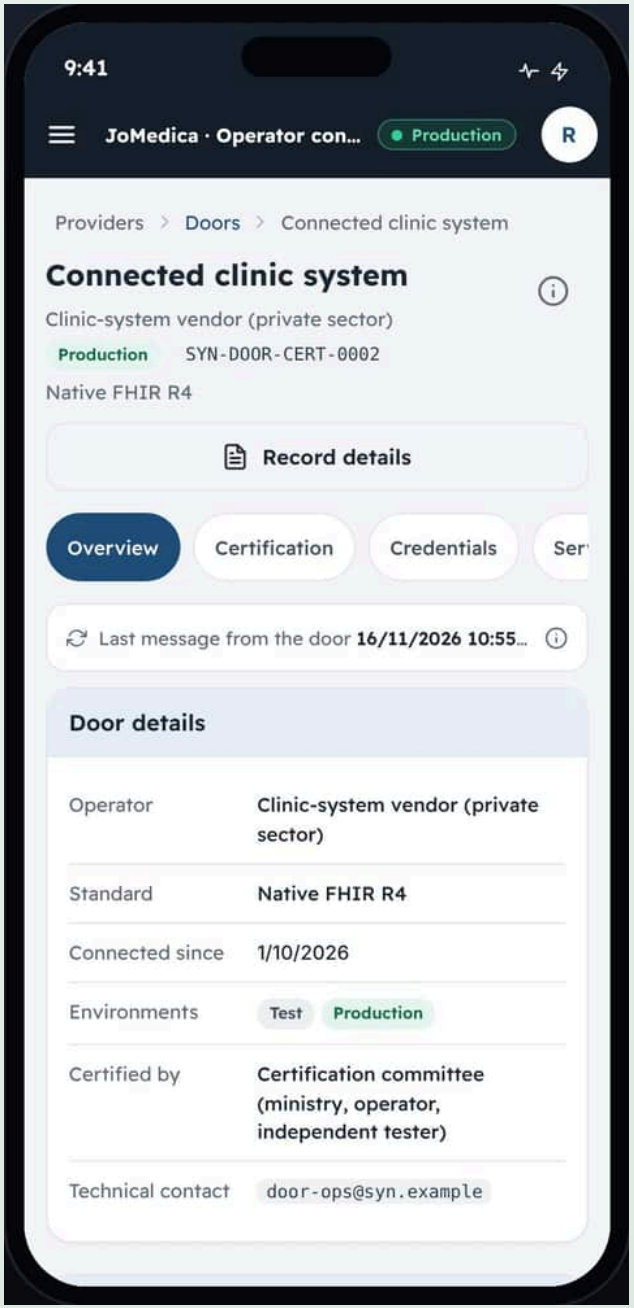
The page shows “Registry last updated 16/11/2026 10:55 AM · 4 Doors”, then a card per door: “National platform” in Production with certificate SYN-DOOR-CERT-0001 valid until 30/9/2027, 3 facilities, 99.93% uptime and 3 dead letters; next comes “Connected clinic system” on native FHIR R4.

What to tap

Tap a door card to open it, or the “All”, “Production” and “In certification” chips above the list to filter it, or “Download the list” under the title.

What happens

The door page opens on its “Overview” tab. Below the list come the “Al-Yasmin Hospitals EHR” door (in certification, stage 3 of 5) and the “Public facility simulator” (sandbox), then the published five-step certification path.



Clinic-system door: overview

#/door/clinicsys?t=overview

What you see

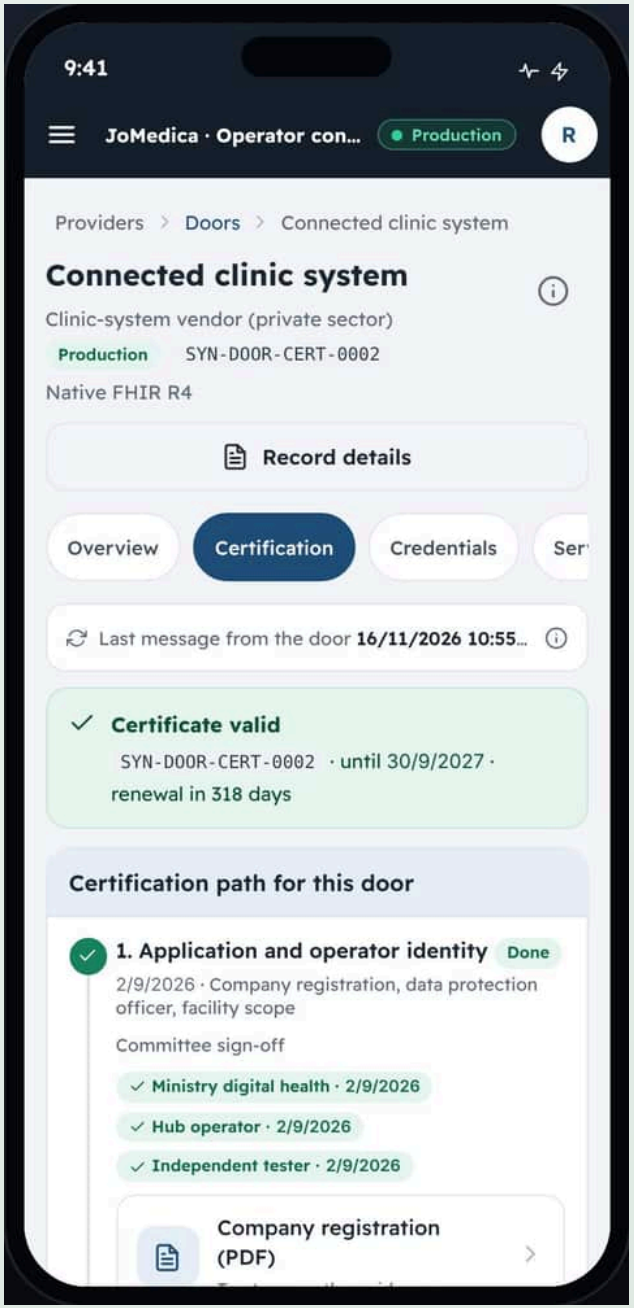
The header shows “Connected clinic system”, run by the clinic-system vendor (private sector), in “Production” with certificate SYN-DOOR-CERT-0002. The “Door details” card lists native FHIR R4, connected since 1/10/2026, test and production environments, and certification by the committee of ministry, operator and independent tester.

What to tap

Tap “Show this door's facilities” in the facilities card below the details, or one of the tabs: “Certification”, “Credentials”, “Service levels”, “Facilities” and “Outbox and webhooks”.

What happens

The chosen tab opens on the same page. Further down, “The door contract” lists its five signed clauses, including never storing data read from the hub and reporting a breach within 72 hours, then “Door log events”, each of which opens its envelope.



Clinic-system door: certification

#/door/clinicsys?t=cert

What you see

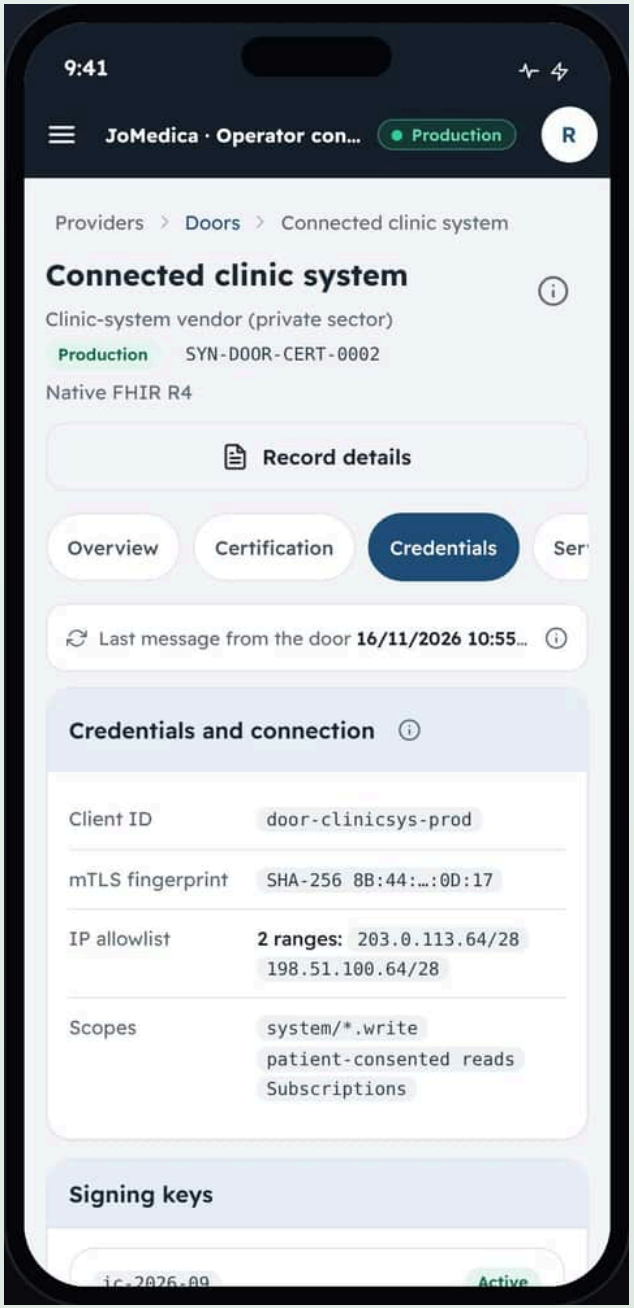
A green “Certificate valid” banner reads SYN-DOOR-CERT-0002 until 30/9/2027, renewal in 318 days. Below, “Certification path for this door” shows step 1, “Application and operator identity”, done on 2/9/2026 with sign-offs from ministry digital health, the hub operator and the independent tester.

What to tap

Tap any evidence file under a step, such as “Company registration (PDF)”, or scroll down through the remaining four steps.

What happens

A toast reads “Opening the evidence (simulation)”. All five steps are done for this door, the last being “Production certificate” on 1/10/2026, each with the committee’s three sign-offs and its evidence files.



Clinic-system door: credentials

#/door/clinicsys?t=creds

What you see

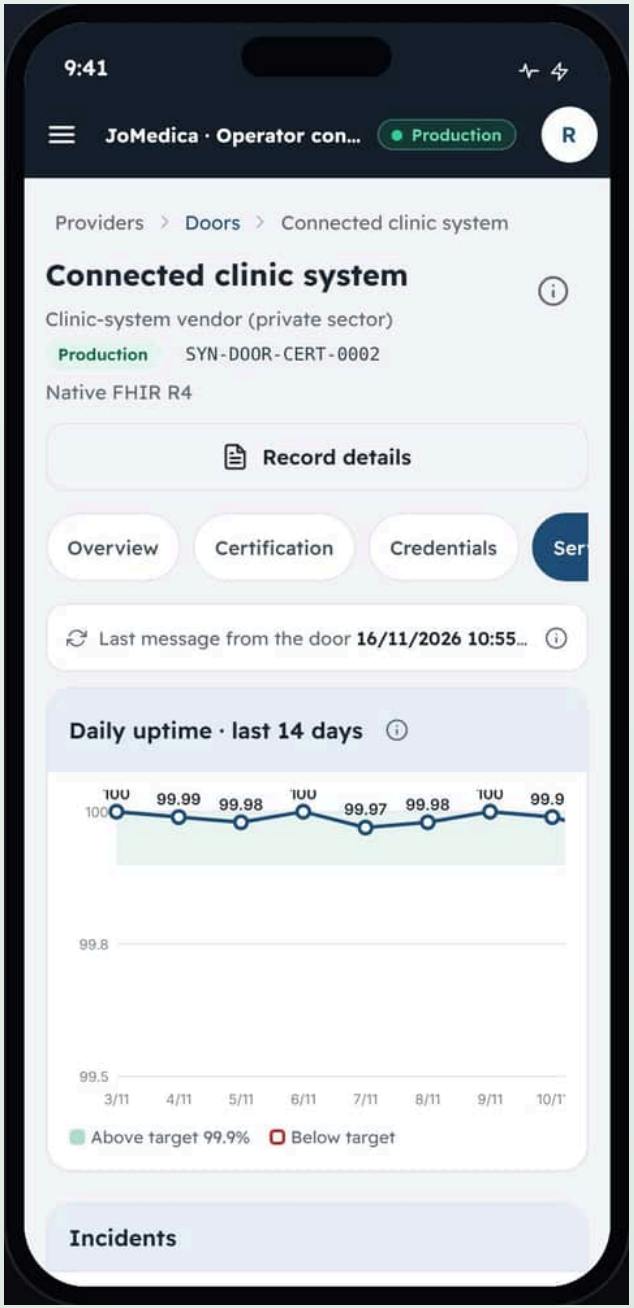
The “Credentials and connection” card shows client ID door-clinicsys-prod, the mTLS fingerprint, two allowed IP ranges and the scopes. Under “Signing keys”, jc-2026-09 is “Active” (created 15/9/2026, expires 15/12/2026) and jc-2026-12 is “Next · ready”; secrets are never displayed.

What to tap

Tap “Rotate now” or “Revoke” on the active key’s row in the signing-keys card.

What happens

“Rotate now” opens the key-rotation sheet and “Revoke” opens the sheet to revoke the active key. Below the keys, the “Audit log” lists this door’s events, including the key activation and the production certificate.



Clinic-system door: service levels

#/door/clinicsys?t=sla

What you see

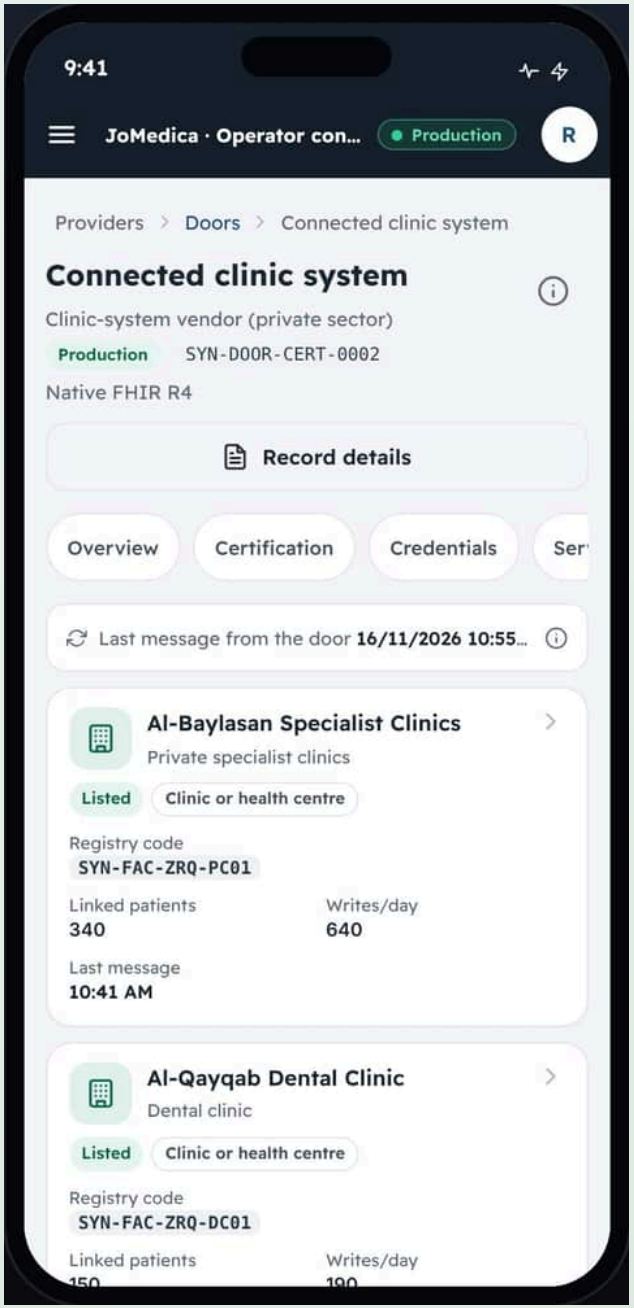
The facts line opens with 99.98% uptime against a 99.9% target. “Daily uptime · last 14 days” charts 3/11 to 16/11, every day above target. The “Incidents” card reads “No incidents” for the last 30 days.

What to tap

Tap the facts line at the top for read p95 (180 ms), write p95 (340 ms) and a 0.06% error rate, and scroll the chart sideways to see every day.

What happens

The “About this page’s data” sheet opens with the full figures and “Sync details” and “Who reaches the registry” buttons. Nothing else acts on this tab; “Doors” in the breadcrumb goes back.



Clinic-system door: facilities

#/door/clinicsys?t=facs

What you see

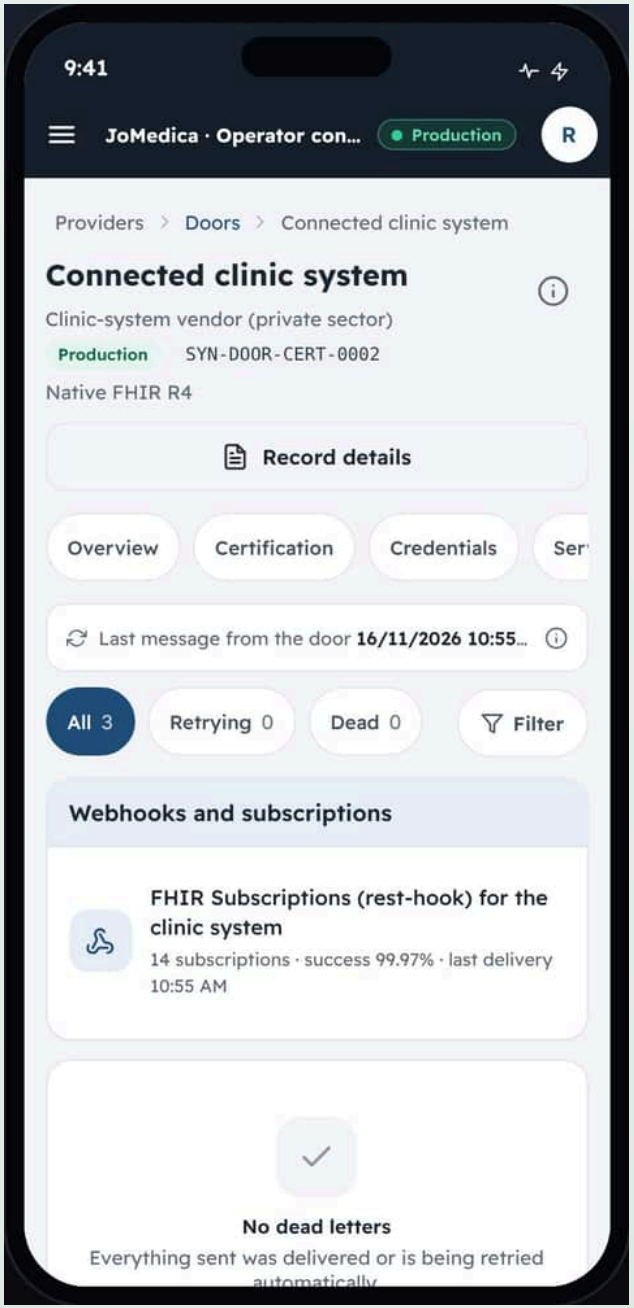
The tab lists the seven facilities this door registered, starting with “Al-Baylasan Specialist Clinics”: Listed, clinic or health centre, code SYN-FAC-ZRQ-PC01, 340 linked patients, 640 writes a day, last message 10:41 AM.

What to tap

Tap any facility card, including “Al-Habaq Pharmacy” (awaiting verification) and “Al-Ghayma Charity Clinic” (suspended) further down.

What happens

The facility page opens under Facilities. These facilities are registry entries that came through this door only; they hold no credentials of their own.



Clinic-system door: outbox and webhooks

#/door/clinicsys?t=outbox

What you see

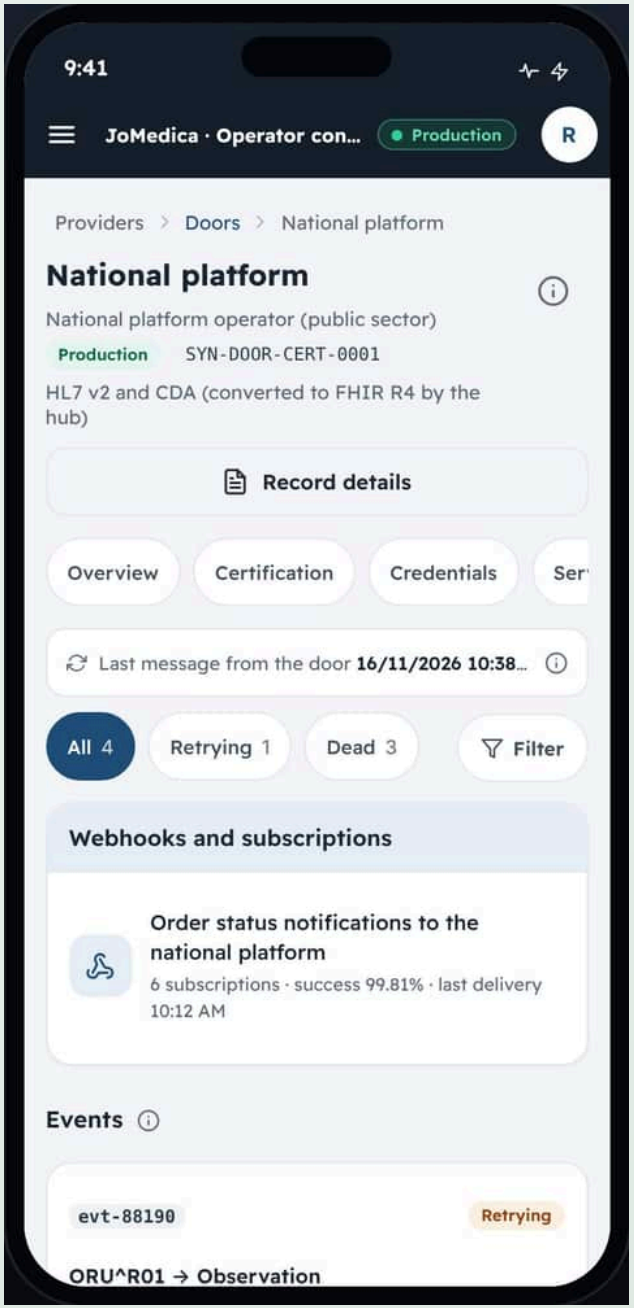
The “Webhooks and subscriptions” card shows FHIR Subscriptions (rest-hook) for the clinic system: 14 subscriptions, 99.97% success, last delivery 10:55 AM. Then “No dead letters”, and three events delivered on the first attempt, the latest evt-88229 for Al-Sanawbar Labs.

What to tap

Tap any event ID, such as evt-88229, or the “All”, “Retrying” and “Dead” chips at the top.

What happens

The event’s envelope opens with its source, time and delivery attempts. The “Retrying” and “Dead” chips show “No events in this state” for this door.



National-platform door: outbox and dead letters

#/door/natplat?t=outbox

What you see

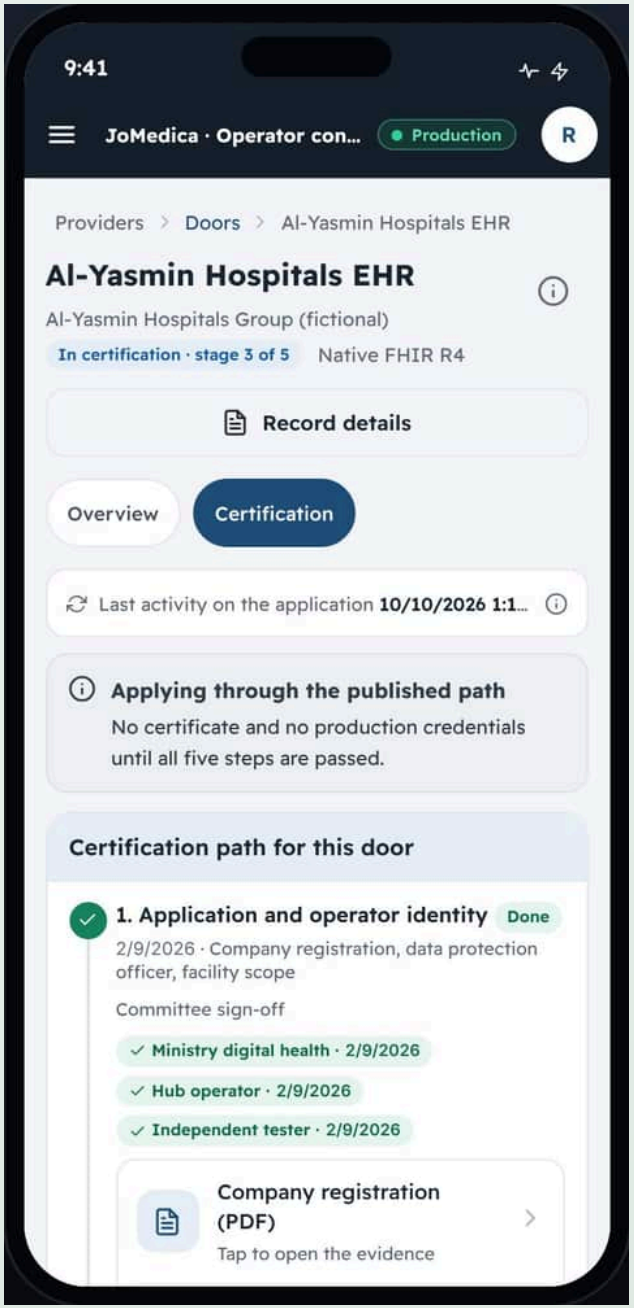
The chips read “All 4”, “Retrying 1” and “Dead 3”, with the “Order status notifications to the national platform” webhook (6 subscriptions, 99.81% success). The first event, evt-88190 (ORU^R01 → Observation), is “Retrying” after 3 attempts.

What to tap

Below are three dead letters, 8 attempts each, each with “Why it failed”: an unmatched national number, an unknown unit “mg%”, a missing date of birth. Tap “Resend” or “Open in patient matching” under one.

What happens

“Resend” shows the toast “Re-queued”, the event’s state becomes “Queued” and the action is written to the door log. “Open in patient matching” shows that manual matching is outside this prototype.



Al-Yasmin door: in certification

#/door/yasmin?t=cert

What you see

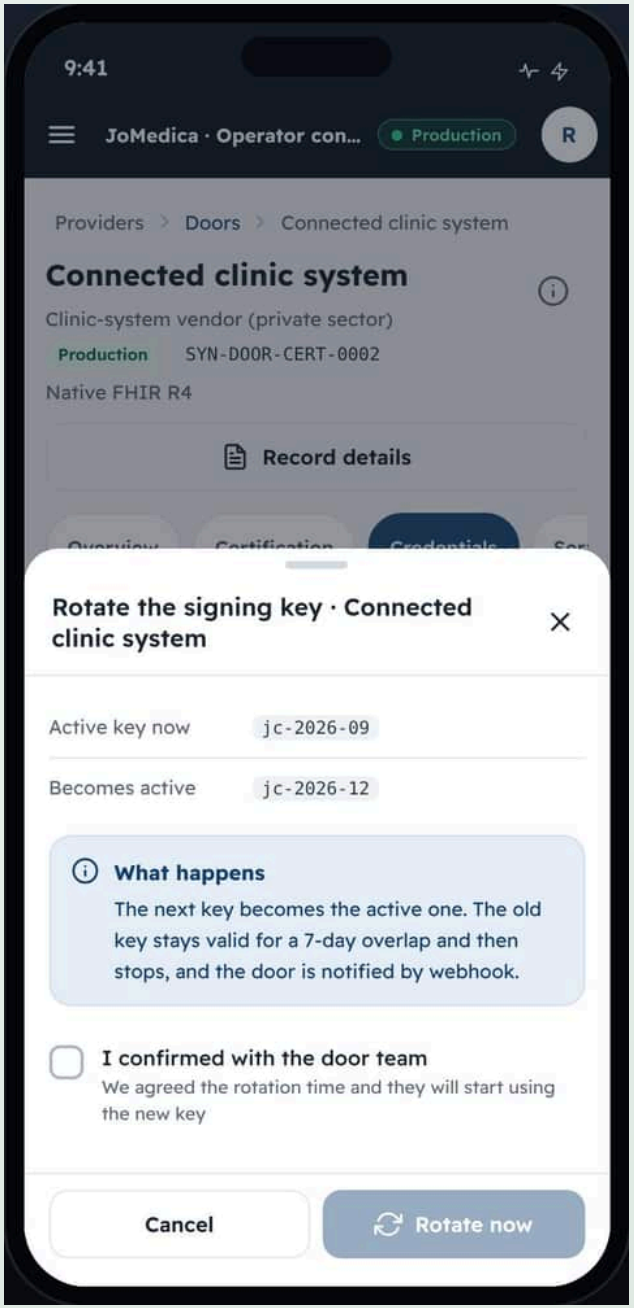
The “Al-Yasmin Hospitals EHR” door is “In certification · stage 3 of 5” and has only two tabs. The banner says no certificate and no production credentials until all five steps are passed. Step 1 was done on 2/9/2026 and step 2 on 10/10/2026.

What to tap

Below, the current step “Conformance testing” shows the FHIR validator result: 212 resources, 4 errors, 11 warnings. Tap “Request a re-test” or “Reject the application” under the result.

What happens

“Request a re-test” sends the request to the applicant; the step becomes “Awaiting the committee’s sign-off”, with the three sign-offs pending. “Reject the application” explains that a rejection needs a second approval from the hub manager.



Sheet: rotate the signing key

#/door/clinicsys?t=creds#sheet=rotate

What you see

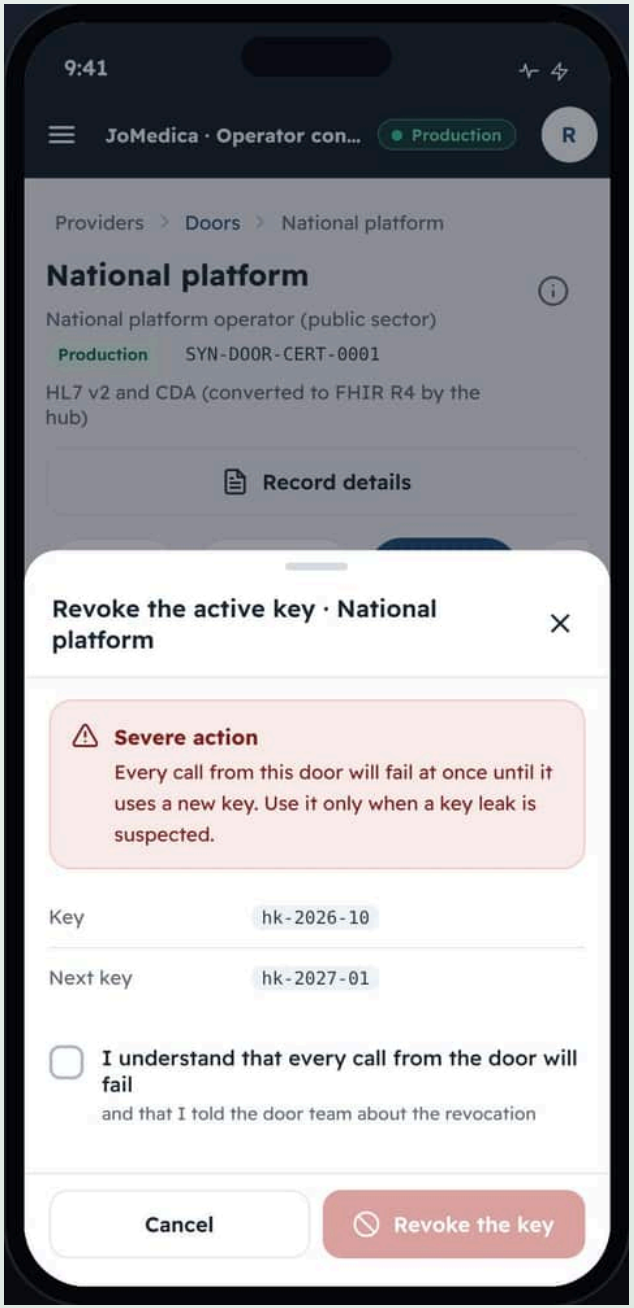
The sheet “Rotate the signing key · Connected clinic system” shows active key jc-2026-09 and jc-2026-12 becoming active. “What happens” explains that the old key stays valid for a 7-day overlap, then stops, and the door is notified by webhook.

What to tap

Tick “I confirmed with the door team”, then tap “Rotate now” at the bottom; the button stays disabled until ticked, and “Cancel” closes the sheet.

What happens

The sheet closes with “Key rotated · 7-day overlap”. jc-2026-12 becomes “Active” and jc-2026-09 shows “Overlap”, an “Overlap period running” banner appears, and the rotation is added to the audit log.



Sheet: revoke the active key

#/door/natplat?t=creds#sheet=revoke

What you see

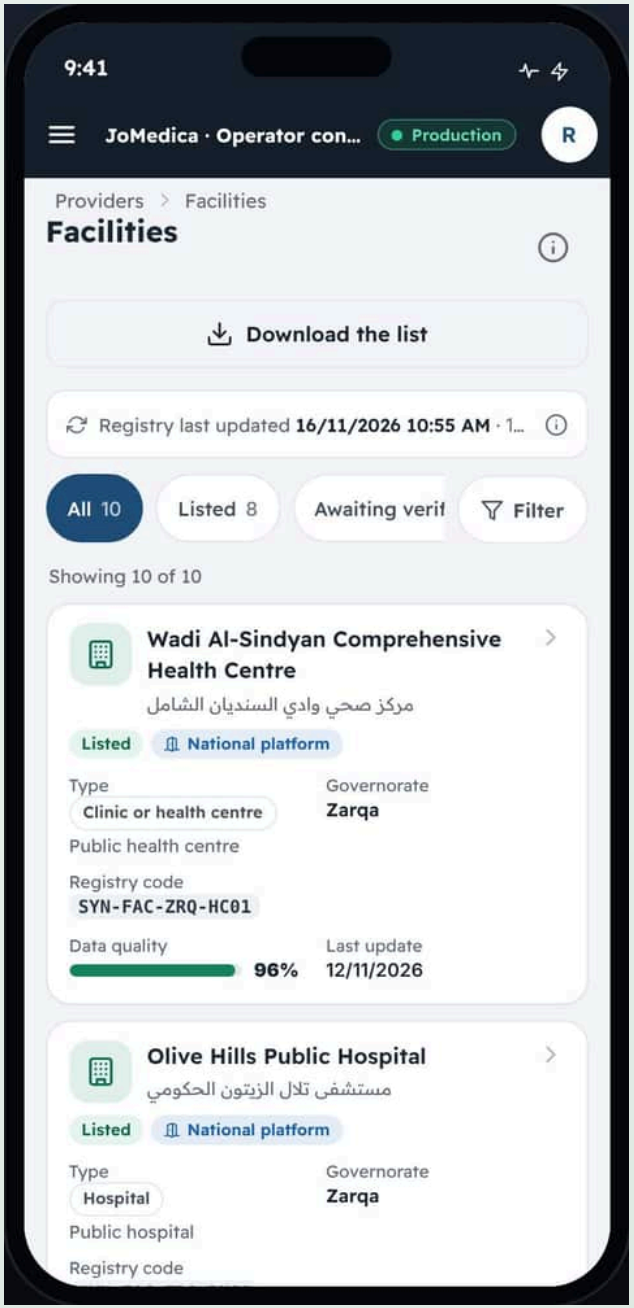
The sheet “Revoke the active key · National platform” carries a red “Severe action” banner: every call from the door will fail at once, so revoke only when a key leak is suspected. Key hk-2026-10; next key hk-2027-01.

What to tap

Tick “I understand that every call from the door will fail”, then tap the red “Revoke the key” at the bottom, or “Cancel” to back out.

What happens

A toast reads “Key revoked · the door cannot connect until it uses a new key”. The key shows “Revoked”, the door header shows “No active key”, and a banner advises rotating to the next key to restore the connection.



The list of facilities

#/facilities

What you see

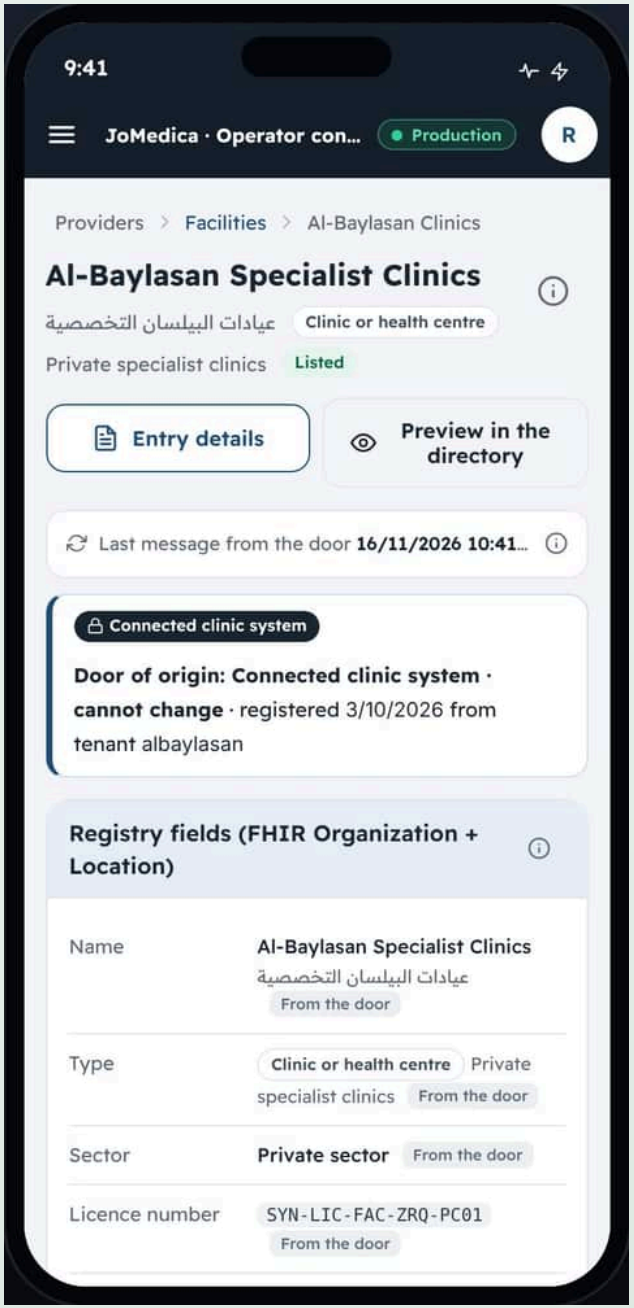
The registry shows “Showing 10 of 10” facilities, with chips “All 10”, “Listed 8” and “Awaiting verification 1”. The first card, “Wadi Al-Sindyan Comprehensive Health Centre”, is Listed, via the national platform, in Zarqa, with 96% data quality, last updated 12/11/2026.

What to tap

Tap any facility card, or “Filter” beside the chips to filter by state, type, governorate or door, including “Payers”.

What happens

The facility page opens. If no facility matches, “No matching facilities” appears with a “Clear the filters” button. Every facility has exactly one door of origin that never changes; there is no self-registration.



Facility: Al-Baylasan Clinics (listed)

#/facility/baylasan

What you see

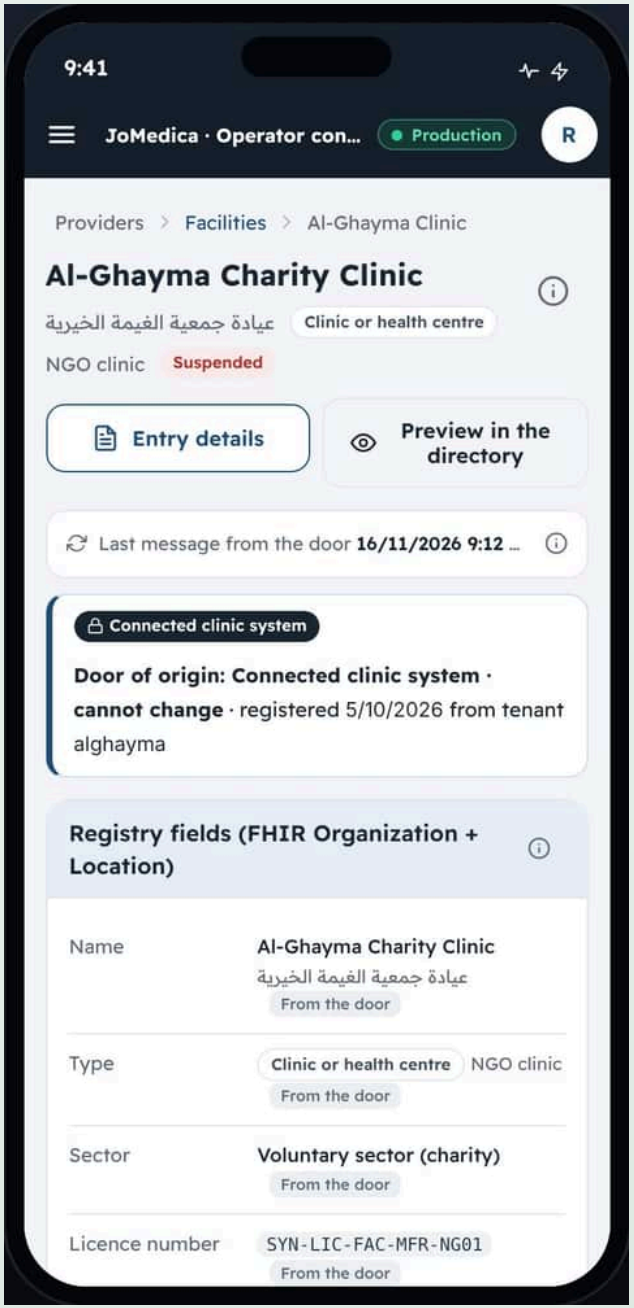
"Al-Baylasan Specialist Clinics", private specialist clinics, is "Listed". Last message from the door at 10:41 AM, 98% data quality. Door of origin "Connected clinic system", which cannot change; registered 3/10/2026 from tenant albaylasan. Then the registry fields, each tagged "From the door".

What to tap

Tap "Entry details" or "Preview in the directory" at the top, or "Suspend the listing" in the "Listing state and history" card further down.

What happens

"Entry details" opens the registry-entry envelope, "Preview in the directory" points to the care directory prototype, and "Suspend the listing" opens the suspension sheet. Further down are "Change notices" and the audit log.



Facility: Al-Ghayma Clinic (suspended)

#/facility/ghayma

What you see

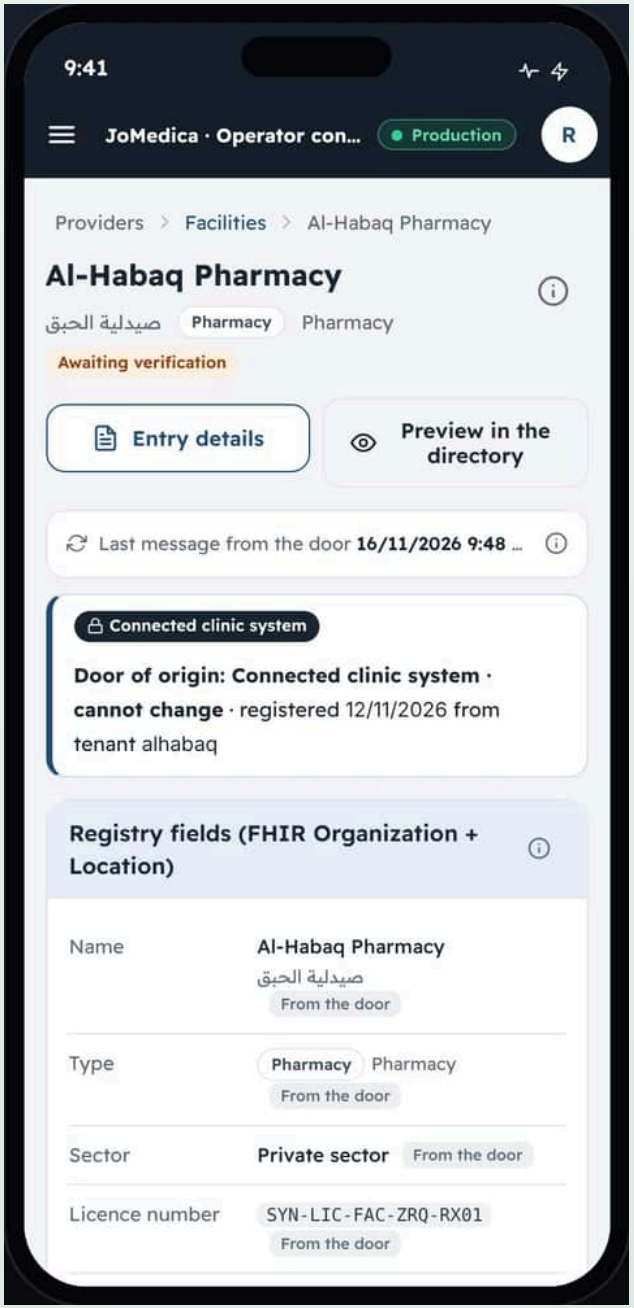
"Al-Ghayma Charity Clinic", voluntary sector, is "Suspended", with 64% data quality. Registered 5/10/2026 from tenant alghayma through the "Connected clinic system". Further down, the checks "Facility licence verified" and "Location on the map" show "Missing".

What to tap

In "Listing state and history", an open finding says the site address does not match the licence; the listing was suspended on 14/11/2026 at 2:20 PM. Tap "Ask the door to correct" or "Restore the listing".

What happens

"Ask the door to correct" sends a request to the Connected clinic system door and the finding shows "Waiting for the door to reply". "Restore the listing" opens the restore sheet.



Facility: Al-Habaq Pharmacy (awaiting verification)

#/facility/habaq

What you see

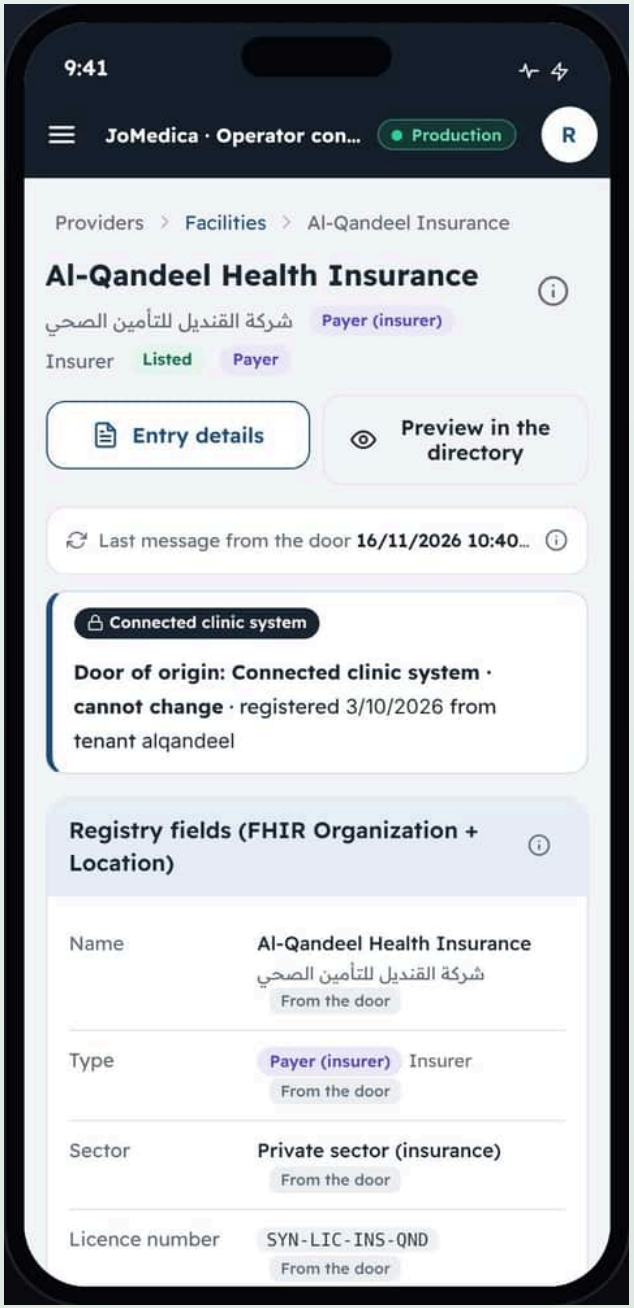
“Al-Habaq Pharmacy” is “Awaiting verification”, with 72% data quality. Registered 12/11/2026 from tenant alhabaq; last message 9:48 AM. Among the fields, “Opening hours” is marked “Missing”.

What to tap

Further down, an open finding says opening hours are missing and the responsible pharmacist licence awaits the council check. Tap “Ask the door to correct” or “Approve the listing” in the listing-state card.

What happens

The correction request goes to the door, whose reply will show here. “Approve the listing” opens a sheet that requires confirming the missing data is complete at the door, then shows “Listing approved · the facility shows in the directory”.



Facility: Al-Qandeel Insurance (payer)

#/facility/qandeel

What you see

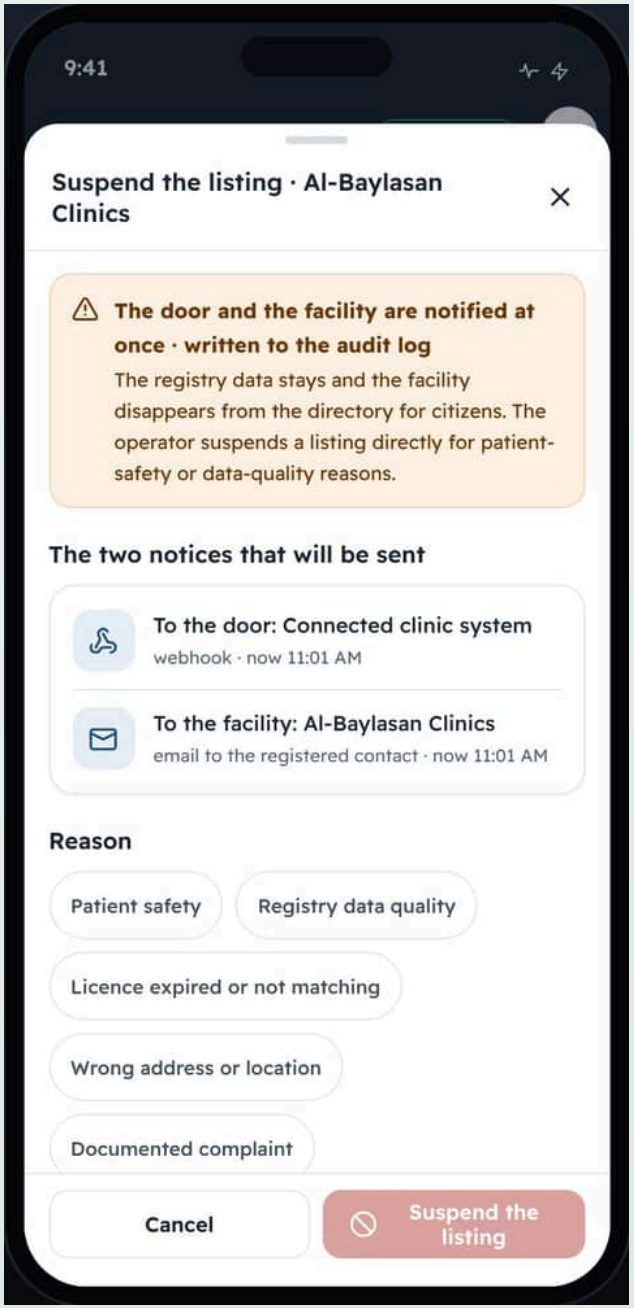
"Al-Qandeel Health Insurance", type "Payer (insurer)", is "Listed" with a "Payer" badge. It has 95% data quality and 520 linked members, and was registered 3/10/2026 from tenant alqandeel.

What to tap

Scroll down to the "Payer facility" card, or tap "Suspend the listing" in the listing-state card.

What happens

The card explains that approval decisions show in patient visits with a reference number, connected through the clinic-system insurance app or the insurer's own system via the API. The "Responsible professional licence" check reads "Not applicable".



Sheet: suspend the listing

#/facility/baylasan#sheet=suspend

What you see

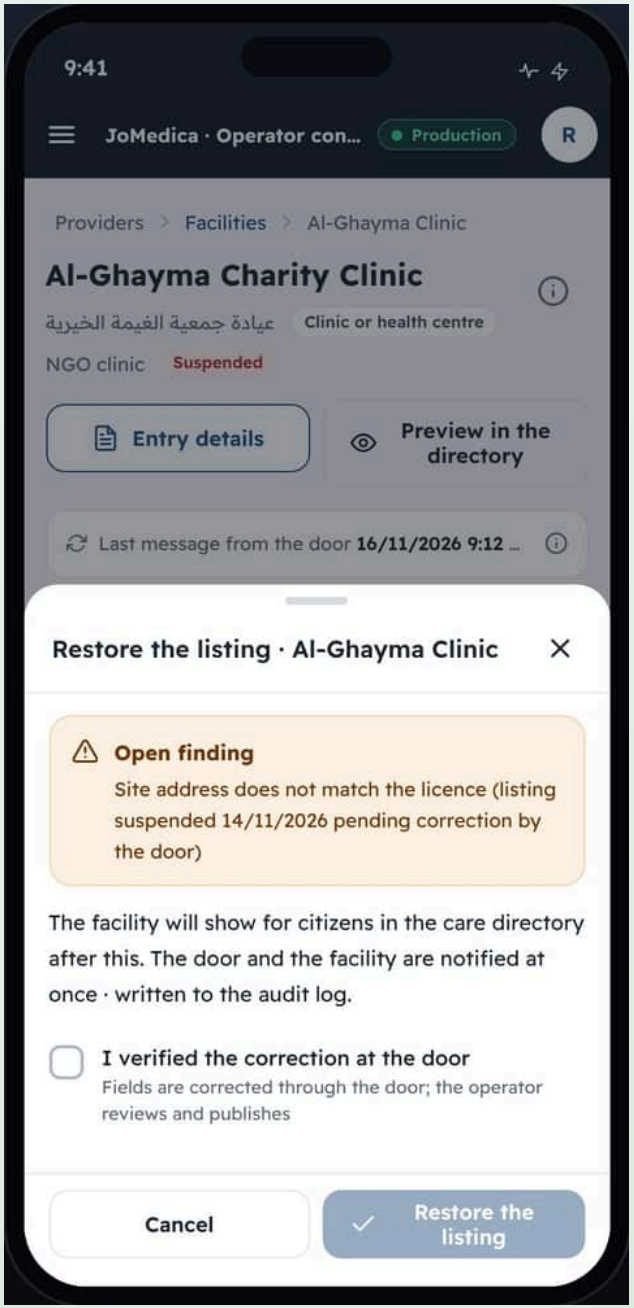
The sheet “Suspend the listing · Al-Baylasan Clinics” says the registry data stays while the facility disappears from the directory. “The two notices that will be sent” lists a webhook to the Connected clinic system door and an email to the facility, both now, 11:01 AM. Then “Reason” chips.

What to tap

Pick a reason such as “Patient safety”, “Registry data quality” or “Wrong address or location”, add an optional note, then tap “Suspend the listing” at the bottom.

What happens

The button stays disabled until a reason is picked. Then the toast reads “Listing suspended · the door and the facility were notified”; the facility becomes “Suspended” with an open finding, and both notices appear under “Change notices”.



Sheet: restore the listing

#/facility/ghayma#sheet=relist

What you see

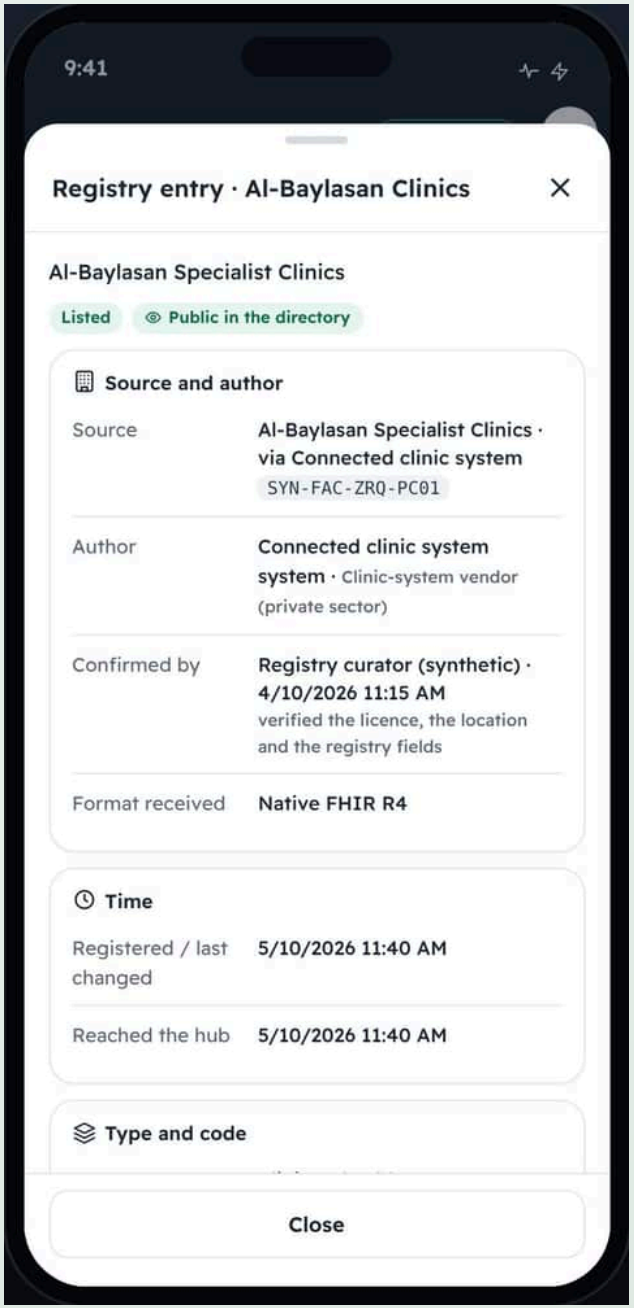
The sheet “Restore the listing · Al-Ghayma Clinic” shows the open finding: the site address does not match the licence, suspended 14/11/2026 pending correction by the door. It warns the facility will show for citizens in the directory and the door and facility will be notified.

What to tap

Tick “I verified the correction at the door”, then tap “Restore the listing” at the bottom, or “Cancel”.

What happens

A toast reads “Listing restored · the facility shows in the directory”. The state becomes “Listed”, the finding closes, the missing checks turn “Verified”, and the restore is added to the history and the notices.



Envelope: a registry entry

#/facility/baylasan#sheet=env:fac|baylasan

What you see

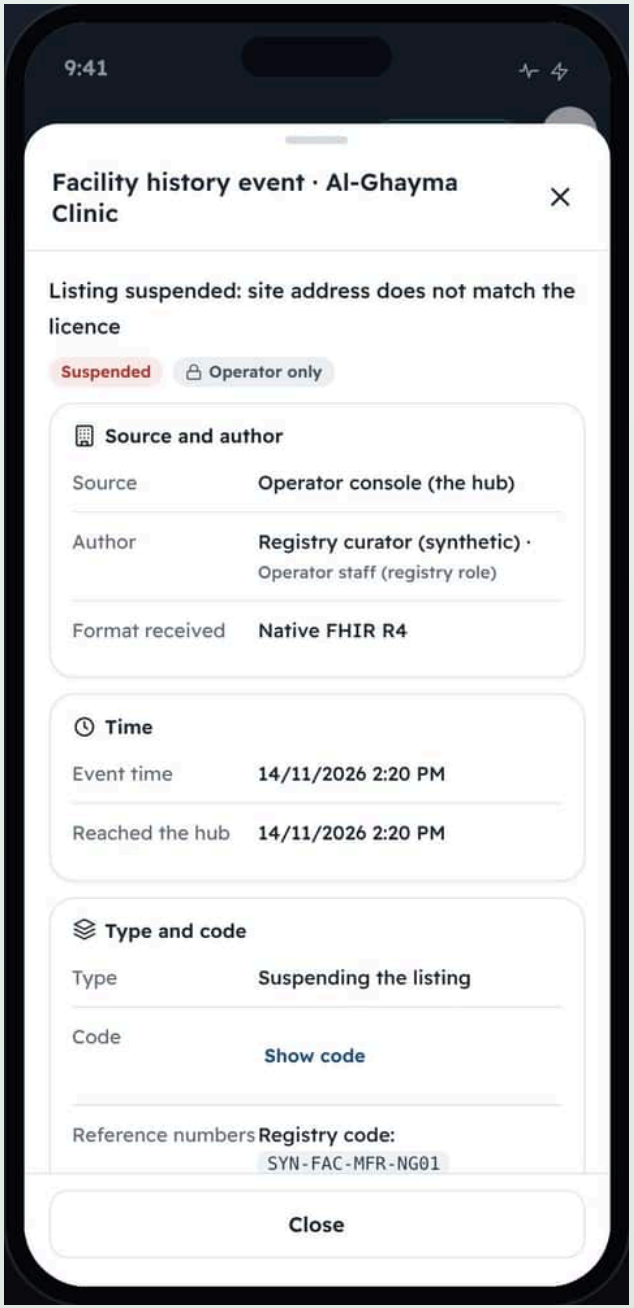
The envelope “Registry entry · Al-Baylasan Clinics” carries “Listed” and “Public in the directory”. Source: the facility via the Connected clinic system (SYN-FAC-ZRQ-PC01); author: the door’s system; confirmed by the registry curator on 4/10/2026 at 11:15 AM after checking the licence, location and fields.

What to tap

Scroll down through type and code, versions and ownership to “Suspend the listing”, “Open the facility page”, “Ask the door to correct”, “Export the entry (FHIR bundle)” and “Preview in the directory”, or tap “Close”.

What happens

“Suspend the listing” opens the suspension sheet; export shows “FHIR bundle prepared for export (simulation)”. The envelope states the entry is corrected through the door that registered it, not edited here.



Envelope: a suspension event

#/facility/ghayma#sheet=env:fev|ghayma|3

What you see

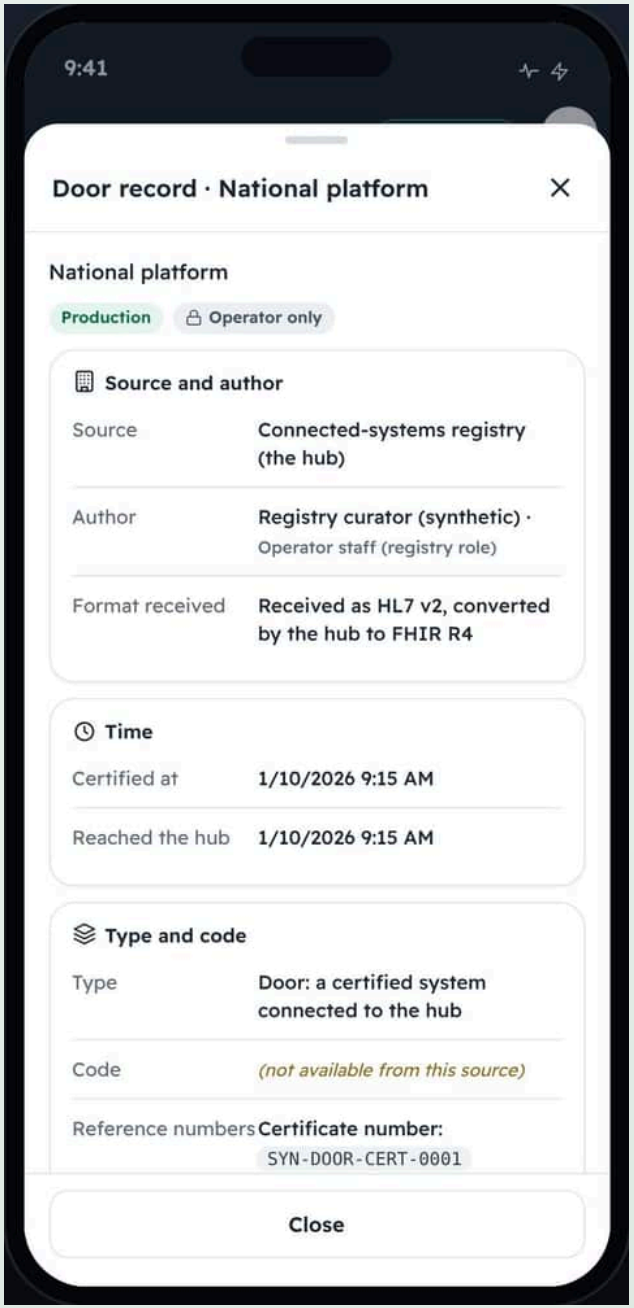
The envelope “Facility history event · Al-Ghayma Clinic” reads “Listing suspended: site address does not match the licence”, status “Suspended”, badge “Operator only”. Author: the registry curator; event time 14/11/2026 2:20 PM; attachment “Suspension justification (PDF)”.

What to tap

Scroll to “Who has seen it” for the two notices sent, then tap “Open the facility page” or “Export the event”, or “Close”.

What happens

The section shows the Connected clinic system door was notified at 2:20 PM and the facility at 2:21 PM. The event is an audit record that is never edited: entries are only appended.



Envelope: a door record

#/door/natplat?t=overview#sheet=env:door|natplat

What you see

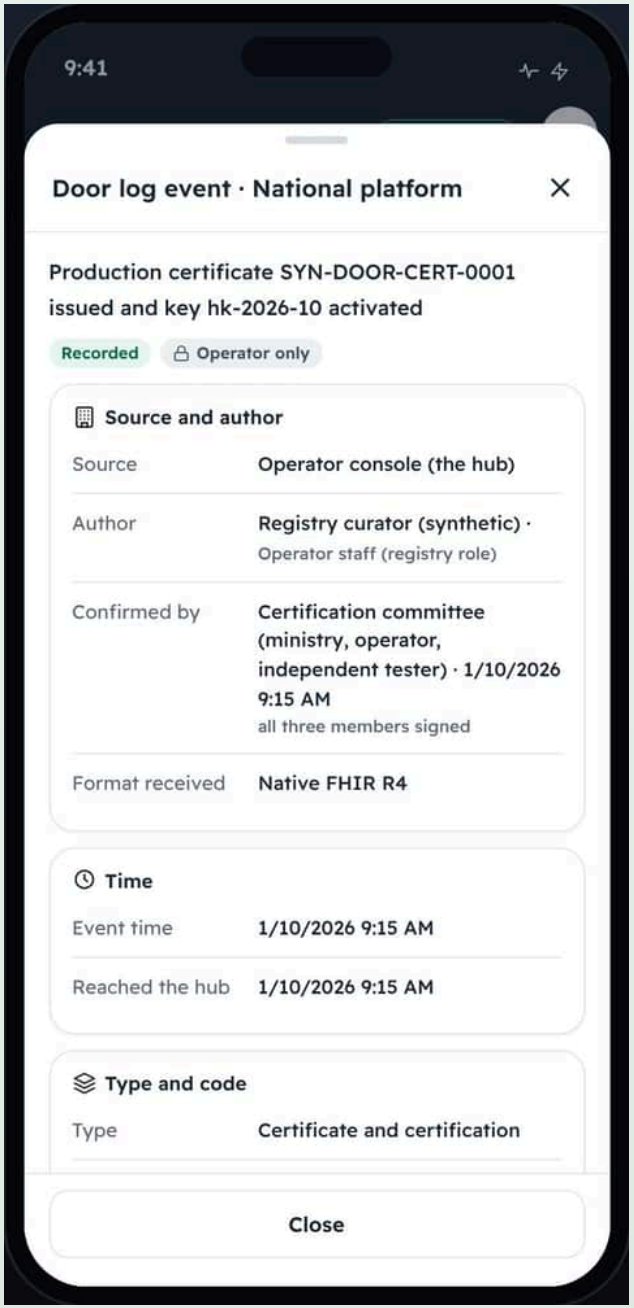
The envelope “Door record · National platform” shows “Production” and “Operator only”. Source: the hub’s connected-systems registry; author: the registry curator; type: a door, a certified system connected to the hub; certified at 1/10/2026 9:15 AM.

What to tap

Scroll to the references (certificate SYN-DOOR-CERT-0001, client ID, mTLS fingerprint, active key hk-2026-10), then tap “Open the door page” or “Export the record”.

What happens

“Open the door page” returns to the door page; export prepares a FHIR bundle (simulation). Attachments are the production certificate and the signed contract with the “never stored” clause; only the operator changes a door record.



Envelope: a door log event (committee sign-off)

#/door/natplat?t=creds#sheet=env:dev|natplat|0

What you see

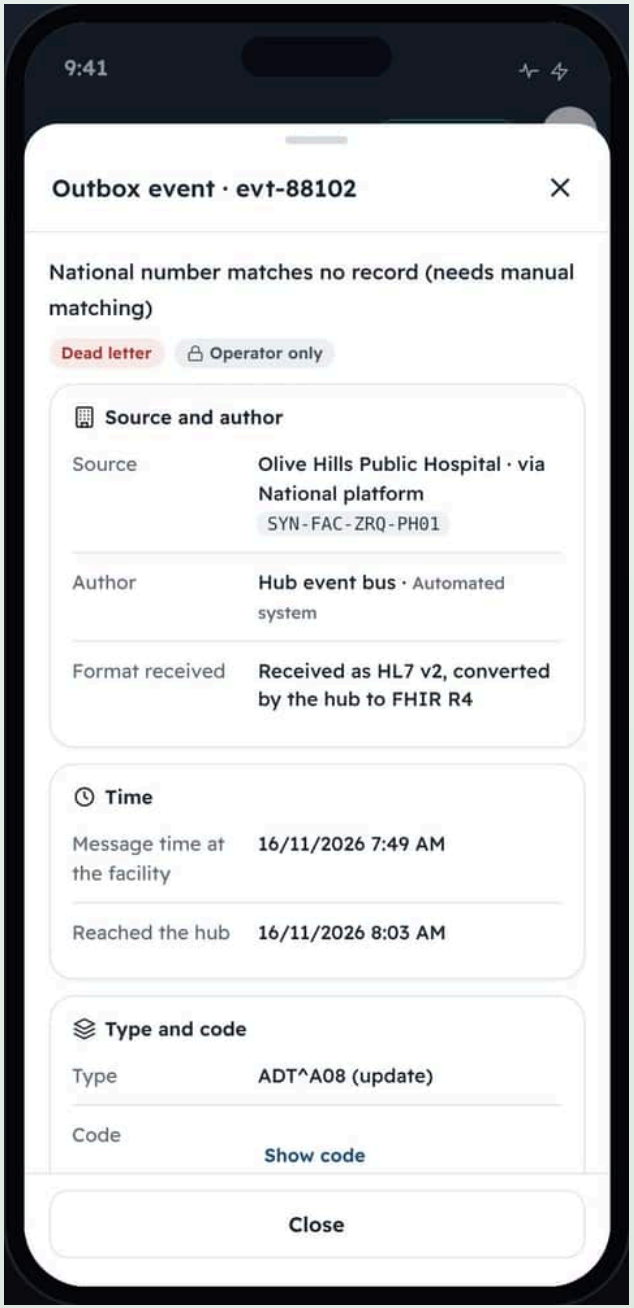
The envelope “Door log event · National platform” reads “Production certificate SYN-DOOR-CERT-0001 issued and key hk-2026-10 activated”, 1/10/2026 9:15 AM. Written by the registry curator and confirmed by the certification committee (ministry, operator, independent tester), with all three members signing.

What to tap

Scroll to “Attachments” for “Signed committee decision (PDF)”, then tap “Open the door page” or “Export the event”, or “Close”.

What happens

“Open the door page” returns to the National platform page, and export shows the FHIR bundle toast. The event is visible to the operator only; its audit link hash is 5a21.



Envelope: an outbox event (dead letter)

#/door/natplat?t=outbox#sheet=env:out|evt-88102

What you see

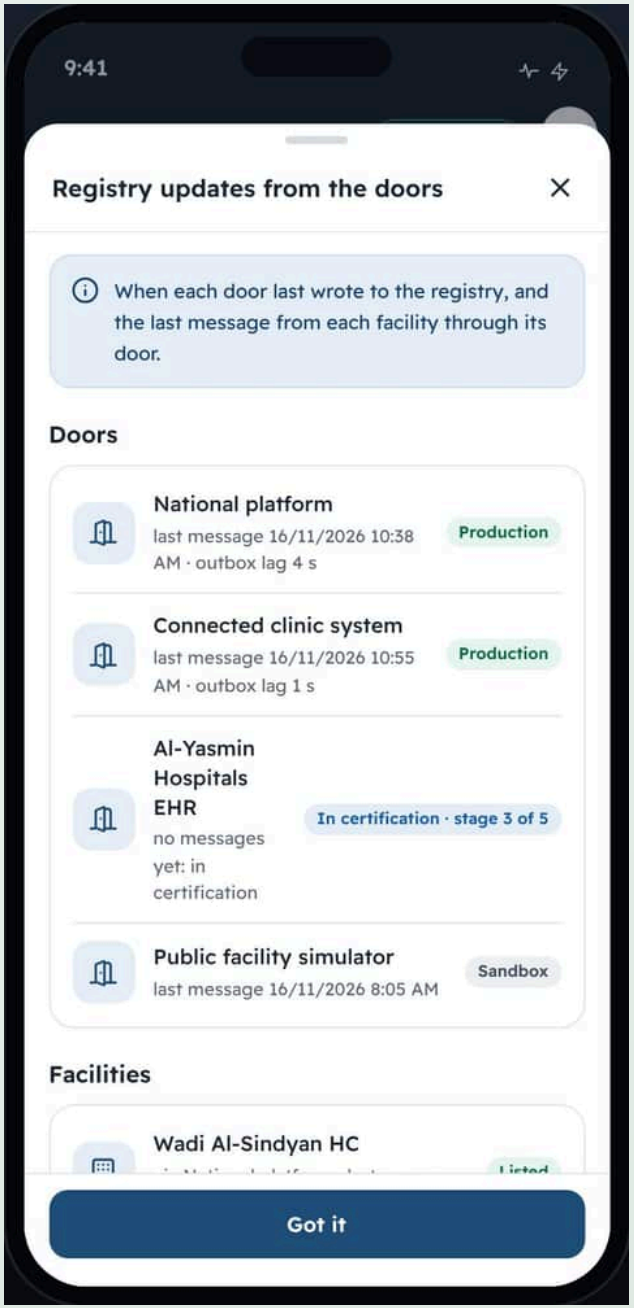
The envelope “Outbox event · evt-88102” reads “National number matches no record (needs manual matching)”, with “Dead letter” and “Operator only”. Source: Olive Hills Public Hospital via the national platform; author: the hub event bus; received as HL7 v2, converted by the hub to FHIR R4.

What to tap

Scroll past the time (7:49 AM at the facility, 8:03 AM at the hub) and the eight-attempt audit trail, then tap “Resend”, “Open the outbox and webhooks” or “Export the event”.

What happens

“Resend” re-queues the event with the toast “Re-queued”. The event is never edited and can only be resent; its attachment is the original message with the identity masked (HL7 v2).



Sheet: registry updates from the doors

#/doors#sheet=_fresh

What you see

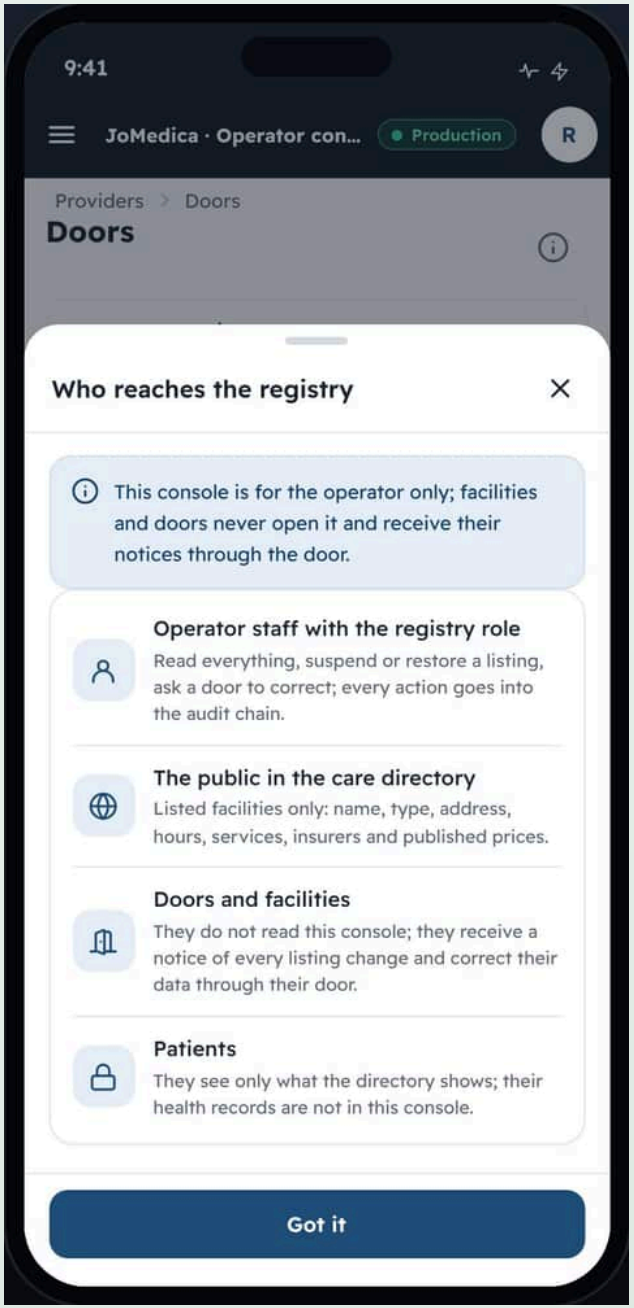
“Registry updates from the doors” lists each door’s last message: National platform 10:38 AM with 4 s outbox lag, Connected clinic system 10:55 AM with 1 s lag, Al-Yasmin “no messages yet: in certification”, and the simulator 8:05 AM. Then the ten facilities.

What to tap

Scroll down for each facility’s last message through its door and its listing state, then tap “Got it” at the bottom.

What happens

The sheet closes back to the list of doors. It is view-only; it is reached from “Sync details” in the page-details sheet.



Sheet: who reaches the registry

#/doors#sheet=opaccess

What you see

“Who reaches the registry” says the console is for the operator only, then details: registry-role operator staff read everything and suspend or restore listings, the public sees only listed facilities in the directory, doors and facilities receive notices, and patients see only what the directory shows.

What to tap

Nothing is tappable except “Got it” at the bottom.

What happens

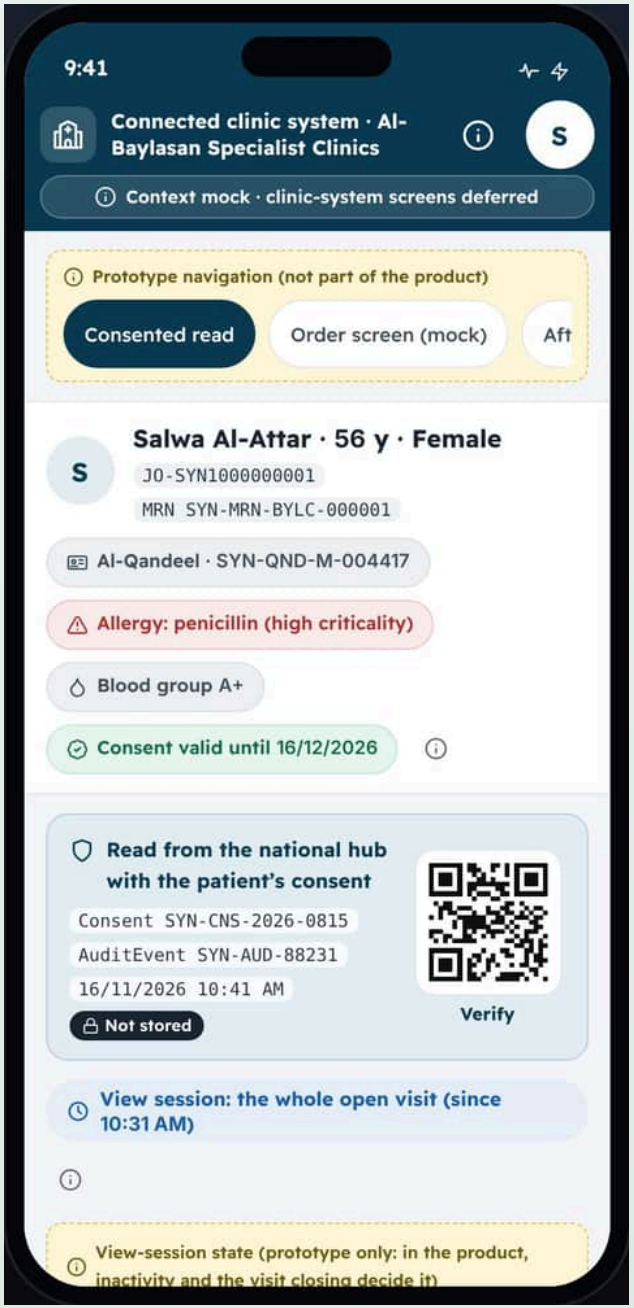
The sheet closes back to the list of doors. It is reached from the “Who reaches the registry” button in the page-details sheet.

P5

Provider view of a consented read

This part is not the patient app: it shows the other side when a clinic reads the patient's record with her consent. Dr. Samer Awad's screen at Al-Baylasan Specialist Clinics in a connected clinic system, the emergency screen at Al-Uqhuwan Private Hospital, and the public verification page opened by the QR code. The “Prototype navigation” strip at the top is a demo control for moving between them. All people and data shown are synthetic.

11 screens and states · Interactive prototype: betariq.com/prototype/P5-provider-view/



P5 Provider view of a consented read · Screen 1 of 11

Clinic: consented read

#/jc/read

What you see

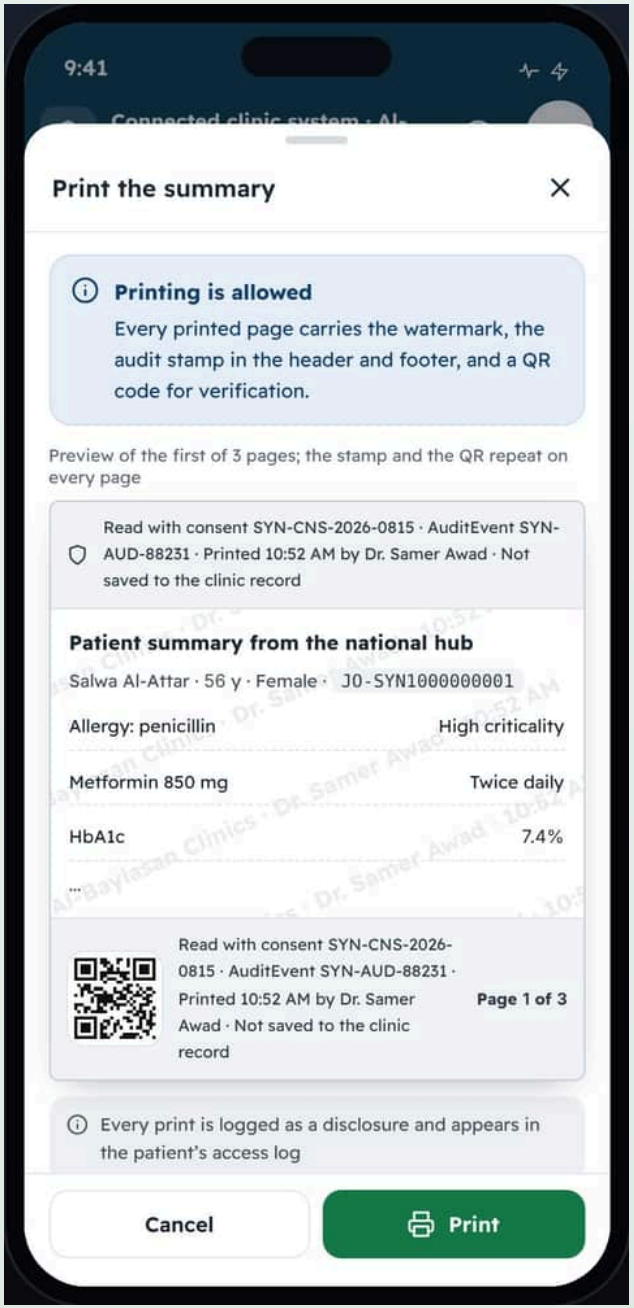
The banner shows “Salwa Al-Attar · 56 y · Female” with her national and record numbers, insurer “Al-Qandeel”, “Allergy: penicillin (high criticality)”, “Blood group A+” and “Consent valid until 16/12/2026”. Below, the card “Read from the national hub with the patient’s consent” gives consent SYN-CNS-2026-0815, AuditEvent SYN-AUD-88231 at 16/11/2026 10:41 AM, a “Not stored” badge and a QR code.

What to tap

Tap “Verify” under the QR code, or scroll through the summary (allergies, conditions, medications, laboratory, immunisations) to the “Print” and “Request wider access” buttons; “Save to the clinic record: not allowed” is disabled.

What happens

“Verify” opens the public verification page, “Print” opens the print preview, and “Request wider access” shows “Sends a new request to the patient (two steps with a preview)”. Further down are the consent behind the read, the “Log of this read” and the matching line in the patient's access log.



Clinic: print preview

#/jc/read#sheet=print

What you see

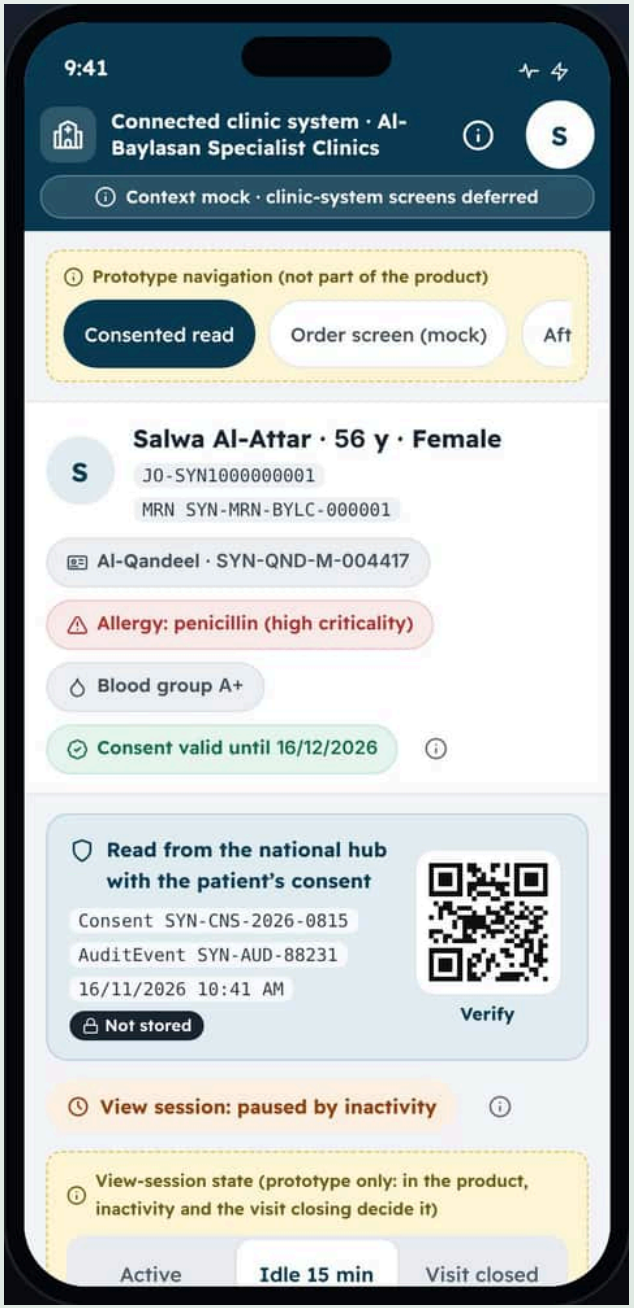
The sheet “Print the summary” opens with “Printing is allowed”: every page carries the watermark, the audit stamp and a QR code. The preview is page 1 of 3, watermarked “Salwa Al-Attar · Al-Baylasan Clinics · Dr. Samer Awad · 10:52 AM” and stamped “Printed 10:52 AM by Dr. Samer Awad · Not saved to the clinic record”.

What to tap

Tap “Print” at the foot of the sheet, or “Cancel”. “Save to the clinic record: not allowed” stays disabled, with the reason shown beside it.

What happens

The sheet closes with “Sent to the printer · the print was logged”; a “Summary printed (3 pages)” row is added to “Disclosures recorded under this consent”, and the log's printing line becomes “One print, logged as a disclosure”.



P5 Provider view of a consented read · Screen 3 of 11

Clinic: idle timeout and re-verification

#/jc/read?k=expired

What you see

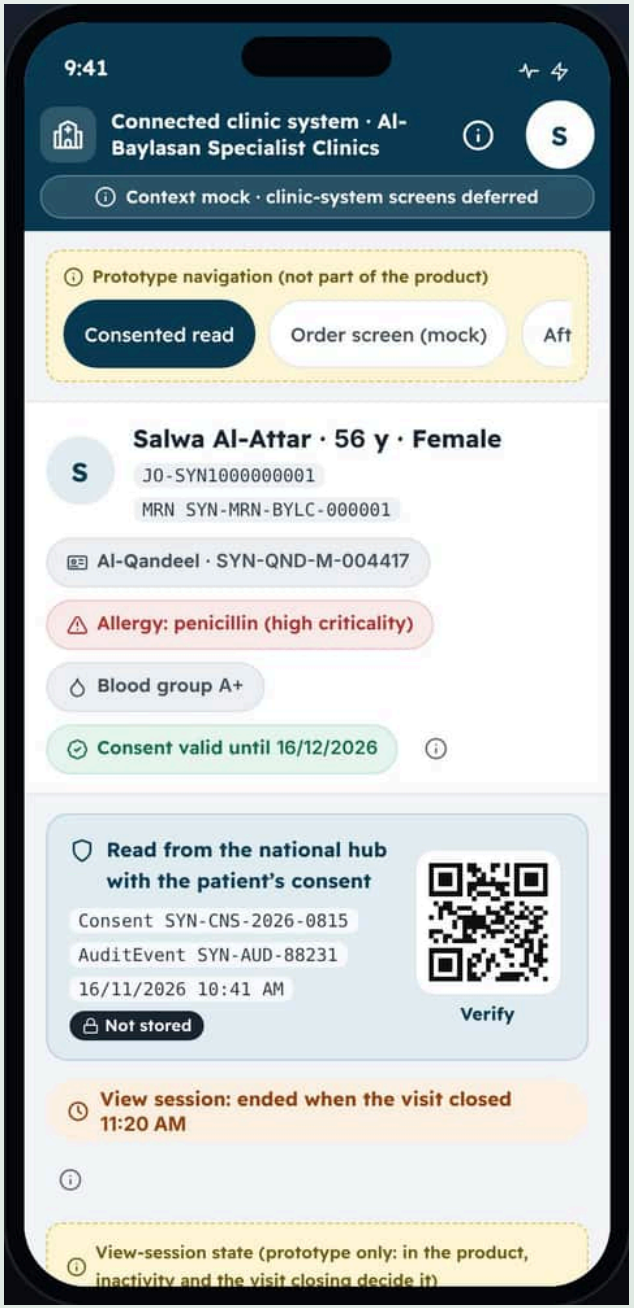
The banner keeps the patient's details, allergy and blood group, and the chip turns to “View session: paused by inactivity”. Below, “The idle timeout has ended · verify again”: the summary was hidden after 15 minutes without activity, and the patient's consent is still valid. The session-state switch is a demo control.

What to tap

Tap “Verify again with your JoMedica professional identity” under the message, or the fallback “Device PIN (fallback: door-certified device only)”.

What happens

The full summary returns with “Verified · a resumed read was logged SYN-AUD-88232”, and a “Read resumed after re-verification” row, naming the method used, is added to the disclosures.



P5 Provider view of a consented read · Screen 4 of 11

Clinic: after the visit closes

#/jc/read?k=closed

What you see

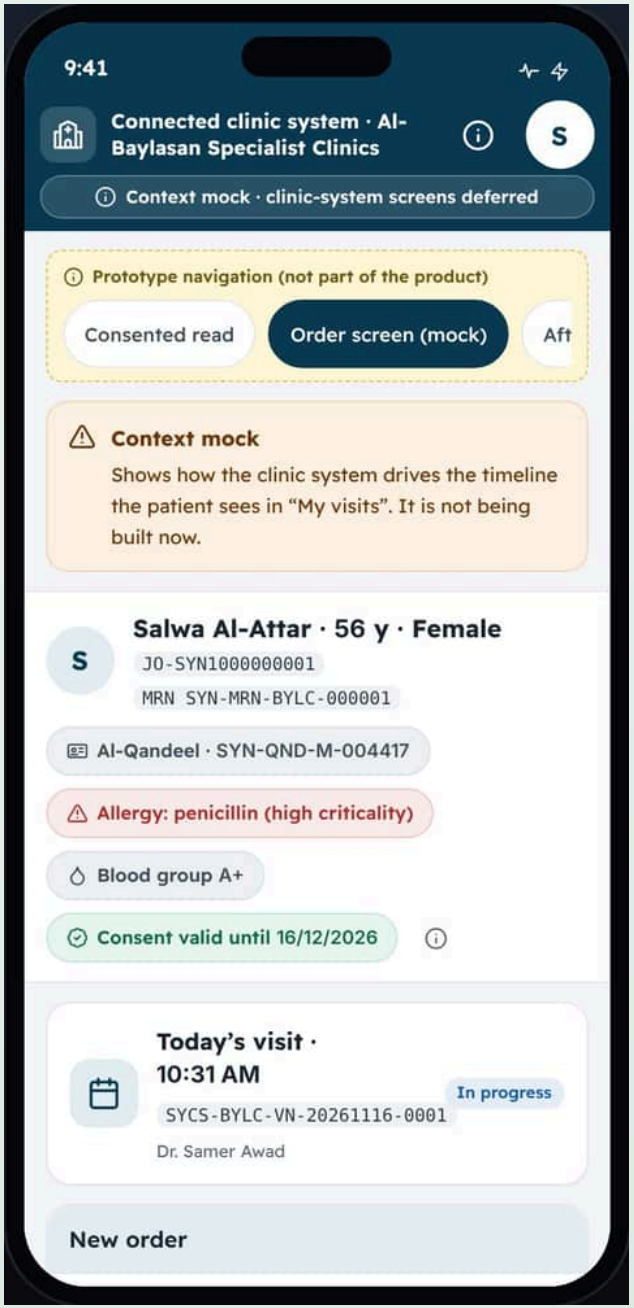
The chip changes to “View session: ended when the visit closed 11:20 AM”. Below, “The visit was closed 11:20 AM · the view session has ended”: the hub summary is no longer shown and none of it is kept, while the clinic's own record of the visit stays with the clinic.

What to tap

Tap “Open the clinic record of the visit” under the message, or “Active” in the demo control to put the screen back in its first state.

What happens

The visit's order screen opens. Any read in a new visit is logged as a new read under the patient's consent, which is still valid.



P5 Provider view of a consented read · Screen 5 of 11

Clinic: order screen (mock)

#/jc/orders

What you see

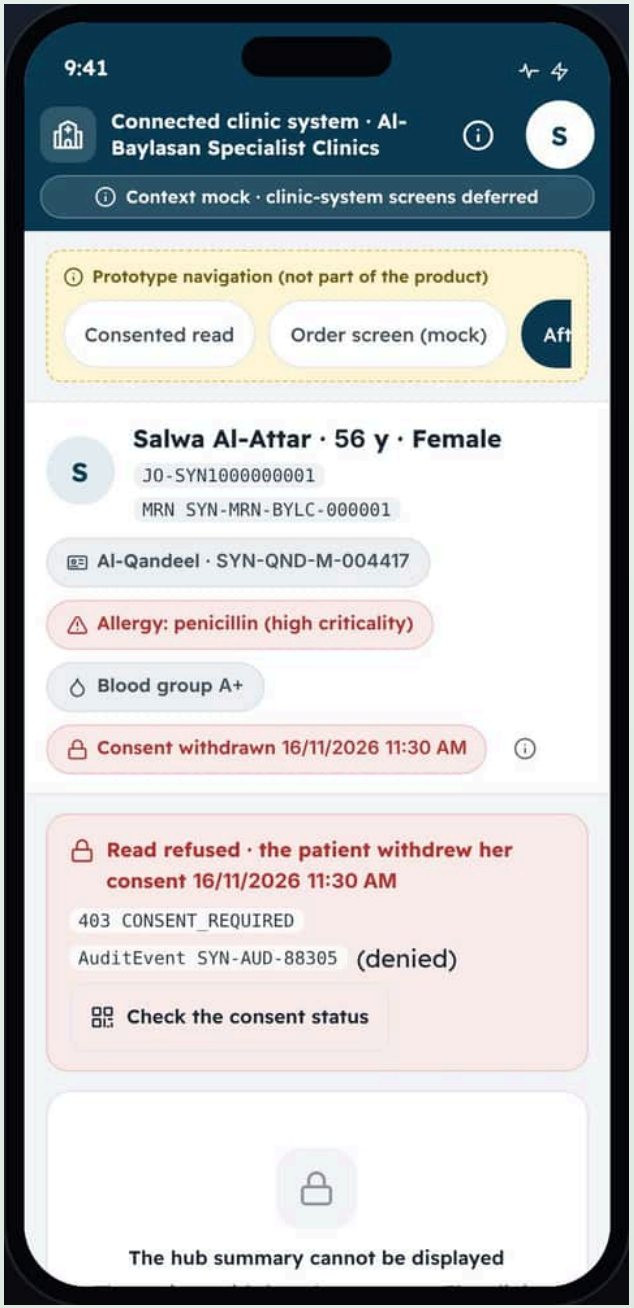
A "Context mock" banner explains that this screen shows how the clinic system drives the timeline the patient sees in "My visits". Under the patient banner is "Today's visit · 10:31 AM", SYCS-BYLC-VN-20261116-0001, with Dr. Samer Awad and status "In progress", then "New order".

What to tap

Pick a test from "Coded suggestions (LOINC)" and tap "Add the order", or scroll to "Orders of this visit" and tap "Appeal" on the dietitian referral row.

What happens

It shows "The order was added to today's visit and sent to the lab (mock)", or "The appeal was sent to Al-Qandeel Insurance (mock)". The list shows HbA1c auto-approved with the sample received 10:55 AM, UACR awaiting the insurer, atorvastatin 20 mg approved awaiting dispensing, and the dietitian referral "Rejected: not covered".



Clinic: after revocation

#/jc/revoked

What you see

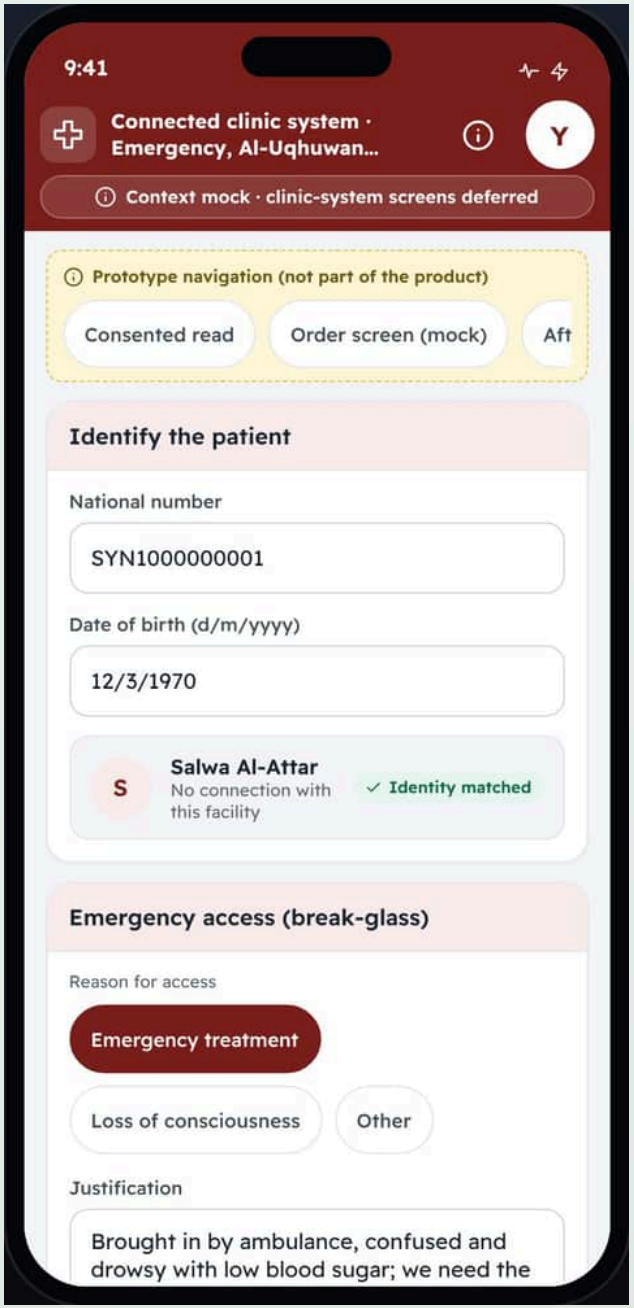
The banner shows “Consent withdrawn 16/11/2026 11:30 AM” instead of a valid consent, then “Read refused · the patient withdrew her consent 16/11/2026 11:30 AM” with 403 CONSENT_REQUIRED and AuditEvent SYN-AUD-88305 (denied). Next, “The hub summary cannot be displayed”; allergy and blood group stay visible.

What to tap

Tap “Check the consent status” in the refusal card, “Request access again” further down, or the items under “Clinic record (yours)”: today's visit, orders and prescription.

What happens

The first opens the verification page in its “After withdrawal” state, the second shows “Sends a new request to the patient (two steps with a preview)”, and the clinic-record items open the order screen. The refused attempt also appears in the patient's access log.



Emergency: identify and break-glass

#/ed/start

What you see

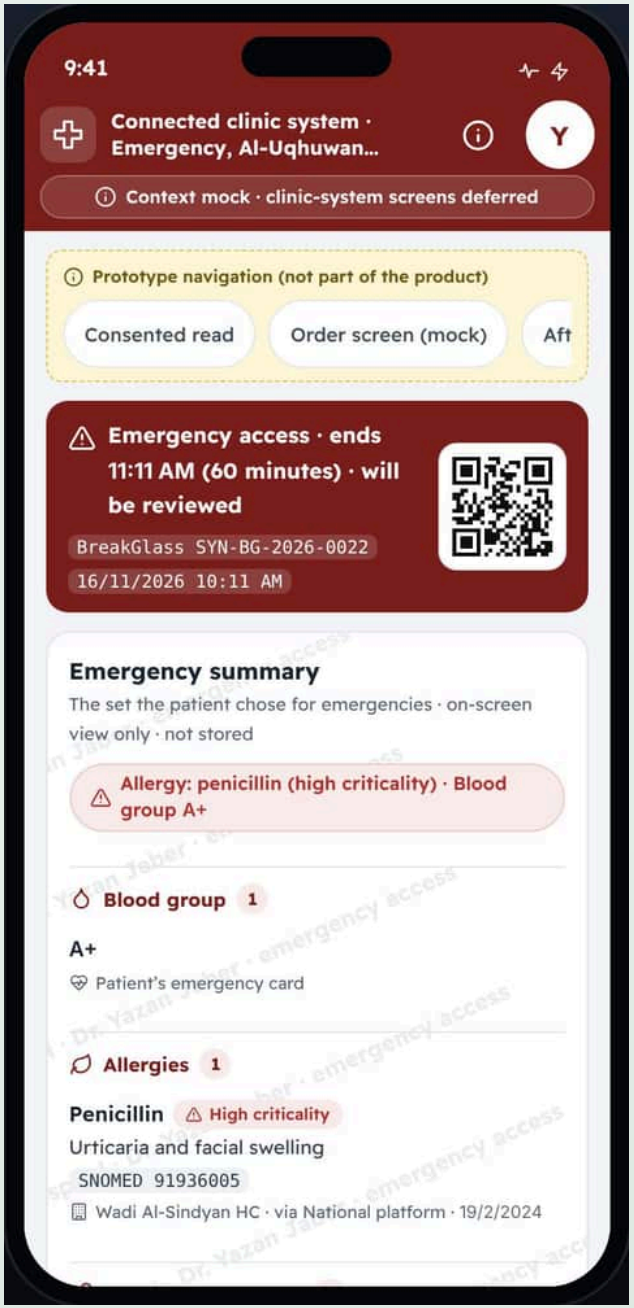
A red header reads “Connected clinic system · Emergency, Al-Uqhuwan Private Hospital”. Under “Identify the patient”, national number SYN1000000001 and date of birth 12/3/1970 match “Salwa Al-Attar · No connection with this facility” with an “Identity matched” badge. Then “Emergency access (break-glass)” with “Emergency treatment” selected and a written justification.

What to tap

Choose a reason and a duration (30 minutes, 60 minutes (default), 2 hours, 4 hours (maximum)), then tap “Open emergency access” at the bottom, as Dr. Yazan Jaber.

What happens

The emergency summary opens. If the identity does not match, “The patient could not be identified” appears; with an empty justification, “Write the justification first”. The screen notes that the patient is notified at once and the access is reviewed later.



Emergency: emergency summary

#/ed/view

What you see

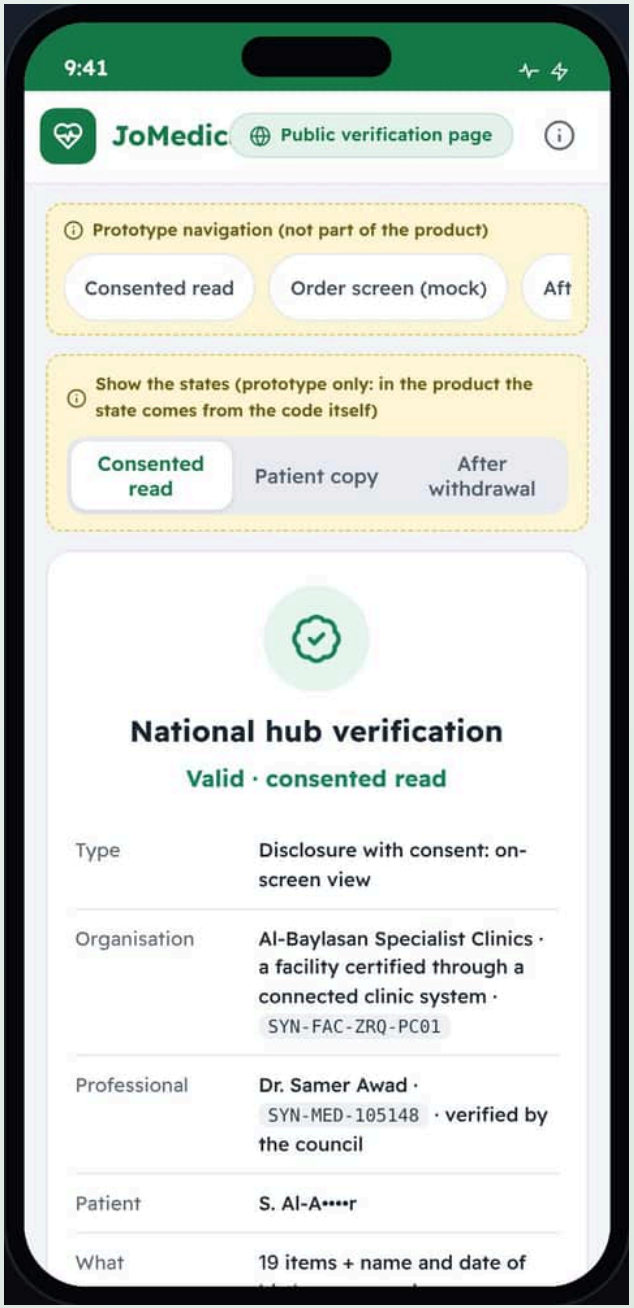
A red card reads “Emergency access · ends 11:11 AM (60 minutes) · will be reviewed”, BreakGlass SYN-BG-2026-0022, 16/11/2026 10:11 AM. Then the watermarked “Emergency summary”: blood group A+, penicillin allergy, then current medications (metformin, amlodipine), conditions and emergency contact Rana Al-Sabbagh (daughter).

What to tap

Scroll to “End emergency access now” below the summary, after the lines “Sensitive sections are not included” and “The rest of the file is not available in emergency access”.

What happens

The screen returns to identification with “Emergency access was ended and logged”. The “What is happening now” card shows the notification the patient received at once, the review queue entry for the hub's governance reviewer, and the automatic end at 11:11 AM.



Verification page: consented read

#/verify

What you see

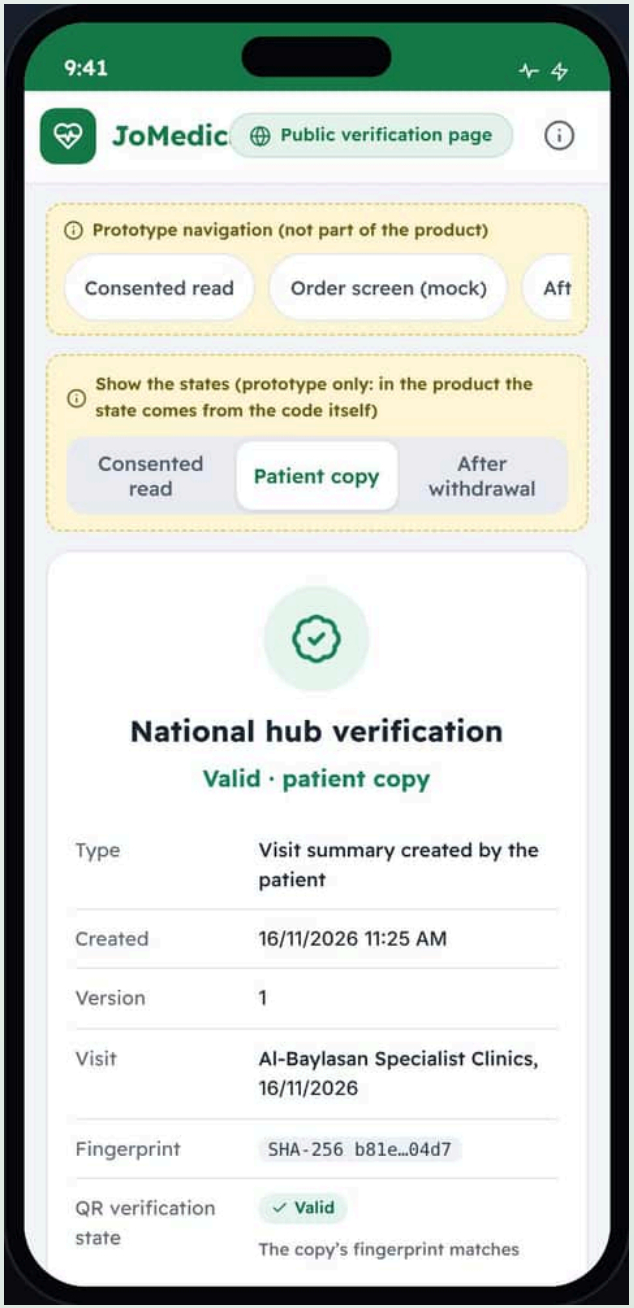
A JoMedica “Public verification page” shows “National hub verification” and “Valid · consented read”. Type “Disclosure with consent: on-screen view”, organisation Al-Baylasan Specialist Clinics, professional Dr. Samer Awad (verified by the council), and the patient masked as “S. Al-A••••r”. The “Show the states” switch is a demo control.

What to tap

Scroll to see fingerprint SHA-256 7f3a...c912 and audit record SYN-AUD-88231, or tap “Patient copy” or “After withdrawal” in the demo control.

What happens

The card switches to the chosen state. The page ends by stating that it shows no health information and only confirms that the read was issued by the hub and is still valid.



Verification page: patient copy

#/verify?k=export

What you see

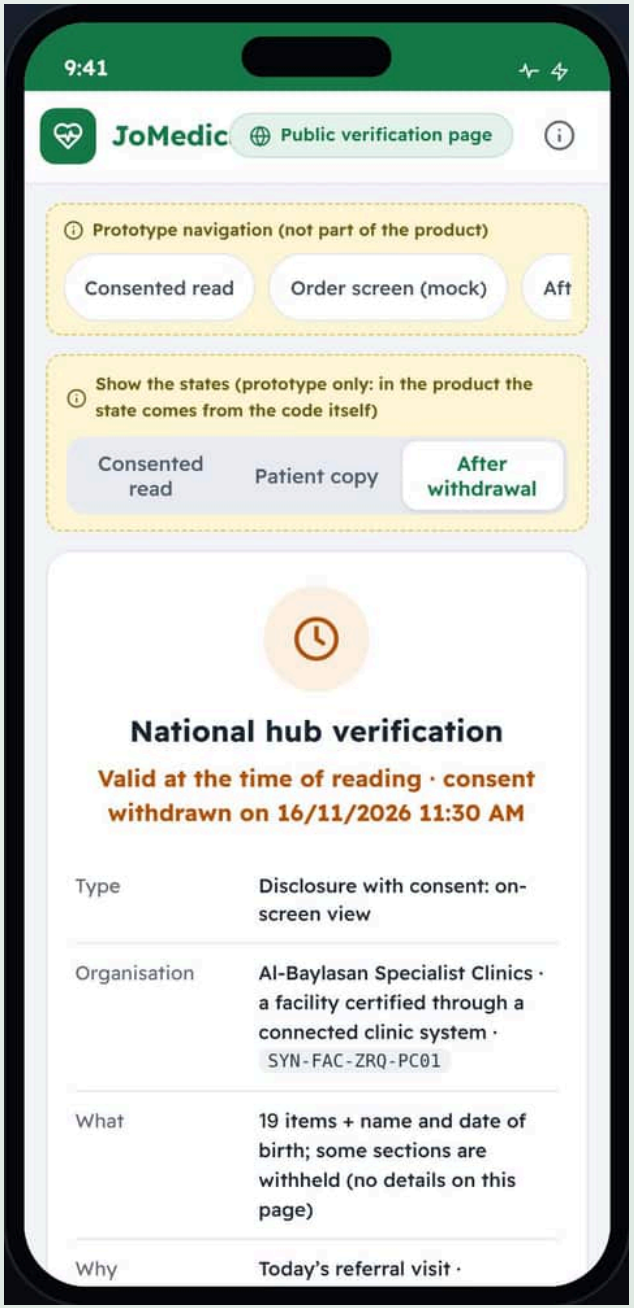
The card shows “Valid · patient copy”: type “Visit summary created by the patient”, created 16/11/2026 11:25 AM, version 1, visit “Al-Baylasan Specialist Clinics, 16/11/2026”, fingerprint SHA-256 b81e…04d7, and QR state “Valid: The copy’s fingerprint matches”.

What to tap

Nothing is tappable apart from the demo control, “Consented read” or “After withdrawal”, above the card.

What happens

The view switches to the chosen state. This is the page opened by the QR code on the visit file the patient exports from Visits & appointments.



Verification page: consent withdrawn

#/verify?k=revoked

What you see

The card reads “Valid at the time of reading · consent withdrawn on 16/11/2026 11:30 AM”. Since/until: “From 16/11/2026 10:05 AM until it was withdrawn 16/11/2026 11:30 AM”; status “the read is no longer valid”; original read time 16/11/2026 10:41 AM.

What to tap

Nothing is tappable apart from the demo control above the card; this state is also reached from “Check the consent status” on the clinic screen after revocation.

What happens

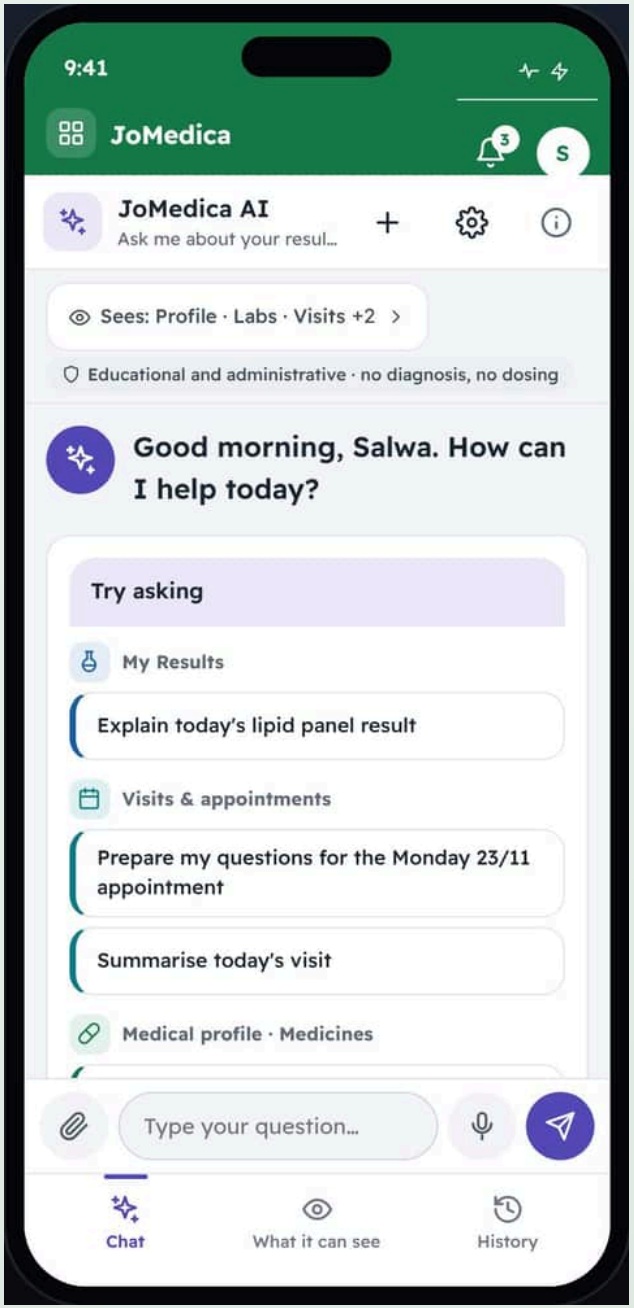
The page explains that the read took place under a valid consent that was withdrawn later: “A lawful disclosure stays lawful; the next read is refused.”

P6

JoMedica AI

JoMedica AI explains the patient's own record in plain language and prepares questions for her doctor, within educational and administrative limits: no diagnosis and no dosing. The screens follow the patient, Salwa Al-Attar, on 16/11/2026; the assistant opens from the app launcher or from the “Ask about this” button inside any module, and every read it makes is written to her access log. All people and data shown are synthetic.

15 screens and states · Interactive prototype: betariq.com/prototype/P6-ai/



Chat: home

#/chat

What you see

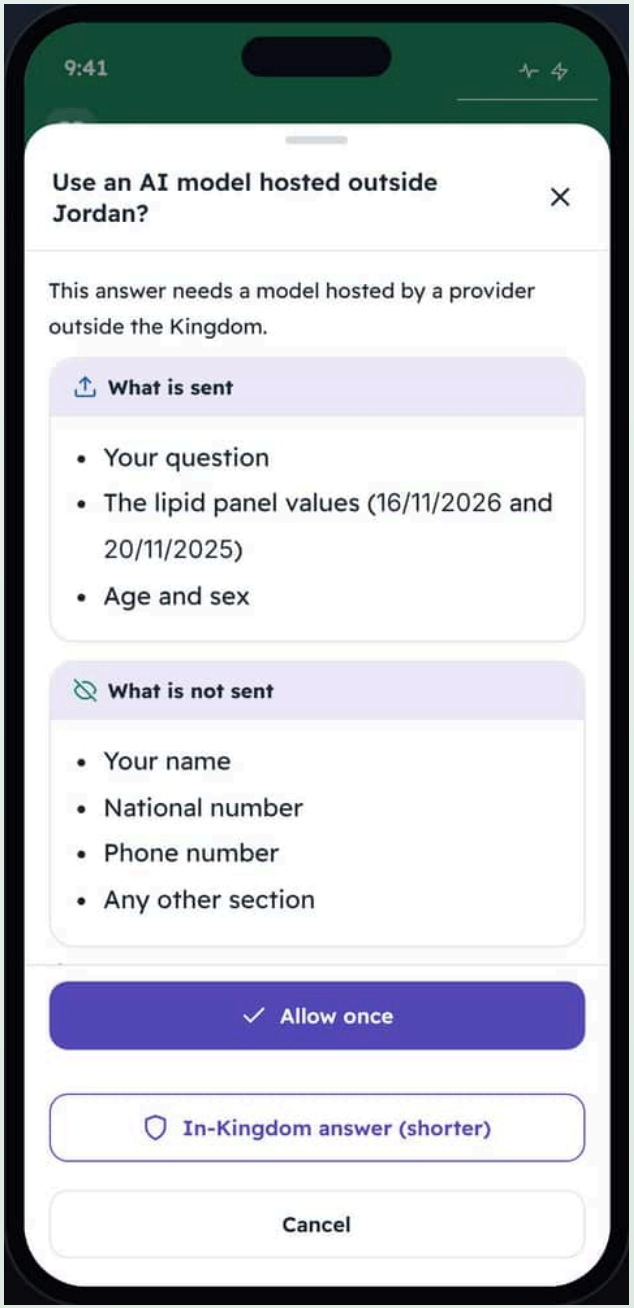
The header reads “JoMedica AI”, with the chip “Sees: Profile · Labs · Visits +2” and the note “Educational and administrative · no diagnosis, no dosing”. Then the greeting “Good morning, Salwa. How can I help today?” and a “Try asking” card of suggestions grouped by module, starting with “Explain today's lipid panel result”.

What to tap

Tap the suggestion “Explain today's lipid panel result” under “My Results”. The header also holds “New conversation”, “Assistant settings” and “About this page” icons; at the bottom are the input bar and the tabs “Chat”, “What it can see” and “History”.

What happens

The conversation “Lipid panel explained” opens and the processing question appears at once. The other suggestions show “Prototype: this conversation is not built”, and “Is this symptom urgent?” further down puts the cursor in the input bar to describe the symptom.



External-model opt-in (per use)

#/chat/c1#sheet=external

What you see

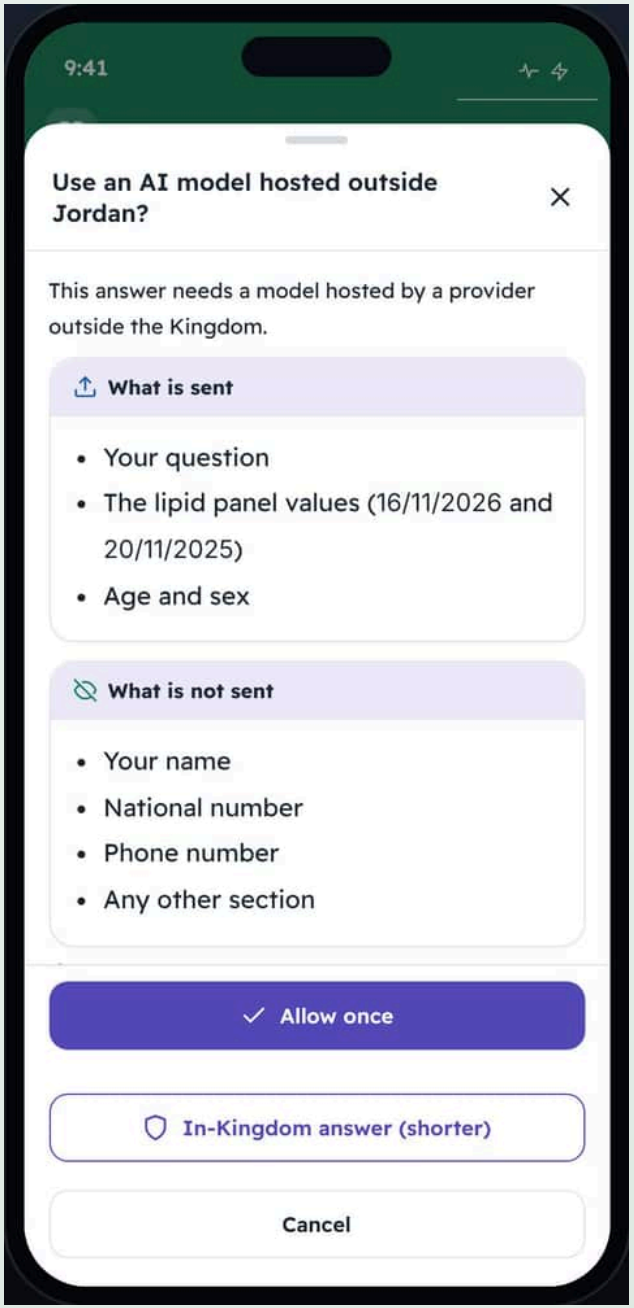
A sheet titled “Use an AI model hosted outside Jordan?” covers the screen. “What is sent”: the question, the lipid panel values (16/11/2026 and 20/11/2025), age and sex. “What is not sent”: name, national number, phone number and any other section. It adds that the provider keeps nothing after processing and does not train on it.

What to tap

Tap “Allow once” at the foot of the sheet, or “In-Kingdom answer (shorter)” below it, or “Cancel”.

What happens

The sheet closes, “Reading your lipid results from your record and checking the knowledge base…” appears, then the full answer, and the consent is written to the access log. After “Cancel”, the assistant card stays on “Before I answer, choose where this answer is processed” with a “Choose how it is processed” button that reopens the sheet.



Grounded answer with citations

#/chat/c1

What you see

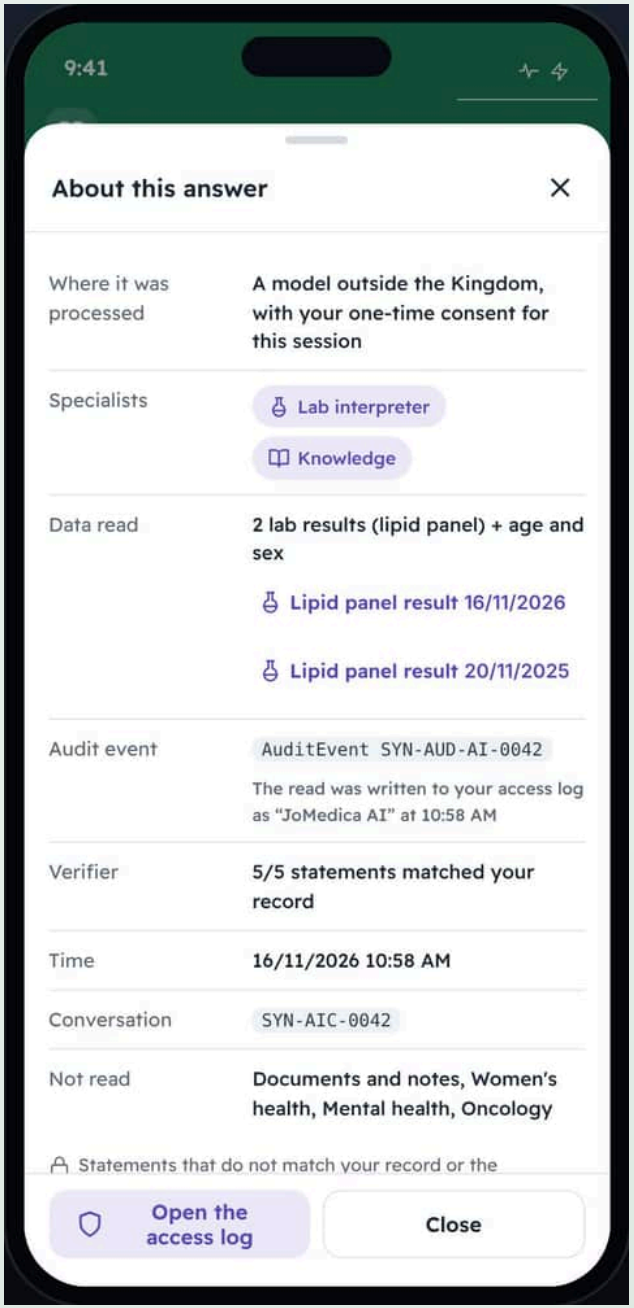
Opening the conversation brings up the processing question first, as pictured; nothing is sent before a choice. After it, the answer card shows “Specialists: lab interpreter + knowledge” and “Verified: 5 statements match your record”, then the values: total cholesterol 212, LDL 132, HDL 46 and triglycerides 168 mg/dL, each with its reference and flag.

What to tap

Tap “In-Kingdom answer (shorter)” for the short answer, or “Allow once” for the full one. Within the answer, tap one of the numbered “Sources”, “Share with my doctor” or “About this answer” at its foot.

What happens

The in-Kingdom answer carries a “Short in-Kingdom answer” badge and 4 verified statements, drops the comparison with 20/11/2025 and lists two doctor questions instead of three. The full answer adds the comparison (224 → 212 and 181 → 168; a small improvement) and a note that atorvastatin started today and the assistant cannot advise on the dose.



About this answer

#/chat/c1#sheet=about

What you see

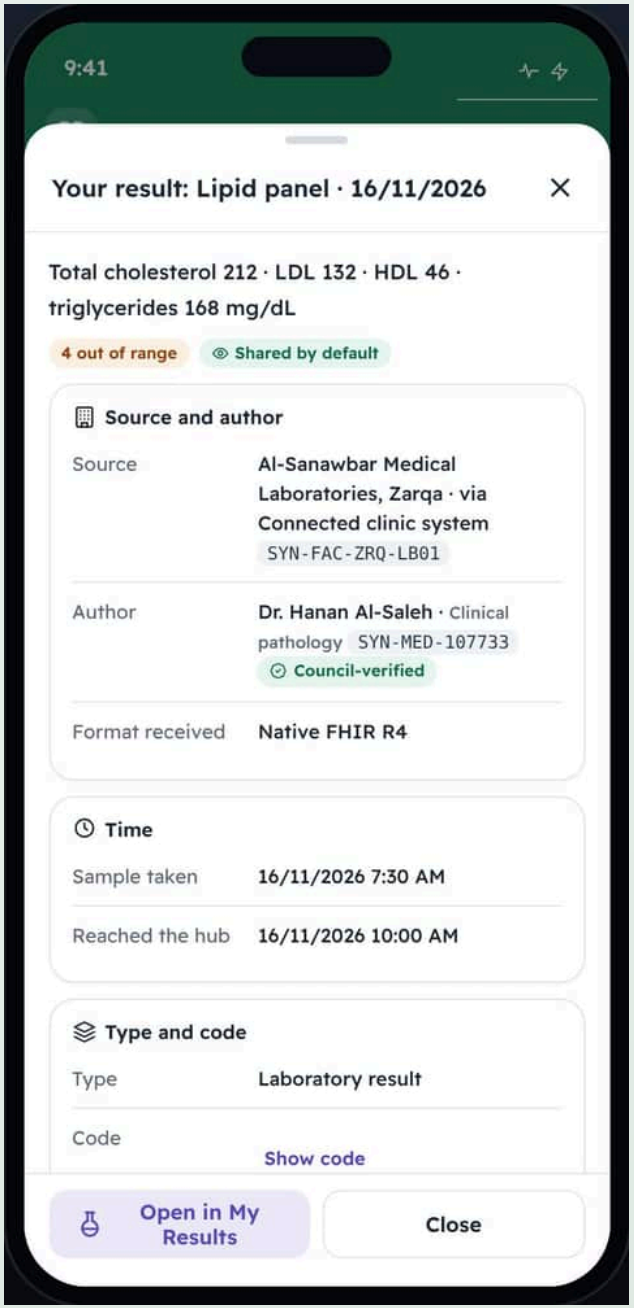
The sheet lists “Where it was processed: A model outside the Kingdom, with your one-time consent for this session”, the specialists “Lab interpreter” and “Knowledge”, “Data read: 2 lab results (lipid panel) + age and sex”, audit event SYN-AUD-AI-0042 at 10:58 AM, “Verifier: 5/5”, conversation SYN-AIC-0042, and “Not read”: documents, women's health, mental health, oncology.

What to tap

Tap “Lipid panel result 16/11/2026” or “Lipid panel result 20/11/2025” under the data read, or “Open the access log” at the foot of the sheet, or “Close”.

What happens

Each result opens its envelope with all the source facts (the next two pages). “Open the access log” moves to the permissions view of “My file requests”, where the assistant's read appears without the conversation text.



Source 1: lipid panel envelope, 16/11/2026

#/chat/c1#sheet=cite

What you see

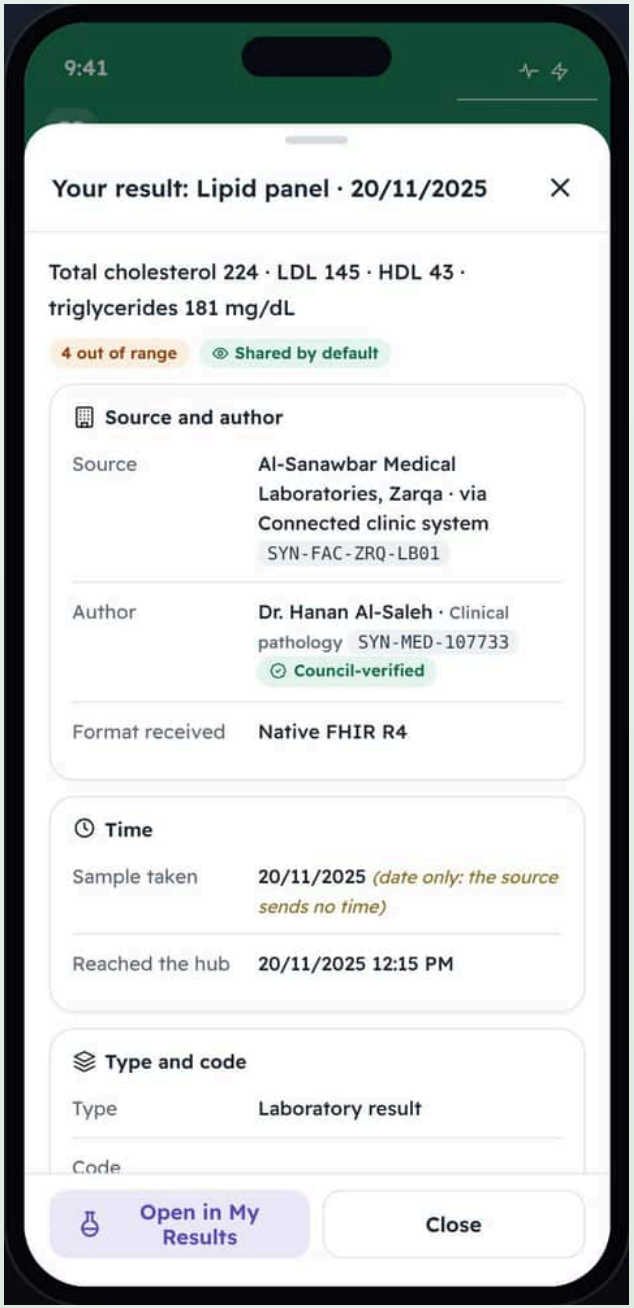
The sheet shows “Your result: Lipid panel · 16/11/2026” with 212, 132, 46 and 168 mg/dL and “4 out of range”. Source: “Al-Sanawbar Medical Laboratories, Zarqa · via Connected clinic system”; author Dr. Hanan Al-Saleh (council-verified); native FHIR R4; sample 7:30 AM, reached the hub 10:00 AM.

What to tap

Scroll down to “Who has seen it”, which lists JoMedica AI's read at 10:58 AM (SYN-AUD-AI-0042), then tap “Ask about this”, “Open in My Results” or “Close”.

What happens

“Ask about this” opens a conversation tied to this result, and “Open in My Results” moves to the result in My Results. “Export PDF with QR”, “Request a correction” and “Report a problem” each show a short confirmation message.



Source 2: lipid panel envelope, 20/11/2025

#/chat/c1#sheet=cite2

What you see

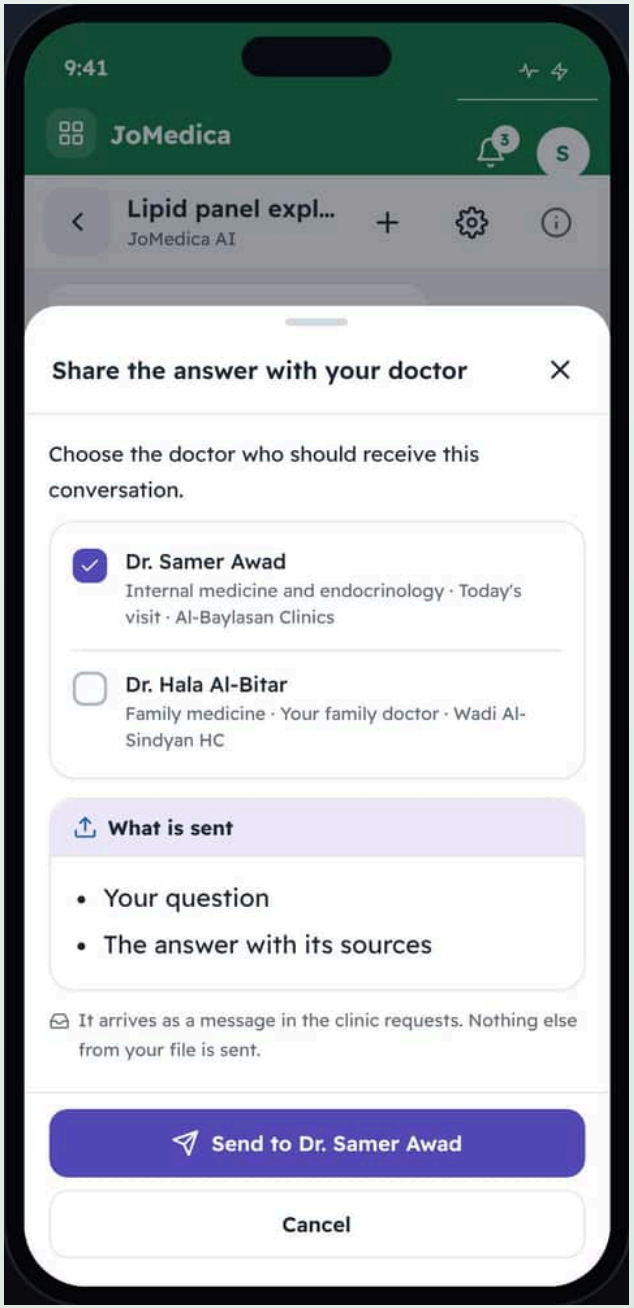
The sheet shows “Your result: Lipid panel · 20/11/2025” with 224, 145, 43 and 181 mg/dL, from the same laboratory and author. Sample time reads “20/11/2025 (date only: the source sends no time)”, reached the hub 12:15 PM, and reference numbers are “(not available from this source)”.

What to tap

Scroll to “Who has seen it”: Dr. Rasha Al-Shami opened the share link twice on 2/3/2026, then the assistant's read on 16/11/2026. Tap “Open in My Results” or “Close” at the foot of the sheet.

What happens

“Open in My Results” moves to this result in My Results; “Close” returns to the answer, where source 2 sits next to the comparison line.



Share the answer with a doctor

#/chat/c1#sheet=shareDoc

What you see

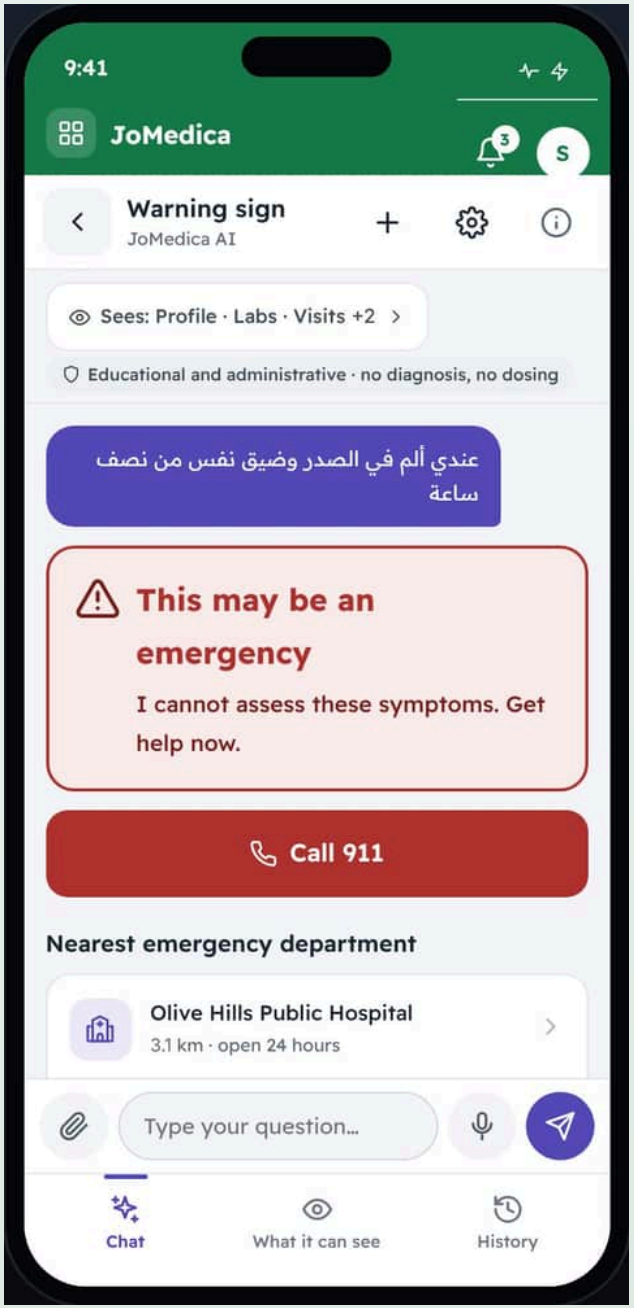
The sheet “Share the answer with your doctor” lists two care-team doctors: Dr. Samer Awad (internal medicine and endocrinology · today's visit · Al-Baylasan Clinics), selected, and Dr. Hala Al-Bitar (family medicine · Wadi Al-Sindyan HC). What is sent: the question and the answer with its sources only, as a message in the clinic requests.

What to tap

Tap “Send to Dr. Samer Awad” at the foot of the sheet, or tap Dr. Hala Al-Bitar first so the button changes to her name.

What happens

The sheet closes with the message “Sent to Dr. Samer Awad · it arrives as a message in the clinic requests”, and a line “Sent to Dr. Samer Awad” is added under the answer.



Red flag: escalation to care

#/chat/red

What you see

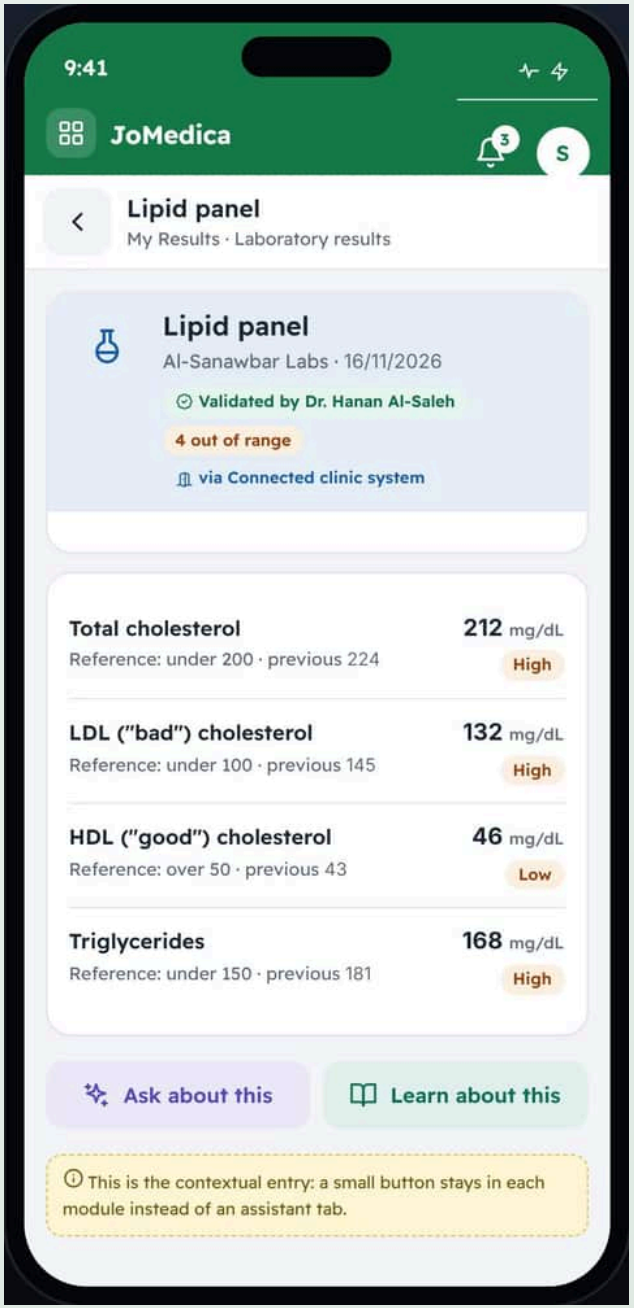
After the patient's message (in Arabic) about chest pain and shortness of breath for half an hour, the assistant does not answer. It shows “This may be an emergency” and “I cannot assess these symptoms. Get help now.”, then “Call 911” and the nearest emergency departments: Olive Hills Public Hospital (3.1 km · open 24 hours) and Al-Uqhuwan Private Hospital (21 km).

What to tap

Tap “Call 911”, either hospital, or “Show my emergency card” or “Alert Rana (emergency contact)” below them.

What happens

Calling shows “Opening the call”, a hospital opens the Directory, the card opens My health card, and the alert shows “Prototype: an instant alert is sent to Rana Al-Sabbagh (emergency contact)”. This screen appears whenever a message mentions chest pain, shortness of breath or loss of consciousness.



Contextual entry: a result in My Results

#/entry

What you see

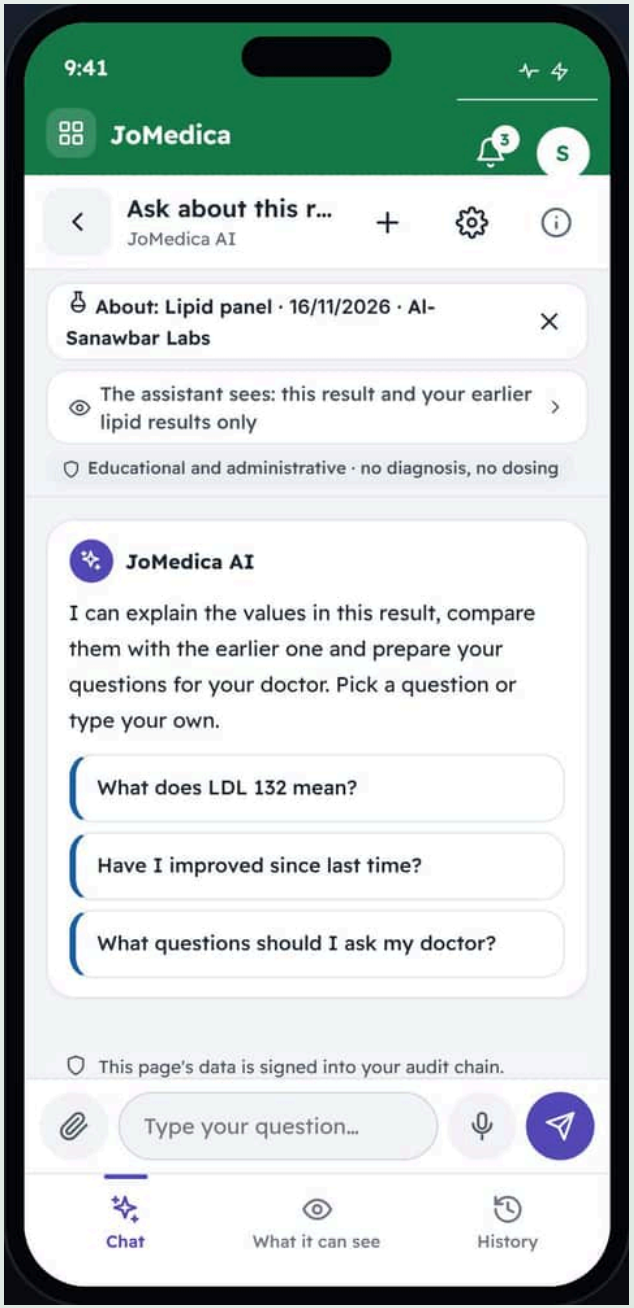
The “Lipid panel” page in “My Results · Laboratory results”: Al-Sanawbar Labs · 16/11/2026, validated by Dr. Hanan Al-Saleh, “4 out of range”. Total cholesterol 212 (previous 224) High, LDL 132 (previous 145) High, HDL 46 (previous 43) Low, triglycerides 168 (previous 181) High.

What to tap

Tap the “Ask about this” button under the values, or “Learn about this” beside it, or the back arrow in the header.

What happens

“Ask about this” opens the assistant with a conversation limited to this result (next page); “Learn about this” opens the Knowledge module. The assistant needs no tab in each module, only this small button.



Conversation scoped to a result

#/chat/ctx

What you see

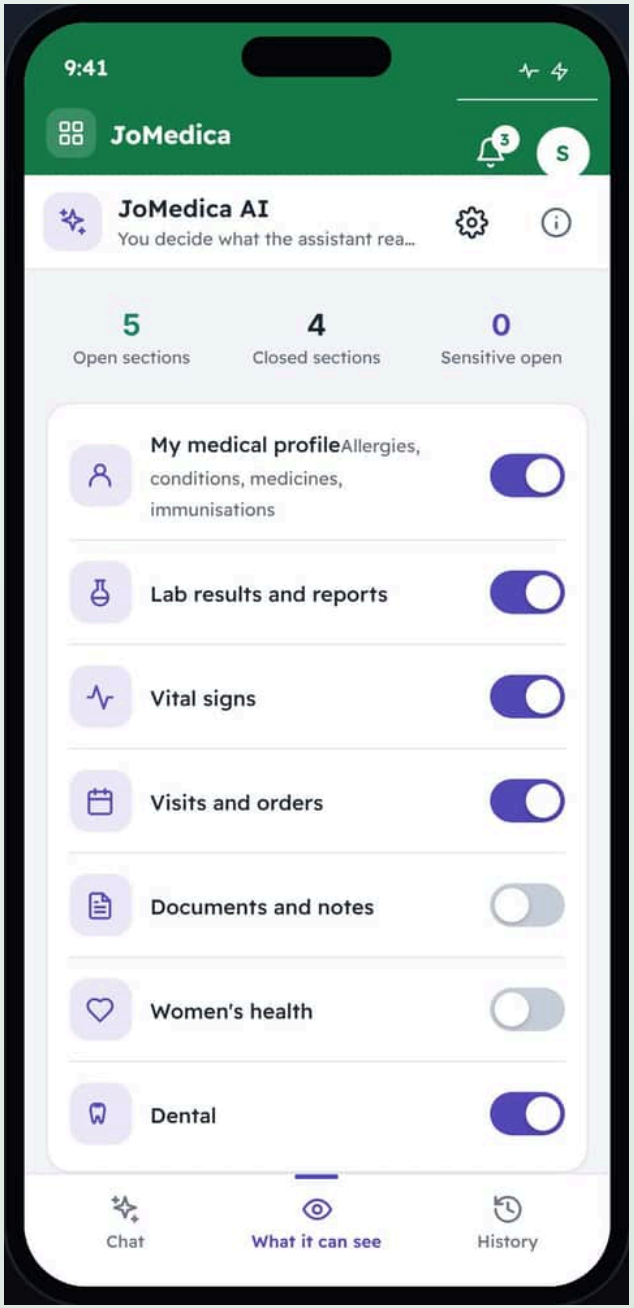
The header reads “Ask about this result”, with the chip “About: Lipid panel · 16/11/2026 · Al-Sanawbar Labs” and below it “The assistant sees: this result and your earlier lipid results only”. The assistant says it can explain the values, compare them with the earlier result and prepare questions, offering three ready questions.

What to tap

Tap “What does LDL 132 mean?”, or “Clear the context” (×) on the context chip, or the “The assistant sees…” line.

What happens

The first question opens “Lipid panel explained” with the processing question; the other two show “Prototype: this conversation is not built”. “Clear the context” returns to the general chat, and the “sees” line opens “What it can see”.



What the assistant can see

#/scopes

What you see

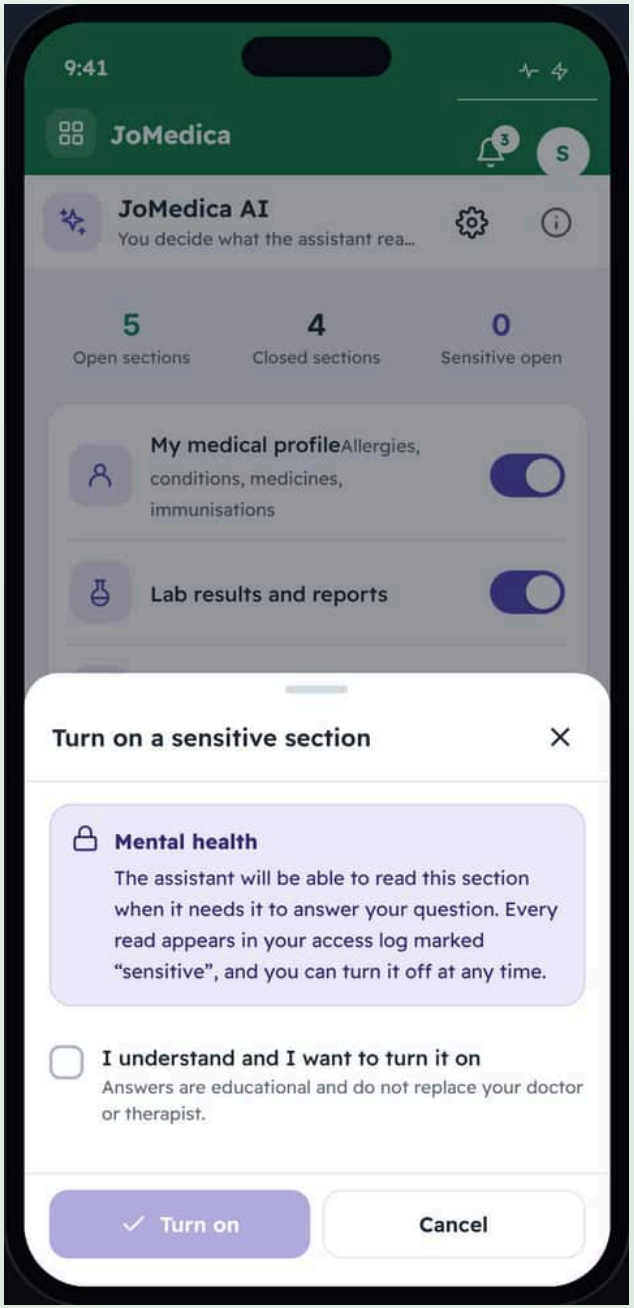
The page reads “You decide what the assistant reads” with counters: 5 open sections, 4 closed, 0 sensitive open. Switches are on for My medical profile, Lab results and reports, Vital signs, Visits and orders, and Dental; off for Documents and notes and Women's health.

What to tap

Tap any section's switch, or scroll to “Sensitive sections” and tap “Mental health”. Below are “Keep conversation history”, “Delete all conversations” and the “Where it is processed” choices: “In the Kingdom (default)” and “External model (asks every time)”.

What happens

The switch flips with a message such as “Documents and notes” is open to the assistant, or “... is closed: the assistant will not read it”. A sensitive section does not open directly: a confirmation sheet appears (next page). “Nothing is used to train models” is fixed.



Turn on a sensitive section

#/scopes#sheet=sensOn

What you see

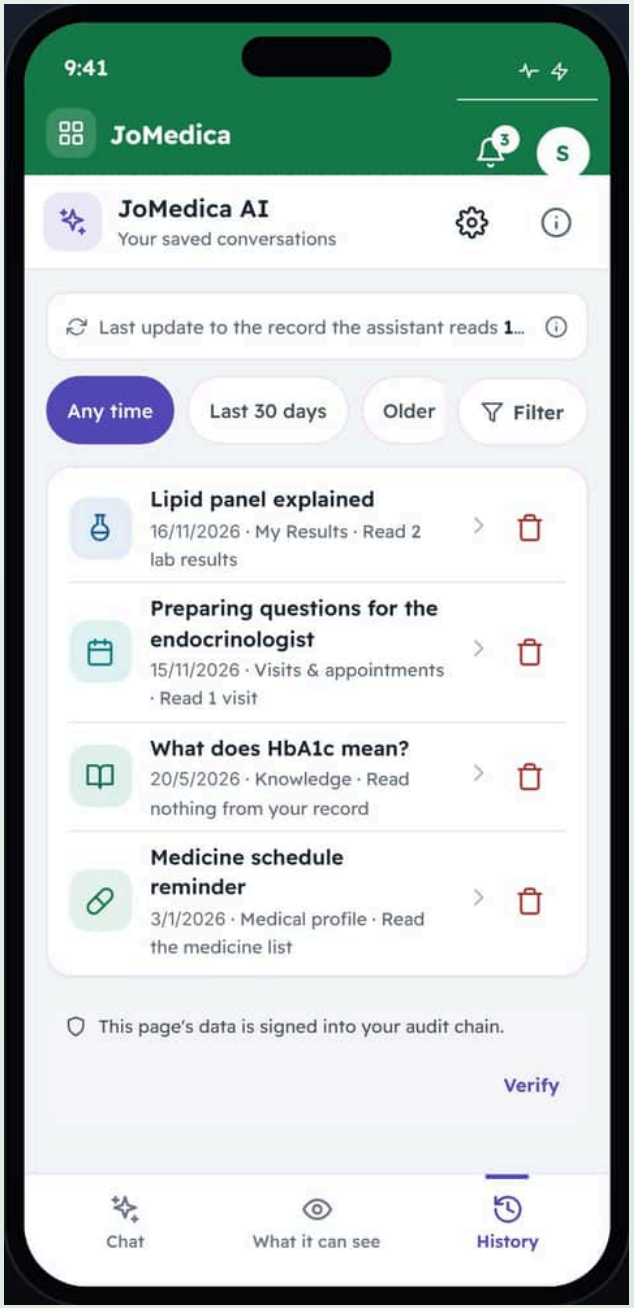
The sheet "Turn on a sensitive section" for "Mental health" explains that the assistant will read it when needed, every read is logged as "sensitive", and it can be turned off at any time. Below is the box "I understand and I want to turn it on" with "Answers are educational and do not replace your doctor or therapist."

What to tap

Tick "I understand and I want to turn it on" first, then tap "Turn on" at the foot of the sheet; or "Cancel" to leave without a change.

What happens

"Turn on" does nothing until the box is ticked. Then the sheet closes with "Mental health" is open with your confirmation. Every read is logged as "sensitive", and the "Sensitive open" counter becomes 1.



History

#/history

What you see

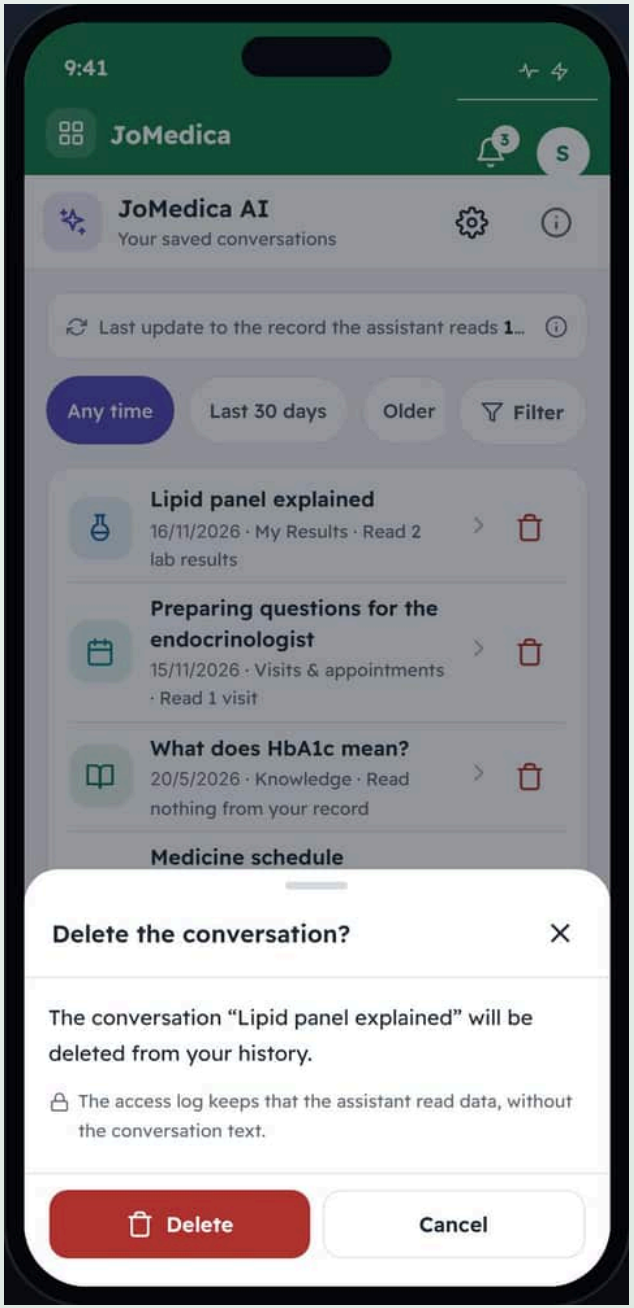
The page reads “Your saved conversations” and “Last update to the record the assistant reads 16/11/2026 10:47 AM · 4 Saved conversations · seen by: only you”. Conversations: Lipid panel explained (16/11/2026, read 2 lab results), Preparing questions for the endocrinologist (15/11/2026), What does HbA1c mean? (20/5/2026, read nothing), Medicine schedule reminder (3/1/2026).

What to tap

Tap “Lipid panel explained” to open it, or the “Delete the conversation” icon beside any row, or “Last 30 days”, “Older” and “Filter” above the list.

What happens

“Lipid panel explained” opens with the processing question; the others show “Prototype: this conversation is not built”. The delete icon opens a confirmation sheet, and the period chips filter the list in place.



Delete a conversation

#/history#sheet=delOne

What you see

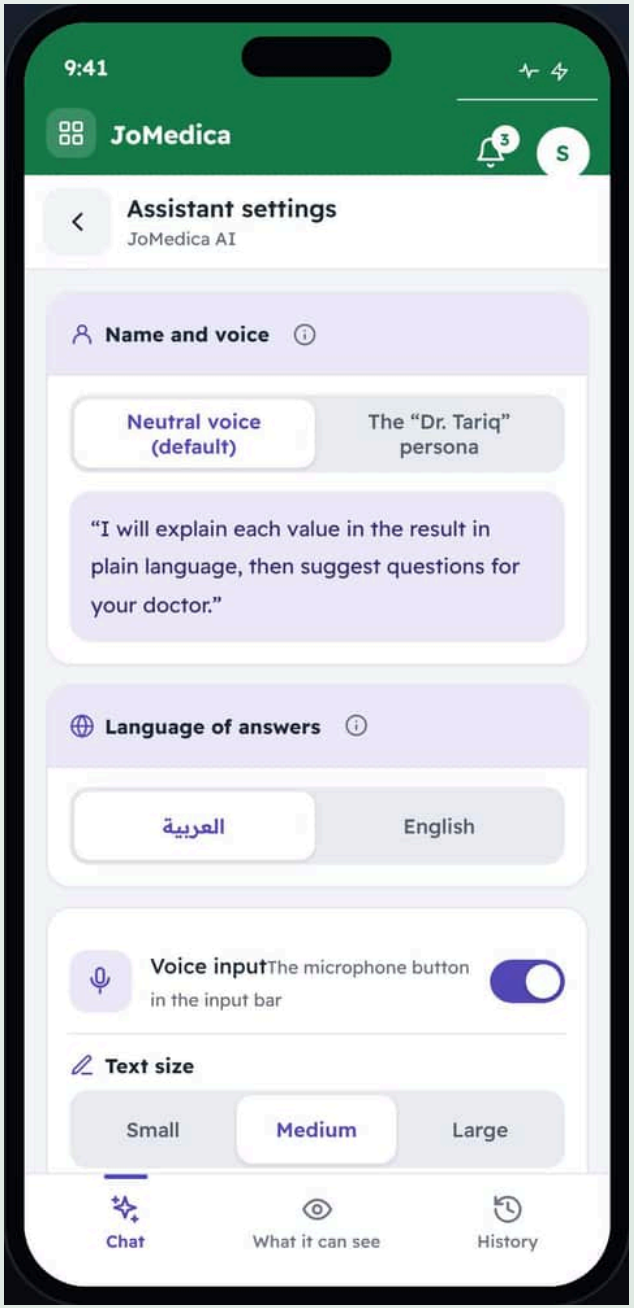
The sheet asks “Delete the conversation?” and explains “The conversation “Lipid panel explained” will be deleted from your history.”, with the line “The access log keeps that the assistant read data, without the conversation text.”

What to tap

Tap “Delete” at the foot of the sheet to confirm, or “Cancel” to keep the conversation in the list as it is.

What happens

The sheet closes with “Conversation deleted” and 3 conversations remain in the list. The read entry in the access log stays.



Assistant settings

#/settings

What you see

“Assistant settings” shows “Name and voice” with “Neutral voice (default)” selected and “The “Dr. Tariq” persona”, plus the sample “I will explain each value in the result in plain language, then suggest questions for your doctor.”, then “Language of answers” (العربية / English), “Voice input” switched on, and “Text size” on “Medium”.

What to tap

Tap “The “Dr. Tariq” persona”, the “Voice input” switch, or “Small” or “Large”. Further down is a link to “What it can see”, and the header has a back arrow.

What happens

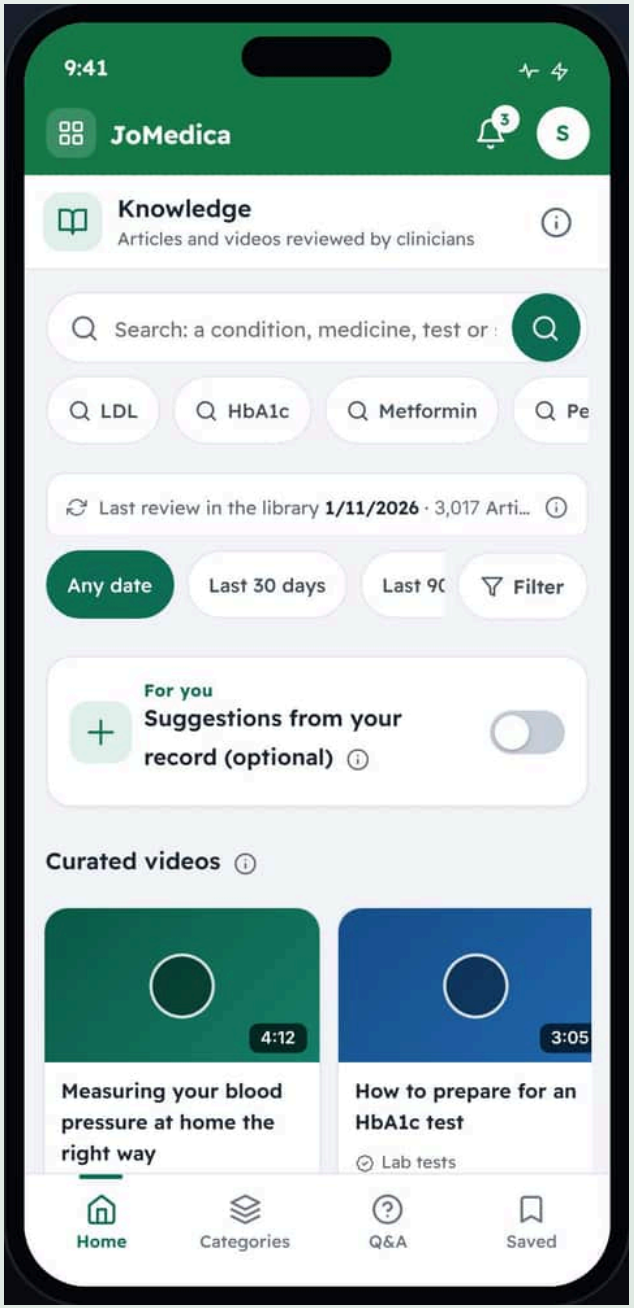
With the “Dr. Tariq” persona the sample becomes “Let us go through the result together, one number at a time…” and answers carry an “In Dr. Tariq's style” tag; the name stays “JoMedica AI”. Turning voice input off makes the microphone show “Voice input is off in Settings”, and text size changes the chat text.

P7

Knowledge

Knowledge is the single JoMedica app that holds every health article and video, each category with an owner team and a clinical review committee. The screens show the patient Salwa’s account; the app opens from the JoMedica app launcher, or from “Learn about this” next to an entry in her record, which opens it pre-filtered. All people and data shown are synthetic.

23 screens and states · Interactive prototype: betariq.com/prototype/P7-knowledge/



Home: “For you” off, with the video row

#/home

What you see

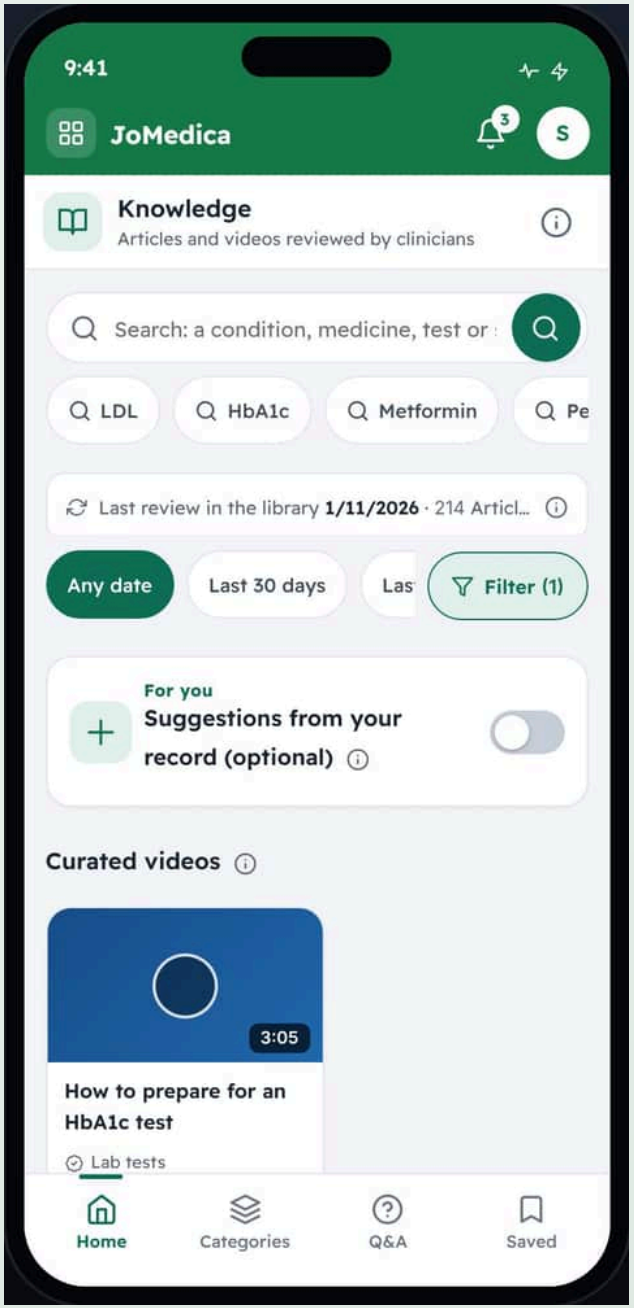
The page shows a search bar and popular-search chips (LDL, HbA1c, Metformin, Penicillin allergy), then “Last review in the library 1/11/2026 · 3,017 Articles”. The “For you” card has its switch off, then “Curated videos” starts with the blood-pressure video (4:12).

What to tap

Tap the “For you” switch, a video card or a popular-search chip. Below the videos are “New and recently reviewed” and the collections “Start here with diabetes” and “Read your lab results”.

What happens

The switch opens “Turn on “For you”?” before any suggestion appears, a video opens its page and a chip runs that search. The bottom bar moves between “Home”, “Categories”, “Q&A” and “Saved”.



Home filtered to Lab tests

#/home?kf=labs

What you see

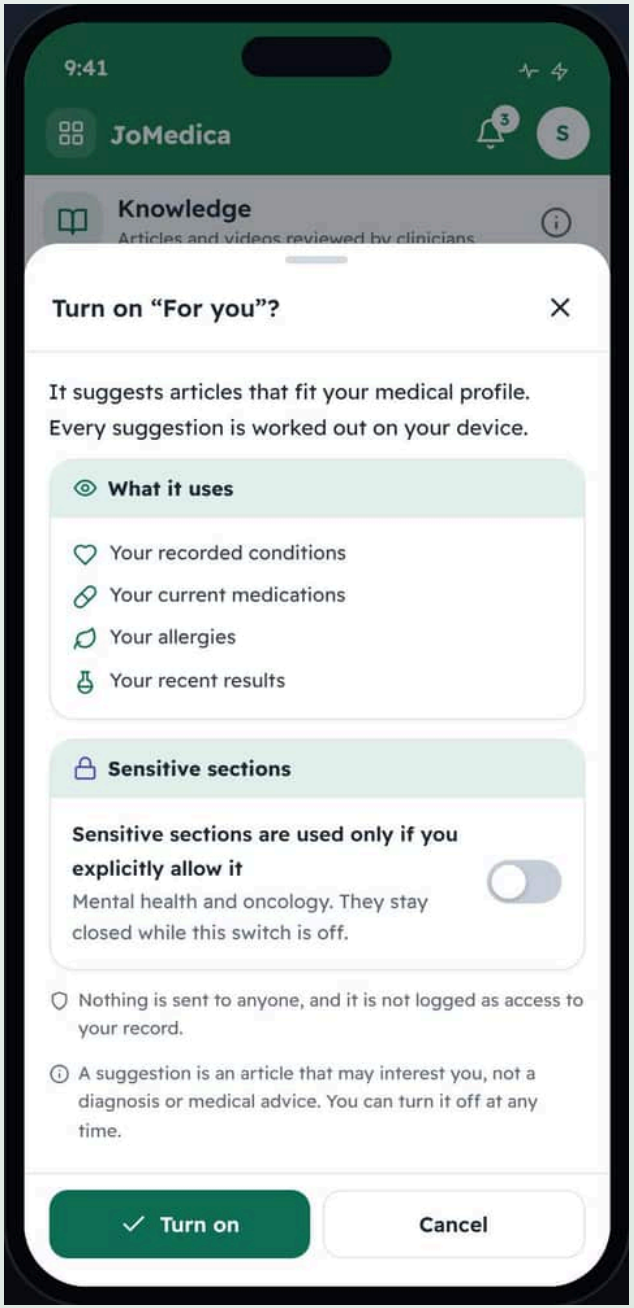
With “Lab tests” chosen in the filter, the button reads “Filter (1)” and the facts line shows 214 articles. “Curated videos” keeps only “How to prepare for an HbA1c test” (3:05), and the list below holds the LDL and HbA1c articles.

What to tap

Tap “Filter (1)” to change the category, owner team or review date, or the “Any date”, “Last 30 days” and “Last 90 days” chips beside it.

What happens

The filter sheet opens with “Category” and “Owner team” lists and notes that the page’s figures count matching items only; its “Clear filter” link brings back the whole library.



Turning on “For you”: what it uses

#/home#sheet=forYouOn

What you see

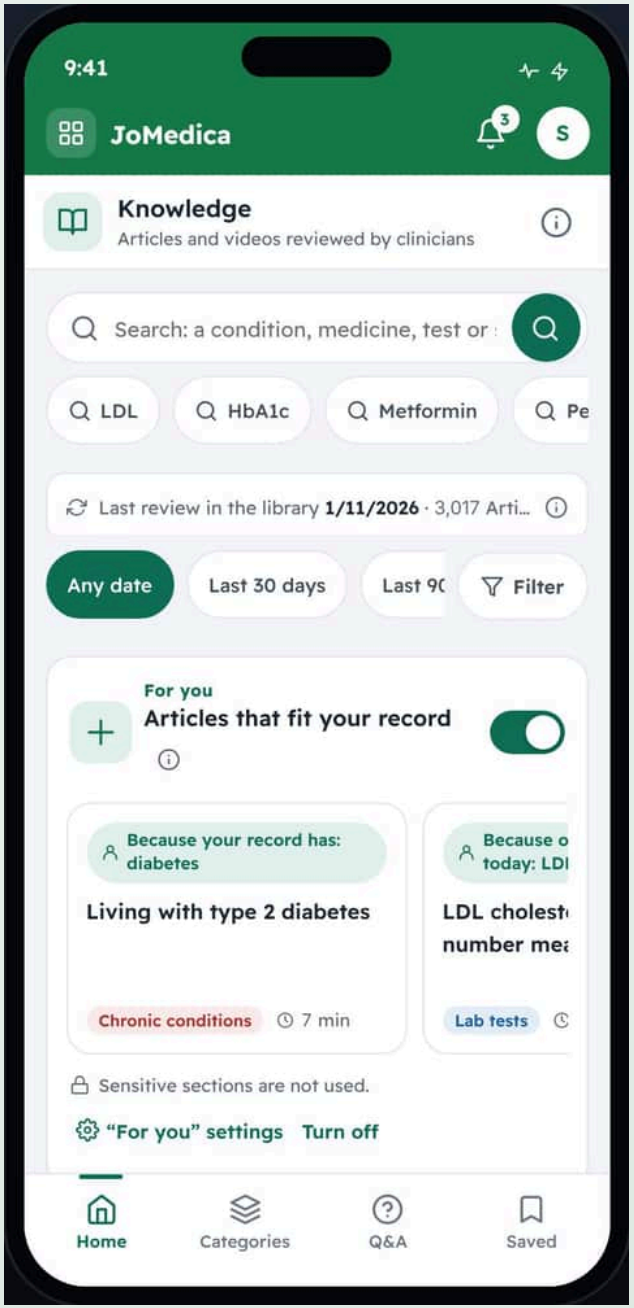
The sheet “Turn on “For you”?” says every suggestion is worked out on the device from recorded conditions, current medications, allergies and recent results. Sensitive sections (mental health and oncology) stay closed while their switch is off, nothing is sent and nothing is logged as access to the record.

What to tap

Tap “Turn on” at the bottom, or “Cancel”; the sensitive-sections switch can be turned on first.

What happens

“Turn on” shows “For you” is on, computed on your device, and the “For you” card fills with articles. “Cancel” closes the sheet and leaves it off. A suggestion is an article, not a diagnosis.



Home: “For you” on

#/home?fy=1

What you see

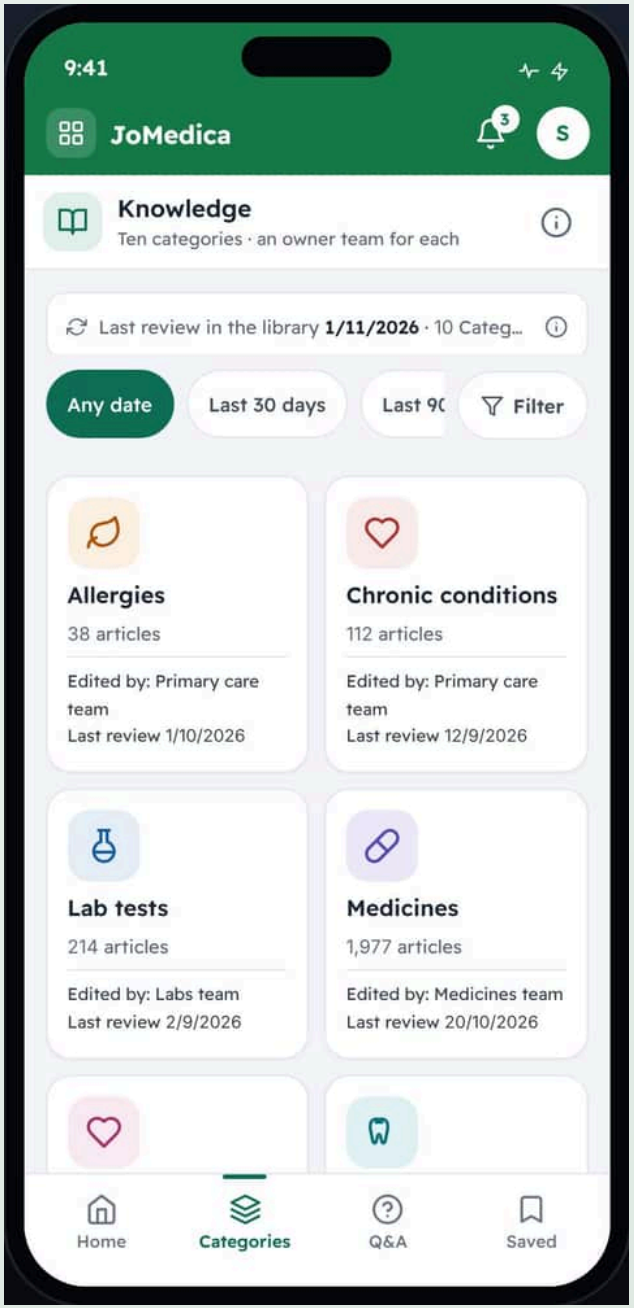
The “For you” card reads “Articles that fit your record” with six suggestions, each with its reason: “Living with type 2 diabetes” because the record has diabetes, then the LDL article because of today’s LDL 132. Beneath: “Sensitive sections are not used.”

What to tap

Swipe the row and tap any suggestion, or “For you” settings or “Turn off” under the card.

What happens

A suggestion opens the article with a “From your record” box; settings opens the same sheet with a “Done” button; “Turn off” shows “For you” suggestions turned off and the card returns to its off state.



P7 Knowledge · Screen 5 of 23

Categories and owner teams

#/cats

What you see

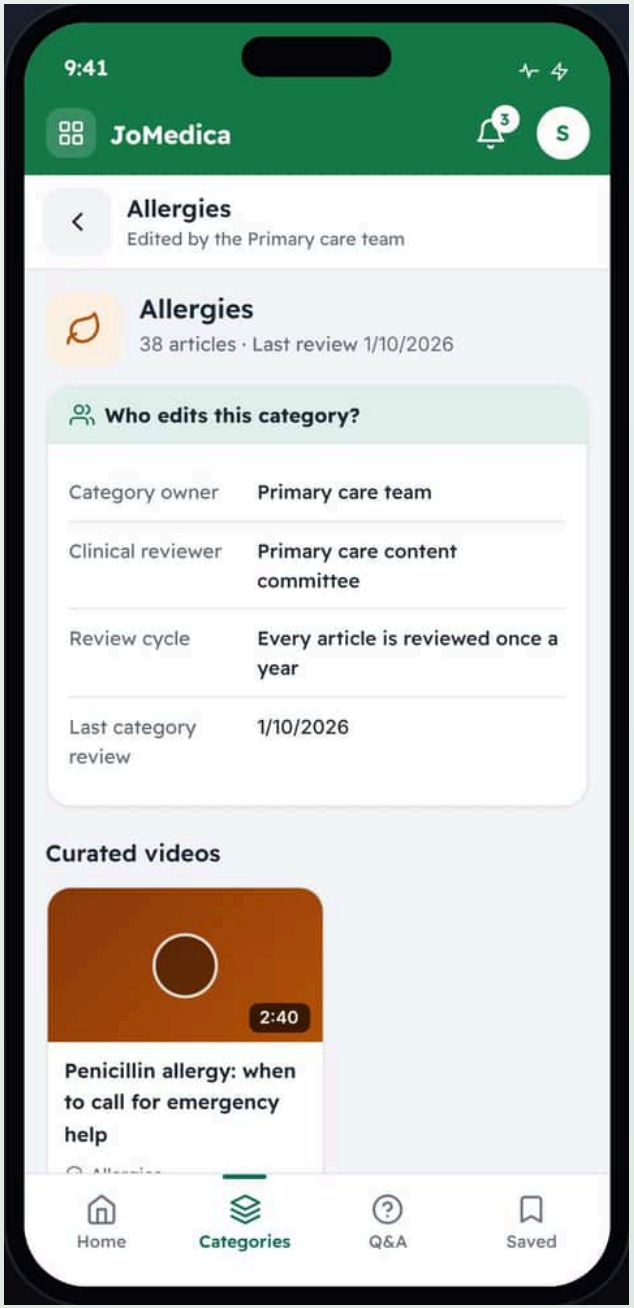
Ten categories in a grid, each with its article count, owner team and last review date, starting with “Allergies”: 38 articles, edited by the Primary care team, last review 1/10/2026; then “Chronic conditions” (112), “Lab tests” (214) and “Medicines” (1,977).

What to tap

Tap any category, or “Filter” above the grid to pick an owner team or review period.

What happens

The category page opens with its articles and videos. No team edits another team’s category, and every article is clinically reviewed once a year.



Allergies category

#/cat/allergy

What you see

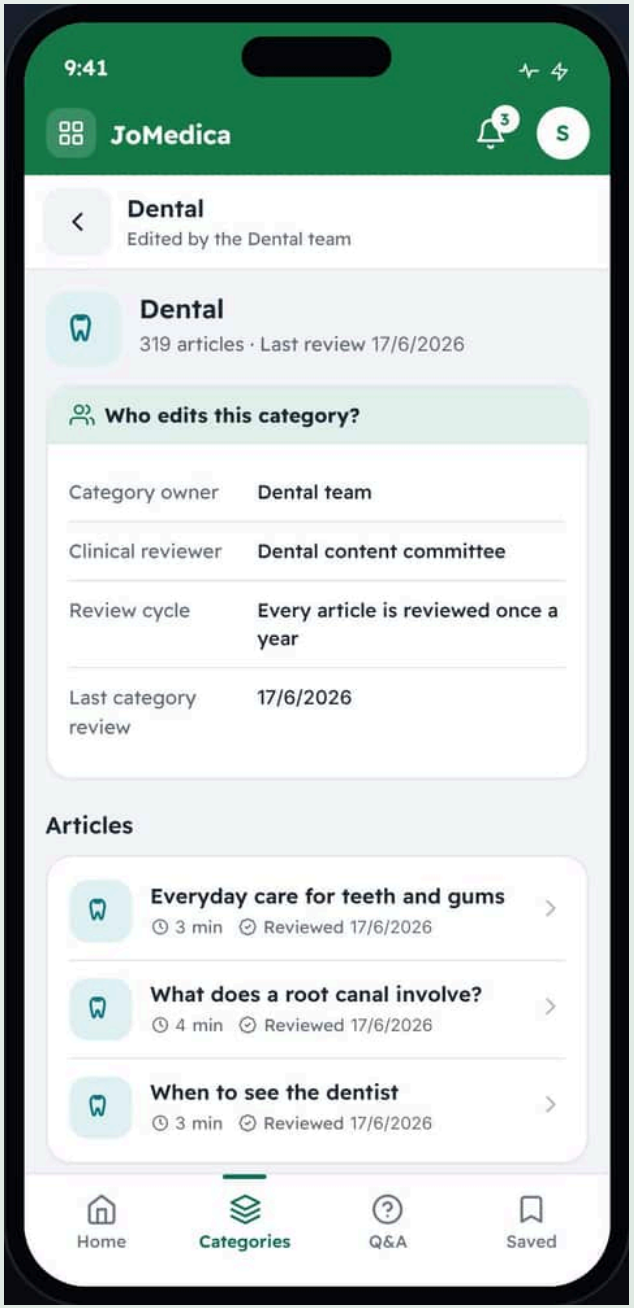
"Allergies": 38 articles, last review 1/10/2026. "Who edits this category?" answers: owner Primary care team, clinical reviewer Primary care content committee, every article reviewed once a year. Then the video "Penicillin allergy: when to call for emergency help" (2:40).

What to tap

Tap the video, or scroll to "Articles" and tap one of the three titles, such as "Penicillin allergy: what it means for you".

What happens

The video or article opens. The line under the list reads "Showing 3 of 38", and the back arrow at the top returns to Categories.



Dental category (sample titles)

#/cat/dental

What you see

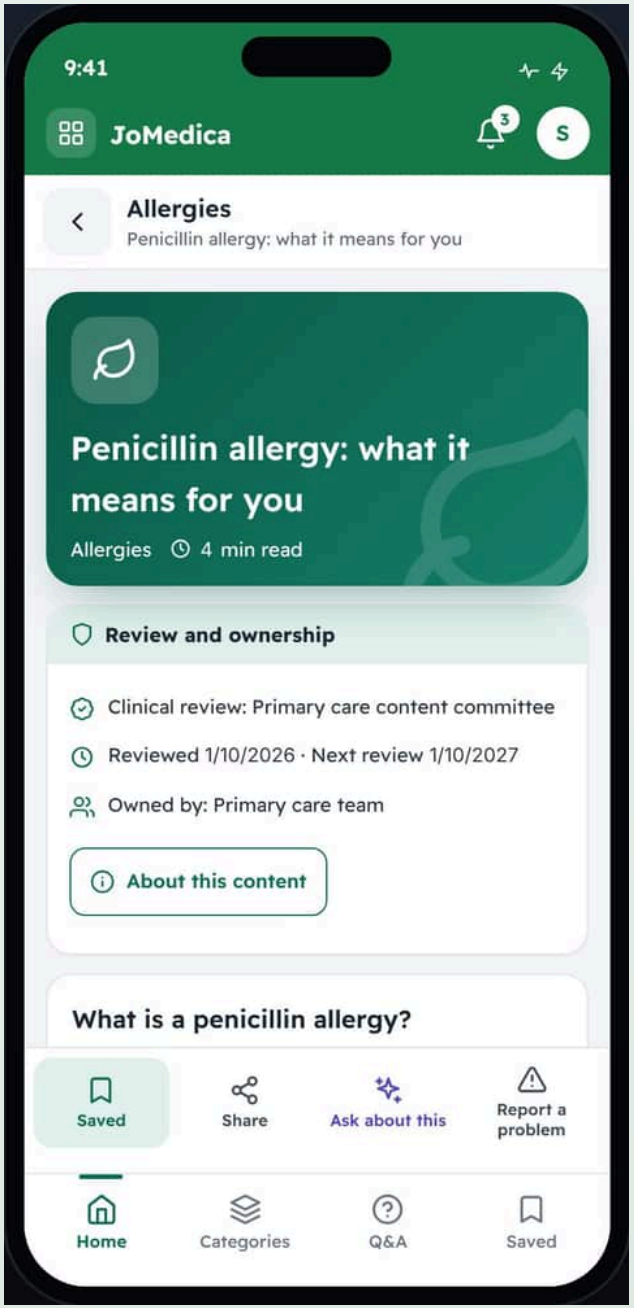
"Dental": 319 articles, last review 17/6/2026, edited by the Dental team and reviewed by the Dental content committee. There are no videos here, just three articles, including "Everyday care for teeth and gums" and "What does a root canal involve?".

What to tap

Tap any of the three titles.

What happens

A short introductory article opens, with a note that the full text is built for the penicillin article only. The line under the list reads "Showing 3 of 319 · sample titles for the prototype".



P7 Knowledge · Screen 8 of 23

Reader: penicillin allergy

#/a/penicillin-allergy

What you see

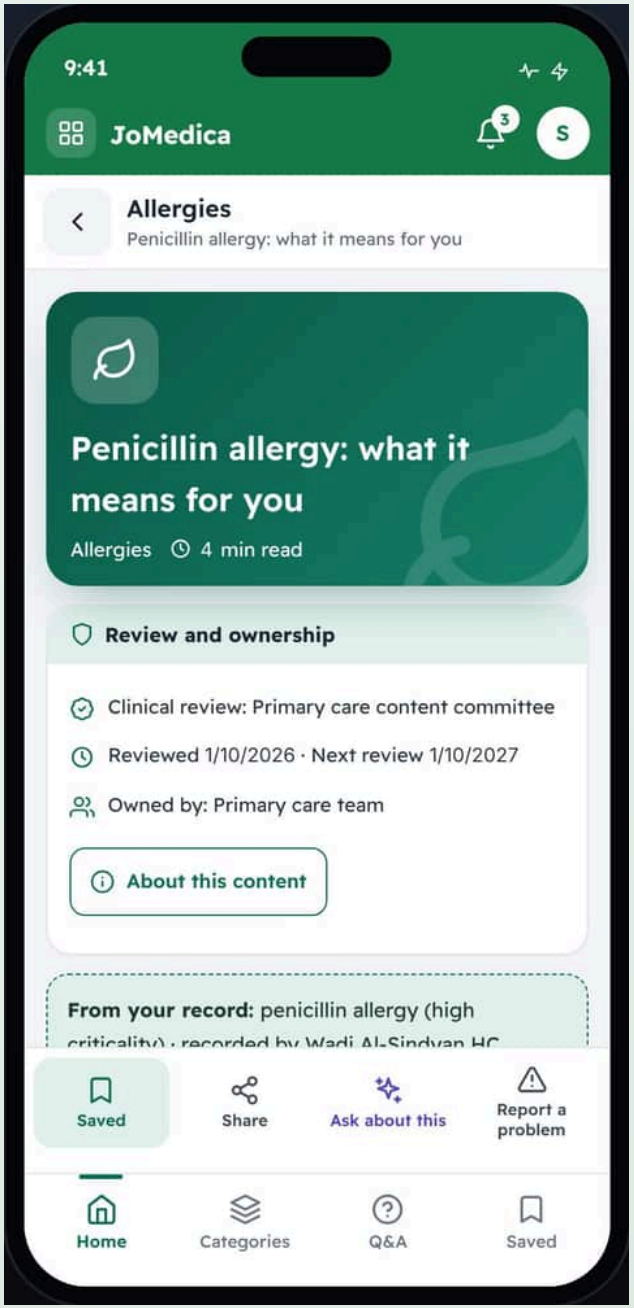
“Penicillin allergy: what it means for you”, Allergies, 4 min read. “Review and ownership” names the Primary care content committee, reviewed 1/10/2026, next review 1/10/2027, owned by the Primary care team. A toolbar at the bottom starts with “Saved”.

What to tap

Tap “About this content”, or a toolbar button: “Saved”, “Share”, “Ask about this” or “Report a problem”.

What happens

“Saved” removes the article from Saved, “Share” copies a public link holding nothing from the record, and “Ask about this” opens the assistant. Further down, a red banner says to call 911 at once for lip swelling or difficulty breathing.



Reader with “From your record”

#/a/penicillin-allergy?fy=1

What you see

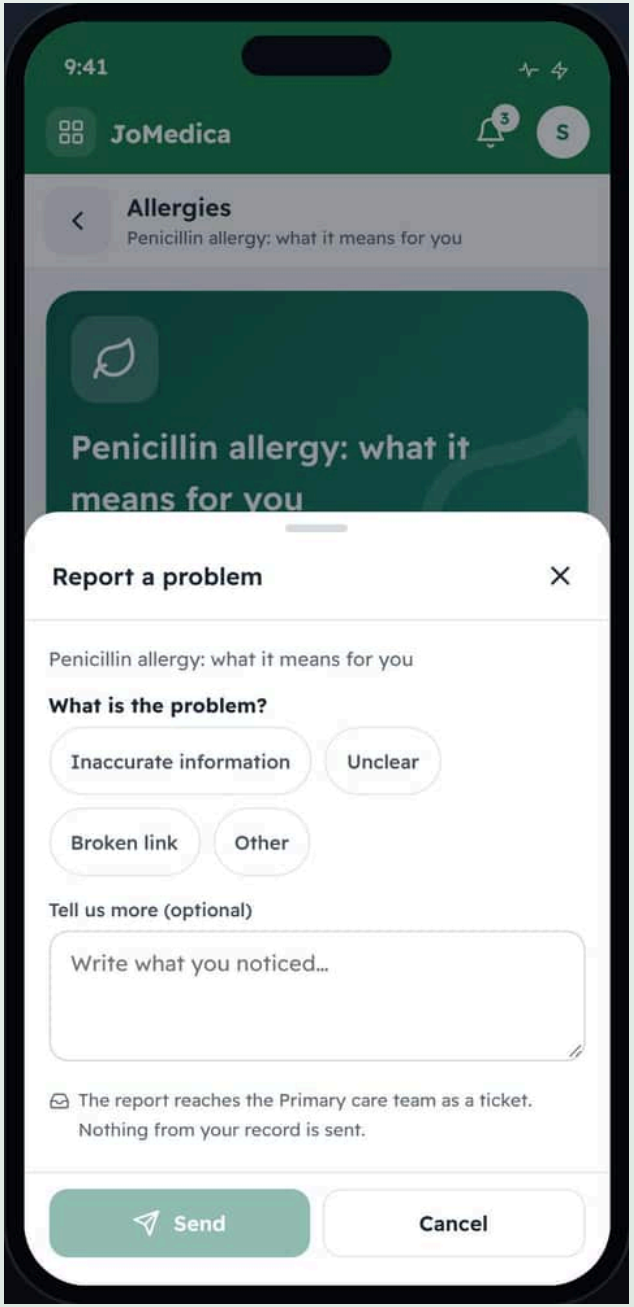
The same article with “For you” on: under the review card a “From your record” box reads penicillin allergy (high criticality) · recorded by Wadi Al-Sindyan HC 19/2/2024, marked “Shown from your device only”.

What to tap

Tap “Open in my profile” inside the box.

What happens

The medical profile opens on the allergy entry. The box is worked out on the device and sends nothing; it appears only with “For you” on or when the article is opened from the record.



Report a problem

#/a/penicillin-allergy#sheet=report

What you see

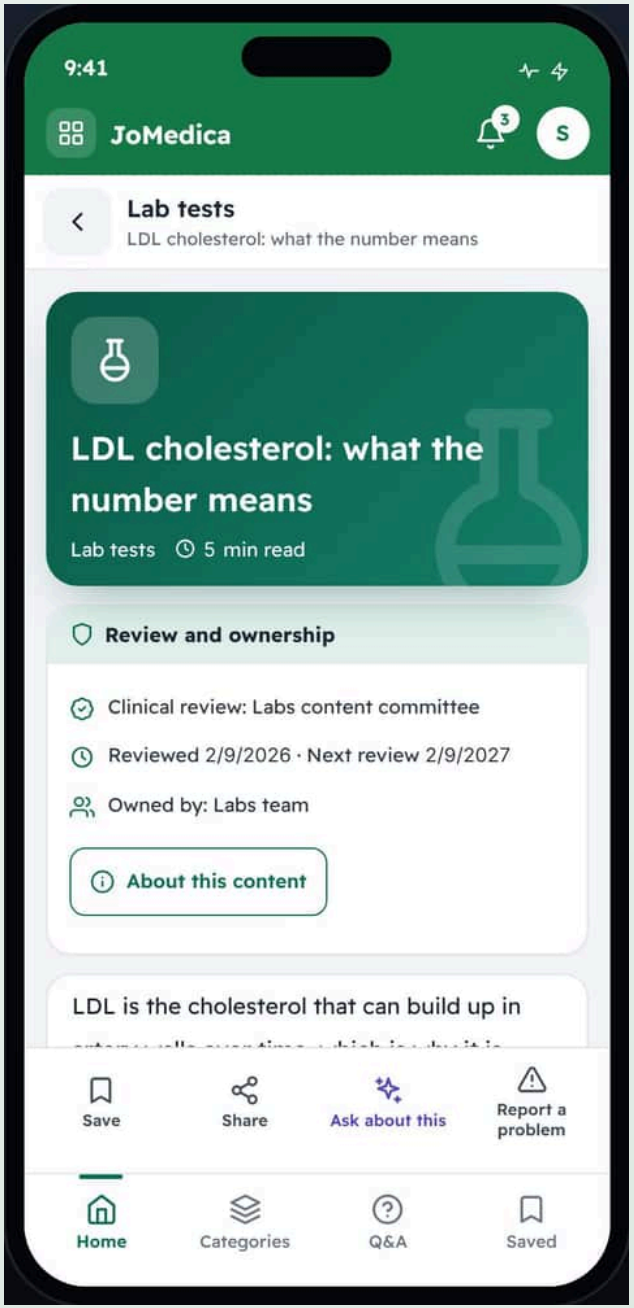
The “Report a problem” sheet, under the article title, asks “What is the problem?” with chips “Inaccurate information”, “Unclear”, “Broken link” and “Other”, plus an optional text box. The report reaches the Primary care team as a ticket; nothing from the record is sent.

What to tap

Pick one chip, add a note if wanted, then tap “Send” at the bottom; it stays disabled until a chip is picked.

What happens

The sheet closes with the toast “Sent to the category team as a ticket”. “Cancel” closes it without sending.



Another article: LDL

#/a/ldl

What you see

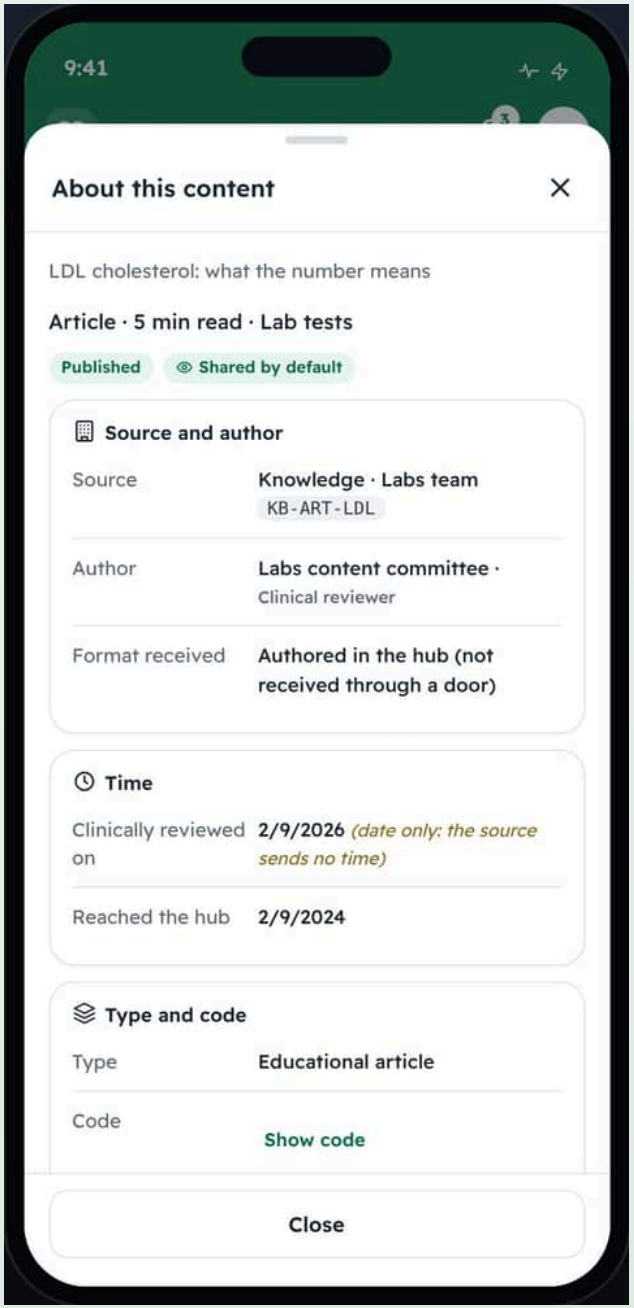
“LDL cholesterol: what the number means”, Lab tests, 5 min read, reviewed by the Labs content committee on 2/9/2026, next review 2/9/2027, owned by the Labs team. The text is two short paragraphs: the LDL target is set by the doctor.

What to tap

Tap “Save” in the toolbar, “About this content”, or a related article below such as “HbA1c explained”.

What happens

“Save” shows “Saved to “Saved”” and the button turns to “Saved”; “About this content” opens the article envelope; a related article opens its page.



About this content: the LDL article envelope

#/a/ldl#sheet=about

What you see

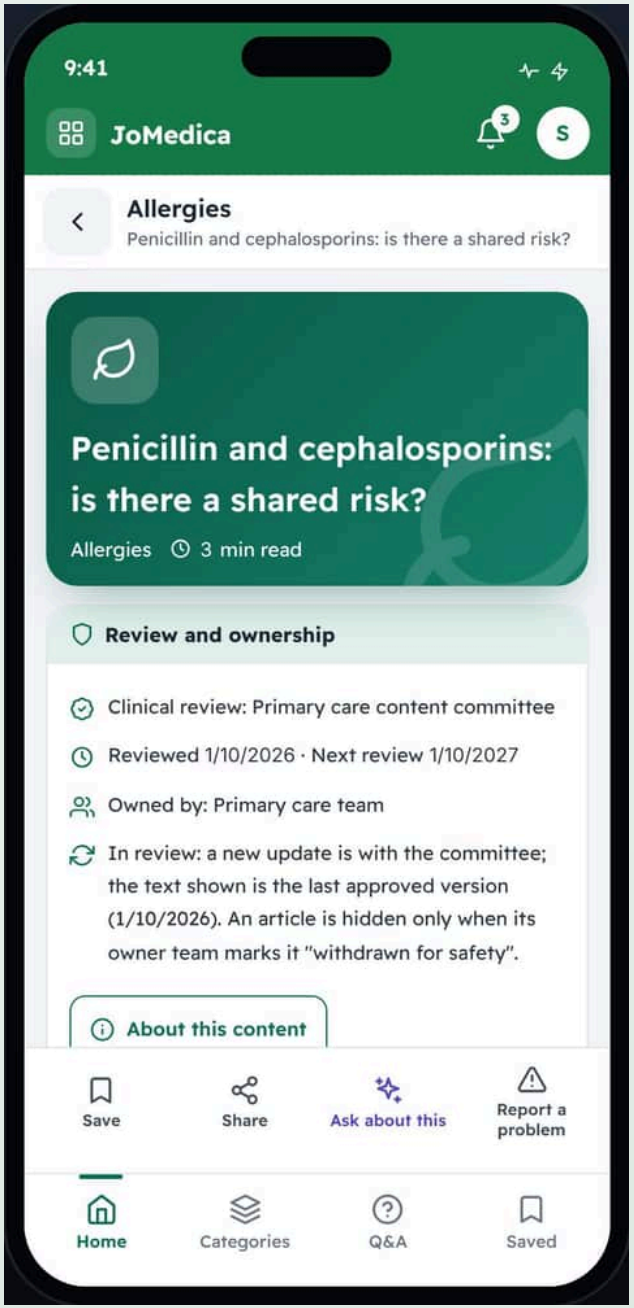
“About this content”: Article · 5 min read · Lab tests, status “Published”. Source: Knowledge · Labs team (KB-ART-LDL); author: the Labs content committee as clinical reviewer; authored in the hub, not received through a door. Clinically reviewed on 2/9/2026.

What to tap

Tap “Show code” under type and code, or scroll through versions and the audit trail, then tap “Close”.

What happens

The code LOINC 13457-7 (LDL cholesterol, calculated) appears. The envelope shows three versions, published 2/9/2024 and reviewed yearly since, and notes that reading public content is not logged against the account.



An article in review

#/a/cephalosporins-qa

What you see

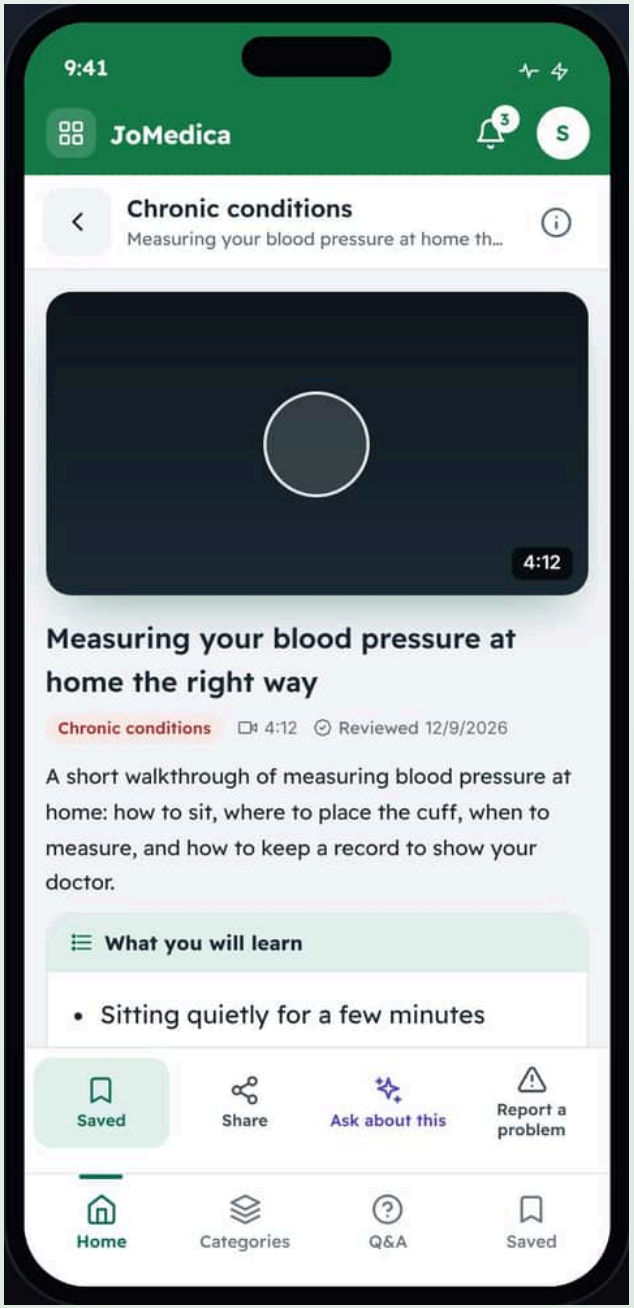
"Penicillin and cephalosporins: is there a shared risk?" (3 min, Allergies). The review card adds a line: in review, a new update is with the committee, the text shown is the last approved version (1/10/2026), and an article is hidden only when withdrawn for safety.

What to tap

Tap "About this content" in the review card, or read the text, which leaves the decision to the doctor or pharmacist.

What happens

The envelope opens with status "In review", and its audit trail adds that an update went to the Primary care content committee on 3/11/2026 while the published text stays valid.



Video: measuring blood pressure at home

#/v/home-bp

What you see

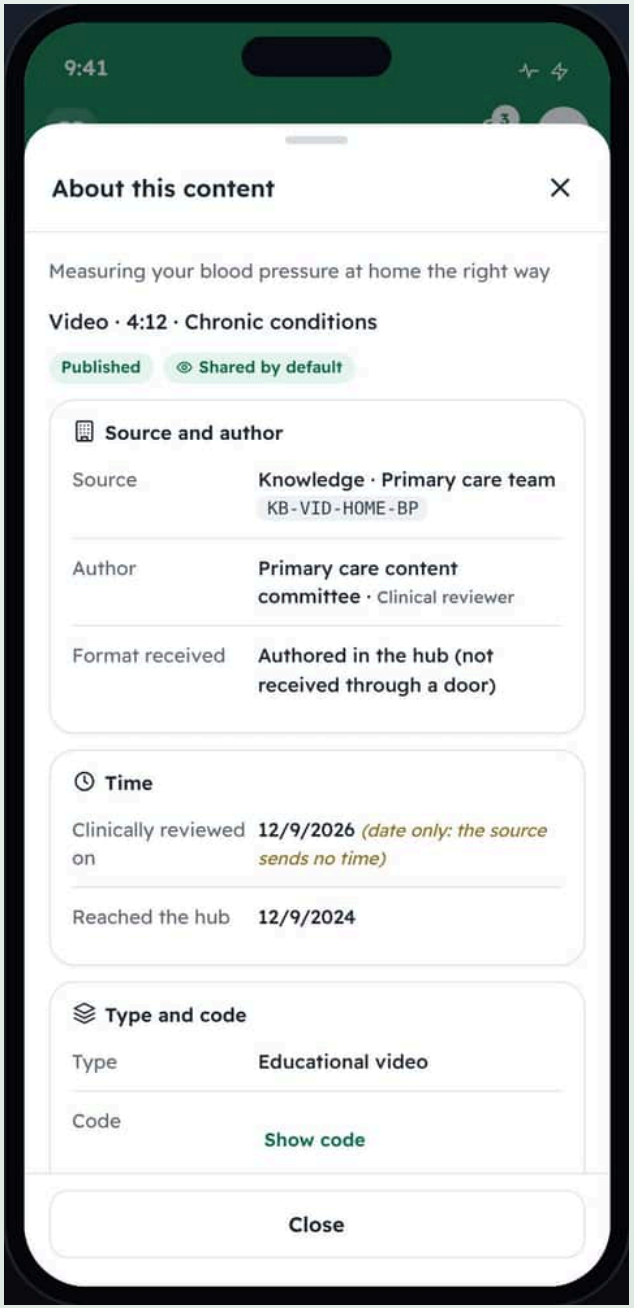
A video player (4:12), then “Measuring your blood pressure at home the right way”, Chronic conditions, reviewed 12/9/2026, with a summary on how to sit, cuff placement, when to measure and keeping a record. Then “What you will learn”; the toolbar shows “Saved”.

What to tap

Tap the play button in the player, or scroll to “Captions”, the review card and the related article below.

What happens

A toast explains that no real video plays in the prototype; in the app it plays from its approved source. The related article is “High blood pressure: measuring at home correctly”.



About this content: the video envelope

#/v/home-bp#sheet=about

What you see

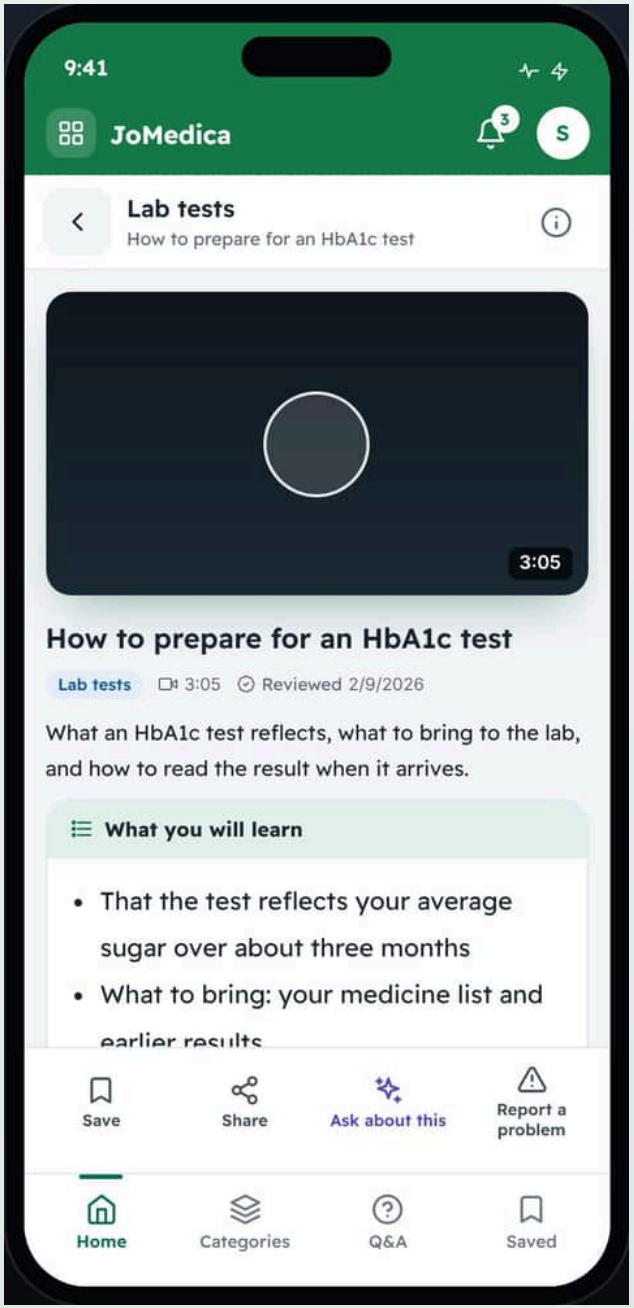
“About this content” for the video: Video · 4:12 · Chronic conditions, status “Published”. Source: Knowledge · Primary care team (KB-VID-HOME-BP); author: the Primary care content committee; type “Educational video”; clinically reviewed on 12/9/2026.

What to tap

Tap “Show code”, or scroll to the versions, then tap “Close”.

What happens

The code LOINC 85354-9 (blood pressure panel) appears, the same code the medical profile uses. “Close” returns to the video page.



Video: preparing for an HbA1c test

#/v/hba1c-prep

What you see

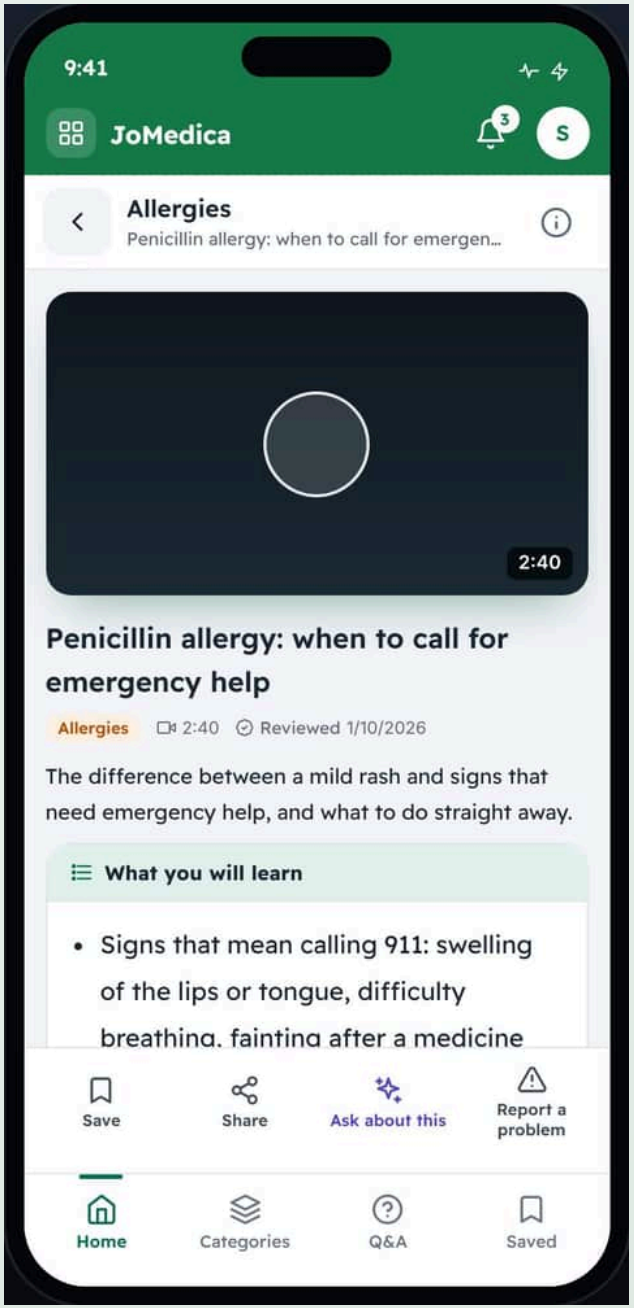
“How to prepare for an HbA1c test” (3:05), Lab tests, reviewed 2/9/2026. It covers what the test reflects, what to bring to the lab and how to read the result, including that it reflects average sugar over about three months. The toolbar’s first button reads “Save”.

What to tap

Tap “Save” in the toolbar, or the related article “HbA1c explained” below.

What happens

The toast reads “Video saved to “Saved””, the button turns to “Saved” and the video joins the Saved list. The related article opens its page.



Video: penicillin allergy and emergencies

#/v/penicillin-er

What you see

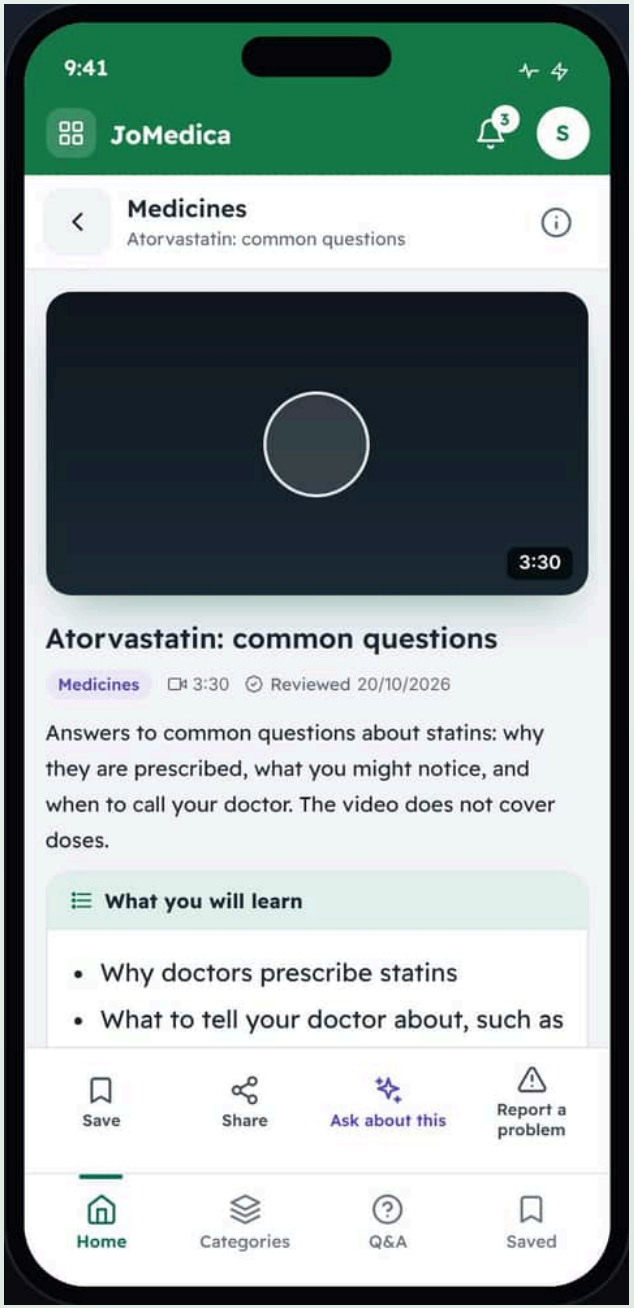
“Penicillin allergy: when to call for emergency help” (2:40), Allergies, reviewed 1/10/2026. It separates a mild rash from signs that need emergency help; reasons to call 911 include swelling of the lips or tongue, difficulty breathing and fainting after a medicine.

What to tap

Tap “Report a problem” in the toolbar, or the related article “Penicillin allergy: what it means for you” below.

What happens

The report sheet opens for this video and goes to the Primary care team. The related article opens the reader.



Video: atorvastatin, common questions

#/v/atorvastatin-faq

What you see

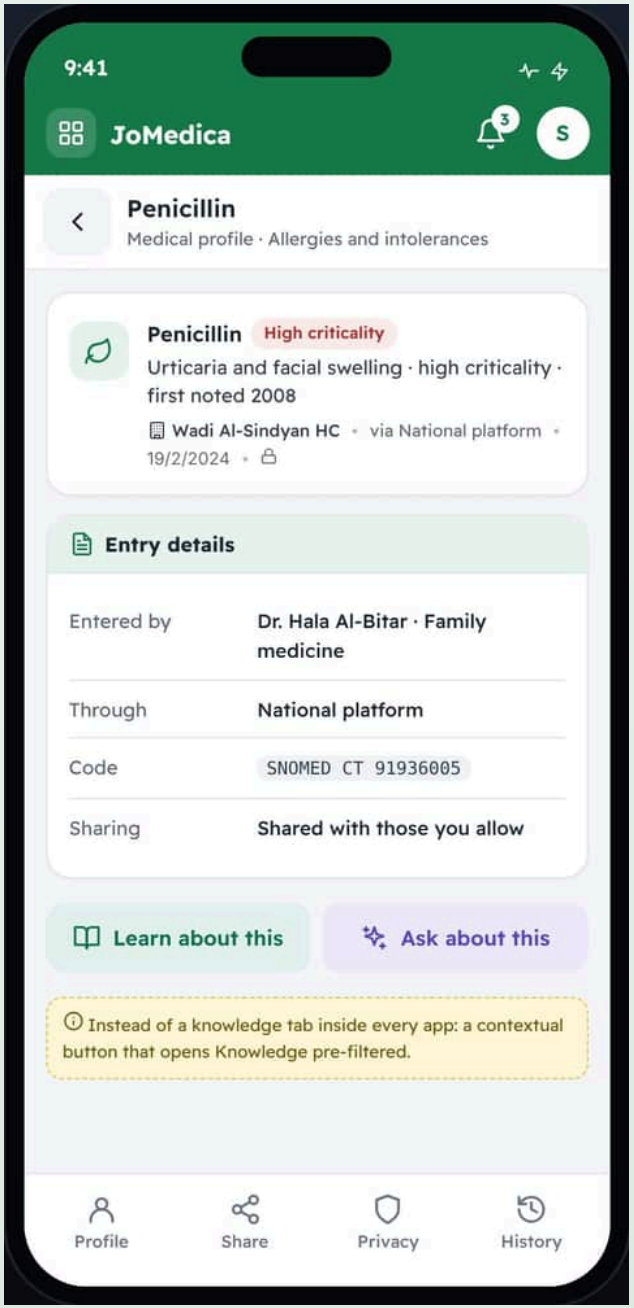
“Atorvastatin: common questions” (3:30), Medicines, reviewed 20/10/2026. It answers why statins are prescribed, what might be noticed such as muscle aches, and when to call the doctor, and states it does not cover doses.

What to tap

Tap “Share” or “Ask about this” in the toolbar.

What happens

“Share” copies the public video link, which holds nothing from the record; “Ask about this” opens the assistant. The review card names the Clinical pharmacy committee and the Medicines team.



Contextual entry: the penicillin entry in the profile

#/entry

What you see

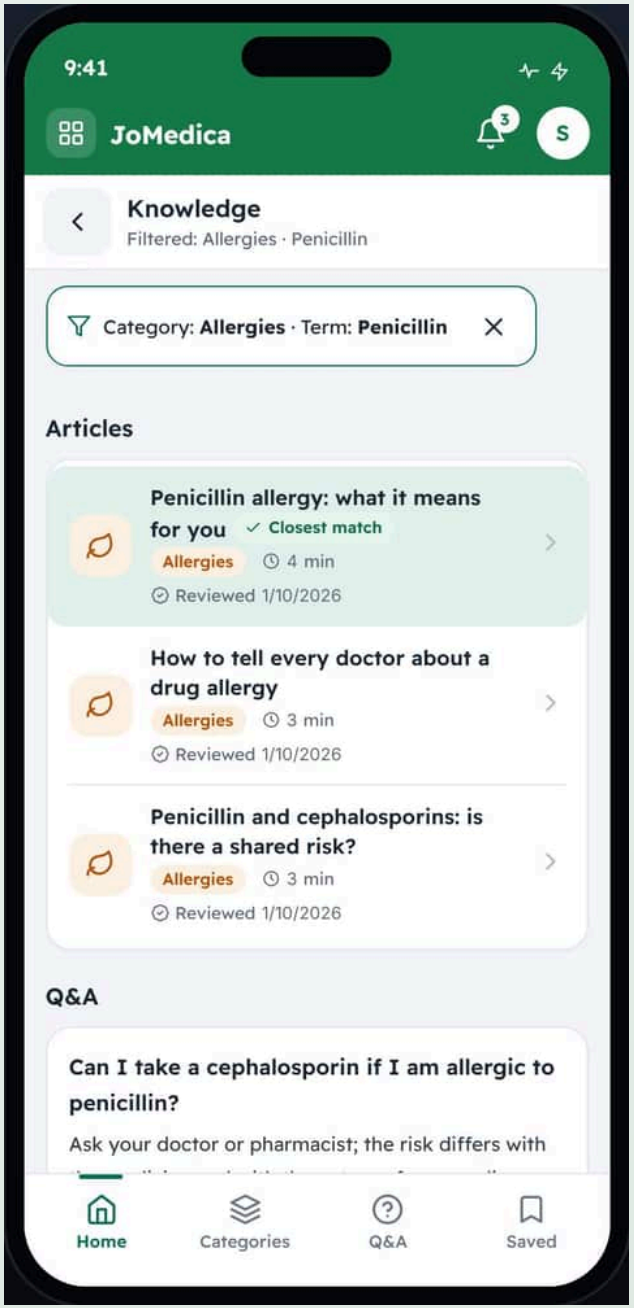
A page in the medical profile: the “Penicillin” entry, high criticality (urticaria and facial swelling, first noted 2008), from Wadi Al-Sindyan HC via the national platform, 19/2/2024. Entered by Dr. Hala Al-Bitar (Family medicine), code SNOMED CT 91936005.

What to tap

Tap “Learn about this” under the entry details, or “Ask about this” beside it.

What happens

“Learn about this” opens Knowledge pre-filtered to Allergies and Penicillin, instead of a knowledge tab inside every app. “Ask about this” opens the assistant.



Knowledge pre-filtered: Allergies · Penicillin

#/ctx

What you see

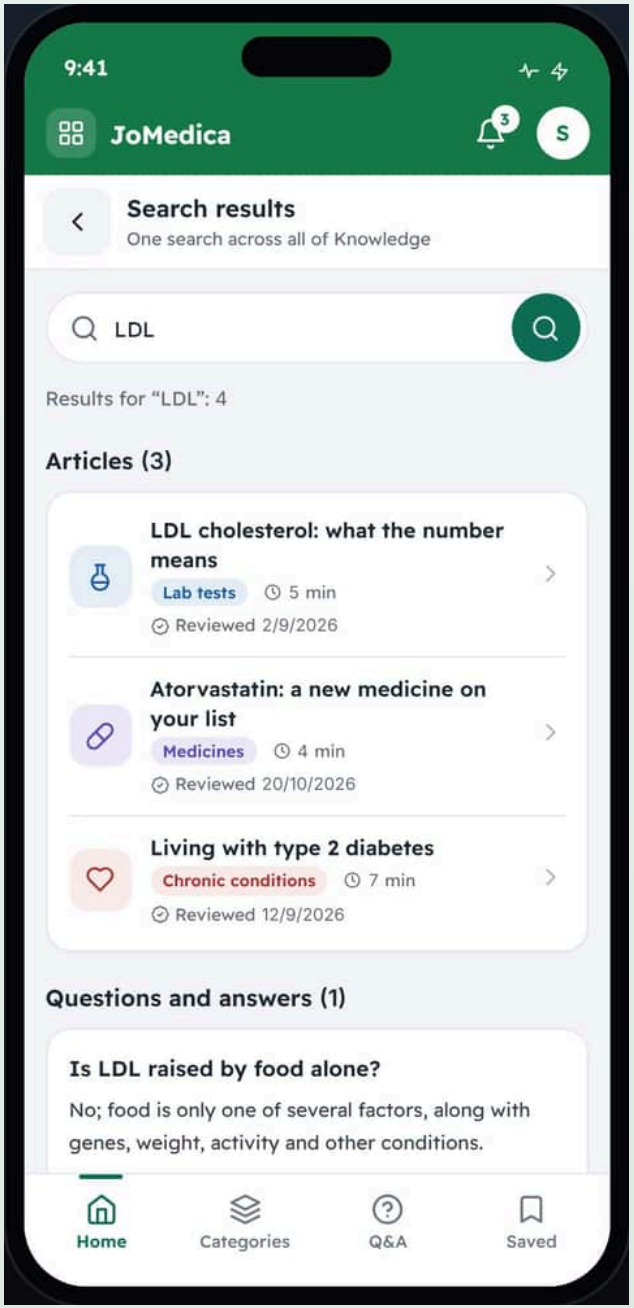
A filter bar reads “Category: Allergies · Term: Penicillin”, then three articles led by “Penicillin allergy: what it means for you” with a “Closest match” badge, then the question about taking a cephalosporin with a penicillin allergy. At the bottom: “Opened from your record; nothing was sent.”

What to tap

Tap an article, “All allergy articles (38)”, or the × in the filter bar.

What happens

The article opens with the “From your record” box because it came from the record; the button opens the whole Allergies category; × clears the filter and returns Home. The filtering happens in the app; nothing is sent.



Search: LDL

#/search?q=LDL

What you see

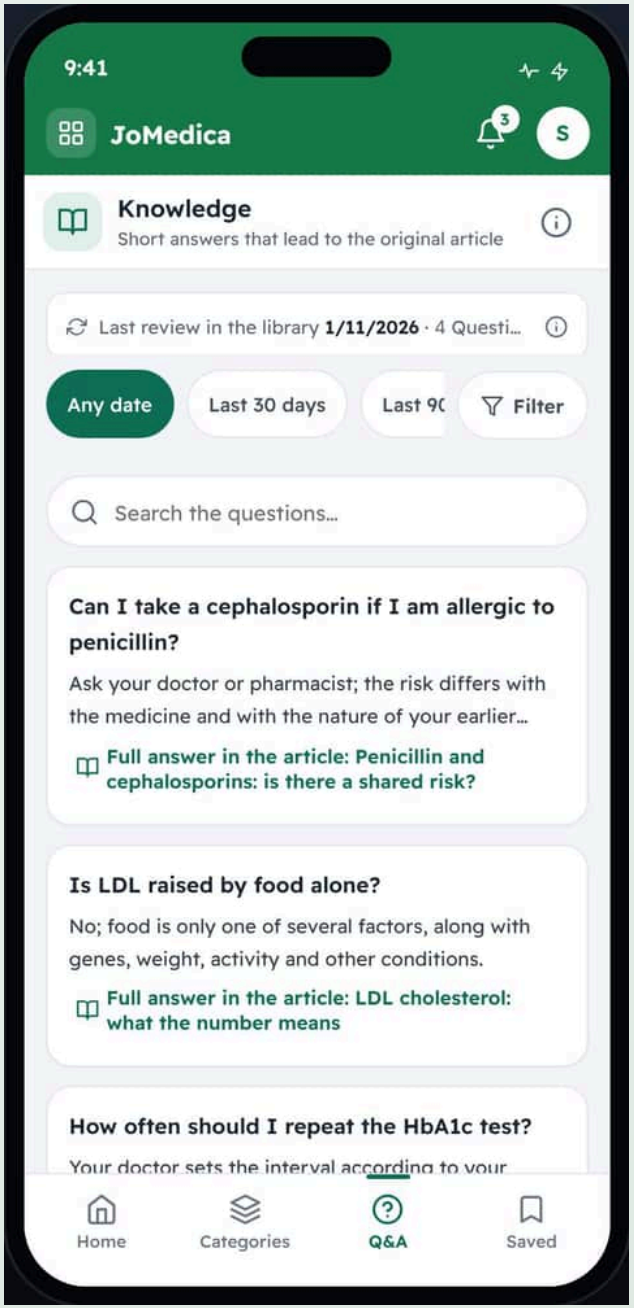
“Search results” reads “Results for “LDL”: 4”: three articles led by “LDL cholesterol: what the number means”, then the atorvastatin and type 2 diabetes articles, and one question: “Is LDL raised by food alone?”

What to tap

Tap an article or the “Full answer in the article” link under the question, or “Looking for a laboratory that runs the test?” at the bottom.

What happens

The article opens, or the Care directory opens to find a laboratory. With no matches, “No results” appears with “Browse categories” and “Ask the assistant”.



Q&A

#/qa

What you see

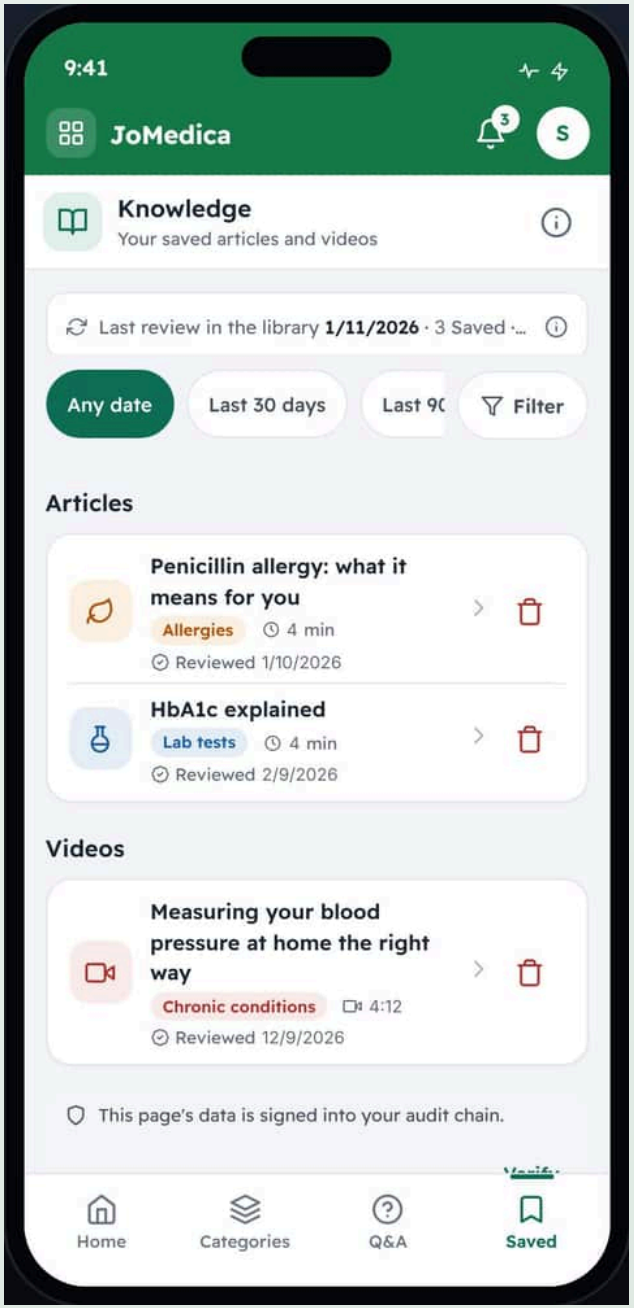
The facts line shows 4 questions, all linked to a clinically reviewed article, then a “Search the questions...” box and four cards, the first: “Can I take a cephalosporin if I am allergic to penicillin?”, answered by asking the doctor or pharmacist.

What to tap

Type in the search box to narrow the questions, or tap “Full answer in the article” under any card.

What happens

The answer’s original article opens, so answers never contradict each other. If nothing matches, “No matching questions” appears with “Ask the assistant”.



Saved

#/saved

What you see

The facts line shows 3 saved, seen only by the account holder. Under “Articles”: “Penicillin allergy: what it means for you” and “HbA1c explained”; under “Videos”: “Measuring your blood pressure at home the right way”; each row has a delete icon.

What to tap

Tap an item to open it, or the delete icon at the end of its row.

What happens

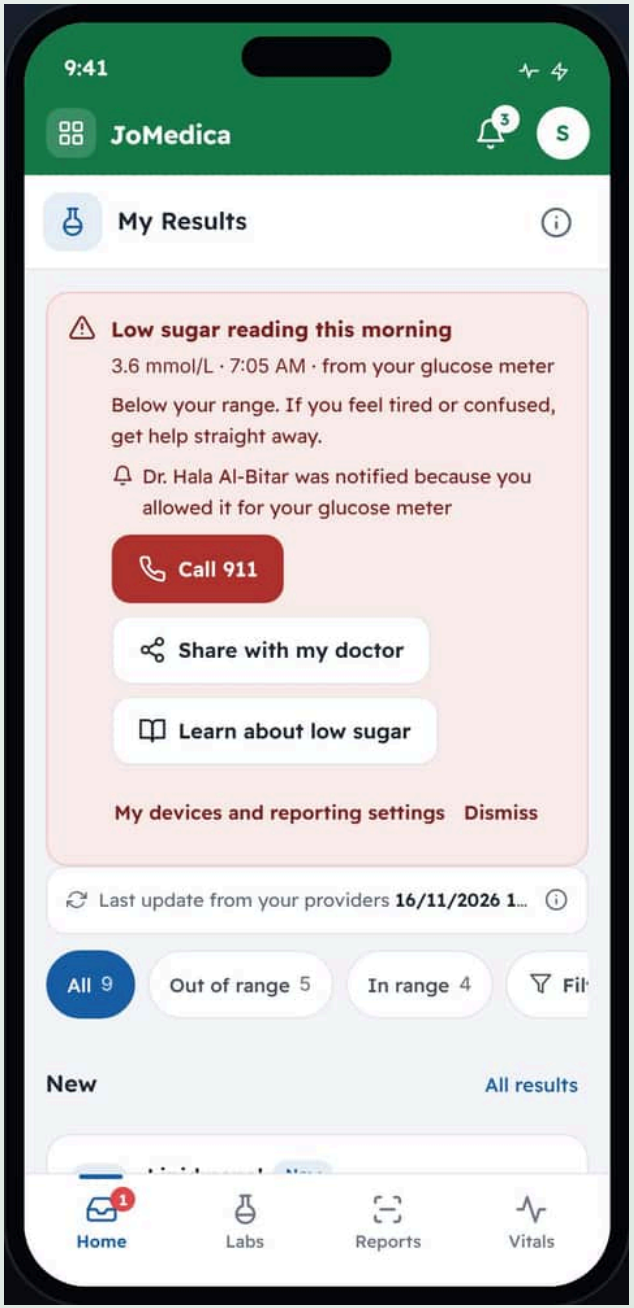
The article or video opens, or the item is removed with “Removed from “Saved””. When the list is empty, “Nothing saved yet” appears with “Browse categories”.

P8

My Results

My Results is the JoMedica app that gathers the patient Salwa’s lab results, imaging and ECG reports and vital signs, whether they come from her providers, her devices or her own entries. It opens from the JoMedica app launcher and has four bottom tabs, “Home”, “Labs”, “Reports” and “Vitals”; the prototype clock reads the morning of 16/11/2026. All people and data shown are synthetic.

40 screens and states · Interactive prototype: betariq.com/prototype/P8-my-results/



Home: the results inbox

#/home

What you see

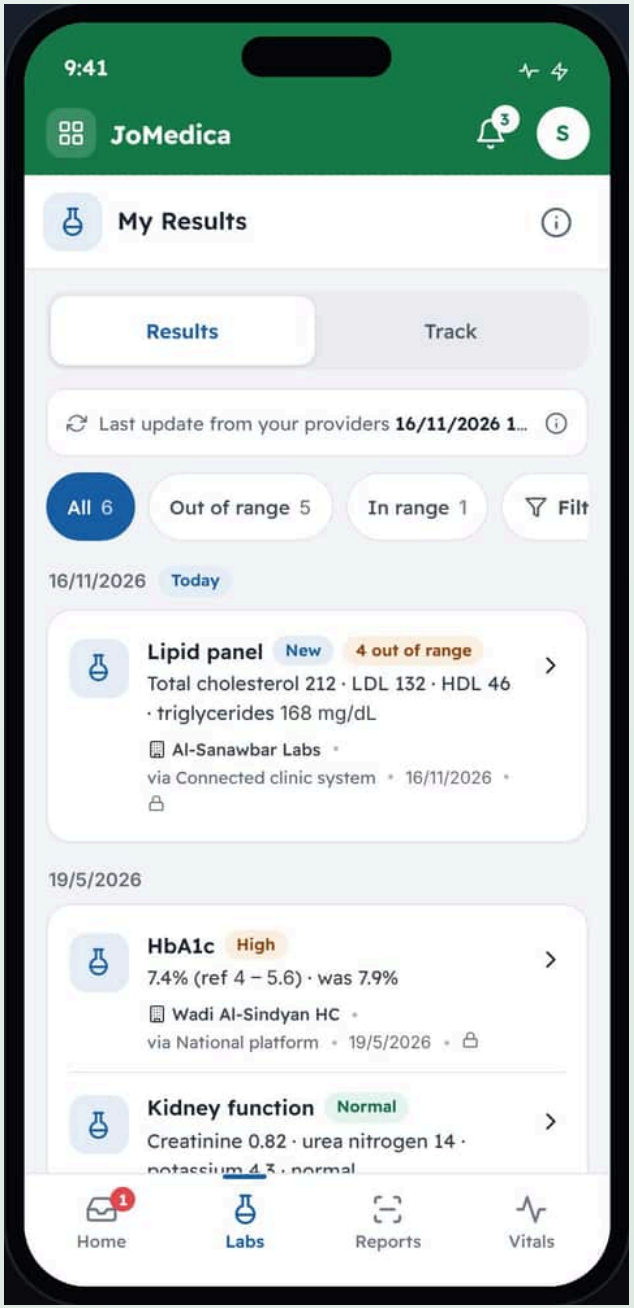
A red alert leads the page: “Low sugar reading this morning”, 3.6 mmol/L at 7:05 AM from the glucose meter, and Dr. Hala Al-Bitar was notified because reporting is allowed for that device. Then “Last update from your providers 16/11/2026 10:00 AM” and the chips “All 9”, “Out of range 5” and “In range 4”.

What to tap

In the alert tap “Call 911”, “Share with my doctor”, “Learn about low sugar” or “Dismiss”, or scroll to “New”, where the “Lipid panel” card shows 4 values out of range.

What happens

“Dismiss” notes the reading stays in the glucose diary; the 911 button explains the prototype places no real call. Further down, “In progress” shows today’s two visit orders, then “Trend highlights”, “Reminders” and “Quick actions”.



P8 My Results · Screen 2 of 40

Labs: Results

#/labs

What you see

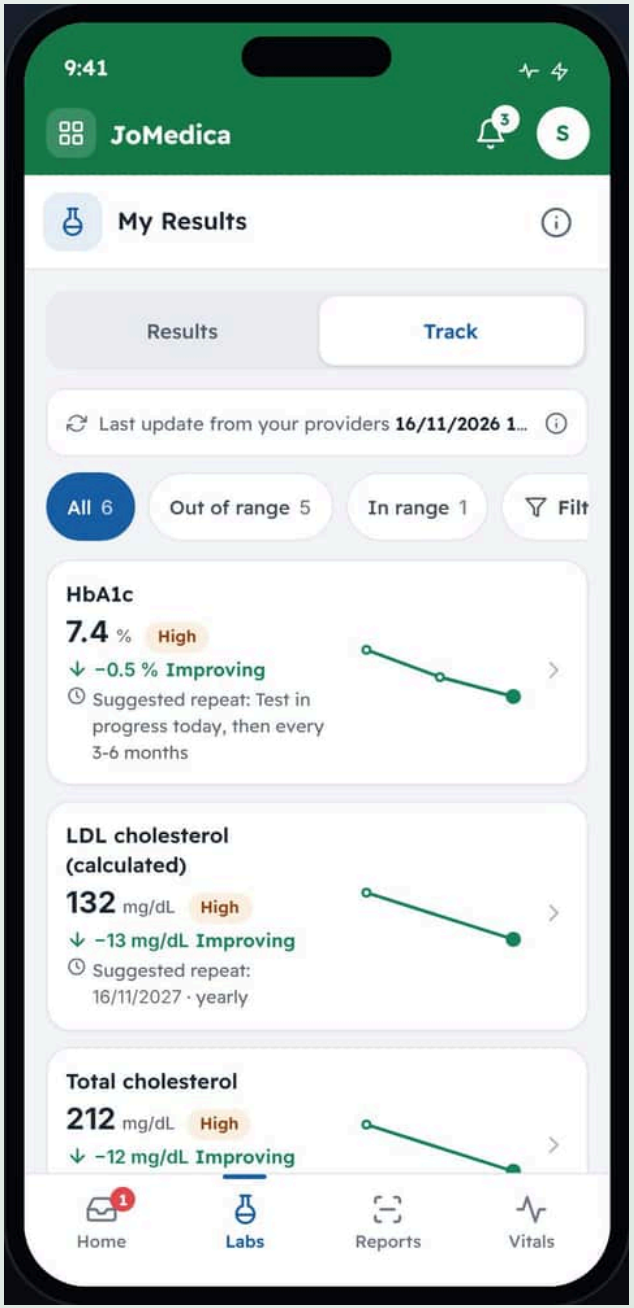
The “Results” tab lists six results grouped by date. Under 16/11/2026 (Today): “Lipid panel”, badged “New” and “4 out of range”, from Al-Sanawbar Labs via the connected clinic system. Under 19/5/2026: HbA1c 7.4% “High” from Wadi Al-Sindyan HC, and “Kidney function”, “Normal”.

What to tap

Tap any result, the “Out of range 5” or “In range 1” chips, “Filter”, or “Track” at the top.

What happens

The result page opens and the result is marked read, clearing the “New” badge on Home. The chips narrow the list, and “Track” opens each test’s trend.



Labs: Track

#/labs?v=track

What you see

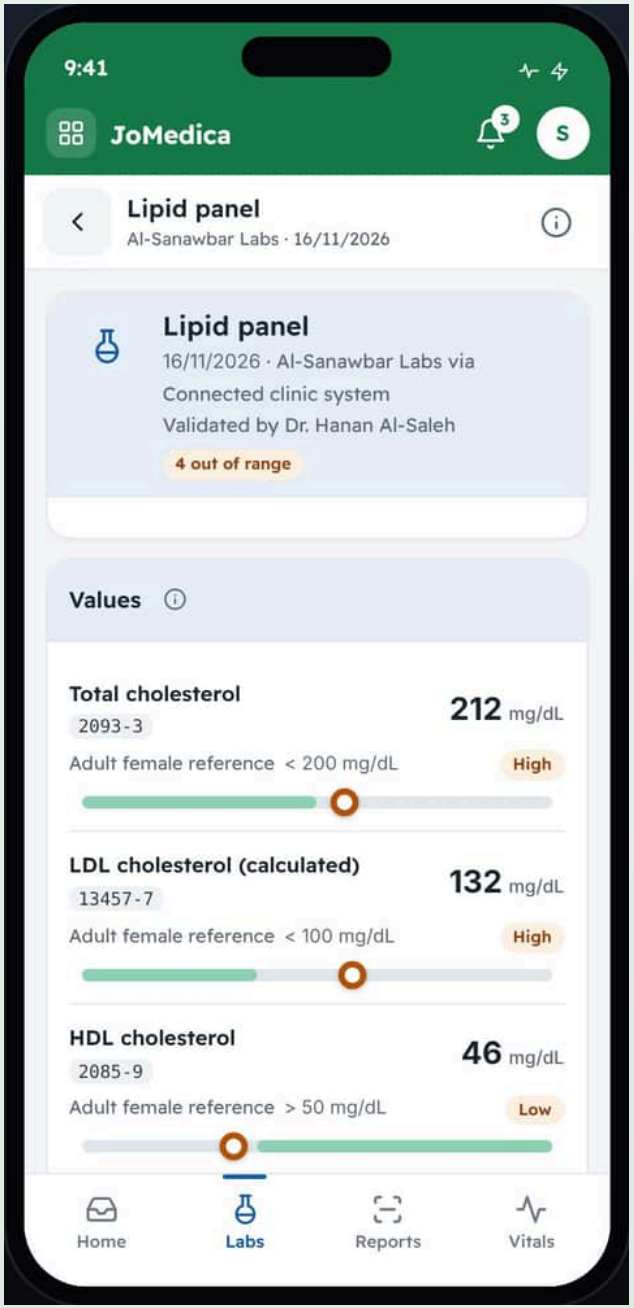
A card per test with a small trend line: HbA1c 7.4% “High”, −0.5% “Improving”, repeat “Test in progress today, then every 3-6 months”; LDL 132 mg/dL, −13 “Improving”, repeat 16/11/2027 yearly; then total cholesterol 212 (−12).

What to tap

Tap any card, including triglycerides, HDL and creatinine further down.

What happens

The test’s trend page opens with the full chart, its values and sources and the suggested repeat date. The switch at the top returns to “Results”.



P8 My Results · Screen 4 of 40

Result: lipid panel (new)

#/lab/LB-01

What you see

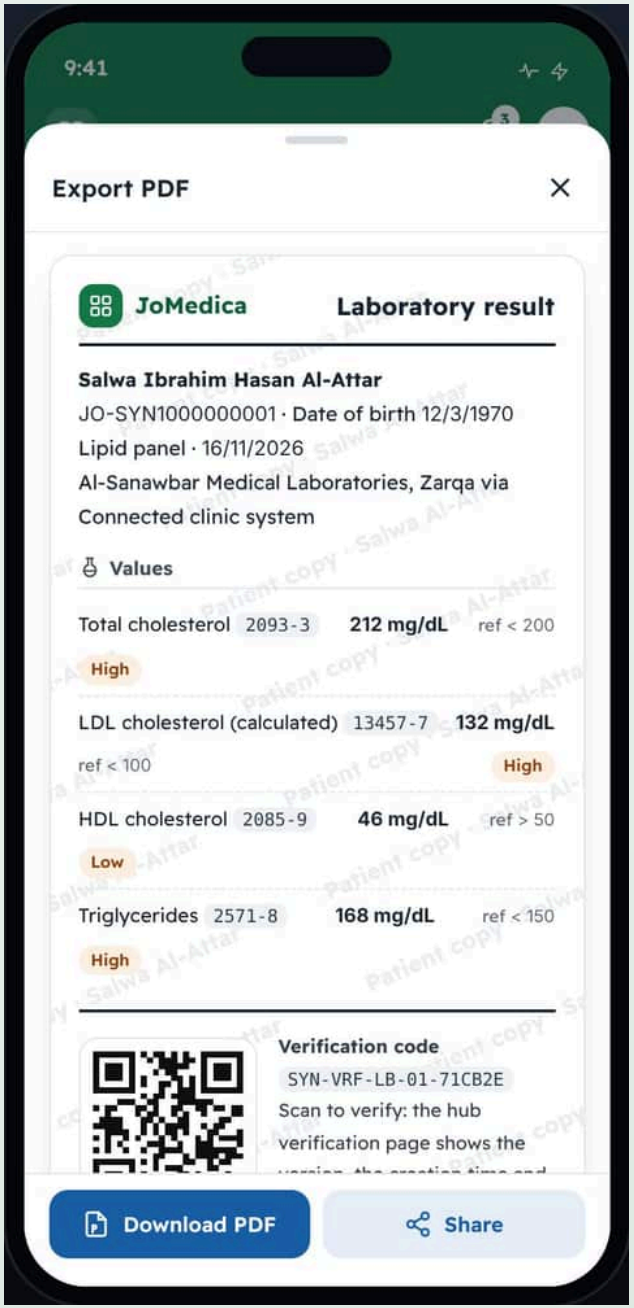
“Lipid panel”, 16/11/2026, Al-Sanawbar Labs via the connected clinic system, validated by Dr. Hanan Al-Saleh, “4 out of range”. Under “Values”: total cholesterol 212 (reference < 200) “High”, LDL 132 “High”, HDL 46 “Low”, each with a bar showing where it sits.

What to tap

Scroll to “What this means, simply” and “Compared with the previous” (20/11/2025), then “Details and history of this result”, and tap “Export PDF with QR”, “Ask about this” or “Learn about this”.

What happens

The comparison shows LDL down from 145 to 132 and HDL up from 43 to 46. The details list sample taken 7:30 AM, reached the hub 10:00 AM, accession SNWL-ACC-2026-118190. Export opens the PDF sheet; “Learn about this” opens the LDL article in Knowledge.



Export PDF with QR

#/lab/LB-01#sheet=export:lab:LB-01

What you see

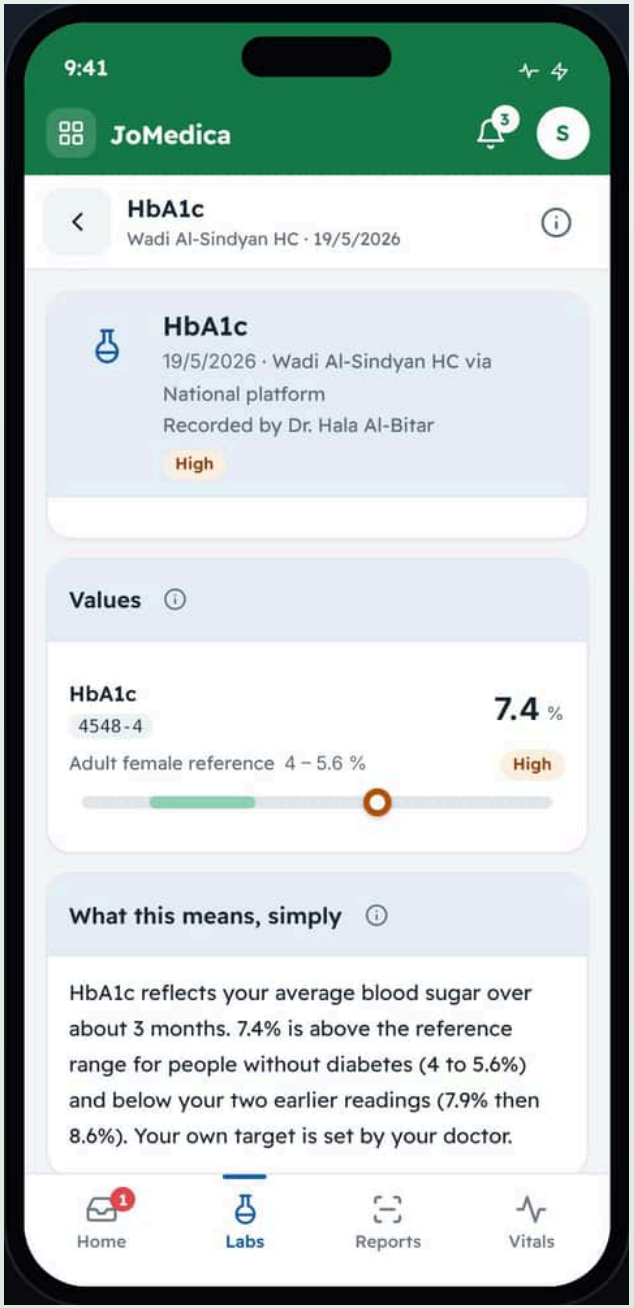
The “Export PDF” sheet shows a JoMedica “Laboratory result” watermarked “Patient copy · Salwa Al-Attar”: name, date of birth 12/3/1970, lipid panel 16/11/2026, the four values with LOINC codes and references. At the bottom, a QR and verification code SYN-VRF-LB-01-71CB2E.

What to tap

Tap “Download PDF” or “Share” at the bottom.

What happens

Download shows “PDF download started”; “Share” opens sharing in My file requests. Scanning the code verifies the version, creation time and fingerprint on the hub page.



Result: HbA1c

#/lab/LB-02

What you see

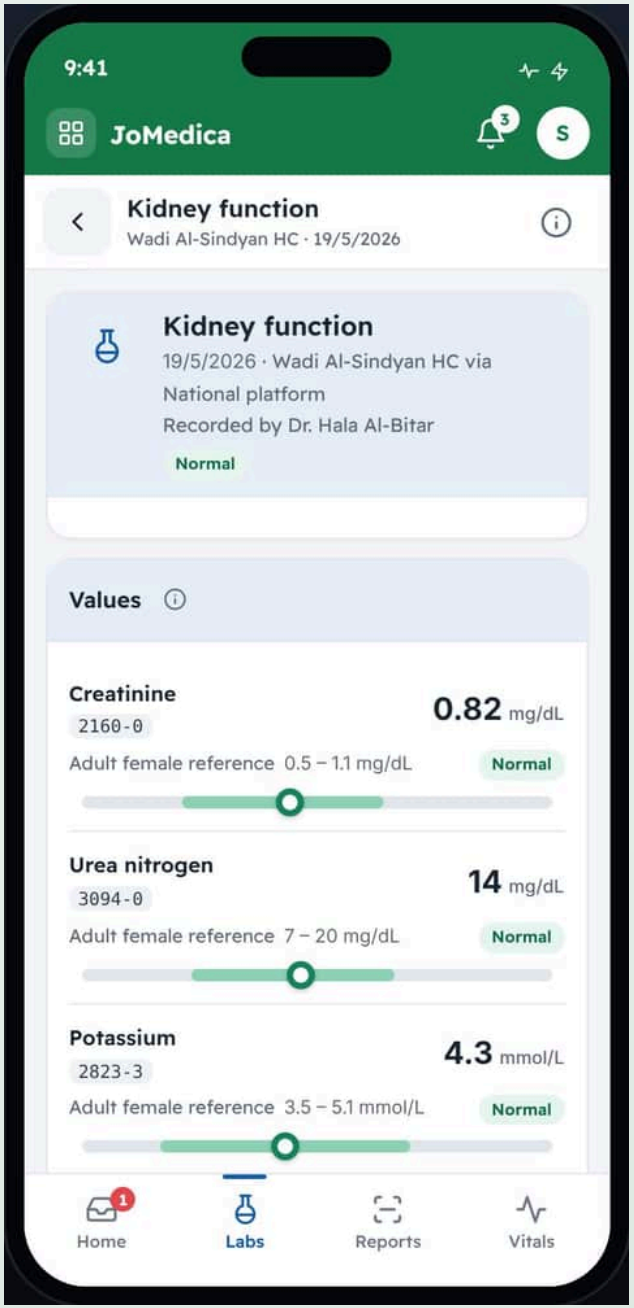
HbA1c, 19/5/2026, Wadi Al-Sindyan HC via the national platform, recorded by Dr. Hala Al-Bitar: 7.4% “High” against a 4 – 5.6% reference. The plain-language note says it is below the two earlier readings (7.9% then 8.6%) and the target is set by the doctor.

What to tap

Scroll to “Compared with the previous”, then “Who has seen it” in the details, or tap the “Shared with my profile” switch.

What happens

The comparison shows −0.5 since 20/11/2025. “Who has seen it” lists Wadi Al-Sindyan HC reading the profile on 17/8/2026 at 9:31 AM under the standing connection. The switch hides the result from default sharing, with a toast.



Result: kidney function (normal)

#/lab/LB-03

What you see

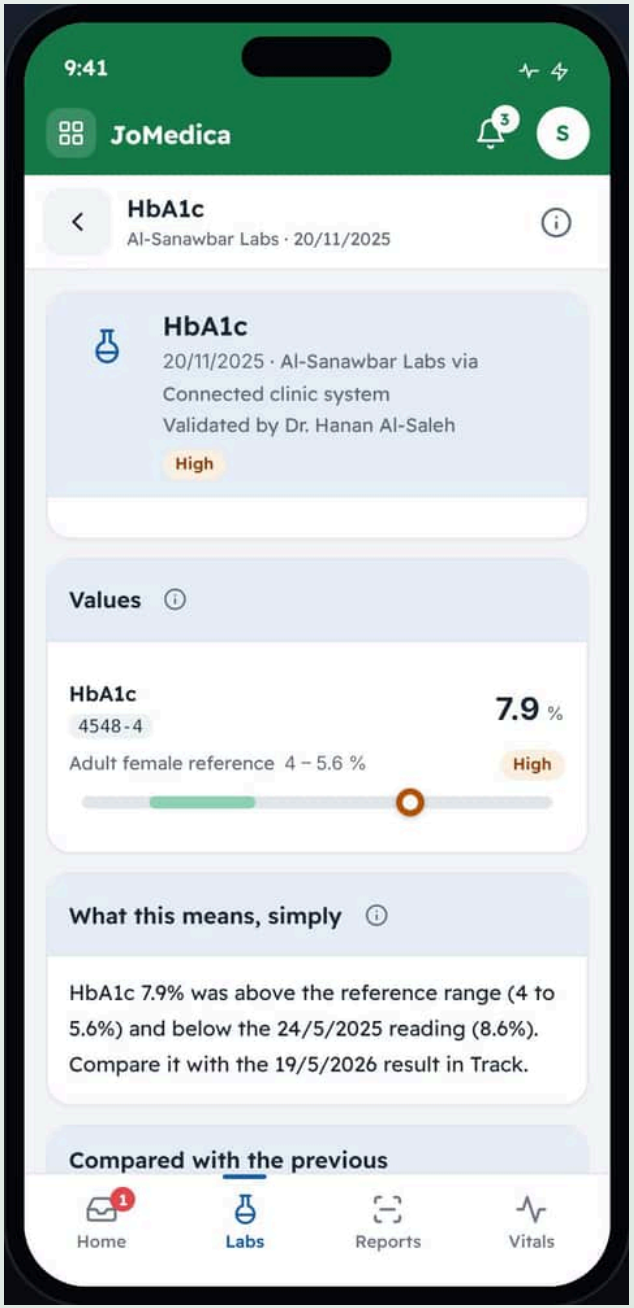
“Kidney function”, 19/5/2026, Wadi Al-Sindyan HC, badged “Normal”: creatinine 0.82 mg/dL (0.5 – 1.1), urea nitrogen 14 (7 – 20) and potassium 4.3 mmol/L (3.5 – 5.1), all within reference.

What to tap

Scroll to the plain-language note and the details, or tap “Ask about this” in the details.

What happens

No “Compared with the previous” card appears, as this is the first result of this test. The note says kidneys are followed regularly with diabetes and blood pressure; “Ask about this” opens the assistant.



P8 My Results · Screen 8 of 40

Result: HbA1c (20/11/2025)

#/lab/LB-04

What you see

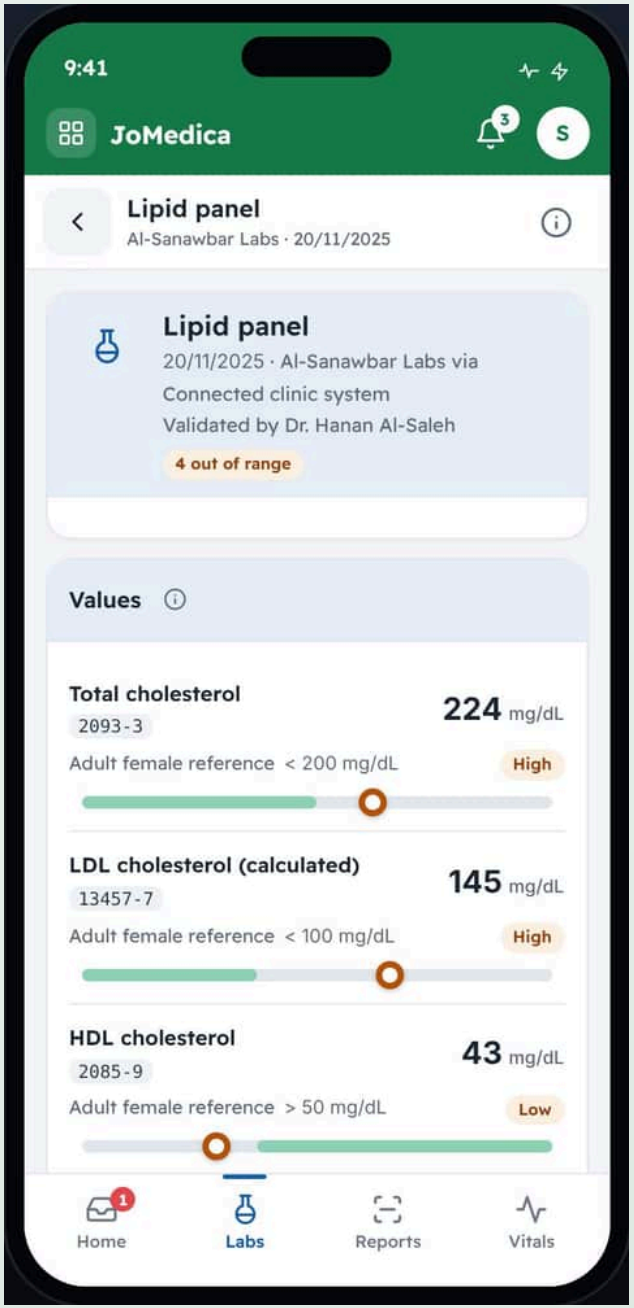
HbA1c, 20/11/2025, Al-Sanawbar Labs via the connected clinic system, validated by Dr. Hanan Al-Saleh: 7.9% “High”. The plain-language note compares it with 24/5/2025 (8.6%) and points to Track to compare it with 19/5/2026.

What to tap

Scroll to the details and “Who has seen it”.

What happens

The comparison shows –0.7 “Improving”. “Who has seen it” says Dr. Rasha Al-Shami opened the share link twice, up to 2/3/2026. The sample time reads “(not available from this source)”.



Result: lipid panel (20/11/2025)

#/lab/LB-06

What you see

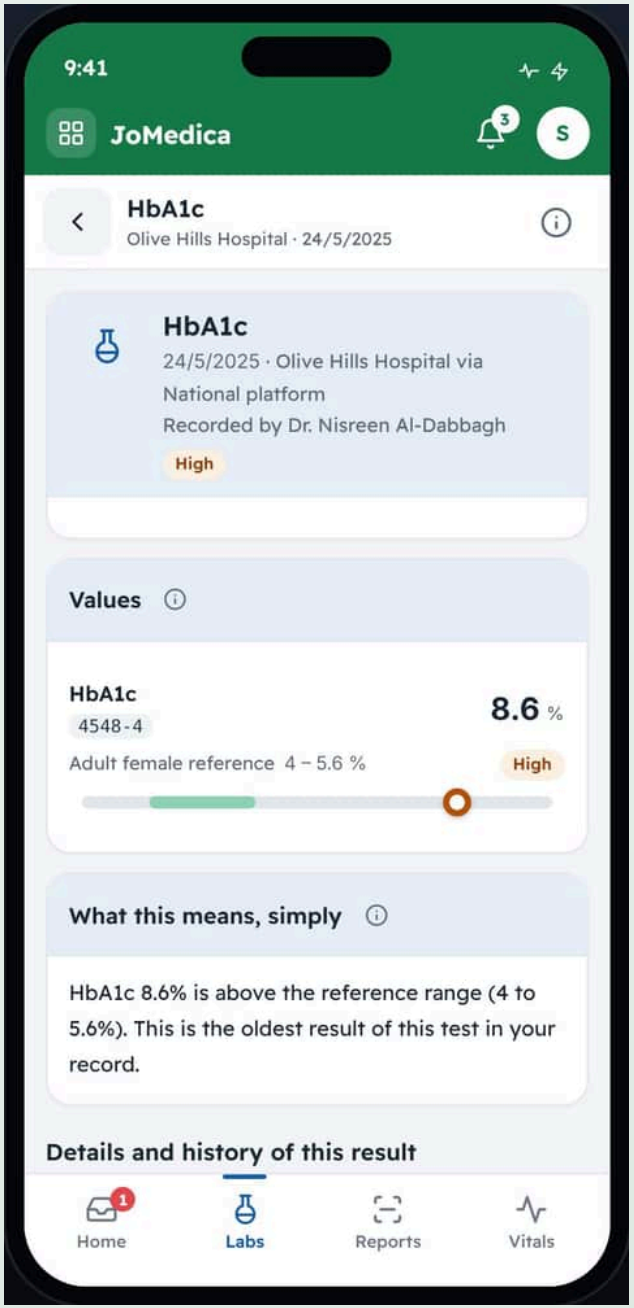
“Lipid panel”, 20/11/2025, Al-Sanawbar Labs, validated by Dr. Hanan Al-Saleh, “4 out of range”: total cholesterol 224, LDL 145, HDL 43 and triglycerides 181 mg/dL.

What to tap

Scroll to the plain-language note and the details, or tap the back arrow at the top.

What happens

The note says all four values were outside the reference and suggests comparing them with 16/11/2026 in Track. There is no comparison card here, as this is the oldest lipid panel.



Result: HbA1c (24/5/2025)

#/lab/LB-05

What you see

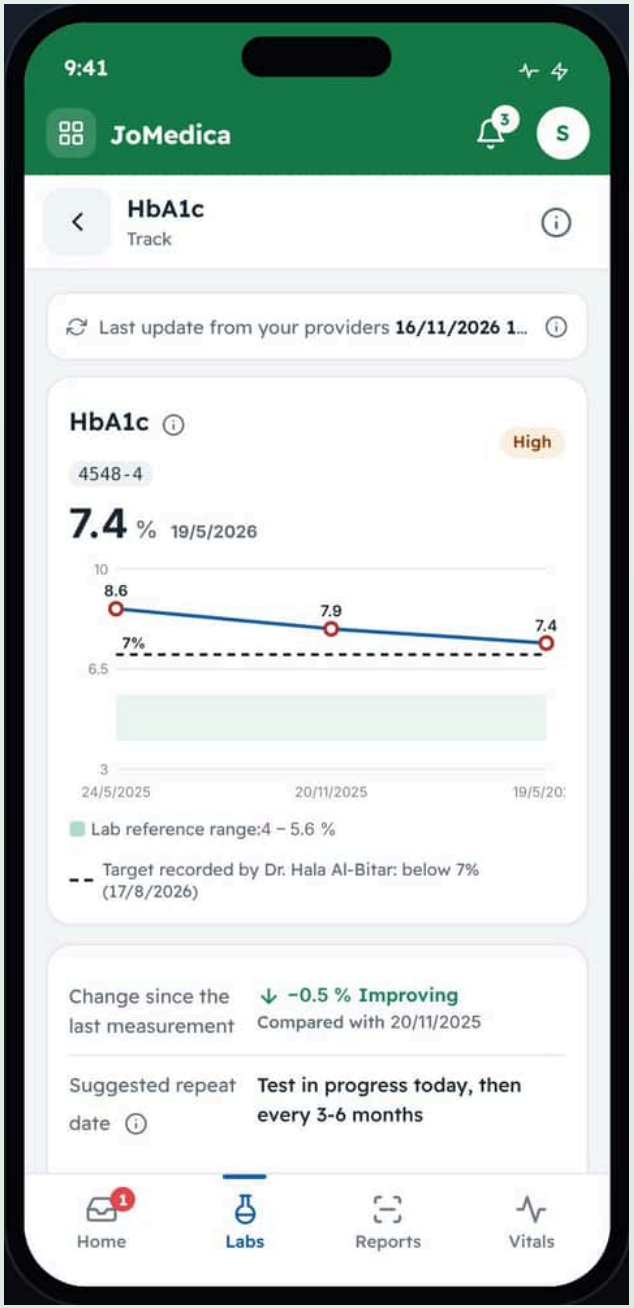
HbA1c, 24/5/2025, Olive Hills Hospital via the national platform, recorded by Dr. Nisreen Al-Dabbagh: 8.6% “High”. The note says it is the oldest result of this test in the record.

What to tap

Scroll to the details, or tap “Learn about this”.

What happens

The details show it was received as HL7 v2 and converted by the hub to FHIR R4. “Learn about this” opens the HbA1c article in Knowledge.



P8 My Results · Screen 11 of 40

HbA1c trend with target line

#/track/a1c

What you see

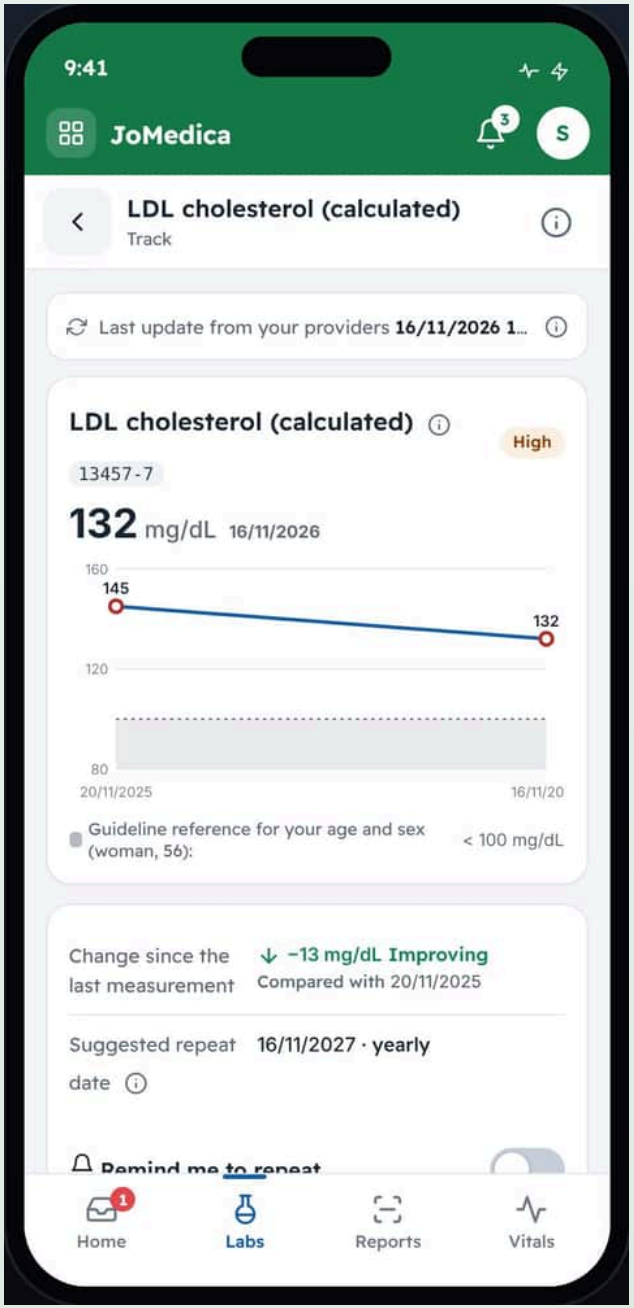
The HbA1c chart (LOINC 4548-4) has three values, 8.6 on 24/5/2025, 7.9 on 20/11/2025 and 7.4 on 19/5/2026, over the 4 – 5.6% lab range, with a dashed target recorded by Dr. Hala Al-Bitar: below 7% (17/8/2026). Change: −0.5% “Improving”.

What to tap

Tap the “Remind me to repeat” switch (on), a value under “Values and their sources”, or “Ask about this trend”.

What happens

The switch shows “Reminder off” or “Reminder on”; a value opens its result. The target line is drawn only because a clinician recorded it.



LDL trend

#/track/ldl

What you see

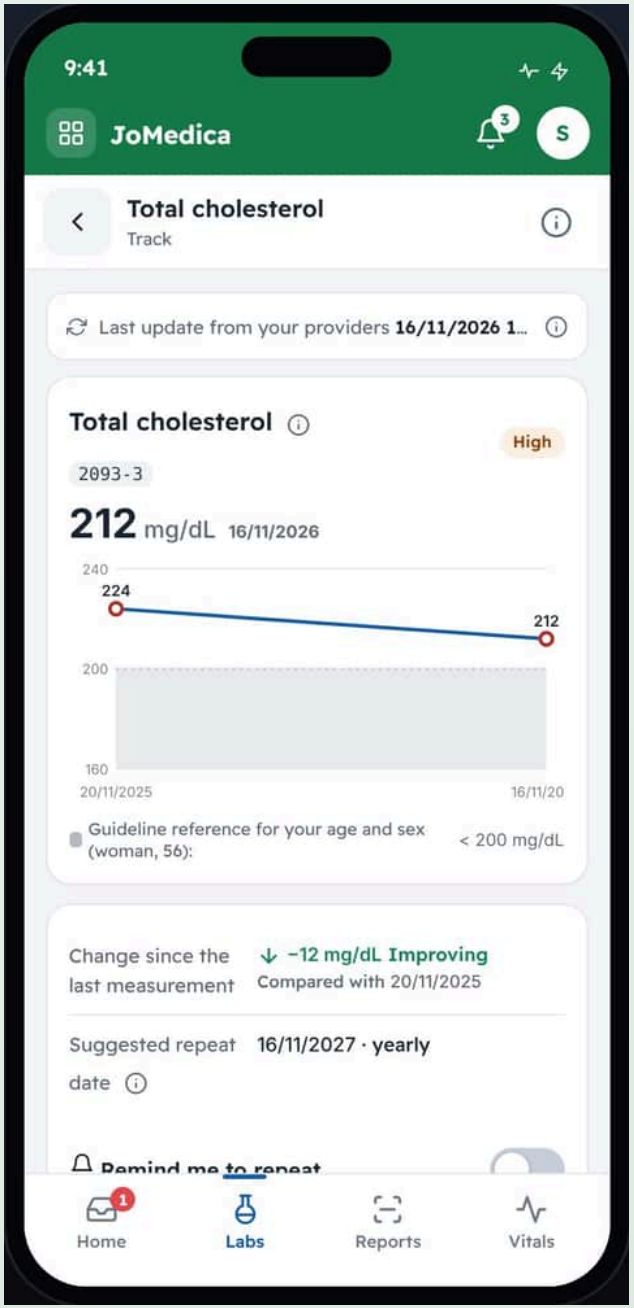
LDL is 132 mg/dL “High”, down from 145: −13 “Improving”. There is no target line, only a muted grey band labelled “Guideline reference for your age and sex (woman, 56): < 100 mg/dL”.

What to tap

Tap the info icon by the title, the “Remind me to repeat” switch (off), or “Learn about this”.

What happens

The tip explains no clinician recorded a target, so a guideline band is drawn instead. The suggested repeat is 16/11/2027 yearly; “Learn about this” opens the LDL article.



Total cholesterol trend

#/track/tc

What you see

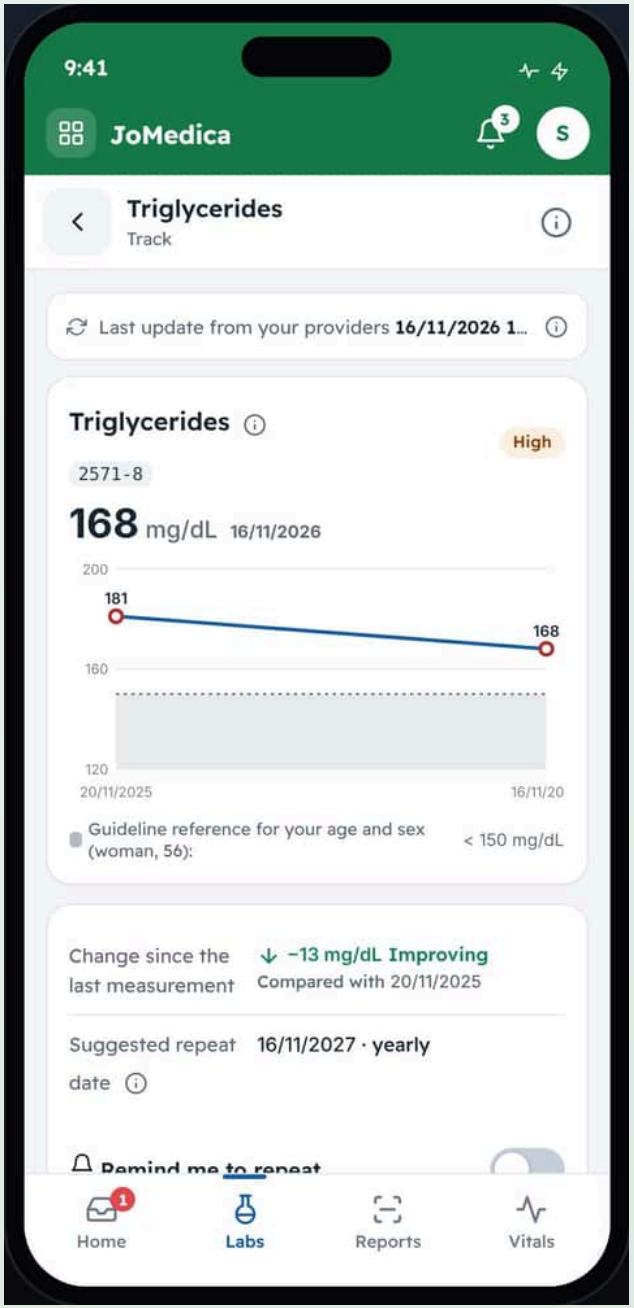
Total cholesterol is 212 mg/dL “High”, down from 224 on 20/11/2025: −12 “Improving”, with a muted guideline band below 200 mg/dL for her age and sex.

What to tap

Tap a value under “Values and their sources”, or the back arrow at the top.

What happens

A value opens the lipid panel it came from; the arrow returns to Track. The note: the total of cholesterol types, read with LDL and HDL.



P8 My Results · Screen 14 of 40

Triglycerides trend

#/track/tg

What you see

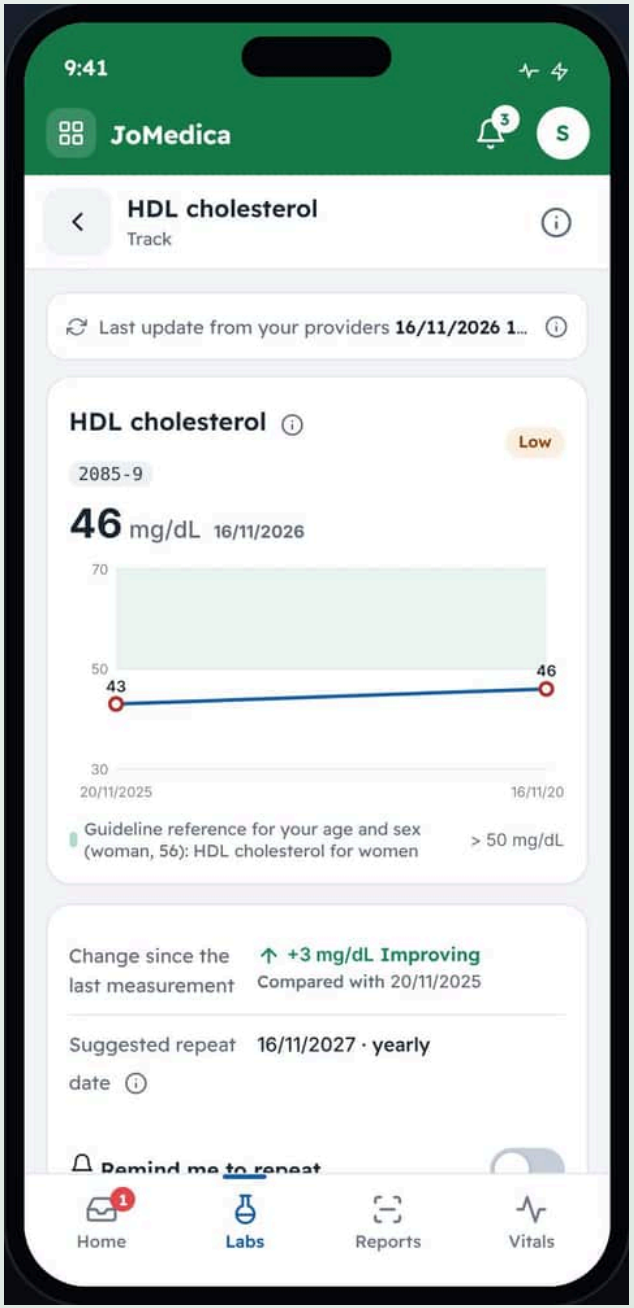
Triglycerides are 168 mg/dL “High”, down from 181: −13 “Improving”, with a muted guideline band below 150 mg/dL. Suggested repeat 16/11/2027 yearly.

What to tap

Tap “Ask about this trend” or “Learn about this” at the bottom.

What happens

The first opens the assistant with this trend in context; the second opens Knowledge. The note: a blood fat influenced by food, sugar and activity.



P8 My Results · Screen 15 of 40

HDL trend

#/track/hdl

What you see

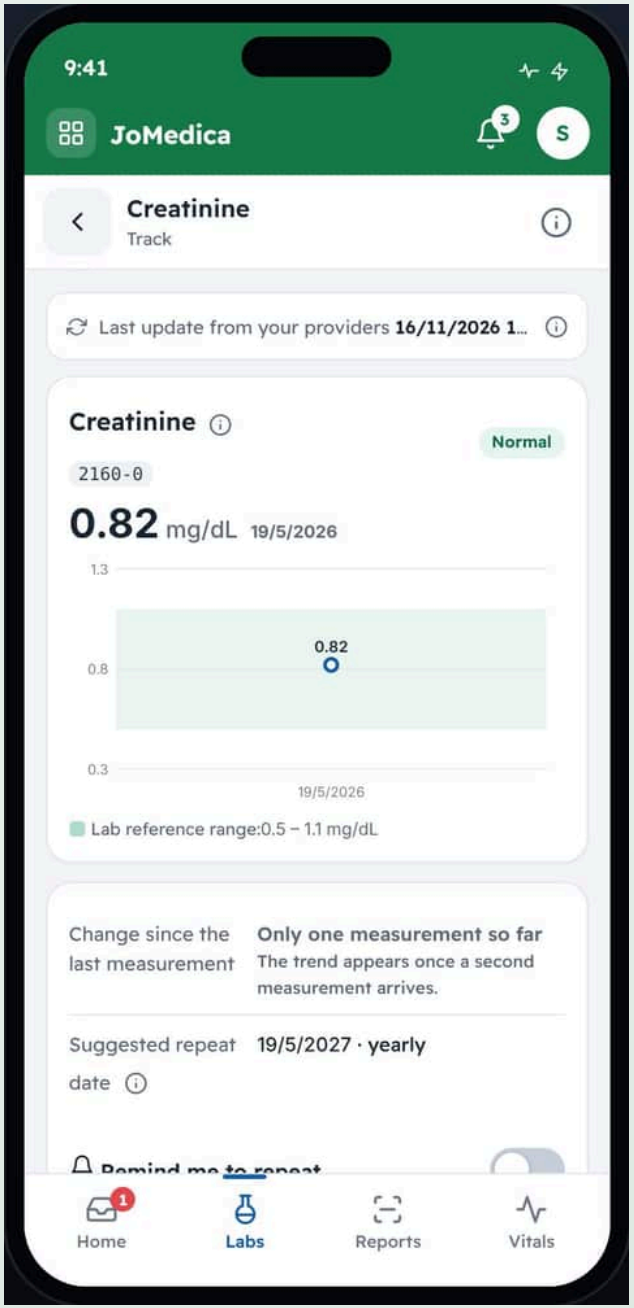
HDL is 46 mg/dL “Low”, up from 43: +3 “Improving”, since higher is better here. The green band: HDL cholesterol for women above 50 mg/dL.

What to tap

Tap the “Remind me to repeat” switch or a value in the list.

What happens

The switch turns the repeat reminder on with “Reminder on”; a value opens the lipid panel. The note: the “good” cholesterol, where higher within the range is better.



Creatinine trend (single value)

#/track/crea

What you see

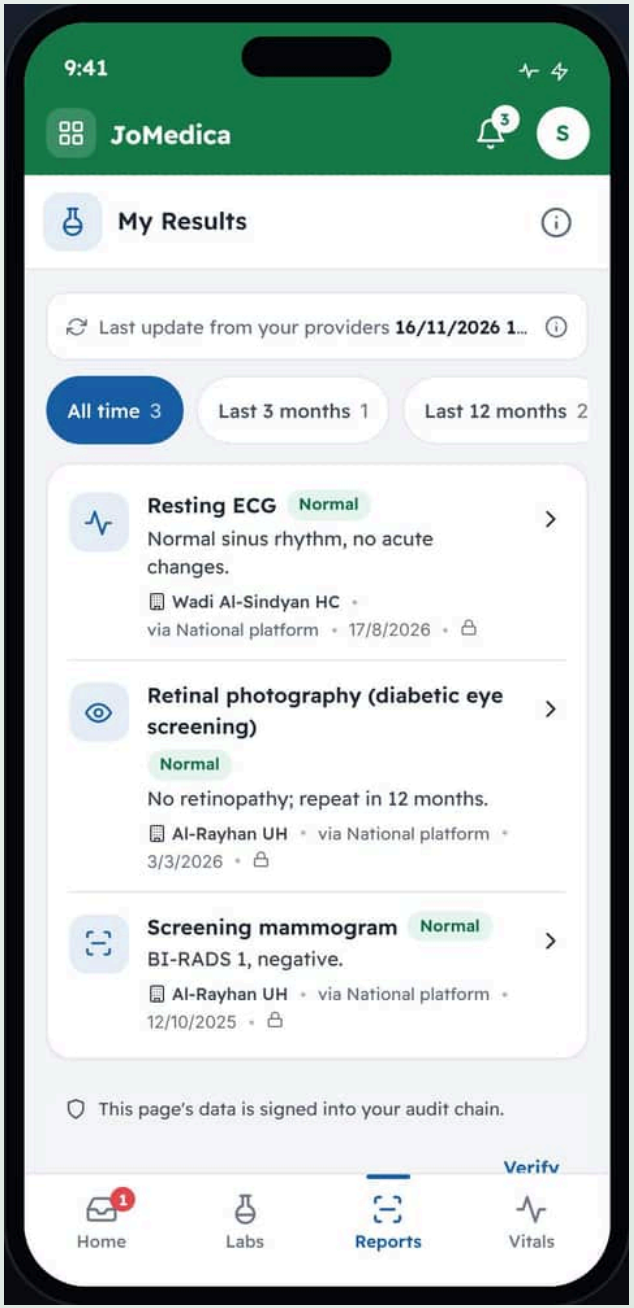
Creatinine is 0.82 mg/dL “Normal”, a single point within the 0.5 – 1.1 lab range, with “Only one measurement so far” and “The trend appears once a second measurement arrives.”

What to tap

Tap the single value under “Values and their sources”, or the back arrow.

What happens

The 19/5/2026 “Kidney function” result opens. The suggested repeat is 19/5/2027 yearly.



Reports

#/reports

What you see

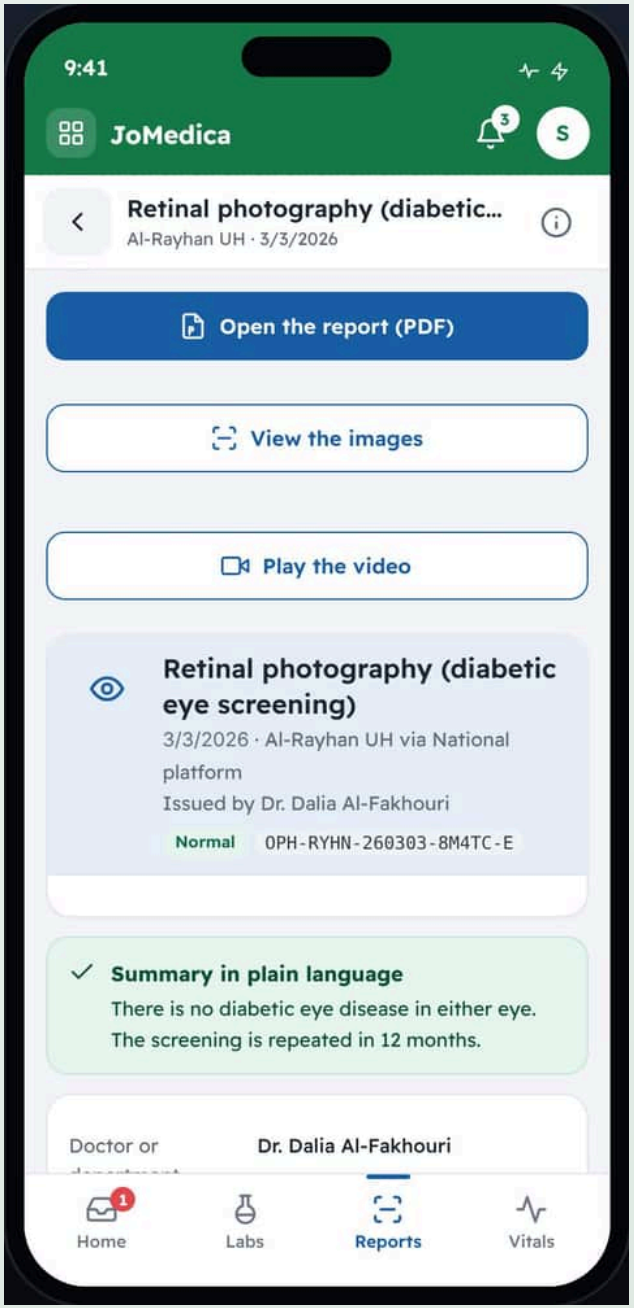
Three reports, all “Normal”: “Resting ECG” from Wadi Al-Sindyan HC, 17/8/2026; “Retinal photography (diabetic eye screening)” from Al-Rayhan UH, 3/3/2026; and “Screening mammogram” from Al-Rayhan UH, 12/10/2025 (BI-RADS 1, negative).

What to tap

Tap any report, or the period chips “All time 3”, “Last 3 months 1” and “Last 12 months 2”.

What happens

The report page opens with its file buttons at the top. The chips narrow the list by date; “Verify” at the bottom checks the audit chain.



P8 My Results · Screen 18 of 40

Report: retinal photography

#/report/RP-01

What you see

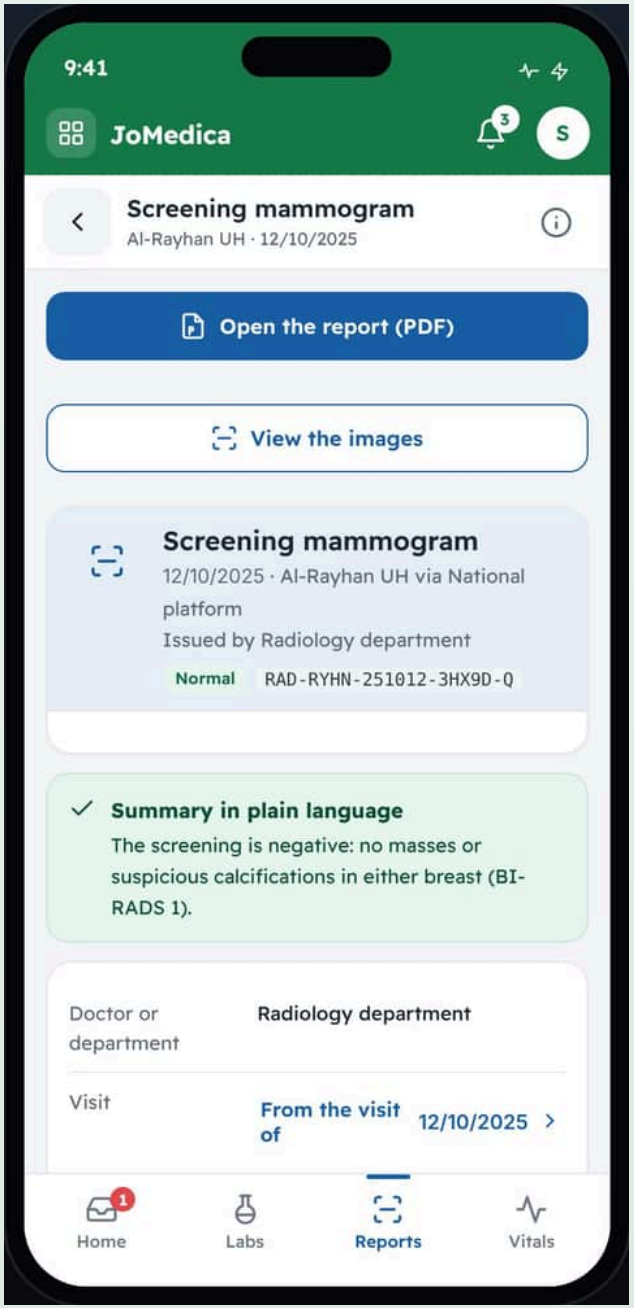
Three buttons come first: “Open the report (PDF)”, “View the images” and “Play the video”. Then “Retinal photography (diabetic eye screening)”, 3/3/2026, Al-Rayhan UH via the national platform, issued by Dr. Dalia Al-Fakhouri, reference OPH-RYHN-260303-8M4TC-E. Summary: no diabetic eye disease; repeat in 12 months.

What to tap

Tap one of the three buttons, or scroll to “From the visit of 3/3/2026” and the report’s details and history.

What happens

Each button opens its sheet: the PDF report, the retinal images or the examination video. The full report text is never shown on the page, only the plain summary.



Report: screening mammogram

#/report/RP-02

What you see

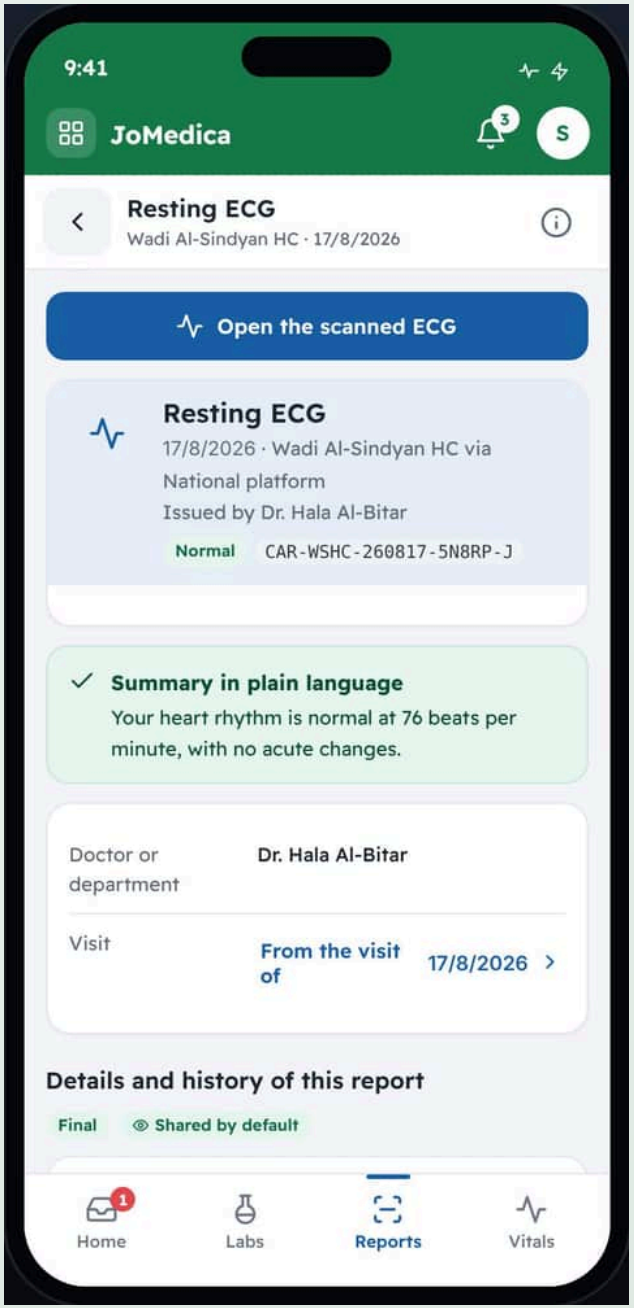
“Open the report (PDF)” and “View the images” come first, then “Screening mammogram”, 12/10/2025, Al-Rayhan UH, issued by the Radiology department, reference RAD-RYHN-251012-3HX9D-Q. Summary: negative, no masses or suspicious calcifications (BI-RADS 1).

What to tap

Tap “Open the report (PDF)” or “View the images”, or scroll to the details.

What happens

The report opens as the hospital issued it, or the four key images. In the details, the author reads “(not available from this source)”, as the report names no reporting doctor.



Report: resting ECG

#/report/RP-03

What you see

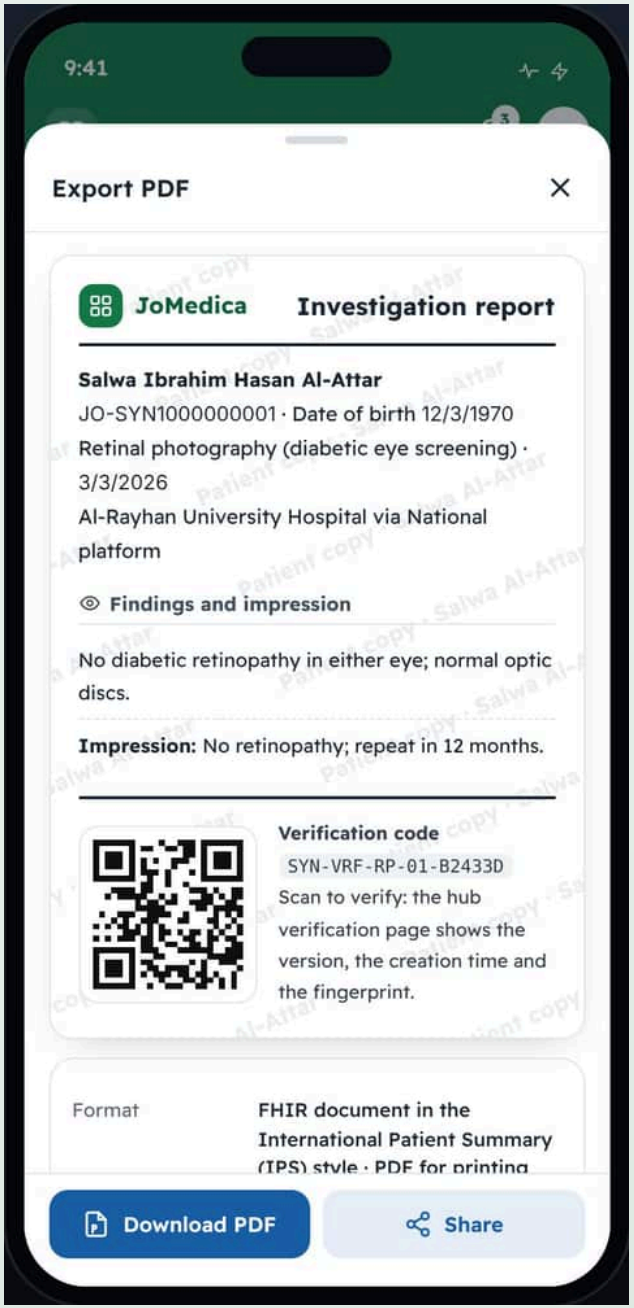
One button comes first: “Open the scanned ECG”. Then “Resting ECG”, 17/8/2026, Wadi Al-Sindyan HC, issued by Dr. Hala Al-Bitar, reference CAR-WSHC-260817-5N8RP-J. Summary: normal rhythm at 76 beats per minute, no acute changes.

What to tap

Tap “Open the scanned ECG”, or “From the visit of 17/8/2026” in the doctor card.

What happens

The scanned ECG sheet opens, or the visit opens in My visits. The details list visit number SYHC-WSHC-VN-20260817.



Export a report as PDF

#/report/RP-01#sheet=export:rep:RP-01

What you see

The “Export PDF” sheet shows a JoMedica “Investigation report” marked “Patient copy”: Salwa’s details, retinal photography 3/3/2026 from Al-Rayhan University Hospital, then findings and impression (no retinopathy; repeat in 12 months), and a QR with a verification code.

What to tap

Tap “Download PDF” or “Share” at the bottom.

What happens

Download starts with a toast, or sharing opens in My file requests. The format is a FHIR document in the International Patient Summary (IPS) style, with a PDF for printing.



The report (PDF): mammogram

#/report/RP-02#sheet=pdf:rep:RP-02

What you see

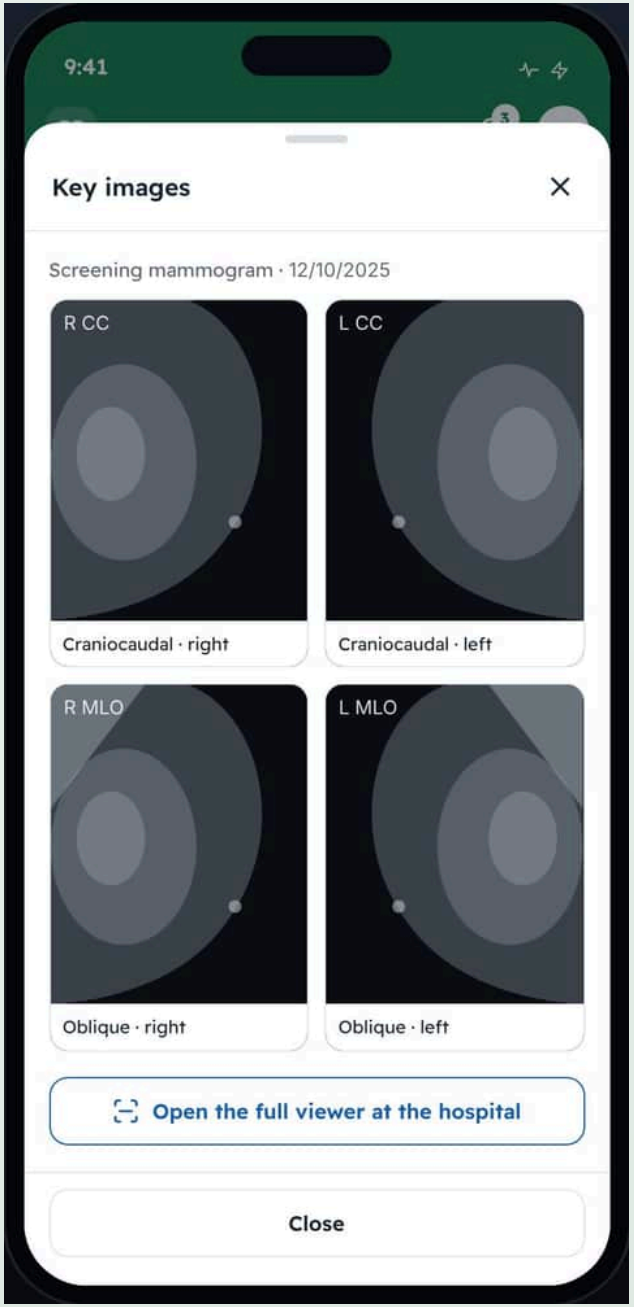
A page-like preview of the Al-Rayhan University Hospital report (SYN-FAC-AMM-UH01) via the national platform: Salwa's name and Health ID, "Screening mammogram" 12/10/2025, findings, impression "BI-RADS 1, negative" and a verification QR. Below: copy kept at the hub with a SHA-256 hash; the full study stays with the provider.

What to tap

Tap "Download" or "Close" at the bottom.

What happens

"Download" shows "Report PDF download started" with reference RAD-RYHN-251012-3HX9D-Q; "Close" returns to the report page.



Key images: mammogram

#/report/RP-02#sheet=images:rep:RP-02

What you see

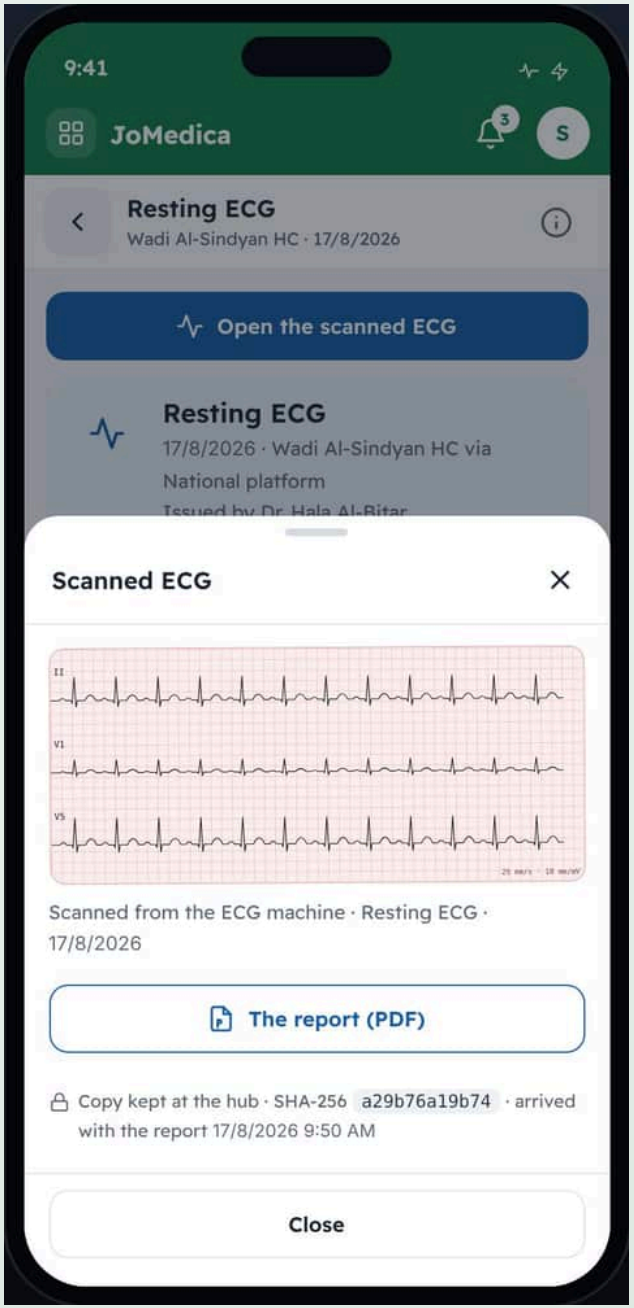
The “Key images” sheet for the 12/10/2025 mammogram shows four views: craniocaudal right and left, oblique right and left. Below is “Open the full viewer at the hospital”.

What to tap

Tap “Open the full viewer at the hospital”, or, further down, the demo control “Simulation: provider viewer unavailable”.

What happens

The button explains the viewer opens at the hospital (no real connection here). With the switch on, it is replaced by a message: the full study is unavailable right now, and the key images are kept for the patient.



Scanned ECG

#/report/RP-03#sheet=ecg:rep:RP-03

What you see

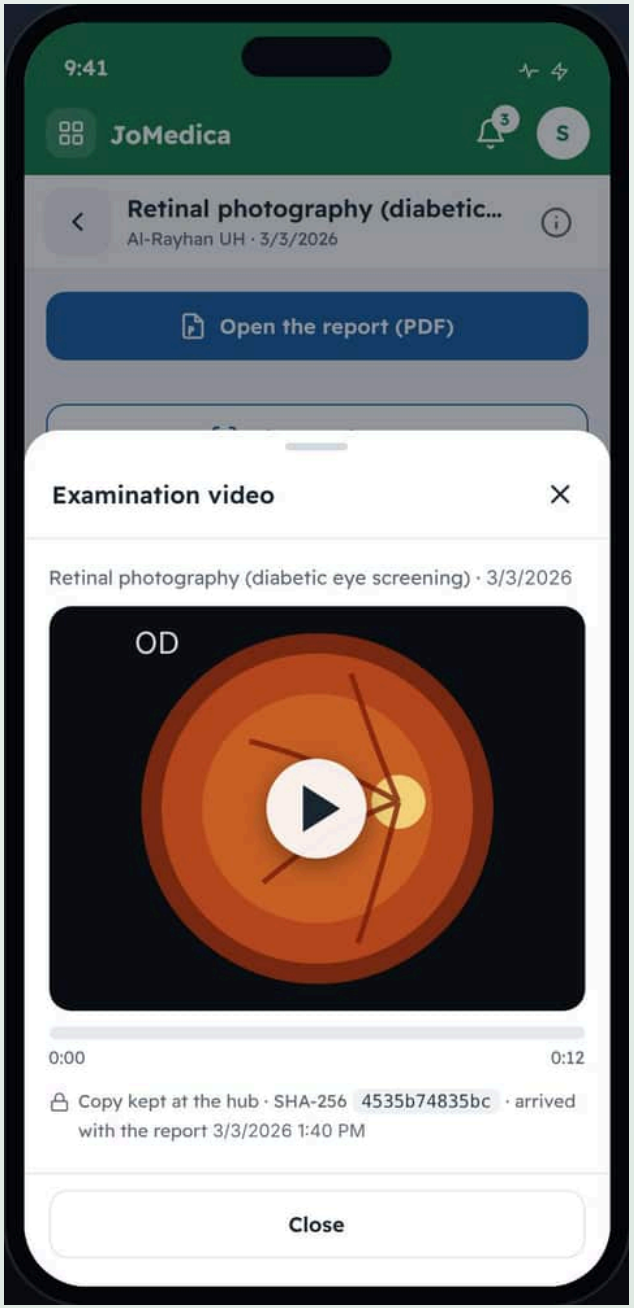
The “Scanned ECG” sheet shows a strip on grid paper for leads II, V1 and V5 at 25 mm/s and 10 mm/mV, captioned “Scanned from the ECG machine · Resting ECG · 17/8/2026”.

What to tap

Tap “The report (PDF)” under the strip, or “Close”.

What happens

The ECG report opens in the PDF sheet. The storage line at the bottom shows the copy kept at the hub, its SHA-256 hash, and its arrival with the report at 9:50 AM.



Retinal photography video

#/report/RP-01#sheet=video:rep:RP-01

What you see

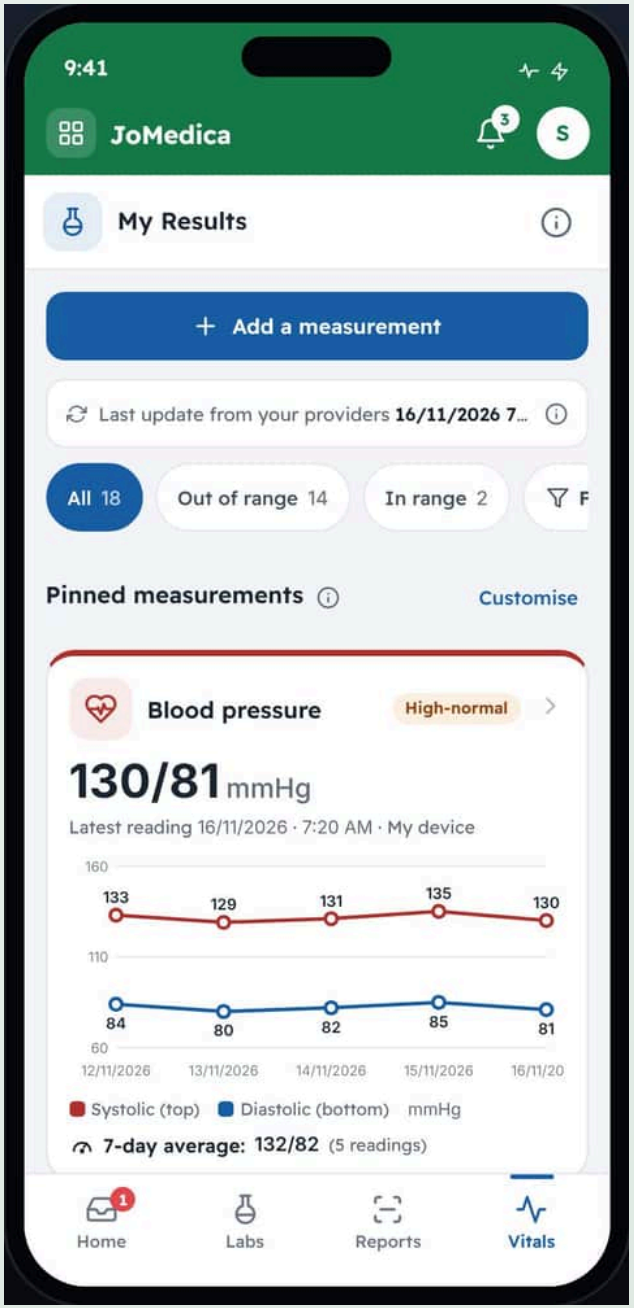
The “Examination video” sheet for the 3/3/2026 retinal photography shows the right retina with a play button, a progress bar from 0:00 to 0:12 and the hub storage line.

What to tap

Tap the play button in the image.

What happens

The bar runs for 12 seconds and stops, with the button turning to pause while it plays. “Close” returns to the report page.



Vitals

#/vitals

What you see

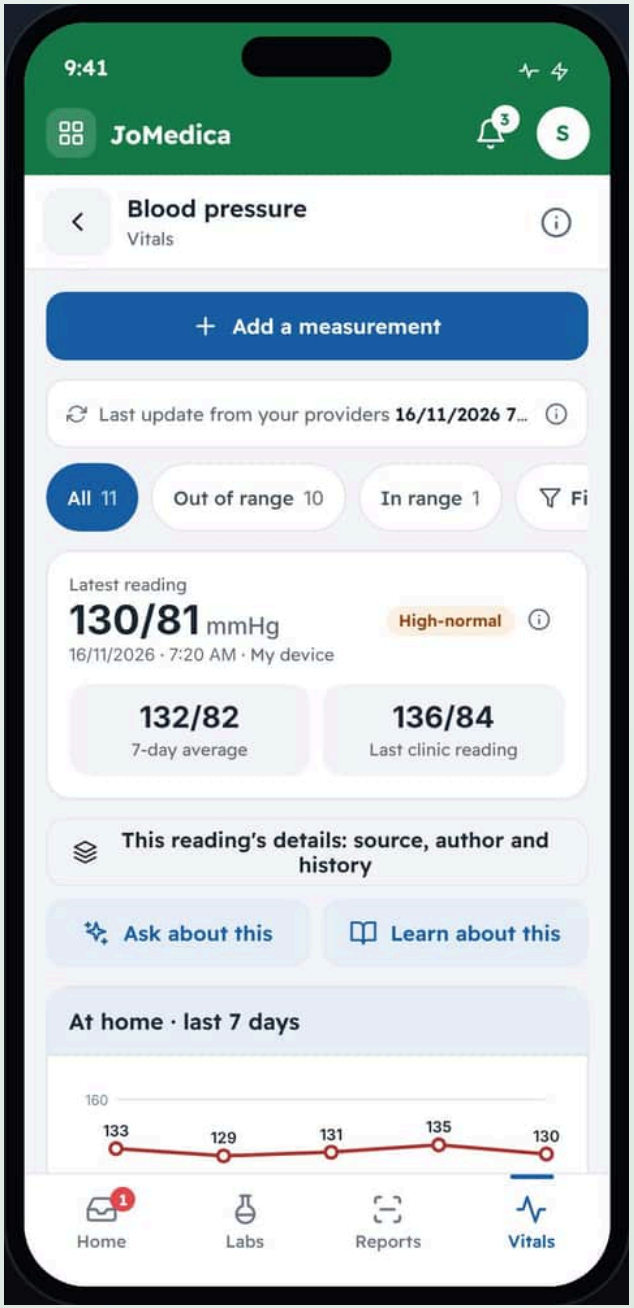
"Add a measurement" comes first, then the last update 16/11/2026 7:20 AM from the device, and chips "All 18", "Out of range 14" and "In range 2". Under "Pinned measurements", blood pressure 130/81 "High-normal" from her device, with a 5-day chart and a 7-day average of 132/82.

What to tap

Tap the blood pressure card or the diabetes card below it, "Customise", or scroll to "Other measurements" (weight 82 kg, BMI 32.0, pulse 74) and "All readings".

What happens

The cards open the Blood pressure and Diabetes pages, and "Customise" opens "Choose what to follow". "All readings" shows eight readings with "Show all (18)".



Blood pressure

#/vitals/bp

What you see

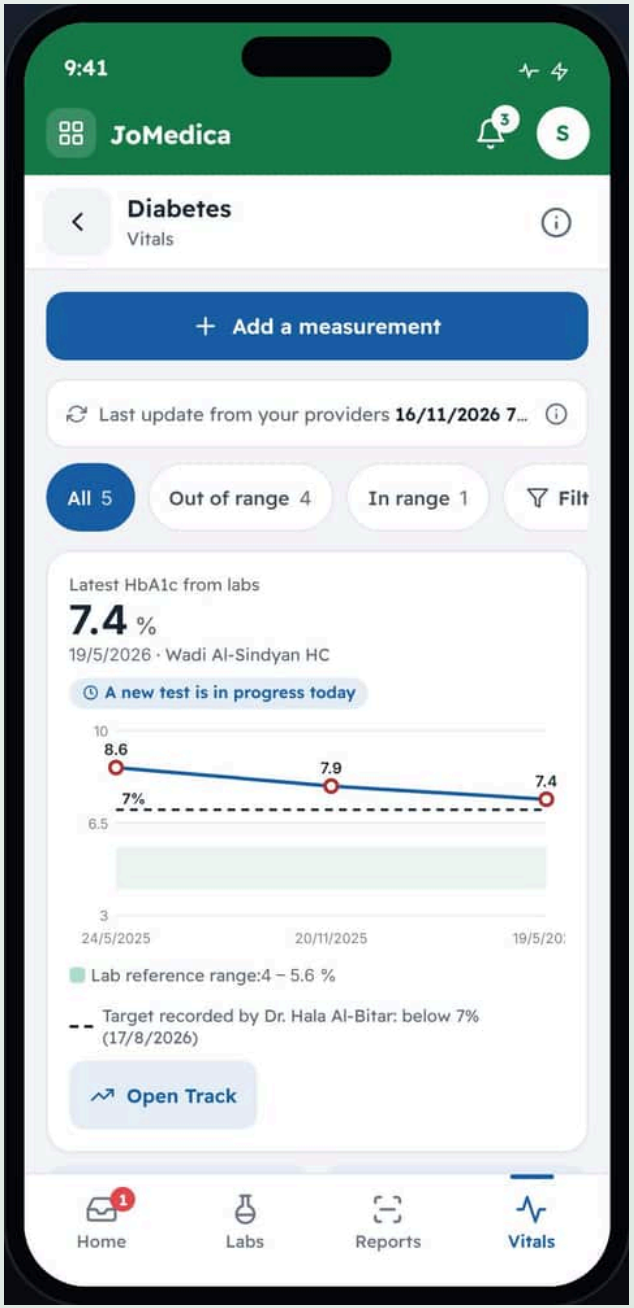
Latest reading 130/81 mmHg on 16/11/2026 at 7:20 AM from her device, “High-normal”, with a 7-day average of 132/82 and last clinic reading 136/84. Then the button “This reading's details: source, author and history”.

What to tap

Tap the details button, “Ask about this” or “Learn about this”, or scroll to the home and clinic charts, the categories table and the lists.

What happens

The reading’s envelope expands right below the button. The ESC/ESH categories table marks her reading as “High-normal”, and every home or clinic reading opens its envelope.



Diabetes (with My devices)

#/vitals/dm

What you see

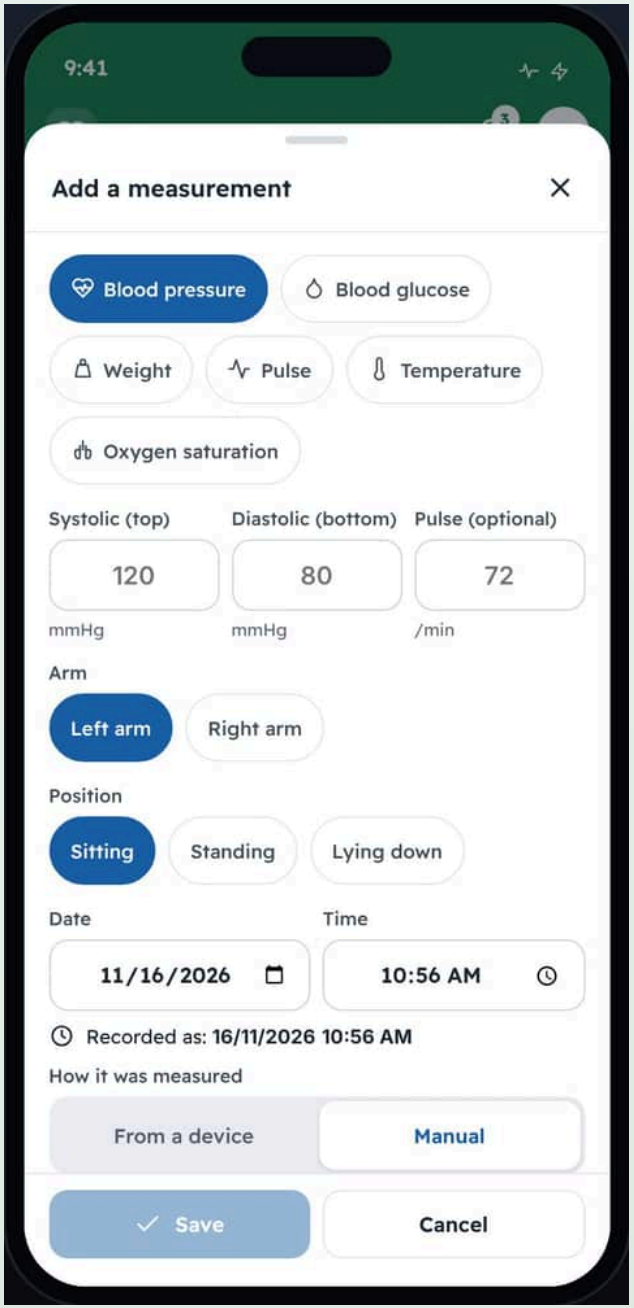
“Latest HbA1c from labs” is 7.4% on 19/5/2026 from Wadi Al-Sindyan HC, badged “A new test is in progress today”, with the three-value chart and the 7% target line. Chips “All 5”, “Out of range 4” and “In range 1” cover the glucose readings.

What to tap

Tap “Open Track”, or scroll to “My devices” and the “Notify my care team of critical readings” switches for the glucose meter (on) and the blood pressure monitor (off), then the “Glucose diary”.

What happens

“Open Track” opens the HbA1c trend. Changing a switch shows whether critical readings will or will not reach the care team. In the diary, this morning’s 3.6 reading is highlighted in red.



Add a measurement (6 types)

#/vitals#sheet=addObs

What you see

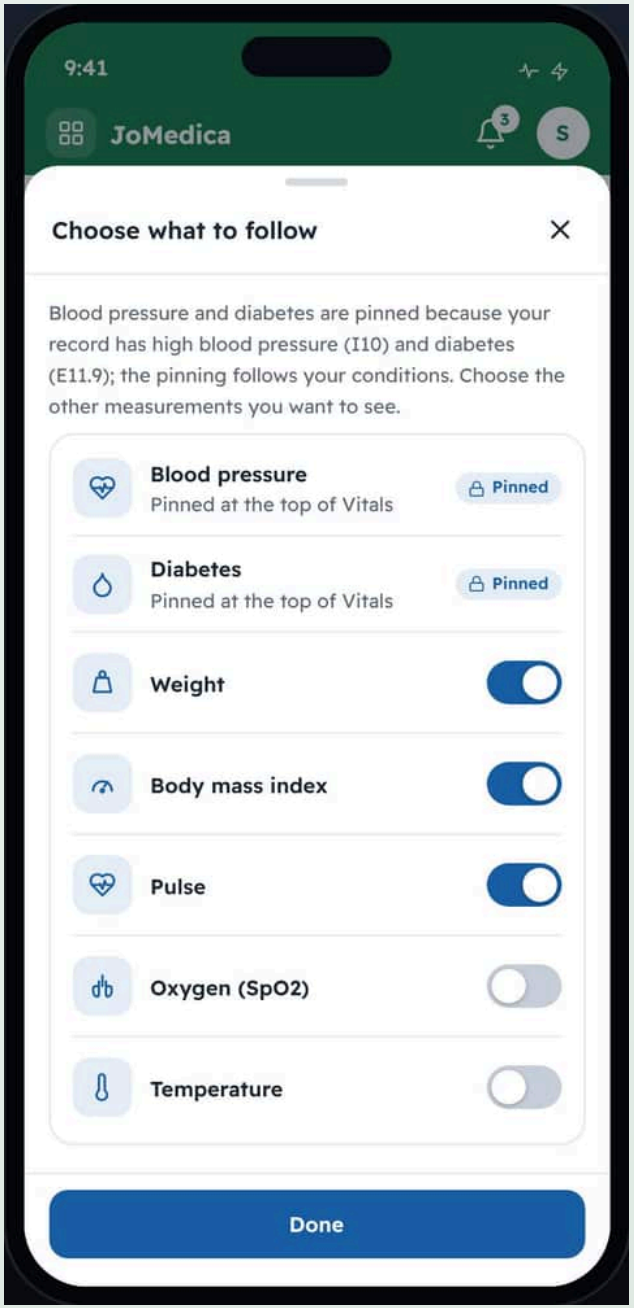
The “Add a measurement” sheet offers six types: blood pressure, blood glucose, weight, pulse, temperature and oxygen saturation. Blood pressure has “Systolic (top)”, “Diastolic (bottom)” and “Pulse (optional)”, then arm, position, date and time (“Recorded as: 16/11/2026 10:56 AM”) and how it was measured.

What to tap

Pick the type, enter the values, then tap “Save” at the bottom; it stays disabled until the required fields are filled.

What happens

A reading of 180/120 or higher shows a red “A very high reading” banner, and glucose below 70 mg/dL shows “A low reading”. After saving, the toast reads “Added · source: me (self-entered)” and the reading tops its list.



Choose what to follow

#/vitals#sheet=track

What you see

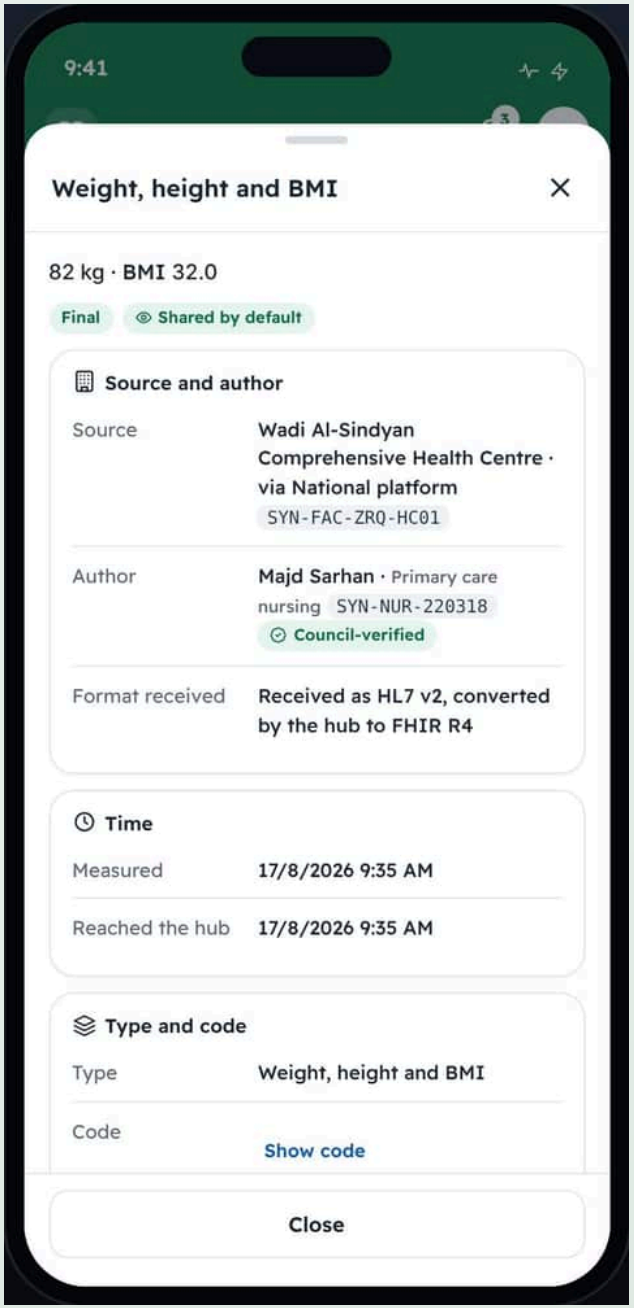
“Choose what to follow”: blood pressure and diabetes are “Pinned” because the record has high blood pressure (I10) and diabetes (E11.9). Below are switches for weight, BMI and pulse (on) and oxygen and temperature (off).

What to tap

Tap the switch of any unpinned measurement, then “Done” at the bottom.

What happens

A measurement switched on gets its card under “Other measurements”; one switched off shows “Not tracked” with an “Add” button. Pinning follows the recorded conditions.



Measurement envelope: weight (clinic)

#/vitals#sheet=meas:m:W2

What you see

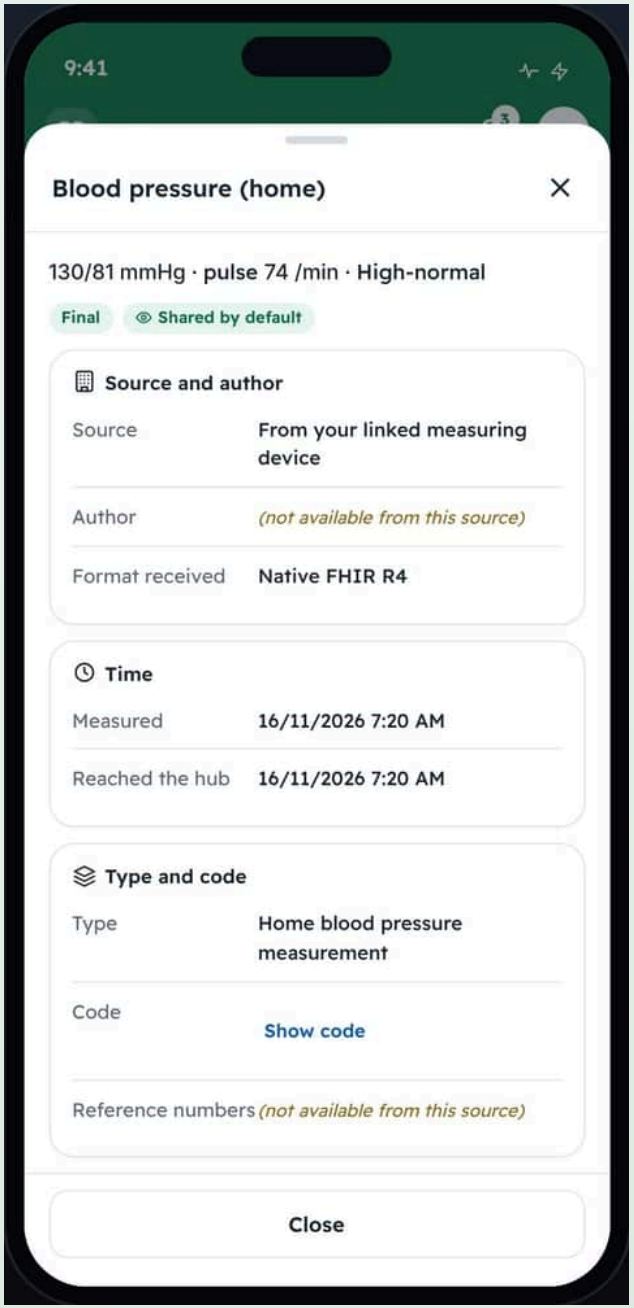
The envelope “Weight, height and BMI”: 82 kg, BMI 32.0, “Final”. Source: Wadi Al-Sindyan Comprehensive Health Centre via the national platform; author: Majd Sarhan (primary care nursing), “Council-verified”; measured 17/8/2026 9:35 AM.

What to tap

Tap “Show code”, or scroll to the sharing switch and the “Share it”, “Ask about this” and “Request a correction” chips.

What happens

LOINC codes for weight, BMI and height appear. As a provider reading it has no Edit or Delete; “Request a correction” sends the request to its author through their door.



Measurement envelope: home BP (my device)

#/vitals/bp#sheet=meas:m:H5

What you see

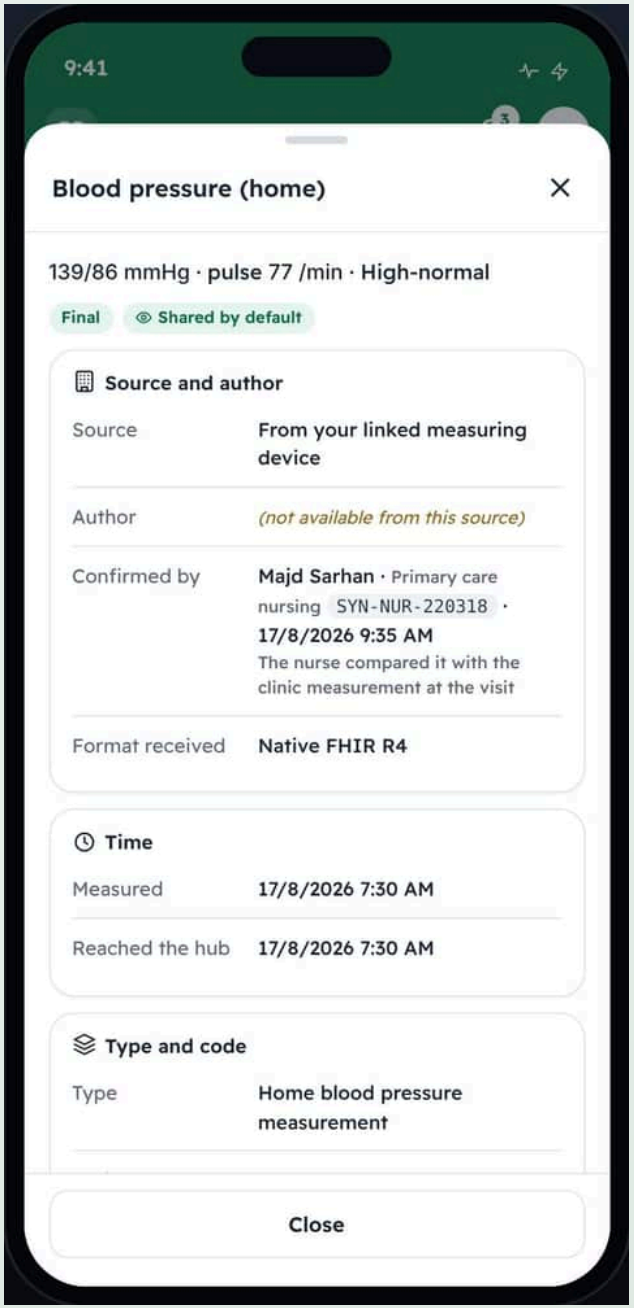
The envelope “Blood pressure (home)”: 130/81 mmHg, pulse 74, “High-normal”. Source “From your linked measuring device”; author “(not available from this source)”; measured and reached the hub 16/11/2026 7:20 AM.

What to tap

Scroll to the audit trail and actions, and tap “Delete” or the sharing switch.

What happens

The audit trail says the linked blood pressure monitor sent it. “Delete” explains deletion is simulated, leaving a trace without content; device readings have no “Edit”.



Measurement envelope: home BP confirmed by the nurse

#/vitals/bp#sheet=meas:m:H0

What you see

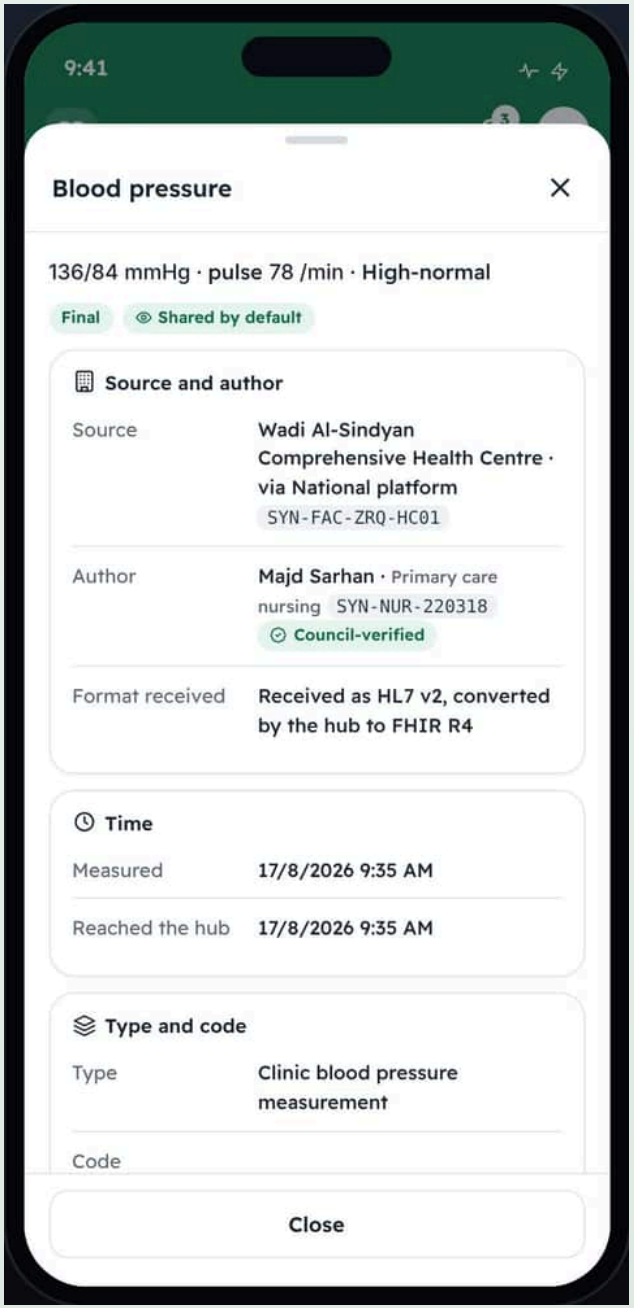
A home reading’s envelope: 139/86 mmHg, pulse 77, “High-normal”, from the linked device with no author. “Confirmed by”: Majd Sarhan (SYN-NUR-220318) on 17/8/2026 at 9:35 AM, as the nurse compared it with the clinic measurement at the visit. Measured at 7:30 AM.

What to tap

Scroll to the audit trail at the bottom of the envelope, or tap “Close”.

What happens

The trail holds two links: the device sending the reading, then the nurse’s confirmation. The device stays the source; the nurse is a second role, not the author.



Measurement envelope: clinic BP (provider)

#/vitals/bp#sheet=meas:m:C5

What you see

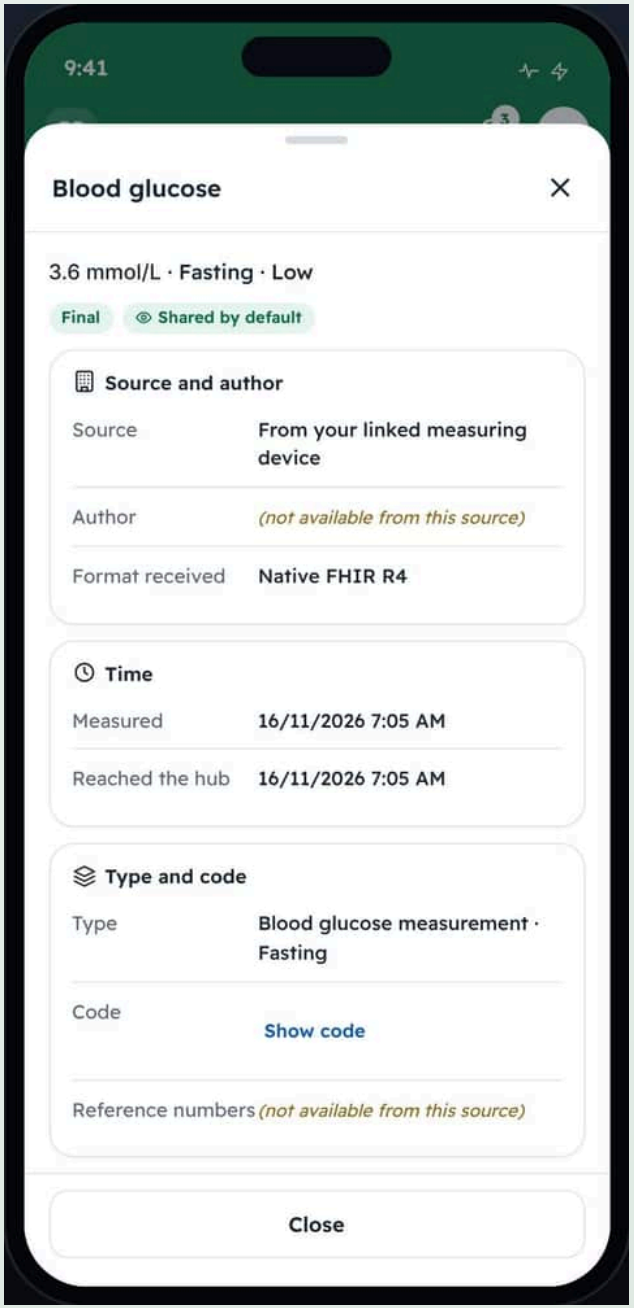
The envelope “Blood pressure”: 136/84 mmHg, pulse 78, “High-normal”. Source: Wadi Al-Sindyan Comprehensive Health Centre via the national platform; author: Majd Sarhan; measured 17/8/2026 9:35 AM; type “Clinic blood pressure measurement”.

What to tap

Tap “Show code”, or “Request a correction” in the actions.

What happens

LOINC codes for the BP panel, systolic, diastolic and heart rate appear. A correction request goes to the author through her door; the trail shows she recorded it.



Measurement envelope: low sugar (team notified)

#/vitals/dm#sheet=meas:m:G5

What you see

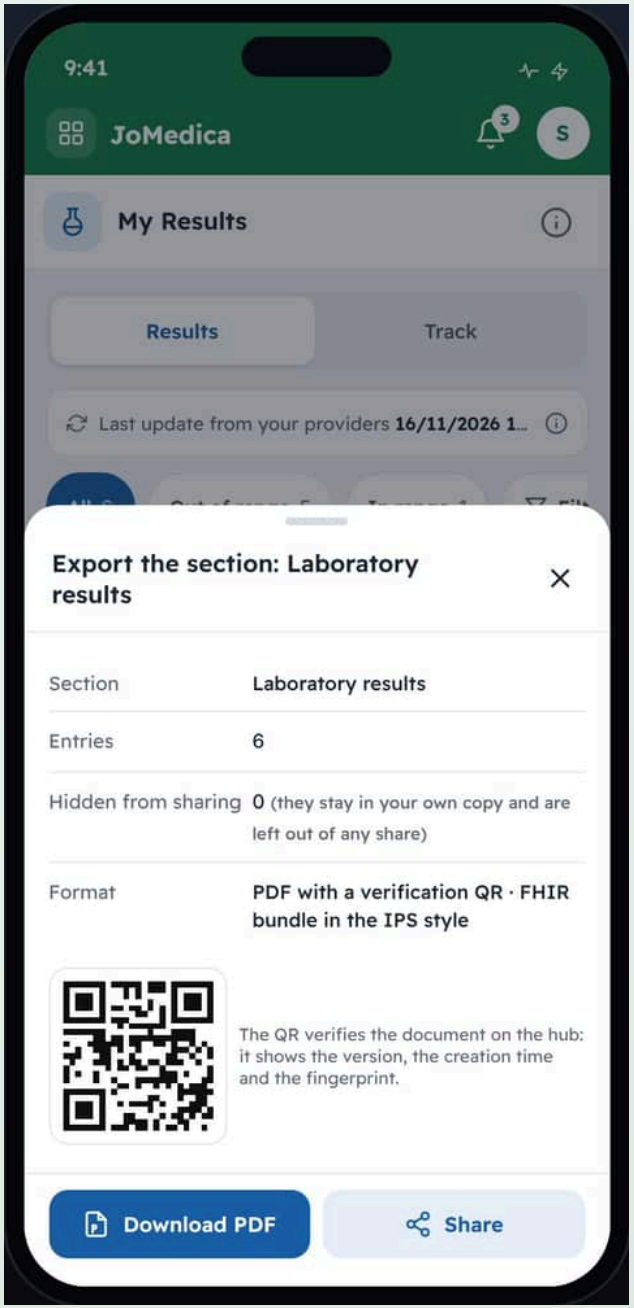
The envelope “Blood glucose”: 3.6 mmol/L, “Fasting”, “Low”. Source: the linked device, no author; measured 16/11/2026 7:05 AM; type “Blood glucose measurement · Fasting”; reference numbers “(not available from this source)”.

What to tap

Scroll to “Who has seen it” and the audit trail, or tap “Close”.

What happens

Both sections show Dr. Hala Al-Bitar (Wadi Al-Sindyan HC) was notified of this low reading because reporting is allowed for the glucose meter. With that device switch off, she would not be.



Export the labs section

#/labs#sheet=secx:labs

What you see

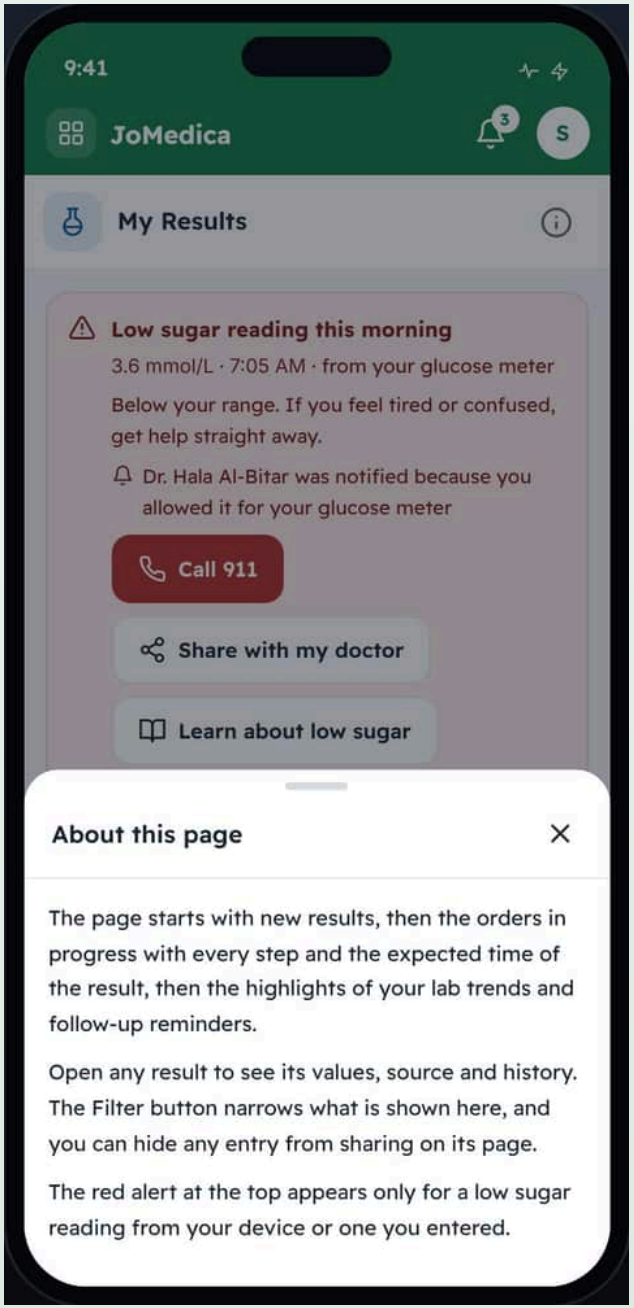
“Export the section: Laboratory results”: 6 entries, 0 hidden from sharing (hidden ones stay in her own copy and are left out of any share), format PDF with a verification QR plus a FHIR bundle in the IPS style, and a QR.

What to tap

Tap “Download PDF” or “Share” at the bottom.

What happens

A toast reads “Section PDF download started”, or sharing opens in My file requests. The QR verifies the version, creation time and fingerprint on the hub.



Page guidance

#/home#sheet=_help

What you see

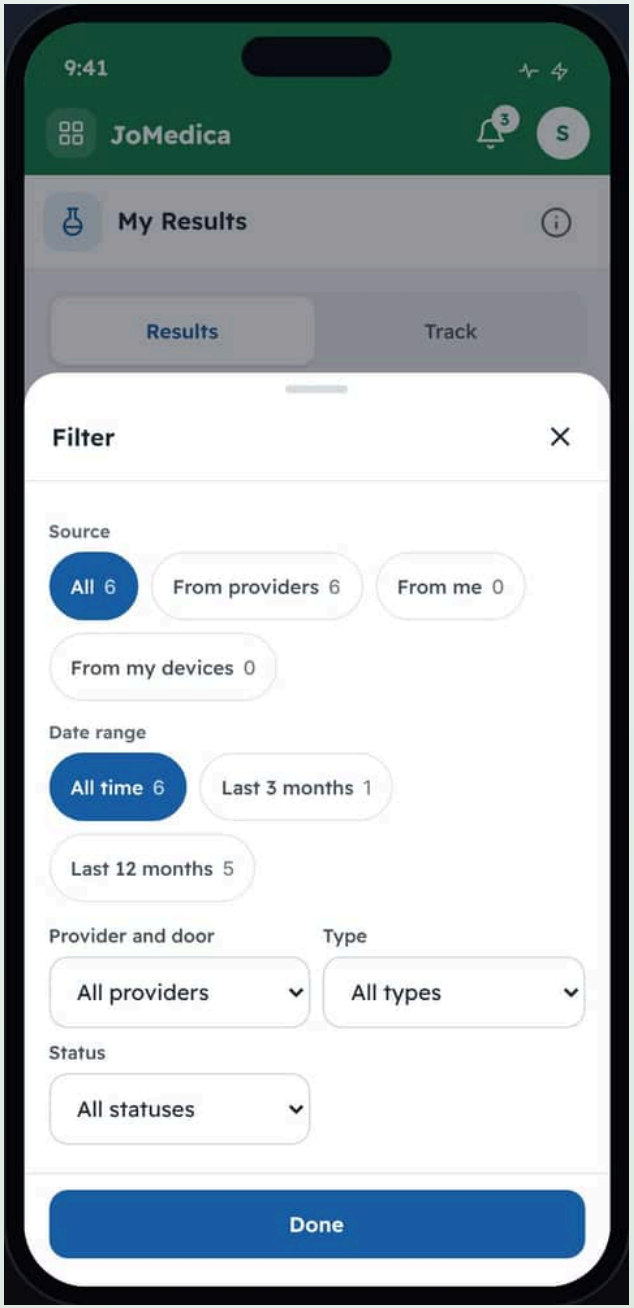
The “About this page” sheet explains Home’s order: new results, then orders in progress with their steps and expected time, then trends and reminders, and that the red alert appears only for a low sugar reading.

What to tap

Nothing is tappable except the × at the top of the sheet.

What happens

The sheet closes back to Home. This guidance opens from the info icon beside the app name on every page.



Filter sheet

#/labs#sheet=_filters

What you see

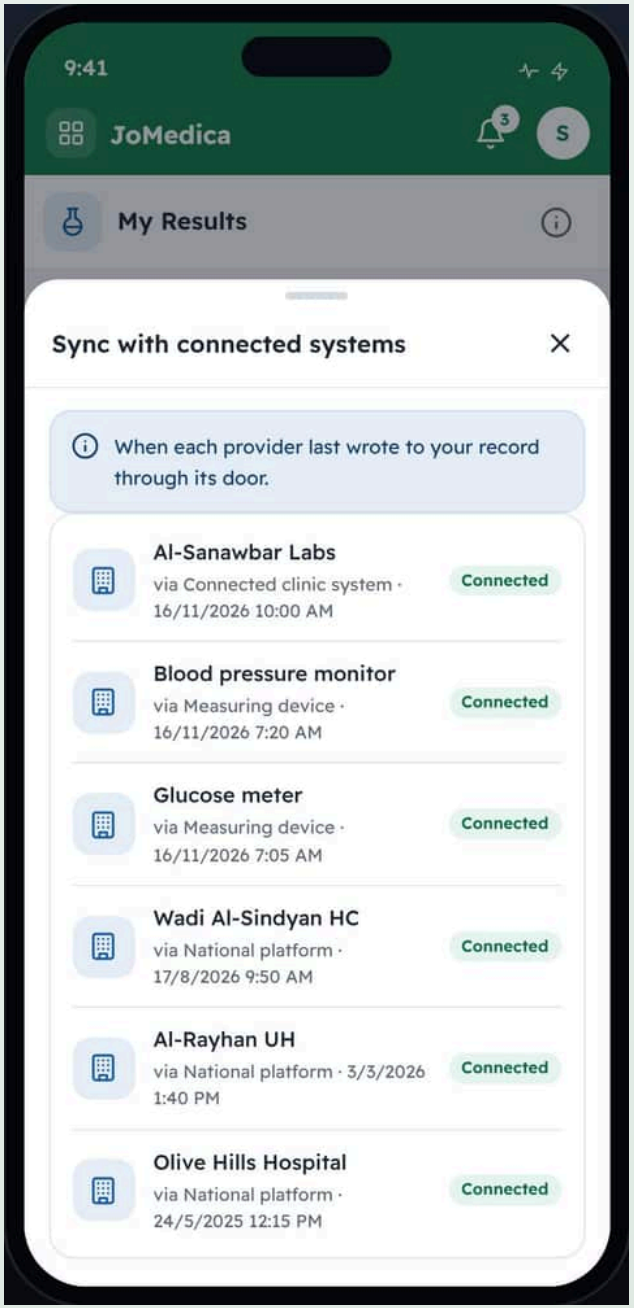
The labs “Filter” sheet: “Source” (All 6, From providers 6, From me 0, From my devices 0), “Date range” (All time 6, Last 3 months 1, Last 12 months 5), and lists for “Provider and door”, “Type” and “Status”.

What to tap

Pick any criterion, then tap “Done” at the bottom.

What happens

The list narrows, the “Filter” button shows the count, and “Showing x of 6” appears with “Clear filter”. If nothing matches, “Nothing matches this filter” appears.



Sync details

#/home#sheet=_fresh

What you see

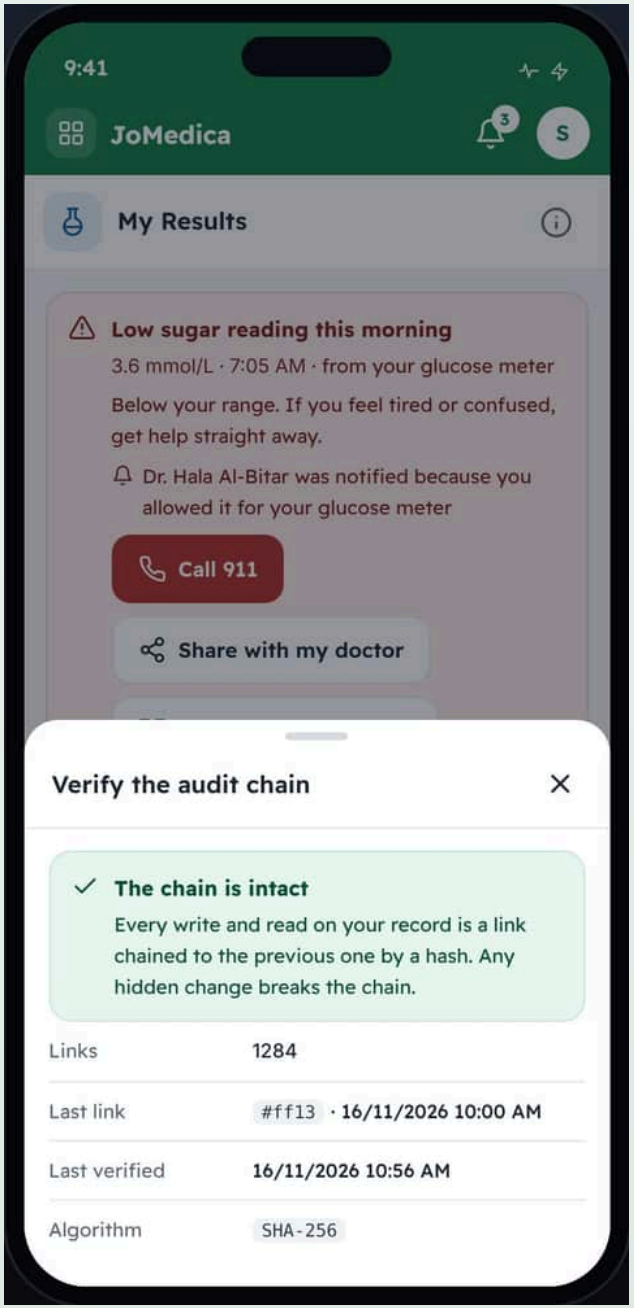
“Sync with connected systems” lists each source’s last write, all “Connected”: Al-Sanawbar Labs 10:00 AM, the blood pressure monitor 7:20 AM and the glucose meter 7:05 AM (16/11/2026), Wadi Al-Sindyan HC 17/8/2026, Al-Rayhan UH 3/3/2026 and Olive Hills Hospital 24/5/2025.

What to tap

Nothing is tappable except the × at the top of the sheet.

What happens

The sheet closes back to Home. It is reached from “Sync details” in the page-details sheet opened by the last-update line.



Verify the audit chain

#/home#sheet=_chain

What you see

“Verify the audit chain” shows a green “The chain is intact”: every write and read on the record is a link chained to the previous one by a hash. Links 1284, last link #ff13 at 16/11/2026 10:00 AM, last verified 10:56 AM, algorithm SHA-256.

What to tap

Nothing is tappable except the × at the top of the sheet.

What happens

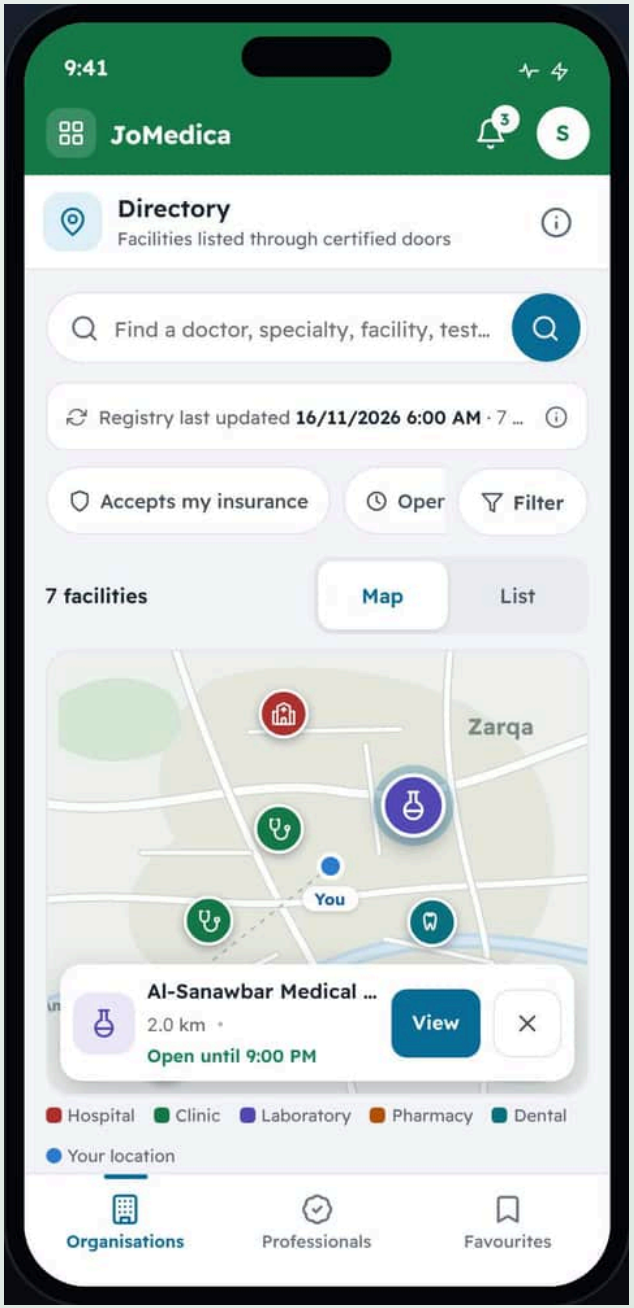
The sheet closes back to Home. The check opens from the “Verify” button in the audit footer at the bottom of every page.

P9

Directory

The Directory, opened from the grid button at the top of JoMedica under “Care and knowledge”, is a public list of health facilities and council-verified professionals that Salwa sees with what concerns her, such as whether a place accepts her insurance and who from her care team works there, across the tabs Organisations, Professionals and Favourites. Facilities are listed only through a certified door (the national platform or a connected clinic system), and JoMedica never books itself: booking happens on each facility’s own platform in the phone browser. All people, organisations and data in these screens are synthetic.

28 screens and states · Interactive prototype: betariq.com/prototype/P9-directory/



P9 Directory · Screen 1 of 28

Organisations: map and list

#/orgs

What you see

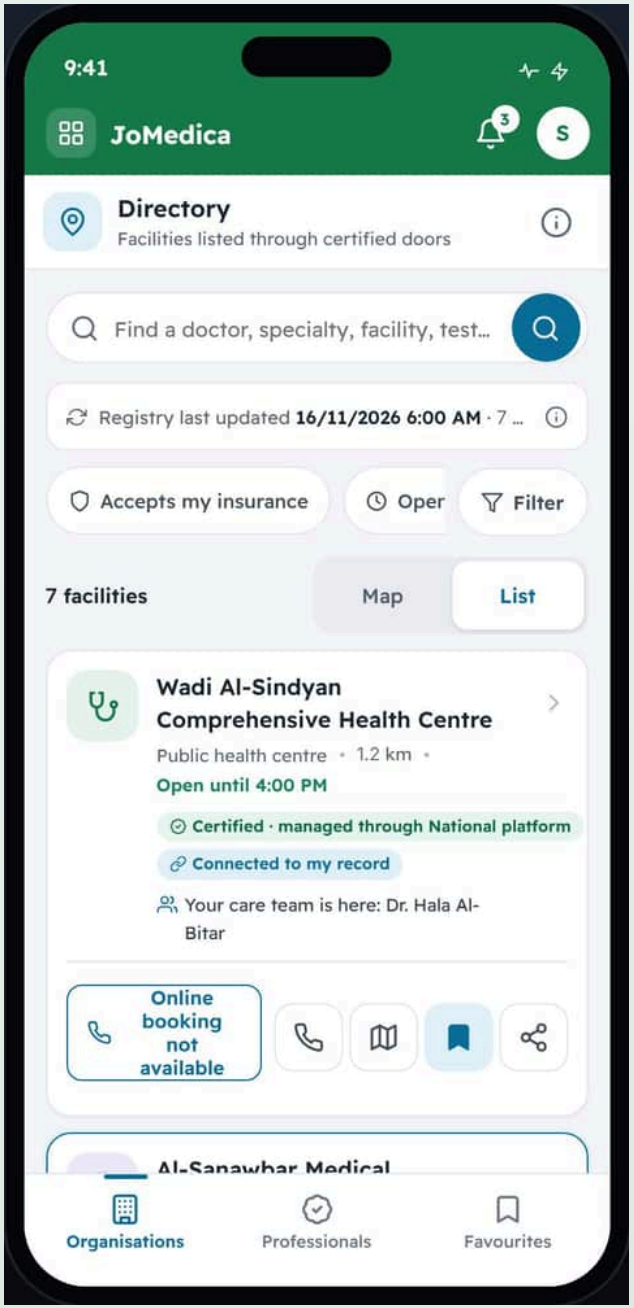
Under the search field “Find a doctor, specialty, facility, test...” and “Registry last updated 16/11/2026 6:00 AM”, the chips “Accepts my insurance”, “Open now” and “Online booking” sit above “7 facilities” in Map view. The map shows Salwa’s location and coloured pins; the Al-Sanawbar Labs pin is selected: 2.0 km, open until 9:00 PM.

What to tap

Tap “View” in the pin card to open Al-Sanawbar Labs, another pin to switch the card, “List” beside “Map”, or a filter chip.

What happens

“View” opens the facility page; “List” shows the cards. Below the map come the legend (Hospital, Clinic, Laboratory, Pharmacy, Dental) and the list, starting with Wadi Al-Sindyan Comprehensive Health Centre, 1.2 km, where Dr. Hala Al-Bitar of her care team works.



Organisations: list

#/orgs?view=list

What you see

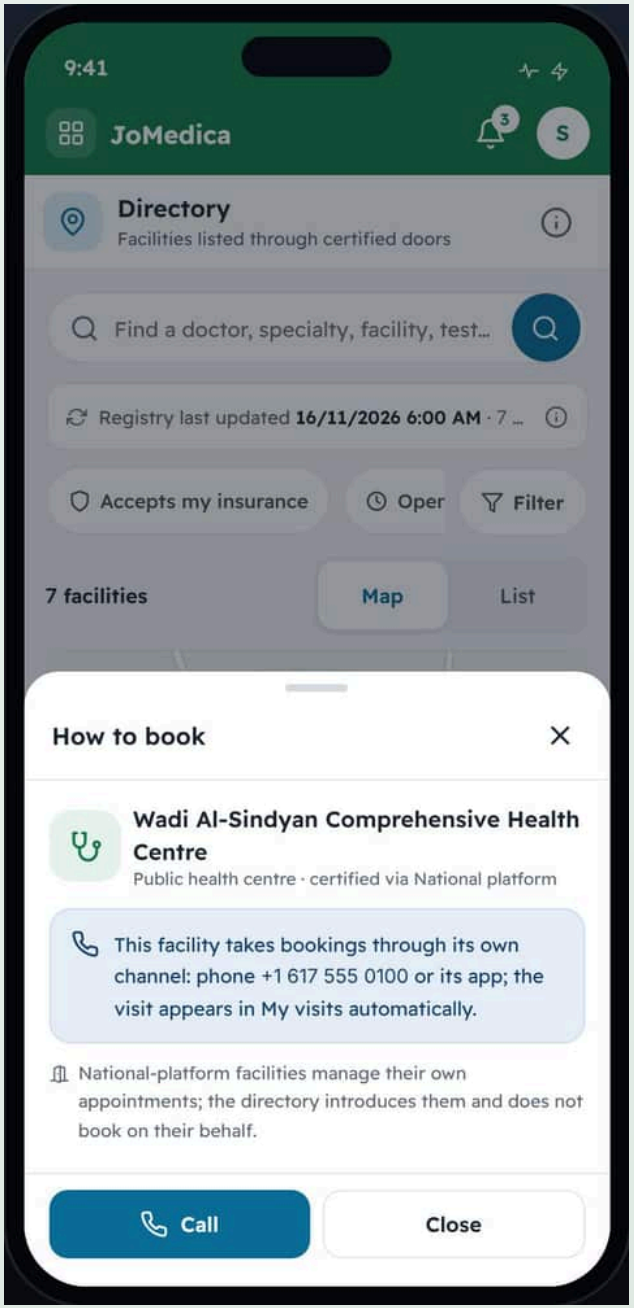
The List view starts with Wadi Al-Sindyan Comprehensive Health Centre: public health centre, 1.2 km, open until 4:00 PM, “Certified · managed through National platform”, “Connected to my record”, “Your care team is here: Dr. Hala Al-Bitar” and the button “Online booking not available”. Al-Sanawbar Labs follows.

What to tap

Tap a card to open the facility, “Online booking not available” to call, or a “Book on ...” button on facilities that book online, such as “Book on Al-Sanawbar Labs”.

What happens

The call button shows the toast “Prototype: your phone would dial +1 617 555 0100”. Further down, Al-Sanawbar shows HbA1c 8 JOD and lipid panel 12 JOD, then Al-Qayqab Dental, Al-Baylasan (internal medicine consultation 25 JOD), Olive Hills, Al-Uqhuwan and Al-Rayhan.



How to book (national-platform facility)

#/orgs#sheet=channel

What you see

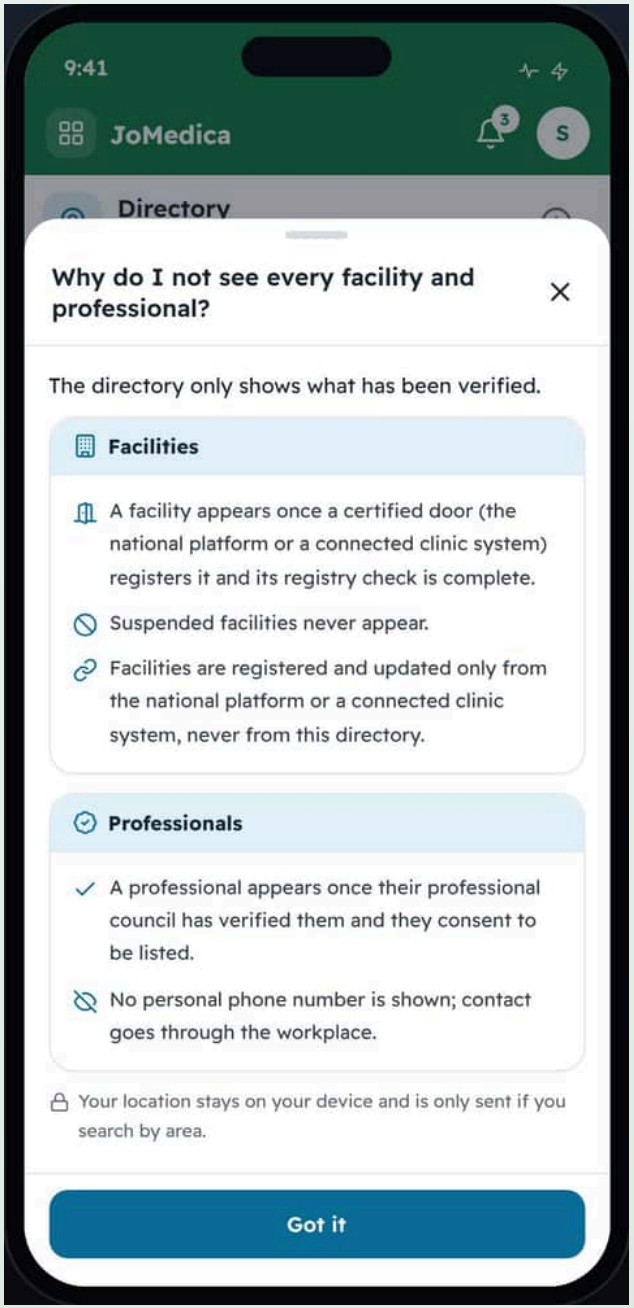
The “How to book” sheet for Wadi Al-Sindyan Comprehensive Health Centre (public health centre, certified via National platform): it takes bookings through its own channel, phone +1 617 555 0100 or its app, and the visit appears in My visits automatically; the directory introduces national-platform facilities and does not book for them.

What to tap

Tap “Call” at the bottom of the sheet to phone the centre, or “Close” beside it to return to the map without booking.

What happens

“Call” shows the toast “Prototype: your phone would dial +1 617 555 0100”; “Close” returns to the map. JoMedica never books on the facility’s behalf.



Why not every facility?

#/orgs#sheet=listing

What you see

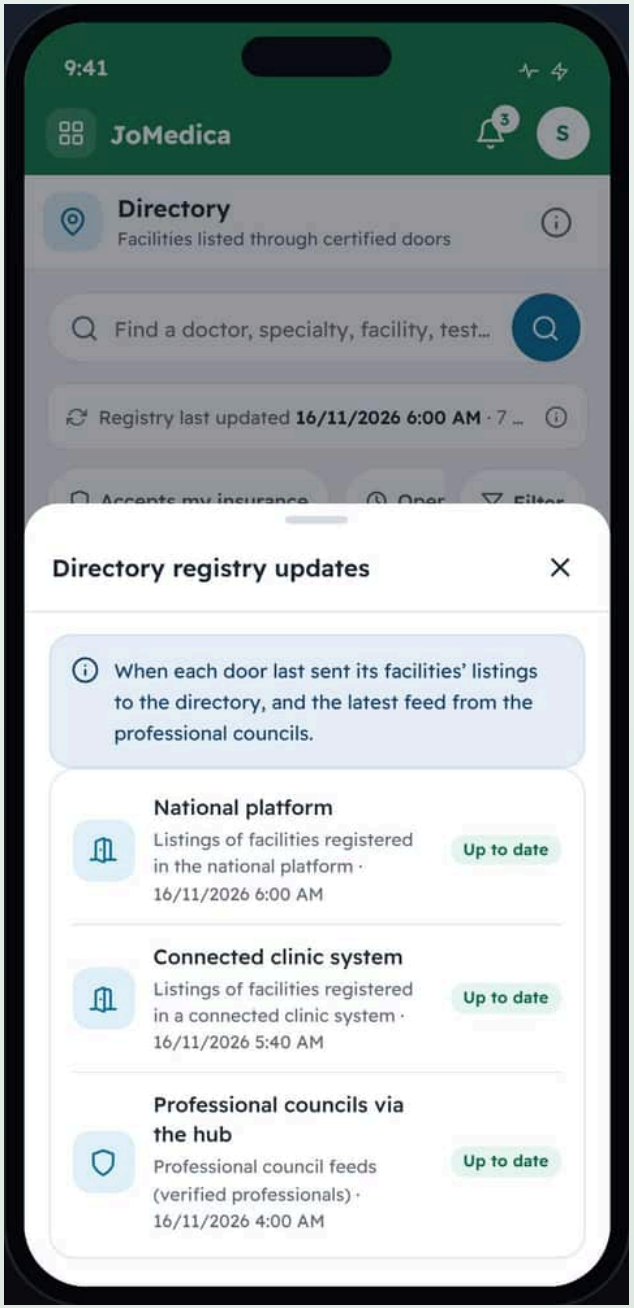
The sheet “Why do I not see every facility and professional?” explains that the directory shows only what has been verified: a facility appears once a certified door registers it and its registry check is complete, suspended facilities never appear, and a professional appears once their council has verified them and they consent.

What to tap

Read it, then tap “Got it”. The sheet opens from the ⓘ page guide at the top, through its “Why?” button.

What happens

The sheet closes back to the directory. It also notes that no personal phone number is shown and that Salwa’s location stays on her device unless she searches by area.



Directory registry updates

#/orgs#sheet=_fresh

What you see

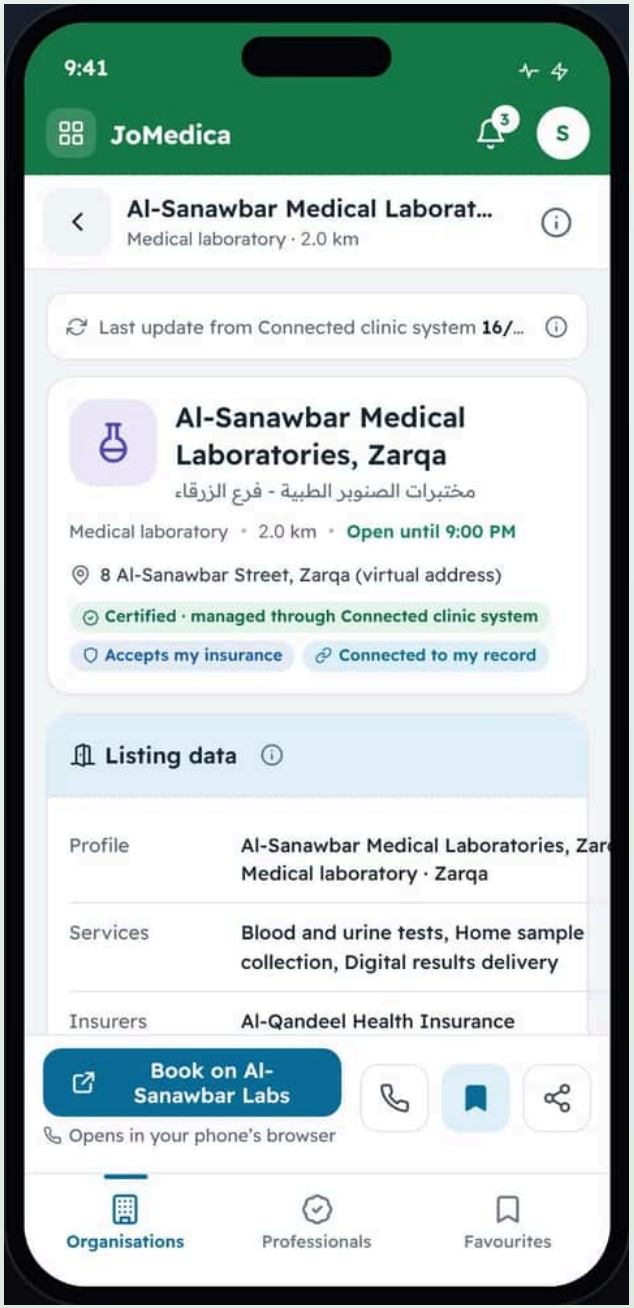
The “Directory registry updates” sheet lists the latest feed from each source, all “Up to date”: National platform 16/11/2026 6:00 AM, Connected clinic system 16/11/2026 5:40 AM, and professional council feeds via the hub 16/11/2026 4:00 AM.

What to tap

Nothing in the sheet is tappable except the close button (×) at its top. It is reached from the summary line, then “Sync details”.

What happens

The sheet closes back to the directory, whose summary line keeps “Registry last updated 16/11/2026 6:00 AM”.



P9 Directory · Screen 6 of 28

Facility: Al-Sanawbar Labs (price list)

#/org/sanawbar

What you see

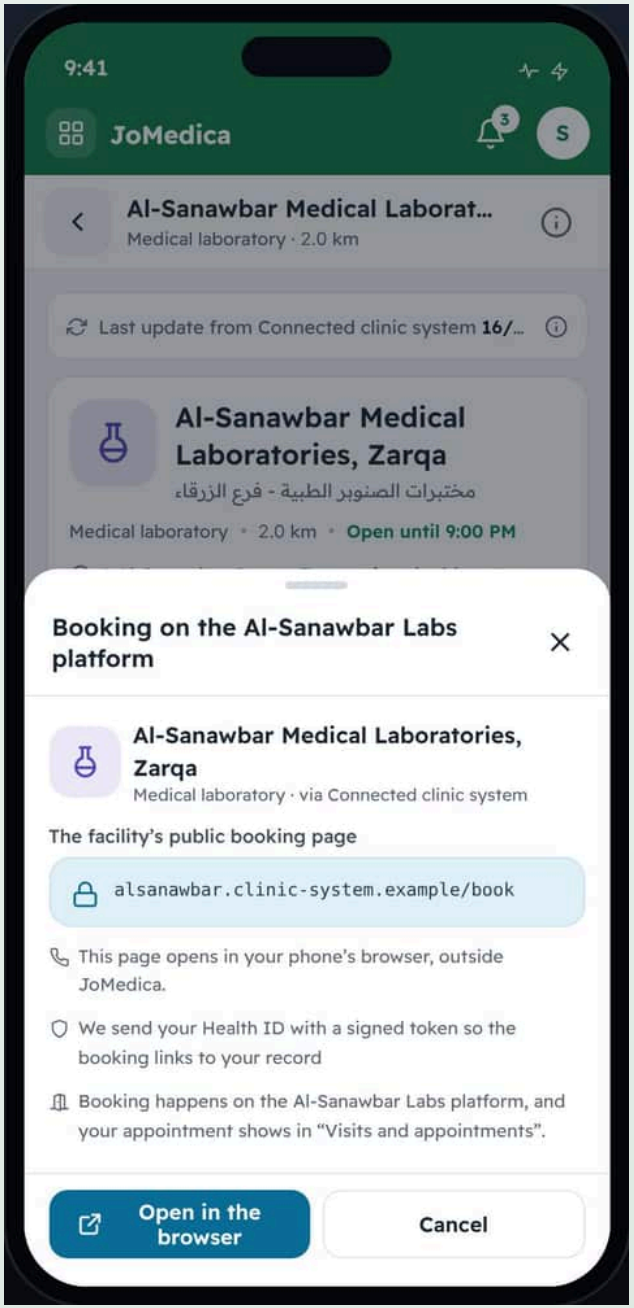
Al-Sanawbar Medical Laboratories, Zarqa: medical laboratory, 2.0 km, open until 9:00 PM, “Certified · managed through Connected clinic system”, “Accepts my insurance”, “Connected to my record”. “Listing data” lists services, insurer Al-Qandeel, hours 7:00 AM – 9:00 PM and public booking “Active”, with the button “Book on Al-Sanawbar Labs”.

What to tap

Tap “Book on Al-Sanawbar Labs”, marked “Opens in your phone’s browser”, or scroll to “Test list and prices”.

What happens

Booking opens the redirect sheet. The price list shows HbA1c 8 JOD, with insurance covering 80% and about 1.6 JOD to pay (estimate, subject to approval), lipid panel 12 JOD, kidney function 10 JOD, vitamin D 18 JOD and more.



P9 Directory · Screen 7 of 28

Booking on the Al-Sanawbar Labs platform

#/org/sanawbar#sheet=bookRedirect

What you see

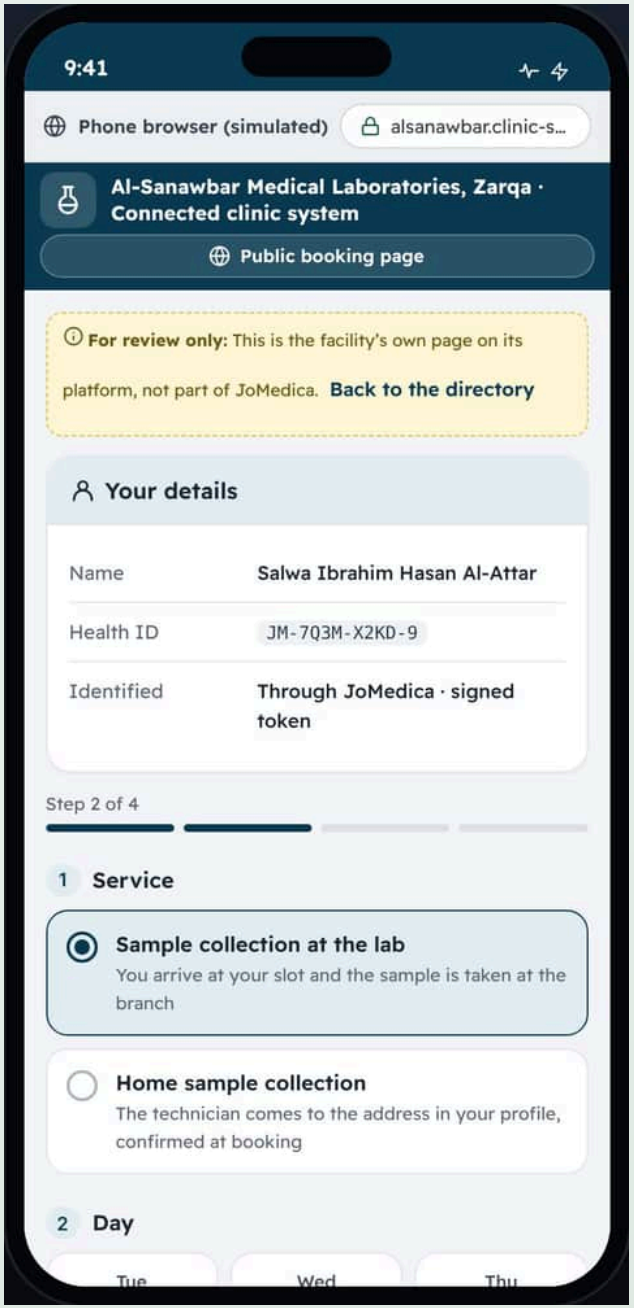
The sheet "Booking on the Al-Sanawbar Labs platform" shows the facility's public booking page, alsanawbar.clinic-system.example/book, says it opens in the phone's browser outside JoMedica, and that the Health ID is sent with a signed token so the booking links to Salwa's record.

What to tap

Tap "Open in the browser" at the bottom of the sheet to continue on the lab's platform, or "Cancel" under it to stay on the facility page.

What happens

The facility's own public booking page opens in the phone browser. Booking happens on the Al-Sanawbar Labs platform, and the appointment then shows in "Visits and appointments".



Al-Sanawbar public booking page

#/ext/book/sanawbar

What you see

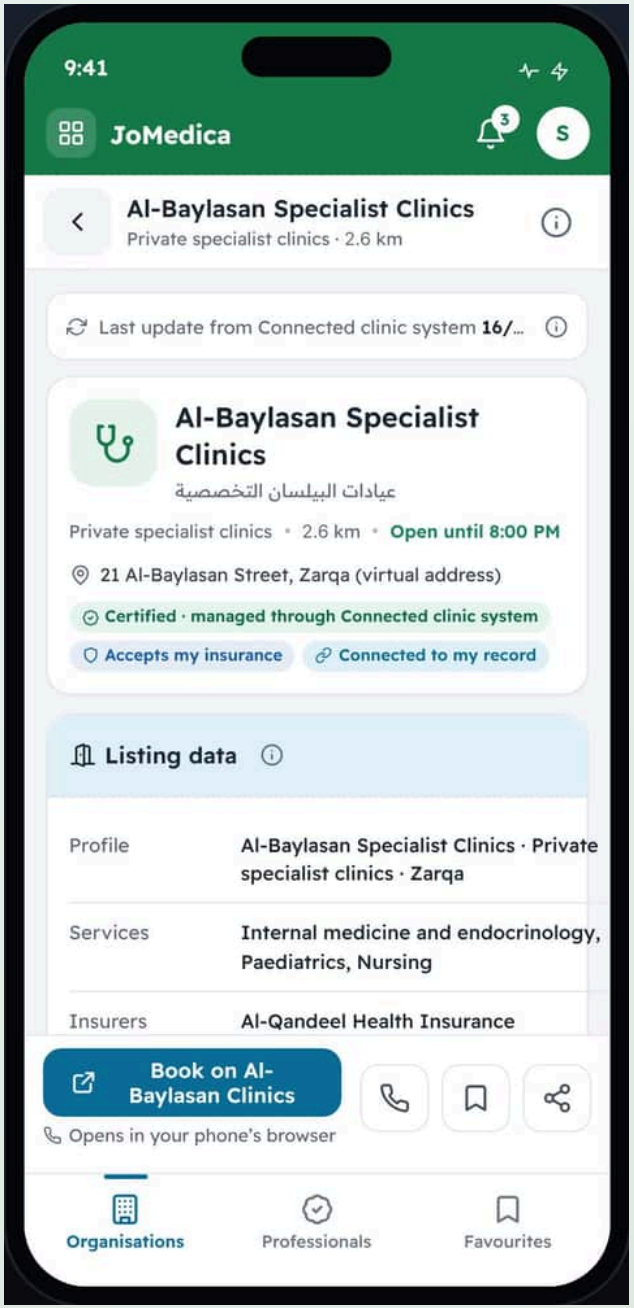
A simulated phone browser at alsanawbar.clinic-system.example/book shows the lab's "Public booking page", flagged for review only as the facility's own page. "Your details" shows Salwa, Health ID JM-7Q3M-X2KD-9, identified through JoMedica with a signed token; "Step 2 of 4" offers "Sample collection at the lab" or "Home sample collection".

What to tap

Choose the service, a day from Tuesday 17/11 (Friday 20/11 is closed), then a time; keep "Use my insurance: Al-Qandeel" and tap "Confirm booking". "Back to the directory" sits at the top.

What happens

The page confirms: Booked at Al-Sanawbar Labs; it will appear in "Visits and appointments" within a minute, with booking reference SYN-BK-2026-0092 and the buttons Open "Visits and appointments" and "Back to JoMedica".



P9 Directory · Screen 9 of 28

Facility: Al-Baylasan Clinics

#/org/baylasan

What you see

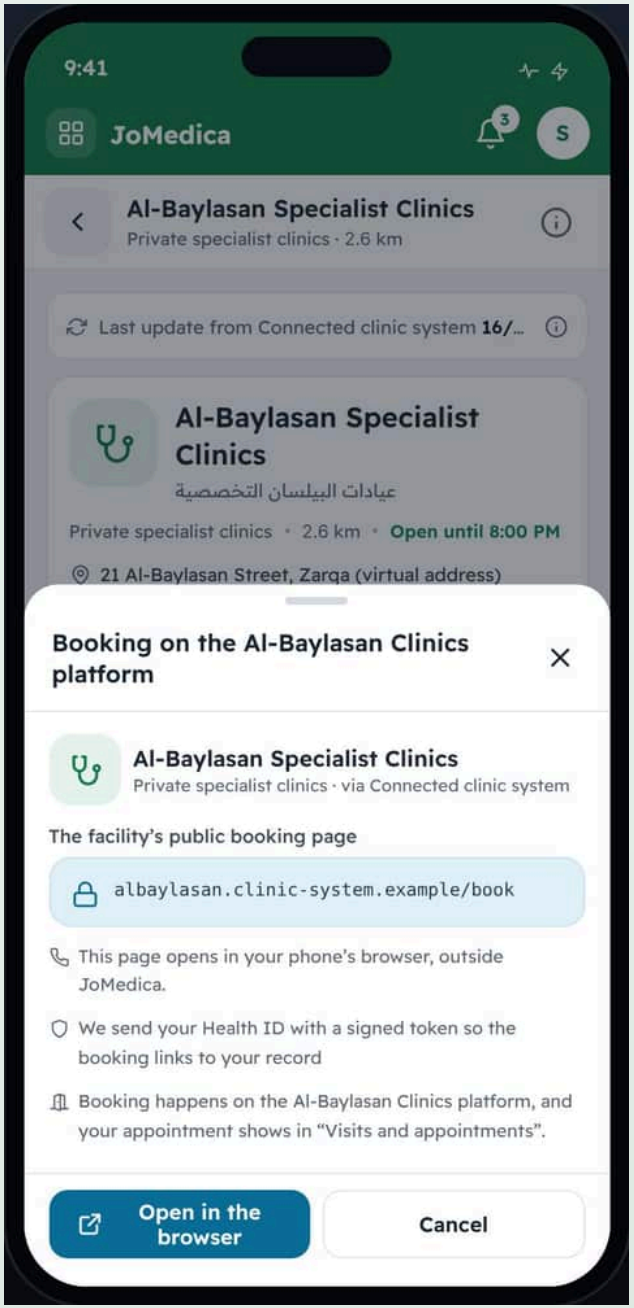
Al-Baylasan Specialist Clinics: private specialist clinics, 2.6 km, open until 8:00 PM, “Certified · managed through Connected clinic system”, “Accepts my insurance”, “Connected to my record”. “Listing data” shows internal medicine and endocrinology, paediatrics, nursing, insurer Al-Qandeel, hours 9:00 AM – 8:00 PM and public booking “Active”.

What to tap

Tap “Book on Al-Baylasan Clinics”, or scroll to “Professionals working here” and tap Dr. Hala Al-Bitar or Dr. Samer Awad.

What happens

Booking opens the redirect sheet; a professional opens their profile. Further down: internal medicine consultation 25 JOD (about 7.5 JOD to pay, estimate), opening hours with Friday closed, and “Connection to my record”: “Since today: writes today’s visit to your record (write only)”, with “Manage permissions”.



P9 Directory · Screen 10 of 28

Old booking route: the redirect sheet

#/org/baylasan/book

What you see

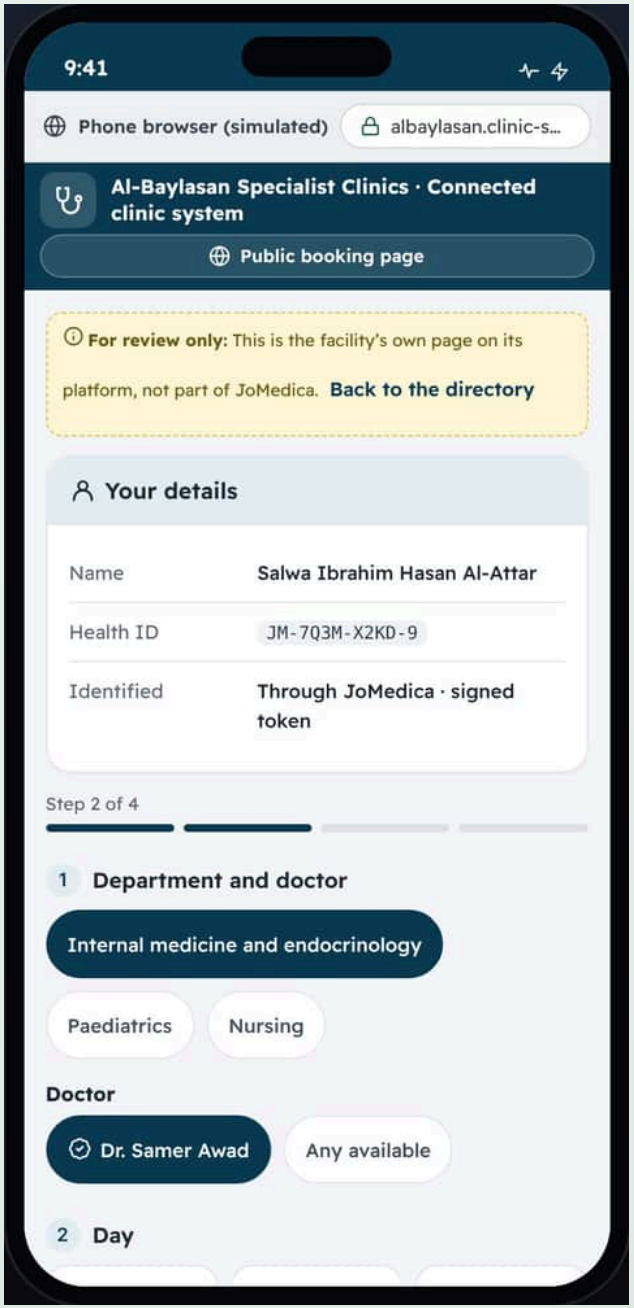
The old booking address inside JoMedica no longer shows a booking form: it opens the sheet "Booking on the Al-Baylasan Clinics platform" over the facility page, with the public booking page albaylasan.clinic-system.example/book.

What to tap

Tap "Open in the browser" to continue on the facility's platform, or "Cancel" to stay on the facility page.

What happens

The Al-Baylasan public booking page opens in the phone browser. JoMedica sends only the Health ID with a signed token, and the appointment comes back into "Visits and appointments".



Al-Baylasan public booking page

#/ext/book/baylasan

What you see

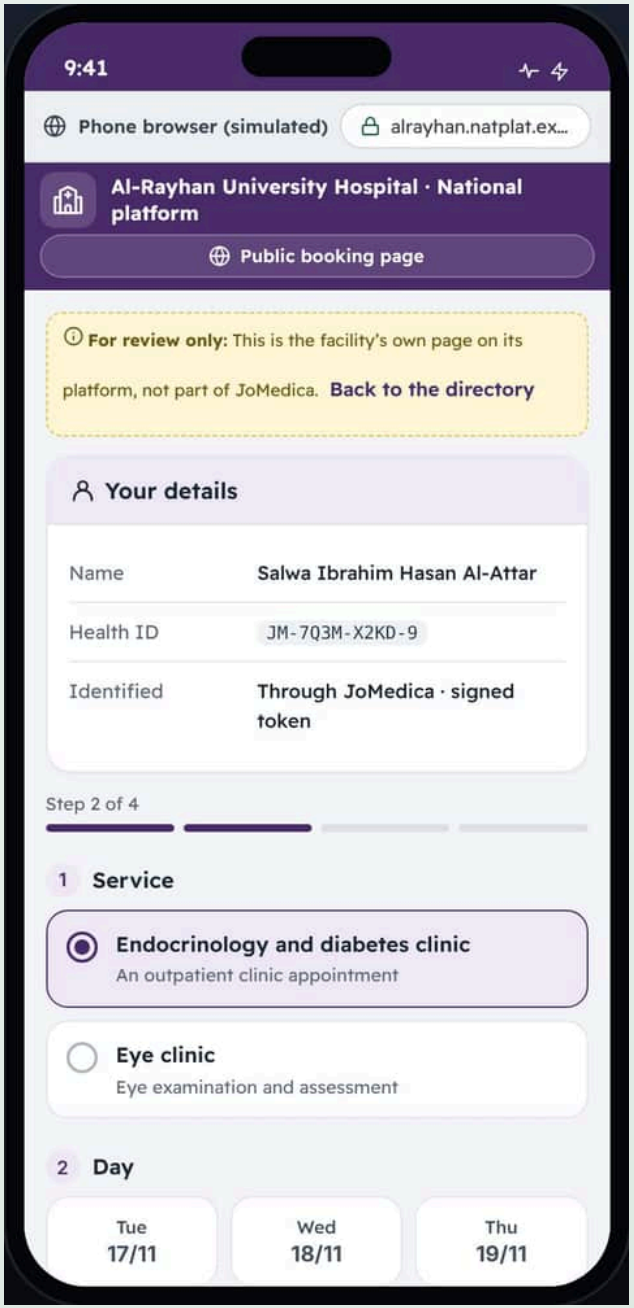
The Al-Baylasan Specialist Clinics public booking page (connected clinic system) at albaylasan.clinic-system.example/book shows Salwa’s details and Health ID, then “Step 2 of 4”: “Department and doctor”, with internal medicine and endocrinology chosen, “Dr. Samer Awad” or “Any available”, and days from Tuesday 17/11.

What to tap

Choose the department and doctor, a day and a time (struck-through slots are taken), then tap “Confirm booking” at the bottom; “Back to the directory” is at the top.

What happens

The page confirms: Booked at Al-Baylasan Clinics; it will appear in “Visits and appointments” within a minute, reference SYN-BK-2026-0092. Back in JoMedica, the facility page then shows “Your appointment here” with “Manage at Al-Baylasan Clinics”.



Al-Rayhan public booking page

#/ext/book/rayhan

What you see

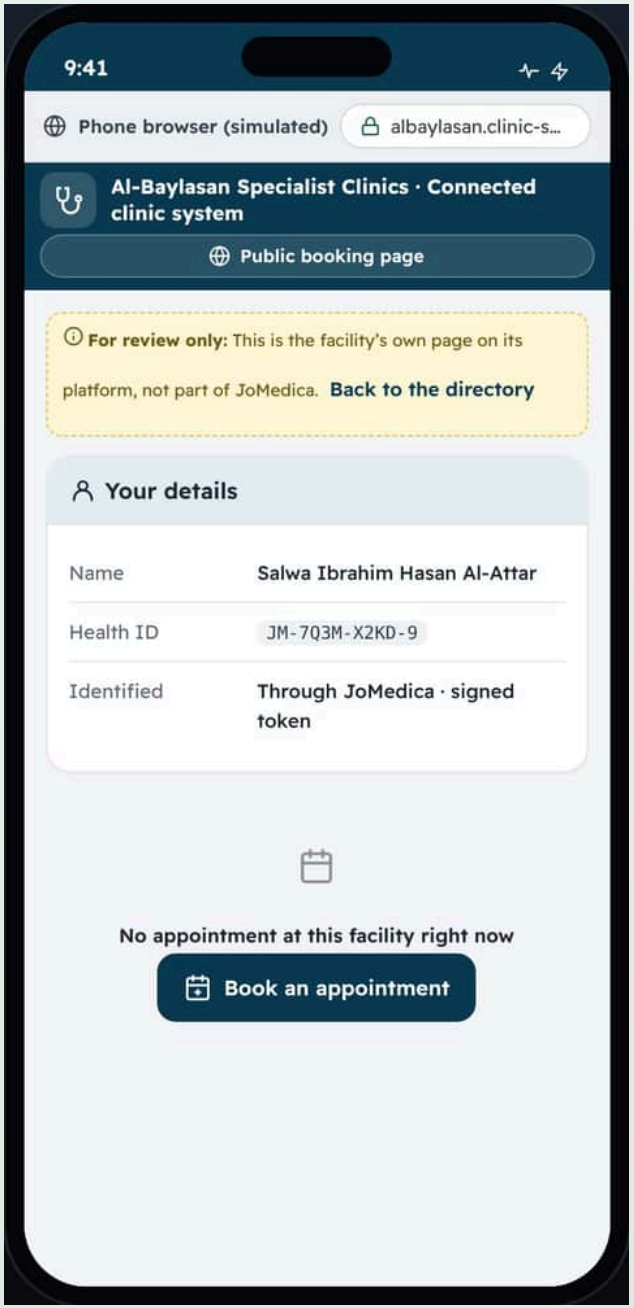
Al-Rayhan University Hospital's public booking page on the national platform, at alrayhan.natplat.example/book, shows Salwa's details, then "Step 2 of 4": "Endocrinology and diabetes clinic" (an outpatient clinic appointment) or "Eye clinic" (eye examination and assessment), then days from Tuesday 17/11.

What to tap

Choose the service, day and time, keep "Use my insurance: Al-Qandeel", then tap "Confirm booking"; "Back to the directory" returns to JoMedica.

What happens

The page confirms: Booked at Al-Rayhan UH; it will appear in "Visits and appointments" within a minute, and notes that appointments come back to JoMedica through the national platform within a minute.



Manage the appointment at the facility

#/ext/book/baylasan?m=1

What you see

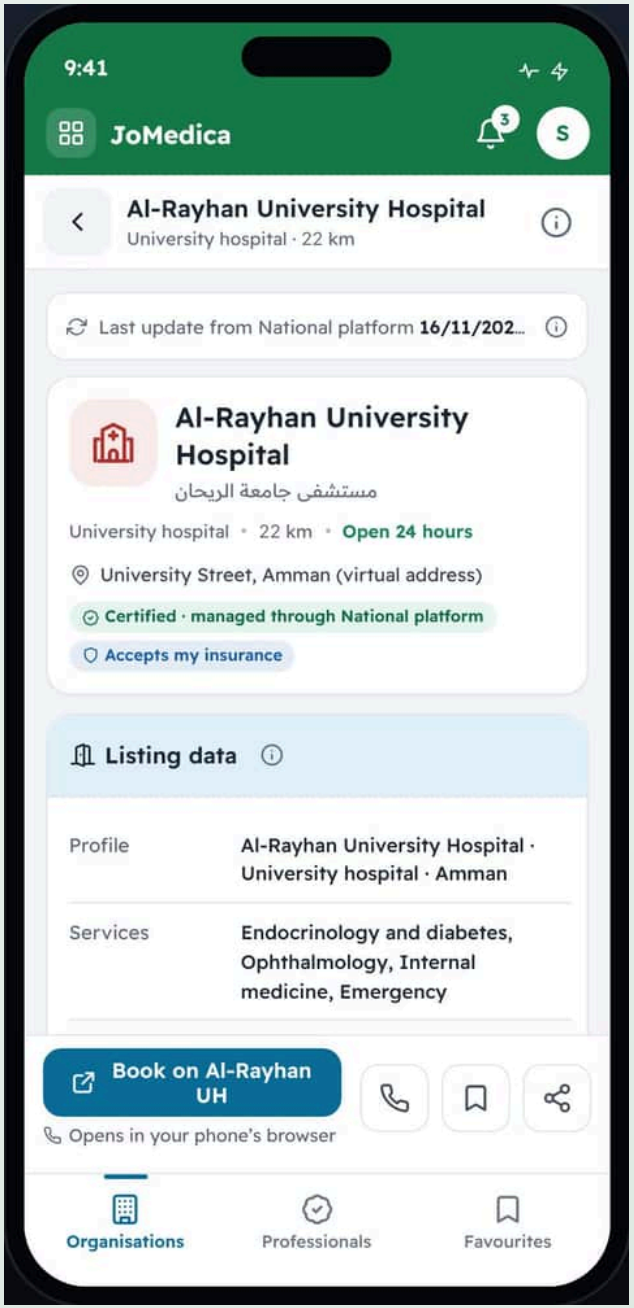
The Al-Baylasan public booking page in manage mode, reached through “Manage at Al-Baylasan Clinics”. Because no appointment has been booked in this session, it shows “No appointment at this facility right now” under Salwa’s details, with the button “Book an appointment”.

What to tap

Tap “Book an appointment” to start a booking. Once one exists, this page shows “Your current appointment” with “Change the appointment” and “Cancel the appointment”.

What happens

Booking opens the four-step form. A change confirms “The appointment at Al-Baylasan Clinics was changed” and a cancellation “The appointment at Al-Baylasan Clinics was cancelled”; both update “Visits and appointments” within a minute.



Facility: Al-Rayhan Hospital (national platform, public booking)

#/org/rayhan

What you see

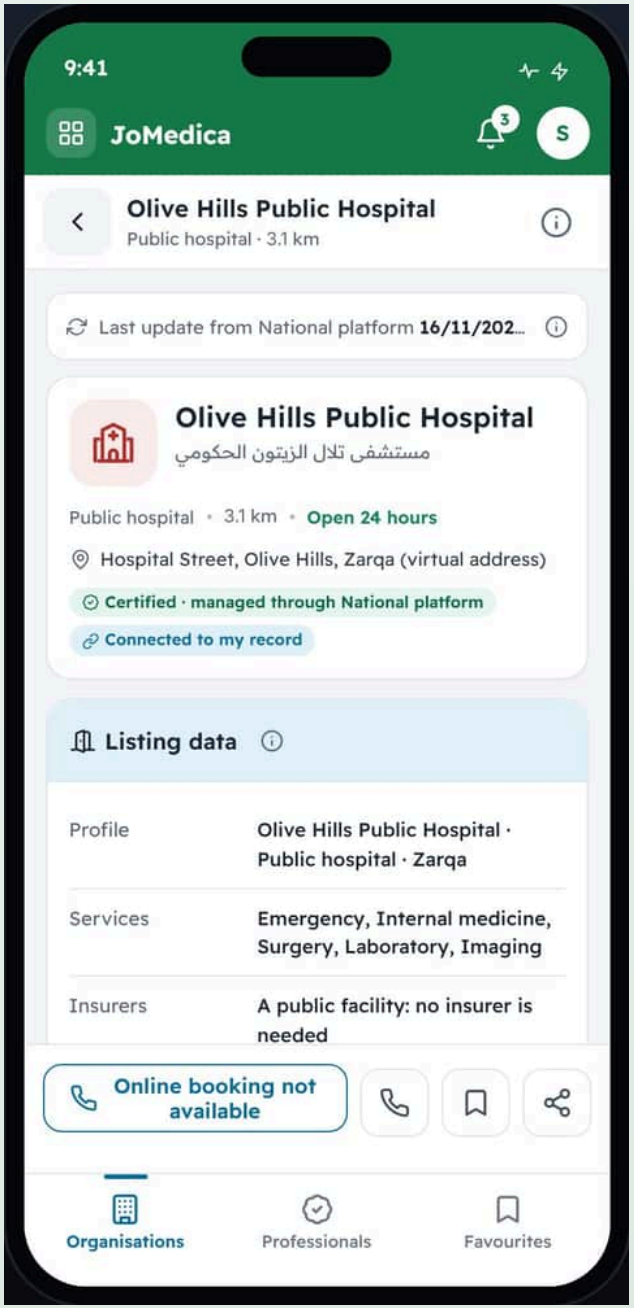
Al-Rayhan University Hospital: university hospital, 22 km, open 24 hours, “Certified · managed through National platform”, “Accepts my insurance”. “Listing data” lists endocrinology and diabetes, ophthalmology, internal medicine and emergency, insurer Al-Qandeel, and public booking “Active” at alrayhan.natplat.example/book.

What to tap

Tap “Book on Al-Rayhan UH” at the bottom, or scroll to “Professionals working here”.

What happens

Booking opens the redirect sheet, then the hospital’s national-platform booking page. Further down: “In an emergency call 911”, Dr. Rasha Al-Shami and Dr. Dalia Al-Fakhouri, and “Not connected to my record”: “It connects at your first visit, and only with your consent.”



P9 Directory · Screen 15 of 28

Facility: Olive Hills Hospital

#/org/olive

What you see

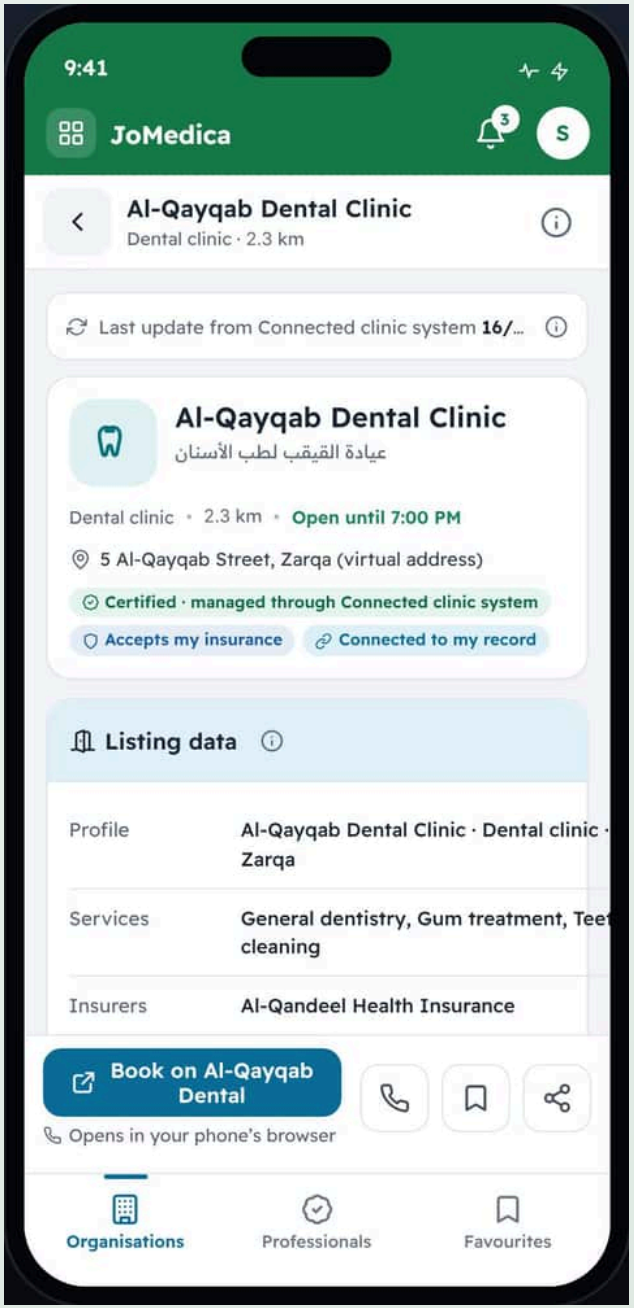
Olive Hills Public Hospital: public hospital, 3.1 km, open 24 hours, managed through National platform, “Connected to my record”. “Listing data” shows emergency, internal medicine, surgery, laboratory and imaging; insurers “A public facility: no insurer is needed”; public booking “Not active”.

What to tap

Tap “Online booking not available” at the bottom, or scroll to the professionals and connection cards.

What happens

The button shows the toast “Prototype: your phone would dial +1 617 555 0110”. Below: Dr. Nisreen Al-Dabbagh, and “Connected to my record: Hospital: writes your visits and results to your record”, with “Manage permissions”.



P9 Directory · Screen 16 of 28

Facility: Al-Qayqab Dental

#/org/qayqab

What you see

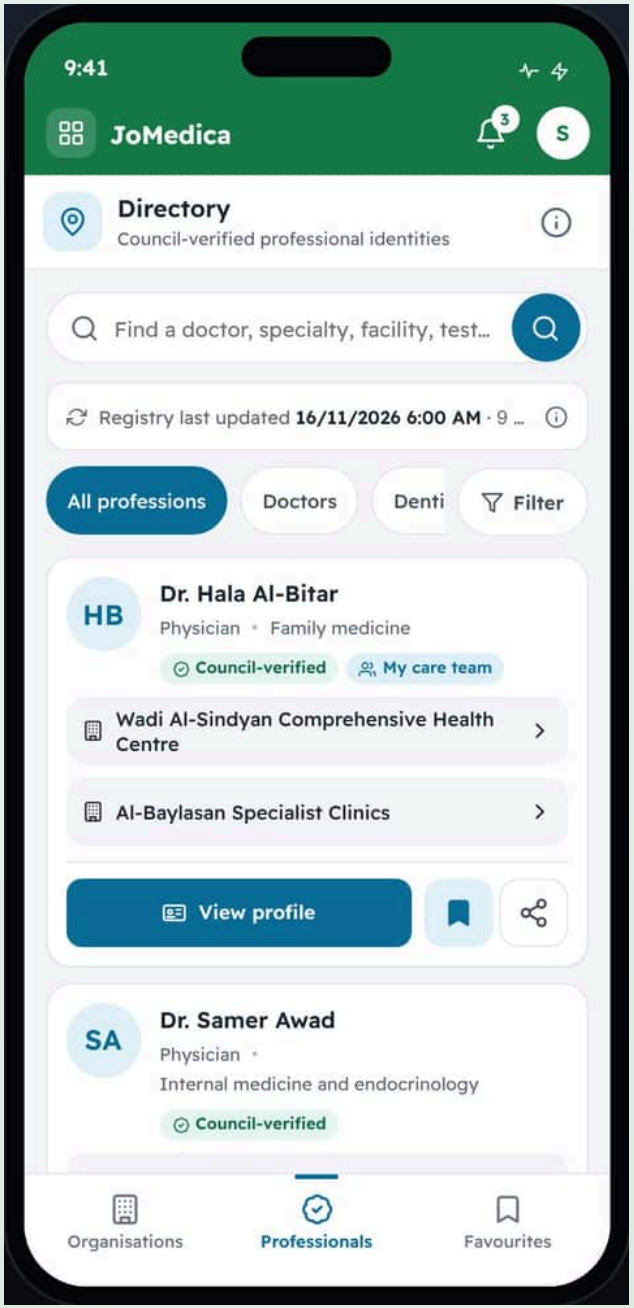
Al-Qayqab Dental Clinic: dental clinic, 2.3 km, open until 7:00 PM, “Certified · managed through Connected clinic system”, “Accepts my insurance”, “Connected to my record”. “Listing data”: general dentistry, gum treatment and teeth cleaning, insurer Al-Qandeel, hours 10:00 AM – 7:00 PM, public booking “Active”.

What to tap

Tap “Book on Al-Qayqab Dental”, or scroll to Dr. Ziad Al-Halabi under “Professionals working here”.

What happens

Booking opens the redirect sheet for alqayqab.clinic-system.example/book. Further down: Friday closed, Dr. Ziad Al-Halabi (dentist, Verified), and “Connected to my record: Dental: writes your dental records to your profile”.



P9 Directory · Screen 17 of 28

Professionals

#/pros

What you see

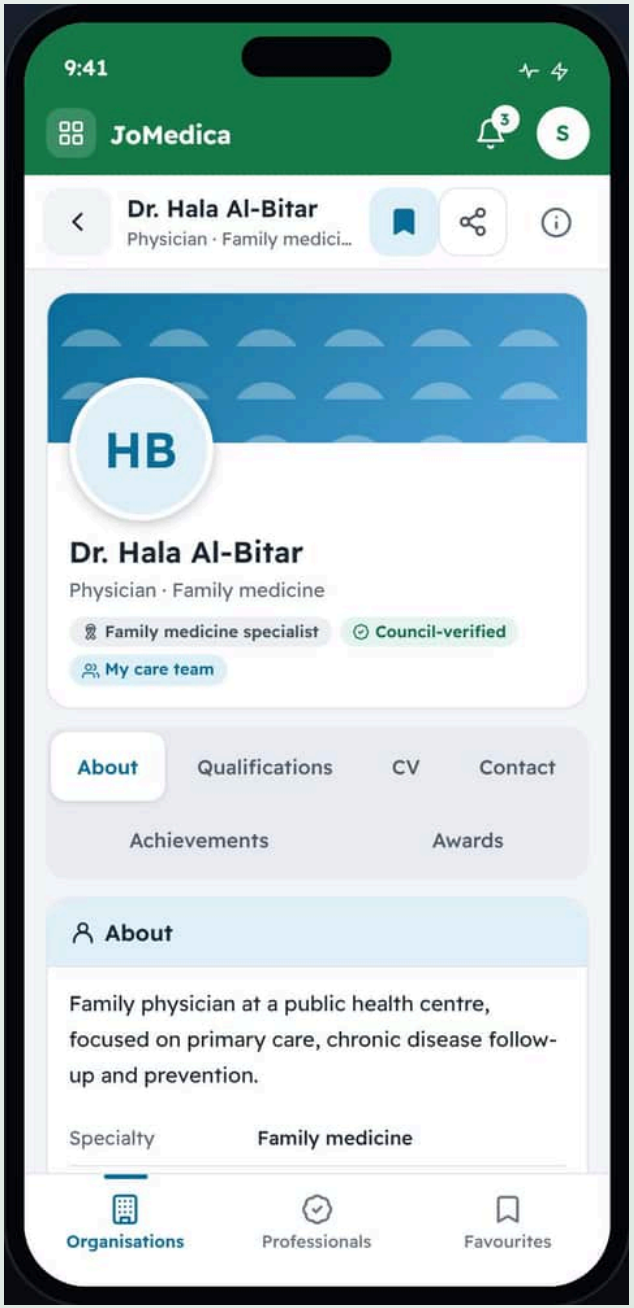
The Professionals tab shows “Registry last updated 16/11/2026 6:00 AM” and the chips “All professions”, “Doctors” and “Dentists”. Cards start with Dr. Hala Al-Bitar (physician, family medicine, “Council-verified”, “My care team”) and her two workplaces, then Dr. Samer Awad at Al-Baylasan Specialist Clinics.

What to tap

Tap “View profile” on a card, a workplace to open that facility, or a profession chip or “Filter”.

What happens

The profile opens. Further down: Dr. Rasha Al-Shami, Dr. Nisreen Al-Dabbagh, Dr. Ziad Al-Halabi, Dr. Dalia Al-Fakhouri, Dr. Hanan Al-Saleh, Reem Shaheen (“Workplace pending verification”) and Majd Sarhan, then “Are you a health professional?” with “Create your professional profile”. No card offers booking.



Professional profile: Dr. Hala Al-Bitar

#/pro/hala

What you see

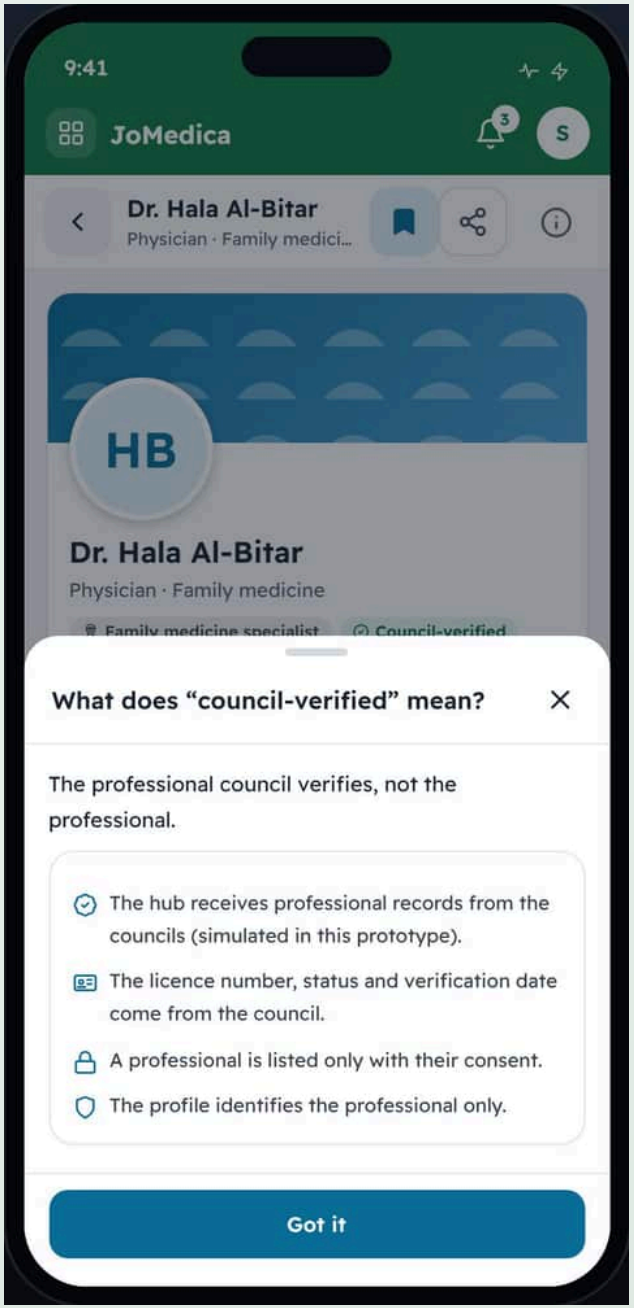
Dr. Hala Al-Bitar’s profile shows the initials HB, “Physician · Family medicine”, the grade “Family medicine specialist”, “Council-verified” and “My care team”, then the tabs About, Qualifications, CV, Contact, Achievements and Awards. About reads “Family physician at a public health centre, focused on primary care, chronic disease follow-up and prevention.”

What to tap

Tap a tab such as “Qualifications” or “Contact”, or the bookmark and share icons in the page header.

What happens

Each tab replaces the panel; Contact reads “Not shown to the public · Contact goes through the workplace”. Below: 14 years in practice, “Open my Medical profile”, the workplaces Wadi Al-Sindyan and Al-Baylasan, and “1 workplace not shown”.



What does verification mean?

#/pro/hala#sheet=verified

What you see

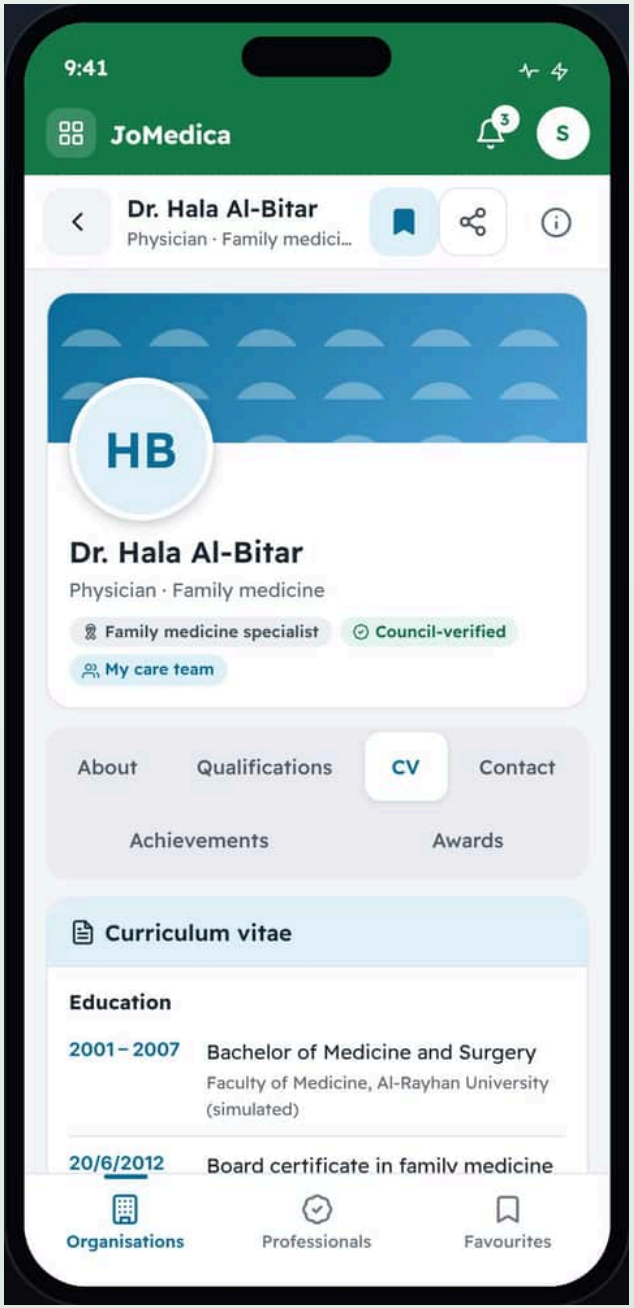
The sheet What does “council-verified” mean? explains that the professional council verifies, not the professional; the hub receives records from the councils (simulated here); the licence number, status and verification date come from the council; a professional is listed only with consent; and the profile identifies the professional only.

What to tap

Tap “Got it”. The sheet opens from the link “What does verification mean?” in the Qualifications tab.

What happens

The sheet closes back to Dr. Hala’s profile, where the “Official verification” card shows her licence, the issuing body and the data source “The hub’s professionals registry (council feeds)”.



CV tab: Dr. Hala

#/pro/hala?tab=cv

What you see

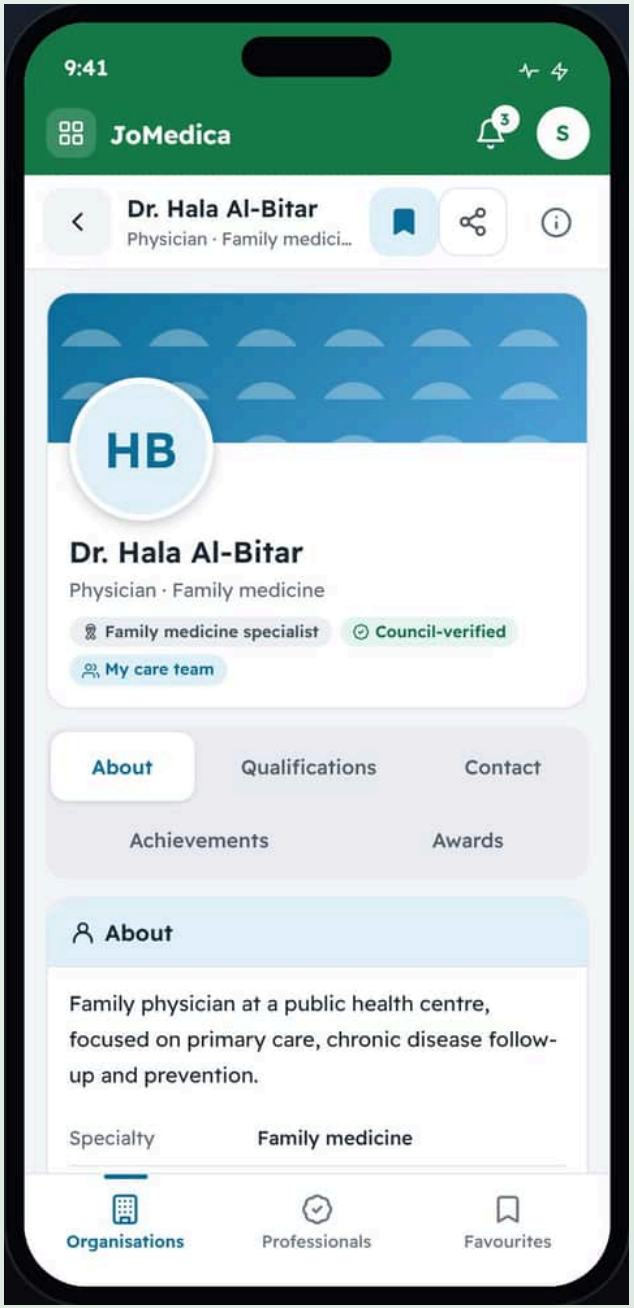
Dr. Hala Al-Bitar's "Curriculum vitae" tab opens with Education: Bachelor of Medicine and Surgery 2001 – 2007 (Faculty of Medicine, Al-Rayhan University, simulated) and the board certificate in family medicine of 20/6/2012 (Board council, simulated); positions follow.

What to tap

Scroll through the CV, then tap "Download the CV (PDF)" or "Share" at its end.

What happens

Download shows "CV download started (PDF)"; Share copies a public link with nothing from Salwa's record. The CV lists positions since 2012, two publications, licences and memberships, and languages, and notes it was published by the profile owner from My professional profile, updated 12/11/2026.



P9 Directory · Screen 21 of 28

CV hidden by Dr. Hala

#/pro/hala?cv=0

What you see

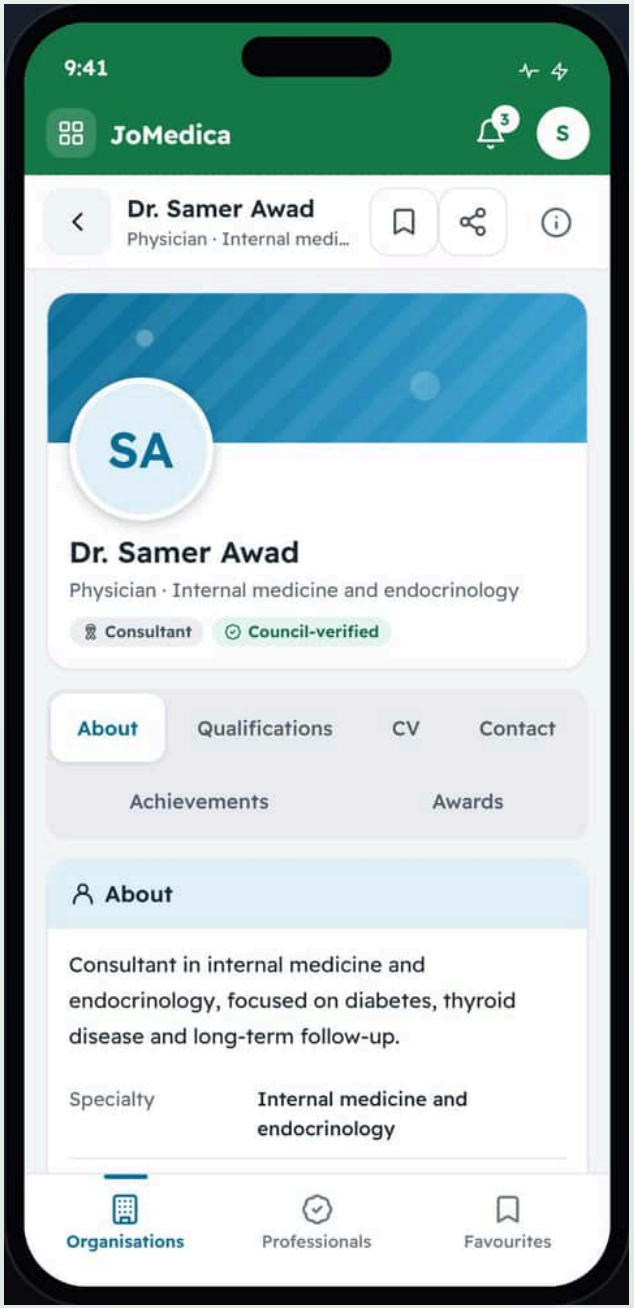
The same profile when Dr. Hala hides her CV: the tabs are About, Qualifications, Contact, Achievements and Awards, with no CV tab; the About panel, specialty and languages are unchanged.

What to tap

Use the remaining tabs; nothing on this page can reveal the CV, because only Dr. Hala decides that in her own professional profile.

What happens

The rest of the page is the same: 14 years in practice, the care-team note, the two shown workplaces and “1 workplace not shown”. The tab returns only if she makes the CV public again.



Professional profile: Dr. Samer Awad

#/pro/samer

What you see

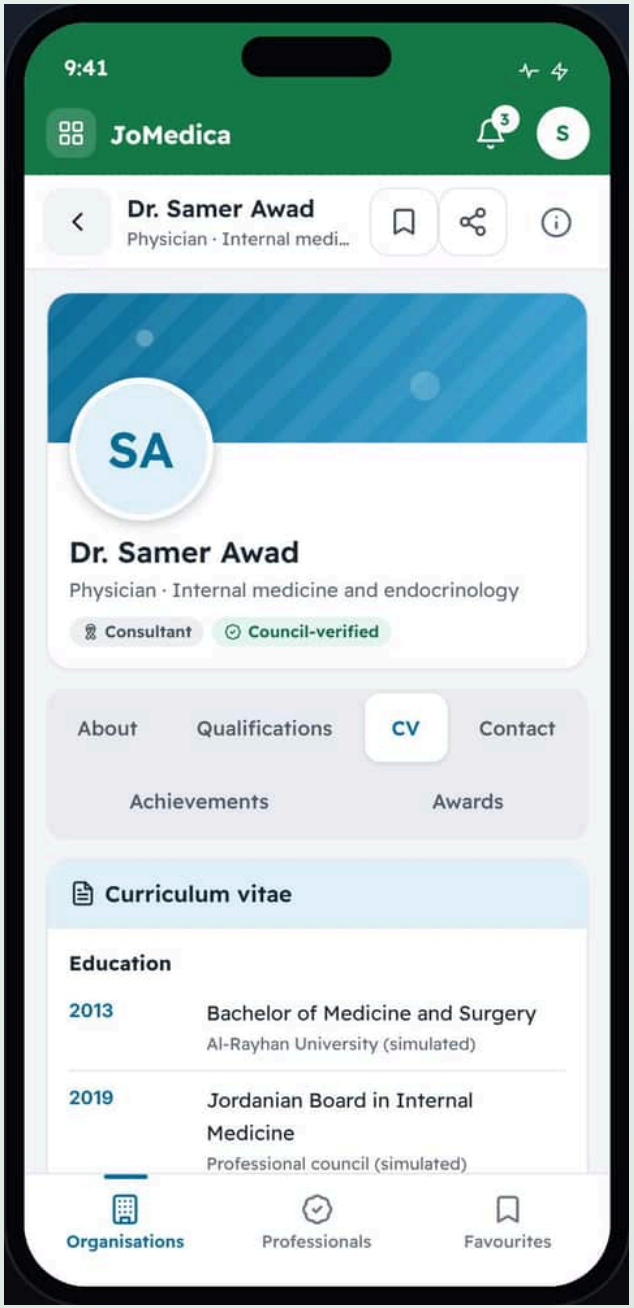
Dr. Samer Awad's profile shows the initials SA, "Physician · Internal medicine and endocrinology", the grade "Consultant", "Council-verified" and the six tabs. About reads "Consultant in internal medicine and endocrinology, focused on diabetes, thyroid disease and long-term follow-up."

What to tap

Tap "Contact", which he made public, or "Awards", or his workplace Al-Baylasan Specialist Clinics below.

What happens

Contact lists the professional email samer.awad@syn-demo.example and LinkedIn and ResearchGate links; Awards shows the Best Clinical Research Award, Jordanian Endocrinology Conference (simulated), 2021. The workplace opens the Al-Baylasan page; the profile has no booking button.



CV tab: Dr. Samer

#/pro/samer?tab=cv

What you see

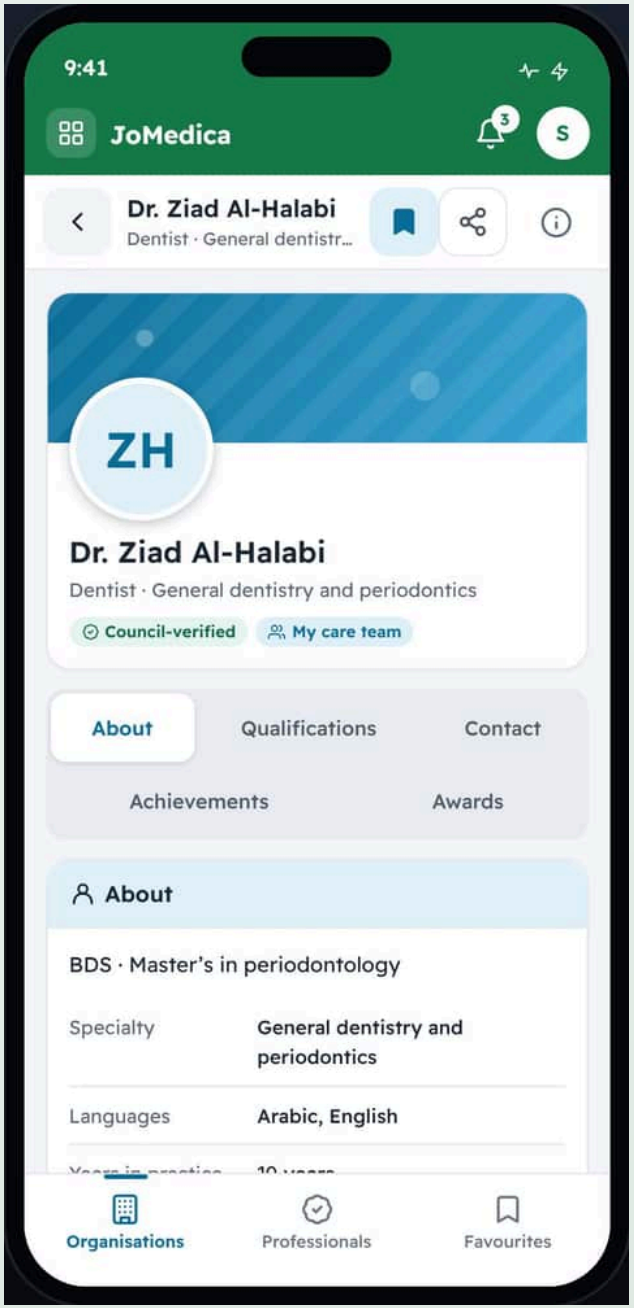
Dr. Samer’s CV tab opens with Education: Bachelor of Medicine and Surgery 2013 (Al-Rayhan University, simulated), Jordanian Board in Internal Medicine 2019, and a 2022 fellowship in endocrinology and diabetes at Al-Rayhan University Hospital.

What to tap

Scroll down through training, positions and publications, then tap “Download the CV (PDF)” or “Share” at the end of the CV panel.

What happens

Below: training and residency 2014 – 2022, positions (consultant at Al-Baylasan 2022 – 2026), and two publications in the Jordanian Journal of Endocrinology (simulated). Download shows “CV download started (PDF)”.



Professional profile: Dr. Ziad Al-Halabi

#/pro/ziad

What you see

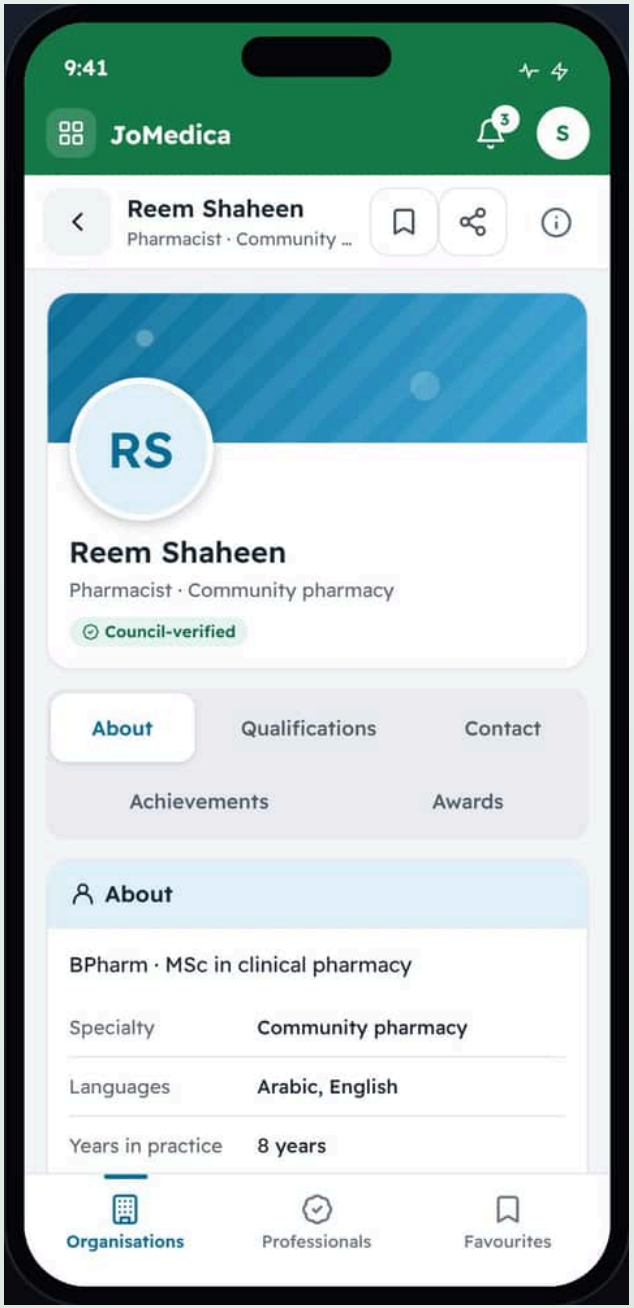
Dr. Ziad Al-Halabi's profile shows "Dentist · General dentistry and periodontics", "Council-verified" and "My care team", with tabs but no CV. About: "BDS · Master's in periodontology", Arabic and English, 10 years in practice.

What to tap

Tap "Open my Medical profile" under the care-team note, or his workplace Al-Qayqab Dental Clinic.

What happens

The first opens Salwa's Medical profile app, where her care team is shown; the workplace opens the Al-Qayqab Dental page with its booking button.



Professional profile: workplace pending

#/pro/reem

What you see

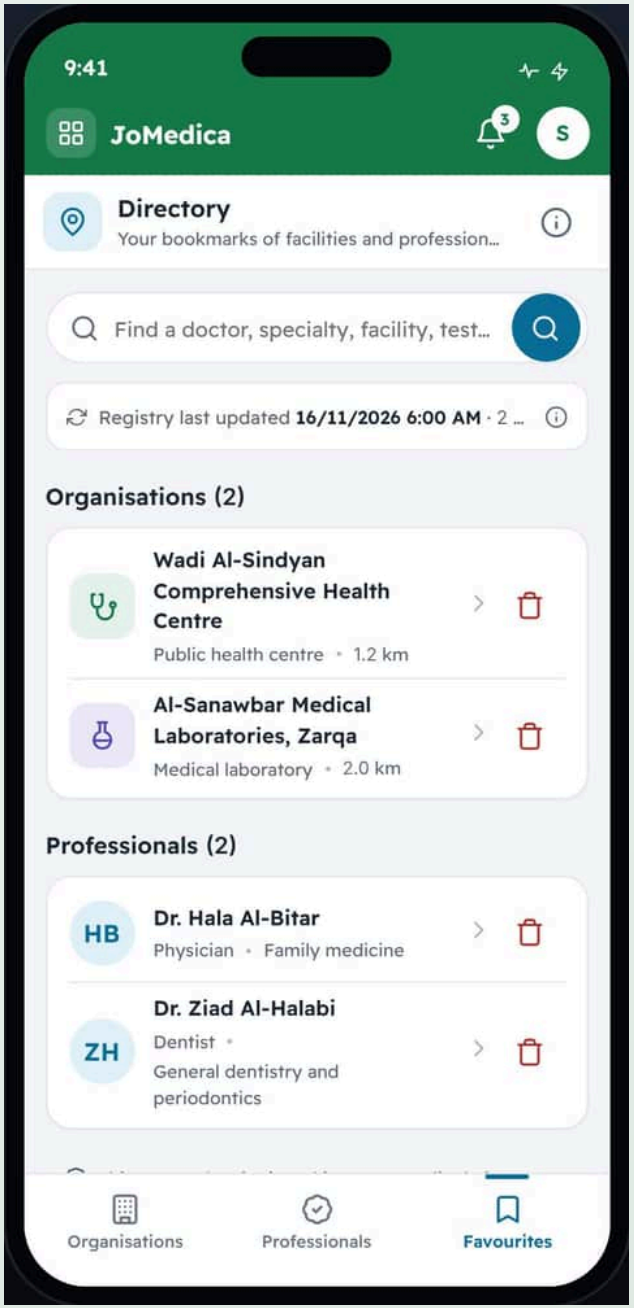
Reem Shaheen’s profile shows “Pharmacist · Community pharmacy”, “Council-verified”, tabs without a CV, “BPharm · MSc in clinical pharmacy” and 8 years in practice. Under “Workplaces” the only line reads “Workplace pending verification”.

What to tap

There is no workplace link to tap; the tabs and the header’s bookmark and share icons still work.

What happens

Her pharmacy stays hidden until its registry check is complete, so it cannot be opened from here. Once it is verified, its link replaces the pending line.



Favourites

#/fav

What you see

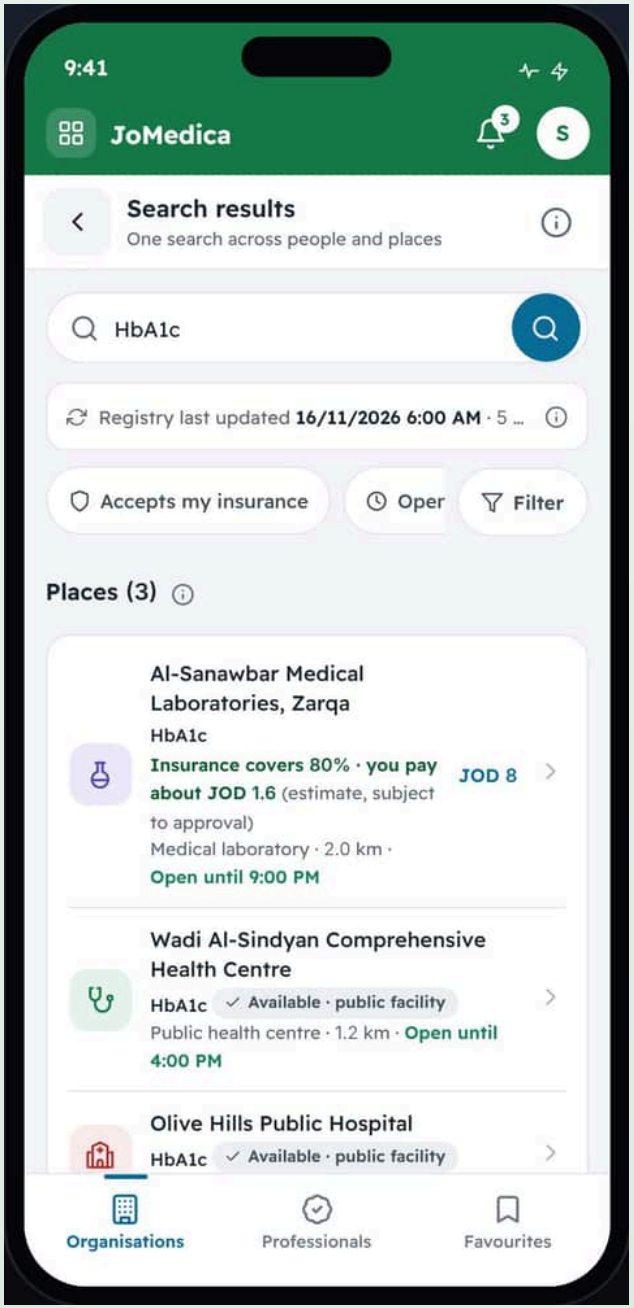
The Favourites tab holds bookmarks only Salwa sees: Organisations (2): Wadi Al-Sindyan Comprehensive Health Centre and Al-Sanawbar Medical Laboratories, Zarqa; and Professionals (2): Dr. Hala Al-Bitar and Dr. Ziad Al-Halabi.

What to tap

Tap an item to open it, or its bookmark icon to remove it; the bottom tabs lead back to Organisations or Professionals.

What happens

An item opens its facility or profile page; removing shows “Removed from Favourites”. These are the same bookmarks shown in My space › Favourites.



Search: HbA1c

#/search?q=HbA1c

What you see

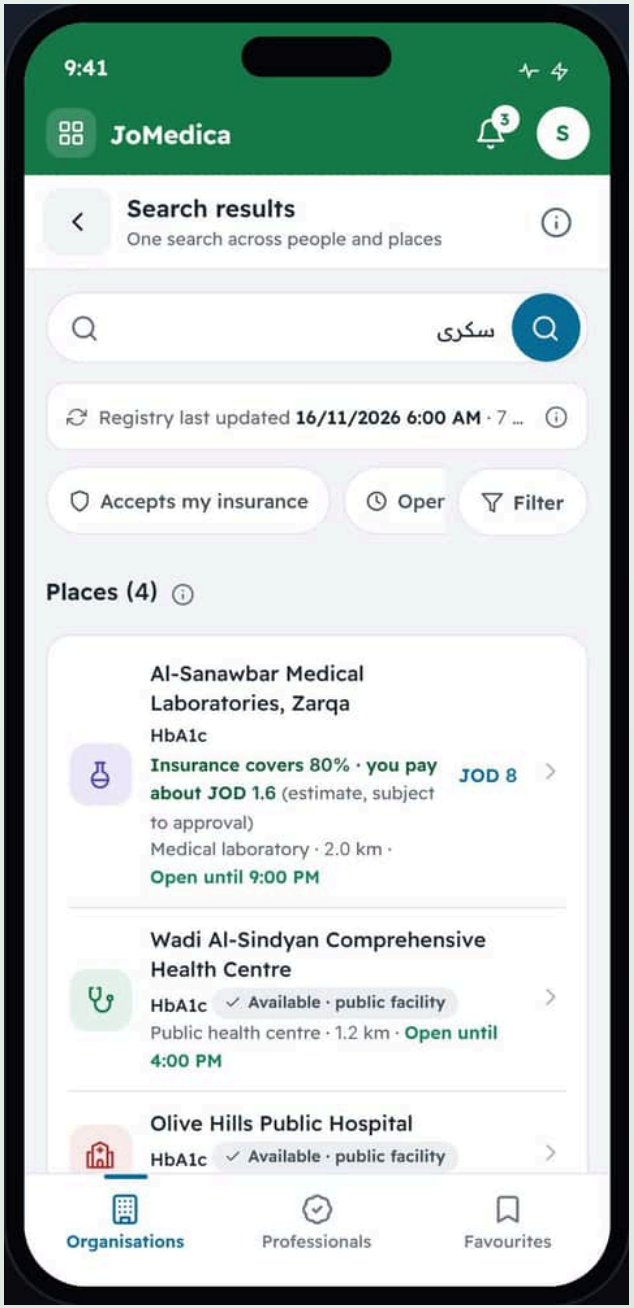
"Search results" for HbA1c list five results. Under Places (3): Al-Sanawbar Labs with HbA1c 8 JOD, insurance covering 80% and about 1.6 JOD to pay (estimate, subject to approval), then Wadi Al-Sindyan and Olive Hills Public Hospital, each "Available · public facility".

What to tap

Tap a place, or scroll to People and Knowledge; the filter chips also apply to the results.

What happens

A place opens its facility page. Below: People (1), Dr. Hanan Al-Saleh (clinical pathology), and Knowledge: "HbA1c explained", which opens in the Knowledge app.



P9 Directory · Screen 28 of 28

Search: diabetes

#/search?q=سكري

What you see

Results for the Arabic word سكري (diabetes) number seven. Places (4) repeat the three HbA1c places and add Al-Rayhan University Hospital, 22 km, open 24 hours.

What to tap

Tap a place to open its facility page, or scroll down to the People and Knowledge groups; the filter chips under the search field narrow the places.

What happens

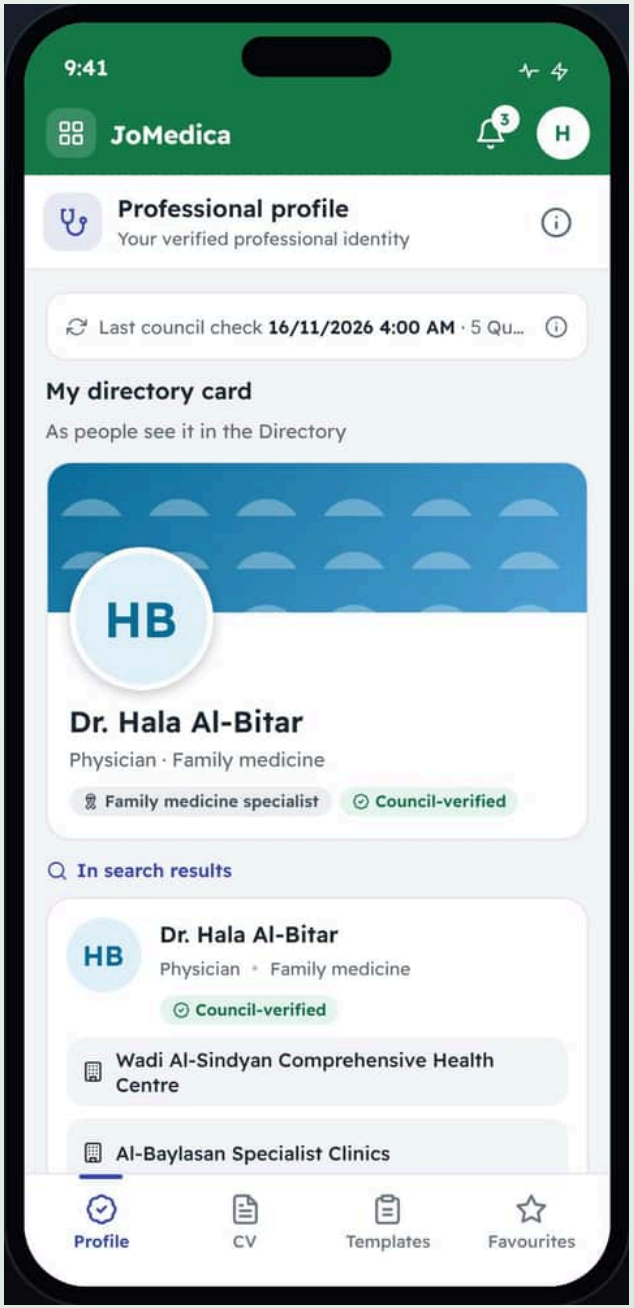
People (2) shows Dr. Samer Awad and Dr. Rasha Al-Shami, both verified in endocrinology, and Knowledge shows “Living with type 2 diabetes”. Each result opens its page.

P10

Professional profile

The Professional profile is a verified health professional’s own space in JoMedica: the Directory card, the professional card, the e-signature, workplaces, the CV, and the templates and favourites that appear inside connected EHRs. Every page is seen as Dr. Hala Al-Bitar, a family medicine specialist; it opens from “All apps” at the top or from the account menu, and the bottom tabs switch between Profile, CV, Templates and Favourites. All people and data in this prototype are synthetic; the tour ends with Dr. Lubna Al-Jaafari’s registration before her account is verified.

63 screens and states · Interactive prototype: betariq.com/prototype/P10-my-practice/



Profile: my Directory card and professional card

#/home

What you see

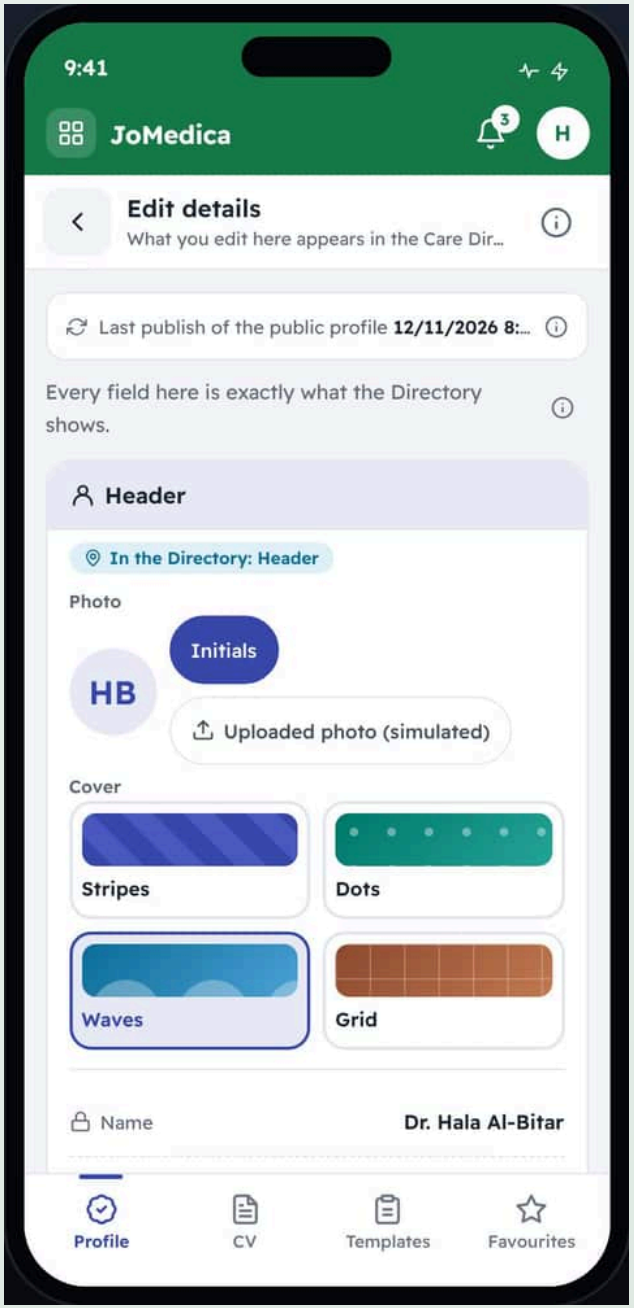
The facts strip shows the last council check on 16/11/2026 4:00 AM and 5 qualifications. Under “My directory card” is Dr. Hala Al-Bitar’s card as people see it: “Physician · Family medicine” with the “Family medicine specialist” and “Council-verified” badges, then her row “In search results” with Wadi Al-Sindyan and Al-Baylasan. Below come the professional card, the e-signature and three workplaces.

What to tap

Below the card are “Visit my published profile” and “Edit details”. Further down: “Open my card”, “Verified credentials”, “Manage” under the e-signature, “All workplaces and history”, “Verification history” and “What connected systems read”.

What happens

“Visit my published profile” opens her public profile in the Care Directory; “Edit details” opens the page of Directory fields. The professional-card buttons open the Professional card app on its face, claims, sign-in or scan log, and “What connected systems read” opens a sheet listing what each system reads.



Edit details: fields that mirror the Directory

#/edit

What you see

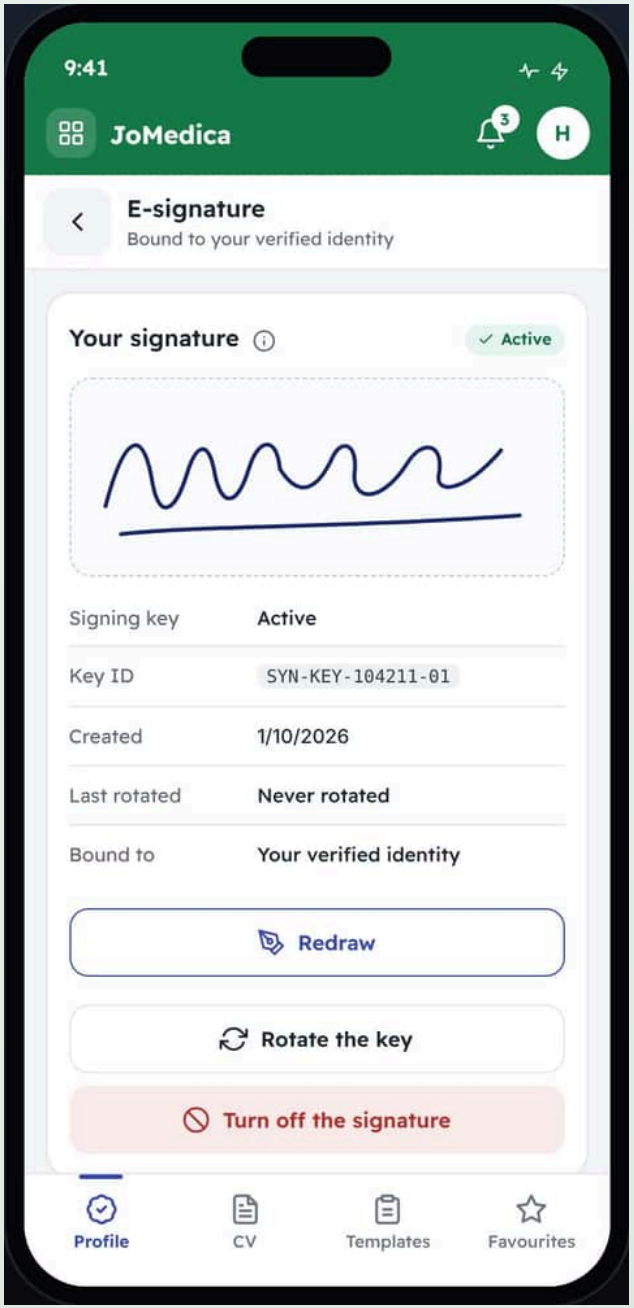
The page states “Every field here is exactly what the Directory shows”; the public profile was last published on 12/11/2026 8:05 AM. In the “Header” card the photo (initials “HB” or an uploaded photo) and the cover (Stripes, Dots, Waves, Grid) can be chosen, while name, profession, specialty, grade “Specialist” and licence SYN-MED-104211 are locked as council registry data.

What to tap

Tap the “Uploaded photo (simulated)” chip or one of the “Stripes”, “Dots” or “Grid” covers. Further down are “Edit the bio”, “Edit” for languages, “Add a qualification”, a “Public” switch for each contact, and the achievements and awards lists.

What happens

Each change is published at once with the toast “Published to the Directory (simulated)”. The five contacts stay private until their “Public” switch is turned on, and self-added qualifications carry an “Unverified” label beside the three verified ones.



E-signature

#/signature

What you see

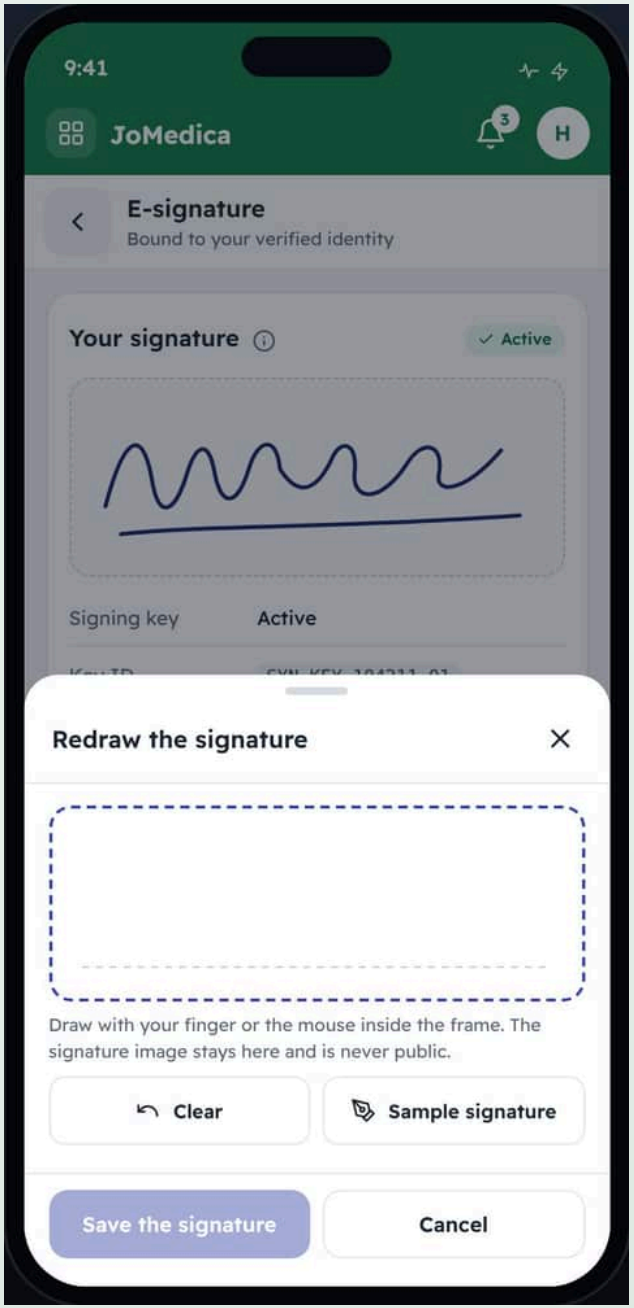
The page shows the signature image as “Active”, and the signing key SYN-KEY-104211-01, created 1/10/2026, “Never rotated”, bound to her verified identity. Below, the “Signature log” lists three uses at Wadi Al-Sindyan HC (national platform): a prescription on 15/11/2026, a referral letter on 12/11/2026 and a prescription on 4/11/2026.

What to tap

Under the key details are three buttons: “Redraw”, “Rotate the key” and “Turn off the signature”. The back arrow at the top returns to the profile.

What happens

Each button opens its own sheet: the signature drawing pad, the key-rotation confirmation or the turn-off confirmation (the next screens).



Sheet: draw the signature

#/signature#sheet=draw

What you see

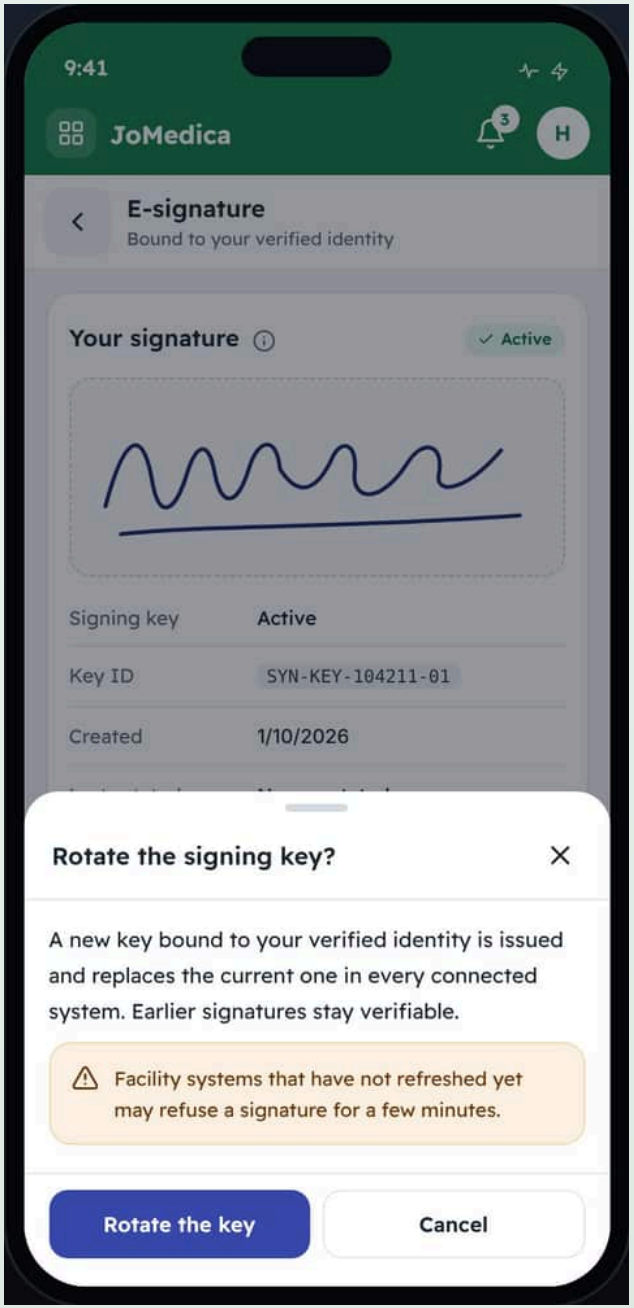
The “Redraw the signature” sheet opens with an empty drawing frame and the note that the signature is drawn with a finger or the mouse inside the frame, and that the image stays here and is never public.

What to tap

Draw inside the frame, or tap “Sample signature” to fill it and “Clear” to start again. Then tap “Save the signature” at the bottom, or “Cancel”.

What happens

“Save the signature” stays disabled while the frame is empty. After saving, the sheet closes with the toast “Signature saved” and the page shows the new image with the same key.



Sheet: rotate the key

#/signature#sheet=rotate

What you see

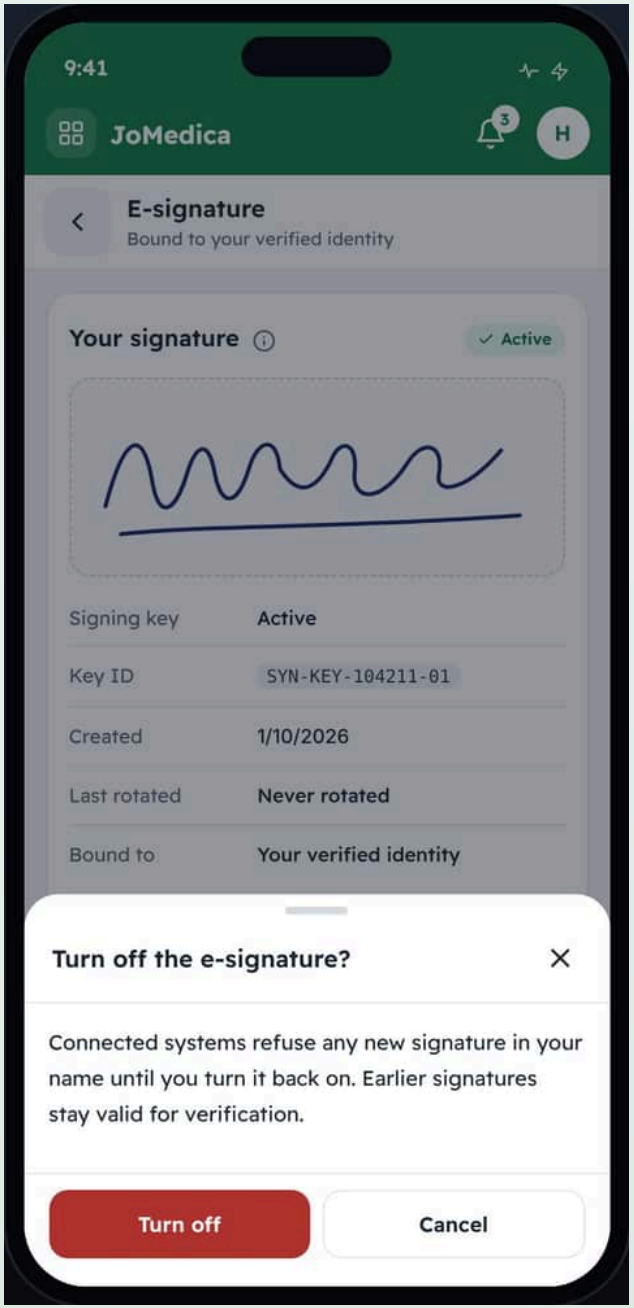
The sheet asks “Rotate the signing key?” and explains that a new key bound to the verified identity replaces the current one in every connected system, that earlier signatures stay verifiable, and that facility systems not yet refreshed may refuse a signature for a few minutes.

What to tap

At the bottom of the sheet is the main “Rotate the key” button with “Cancel” beside it; the close mark at the top also dismisses the sheet without touching the current key.

What happens

“Rotate the key” closes the sheet with the toast “Key rotated; earlier signatures stay verifiable”, records the rotation date and adds “Signing key rotated” to the signature log. “Cancel” returns to the page unchanged.



Sheet: turn off the signature

#/signature#sheet=disableSig

What you see

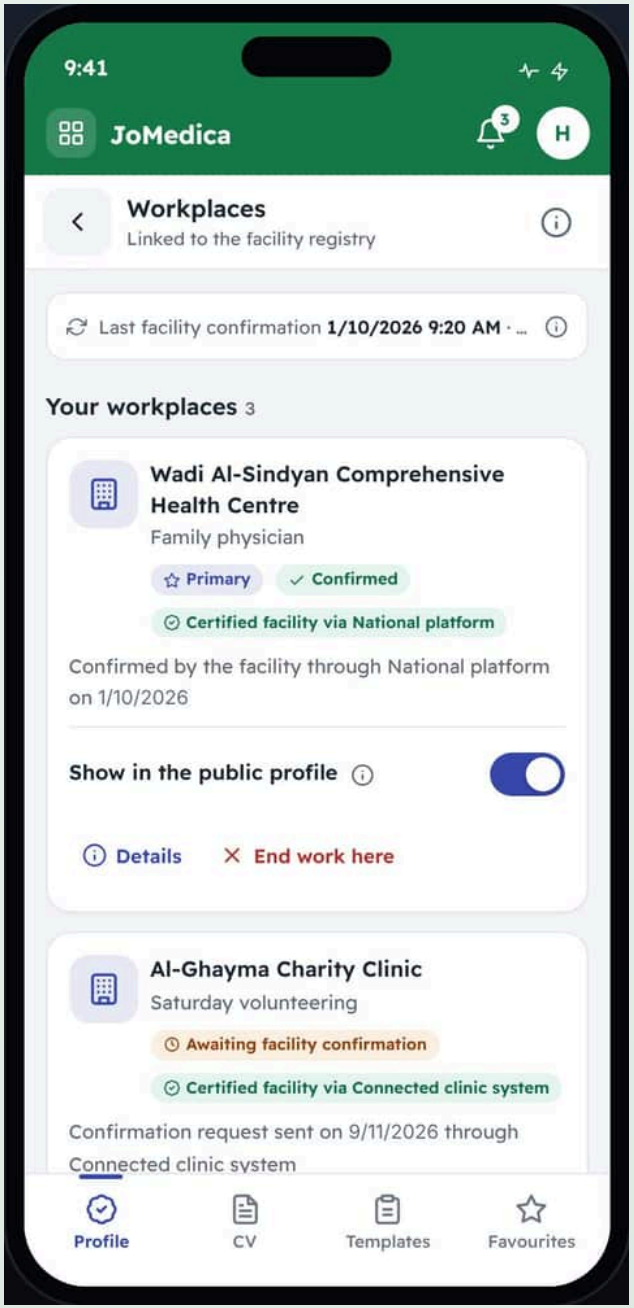
The sheet asks “Turn off the e-signature?” and explains that connected systems refuse any new signature in her name until it is turned back on, while earlier signatures stay valid for verification.

What to tap

At the bottom of the sheet is the red “Turn off” button with “Cancel” beside it; the close mark at the top also dismisses the sheet.

What happens

After turning it off the toast “E-signature turned off” appears, the log gains a row, and “Turn the signature back on” replaces the turn-off button. Signing in the EHR demonstration would then show “Your e-signature is turned off”.



Workplaces

#/work

What you see

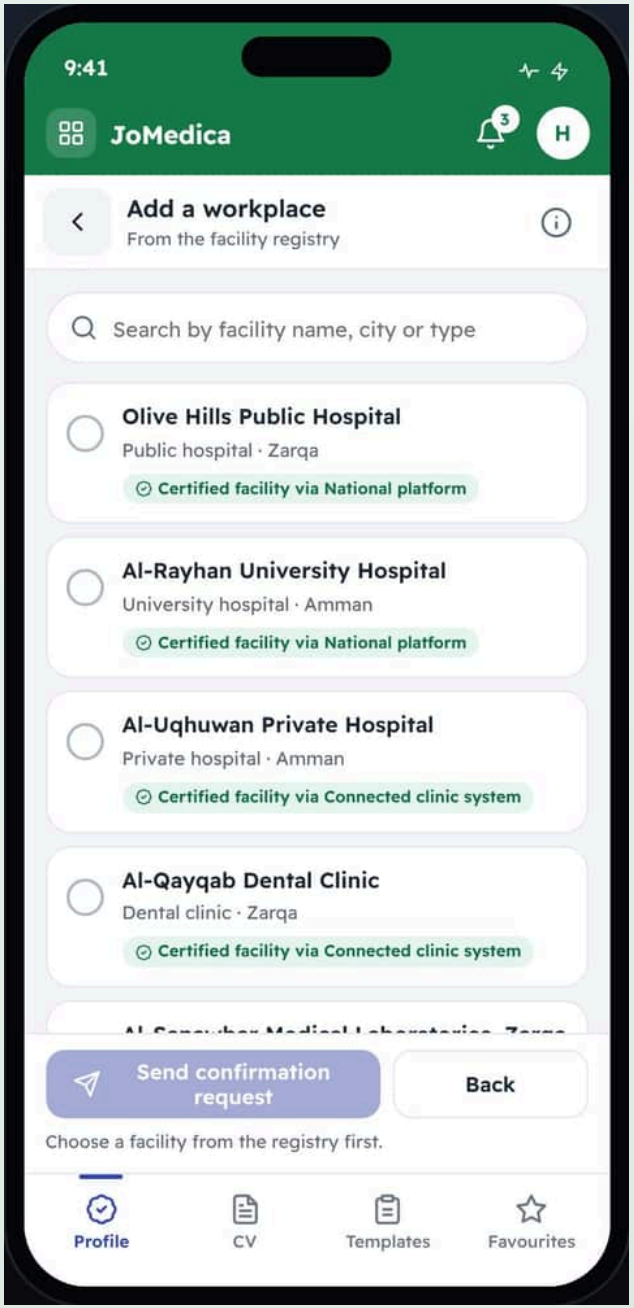
“Your workplaces” lists three cards: Wadi Al-Sindyan Comprehensive Health Centre (family physician, “Primary”, “Confirmed” through the national platform on 1/10/2026), Al-Ghayma Charity Clinic (Saturday volunteering, “Awaiting facility confirmation” since 9/11/2026) and, below, Al-Baylasan Specialist Clinics (Wednesday clinic, confirmed 2/3/2026).

What to tap

Each card has a “Show in the public profile” switch and “Details”. Confirmed ones offer “End work here” or “Make it primary”; the Al-Ghayma request offers “Cancel the request” and the demo control “Simulate: the facility confirmed”. “Add a workplace” is at the bottom.

What happens

The demo control turns Al-Ghayma “Confirmed” with the toast “The facility confirmed your workplace through its door”. “End work here” opens a confirmation sheet and then records the end date; “Cancel the request” removes the pending request with “Confirmation request cancelled”.



Add a workplace

#/work/add

What you see

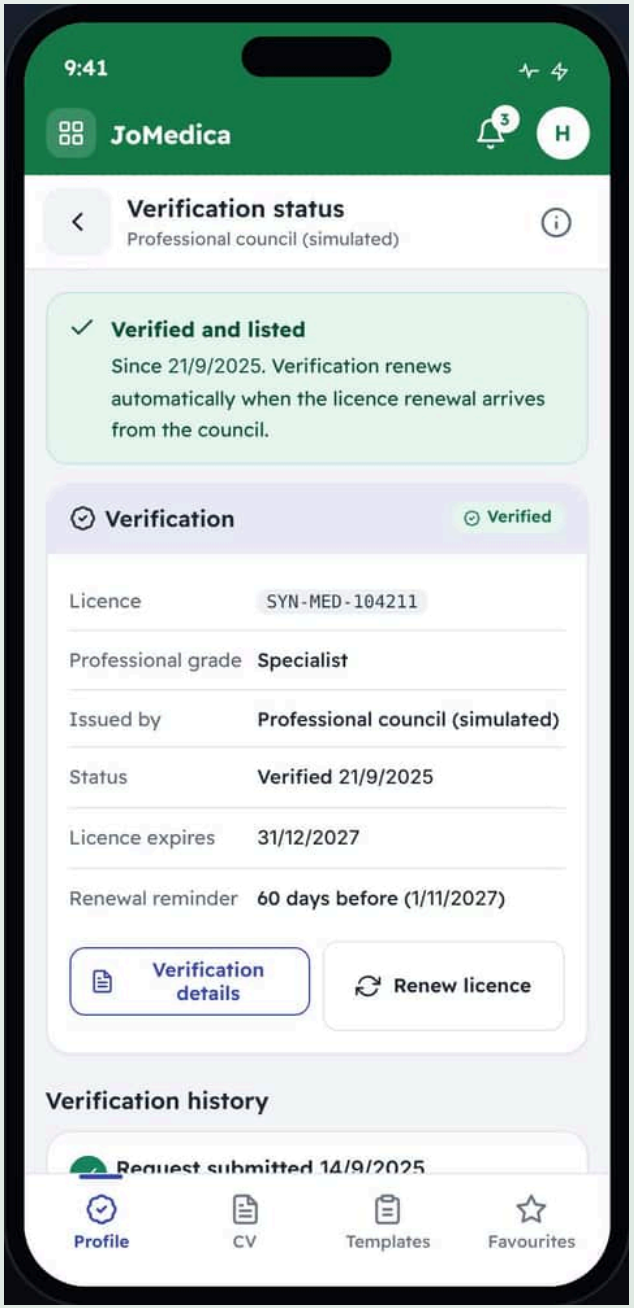
The page shows a “Search by facility name, city or type” field and facilities from the registry, each with type, city and door: Olive Hills Public Hospital and Al-Rayhan University Hospital (national platform), and Al-Uqhuwan Private Hospital, Al-Qayqab Dental Clinic, Al-Sanawbar Medical Laboratories and Al-Habaq Pharmacy (connected clinic system).

What to tap

Pick a facility from the list; the “Your role and start date” section appears for the role (typed or picked from chips) and the start date. Then tap “Send confirmation request” in the bottom bar, or “Back”.

What happens

Until a facility is chosen the button is disabled with “Choose a facility from the registry first.” After sending, the page returns to Workplaces with the new place “Awaiting facility confirmation” and the toast “The confirmation request was sent to the facility through its door”.



Verification history

#/status

What you see

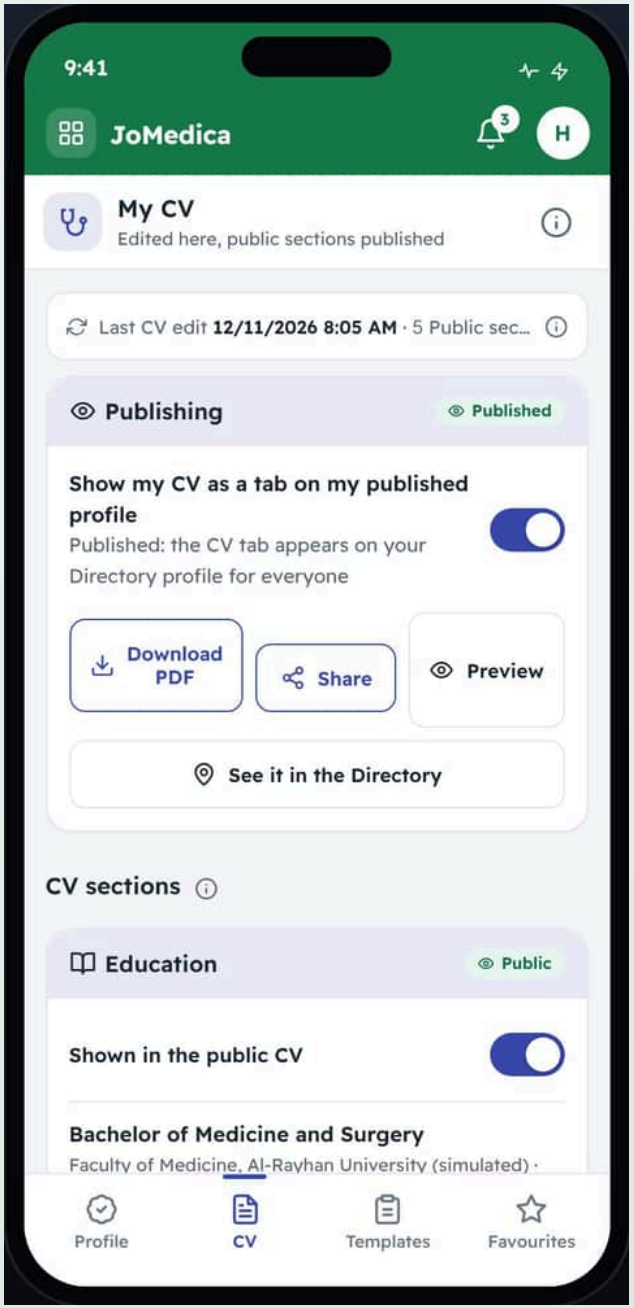
“Verification status” shows “Verified and listed” since 21/9/2025, a card with licence SYN-MED-104211, grade “Specialist”, issued by the professional council (simulated), licence expiry 31/12/2027 with a reminder 60 days before (1/11/2027). Below, the “Verification history” runs from the request on 14/9/2025 to the connected clinic system (Al-Ghayma Clinic) checking her licence on 12/11/2026.

What to tap

Under the card are “Verification details” and “Renew licence”. The back arrow at the top returns to the profile.

What happens

“Verification details” opens the “Professional verification” sheet with the source, reference numbers and who has seen it. “Renew licence” shows the toast “The licence is renewed with the council; the update reaches the registry automatically.”



CV: publishing on

#/cv

What you see

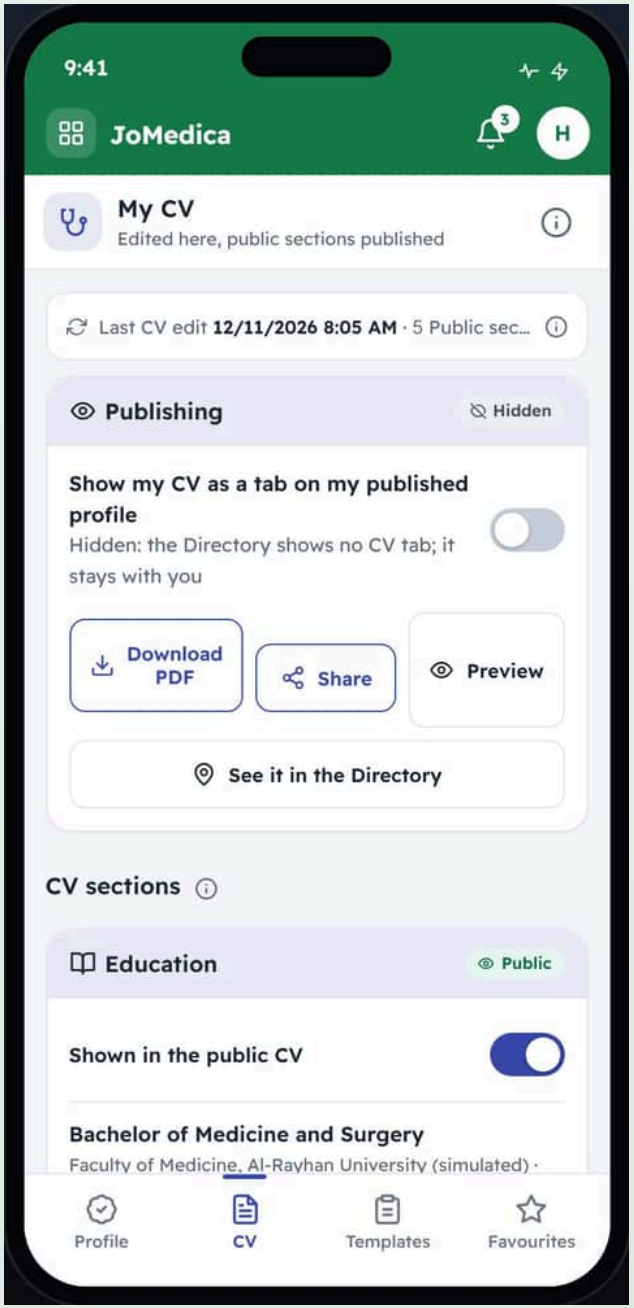
"My CV" shows the "Publishing" card as "Published" with the switch "Show my CV as a tab on my published profile" on: "Published: the CV tab appears on your Directory profile for everyone". Under "CV sections", the public "Education" section lists the Bachelor of Medicine and Surgery 2001 – 2007 and the board certificate in family medicine, "Verified", 20/6/2012.

What to tap

Under the switch are "Download PDF", "Share", "Preview" and "See it in the Directory". Each section has a "Public" switch, each item has move and edit controls, and each section has "Add".

What happens

Turning the switch off hides the tab with "Published to the Directory (simulated): the CV tab is now hidden". "Preview" opens the A4 page, "Share" the link sheet, and "See it in the Directory" the CV tab of her public profile. Verified items have no edit button.



CV: publishing off (hidden from the Directory)

#/cv?pub=0

What you see

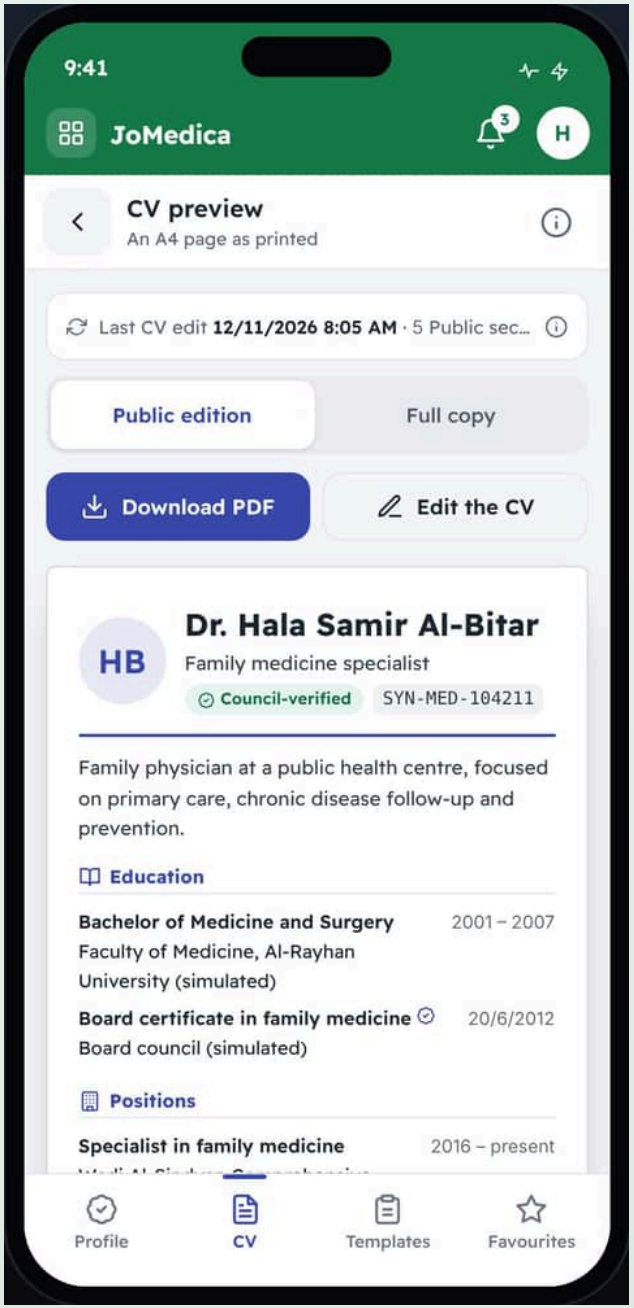
The same page with publishing off: the “Hidden” badge, the switch off and the line “Hidden: the Directory shows no CV tab; it stays with you”; the facts strip now says “seen by: only you”. Sections and items are unchanged.

What to tap

Tap the “Show my CV as a tab on my published profile” switch to publish again, or “See it in the Directory” to check that the tab is gone.

What happens

Turning it on shows “Published to the Directory (simulated): the CV tab now appears”. “See it in the Directory” opens her public profile without a CV tab. A share link still opens the CV while it is hidden.



CV preview (A4)

#/cv/preview

What you see

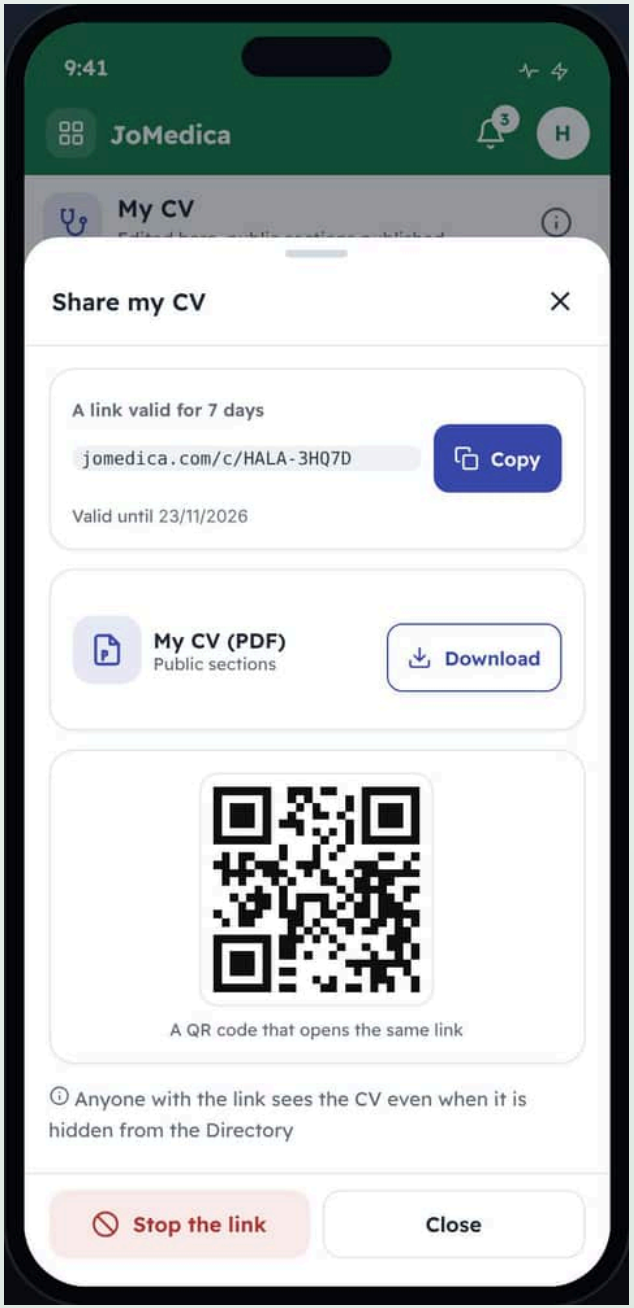
“CV preview” shows an A4 page as printed: Dr. Hala Samir Al-Bitar, Family medicine specialist, “Council-verified”, SYN-MED-104211, then the bio, “Education” and “Positions”: specialist at Wadi Al-Sindyan since 2016, Saturday volunteer at Al-Ghayma and the Wednesday clinic at Al-Baylasan since 2026, and family physician at North Mafraq health centre 2012 – 2016.

What to tap

Above the page are the “Public edition” (selected) and “Full copy” chips, and the “Download PDF” and “Edit the CV” buttons.

What happens

“Full copy” adds the private sections to the preview. “Download PDF” shows “CV PDF prepared (public edition) with a verification QR (simulated)”. “Edit the CV” and the back arrow return to the CV page.



Sheet: share the CV (7-day link)

#/cv#sheet=cvShare

What you see

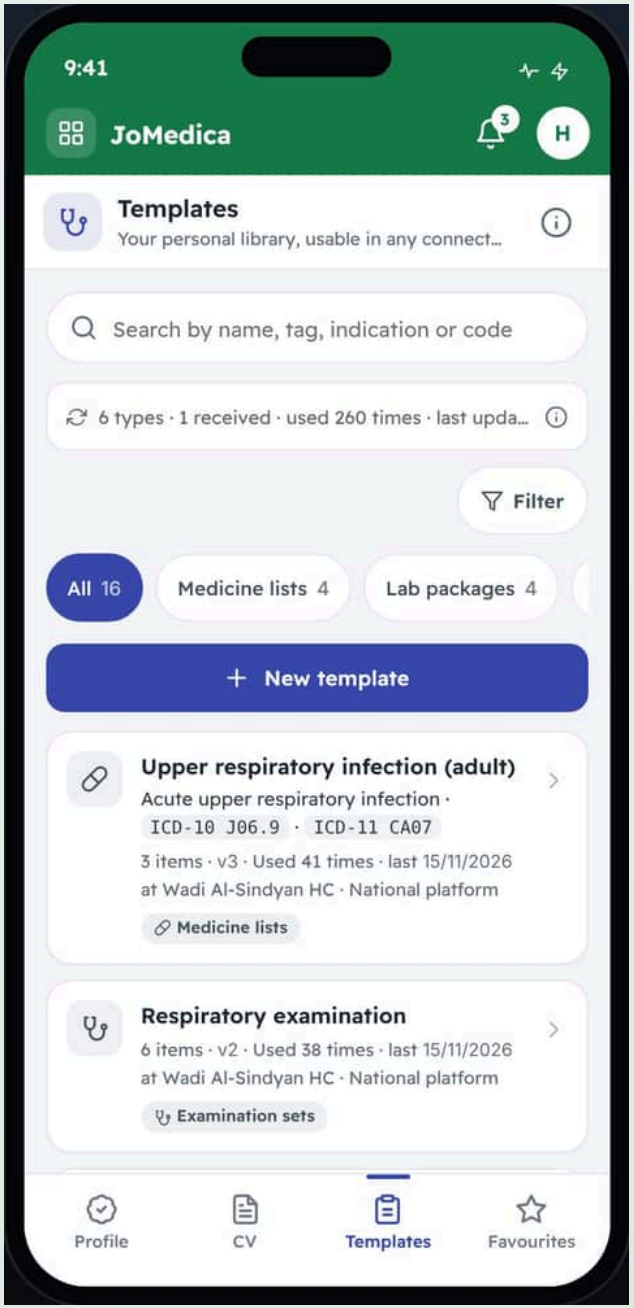
The “Share my CV” sheet shows a link valid for 7 days, jomedica.com/c/HALA-3HQ7D, “Valid until 23/11/2026”, the “My CV (PDF)” file with the public sections, and a QR code that opens the same link, noting that anyone with the link sees the CV even when it is hidden from the Directory.

What to tap

Next to the link is “Copy”, next to the file “Download”. At the bottom are “Stop the link” and “Close”.

What happens

“Copy” shows “CV link copied (valid for 7 days)”. “Stop the link” shows “The link was stopped; it no longer opens the CV” and lets a new 7-day link be created. “Close” returns to the CV page.



Templates: the library (16 templates, six types)

#/tpl

What you see

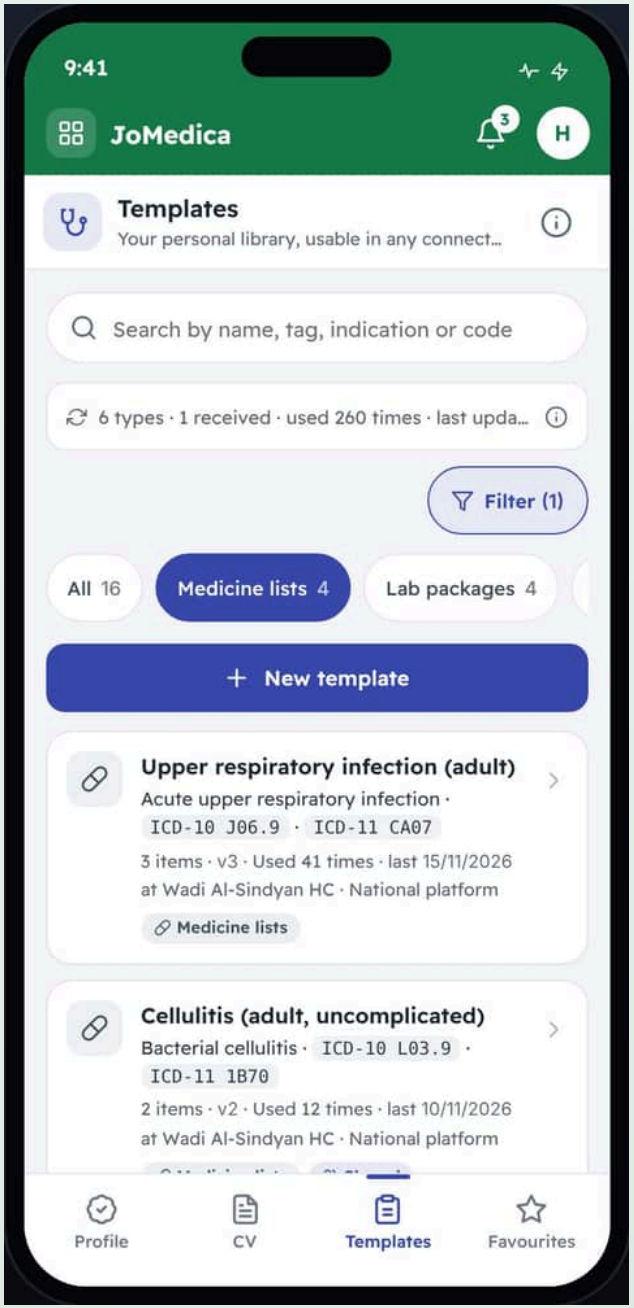
“Templates” shows her personal library: a facts strip with 16 templates, 6 types, 1 received and 260 uses, seen by the EHRs of her 2 confirmed workplaces. Type chips with counts follow (Medicine lists 4, Lab packages 4, Radiology packages 1, Examination sets 3, Request sets 2, Note blocks 2, Received 1), then the list, led by Upper respiratory infection (adult), v3, used 41 times.

What to tap

Type in “Search by name, tag, indication or code”, tap a type chip, “Filter” for sorting, “New template”, or any template in the list.

What happens

A type chip narrows the list (the next two screens). “Filter” opens the type and sort sheet (Most used, Recently used, Name). “New template” opens the type picker, and tapping a template opens its page.



Templates: medicine lists only

#/tpl?type=med

What you see

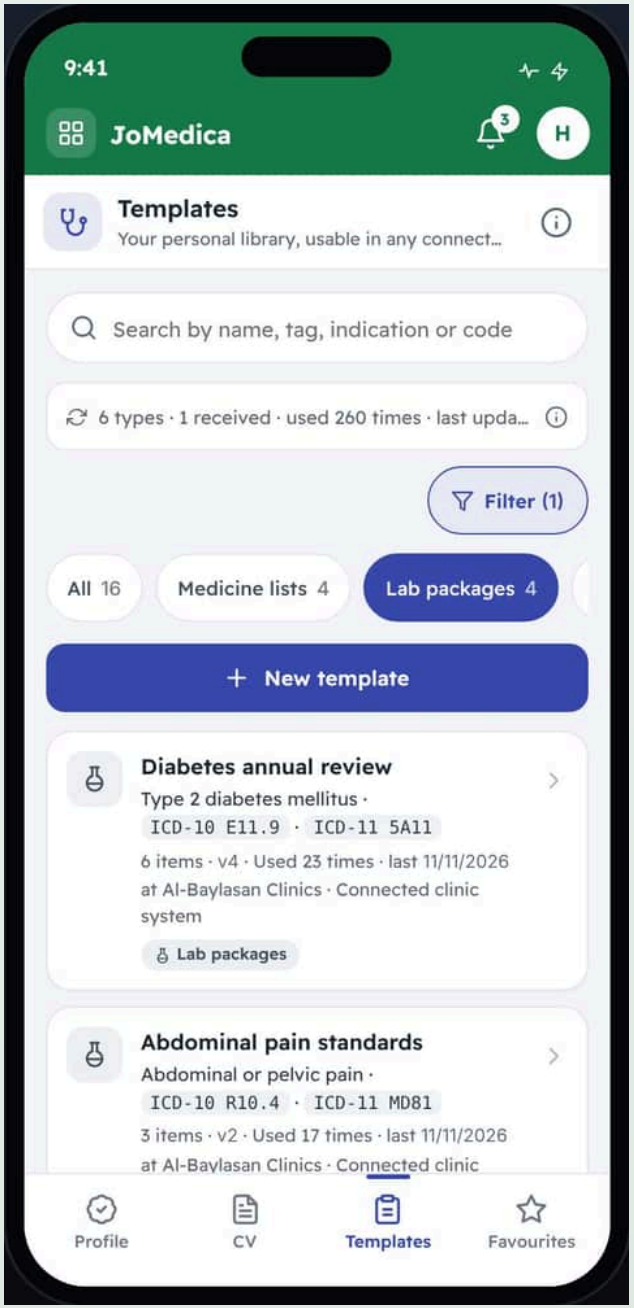
The “Medicine lists” chip is selected and “Filter (1)” marks an active filter. The four templates appear: Upper respiratory infection (adult) v3, Cellulitis (adult, uncomplicated) v2 tagged “Shared”, Starting type 2 diabetes treatment v1 and Allergic rhinitis, each with its ICD-10 and ICD-11 codes and use count.

What to tap

Tap the “All” chip in the chip row to return to the full library, one of the four templates to open its page, or “Filter” to change the sort order.

What happens

“All” brings back all 16 templates. Tapping Cellulitis, for example, opens its page showing that it was shared with a colleague.



Templates: lab packages only

#/tpl?type=lab

What you see

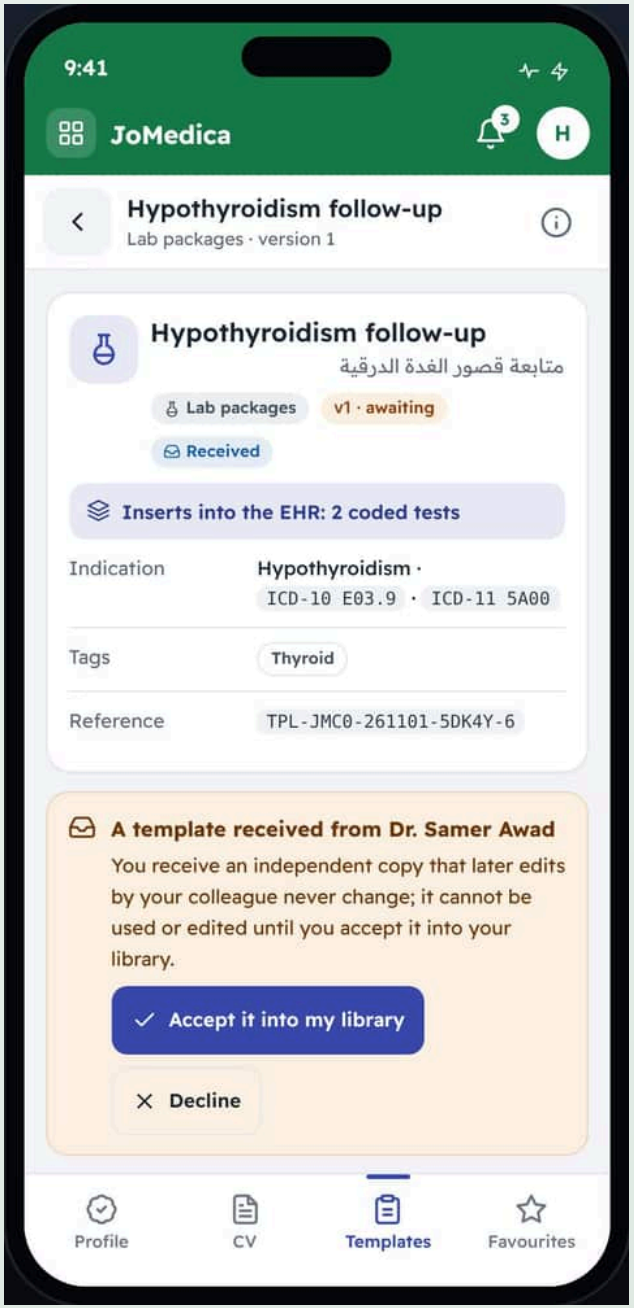
The “Lab packages” chip is selected and four packages appear: Diabetes annual review v4 (6 items, 23 uses, last at Al-Baylasan Clinics), Abdominal pain standards v2 (17 uses), Fever work-up (adult) v1, and Hypothyroidism follow-up, the received template.

What to tap

Tap one of the four packages to open its page, the “All” chip in the chip row to return to the full library, or “New template” to start a package.

What happens

The package page opens with its LOINC-coded items and use history; Hypothyroidism follow-up opens in the “awaiting acceptance” state.



A received template from Dr. Samer (awaiting acceptance)

#/tpl/t13

What you see

The “Hypothyroidism follow-up” page (Lab packages, v1, “Received”, “awaiting”) shows 2 coded tests, the indication Hypothyroidism (ICD-10 E03.9, ICD-11 5A00) and reference TPL-JMC0-261101-5DK4Y-6. The card “A template received from Dr. Samer Awad” explains it is an independent copy that cannot be used or edited until accepted. Below are TSH (LOINC 3016-3) and Free T4 (LOINC 3024-7).

What to tap

Inside the “A template received from Dr. Samer Awad” card in the middle of the screen are two buttons: “Accept it into my library” and “Decline”. Use and edit buttons do not appear before acceptance.

What happens

Accepting shows “The template is in your library; this is an independent copy of Dr. Samer Awad’s” and gives it a new reference of her own. Declining removes it and returns to the library with “Template declined; Dr. Samer Awad was told”.



Template 1: upper respiratory infection (medicines)

#/tpl/t1

What you see

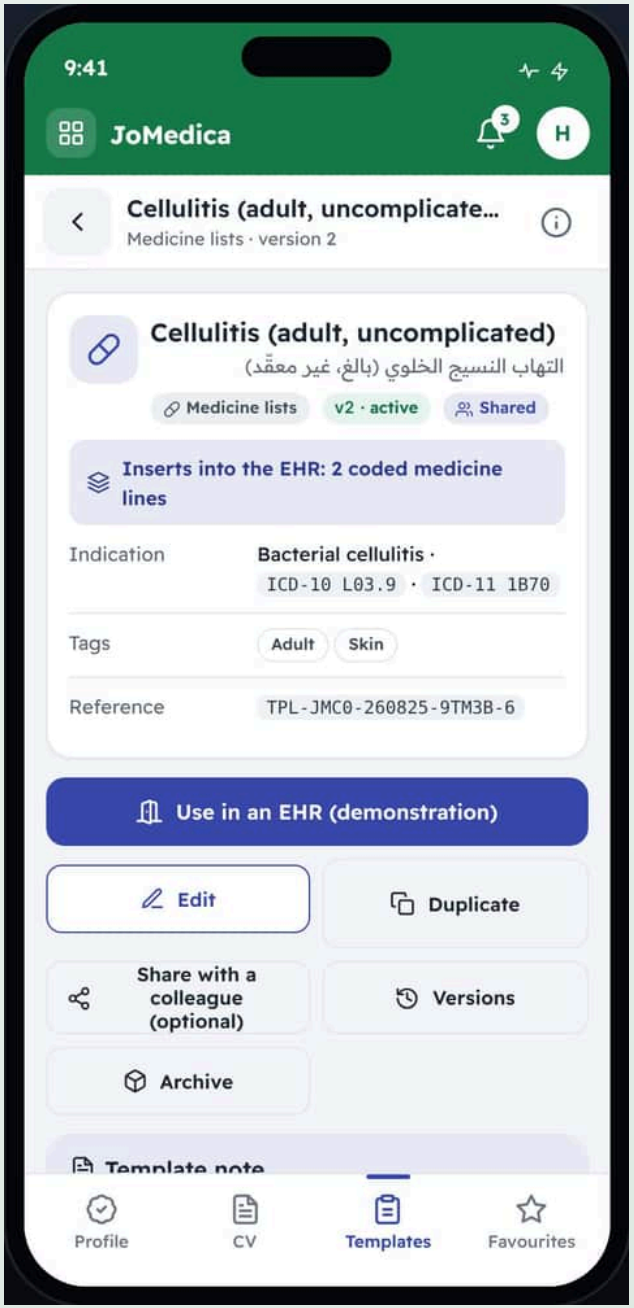
The “Upper respiratory infection (adult)” page (Medicine lists, v3, active) inserts 3 coded medicine lines, with the indication Acute upper respiratory infection (J06.9 / CA07), tags “Adult” and “Respiratory” and reference TPL-JMC0-261012-4RX7K-3. Below are the template note on antibiotics and the items: amoxicillin 500 mg with an azithromycin alternative for penicillin allergy, paracetamol, and dextromethorphan syrup.

What to tap

Under the reference are “Use in an EHR (demonstration)”, “Edit”, “Duplicate”, “Share with a colleague (optional)”, “Versions” and “Archive”.

What happens

The demonstration opens the template inside the national platform, “Edit” opens the editor for a new version, and “Duplicate” opens a new template at version 1 with a toast asking to save it. The last three open the share, versions and archive sheets.



Template 2: cellulitis (shared)

#/tpl/t2

What you see

The “Cellulitis (adult, uncomplicated)” page (v2) carries the “Shared” tag and inserts 2 medicine lines: flucloxacillin 500 mg every 6 hours for 7 days with a clindamycin 300 mg alternative for penicillin allergy. Further down, “Who has seen it” records that Dr. Rasha Al-Shami received and accepted an independent copy on 3/11/2026.

What to tap

The same buttons: “Use in an EHR (demonstration)”, “Edit”, “Duplicate”, “Share with a colleague (optional)”, “Versions” and “Archive”.

What happens

Any edit here makes a new version in her library only and does not change Dr. Rasha’s copy; sharing gives an independent copy and sends no updates.



Template 5: diabetes annual review (lab)

#/tpl/t5

What you see

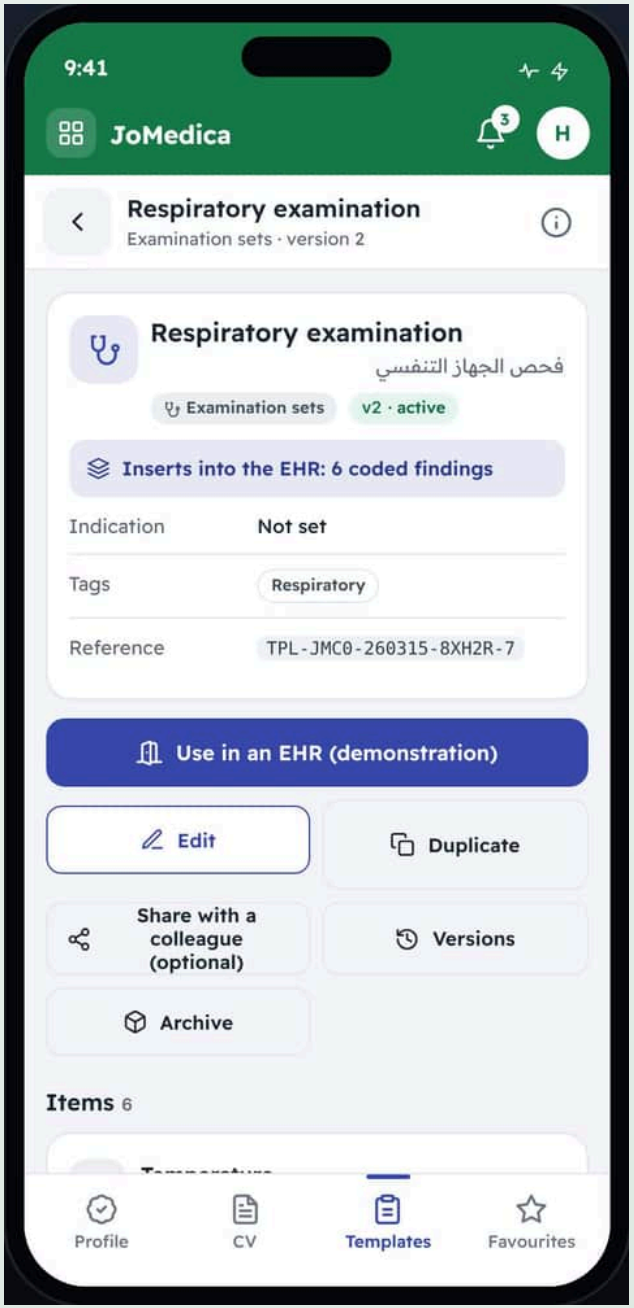
The “Diabetes annual review” page (Lab packages, v4) inserts “1 panel · 9 coded tests” for Type 2 diabetes mellitus (E11.9 / 5A11). Its six items are HbA1c (whole blood EDTA, LOINC 4548-4), fasting glucose (fasting required), the lipid panel (4 tests) and, below, creatinine with eGFR, urine albumin/creatinine ratio and ALT.

What to tap

Under the lipid panel is “Show the tests” (4); at the top is “Use in an EHR (demonstration)”.

What happens

“Show the tests” expands the four panel components with their LOINC codes. The demonstration opens the package inside the connected clinic system at Al-Baylasan Clinics.



Template 7: respiratory examination (findings)

#/tpl/t7

What you see

The “Respiratory examination” page (Examination sets, v2, no indication set) inserts 6 coded findings: temperature (a value in °C, LOINC 8310-5), respiratory rate (/min) and oxygen saturation (%), then wheeze and crackles defaulting to “absent” with SNOMED CT codes such as 56018004.

What to tap

Under reference TPL-JMC0-260315-8XH2R-7, tap “Use in an EHR (demonstration)”, “Edit”, “Duplicate” or the other buttons, or the back arrow to return to the library.

What happens

The demonstration opens the set in the national platform, where signing records the findings with “Signed; the examination was recorded in the facility system (simulated)”.



Template 9: diabetes annual requests (orders)

#/tpl/t9

What you see

The “Diabetes annual requests” page (Request sets, v2) inserts 4 coded requests, all routine with Type 2 diabetes as the reason: diabetic retinopathy screening (referral, JM-PRC-0003), diabetic foot examination, electrocardiogram (SNOMED CT 29303009) and a referral to a dietitian.

What to tap

Under the reference, tap “Use in an EHR (demonstration)”, “Edit”, “Duplicate” or “Versions”, or the back arrow to return to the library.

What happens

The demonstration opens the requests as drafts in the connected clinic system; nothing is created in the facility system before signing.



Template 11: respiratory infection advice (note)

#/tpl/t11

What you see

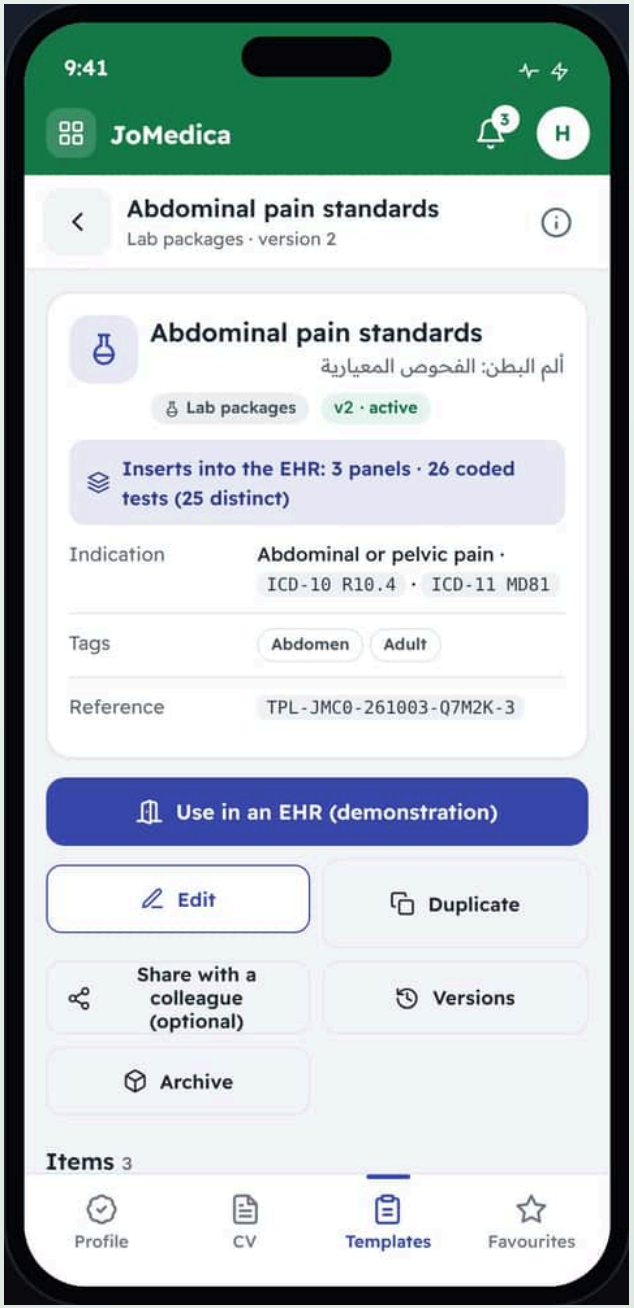
The “Respiratory infection advice” page (Note blocks, v2) holds one block, “Patient instructions” (LOINC 69730-0), with two fill-in fields: the patient’s name {{patient.firstName}} and the number of days {{fill.days}}. Below, “Use history” shows 33 uses, the latest at Wadi Al-Sindyan HC on 15/11/2026.

What to tap

Under the reference, tap “Edit” to change the block text or its fill-in fields, or “Use in an EHR (demonstration)” to see the block inserted.

What happens

“Edit” opens the editor, and every save makes a new version. The use history shows, for each use, the facility, the door and whether the block was edited before signing.



Template 14: abdominal pain standards (3 panels, 26 tests)

#/tpl/t14

What you see

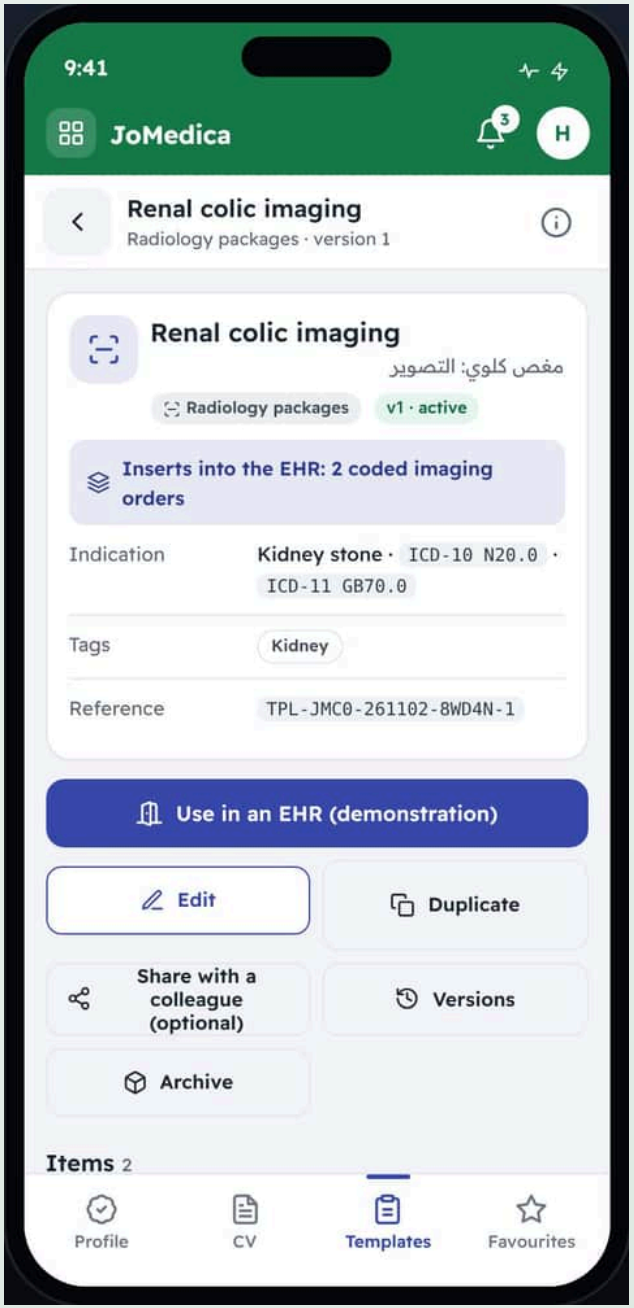
The “Abdominal pain standards” page (Lab packages, v2) inserts “3 panels · 26 coded tests (25 distinct)” for Abdominal or pelvic pain (R10.4 / MD81): complete blood count (9 tests, LOINC 58410-2), liver function tests (7 tests) and kidney function tests (10 tests).

What to tap

Each panel in the items section has “Show the tests”; at the top, under the reference, is “Use in an EHR (demonstration)”.

What happens

“Show the tests” lists the panel’s components with their codes. The demonstration inserts every test in the connected clinic system, and the door can be switched to the national platform to see the partial match.



Template 15: renal colic imaging (radiology package)

#/tpl/t15

What you see

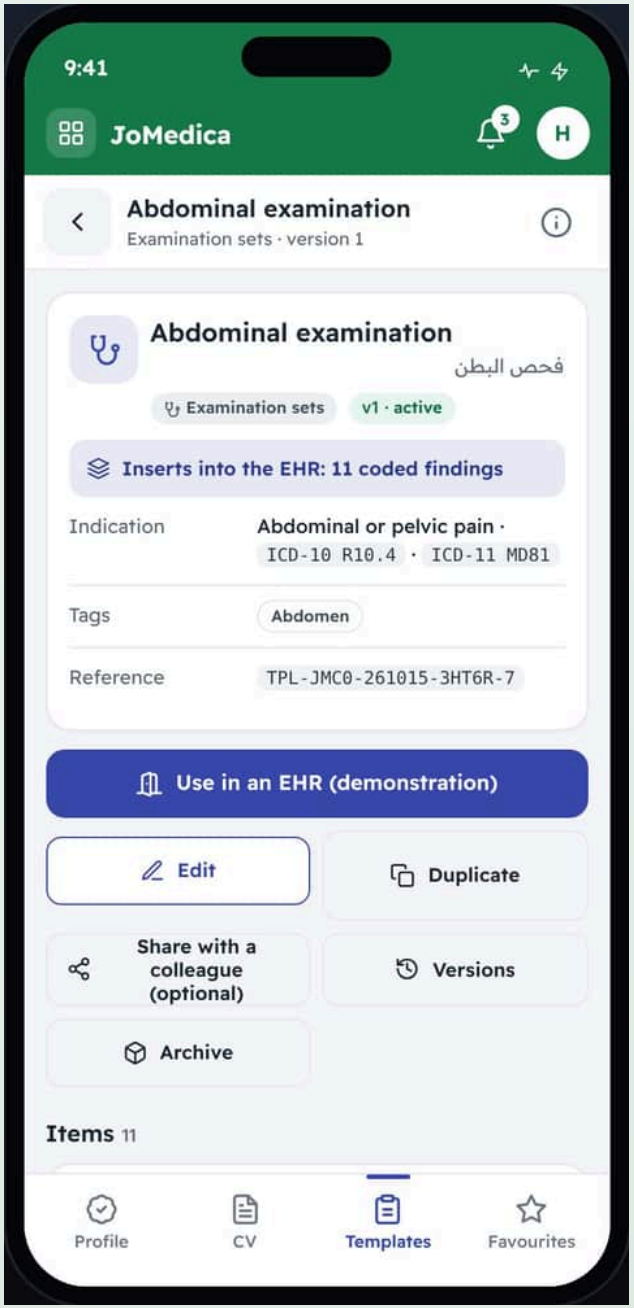
The “Renal colic imaging” page (Radiology packages, v1) inserts 2 coded imaging orders for Kidney stone (N20.0 / GB70.0): CT kidneys, ureters and bladder without contrast, “Urgent” (JM-RAD-0204), and a kidneys and bladder ultrasound, “Routine”, with “Preparation: full bladder”. Both show “SNOMED CT: mapping pending”.

What to tap

Under reference TPL-JMC0-261102-8WD4N-1, tap “Edit” or “Use in an EHR (demonstration)”, or “Versions” to see the package’s history.

What happens

In the editor a clinical indication is required for any CT or MRI line. The demonstration opens the package in the connected clinic system; the use history shows 5 uses, the latest at Al-Baylasan Clinics on 4/11/2026.



Template 16: abdominal examination (examination set)

#/tpl/t16

What you see

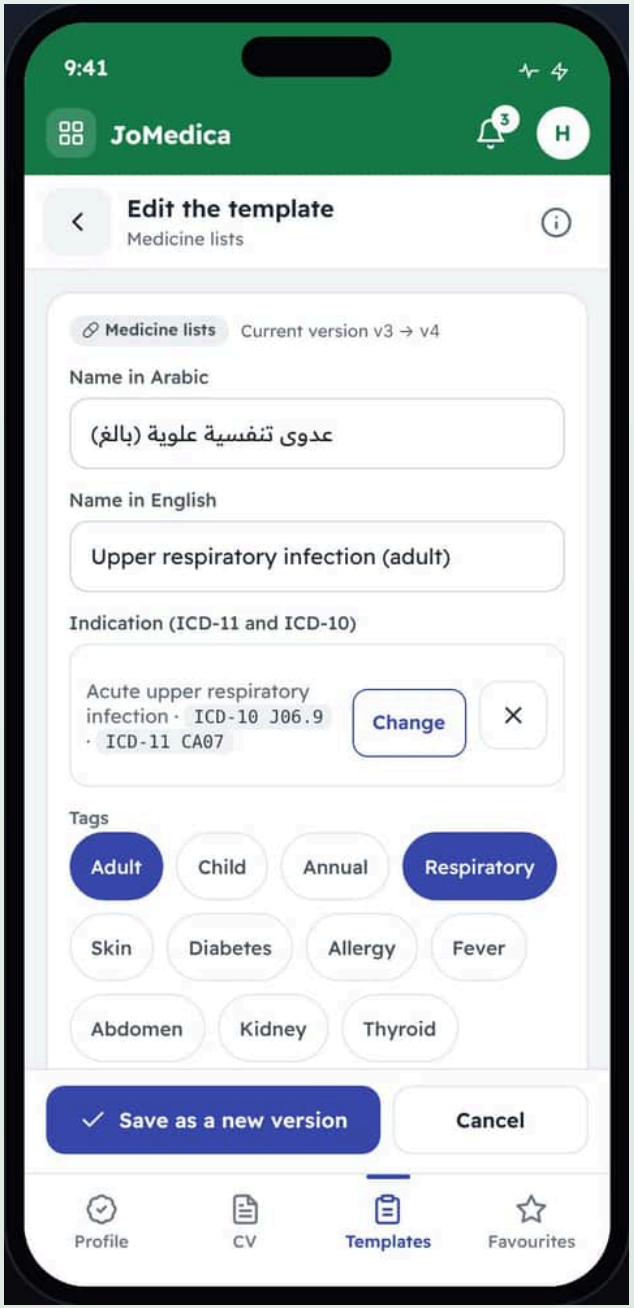
The “Abdominal examination” page (Examination sets, v1) inserts 11 coded findings for Abdominal or pelvic pain, starting with vital signs: temperature (°C), heart rate (/min), systolic and diastolic blood pressure (mmHg), then pain severity from 0 to 10, each with a LOINC code.

What to tap

Under reference TPL-JMC0-261015-3HT6R-7, tap “Use in an EHR (demonstration)”, “Edit” or “Duplicate” to start a similar set.

What happens

The demonstration opens the set in the national platform with each finding’s default. “Duplicate” opens a new template prefilled from it at version 1, stored only on its first save.



Editor of template 1 (new version)

#/tpl/t1/edit

What you see

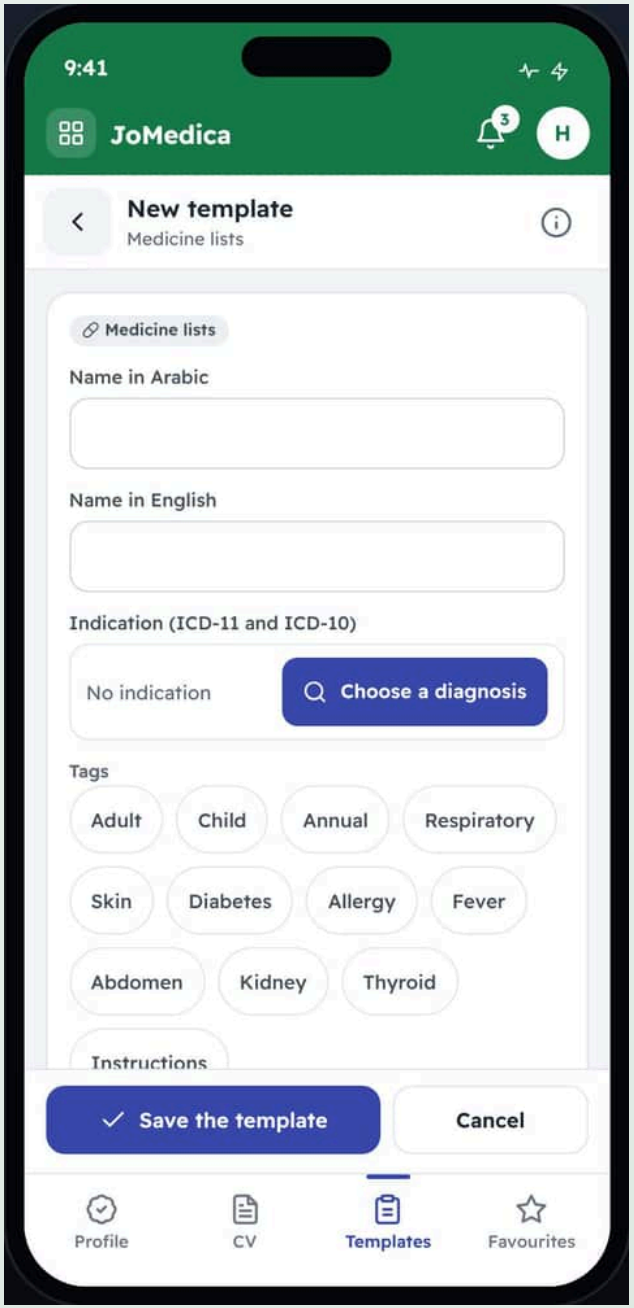
“Edit the template” shows the current version v3 moving to v4, the Arabic and English names, the indication Acute upper respiratory infection (J06.9 / CA07), the twelve tag chips with “Adult” and “Respiratory” on, and the template note. Below are the three items, each with move, edit and remove controls.

What to tap

Change the indication with “Change”, toggle tags by tapping them, and open an item with its edit control. Then tap “Save as a new version” in the bottom bar, or “Cancel”.

What happens

Saving returns to the template page with “Version 4 saved” and adds a row with the change note to the versions. With no name or no items the toast reads “Complete the name and add at least one item”. “Cancel” returns without saving.



New medicine template

#/tpl/new?type=med

What you see

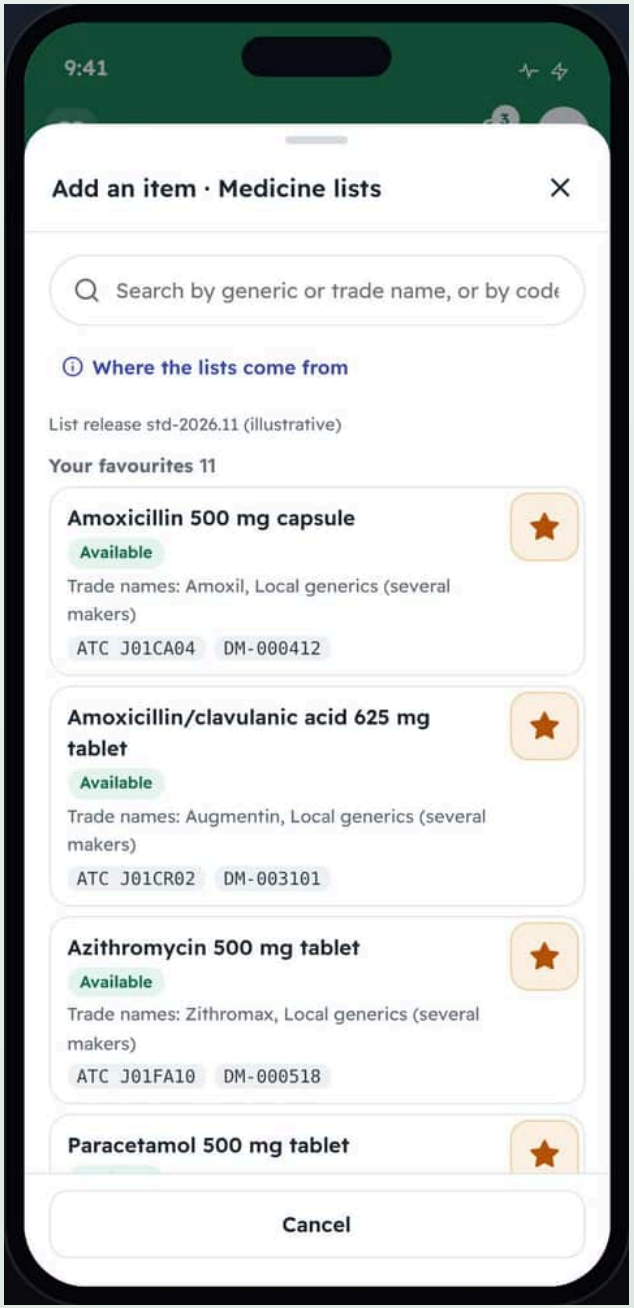
"New template" of the Medicine lists type shows empty name fields, the indication "No indication", the twelve tags unselected, the optional template note, and Items 0 with "No items yet. Add at least one item."

What to tap

Tap "Choose a diagnosis" for the indication, "Add an item" to add a medicine, then "Save the template" in the bottom bar.

What happens

"Choose a diagnosis" opens the indication picker and "Add an item" the item sheet with the standards picker. Saving creates the template at version 1 with "Template saved (version 1)" and opens its page.



Sheet: a medicine item, stage 1: the standards picker

#/tpl/new?type=med#sheet=tplItem

What you see

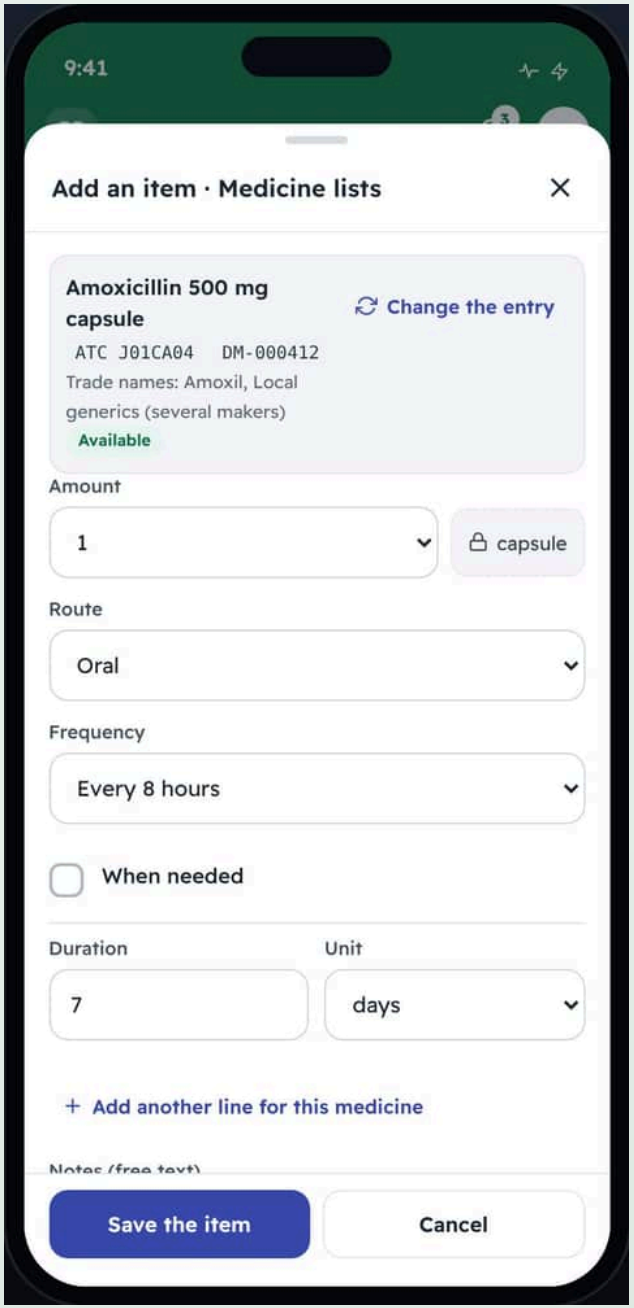
The “Add an item · Medicine lists” sheet shows “Search by generic or trade name, or by code”, the “Where the lists come from” link and list release std-2026.11 (illustrative), then “Your favourites” (11) first: amoxicillin 500 mg capsule, amoxicillin/clavulanic acid 625 mg, azithromycin, paracetamol and ibuprofen, each “Available” with trade names, ATC code and drug-master number.

What to tap

Tap a medicine’s name to pick it, or the star beside it to remove it from favourites, or type in the search field. “Cancel” at the bottom closes the sheet.

What happens

Picking a medicine moves the sheet to stage 2 to set the line. The star shows a removed-from-favourites toast. No medicine is typed as free text; a missing one is sent as a suggestion to the standards team.



Sheet: a medicine item, stage 2: the line (amount, frequency, alternative)

#/tpl/new?type=med&demo=line#sheet=tplItem

What you see

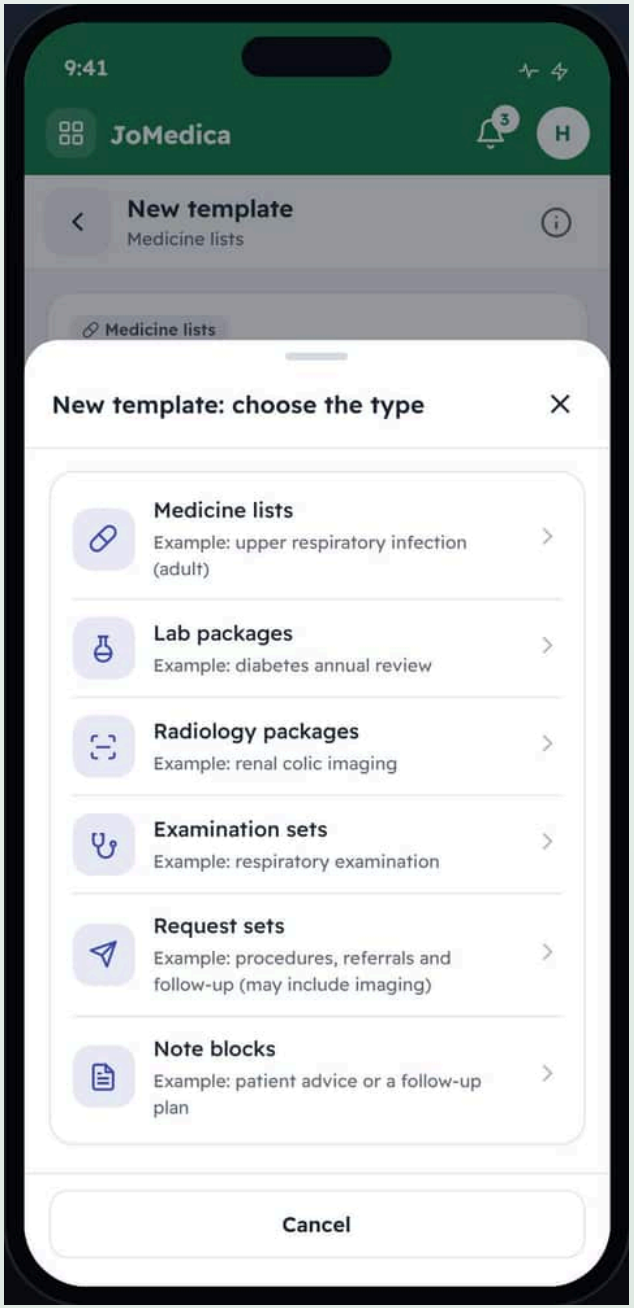
The read-only standard entry heads the sheet: Amoxicillin 500 mg capsule (ATC J01CA04, DM-000412, Available). Below are Amount 1 with the locked unit “capsule”, Route “Oral”, Frequency “Every 8 hours”, a “When needed” box, Duration 7 “days”, free-text notes and, below, “Alternative if allergic”, offered in the EHR when the medicine conflicts with a penicillin allergy.

What to tap

Adjust the drop-downs, tap “Change the entry” to pick another medicine, “Add another line for this medicine” for a stepped dose, or the “Alternative if allergic” switch. Then “Save the item” or “Cancel”.

What happens

“Save the item” closes the sheet and adds the line to the template’s items. “Add another line” saves it and opens a new line for the same medicine with “Line saved; add the next line for this medicine”. The alternative switch opens a picker for the alternative medicine.



Sheet: choose the type of a new template (six types)

#/tpl/new?type=med#sheet=tplType

What you see

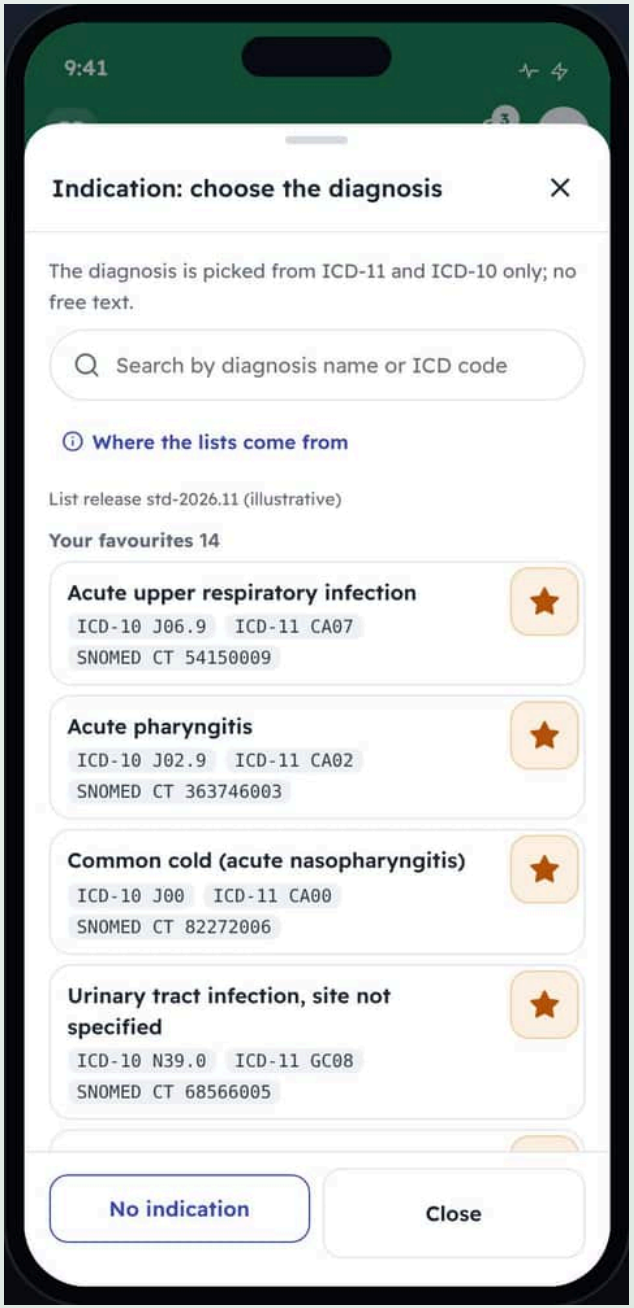
The “New template: choose the type” sheet lists the six types with an example each: Medicine lists (upper respiratory infection), Lab packages (diabetes annual review), Radiology packages (renal colic imaging), Examination sets (respiratory examination), Request sets (procedures, referrals and follow-up) and Note blocks (patient advice or a follow-up plan).

What to tap

Tap one of the six types in the list, or “Cancel” at the bottom of the sheet to go back without starting a template.

What happens

The editor opens a new, empty template of the chosen type with that type’s fields and items. “Cancel” closes the sheet.



Sheet: the indication picker (ICD-11 and ICD-10)

#/tpl/new?type=med#sheet=tplInd

What you see

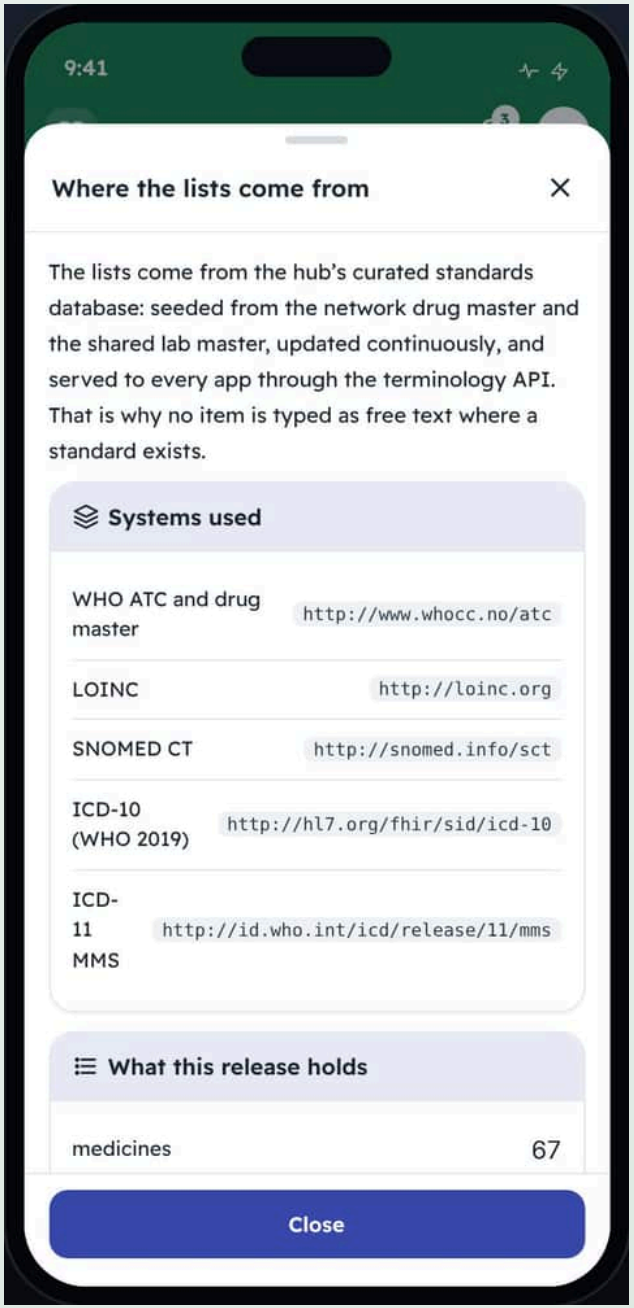
The “Indication: choose the diagnosis” sheet says the diagnosis is picked from ICD-11 and ICD-10 only, with no free text, then shows “Search by diagnosis name or ICD code” and “Your favourites” (14): acute upper respiratory infection (J06.9 / CA07), acute pharyngitis, common cold, urinary tract infection, type 2 diabetes and essential hypertension, each with a SNOMED CT code.

What to tap

Tap a diagnosis to pick it, “No indication” to leave the template without one, or “Close”.

What happens

The sheet closes and the chosen diagnosis appears with both codes in the editor’s indication field; “No indication” clears the field.



Sheet: where the lists come from

#/tpl#sheet=std

What you see

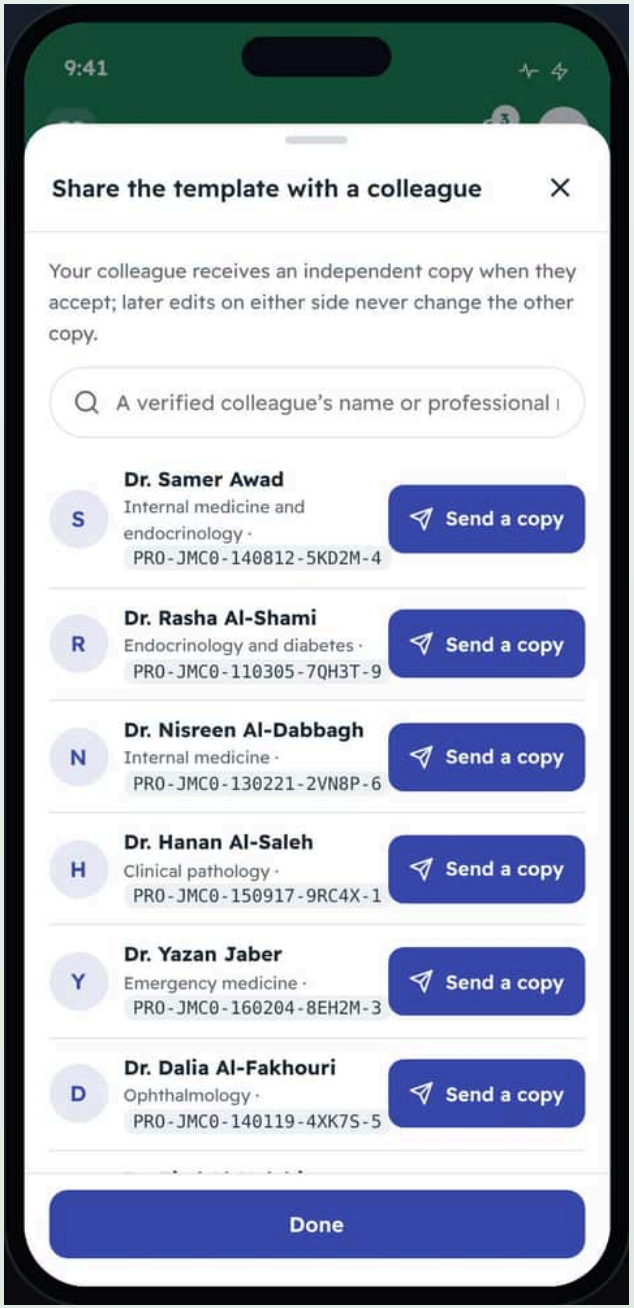
The sheet explains that the lists come from the hub's curated standards database, seeded from the network drug master and the shared lab master, so nothing is typed as free text where a standard exists. It names the systems used (ATC, LOINC, SNOMED CT, ICD-10, ICD-11 MMS) and this release: 67 medicines, 105 laboratory tests (12 panels), 25 imaging studies, 15 procedures, 75 diagnoses.

What to tap

There is nothing to act on here; tap "Close" at the bottom or the close mark at the top.

What happens

The sheet closes and returns to where it was opened: the template library, or the picker it came from.



Sheet: share the template with a colleague (independent copy)

#/tpl/t1#sheet=tplShare

What you see

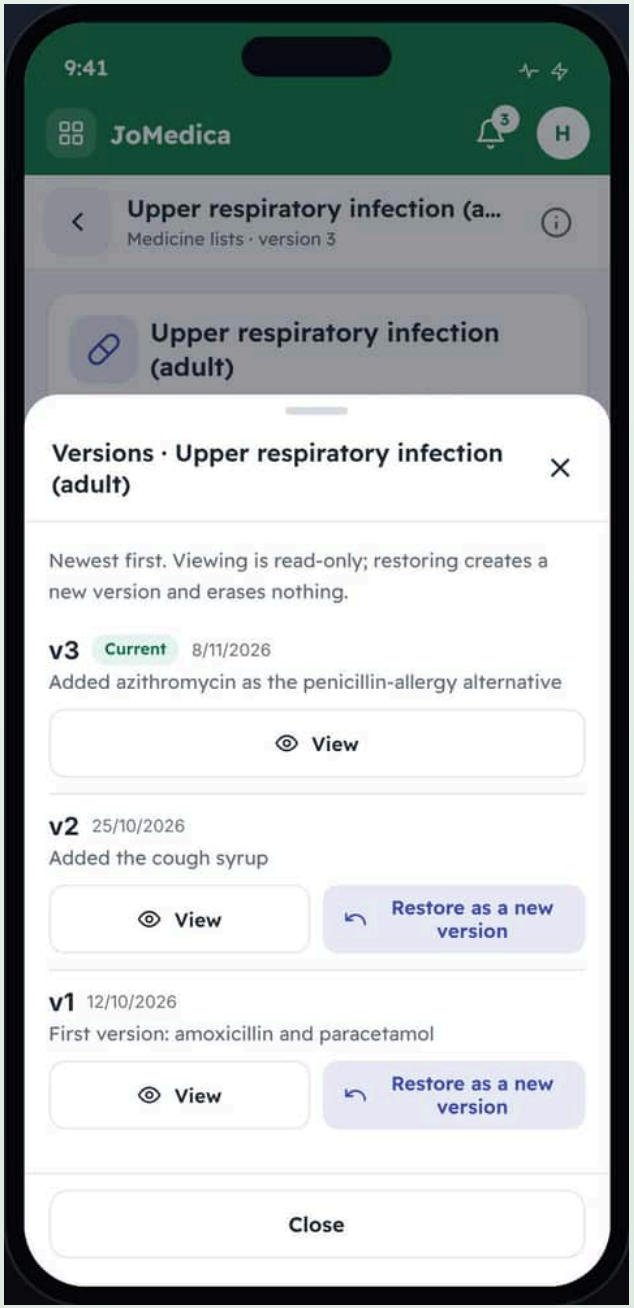
The “Share the template with a colleague” sheet explains that the colleague receives an independent copy on accepting and that later edits never change the other copy. Under the name or PRO-number search are seven verified colleagues, starting with Dr. Samer Awad (internal medicine and endocrinology) and Dr. Rasha Al-Shami (endocrinology and diabetes). Below, “Shares” reads “You have not shared this template with anyone yet.”

What to tap

Type a colleague’s name or professional number in the search field, tap “Send a copy” next to their name, then “Done” at the bottom of the sheet.

What happens

A toast such as “An independent copy was sent to Dr. Samer Awad; awaiting acceptance” appears and the share is listed as “Awaiting acceptance”; it can be withdrawn before acceptance, and a demo control simulates the colleague accepting.



Sheet: versions

#/tpl/t1#sheet=tplVersions

What you see

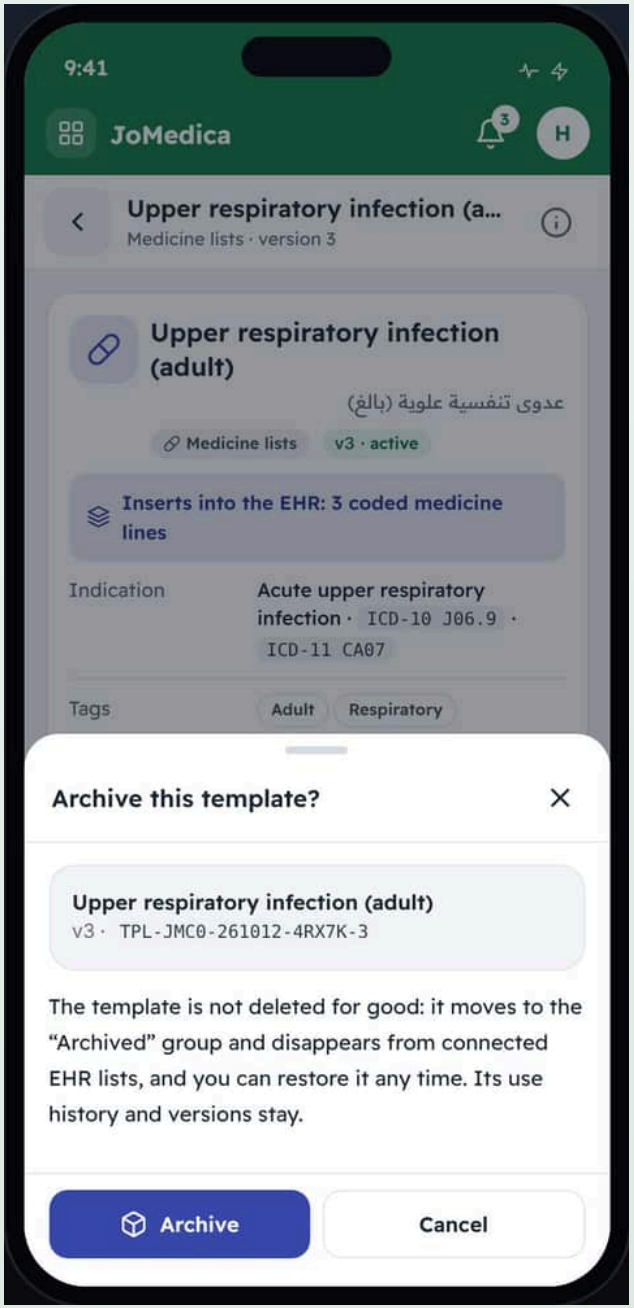
The “Versions · Upper respiratory infection (adult)” sheet lists versions newest first: v3 “Current”, 8/11/2026 (added azithromycin as the penicillin-allergy alternative), v2, 25/10/2026 (added the cough syrup) and v1, 12/10/2026 (first version: amoxicillin and paracetamol). Viewing is read-only and restoring erases nothing.

What to tap

Each version has “View”; the two older ones also have “Restore as a new version”. “Close” is at the bottom.

What happens

“View” opens that version’s items beneath it. “Restore as a new version” creates v4 from the old content with “Version 4 saved”, keeping every other version.



Sheet: archive the template

#/tpl/t1#sheet=tplArchive

What you see

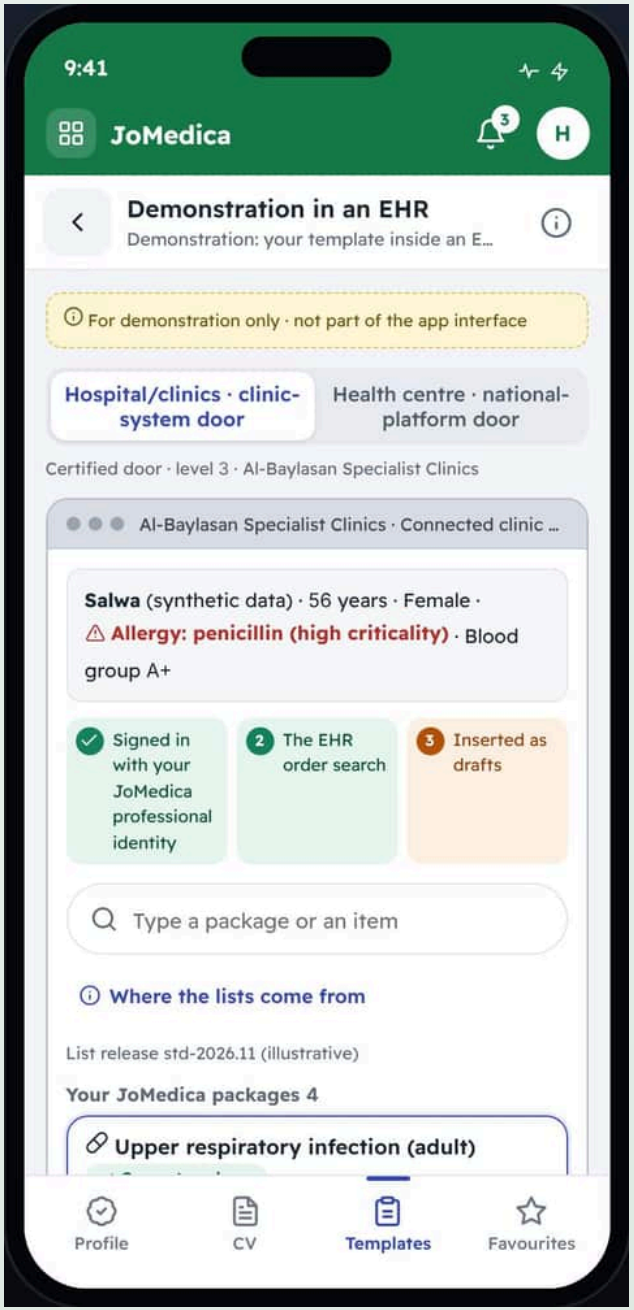
The sheet asks “Archive this template?” for Upper respiratory infection (adult) v3, reference TPL-JMC0-261012-4RX7K-3, and explains it is not deleted for good: it moves to the “Archived” group, disappears from connected EHR lists, and keeps its use history and versions.

What to tap

At the bottom of the sheet are “Archive” and “Cancel”; the close mark at the top also dismisses it without archiving.

What happens

“Archive” returns to the library with “Template archived; find it under “Archived” and restore it any time”, where a restore button brings it back. “Cancel” keeps it active.



Demonstration: template 1 inside the connected clinic system

#/tpl/t1/use?ehr=jc

What you see

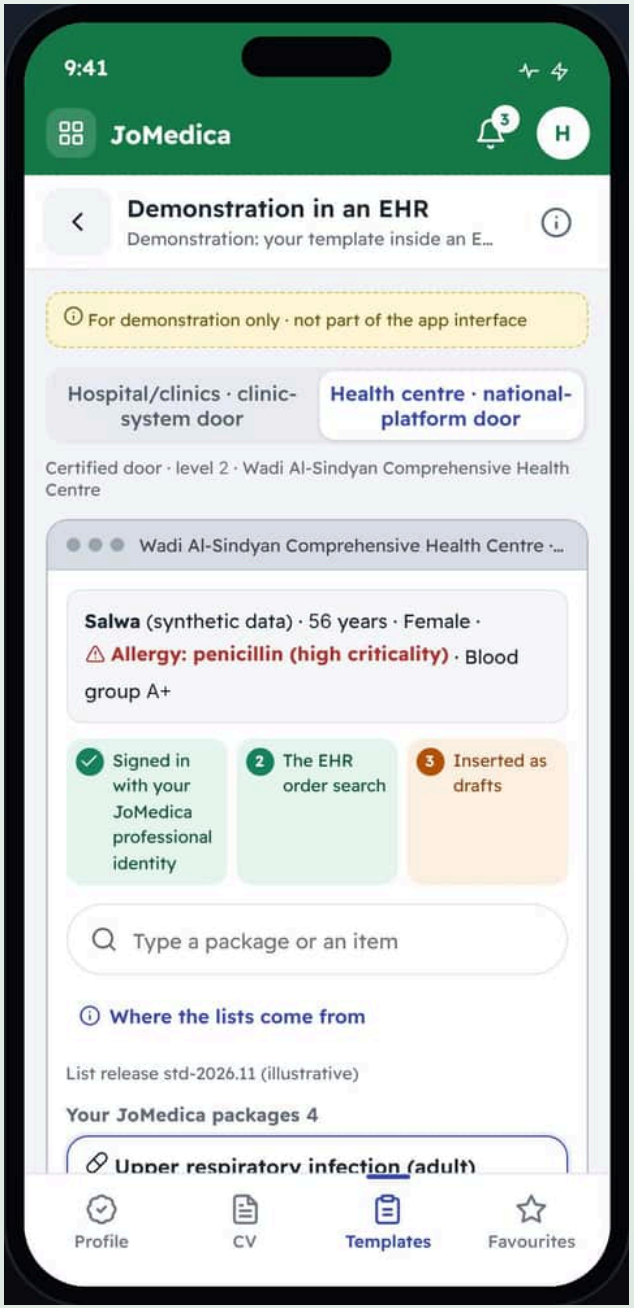
The demonstration opens with the banner “For demonstration only · not part of the app interface” and the door switch on “Hospital/clinics · clinic-system door”, then the Al-Baylasan Specialist Clinics frame (Prescription) with patient Salwa, 56, “Allergy: penicillin (high criticality)”, blood group A+, and three steps: signed in with the JoMedica identity, the EHR order search, inserted as drafts. Below are “Your JoMedica packages” (4), then favourites.

What to tap

Below, under “Lines inserted as drafts” (3), tap “Use the template’s alternative” on the amoxicillin line, then “Sign with my e-signature”. Another package or a favourite medicine can also be picked.

What happens

The amoxicillin line carries “Allergy conflict: penicillin” and blocks signing (“Resolve the allergy conflict before signing.”). Once swapped for azithromycin, signing creates the prescription: “Signed; the prescription was created in the facility system (simulated)”; Panadol shows “Equivalent substituted”.



Demonstration: template 1 inside the national platform

#/tpl/t1/use?ehr=hk

What you see

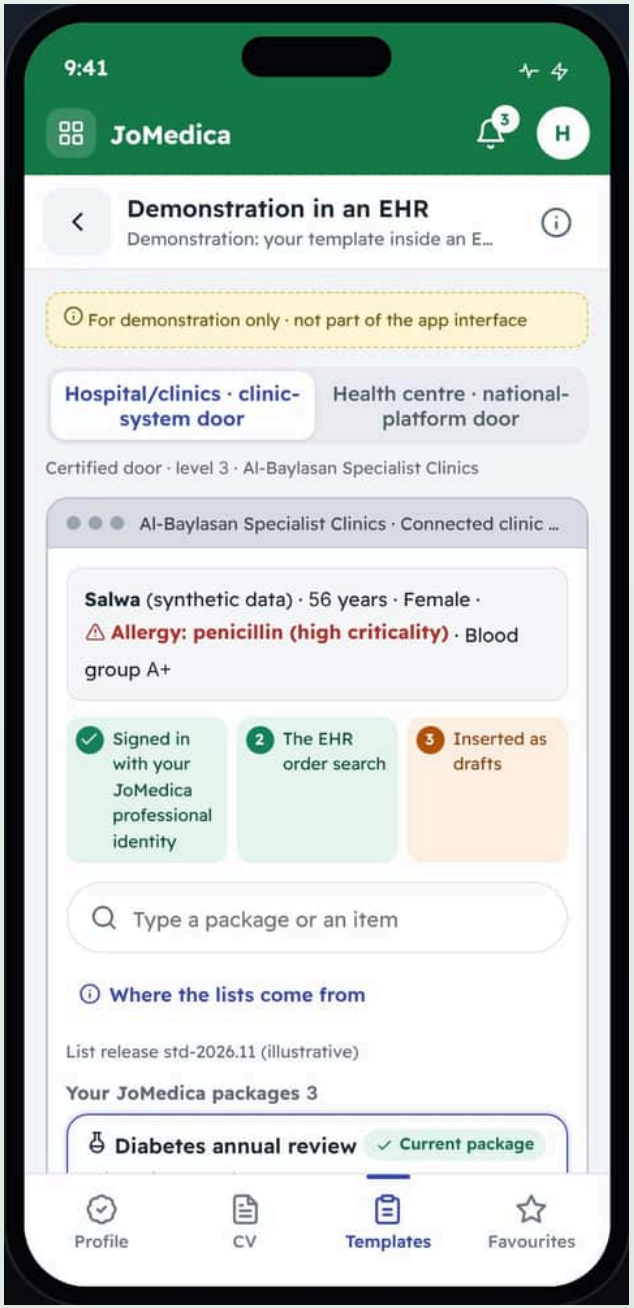
The same template with “Health centre · national-platform door” selected: the frame is now Wadi Al-Sindyan Comprehensive Health Centre (certified door, level 2) for the same patient. Below, paracetamol is “Matched in the facility formulary” (WSH-182B), dextromethorphan syrup is “Not stocked here: choose one”, and the amoxicillin allergy conflict remains.

What to tap

In the drafts section tap “Use the template’s alternative”, then “Choose a substitute” on the syrup, then “Sign with my e-signature”. The door switch at the top goes back to the connected clinic system.

What happens

With the conflict resolved and a substitute chosen, signing creates the prescription in the centre’s system, adds one to the template’s use count, and adds “Prescription · Wadi Al-Sindyan HC · National platform” to the signature log.



Demonstration: template 5 (lab) inside the connected clinic system

#/tpl/t5/use?ehr=jc

What you see

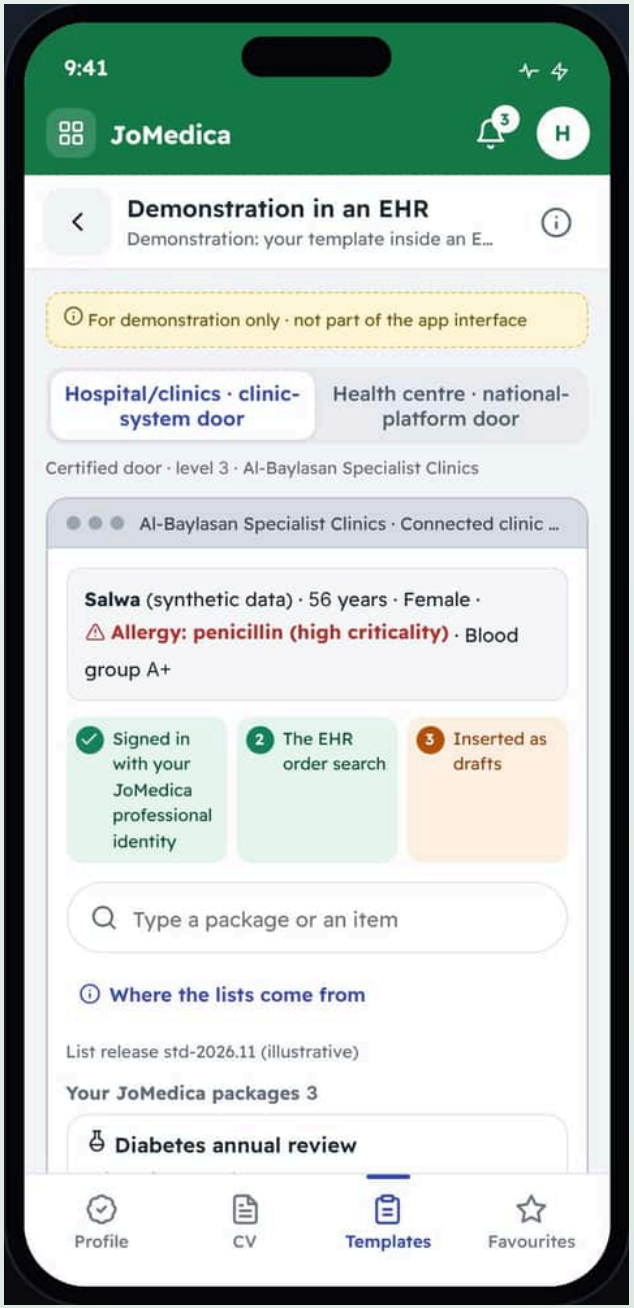
The Al-Baylasan Specialist Clinics frame titled “Lab order” for patient Salwa, with “Your JoMedica packages” (3) above the search. Below, the six items inserted as drafts are all “Matched in the facility catalogue” with BYL codes, and the lipid panel lists its four “Tests inserted automatically”: total cholesterol, triglycerides, HDL and LDL.

What to tap

At the bottom are “Edit the lines in the system” and “Sign with my e-signature”. Another package can be tapped to replace the draft, or a single test to add it.

What happens

Signing shows “Signed; the lab order was created in the facility system (simulated)”. “Edit the lines in the system” says it opens the line editor in the facility system (simulated), and adding a single test shows “Added to the draft”.



Demonstration: template 14 inserts every coded test (connected clinic system)

#/tpl/t14/use?ehr=jc

What you see

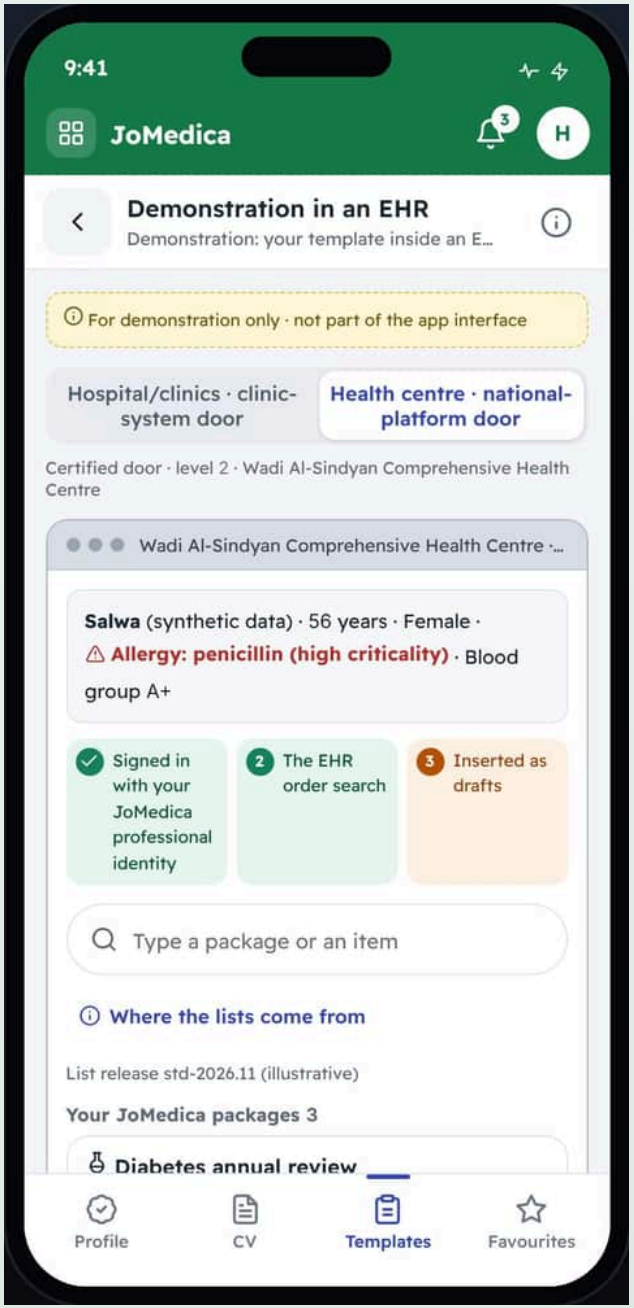
At Al-Baylasan the abdominal pain template inserts three panels as drafts, all “Matched in the facility catalogue”: the complete blood count with its 9 tests, liver function with 7 and kidney function with 10, each test with its own LOINC code.

What to tap

Scroll down and tap “Sign with my e-signature”, or switch the door above the frame to “Health centre · national-platform door”.

What happens

Signing creates the lab order with all 26 components. Switching the door opens the same demonstration in the national platform, where kidney function shows a partial match.



Demonstration: template 14 at the national platform (partial match for kidney function)

#/tpl/t14/use?ehr=hk

What you see

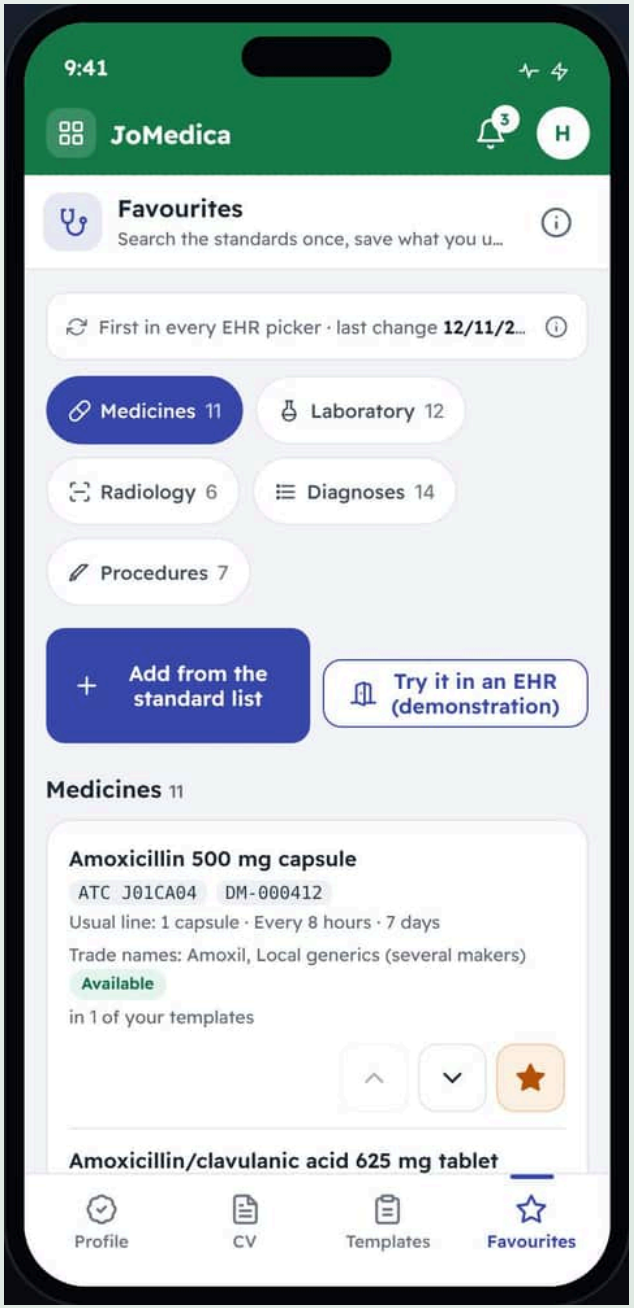
At Wadi Al-Sindyan the blood count and liver panels match the centre's catalogue, while further down kidney function shows "Partial match: the centre runs 6 of 10 components", "Missing components: phosphate, calcium, albumin, glucose" and "Inserted 6 of 10 · 4 not run here".

What to tap

Tap "Sign with my e-signature" at the bottom, "Edit the lines in the system", or the door switch to go back to the connected clinic system.

What happens

Signing creates the lab order with the available components only, with "Signed; the lab order was created in the facility system (simulated)"; the four missing components are not ordered here.



Favourites: medicines

#/fav?type=med

What you see

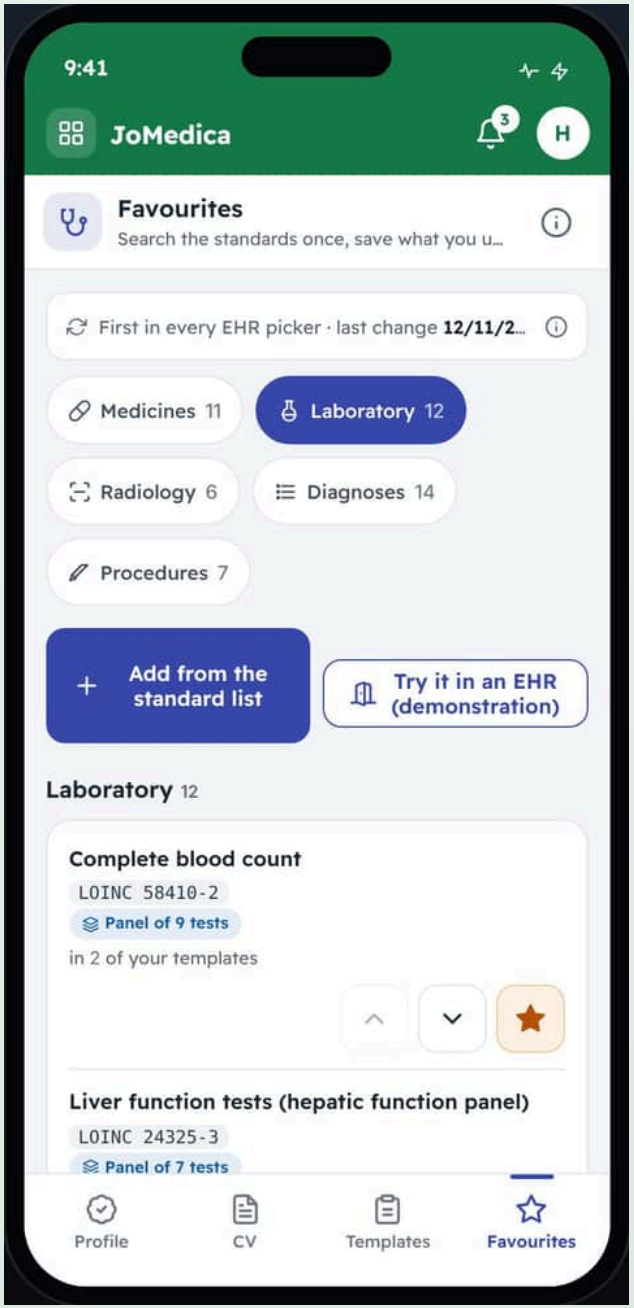
"Favourites" shows a facts strip with 50 favourites, "First in every EHR picker", last changed 12/11/2026, seen by "only you", and type chips: Medicines 11, Laboratory 12, Radiology 6, Diagnoses 14, Procedures 7. Under "Medicines" the first is amoxicillin 500 mg with its usual line (1 capsule · Every 8 hours · 7 days), "Available", in 1 of her templates.

What to tap

Tap "Add from the standard list" or "Try it in an EHR (demonstration)", or the "Move up", "Move down" and "Remove from favourites" controls on each item.

What happens

The arrows change the order in which favourites appear in EHRs. Removing shows a toast with "Undo" that puts the item back in place. "Try it" opens the medicine-favourites demonstration inside the connected clinic system.



Favourites: laboratory

#/fav?type=lab

What you see

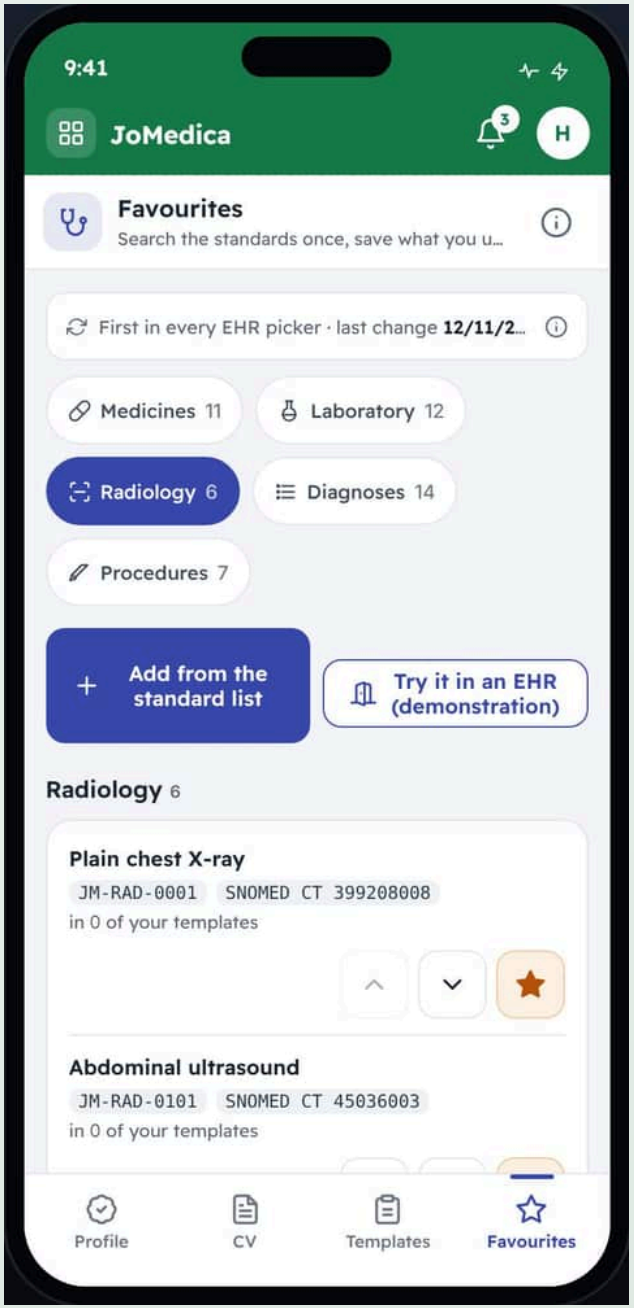
The “Laboratory” chip (12) is selected. The first item is the complete blood count (LOINC 58410-2), “Panel of 9 tests”, used in 2 of her templates, followed by liver function tests, “Panel of 7 tests”.

What to tap

Tap “Add from the standard list” or “Try it in an EHR (demonstration)”, or the order and remove controls on each item.

What happens

“Try it” opens the laboratory demonstration, where her JoMedica packages come first, then laboratory favourites. Adding opens the standard laboratory list sheet.



Favourites: radiology

#/fav?type=rad

What you see

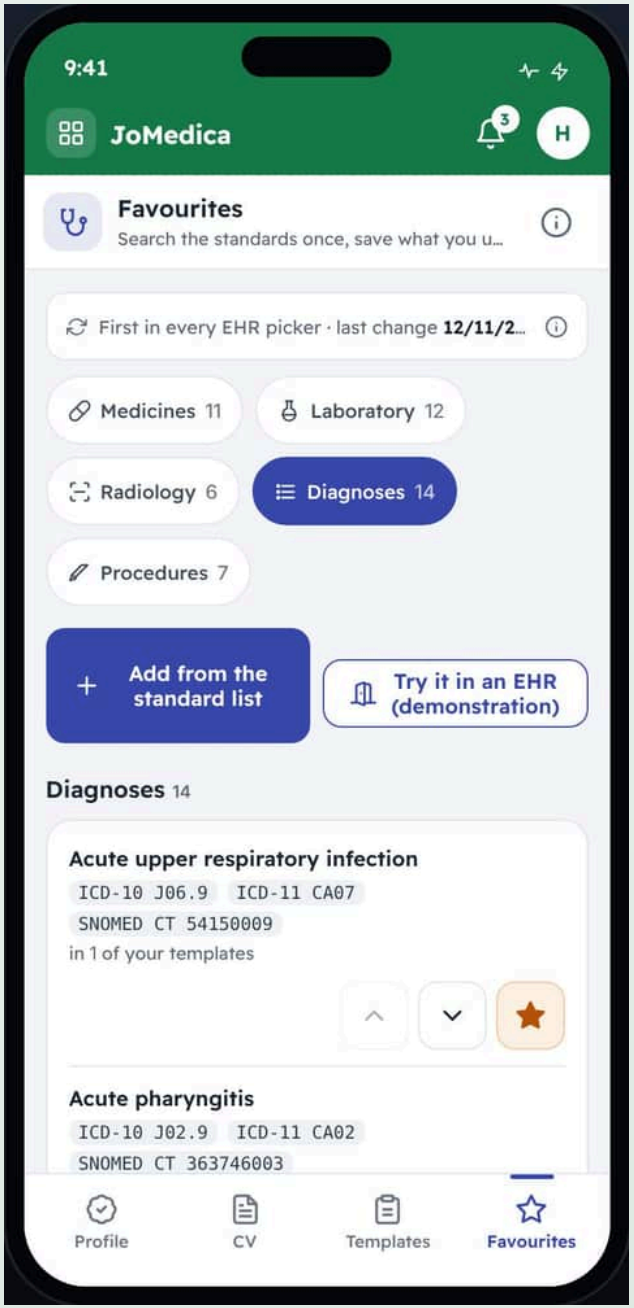
The “Radiology” chip (6) is selected. The first items are plain chest X-ray (JM-RAD-0001, SNOMED CT 399208008) and abdominal ultrasound (JM-RAD-0101), both “in 0 of your templates”.

What to tap

Tap “Add from the standard list” or the order and remove controls. “Try it in an EHR (demonstration)” is also here.

What happens

Adding opens the standard radiology list with stars. “Try it” from this tab opens the diagnosis-favourites demonstration, since the demonstration covers diagnosis, medicine and laboratory only.



Favourites: diagnoses

#/fav?type=dx

What you see

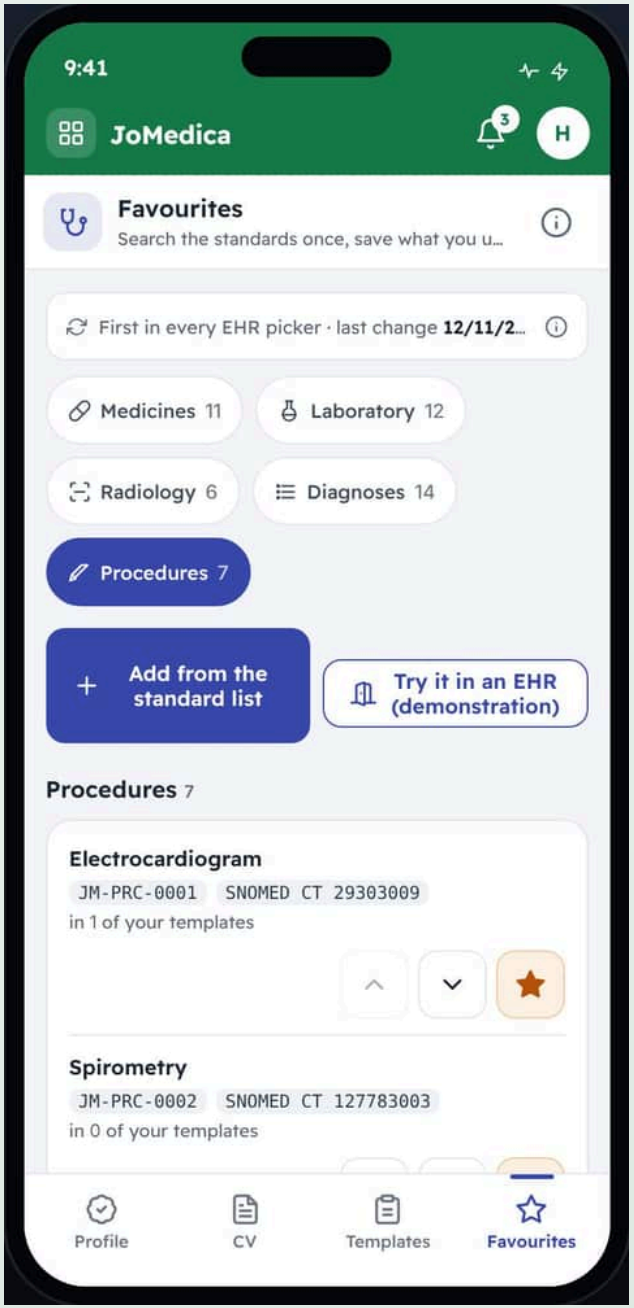
The “Diagnoses” chip (14) is selected. The first item is acute upper respiratory infection (ICD-10 J06.9, ICD-11 CA07, SNOMED CT 54150009), in 1 of her templates, then acute pharyngitis (J02.9 / CA02).

What to tap

Tap “Add from the standard list” or “Try it in an EHR (demonstration)”.

What happens

Adding opens the standard diagnosis list with stars, and “Try it” opens the diagnosis demonstration inside the connected clinic system, where these favourites come first.



Favourites: procedures

#/fav?type=proc

What you see

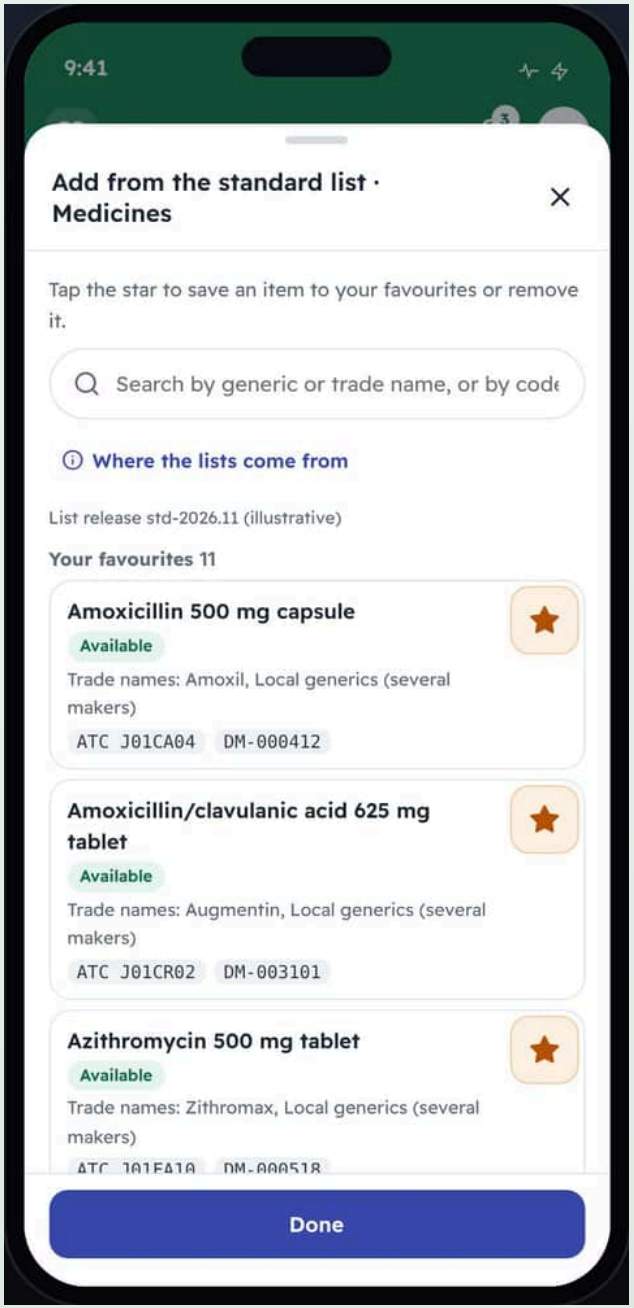
The “Procedures” chip (7) is selected. The first item is the electrocardiogram (JM-PRC-0001, SNOMED CT 29303009), in 1 of her templates, then spirometry (JM-PRC-0002), in 0.

What to tap

Tap “Add from the standard list” or the “Move up”, “Move down” and “Remove from favourites” controls.

What happens

Removing shows a toast with “Undo”, and the last-change date in the facts strip updates. Favourites are personal: they are never shared with colleagues or seen by patients.



Sheet: add from the standard list (medicines)

#/fav?type=med#sheet=favAdd

What you see

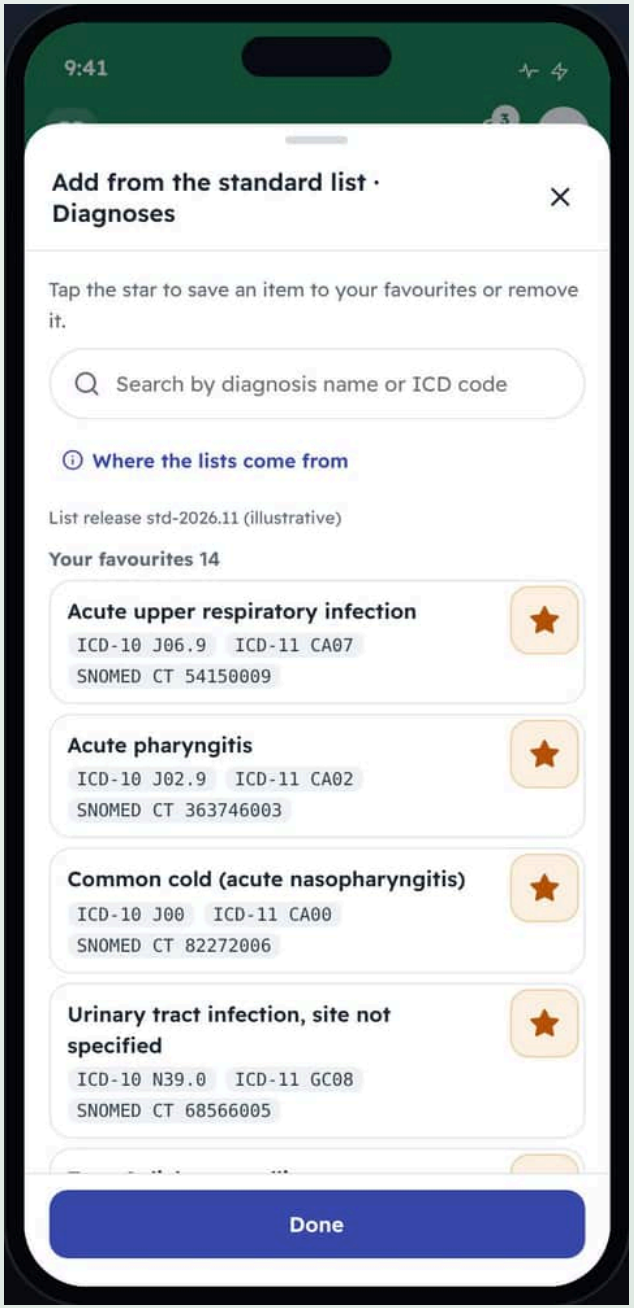
The “Add from the standard list · Medicines” sheet shows “Tap the star to save an item to your favourites or remove it.”, the search by generic or trade name or code, then “Your favourites” (11) with filled stars: amoxicillin, amoxicillin/clavulanic acid, azithromycin, paracetamol and ibuprofen.

What to tap

Type a medicine in the search and tap its star, or tap a filled star to remove an item. Then “Done” at the bottom.

What happens

The star saves the item at once with ““…” saved to favourites” or removes it with ““…” removed from favourites”, and the count changes. “Done” returns to the favourites list.



Sheet: add from the standard list (diagnoses)

#/fav?type=dx#sheet=favAdd

What you see

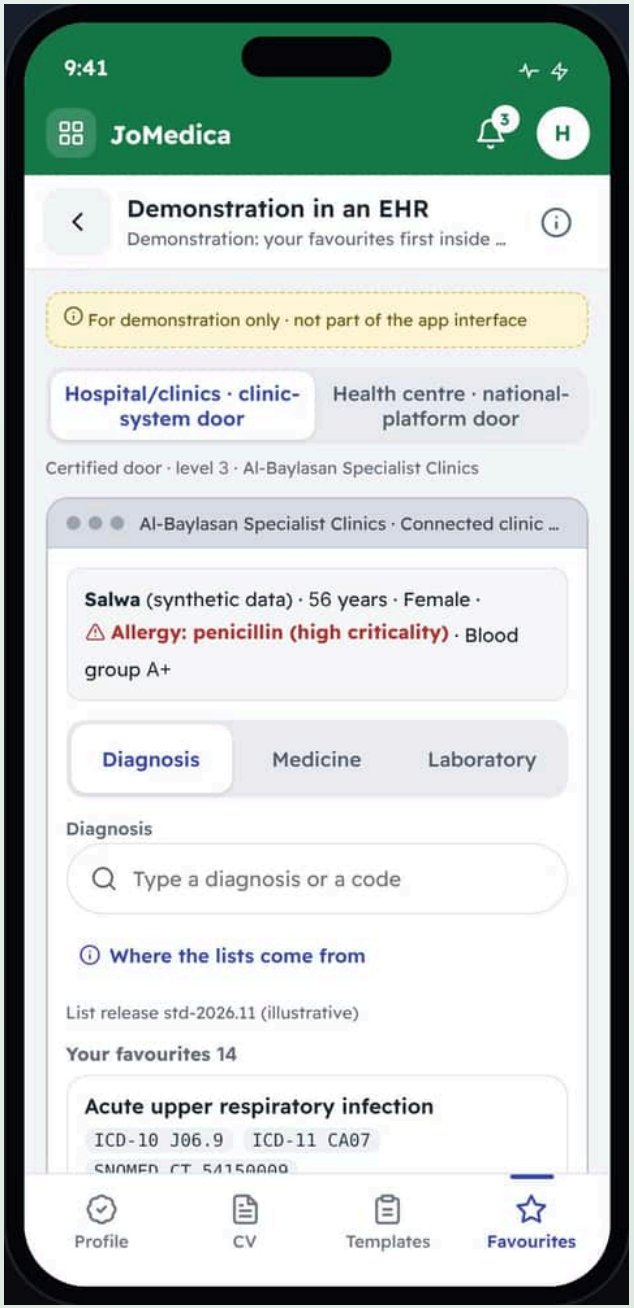
The same sheet for diagnoses: “Search by diagnosis name or ICD code”, then “Your favourites” (14) with filled stars, each with ICD-10, ICD-11 and SNOMED CT codes, such as type 2 diabetes mellitus (E11.9 / 5A11 / 44054006) and essential hypertension (I10 / BA00).

What to tap

Search by a word or a code and tap the star, or “Where the lists come from” for the source. Then “Done”.

What happens

Search matches the start of each word, so “pain” finds only the pain diagnoses. A starred diagnosis is saved at once and appears in favourites and in every diagnosis picker.



Demonstration: diagnosis favourites first inside an EHR

#/fav/use?k=dx&ehr=jc

What you see

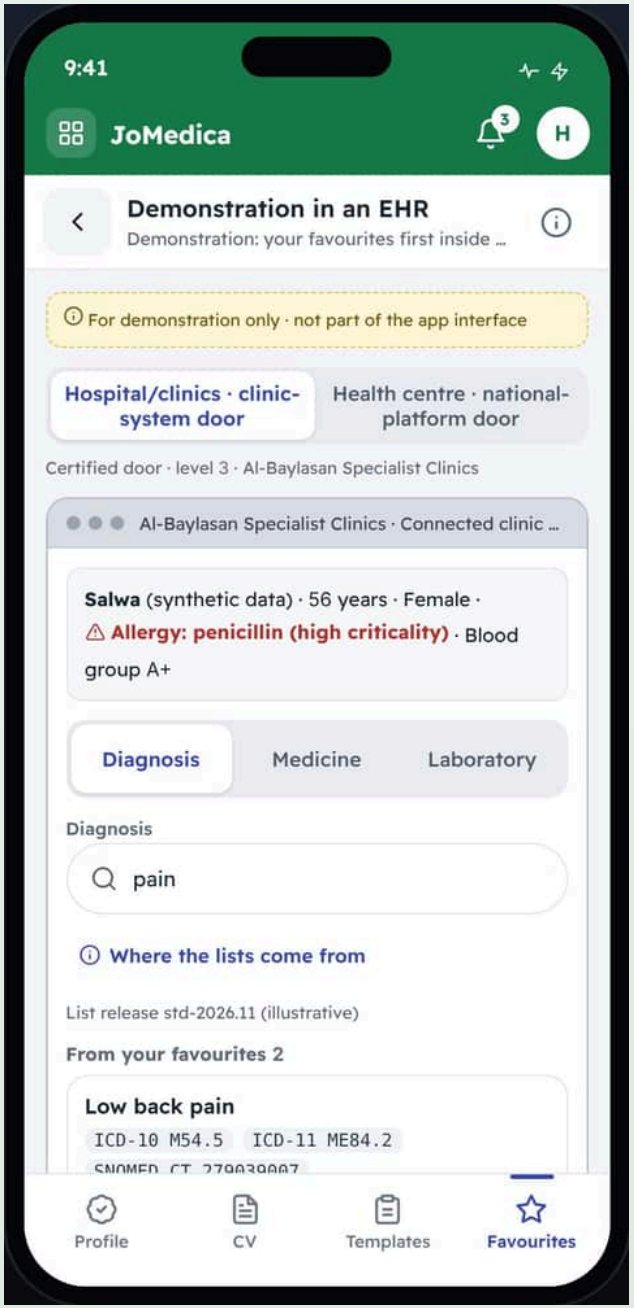
The Al-Baylasan Specialist Clinics frame titled “Encounter: diagnosis” for patient Salwa (penicillin allergy, A+), with the chips “Diagnosis” (selected), “Medicine” and “Laboratory”. Under “Type a diagnosis or a code”, “Your favourites” (14) come first: acute upper respiratory infection, acute pharyngitis, common cold and more. Below, “Diagnoses of this encounter” reads “No diagnosis yet.”

What to tap

Tap a favourite diagnosis, type in the search, switch the chip to “Medicine” or “Laboratory”, or switch the door to the national platform.

What happens

The diagnosis is added as a coded chip to the encounter’s diagnoses with “Added to the encounter: …”; the first one is the primary diagnosis. Nothing is saved before signing.



Demonstration: searching “pain” lists favourites, then the standard list

#/fav/use?k=dx&ehr=jc&q=pain

What you see

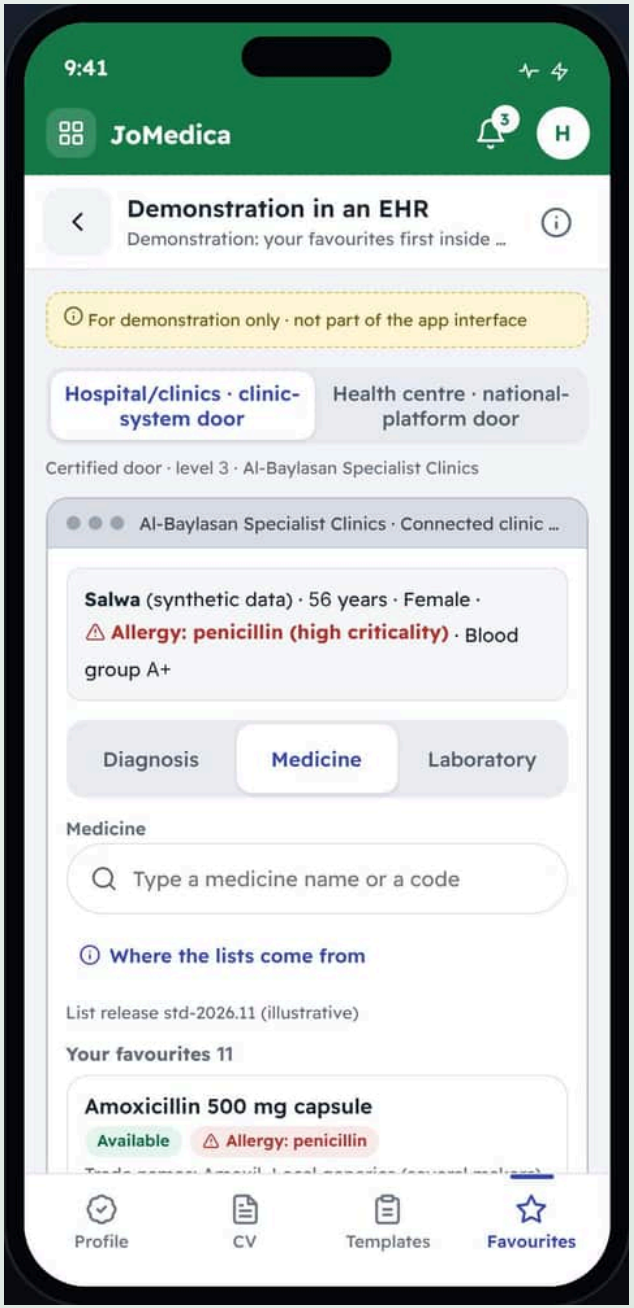
The search field holds “pain”. “From your favourites” (2) shows low back pain (M54.5 / ME84.2) and abdominal or pelvic pain (R10.4 / MD81), then “From the standard list” (1) shows chest pain (R07.4 / MD30). The encounter still has 0 diagnoses.

What to tap

Tap any result from either group to add it to the encounter, edit the search text, or switch the chip to “Medicine” or “Laboratory”.

What happens

The diagnosis joins “Diagnoses of this encounter” with “Added to the encounter”. Favourites always rank above the standard list, which fills in without any free text.



Demonstration: medicine favourites (amoxicillin conflicts with the allergy)

#/fav/use?k=med&ehr=jc&pick=amox

What you see

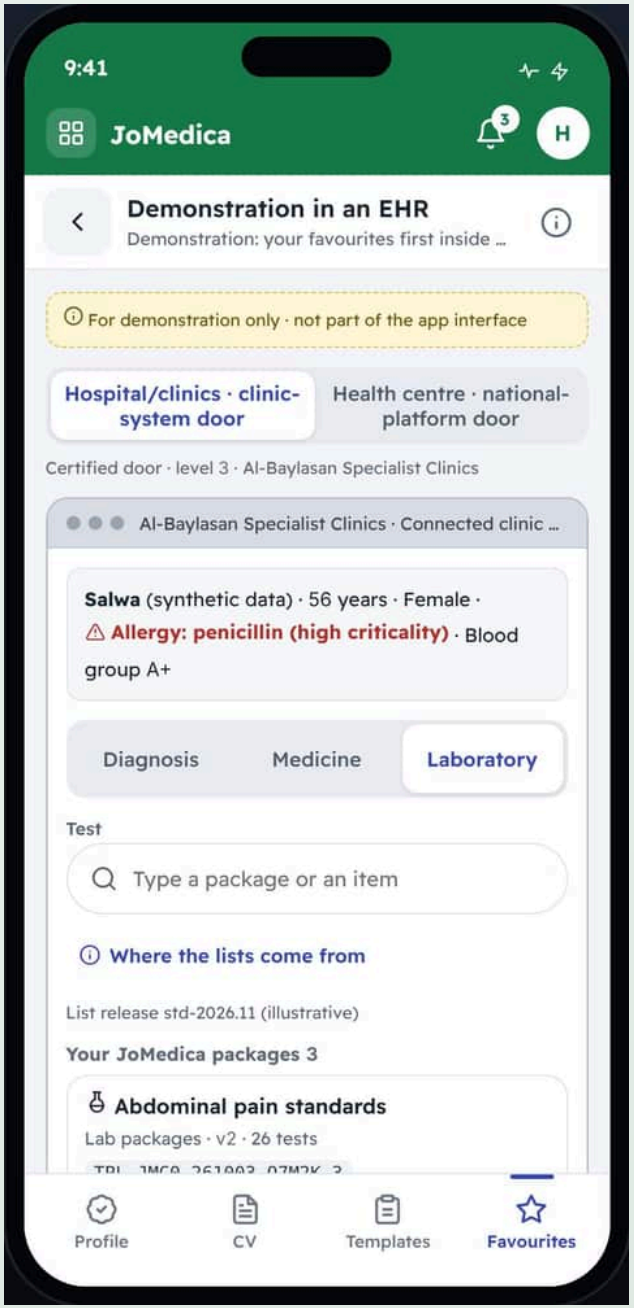
The “Medicine” chip is selected with “Your favourites” (11) first; amoxicillin and amoxicillin/clavulanic acid carry “Allergy: penicillin”. Below, “Lines inserted as drafts” (1) holds an amoxicillin 500 mg line (1 capsule every 8 hours for 7 days) marked “Allergy conflict: penicillin”.

What to tap

On the conflicting line are “Choose Azithromycin” and “Remove”. Another favourite medicine can be tapped to insert it.

What happens

“Choose Azithromycin” replaces the line with the suggested alternative and “Remove” drops it from the draft. Tapping a medicine inserts a line with its usual dose and “Draft line inserted: …”.



Demonstration: my packages, then laboratory favourites

#/fav/use?k=lab&ehr=jc

What you see

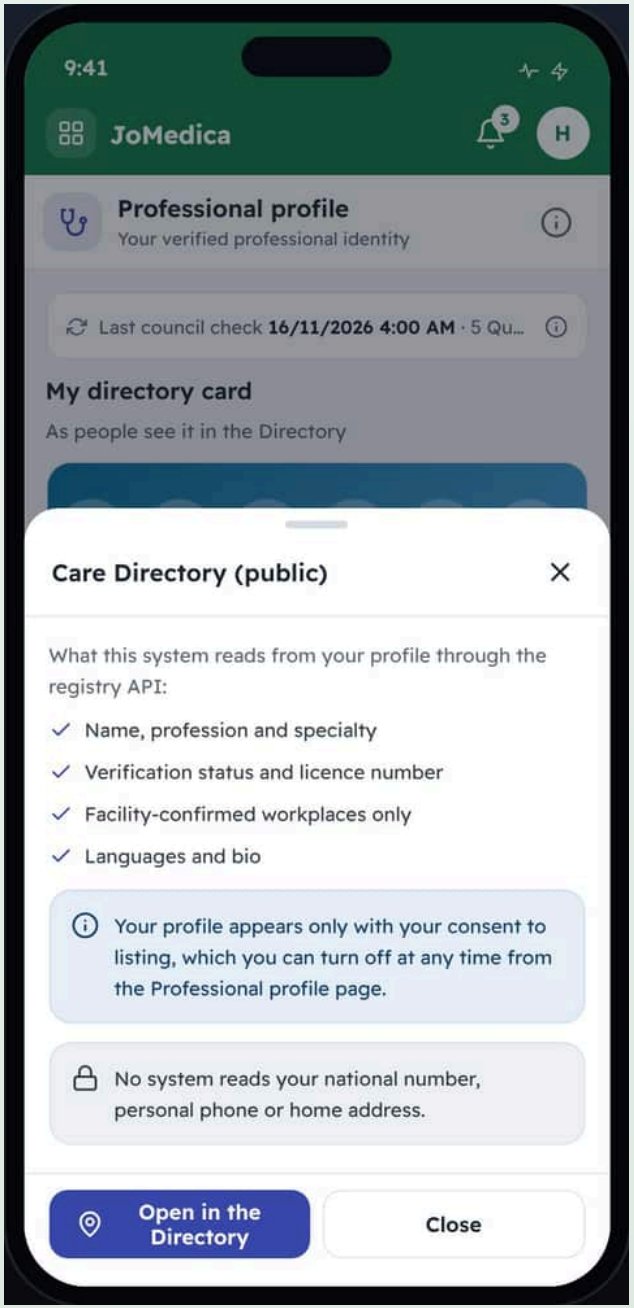
The “Laboratory” chip is selected. “Your JoMedica packages” (3) come first: Abdominal pain standards (26 tests), Diabetes annual review (9 tests) and Fever work-up (12 tests), then “Your favourites” (12): complete blood count, liver function, kidney function and lipid panel. The draft below is empty: “No lines in the draft.”

What to tap

Tap a package to insert it whole, a single test, or “Show the components” under any panel.

What happens

A package inserts its lines with a “Package … inserted” toast giving the number of lines; a single test inserts one line with “Draft test inserted”. “Show the components” lists the panel’s tests with LOINC codes.



Sheet: what connected systems read

#/home#sheet=sys

What you see

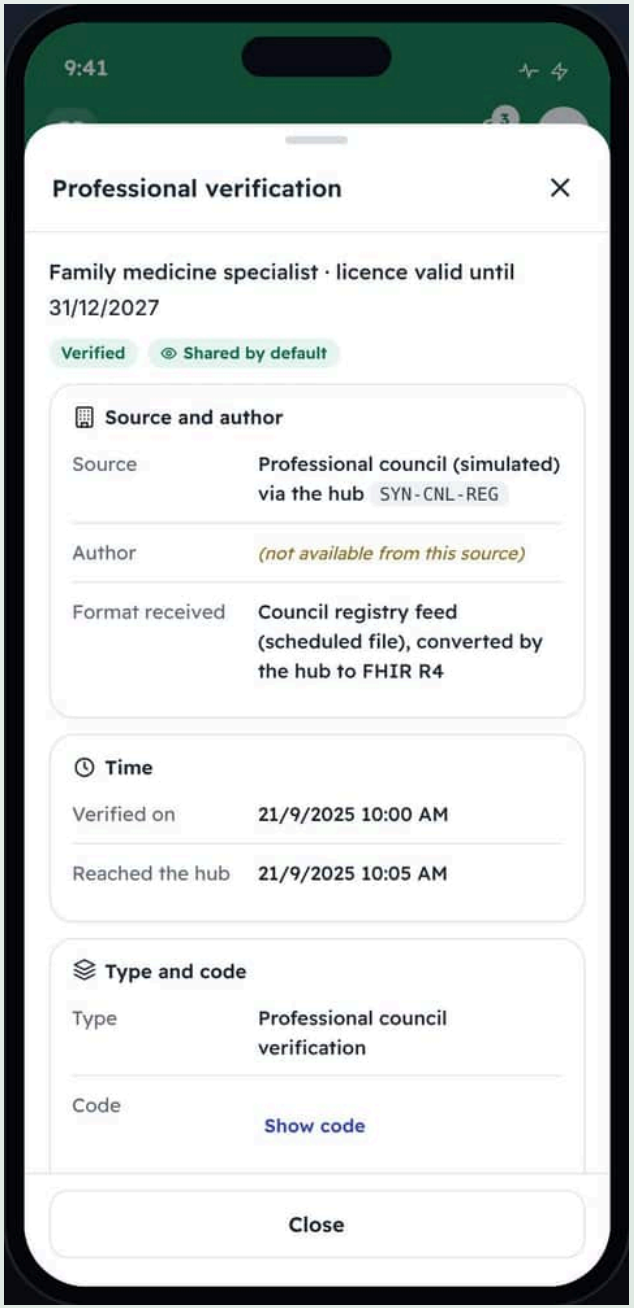
The “Care Directory (public)” sheet lists what this system reads from the profile through the registry API: name, profession and specialty; verification status and licence number; facility-confirmed workplaces only; languages and bio. It adds that the profile appears only with consent to listing, and that no system reads the national number, personal phone or home address.

What to tap

At the bottom of the sheet are “Open in the Directory” and “Close”; nothing else on this sheet can be changed.

What happens

“Open in the Directory” opens Dr. Hala’s public profile in the Care Directory; “Close” returns to the Profile page.



Sheet: professional verification (envelope)

#/home#sheet=verif

What you see

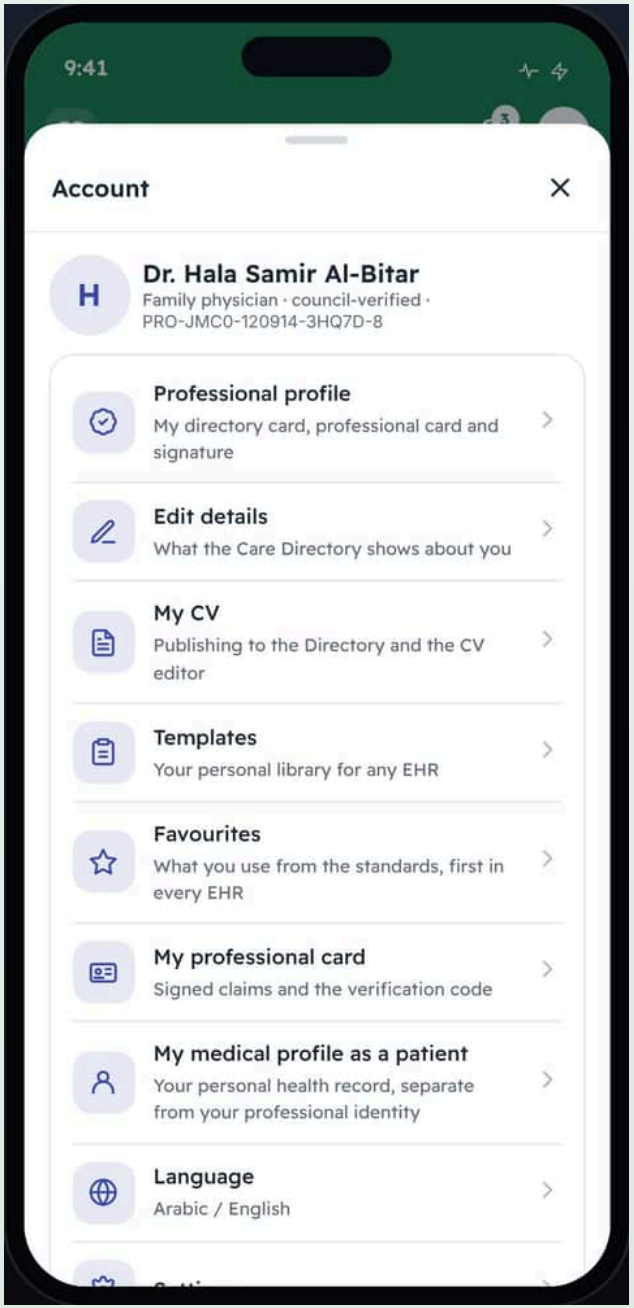
The “Professional verification” sheet shows Family medicine specialist, licence valid until 31/12/2027, “Verified” and “Shared by default”. The source is the professional council (simulated) via the hub, received as a council registry feed converted to FHIR R4, verified on 21/9/2025 10:00 AM, then the reference numbers (licence SYN-MED-104211, council reference SYN-CNL-104211) and version 2, after the council updated the expiry date on 3/7/2026.

What to tap

Under “Ownership and sharing” is the “Listed in the Care Directory” switch, and under the type is “Show code”. “Close” is at the bottom.

What happens

Turning listing off shows “Published to the Directory (simulated): your profile was removed from it; you stay verified in the registry”. “Who has seen it” records the national platform check on 1/10/2026 and the connected clinic system (Al-Ghayma Clinic) on 12/11/2026.



Sheet: account

#/home#sheet=_account

What you see

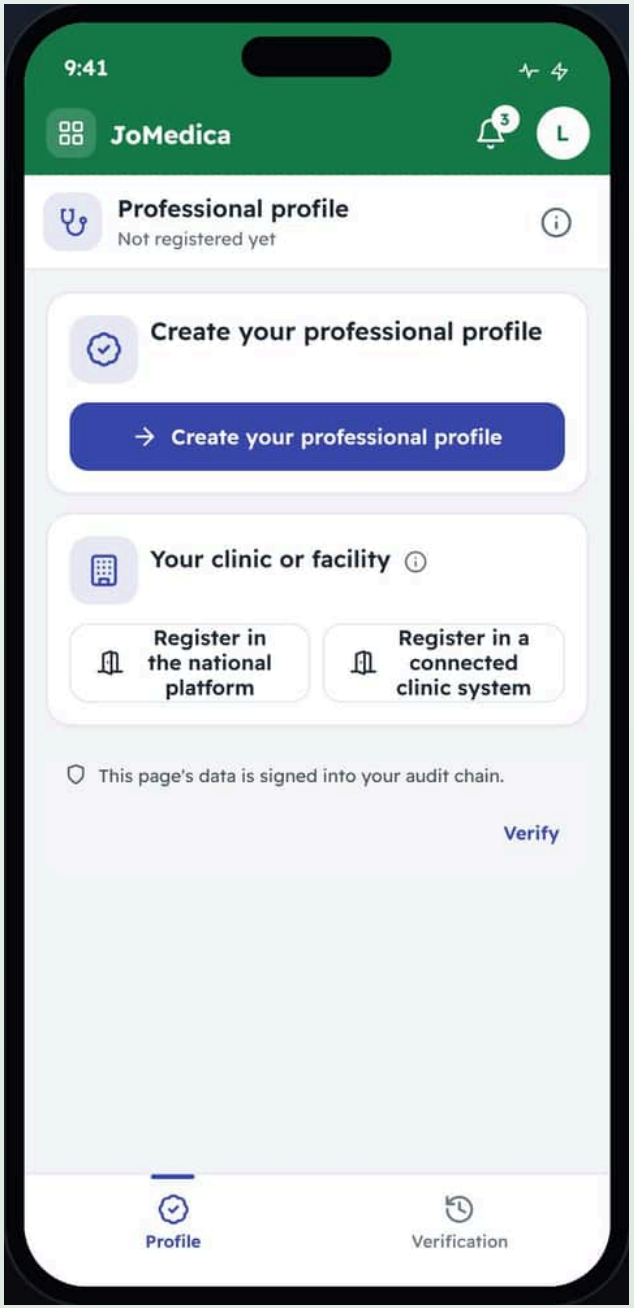
The “Account” sheet shows Dr. Hala Samir Al-Bitar, “Family physician · council-verified”, professional number PRO-JMC0-120914-3HQ7D-8, then links to “Professional profile”, “Edit details”, “My CV”, “Templates”, “Favourites”, “My professional card” and “My medical profile as a patient”, followed by Language, Settings and Sign out.

What to tap

Tap any link in the list, “Language” to switch between Arabic and English, or “Sign out” at the end of the sheet.

What happens

The first five links open their pages in this app, and “My professional card” opens the Professional card app. “My medical profile as a patient” leads to her own personal health record, kept separate from her professional identity.



Registration story: an account before verification (Dr. Lubna) · home

#/home?as=lubna

What you see

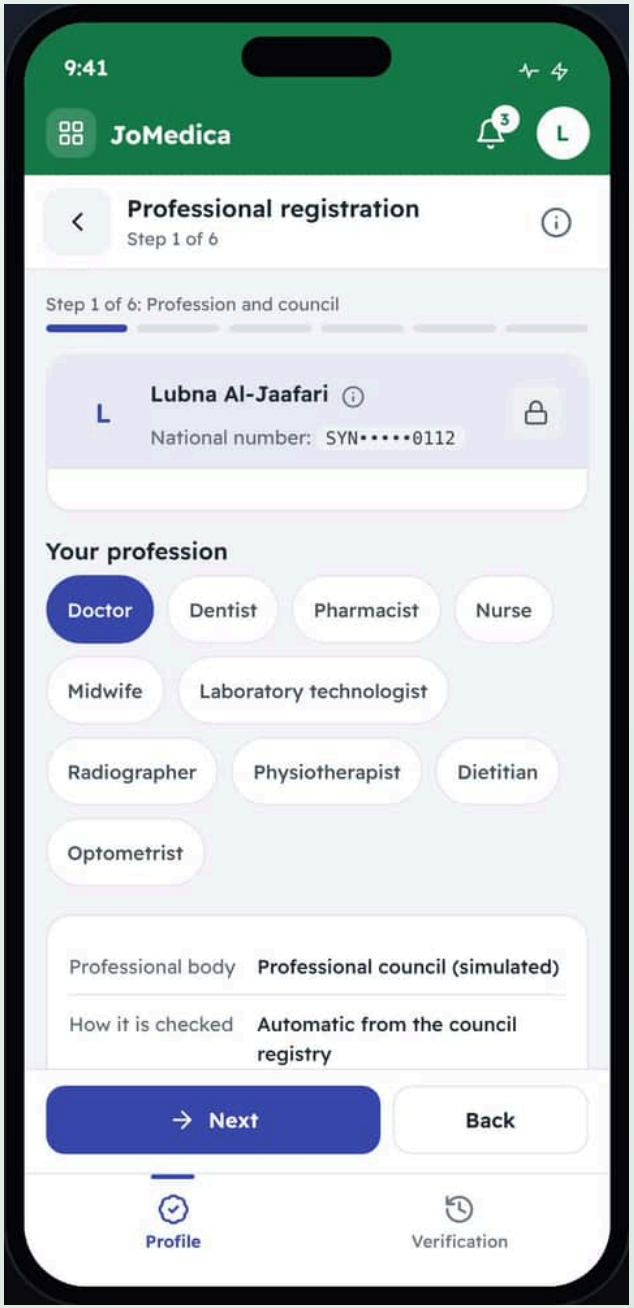
Dr. Lubna Al-Jaafari's account before professional registration: the header says "Not registered yet", with a "Create your professional profile" card and a "Your clinic or facility" card offering registration in the national platform or in a connected clinic system. Only the "Profile" and "Verification" tabs appear at the bottom.

What to tap

Tap the blue "Create your professional profile" button in the first card, or one of the two registration buttons in the "Your clinic or facility" card.

What happens

The six registration steps begin with step 1, Profession and council. The two facility buttons say they open the registration portal in the national platform (simulated) or in a connected clinic system, since facilities do not register here.



Registration story · 1 Profession and council

#/register/1?as=lubna

What you see

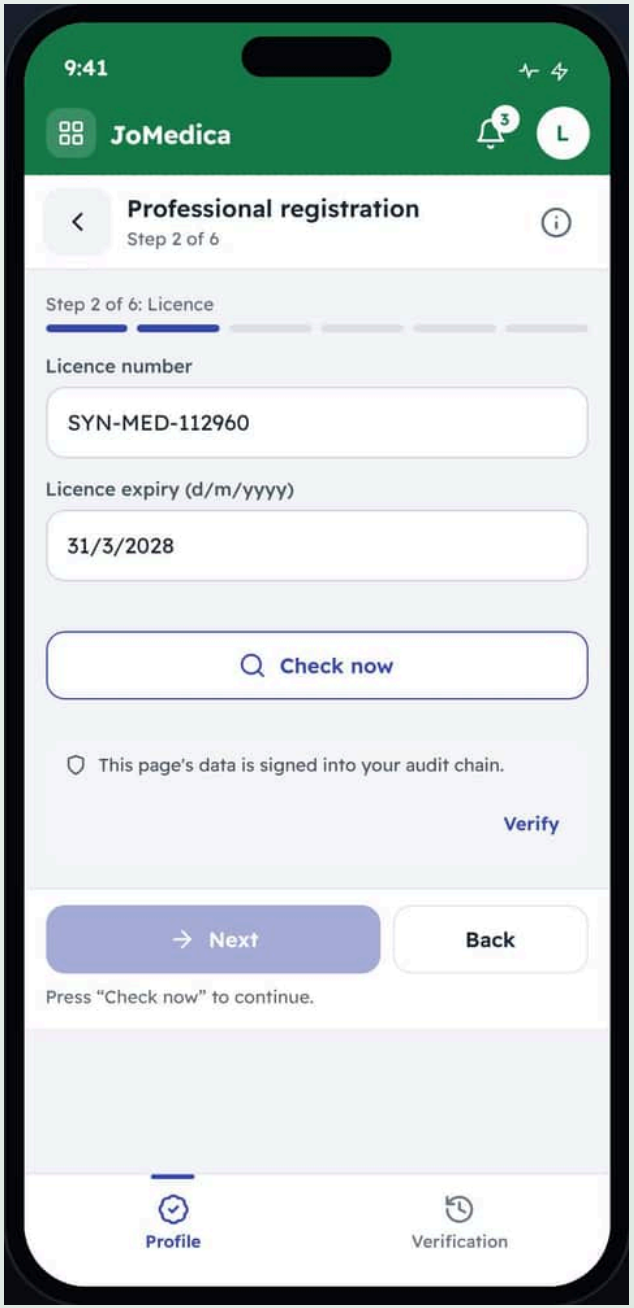
“Step 1 of 6: Profession and council”. At the top is the verified identity card: Lubna Al-Jaafari, national number masked as SYN•••••0112. Under “Your profession” are ten professions with “Doctor” selected, then the professional body, Professional council (simulated), checked “Automatic from the council registry”.

What to tap

Pick the profession from the chips, then “Next” in the bottom bar, or “Back”.

What happens

“Next” moves to step 2, Licence. Changing the profession changes the specialty, grade and role lists in the later steps. “Back” returns to the home page.



Registration story · 2 Licence

#/register/2?as=lubna

What you see

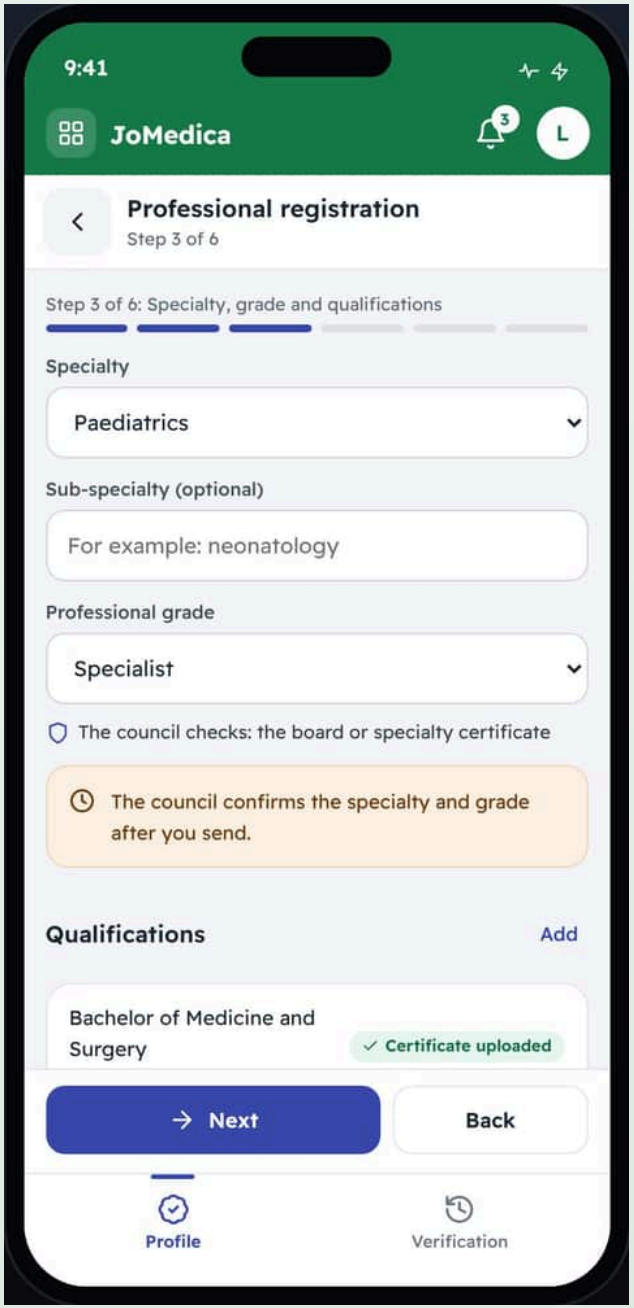
"Step 2 of 6: Licence" with licence number SYN-MED-112960, expiry 31/3/2028 in d/m/yyyy, and the "Check now" button. "Next" is disabled with "Press "Check now" to continue."

What to tap

Tap "Check now" under the licence fields, then "Next" in the bottom bar, or "Back" to return to step 1.

What happens

"The council registry was queried (simulated)" appears with "Found in the council registry · name matches your identity · status: valid" and a note that specialty and grade are reviewed manually after sending; "Next" turns on. A wrong number or date shows "Licence not found".



Registration story · 3 Specialty, grade and qualifications

#/register/3?as=lubna

What you see

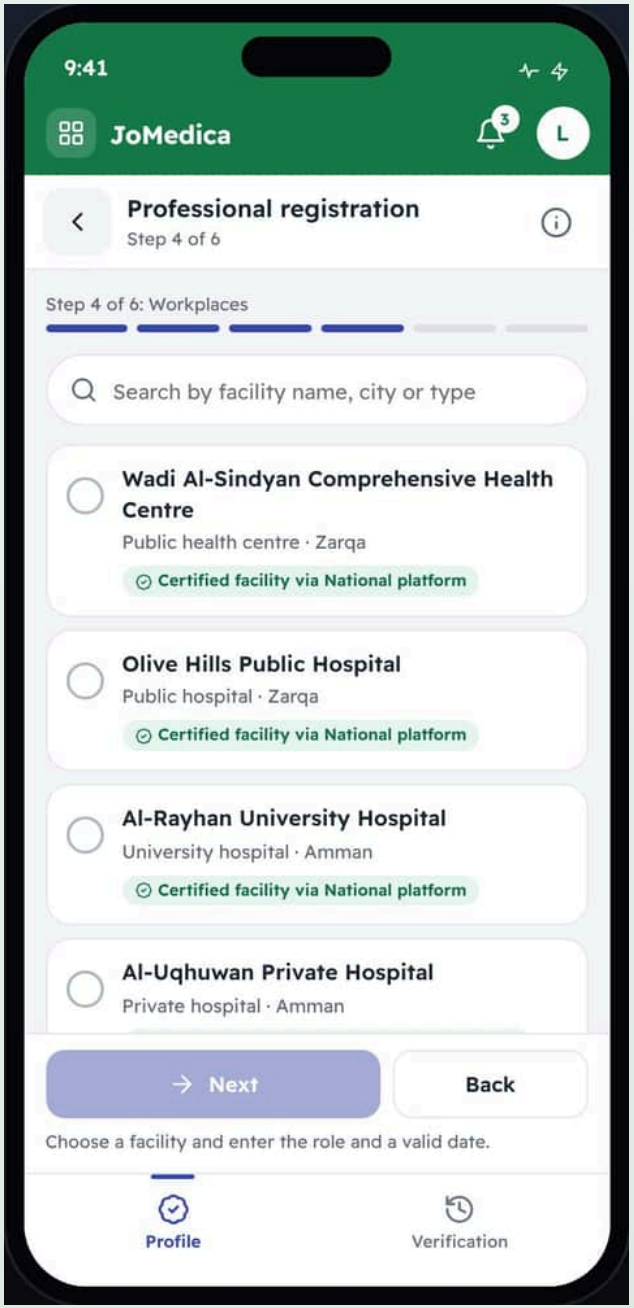
“Step 3 of 6” with specialty “Paediatrics”, an optional sub-specialty, and grade “Specialist” with “The council checks: the board or specialty certificate”. Under “Qualifications” are the Bachelor of Medicine and Surgery 2013, “Certificate uploaded”, and the Jordanian Board in Paediatrics 2019 with “Upload certificate”. Below, Arabic and English are selected under Languages.

What to tap

Tap “Upload certificate” on the board entry, “Add” beside Qualifications, or the language chips, then “Next”.

What happens

“Upload certificate” shows “Certificate uploaded (simulated)”, and “Add” opens the qualifications sheet. “Next” moves to step 4 as long as at least one qualification is listed.



Registration story · 4 Workplaces

#/register/4?as=lubna

What you see

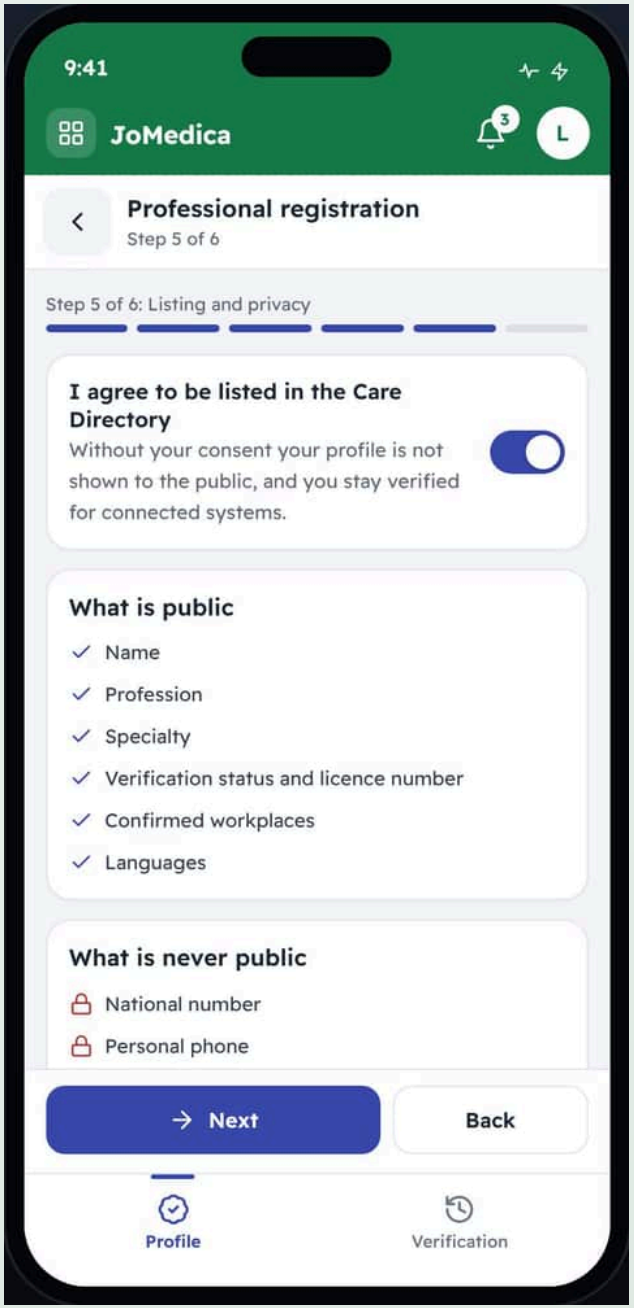
“Step 4 of 6: Workplaces” with the facility registry search and a list of facilities with type, city and door, from Wadi Al-Sindyan Comprehensive Health Centre (national platform) to Al-Baylasan Specialist Clinics and Al-Habaq Pharmacy (connected clinic system). “Next” is disabled with “Choose a facility and enter the role and a valid date.”

What to tap

Pick a facility, type or pick the role and enter the start date, then “Next”.

What happens

“Next” turns on once facility, role and date are complete and moves to step 5. The facility confirms later through its door, and the workplace stays off the public profile until then.



Registration story · 5 Listing and privacy

#/register/5?as=lubna

What you see

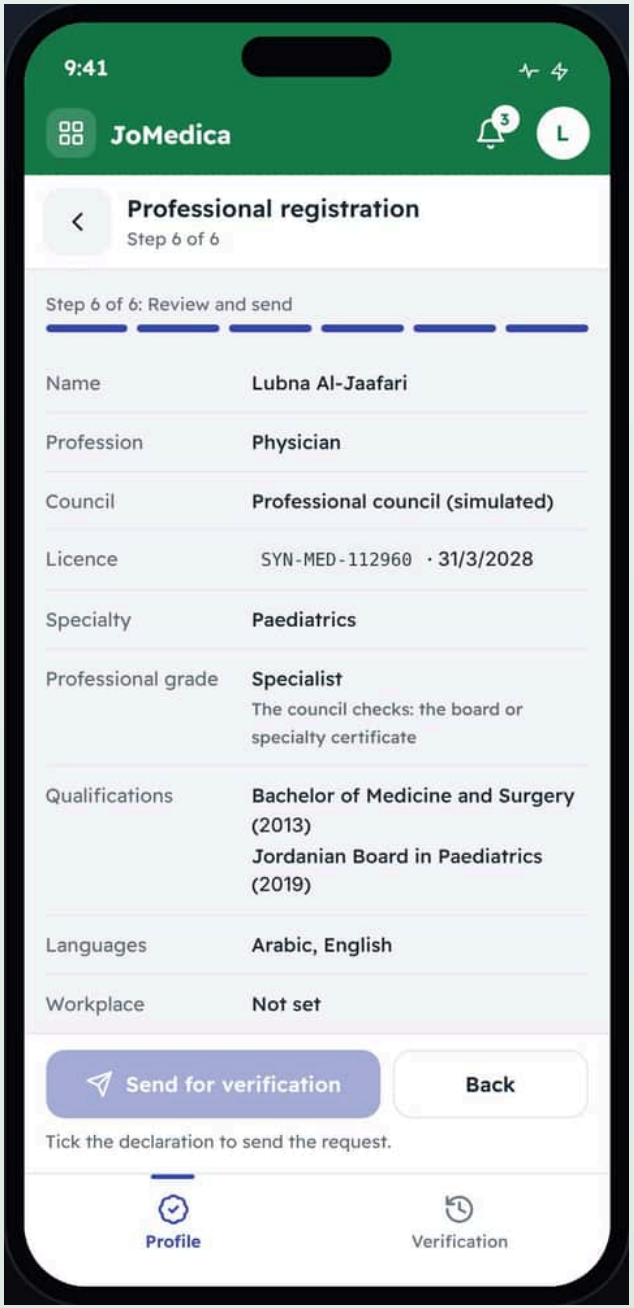
“Step 5 of 6” with “I agree to be listed in the Care Directory” switched on, then “What is public” (name, profession, specialty, verification status and licence number, confirmed workplaces, languages) and “What is never public” (national number, personal phone, home address), and below a preview of the public card: Dr. Lubna Al-Jaafari, Paediatrics specialist, “No confirmed workplace yet”.

What to tap

Tap the consent switch to turn it off or leave it on, then “Next”.

What happens

Without consent the profile is not public, and she stays verified for connected systems. “Next” moves to step 6 for review.



Registration story · 6 Review and send

#/register/6?as=lubna

What you see

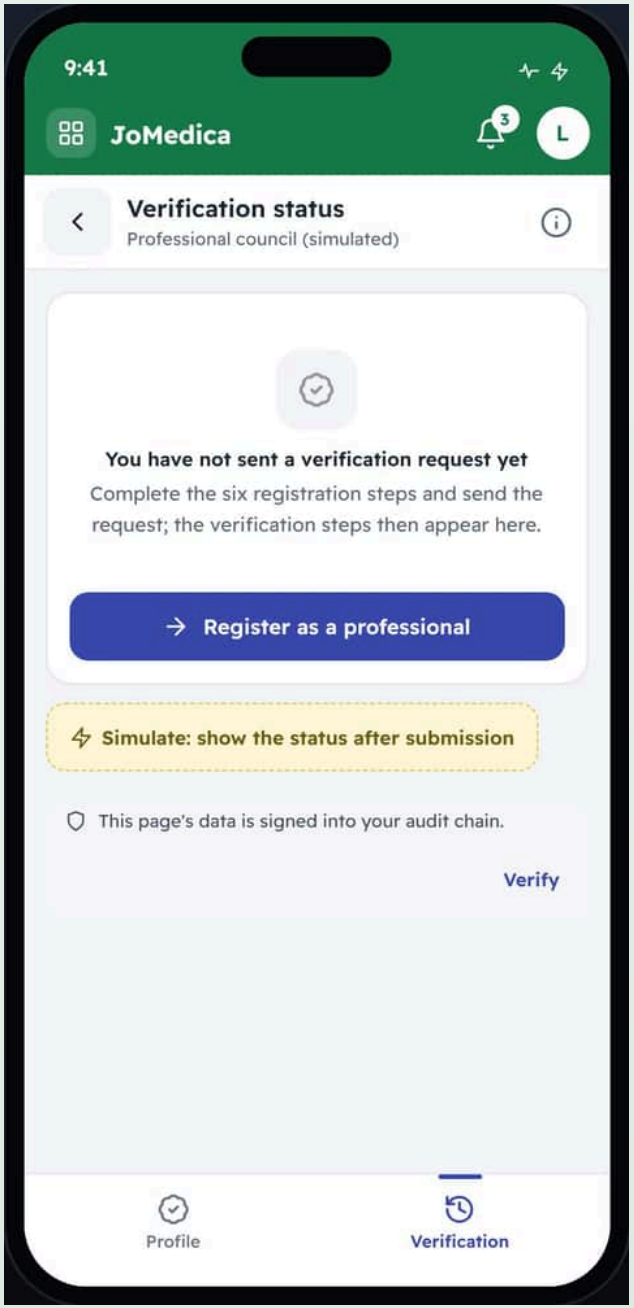
“Step 6 of 6: Review and send” sums up the entries: Lubna Al-Jaafari, Physician, the professional council, licence SYN-MED-112960 to 31/3/2028, Paediatrics, Specialist, the two qualifications, Arabic and English, workplace “Not set”, listing “Yes, with my consent”, then an unticked declaration.

What to tap

Tick “I declare that the data is correct”, which authorises the hub to verify it with the council and the facility, then tap “Send for verification”.

What happens

Before ticking, the button stays disabled with “Tick the declaration to send the request.” After sending, the page moves to the verification status with “The verification request was sent to the hub and the council”.



Registration story · verification status (with simulation)

#/status?as=lubna

What you see

The “Verification status” page before any request: “You have not sent a verification request yet” with “Complete the six registration steps and send the request; the verification steps then appear here.”, the “Register as a professional” button and the demo control “Simulate: show the status after submission”. The “Verification” tab is selected below.

What to tap

Tap “Register as a professional” to start the steps, or the demo control to see the status after submission.

What happens

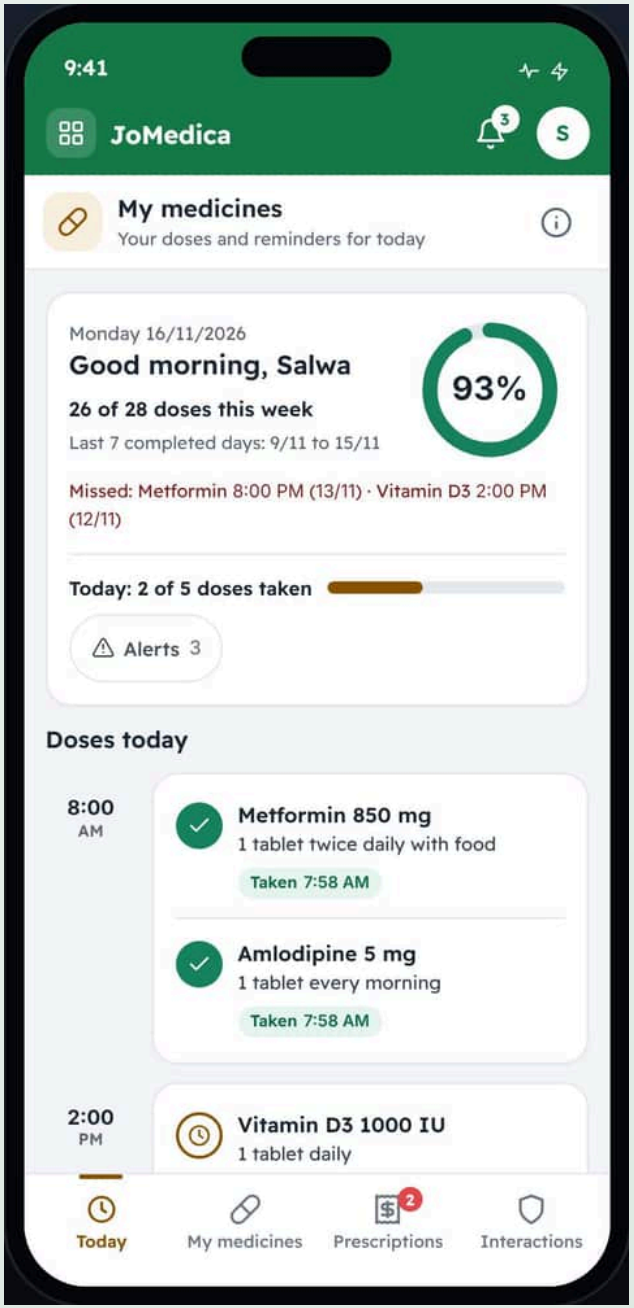
The demo control shows “Your request is under review”: the council matched the licence automatically and the specialty is under manual review, with the verification steps and a second control, “Simulate: verification complete (after 3 working days)”, which returns to the profile with “You are now verified and listed”.

P11

My medicines

My medicines is Salwa’s medicines app in the “My health record” group: today’s doses and alerts, her medicines, prescriptions from issue to dispensing, refill requests and interaction checks. It opens on Today, with the tabs Today, My medicines, Prescriptions and Interactions at the bottom; the prototype clock is Monday 16/11/2026, about 10:56 AM. All people and data in these screens are synthetic.

19 screens and states · Interactive prototype: betariq.com/prototype/P11-medicines/



Today: doses and alerts

#/today

What you see

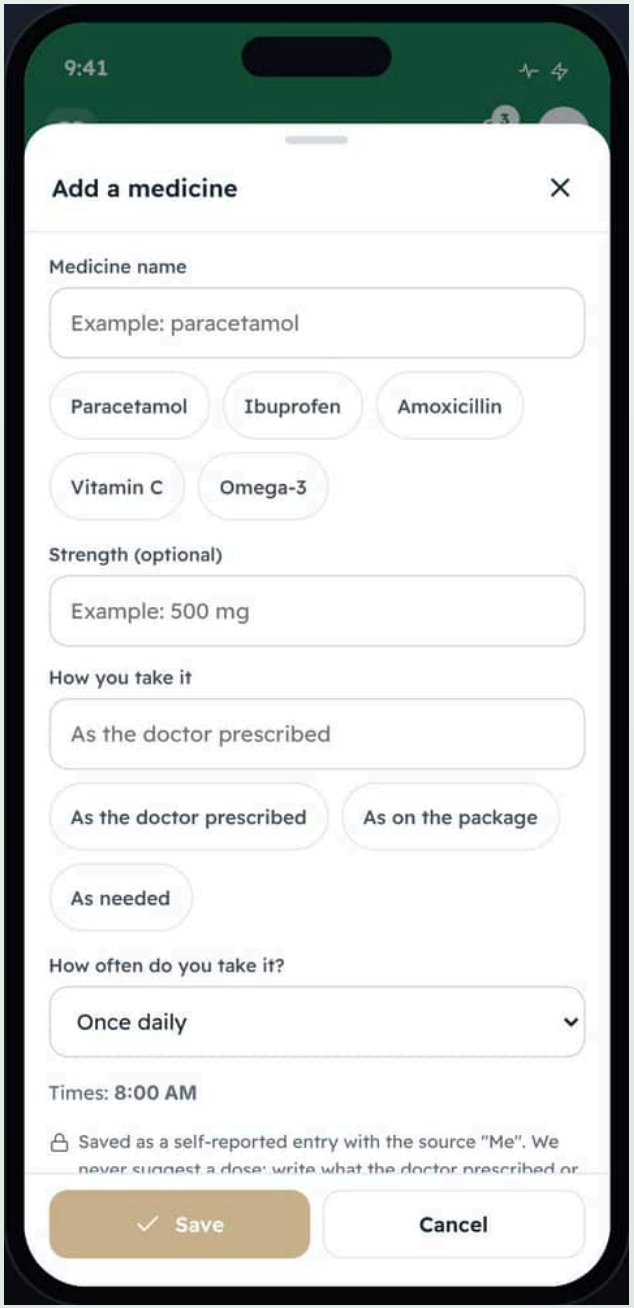
The header card greets “Good morning, Salwa” on Monday 16/11/2026 with a 93% ring: “26 of 28 doses this week”, missed doses Metformin 8:00 PM (13/11) and Vitamin D3 2:00 PM (12/11), and “Today: 2 of 5 doses taken”. Under “Doses today”, Metformin and Amlodipine show “Taken 7:58 AM”; Vitamin D3 at 2:00 PM, the “Next” dose, starts below.

What to tap

Tap “I took it” or “Snooze 30 min” under Vitamin D3, the “Alerts 3” chip in the header card, or a dose row to open that medicine.

What happens

“I took it” records the dose with the toast “Dose recorded: Vitamin D3 1000 IU · …” and an “Undo” button; snoozing shows “Snoozed to 2:30 PM”. Below: Metformin 8:00 PM, the first Atorvastatin dose at 10:00 PM after pickup, then three alerts: supply ended, new prescription being prepared, minor interaction.



Add a medicine (self-reported)

#/today#sheet=add

What you see

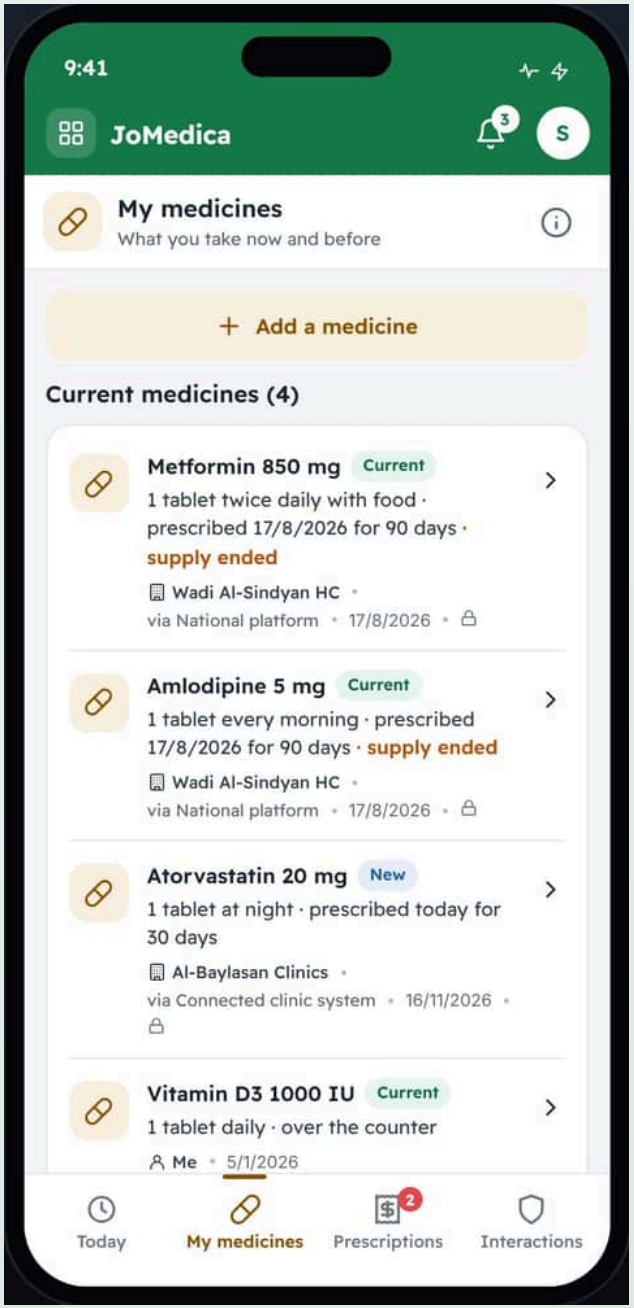
The “Add a medicine” sheet: “Medicine name” with suggestion chips (Paracetamol, Ibuprofen, Amoxicillin, Vitamin C, Omega-3), “Strength (optional)”, “How you take it” with “As the doctor prescribed”, “As on the package” and “As needed”, then “How often do you take it?” set to once daily, “Times: 8:00 AM”.

What to tap

Type or pick a name, choose how often, then tap “Save” at the bottom; it stays disabled until a name is entered. Typing Amoxicillin or Ibuprofen shows the allergy or interaction warning inside the sheet.

What happens

The medicine joins My medicines with the source “Me” and the toast “Added · source: me (self-entered)”, its reminders set to the default times. The note under the form says the app never suggests a dose.



My medicines: list

#/meds

What you see

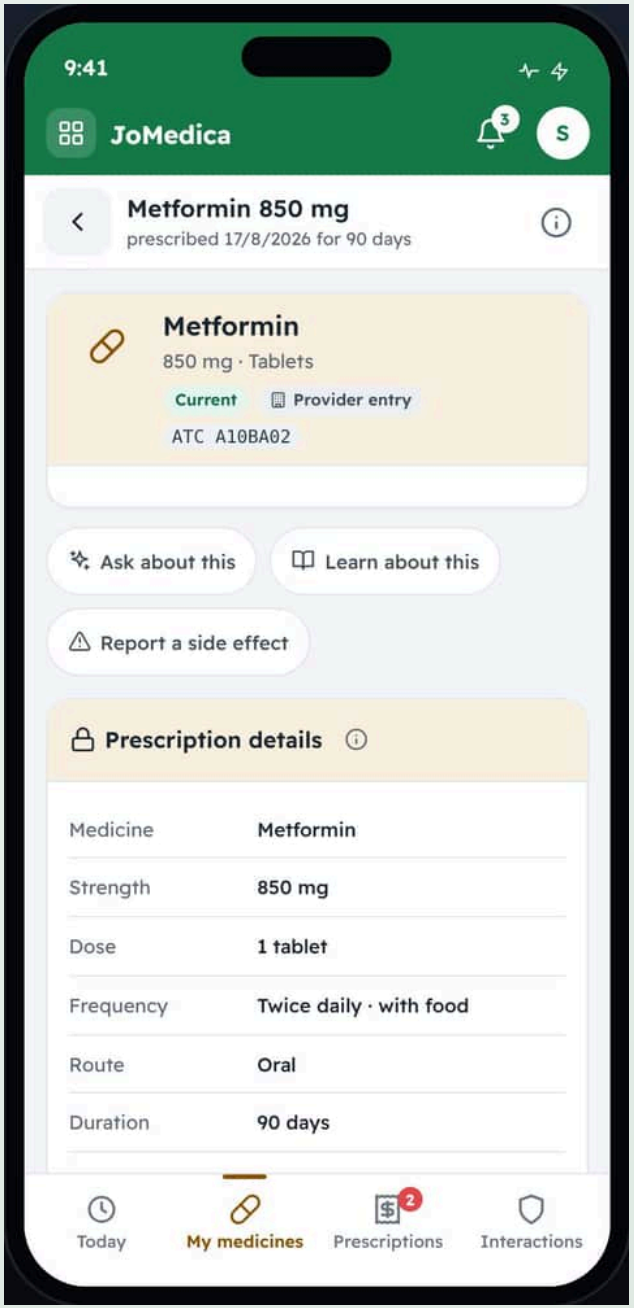
“Current medicines (4)”: Metformin 850 mg and Amlodipine 5 mg (Current, prescribed 17/8/2026 for 90 days, “supply ended”, Wadi Al-Sindyan HC via National platform), Atorvastatin 20 mg (New, prescribed today for 30 days, Al-Baylasan Clinics via Connected clinic system) and Vitamin D3 1000 IU (over the counter, source “Me”).

What to tap

Tap a medicine to open its page, or “Add a medicine” at the top.

What happens

The medicine page opens. Below: “Past medicines (1)” with Ibuprofen 400 mg (stopped 28/9/2025, Al-Qayqab Dental), then the link “Full medication record in my medical profile”, which opens the Medical profile app.



Metformin: prescription details and dose times

#/med/MD-01

What you see

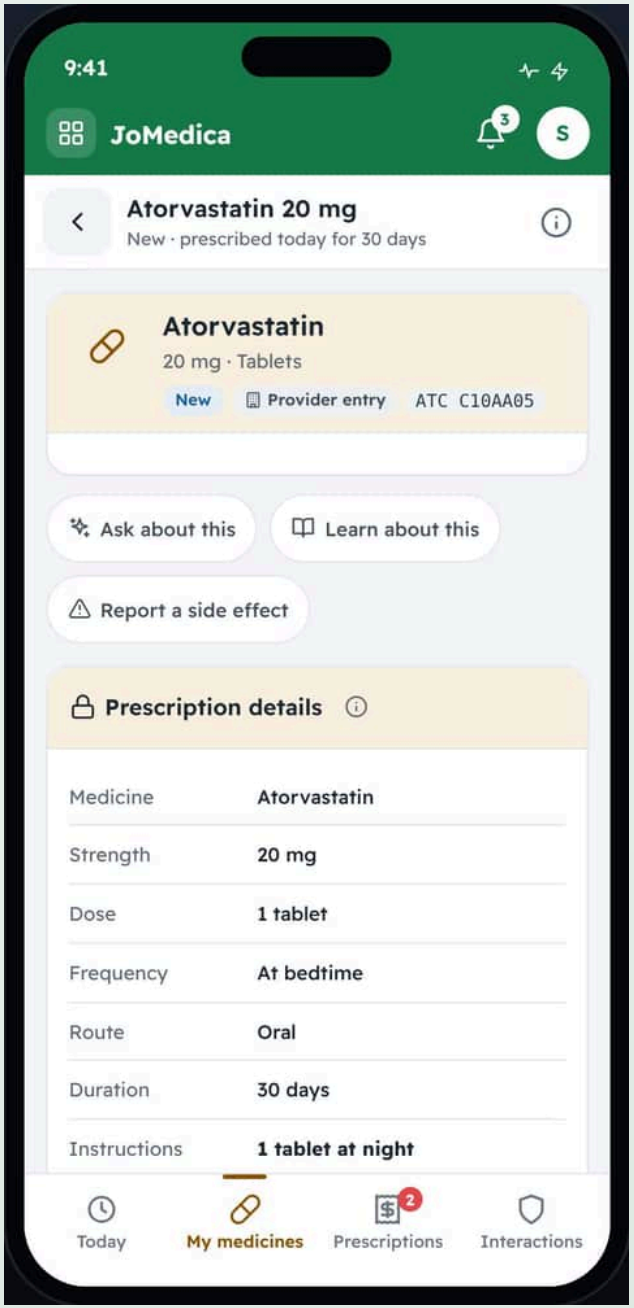
Metformin 850 mg · Tablets, badged “Current” and “Provider entry”, ATC A10BA02, with the chips “Ask about this”, “Learn about this” and “Report a side effect”. The locked “Prescription details” card lists 1 tablet, twice daily with food, oral, 90 days, and the prescriber Dr. Hala Al-Bitar (SYN-MED-104211).

What to tap

Scroll to “Dose times”, where Dose 1 (with breakfast, 8:00 AM) and Dose 2 (with dinner, 8:00 PM) each have a time list in 30-minute steps; the ⓘ on the locked card explains why it cannot be edited.

What happens

Changing a time shows the toast “Reminder updated · …”, and Today and Reminder settings follow at once; “Reset to default” restores 8:00 AM and 8:00 PM. Further down: 0 days left with “Request a refill”, adherence 13 of 14, and dispensing by Reem Shaheen at Al-Habaq Pharmacy.



Atorvastatin: new, not dispensed

#/med/MD-05

What you see

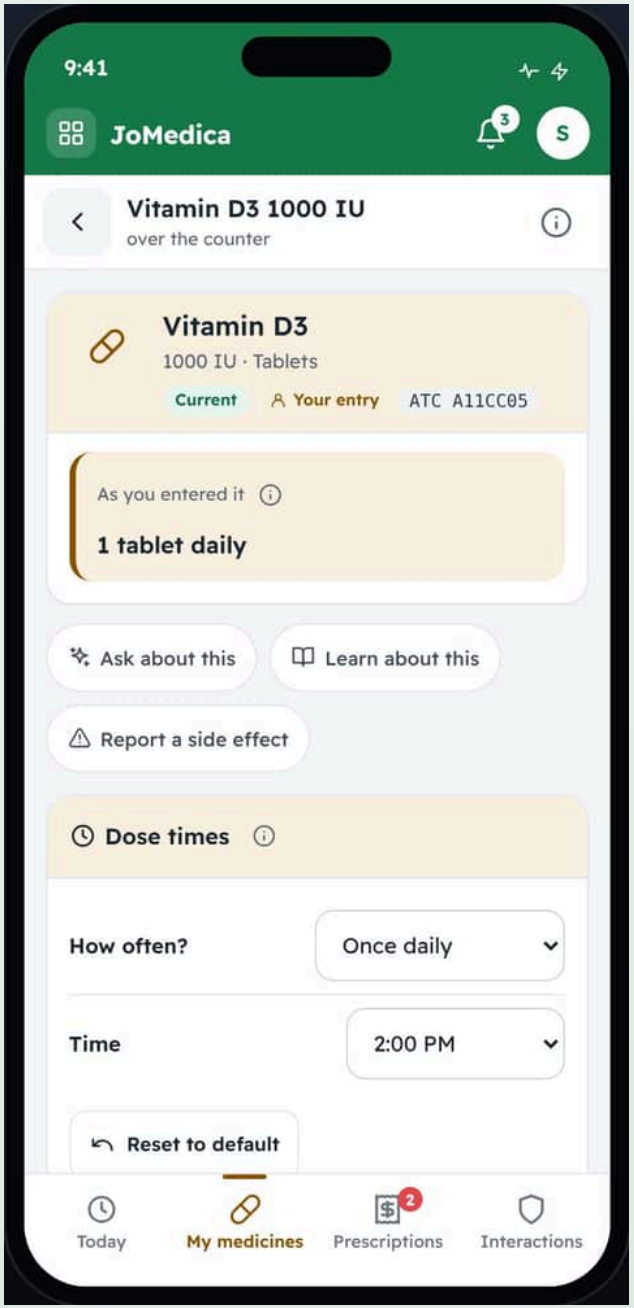
Atorvastatin 20 mg · Tablets, badged “New” and “Provider entry”. The locked “Prescription details” read 1 tablet at bedtime, oral, 30 days, “1 tablet at night”, prescribed by Dr. Samer Awad (SYN-MED-105148), Al-Baylasan Clinics, prescription RX-BYLC-2026-00912.

What to tap

Scroll to “Dose times”: the line “A new medicine arrived from your doctor: choose your dose times” has the button “Confirm the times”, above an “At bedtime” time list set to 10:00 PM.

What happens

Confirming or picking a time clears the line, with the toast “Dose times and reminders confirmed” or “Reminder updated”, and the 10:00 PM reminder turns from suggested to on. The Supply card reads “Not dispensed yet” with “Follow the prescription”; adherence starts after the first dose.



P11 My medicines · Screen 6 of 19

Vitamin D3: self-reported

#/med/MD-03

What you see

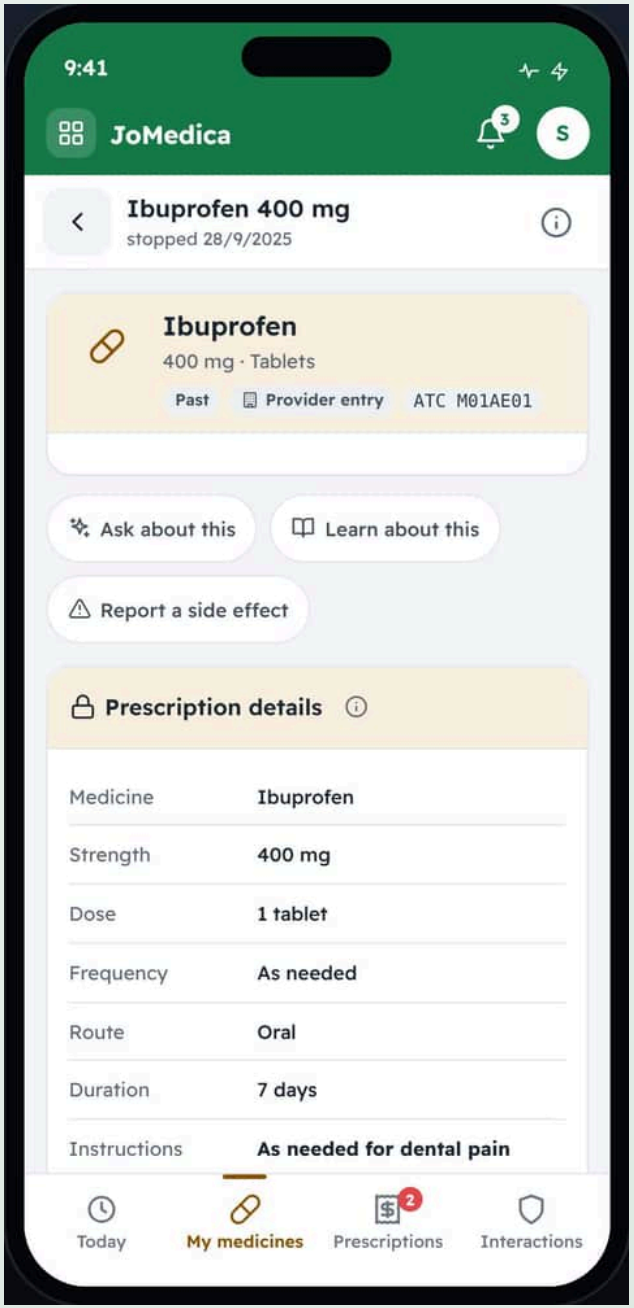
Vitamin D3 1000 IU · Tablets, badged “Current” and “Your entry”, with “As you entered it: 1 tablet daily”. The “Dose times” card has a “How often?” list on once daily, a “Time” list on 2:00 PM, and “Reset to default”.

What to tap

Change “How often?”: once, twice or three times daily, at bedtime, once weekly or as needed. At the bottom, “Edit” and “Delete” replace the correction button shown on provider entries.

What happens

A new frequency rebuilds the time lists with defaults and shows “Reminder updated · …”; weekly adds a day list, and as needed removes the times and offers “Log a dose”. Below: no supply tracking for an over-the-counter medicine, and adherence 6 of 7.



Ibuprofen: past medicine

#/med/MD-04

What you see

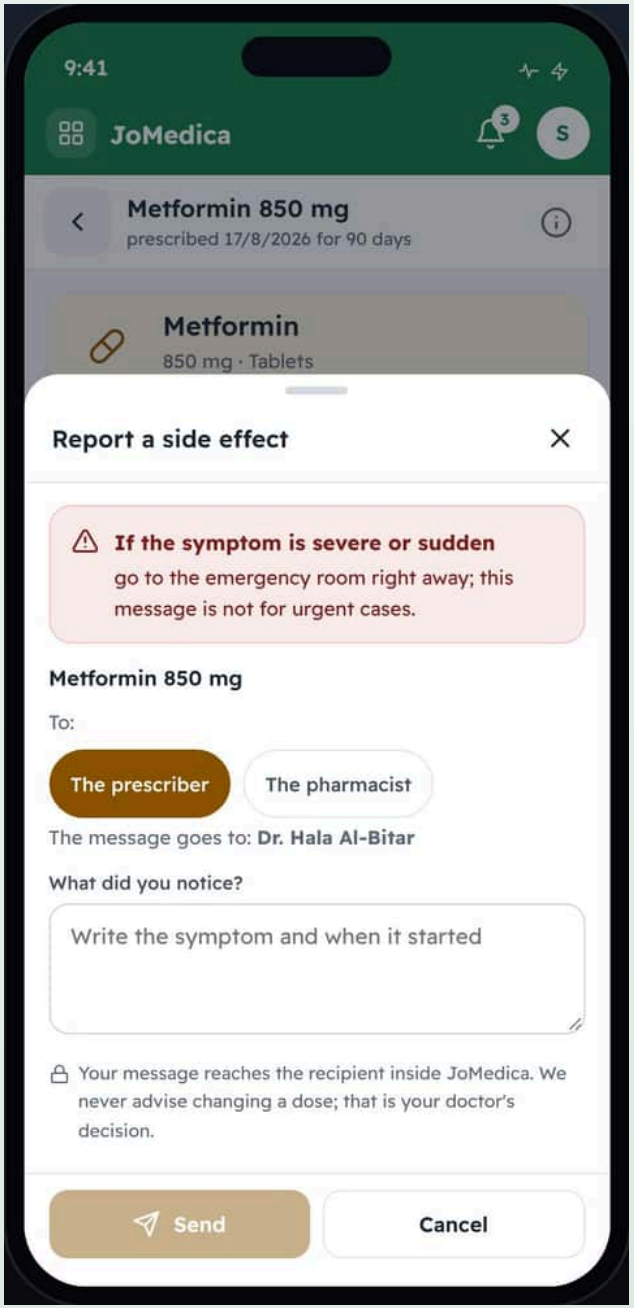
Ibuprofen 400 mg, badged “Past” and “Provider entry”, with the subtitle “stopped 28/9/2025”. The locked details read 1 tablet as needed, oral, 7 days, “As needed for dental pain”, prescribed by Dr. Ziad Al-Halabi (SYN-DEN-301184) at Al-Qayqab Dental.

What to tap

Tap the prescription number RX-QYQD-2025-0921, or “Ask for a correction” at the bottom of the page.

What happens

The number opens the prescription page (dispensed, 20 tablets). The dose-time, reminder and adherence cards each say there is nothing for a stopped medicine, and the dispensing pharmacy was not recorded. A correction shows “The correction request was sent to Dr. Ziad Al-Halabi as a message”.



Report a side effect

#/med/MD-01#sheet=side:MD-01

What you see

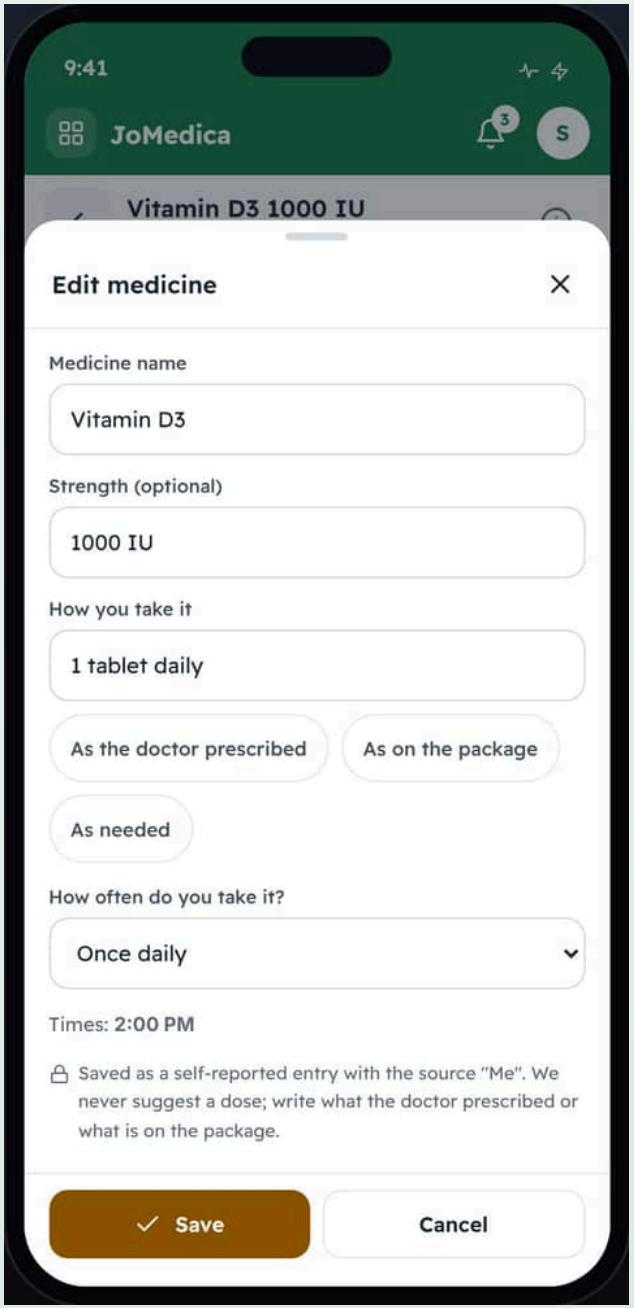
The “Report a side effect” sheet for Metformin 850 mg opens with a red warning: “If the symptom is severe or sudden, go to the emergency room right away”. Then “To:” offers “The prescriber” (selected, Dr. Hala Al-Bitar) or “The pharmacist”, and the field “What did you notice?”.

What to tap

Choose the recipient, write the symptom and when it started (at least three characters), then tap “Send”; “Cancel” closes the sheet.

What happens

The sheet closes with the toast “Sent to Dr. Hala Al-Bitar as a message”, or to Reem Shaheen (Al-Habaq Pharmacy) if the pharmacist was chosen. The note under the field says the app never advises changing a dose.



Edit a self-reported medicine

#/med/MD-03#sheet=edit:MD-03

What you see

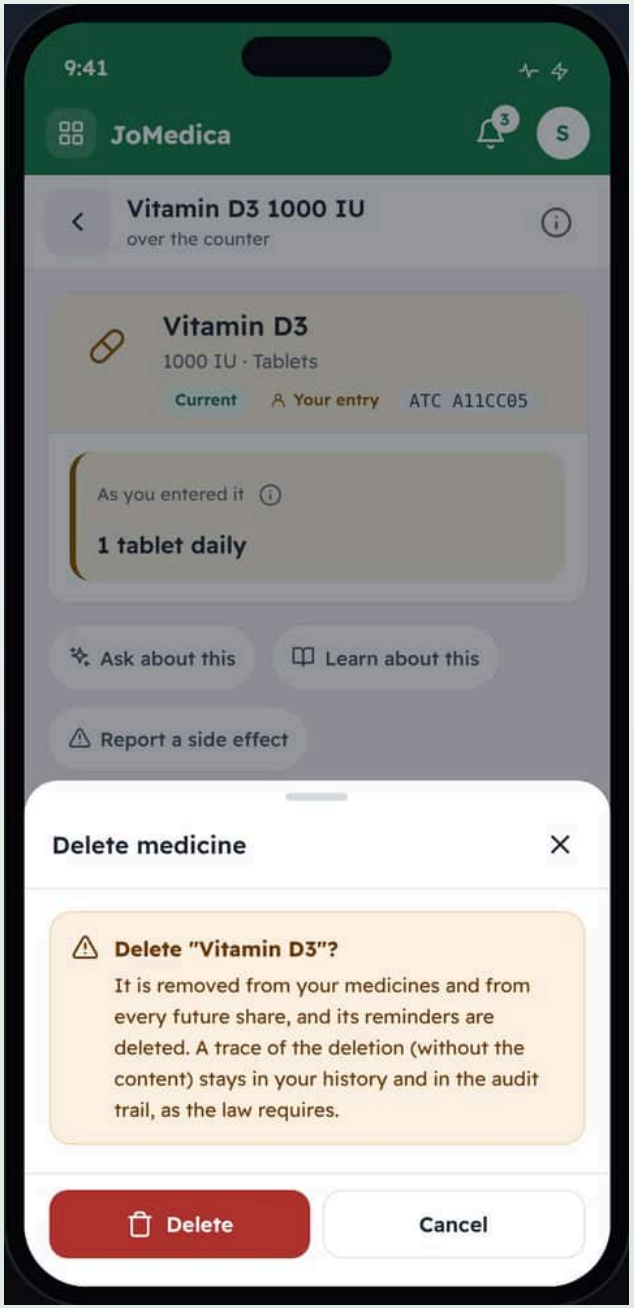
The “Edit medicine” sheet over Vitamin D3 is the add form filled in: name, strength, “How you take it”, and “How often do you take it?” on once daily with “Times: 2:00 PM”.

What to tap

Change the name, strength, instructions or “How often do you take it?”, then tap “Save”; “Cancel” leaves the entry unchanged.

What happens

The page updates with the toast “Changes saved”. A new frequency resets the dose times to that frequency’s defaults; keeping the same frequency keeps 2:00 PM.



Delete a self-reported medicine

#/med/MD-03#sheet=del:MD-03

What you see

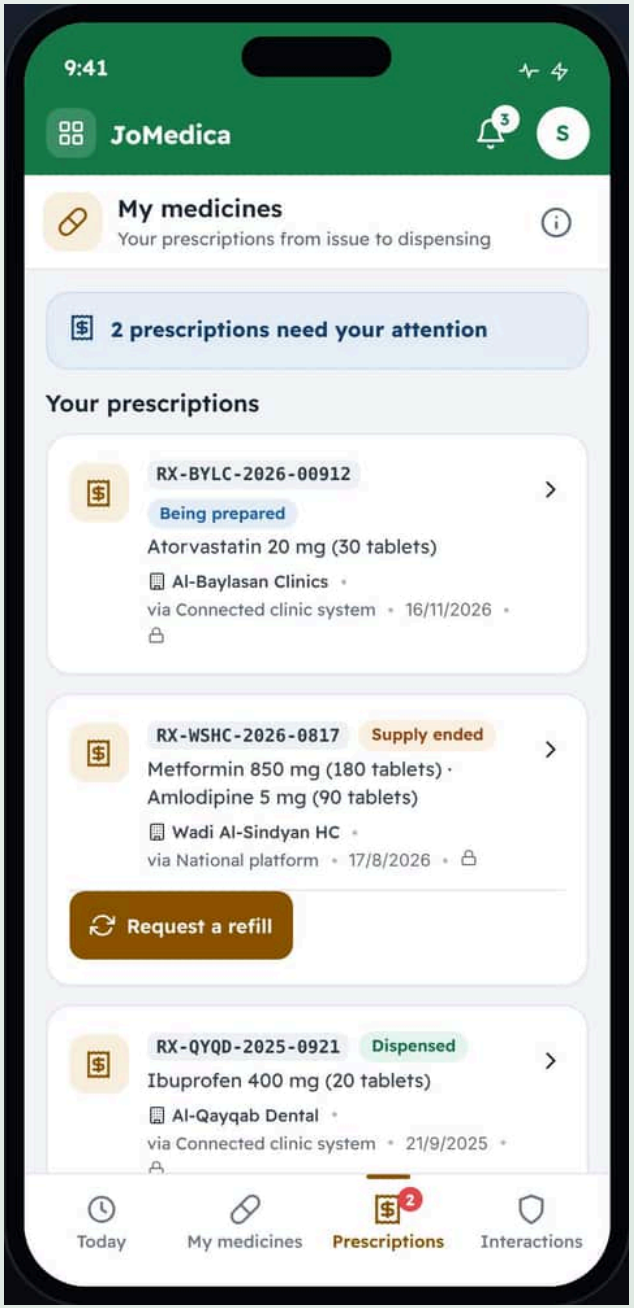
The “Delete medicine” sheet asks “Delete "Vitamin D3"?”: it leaves the medicines list and every future share, its reminders are deleted, and a trace without the content stays in the history and audit trail, as the law requires.

What to tap

Tap the red “Delete” to confirm, or “Cancel”. Only self-entered medicines have this option; provider entries offer “Ask for a correction” instead.

What happens

My medicines opens with 3 current medicines and the toast “You deleted "Vitamin D3". A trace of the deletion (without the content) stays in your history.” The 2:00 PM dose leaves Today.



Prescriptions: list

#/rx

What you see

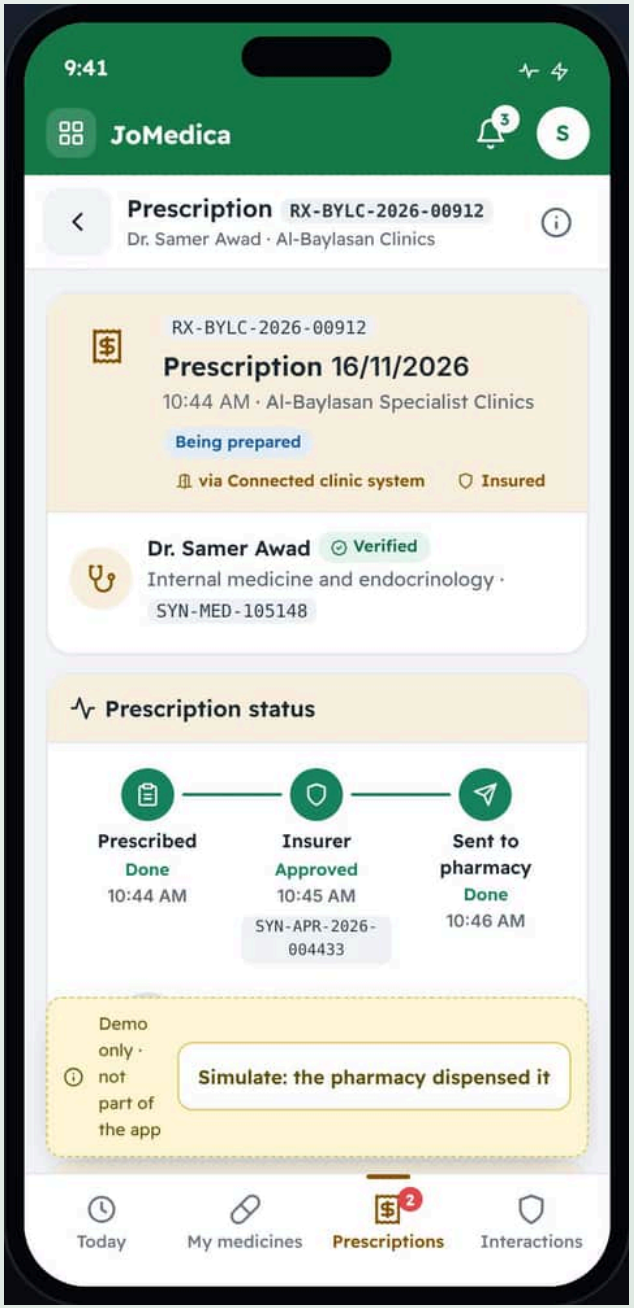
“2 prescriptions need your attention”, then three prescriptions: RX-BYLC-2026-00912 “Being prepared” (Atorvastatin 20 mg, 30 tablets, 16/11/2026), RX-WSHC-2026-0817 “Supply ended” (Metformin 180 and Amlodipine 90 tablets, 17/8/2026) and RX-QYQD-2025-0921 “Dispensed” (Ibuprofen 400 mg, 20 tablets, 21/9/2025).

What to tap

Tap a prescription to open it, or “Request a refill” under the ended one.

What happens

The prescription page opens with its status pipeline. “Request a refill” starts the three-step refill request with Metformin and Amlodipine already ticked.



Prescription being prepared, with pickup code

#/rx/RX-BYLC-2026-00912

What you see

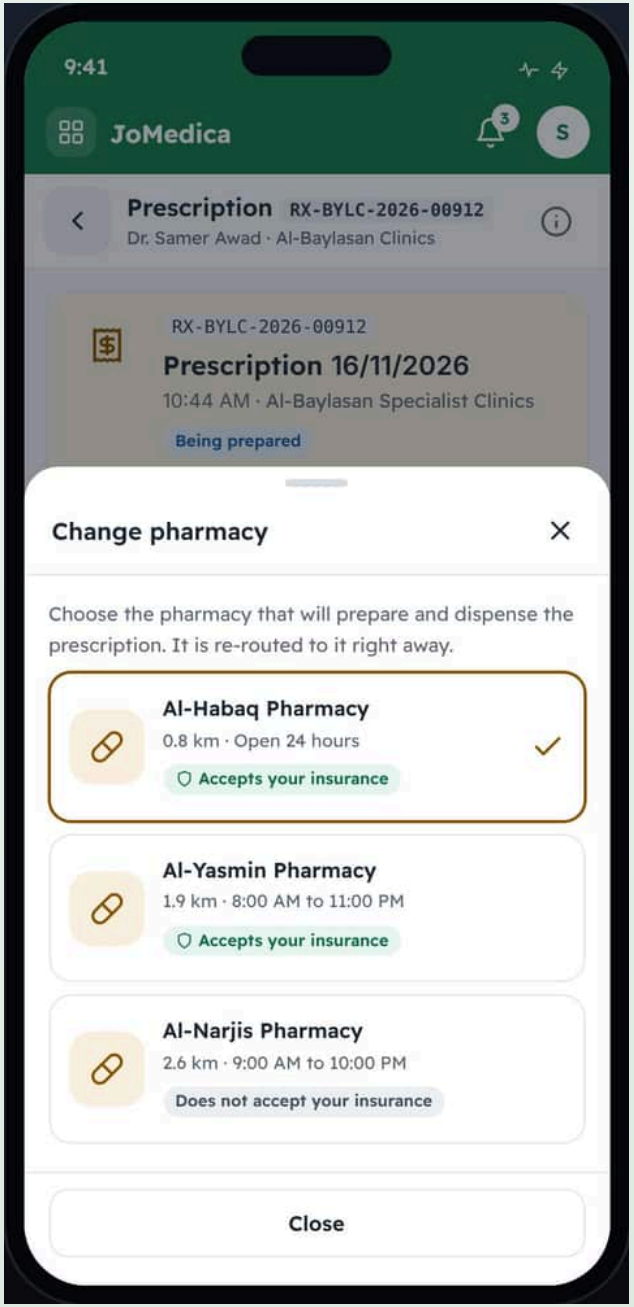
Prescription RX-BYLC-2026-00912 of 16/11/2026 10:44 AM from Dr. Samer Awad (Verified), Al-Baylasan Specialist Clinics, “Being prepared” and “Insured”. The status pipeline: Prescribed 10:44 AM, Insurer approved 10:45 AM (SYN-APR-2026-004433), Sent to pharmacy 10:46 AM, then below Being prepared (now) and Dispensed (waiting).

What to tap

Scroll to “Pickup at the pharmacy” for the dispensing QR and “Change pharmacy”. The bar “Demo only · not part of the app” holds a demo control: “Simulate: the pharmacy dispensed it”.

What happens

The demo control marks the prescription dispensed with the toast “Al-Habaq Pharmacy dispensed the prescription at 11:48 AM”; Atorvastatin gets a 30-day supply and its first dose tonight. The pickup card shows Al-Habaq Pharmacy, open 24 hours, +1 617 555 0174.



Change pharmacy

#/rx/RX-BYLC-2026-00912#sheet=pharm:RX-BYLC-2026-00912

What you see

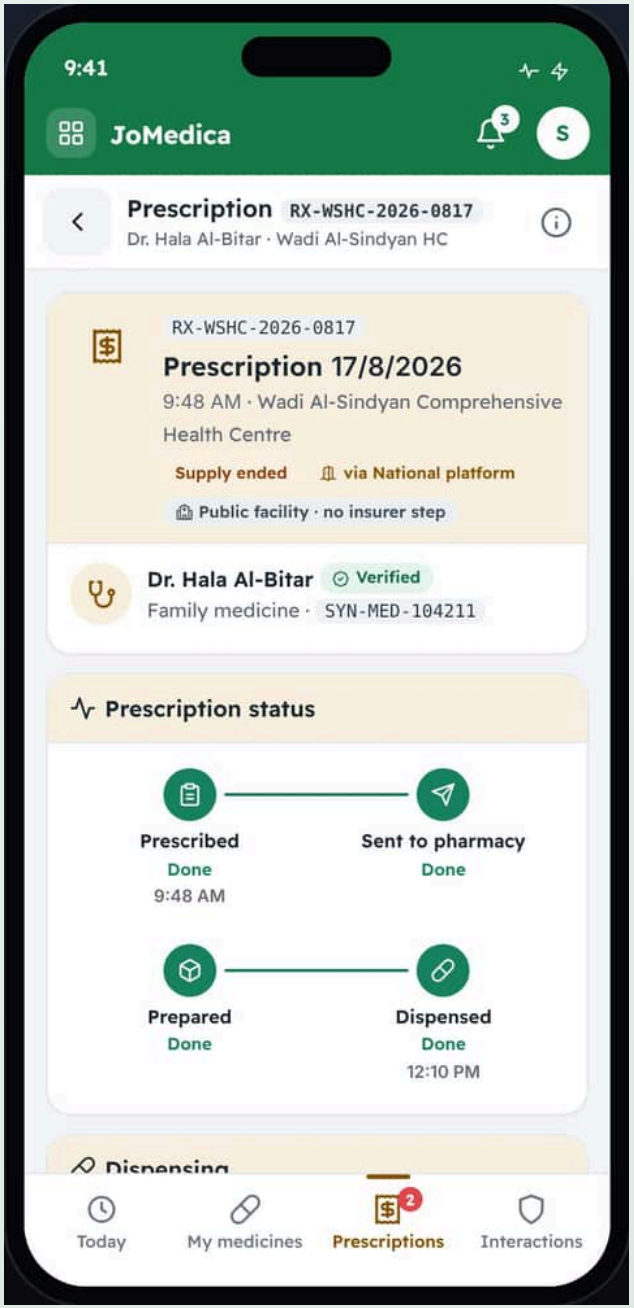
The “Change pharmacy” sheet lists Al-Habaq Pharmacy (0.8 km, open 24 hours, current) and Al-Yasmin Pharmacy (1.9 km, 8:00 AM to 11:00 PM), both “Accepts your insurance”, and Al-Narjis Pharmacy (2.6 km, 9:00 AM to 10:00 PM), “Does not accept your insurance”.

What to tap

Tap a pharmacy to re-route the prescription to it, or “Close” to keep Al-Habaq Pharmacy.

What happens

The sheet closes with “The prescription was re-routed to Al-Yasmin Pharmacy”; choosing Al-Narjis adds “· this pharmacy does not accept your insurance”, because this prescription is insured. The pickup card then shows the new pharmacy.



Prescription dispensed, supply ended

#/rx/RX-WSHC-2026-0817

What you see

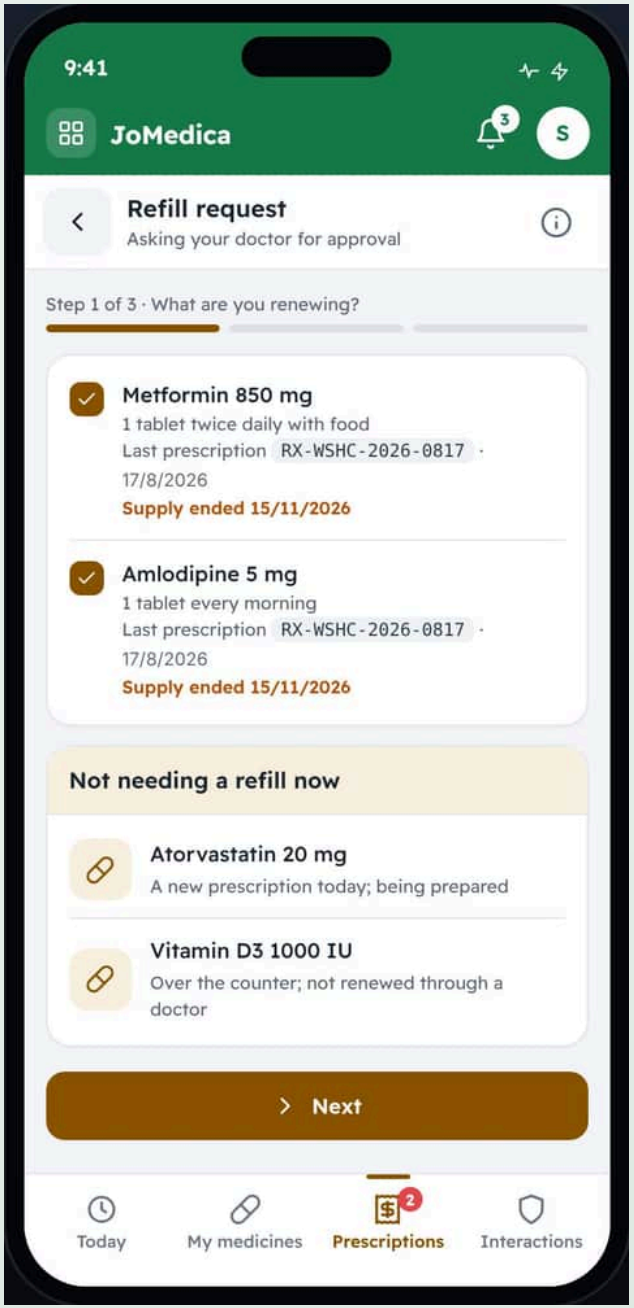
Prescription RX-WSHC-2026-0817 of 17/8/2026 9:48 AM from Dr. Hala Al-Bitar, Wadi Al-Sindyan Comprehensive Health Centre, “Supply ended” and “Public facility · no insurer step”. The pipeline shows Prescribed, Sent to pharmacy, Prepared and Dispensed at 12:10 PM, all done.

What to tap

Scroll to the Dispensing card and tap “Request a refill”, or “Open the visit” further down.

What happens

The card reads “The prescription was dispensed 17/8/2026 12:10 PM · Al-Habaq Pharmacy · Reem Shaheen” and “The supply ended on 15/11/2026”. “Request a refill” opens step 1 of the request; “Open the visit” opens the 17/8 visit in Visits & appointments.



Refill request: step 1

#/refill?s=1

What you see

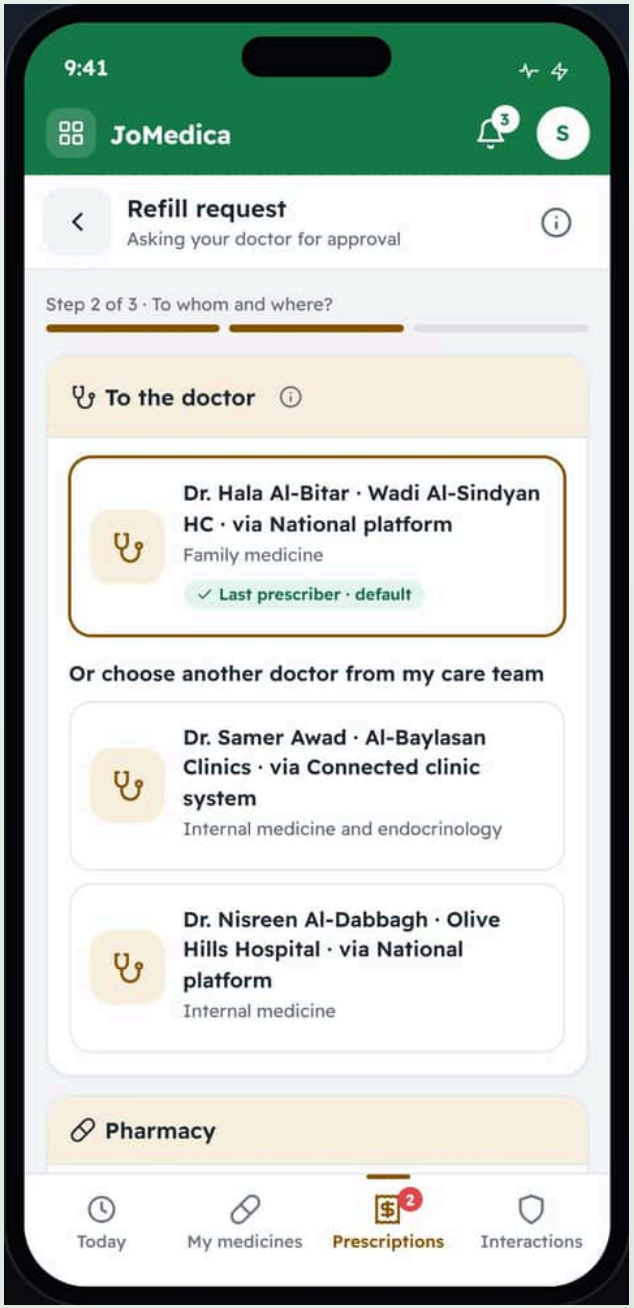
“Refill request”, “Step 1 of 3 · What are you renewing?”: Metformin 850 mg and Amlodipine 5 mg, both ticked, each with last prescription RX-WSHC-2026-0817 · 17/8/2026 and “Supply ended 15/11/2026”. Under “Not needing a refill now”: Atorvastatin (new prescription today) and Vitamin D3 (over the counter).

What to tap

Untick anything not needed, then tap “Next”; it is disabled when nothing is ticked.

What happens

Step 2 opens: which doctor the request goes to and which pharmacy receives the refill prescription.



Refill request: step 2

#/refill?s=2

What you see

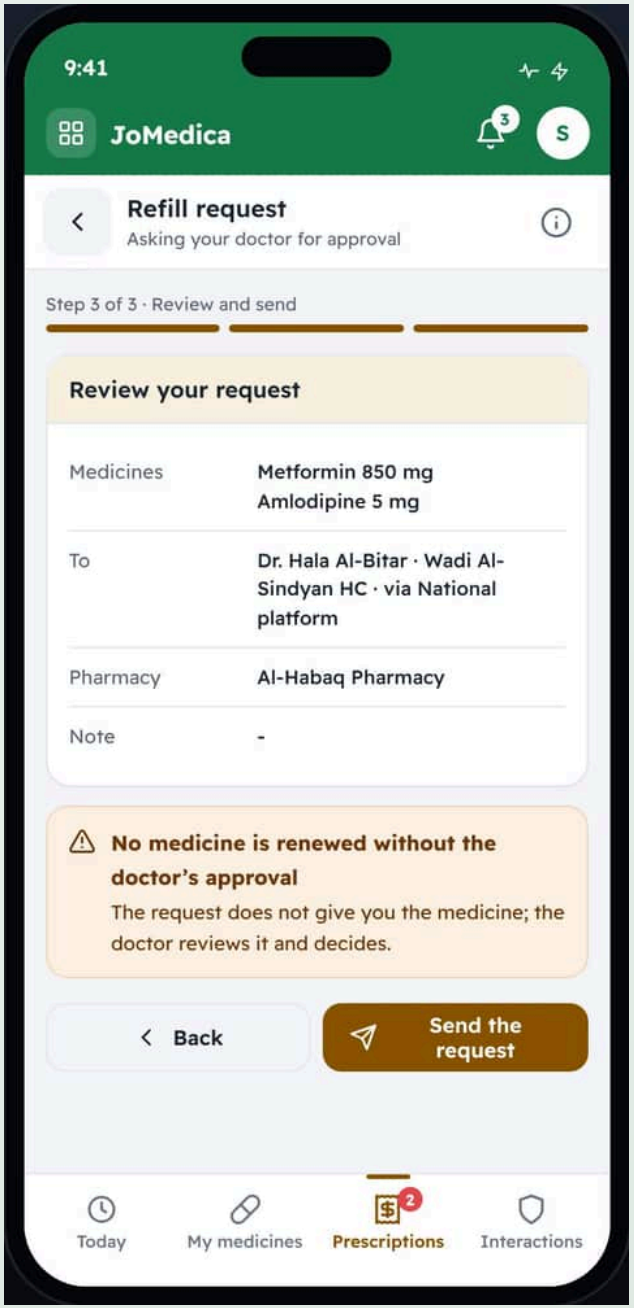
"Step 2 of 3 · To whom and where?": Dr. Hala Al-Bitar · Wadi Al-Sindyan HC · via National platform is selected as "Last prescriber · default"; "Or choose another doctor from my care team" lists Dr. Samer Awad and Dr. Nisreen Al-Dabbagh. Below, the "Pharmacy" card shows Al-Habaq Pharmacy.

What to tap

Choose a doctor, tap "Change" to pick another pharmacy, optionally fill "Note for the doctor (optional)" below, then tap "Next"; "Back" returns to step 1.

What happens

Step 3 shows the review. The ⓘ beside "To the doctor" explains that choosing another doctor means the renewal prescription is issued in that doctor's name and by their facility.



Refill request: step 3

#/refill?s=3

What you see

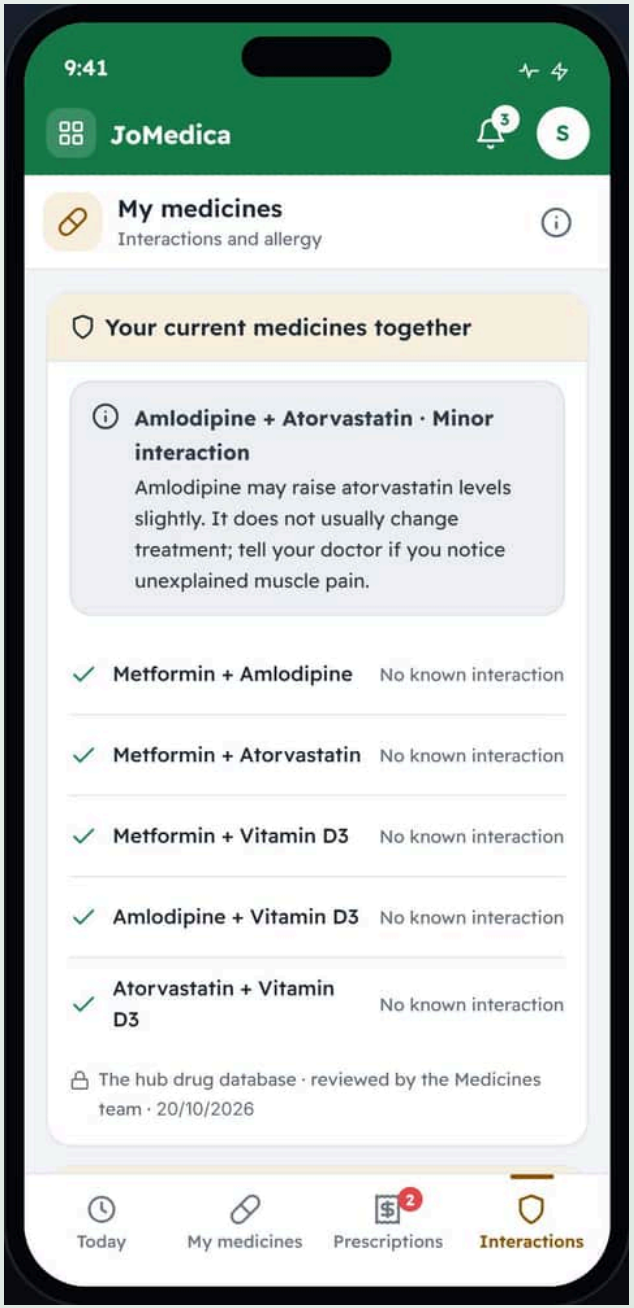
"Step 3 of 3 · Review and send": Medicines Metformin 850 mg and Amlodipine 5 mg, To Dr. Hala Al-Bitar · Wadi Al-Sindyan HC · via National platform, Pharmacy Al-Habaq Pharmacy, Note "-", then the warning "No medicine is renewed without the doctor's approval".

What to tap

Tap "Send the request" at the bottom, or "Back" beside it to change the medicines, doctor, pharmacy or note.

What happens

The status page opens: "Request sent at 10:58 AM · waiting for the doctor's review", with the request pipeline and "Cancel the request". The demo control "Simulate: the doctor approved" creates the new prescription RX-WSHC-2026-1116 at Al-Habaq Pharmacy.



Interactions and medicine check

#/check

What you see

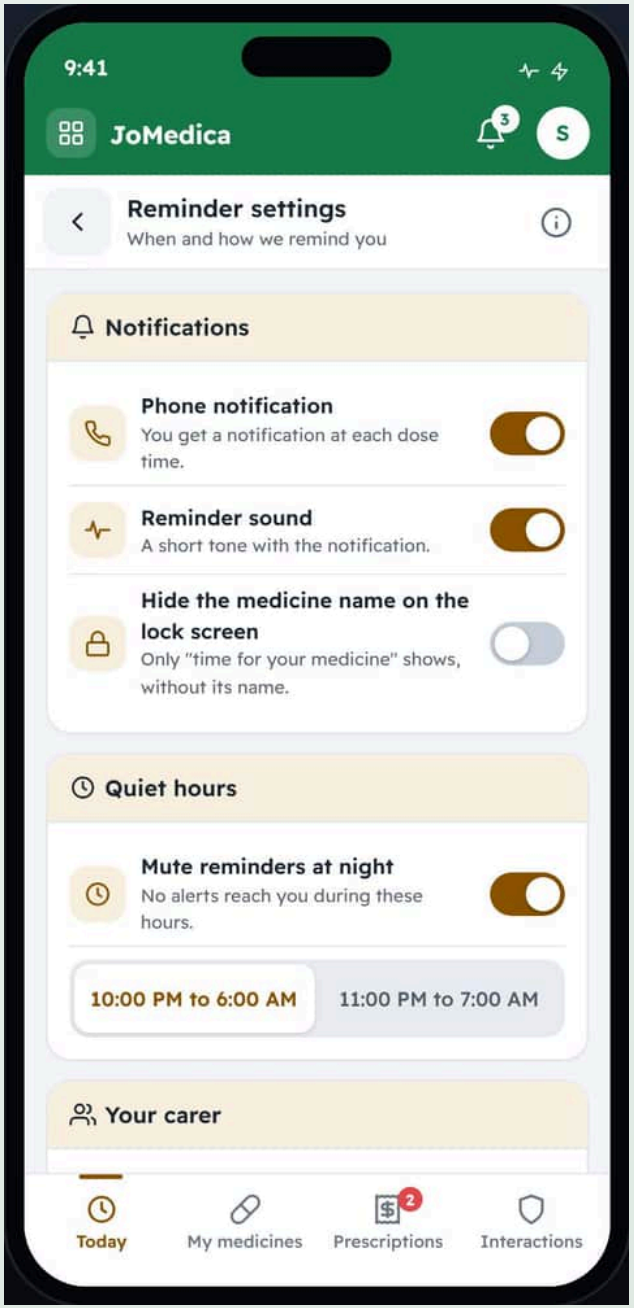
“Your current medicines together” shows “Amlodipine + Atorvastatin · Minor interaction”, as amlodipine may raise atorvastatin levels slightly, then five pairs marked “No known interaction”. The source line reads “The hub drug database · reviewed by the Medicines team · 20/10/2026”.

What to tap

In “Check a new medicine” below, with the badge “Recorded allergy: penicillin”, type a name and tap “Check”, or tap the chips “Amoxicillin”, “Ibuprofen” or “Paracetamol”.

What happens

Amoxicillin shows a red “Conflict with a recorded allergy: penicillin (high criticality)” with the allergy entry; Ibuprofen shows “Moderate interaction with amlodipine”; Paracetamol shows “No known interactions with your current medicines”. An unknown name gets “Not enough information”.



Reminder settings

#/reminders

What you see

“Reminder settings”: “Phone notification” and “Reminder sound” on, “Hide the medicine name on the lock screen” off. Under “Quiet hours”, “Mute reminders at night” is on with “10:00 PM to 6:00 AM” selected; under “Your carer”, “Tell Rana if I miss a dose” is off.

What to tap

Flip any switch, pick “11:00 PM to 7:00 AM”, or tap a medicine under “Reminders for each medicine” further down, such as Atorvastatin “10:00 PM (suggested)”; the back arrow returns to Today.

What happens

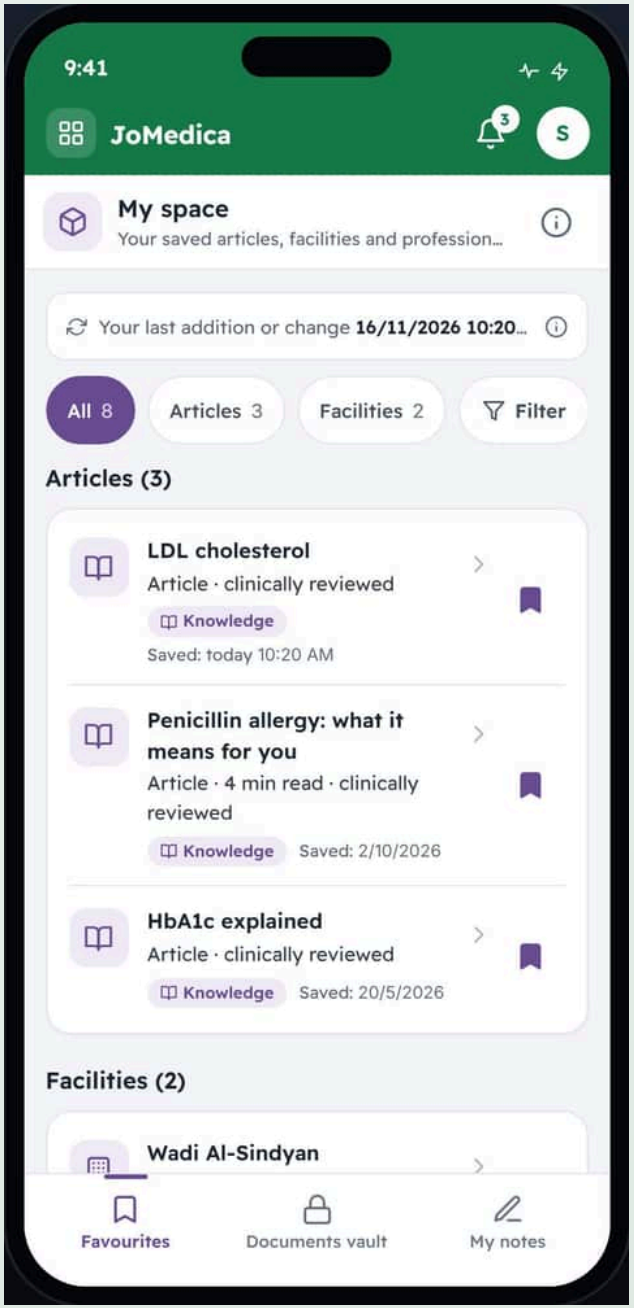
Settings change at once. Switching on the carer notice shows “Rana will get a message if you miss a dose” and applies to every current medicine. A medicine row opens its page, and a warning appears if an active reminder falls inside quiet hours.

P12

My space

My space holds Salwa’s personal items that are not part of her medical record: favourites saved from Knowledge and the Directory, a private documents vault and private notes. It opens from the grid button at the top of JoMedica, under “Privacy and personal”, on the Favourites tab, with the three sections as tabs at the bottom. All people and data in these screens are synthetic.

18 screens and states · Interactive prototype: betariq.com/prototype/P12-my-space/



Favourites

#/fav

What you see

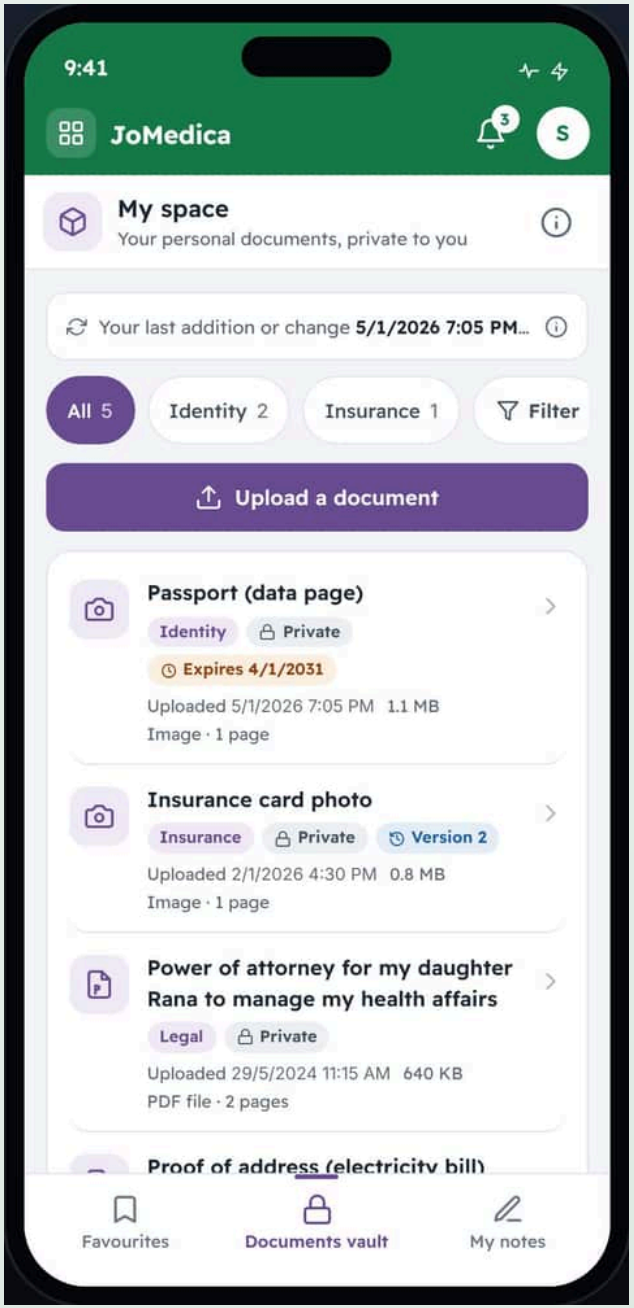
The summary line starts “Your last addition or change 16/11/2026 10:20 AM”; the chips show All 8, Articles 3 and Facilities 2. Articles (3) come first: “LDL cholesterol”, saved today at 10:20 AM, “Penicillin allergy: what it means for you” and “HbA1c explained”; then Facilities (2), starting with Wadi Al-Sindyan Comprehensive Health Centre.

What to tap

Tap a row to open the item, or the bookmark icon at the end of a row to remove it. The “All”, “Articles” and “Facilities” chips and the “Filter” button under the summary line narrow the list.

What happens

An article opens in Knowledge; a facility or professional opens on its Directory page; removing shows “Removed from favourites: …”. Below: Professionals (2), Dr. Hala Al-Bitar and Dr. Ziad Al-Halabi, then Video (1), and the buttons “Browse Knowledge” and “Search the Directory”.



Documents vault

#/vault

What you see

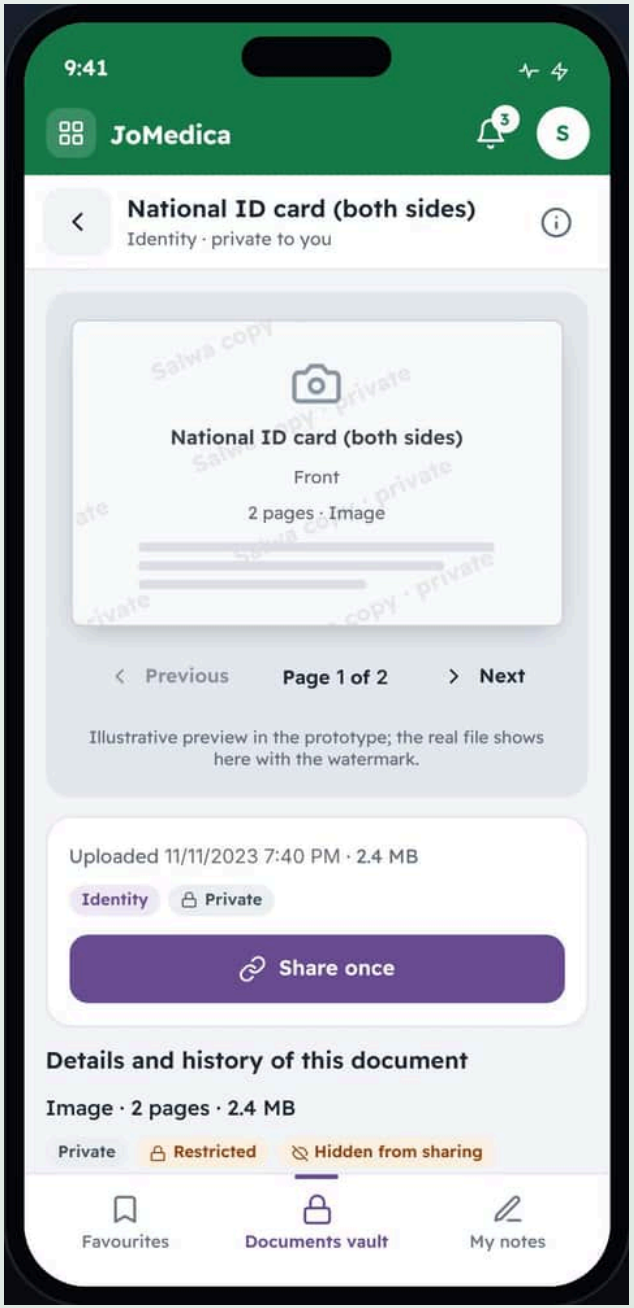
Under the chips All 5, Identity 2 and Insurance 1 and “Upload a document”, the private documents follow, newest first: “Passport (data page)” with “Expires 4/1/2031”, “Insurance card photo” at “Version 2”, the power of attorney for Rana (PDF, 2 pages) and “Proof of address (electricity bill)” marked “Used to verify your account”, each with upload date and size.

What to tap

Tap “Upload a document” above the list, or a document row to open it. The “All”, “Identity” and “Insurance” chips and “Filter” narrow the list by category.

What happens

“Upload a document” opens the upload sheet; a row opens the document page and records the open. Below come the national ID card (2 pages) and the card “Letters issued by providers are not here”, with buttons to Medical profile › Documents and Visits & appointments › Letters.



National ID card

#/doc/V-01

What you see

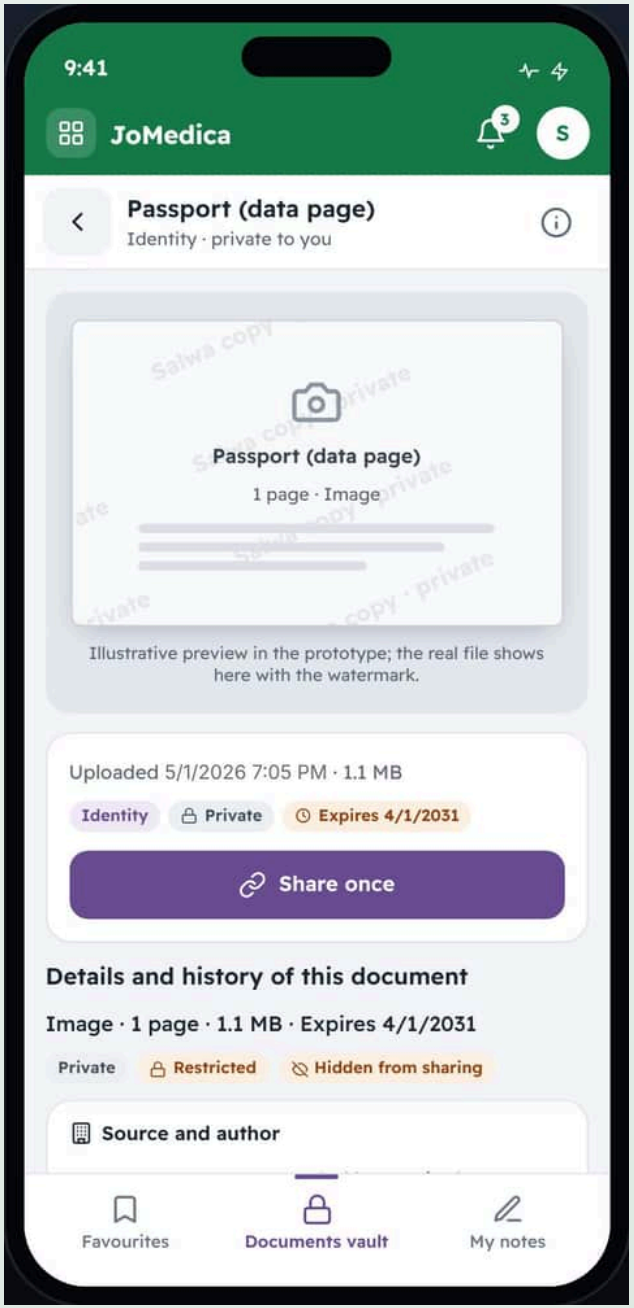
A preview of “National ID card (both sides)” with the watermark “Salwa copy · private”, showing the “Front” and “Page 1 of 2”. Below: uploaded 11/11/2023 7:40 PM, 2.4 MB, badges “Identity” and “Private”, then the start of “Details and history of this document”.

What to tap

Tap “Next” under the preview to see the back, or “Share once” under the upload details. Further down, the Actions card holds “Replace with a newer copy” and “Delete”.

What happens

“Next” shows the “Back” page; “Share once” opens the share sheet. In the details, the insurance office link created on 5/1/2026 shows “Ended”, and “Who has seen it” lists the opens on 2/10/2026 and now, 16/11/2026 10:57 AM.



Passport

#/doc/V-02

What you see

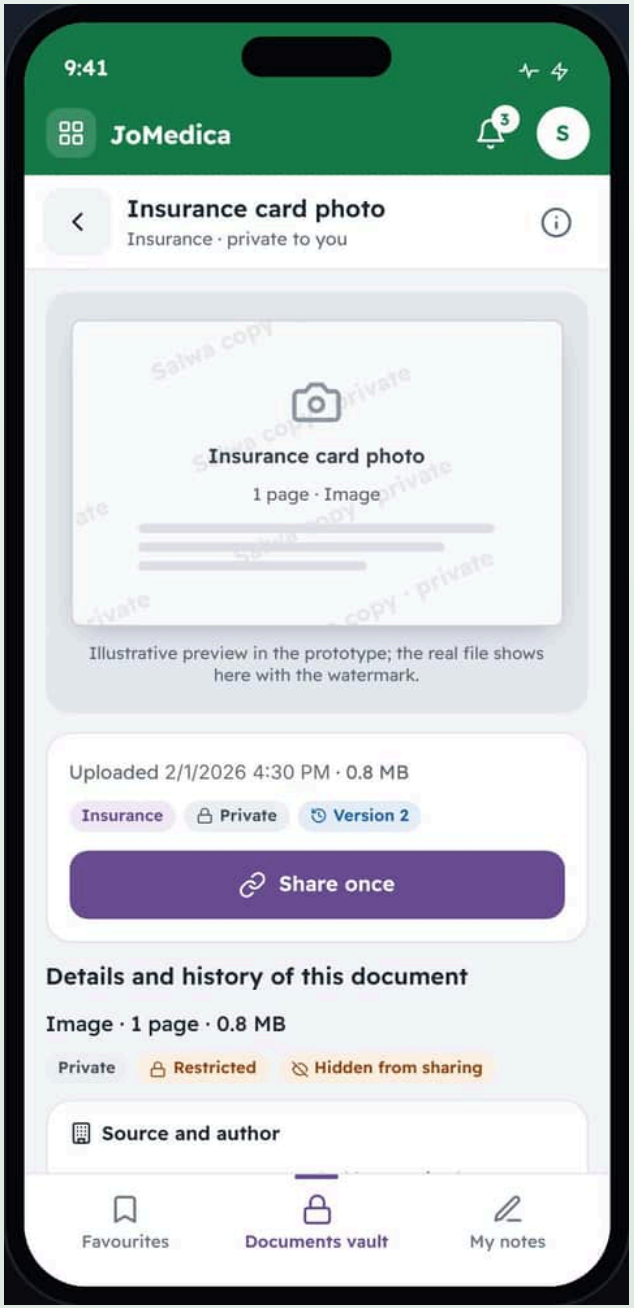
A preview of “Passport (data page)”, one image page uploaded 5/1/2026 7:05 PM, 1.1 MB, with badges “Identity”, “Private” and an amber “Expires 4/1/2031”. The details open with “Private”, “Restricted” and “Hidden from sharing”, and the source “Recorded by you in the JoMedica app”.

What to tap

Tap “Share once” under the badges, or scroll to the Actions card for “Replace with a newer copy” or “Delete”; the back arrow at the top returns to the vault.

What happens

Share once opens the share sheet. Replacing raises the version to 2 with the toast “The document was replaced with a newer copy (simulated file pick) · version 2”. The sharing card in the details reads “You have not created any link for this document.”



Insurance card (version 2)

#/doc/V-03

What you see

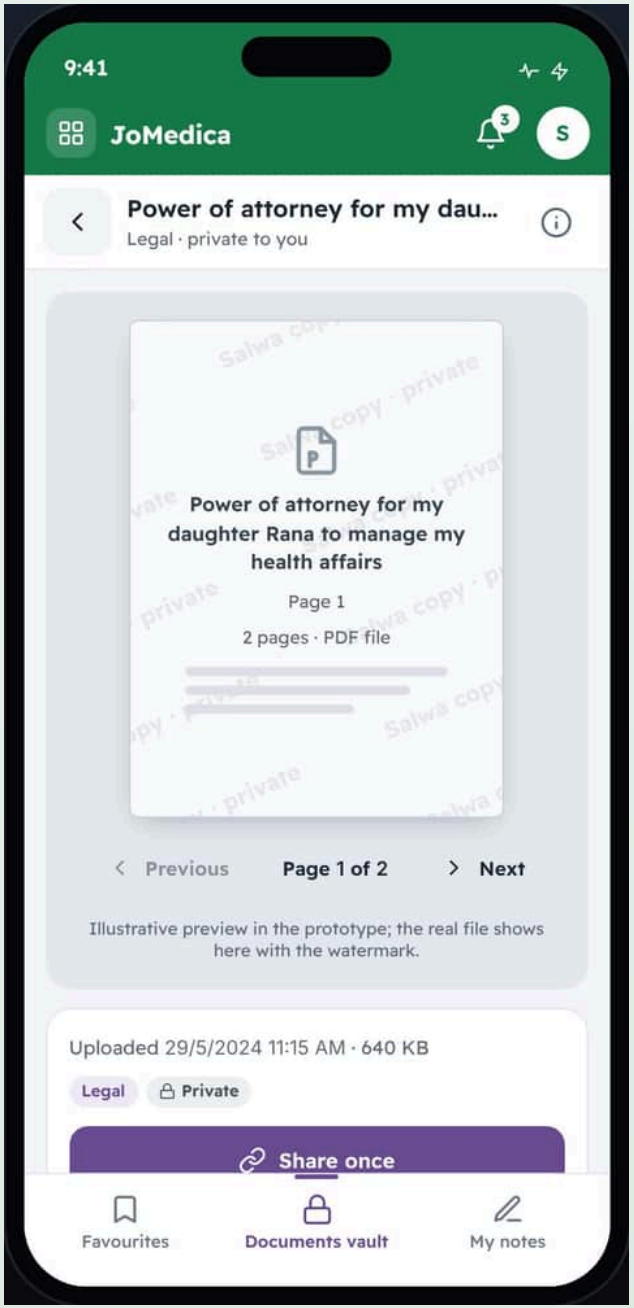
"Insurance card photo", one image page uploaded 2/1/2026 4:30 PM, 0.8 MB, with badges "Insurance", "Private" and "Version 2", then the start of "Details and history of this document", with the source "Recorded by you in the JoMedica app".

What to tap

Scroll down to the Versions card to see the replacement history, or tap "Share once" under the badges to send the card a single time.

What happens

The Versions card reads "Current version 2 · updated once", with "You replaced the 2025 card with the new card (version 2); the 2025 copy stays in the version history". The audit trail lists the first upload on 14/2/2025 5:10 PM, then the replacement.



Power of attorney

#/doc/V-04

What you see

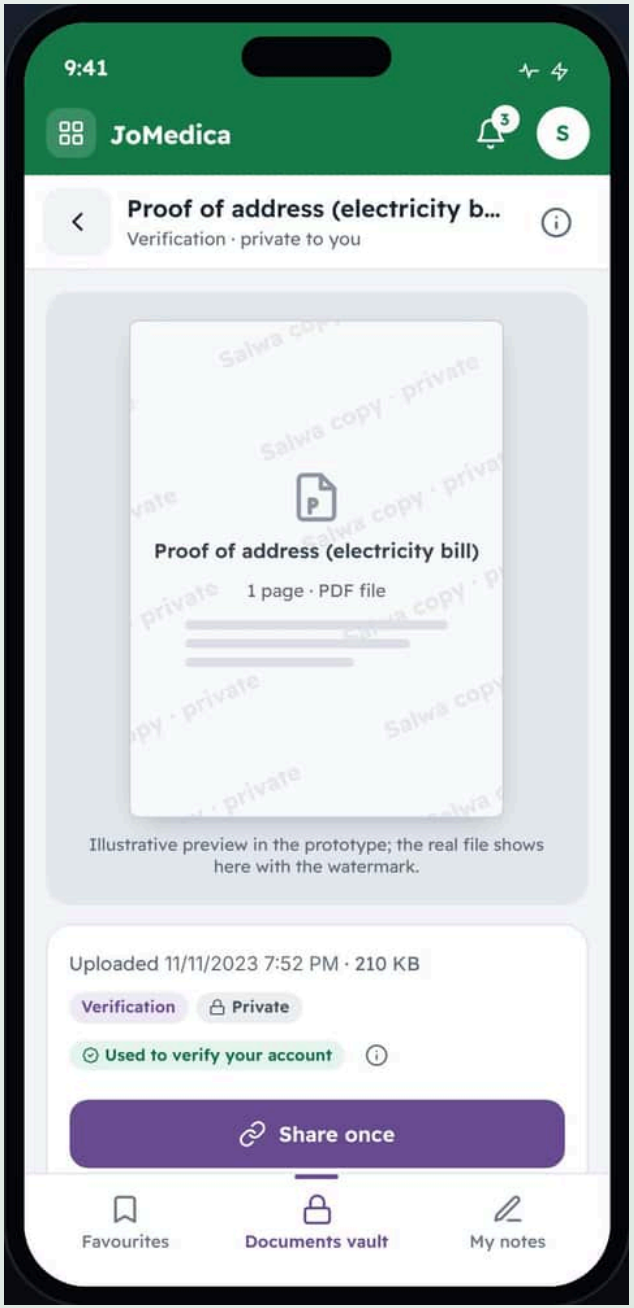
A two-page PDF preview of “Power of attorney for my daughter Rana to manage my health affairs”, uploaded 29/5/2024 11:15 AM, 640 KB, with badges “Legal” and “Private”, then the card “The paper power of attorney and in-app management”.

What to tap

Tap the button “Open "Family and dependants"” in that card, or the ⓘ icon next to its heading, or “Next” under the preview for page 2.

What happens

The ⓘ explains that this paper power of attorney is separate from the management permission in “Family and dependants”. The button leaves My space for the Family and dependants app, where Rana appears as Salwa’s carer.



Proof of address

#/doc/V-05

What you see

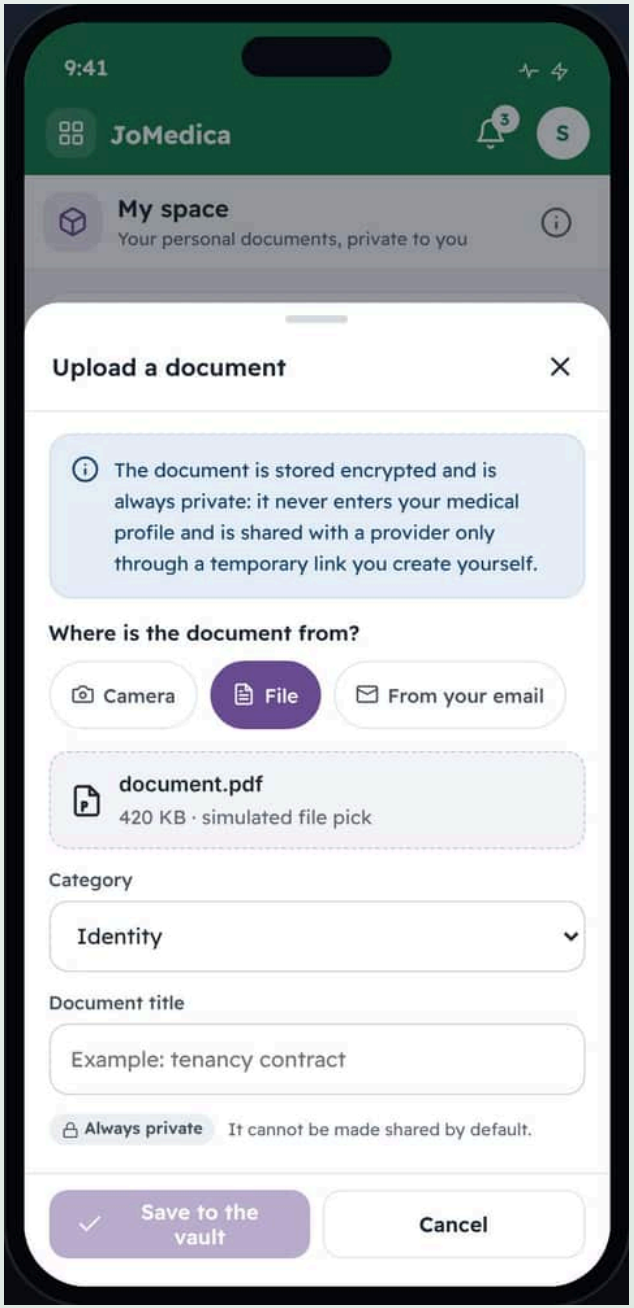
“Proof of address (electricity bill)”, a one-page PDF uploaded 11/11/2023 7:52 PM, 210 KB, with badges “Verification” and “Private” and a green “Used to verify your account”.

What to tap

Tap the ⓘ icon next to the green badge, or “Share once” below it; “Delete” is in the Actions card further down.

What happens

The ⓘ explains that the document was provided when the account was verified and that the vault copy is not shared afterwards. The audit trail shows “The document was used to verify your account” at 11/11/2023 8:05 PM; deleting warns it may be requested again at re-verification.



Upload a document

#/vault#sheet=upload

What you see

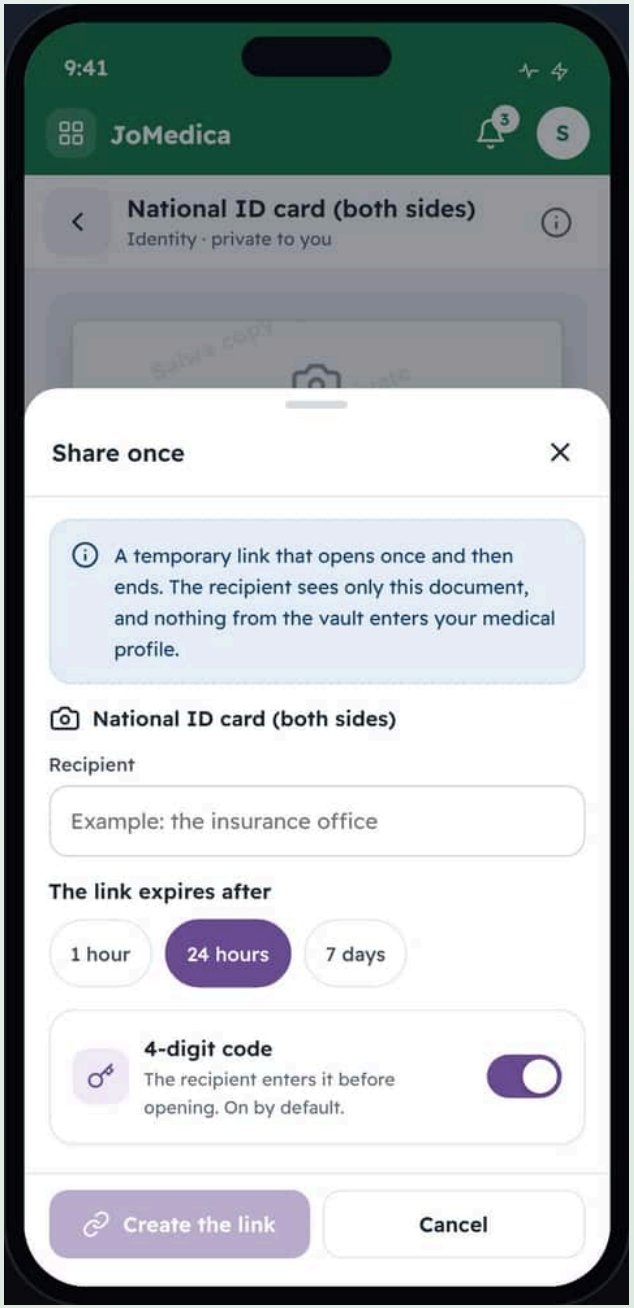
The “Upload a document” sheet over the vault: a note that the document is stored encrypted and always private, “Where is the document from?” with “Camera”, “File” (selected, showing document.pdf, 420 KB, simulated file pick) and “From your email”, then “Category”, “Document title” and the badge “Always private”.

What to tap

Choose a source and a category (Identity, Insurance, Legal or Verification), type a title, then tap “Save to the vault” at the bottom; it stays disabled until a title is entered. “Cancel” closes the sheet.

What happens

The sheet closes and the new document appears at the top of the vault with the toast “Added to your vault: [title] · always private”; its audit trail records the upload and its source.



Share once

#/doc/V-01#sheet=once

What you see

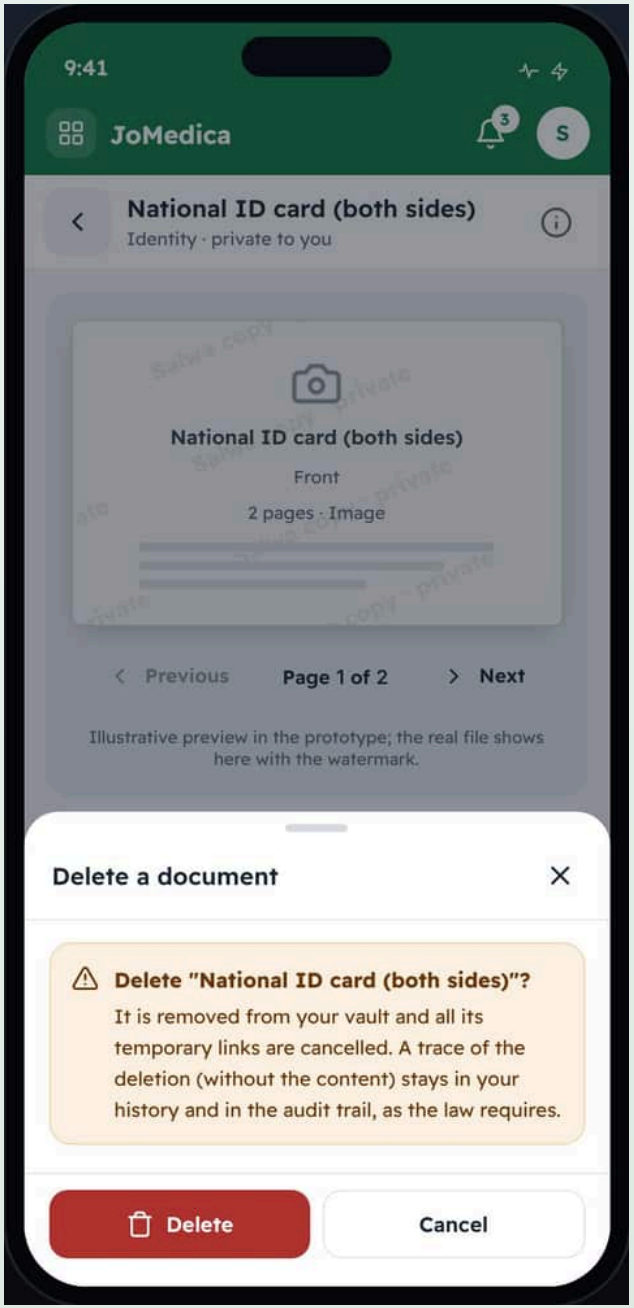
The “Share once” sheet for the national ID card: “A temporary link that opens once and then ends”, a “Recipient” field, “The link expires after” with “1 hour”, “24 hours” (selected) and “7 days”, and a “4-digit code” switch that is on by default.

What to tap

Type the recipient (for example “the insurance office”), choose the expiry, keep or switch off the code, then tap “Create the link”; it stays disabled until a recipient is entered.

What happens

The sheet shows “The link is ready” with a QR code, the jomedica.com/s/... address, the 4-digit opening code to tell the recipient separately, the reference SYN-LNK-..., and “Copy link”, “Stop the link” and “Done”. Nothing is sent automatically.



Delete a document

#/doc/V-01#sheet=del

What you see

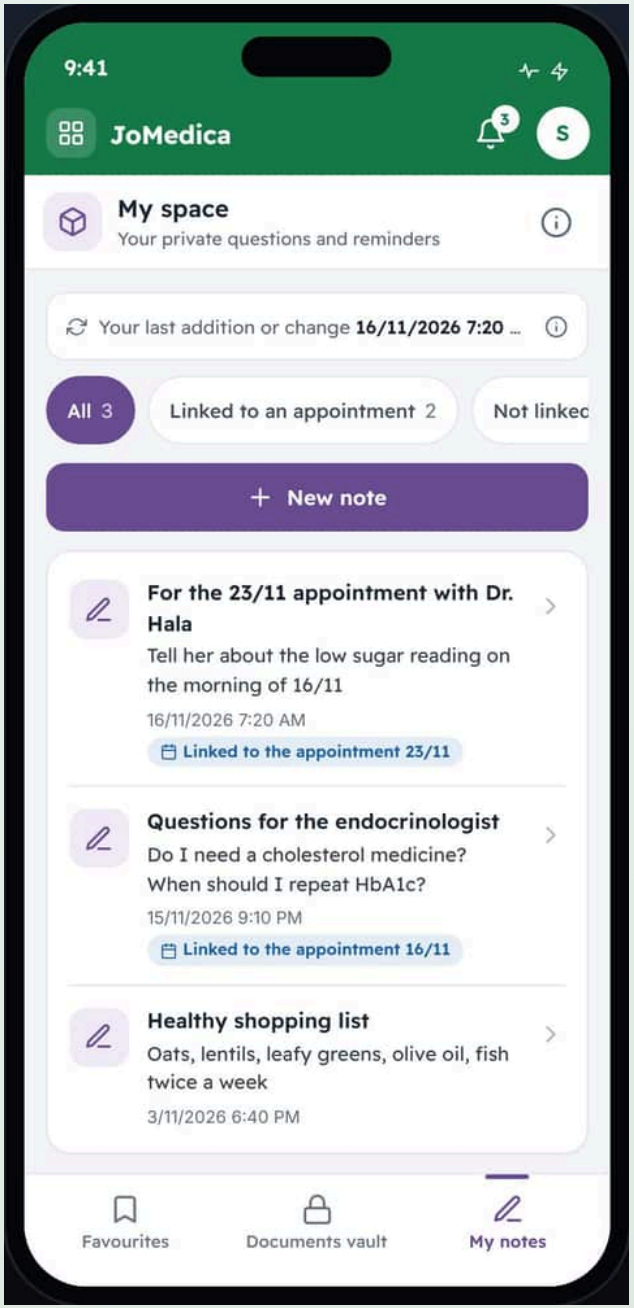
The “Delete a document” sheet asks “Delete "National ID card (both sides)"?” and explains that the document leaves the vault, all its temporary links are cancelled, and a trace without the content stays in the history and audit trail, as the law requires.

What to tap

Tap the red “Delete” at the bottom of the sheet to confirm, or “Cancel” beside it to keep the document unchanged.

What happens

The vault returns with the toast “You deleted "National ID card (both sides)". A trace of the deletion (without the content) stays in your history.” It now shows 4 documents and a “Deleted trace” section: “Deleted 16/11/2026; the trace stays without the content”.



My notes

#/notes

What you see

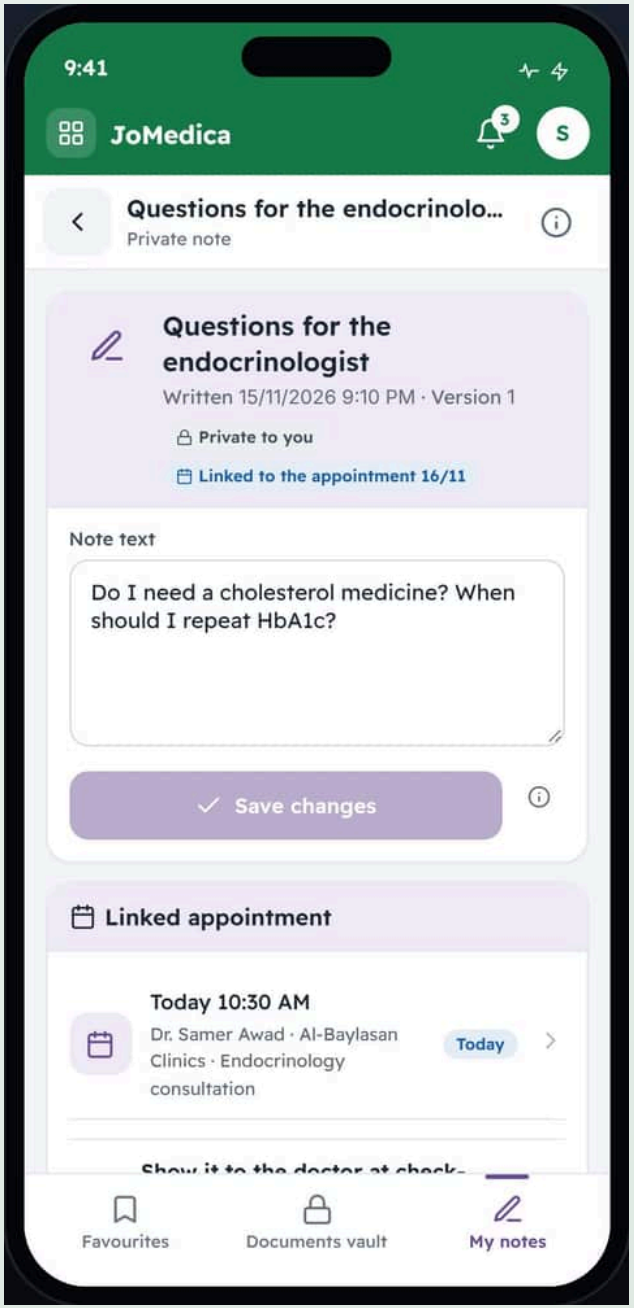
Under the chips All 3, Linked to an appointment 2 and Not linked 1, and the “New note” button, come three private notes: “For the 23/11 appointment with Dr. Hala” and “Questions for the endocrinologist”, each with a “Linked to the appointment” badge (23/11 and 16/11), and “Healthy shopping list”, not linked.

What to tap

Tap “New note” above the list, a note to open it, or the “All”, “Linked to an appointment” and “Not linked” chips to filter.

What happens

“New note” opens the new-note sheet; a note opens its page with the editable text, the linked appointment and its history.



Questions for the endocrinologist

#/note/N-01

What you see

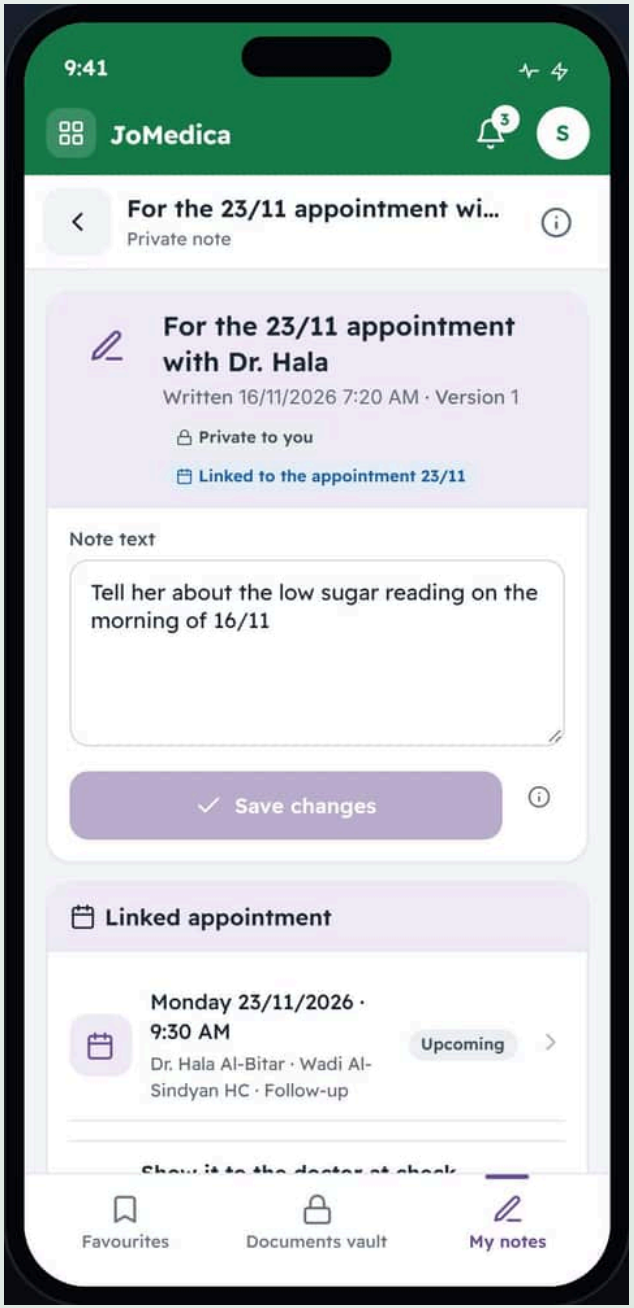
The note “Questions for the endocrinologist”, written 15/11/2026 9:10 PM, version 1, badged “Private to you” and “Linked to the appointment 16/11”, with its text in an editable box. The “Linked appointment” card shows Today 10:30 AM, Dr. Samer Awad · Al-Baylasan Clinics · Endocrinology consultation, marked “Today”.

What to tap

Edit the text and tap “Save changes”, or switch on “Show it to the doctor at check-in (with your consent)” under the appointment; “Send it to my doctor” is further down.

What happens

Saving creates version 2 with the toast “Changes saved · version 2”. The switch adds the badge “Will be shown at check-in” and a toast that the note will be shown to the doctor once and recorded as a disclosure. The audit trail notes it was moved here from the medical profile.



For the 23/11 appointment with Dr. Hala

#/note/N-02

What you see

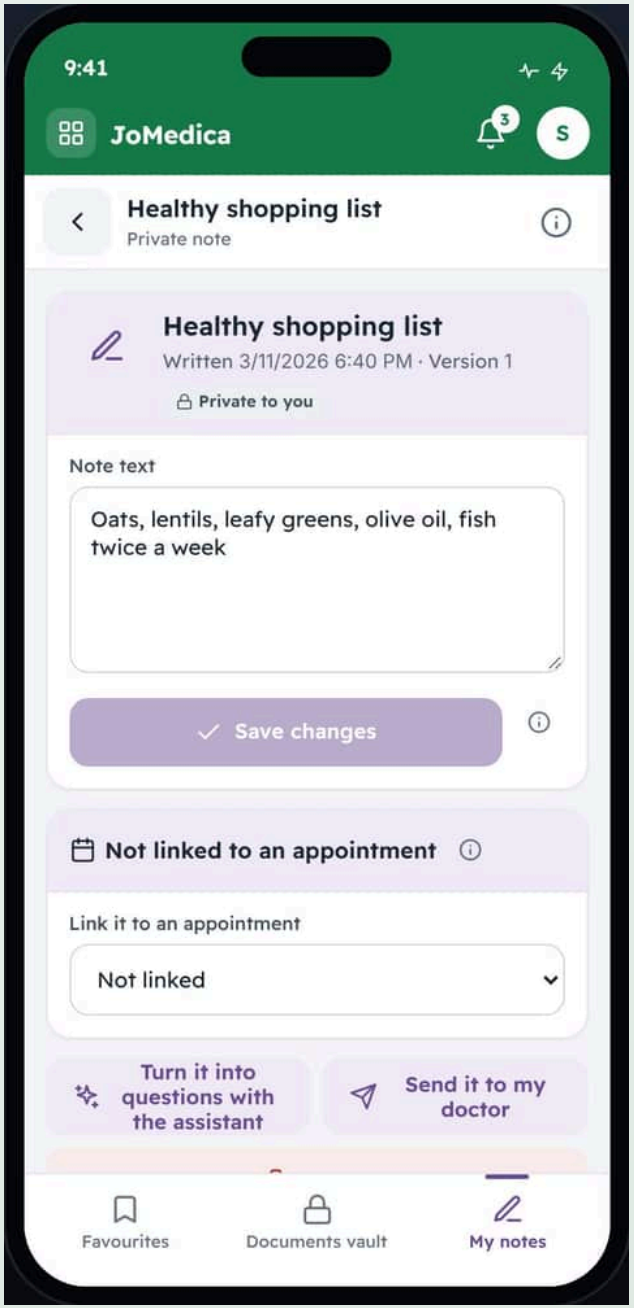
The note “For the 23/11 appointment with Dr. Hala”, written 16/11/2026 7:20 AM: “Tell her about the low sugar reading on the morning of 16/11”. The linked appointment is Monday 23/11/2026 · 9:30 AM, Dr. Hala Al-Bitar · Wadi Al-Sindyan HC · Follow-up, marked “Upcoming”.

What to tap

Tap the appointment row to open it, use the “Change the appointment” list under the check-in switch to relink the note, or tap “Turn it into questions with the assistant”.

What happens

The appointment row opens Visits & appointments › Appointments. Choosing another appointment relinks the note with a toast; “Not linked” removes the link and the check-in option. The assistant button opens JoMedica AI.



Healthy shopping list

#/note/N-03

What you see

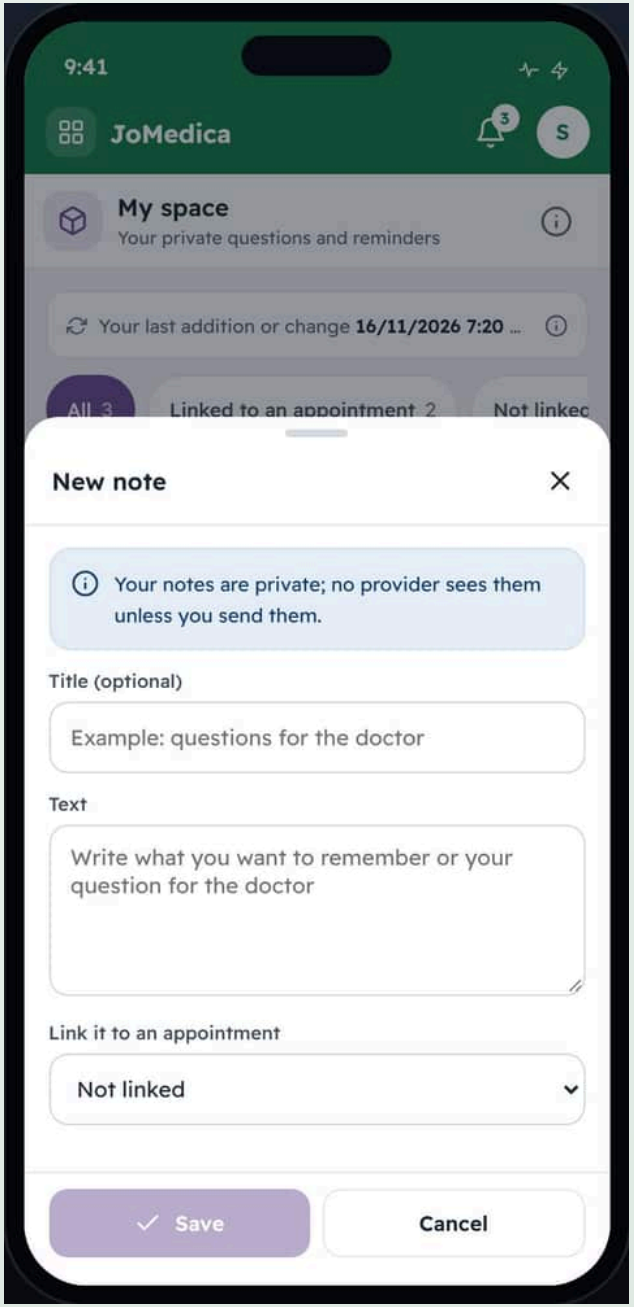
“Healthy shopping list”, written 3/11/2026 6:40 PM: “Oats, lentils, leafy greens, olive oil, fish twice a week”, with only the badge “Private to you”. The card “Not linked to an appointment” offers a “Link it to an appointment” list, followed by the note’s buttons.

What to tap

Choose an appointment in “Link it to an appointment”, or tap “Send it to my doctor” or the red “Delete” under the card.

What happens

Linking brings up the appointment card and the toast “Note linked to the appointment on …”. “Send it to my doctor” opens the send sheet with Dr. Hala Al-Bitar selected; “Delete” opens the delete confirmation.



New note

#/notes#sheet=note

What you see

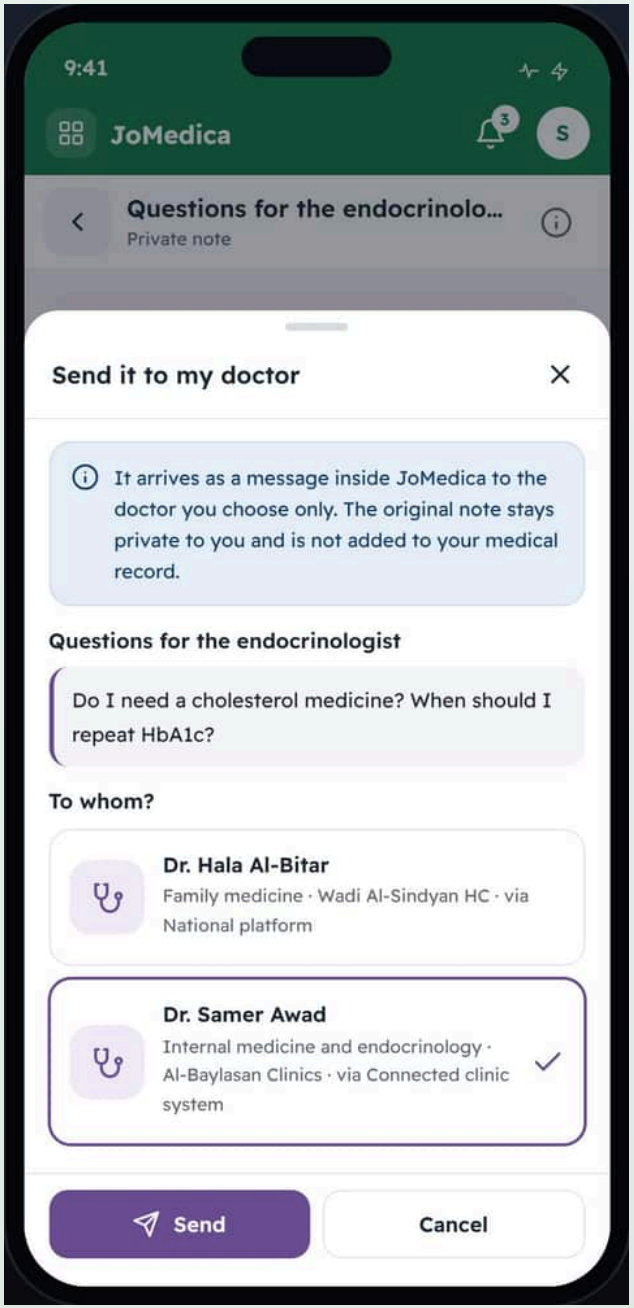
The “New note” sheet over My notes: “Your notes are private; no provider sees them unless you send them.”, then “Title (optional)”, “Text” and “Link it to an appointment”, offering Not linked, Today 10:30 AM with Dr. Samer Awad, or Monday 23/11/2026 9:30 AM with Dr. Hala Al-Bitar.

What to tap

Type the text (the title is optional), choose an appointment if wanted, then tap “Save”; it stays disabled while the text is empty. “Cancel” closes the sheet.

What happens

The note appears at the top of My notes with the toast “Note added · private to you”. Without a title, the first 28 characters of the text become its title.



Send a note to the doctor

#/note/N-01#sheet=send

What you see

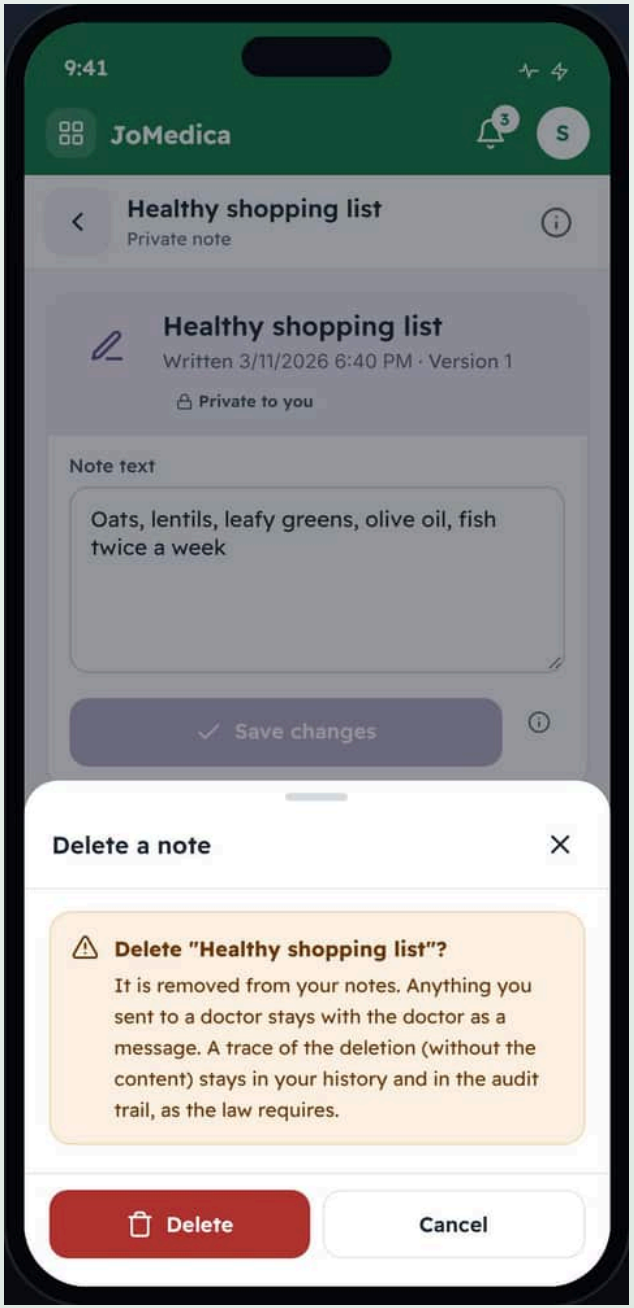
The “Send it to my doctor” sheet shows the note “Questions for the endocrinologist” and its text, then “To whom?” with Dr. Hala Al-Bitar (Family medicine · Wadi Al-Sindyan HC · via National platform) and Dr. Samer Awad (Internal medicine and endocrinology · Al-Baylasan Clinics · via Connected clinic system), the linked appointment’s doctor preselected.

What to tap

Tap a doctor’s row to select them (a tick marks the choice), then “Send” at the bottom, or “Cancel” to close without sending.

What happens

The sheet closes with the toast “The note was sent to Dr. Samer Awad as a message”. The note gains a “Sent to Dr. Samer Awad” badge, the send appears under “Who has seen it” and in the audit trail, and the original note stays private.



Delete a note

#/note/N-03#sheet=ndel

What you see

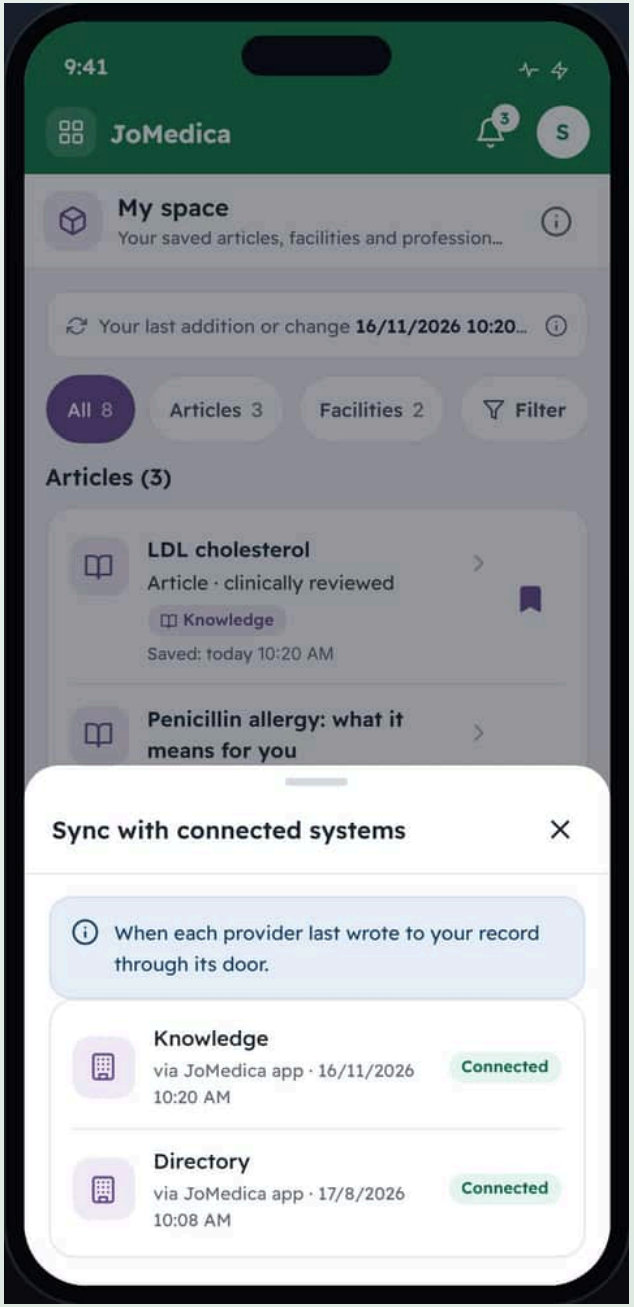
The “Delete a note” sheet over “Healthy shopping list” asks “Delete "Healthy shopping list"?”: the note is removed, anything already sent to a doctor stays with the doctor as a message, and a trace without the content stays in the history and audit trail.

What to tap

Tap the red “Delete” at the bottom of the sheet to confirm, or “Cancel” beside it to keep the note unchanged.

What happens

My notes returns with the toast “You deleted "Healthy shopping list". A trace of the deletion (without the content) stays in your history.” Two notes remain, and a “Deleted trace” section lists the note as deleted on 16/11/2026.



Sync details

#/fav#sheet=_fresh

What you see

The “Sync with connected systems” sheet over Favourites, reached from the summary line and then “Sync details”. It has two rows marked “Connected”: Knowledge, via JoMedica app · 16/11/2026 10:20 AM, and Directory, via JoMedica app · 17/8/2026 10:08 AM.

What to tap

Nothing in the sheet is tappable except the close button (×) at its top, or the area outside it.

What happens

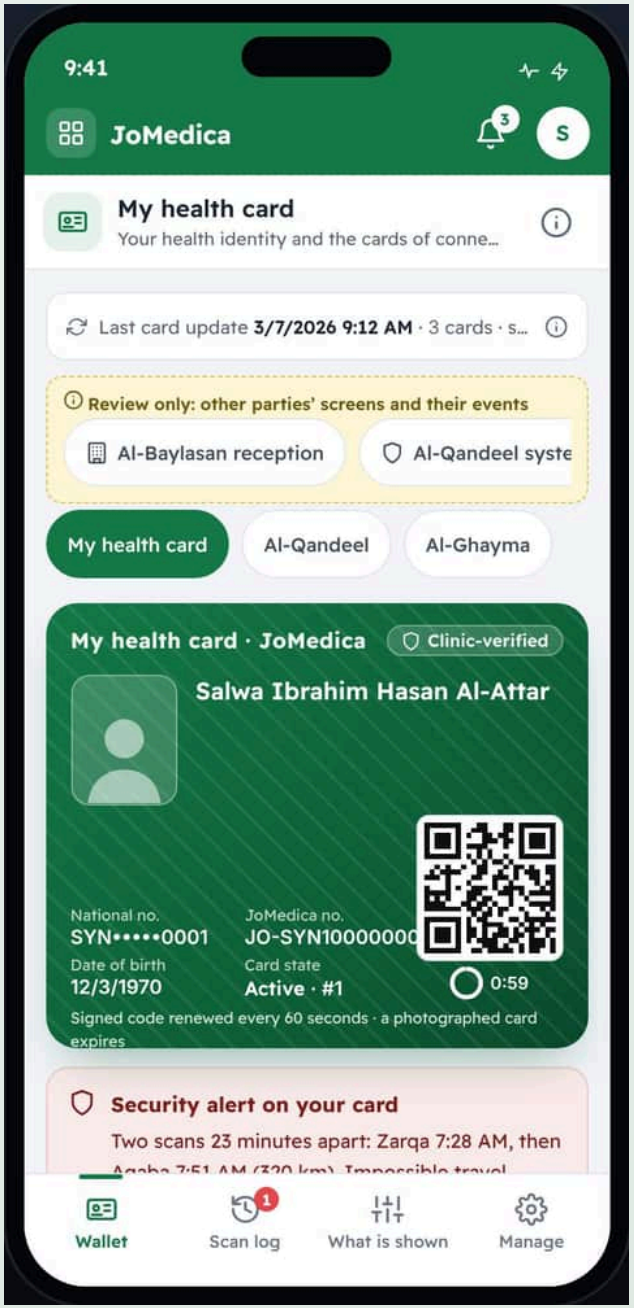
The sheet closes and Favourites is shown unchanged; the two times are the last item saved from each source, not a provider’s write.

P13

My health card and wallet

My health card is Salwa’s digital health identity issued by the hub; the wallet also holds cards from organisations connected to the network: her Al-Qandeel insurance card and an Al-Ghayma charity beneficiary card. It opens from the grid button at the top of JoMedica under “My health record”, with the tabs Wallet, Scan log, What is shown and Manage; the last three screens are other parties’ screens, shown for review only. All people and data in these screens are synthetic.

19 screens and states · Interactive prototype: betariq.com/prototype/P13-health-card/



Wallet: my health card

#/card

What you see

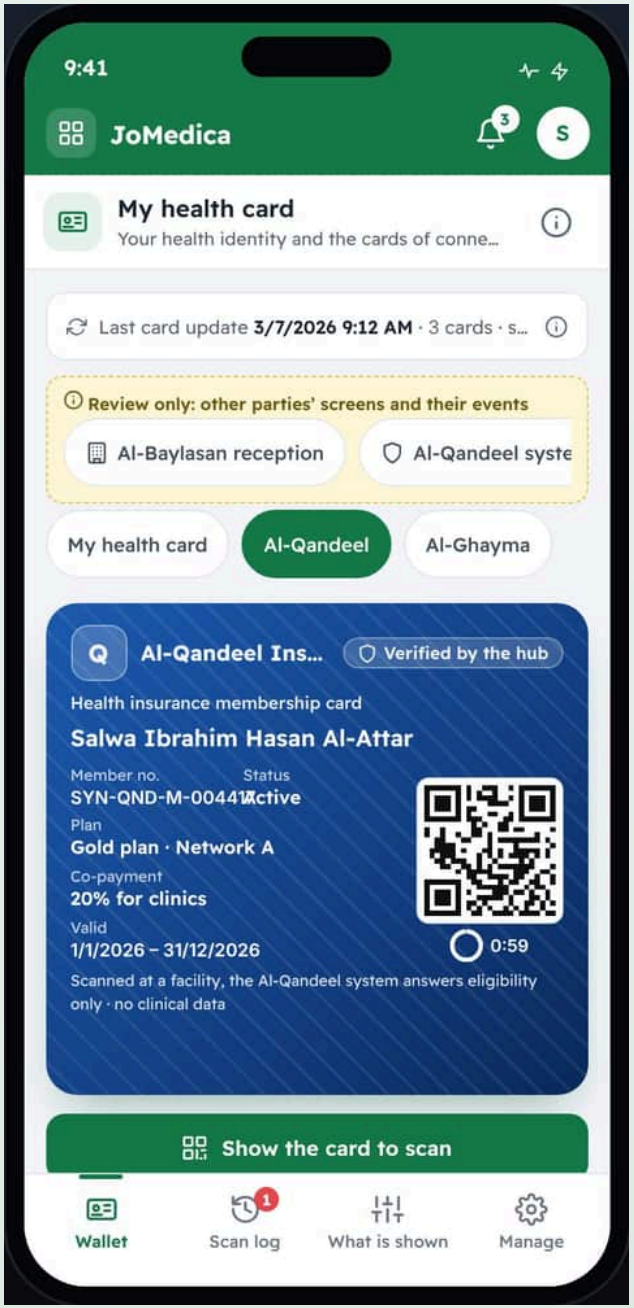
Under “Last card update 3/7/2026 9:12 AM · 3 cards” and a yellow “Review only” strip, the green “My health card · JoMedica” card, “Clinic-verified”, shows Salwa Ibrahim Hasan Al-Attar, national no. SYN•••••0001, JoMedica no. JO-SYN1000000001, born 12/3/1970, “Active · #1”, and a QR with a 60-second countdown.

What to tap

Tap the “Al-Qandeel” or “Al-Ghayma” tab above the card, “Not me: freeze the card” or “It was me” in the red “Security alert on your card” below it, or “Show the card to scan” further down.

What happens

A tab switches the card in place. The alert reports two scans 23 minutes apart, Zarqa 7:28 AM then Aqaba 7:51 AM (320 km); freezing shows “Card frozen and your insurer alerted”. Further down: “Flip the card”, “Details and proof”, and the last scan at Al-Baylasan reception, 10:29 AM.



P13 My health card and wallet · Screen 2 of 19

Wallet: Al-Qandeel insurance card

#/card?c=qnd

What you see

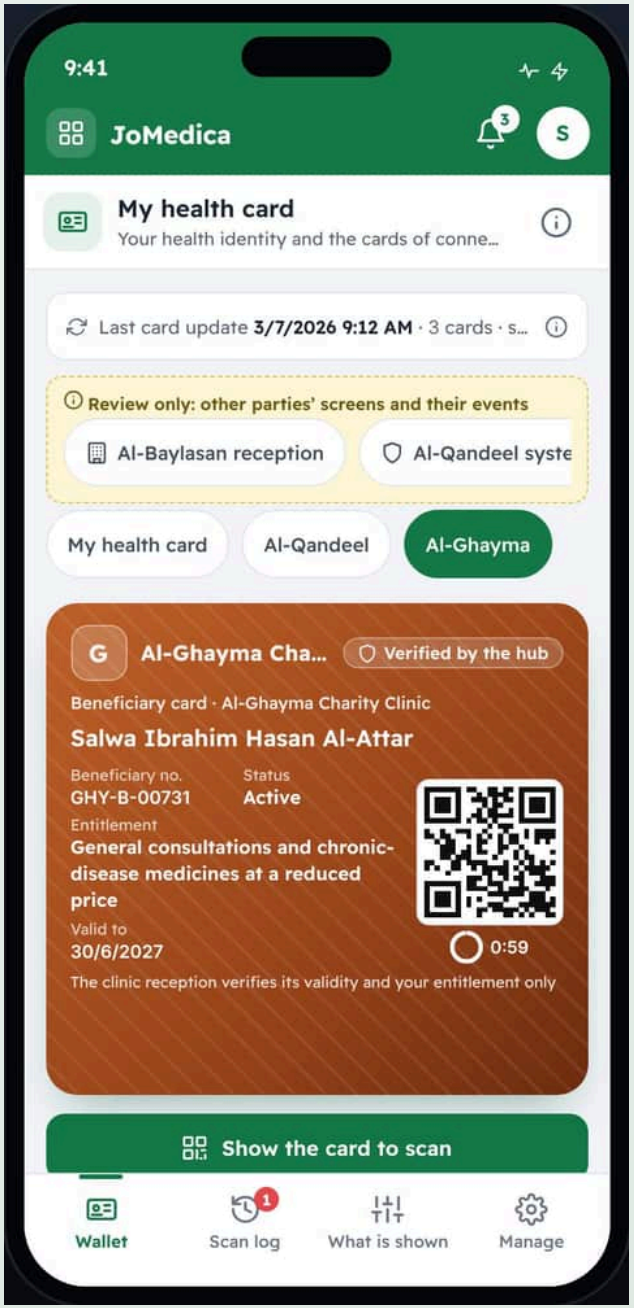
The “Al-Qandeel” tab shows a deep-blue card, “Verified by the hub”: Health insurance membership card for Salwa, member no. SYN-QND-M-004417, Active, Gold plan · Network A, co-payment 20% for clinics, valid 1/1/2026 – 31/12/2026, with its own rotating QR. A line notes the Al-Qandeel system answers eligibility only, with no clinical data.

What to tap

Tap “Show the card to scan” under the card, “Flip the card” for the back, or “Details and proof”.

What happens

The back lists the issuer Al-Qandeel Health Insurance, the door “Payer door (connected clinic system)”, reference CRD-QNDL-260101-7M2XK-4, version 1, key id qandeel-vc-2026-k1 and status list SL-QND #5521 · not revoked. “Details and proof” opens the card’s detail page.



Wallet: Al-Ghayma beneficiary card

#/card?c=ghy

What you see

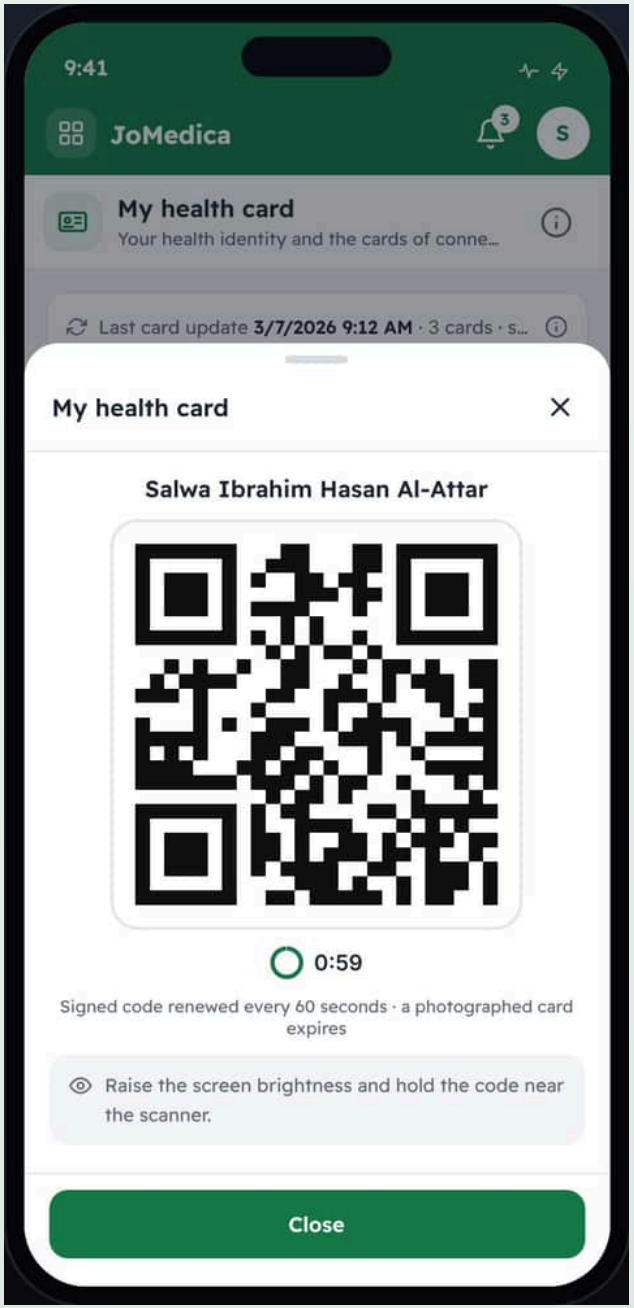
The “Al-Ghayma” tab shows a terracotta card, “Verified by the hub”: Beneficiary card · Al-Ghayma Charity Clinic, beneficiary no. GHY-B-00731, Active, entitled to general consultations and chronic-disease medicines at a reduced price, valid to 30/6/2027, with a rotating QR.

What to tap

Tap “Flip the card” or “Details and proof”, or the demo control “Simulate: Al-Ghayma revoked the card” in the review strip at the top.

What happens

The back shows reference CRD-GHYM-260701-5R3QD-2 and status list SL-GHY #731 · not revoked. The demo control marks the card revoked, with the notification “Al-Ghayma Charity revoked your card · reason: eligibility ended”; it stays in the wallet history, and “Reset the wallet” restores it.



Show the card to scan

#/card#sheet=show

What you see

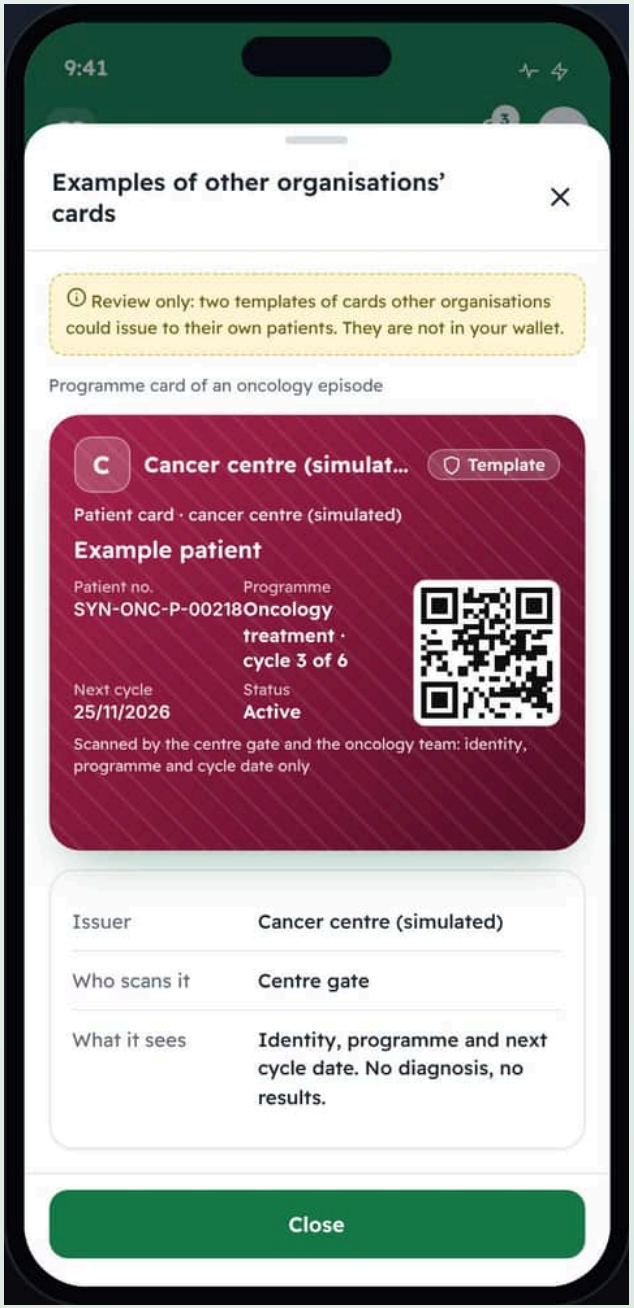
The full-screen “My health card” sheet shows Salwa’s name and a large QR with a countdown, “Signed code renewed every 60 seconds · a photographed card expires”, and the tip “Raise the screen brightness and hold the code near the scanner.”

What to tap

Hold the code to the scanner; the only control is “Close” at the bottom.

What happens

The sheet closes back to the wallet. What a scanner learns depends on who it is: a reception, insurer or device sees only its own tier, as set out under “What is shown”, and each scan appears in the Scan log.



Examples of other organisations' cards

#/card#sheet=gallery

What you see

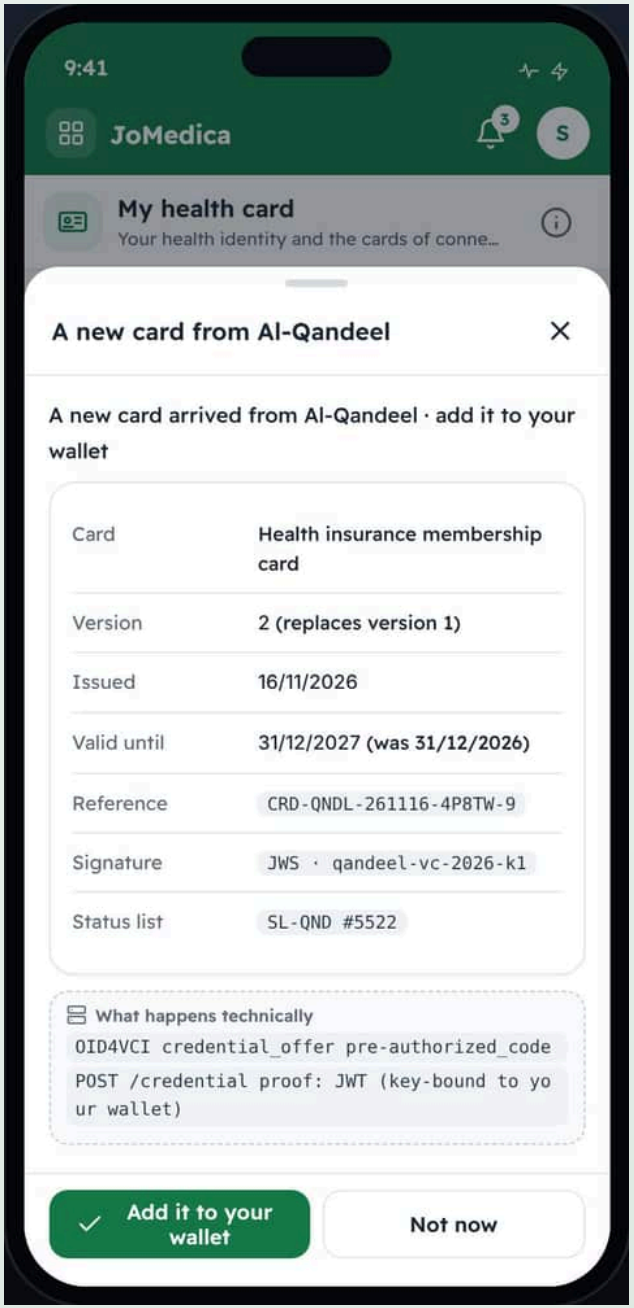
The sheet "Examples of other organisations' cards" says it is review only and the cards are not in the wallet. First, a "Programme card of an oncology episode" from "Cancer centre (simulated)": patient no. SYN-ONC-P-00218, oncology treatment cycle 3 of 6, next cycle 25/11/2026; then a "Government beneficiary card".

What to tap

Scroll through the two templates; "Close" at the bottom returns to the wallet. The sheet opens from the link "Examples of other organisations' cards (review)" below the wallet.

What happens

The second template is a beneficiary card from "Military Medical Services (simulated)", SYN-RMS-B-10442, valid to 31/12/2027. Each lists who scans it and what they see, for example "Identity, programme and next cycle date. No diagnosis, no results."



A new card from Al-Qandeel (accept)

#/card#sheet=accept

What you see

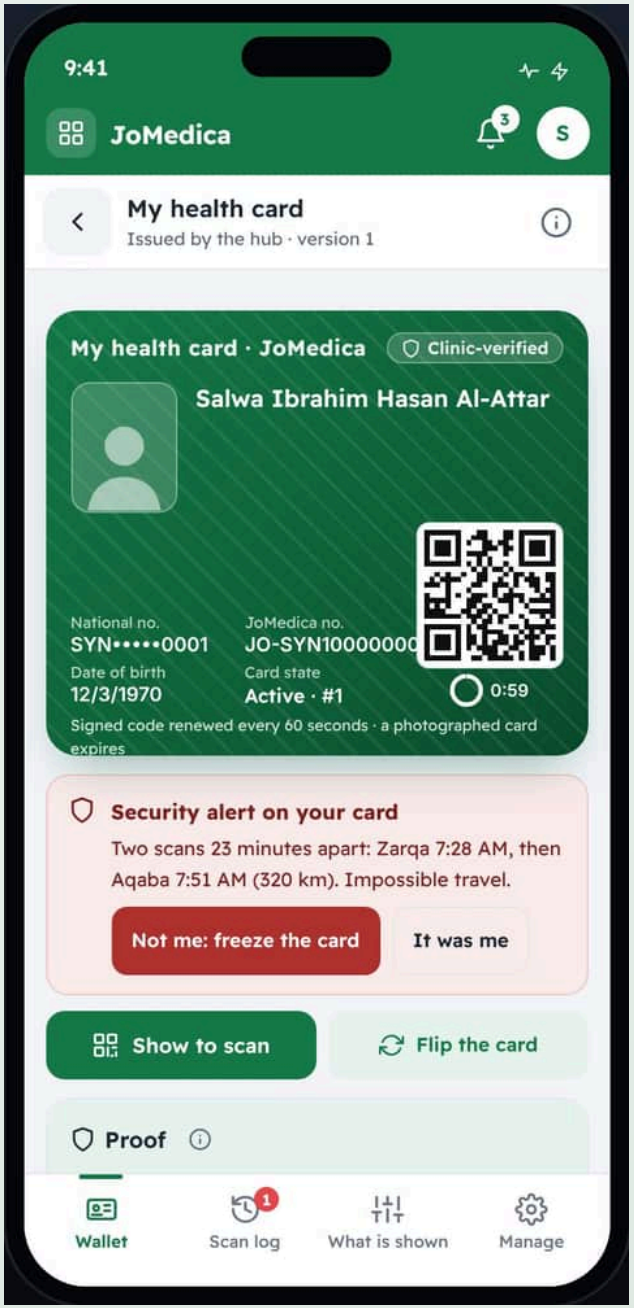
The sheet “A new card from Al-Qandeel” reads “A new card arrived from Al-Qandeel · add it to your wallet”: Health insurance membership card, version 2 (replaces version 1), issued 16/11/2026, valid until 31/12/2027 (was 31/12/2026), reference CRD-QNDL-261116-4P8TW-9, signature JWS · qandeel-vc-2026-k1.

What to tap

Tap “Add it to your wallet”, or “Not now” to leave the offer open; the review strip then shows “Open the new card from Al-Qandeel”.

What happens

The sheet closes with the toast “The new card was added to your wallet · valid until 31/12/2027”, and the Al-Qandeel card shows version 2. In the demo, this sheet arrives through the demo control “Simulate: Al-Qandeel renewed the card for 2027”.



Detail: my health card

#/wallet/hc

What you see

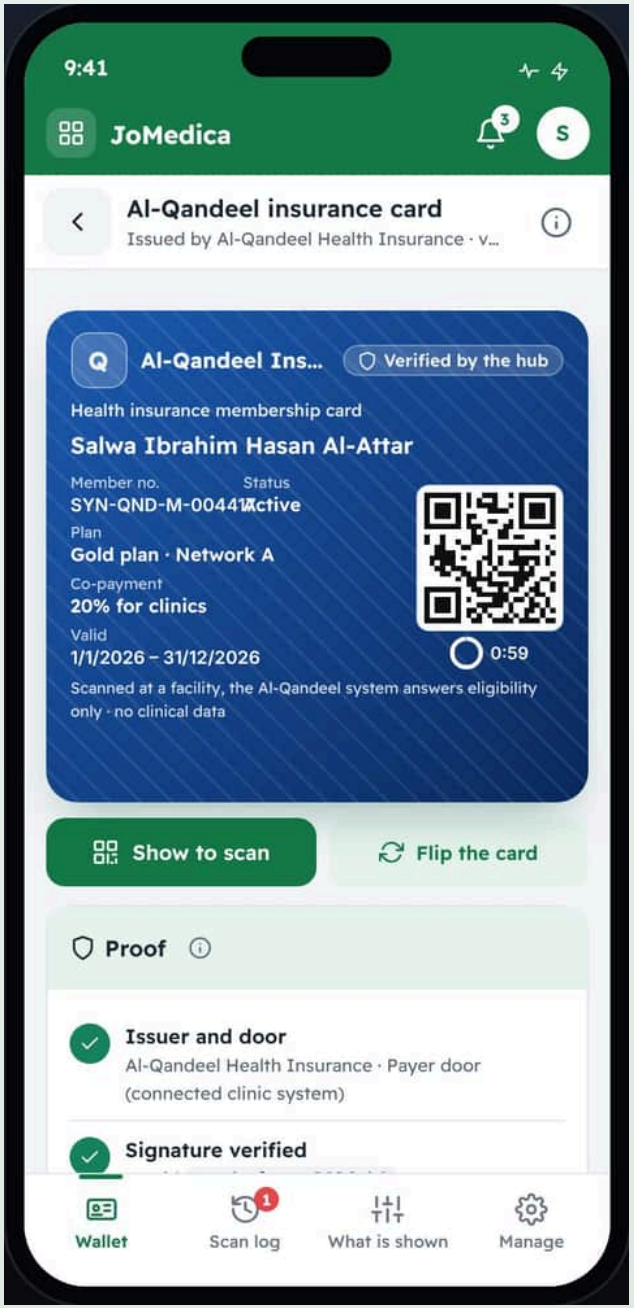
The detail page “My health card · Issued by the hub · version 1” repeats the card, then the security alert with “Not me: freeze the card” and “It was me”, then “Show to scan” and “Flip the card”, and the start of the “Proof” card.

What to tap

Scroll through “Proof” and “Who can verify it and what they see”, or tap a row under “Scan log of this card”; the back arrow returns to the wallet.

What happens

Proof shows the National hub (JoMedica), “Signature verified” with key id jm-hub-2026-k3, “Status list check: not revoked” (SL-JMED #140, checked 16/11/2026 10:56 AM) and valid until 3/7/2029. The five audiences follow, from Anyone to Devices, then this card’s scans.



Detail: Al-Qandeel card

#/wallet/qnd

What you see

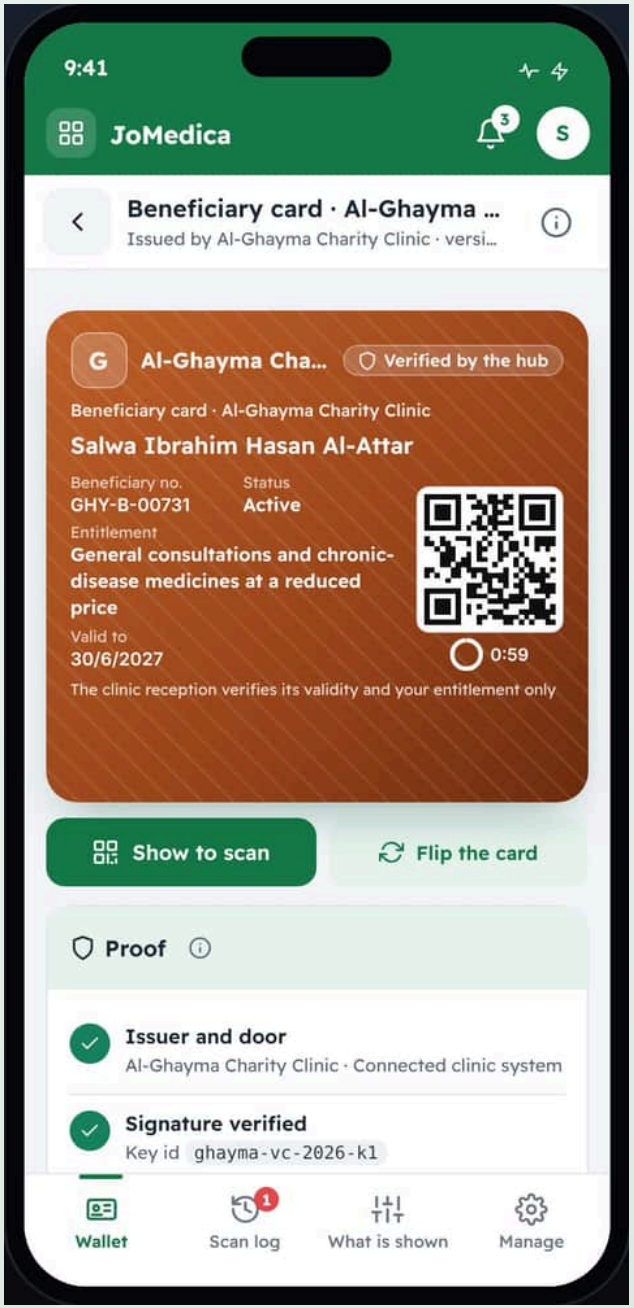
"Al-Qandeel insurance card · Issued by Al-Qandeel Health Insurance · version 1": the blue card, "Show to scan" and "Flip the card", then "Proof": the issuer and door "Payer door (connected clinic system)", and "Signature verified" with key id qandeel-vc-2026-k1.

What to tap

Scroll to "Full log of this card" under its two scans, or to the "Show it on Home" switch under "The card on Home".

What happens

Status list SL-QND #5521 is not revoked and the card is valid until 31/12/2026; verified professionals and devices "Does not see this card". The log button opens the Scan log filtered to Al-Qandeel; switching off shows "Hidden from Home and kept in the wallet".



Detail: Al-Ghayma card

#/wallet/ghy

What you see

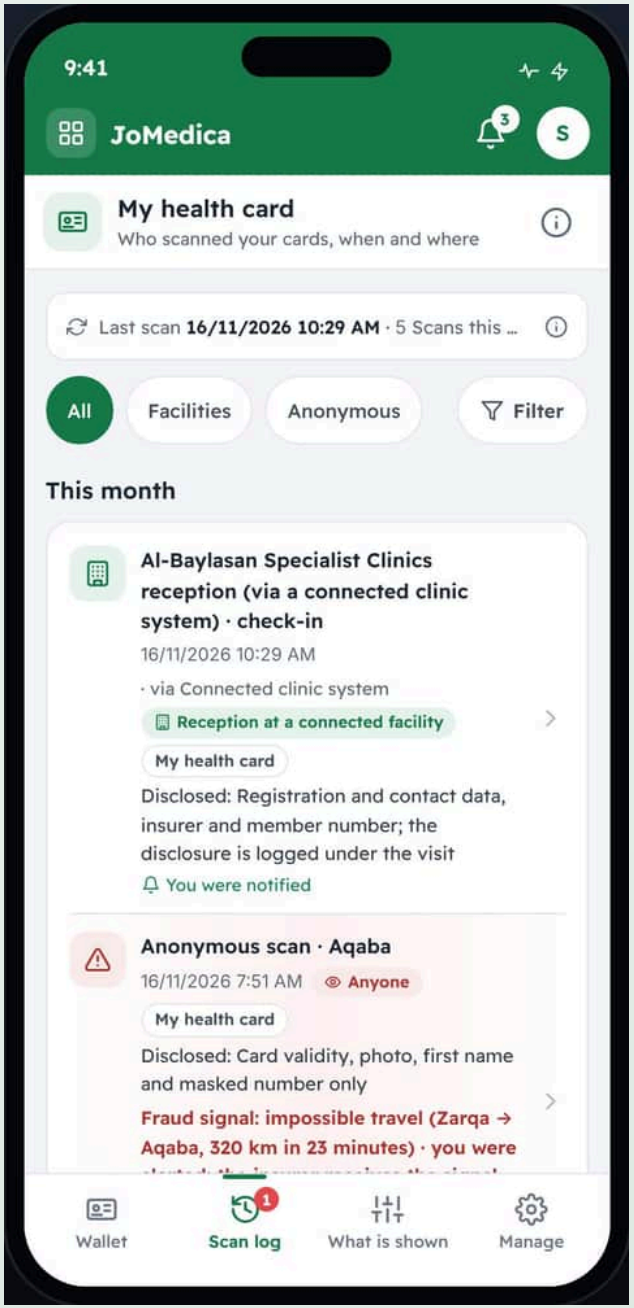
“Beneficiary card · Al-Ghayma Charity” (issued by Al-Ghayma Charity Clinic · version 1) shows the card, then “Proof”: Al-Ghayma Charity Clinic · Connected clinic system, “Signature verified” (ghayma-vc-2026-k1) and “Status list check: not revoked”.

What to tap

Scroll to “Who can verify it and what they see” and “Scan log of this card”, or tap “Full log of this card”.

What happens

Only the Al-Ghayma clinic reception sees name, beneficiary number, entitlement and validity; other connected facilities see validity only, and professionals, insurers and devices do not see it. The log lists checks on 12/11/2026 11:05 AM and 14/10/2026 9:20 AM.



Scan log

#/scans

What you see

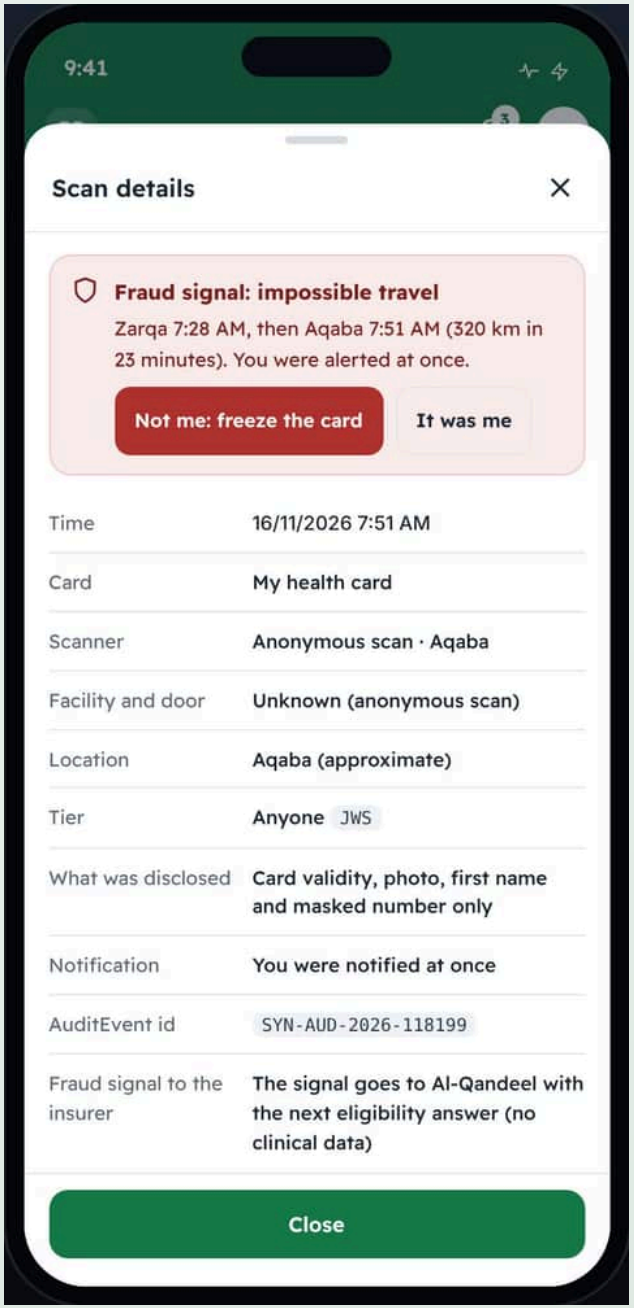
The summary line starts “Last scan 16/11/2026 10:29 AM”. Under “This month” comes the Al-Baylasan Specialist Clinics reception check-in at 10:29 AM, disclosing registration and contact data, insurer and member number; then an “Anonymous scan · Aqaba” at 7:51 AM with the fraud signal “impossible travel (Zarqa → Aqaba, 320 km in 23 minutes)”.

What to tap

Tap a scan for its details, “Not me: freeze the card” or “It was me” under the Aqaba scan, or the “All”, “Facilities” and “Anonymous” chips and “Filter”.

What happens

A scan opens the “Scan details” sheet. Further down this month: the Al-Sanawbar sample-collection device at 7:28 AM, an Al-Qandeel eligibility check on 15/11/2026 and an Al-Ghayma check on 12/11/2026; “Earlier” goes back to the Wadi Al-Sindyan check-in on 17/8/2026.



Scan details (fraud signal)

#/scans#sheet=scan

What you see

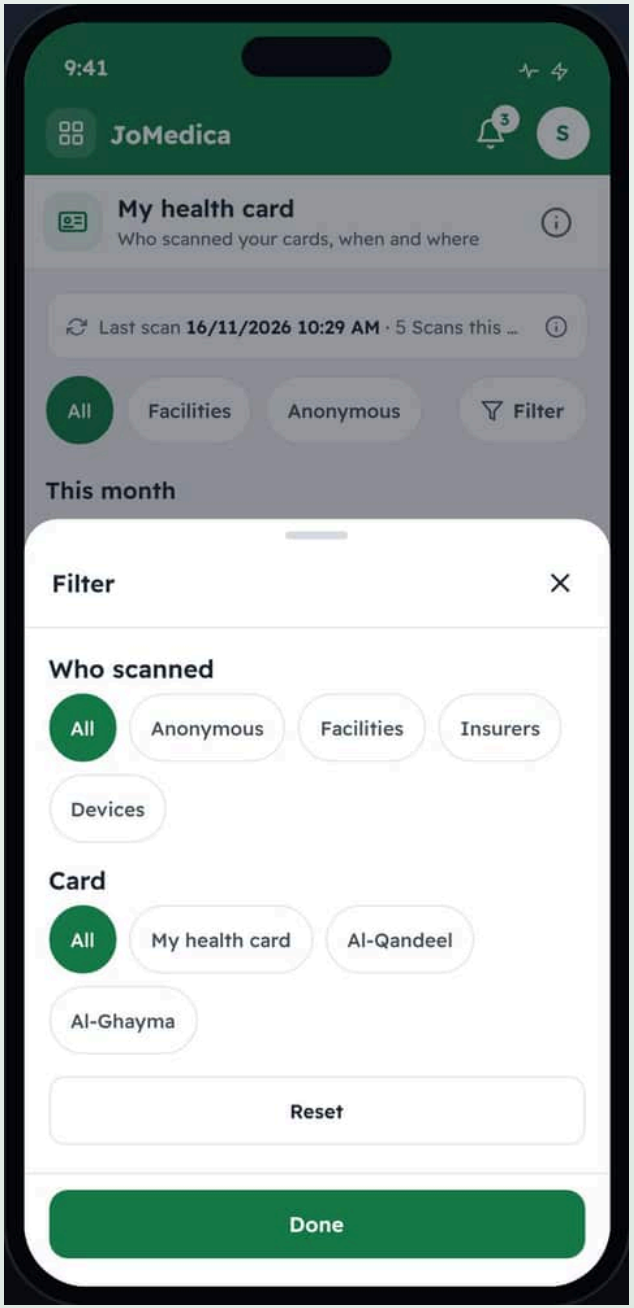
"Scan details" for the Aqaba scan opens with a red "Fraud signal: impossible travel" banner (Zarqa 7:28 AM, then Aqaba 7:51 AM, 320 km in 23 minutes), then time 16/11/2026 7:51 AM, card "My health card", scanner "Anonymous scan · Aqaba", tier "Anyone" and AuditEvent id SYN-AUD-2026-118199.

What to tap

Tap "Not me: freeze the card" or "It was me" in the banner, or "Close" at the bottom.

What happens

Freezing closes the sheet with "Card frozen and your insurer alerted"; "It was me" shows "Thanks · recorded as you" and clears the alert. The sheet also says the signal goes to Al-Qandeel with the next eligibility answer, without clinical data.



Filter the scan log

#/scans#sheet=_filters

What you see

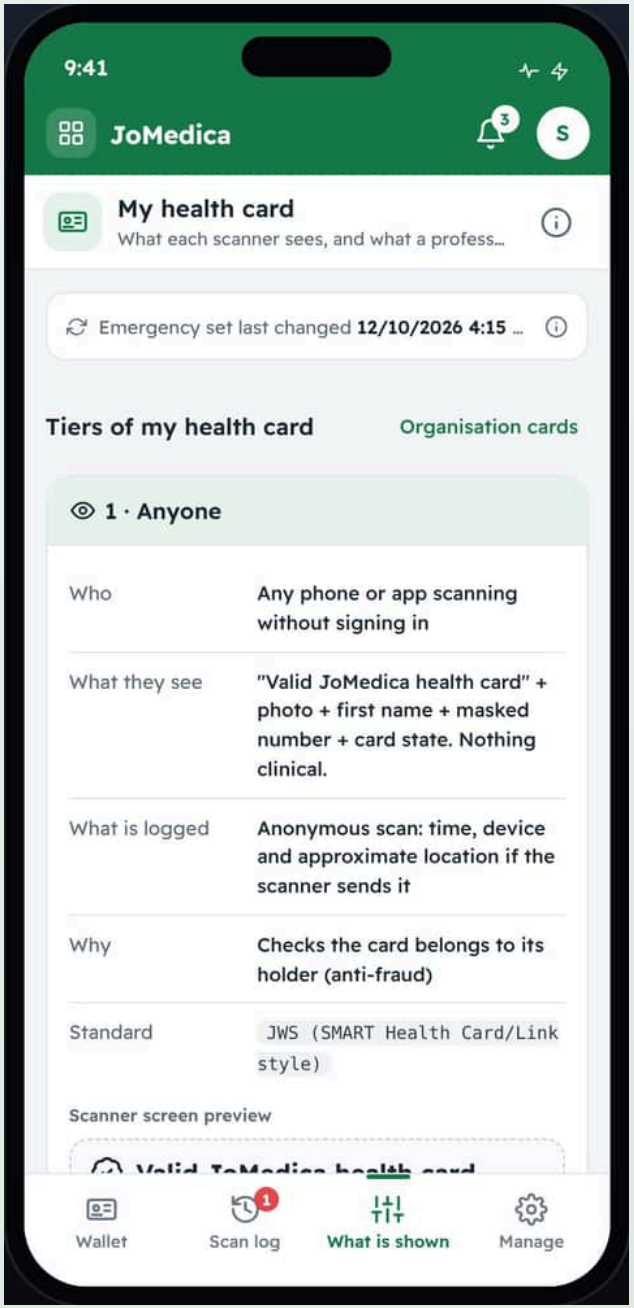
The “Filter” sheet over the Scan log has two chip groups: “Who scanned” (All, Anonymous, Facilities, Insurers, Devices) and “Card” (All, My health card, Al-Qandeel, Al-Ghayma), with “Reset” and “Done”.

What to tap

Pick one chip in each group, then tap “Done”; “Reset” returns both groups to “All”.

What happens

The log narrows to the matching scans, and the “Filter” button shows how many filters are active. Choosing “Al-Qandeel” leaves its eligibility checks of 15/11/2026 and 2/10/2026.



What is shown: tiers and emergency set

#/shown

What you see

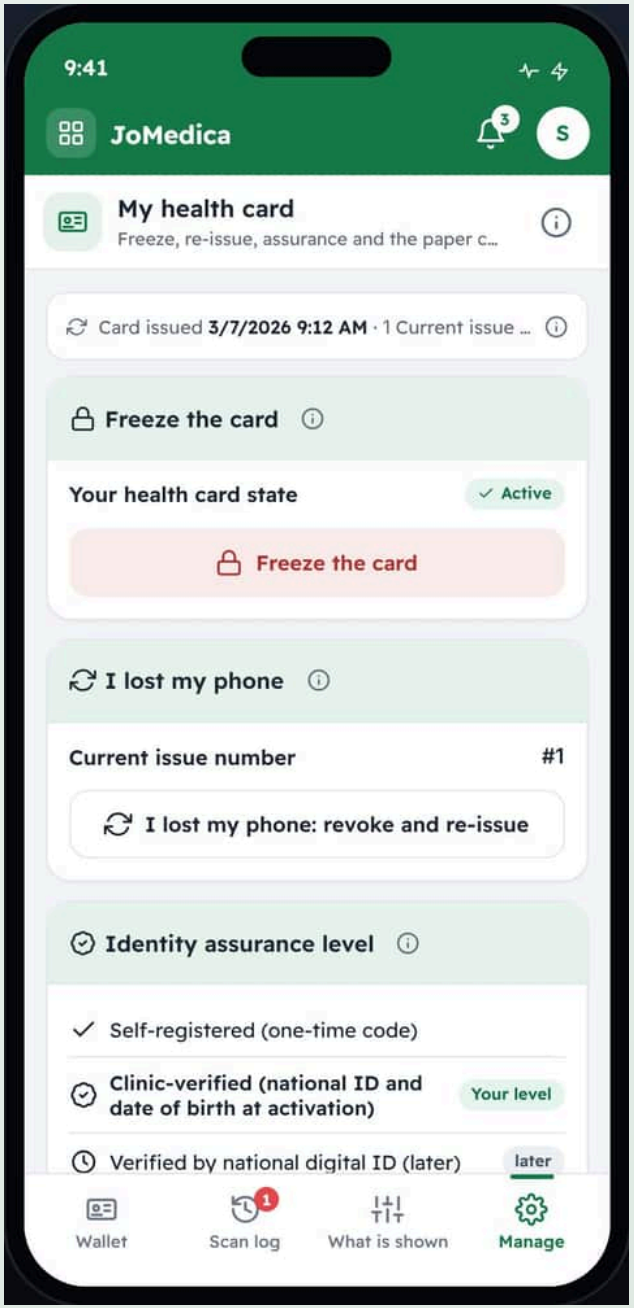
“Tiers of my health card” appear under “Emergency set last changed 12/10/2026 4:15 PM”. Tier 1 · Anyone: any phone scanning without signing in sees “Valid JoMedica health card” + photo + first name + masked number + card state, nothing clinical, followed by a scanner screen preview.

What to tap

Scroll through tiers 2 to 5 and tap a preview link such as “The reception screen (review)”, or use the switches in the “Emergency set” at the bottom; the “Organisation cards” button returns to the wallet.

What happens

The preview links open the other parties’ screens. In the Emergency set, blood group and allergies are “Always included”; current medicines, chronic conditions and emergency contact have switches; “Sensitive sections” stay locked unless allowed, and “What the professional sees now” updates at once.



Manage

#/manage

What you see

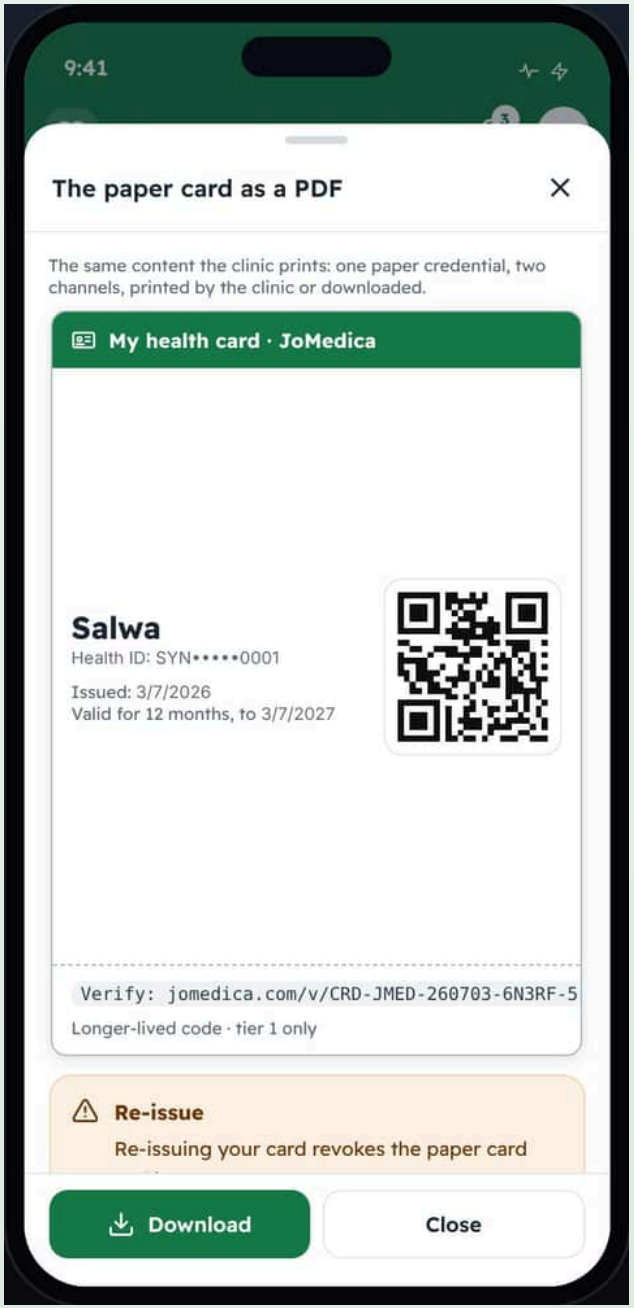
Under “Card issued 3/7/2026 9:12 AM”, Manage shows “Freeze the card” with state “Active”, “I lost my phone” with issue number #1, and “Identity assurance level”, where “Clinic-verified” is “Your level” and “Verified by national digital ID” comes later.

What to tap

Tap “Freeze the card” or “I lost my phone: revoke and re-issue”; the national digital ID button is disabled. Below, “The paper card” has “Ask for it to be printed at the clinic” and “Download as PDF”.

What happens

Freezing shows “Card frozen · refused at every scan”, the badge “Frozen” and an “Unfreeze” button; the lost-phone button opens a confirmation. Further down: Karim Ahmad Al-Najjar’s child card as the custodian Rana Al-Sabbagh sees it, and scan notifications set to “Every scan”.



The paper card as a PDF

#/manage#sheet=paperPdf

What you see

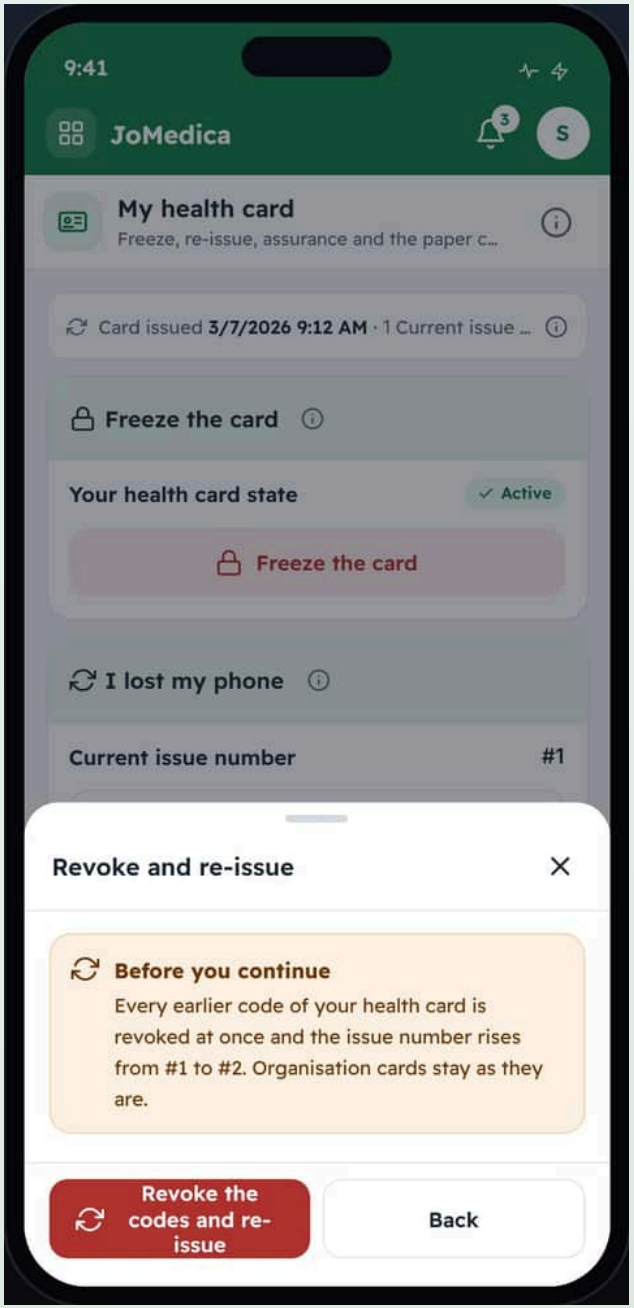
"The paper card as a PDF" shows an A6 preview: My health card · JoMedica, Salwa, Health ID SYN•••••0001, issued 3/7/2026, valid for 12 months to 3/7/2027, "Verify: jomedica.com/v/CRD-JMED-260703-6N3RF-5", "Longer-lived code · tier 1 only", and a note that re-issuing revokes the paper card and its PDF copy.

What to tap

Tap "Download" at the bottom of the sheet to save the PDF, or "Close" beside it to return to Manage.

What happens

"Download" shows the toast "The paper card download started (PDF, mock)". The PDF carries the same credential and reference as the clinic print; only a re-issue changes them.



Confirm revoke and re-issue

#/manage#sheet=reissue

What you see

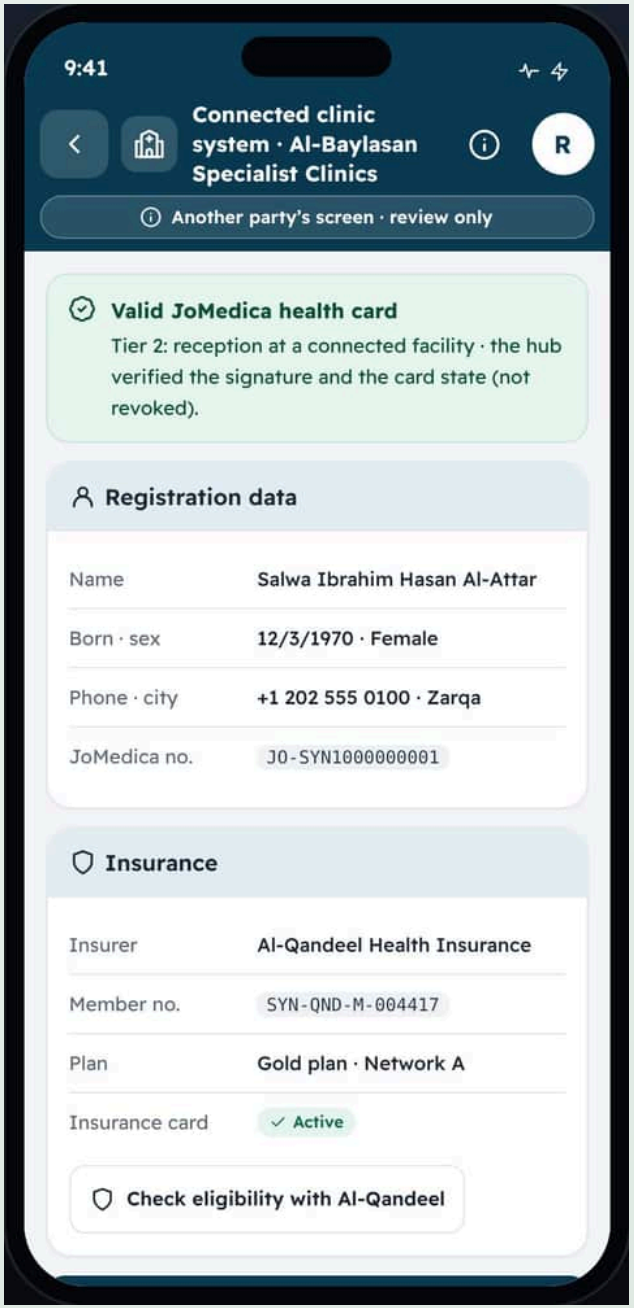
The “Revoke and re-issue” sheet, headed “Before you continue”, explains that every earlier code of the health card is revoked at once, the issue number rises from #1 to #2, and organisation cards stay as they are.

What to tap

Tap the red “Revoke the codes and re-issue” at the bottom of the sheet to confirm, or “Back” to keep the current card.

What happens

The sheet closes with “Card re-issued · earlier codes revoked”; the issue number becomes #2, the QR restarts, any freeze is lifted, and the event is added to the card’s history.



Other party: Al-Baylasan reception

#/demo/reception

What you see

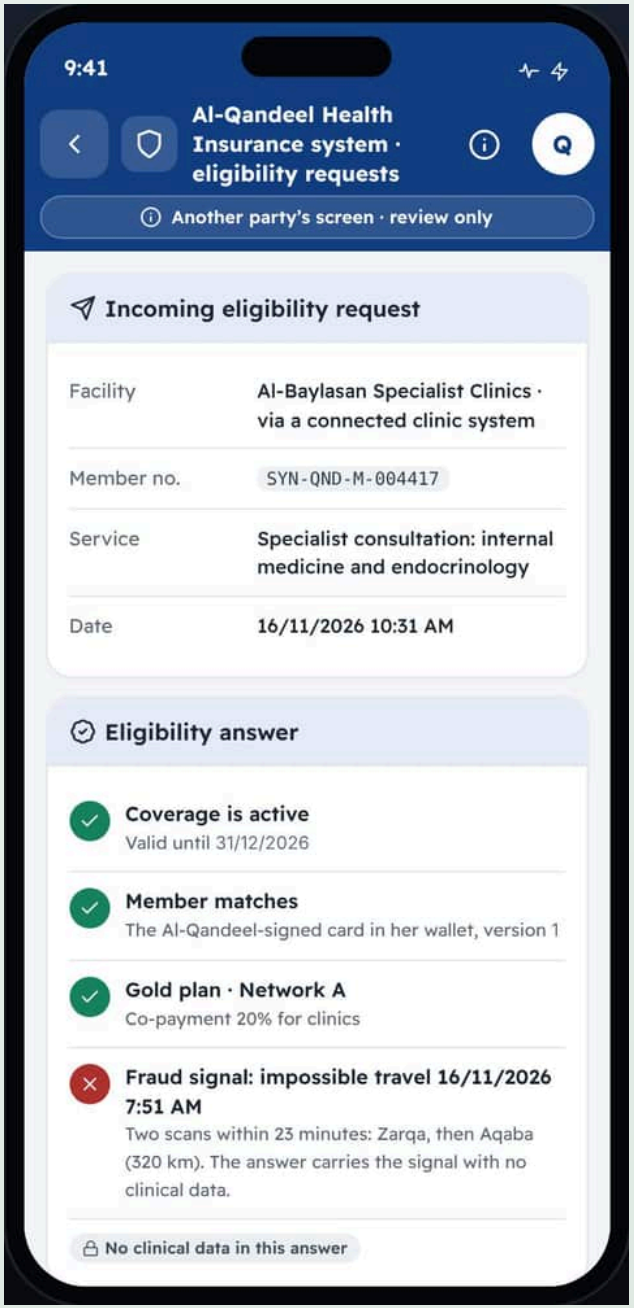
Another party's screen, "review only": the connected clinic system at Al-Baylasan Specialist Clinics after scanning Salwa's card. "Valid JoMedica health card" (tier 2), then registration data (name, 12/3/1970 · Female, +1 202 555 0100 · Zarqa, JO-SYN1000000001) and insurance (Al-Qandeel, SYN-QND-M-004417, Gold plan · Network A, Active).

What to tap

Tap "Check eligibility with Al-Qandeel", or "Check in / start visit" below it; the back arrow at the top returns to the wallet.

What happens

The eligibility button opens the insurer screen. Check-in shows "Checked in · the disclosure is logged under the visit" and the banner "Visit SYCS-BYLC-VN-20261116-0001 created", with "See the disclosure in the patient's scan log".



Other party: Al-Qandeel system

#/demo/insurer

What you see

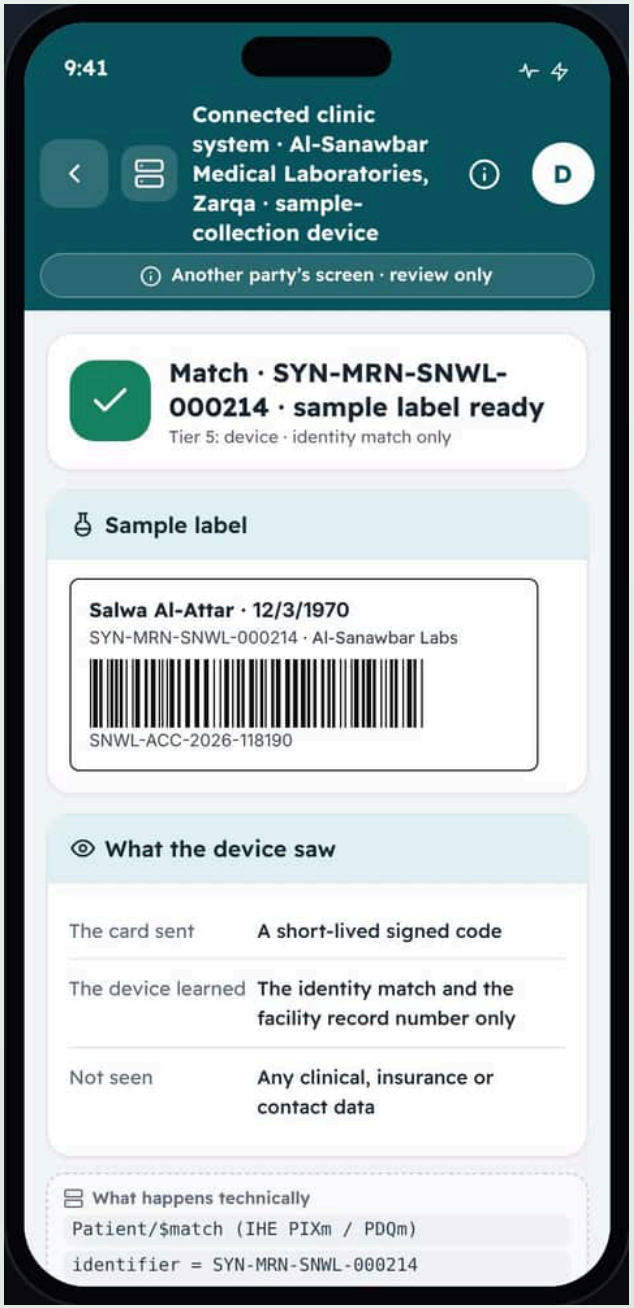
The Al-Qandeel eligibility screen (review only): an incoming request from Al-Baylasan Specialist Clinics for member SYN-QND-M-004417, a specialist consultation in internal medicine and endocrinology on 16/11/2026 10:31 AM, and the answer: coverage active until 31/12/2026, member matches (card version 1), Gold plan · Network A.

What to tap

Nothing on this screen is tappable except the back arrow at the top, which returns to the wallet.

What happens

Under the answer, the red line “Fraud signal: impossible travel 16/11/2026 7:51 AM” explains the answer carries the signal with no clinical data, then the badge “No clinical data in this answer”. If Salwa answered “It was me”, the signal is not shown.



Other party: lab device

#/demo/device

What you see

The Al-Sanawbar Labs sample-collection device screen (review only): “Match · SYN-MRN-SNWL-000214 · sample label ready” (tier 5), a sample label for Salwa Al-Attar · 12/3/1970 with accession SNWL-ACC-2026-118190, then “What the device saw”: a short-lived signed code; it learned only the identity match and record number.

What to tap

Nothing on this screen is tappable except the back arrow at the top, which returns to the wallet.

What happens

The screen states the device saw no clinical, insurance or contact data. If the card has been frozen, this screen shows “Frozen card · the scan was refused” instead.

P14

Professional card

The Professional card is a health professional’s verified identity in JoMedica: a card with a signed code renewed every 60 seconds, claims issued by the Ministry, council, board, union and facilities that the holder cannot edit, sign-in to the national platform and the connected clinic system, and a log of every scan, check and sign-in. Every page is seen as Dr. Hala Al-Bitar, a family medicine specialist; it opens from “Open my card” in the Professional profile or from “All apps”, and the bottom tabs switch between Card, Claims, Sign-in and Log. All people and data in this prototype are synthetic.

21 screens and states · Interactive prototype: betariq.com/prototype/P14-professional-card/



P14 Professional card · Screen 1 of 21

Card: front, back and assurance ladder

#/card

What you see

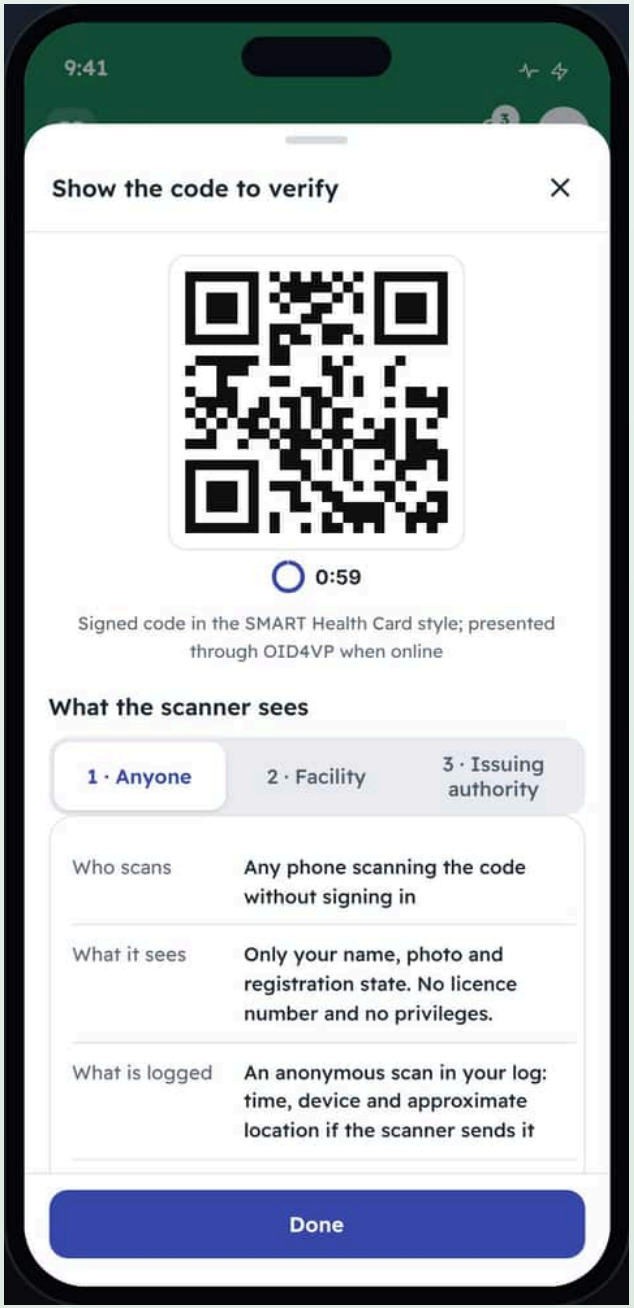
The page shows the card face: “Professional card · JoMedica”, “Council-verified”, Dr. Hala Samir Al-Bitar, Family medicine specialist, licence SYN-MED-104211, national number masked as SYN•••••0042, registration “Active”, 6 claims, and a QR code with a 1:00 countdown, renewed every 60 seconds. Below, “Your identity assurance level” runs Self-registered, then “Council-verified · your level”, then “National digital ID later”.

What to tap

Under the card are “Flip the card”, “Show the code to verify” and “Sign in to the connected clinic system”. Further down are links to her public profile and the Professional profile, “Edit” in “Who writes what”, and “Full log”.

What happens

“Flip the card” shows the back, “Claims by issuer”, with expiry dates, including the Al-Ghayma privileges “being issued”. “Show the code to verify” opens the three-tier sheet, the sign-in button starts step 1 in the Sign-in tab, and “Edit” opens the personal data sheet.



Present the code: three tiers

#/card#sheet=present

What you see

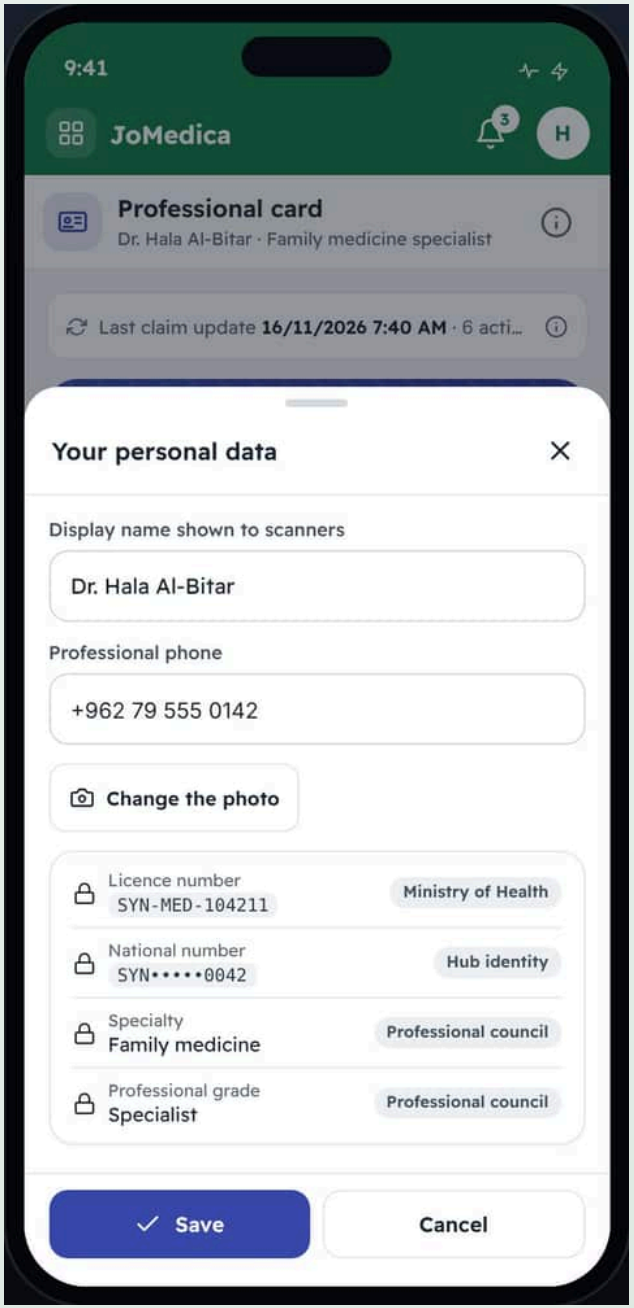
The “Show the code to verify” sheet shows a large QR code with a 1:00 countdown, signed in the SMART Health Card style. Under “What the scanner sees”, tier “1 · Anyone” is selected: any phone scanning without signing in sees only her name, photo and registration state, no licence number and no privileges, and it is logged as an anonymous scan.

What to tap

Tap tier “2 · Facility” or “3 · Issuing authority” to compare what each scanner sees, then “Done” at the bottom of the sheet.

What happens

The table and scanner preview change: a connected facility sees only its own privileges and the licence, and an issuing authority sees only what it issued, not what other authorities issued. The code stays the same; the scanner’s identity decides what appears.



Personal data (editable)

#/card#sheet=personal

What you see

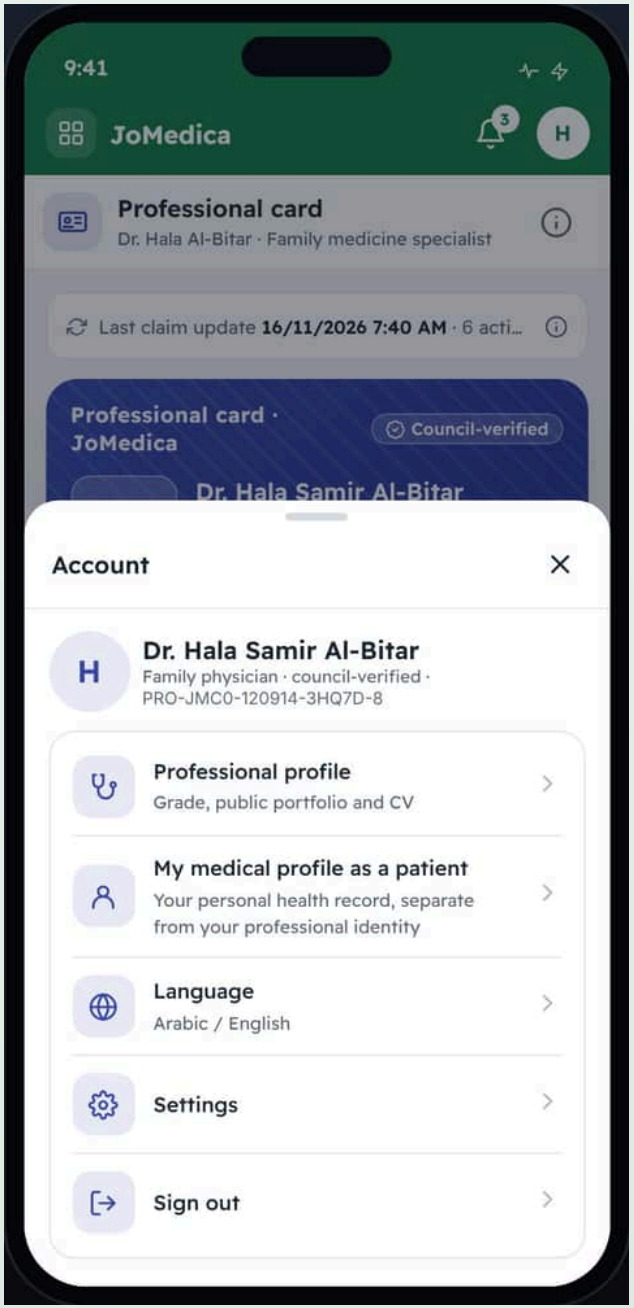
The “Your personal data” sheet has two editable fields, “Display name shown to scanners” (Dr. Hala Al-Bitar) and “Professional phone” (+962 79 555 0142), and a “Change the photo” button. Below are locked fields with their source: licence number (Ministry of Health), national number (hub identity), specialty Family medicine and grade Specialist (professional council).

What to tap

Edit the display name or phone, or tap “Change the photo”, then “Save” at the bottom of the sheet, or “Cancel”.

What happens

“Save” shows “Your personal data was saved. The licence and registration are not edited here”. “Change the photo” explains that a new photo appears after the council reviews it.



Account (professional items)

#/card#sheet=_account

What you see

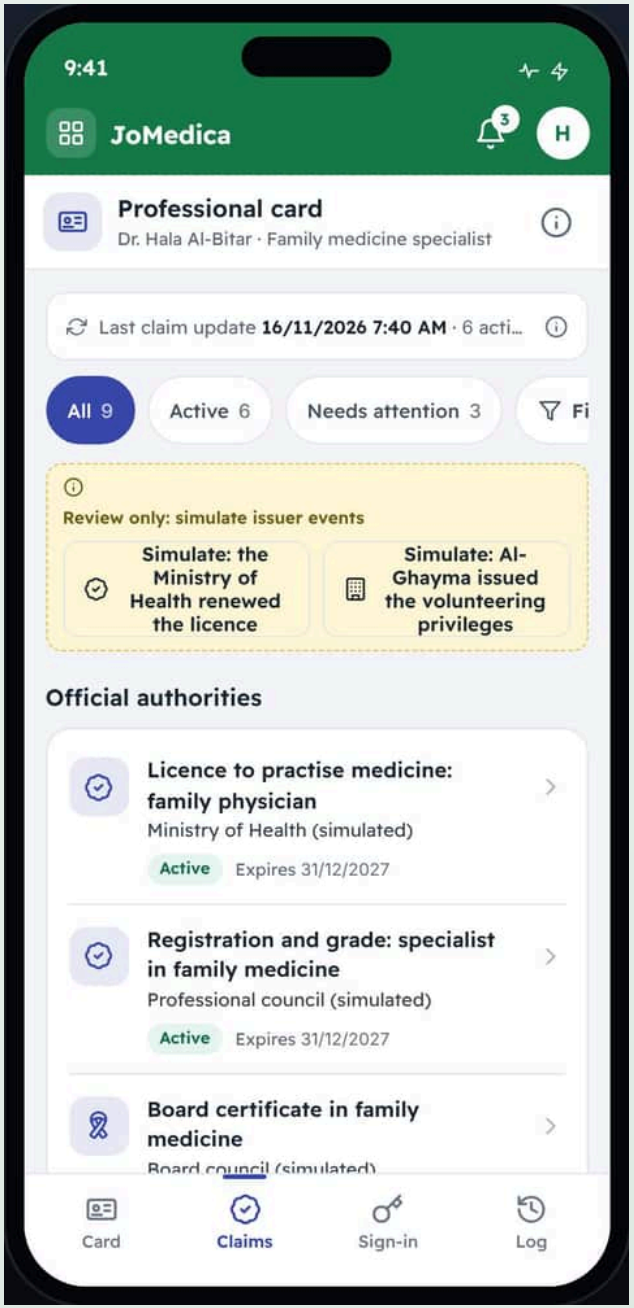
The “Account” sheet shows Dr. Hala Samir Al-Bitar, “Family physician · council-verified”, professional number PRO-JMC0-120914-3HQ7D-8, then “Professional profile” (grade, public portfolio and CV), “My medical profile as a patient” (her personal health record, separate from her professional identity), then Language, Settings and Sign out.

What to tap

Tap “Professional profile” or “My medical profile as a patient”, “Language” to switch between Arabic and English, or “Sign out”.

What happens

“Professional profile” opens the Professional profile app on her Directory card. “My medical profile as a patient” leads to her own health record, and “Language” switches the whole interface.



Claims: by issuer

#/claims

What you see

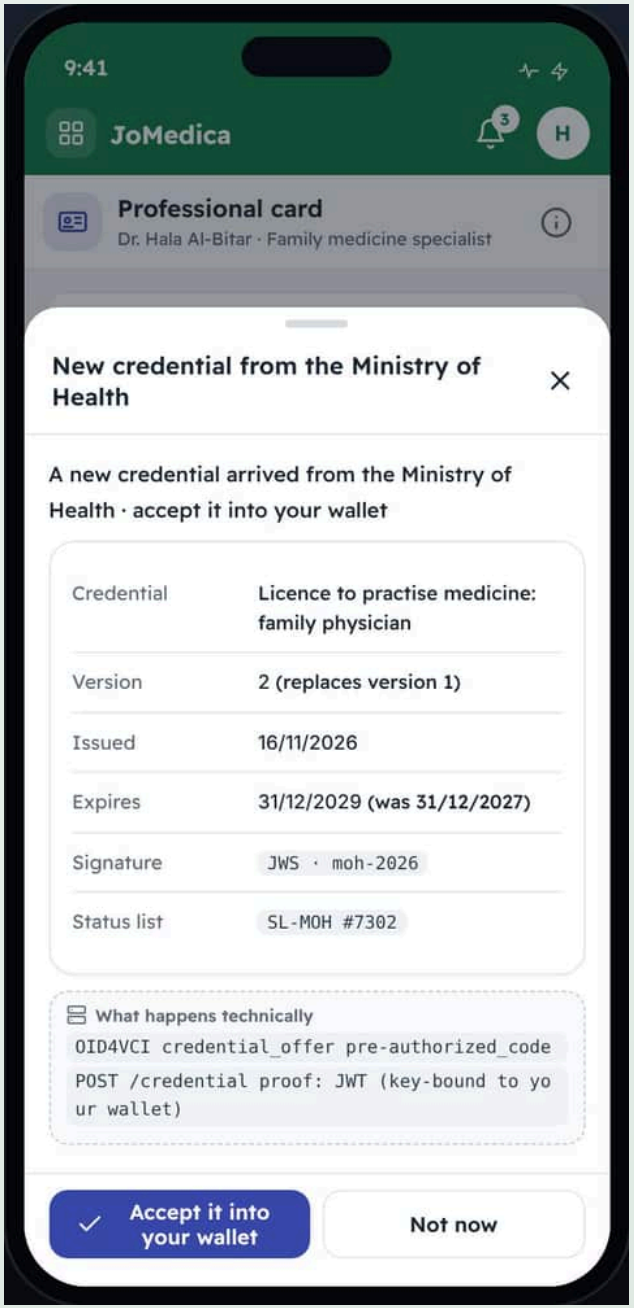
“Claims” shows chips All 9, Active 6 and Needs attention 3, and a demo strip, “Review only: simulate issuer events”. Under “Official authorities” are the licence to practise medicine (Ministry of Health, to 31/12/2027), registration and grade (council), the board certificate (no expiry) and union membership, “Expiring soon”, 31/3/2027. Below come “Facilities”, “Training and development” and “Not held yet”.

What to tap

Tap a claim to open its details, a chip to filter, or the demo controls “Simulate: the Ministry of Health renewed the licence” and “Simulate: Al-Ghayma issued the volunteering privileges”.

What happens

The Ministry simulation shows a new-credential notification and opens the acceptance sheet. The Al-Ghayma simulation turns the volunteering privileges “Active” with “Notification: Al-Ghayma Clinic issued your volunteering privileges”.



Accept a new Ministry of Health credential

#/claims#sheet=accept

What you see

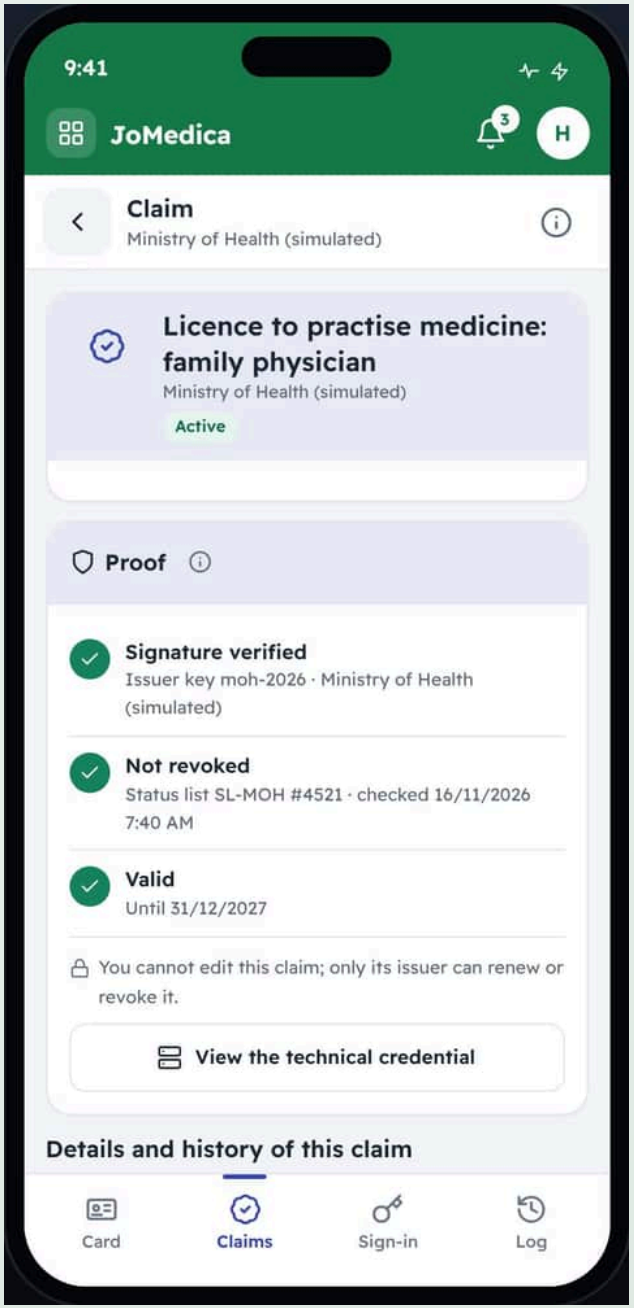
The “New credential from the Ministry of Health” sheet reads “A new credential arrived from the Ministry of Health · accept it into your wallet”: licence to practise medicine, version 2 (replaces version 1), issued 16/11/2026, expires 31/12/2029 (was 31/12/2027), signature JWS · moh-2026, status list SL-MOH #7302, with a “What happens technically” section.

What to tap

At the bottom of the sheet are “Accept it into your wallet” and “Not now”.

What happens

Accepting closes the sheet with “Version 2 of the licence was added to your wallet · expires 31/12/2029” and adds the event to the claim’s history and the card log. “Not now” leaves the offer waiting to be accepted later.



Claim: practice licence

#/claims/C-MOH

What you see

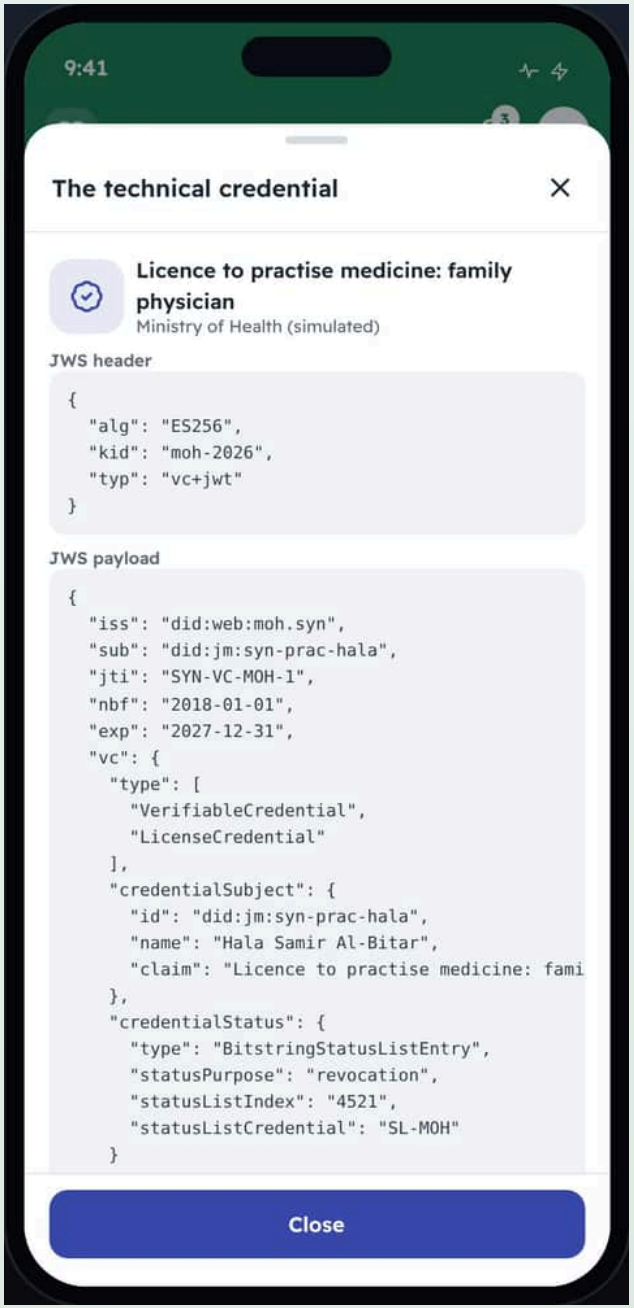
The claim page shows “Licence to practise medicine: family physician” from the Ministry of Health (simulated), “Active”. Under “Proof” are three checks: “Signature verified” with key moh-2026, “Not revoked” in status list SL-MOH #4521 (checked 16/11/2026 7:40 AM) and “Valid” until 31/12/2027, with “You cannot edit this claim; only its issuer can renew or revoke it.”

What to tap

Tap “View the technical credential”. Further down, the claim details offer “Present it by QR”, “Export PDF with QR” and “Report a problem”; the back arrow returns to the list.

What happens

“View the technical credential” opens the credential in its technical form. “Present it by QR” opens the three-tier sheet, “Export PDF with QR” shows “PDF with a verification QR prepared (simulated)”, and “Report a problem” sends a ticket to support.



Technical credential (VC)

#/claims/C-MOH#sheet=vcjson:C-MOH

What you see

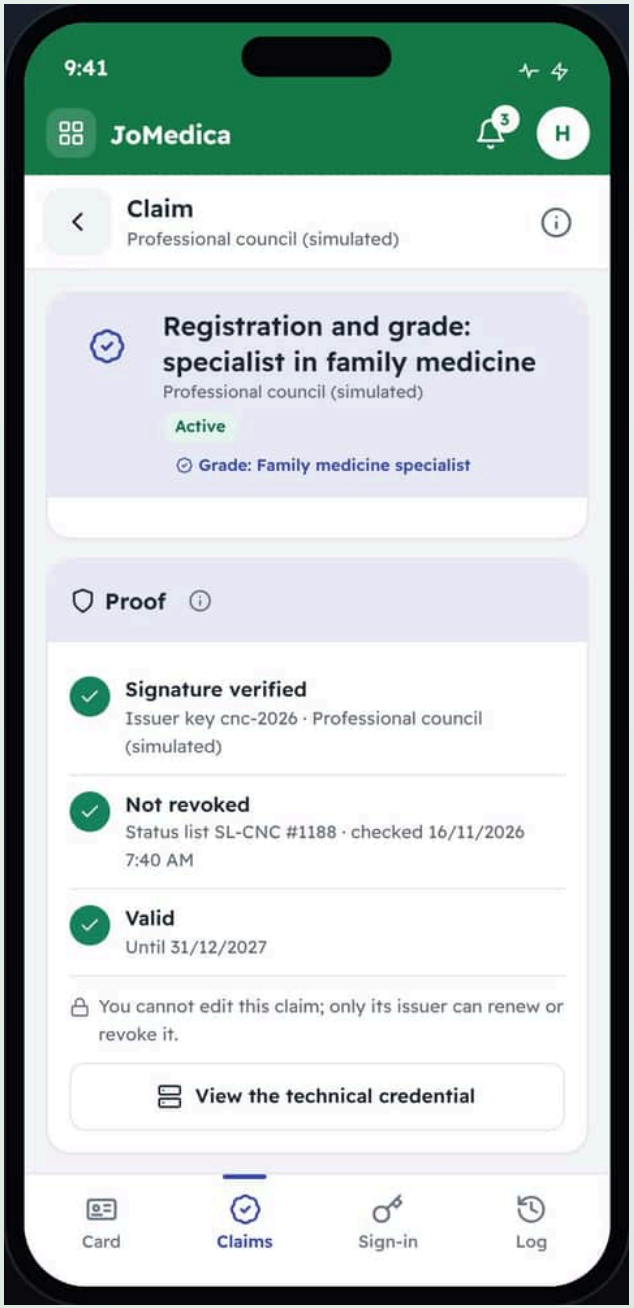
The “The technical credential” sheet shows the Ministry of Health licence as received: the JWS header (algorithm ES256, key moh-2026) and the JWS payload with identifier SYN-VC-MOH-1, validity from 2018-01-01 to 2027-12-31, the name Hala Samir Al-Bitar, and its entry 4521 in status list SL-MOH.

What to tap

The sheet is read-only and nothing in it can be edited; tap “Close” at the bottom or the close mark at the top.

What happens

The sheet closes and the licence claim page returns as it was, with its three proof checks and its details and history.



Claim: registration and grade

#/claims/C-CNC

What you see

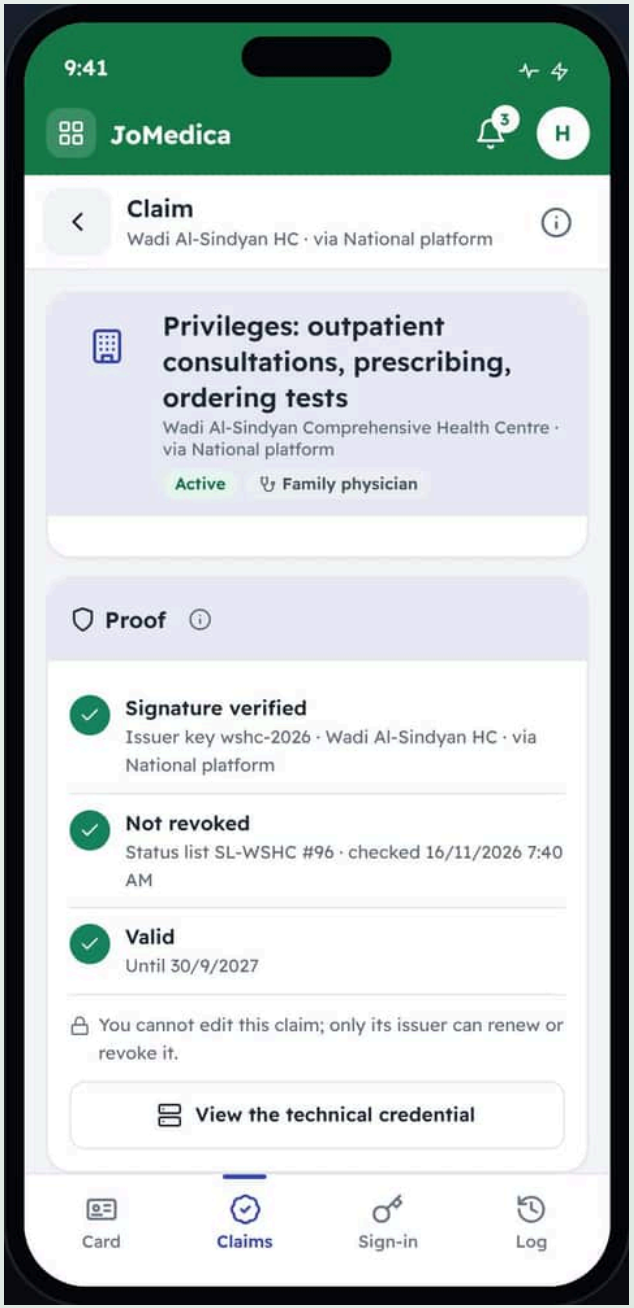
The page shows “Registration and grade: specialist in family medicine” from the professional council (simulated), “Active”, with the line “Grade: Family medicine specialist”. The proof checks: signature verified with key cnc-2026, not revoked in SL-CNC #1188, valid until 31/12/2027.

What to tap

Tap “View the technical credential”, scroll to “Details and history of this claim”, or use the back arrow to return to the claims list.

What happens

The technical sheet for this claim opens. This claim is the source of the “Family medicine specialist” grade on the card and in her Care Directory profile, and it changes only when the council issues a new version.



Claim: Wadi Al-Sindyan privileges

#/claims/C-WSHC

What you see

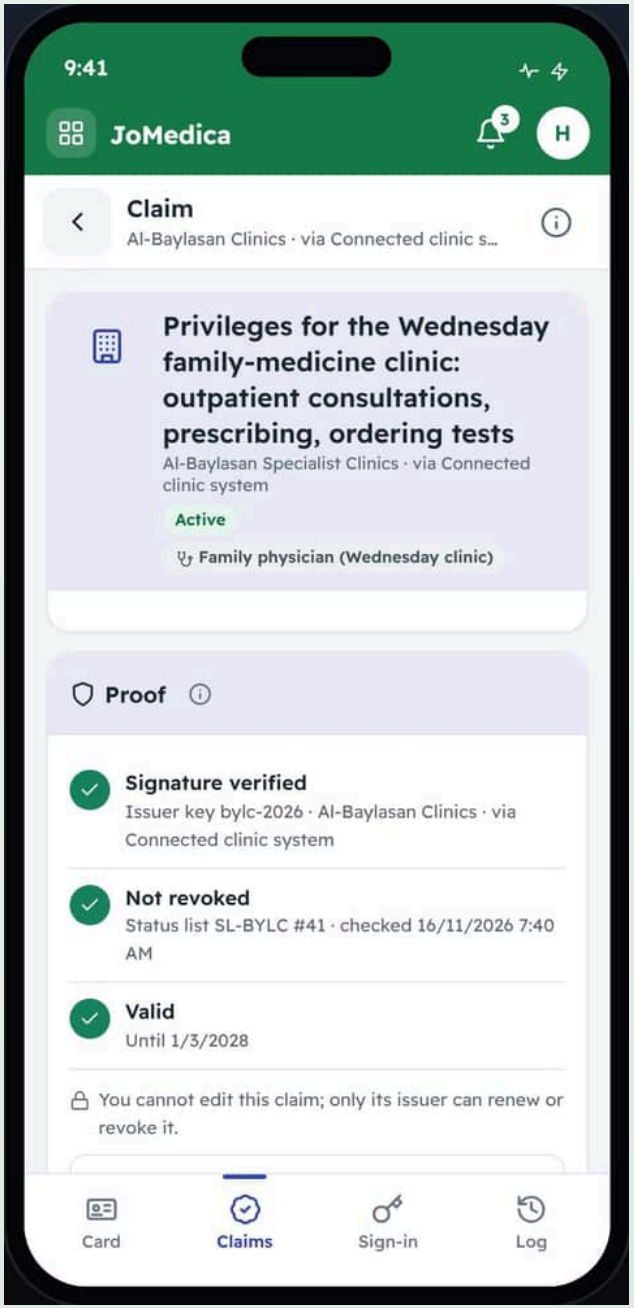
The page shows “Privileges: outpatient consultations, prescribing, ordering tests” issued by Wadi Al-Sindyan Comprehensive Health Centre via the national platform, “Active”, role “Family physician”. Proof: signature verified with key wshc-2026, not revoked in SL-WSHC #96, valid until 30/9/2027.

What to tap

Tap “View the technical credential”, the present, export and report buttons further down, or the back arrow.

What happens

The technical sheet opens. These privileges are granted by the facility through its door, so she cannot add or edit them, and a scan at the centre shows the centre only this claim with the licence.



P14 Professional card · Screen 11 of 21

Claim: Al-Baylasan Clinics privileges (Wednesday clinic)

#/claims/C-BYLC

What you see

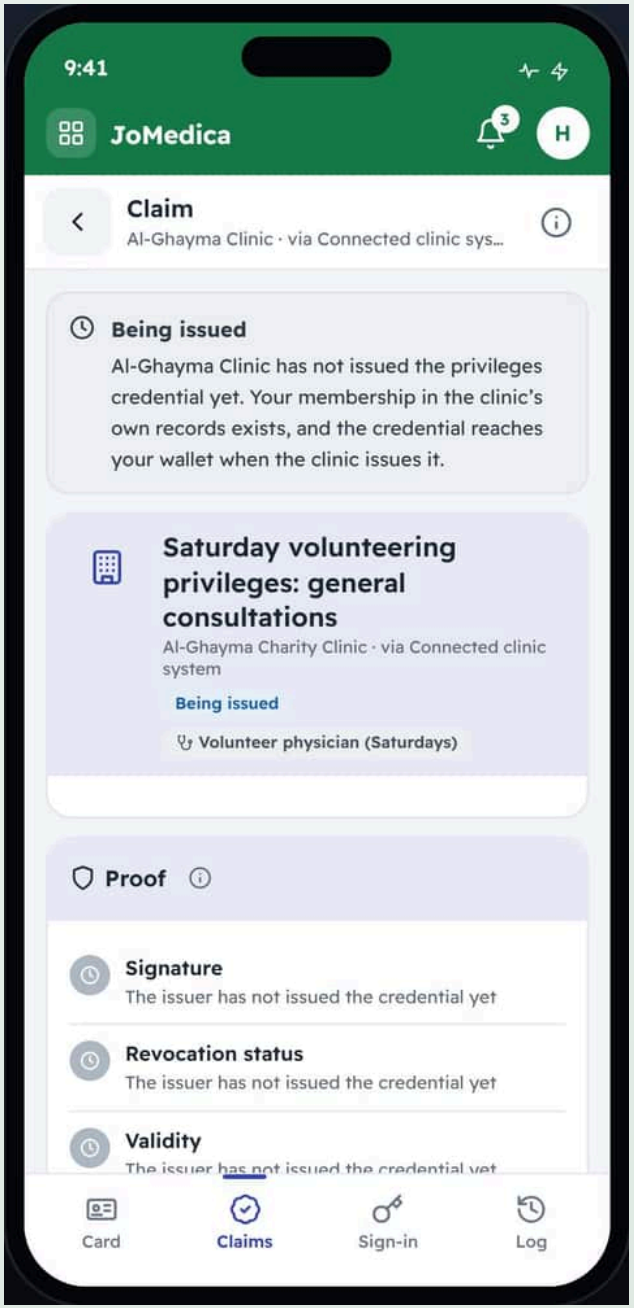
The page shows “Privileges for the Wednesday family-medicine clinic: outpatient consultations, prescribing, ordering tests” from Al-Baylasan Specialist Clinics via the connected clinic system, “Active”, role “Family physician (Wednesday clinic)”. Proof: key bylc-2026, status list SL-BYLC #41, valid until 1/3/2028.

What to tap

Tap “View the technical credential” under the proof checks, or the back arrow to return to the claims list.

What happens

The technical sheet for this claim opens. It is the credential behind her third, confirmed workplace in the Professional profile and its listing in the Care Directory.



Claim: Al-Ghayma privileges (being issued)

#/claims/C-GHAY

What you see

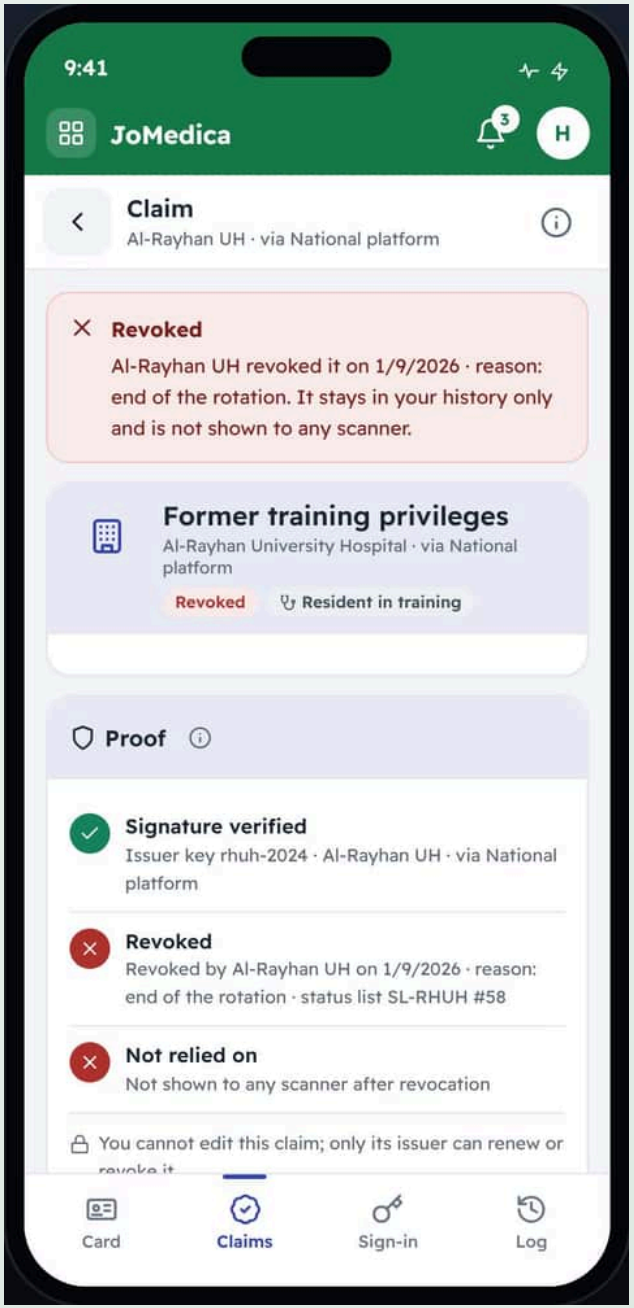
The page opens with a “Being issued” notice: Al-Ghayma Clinic has not issued the privileges credential yet, her membership in the clinic’s records exists, and the credential reaches the wallet when issued. The claim is “Saturday volunteering privileges: general consultations”, role “Volunteer physician (Saturdays)”, and all three proof checks read “The issuer has not issued the credential yet”.

What to tap

There is nothing to submit here; issuing is up to the clinic. Use the back arrow, then the demo control “Simulate: Al-Ghayma issued the volunteering privileges” on the claims list.

What happens

After the simulation the claim becomes “Active” until 15/11/2027, an issuance notification appears, and the event “Al-Ghayma Clinic issued the volunteering privileges” is added to the log.



Revoked claim: Al-Rayhan privileges

#/claims/C-RHUH

What you see

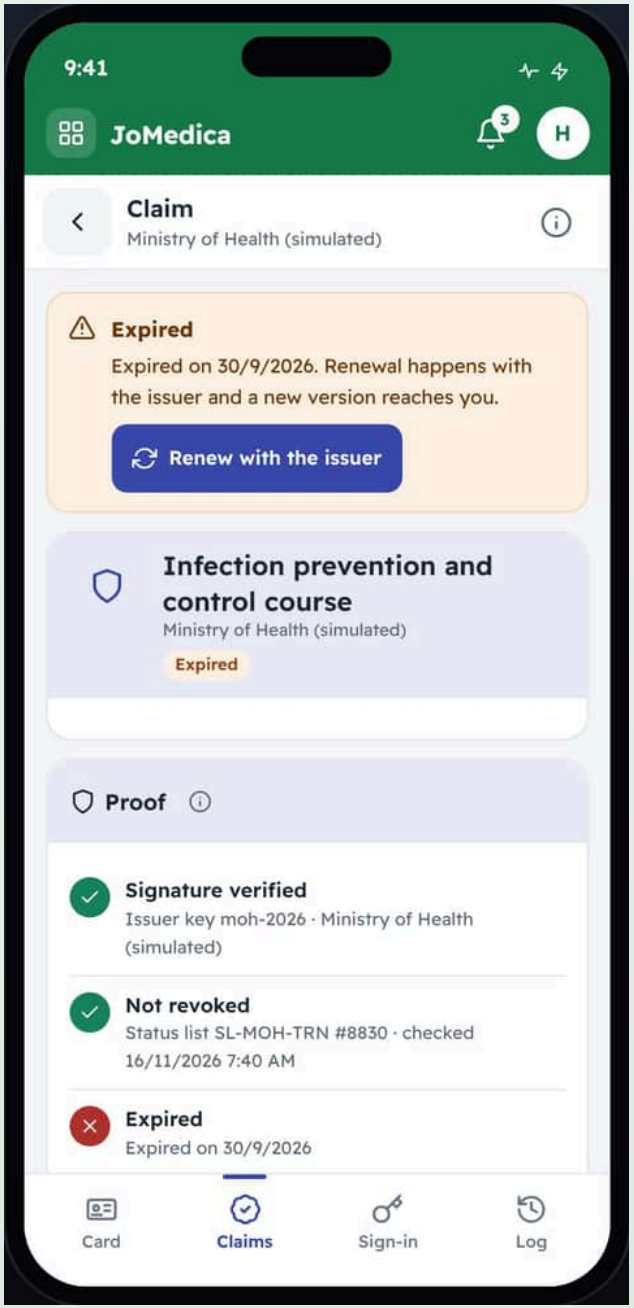
The page opens with a “Revoked” notice: Al-Rayhan UH revoked it on 1/9/2026, reason: end of the rotation; it stays in the history only and is not shown to any scanner. The claim is “Former training privileges”, role “Resident in training”; the signature is verified (rhuh-2024) but the status is “Revoked” in SL-RHUH #58, and it is “Not relied on”.

What to tap

There is no action to reinstate it; “View the technical credential” or “Details and history of this claim” can be opened, or the back arrow used.

What happens

The technical sheet or details open read-only. Only the issuer could reinstate it with a new credential, and the revocation is recorded in the log on 1/9/2026.



Expired claim: infection control

#/claims/C-IPC

What you see

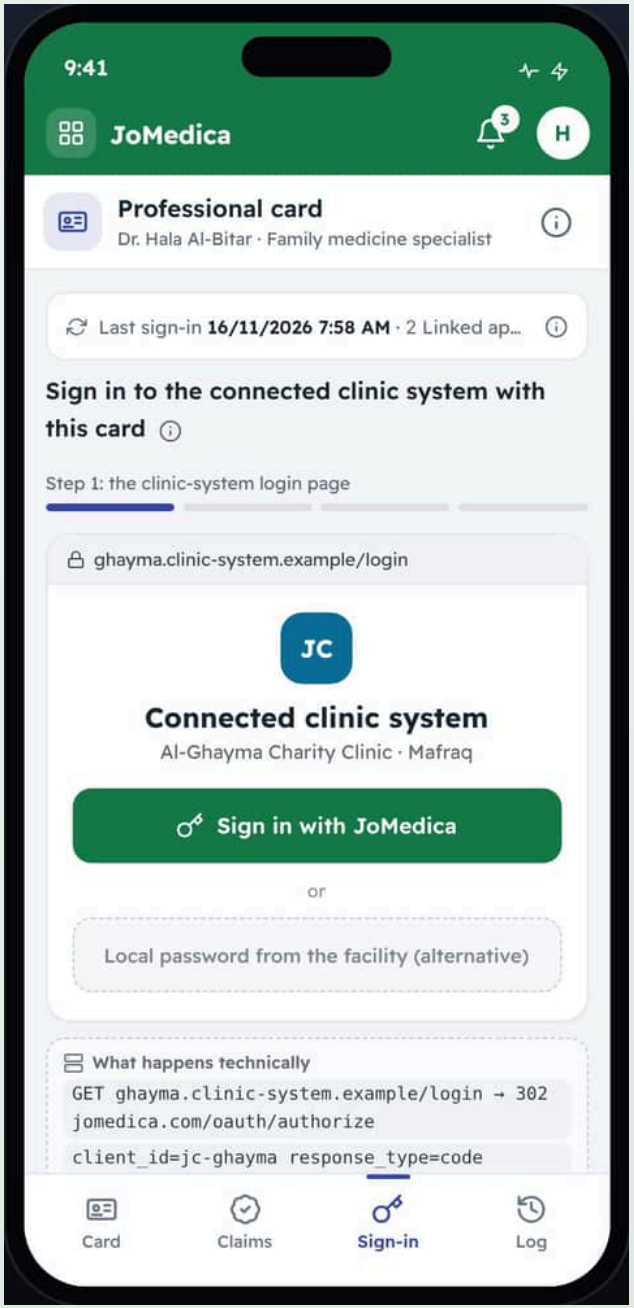
The page opens with an “Expired” notice: it expired on 30/9/2026 and renewal happens with the issuer. The claim is the “Infection prevention and control course” from the Ministry of Health (simulated); the signature is verified and it is not revoked (SL-MOH-TRN #8830), but validity shows “Expired on 30/9/2026”.

What to tap

Tap “Renew with the issuer” in the notice at the top or under the proof checks.

What happens

A toast says the renewal request was sent to the Ministry of Health (simulated), which issues the new version and sends a notification. The current claim stays expired until then.



P14 Professional card · Screen 15 of 21

Sign-in 1: clinic-system page

#/signin?s=1

What you see

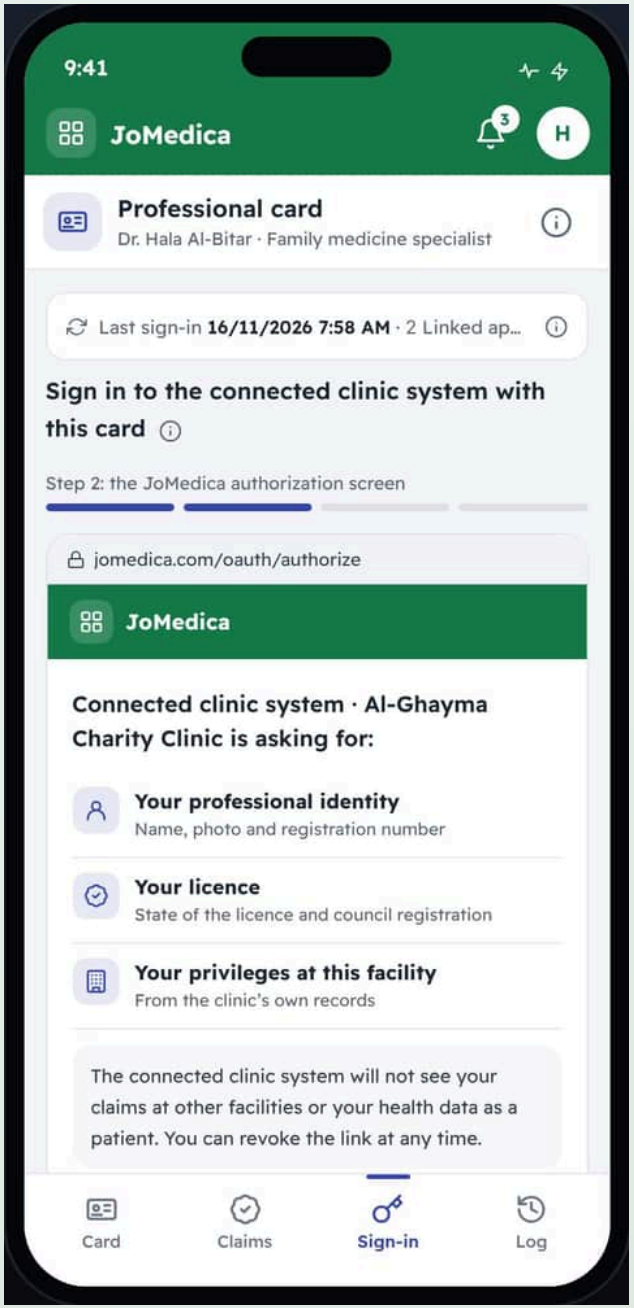
Under “Sign in to the connected clinic system with this card”, “Step 1” shows the Al-Ghayma Charity Clinic (Mafraq) login page at ghayma.clinic-system.example/login, with “Sign in with JoMedica” and “Local password from the facility (alternative)”. Below, “Linked apps” lists the connected clinic system (last sign-in 14/11/2026 9:02 AM) and the national platform (16/11/2026 7:58 AM).

What to tap

Tap the green “Sign in with JoMedica” button. Each linked app also has a “Revoke link” button.

What happens

The page moves to step 2, the JoMedica authorization screen. The local password shows that it belongs to the facility alone and does not go through JoMedica, and “Revoke link” opens a confirmation sheet.



P14 Professional card · Screen 16 of 21

Sign-in 2: authorization

#/signin?s=2

What you see

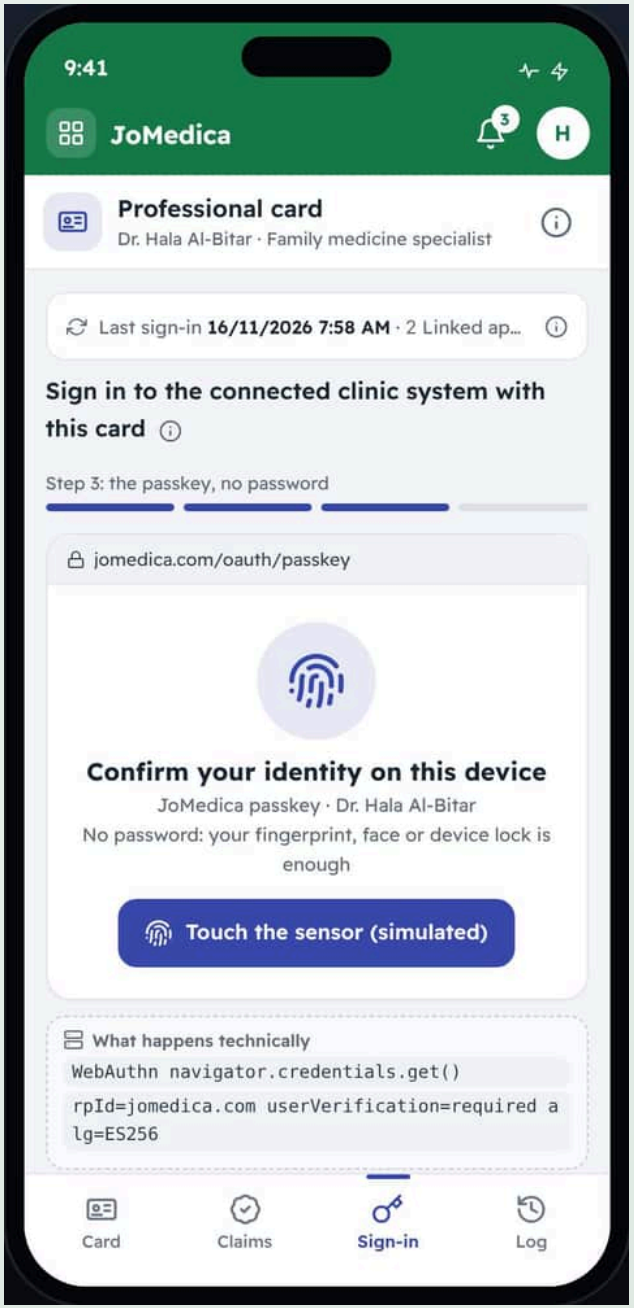
“Step 2: the JoMedica authorization screen” at jomedica.com/oauth/authorize: the connected clinic system at Al-Ghayma Charity Clinic asks for her professional identity (name, photo, registration number), her licence (licence and council registration state) and her privileges at this facility (from the clinic’s own records). It notes the system will not see her claims at other facilities or her health data as a patient.

What to tap

Tap “Allow” or “Deny” under the list of requests, or “Previous step” further down.

What happens

“Allow” moves to step 3, the passkey. “Deny” returns to step 1 with “You declined · nothing was shared with the connected clinic system”, and the refusal is logged.



Sign-in 3: passkey

#/signin?s=3

What you see

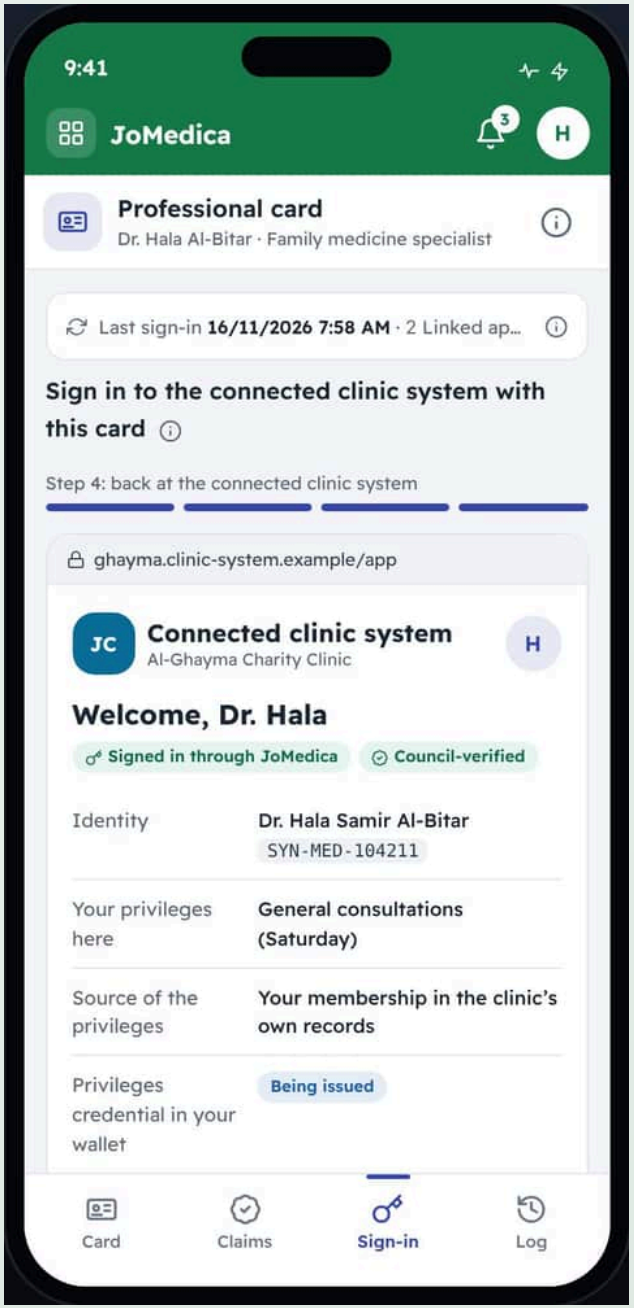
“Step 3: the passkey, no password” at jomedica.com/oauth/passkey: “Confirm your identity on this device” with the JoMedica passkey for Dr. Hala Al-Bitar, where a fingerprint, face or device lock is enough, plus a “What happens technically” section (WebAuthn).

What to tap

Tap “Touch the sensor (simulated)” in the middle of the screen, or “Previous step” to go back to the authorization screen.

What happens

Sign-in completes and the page moves to step 4; the event “Sign-in to the connected clinic system: Al-Ghayma Clinic” is added to the log and the last sign-in under linked apps is updated.



Sign-in 4: back at the connected clinic system

#/signin?s=4

What you see

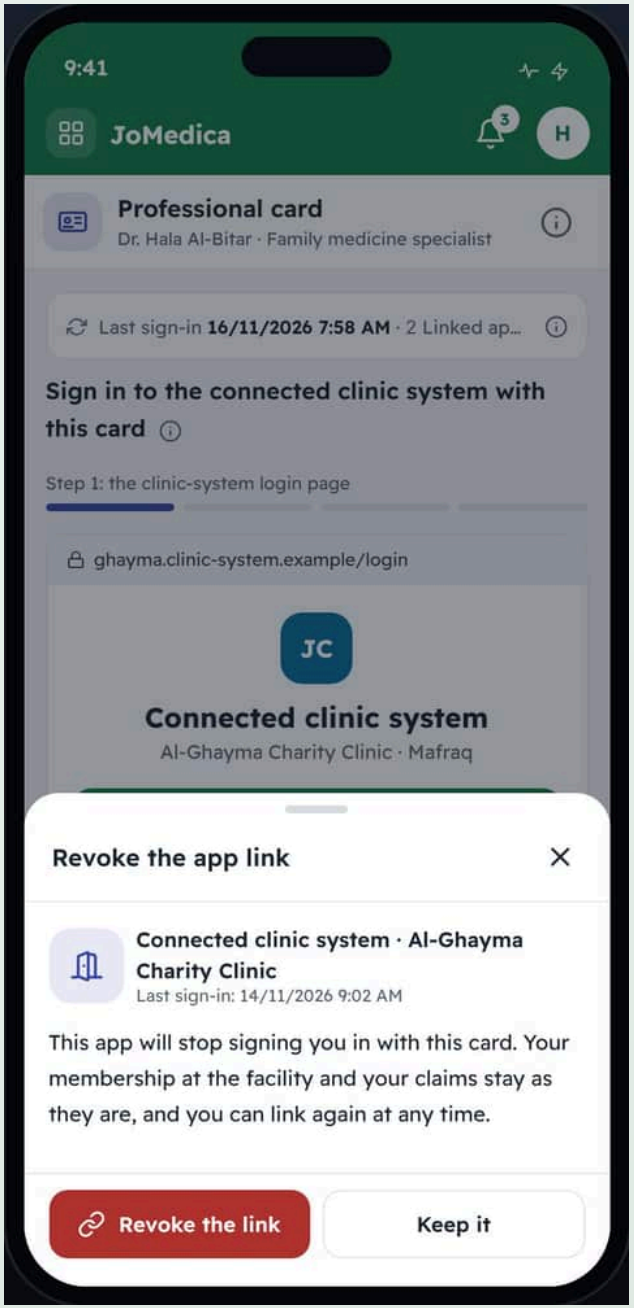
"Step 4: back at the connected clinic system" at ghayma.clinic-system.example/app: "Welcome, Dr. Hala", "Signed in through JoMedica", "Council-verified", identity Dr. Hala Samir Al-Bitar, SYN-MED-104211, and "Your privileges here": general consultations (Saturday), sourced from her membership in the clinic's own records, while the "Privileges credential in your wallet" is "Being issued".

What to tap

Below the "What happens technically" section are "Start again" and "Open the log".

What happens

"Start again" returns to step 1, and "Open the log" opens the Log tab, where the new sign-in appears at the top of the events.



P14 Professional card · Screen 19 of 21

Revoke the clinic-system link

#/signin#sheet=unlink:jc

What you see

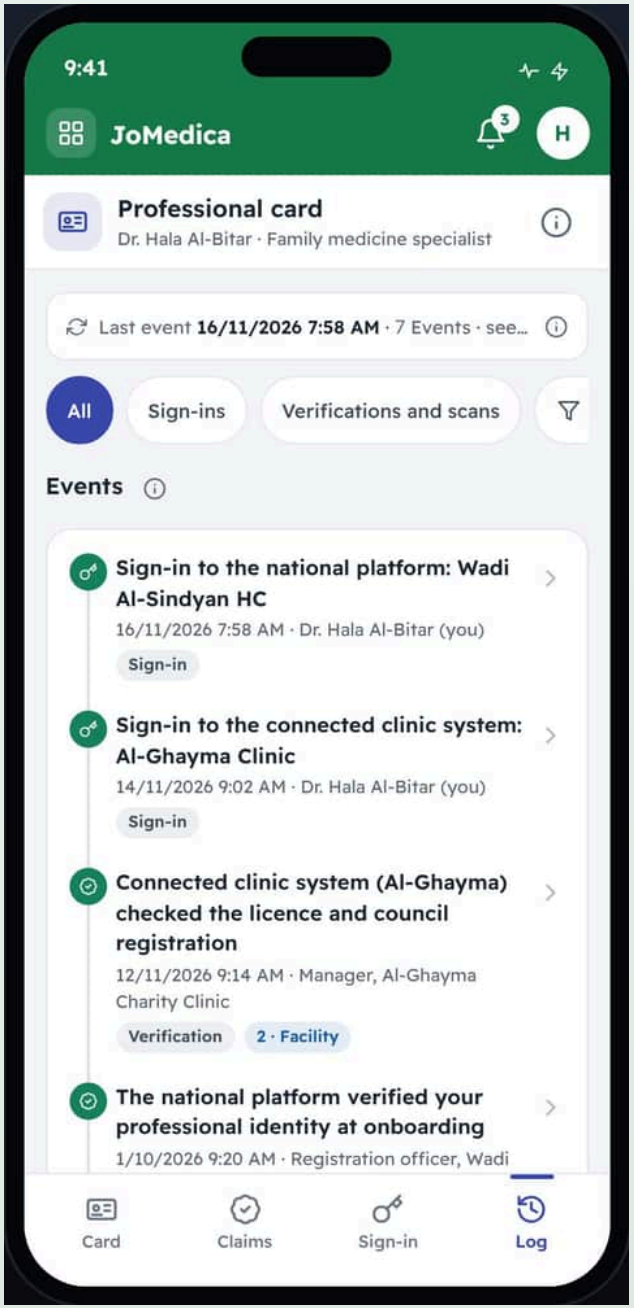
The “Revoke the app link” sheet shows “Connected clinic system · Al-Ghayma Charity Clinic”, last sign-in 14/11/2026 9:02 AM, and explains that the app will stop signing her in with this card, that her facility membership and claims stay as they are, and that she can link again at any time.

What to tap

At the bottom of the sheet are the red “Revoke the link” button and “Keep it”.

What happens

“Revoke the link” closes the sheet with “The link to Connected clinic system (Al-Ghayma) was revoked · it will not sign you in with this card”, the app’s button becomes “Link”, and the event is logged. “Keep it” leaves the link in place.



P14 Professional card · Screen 20 of 21

Log: sign-ins, verifications, scans

#/log

What you see

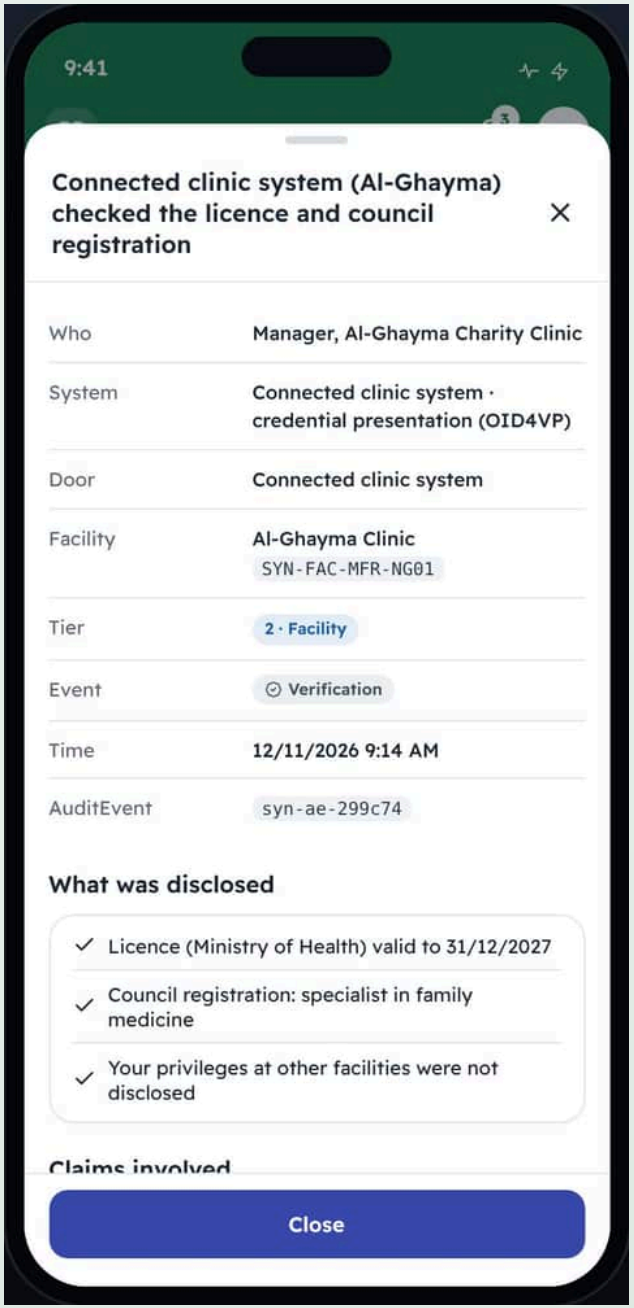
“Log” lists 7 events seen by “only you”, with chips All, Sign-ins and Verifications and scans. Newest first: sign-in to the national platform (16/11/2026 7:58 AM), sign-in to the connected clinic system (14/11/2026), Al-Ghayma checking the licence and council registration (12/11/2026, “2 · Facility”), the national platform verification at onboarding (1/10/2026) and an anonymous scan of the code (3/9/2026, “1 · Anyone”).

What to tap

Tap a chip to filter, “Filter” to choose a tier, or any event in the list. Further down are two issuer events: Al-Rayhan’s revocation and Al-Baylasan’s issuance.

What happens

An event opens its detail sheet: who, system, door, facility, tier, time, and what was and was not disclosed. The chips narrow the list to sign-ins or to verifications and scans.



Event: Al-Ghayma verification

#/log#sheet=logrow:L4

What you see

The event sheet “Connected clinic system (Al-Ghayma) checked the licence and council registration” shows who (Manager, Al-Ghayma Charity Clinic), the system (credential presentation, OID4VP), facility Al-Ghayma Clinic SYN-FAC-MFR-NG01, tier “2 · Facility”, at 12/11/2026 9:14 AM. Under “What was disclosed” are the licence valid to 31/12/2027 and the council registration, with “Your privileges at other facilities were not disclosed”.

What to tap

Under “Claims involved” are the chips “Practice licence (Ministry of Health)” and “Council registration: specialist”, and “Close” is at the bottom.

What happens

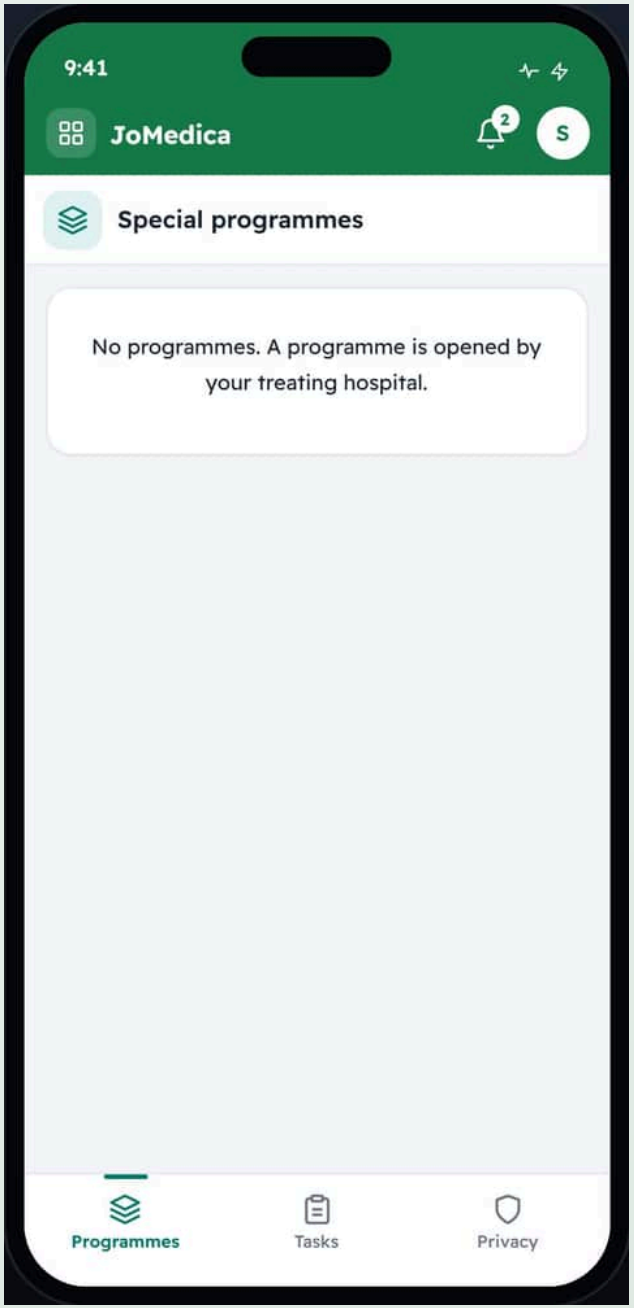
Each chip opens that claim’s page in the Claims tab with its proof checks. “Close” returns to the log list.

P15

Special programmes

Special programmes is where a specialised care space appears once the treating hospital enrols the patient in a programme through a connected clinic system: one space per episode of care, with its own plan, team, medicines, results and privacy settings. The screens follow three people: Salwa, who is not enrolled; Hiyam Adel Al-Qusous, 48, in the oncology programme at Al-Balsam Oncology Centre; and Omar Fadi Al-Sharif, 34, in the mental health programme at Al-Sakina Mental Health Clinic, on the prototype's clock of Monday 16/11/2026. The app opens from the JoMedica app grid and has three tabs: Programmes, Tasks and Privacy. All people and data in this prototype are synthetic.

36 screens and states · Interactive prototype: betariq.com/prototype/P15-programmes/



Salwa: not enrolled (one neutral line)

#/home?as=none

What you see

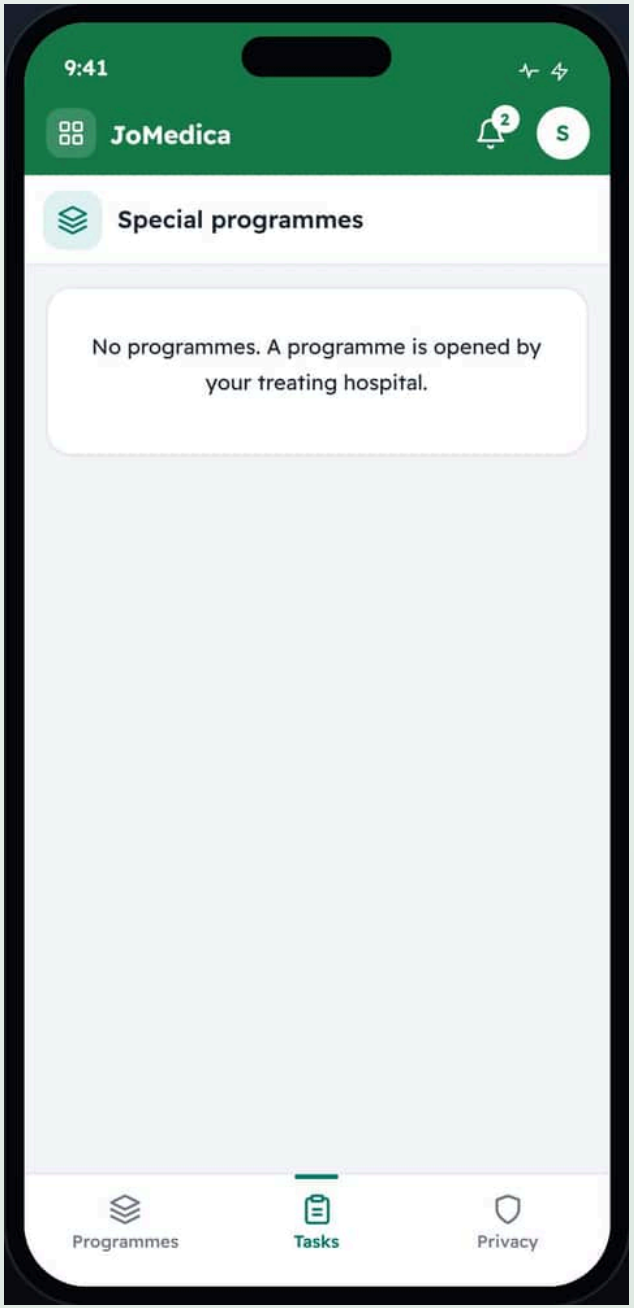
Salwa’s account (“S” in the header). Under the title “Special programmes” is a single card with one line: “No programmes. A programme is opened by your treating hospital.” There are no specialty names, no empty sections and no help text; the tab bar shows Programmes, Tasks and Privacy.

What to tap

Nothing on the page itself is tappable. Use the “Tasks” or “Privacy” tab at the bottom, the grid icon beside “JoMedica” at the top, or the bell showing 2.

What happens

“Tasks” and “Privacy” show the same neutral line (screens 2 and 3). The grid icon opens the “All apps” sheet and the bell opens the Notifications app.



Salwa: Tasks (the same line)

#/tasks?as=none

What you see

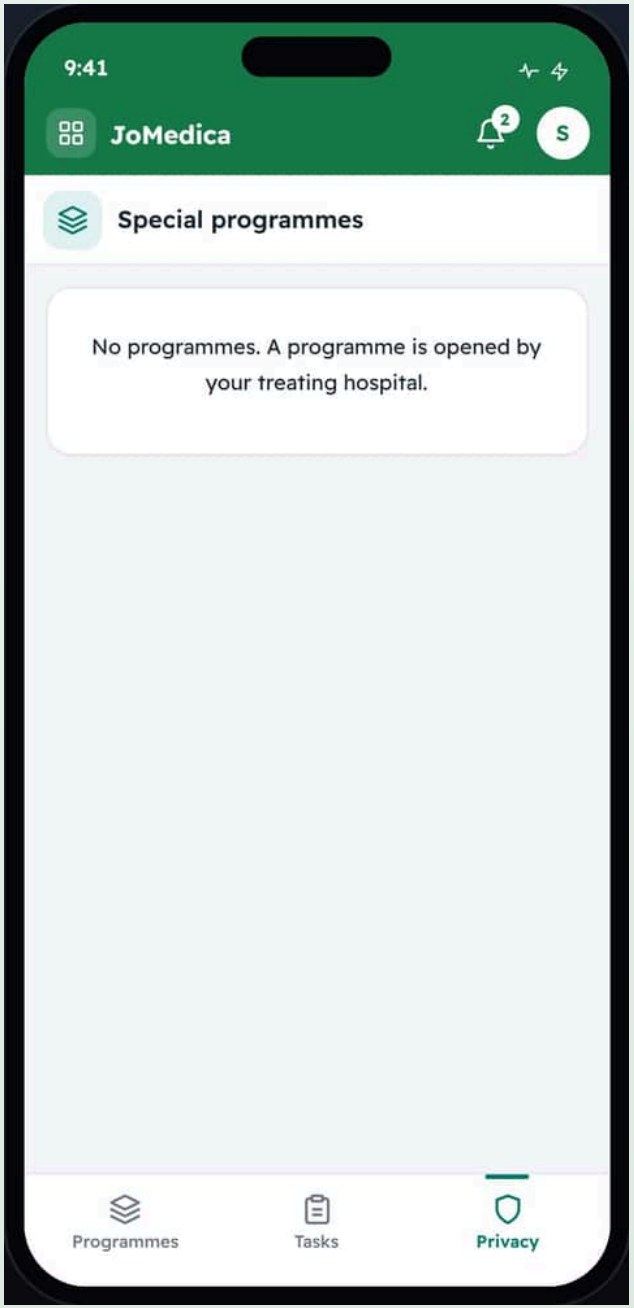
The Tasks tab is selected, but the page is identical to the previous one: the title “Special programmes” and the single line “No programmes. A programme is opened by your treating hospital.” No questionnaires, appointments or counts appear, and the Tasks tab carries no badge.

What to tap

Only navigation is tappable: the “Programmes” or “Privacy” tab at the bottom, and the grid icon and bell in the header.

What happens

“Programmes” returns to screen 1 and “Privacy” shows the same line (screen 3). Nothing else changes, because the account has no episode of care.



Salwa: Privacy (the same line)

#/privacy?as=none

What you see

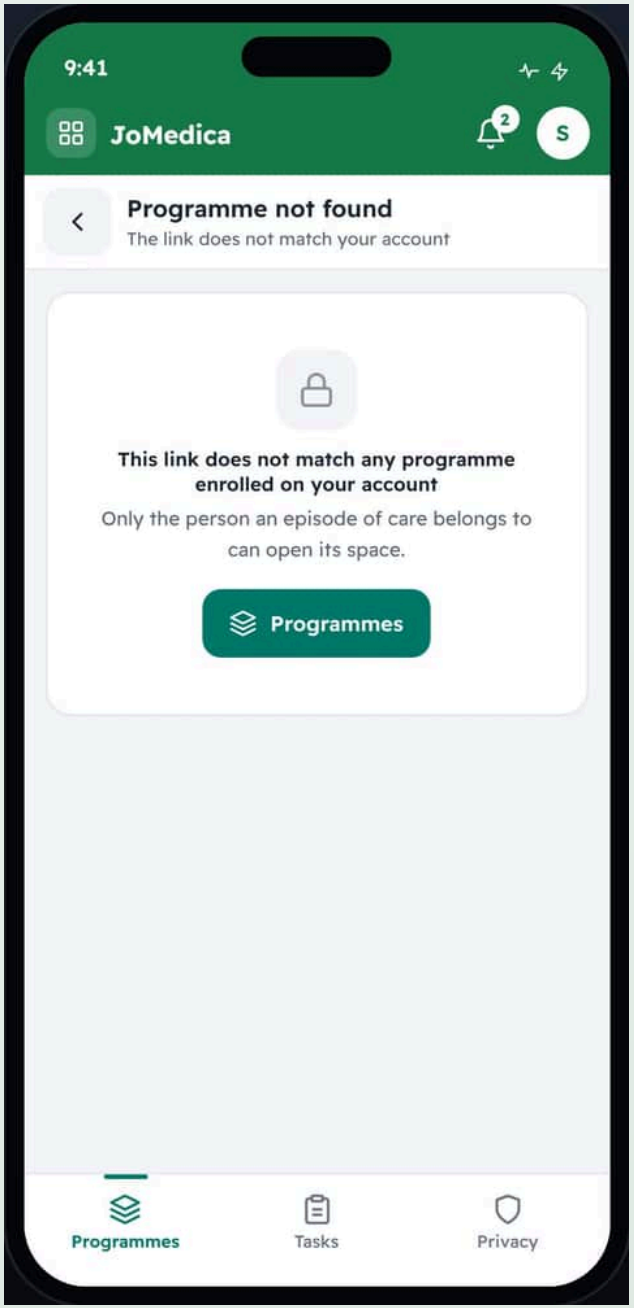
The Privacy tab is selected and the same line stands alone: “No programmes. A programme is opened by your treating hospital.” There is no programme visibility card, no summary of the shared lists and no settings.

What to tap

Nothing is tappable except the “Programmes” and “Tasks” tabs at the bottom and the grid icon and bell in the header.

What happens

Each tab moves to its screen (1 or 2) with the same neutral line, so all three tabs look alike for a person with no programme.



Salwa: a programme link that is not hers

#/p/onc?as=none

What you see

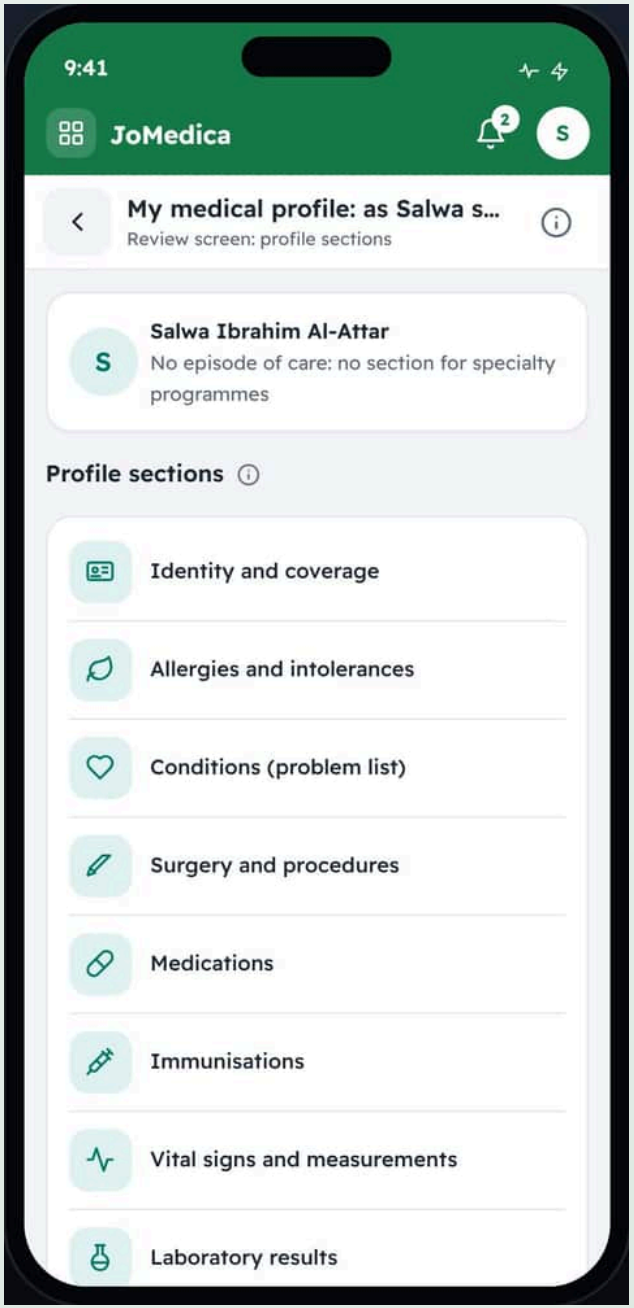
Salwa opened a link to the oncology programme space. The header reads “Programme not found” with “The link does not match your account”. A lock card says “This link does not match any programme enrolled on your account” and “Only the person an episode of care belongs to can open its space.” Nothing about the programme itself is shown.

What to tap

Tap the “Programmes” button inside the card, the back arrow in the page header, or the “Programmes” tab at the bottom.

What happens

All three return to the Programmes tab with Salwa’s neutral line (screen 1). The link reveals neither whether the programme exists nor whose it is.



My medical profile as Salwa sees it (no programme section)

#/profile?as=none

What you see

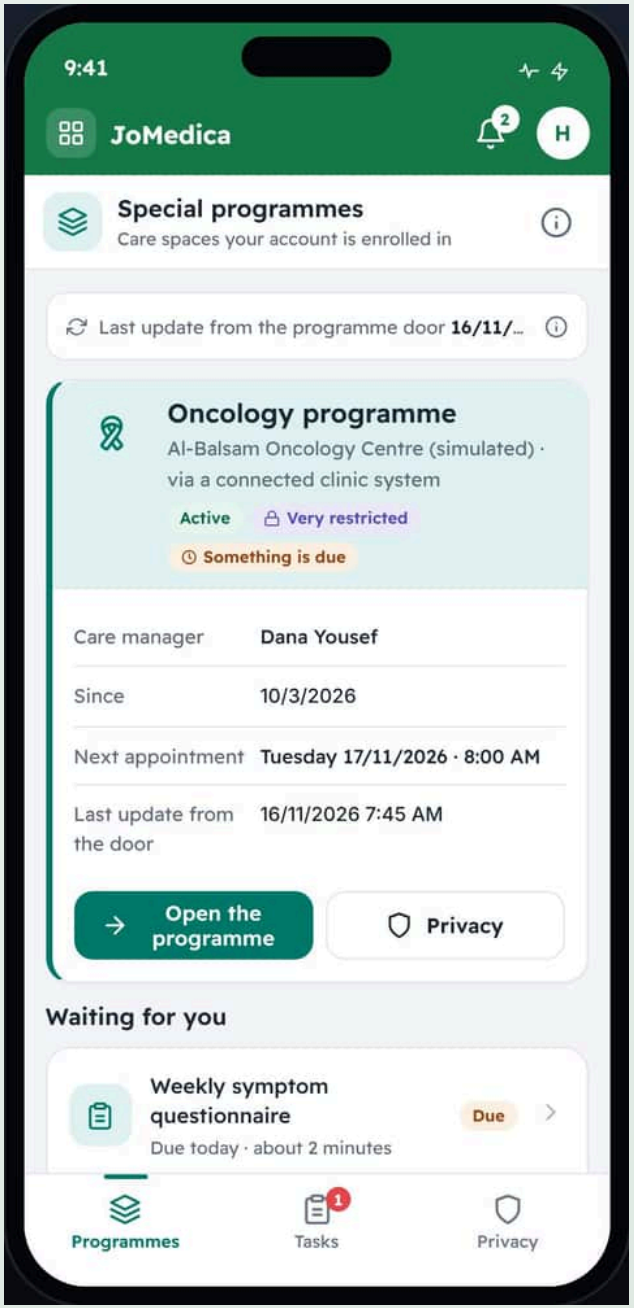
A review screen titled “My medical profile: as Salwa sees it”. Salwa Ibrahim Al-Attar’s card reads “No episode of care: no section for specialty programmes”. Under “Profile sections” the list runs from “Identity and coverage” to “Laboratory results” and, below, on to “Documents and uploads”: 15 sections, none for programmes.

What to tap

Tap the ⓘ beside “Profile sections” (“The programme rule”) or the back arrow. The section rows are not tappable on this review screen.

What happens

The ⓘ opens a tip: the Special programmes app is always listed, a programme appears only when the treating hospital opens an episode of care, and otherwise one neutral line shows. Back returns to the Programmes tab.



Hiyam (oncology): Programmes

#/home?as=onc

What you see

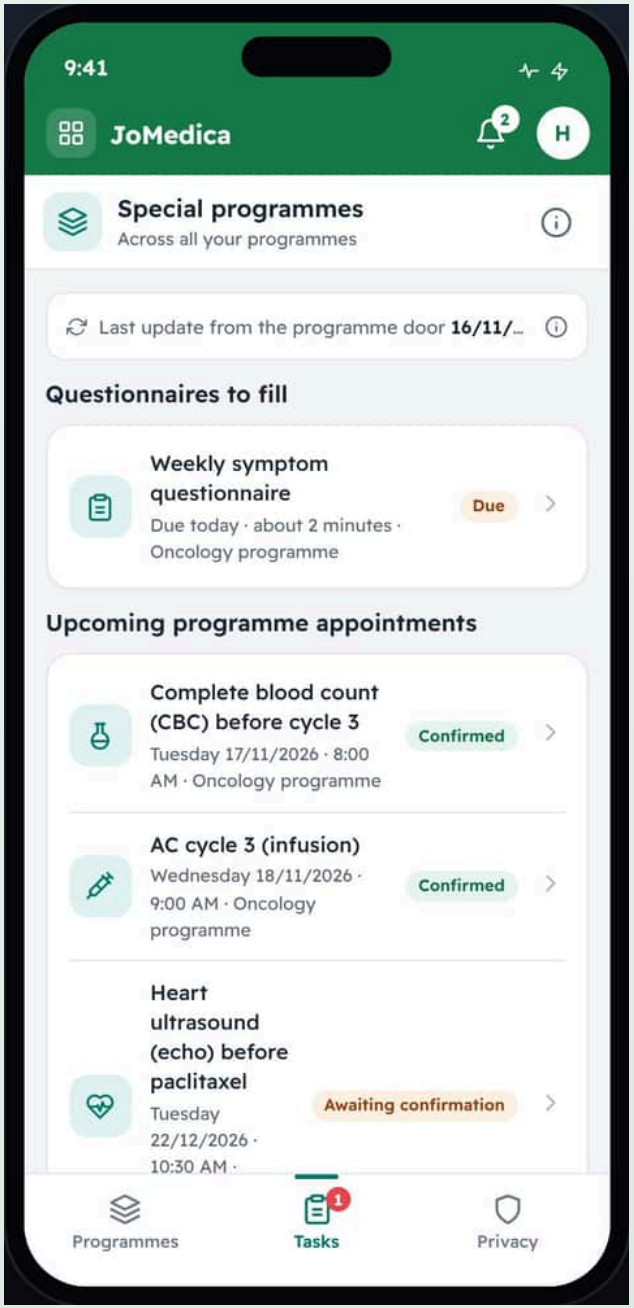
Hiyam's account ("H"). The page line reads "Last update from the programme door 16/11/2026 7:45 AM". One teal card, "Oncology programme", Al-Balsam Oncology Centre (simulated) via a connected clinic system, with "Active", "Very restricted" and "Something is due"; care manager Dana Yousef, since 10/3/2026, next appointment Tuesday 17/11/2026 · 8:00 AM. Below, "Waiting for you" starts with the weekly symptom questionnaire.

What to tap

Tap "Open the programme" or "Privacy" in the card, or the "Weekly symptom questionnaire" row (Due today · about 2 minutes). Further down are three appointment rows: the blood count on 17/11, AC cycle 3 on 18/11 and the heart echo on 22/12/2026.

What happens

"Open the programme" opens the space on its Plan section (screen 10); "Privacy" opens the programme privacy sheet (screen 20). The questionnaire row jumps to Questionnaires with the questionnaire sheet open (screen 17); appointment rows open Appointments (screen 14).



Hiyam: Tasks

#/tasks?as=onc

What you see

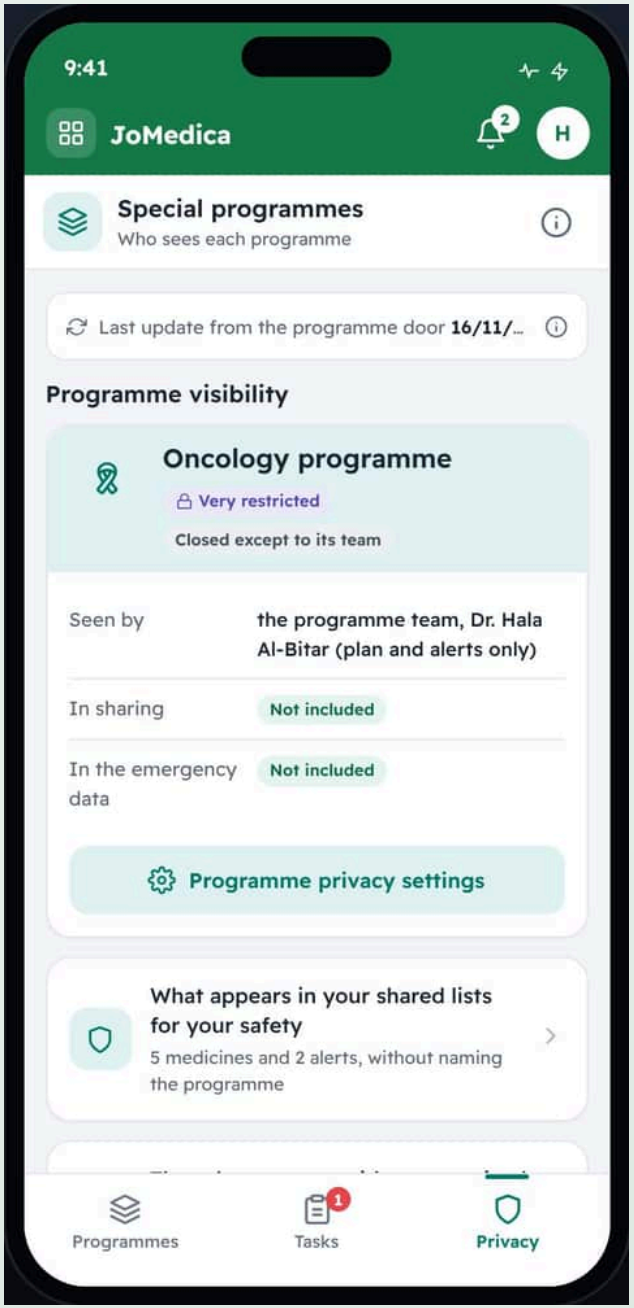
Subtitle “Across all your programmes”. Under “Questionnaires to fill”: “Weekly symptom questionnaire · Due today · about 2 minutes · Oncology programme”, marked “Due”. Under “Upcoming programme appointments”: CBC before cycle 3 (Tuesday 17/11/2026 8:00 AM, Confirmed), AC cycle 3 (Wednesday 18/11/2026 9:00 AM, Confirmed) and the heart echo (Tuesday 22/12/2026 10:30 AM, Awaiting confirmation).

What to tap

Tap the questionnaire row, or any of the three appointment rows.

What happens

The questionnaire row jumps into the oncology space at Questionnaires with the questionnaire sheet open (screen 17). An appointment row opens the Appointments section of the space (screen 14).



Hiyam: Privacy

#/privacy?as=onc

What you see

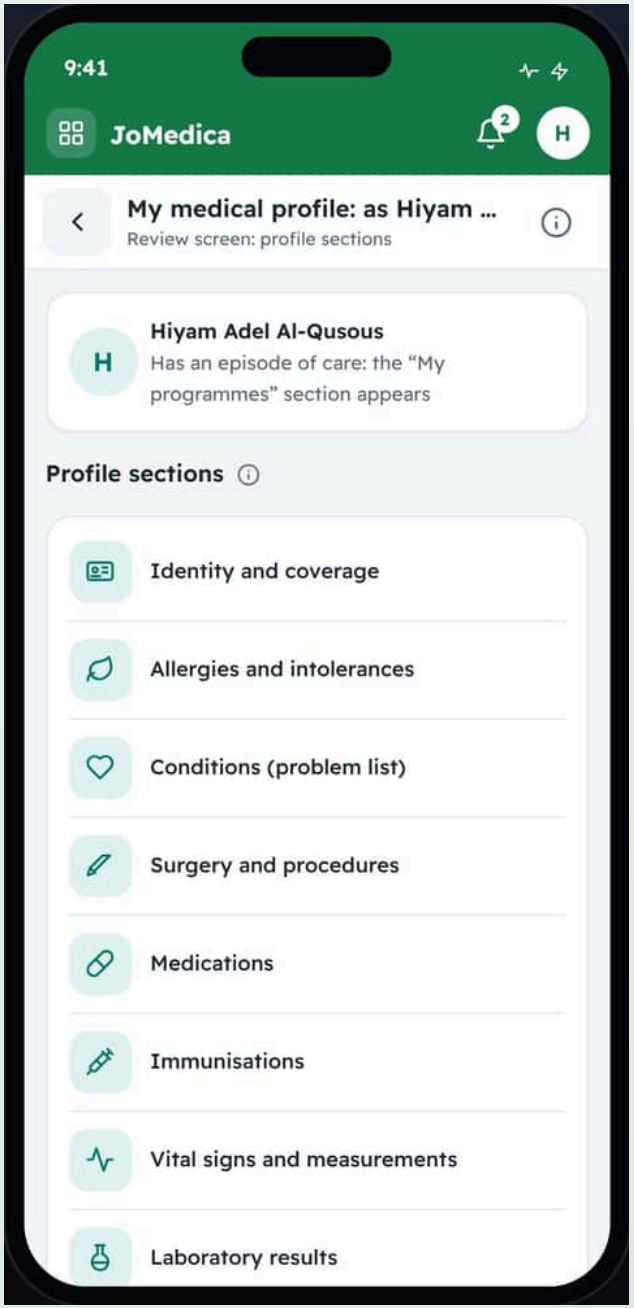
Under “Programme visibility”, the “Oncology programme” card with “Very restricted” and “Closed except to its team”: seen by the programme team and Dr. Hala Al-Bitar (plan and alerts only); In sharing “Not included”; In the emergency data “Not included”. Below: “5 medicines and 2 alerts, without naming the programme” in the shared lists, then “The rule: no space without an episode of care”.

What to tap

Tap “Programme privacy settings” in the card, or the row “What appears in your shared lists for your safety”.

What happens

The button opens the programme privacy sheet (screen 20). The shared-lists row opens the Medicines app, where the programme’s medicines appear without its name.



My medical profile as Hiyam sees it (collapsed “My programmes”)

#/profile?as=onc

What you see

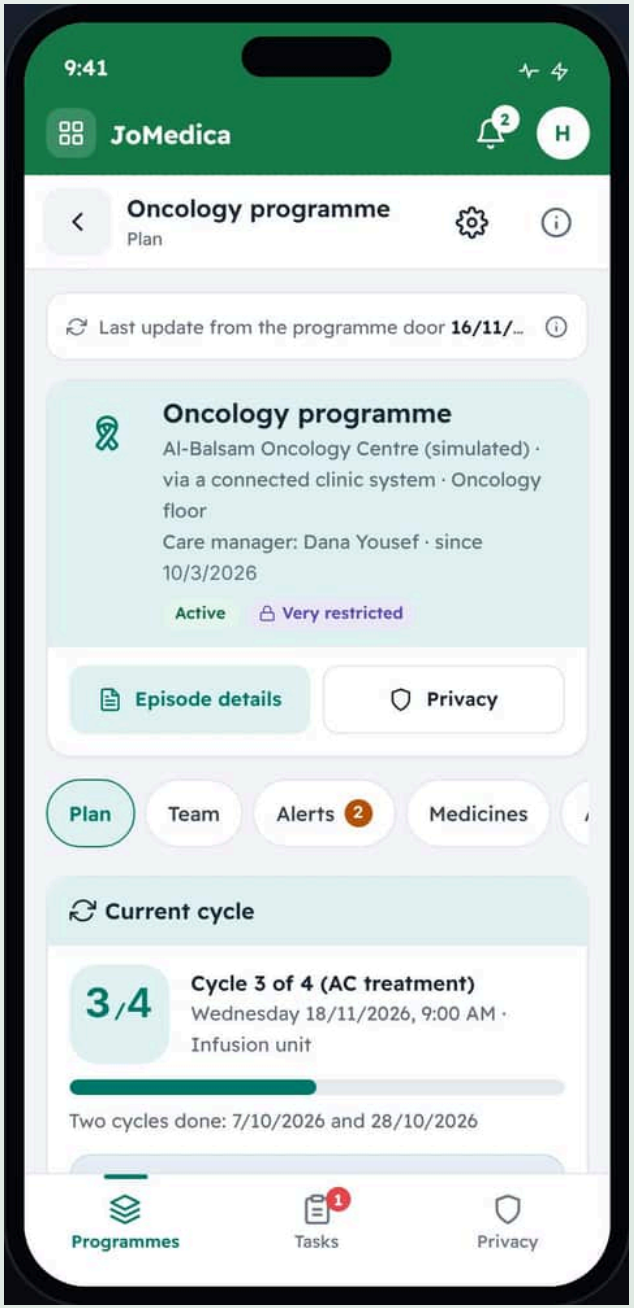
“My medical profile: as Hiyam sees it”. Hiyam Adel Al-Qusous’s card reads “Has an episode of care: the “My programmes” section appears”. The same 15 profile sections follow; below the fold, after “Documents and uploads”, is a collapsed section “My programmes (1)” with the “Very restricted” lock badge.

What to tap

Scroll down and tap the collapsed “My programmes (1)” header, or the ⓘ beside “Profile sections” for the programme rule.

What happens

The section opens to one row: “Oncology programme”, Al-Balsam Oncology Centre (simulated) · Active. That row opens the oncology space (screen 10); tapping the header again folds the section.



Oncology: Plan

#/p/onc?as=onc&s=plan

What you see

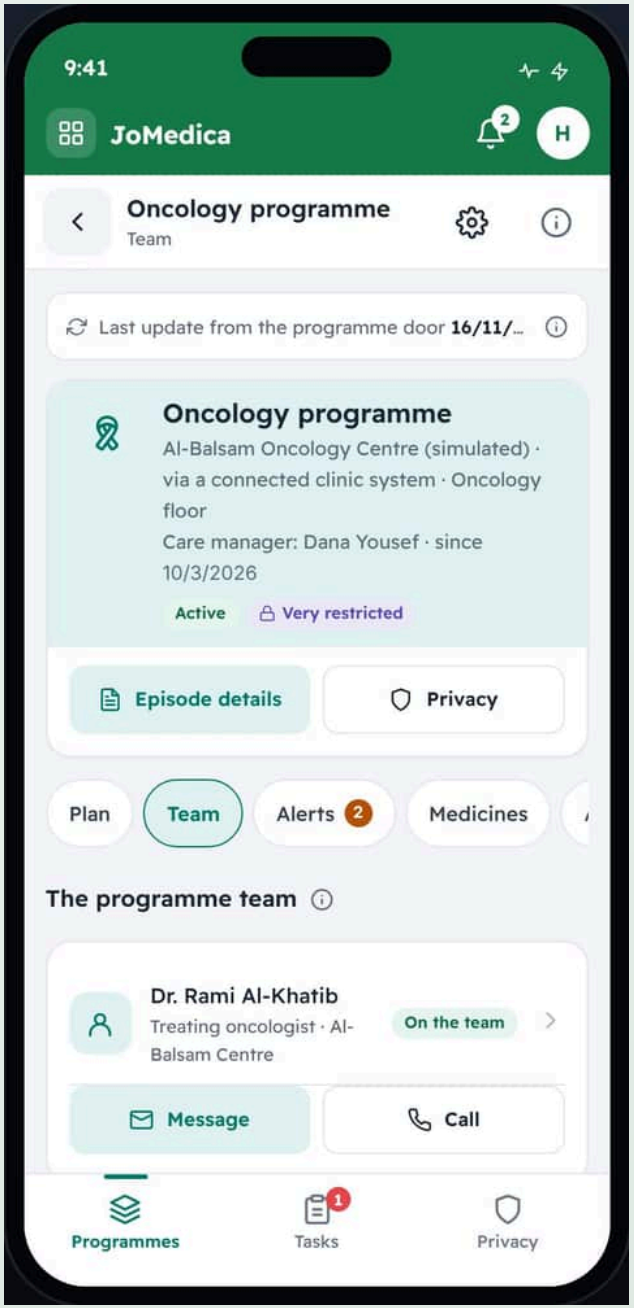
Header “Oncology programme · Plan” with a gear and an ⓘ. The space card: Al-Balsam Oncology Centre (simulated) via a connected clinic system · Oncology floor, care manager Dana Yousef since 10/3/2026, “Active”, “Very restricted”. Then section pills (Plan, Team, Alerts 2, Medicines…) and “Current cycle”: Cycle 3 of 4 (AC treatment), Wednesday 18/11/2026, 9:00 AM; two cycles done on 7/10/2026 and 28/10/2026.

What to tap

Tap “Episode details” or “Privacy” in the space card, the gear, or any section pill. Further down: “Appointments” in the blood-test banner, “Details and source” under the diagnosis (breast cancer, stage IIA), “Plan details and versions” under the plan’s path to surgery about April 2027, and the three goal rows.

What happens

“Episode details” opens the episode envelope (screen 19); “Privacy” and the gear open the programme privacy sheet (screen 20); the pills move between screens 11 to 18. The detail buttons and goal rows open each entry’s envelope: source, author, sensitivity and safety flag.



Oncology: Team

#/p/onc?as=onc&s=team

What you see

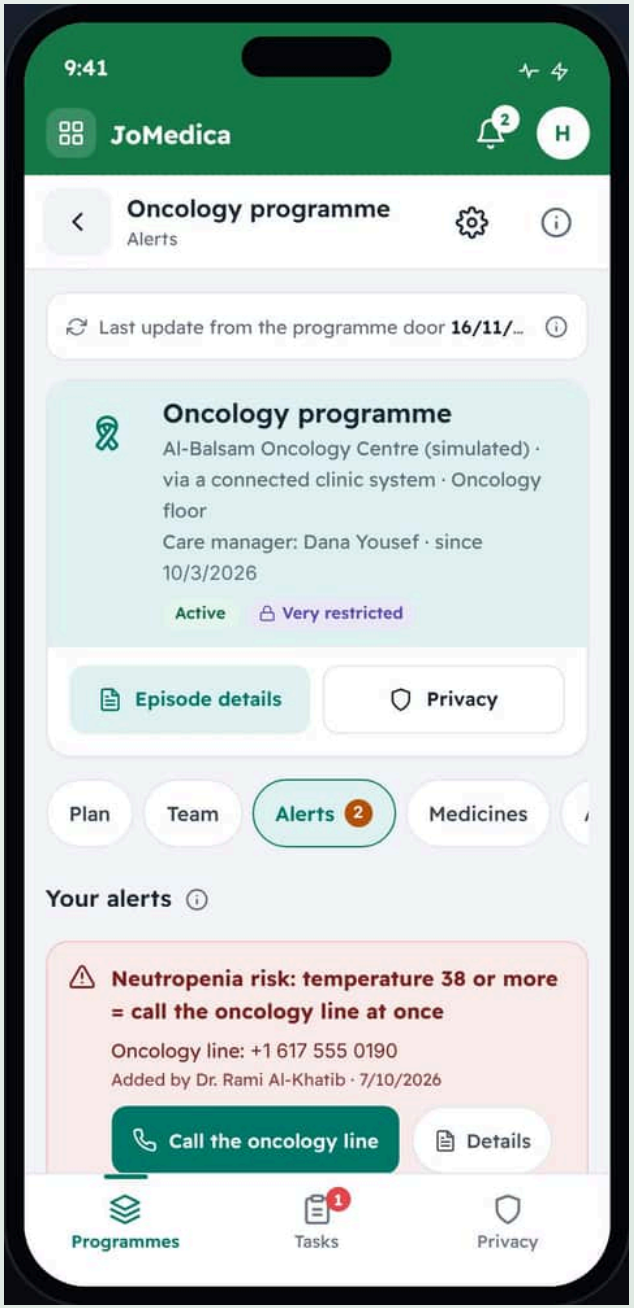
Under “The programme team”: Dr. Rami Al-Khatib (treating oncologist) and Dr. Suha Al-Momani (breast surgeon), each “On the team” with “Message” and “Call”. Below: Dana Yousef (nurse navigator, care manager), Mais Al-Hajjar (oncology pharmacist) and Dr. Tariq Al-Rifai (psycho-oncology), then under “Your family doctor”, Dr. Hala Al-Bitar marked “Limited access”.

What to tap

Tap “Message” or “Call” under any member, the member’s name row, or the ⓘ “About the team” beside the heading.

What happens

“Message” shows a toast that the message was sent to that member through a connected clinic system; “Call” shows, for example, “Calling Dr. Rami Al-Khatib on +1 617 555 0191 (simulated)”. A name row opens the member’s envelope; the tip gives replies from 8:00 AM to 4:00 PM and says a fever means calling the oncology line.



Oncology: Alerts

#/p/onc?as=onc&s=alerts

What you see

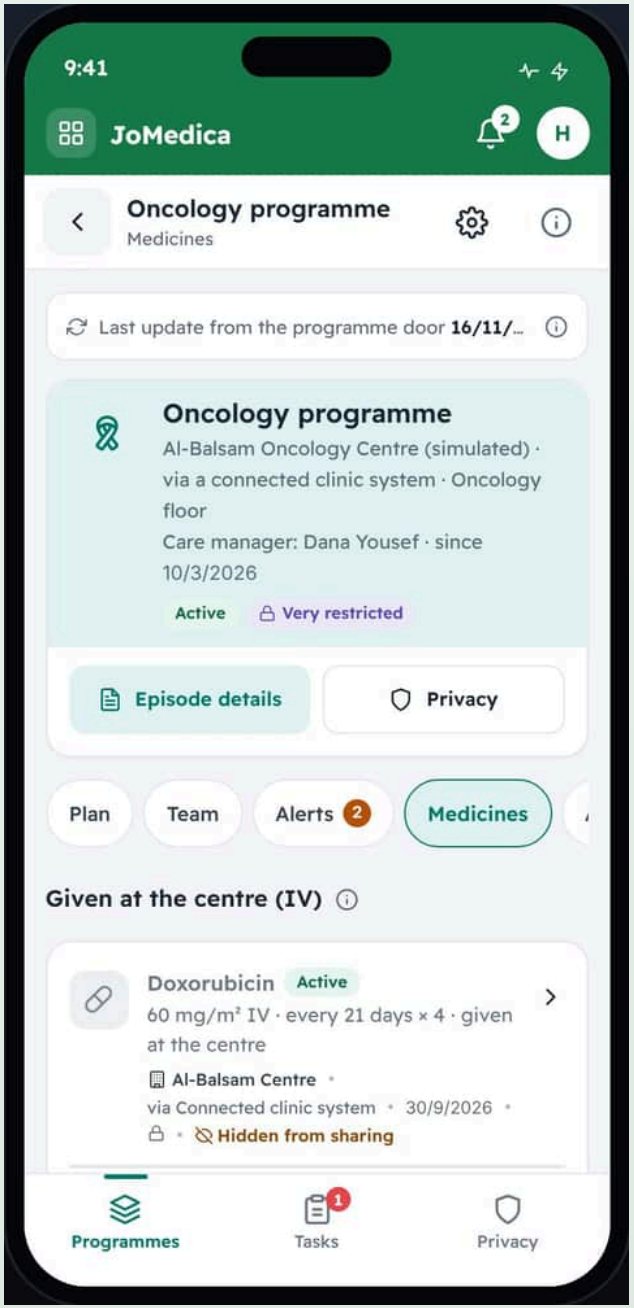
Under “Your alerts”, a red alert: “Neutropenia risk: temperature 38 or more = call the oncology line at once”, oncology line +1 617 555 0190, added by Dr. Rami Al-Khatib · 7/10/2026. A yellow alert follows: “Do not receive live vaccines during treatment”, “Ask the team before any vaccination.”, added by Mais Al-Hajjar, oncology pharmacist · 7/10/2026.

What to tap

Tap “Call the oncology line” or “Details” in the red alert, “Details” in the yellow alert, or the ⓘ “About the alerts” beside the heading.

What happens

“Call the oncology line” shows the toast “Calling Dana Yousef on +1 617 555 0190 (simulated)”. “Details” opens the alert’s envelope with its safety flag; the tip explains the alerts also appear in the shared alerts list, without naming the programme.



Oncology: Medicines

#/p/onc?as=onc&s=meds

What you see

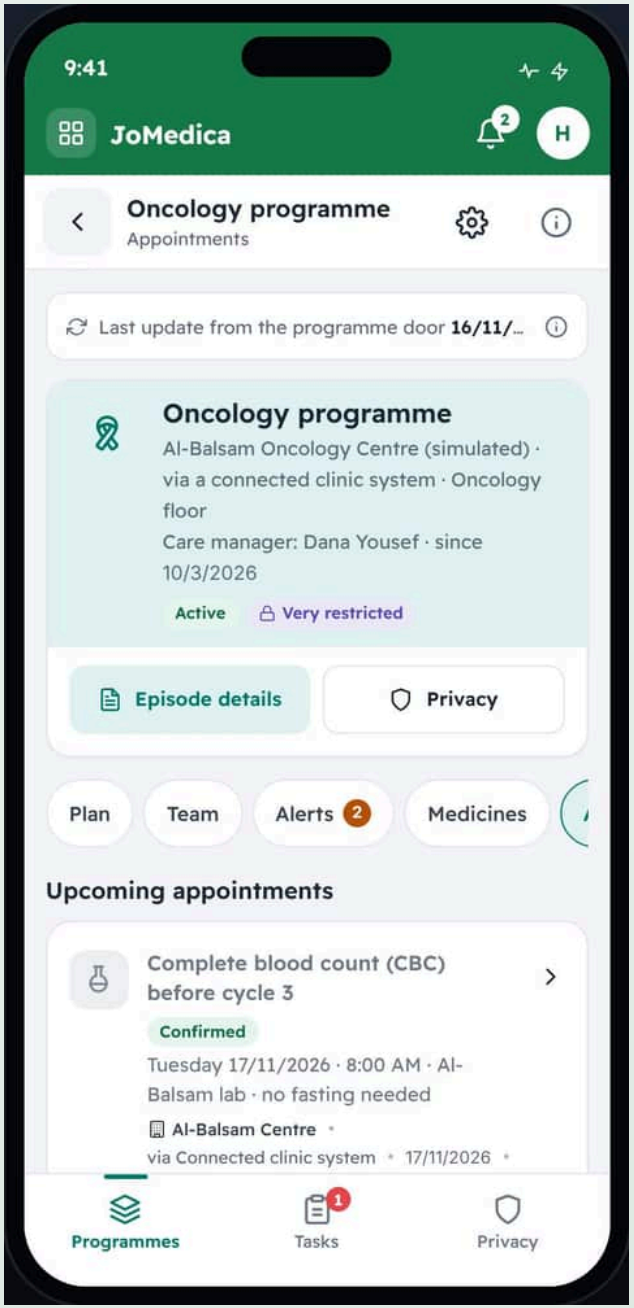
Under “Given at the centre (IV)”: Doxorubicin, 60 mg/m² IV every 21 days × 4, “Active”, with cycle 1 (7/10/2026 9:40 AM) and cycle 2 (28/10/2026 9:35 AM) “Given” and cycles 3 and 4 “Scheduled”. Below: cyclophosphamide, then “At home”: ondansetron 8 mg, dexamethasone 4 mg and pegfilgrastim 6 mg, and a row saying these medicines are in the shared medicines list.

What to tap

Tap any medicine row, the ⓘ “Why do they show in my shared list?”, or, at the bottom, “These medicines are in your shared medicines list”.

What happens

A medicine row opens its envelope with the safety flag and a “My shared medicines list” button. The tip explains that drug interactions are dangerous during chemotherapy; the last row opens the Medicines app.



Oncology: Appointments

#/p/onc?as=onc&s=appts

What you see

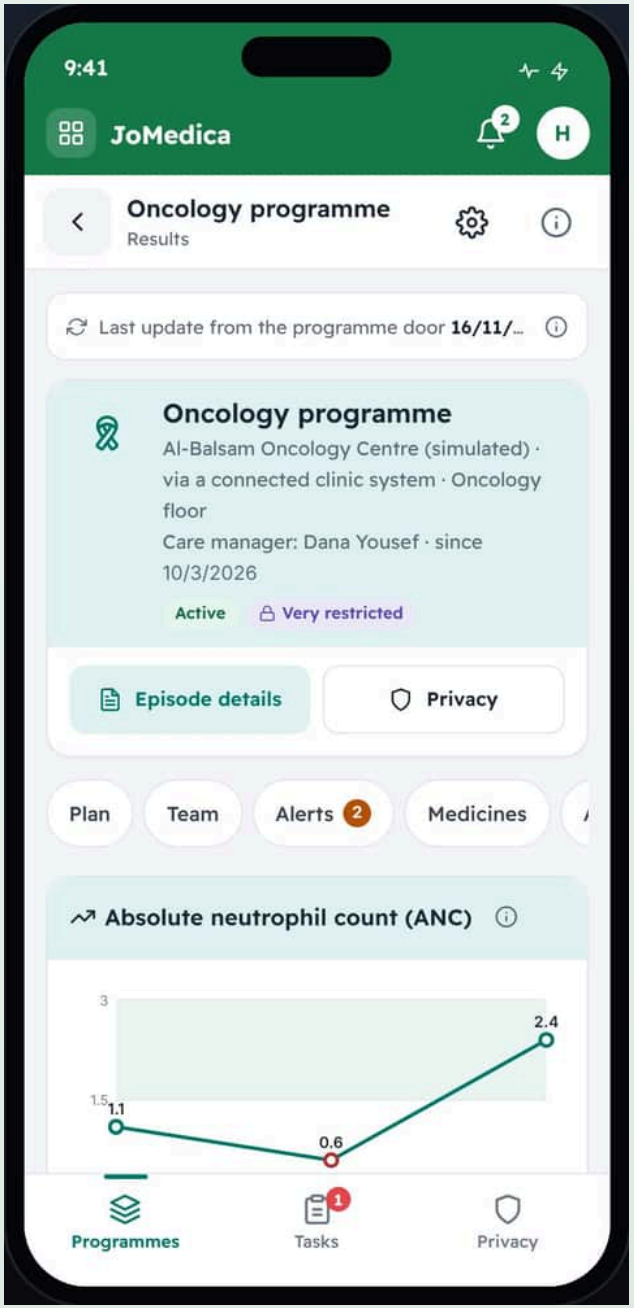
Under “Upcoming appointments”: “Complete blood count (CBC) before cycle 3”, Tuesday 17/11/2026 · 8:00 AM, Al-Balsam lab, no fasting needed, “Confirmed”; “AC cycle 3 (infusion)”, Wednesday 18/11/2026 · 9:00 AM, infusion unit, about 4 hours, “Confirmed”. Below: the heart echo before paclitaxel, Tuesday 22/12/2026 · 10:30 AM, “Awaiting confirmation”.

What to tap

Tap any appointment row.

What happens

The row opens the appointment’s envelope with “Add to my calendar” and “Ask to change it”. The first shows “The appointment was added to your calendar (simulated)”; the second sends the change request to the programme team as a message.



Oncology: Results (ANC trend)

#/p/onc?as=onc&s=results

What you see

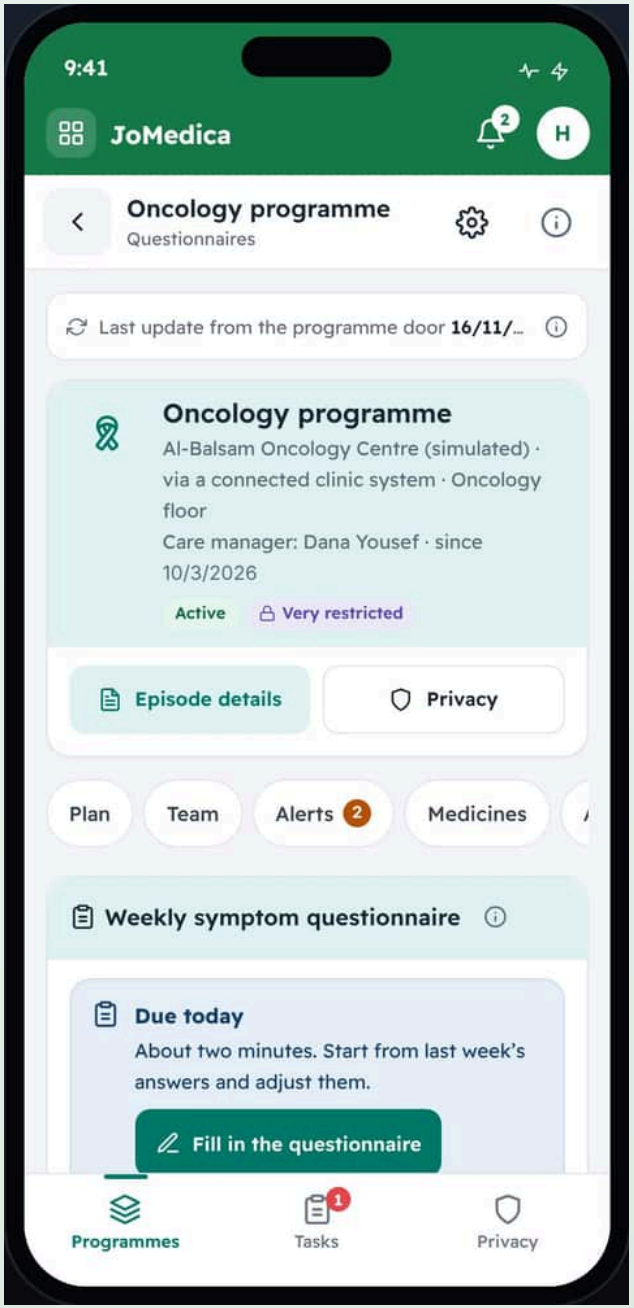
The chart “Absolute neutrophil count (ANC)” with three points, 1.1 on 17/10, 0.6 on 7/11 and 2.4 on 14/11, against the 1.5 lower limit. Under it: “Latest 2.4 ×10⁹/L on 14/11/2026: in range (1.5 to 8.0). Lowest 0.6 on 7/11/2026.” Below: three blood counts (In range, Low, Slightly low) and two CA 15-3 results (27.4 In range, 36.2 Slightly high).

What to tap

Tap the ⓘ “What is the ANC?”, any blood count or CA 15-3 row below the chart, or “All my results and measurements” at the bottom.

What happens

The tip explains that neutrophils protect against infection and usually reach their lowest about 10 days after a cycle. A result row opens its envelope; the last row opens the My Results app, where programme results also appear.



Oncology: Questionnaires

#/p/onc?as=onc&s=forms

What you see

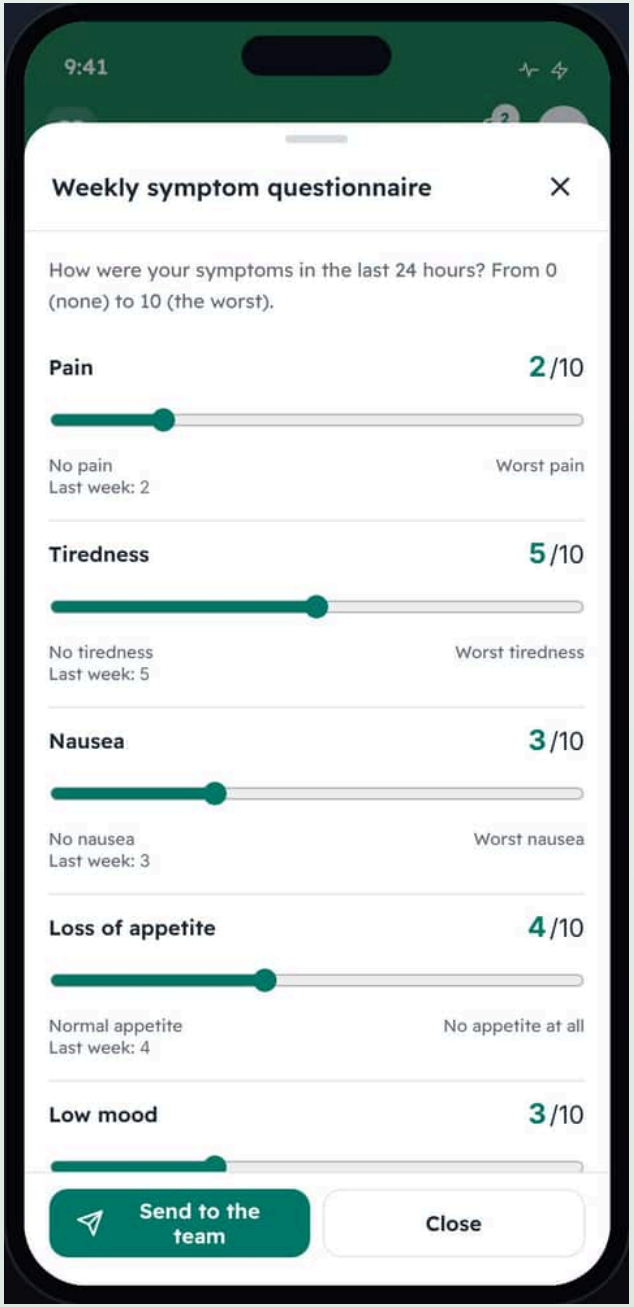
The card “Weekly symptom questionnaire” with a blue “Due today” banner: “About two minutes. Start from last week’s answers and adjust them.” Under “Your earlier answers”: 9/11/2026 (pain 2, tiredness 5, nausea 3, appetite 4, mood 3) and 2/11/2026, both “Reached the team”. The Questionnaires pill shows 1.

What to tap

Tap “Fill in the questionnaire” in the banner, an earlier answer row, or the ⓘ “About the questionnaire”.

What happens

The button opens the questionnaire sheet (screen 17); an earlier row opens that response’s envelope; the tip says five symptoms are rated from 0 (none) to 10 (the worst).



Sheet: symptom questionnaire (0 to 10 sliders)

#/p/onc?as=onc&s=forms#sheet=esas

What you see

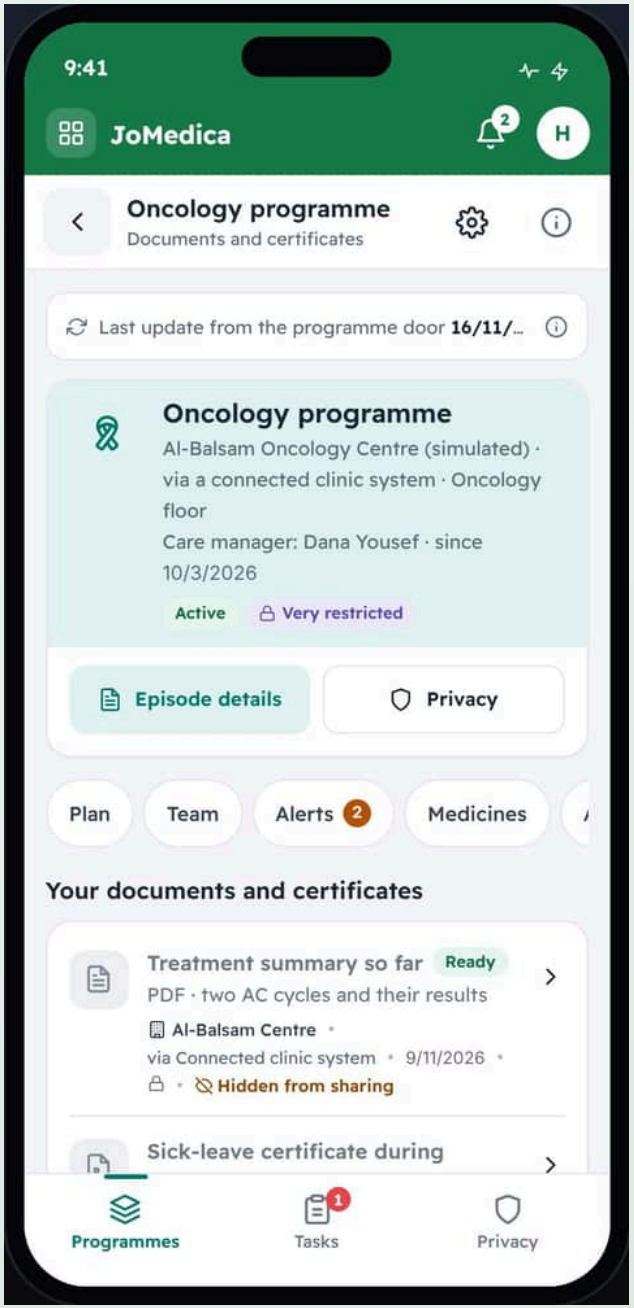
The sheet “Weekly symptom questionnaire”: “How were your symptoms in the last 24 hours? From 0 (none) to 10 (the worst).” Five sliders start from last week’s answers: Pain 2/10, Tiredness 5/10, Nausea 3/10, Loss of appetite 4/10, Low mood 3/10, each with “Last week” beneath. The footer has “Send to the team” and “Close”.

What to tap

Drag any slider, then tap “Send to the team”; “Close” leaves without sending.

What happens

A score of 7 or more adds “A high score”, a priority for the team. Sending closes the sheet with “Your answers reached your team · they see them during working hours”, and the banner turns green with the send time 10:58 AM and a reminder to call the oncology line for a fever.



Oncology: Documents and certificates

#/p/onc?as=onc&s=docs

What you see

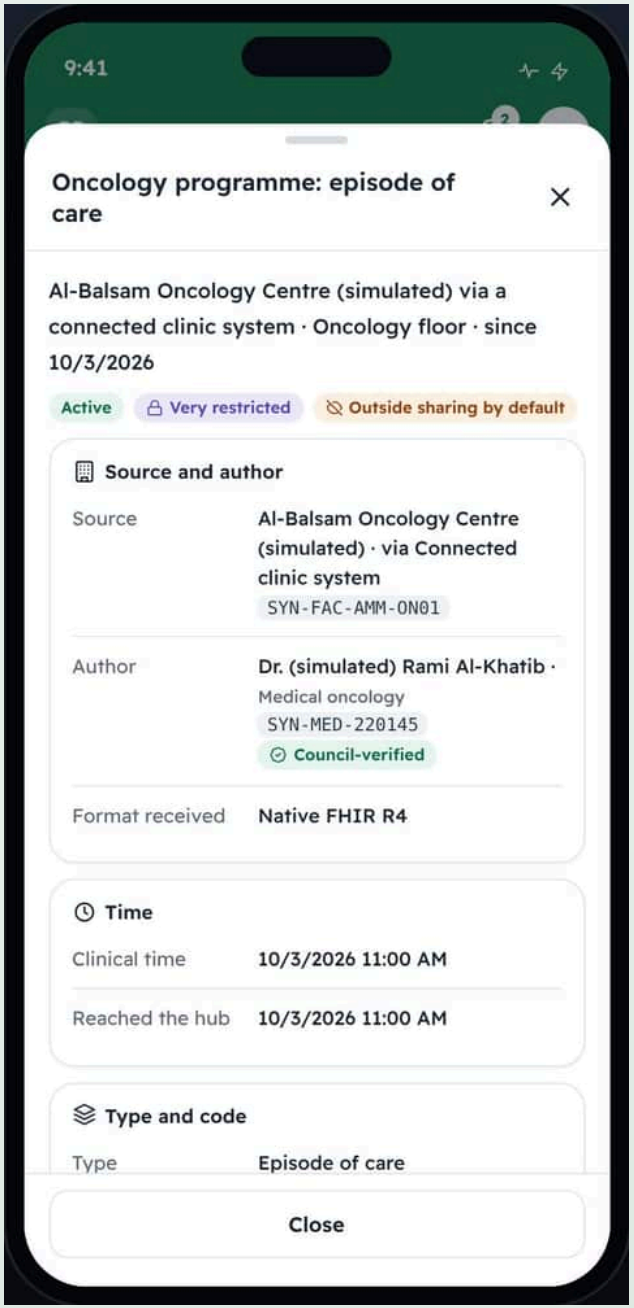
Under “Your documents and certificates”: “Treatment summary so far” (PDF, two AC cycles and their results, Ready) and “Sick-leave certificate during treatment”, 18/11/2026 to 22/11/2026 (5 days), no diagnosis on the certificate, Issued. Below: “Programme card” (Active, in the cards wallet), “Consent form for chemotherapy” signed on 6/10/2026, then “Other certificates and letters”.

What to tap

Tap any document row, or “Other certificates and letters” at the bottom.

What happens

A row opens the document’s envelope; the programme card adds “Open my cards” and the sick-leave certificate adds “Certificate style in Visits”. “Other certificates and letters” opens the Visits app at its letters.



Sheet: episode envelope (oncology)

#/p/onc?as=onc&s=plan#sheet=env

What you see

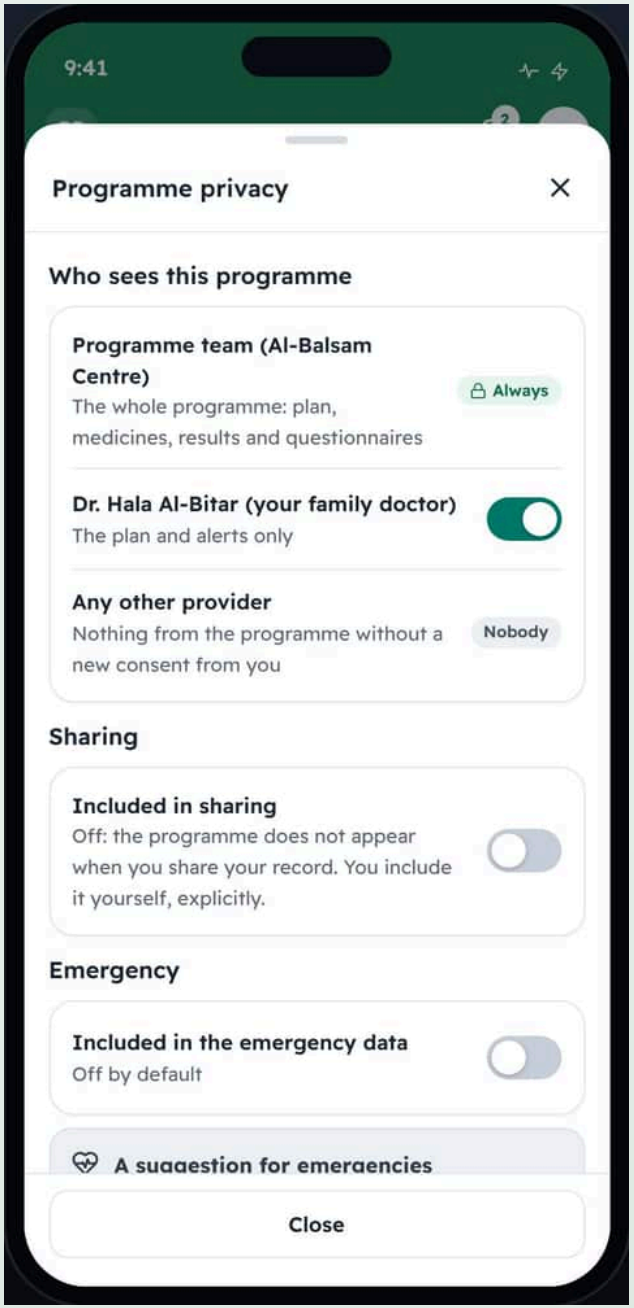
The sheet “Oncology programme: episode of care”: Al-Balsam Oncology Centre (simulated) via a connected clinic system · Oncology floor · since 10/3/2026, with “Active”, “Very restricted” and “Outside sharing by default”. Source SYN-FAC-AMM-ON01; author Dr. (simulated) Rami Al-Khatib, medical oncology, “Council-verified”; native FHIR R4; clinical time and hub arrival 10/3/2026 11:00 AM. Below: reference EPI-BLSM-260310-4QK7M-2.

What to tap

Tap “Show code”; further down “Programme settings”, “Privacy settings”, “Export PDF with QR” and “Report a problem”; or “Close”.

What happens

“Show code” reveals SNOMED CT 394593009 (Medical oncology). The settings buttons open the programme privacy sheet (screen 20); export shows “PDF with a verification QR prepared (simulated)”; report shows “Problem sent to support as a ticket”. “Close” returns to the Plan.



Sheet: programme privacy (oncology)

#/p/onc?as=onc&s=plan#sheet=progPrivacy

What you see

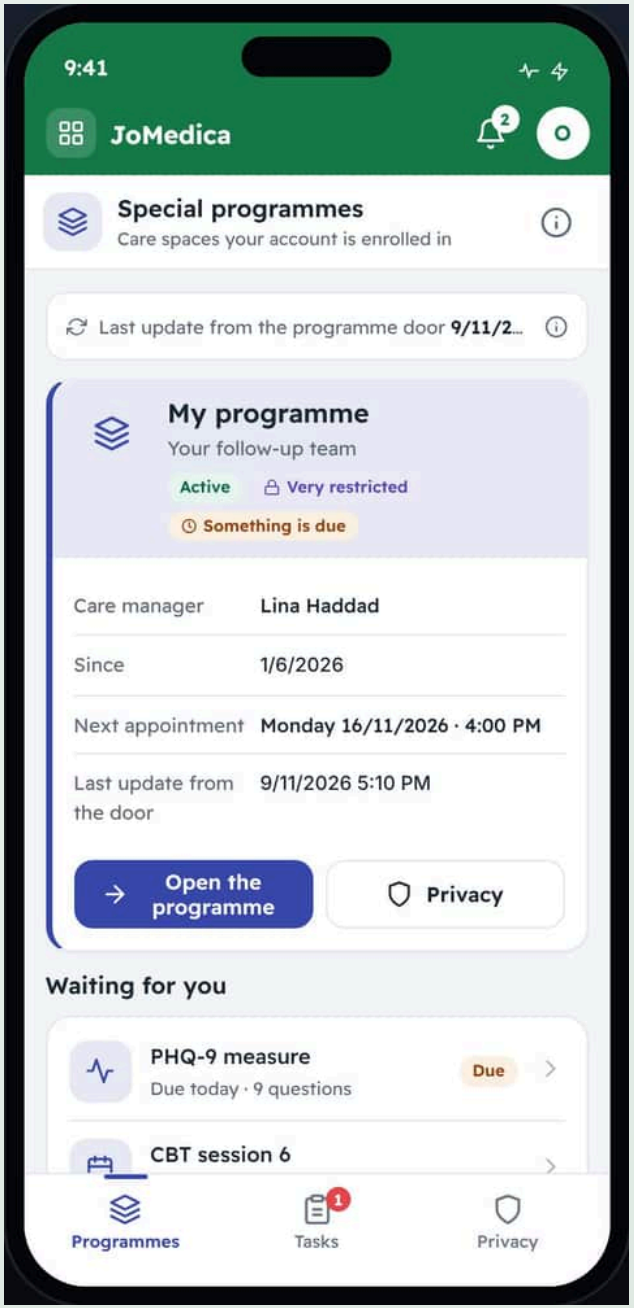
The sheet “Programme privacy”. Under “Who sees this programme”: the programme team (Al-Balsam Centre) sees the whole programme, “Always”; Dr. Hala Al-Bitar (your family doctor) the plan and alerts only, switch on; any other provider “Nobody”. “Included in sharing” is off and “Included in the emergency data” is “Off by default”. Below: a suggestion to add “On chemotherapy: infection risk”.

What to tap

Tap Dr. Hala’s switch, the “Included in sharing” or “Included in the emergency data” switch, “Add it” under the suggestion, “Programme consent and its history”, or “Close”.

What happens

Each switch flips at once with a toast, such as “Dr. Hala’s access to the programme was turned off” or “The programme is now included in sharing”. “Add it” shows “Added to your emergency data” and the line appears on the health card; the consent button opens the consent envelope.



Omar (mental health): Programmes, neutral name

#/home?as=mh

What you see

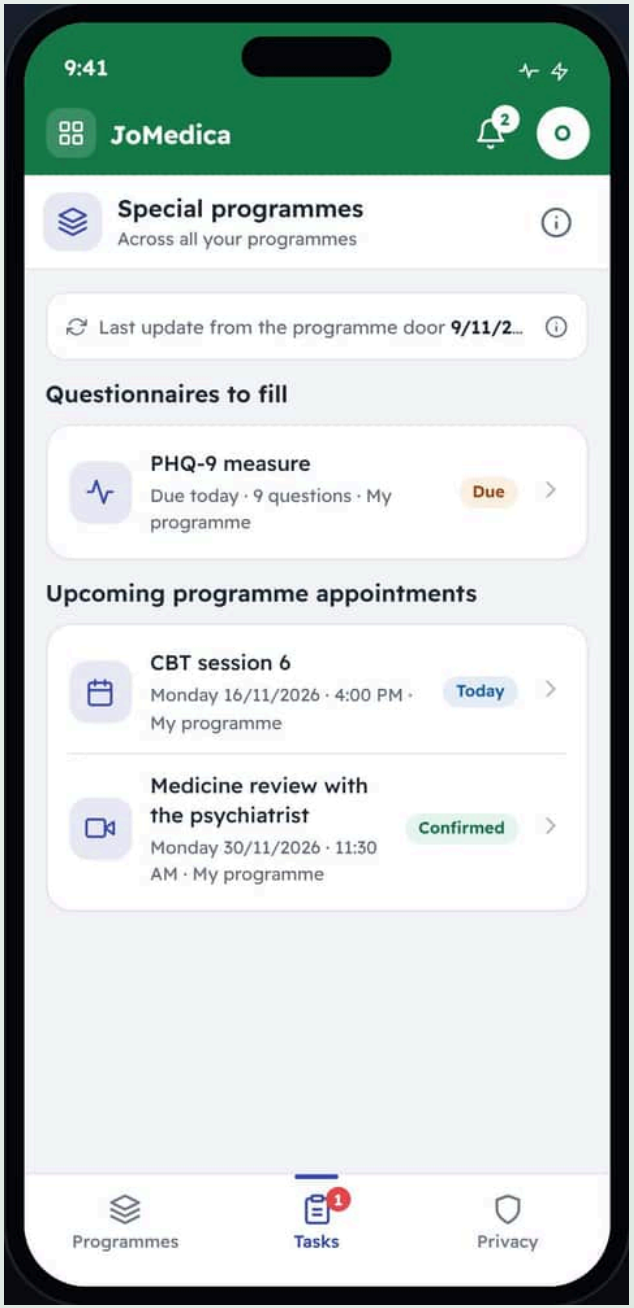
Omar’s account (“O”). The card carries the neutral name “My programme” and “Your follow-up team”, with no clinic or specialty named; badges “Active”, “Very restricted” and “Something is due”; care manager Lina Haddad, since 1/6/2026, next appointment Monday 16/11/2026 · 4:00 PM, last update 9/11/2026 5:10 PM. “Waiting for you” lists the PHQ-9 measure.

What to tap

Tap “Open the programme” or “Privacy” in the card, or the “PHQ-9 measure” row (Due today · 9 questions); below are “CBT session 6” today at 4:00 PM and the medicine review on 30/11/2026.

What happens

“Open the programme” opens the space on Plan (screen 25); “Privacy” opens the privacy sheet (screen 34). The PHQ-9 row jumps to Measures with an empty PHQ-9 sheet (screen 27); appointment rows open Appointments (screen 31).



Omar: Tasks

#/tasks?as=mh

What you see

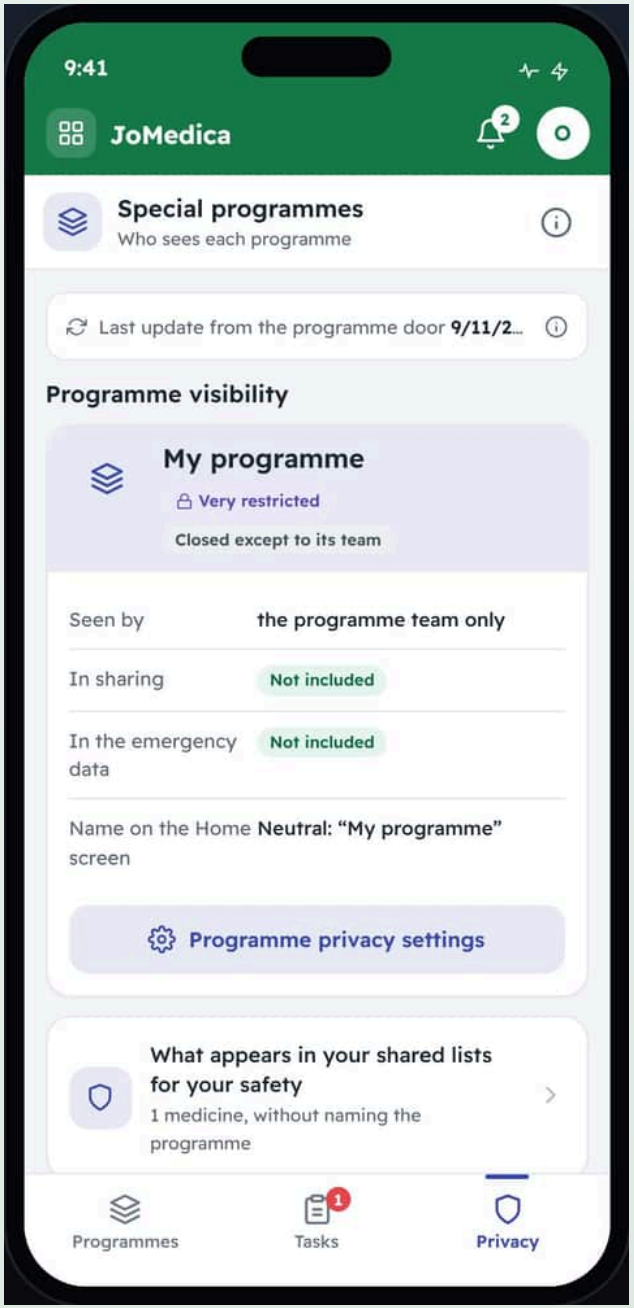
Under “Questionnaires to fill”: “PHQ-9 measure”, “Due today · 9 questions · My programme”, marked “Due”. Under “Upcoming programme appointments”: “CBT session 6”, Monday 16/11/2026 · 4:00 PM, “Today”, and “Medicine review with the psychiatrist”, Monday 30/11/2026 · 11:30 AM, “Confirmed”. The programme is named only as “My programme”.

What to tap

Tap the “PHQ-9 measure” row, or either appointment row.

What happens

The measure row opens Measures in the space with the PHQ-9 sheet open (screen 27); an appointment row opens Appointments (screen 31).



Omar: Privacy

#/privacy?as=mh

What you see

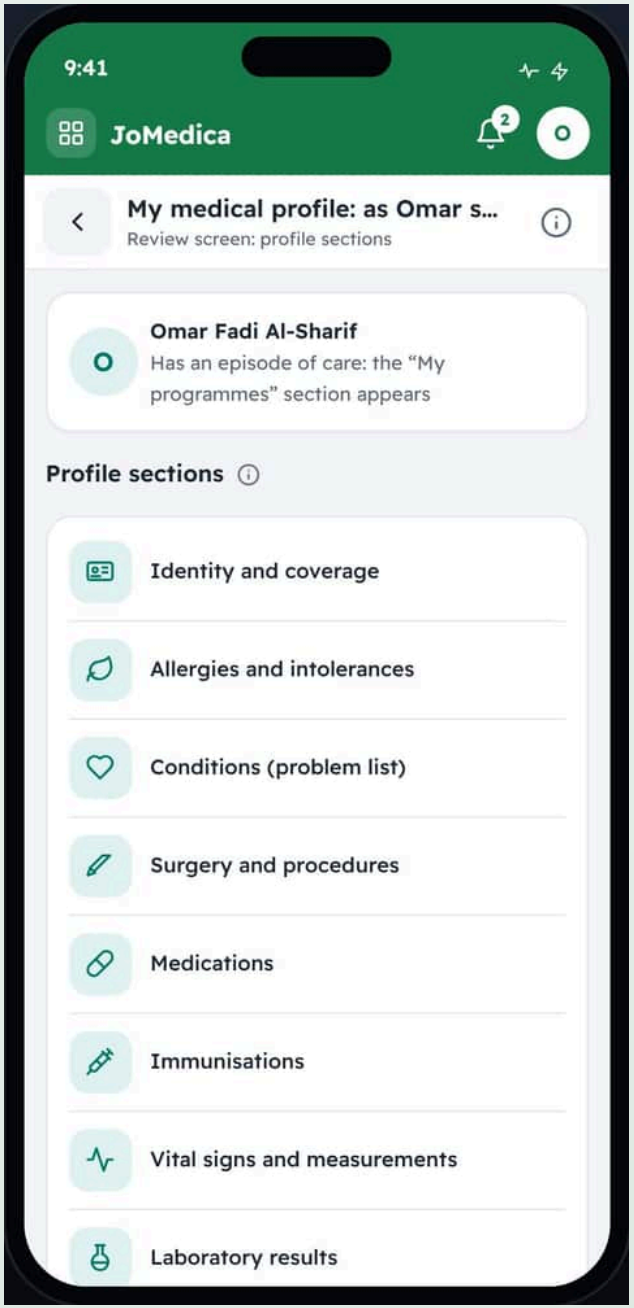
The “My programme” card with “Very restricted” and “Closed except to its team”: seen by the programme team only; In sharing and In the emergency data “Not included”; Name on the Home screen “Neutral: “My programme””. Below: “1 medicine, without naming the programme” in the shared lists, then “The rule: no space without an episode of care”.

What to tap

Tap “Programme privacy settings”, or the row “What appears in your shared lists for your safety”.

What happens

The button opens the mental health privacy sheet (screen 34). The shared-lists row opens the Medicines app, which shows sertraline without the programme.



My medical profile as Omar sees it (collapsed “My programmes”)

#/profile?as=mh

What you see

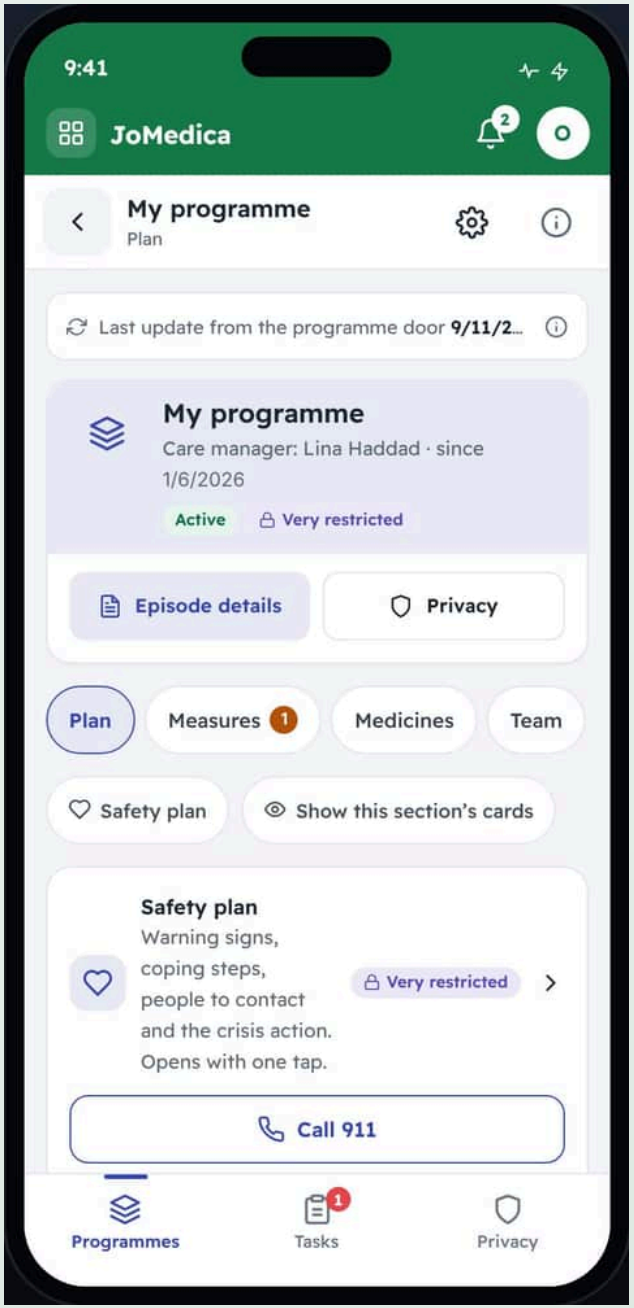
“My medical profile: as Omar sees it”. Omar Fadi Al-Sharif’s card reads “Has an episode of care: the “My programmes” section appears”. The 15 profile sections follow, and at the bottom a collapsed “My programmes (1)” section with the “Very restricted” lock badge.

What to tap

Scroll to “My programmes (1)” and tap its header, or tap the ⓘ beside “Profile sections” for the programme rule.

What happens

The section opens to one row under the neutral name “My programme”, “An active episode of care”, with no clinic or specialty. The row opens the space on Plan (screen 25).



Mental health: Plan (collapsed cards)

#/p/mh?as=mh&s=plan

What you see

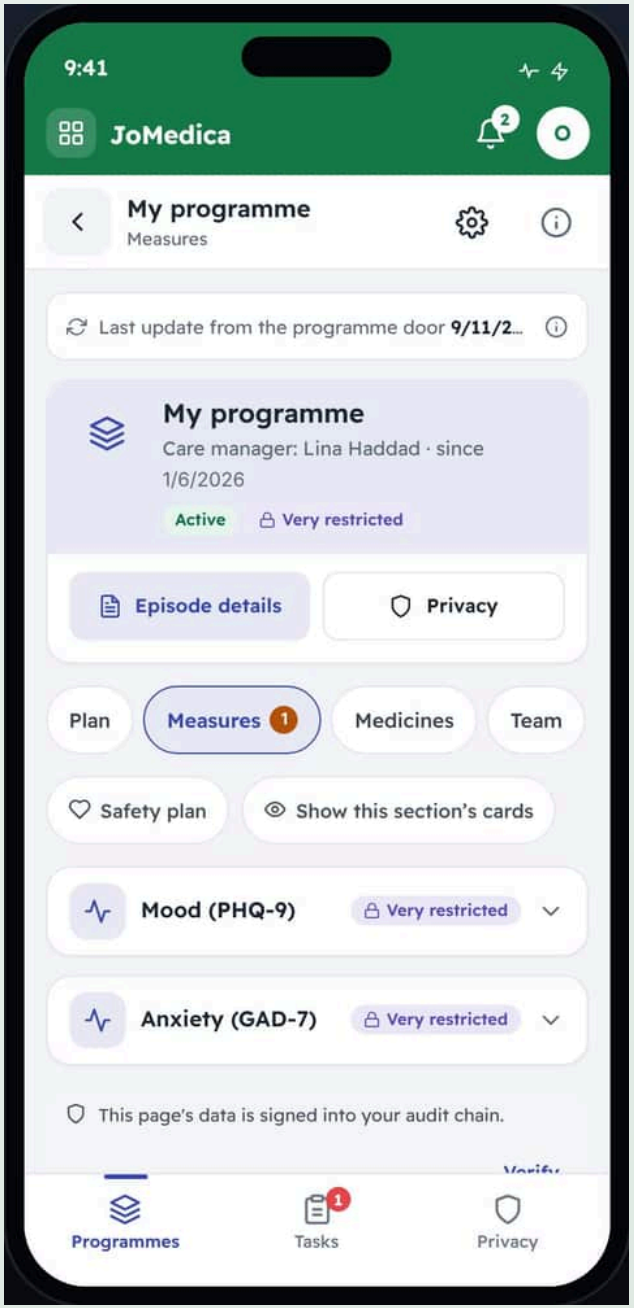
Header “My programme · Plan” in indigo. The space card shows only “My programme” and care manager Lina Haddad since 1/6/2026, with “Active” and “Very restricted”. Then pills (Plan, Measures 1, Medicines, Team...) and chips “Safety plan” and “Show this section’s cards”. The safety plan card “Opens with one tap” and has “Call 911”; “Therapy sessions (CBT)” and “My goals in my words” are collapsed with lock badges.

What to tap

Tap the “Safety plan” card or chip, “Call 911”, a collapsed card’s header, “Show this section’s cards”, or “Episode details”.

What happens

The safety plan opens as a sheet (screen 33); “Call 911” shows “Simulated: calling emergency services 911”. A card unfolds (session 5 of 12 done, next session today at 4:00 PM) and folds again on leaving the section. “Episode details” opens screen 36.



Mental health: Measures (PHQ-9 and GAD-7)

#/p/mh?as=mh&s=proms

What you see

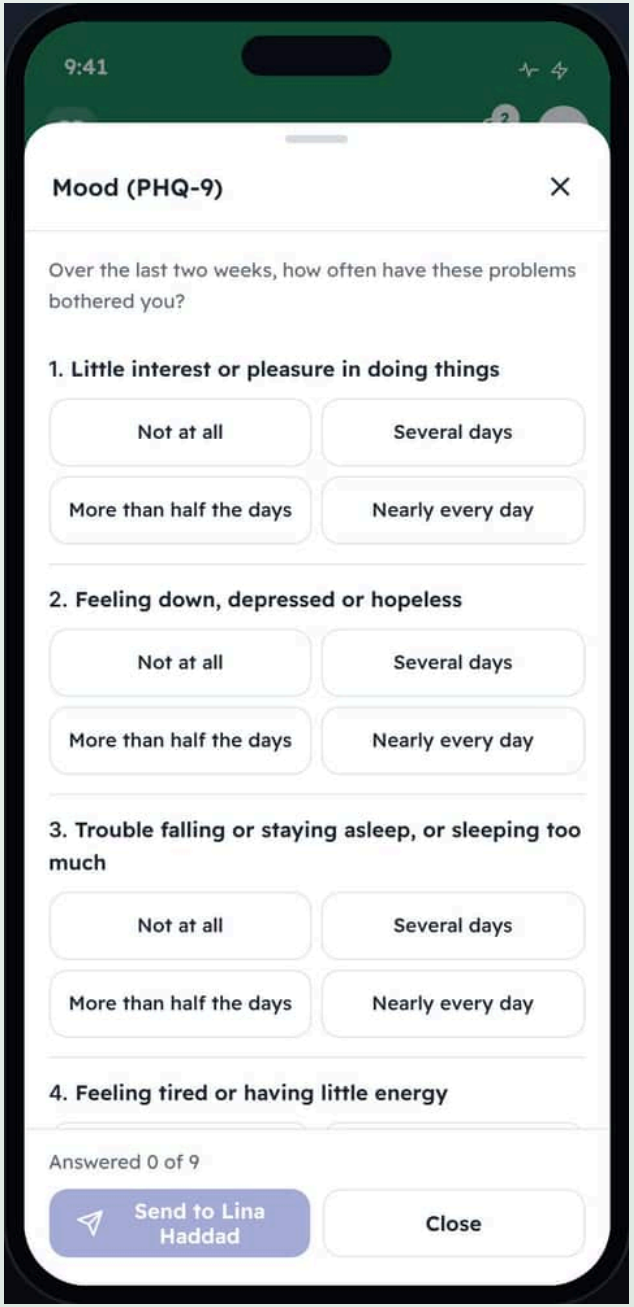
Two collapsed cards with the “Very restricted” lock badge: “Mood (PHQ-9)” and “Anxiety (GAD-7)”. The Measures pill shows 1 because a PHQ-9 is due, and no score is visible until a card is opened.

What to tap

Tap the “Mood (PHQ-9)” or “Anxiety (GAD-7)” header, or “Show this section’s cards”.

What happens

PHQ-9 unfolds a chart of 18, 11 and 8 (1/6, 28/9, 2/11), “Latest 8 of 27 (mild)”, and the banner “The next measure is due today” with “Fill in the PHQ-9 now”, which opens screen 27. GAD-7 shows 15, 10 and 7, the latest 7 of 21 (mild).



Sheet: PHQ-9 (9 items)

#/p/mh?as=mh&s=proms#sheet=phq

What you see

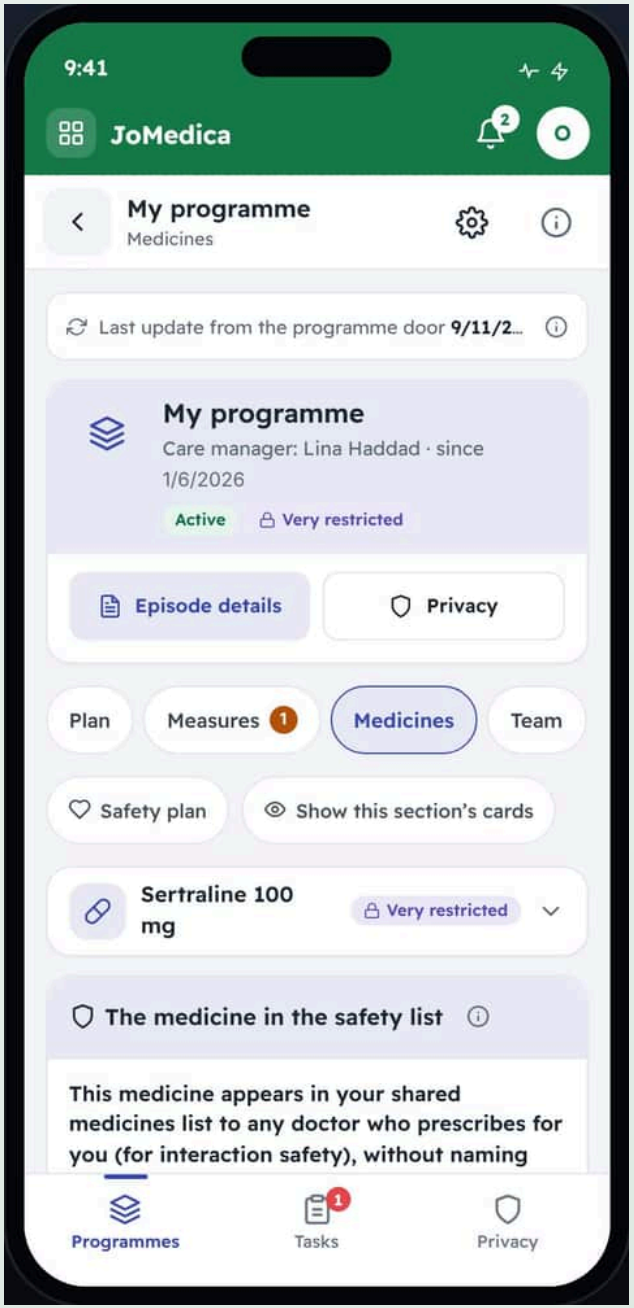
The sheet “Mood (PHQ-9)”: “Over the last two weeks, how often have these problems bothered you?” Nine items, each with four choices: Not at all, Several days, More than half the days, Nearly every day. The footer counts “Answered 0 of 9” beside “Send to Lina Haddad”, inactive until all nine are answered, and “Close”.

What to tap

Choose one answer per item, scrolling to item 9 (“Thoughts that you would be better off dead, or of hurting yourself”), then tap “Send to Lina Haddad”.

What happens

Any answer other than “Not at all” on item 9 shows a calm message with “Call 911” and “Open the safety plan”. Sending closes the sheet with “Your answers reached Lina Haddad” (with item 9: “…and she will be in touch today”), and today’s total joins the chart.



Mental health: Medicines and the safety floor

#/p/mh?as=mh&s=meds

What you see

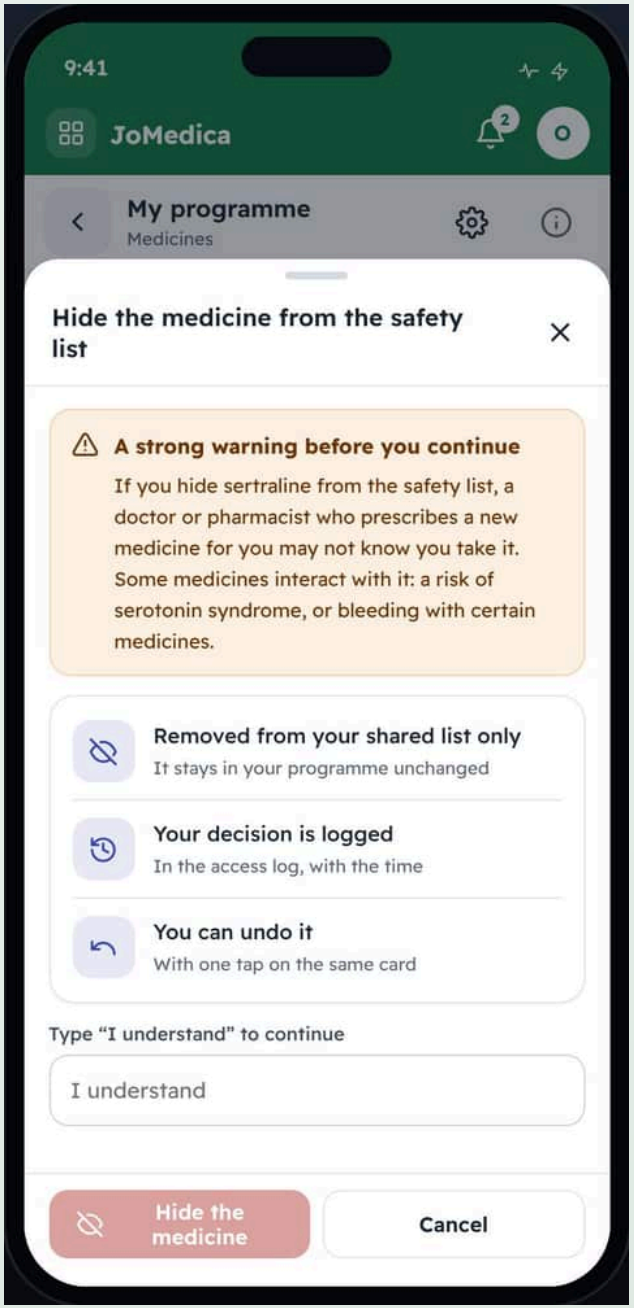
A collapsed card “Sertraline 100 mg” with the lock badge, then “The medicine in the safety list”: “This medicine appears in your shared medicines list to any doctor who prescribes for you (for interaction safety), without naming the programme”. Below is the switch “Hide it even from the safety list”, “Asks for a strong confirmation first.”

What to tap

Tap the “Sertraline 100 mg” header, the ⓘ “Why does it show?”, or the switch “Hide it even from the safety list”.

What happens

The header unfolds: 1 tablet every morning with breakfast, prescribed by Dr. Khaled Al-Nimri since 1/6/2026, raised to 100 mg on 28/9/2026. The switch hides nothing yet: it opens the strong-warning sheet (screen 29).



Sheet: strong warning before hiding ("I understand")

#/p/mh?as=mh&s=meds#sheet=hide

What you see

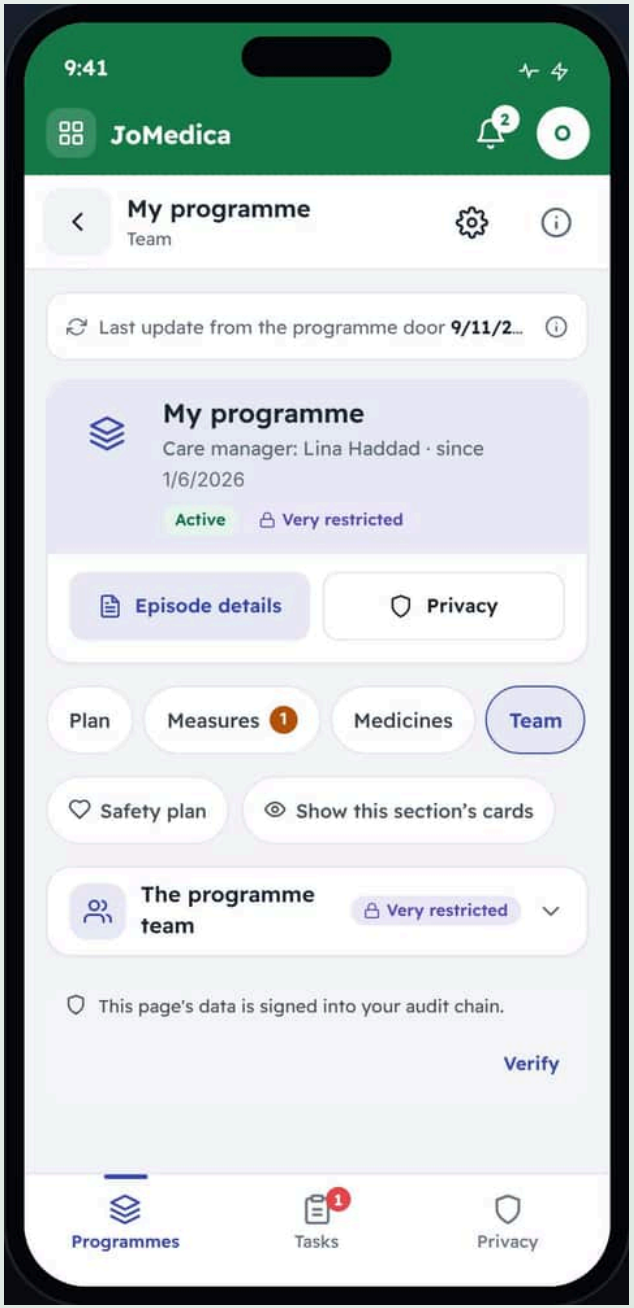
The sheet "Hide the medicine from the safety list" with a yellow banner "A strong warning before you continue": a prescriber may not know sertraline is being taken, with a risk of serotonin syndrome or bleeding with certain medicines. Three lines follow: "Removed from your shared list only", "Your decision is logged", "You can undo it", and the field "Type "I understand" to continue".

What to tap

Type "I understand" in the field, then tap the red "Hide the medicine"; or tap "Cancel".

What happens

The red button stays inactive until the words are typed. Confirming closes the sheet with "The medicine is hidden from the safety list · the decision is logged in the access log"; the card shows "Warning: hidden" and the same switch undoes it with one tap. "Cancel" changes nothing.



Mental health: Team

#/p/mh?as=mh&s=team

What you see

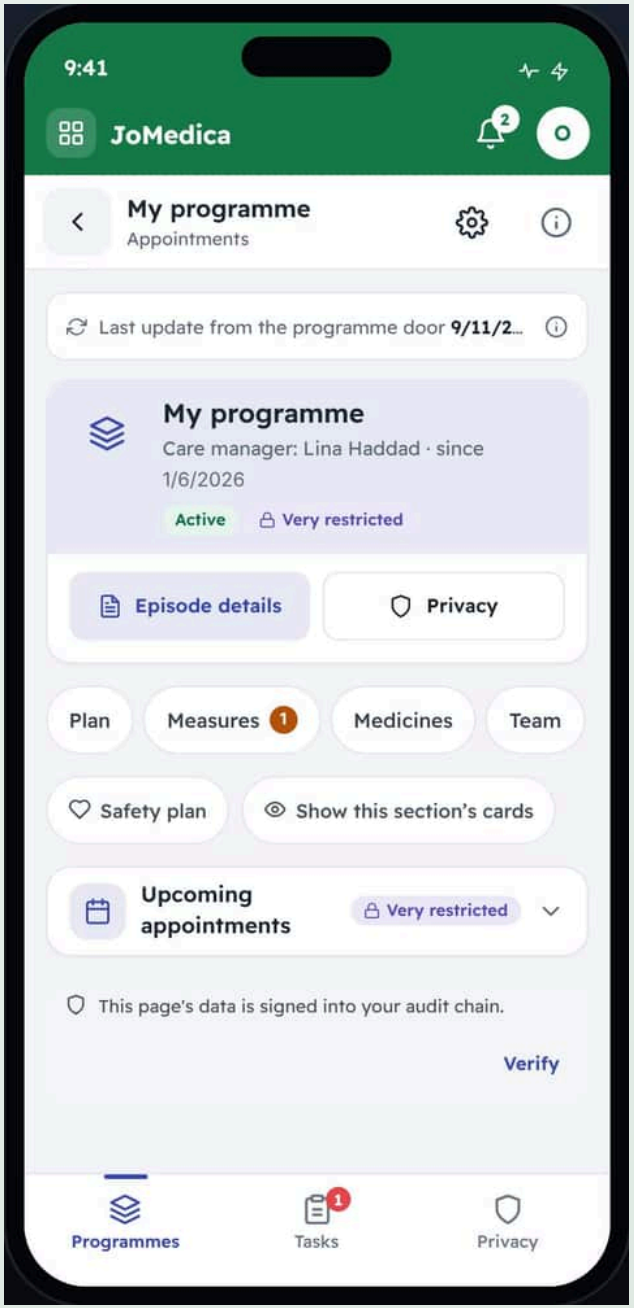
A single collapsed card, “The programme team”, with the “Very restricted” lock badge; the page line counts 3 people, seen by the programme team only. No names are visible until the card is opened.

What to tap

Tap the card header or “Show this section’s cards”.

What happens

It unfolds: Lina Haddad (clinical psychologist, care manager) and Dr. Khaled Al-Nimri (psychiatrist), each with “Message” and “Call” giving simulated toasts, then Dr. Nader Al-Saadi, family doctor, marked “No access”. Each name opens its envelope.



Mental health: Appointments

#/p/mh?as=mh&s=appts

What you see

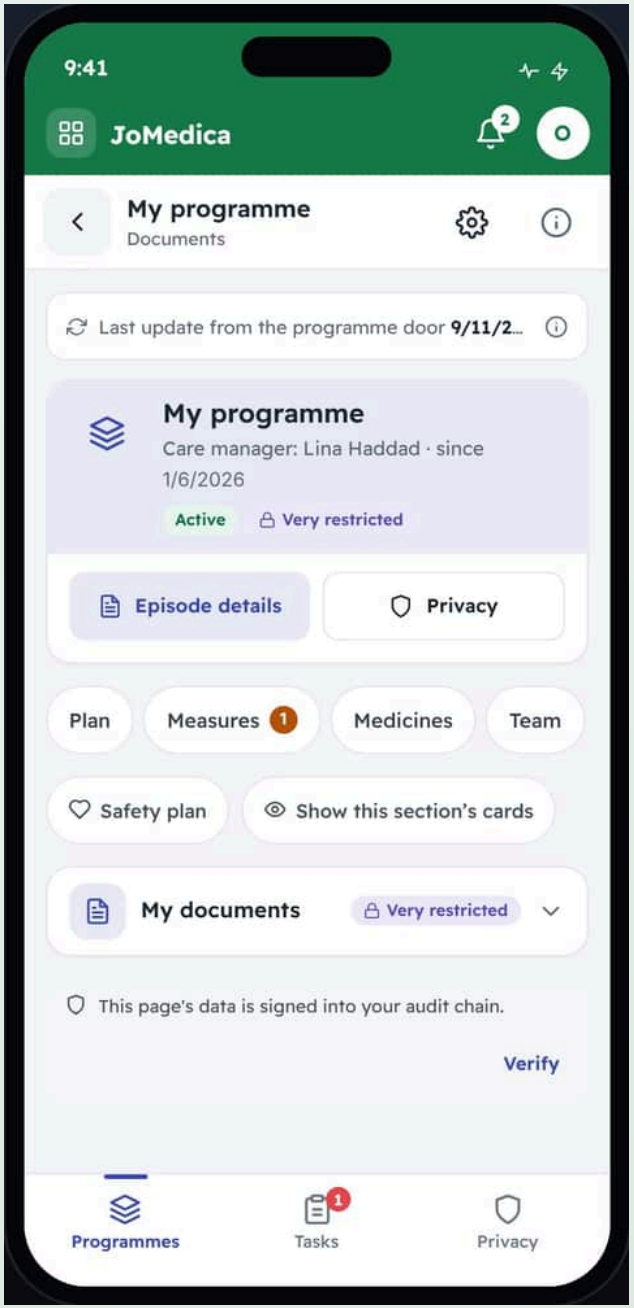
A single collapsed card, “Upcoming appointments”, with the lock badge; the page line counts 2 upcoming appointments. No dates show until the card is opened.

What to tap

Tap the card header or “Show this section’s cards”, then any appointment row.

What happens

It shows “CBT session 6”, Monday 16/11/2026 · 4:00 PM with Lina Haddad at the clinic (“Today”), and “Medicine review with the psychiatrist”, Monday 30/11/2026 · 11:30 AM by video (“Confirmed”). A row opens its envelope with “Add to my calendar” and “Ask to change it”.



Mental health: Documents

#/p/mh?as=mh&s=docs

What you see

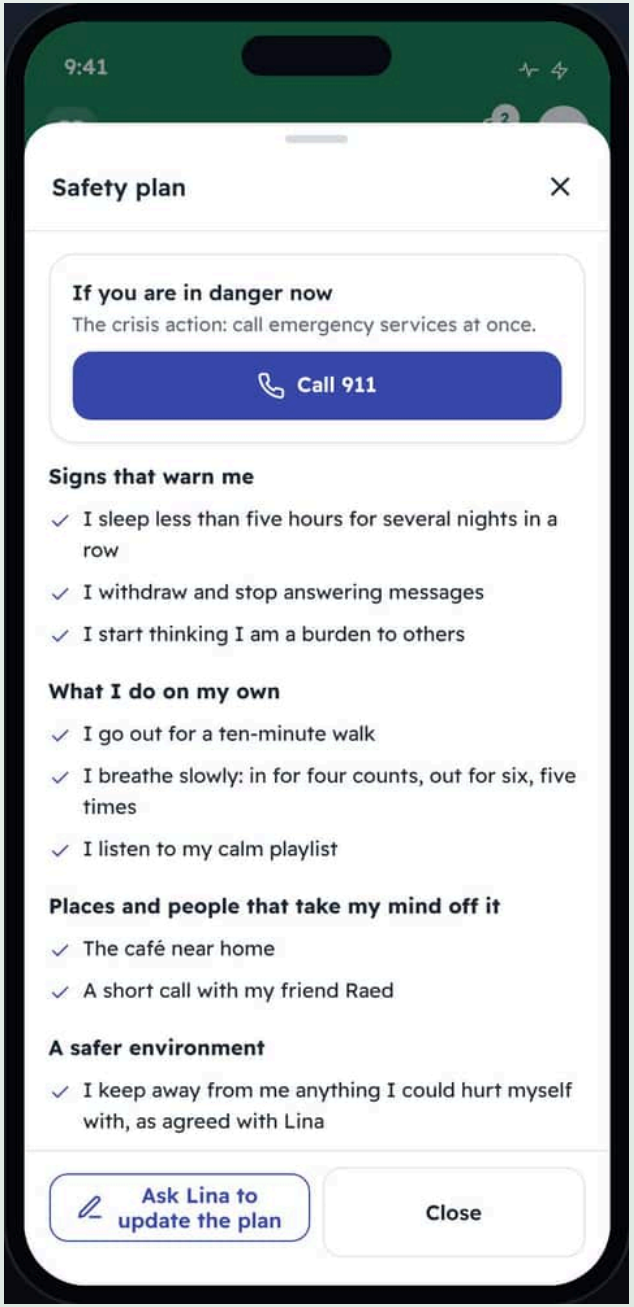
A single collapsed card, “My documents”, with the “Very restricted” lock badge; the page line counts 3 documents. No titles show until the card is opened.

What to tap

Tap the card header or “Show this section’s cards”, then any document.

What happens

It shows “Treatment plan summary” (PDF), “Session attendance letter (for work)”, which “Confirms attendance times only; no diagnosis and no treatment details”, and “Consent form for treatment”, signed on 1/6/2026. Each row opens the document’s envelope.



Sheet: safety plan

#/p/mh?as=mh&s=plan#sheet=safetyPlan

What you see

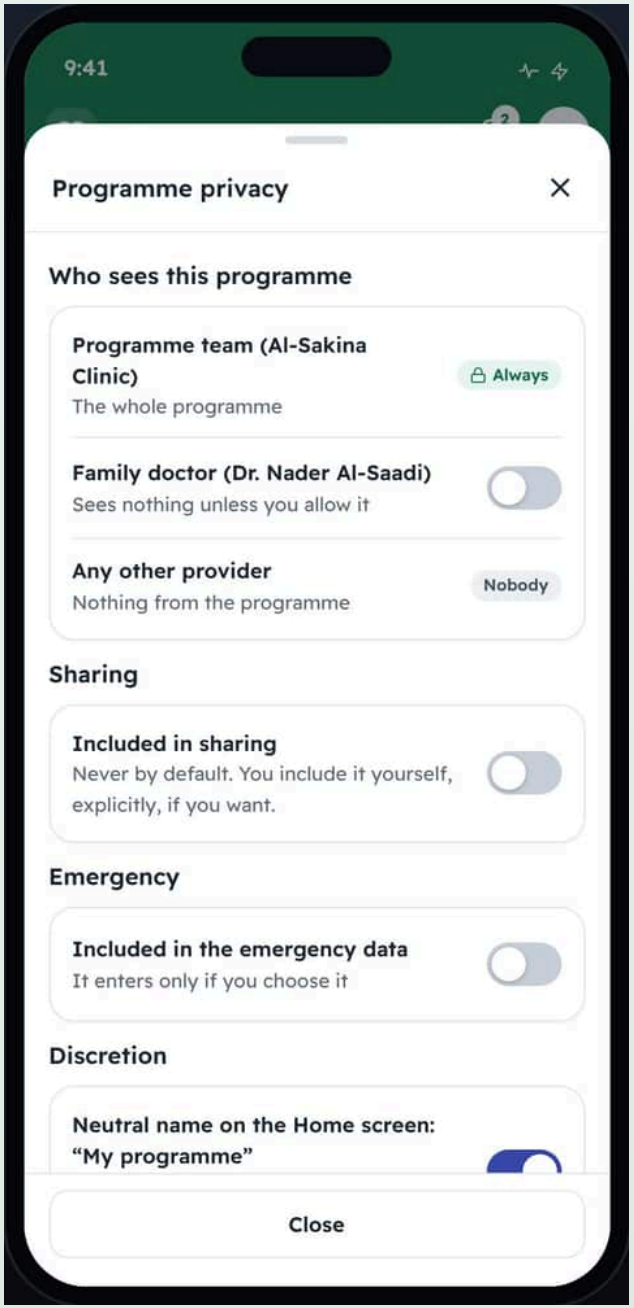
The sheet “Safety plan”. At the top: “If you are in danger now” and “The crisis action: call emergency services at once.” with a full-width “Call 911”. Then the plan’s lists: “Signs that warn me” (sleeping under five hours, withdrawing, feeling a burden), “What I do on my own”, “Places and people that take my mind off it”, “A safer environment”, and “People I contact”, starting with his brother Nabil.

What to tap

Tap “Call 911”, “Call” beside Nabil (+1 202 555 0143) or Lina Haddad, “Ask Lina to update the plan”, or “Close”.

What happens

The call buttons show simulated toasts, such as “Simulated: calling emergency services 911”. “Ask Lina to update the plan” sends the request to Lina Haddad as a message; the plan, written with her on 12/10/2026 and updated on 2/11/2026, is not edited here.



Sheet: programme privacy (mental health)

#/p/mh?as=mh&s=plan#sheet=progPrivacy

What you see

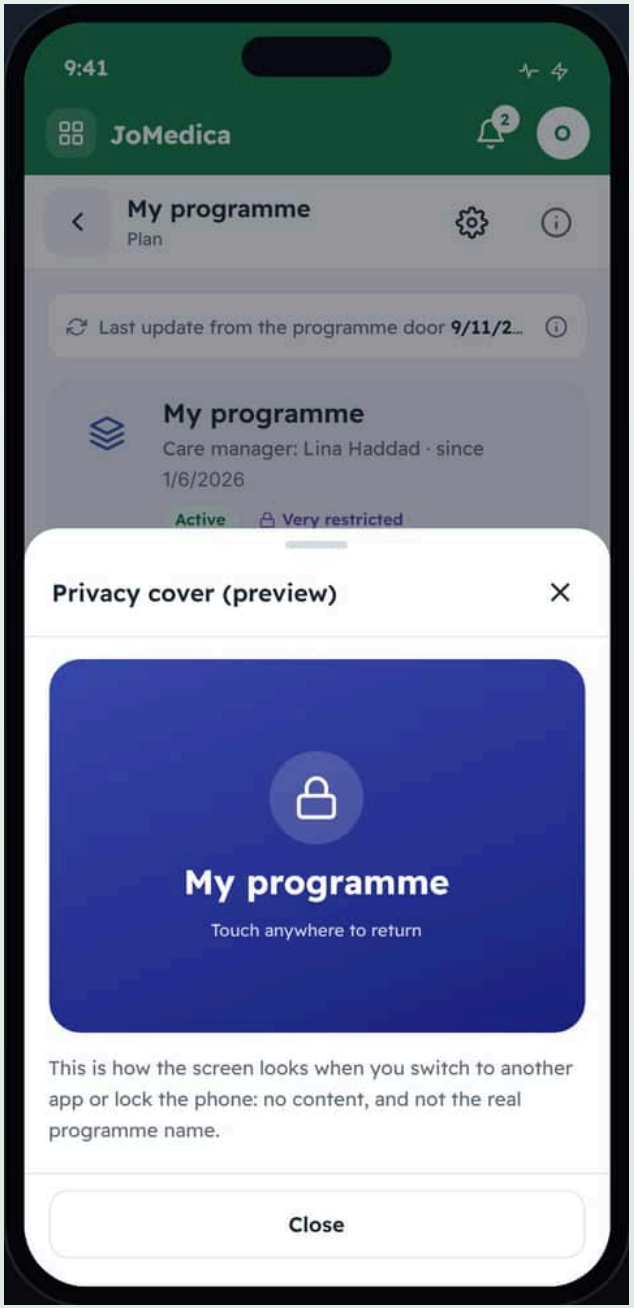
The sheet “Programme privacy”. The programme team (Al-Sakina Clinic) sees the whole programme, “Always”; the family doctor (Dr. Nader Al-Saadi) “Sees nothing unless you allow it”, switch off; any other provider “Nobody”. Sharing and emergency switches are off (“Never by default”, “It enters only if you choose it”). Under “Discretion”, the neutral name “My programme” and the privacy cover are both on.

What to tap

Tap any switch, “Preview the cover” below, “Programme consent and its history”, or “Close”.

What happens

A switch flips with a toast, such as “You allowed your family doctor to see the plan” or, turning off the neutral name, “The real name is shown now”. “Preview the cover” opens screen 35; the consent button opens the consent envelope.



Sheet: privacy cover (preview)

#/p/mh?as=mh&s=plan#sheet=cover

What you see

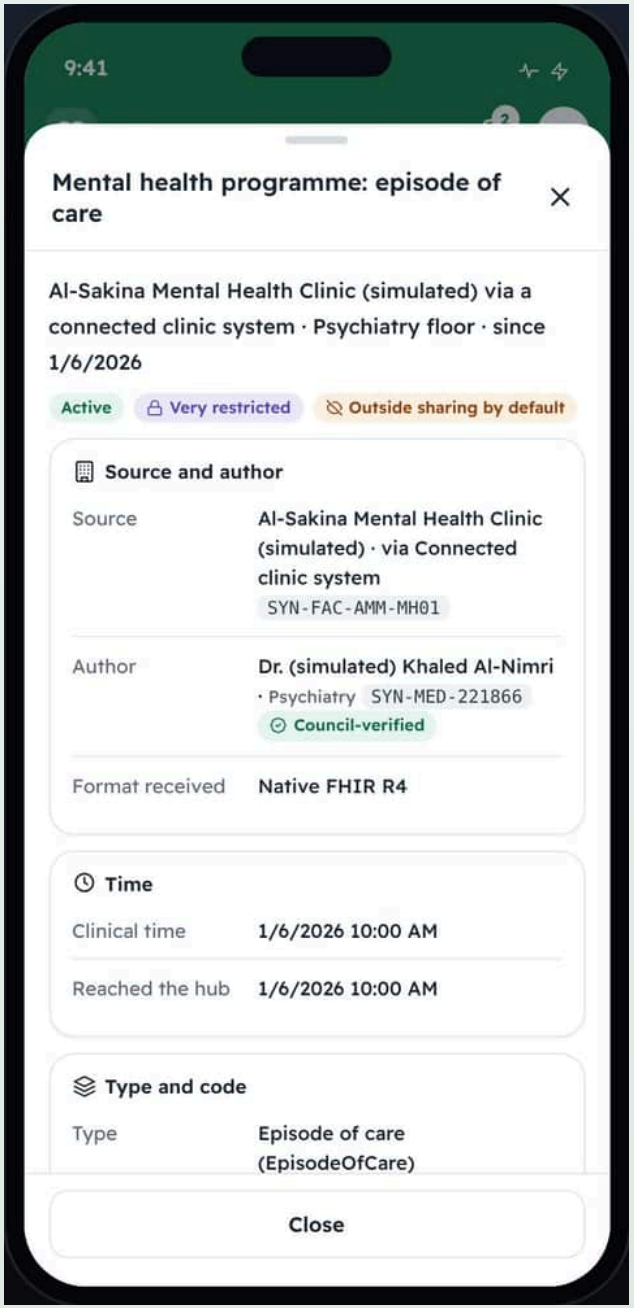
The sheet “Privacy cover (preview)”: an indigo panel with a lock, the words “My programme” and “Touch anywhere to return”. Under it: “This is how the screen looks when you switch to another app or lock the phone: no content, and not the real programme name.”

What to tap

Tap anywhere on the panel, or “Close”.

What happens

Both close the preview and return to the Plan section without changing any setting.



Sheet: episode envelope (very restricted)

#/p/mh?as=mh&s=plan#sheet=env

What you see

The sheet “Mental health programme: episode of care”: Al-Sakina Mental Health Clinic (simulated) via a connected clinic system · Psychiatry floor · since 1/6/2026, with “Active”, “Very restricted” and “Outside sharing by default”. Source SYN-FAC-AMM-MH01; author Dr. (simulated) Khaled Al-Nimri, psychiatry, “Council-verified”; native FHIR R4; 1/6/2026 10:00 AM. Below: reference EPI-SKNH-260601-8DM3R-5.

What to tap

Tap “Show code”; further down “Programme settings”, “Privacy settings”, “Export PDF with QR” and “Report a problem”; or “Close”.

What happens

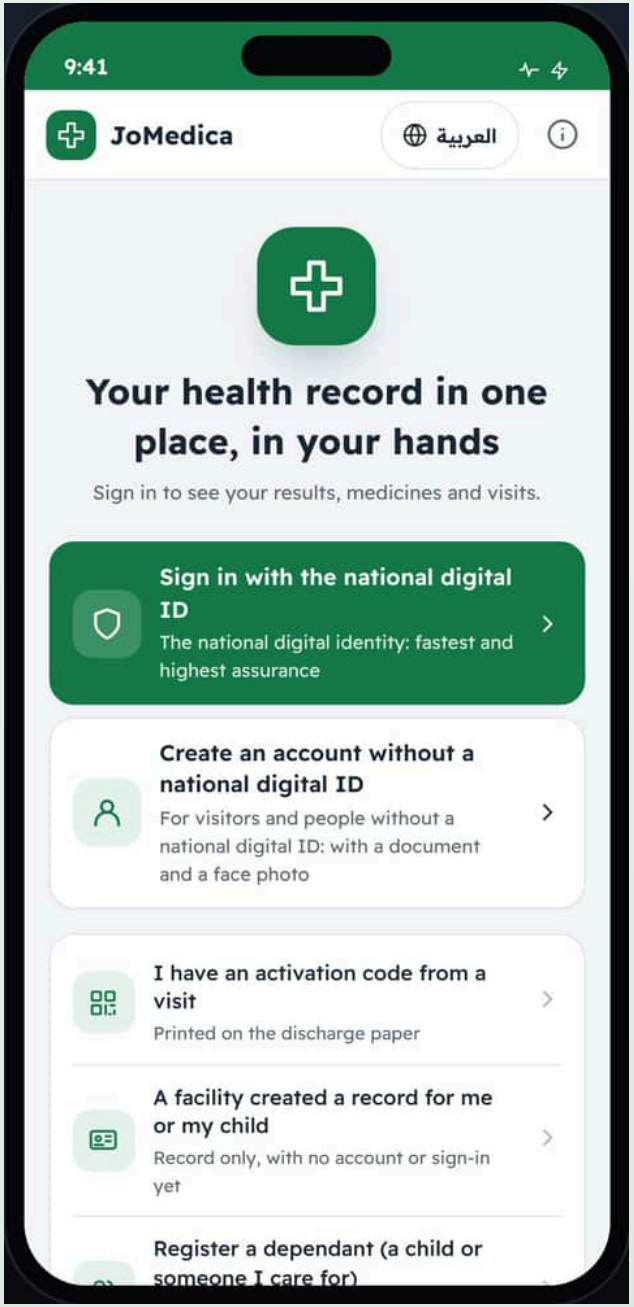
“Show code” reveals SNOMED CT 394587001 (Psychiatry). The settings buttons open the privacy sheet (screen 34); export and report show simulated toasts; “Close” returns to the Plan with its cards still collapsed.

P16

Sign-up and sign-in

These are JoMedica’s pre-login screens: signing in with the national digital ID, creating an account without it using a document and a face check, activating a provisional record a facility created, registering or claiming a dependant, and the hand-over to professional registration. There is no tab bar or app grid; the top bar holds a back button, the JoMedica wordmark, the language switch and the page help. The screens follow Salwa (a returning user), Dina (new through the national digital ID), Sara Khalil Mansour (a visitor with a passport), Layla Hassan Odeh (a provisional emergency record) and Rana Mahmoud Al-Sabbagh (mother of Layan and Karim). All people and data in this prototype are synthetic.

57 screens and states · Interactive prototype: betariq.com/prototype/P16-onboarding/



Welcome: national digital ID or a new account

#/welcome

What you see

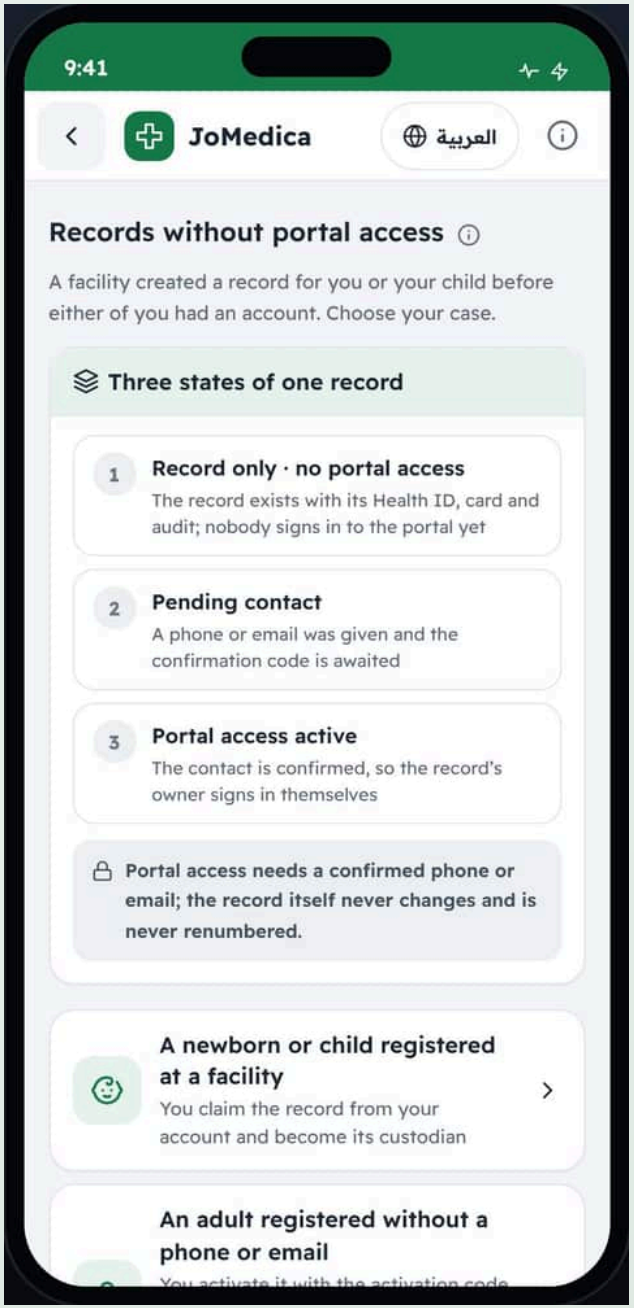
The headline “Your health record in one place, in your hands”. First, in green, “Sign in with the national digital ID” (fastest and highest assurance), then “Create an account without a national digital ID” for visitors and people without one. Below: “I have an activation code from a visit”, “A facility created a record for me or my child” and “Register a dependant”; further down “I am a health professional” and “Sign in with a passkey”.

What to tap

Tap any of the seven cards, the ⓘ at the top for how identity works and the four assurance levels, or the language switch “العربية”.

What happens

Each card starts its path: national digital ID (screen 8), account without it (15), activation code (32), records without portal access (2), dependant (42) and professional (56). “Sign in with a passkey” opens Salwa’s passkey sheet (screen 7).



Records without portal access

#/rec

What you see

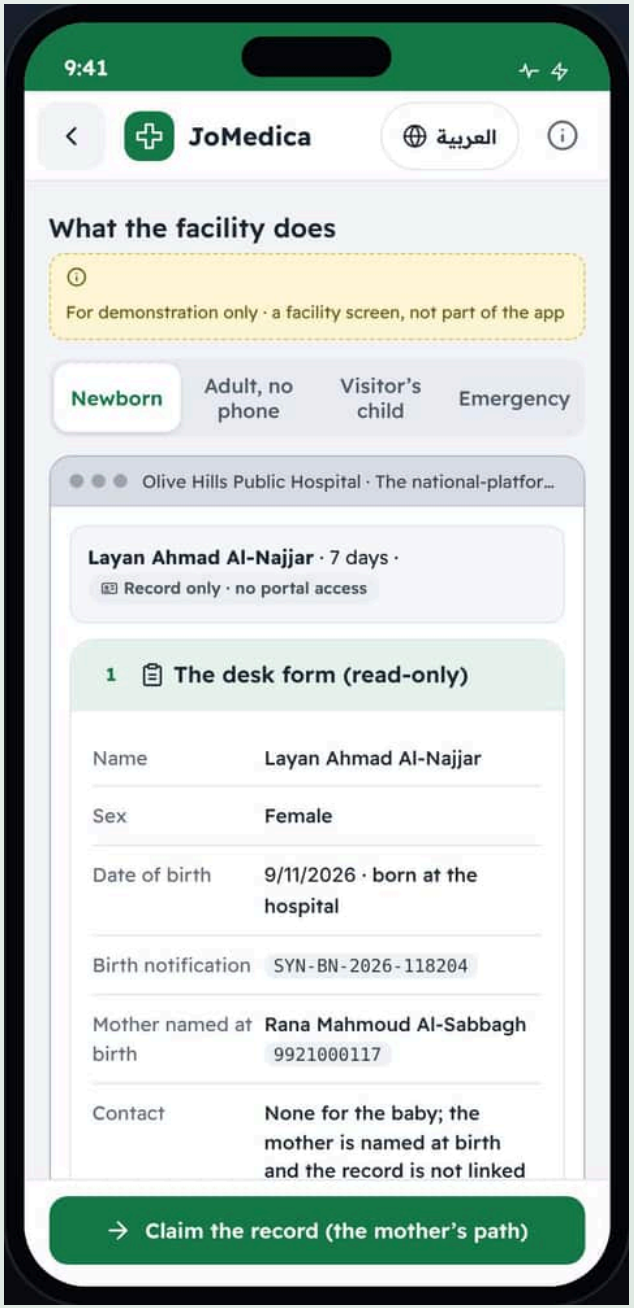
"A facility created a record for you or your child before either of you had an account." Then "Three states of one record": 1 "Record only · no portal access", 2 "Pending contact", 3 "Portal access active", with the rule that portal access needs a confirmed phone or email and the record is never renumbered. Case cards follow: a newborn or child, an adult without phone or email, a visitor's child, an emergency with no details.

What to tap

Tap one of the four case cards, "What the facility does (demonstration)" at the bottom, or the ⓘ "Portal-access states".

What happens

The newborn card opens dependant registration (screen 42), the adult card opens activation with Mahmoud's card, the visitor's child opens Adam's waiting record (screen 48) and the emergency opens Layla's provisional record (screen 36). The demonstration opens the facility screen (screen 3).



Facility screen (demo): a newborn

#/desk?c=newborn

What you see

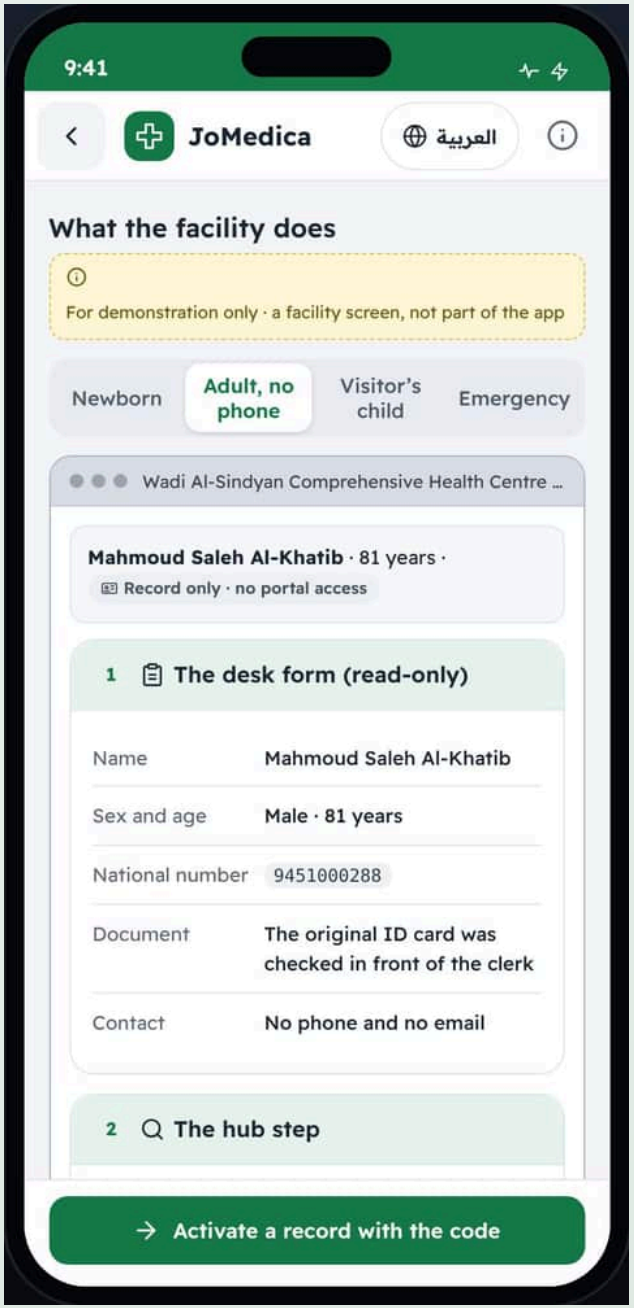
"What the facility does", marked "For demonstration only · a facility screen, not part of the app", with four case tabs. Olive Hills Public Hospital's screen via the national-platform door: Layan Ahmad Al-Najjar, 7 days, "Record only · no portal access". The desk form: female, born 9/11/2026 at the hospital, birth notification SYN-BN-2026-118204, mother named at birth Rana Mahmoud Al-Sabbagh, 9921000117.

What to tap

Tap another case tab, scroll to "Event details" on the audit line, or tap the bottom button "Claim the record (the mother's path)".

What happens

Below are the hub step (no existing record, level 2), Health ID JM-5T7B-N3QH-8, the printed record card and the event of 9/11/2026 4:20 PM. "Event details" opens the event's envelope; the bottom button goes to dependant registration (screen 42).



Facility screen (demo): an adult with no phone or email

#/desk?c=nocontact

What you see

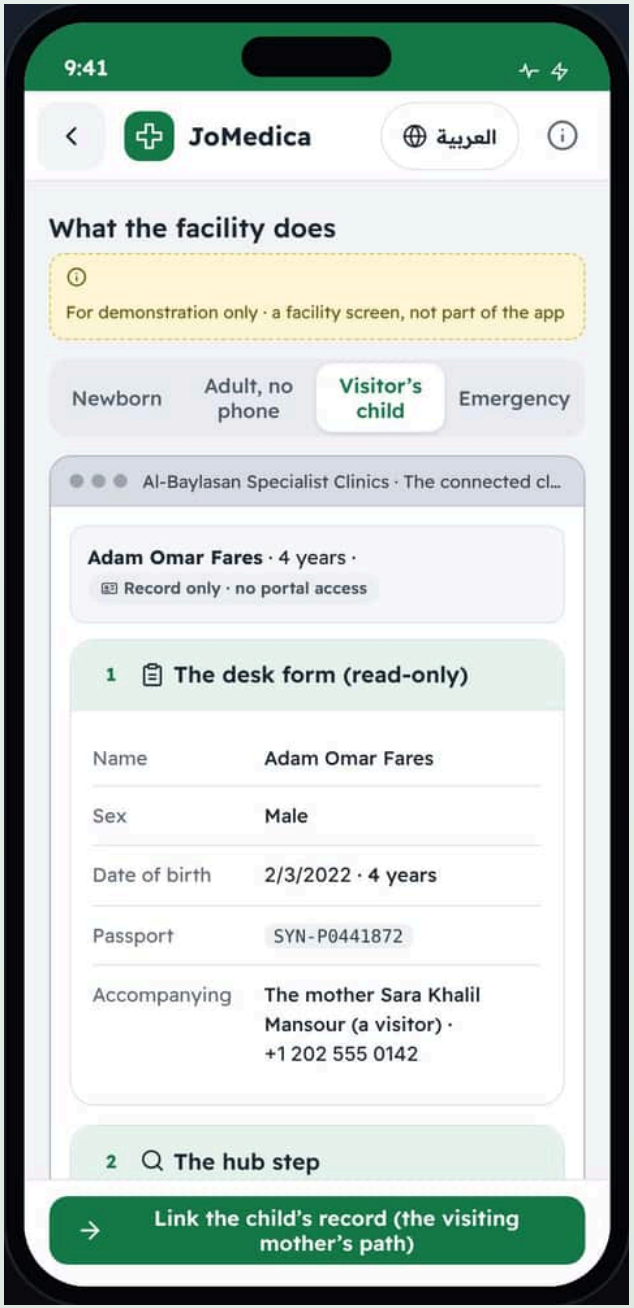
The “Adult, no phone” tab at Wadi Al-Sindyan Comprehensive Health Centre via the national-platform door: Mahmoud Saleh Al-Khatib, male, 81 years, national number 9451000288, the original ID card checked in front of the clerk, and “No phone and no email”. The hub step: no existing account or record.

What to tap

Tap another case tab, “Event details” further down, or the bottom button “Activate a record with the code”.

What happens

Further down: level 2, Health ID JM-8M3X-C5RW-6 and a printed card with activation code AC-7KQ2-M4XD, for the owner to use once a phone or email is available. The bottom button opens provisional activation with Mahmoud’s card.



Facility screen (demo): a visitor's child

#/desk?c=visitor

What you see

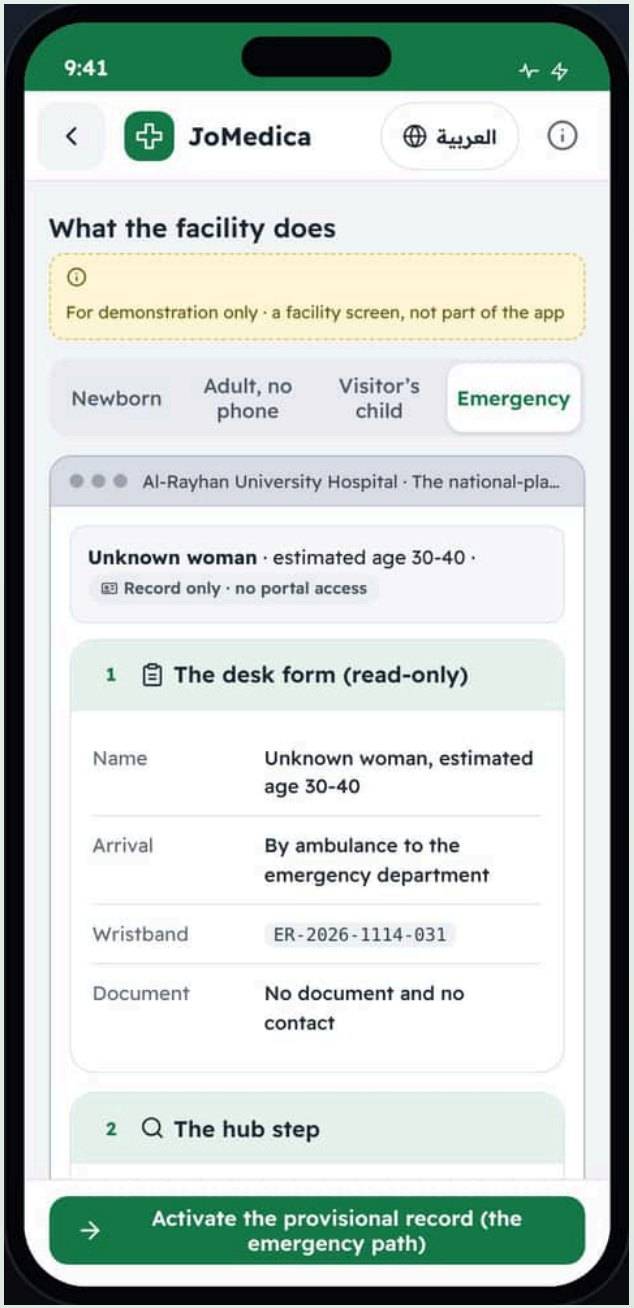
The "Visitor's child" tab at Al-Baylasan Specialist Clinics via the connected clinic system's door: Adam Omar Fares, male, born 2/3/2022 (4 years), passport SYN-P0441872, accompanied by his mother Sara Khalil Mansour (a visitor), +1 202 555 0142. The hub step searches by the child's passport and nationality.

What to tap

Tap another case tab, "Event details" further down, or the bottom button "Link the child's record (the visiting mother's path)".

What happens

Further down: no record for the child; the mother's passport SYN420917 matches Sara's account, so a link invitation waits for her; Health ID JM-2K8P-H4TN-9 at level 2. The bottom button opens the waiting record in Sara's account (screen 48).



Facility screen (demo): an emergency with no details

#/desk?c=er

What you see

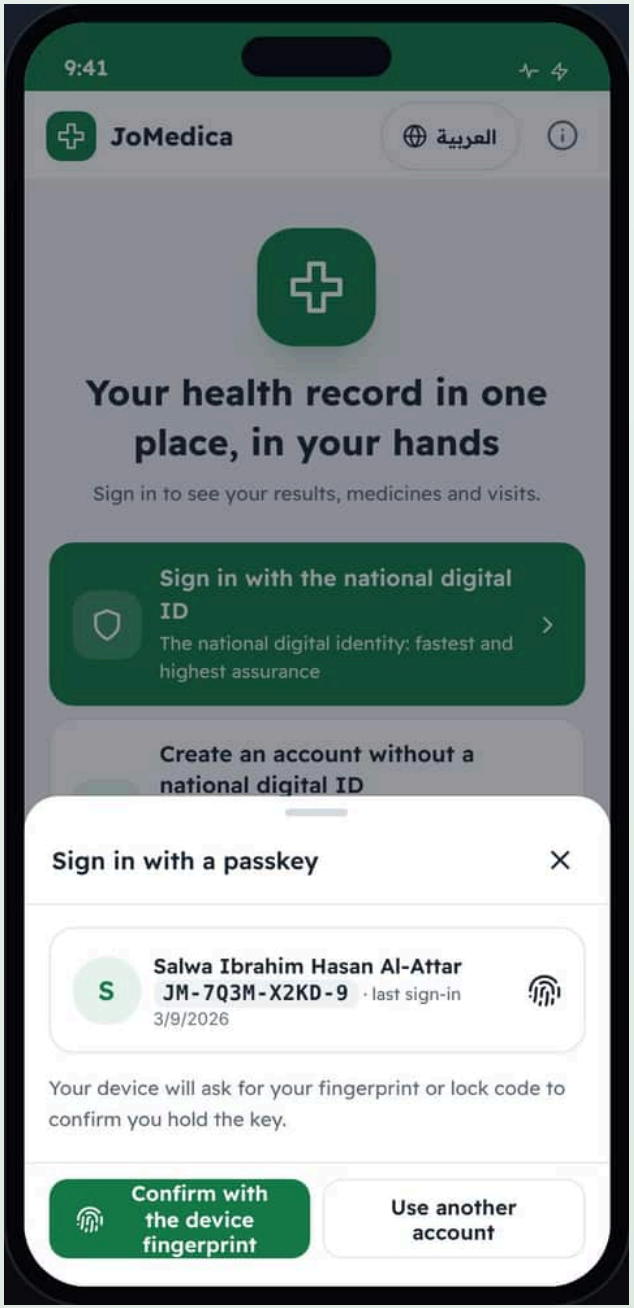
The “Emergency” tab at Al-Rayhan University Hospital via the national-platform door: “Unknown woman”, estimated age 30-40, arrived by ambulance at the emergency department, wristband ER-2026-1114-031, “No document and no contact”. The clerk skipped the match: no name and no number, so a provisional record is created at level 0.

What to tap

Tap another case tab, “Event details” further down, or the bottom button “Activate the provisional record (the emergency path)”.

What happens

Further down: Health ID JM-9H2V-6CQT-1, the facility’s provisional treatment grant (vital interest), activation code AC-5H7M-Q2XK on the discharge paper, and the event of 14/11/2026 2:10 AM. The bottom button opens the provisional record with its history expanded (screen 36).



Sign in with a passkey (returning user)

#/welcome#sheet=pk

What you see

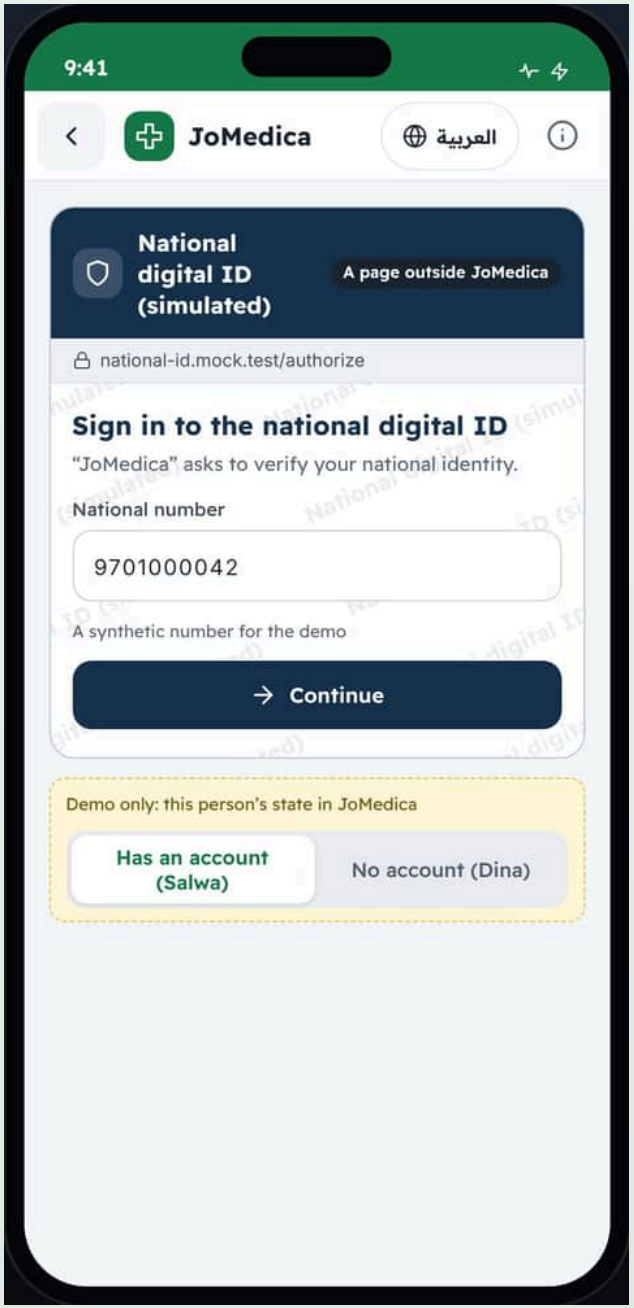
The “Sign in with a passkey” sheet over the welcome screen: Salwa Ibrahim Hasan Al-Attar’s card with Health ID JM-7Q3M-X2KD-9 and last sign-in 3/9/2026, then “Your device will ask for your fingerprint or lock code to confirm you hold the key.”

What to tap

Tap “Confirm with the device fingerprint”, “Use another account”, or ✕ to close.

What happens

Confirming closes the sheet with “Signed in with your passkey”, then opens the JoMedica home. “Use another account” goes to the national digital ID page (screen 8).



National digital ID (simulated) · 1 National number

#/natid/1

What you see

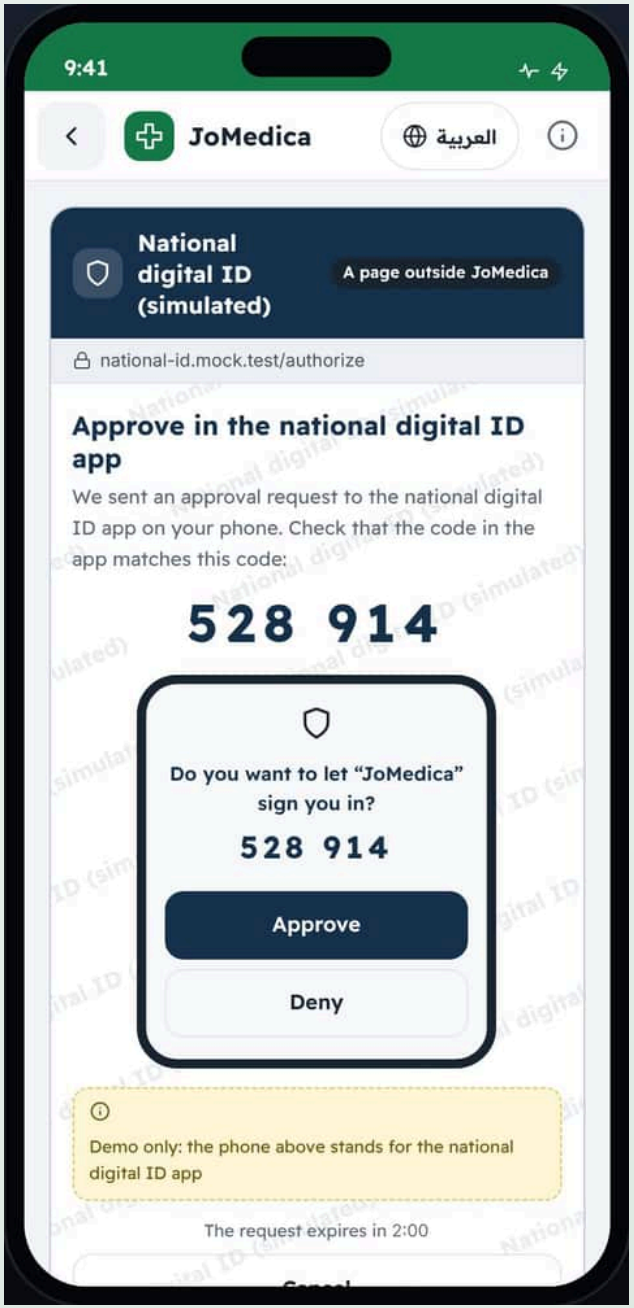
A navy page watermarked “National digital ID (simulated)”, badged “A page outside JoMedica”, address national-id.mock.test/authorize. Heading “Sign in to the national digital ID”: “JoMedica” asks to verify your national identity, with a “National number” field holding a synthetic number. Below is a demo control: “Has an account (Salwa)” or “No account (Dina)”.

What to tap

Pick the person in the demo control, then tap “Continue”. The back button returns to the welcome screen.

What happens

“Continue” moves to approval in the app with match code 528 914 (screen 9). The demo choice decides the result later: an existing account (screen 12) or a new one (screen 13).



National digital ID · 1 Approve in the app (match code)

#/natid/1?p=wait

What you see

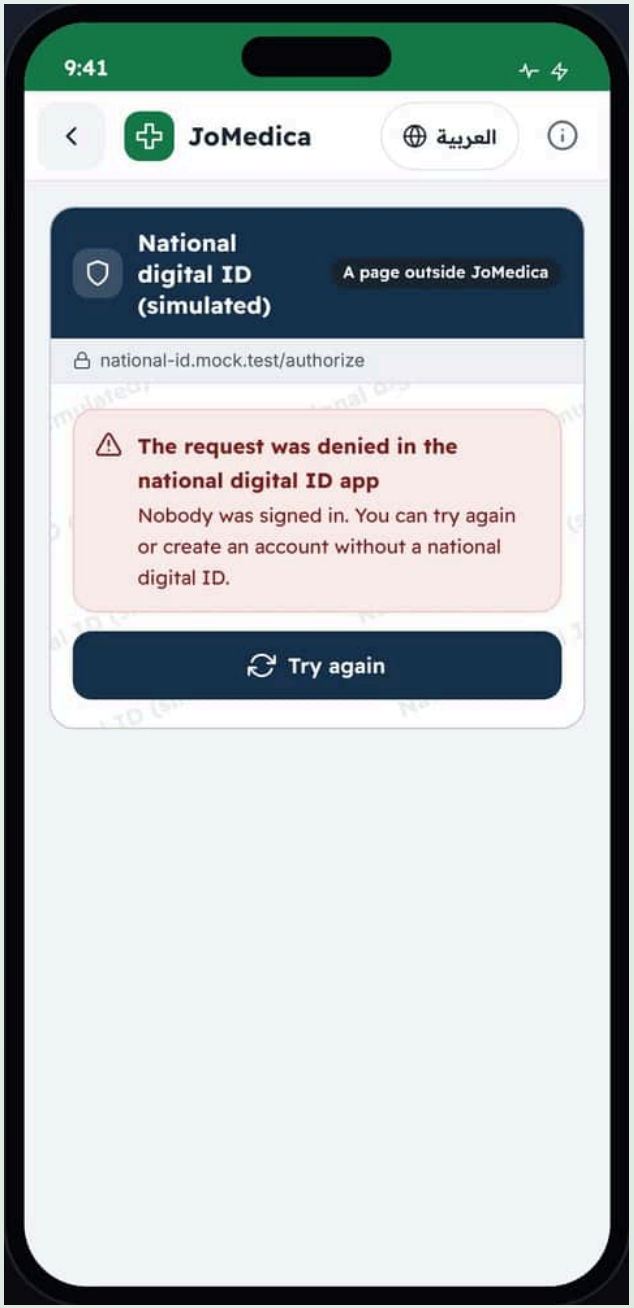
“Approve in the national digital ID app”: an approval request went to the app on the phone, with match code 528 914. Below, a phone mock asks “Do you want to let “JoMedica” sign you in?” with the same code, “Approve” and “Deny”; a note says the phone is a demo control; then “The request expires in 2:00” and “Cancel”.

What to tap

Tap “Approve” or “Deny” inside the phone mock, or “Cancel” at the bottom.

What happens

“Approve” moves to the list of what JoMedica receives (screen 11); “Deny” shows the denied page (screen 10); “Cancel” returns to the national number form (screen 8).



National digital ID · 1 Request denied

#/natid/1?p=denied

What you see

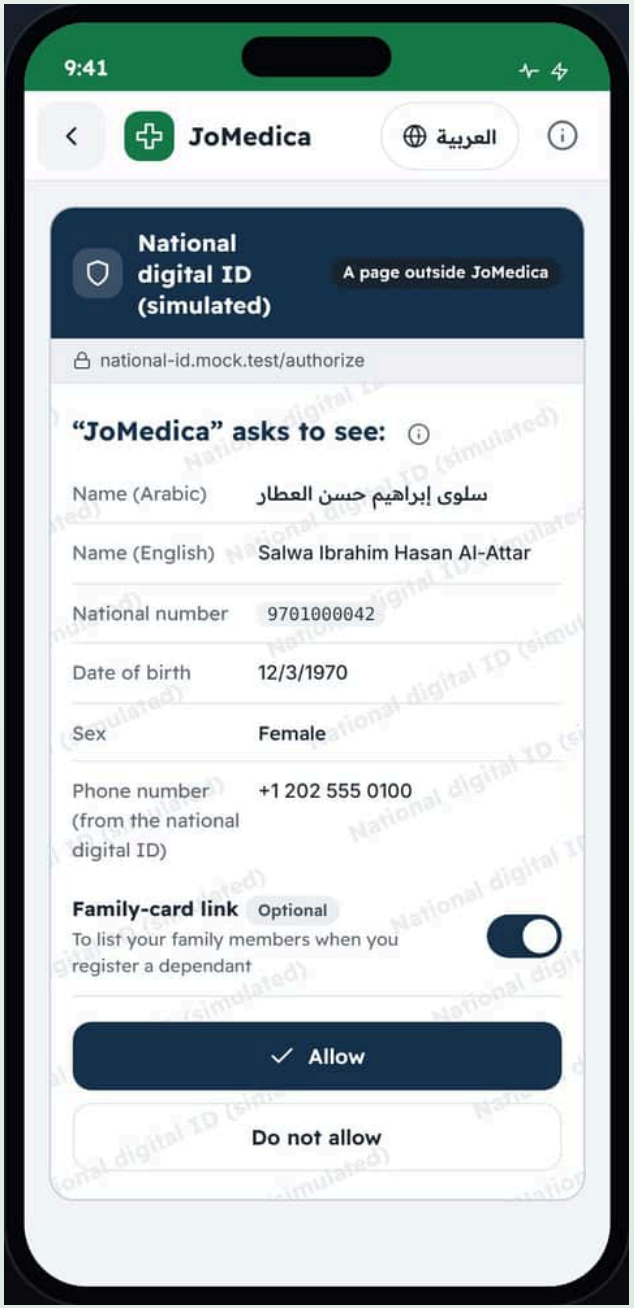
A denied state on the simulated national digital ID page: “The request was denied in the national digital ID app” and “Nobody was signed in. You can try again or create an account without a national digital ID.” It follows a tap on “Deny” in the phone mock; no account was created.

What to tap

Tap “Try again”, or the back button at the top.

What happens

“Try again” returns to the national number form (screen 8) to start a new request; back returns to the welcome screen, where an account without the national digital ID can be chosen.



National digital ID · 2 What JoMedica receives

#/natid/2

What you see

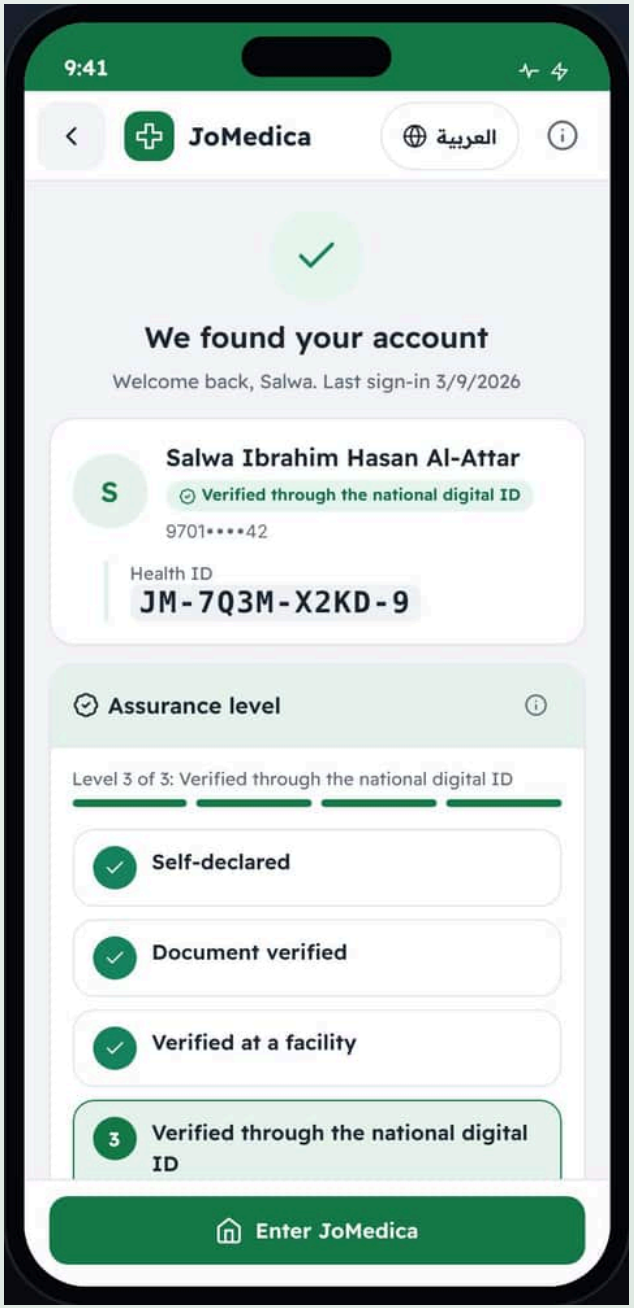
“JoMedica” asks to see: Arabic name سلوى إبراهيم حسن العطار, English name Salwa Ibrahim Hasan Al-Attar, national number 9701000042, date of birth 12/3/1970, sex female, and the phone number from the national digital ID, +1 202 555 0100. Then “Family-card link”, “Optional”, to list family members when registering a dependant, and “Allow” and “Do not allow”.

What to tap

Tap “Family-card link” to switch it on or off, then “Allow” or “Do not allow”, or the ⓘ “What is sent and what is not”.

What happens

“Allow” moves to the result (screen 12 or 13). “Do not allow” returns to the welcome screen with “No account was created: you did not allow sharing your details”. The ⓘ says the address, photo and any secret are not sent.



National digital ID · 3 We found your account (Salwa)

#/natid/3

What you see

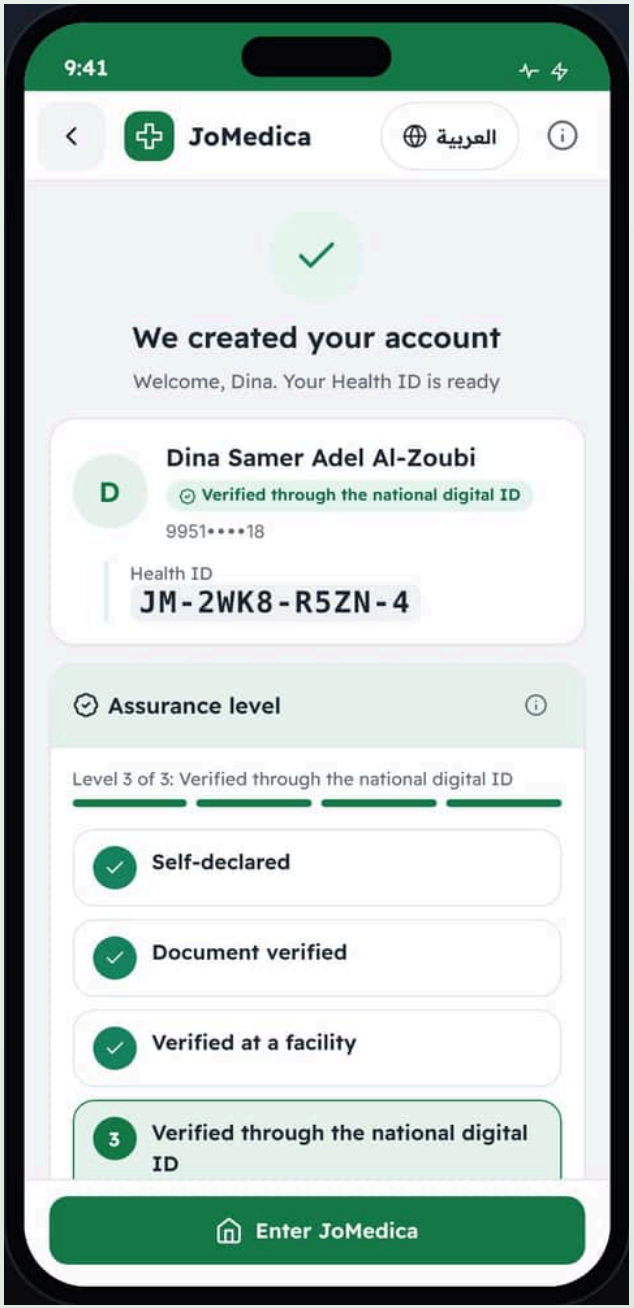
“We found your account” and “Welcome back, Salwa. Last sign-in 3/9/2026”. Salwa Ibrahim Hasan Al-Attar’s card, “Verified through the national digital ID”, national number masked 9701••••42, with Health ID JM-7Q3M-X2KD-9 beneath. Then “Level 3 of 3” on the level ladder. Below: phone +1 202 555 0100 confirmed by the national digital ID, an optional email, passkey and notifications.

What to tap

Scroll and tap “Create a passkey”, “Allow notifications” or “Not now”, then the bottom button “Enter JoMedica”.

What happens

“Create a passkey” opens the device prompt (screen 14); the notification buttons record the choice in place. “Enter JoMedica” opens the home screen, or returns to dependant or professional registration if the path started there.



National digital ID · 3 We created your account (Dina)

#/natid/3?new=1

What you see

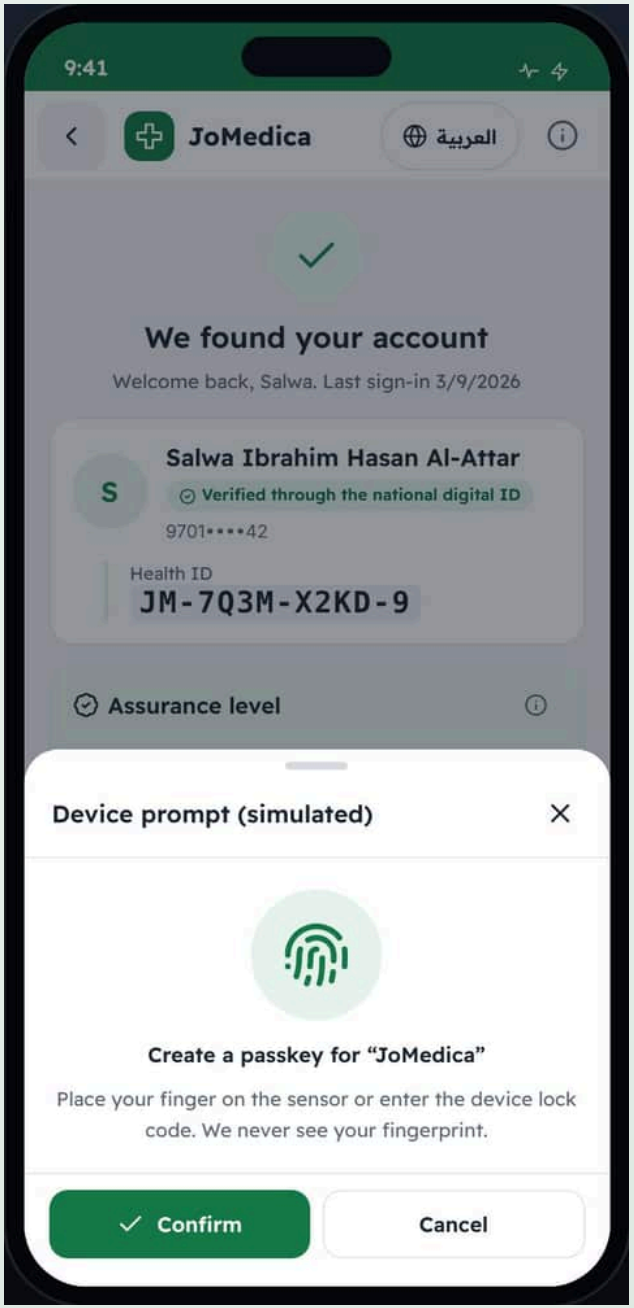
“We created your account” and “Welcome, Dina. Your Health ID is ready”. Dina Samer Adel Al-Zoubi’s card, “Verified through the national digital ID”, national number 9951••••18, the new Health ID JM-2WK8-R5ZN-4 and “Level 3 of 3”. Below: phone +962 79 555 0142 confirmed by the national digital ID, then the optional email, passkey and notifications.

What to tap

Tap “Create a passkey” or the notification buttons below, then “Enter JoMedica”. This result appears when “No account (Dina)” is chosen in the demo control on screen 8.

What happens

“Create a passkey” opens the device prompt (screen 14). “Enter JoMedica” opens the home screen with Dina’s new account.



Passkey: device prompt

#/natid/3#sheet=bio

What you see

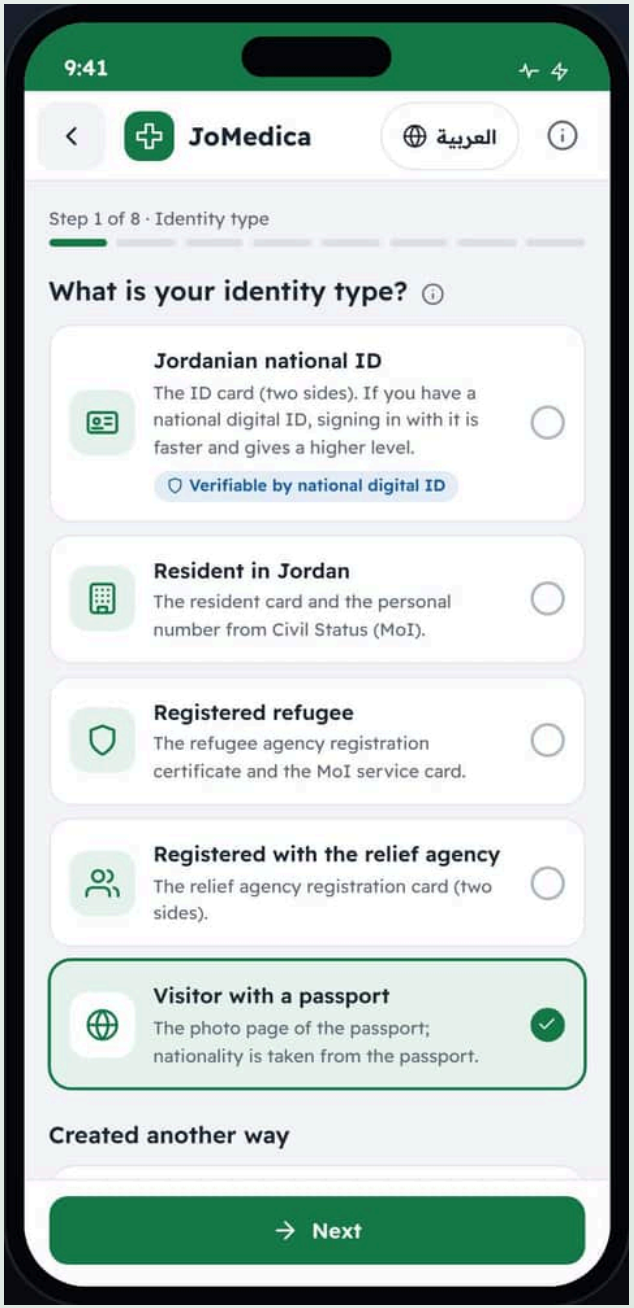
The “Device prompt (simulated)” sheet with a fingerprint icon: “Create a passkey for “JoMedica”” and “Place your finger on the sensor or enter the device lock code. We never see your fingerprint.” The footer has “Confirm” and “Cancel”.

What to tap

Tap “Confirm” or “Cancel”.

What happens

“Confirm” closes the sheet with “The passkey was created on this device” and returns to the result page. “Cancel” closes it without a passkey; the account has no password either way.



Without a national digital ID · 1 Identity type

#/self/1

What you see

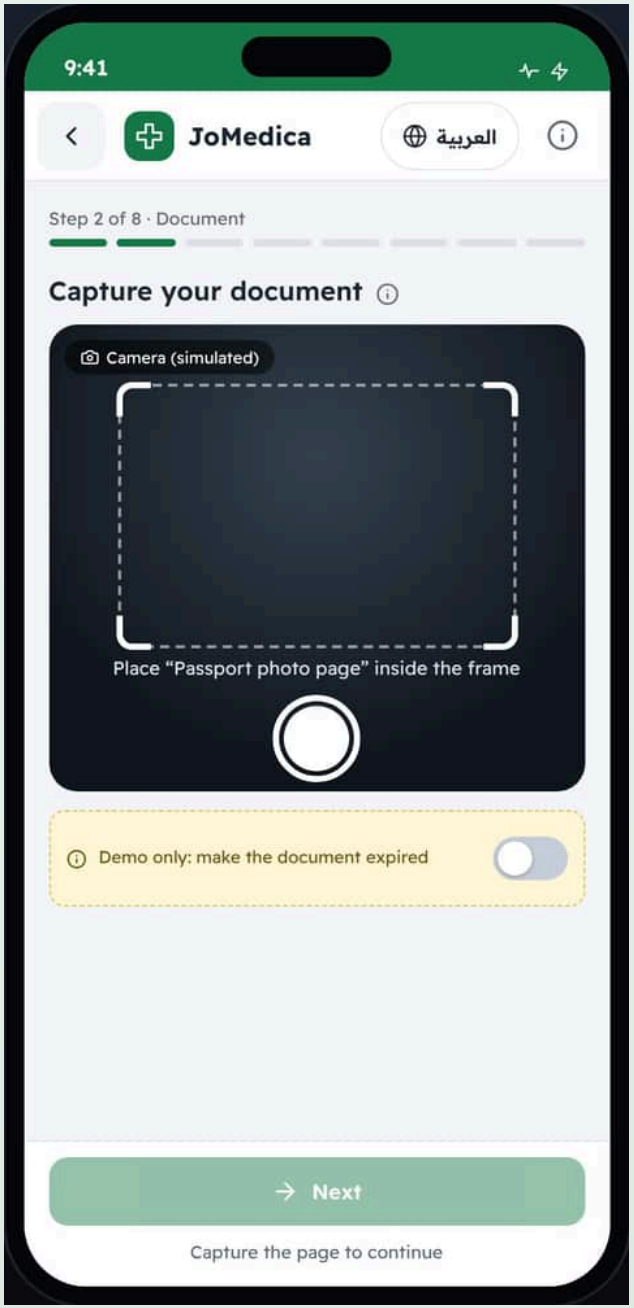
“Step 1 of 8 · Identity type” and “What is your identity type?”. Five types: Jordanian national ID (two-sided card, “Verifiable by national digital ID”), Resident in Jordan, Registered refugee (refugee agency certificate), Registered with the relief agency, and Visitor with a passport (selected for Sara). Then “Created another way”: “A newborn” and “Emergency without an ID”.

What to tap

Choose an identity type, then the bottom button “Next”. “A newborn” or “Emergency without an ID” can also be tapped, or the ⓘ “Health ID and identity type”.

What happens

“Next” moves to document capture for the chosen type (screen 16): two sides for an ID card, the photo page for a passport. “A newborn” opens dependant registration (screen 42); “Emergency without an ID” opens provisional activation (screen 32).



Without a national digital ID · 2 Document capture

#/self/2

What you see

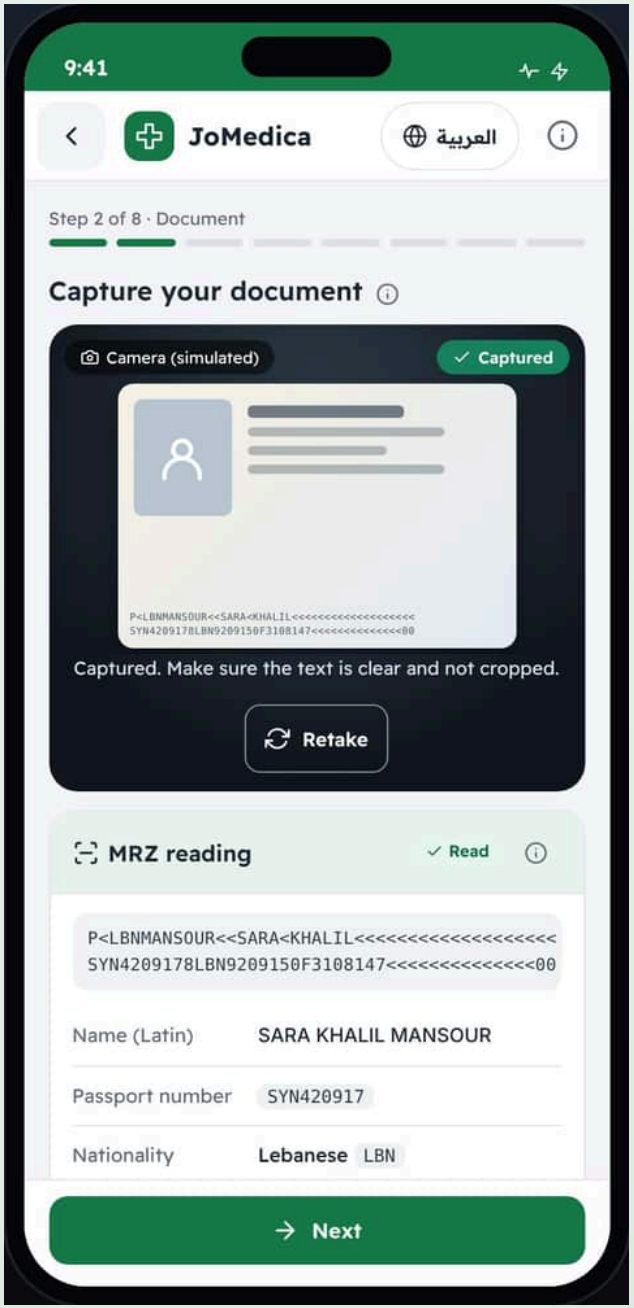
“Step 2 of 8 · Document” and “Capture your document”. A “Camera (simulated)” frame says “Place “Passport photo page” inside the frame” with a “Capture” button. Below is the demo control “make the document expired”. The bottom “Next” is inactive, with “Capture the page to continue”.

What to tap

Tap “Capture” inside the frame, the “Expired document” switch in the demo control, or the ⓘ “About capturing the document”.

What happens

“Capture” takes the page, reads the two MRZ lines and lists the checks (screen 17), and “Next” becomes active. With the expired switch on, the rejected state appears instead (screen 18).



Without a national digital ID · 2 MRZ reading and checks

#/self/2?c=1

What you see

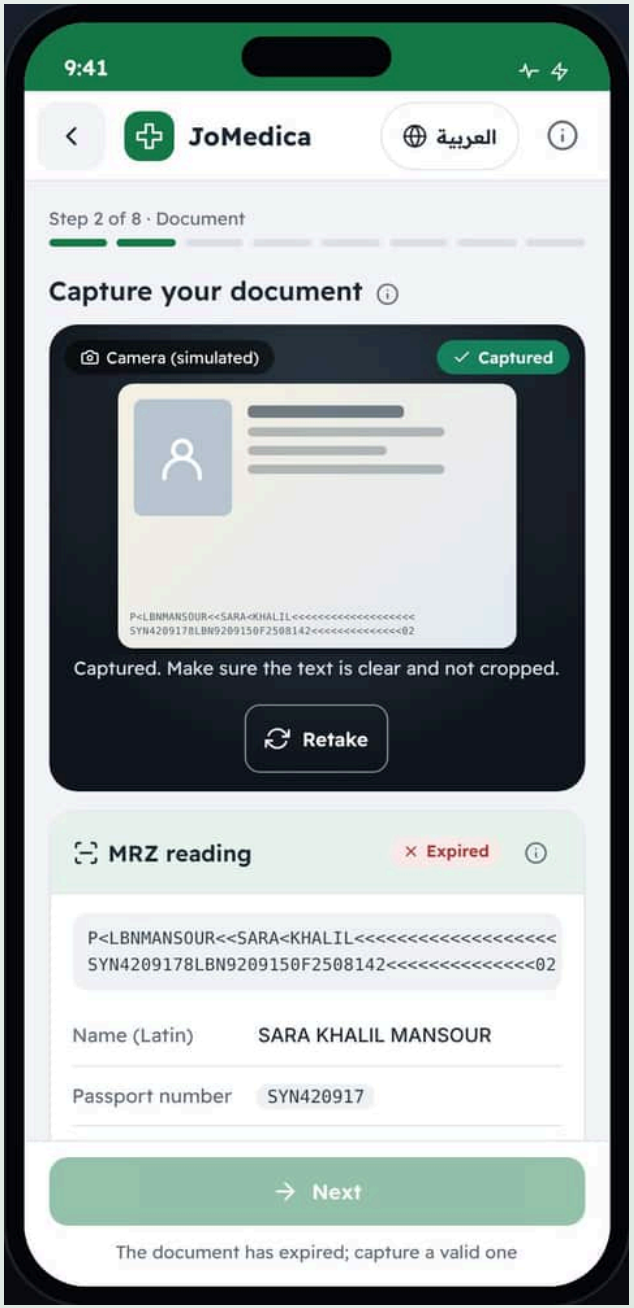
The captured passport with its two MRZ lines and “Retake”. The “MRZ reading” card, marked “Read”: SARA KHALIL MANSOUR, passport SYN420917, nationality Lebanese (LBN), born 15/9/1992, female. Below: expiry 14/8/2031 and the checks: valid check digits, valid until 14/8/2031, no sign of tampering, and the face photo extracted for matching.

What to tap

Tap the bottom button “Next”, “Retake”, or the ⓘ “About the machine reading”.

What happens

“Next” moves to the face check (screen 19). “Retake” empties the frame again (screen 16).



Without a national digital ID · 2 Expired document

#/self/2?x=exp

What you see

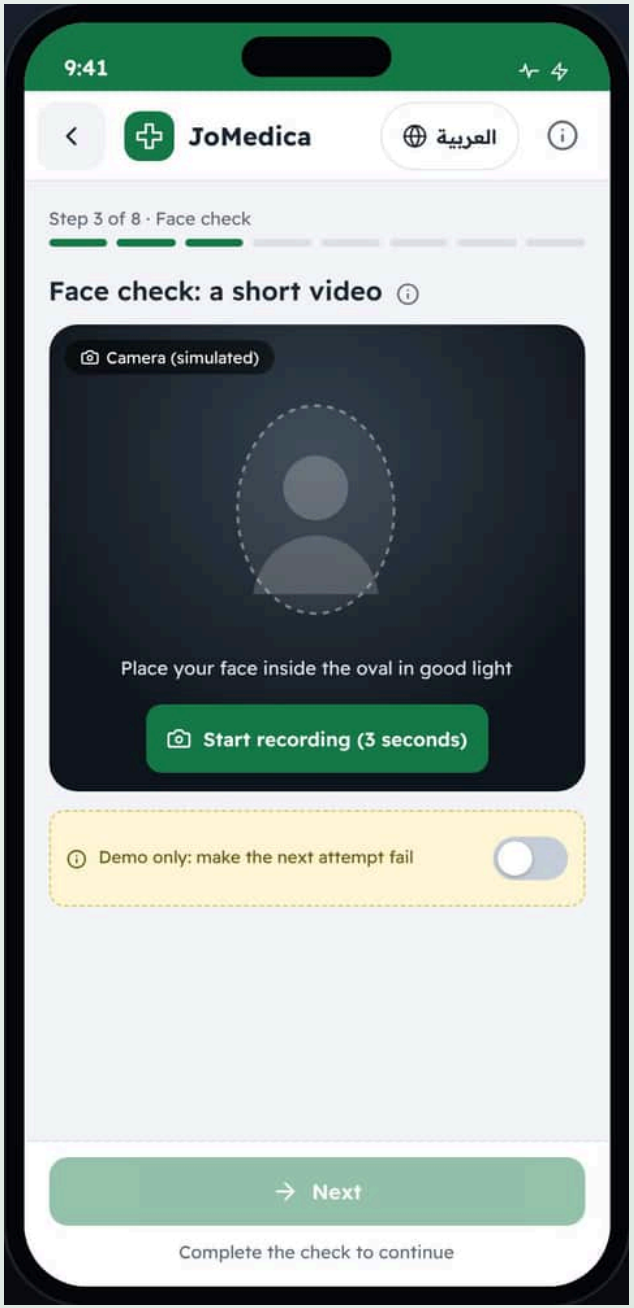
A rejected state triggered by the “Expired document” demo control: the reading card is marked “Expired”, expiry 14/8/2025, and under “Next” it says “The document has expired; capture a valid one”. Below, a banner “The document has expired”: “We do not accept an expired document. Capture a valid one to continue.”

What to tap

Tap “Capture another document” in the banner, “Retake”, or turn off the “Expired document” switch.

What happens

“Capture another document” empties the frame for a valid document (screen 16); “Next” stays inactive until a document that has not expired is accepted.



Without a national digital ID · 3 Face check

#/self/3

What you see

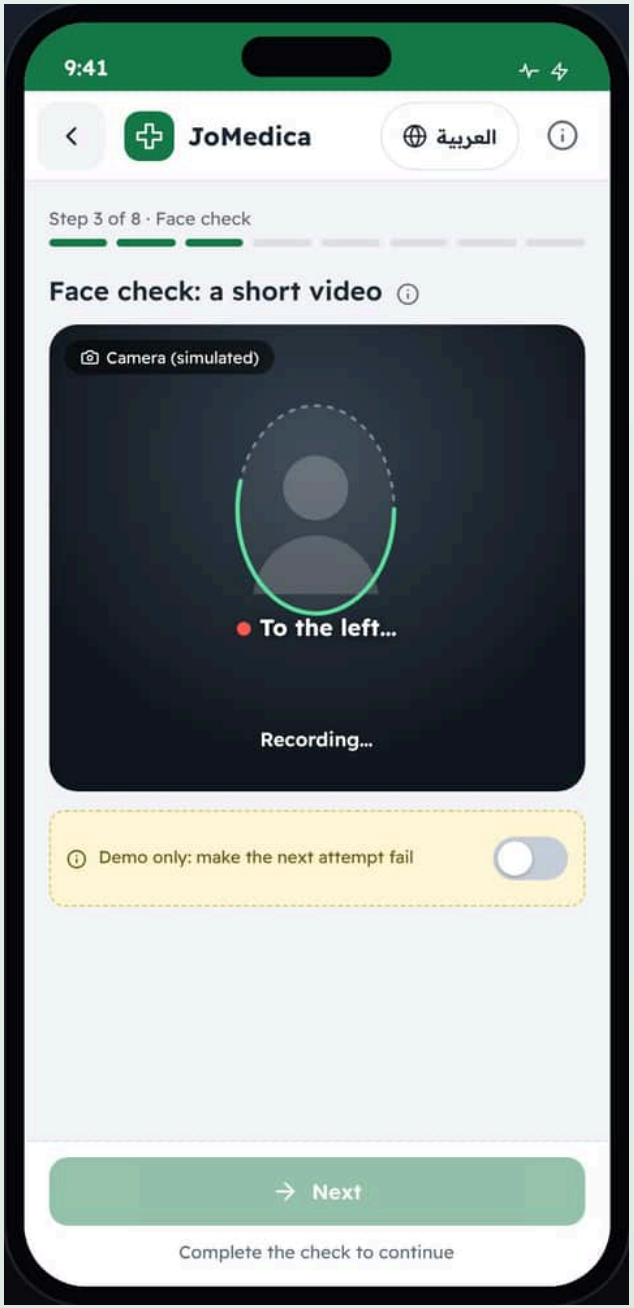
“Step 3 of 8 · Face check” and “Face check: a short video”. A simulated camera with an oval: “Place your face inside the oval in good light” and “Start recording (3 seconds)”. Below is the demo control “make the next attempt fail”; “Next” is inactive, with “Complete the check to continue”.

What to tap

Tap “Start recording (3 seconds)”, optionally switching on “Fail the next attempt” first, or the ⓘ “About the face check”.

What happens

A 3-second recording ring starts with three prompts, “Turn your head to the right…”, “To the left…”, “Smile” (screen 20), ending in a pass (screen 21) or, with the demo control on, a failure (screen 22).



Without a national digital ID · 3 Recording (3-second ring)

#/self/3?v=rec

What you see

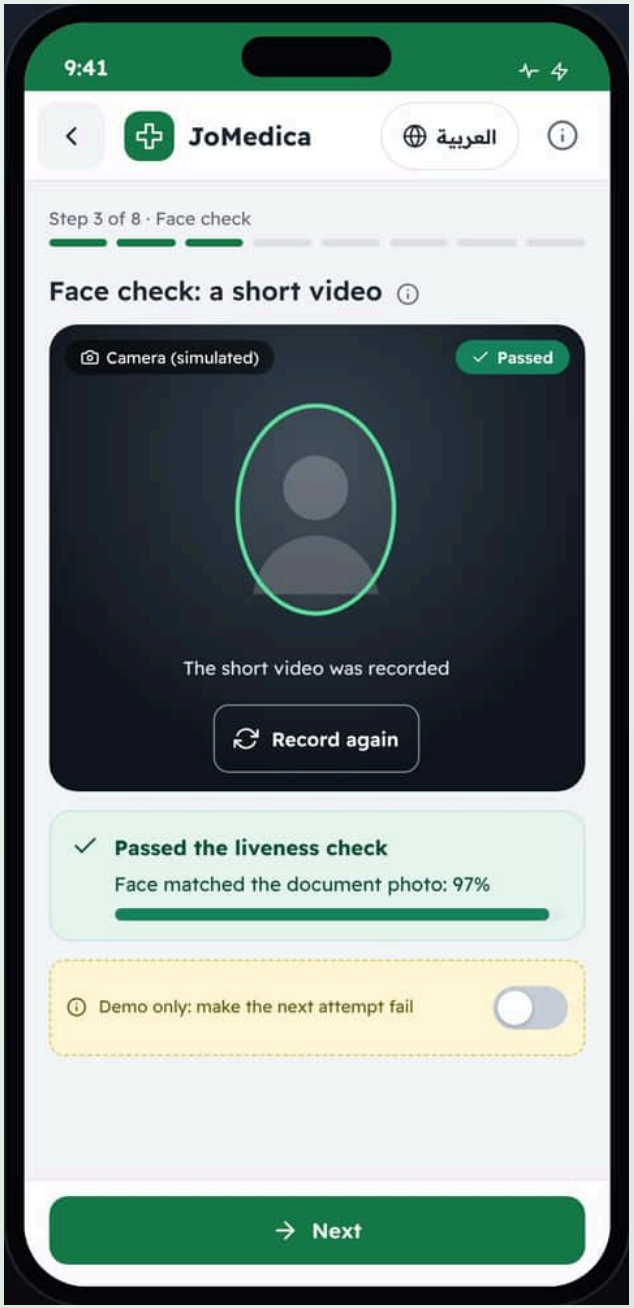
Recording in progress: the prompt “To the left...” sits inside the frame as the ring fills, with “Recording...” beneath. “Next” stays inactive with “Complete the check to continue”, and the demo control “make the next attempt fail” is still shown.

What to tap

Nothing is needed during the three seconds; only “Fail the next attempt” can be toggled, or the back button tapped.

What happens

When the ring completes the result appears by itself: “Passed the liveness check” with a 97% match (screen 21), or “We could not confirm liveness” (screen 22).



Without a national digital ID · 3 Check passed

#/self/3?v=ok

What you see

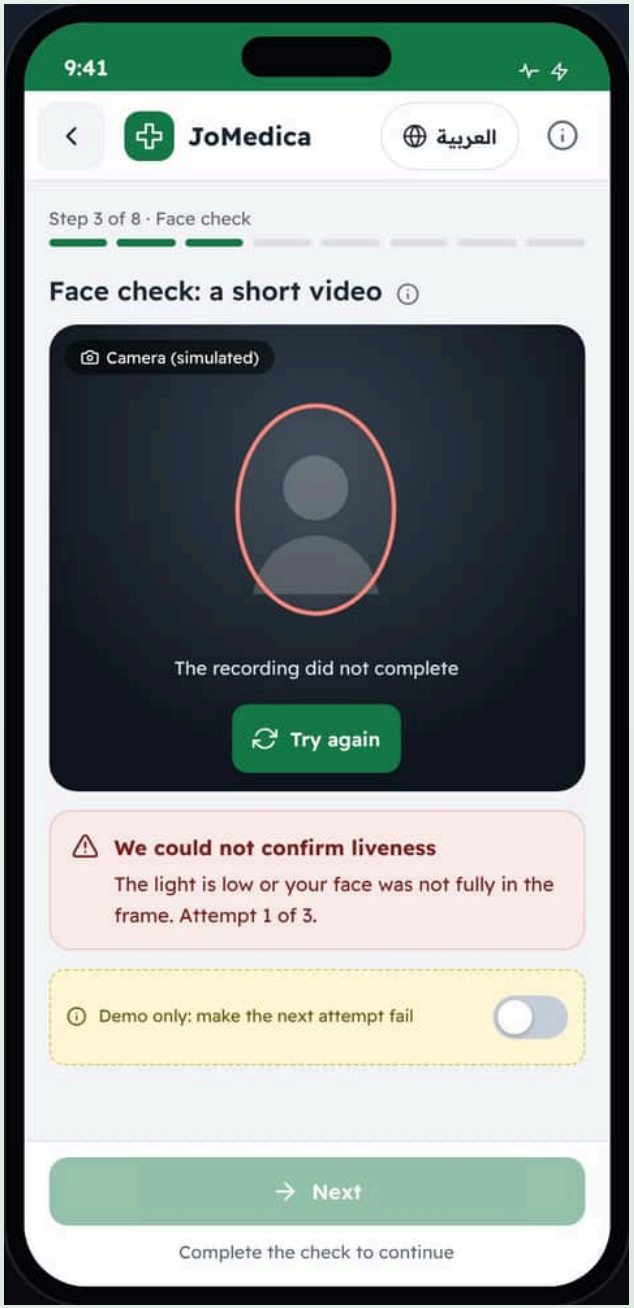
The frame is marked “Passed” with “The short video was recorded” and “Record again”. Below are two results: “Passed the liveness check” and “Face matched the document photo: 97%”. The bottom “Next” is now active.

What to tap

Tap the bottom button “Next”, or “Record again” to repeat the check.

What happens

“Next” moves to confirming the details read from the document (screen 23). “Record again” restarts the 3-second ring.



Without a national digital ID · 3 Attempt failed

#/self/3?v=fail

What you see

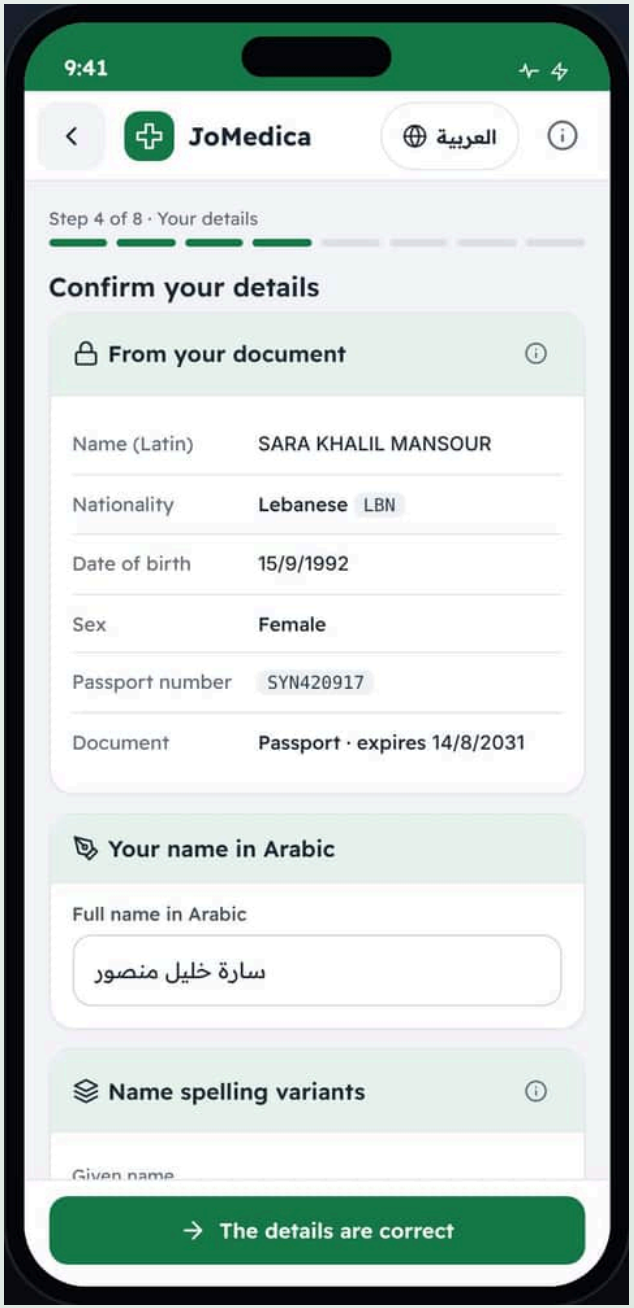
A failed state triggered by the demo control: “The recording did not complete” with “Try again”, and below “We could not confirm liveness”: “The light is low or your face was not fully in the frame. Attempt 1 of 3.” “Next” stays inactive.

What to tap

Tap “Try again”, turning off “Fail the next attempt” if it is still on.

What happens

A new attempt starts the 3-second ring. After three failed attempts, “The check failed three times” offers “Continue without the face check”, and the level stays “Self-declared” until verified at a connected facility.



Without a national digital ID · 4 Confirm your details

#/self/4

What you see

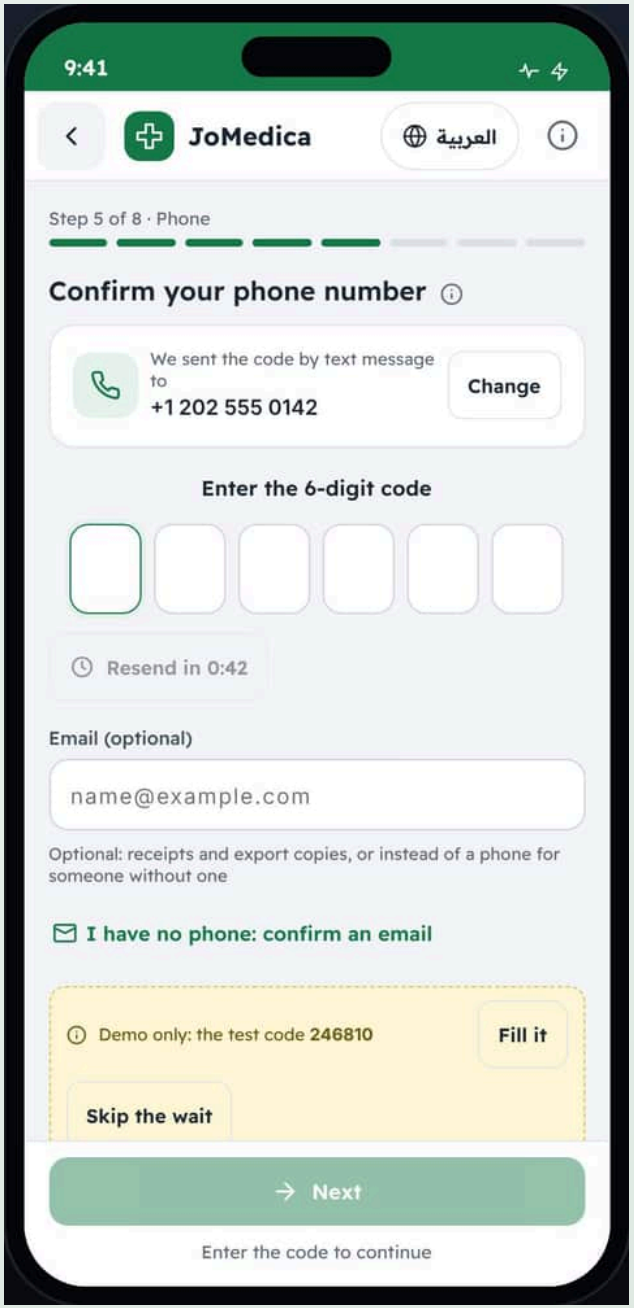
“Step 4 of 8 · Your details” and “Confirm your details”. Under “From your document”, locked fields: SARA KHALIL MANSOUR, Lebanese (LBN), 15/9/1992, female, passport SYN420917, expires 14/8/2031. Then the field “Your name in Arabic” and “Name spelling variants”: Sara, Sarah, Sera; Khalil, Khaleel, Halil; below, Mansour, Mansur, Mansoor.

What to tap

Type the full name in Arabic, then tap the bottom button “The details are correct”. The ⓘ tips “Why can they not be edited?” and “Spelling variants” explain the locks and the variants.

What happens

The button moves to phone confirmation (screen 24). The document fields stay as read, and the spelling variants are kept for matching only, never shown.



Without a national digital ID · 5 Phone code and optional email

#/self/5

What you see

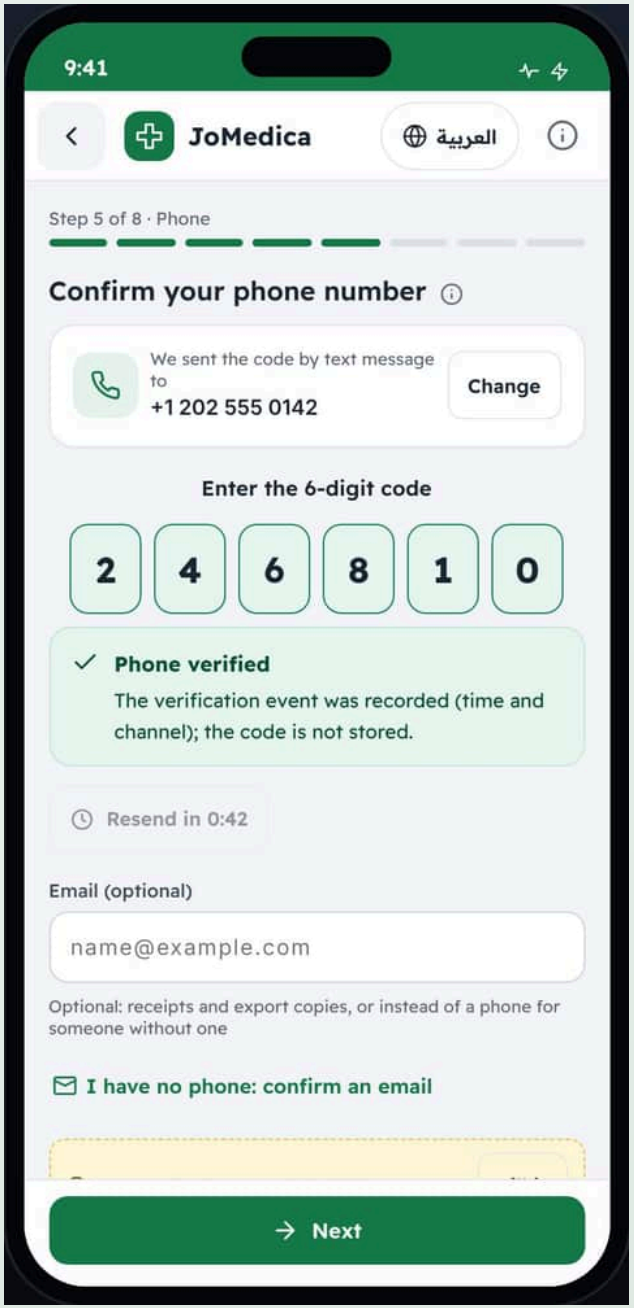
“Step 5 of 8 · Phone” and “Confirm your phone number”: the code went by text message to +1 202 555 0142, with “Change”, six boxes for “Enter the 6-digit code” and “Resend in 0:42”. Then “Email (optional)”, the link “I have no phone: confirm an email”, and a demo control with the test code 246810.

What to tap

Type the code or tap “Fill it” in the demo control, “Skip the wait”, “Change” beside the number, or “I have no phone: confirm an email”.

What happens

The right code completes verification (screen 25) and activates “Next”. “Change” opens the “Change the phone number” sheet with “Save and resend the code”; “Skip the wait” ends the countdown; the email link moves to screen 26.



Without a national digital ID · 5 Verified

#/self/5?o=ok

What you see

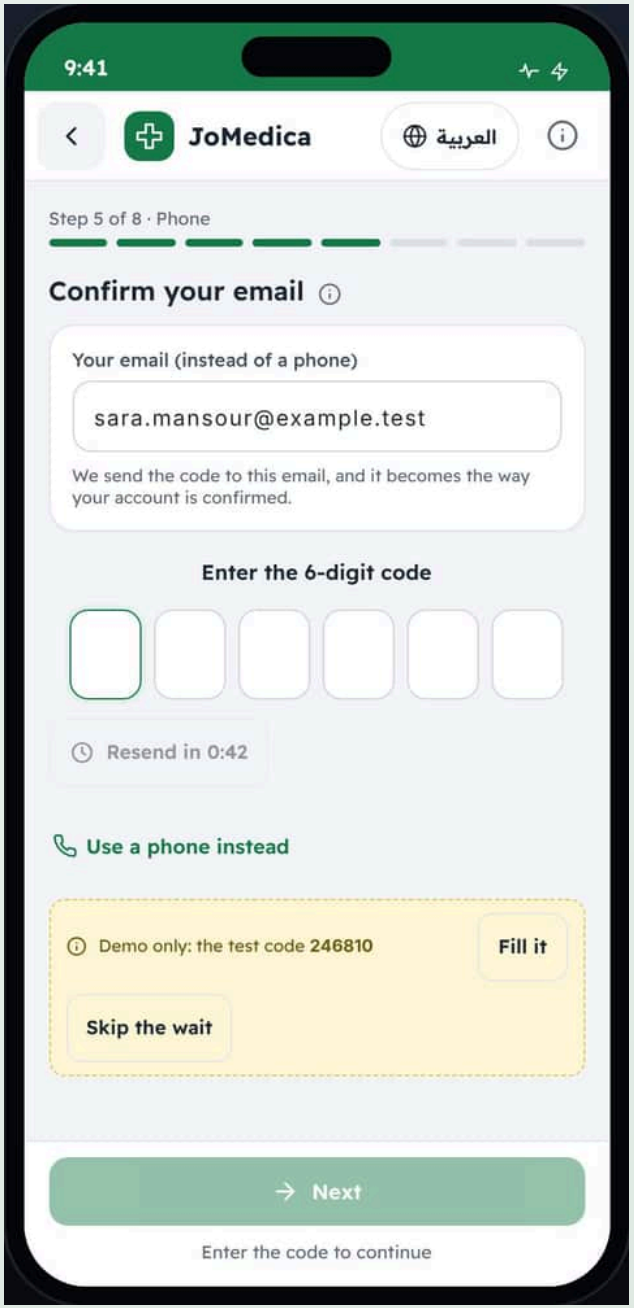
The six boxes hold 2 4 6 8 1 0, with “Phone verified” and “The verification event was recorded (time and channel); the code is not stored.” beneath. The optional email field and the email link remain, and “Next” is active.

What to tap

Optionally add an email, then tap the bottom button “Next”.

What happens

“Next” moves to the check for an existing account (screen 27).



Without a national digital ID · 5 An email instead of a phone

#/self/5?c=email

What you see

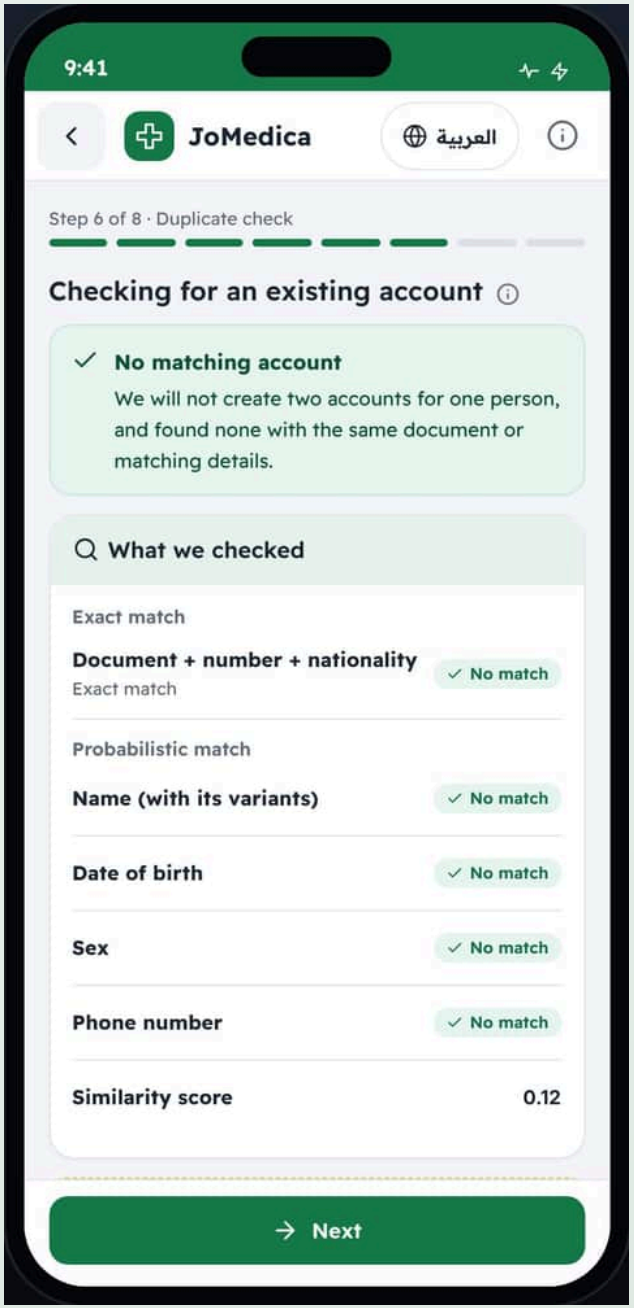
After “I have no phone: confirm an email”, the heading becomes “Confirm your email”: a field “Your email (instead of a phone)” and “We send the code to this email, and it becomes the way your account is confirmed.” Then the code boxes, “Resend in 0:42”, the link “Use a phone instead” and the test code 246810.

What to tap

Type the code or tap “Fill it” in the demo control, then “Next”; or tap “Use a phone instead”.

What happens

The code confirms the email as the account’s contact, so the final summary shows the email as “Confirmed (instead of a phone)”; “Next” moves to screen 27. The link returns to the phone screen (screen 24).



Without a national digital ID · 6 No matching account

#/self/6

What you see

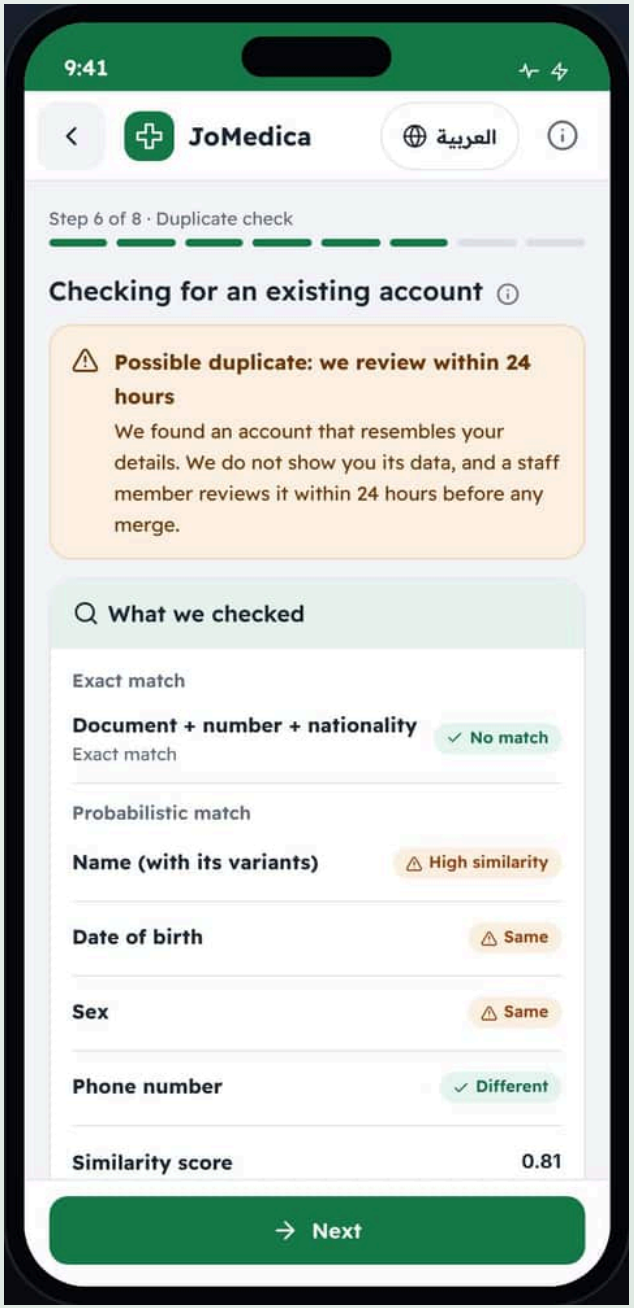
“Step 6 of 8 · Duplicate check”. Result “No matching account”: “We will not create two accounts for one person, and found none with the same document or matching details.” Under “What we checked”: exact match (document + number + nationality) no match; probabilistic (name with variants, date of birth, sex, phone) no match; similarity score 0.12.

What to tap

Tap the bottom button “Next”, switch the demo control between “No match” and “Possible duplicate”, or tap the ⓘ “How do we match?”.

What happens

“Next” moves to terms and privacy (screen 29). “Possible duplicate” shows the review state (screen 28).



Without a national digital ID · 6 Possible duplicate

#/self/6?d=maybe

What you see

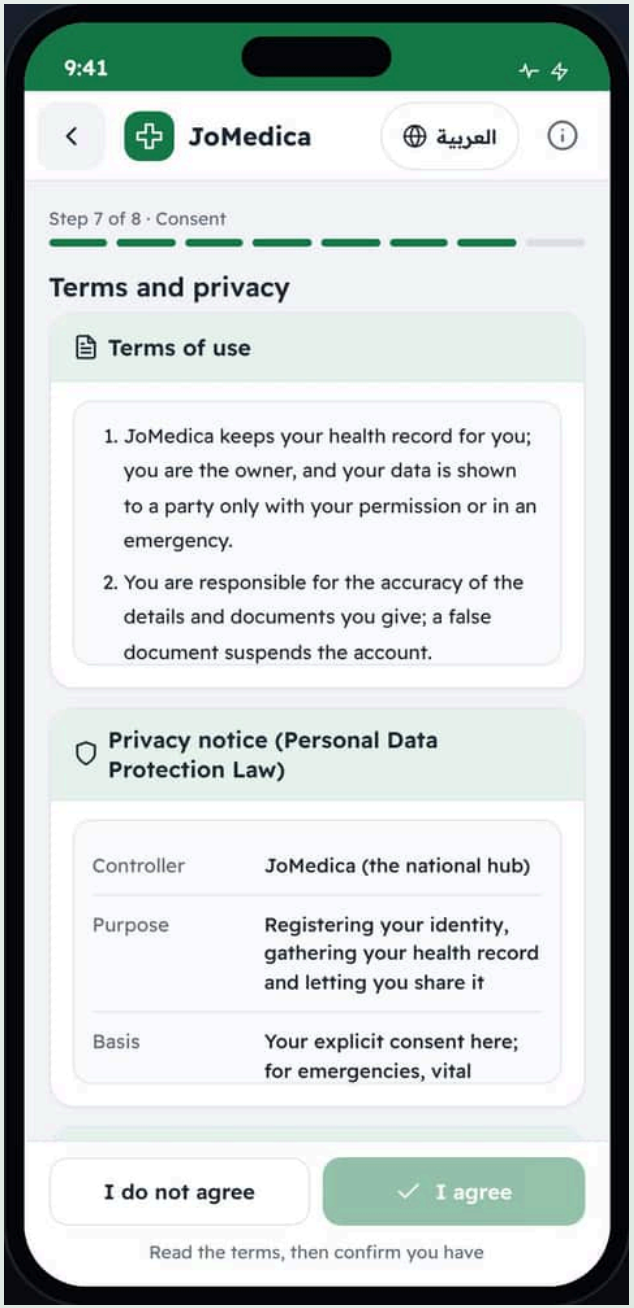
A state set by the “Possible duplicate” demo control: “Possible duplicate: we review within 24 hours” and “We found an account that resembles your details. We do not show you its data…”. Name “High similarity”, date of birth and sex “Same”, phone “Different”, score 0.81. “Review request” “In the merge queue”, MQ-2026-0457, received 16/11/2026 11:08 AM, due by 17/11/2026 11:08 AM.

What to tap

Tap the bottom button “Next” to carry on during the review, or set the demo control back to “No match”.

What happens

Registration continues to the terms (screen 29): “Your Health ID is issued, and no record is merged before the review confirms”, so the other account is never shown or merged automatically.



Without a national digital ID · 7 Terms and privacy

#/self/7

What you see

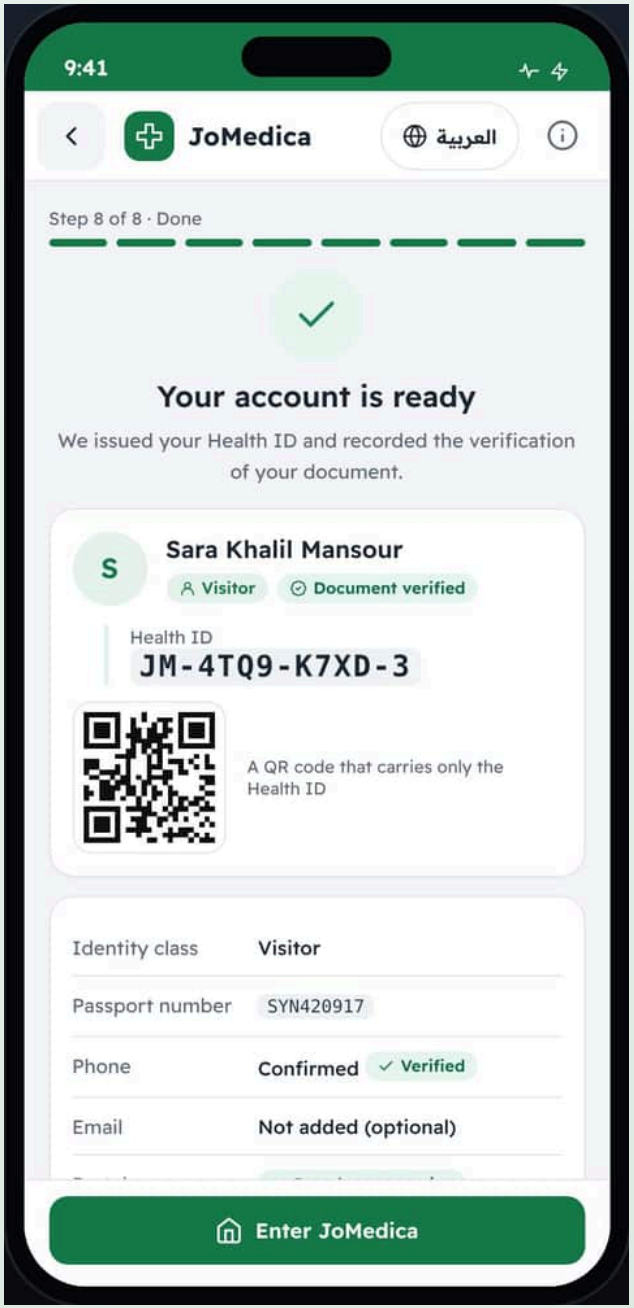
“Step 7 of 8 · Consent”. “Terms of use” in four points (you are the owner, accurate documents, audit logs, closing and export), then “Privacy notice (Personal Data Protection Law)”: controller JoMedica, purpose and basis, face and document images deleted after the check, your rights. Then “Sharing defaults”, starting with the emergency card, and “I do not agree” and “I agree”.

What to tap

Scroll to the three sharing switches (statistics “Off by default”) and the box “I have read the terms and the privacy notice”, then “I agree”; or tap “I do not agree”.

What happens

“I agree” stays inactive until reading is confirmed, then moves to the last step (screen 30). “I do not agree” returns to the welcome screen with “We will not create an account without your consent; your temporary details were deleted”.



Without a national digital ID · 8 Done: Health ID and level

#/self/8

What you see

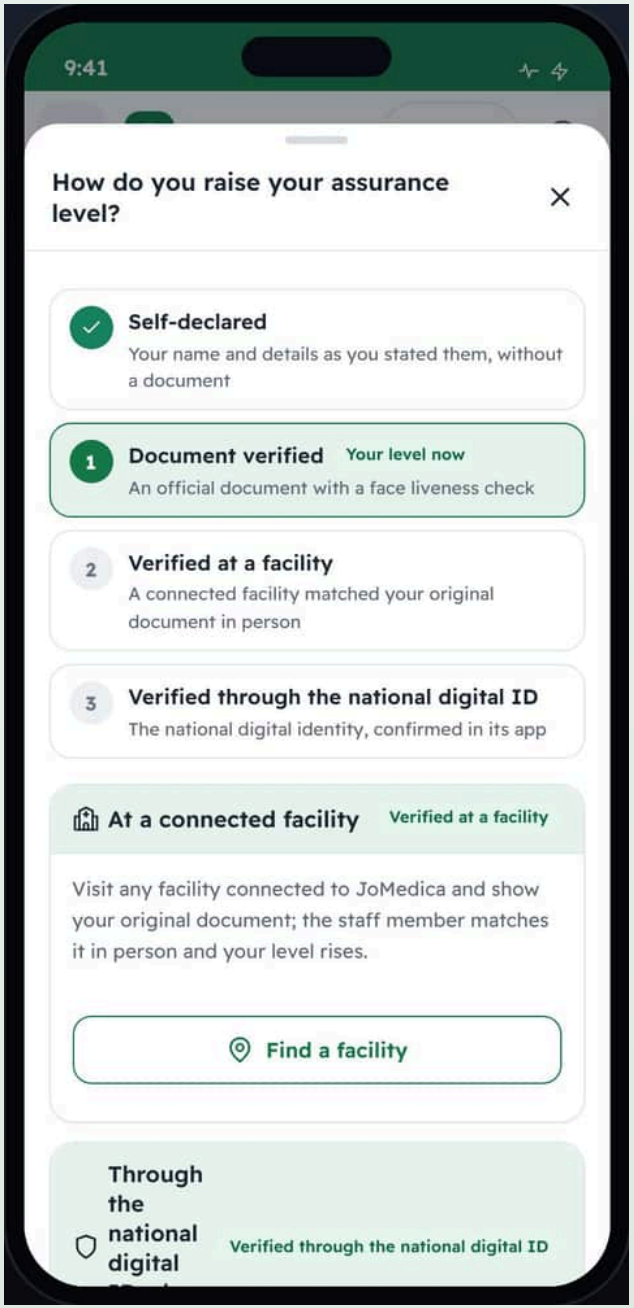
“Step 8 of 8 · Done” and “Your account is ready”. Sara Khalil Mansour’s card with “Visitor” and “Document verified”, Health ID JM-4TQ9-K7XD-3 and a QR code carrying only the Health ID. Then identity class Visitor, passport SYN420917, phone confirmed, email not added (optional), portal access active, created 16/11/2026 11:12 AM.

What to tap

Scroll to “Level 1 of 3”, “How do you raise the level?” and “Create a passkey”, or tap the bottom button “Enter JoMedica”.

What happens

“How do you raise the level?” opens the sheet on screen 31 and “Create a passkey” the device prompt. “Enter JoMedica” opens the home screen with Sara’s account.



Without a national digital ID · 8 How to raise the level

#/self/8#sheet=lift

What you see

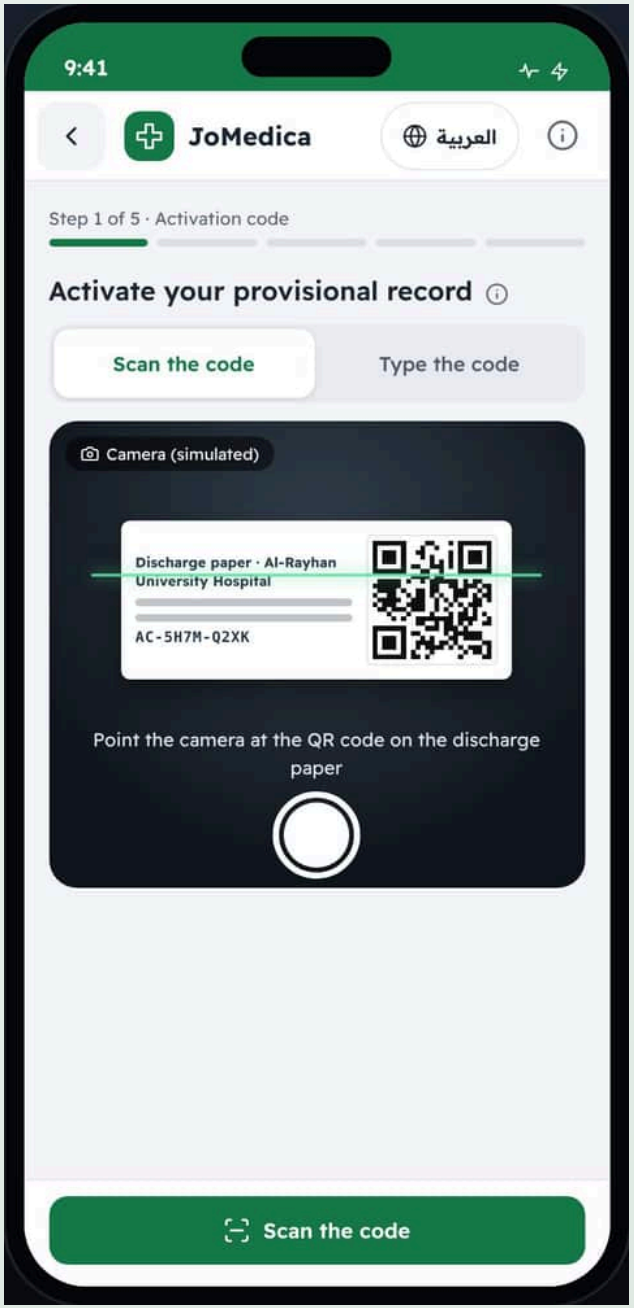
The sheet “How do you raise your assurance level?”: the ladder from “Self-declared” to 1 “Document verified” (your level now), 2 “Verified at a facility” and 3 “Verified through the national digital ID”. Then a card “At a connected facility” with “Find a facility”, and “Through the national digital ID when eligible”, marked “Not available to visitors”.

What to tap

Tap “Find a facility”, or ✕ to close.

What happens

“Find a facility” opens the Directory app to pick a connected facility where the original document is matched in person. Closing returns to “Your account is ready”.



Provisional activation · 1 Scan the code

#/act/1

What you see

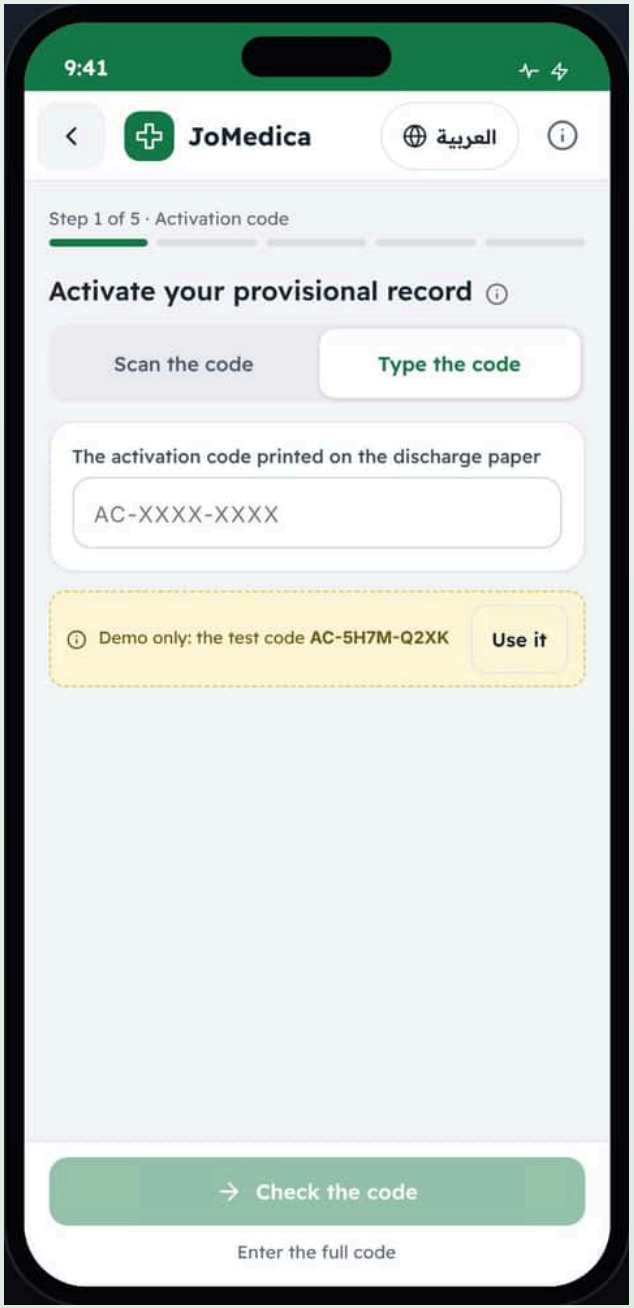
“Step 1 of 5 · Activation code” and “Activate your provisional record”, with tabs “Scan the code” (selected) and “Type the code”. A simulated camera shows the discharge paper from Al-Rayhan University Hospital with its QR and code AC-5H7M-Q2XK, “Point the camera at the QR code on the discharge paper”, and the bottom button “Scan the code”.

What to tap

Tap “Scan the code” in the frame or at the bottom, the “Type the code” tab, or the ⓘ “Where do I find the code?”.

What happens

Scanning reads the code with the toast “Code read: AC-5H7M-Q2XK” and opens the provisional record (screen 35). The typing tab shows the code field (screen 33).



Provisional activation · 1 Type the code

#/act/1?m=type

What you see

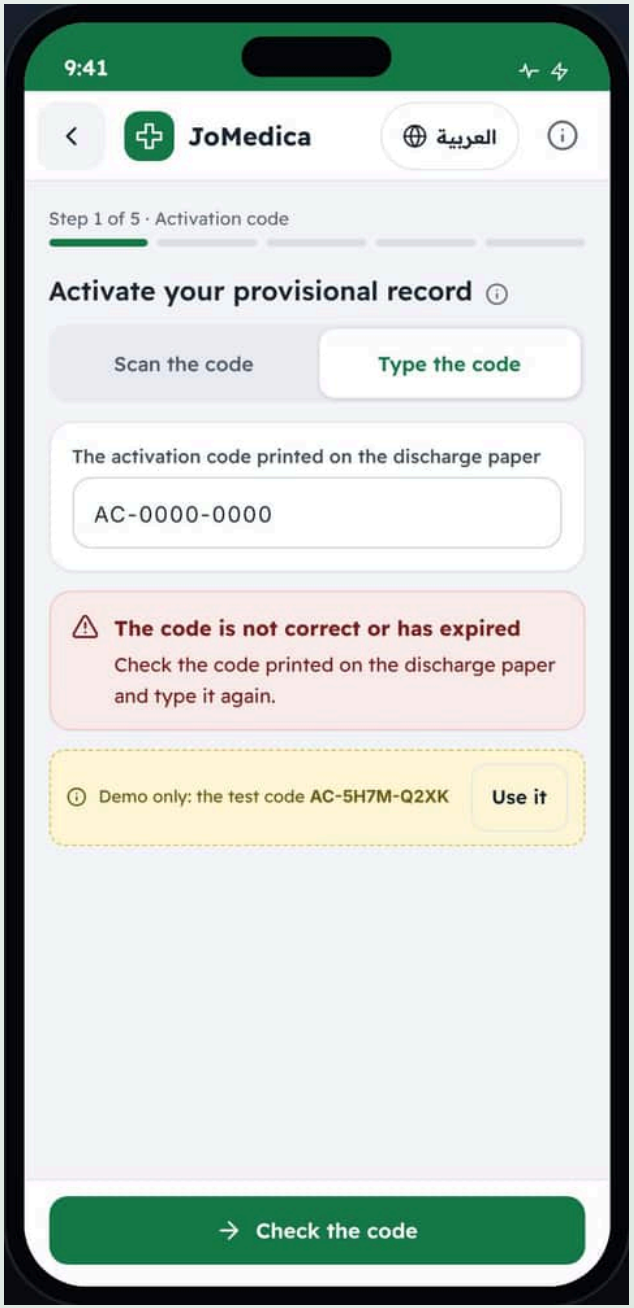
The “Type the code” tab is selected: a field “The activation code printed on the discharge paper”, and below it a demo control “the test code” AC-5H7M-Q2XK with “Use it”. The bottom “Check the code” is inactive, with “Enter the full code”.

What to tap

Type the code or tap “Use it”, then “Check the code”.

What happens

A correct code opens the provisional record (screen 35). A wrong or expired code keeps the page and shows the error (screen 34).



Provisional activation · 1 Wrong code

#/act/1?e=1

What you see

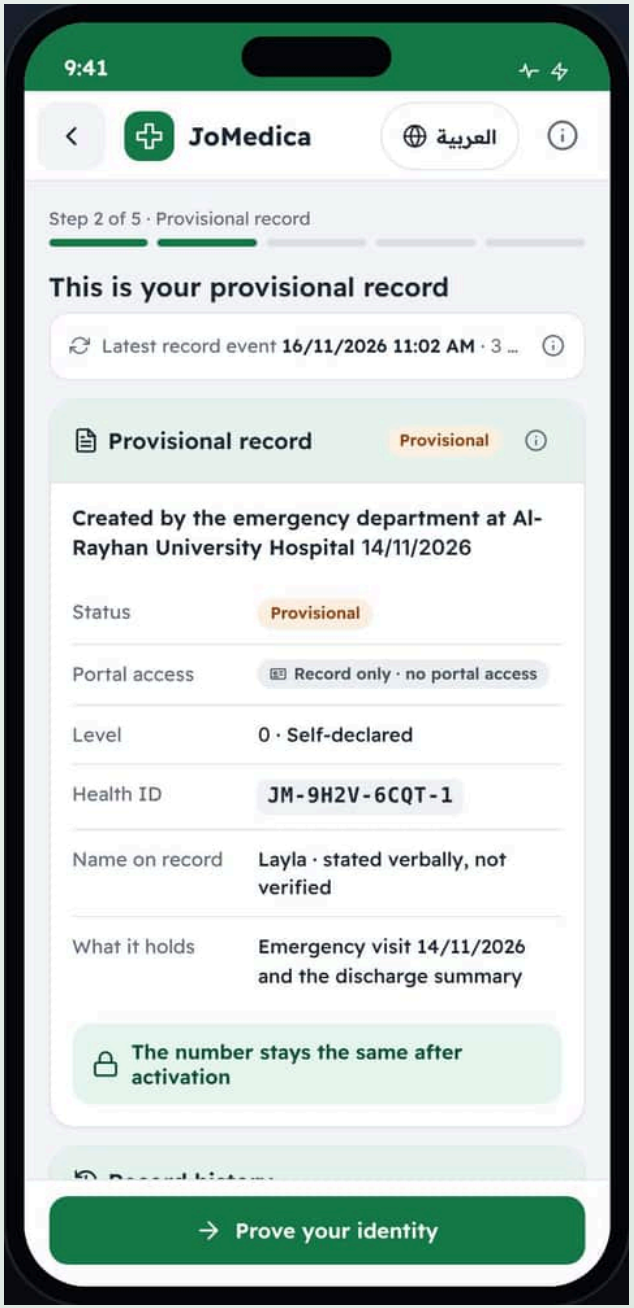
An error state after a code that does not match: under the field, “The code is not correct or has expired” and “Check the code printed on the discharge paper and type it again.” The demo control with AC-5H7M-Q2XK and “Use it” is still shown.

What to tap

Correct the code in the field or tap “Use it”, then “Check the code”; or switch back to “Scan the code”.

What happens

With the right code the error clears and checking opens the provisional record (screen 35).



Provisional activation · 2 The provisional record and its history (level 0)

#/act/2

What you see

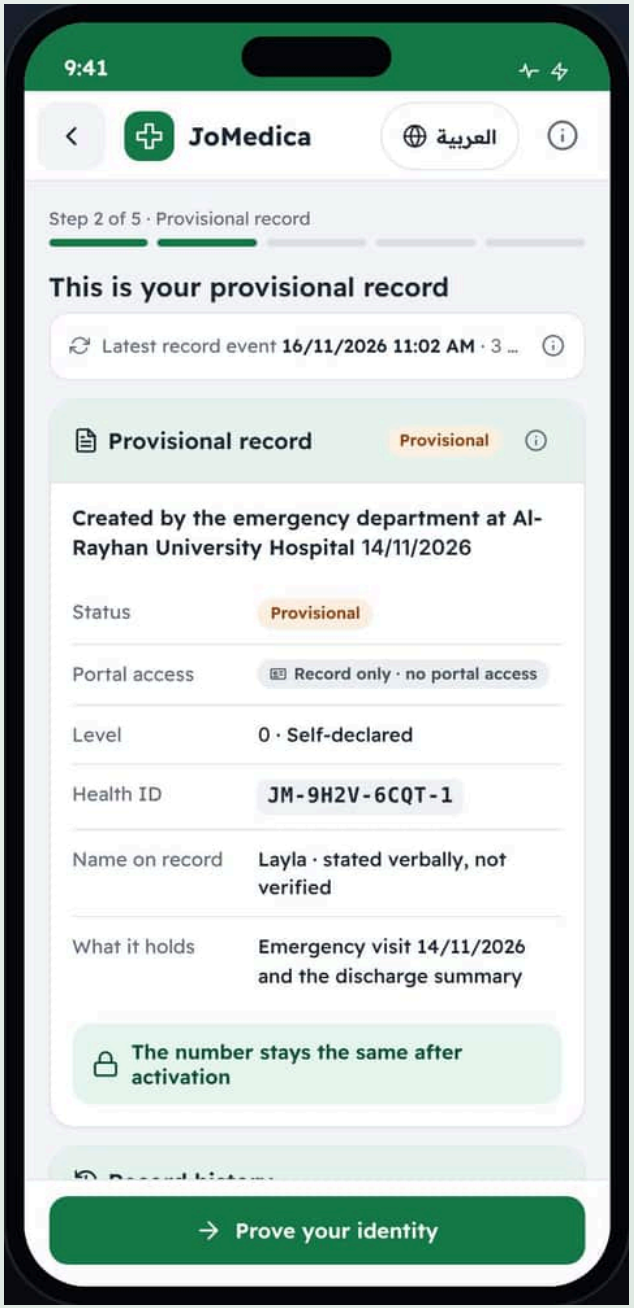
“This is your provisional record” with “Latest record event 16/11/2026 11:02 AM · 3 events · seen by: you and the creating facility”. The card: created by the emergency department at Al-Rayhan University Hospital on 14/11/2026, status Provisional, “Record only · no portal access”, level 0, Health ID JM-9H2V-6CQT-1, name “Layla · stated verbally, not verified”, and “The number stays the same after activation”.

What to tap

Tap “Show the history” under “Record history”, the ⓘ “What is a provisional record?”, or the bottom button “Prove your identity”.

What happens

“Show the history” expands the three events (screen 36). “Prove your identity” moves to the document and face check (screen 37).



Provisional activation · 2 History expanded (the emergency case)

#/act/2?k=er

What you see

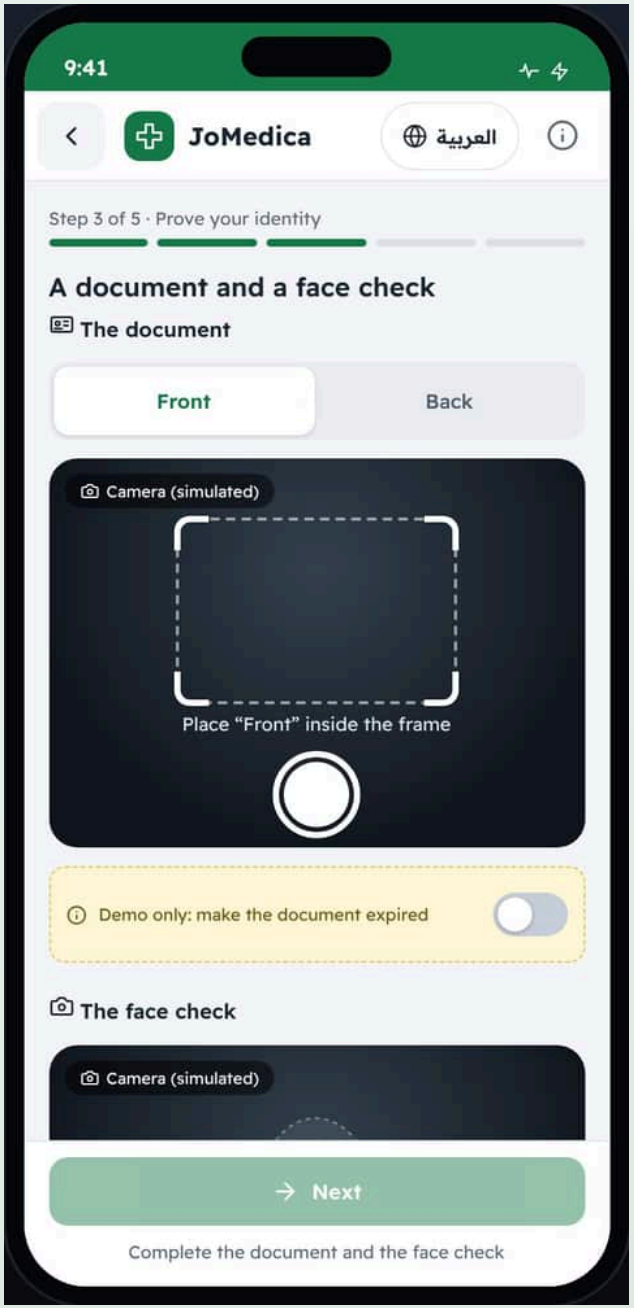
The same page with “Record history” expanded: “Created as unknown in the emergency department of Al-Rayhan University Hospital (wristband ER-2026-1114-031)” on 14/11/2026 2:10 AM at level 0; further down, “The name was stated verbally: Layla (not verified)” on 14/11/2026 9:30 AM, and “Activation today (this step)”.

What to tap

Tap “Creation event envelope” or “Collapse” under the events, or the bottom button “Prove your identity”.

What happens

“Creation event envelope” opens the event’s envelope (source, time and audit); “Collapse” folds the history (screen 35). “Prove your identity” moves to screen 37.



Provisional activation · 3 Document and face check

#/act/3

What you see

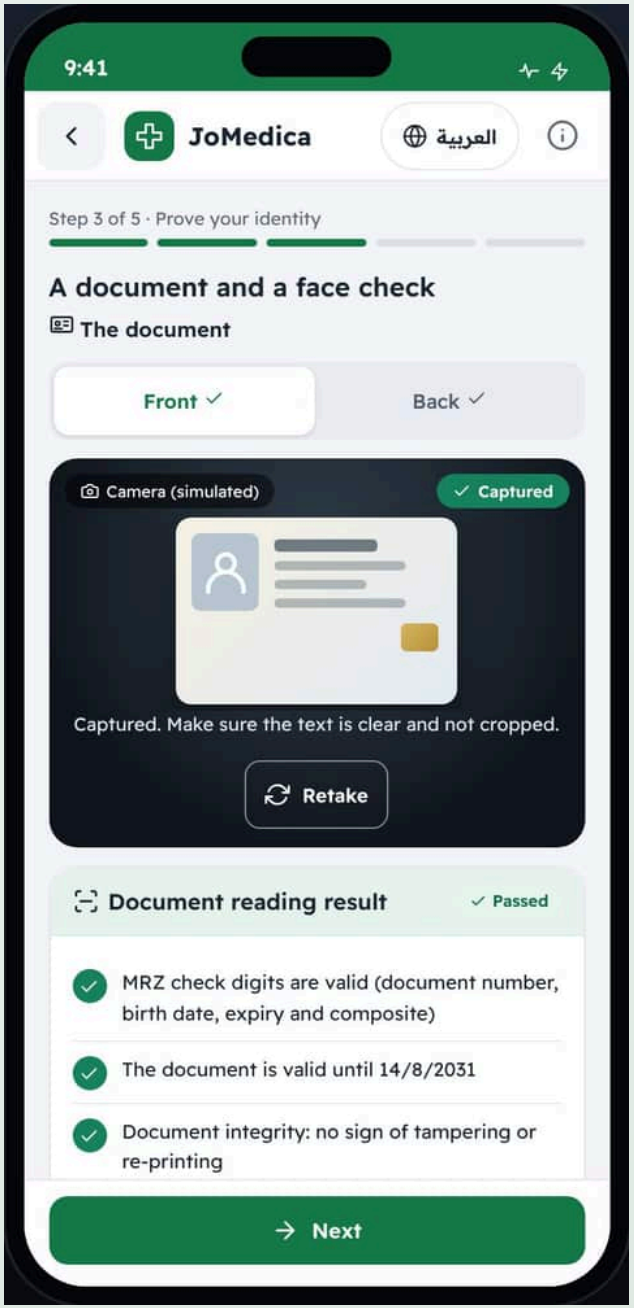
“Step 3 of 5 · Prove your identity” and “A document and a face check”. Under “The document”, tabs “Front” and “Back” and a frame “Place “Front” inside the frame”, then “The face check” with an oval. Below: “Start recording (3 seconds)” and a demo control “do you already have an account?”: “No, a new account” or “Yes, one exists”. “Next” is inactive.

What to tap

Tap “Capture” for the front and then the back, then “Start recording (3 seconds)”, and choose one answer in the demo control.

What happens

After both sides and a passed check, “Passed” and a 97% match appear (screen 38) and “Next” activates. Choosing “Yes, one exists” makes step 5 end in a merge (screen 41).



Provisional activation · 3 Checks complete

#/act/3?c=1

What you see

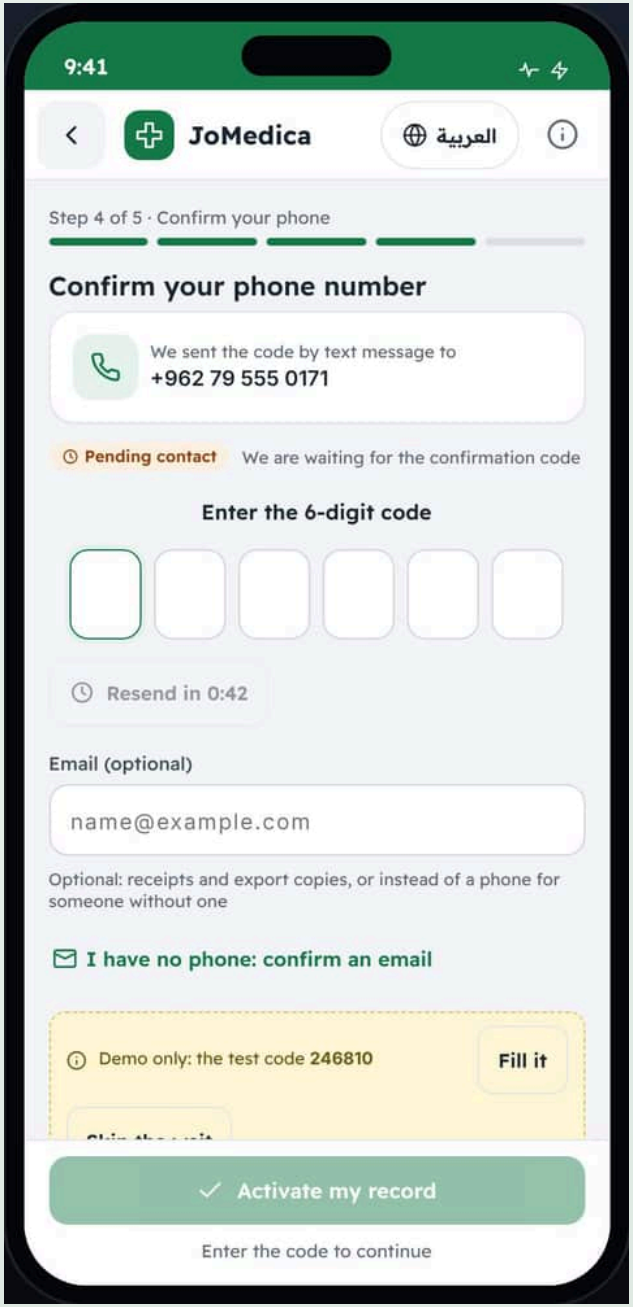
The document is captured, with “Retake”, and “Document reading result” is “Passed”: valid MRZ check digits, valid until 14/8/2031, no sign of tampering or re-printing, face photo extracted. Further down the face check shows “Passed” and “Face matched the document photo: 97%”.

What to tap

Tap the bottom button “Next”, “Retake” or “Record again”, or set the demo answer about an earlier account.

What happens

“Next” moves to phone confirmation (screen 39).



Provisional activation · 4 Phone confirmation (pending contact)

#/act/4

What you see

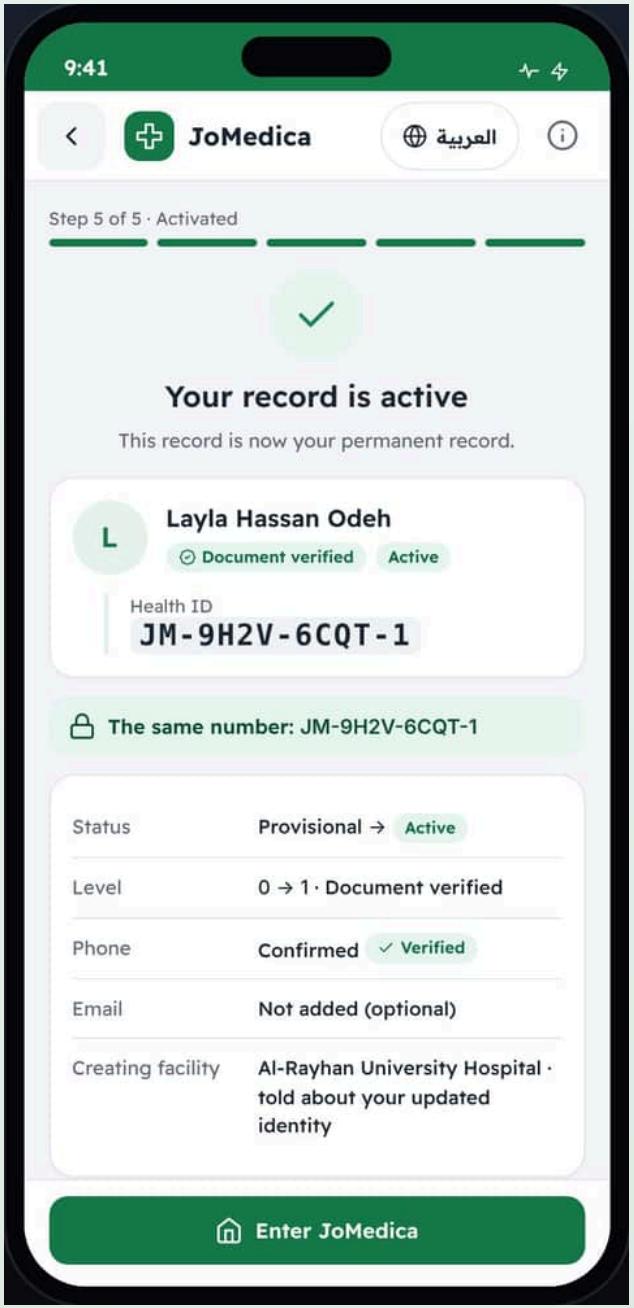
“Step 4 of 5 · Confirm your phone”: the code went by text message to +962 79 555 0171, marked “Pending contact”, “We are waiting for the confirmation code”. Then the code boxes, “Resend in 0:42”, the optional email, “I have no phone: confirm an email” and the test code 246810. “Activate my record” is inactive.

What to tap

Type the code or tap “Fill it”, then “Activate my record”; or tap “I have no phone: confirm an email”.

What happens

With the right code, “Activate my record” activates the record (screen 40, or 41 for a merge). The email link turns the step into an email confirmation instead of the phone.



Provisional activation · 5 Active: portal access, same number

#/act/5

What you see

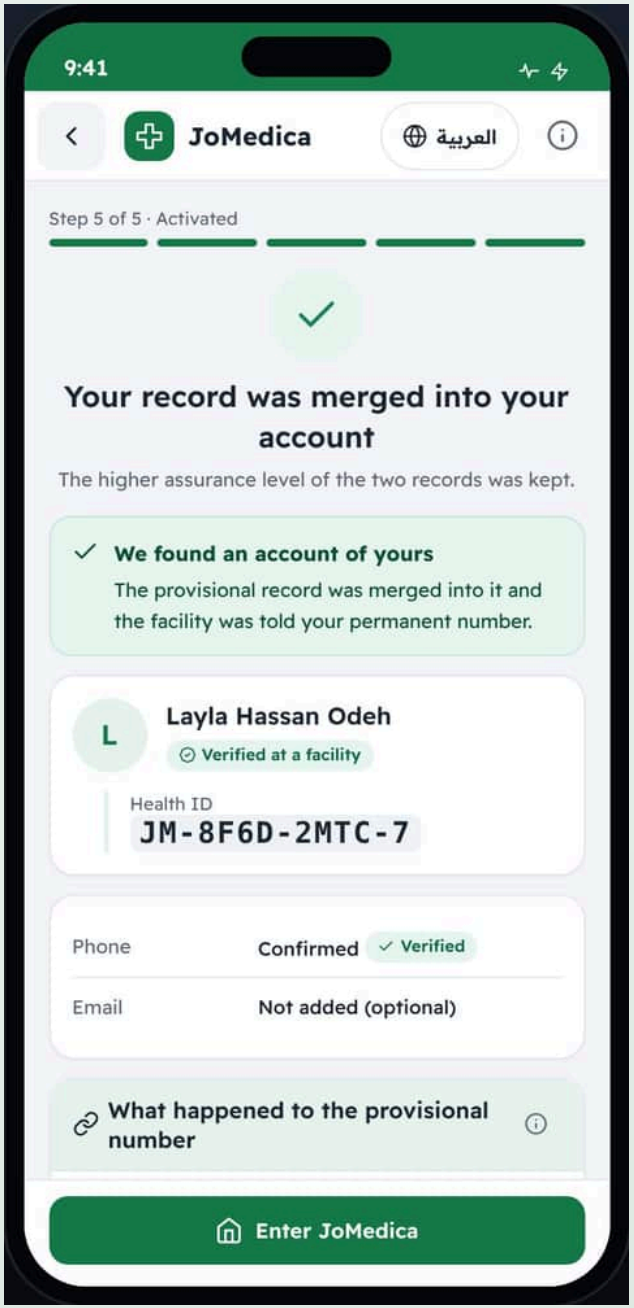
“Step 5 of 5 · Activated” and “Your record is active”: “This record is now your permanent record.” Layla Hassan Odeh’s card with “Document verified” and “Active”, Health ID JM-9H2V-6CQT-1, “The same number”. Status Provisional → Active, level 0 → 1, phone confirmed, email not added, Al-Rayhan University Hospital “told about your updated identity”, portal access active.

What to tap

Scroll to the portal-access ladder, the assurance level and “Create a passkey”, or tap the bottom button “Enter JoMedica”.

What happens

The ladder marks state 3 “Portal access active” as “Now”. “Create a passkey” opens the device prompt; “Enter JoMedica” opens the home screen with Layla’s account.



Provisional activation · 5 Merged into an earlier account

#/act/5?m=merge

What you see

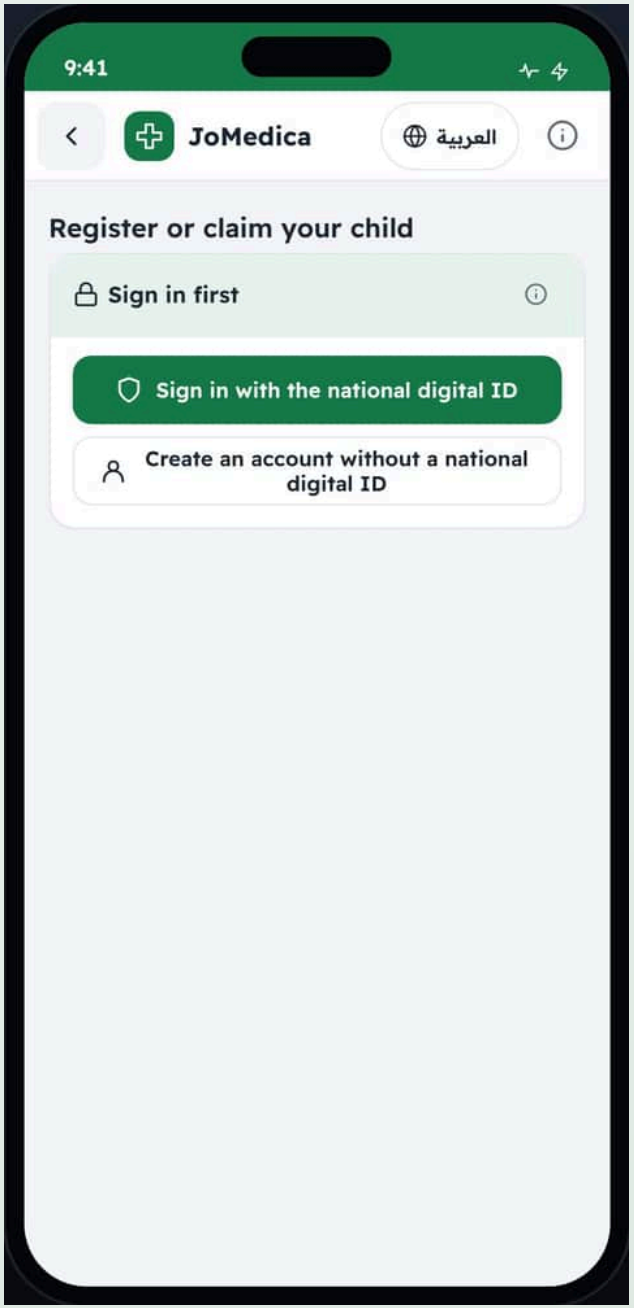
The result of “Yes, one exists”: “Your record was merged into your account” and “The higher assurance level of the two records was kept.” Layla Hassan Odeh’s card, “Verified at a facility”, permanent Health ID JM-8F6D-2MTC-7. Under “What happened to the provisional number”: JM-9H2V-6CQT-1 “Replaced by your permanent number” JM-8F6D-2MTC-7; the merge event “Identity merged” sent to Al-Rayhan University Hospital’s door.

What to tap

Scroll to “Record history” and “Creation event envelope”, tap the ⓘ “Merging and numbers”, or the bottom button “Enter JoMedica”.

What happens

The history shows nothing was lost: the three events up to today’s activation at 16/11/2026 11:24 AM, and the provisional number now points to the permanent record. “Enter JoMedica” opens the home screen with the permanent account.



Dependant · 1 Sign in first

#/dep/1

What you see

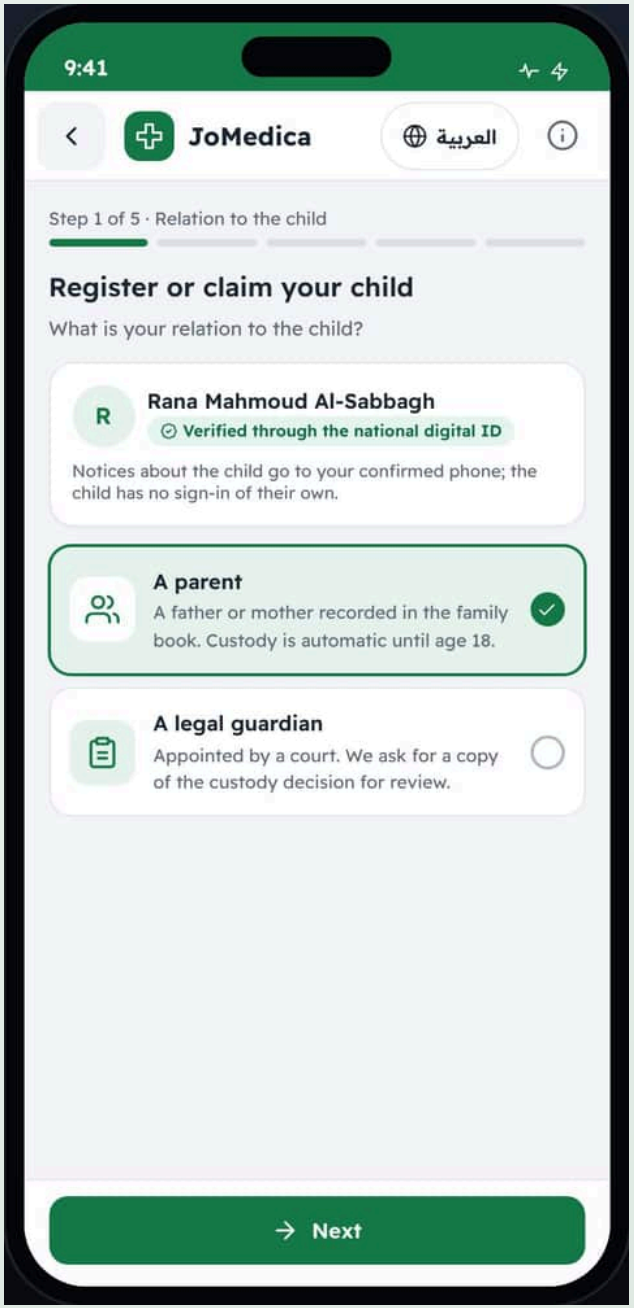
A short page titled “Register or claim your child” with “Sign in first”: no dependant is registered without the custodian’s confirmed account. There are only two options: “Sign in with the national digital ID” and “Create an account without a national digital ID”.

What to tap

Tap one of the two options, or the ⓘ “Why an account first?”.

What happens

The first goes to the national digital ID (screen 8), the second to step 1 of account creation (screen 15). Once signed in, the path returns to dependant registration (screen 43).



Dependant · 1 Relation to the child

#/dep/1?in=1

What you see

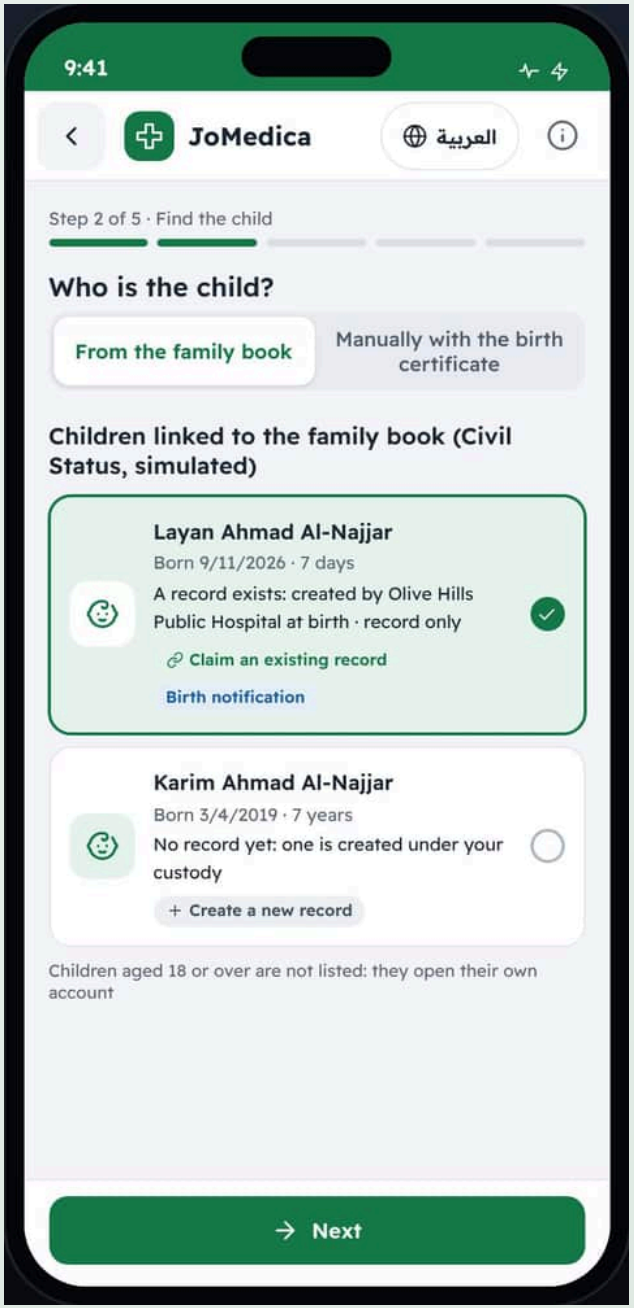
“Step 1 of 5 · Relation to the child” and “What is your relation to the child?”. Rana Mahmoud Al-Sabbagh’s card, “Verified through the national digital ID”, and “Notices about the child go to your confirmed phone; the child has no sign-in of their own.” Then two choices: “A parent” (custody automatic until 18) and “A legal guardian” (a court decision, reviewed).

What to tap

Choose “A parent” or “A legal guardian”, then the bottom button “Next”.

What happens

“Next” moves to finding the child (screen 44). Choosing “A legal guardian” makes the evidence step ask for the court decision (screen 50).



Dependant · 2 Family book and the record state of each child

#/dep/2

What you see

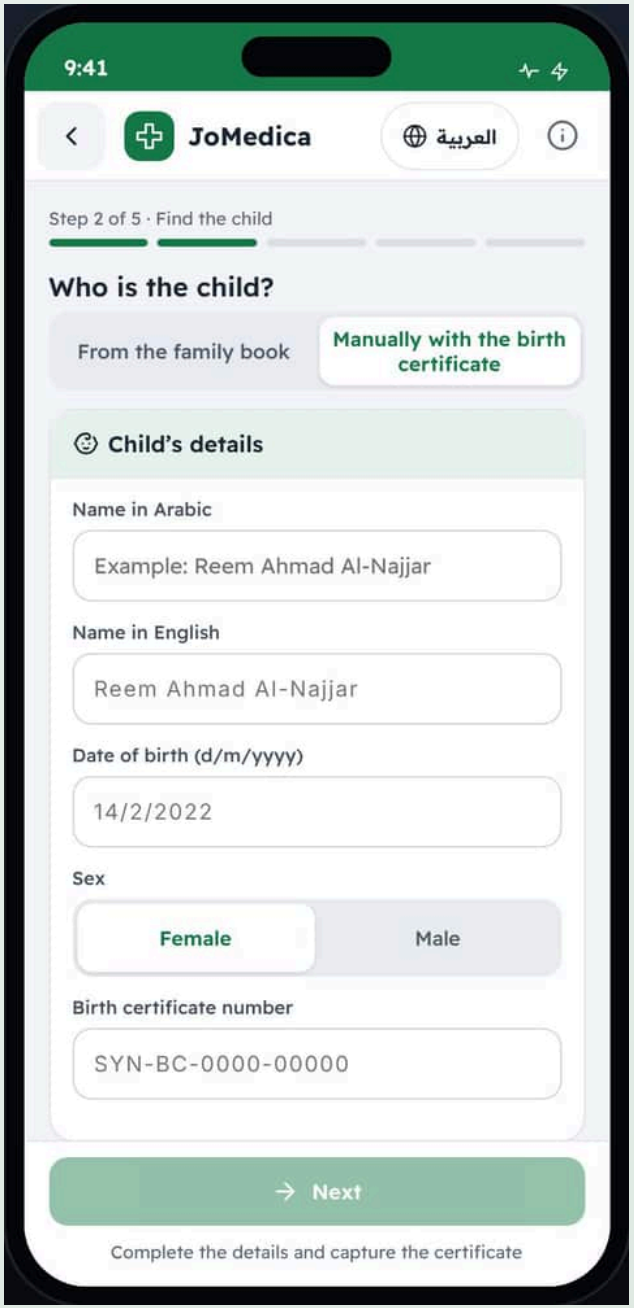
“Step 2 of 5 · Find the child” with tabs “From the family book” (selected) and “Manually with the birth certificate”. “Children linked to the family book (Civil Status, simulated)”: Layan Ahmad Al-Najjar, born 9/11/2026, “A record exists: created by Olive Hills Public Hospital at birth”, “Claim an existing record” (selected); Karim Ahmad Al-Najjar, 7 years, “No record yet”, “Create a new record”. A line says those aged 18 or over are not listed.

What to tap

Select Layan or Karim, or the “Manually with the birth certificate” tab, then the bottom button “Next”.

What happens

“Next” moves to custody evidence (screen 49). Layan’s path ends by linking her existing record (screen 52), Karim’s by creating one under custody (screen 54). The other tab opens the manual form (screen 45).



Dependant · 2 Manually with the birth certificate

#/dep/2?m=manual

What you see

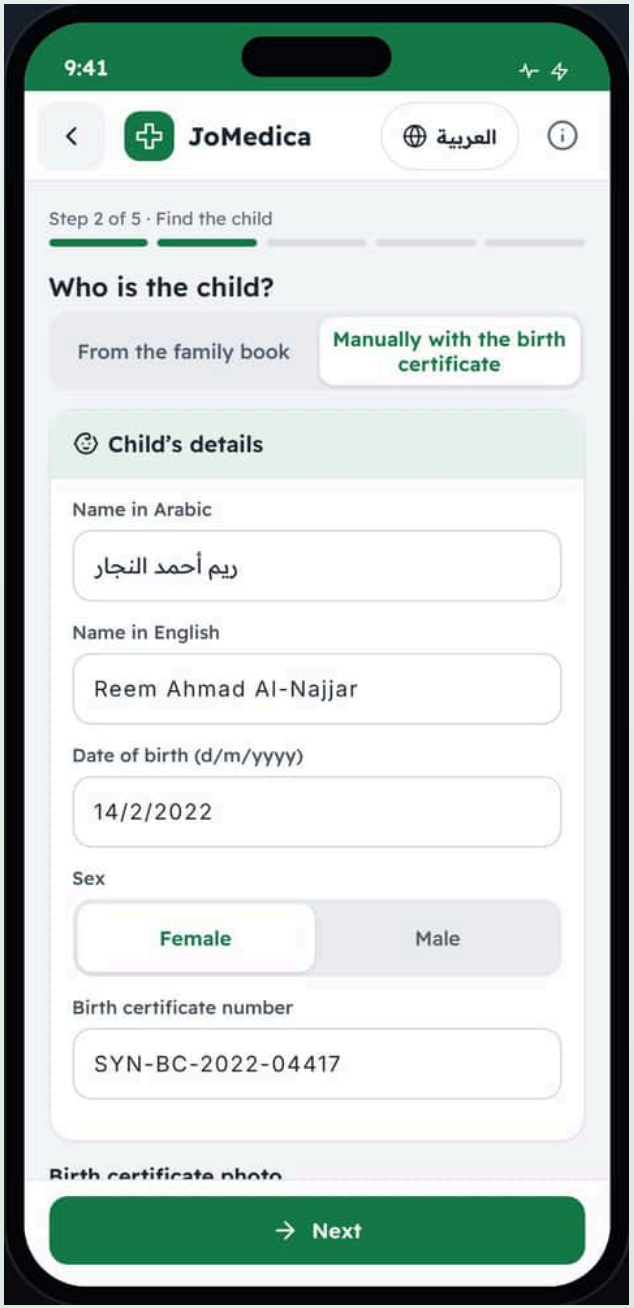
The “Manually with the birth certificate” tab: “Child’s details” with empty fields (name in Arabic, name in English, date of birth (d/m/yyyy), sex Female/Male, birth certificate number), then “Birth certificate photo” in a simulated camera. “Next” is inactive, with “Complete the details and capture the certificate”.

What to tap

Fill the fields and choose the sex, then “Capture” the certificate; or tap “Fill a sample” in the demo control below.

What happens

The details are completed and the certificate captured (screen 46), activating “Next”. Below is “The hub’s search result” with a demo control: Certain, Probable, None.



Dependant · 2 Manual: complete, with the hub search result

#/dep/2?m=manual&f=1

What you see

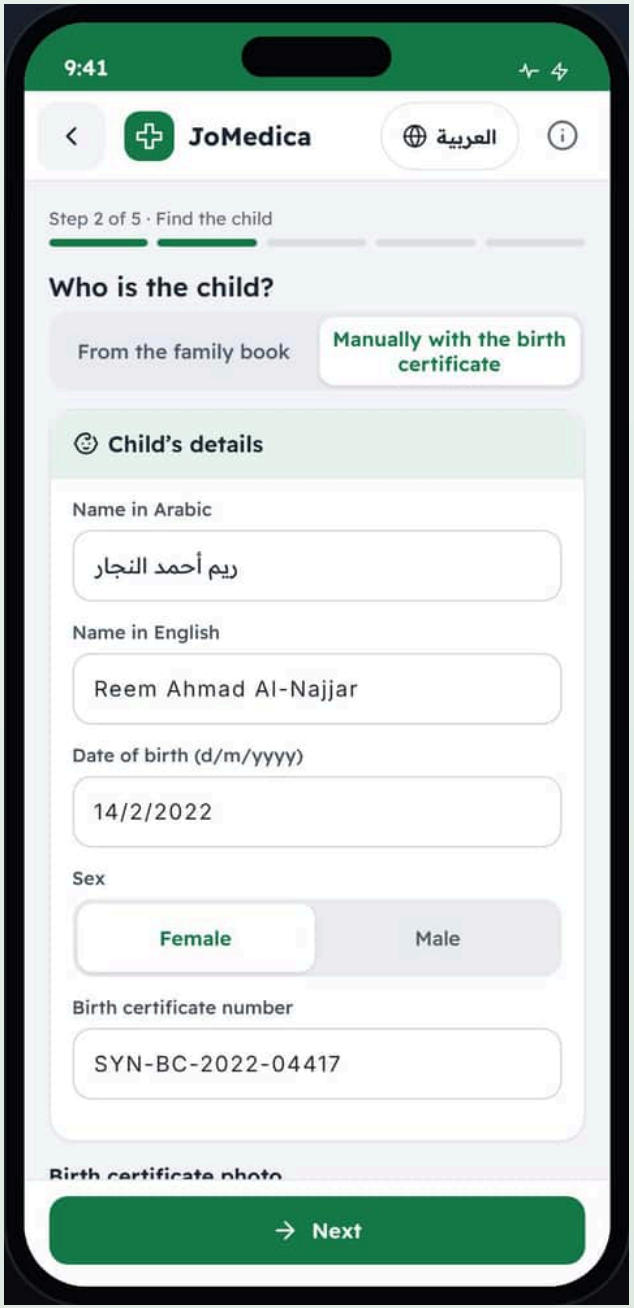
The manual form is filled with sample details and the certificate is “Captured”. Below, “The hub’s search result”: “No record found” and “The hub found no matching record at any facility, so a new record is created under your custody.” The demo control is on “None”.

What to tap

Tap the bottom button “Next”, switch the demo control to “Certain” or “Probable”, or tap the ⓘ “How does the hub search?”.

What happens

“Next” moves to custody evidence and responsibilities, ending with a new record under custody. “Probable” shows the review state (screen 47).



Dependant · 2 Manual: probable match

#/dep/2?m=manual&f=1&h=prob

What you see

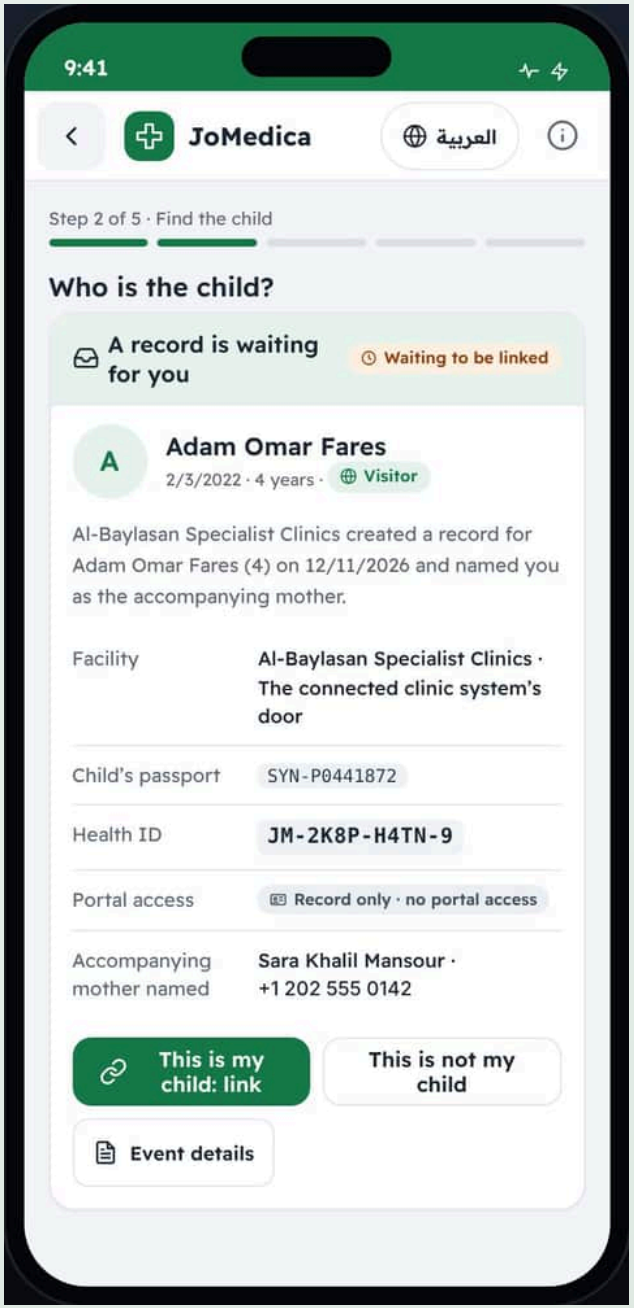
The same form with the demo control set to “Probable”: “The hub’s search result” reads “Probable match: for review” and “A close record exists with the name spelled differently. A staff member reviews it and nothing of it is shown to you before confirmation.”

What to tap

Tap the bottom button “Next” to carry on, or set the demo control back to “Certain” or “None”.

What happens

Step 5 ends with “Sent for review” (screen 53): a review task within 2 working days, with nothing linked and no card before confirmation.



Visitor's child · 2 A record waits for the visiting mother (Sara)

#/dep/2?as=sara

What you see

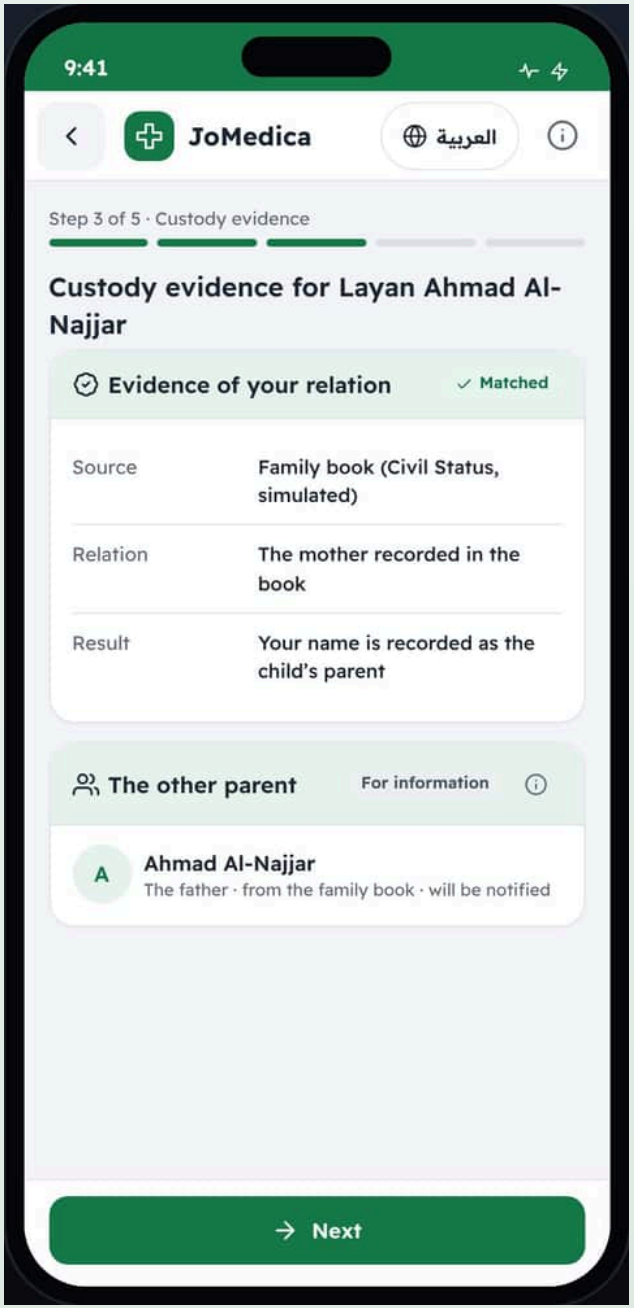
In Sara's account: "A record is waiting for you", marked "Waiting to be linked". Adam Omar Fares, 2/3/2022 · 4 years · Visitor: Al-Baylasan Specialist Clinics created a record for him on 12/11/2026 and named Sara as the accompanying mother. Facility via the connected clinic system's door, child's passport SYN-P0441872, Health ID JM-2K8P-H4TN-9, accompanying mother Sara Khalil Mansour, +1 202 555 0142.

What to tap

Tap "This is my child: link" or "This is not my child", or "Event details".

What happens

"This is my child: link" moves to capturing the child's passport and birth certificate, then links the record (screen 55). "This is not my child" shows "The clinic was told this is not your child; nothing was linked". "Event details" opens the creation envelope.



Dependant · 3 Custody evidence and the other parent

#/dep/3

What you see

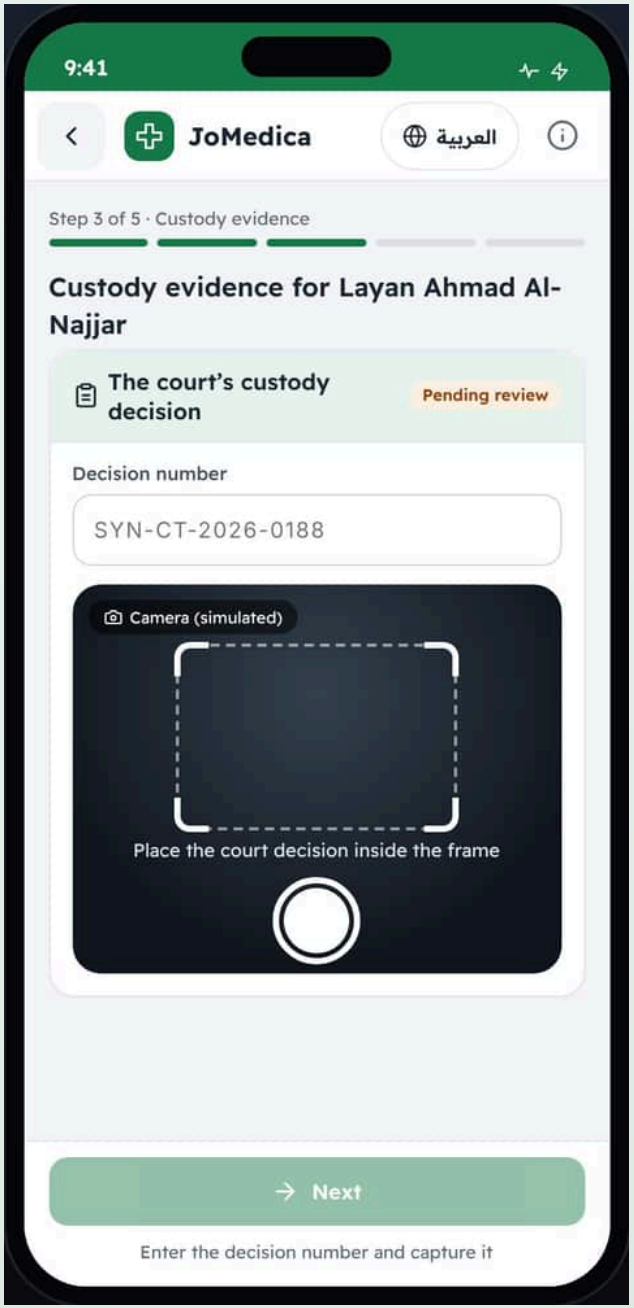
"Step 3 of 5 · Custody evidence" and "Custody evidence for Layan Ahmad Al-Najjar". The card "Evidence of your relation", "Matched": source the family book (Civil Status, simulated), relation the mother recorded in the book, result "Your name is recorded as the child's parent". Then "The other parent", "For information": Ahmad Al-Najjar, the father from the family book, "will be notified".

What to tap

Tap the bottom button "Next", or the ⓘ "The other parent".

What happens

"Next" moves to responsibilities and the declaration (screen 51). The ⓘ explains that the other parent has the same custody and is notified, with no consent needed, and that a court decision applies in a dispute.



Dependant · 3 Legal guardian: court decision

#/dep/3?r=g

What you see

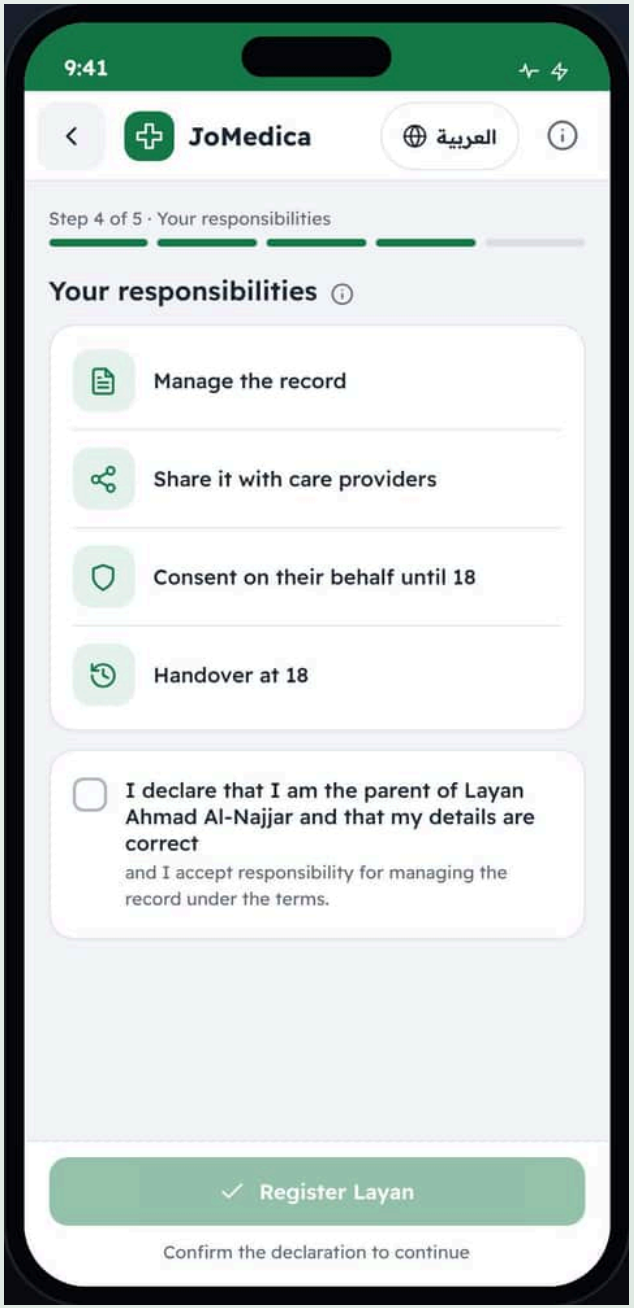
When “A legal guardian” is chosen, the step becomes “The court’s custody decision”, marked “Pending review”: a “Decision number” field and a simulated camera, “Place the court decision inside the frame”. “Next” is inactive, with “Enter the decision number and capture it”.

What to tap

Type the decision number and tap “Capture”, then “Next”.

What happens

With the number and the photo, “Next” activates and moves to responsibilities (screen 51); the decision stays pending review.



Dependant · 4 Responsibilities and declaration

#/dep/4

What you see

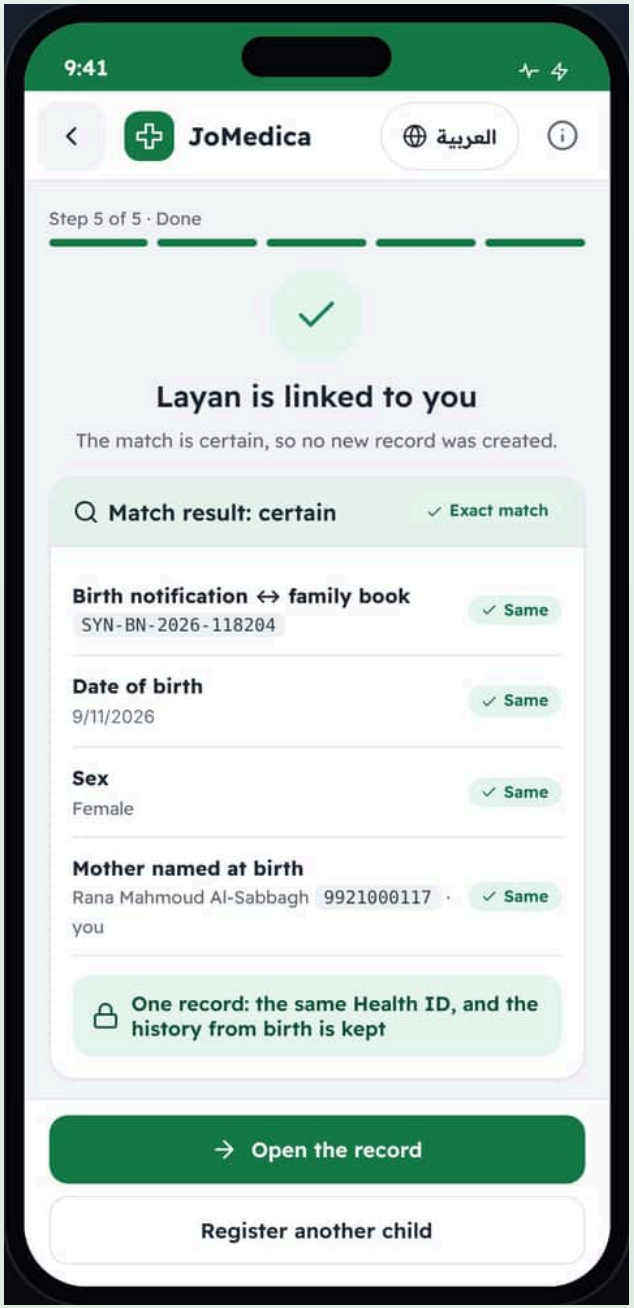
“Step 4 of 5 · Your responsibilities”: four duties, “Manage the record”, “Share it with care providers”, “Consent on their behalf until 18” and “Handover at 18”. Then the declaration box “I declare that I am the parent of Layan Ahmad Al-Najjar and that my details are correct, and I accept responsibility for managing the record under the terms.” “Register Layan” is inactive.

What to tap

Tick the declaration, then tap the bottom button “Register Layan”. The ⓘ “What can a custodian do?” explains the limits.

What happens

The button activates after the declaration and opens the result: Layan’s existing record linked with a certain match (screen 52).



Dependant · 5 Layan linked: certain match and facility notice

#/dep/5

What you see

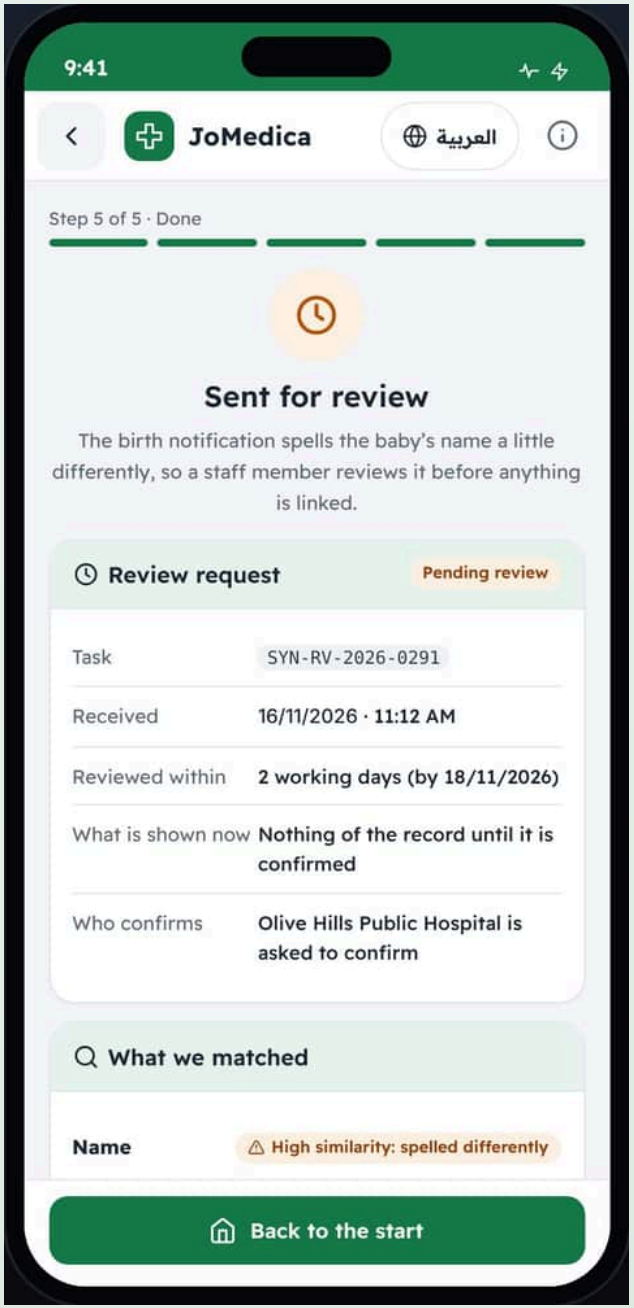
“Layan is linked to you” and “The match is certain, so no new record was created.” “Match result: certain”: birth notification SYN-BN-2026-118204 ↔ family book, date of birth 9/11/2026, sex, and mother Rana Mahmoud Al-Sabbagh 9921000117 (you), all “Same”. “One record: the same Health ID”. “Facility notice”, “Sent”: Olive Hills notified at 16/11/2026 11:15 AM.

What to tap

Tap “Event details”, “Open the record” or “Register another child”. Below is Layan’s card: JM-5T7B-N3QH-8, custody until 9/11/2044, “Record only · no portal access”.

What happens

“Event details” opens the link event’s envelope; “Open the record” shows a toast that the record opens in “Medical profile” (outside this round); “Register another child” returns to step 2 (screen 44).



Dependant · 5 Sent for review (probable match)

#/dep/5?m=prob

What you see

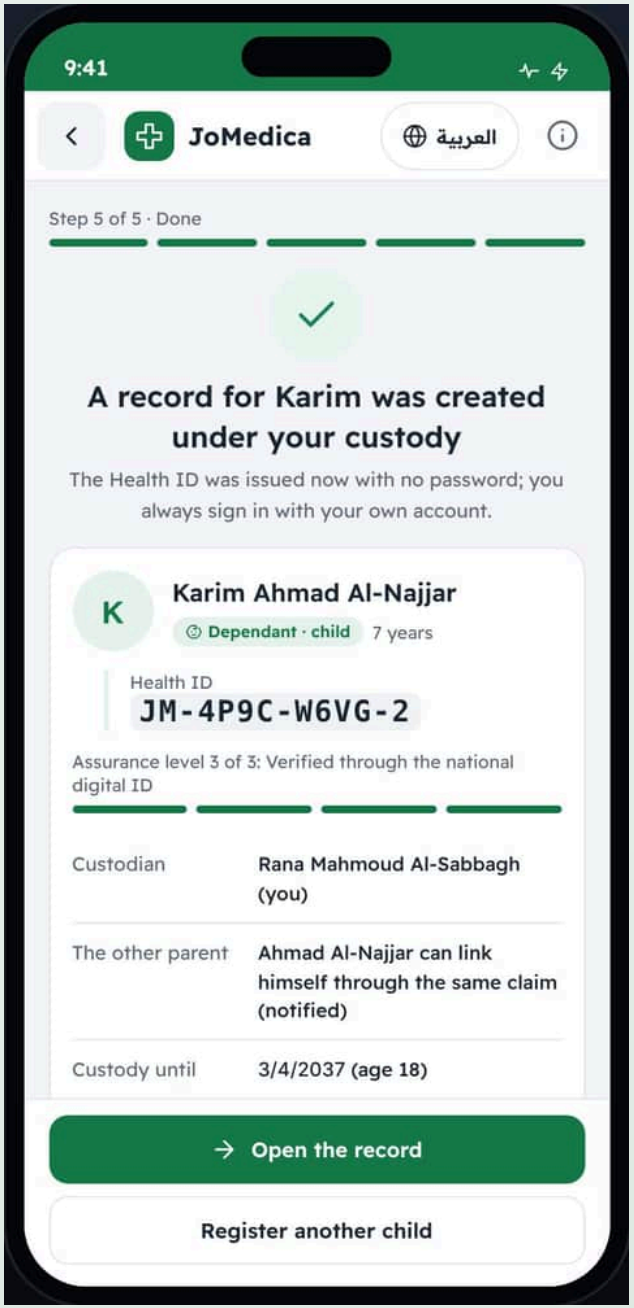
The probable-match result: “Sent for review”, because the birth notification spells the baby’s name a little differently. “Review request”, “Pending review”: task SYN-RV-2026-0291, received 16/11/2026 11:12 AM, reviewed within 2 working days (by 18/11/2026), “Nothing of the record until it is confirmed”, and Olive Hills Public Hospital is asked to confirm.

What to tap

Tap the bottom button “Back to the start”. Under “What we matched”, the name shows “High similarity: spelled differently” and date of birth and sex are the same.

What happens

The button returns to the welcome screen (screen 1). No card is issued and nothing is linked until the review is complete.



Dependant · 5 A record for Karim created under your custody

#/dep/5?c=karim

What you see

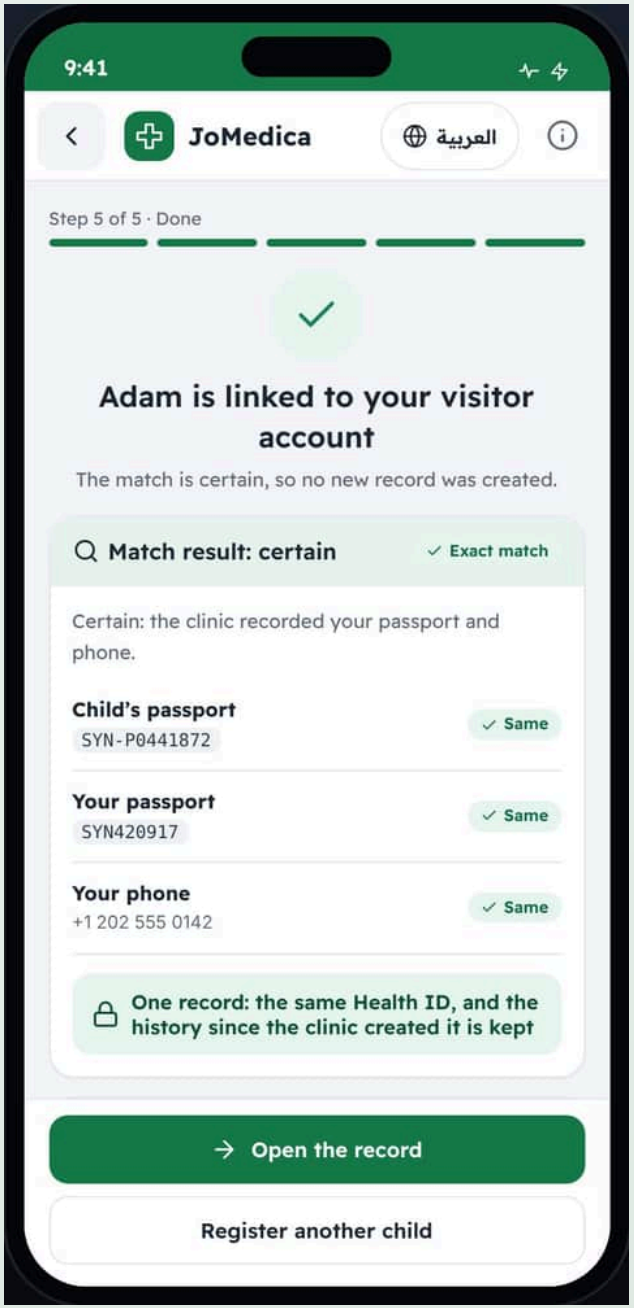
“A record for Karim was created under your custody” and “The Health ID was issued now with no password; you always sign in with your own account.” Karim Ahmad Al-Najjar’s card: dependant · child, 7 years, Health ID JM-4P9C-W6VG-2, “Assurance level 3 of 3”, custodian Rana Mahmoud Al-Sabbagh (you), other parent Ahmad Al-Najjar (notified), custody until 3/4/2037, “Record only · no portal access”.

What to tap

Tap “Open the record” or “Register another child”. There is no facility notice here, because no facility owns this record.

What happens

“Open the record” shows a toast that it opens in “Medical profile” (outside this round); “Register another child” returns to finding the child (screen 44).



Visitor's child · 5 Adam linked to Sara's visitor account

#/dep/5?as=sara

What you see

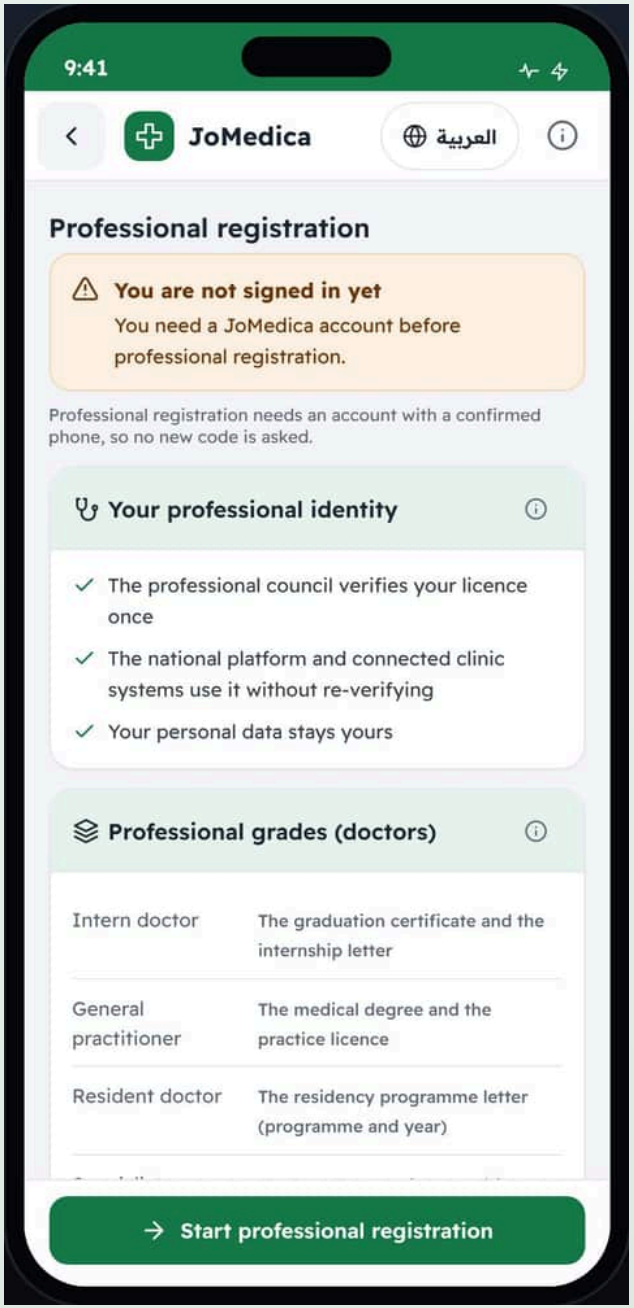
"Adam is linked to your visitor account" and "The match is certain, so no new record was created." "Certain: the clinic recorded your passport and phone": child's passport SYN-P0441872, Sara's passport SYN420917 and phone +1 202 555 0142, all "Same". "One record: the same Health ID"; "Facility notice", "Sent": Al-Baylasan notified through the connected clinic system's door at 16/11/2026 11:31 AM.

What to tap

Tap "Event details", "Open the record" or "Register another child". Below is Adam's card: visitor · child, JM-2K8P-H4TN-9, custody until 2/3/2040.

What happens

"Event details" opens the link event's envelope; "Open the record" shows the "Medical profile" toast (outside this round); "Register another child" returns to step 2.



Health professional: professional identity (signed out)

#/pro

What you see

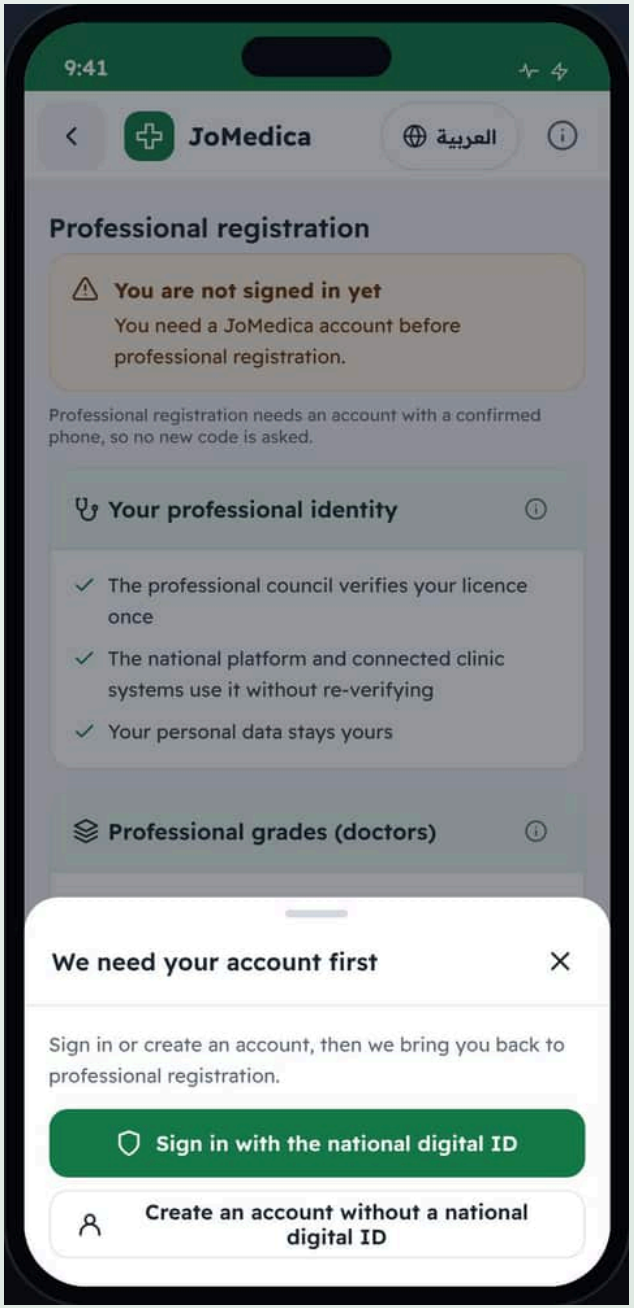
“Professional registration” with the notice “You are not signed in yet”: “You need a JoMedica account before professional registration.” Then “Your professional identity”: the professional council verifies the licence once, and the national platform and connected clinic systems use it without re-verifying. “Professional grades (doctors)” run from “Intern doctor” to “Consultant”, each with the evidence it needs.

What to tap

Tap the bottom button “Start professional registration”, or the ⓘ tips “What is the professional identity?” and “Grades and evidence”. Below are the six steps of what will be provided.

What happens

Signed out, the button opens “We need your account first” (screen 57). Once signed in, it opens professional registration in the “Professional profile” app at step 1.



Health professional: we need your account first

#/pro#sheet=needacct

What you see

The sheet “We need your account first” over professional registration: “Sign in or create an account, then we bring you back to professional registration.” Two buttons: “Sign in with the national digital ID” and “Create an account without a national digital ID”.

What to tap

Tap either button, or ✕ to close.

What happens

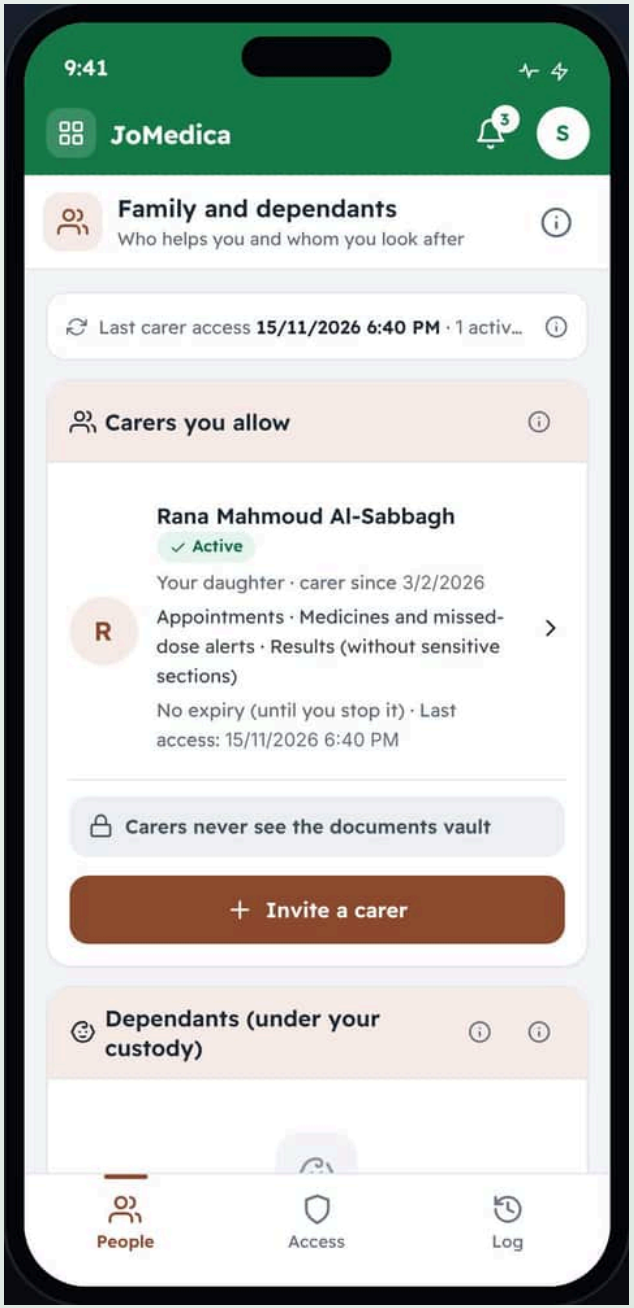
The first goes to the national digital ID (screen 8), the second to account creation (screen 15). Once the account is done, the path returns to professional registration; no new phone code is asked because the phone is already confirmed.

P17

Account: family, notifications, settings

This part brings together three account apps: “Family and dependants” for who helps the patient and whom she looks after, “Notifications” with its channels and delivery log, and “Settings” for identity, security, data and help. The screens are Salwa Ibrahim Al-Attar’s account in Zarqa, reached from the app grid or the bell and avatar in the header; each app has its own tab bar at the bottom. A few family screens show her daughter Rana’s account as an example of a custodian of two children. All people and data in this prototype are synthetic.

51 screens and states · Interactive prototype: betariq.com/prototype/P17-account/



Family: people

#/family

What you see

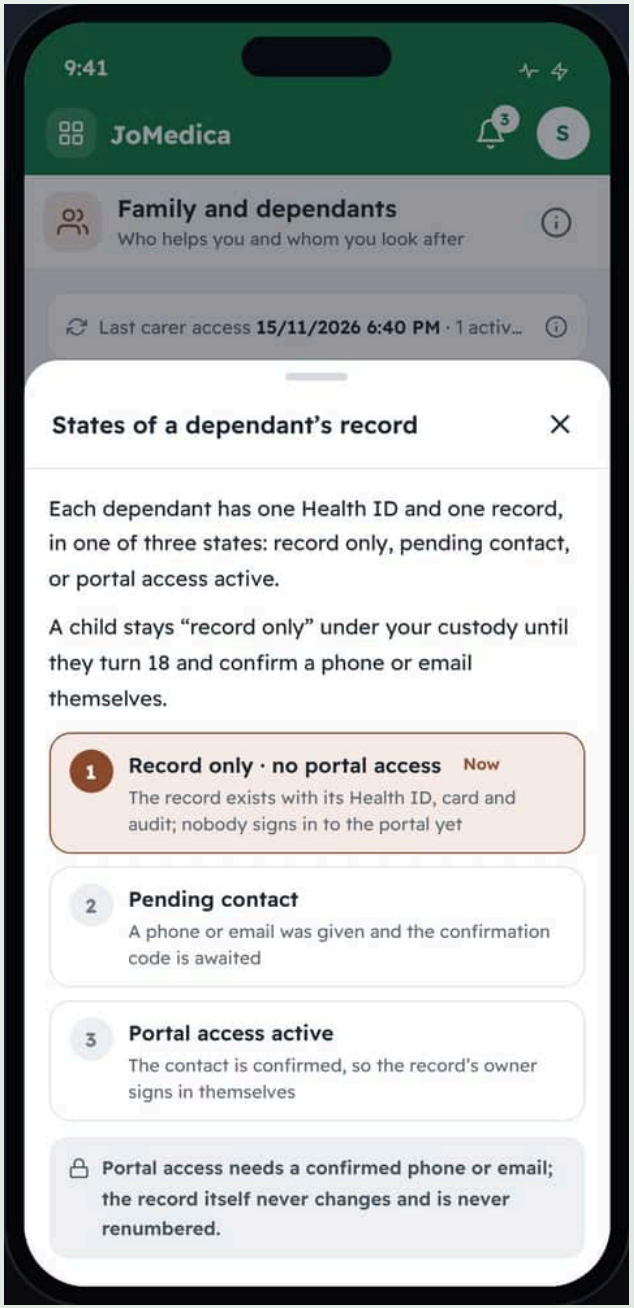
The page line reads “Last carer access 15/11/2026 6:40 PM · 1 active permission(s)”. Under “Carers you allow”, Rana Mahmoud Al-Sabbagh is “Active”: daughter and carer since 3/2/2026, three scopes (appointments, medicines and missed-dose alerts, results without sensitive sections), no expiry, last access 15/11/2026 6:40 PM. Below: an empty Dependants card, then emergency contact Rana Al-Sabbagh, +1 202 555 0101.

What to tap

Tap Rana Al-Sabbagh’s row, or the brown “Invite a carer” button under the line “Carers never see the documents vault”. Further down are “Add or claim a dependant” and “Add a contact”.

What happens

Rana’s row opens her page with scopes and access log (screen 17); “Invite a carer” starts the three-step invitation at step 1 (screen 21). “Add or claim a dependant” opens dependant registration in the onboarding prototype.



States of a dependant’s record (tip)

#/family#sheet=_tip:dep-states

What you see

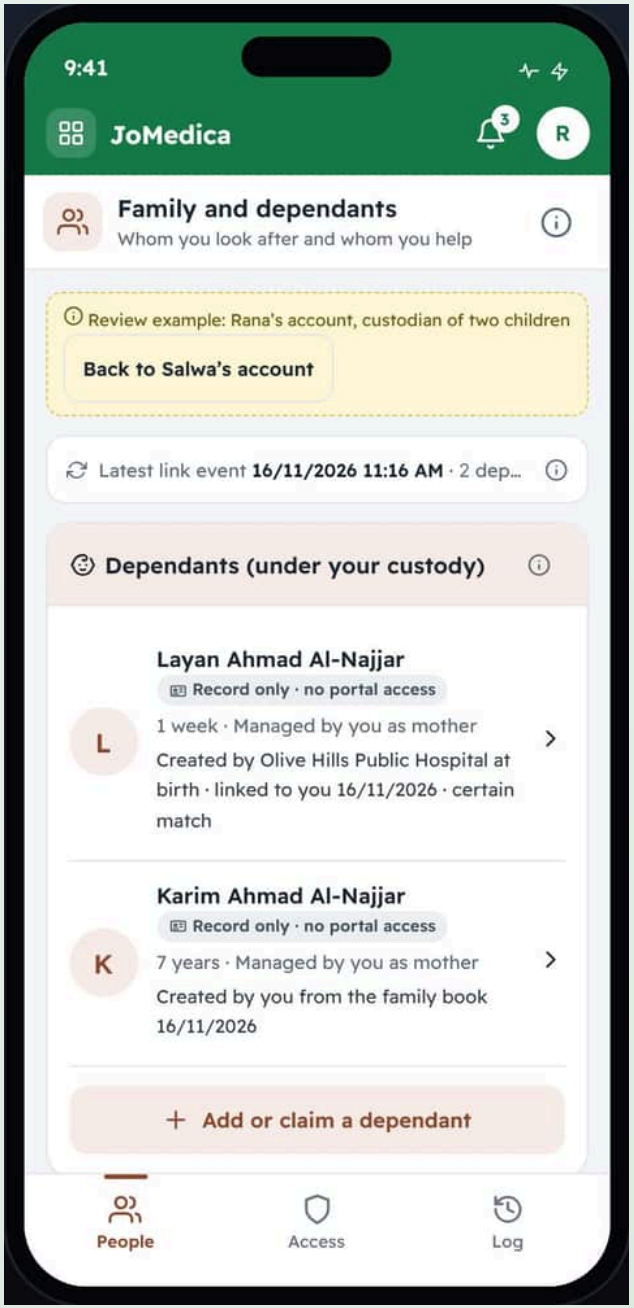
The “States of a dependant’s record” sheet: each dependant has one Health ID and one record in one of three states, and a child stays “record only” until 18 and a confirmed phone or email. The ladder: 1 “Record only · no portal access” (Now), 2 “Pending contact”, 3 “Portal access active”, then the rule that the record is never renumbered.

What to tap

This tip opens from the first ⓘ icon in the “Dependants (under your custody)” card header. Nothing in it is tappable except the close ✕ at the top.

What happens

Closing returns to the People page unchanged.



Rana example: people (Layan and Karim)

#/family?as=rana

What you see

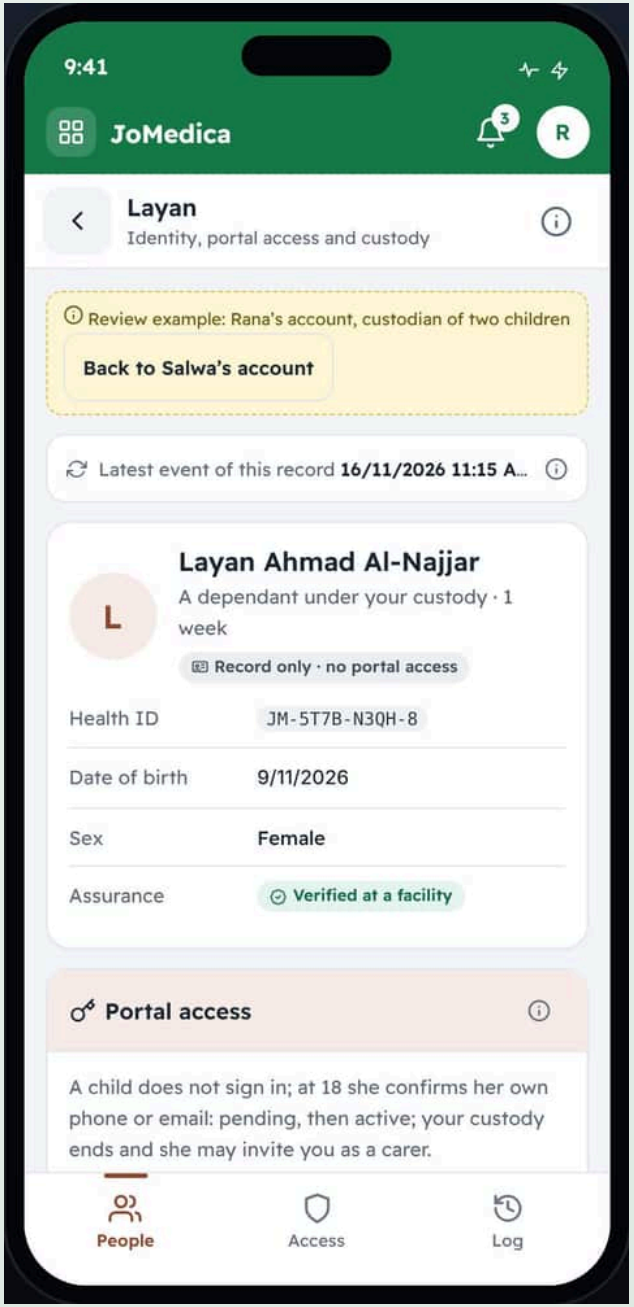
Rana Mahmoud Al-Sabbagh's account ("R" in the header) with a yellow note "Review example: Rana's account, custodian of two children". Under Dependants, two children marked "Record only · no portal access": Layan Ahmad Al-Najjar (1 week; created by Olive Hills Public Hospital at birth, linked 16/11/2026, certain match) and Karim Ahmad Al-Najjar (7 years; created by Rana from the family book 16/11/2026).

What to tap

Tap Layan's or Karim's row. The yellow note has "Back to Salwa's account"; under the children is "Add or claim a dependant", and below is the line "You help: Salwa Al-Attar (your mother) · a carer with three sections".

What happens

A child's row opens their identity, access and custody page (screen 4 for Layan, 7 for Karim). "Back to Salwa's account" returns to People in Salwa's account.



Rana example: Layan, identity, access and origin

#/dependant/layan?as=rana

What you see

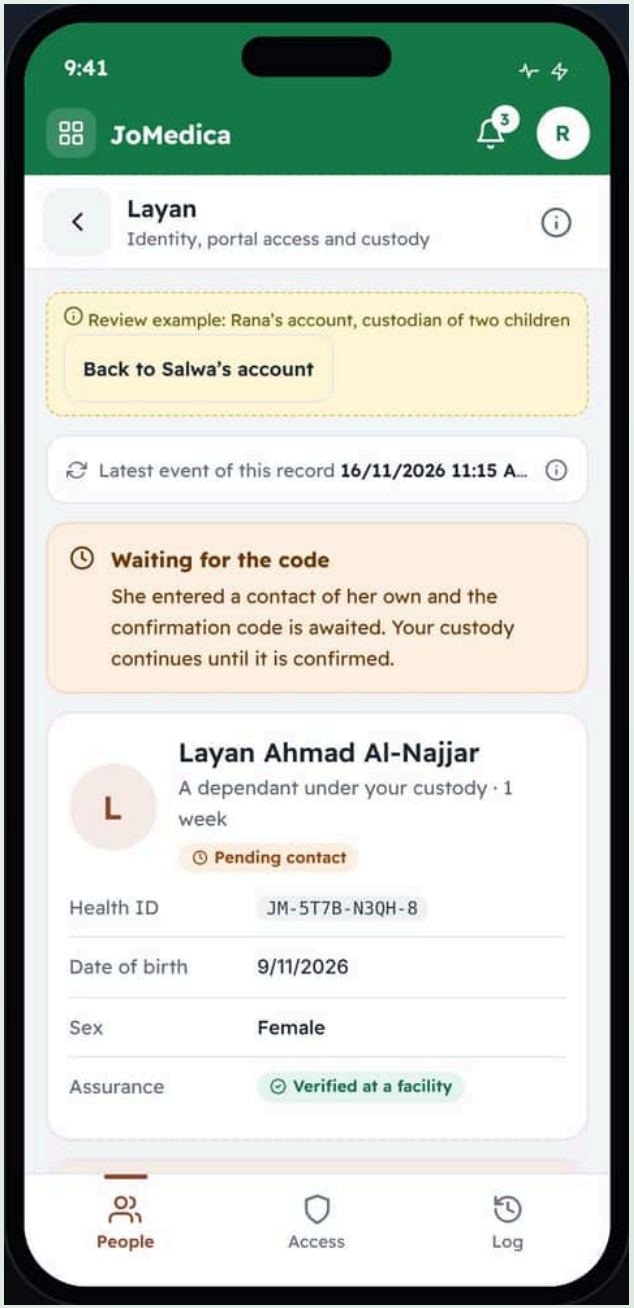
The “Layan” page: “Latest event of this record 16/11/2026 11:15 AM · 3 events”. Layan Ahmad Al-Najjar, “A dependant under your custody · 1 week”, “Record only”: Health ID JM-5T7B-N3QH-8, born 9/11/2026, female, assurance “Verified at a facility”. Below: portal access, custody until 9/11/2044 (age 18) based on the family book, and an origin-and-links timeline of three events.

What to tap

In the “Portal access” card is the yellow demo control “Demo only: the handover at 18” with the button “Show the handover at 18”. Each timeline event has an “Event envelope” button; at the end are “Layan’s card” and “Layan’s medical record”.

What happens

“Show the handover at 18” moves the state to “Pending contact” (screen 5). “Event envelope” opens the event details and envelope; the card and record buttons show a short message that they open in their own apps.



Layan: handover at 18 (pending contact)

#/dependant/layan?as=rana&h=pending

What you see

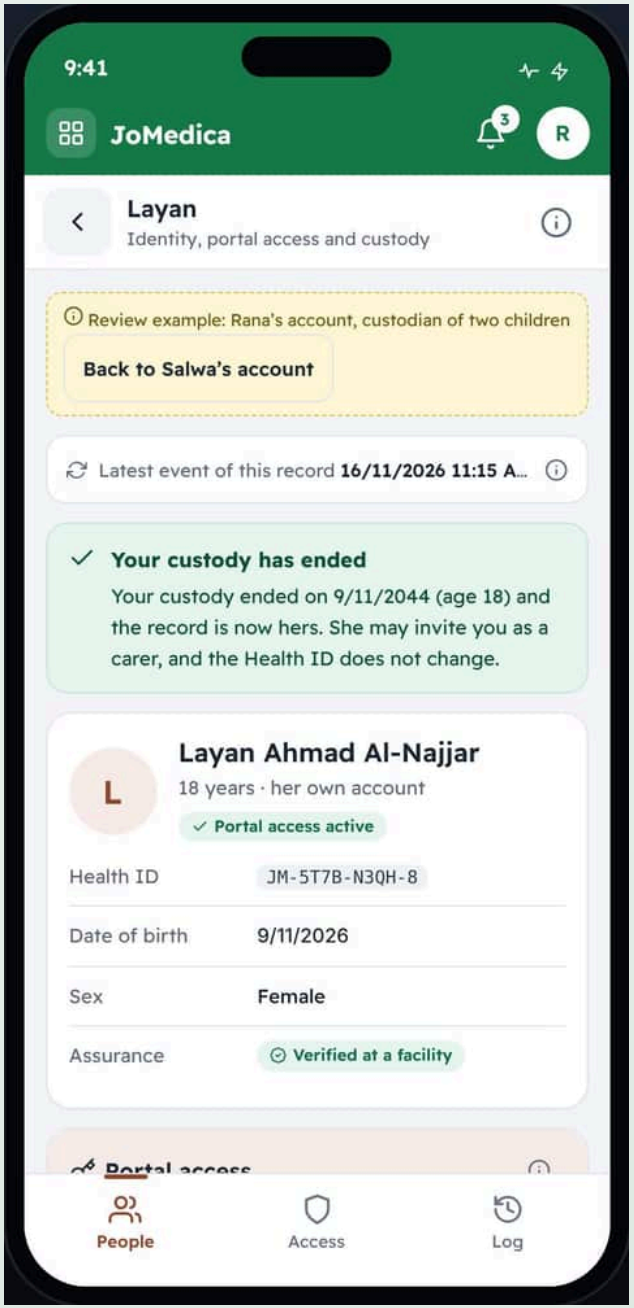
After the first demo step a “Waiting for the code” banner says Layan entered a contact of her own and the confirmation code is awaited; custody continues until it is confirmed. The chip reads “Pending contact”; below, the ladder stands at step 2 and custody reads “9/11/2044 (age 18) (until she confirms her contact)”.

What to tap

In the demo control inside the “Portal access” card there are two buttons: “Confirm the contact” and “Reset”.

What happens

“Confirm the contact” completes the handover to “Portal access active” and ends custody (screen 6). “Reset” returns the record to “Record only” (screen 4).



Layan: handover at 18 (active, custody ended)

#/dependant/layan?as=rana&h=active

What you see

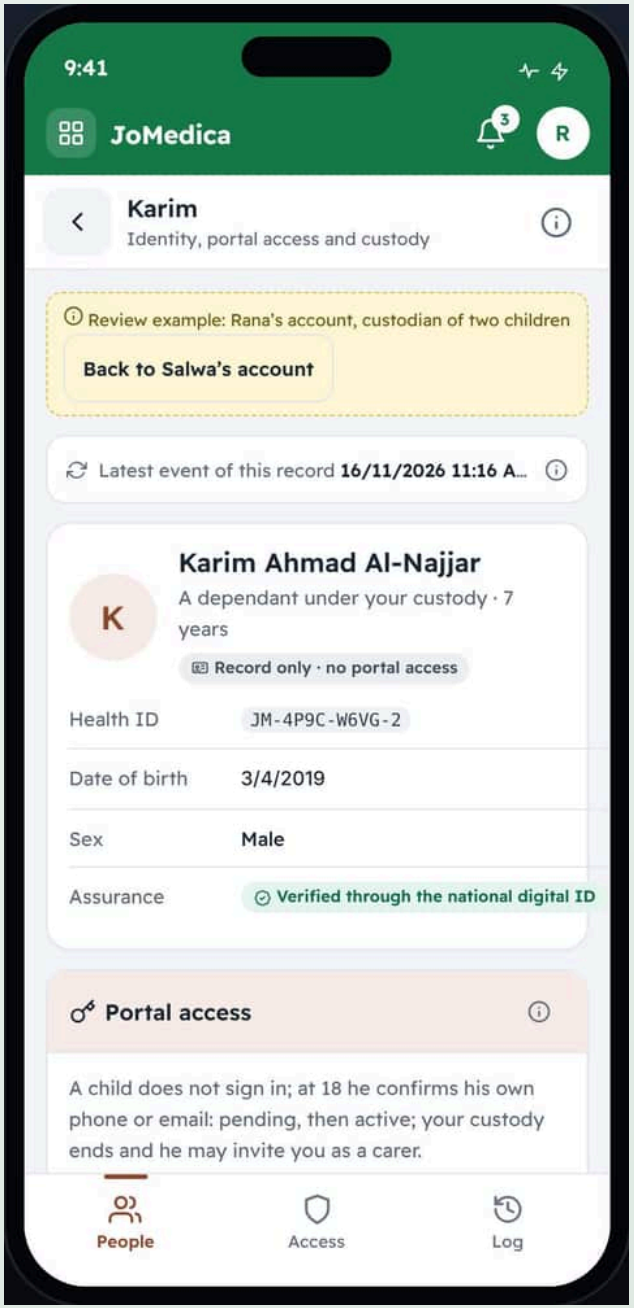
A green “Your custody has ended” banner: it ended on 9/11/2044 (age 18), the record is now Layan’s, she may invite Rana as a carer, and the Health ID does not change. The card reads “18 years · her own account” with “Portal access active”. Below: custodian “Ended”, custody “Ended 9/11/2044”, and a consent line saying Rana’s consent on Layan’s behalf has ended.

What to tap

The demo control now has only “Reset”; the “Event envelope” buttons in the timeline still work, and the back arrow sits at the top.

What happens

“Reset” puts Layan back to “Record only” under Rana’s custody (screen 4); the back arrow returns to People in Rana’s example.



Rana example: Karim, created from the family book

#/dependant/karim?as=rana

What you see

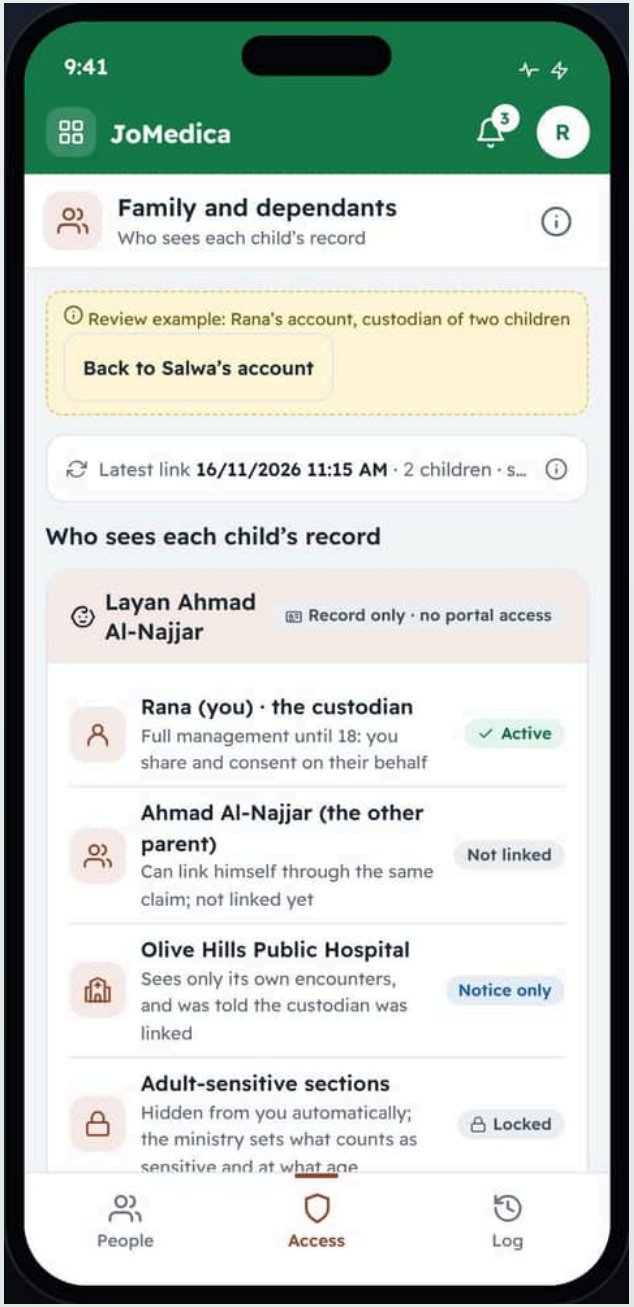
The “Karim” page: Karim Ahmad Al-Najjar, “A dependant under your custody · 7 years”, “Record only”: Health ID JM-4P9C-W6VG-2, born 3/4/2019, male, assurance “Verified through the national digital ID”. Below: custody until 3/4/2037, then three events on 16/11/2026: the hub found no record (11:08 AM), Rana created the record from the family book (11:08 AM), his health card was issued (11:16 AM).

What to tap

Each event has an “Event envelope” button. The “Portal access” card holds the “Show the handover at 18” demo control, and the page ends with “Karim’s card” and “Karim’s medical record”.

What happens

“Event envelope” opens “Event details” with the audit ID and full envelope. The demo control steps through the handover as for Layan; the card and record buttons show a message that they open in their own apps.



Rana example: who sees each child's record

#/access?as=rana

What you see

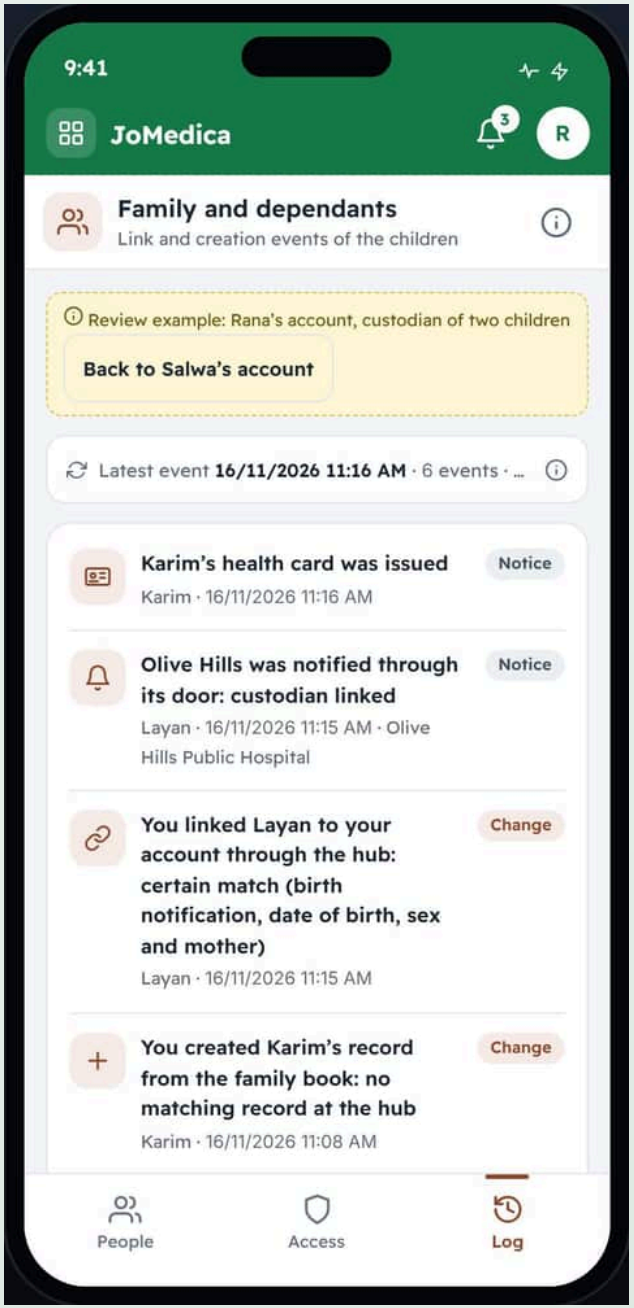
The Access tab in Rana's example: "Latest link 16/11/2026 11:15 AM · 2 children". Each child has a card: Rana as custodian with full management until 18 ("Active"), and Ahmad Al-Najjar, the other parent, who can link himself ("Not linked"). Layan's card adds Olive Hills Public Hospital, which sees only its own encounters ("Notice only"); Karim's shows "No facility yet". Adult-sensitive sections are "Locked".

What to tap

The page is view-only with no tappable rows. "Back to Salwa's account" stays in the yellow note, and the People, Access and Log tabs are at the bottom.

What happens

The Log tab opens the children's link and creation events (screen 9); People returns to the list of the two children.



Rana example: log of link events

#/famlog?as=rana

What you see

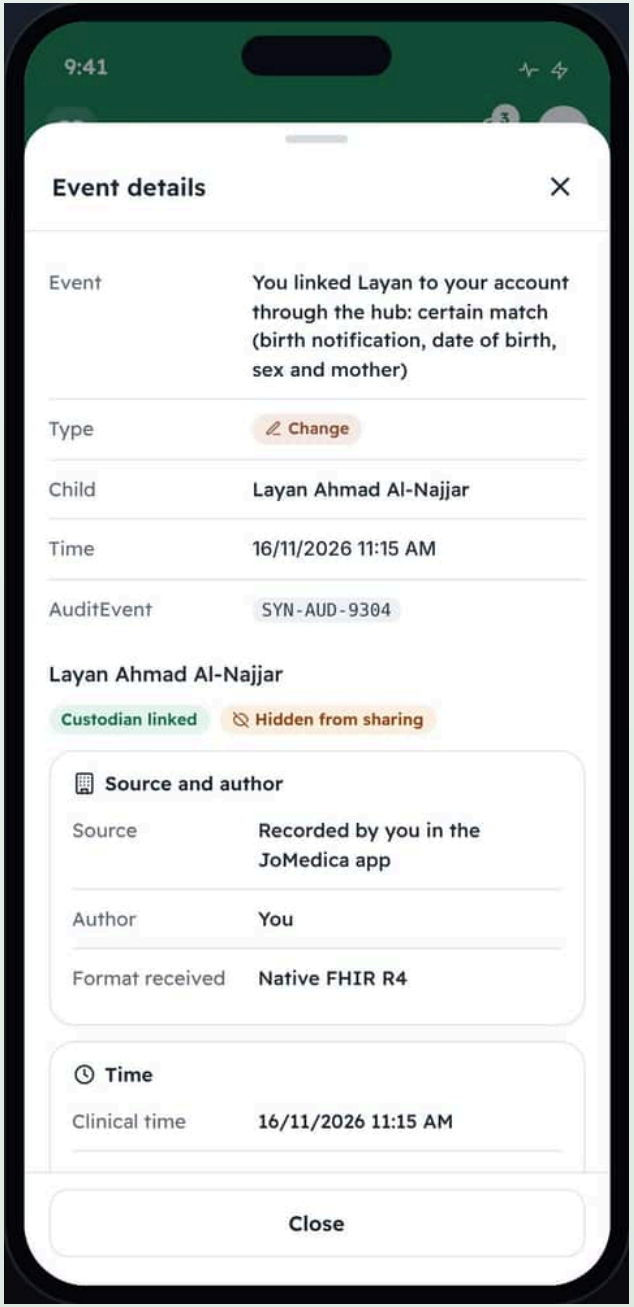
“Latest event 16/11/2026 11:16 AM · 6 events”. Newest first: Karim’s health card issued; Olive Hills notified through its door that the custodian was linked; Rana linked Layan through the hub (certain match); Karim’s record created from the family book; the hub found no record for Karim; and Olive Hills created Layan’s record at birth, 9/11/2026 4:20 PM. Each row is tagged “Notice” or “Change”.

What to tap

Tap any row, for example “You linked Layan to your account through the hub…” in the middle of the list.

What happens

The “Event details” sheet for that row opens with its full envelope (screen 10).



The link event and its envelope

#/famlog?as=rana#sheet=raud:AE-R4

What you see

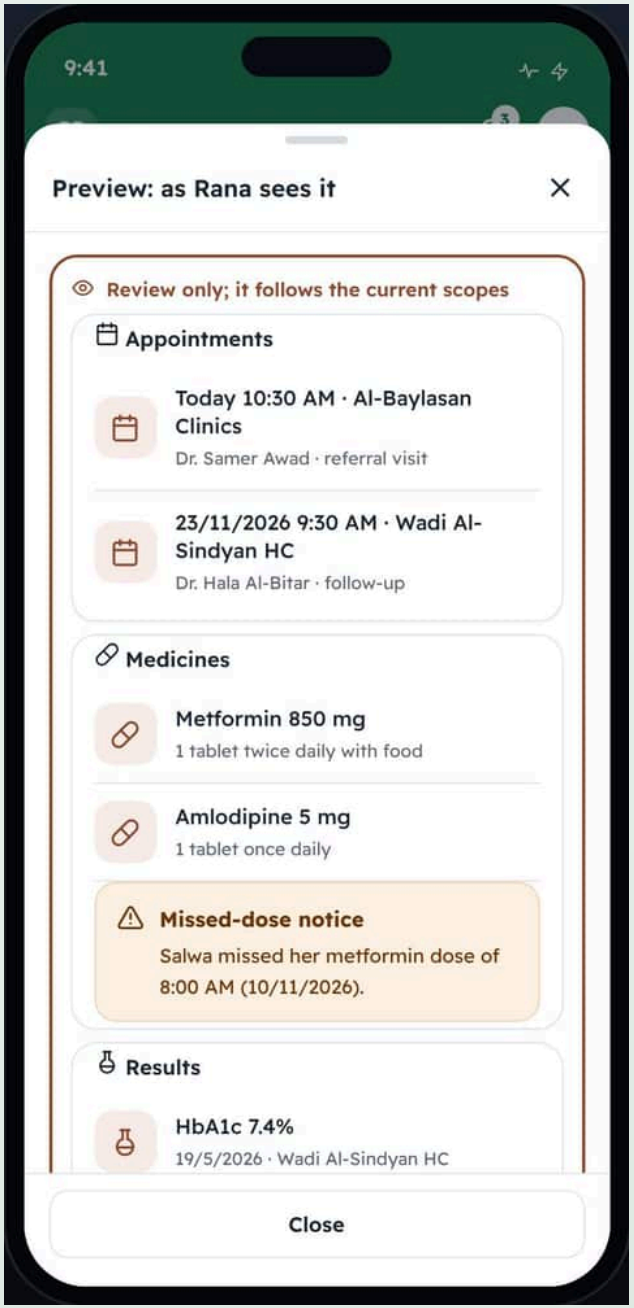
The “Event details” sheet: “You linked Layan to your account through the hub: certain match (birth notification, date of birth, sex and mother)”, type “Change”, child Layan Ahmad Al-Najjar, time 16/11/2026 11:15 AM, ID SYN-AUD-9304. Then the envelope, tagged “Custodian linked” and “Hidden from sharing”: source “Recorded by you in the JoMedica app”, FHIR R4; below are time, version and audit trail.

What to tap

The “Close” button at the bottom of the sheet. Inside the envelope, further down, is the expandable “Technical details” section.

What happens

“Close” returns to the log of link events. The ownership note states that an audit entry is never edited or deleted; the hub corrects it with a new event.



Preview: as Rana sees it

#/family#sheet=pv:rana

What you see

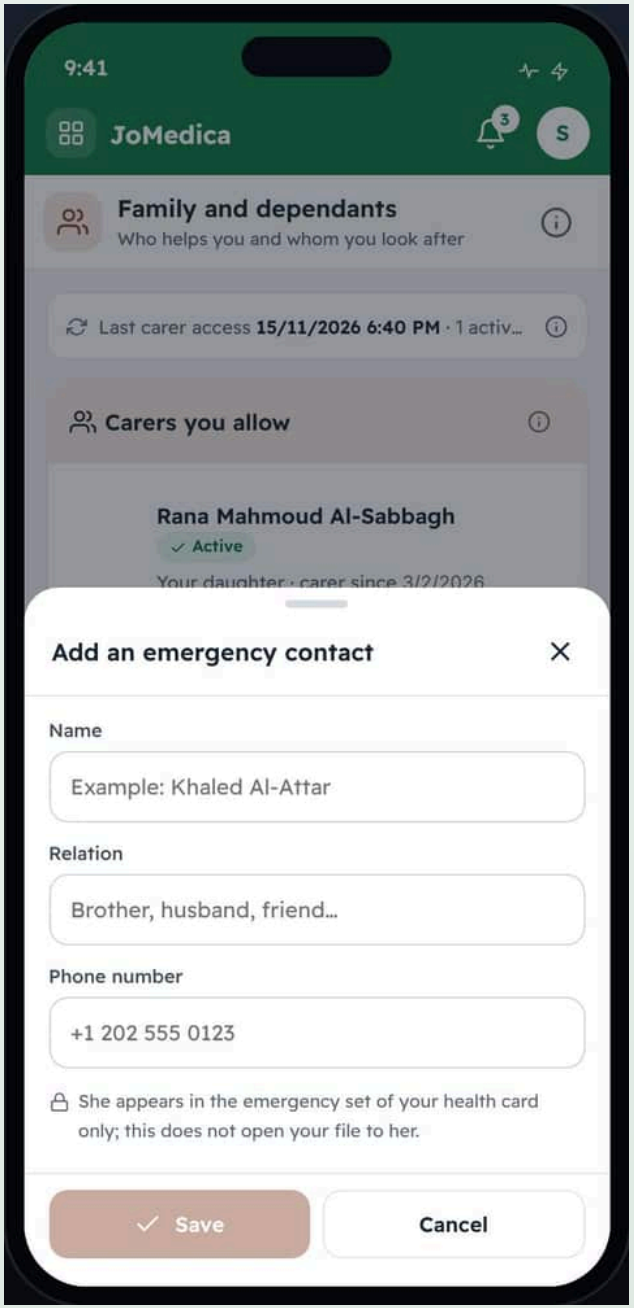
A review-only sheet following Rana's current scopes: appointments (today 10:30 AM at Al-Baylasan Clinics with Dr. Samer Awad; 23/11/2026 9:30 AM at Wadi Al-Sindyan HC with Dr. Hala Al-Bitar), medicines (metformin 850 mg, amlodipine 5 mg, a missed-dose notice for 8:00 AM on 10/11/2026) and results (HbA1c 7.4%, lipid panel). At the end: "Some sections are not shared with you".

What to tap

The preview opens from the yellow "Preview: as Rana sees it" note at the bottom of People, or the same button on Rana's page. It has only a "Close" button.

What happens

"Close" returns to the previous page. The preview never names an ungranted scope, a count or the documents vault, so what is missing reveals nothing.



Add an emergency contact

#/family#sheet=ecadd

What you see

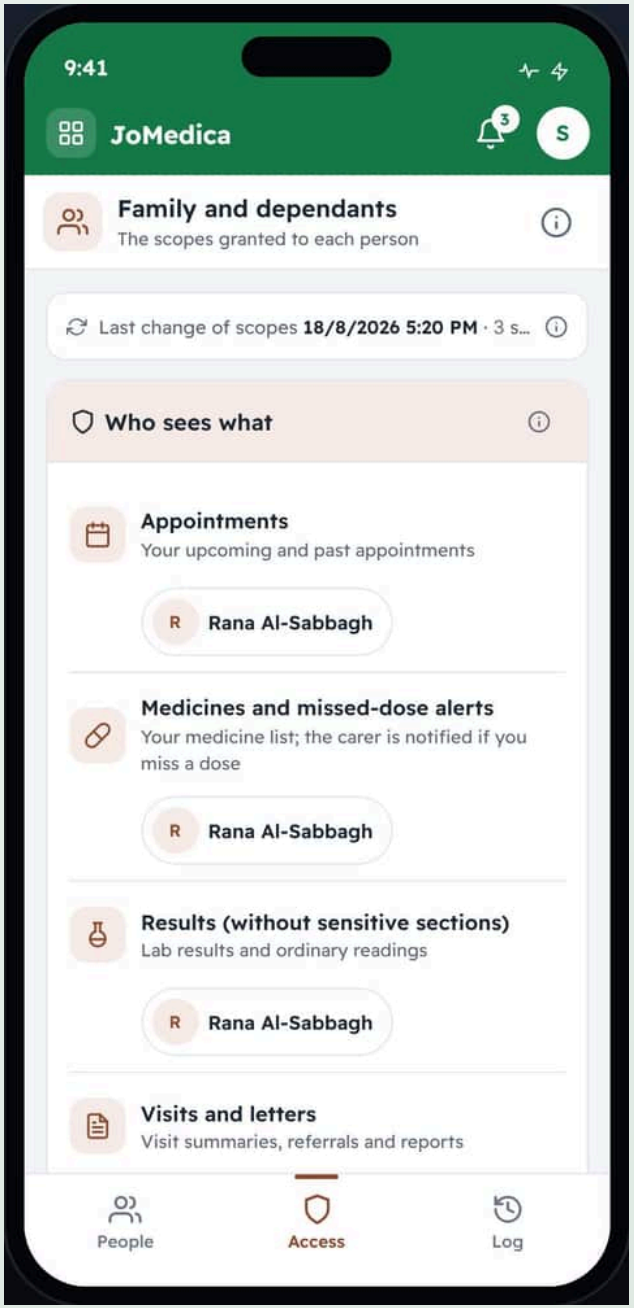
The “Add an emergency contact” sheet with three empty fields: “Name” (example: Khaled Al-Attar), “Relation” (brother, husband, friend…) and “Phone number” (+1 202 555 0123), and a line saying the contact appears only in the health card’s emergency set and does not open the file.

What to tap

The sheet opens from “Add a contact” in the “Emergency contacts” card. “Save” stays disabled until a name and a number of at least 8 digits are entered; “Cancel” sits beside it.

What happens

“Save” closes the sheet, adds the contact under Rana Al-Sabbagh in the emergency contacts card and shows “Contact added”. “Cancel” closes without change.



Family: who sees what

#/access

What you see

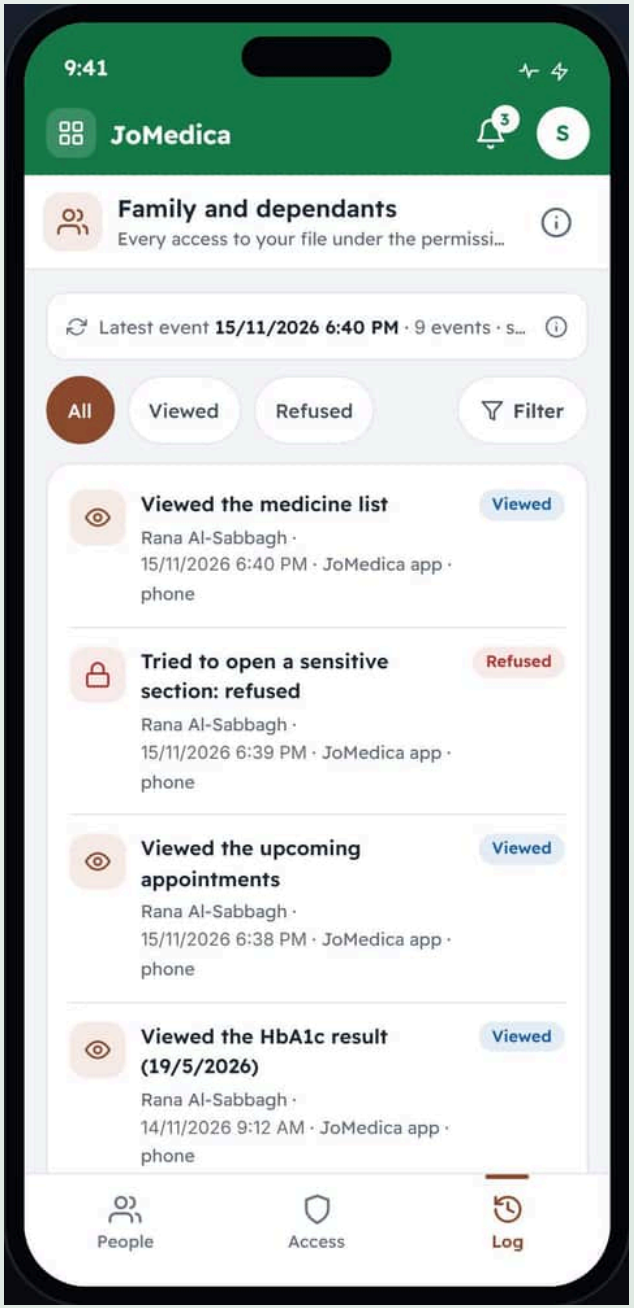
“Last change of scopes 18/8/2026 5:20 PM · 3 scopes granted”. The “Who sees what” card lists the seven scopes and who holds each: Rana Al-Sabbagh under appointments, medicines and missed-dose alerts, and results. Below: “No one” for visits, core profile and booking, “Locked” sensitive sections, documents vault “Never”, then switches “Tell me at every access” (off) and “Remind me to review scopes every 90 days” (on).

What to tap

Tap the “Rana Al-Sabbagh” chip under any scope. Further down, the two general carer switches can be toggled.

What happens

The chip opens Rana’s page to edit her scopes or stop her access (screen 17). The switches toggle in place.



Family: access log

#/famlog

What you see

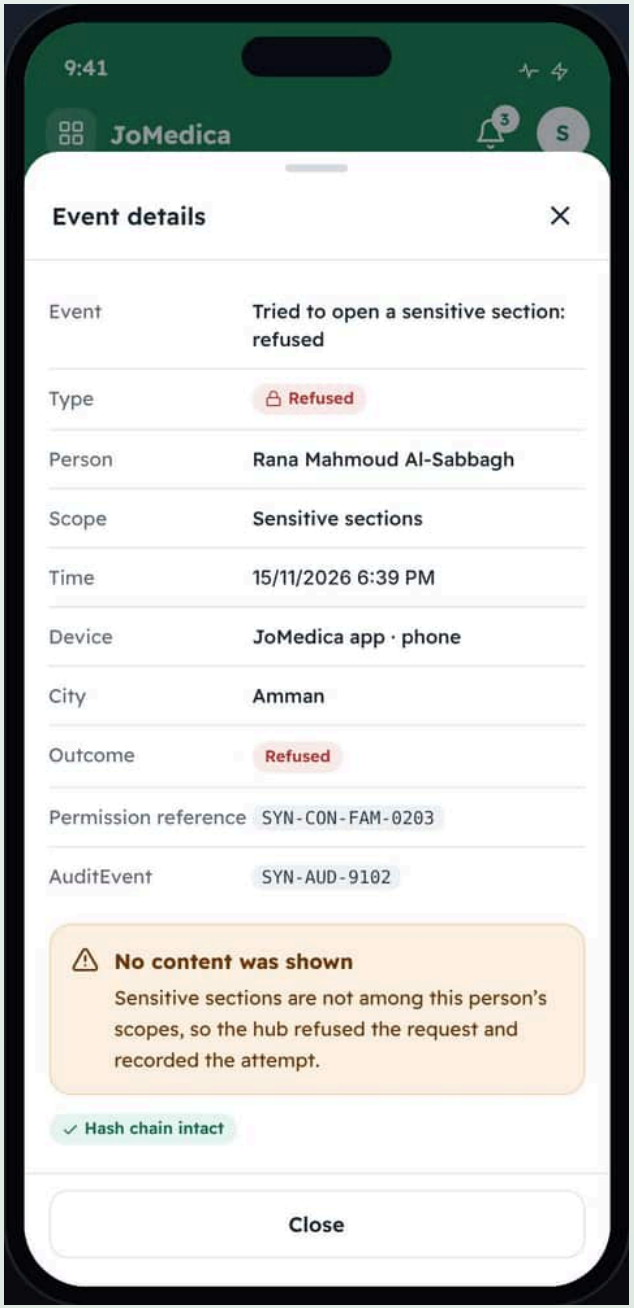
“Latest event 15/11/2026 6:40 PM · 9 events”, chips “All”, “Viewed”, “Refused” and a “Filter” button. All rows are Rana Al-Sabbagh’s: “Viewed the medicine list” 6:40 PM, “Tried to open a sensitive section: refused” 6:39 PM in red “Refused”, “Viewed the upcoming appointments” 6:38 PM, “Viewed the HbA1c result” 14/11/2026 9:12 AM. Below: a notice and the changes back to the invitation on 3/2/2026.

What to tap

Tap the refused row “Tried to open a sensitive section: refused”, or the “Filter” button at the end of the chip row.

What happens

The row opens the refused event’s details (screen 15); “Filter” opens the type, person and period sheet (screen 16). The chips filter the list at once.



Event details: a refused attempt

#/famlog#sheet=aud:AE-2

What you see

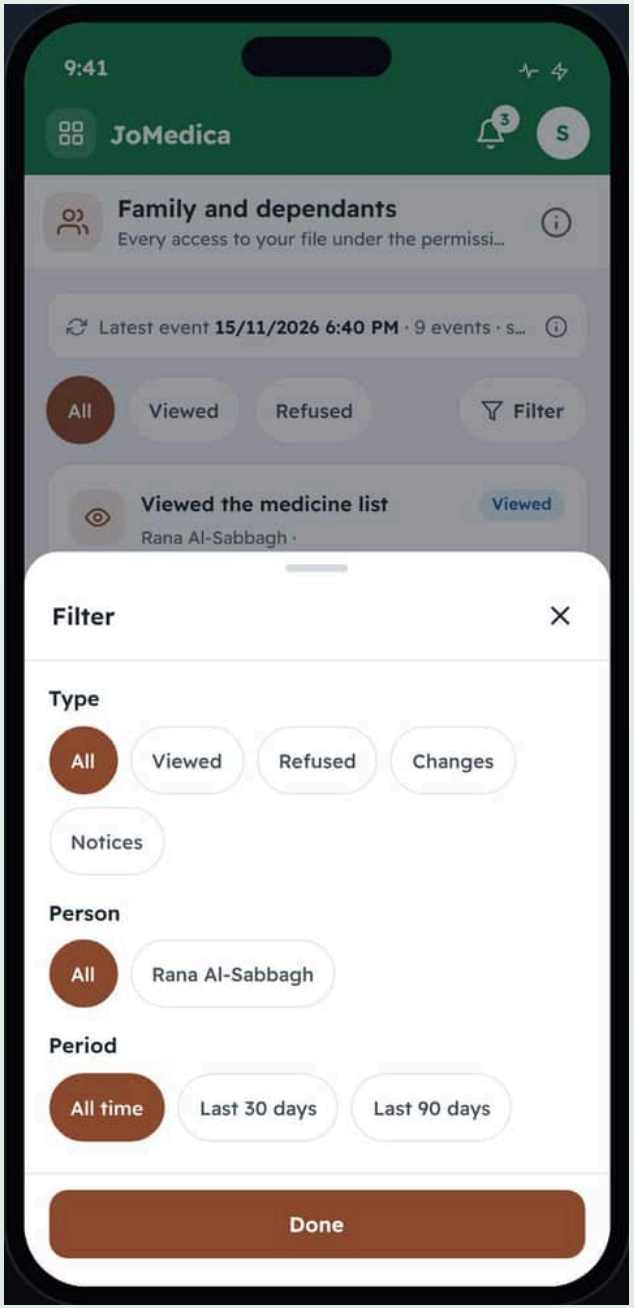
The “Event details” sheet: “Tried to open a sensitive section: refused”, type “Refused”, person Rana Mahmoud Al-Sabbagh, scope “Sensitive sections”, 15/11/2026 6:39 PM, JoMedica app · phone, Amman, outcome “Refused”, permission reference SYN-CON-FAM-0203, ID SYN-AUD-9102. Then a “No content was shown” warning and “Hash chain intact”.

What to tap

The “Close” button at the bottom of the sheet is the only control.

What happens

It returns to the log. The warning explains that sensitive sections are not among Rana’s scopes, so the hub refused the request and logged the attempt without showing anything. Granting them takes an explicit choice on her page.



Filter the log

#/famlog#sheet=_filters

What you see

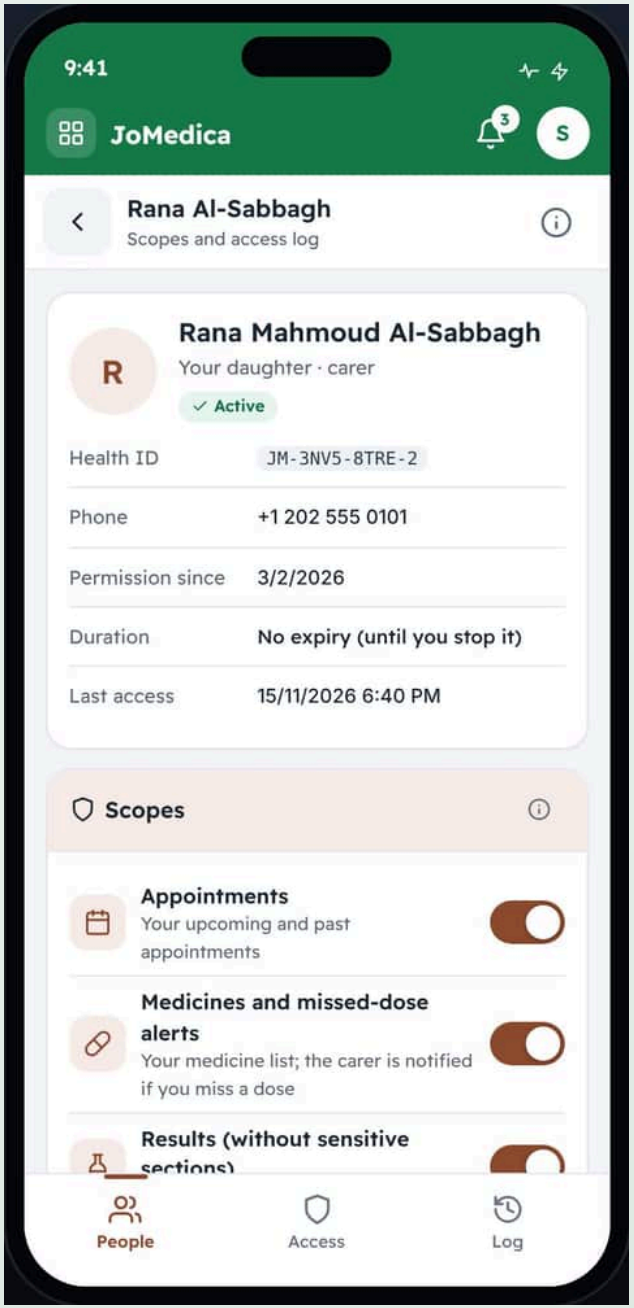
The “Filter” sheet with three chip groups: “Type” (All, Viewed, Refused, Changes, Notices), “Person” (All, Rana Al-Sabbagh) and “Period” (All time, Last 30 days, Last 90 days). “All” is selected in each group.

What to tap

Tap any chip, for example “Last 30 days”, then the “Done” button at the bottom.

What happens

The list filters as soon as a chip is tapped: “Last 30 days” keeps 6 of the 9 events. “Done” closes the sheet, and the “Filter” button shows how many filters are active.



Rana Al-Sabbagh: scopes and log

#/person/rana

What you see

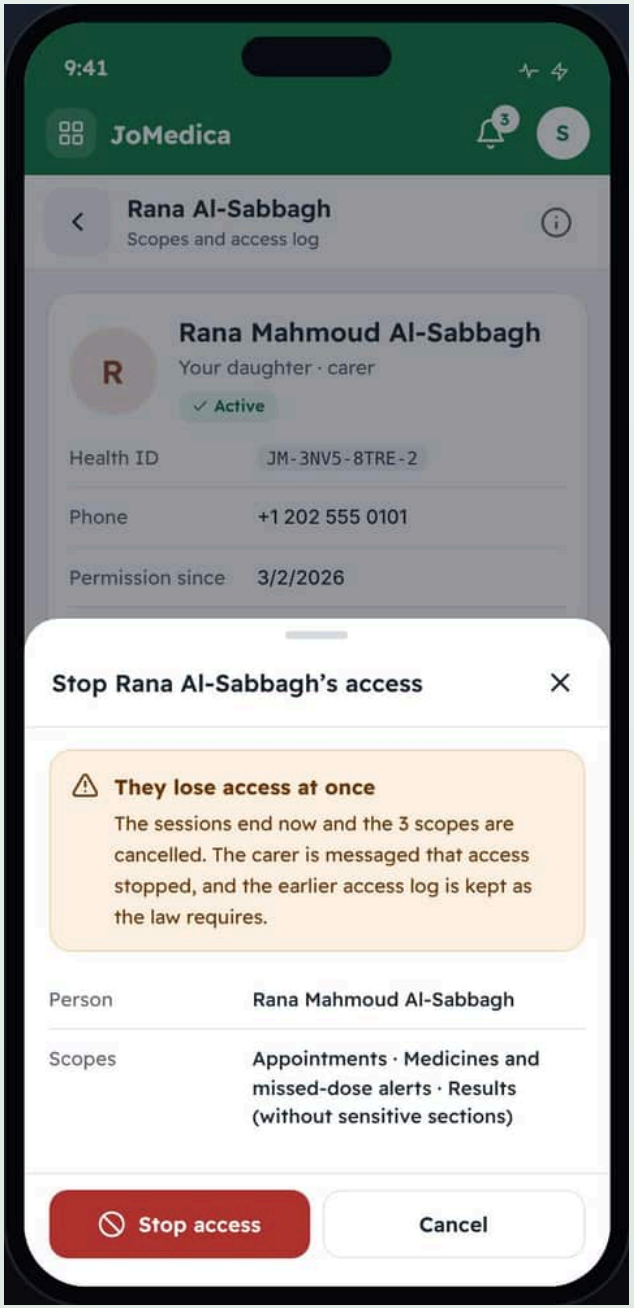
Rana Mahmoud Al-Sabbagh, “Your daughter · carer”, “Active”: Health ID JM-3NV5-8TRE-2, phone +1 202 555 0101, permission since 3/2/2026, duration “No expiry (until you stop it)”, last access 15/11/2026 6:40 PM. In “Scopes” the appointments, medicines and results switches are on; below, the other scopes are off, the documents vault reads “Never”, then her last four events.

What to tap

Tap any scope switch. Further down are the “Duration” row, “Full log”, the red “Stop access” button and “Preview: as Rana sees it”.

What happens

A switch saves at once with a “Change saved” banner: Rana gets a message and a notification, and the log records it. Turning off the last scope is refused with a message. The sensitive-sections switch opens a confirmation (screen 19), “Stop access” another (screen 18), and “Duration” the duration sheet (screen 20).



Stop access: confirm

#/person/rana#sheet=revoke:rana

What you see

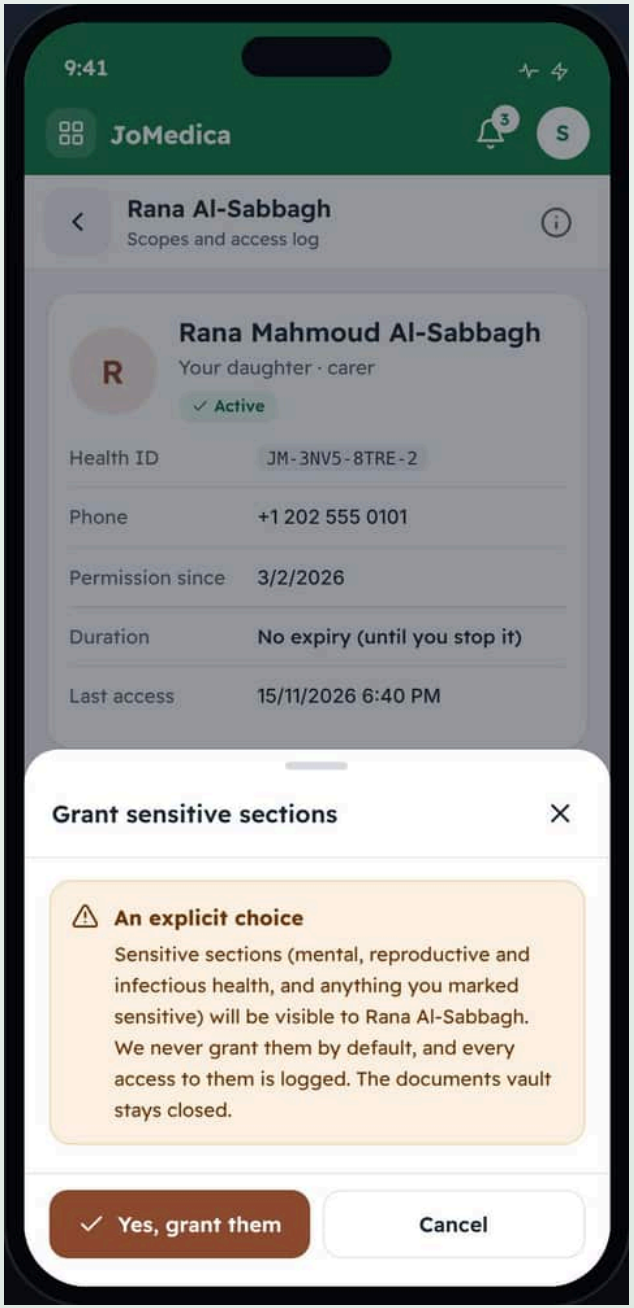
The “Stop Rana Al-Sabbagh’s access” sheet with the warning “They lose access at once”: the sessions end now and the 3 scopes are cancelled, the carer is messaged that access stopped, and the earlier access log is kept as the law requires. Then the person, Rana Mahmoud Al-Sabbagh, and her three scopes.

What to tap

The red “Stop access” button at the bottom of the sheet, or “Cancel” beside it.

What happens

Access stops with the message “Access stopped”: Rana’s page shows an “Access stopped” banner with the time, the scopes become read-only, “Invite again” replaces the actions, and Rana moves to “Earlier” on People. “Cancel” returns without change.



Grant sensitive sections: confirm

#/person/rana#sheet=sensOn:rana

What you see

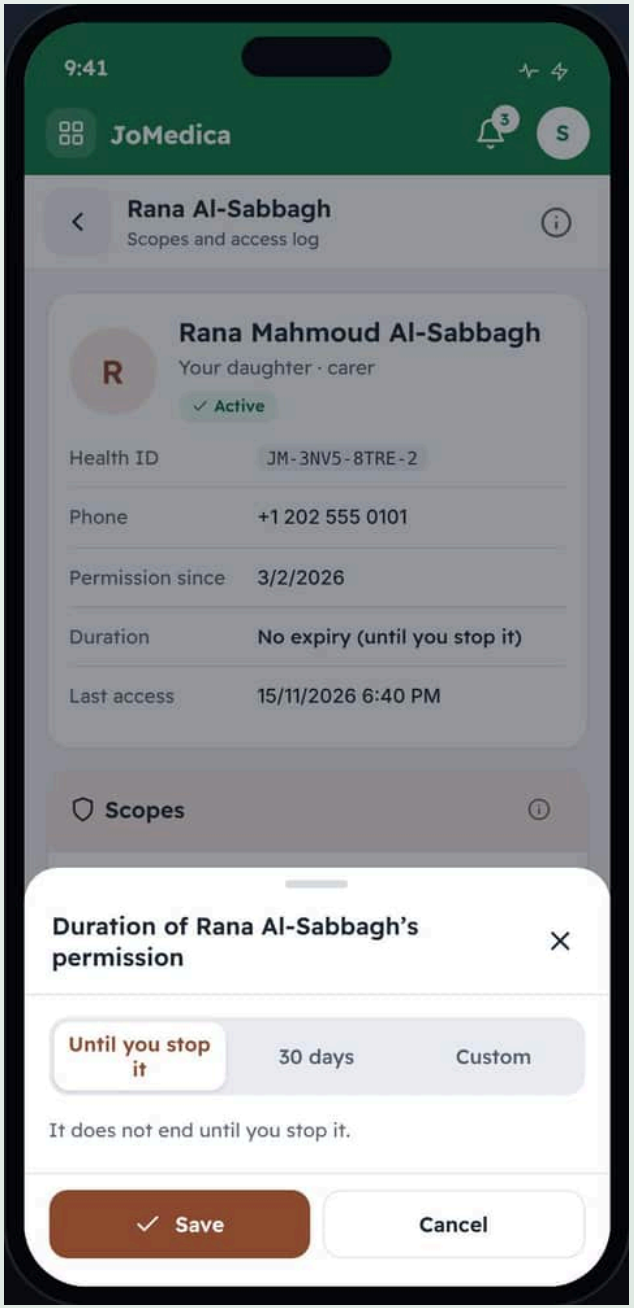
The “Grant sensitive sections” sheet with the warning “An explicit choice”: sensitive sections (mental, reproductive and infectious health, and anything marked sensitive) will be visible to Rana Al-Sabbagh; they are never granted by default, every access to them is logged, and the documents vault stays closed.

What to tap

The sheet appears when the “Sensitive sections” switch on Rana’s page is tapped. It has “Yes, grant them” and “Cancel”.

What happens

“Yes, grant them” turns the switch on as “Granted explicitly” with a “Change saved” banner, and the log records “You explicitly granted sensitive sections and a notice was sent to Rana Al-Sabbagh”. “Cancel” leaves the section locked.



Permission duration

#/person/rana#sheet=dur:rana

What you see

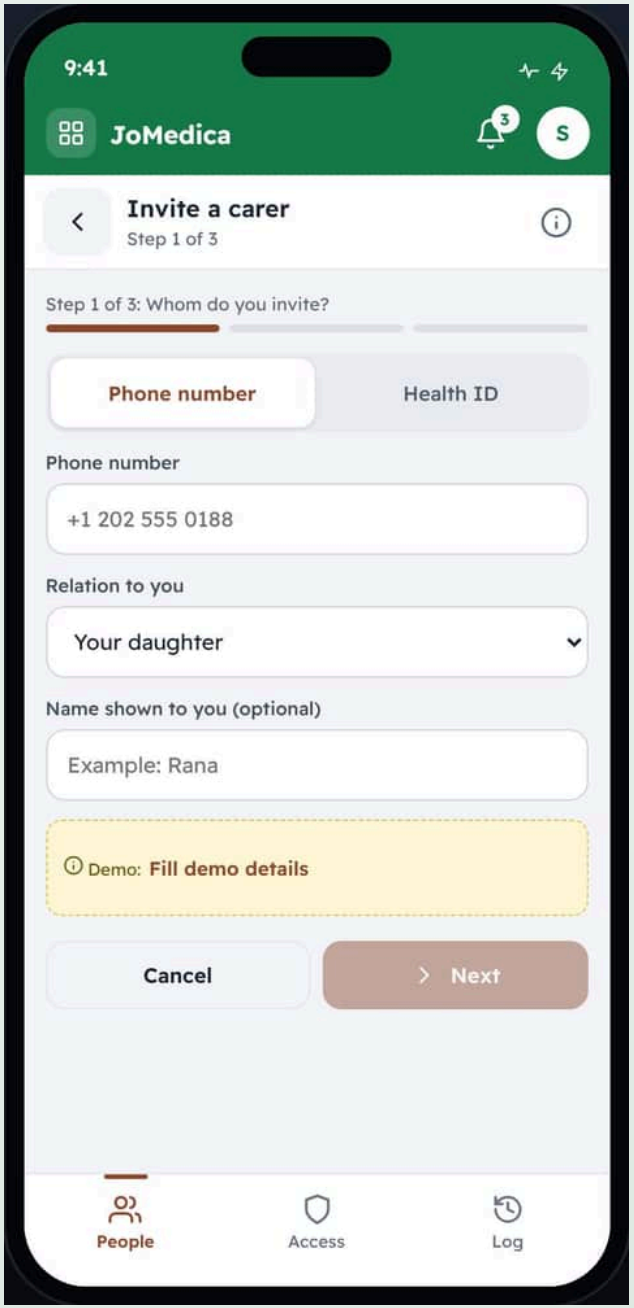
The “Duration of Rana Al-Sabbagh’s permission” sheet with three options: “Until you stop it” (selected), “30 days” and “Custom”, and below it “It does not end until you stop it.”

What to tap

Choose “30 days” or “Custom” (an “Ends after” list appears with 7, 14, 60, 90 or 180 days), then “Save” at the bottom, or “Cancel”.

What happens

With “30 days” the line reads “The permission ends on 16/12/2026”. “Save” closes the sheet, updates the duration row, logs “You changed the duration” and shows “Change saved”.



Invite a carer: step 1

#/invite/1

What you see

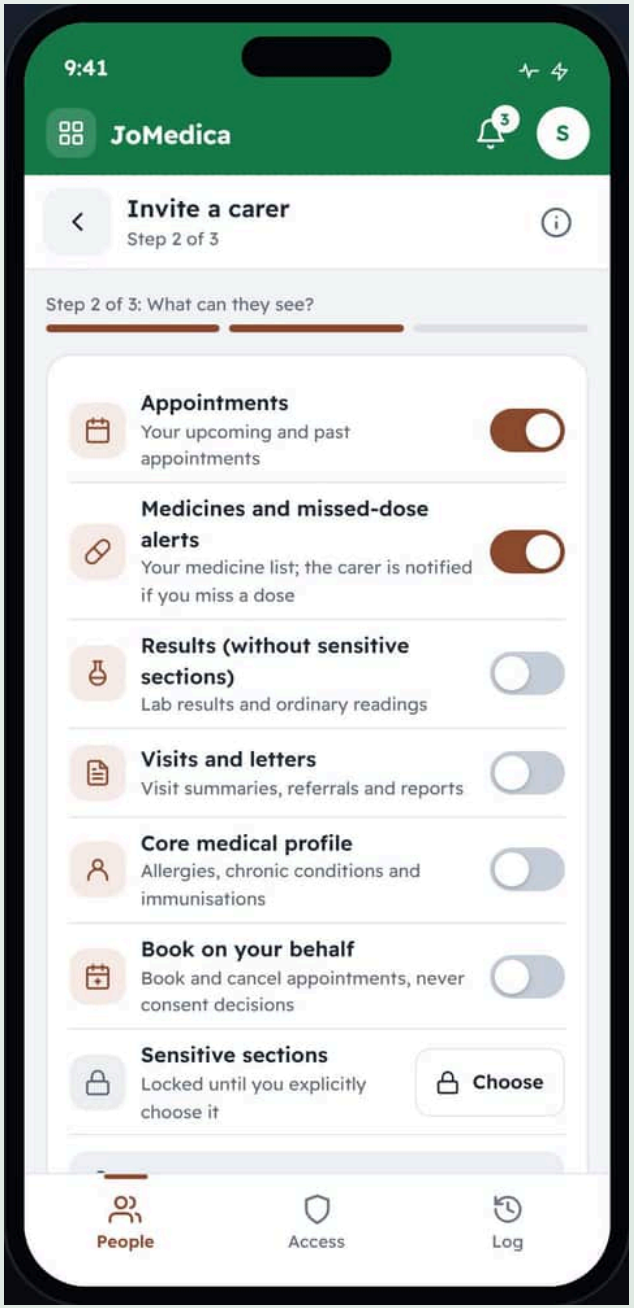
“Invite a carer · Step 1 of 3: Whom do you invite?”. A choice of “Phone number” or “Health ID”, an empty “Phone number” field (+1 202 555 0188), “Relation to you” set to “Your daughter”, “Name shown to you (optional)”, a yellow demo control, then “Cancel” and a disabled “Next”.

What to tap

The “Fill demo details” link in the yellow demo control, or typing a number in the field, then “Next”.

What happens

Demo details fill +1 202 555 0188, relation “Your son” and the name Karim; “Looks good” says the invitation will go by SMS and “Next” opens step 2. An invalid number, Salwa’s own or Rana’s shows a warning and keeps “Next” disabled.



Invite a carer: step 2

#/invite/2

What you see

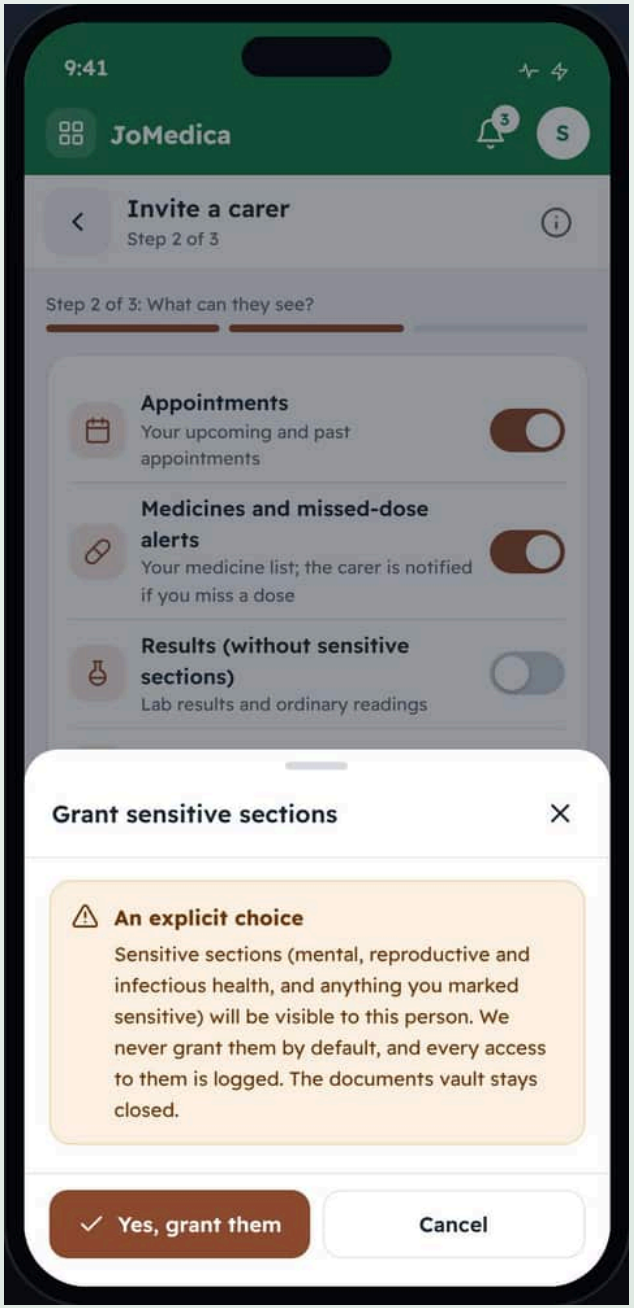
“Step 2 of 3: What can they see?”. The seven scopes as switches: “Appointments” and “Medicines and missed-dose alerts” on by default; results, visits, core profile and booking off; “Sensitive sections” “Locked until you explicitly choose it” with a “Choose” button. Then “Carers never see the documents vault” and “Back” and “Next”.

What to tap

Toggle any switch, or the “Choose” button beside sensitive sections, then “Next”.

What happens

“Choose” opens the grant confirmation (screen 23); “Next” goes to duration and review (screen 24). Turning every scope off shows “Choose at least one scope” and disables “Next”.



Invite: grant sensitive sections

#/invite/2#sheet=sensOn:new

What you see

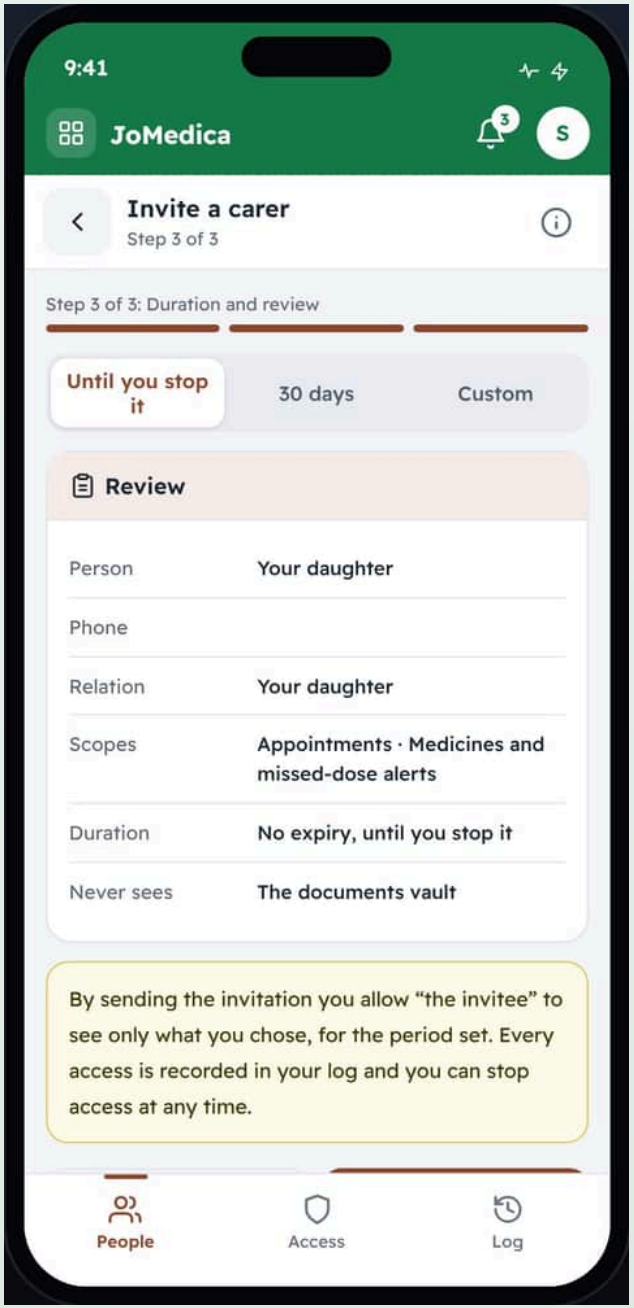
The “Grant sensitive sections” sheet over step 2 with the warning “An explicit choice”: sensitive sections will be visible to “this person” (the invitee has not accepted yet); they are never granted by default, every access is logged, and the documents vault stays closed.

What to tap

“Yes, grant them” or “Cancel” at the bottom of the sheet.

What happens

“Yes, grant them” closes the sheet and the sensitive-sections row becomes “Explicitly chosen” with a switch that can be turned off again. “Cancel” leaves it locked.



Invite a carer: step 3

#/invite/3

What you see

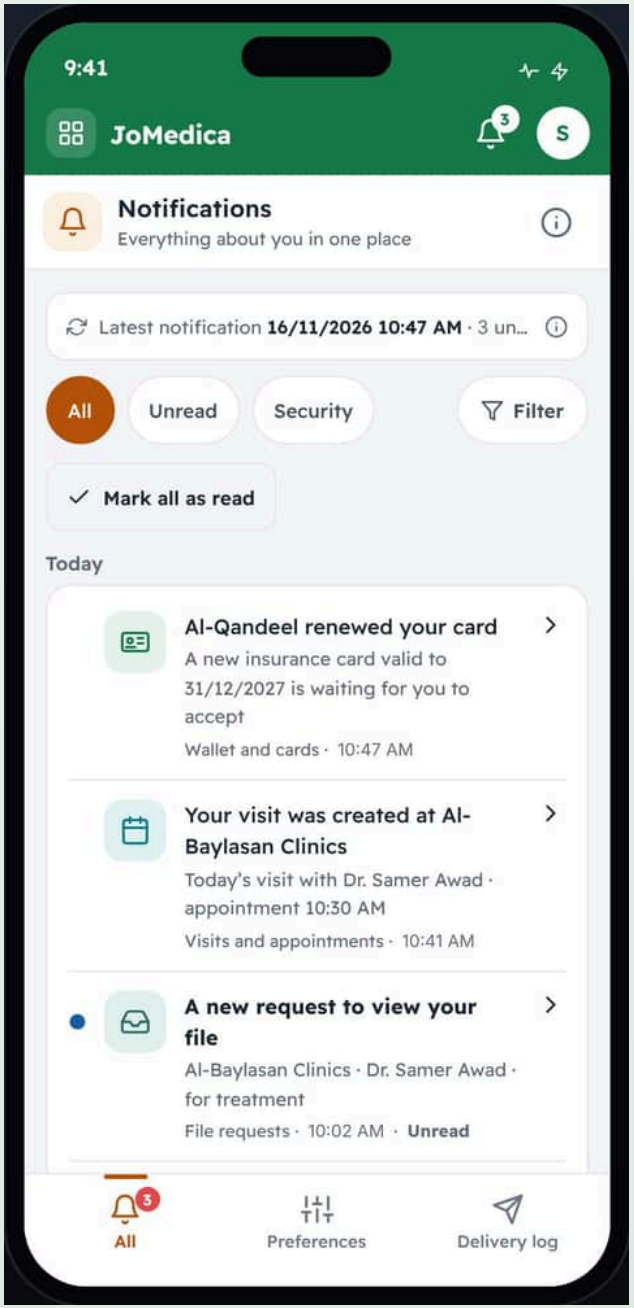
“Step 3 of 3: Duration and review”: “Until you stop it” selected, then “Review”: person, phone, relation, scopes (appointments · medicines and missed-dose alerts), duration “No expiry, until you stop it”, and “Never sees: The documents vault”. In this capture no number was entered, so Person shows “Your daughter” and Phone is empty. Then the consent text.

What to tap

Change the duration if needed, then “Send the invitation” under the consent text, or “Back” to edit.

What happens

With a valid number from step 1, “Send the invitation” returns to People with an “Invitation sent” banner and the message “Invitation sent (demo)”; an “Awaiting acceptance” row appears, its link valid 7 days, to 23/11/2026. Without a valid number nothing happens.



Notifications: all

#/notifications

What you see

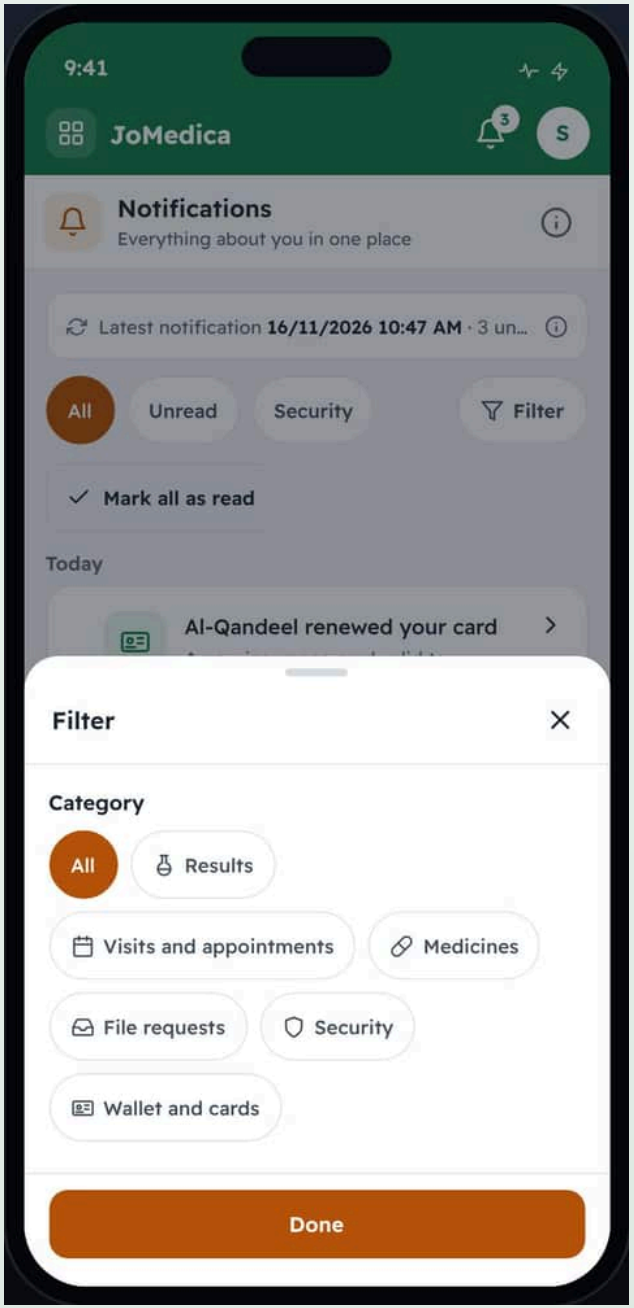
"Latest notification 16/11/2026 10:47 AM · 3 unread", chips "All", "Unread", "Security" and "Filter", then "Mark all as read". Under "Today": Al-Qandeel renewed your card 10:47 AM, your visit was created at Al-Baylasan Clinics 10:41 AM, a new request to view your file 10:02 AM (unread). Below: the lipid panel result 10:00 AM (unread), a fraud signal at 7:51 AM, then "Yesterday" and "Earlier".

What to tap

Tap any notification, such as "A new request to view your file", or "Mark all as read" above the list.

What happens

The unread dot clears and the notification opens its page: the request opens REQ-0815 in "My file requests". "Mark all as read" clears all with the message "All marked as read", and the count 3 leaves the bell and the tab.



Filter notifications

#/notifications#sheet=_filters

What you see

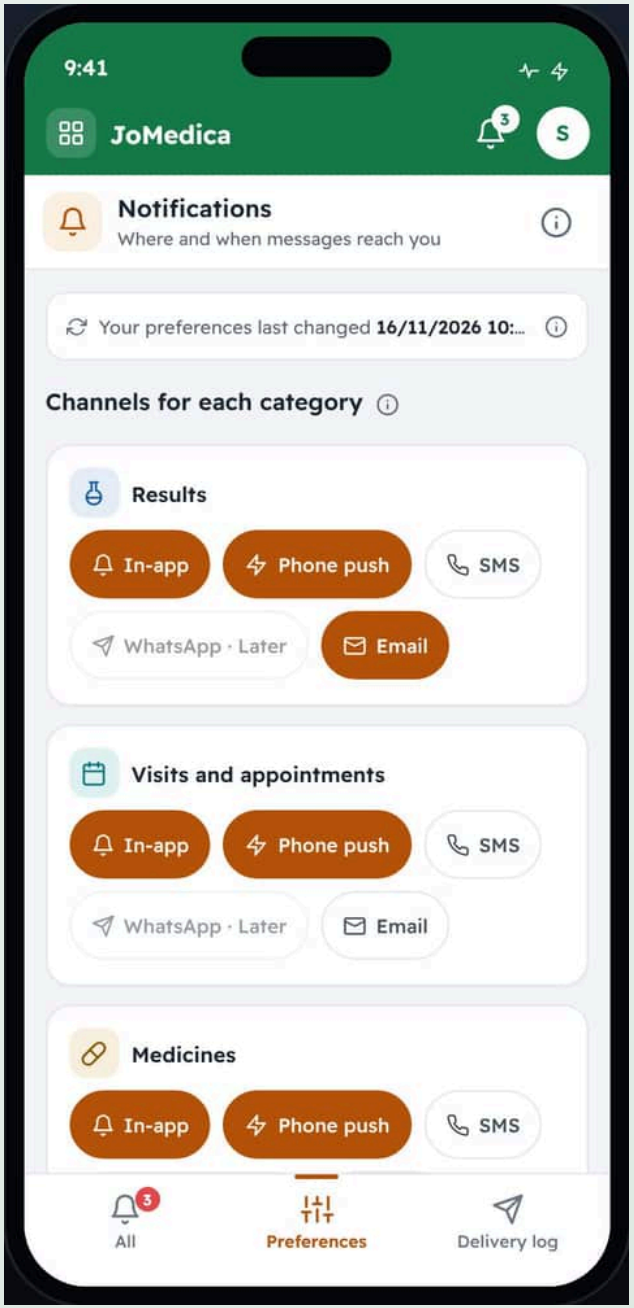
The “Filter” sheet with one group, “Category”: All (selected), Results, Visits and appointments, Medicines, File requests, Security, Wallet and cards. “Treatment programme” appears only for a patient enrolled in a programme.

What to tap

Tap a category, for example “Security”, then the “Done” button at the bottom.

What happens

The list filters at once to that category, leaving the four security notifications. “Done” closes the sheet and the “Filter” button shows (1).



Notifications: preferences

#/prefs

What you see

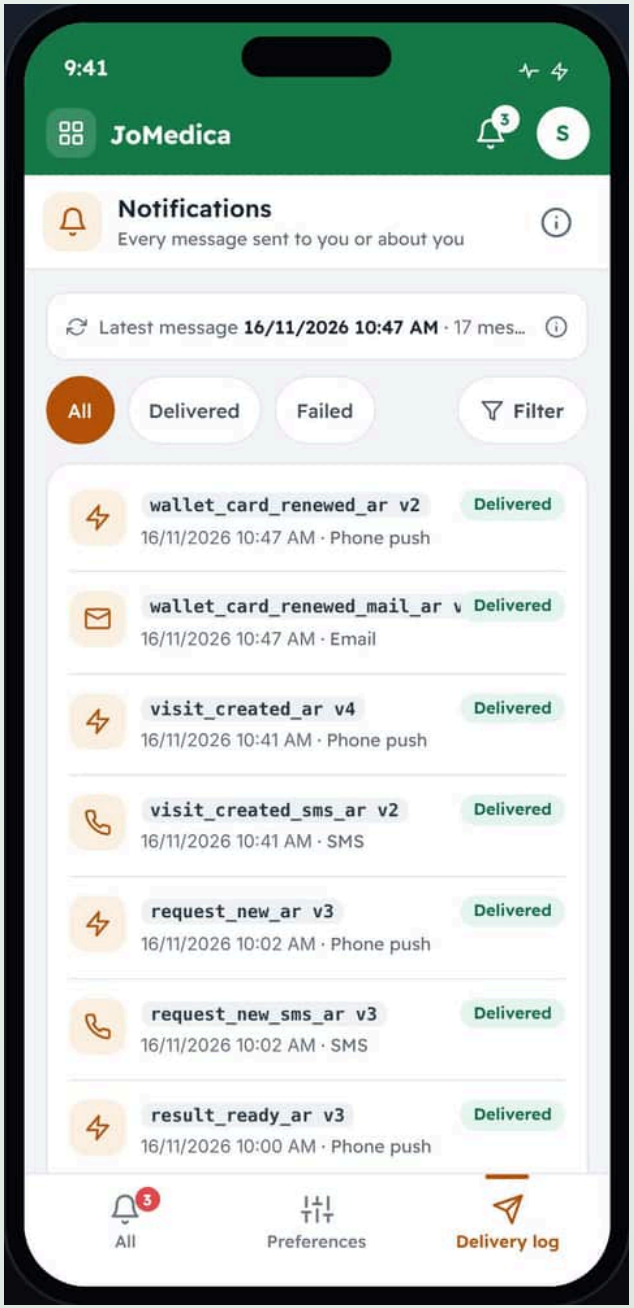
The Preferences tab: “Your preferences last changed 16/11/2026 10:56 AM · 6 categories”. “Channels for each category” gives each category a card of chips “In-app”, “Phone push”, “SMS” and “Email”, with “WhatsApp · Later” disabled. Under “Security”, “In-app” and “SMS” carry a lock. Below: quiet hours from 10:00 PM to 7:00 AM and message language set to Arabic.

What to tap

Tap a channel chip to toggle it, or a locked chip under “Security”. At the bottom is the demo control “Show as a patient enrolled in a treatment programme”.

What happens

The chip toggles in place. A locked chip shows that security alerts cannot be fully turned off and “In-app” and “SMS” stay on. The demo control adds the “Treatment programme” category, making 7.



Notifications: delivery log

#/delivery

What you see

“Latest message 16/11/2026 10:47 AM · 17 messages”, chips “All”, “Delivered”, “Failed” and “Filter”. Each row shows template name and version, time, channel and status, such as wallet_card_renewed_ar v2 (Phone push, Delivered). Below are two failed rows with “Retry”, card_scan_sms_ar v2 (7:28 AM) and weekly_summary_mail_ar v1 (14/11/2026), and an SMS to Rana Al-Sabbagh.

What to tap

Tap any row to see the message as received, or “Retry” beside a failed row.

What happens

A row opens “The message as received” (screens 29 to 32). Retrying the SMS succeeds and it becomes “Delivered”; retrying the email fails again because the inbox is full.



A failed SMS and its retry

#/delivery#sheet=msg:D12

What you see

“The message as received”: the bubble «جو ميديكا: مُسحت بطاقتك في الزرقاء 7:28 ص (مختبرات الصنوبر).», then template card_scan_sms_ar v2, locale ar, SMS to +1 202 555 0100, category Security, status “Failed”, ID SYN-MSG-D12-2, basis “Mandatory for security”. Attempts: sent 7:28 AM, failed 7:29 AM (number out of coverage) and 7:31 AM (carrier timed out).

What to tap

The orange “Retry” button at the bottom of the sheet, or “Close”.

What happens

Two attempts, “Sent” and “Delivered”, are added and the status becomes “Delivered” with the message “Sent again and delivered”; the button disappears. This is the same message the open support ticket is about.



An SMS: visit created

#/delivery#sheet=msg:D4

What you see

The bubble «جو ميديكا: أُنشئت زيارتك في عيادات البيلسان بتاريخ 16/11/2026 10:30 ص.
افتحي التطبيق للتفاصيل: jm.example/v/0001». Then template visit_created_sms_ar v2, SMS to +1 202 555 0100, category Visits and appointments, status “Delivered”, ID SYN-MSG-D4-2, basis “Per your preferences”. Attempts: sent 10:41 AM, delivered 10:42 AM.

What to tap

There is no action on a delivered message; the only button is “Close” at the bottom.

What happens

“Close” returns to the delivery log. The message carries a short link into the app and no medical values.



An email: subject and body

#/delivery#sheet=msg:D2

What you see

An email from JoMedica no-reply@jomedica.example to salwa.attar@example.test, subject «جدّدت القنديل للتأمين بطاقتك»; the body says Al-Qandeel Health Insurance renewed her card, valid to 31/12/2027, and asks her to open the wallet to accept it. Template wallet_card_renewed_mail_ar v2, category Wallet and cards, “Delivered”: sent 10:47 AM, delivered 10:48 AM.

What to tap

The “Close” button at the bottom of the sheet is the only control.

What happens

It returns to the delivery log. Email goes to the address held in Settings, so the recipient changes if the email is changed there.



A push: title and deep link

#/delivery#sheet=msg:D9

What you see

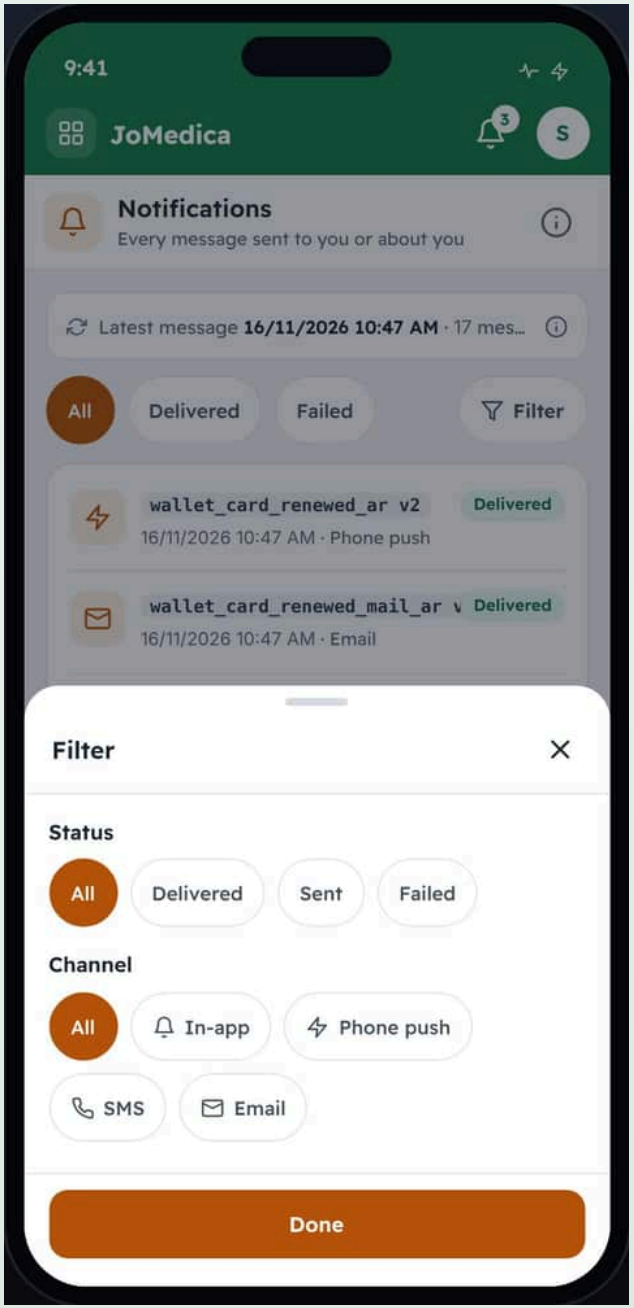
A push titled «إشارة احتيال على بطاقتك» with the body «مسحان خلال 23 دقيقة: الزرقاء ثم العقبة. إن لم تكوني أنتِ فجمّدي البطاقة.» and deep link jomedica://health-card/scans. Template security_alert_ar v5, recipient Salwa's phone, category Security, basis "Mandatory for security", sent and delivered 7:51 AM.

What to tap

Only the "Close" button at the bottom of the sheet.

What happens

It returns to the delivery log. On the phone the deep link leads to the card's scan log in "My health card".



Filter the delivery log

#/delivery#sheet=_filters

What you see

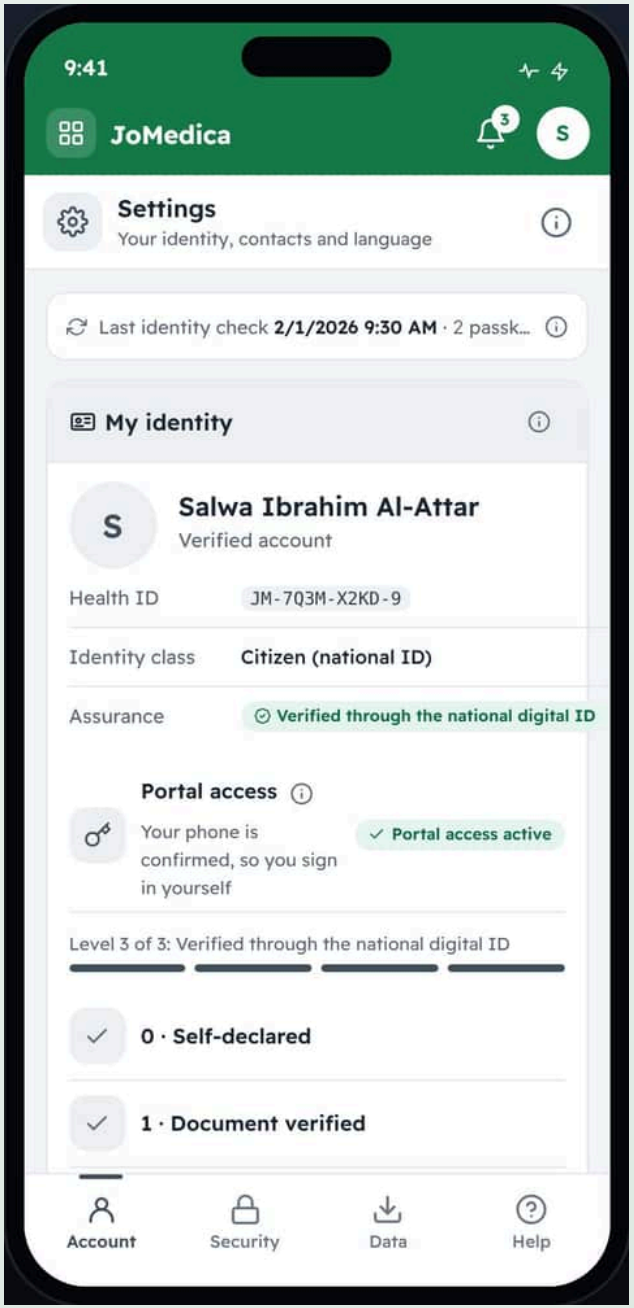
The “Filter” sheet with two groups: “Status” (All, Delivered, Sent, Failed) and “Channel” (All, In-app, Phone push, SMS, Email). WhatsApp is not offered because it is not available yet.

What to tap

Tap a chip, for example “Sent” or “Email”, then “Done”.

What happens

The list filters at once; “Sent” leaves only the security email security_alert_mail_ar v5. “Done” closes the sheet and the “Filter” button shows the count.



Settings: account

#/settings

What you see

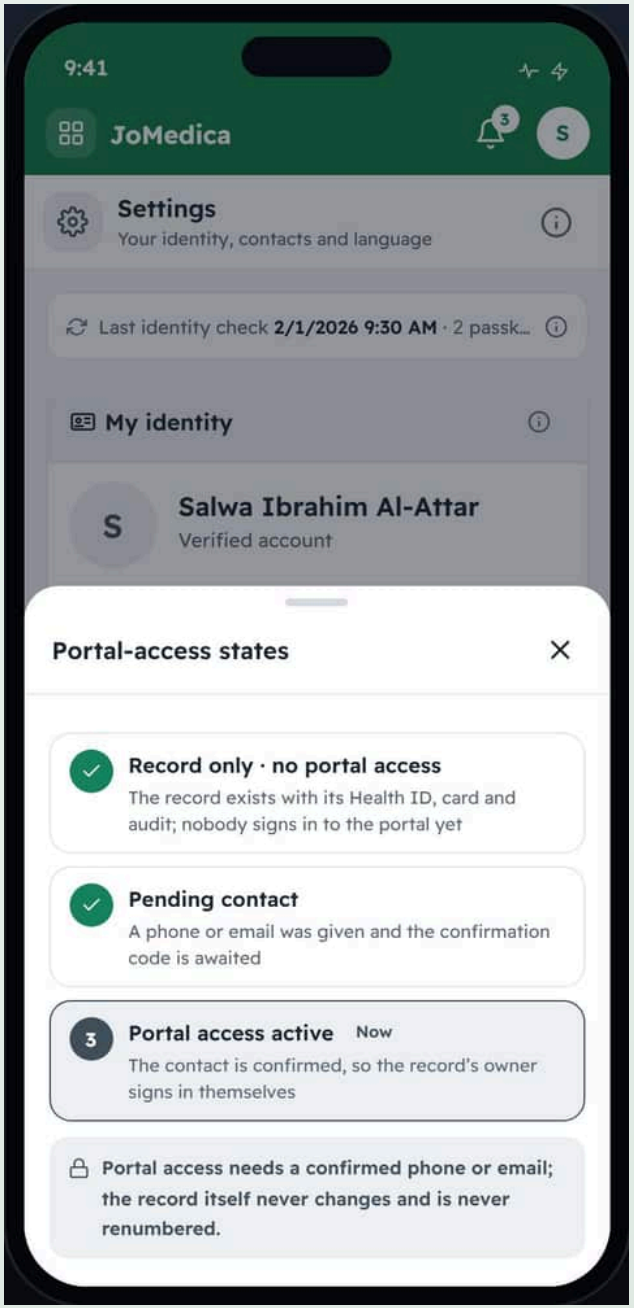
“Last identity check 2/1/2026 9:30 AM · 2 passkeys”. “My identity”: Salwa Ibrahim Al-Attar, “Verified account”, Health ID JM-7Q3M-X2KD-9, identity class “Citizen (national ID)”, assurance “Verified through the national digital ID”. Then the “Portal access” row, “Your phone is confirmed, so you sign in yourself”, chip “Portal access active”, and the level ladder 0 to 3. Below: links, contact details, language and text.

What to tap

The ⓘ icon beside “Portal access”. Further down: “Copy Health ID”, the “Phone (primary contact)” and “Email” rows, and the app language and text size choices.

What happens

ⓘ opens the portal-access states (screen 35); the phone and email rows open the change sheet with a verification code (screens 36 and 37). Copying shows “Health ID copied”, and the text sample resizes at once.



Portal-access states (tip)

#/settings#sheet=_tip:pa-ladder

What you see

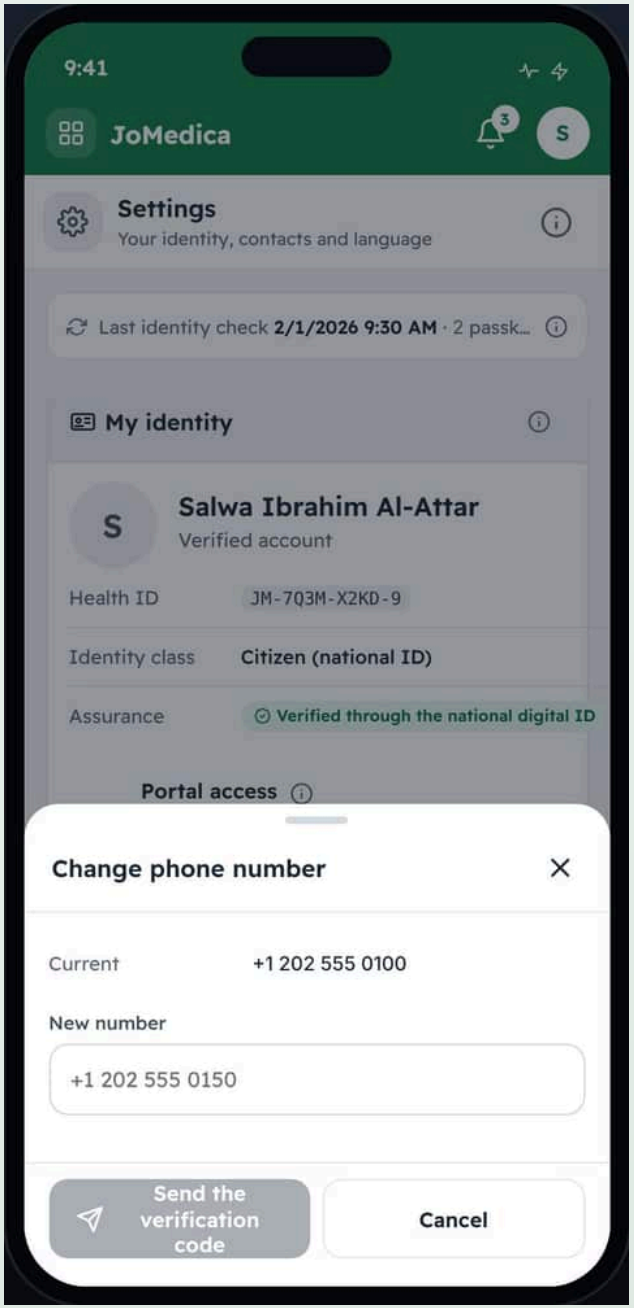
The “Portal-access states” sheet with the same ladder used for dependants, but steps 1 “Record only · no portal access” and 2 “Pending contact” are ticked and step 3 “Portal access active” is marked “Now”. Below: portal access needs a confirmed phone or email, and the record never changes and is never renumbered.

What to tap

Nothing in the tip is tappable except the close ✕ at the top.

What happens

Closing returns to the Account tab unchanged.



Change phone with a verification code

#/settings#sheet=contact:phone

What you see

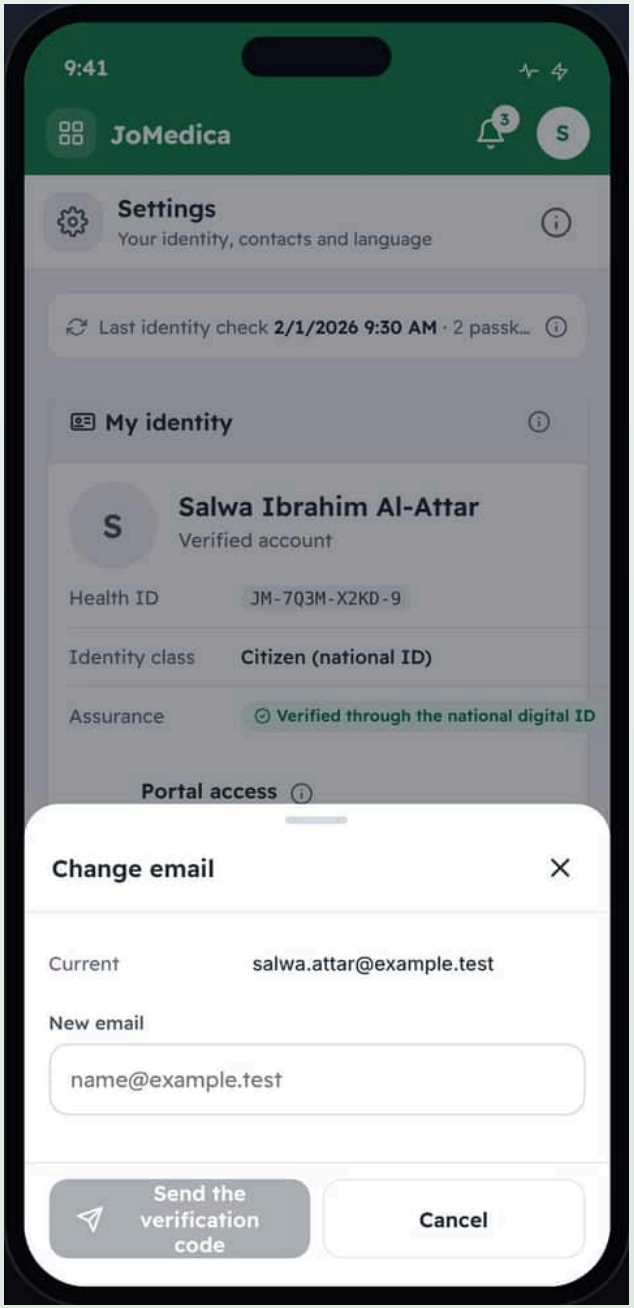
The “Change phone number” sheet: current +1 202 555 0100, an empty “New number” field (+1 202 555 0150), the “Send the verification code” button disabled until a valid number is entered, and “Cancel”.

What to tap

Type the new number and tap “Send the verification code”, then enter the code in the next step and tap “Verify and save”.

What happens

A “Verify the new number” step appears: “We sent a 6-digit code”, valid 10 minutes, with demo code 246810. A wrong code shows “The code is not correct”; the right one closes the sheet with “Phone number updated” and the phone row changes.



Change email with a verification code

#/settings#sheet=contact:email

What you see

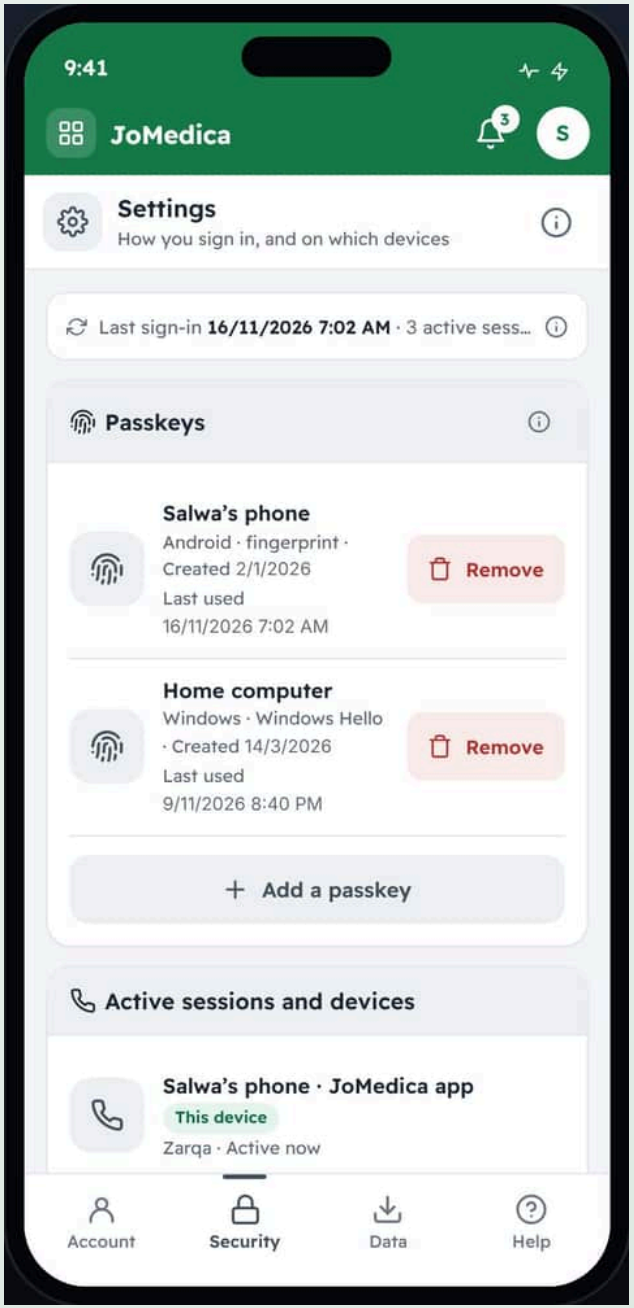
The “Change email” sheet: current salwa.attar@example.test and an empty “New email” field (name@example.test). In this account email is optional, for receipts and export copies, not for signing in.

What to tap

Type a valid address, tap “Send the verification code”, then enter the code and tap “Verify and save”; “Back” returns to the first step.

What happens

A 6-digit code goes to the new address (demo code 246810). After verification the sheet closes with “Email updated”, and later emails go to the new address.



Settings: security

#/security

What you see

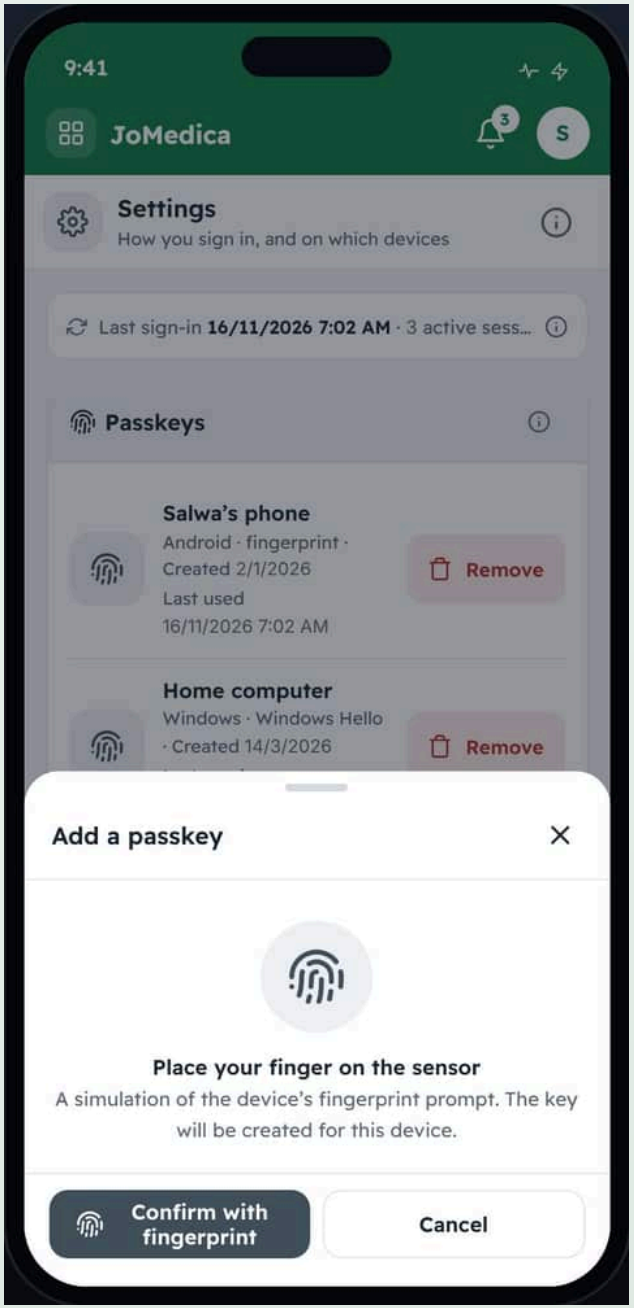
"Last sign-in 16/11/2026 7:02 AM · 3 active sessions". "Passkeys": Salwa's phone (Android · fingerprint, created 2/1/2026, last used 16/11/2026 7:02 AM) and Home computer (Windows · Windows Hello, created 14/3/2026), each with "Remove". Then "Active sessions and devices", starting with Salwa's phone, "This device". Below: sign-in history (last 10) with one failure on 12/11/2026 3:14 AM, and recovery options.

What to tap

"Add a passkey", or "Remove" beside a key. Further down are "Sign out" for each other session, "Sign out of all other devices", and "View" beside recovery codes.

What happens

Each opens a confirmation sheet: add a passkey (screen 39), remove a passkey (screen 40), sign out of other devices (screen 41), recovery codes (screen 42).



Add a passkey

#/security#sheet=pkadd

What you see

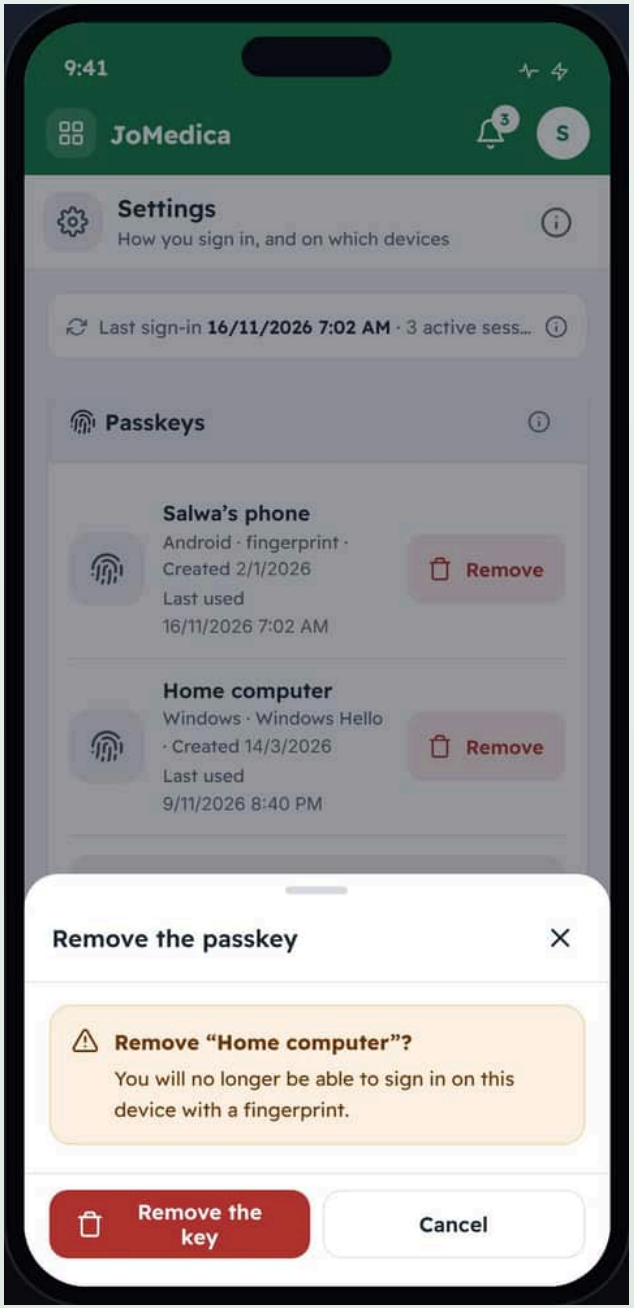
The “Add a passkey” sheet with a large fingerprint icon and “Place your finger on the sensor”, with a note that this simulates the device’s fingerprint prompt and the key will be created for this device.

What to tap

The “Confirm with fingerprint” button at the bottom of the sheet, or “Cancel”.

What happens

“Confirm with fingerprint” closes the sheet with “Passkey created”, and a third key, “This device 3” (current browser · fingerprint, created 16/11/2026), joins the list.



Remove a passkey

#/security#sheet=pkdel:pk2

What you see

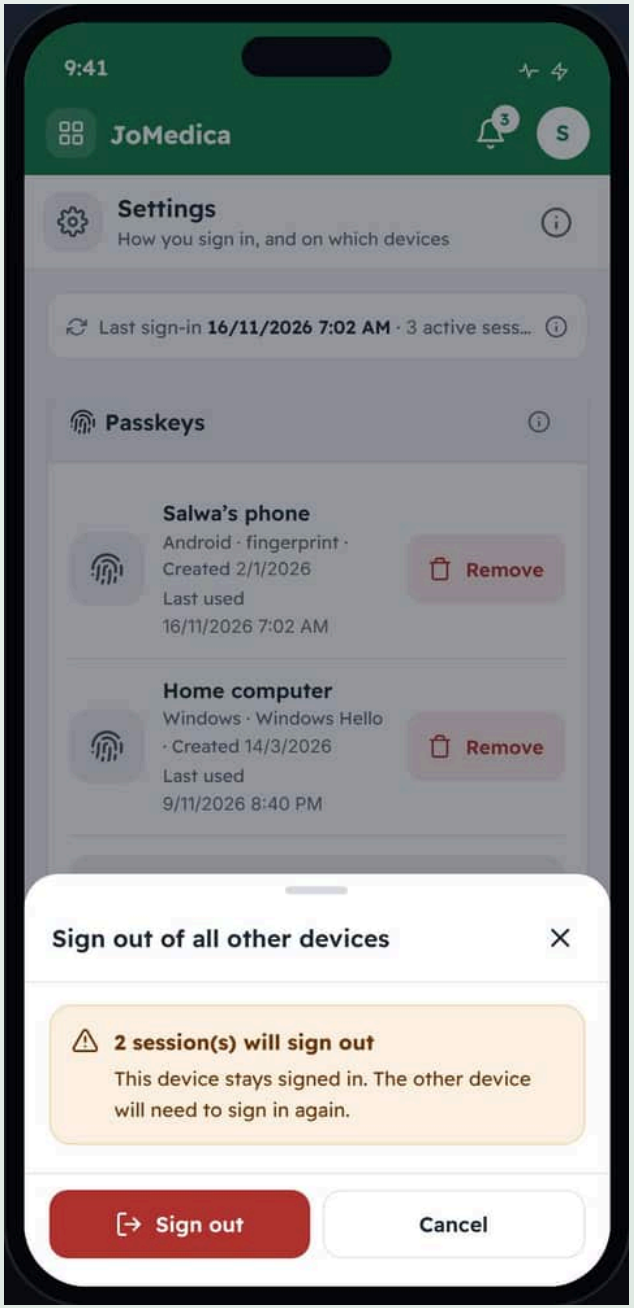
The “Remove the passkey” sheet with the warning “Remove “Home computer”?”: signing in on that device with a fingerprint will no longer work. When the last key is being removed, an extra warning says sign-in will go through the national digital ID or recovery codes.

What to tap

The red “Remove the key” button or “Cancel” at the bottom of the sheet.

What happens

The Home computer key is removed with “Passkey removed”, leaving only Salwa’s phone, and the passkey count on the Account tab line becomes 1.



Sign out of all other devices

#/security#sheet=sessout:all

What you see

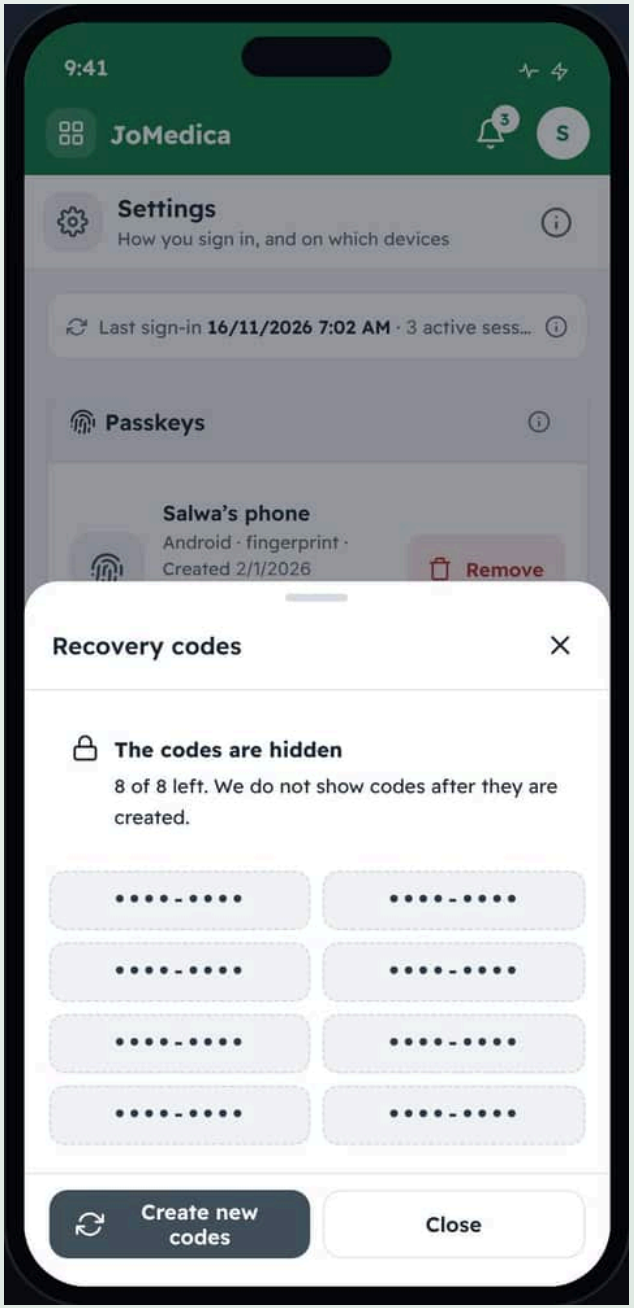
The “Sign out of all other devices” sheet with the warning “2 session(s) will sign out”: this device stays signed in, and the other devices (the home computer and the old phone) will need to sign in again.

What to tap

The red “Sign out” button or “Cancel”.

What happens

The sheet closes with “Signed out”; only Salwa’s phone remains under “Active sessions and devices”, and the sign-out-all button becomes disabled.



Recovery codes

#/security#sheet=codes

What you see

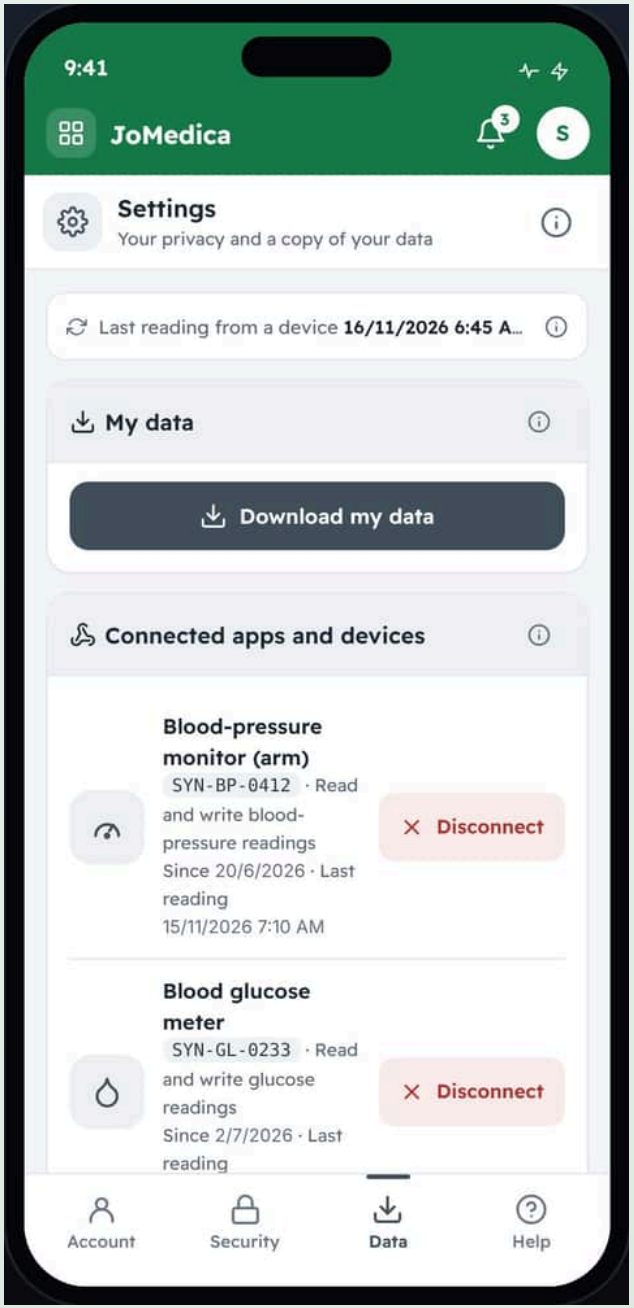
The “Recovery codes” sheet with a “The codes are hidden” banner: 8 of 8 left, and codes are not shown after they are created. Below, eight masked codes ••••-••••.

What to tap

The “Create new codes” button at the bottom of the sheet, or “Close”.

What happens

The message “8 new codes created; the old ones are void” appears with a “Keep them now” banner (shown only once, each code works once), and the eight codes are revealed, such as K7QM-2X9D.



Settings: data

#/data

What you see

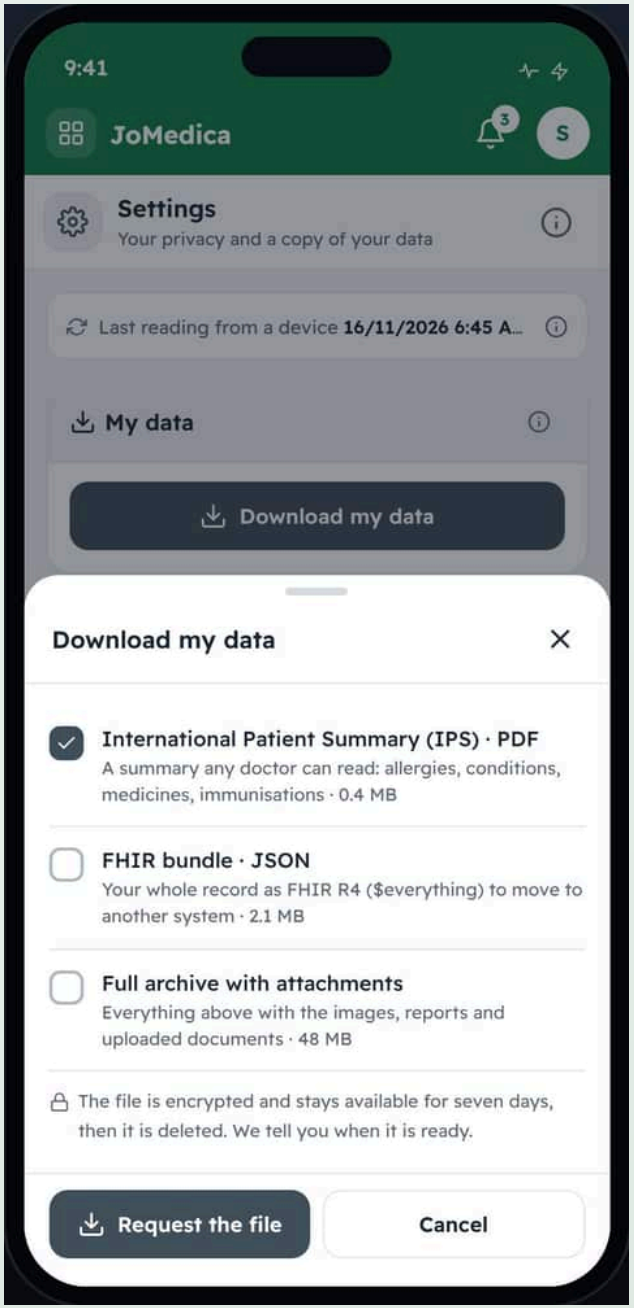
“Last reading from a device 16/11/2026 6:45 AM · 2 connected devices”. “My data” with “Download my data”, then “Connected apps and devices”: Blood-pressure monitor (arm) SYN-BP-0412 since 20/6/2026, last reading 15/11/2026 7:10 AM, and Blood glucose meter SYN-GL-0233 since 2/7/2026, each with “Disconnect”. Below: “Privacy and defaults” and “Delete account”.

What to tap

“Download my data”, or “Disconnect” beside a device. Further down is the row “Start deleting the account”.

What happens

“Download my data” opens the download options (screen 44), “Disconnect” a confirmation (screen 45), and the deletion row the delete-account page (screen 46).



Download my data: options

#/data#sheet=export

What you see

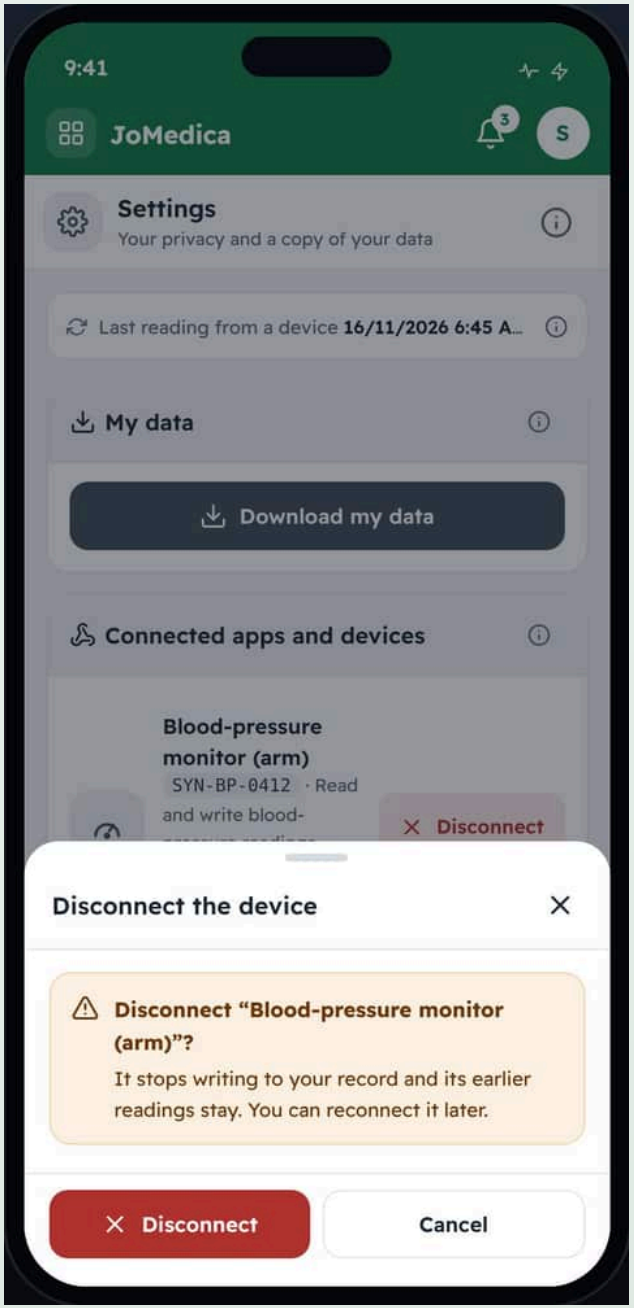
The “Download my data” sheet with three options: “International Patient Summary (IPS) · PDF” 0.4 MB (ticked), “FHIR bundle · JSON” 2.1 MB and “Full archive with attachments” 48 MB, and a line that the file is encrypted, available for seven days, then deleted.

What to tap

Tick the formats wanted, then “Request the file” (disabled if nothing is ticked), or “Cancel”.

What happens

The message “We are preparing your file and will tell you when it is ready” appears with a “Preparing” row. The demo control “The file is ready” turns it “Ready”, expiring 23/11/2026, with “Download”, and a notification says the file is ready.



Disconnect a device

#/data#sheet=revapp:a1

What you see

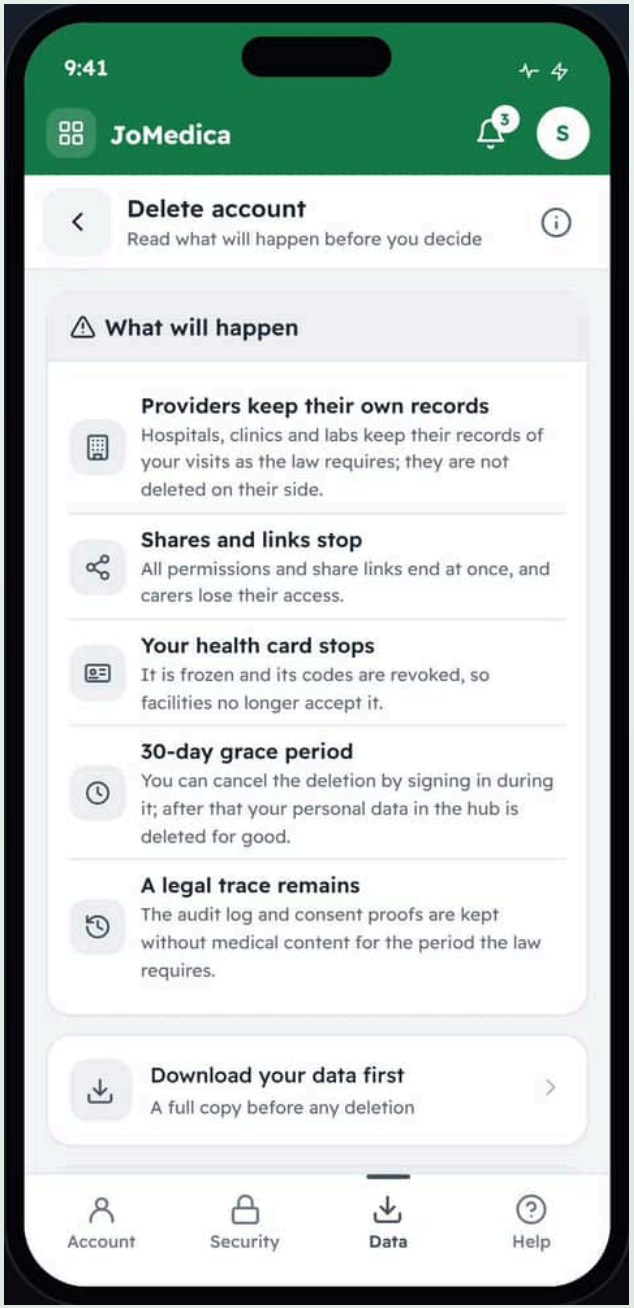
The “Disconnect the device” sheet with the warning “Disconnect “Blood-pressure monitor (arm)”?”: it stops writing to the record, its earlier readings stay, and it can be reconnected later.

What to tap

The red “Disconnect” button or “Cancel”.

What happens

The sheet closes with “Device disconnected”, and only the blood glucose meter remains in the list.



Delete the account (review only)

#/delete

What you see

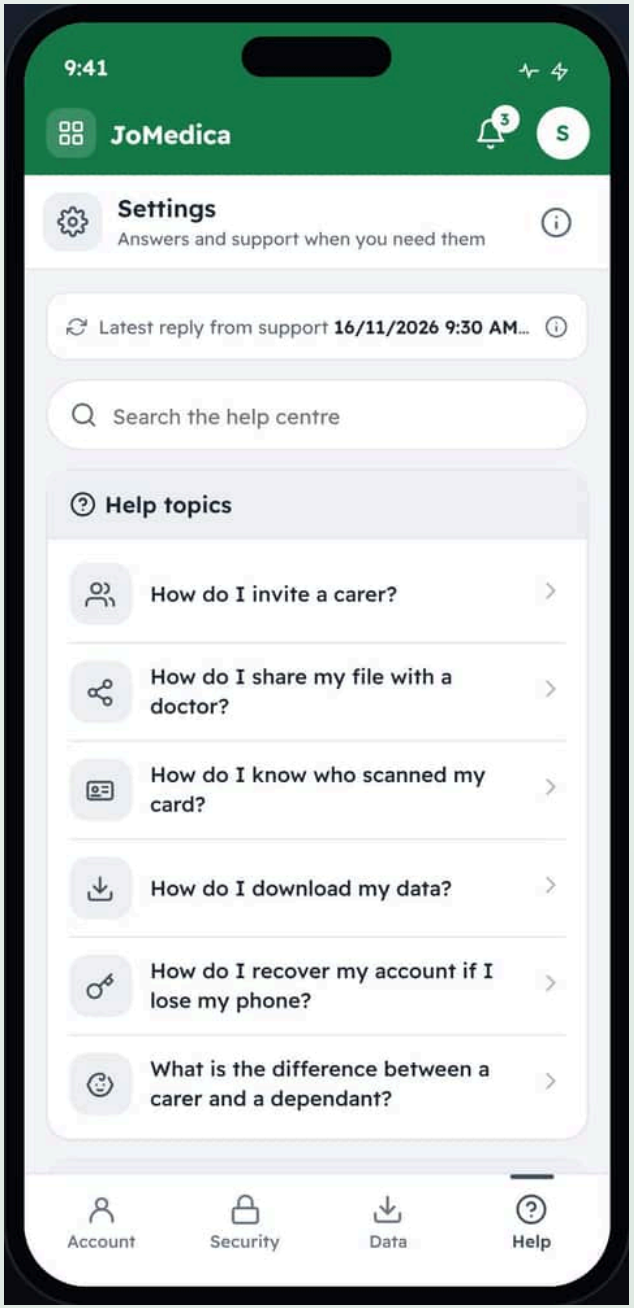
The “Delete account” page with “What will happen”: providers keep their own records, shares and links stop, the health card stops, a 30-day grace period during which signing in cancels it, and a legal trace without medical content remains. Then “Download your data first”, and below, a “Confirmation” card.

What to tap

Type “delete my account” in the confirmation field, then the red “Delete my account” button, disabled until the phrase matches. Or “Download your data first”.

What happens

Nothing is deleted: the message reads “Review only: the account was not deleted. In the real app the 30-day grace period starts”. “Download your data first” opens the download options; the back arrow returns to Data.



Settings: help

#/help

What you see

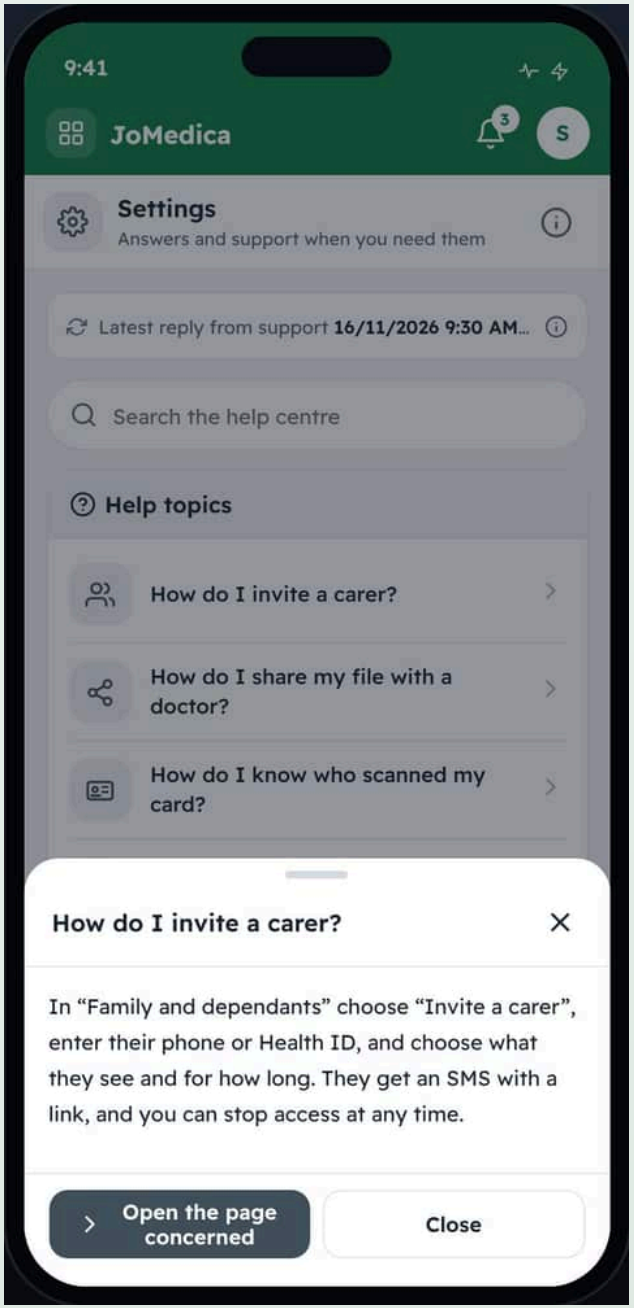
“Latest reply from support 16/11/2026 9:30 AM · 1 open ticket(s)”, a “Search the help centre” field and six topics from “How do I invite a carer?” to “What is the difference between a carer and a dependant?”. Below: “Support” with ticket T-2026-0417 “Open”, then terms, privacy notice, licences, version 2.0.0-proto and “Sign out”.

What to tap

Tap a topic, or type in the search field. Further down are the ticket row, the “Contact support” button and the “Privacy notice” row.

What happens

A topic opens its answer (screen 48), and typing filters the topics at once. The ticket row opens the thread (screen 51), “Contact support” the ticket form (screen 50), and “Privacy notice” its text (screen 49).



A help topic

#/help#sheet=topic:t1

What you see

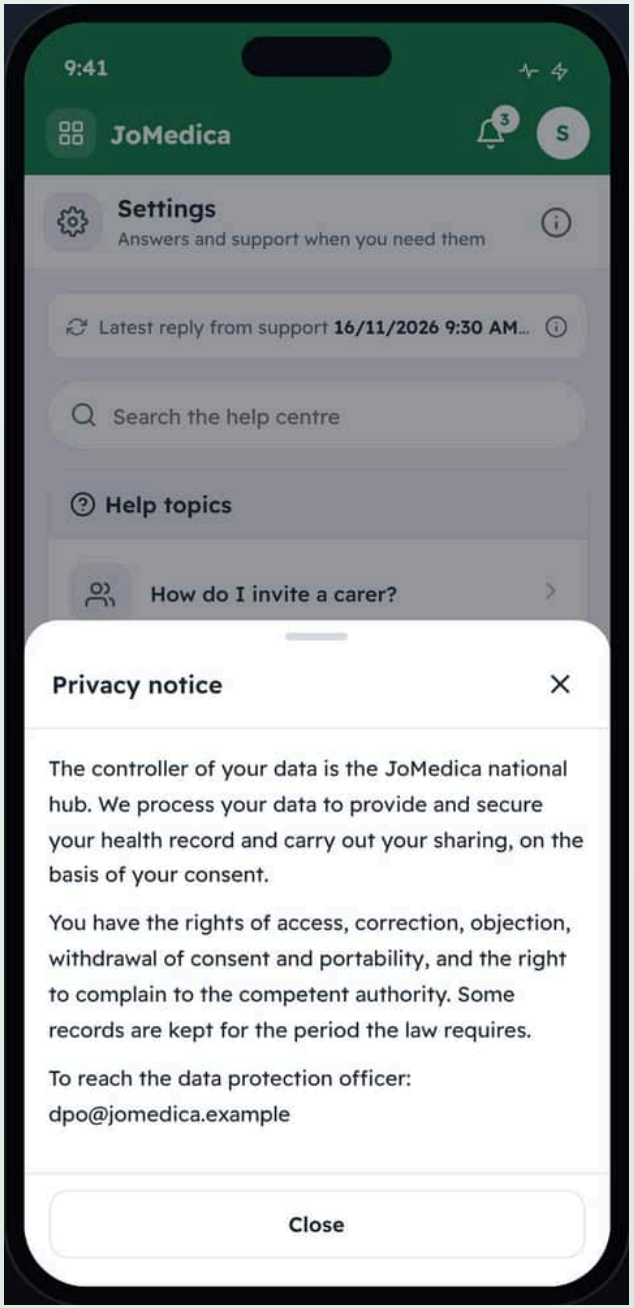
The “How do I invite a carer?” sheet: in “Family and dependants” choose “Invite a carer”, enter their phone or Health ID, and choose what they see and for how long; they get an SMS with a link, and access can be stopped at any time.

What to tap

The “Open the page concerned” button at the bottom of the sheet, or “Close”.

What happens

“Open the page concerned” goes to step 1 of inviting a carer in the Family and dependants app (screen 21). “Close” returns to Help.



Privacy notice

#/help#sheet=doc:pdpl

What you see

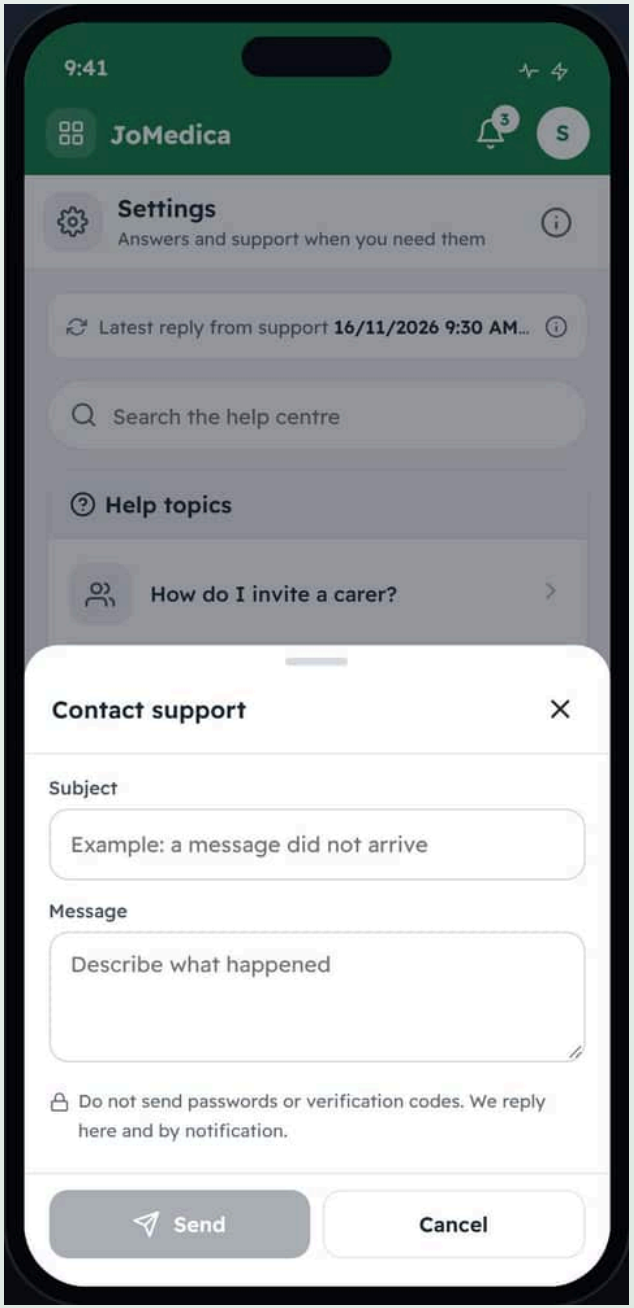
The “Privacy notice” sheet: the controller is the JoMedica national hub, processing data to provide and secure the health record and carry out sharing on the basis of consent. Then the rights of access, correction, objection, withdrawal of consent, portability and complaint, retention of some records for the legal period, and the data protection officer at dpo@jomedica.example.

What to tap

The “Close” button at the bottom of the sheet is the only control.

What happens

It returns to the Help page. “Terms of use” and “Licences” open the same way from the neighbouring rows.



Contact support

#/help#sheet=newticket

What you see

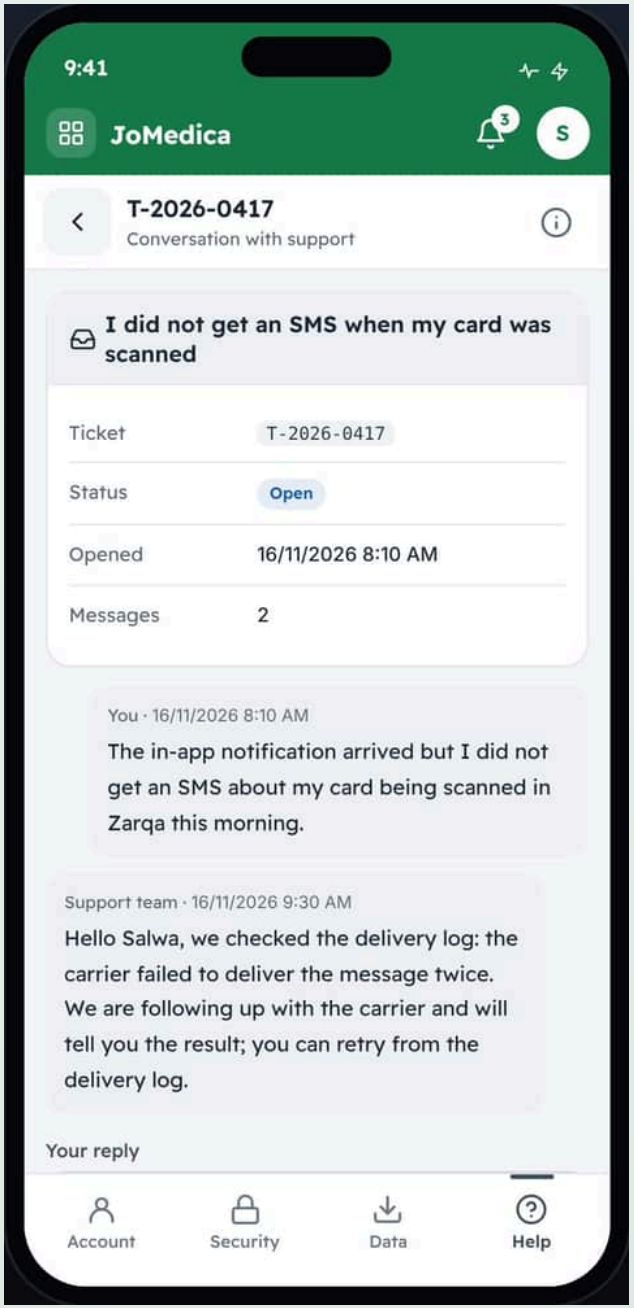
The “Contact support” sheet with two empty fields, “Subject” (example: a message did not arrive) and “Message” (describe what happened), and a line warning not to send passwords or verification codes, with replies arriving here and by notification.

What to tap

Enter a subject and a message of at least 3 characters, then “Send” (disabled until then), or “Cancel”.

What happens

A new ticket, T-2026-0418, opens straight on its thread page with the message “Ticket opened”, and appears in the “Support” card.



Support ticket: the thread

#/ticket/T-2026-0417

What you see

Ticket T-2026-0417, “I did not get an SMS when my card was scanned”: “Open”, opened 16/11/2026 8:10 AM, 2 messages. Salwa at 8:10 AM: the in-app notice arrived but no SMS about the card scan in Zarqa. Support at 9:30 AM: the carrier failed to deliver twice, they are following up, and she can retry from the delivery log.

What to tap

Below are the “Your reply” field, “Send” (disabled until 3 characters) and “Close the ticket”. The back arrow at the top returns to Help.

What happens

“Send” adds the reply to the thread with “Your message was sent”. “Close the ticket” sets the status to “Closed” with “Ticket closed”, and a “The ticket is closed” banner replaces the reply field.

Betariq

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